

CalSAWS | Collections Committee Quarterly Meeting 11/18/2020

Date: November 18, 2020	Location: Conference Call
Time: 2:30 pm – 3:30 pm	Facilitated by: Sheryl Eppler
Attendees: Region 1: Contra Costa, Monterey, San Francisco, Santa Clara, Solano Region 2: Placer, Sacramento, Yolo Region 3: Butte, Humboldt, Shasta Region 4: Fresno, Kern, Merced, San Joaquin, Stanislaus Region 5: Orange, Riverside, San Bernardino, San Diego Region 6: Los Angeles CalSAWS: North and South State: State Fraud, CDSS, OSI, WIS	

Topic

Housekeeping

- Meeting Notes: Region 6 (Due by 12/01/2020)

Release 20.11 (November 23, 2020)

CA-56515 / CIV-106691	Update Overpayment Adjustment Logic to stop Excess Recoupments <ul style="list-style-type: none">• No questions were posed for this SCR release.
CA-200321	Display the Collect button on the Issuance Detail page for all Service Payments <ul style="list-style-type: none">• No questions were posed for this SCR release.
CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months <ul style="list-style-type: none">• No questions were posed for this SCR release.
CA-219060 / CIV-106327	Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers <ul style="list-style-type: none">• No questions were posed for this SCR release.

Returning Business

- CA-204863 / CIV-102263 - ACL 18-99 CF OI Collection Period
 - Currently in development
 - At last meeting it was left for Counties to consider if they would like any restrictions for this solution – due September 1, 2020.
 - No responses received advocating for any restrictions to be added to the system.
 - **Clarification was provided that this ACL speaks to the establishment of OIs.**
 - **No questions were posed for this SCR.**
- ACL 20-24 - CALFRESH OVERISSUANCE CLAIMS: COLLECTION TIMEFRAMES, NOTICING REQUIREMENTS, AND THE TREASURY OFFSET PROGRAM
 - Outstanding question: If the CalFresh debt is over 3 years old, and currently in active Intercept status at TOP, then the customer comes back on aid on CalFresh – can we benefit reduce, or should the debt then be terminated for being over 36 months old?
 - **Clarification was provided that this ACL speaks to cease sending notifications to former clients.**
 - **Debts can remain at TOP indefinitely.**
 - **In this scenario, the collection can be suspended at TOP and benefit recoupment can begin.**

Topic

- SCR's CA-216539 and CIV-107317 – Stop sending billing statements after 36 months of customer being off CalFresh aid. (State to consider County concerns, and make the call)
 - **Question is still outstanding.**
- SCR # CA-218977 Create and send WTW 11 and WTW 12 for WtW/REP/Cal-Learn Recovery Account
 - Should this be a Top 10?
 - **Region 6 is recommending that this SCR be considered as top 10.**
- SCR # CA-218978 Create and send WTW 13 for WtW/REP/Cal-Learn Recovery Accounts
 - Should this be a Top 10?
 - **Region 6 is recommending that this SCR be considered as top 10.**
- Emergency Allotment CalFresh supplements - Should there be an OI
 - State is working on a Draft ACIN (COVID-19 Overissuances)
 - **Clarification still pending whether OIs should be established when EAS benefits have been issued.**
 - **Can OIs be established if only benefits being received by HH are SMB & TMB benefits?**
 - **A question arose on whether EAS benefits can be used to pay traditional CF OIs? The short answer is “no”, ACIN soon to be issued will provide counties with various scenarios on how to address this and other issues. ACIN is currently in draft form and expected to be released in the next 30 days. CDSS indicated that CF Partners**
 - **Counties expressed concerns over fiscal ramifications given no guidance has been provided.**

New Business

- CER's to evaluate if an SCR is needed:
 - CER CA-215248 - ACIN I-16-05 Impact on CF OIs
 - **SCR will be drafted for the next meeting**
- SCR 204762 - Do not create Transaction for Overpayment/Overissuance Adjustments
 - **Region 6 inquired on when the SCR will be implemented given it currently sits as #2 on top 10 listing. Region 6 expressed a need to have the SCR implemented soon, as the functionality is needed to assist with fine tuning the state reports. Analyst indicated that due to COVID-19 related changes there was no guarantee that any TOP 10 SCRs would be implemented in the next 3 to 6 months, including SCRs that require changes due to state/federal policy.**

Topic

Top 10 Prioritized Items / Collections Committee

Top 10	SCR #	Short Description
1	CA-216211/ CIV-107239	Allow Benefit Reductions to allow cents
2	CA-204762/ CIV-102098	Do not create Transaction for Overpayment/Overissuance Adjustments (R20.05)
3	CA-205649/ CIV-174	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
4	CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
5	CA-212847	Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments
6	CA-212173	ACL 19-102 Update Fraud determination when suspending CalWORKs Recovery Accounts
7	CA-212174/ CIV-105783	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits (for fraud)

Open Discussion

- Questions / Comments / Ideas
 - **Question was posed relating to ACIN I-16-05 – how will HH size changes be addressed when calculating OIs? CDSS requested for sample scenarios to be sent to be evaluated.**
 - **Question was posed relating to the 36-month time period, should debts be recalled from TOP? Clarification was made that debts can remain at TOP indefinitely. However, you can suspend an account form TOP if there is a current repayment agreement on file. For CW, the debt is deleted on FTB, as there is no functionality to suspend the debt.**
 - **An inquiry was made as to when the new notices would be available. Analyst would research the SCR and get back to committee.**
 - **Inquiry was made about stolen benefits. CDSS asked for the questions to be send for a response.**

2020 Meeting Schedule (Proposed)

- Wednesday February 17, 2021 2:30pm – 3:30pm
- Wednesday May 19, 2021 2:30pm – 3:30pm
- Wednesday August 18, 2021 2:30pm – 3:30pm
- Wednesday November 17, 2021 2:30pm – 3:30