CalSAWS

California Statewide Automated Welfare System

Design Document

CA-208782 | DDID 1967

Update the Los Angeles County-specific labels on SSIAP Detail

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Franchine Ninh
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/19/2020	1.0	Original	Franchine Ninh
12/21/2020	2.0	Cosmetic and grammar updates	Amy Gill
01/06/2020	3.0	Updating cosmetic and grammar	Franchine Ninh

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1 OVERVIEW

On the SSIAP Detail page, there are labels specific to Los Angeles County, "DHS", "DMS" and "LASD". These labels need to be updated in order to be used by all 58 counties.

1.1 Current Design

The current design of the SSIAP Detail page contains labels specific to Los Angeles County, "DHS", "DMS", and "LASD".

1.2 Requests

Update "DHS" to "Health Services", "DMS" to "Mental Health Services" and "LASD" to "Sheriff's Department".

1.3 Overview of Recommendations

1. Update the Los Angeles County specific labels "DHS", "DMS" and "LASD" on the SSIAP Detail page to "Health Services", "Mental Health Services" and "Sheriff's Department" in CalSAWS.

1.4 Assumptions

1. Fields not modified within the description of changes will retain their current functionality.

2 RECOMMENDATIONS

2.1 SSIAP Detail

2.1.1 Overview

The SSIAP Detail page allows a user to view and update details of a participant in the Supplemental Security Income Advocacy Program. The page contains Los Angeles County labels, "DHS", "DMS", and "LASD". "DHS" will be updated to "Health Services", "DMS" to "Mental Health Services", and "LASD" to "Sheriff's Department".

2.1.2 SSIAP Detail Mockup

SSIAP Detail

* - Indicates required fields   [Save] [Cancel]

Name of SSIAP Client: ***** [- Select - ▾]

Begin Date: ***** [_____] 📅   **End Date:** [_____] 📅

▾ General Information

Advocate File No: ***** [Select]   **SSI Type:** ***** [- Select - ▾]

Referred to Advocate Date: ***** [_____] 📅   **Disability Typ**
- Select -
Mandatory
Mandatory Aged Referral
Mandatory Community
Mandatory Health Services
Title XX
Volunteer

SSI Level: [_____]

Refused SSIAP Services: ***** [- Select - ▾]

Other/Self Representative: [▾]

Screened for Advocacy Services Date: [_____] 📅

SSI Application Initiated: [▾]

Disposed: [▾]

Figure 2.1.2 – SSI Type Mockup

Record Retrieval

Record Retrieval Requested: Yes ⌄

Record Requested from Mental Health Services Date: [_____] 📅

Record Requested from Health Services Date: [_____] 📅

Record Requested from Sheriff's Department Date: [_____] 📅

Save   Cancel

This Type 1 page took 0.81 seconds to load.

Figure 2.1.2 - Record Retrieval Section Mockup

2.1.3 Description of Changes

1. In the "General Information" section, update the "SSI Type" dropdown value from "Mandatory DHS" to "Mandatory Health Services".
2. In the "Record Retrieval" section, update the "Record Requested from DMS Date", "Record Requested from DHS Date", and "Record Requested from LASD Date" acronyms.
   a. Update "DMS" to "Mental Health Services"
   b. Update "DHS" to "Health Services"
   c. Update "LASD" to "Sheriff's Department"
   Note: The fields are dynamic and only display on the page when "Yes" is selected in the "Record Retrieval Requested" field.

2.1.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: SSIAP**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A – No Page Mapping exists for this page.

2.1.7 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1967	As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement. As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized. approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.	Updated the LA specific labels to accommodate the other counties.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-55990

Store Latest EDBC Authorization Date

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Tom Lazio
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/28/20	1.0	Initial Draft	T. Lazio

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1   OVERVIEW

The CalSAWS 'Pending Authorization' logic requires that EDBCs meeting certain criteria must be authorized by a 1st Level Approver (referred to as 'Supervisor' in Los Angeles County) and/or 2nd Level Approver (referred to as 'Deputy' in Los Angeles County) in addition to the Eligibility Worker (EW). The purpose of this SCR is to store and track the final EDBC authorization date in order to accurately process cases based on that final EDBC authorization date.

1.1   Current Design

In CalSAWS, an EDBC authorization is a multi-step process that requires one of the following:

1. EW authorization only.
2. EW and 1st Level Approver authorization.
3. EW, 1st Level Approver, and 2nd Level Approver authorization.

The initial authorization is tracked by the EDBC 'Run Date' which displays the date the eligibility worker accepted and saved the EDBC. The majority of processed authorizations only require EW authorization. However, if the system determines that a 1st Level or 2nd Level Approver authorization is needed, the system does not track the dates of the subsequent authorizations by a 1st Level Approver and/or 2nd Level Approver.

1.2   Requests

1. Create a new table with an 'Authorization Date' field to store and track EDBC authorizations and rejections.
2. Modify EDBC logic to populate a new record in the database table when the following actions occur:
   a. 'Save and Continue' – When a user chooses to accept EDBC results and then selects 'Save and Continue', the EDBC Run Status will either be set to 'Accepted – Saved' if no additional approval is needed, or 'Pending Authorization' if 1st Level or 2nd Level approval is required.
   b. 'Authorize' – When a 1st Level Approver or 2nd Level Approver chooses to authorize an EDBC with a Run Status of 'Pending Authorization'.
   c. 'Reject' - When a 1st Level Approver or 2nd Level Approver chooses to reject an EDBC with a Run Status of 'Pending Authorization'.
3. If the final authorization occurs after the EDBC Run Date, the GR Time Clock will never be established. Therefore, update the Daily GR Timeclock Batch Job to use the latest 'Authorization Date' for EDBCs with a status of 'Accepted-Saved'.

1.3   Overview of Recommendations

1. Create a new database table to track EDBC authorizations and rejections.

2. Update EDBC authorization logic to insert a new record into the new database table whenever an EDBC is accepted and saved, authorized, or rejected.
3. Modify Daily GR Time Limit batch job (PB19F308) to use the new 'Authorization Date'.

1.4 Assumptions

1. SCR CA-203750 will address downstream updates such as Issuance Detail page display, Reports and other Fiscal changes.
2. 1st Level and 2nd Level Authorization types have been configured for the county.
3. Existing authorization task generation will remain unchanged.
4. EDBCs with a status of 'Accepted-Saved' or 'Rejected' prior to the implementation of this SCR will not have a record added to this new table.
5. EDBCs with a status of 'Pending Authorization' prior to the implementation of this SCR will have a record added to this new table when the EDBC is authorized or rejected after this SCR is implemented.
6. Existing criteria for the Daily GR Time Limit batch job (PB19F308) other than the update specified in this SCR will remain unchanged.

2 RECOMMENDATIONS

2.1 Create New Database Table for EDBC Authorizations

2.1.1 Overview

A new database table will be created to store and track EDBC authorizations and rejections. Records will be written to this table after the eligibility determination is complete and the user chooses to authorize or reject an EDBC.

2.1.2 Description of Changes

1. Create a new database table that will store and track EDBC authorizations and rejections. The following attributes will be part of this table:

   a. Authorized By – Staff ID of the person who authorized or rejected an EDBC.

   b. Authorization Date– Date that the EDBC was authorized or rejected.

   c. EDBC ID – Unique identifier of the EDBC that was authorized or rejected.

d. EDBC Run Status – Run status of the EDBC after the user has acted on it. NOTE: The Run status will either be 'Accepted - Saved', 'Pending Authorization' or 'Rejected' which are values from Code Table 274 EDBC Run Status Code.

2.2   Update EDBC Authorization Logic

2.2.1   Overview

EDBC authorization logic will be updated to insert a record into the new database table whenever an EDBC is authorized or rejected. Batch EDBC, Online EDBC, Negative Action and Manual EDBC will insert records into the new table after eligibility determination is complete and the EDBC is authorized or rejected.

The EDBC authorization can be a one or multiple step process that requires one of the following:

1. EW authorization only.
2. EW and 1st Level Approver authorization.
3. EW, 1st Level Approver, and 2nd Level Approver authorization.

The majority of processed authorizations only require EW authorization. However, EDBCs for certain programs such as Homeless Assistance-Permanent can require 1st Level Approver and 2nd Level Approver authorization.

The EDBC authorization process can include the following user actions:

i.   'Save and Continue' – When an EW chooses to accept an EDBC result and selects 'Save and Continue', the EDBC Run Status will either be set to 'Accepted – Saved' if no other authorization is needed, or 'Pending Authorization' if 1st Level Authorization and/or 2nd Level Authorization is required.

ii. 'Authorize' – When a 1st Level Approver or 2nd Level Approver chooses to authorize an EDBC with a Run Status of 'Pending Authorization' which will either set the EDBC Run Status to 'Accepted – Saved' or 'Pending Authorization' if 2nd Level Authorization is required.

iii. 'Reject' - When a 1st Level Approver or 2nd Level Approver chooses to reject an EDBC with a Run Status of 'Pending Authorization' which will set the EDBC Run Status to 'Rejected'.

The following scenarios show how multiple levels of authorization would work with the new logic. The 'Authorization Date' of the inserted record will always be set to the date and time of the user action.

Scenario 1: EW authorization only.

> **<u>Initial Authorization:</u>** EW clicks 'Save and Continue' to accept the EDBC and the Run Status shows 'Accepted – Saved' indicating final authorization. Under the new logic, one record would be inserted into the new database table with the 'EDBC Run Status' set to 'Accepted-Saved'.

Scenario 2: EW authorization with 1st Level Approver acceptance.

> **<u>Initial Authorization:</u>** EW clicks 'Save and Continue' to accept the EDBC and the Run Status shows 'Pending Authorization' requiring 1st Level approval. Under the new logic, the 1st record would be inserted into the new database table with the 'EDBC Run Status' set to 'Pending Authorization'.

> **<u>1st Level Authorization:</u>** 1st Level Approver accesses the EDBC and clicks 'Authorize' to accept the EDBC and the Run Status shows 'Accepted – Saved' indicating final authorization. Under the new logic, the 2nd record would be inserted into the new database table with the 'EDBC Run Status' set to 'Accepted-Saved'.

Scenario 3: EW authorization with 1st Level Approver and 2nd Level Approver acceptance.

> **<u>Initial Authorization:</u>** EW clicks 'Save and Continue' to accept the EDBC and the Run Status shows 'Pending Authorization' requiring 1st Level approval. Under the new logic, the 1st record would be inserted into the new database table with the 'EDBC Run Status' set to 'Pending Authorization'.

> **<u>1st Level Authorization:</u>** 1st Level Approver accesses the EDBC and clicks 'Authorize' to accept the EDBC and the Run Status shows 'Pending Authorization' requiring 2nd Level approval. Under the new logic, the 2nd record would be inserted into the new database table with the 'EDBC Run Status' set to 'Pending Authorization'.

> **<u>2nd Level Authorization:</u>** 2nd Level Approver accesses the EDBC and clicks 'Authorize' to accept the EDBC and the Run Status shows 'Accepted - Saved' indicating final authorization. Under the new logic, the 3rd record would be inserted into the new database table with the 'EDBC Run Status' set to 'Accepted-Saved'.

Scenario 4: EW authorization with 1st Level Approver rejection.

> **<u>Initial Authorization:</u>** EW clicks 'Save and Continue' to accept the EDBC and the Run Status shows 'Pending Authorization' requiring 1st Level approval. Under the new logic, the 1st record would be

inserted into the new database table with the 'EDBC Run Status' set to 'Pending Authorization'.

1st Level Authorization: 1st Level Approver accesses the EDBC and clicks 'Reject' to reject the EDBC and the Run Status shows 'Rejected'. Under the new logic, the 2nd record would be inserted into the new database table with the 'EDBC Run Status' set to 'Rejected'.

Scenario 5: EW authorization with 1st Level Approver acceptance and 2nd Level Approver rejection.

Initial Authorization: EW clicks 'Save and Continue' to accept the EDBC and the Run Status shows 'Pending Authorization' requiring 1st Level approval. Under the new logic, the 1st record would be inserted into the new database table with the 'EDBC Run Status' set to 'Pending Authorization'.

1st Level Authorization: 1st Level Approver accesses the EDBC and clicks 'Authorize' to accept the EDBC and the Run Status shows 'Pending Authorization' requiring 2nd Level approval. Under the new logic, the 2nd record would be inserted into the new database table with the 'EDBC Run Status' set to 'Pending Authorization'.

2nd Level Authorization: 2nd Level Approver accesses the EDBC and clicks 'Reject' to reject the EDBC and the Run Status shows 'Rejected'. Under the new logic, the 3rd record would be inserted into the new database table with the 'EDBC Run Status' set to 'Rejected'.

2.2.2 Description of Changes

1. Update EDBC logic to insert record into the new database table during EDBC authorization. The new record will capture the following data elements:
    a. Authorization Date
    b. Authorized By (i.e. Staff ID of the user who authorized or rejected the EDBC)
    c. EDBC ID
    d. EDBC Run Status which matches the Run Status of the EDBC after the user has acted on it, and can be one of the following:
        i.   Pending Authorization
        ii.   Accepted – Saved
        iii. Rejected

Note: Since the new database table will be a child table to EDBC, it will be subject to the EDBC cascade delete functionality. If an EDBC is reprocessed for a case, any temporary EDBC data that has not been fully

authorized or rejected (i.e. EDBC Run Status is not 'Accepted - Saved' or 'Rejected') will be deleted before the new EDBC is calculated.

2.2.3 Programs Impacted

All EDBC Programs

2.2.4 Performance Impacts

None

2.3 Update Daily GR Time Limit Batch Job (PB19F308)- LA County Only

2.3.1 Overview

The Daily GR Timeclock Time Limit Batch Job currently processes cases based on the initial EDBC Run Date, which does not always reflect when the case is authorized. This update is to allow the Daily GR Timeclock Time Limit Batch Job to use the 'Authorization Date' field in the new database table, which will more accurately reflect when the case was authorized.

2.3.2 Description of Change

Modify the driving query for the batch to identify 'Accepted-Saved' EDBCs for processing based on the following criteria:

- The most recent 'Authorization Date' for the EDBC in the new database table is between the Last Success Date and Batch Date.

- If the record does not exist in the new table, continue to use current logic to check if EDBC Run Date on EDBC table is between the Last Success Date and Batch Date.

2.3.3 Execution Frequency

No Change.

2.3.4 Key Scheduling Dependencies

No Change.

2.3.5 Counties Impacted

LA County

2.3.6 Data Volume/Performance

No Change.

2.3.7 Failure Procedure/Operational Instructions

No Change.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.9.1.4	The LRS shall record the authorization and disposition of a case/program.	This SCR will allow LRS to record and store the final EDBC authorization.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-201970 | DDID 1967

DDCR 5093: Create a Batch Job to Update the Status for Pending Text Message Verifications

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sowmya Coppisetty
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/21/2020	1.0	Initial Design	Sowmya Coppisetty
10/29/2020	1.1	Updated design -Review comments from build	Sowmya Coppisetty
12/10/2020	1.2	Updated design – review comments from QA's	Sowmya Coppisetty

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1   OVERVIEW

In CalSAWS, all text message campaign batch jobs identify customers based on various criteria, and send text messages about case status, benefit information, appointments, and other notifications.

1.1   Current Design

As part of SCR CA-207106, the 'Allow Text' check box field on the Contact Detail page has been replaced with a 'Text Message' dropdown status with the below options to store whether a customer wants to receive text messages:

a. Blank (default)
b. Opt-In
c. Opt-Out

A new field 'Text Message Status' will display one of the below options to show the status of the text message sign up flow:

a. Blank (default)
b. Pending Verification
c. Verified
d. Undeliverable
e. Opted-Out

An automated text message will only be sent if the 'Opt-In' option is selected on the Contact Detail page and once the text message is sent, the Text Message Status is updated to 'Pending Verification'. In the event the verification is not received the text message status field status remains as 'Pending Verification' unless a user manually updates the text message 'Opt-in' field to 'Opt-Out'.

1.2   Requests

1. Add a new value of 'No Response' to the Text Message Status column.
2. Create a new Batch Job to update the Text Message field from 'Opt-In' to 'Opt-Out' and update the Text Message Status to 'No Response' if the verification is not received in 3 calendar days.

1.3   Overview of Recommendations

1. Create a new CTCR to add the new value of 'No response' to the Text Message Status column in the text message status code detail table.
2. Create a new batch job to update the Text Message Status from 'Pending Verification' to 'No Response' and the Text Message field from 'Opt-In' to 'Opt-Out' when verification is not received in 3 calendar days.

1.4   Assumptions

1. Text messages are sent only to customers that have opted-in to text messaging and have a Text Message Status of 'Verified'.

2. Any updates to the Text message and Text message status fields in the Contact Detail page will be displayed in the Transaction History Detail page.
3. The new value 'No Response' being added to the text message status Code detail table will be limited to Text message status column and will not have any impact to the E-mail status field in the Contact Detail page

2   RECOMMENDATIONS

2.1   Add new value to the Text Message Status column

2.1.1   Overview

Create a CTCR to add a new value to the Text Message Status column on the Contact Detail page.

2.1.2   Page Mockup

N/A – No page changes

2.1.3   Description of Change

1. Add a new value of 'No Response' to the Text Message Status column in the Text Message Status code detail table.

2.1.4   Page Location

- **Global: Case Info**
- **Local: Case Summary**
- **Task: Contact**

2.1.5   Security Updates

N/A

2.1.6   Page Mapping

N/A

2.1.7   Page Usage/Data Volume Impacts

N/A

2.2 Create a new Batch Job to Update the Status for Pending Text Message Verifications

2.2.1 Overview

Create a new daily batch job to update the Text Message dropdown to 'Opt-Out' and Text Message Status to 'No Response' on the Contact Detail page when the phone number verification is not received in 3 calendar days.

2.2.2 Description of Change

1. Create a new daily batch job to update the Text Message dropdown field to 'Opt-Out' and Text Message Status to 'No Response' on the Contact Detail page for the customers who have opted in to receive text messages but have not verified their phone number and create a journal entry when all the below conditions have been met:
   a. The customer has an internal system status flag 'Allow_Text_Ind' set to 'Yes' that is used to track the first time when the customer opts-in for text notifications.
   b. The Text Message Status is set to 'Pending Verification'
   c. On the Customer Contact History page, the customer should have a most recent record of type 'Text' and reason 'Pending Verification' that was sent with a created date equal to or less than 3 calendar days from the batch date.
2. The below journal entry will be created for the new batch job –

Journal Entry	Description
New/Update	New
Journal Category	All
Journal Type	Narrative
Short Description	Text Notification Changed.
Long Description	Contact Detail Text Notification was updated to: Opt-Out; Phone Number: {phoneNumber}; Current Text Message Status: No Response; Name: {personName (last name, first name, middle name or initial)};
Trigger Condition	When a verification is not received in 3 calendar days

2.2.3 Execution Frequency

Daily (except batch holidays)

2.2.4 Key Scheduling Dependencies

There are no dependencies for this sweep job.

2.2.5 Counties Impacted

All

2.2.6 Data Volume/Performance

Unknown

2.2.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.).

3   REQUIREMENTS

3.1   Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1967	As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to	Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. - For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized, approved by	Create a new Batch Job to Update the Status for Pending Text Message Verifications

the requirements meeting requirements in the LRS Agreement. As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.	

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-203995

Add Voice Print Field in Contact Detail Page

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Farhat Ulain
	Reviewed By	Matthew Lower, Srividhya Sivakumar, Christine Altavilla, Himanshu Jain

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/21/2020	1.0	Initial Revision	Farhat Ulain

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1 OVERVIEW

The IVR system that C-IV counties use captures the customer's voice for authentication, once the customer has enrolled into the Voice Biometric program. Through the Integrated Voice Response (IVR) flow, the customer may choose to record their voices for future authentication. This voice authentication can be used instead of a password, or Personal Identification Number (PIN).

1.1 Current Design

In LRS/CalSAWS, voice print authentication is not activated through IVR. Customers are not able to record their voices for future verification.

1.2 Requests

Per SCR CA-203995, add the Voice Print field in Contact Detail page. Correspondingly, create a mechanism for the appropriate county users to initiate the removal of the customer Voice Print, without the LRS/CalSAWS Project involvement.

1.3 Overview of Recommendations

Modify the Contact Detail page to include a new field that indicates if the customer has a recorded Voice Print. It facilitates the process for the customers when calling to IVR and authenticate with their Biometric Voice Print and (PIN) information.

1.4 Assumptions

1. Once the user clicks the Clear button to delete the Voice Print, they will inform the customer to call back and record a new Voice Print.
2. After a Voice Print has been marked for deletion in the LRS Pages, the IVR Web service will invoke a delete Voice Print transaction to remove the recorded Voice Print from the 3rd party software.
3. Users with appropriate security rights will be able to view and delete the recorded Voice Print.
4. Fields not modified within the description of changes will retain their current functionality.
5. Voice Print functionality will only be available for the migrated C-IV counties. Los Angeles will have a value of 'No' in the Voice Print field as they are not using the Amazon Connect IVR solution.

2 RECOMMENDATIONS

2.1 Contact Detail Page

2.1.1 Overview

The Contact Detail page displays IVR PIN information for customers and allows the user to generate a new PIN. Currently, users navigate to this page to help customers with IVR authentication. This page will display a new 'Voice Print' field that indicates if the customer already has a voice print recorded or not.

2.1.2 Contact Detail Page Mockup

Figure 2.1.2-1 – Contact Detail Page – No Voice Print

Figure 2.1.2-2 – Contact Detail Page - Voice Print with Clear button

Figure 2.1.2-3 – Contact Detail Page - Voice Print Pending Deletion

2.1.3 Description of Change

1. Add a Voice Print field in Contact Detail Page as shown in the mockups above.
2. If a customer has a Voice Print recorded, this field will display 'Yes', and a 'Clear' button next to it.
3. If a customer has no Voice Print recorded, this field will display 'No', and a 'Clear' button will not be displayed.
4. If user presses the 'Clear' button and marks a recorded Voice Print for deletion, this field will display 'Pending Delete'. 'Pending Delete' will be committed when the page is saved.
5. The 'Clear' button will only display to the users who have the 'VoicePrintEdit' security right added to their profile.
6. Once the Voice Print is marked for deletion and the record is saved, it creates a Journal Entry.

Note: Once a Voice Print has been marked for deletion, the IVR call flow recognizes that the person's Voice Print is marked for deletion and the customer is prompted to record a new Voice Print.

The deletion of the old Voice Print from the 3rd party software (Nuance) is completed by IVR, prior to recording the new Voice Print.

2.1.4 Journal Entry

Create a journal entry for the case the user is in (case context) with the following details:

Journal Category	All
Journal Type	Data Removed
Method of Contact	Contact Center
Short Description	Voice Print Removed
Long Description	Voice Print for [PERS.FIRST_NAME] [PERS.LAST_NAME] has been marked for removal by [STAFF.FIRST_NAME] [STAFF.LAST_NAME] ([STAFF_WRKR.WRKR_NUM_IDENTIF]).

2.1.5 Page Locations

- **Global:** Case Info, Eligibility, Empl. Services and Child Care
- **Local:** Case Summary
- **Task:** Contact

2.1.6 Security Updates

The VoicePrintEdit right already exists and mapped with Voice Print Edit group in LRS/CalSAWS.

2.1.7 Page Mapping

Update page mapping for new Voice Print field.

2.1.8 Page Usage/Data Volume Impacts

N/A

3 SUPPORTING DOCUMENTS

N/A

4 PROJECT REQUIREMENTS

REQ #	REQUIREMENT TEXT	How Requirement Met
2.1.2.2	The LRS shall include the ability to present multiple views of individual and case information, depending on the roles and responsibilities as defined by security of the COUNTY-specified User.	This SCR is facilitating the process of Biometric Voice Print authentication by adding a Voice Print field in Contact Detail page.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-206478 | DDID 1967

Update Pagination on Good Cause Workload Inventory

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Connor O'Donnell
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/22/2020	1.0	Initial Draft	Connor O'Donnell

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1 OVERVIEW

The Good Cause Workload inventory page query will be made unbounded, and the page will have pagination updated to account for the additional results fetched.

1.1 Current Design

In C-IV, the Good Cause Workload Inventory query is unbounded. If the results return more than 1,000 records, there will be multiple pages to accommodate the records.

CalSAWS does not have this functionality.

1.2 Requests

1. Update the Good Cause Workload Inventory page functionality to match C-IV functionality.

1.3 Overview of Recommendations

1. Update the Good Cause Workload Inventory query to be unbounded. This search will now become an unbounded command.
    a. Note - If the results return more than 1,000 records, there will be multiple pages to accommodate the records.

1.4 Assumptions

N/A

2 RECOMMENDATIONS

2.1 Good Cause Workload Inventory

2.1.1 Overview

Currently the Good Cause Workload Inventory page has a query that has a maximum bound of 1,000 results. In order to account for C-IV functionality the query will be unbounded.

2.1.2 Good Cause Workload Inventory Mockup

Figure 2.1.1 – Good Cause Workload Inventory – Pagination Added

2.1.3 Description of Changes

1. Update the Good Cause Workload Inventory query to be unbound.

2.1.4 Page Location

- **Global: Eligibility**
- **Local: Good Cause Workload Inventory**
- **Task: Good Cause Workload Inventory**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Page Usage/Data Volume Impacts
N/A

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1967	As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement. As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	- Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. - For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized, approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.	The Good Cause Workload inventory query is unbounded and pagination is added to the page.

CalSAWS

California Statewide Automated Welfare System

DRAFT

Design Document

CA-209486 - Implement Oracle Fine Grain Access Control for Ad-hoc Support on CalSAWS Main Database

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Akram shaik
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/21/2020	1.0	Initial Version	
10/24/2020	1.1	Updated based on comments	
11/17/2020	1.2	Updated the title to reflect that this SCR's scope is just for Oracle.	

DRAFT

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DRAFT

1 OVERVIEW

This SCR addresses the requirement in DDID 1780 to apply Fine Grain Access to the current Data Model at the time of Migration.

1.1 Current Design

Currently ad-hoc users have access to query all data in tables in the ad-hoc database.

.

1.2 Requests

With migration of others counties into Calsaws system, this adhoc read only database will have data from multiple counties. Each county ad-hoc user needs access to data only for their county.

Recommendation

In order to restrict data access for ad-hoc users from specific county to their respective county data,there is a need to implement Fine Grain Access Control(FGAC) to Ad-hoc read only database.

2   OVERVIEW

Implementing application context and Fine-Grained Access control(FGAC) :

Fine grain access control limits access at column/rows level by adding Fine access control policy on specific tables. When adhoc user access a table using select statement a Fine Grained access policy function adds a filter to the statement and execute the modified statement.

2.1   **High-level architecture :**
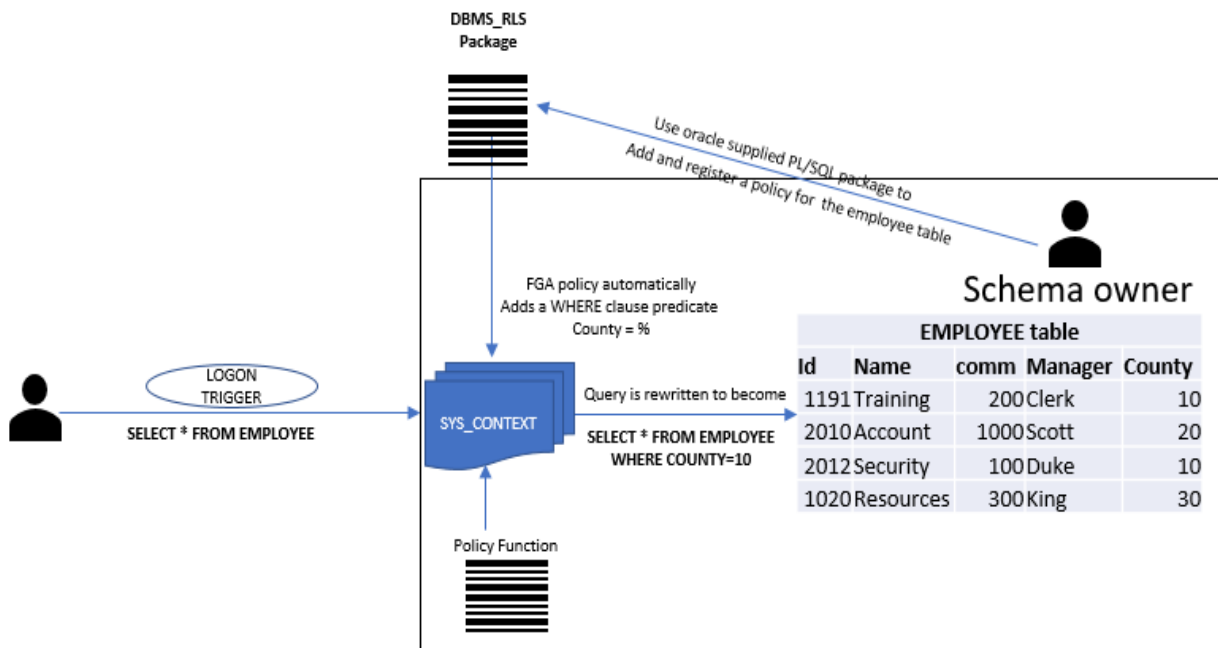
The above diagram shows how Fine Grained Acces Control(FGAC) works on an hypothetical table.

3 IMPLEMENTING APPLICATION CONTEXT AND FINE-GRAINED ACCESS CONTROL ON CALSAWS DATABASE

DBCR CA- will be adding the necessary packages,procedures, roles, triggers and tables needed to implement FGAC in the Calsaws System.

The tables which will be enabled with FGAC for adhoc users are listed below:

Table	
'ADH_SUMM'	'INTERF_HOUSE_AUTH'
'AUDIT_LOG'	'MEDS_ALERT'
'BEST_PRACT'	'MEDS_TRANS_DATA'
'CASE'	'MULT_COUNTY_AID_RPT'
'CASE_MV'	'OFFICE'
'CASE_VW'	'OTHER_PGM_ASSIST'
'CLAIM_HIST'	'PERF_ANALYSIS'
'COUNTY_CASE'	'POS'
'COUNTY_X_REF_TEMP'	'PRINT_FILE'
'CROSS_REF_CASE'	'RECOV_ACCT'
'CS_EXCEPTION_RPT'	'RECOV_ACCT_VW'
'CS_TEMP_UPDATE'	'RPT'
'CWS_CMS_RPT'	'RPT_BKP'
'EBT_ACCT'	'SCHL_TRK'
'EBT_ACCT_VW'	'SPEC_INVESTIG_SUMM'
'FLAG_TRACK'	'STAFF'
'FTB_ACCT'	'STARKIDS_IVA_CASE'
'FTB_ACCT_VW'	'STARKIDS_IVD_CASE'
'HEAR_SUMM'	'STD'
'IEVS_FF_MEDS'	'TEMP_ABSENT_PARNT_CASE'
'IEVS_NH_BATCH_CTRL'	'TIME_LIMIT_DETL'
'IEVS_NH_EMP_PERS'	'TIME_LIMIT_DETL_MV'
'IEVS_PRISON_MATCH'	'UNIT'
'IEVS_PVS_PERS'	'VALBL_METADATA'
'IFD_4QTR_PERS'	'EBT_EXPG_EXCPT'
'IFD_COUNTY_PERS_INFO'	'TRAIN_PGM'
'IFD_DUPL_DETL'	
'IFD_SSI'	
'INTERF_HEAD_TRAIL'	

DRAFT

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-210180 | DDID 1967

Update Batch MAGI Sweep Jobs for Multiple MC Program Blocks and Batch Run Reason

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Renee Gustafson
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/17/2020	.1	Original Draft	Renee Gustafson
12/23/2020	.2	Added Batch Run Reason updates	Renee Gustafson
01/14/2021	.3	Corrected Typo	Renee Gustafson

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1 OVERVIEW

CalSAWS allows cases with multiple active Medi-Cal (MC) programs to process through Batch MAGI as long as the RE Due Dates are aligned. The Batch MAGI sweep jobs will be updated to specify the MC program of the prior Eligibility Determination Request (EDR) so that the Primary Applicant remains the same in CalHEERS.

Per DDID 1056 (Migrate C-IV reports to LRS), the C-IV Batch MAGI Skipped Report will be added to CalSAWS. To facilitate the display of the "Batch Run Reason" on the report, all Batch MAGI sweep jobs will now store the Batch Run Reason in the Batch MAGI Log table.

1.1 Current Design

When a case with multiple Medi-Cal programs runs through Batch MAGI, the batch process randomly chooses a program from which to create the EDR. This causes the Primary Applicant to be inconsistent in the EDRs sent to CalHEERS.

C-IV has Batch MAGI skip 'More than one Active Medi-Cal program exists on the case' (CT707_AM) that skips all cases with more than one Active Medi-Cal program.

In Release 20.11, CA-209422 updated CalSAWS Batch MAGI to skip a case if there are multiple Active Medi-Cal programs and the RE Due Dates are not aligned with skip reason, 'More than one Active Medi-Cal program exists on the case' (CT707_AM).

Since CalSAWS allows cases with multiple active MC programs to process through Batch MAGI as long as the RE Due Dates are aligned, CA-209422 updated the Batch MAGI sweep job for Auto-Discontinuance for Failure to Complete RE (PB00CH204) to specify the Medi-Cal program from the prior EDR when creating a new EDR in batch. This keeps the Primary Applicant consistent in the EDRs sent to CalHEERS for this batch.

The remaining Batch MAGI sweep jobs do not have logic to specify the program of the EDR and therefore may change the Primary Applicant in CalHEERS unintentionally.

C-IV has a 'Batch MAGI Skipped Report' that displays the "Batch Run Reason" to inform the user which batch process initiated the skipped EDR. CalSAWS does not store the "Batch Run Reason" information in the database when the case is skipped at this step in the Batch MAGI process; therefore, CalSAWS does not have a report that informs the user of these skips.

Figure 1 – Example of C-IV Batch MAGI Skipped Report

1.2 Requests

Update the remaining Batch MAGI sweep jobs to identify the appropriate Medi-Cal program for the EDR when there are multiple Active Medi-Cal programs on a case and the RE Due Dates are aligned.

The Batch MAGI sweep jobs will use the same Medi-Cal program from the prior EDR. The Batch MAGI sweep jobs to be updated include: Age batches, Duplicate Clean-up Sweep, MAGI RE and Auto-Rescind.

Per DDID 1056 (Migrate C-IV reports to LRS), the Batch MAGI Skipped Report will be added to CalSAWS. To facilitate the display of the "Batch Run Reason" on the report, update all Batch MAGI sweep jobs to store the Batch Run Reason in the Batch MAGI Log table.

1.3 Overview of Recommendations

1. Update the Batch MAGI sweep jobs to specify the Medi-Cal program from the prior EDR and to log the Batch Run Reason as programs are identified for Batch EDR processing.

1.4 Assumptions

1. There will be no data change to populate existing Batch MAGI Log records with the Batch Run Reason.

2   RECOMMENDATIONS

2.1   Batch MAGI Sweep jobs

2.1.1   Overview

Update the Batch MAGI sweep jobs to specify the Medi-Cal program from the prior EDR and to log the Batch Run Reason as programs are identified for Batch EDR processing.

2.1.2   Description of Change

1. Update the following Batch MAGI sweep jobs to specify the Medi-Cal program of the most recent EDR when sending an EDR through Batch MAGI.
   - PB00CH208   Age 1
   - PB00CH209   Age 6
   - PB00CH206   Age 19
   - PB00CH115   Age 26
   - PB00CH211   Age 65
   - PB00CH104   Duplicate Clean-up
   - PB00CH203   MAGI RE
   - PB00E155   Auto-Rescission

   Technical Note: The following Batch MAGI EDR sweep jobs are obsolete because they are outdated or never used. There will be no updates to these Batch MAGI EDR sweep jobs.

   - PB00CH212   Deceased (never used – turned off)
   - PB00CH207   Pregnant Teen Income Disregard (outdated - turned off)
   - PB00CH205   SB75 (outdated - turned off)

2. Update the following Batch MAGI sweep jobs to store the Batch Reason Code (CT_2813) in the Batch MAGI Log table when the case is identified for EDR processing from the sweep.
   - PB00CH208   Age 1
   - PB00CH209   Age 6
   - PB00CH206   Age 19
   - PB00CH115   Age 26
   - PB00CH211   Age 65
   - PB00CH104   Duplicate Clean-up
   - PB00CH203   MAGI RE
   - PB00CH204   Auto-Discontinuance for Failure to Complete RE
   - PB00E155   Auto-Rescission

2.1.3 Execution Frequency

No changes

2.1.4 Key Scheduling Dependencies

No changes

2.1.5 Counties Impacted

All counties

2.1.6 Data Volume/Performance

No anticipated impact to data volume or performance

2.1.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1967	As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement. As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	- Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. - For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized, approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.	CalSAWS did not have skip reason 'More than one Active Medi-Cal program exists on the case' but C-IV did. This was identified as a gap between CalSAWS and C-IV but CalSAWS wanted to refine the skip and add additional criteria to allow a case to process as long as the RE Due Dates were aligned in the Multiple MC Programs. The skip and additional criteria was added to CalSAWS with CA-209422 and the Batch MAGI Auto-Discontinuance sweep job was updated to handle the new skip criteria. The additional skip criteria requires all Batch MAGI sweep jobs to be updated and this SCR accomplishes that.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-213129 | DDID 1967

Warrant Alignment Testing for C-IV Rush Warrants

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Rainier Dela Cruz
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
01/07/2021	1.0	Initial Revision	Rainier Dela Cruz

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1 OVERVIEW

1.1 Current Design

CA-207467 migrated the Rush Warrant functionality along with the County Warrant Print Stock template to CalSAWS.

1.2 Requests

Conduct warrant alignment testing with each C-IV county.

1.3 Overview of Recommendations

1. Conduct warrant alignment testing with each C-IV county by checking that each field of the warrant template is aligned with that county's check stock fields.

1.4 Assumptions

1. The following counties have opted out from the warrant alignment testing: El Dorado, Glenn, Marin, Mono, San Joaquin, and Shasta. If there are any issues with alignment, a new System Change Request (SCR) will be required to address any alignment issues.

2 RECOMMENDATIONS

2.1 Warrant Alignment Testing

2.1.1 Overview

This section describes the warrant alignment testing with each C-IV county.

2.1.2 Description of Change

1. Conduct warrant alignment testing with each C-IV county by checking each field of the warrant template is aligned with that county's check stock fields. If there are alignment issues that arise during testing, the development team will make adjustments to the template.

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1967	As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement. As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	- Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. - For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized, approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.	Conducted warrant alignment testing of the County Warrant Print Stock template for each C-IV county.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-214740 | DDID 2297

FDS: API - Case API

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Avi Bandaranayake
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/18/20	1.0	Initial Draft	Avi Bandaranayake

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1   OVERVIEW

1.1   Current Design

There is no Application Programming Interface (API) available to external partners which allows access to read case data from the CalSAWS system.

1.2   Requests

Create a service that will allow the 58 Counties to search for cases by case number, EBT card/account number, individual demographic information, or participant phone number.

1.3   Overview of Recommendations

Create a new endpoint that will retrieve case information.

1.4   Assumptions

1. Results are limited to county level data.
2. Results returned will be paginated to 20 values by default.
3. Limit parameter will allow a maximum of 250 values returned by default. Requesting a larger value will result in a 400 error response.
4. Code table values for this API can be found in the Appendix.
5. Code table values are limited to those available as of the API release date.
6. Requests and Responses will use Code Table values as described in the Appendix.

2 RECOMMENDATIONS

2.1 Case API

2.1.1 Overview

This API will expose case data from the CalSAWS system.

2.1.2 Description of Changes

The Case API will include the following filters, data elements, and error handling. Please refer to the **cases.html** document for the technical specifications and data element definitions.
Additional examples and specific error messages may be added during build for the developer portal.

2.1.3 Request

The API will include the following request parameters for case:

1. EBT card number
2. Case number
3. SSN
4. CIN
5. First name
6. Last name
7. DOB
8. Phone number

2.1.4 Response

The Case API will return the following objects and elements.

```
{
  "person": {
    "ssn": "string",
    "lastName": "string",
    "midName": "string",
    "firstName": "string",
    "nameSuffix": "string",
    "dob": "string",
    "age": "string",
    "homePh": "string",
    "mobilePh": "string",
    "emailAddr": "string",
    "spokenLang": "string",
    "writtenLang": "string",
    "ethnicity": "string",
    "addr": {
      "cityName": "string",
      "line_1Addr": "string",
      "line_2Addr": "string",
      "stateCode": "string",
```

```
      "countyCode": "string",
      "regnCode": "string",
      "zipCodeSuffix": "string",
      "zipCodeNum": "string",
      "countryCode": "string"
    }
  },
  "cases": [
    {
      "caseNum": "string",
      "workers": [
        {
          "workerNum": "string",
          "officeId": "string",
          "unitId": "string"
        }
      ],
      "confidentialFlags": [
        {
          "comnt": "string",
          "rmvdDate": 0,
          "typeCode": 0
        }
      ],
      "caseFlags": [
        {
          "typeCode": 0,
          "begDate": 0,
          "endDate": 0,
          "dueDate": 0,
          "expireDate": 0
        }
      ]
    }
  ]
}
```

2.1.5 Error Messages

1. Bad request. body/parameter {parameter name} is invalid. {Reason}
2. Authorization information is missing or invalid.
3. Bad request. Request body/parameter {parameter name} was not found.
4. Request Timeout.
5. Internal Server Error.

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	API	Detailed Endpoint document	cases.html

4   REQUIREMENTS

4.1   Project Requirements

REQ #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
DDID 2297	The CONTRACTOR shall create a service allowing 58 Counties to retrieve case information utilizing a CalSAWS API. The service will allow the 58 Counties to search for cases by case number, EBT card/account number, individual demographic information, or participant phone number. The service will return a list of cases and a list of people on the case including individual demographic information and contact information. The case level information will return any confidentiality indicators associated to the case and case flags.	The API complexity accounts for the ability to search for cases utilizing multiple filters and variety of individual level data that will be returned.	Create case API

5   APPENDIX

The API complexity accounts for the ability to search for cases utilizing multiple filters and variety of individual level data that will be returned.

CT 225 Ethnic Code
White, Non-Hispanic
Hispanic
Other Asian/Pacific Islander
American Indian/Alaska Native
Filipino
Black
Chinese
Cambodian

CT 225 Ethnic Code
Japanese
Korean
Samoan
Asian Indian
Hawaiian
Guamanian
Laotian
Vietnamese

CT 51 Confidentiality Type
Adoptions Assistance
CWS AAP Mask Address
Domestic Violence
Employee/Employee Relative
Foster Care
High Profile
Human Trafficking
CWS Foster Care/KinGap Mask Address
Minor Consent
CWS Sealed Mask Address
CWS Sensitive Mask Address

CT 1082 Flag Type
Federal
State
County
Court Case
Study
Civil Rights
Error Prone and High Risk

CT 967 Name Suffix
I
II
III
IV
V
VI
VII

CT 967 Name Suffix
VIII
IX
X
Jr.
Sr.

CT 241: State
AK
AL
AR
AZ
CA
CO
CT
DE
FL
GA
HI
IA
ID
IL
IN
KS
KY
LA
MA
MD
ME
MI
MN
MO
MS
MT
NC
ND
NE
NH
NJ
NM
NV

CT 241: State
NY
OH
OK
OR
PA
RI
SC
SD
TN
TX
UT
VA
VT
WA
WI
WV
WY

CT 15: County
Alameda
Alpine
Amador
Butte
Calaveras
Colusa
Contra Costa
Del Norte
El Dorado
Fresno
Glenn
Humboldt
Imperial
Inyo
Kern
Kings
Lake
Lassen
Los Angeles
Madera
Marin

CT 15: County
Mariposa
Mendocino
Merced
Modoc
Mono
Monterey
Napa
Nevada
Orange
Placer
Plumas
Riverside
Sacramento
San Benito
San Bernardino
San Diego
San Francisco
San Joaquin
San Luis Obispo
San Mateo
Santa Barbara
Santa Clara
Santa Cruz
Shasta
Sierra
Siskiyou
Solano
Sonoma
Stanislaus
Sutter
Tehama
Trinity
Tulare
Tuolumne
Ventura
Yolo
Yuba
Out of State

CT 244 Region
Countywide
Mountains
Nationwide
Statewide
Valley
West End
Bakersfield
Chowchilla
Corcoran
Districts
Eastern County
Eastern Slope
Fort Bragg
Lower Desert
Madera
Mountain
Region 10
Region 1
Region 11
Region 12
Region 13
Region 14
Region 15
Region 16
Region 17
Region 18
Region 19
Region 2
Region 20
Region 21
Region 22
Region 23
Region 24
Region 25
Region 26
Region 27
Region 28
Region 29
Region 3
Region 30

CT 244 Region
Region 31
Region 32
Region 33
Region 34
Region 35
Region 36
Region 37
Region 38
Region 39
Region 4
Region 40
Region 5
Region 6
Region 7
Region 8
Region 9
Rest of County
Upper Desert
Ukiah
Western County
Willits
Western Slope

CT 228: Country
Aruba
Antigua
United Arab Emirates
Afghanistan
Algeria
Azerbaijan
Albania
Armenia
Andorra
Angola
American Samoa
Argentina
Australia
Ashmore & Cartier Islands
Austria
Anguilla

CT 228: Country
Antarctica
Bahrain
Barbados
Botswana
Bermuda
Belgium
Bahamas
Bangladesh
Belize
Bosnia & Herzegovina
Bolivia
Burma
Benin
Belarus
Soloman Islands
Navassa Island
Brazil
Bassas Da India
Bhutan
Bulgaria
Bouvet Island
Brunei
Burundi
Canada
Cambodia
Chad
Sri Lanka
Congo, Republic of
Congo, Democratic Republic of
China
Chile
Cayman Islands
Cocos (Keeling) Islands
Cameroon
Comoros
Colombia
No Mariana Islands
Coral Sea Islands
Costa Rica
Central African Republic

CT 228: Country
Cuba
Cape Verde
Cook Islands
Cyprus
Canal Zone
Denmark
Djibouti
Dominica
Jarvis Island
Dominican Republic
Ecuador
Egypt
Ireland
Equatorial Guinea
Estonia
Eritrea
El Salvador
Ethiopia
Europa Island
Czech Republic
Antarctic Lands
French Guiana
Finland
Fiji
Falkand Islands
Federated States of Micronesia
Faroe Islands
French Polynesia
Baker Island
France
French Southern & Antarctic Lands
Gambia
Gabon
Georgia
Ghana
Gibraltar
Grenada
Guernsey
Greenland
Germany

CT 228: Country
Glorioso Islands
Guadeloupe
Guam
Greece
Guatemala
Guinea
Guyana
Gaza Strip
Haiti
McDonald Island
Hong Kong
Heard Island & McDonald Islands
Honduras
Howland Island
Croatia
Hungary
Iceland
Indonesia
Man, Isle of
India
British Indian Ocean
Clipperton Island
Iran
Israel
Italy
Cote d'Ivoire (Ivory Coast)
Iraq
Japan
Jersey
Jamaica
Jan Mayen
Jordan
Johnston Atoll
Juan De Nova Island
Kenya
Kyrgyzstan
Korea (North)
Kingman Reef
Kiribati
Republic of Korea (South)

CT 228: Country
Christmas Island
Kuwait
Kazakhstan
Laos
Lebanon
Latvia
Lithuania
Liberia
Slovakia
Palmyra Atoll
Liechtenstein
Lesotho
Luxembourg
Libya
Madagascar
Martinique
Macau
Moldova
Mayotte
Mongolia
Montserrat
Malawi
Montenegro
Macedonia
Mali
Monaco
Morocco
Mauritius
Midway Islands
Mauritania
Malta
Oman
Maldives
Mexico
Malaysia
Mozambique
New Caledonia
Niue
Norfolk Island
Niger

CT 228: Country
Vanuatu
Nigeria
Netherlands
Norway
Nepal
Nauru
Surinam
Netherlands Antilles
Nicaragua
New Zealand
South Sandwich Island
Grenadines, The
Paraguay
Pitcairn Islands
Peru
Paracel Islands
Spratley Islands
Pakistan
Poland
Panama
Portugal
Papua New Guinea
Republic of Palau
Guinea-Bissau
Qatar
Serbia
Reunion
Marshall Islands
Romania
Philippines
Puerto Rico
Russia
Rwanda
Saudi Arabia
St Pierre & Miquelon
St Kitts & Nevis (St Christopher & Nevis)
Seychelles
South Africa
Senegal
St Helena

CT 228: Country
Slovenia
Sierra Leone
San Marino
Singapore
Somalia
Spain
St Lucia
Sudan
Svalbard
Sweden
South Georgia & the South Sandwich Islands
Syria
Switzerland
Trinidad & Tobago
Tromelin Island
Thailand
Tajikistan
Turks & Caicos Islands
Tokelau
Tonga
Togo
Sao Tome & Principe
Tunisia
East Timor
Turkey
Tuvalu
Taiwan
Turkmenistan
Tanzania
Undeclared
Uganda
United Kingdom (England)
Ukraine
United States
Burkina Faso
Uruguay
Uzbekistan
St Vincent & the Grenadines
Venezuela
Virgin Islands (UK)

CT 228: Country
Vietnam
Virgin Islands (US)
Vatican City
Namibia
West Bank
Wallis & Futuna
Western Sahara
Wake Island
Western Samoa
Swaziland
Yugoslavia
Yemen
Zambia
Lybia
Zimbabwe
Unknown

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-214753 | DDID 2350

FDS: API – Program

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sridhar Mullapudi
	Reviewed By	Avi Bandaranayake

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/10/2020	1.0	Initial Draft	Sridhar Mullapudi

Table of Contents

1   OVERVIEW

1.1   Current Design

There is no Application Programming Interface (API) available to external partners which allows access to read Program data in CalSAWS.

1.2   Requests

Create a service that can retrieve program information for a given case ID or persons SSN or CIN.

1.3   Overview of Recommendations

1. Create a new endpoint to retrieve program information.

1.4   Assumptions

1. Results are limited to county level data.
2. Results returned will be paginated to 20 values by default.
3. Limit parameter will allow a maximum of 250 values returned by default. Requesting a larger value will result in a 400 error response.
4. Code table values for this API can be found in the Appendix.
5. Code table values are limited to those available as of the API release date.
6. Requests and Responses will use Code Table values as described in the Appendix.

2 RECOMMENDATIONS

2.1 Program API

2.1.1 Overview

This API will expose the program data from the CalSAWS system.

2.1.2 Description of Changes

1. The Program API will include the following data elements, and error handling. Please refer to the **Program.html** document for the technical specifications and data element definitions.
2. Additional examples and specific error messages may be added during build for the developer portal.

2.1.3 Request Parameter

The Prorgam API can be used to retrieve program information form CalSAWS. The request must contain one of the following fields:

1. case number

2. SSN

3. CIN

4. program code

5. program status

2.1.4 Response

The program API will return the following data elements:

```
[
  {
    "caseNum": 0,
    "caseName": "string",
    "program": [
      {
        "pgm": "string",
        "aidCode": "string",
        "programDetail": [
          {
            "statCode": "string",
            "begDate": "string",
            "statRsnCode": "string",
            "reportingTypeCode": "string"
          }
        ],
        "programRedeter": [
          {
            "reDueDate": "string",
            "reBegDate": "string",
```

```
          "reStatRsnCode": "string"
        }
      ],
      "programPerson": [
        {
          "persName": "string",
          "persStatCode": "string",
          "persStatRsnCode": "string",
          "persBegDate": "string",
          "persContact": [
            {
              "phTypeCode": "string",
              "phNum": "string"
            }
          ]
        }
      ]
    }
  ],
  "staffWorker": [
    {
      "worker": "string",
      "workerNum": "string",
      "unitName": "string",
      "unitNumIdentif": "string",
      "officeName": "string",
      "officeNumIdentif": "string"
    }
  ],
  "confidentialFlags": [
    {
      "comnt": 0,
      "rmvdDate": 0,
      "typeCode": 0
    }
  ],
  "caseFlags": [
    {
      "typeCode": 0,
      "begDate": 0,
      "endDate": 0,
      "dueDate": 0,
      "expireDate": 0
    }
  ]
}
]
```

The results will be default sorted by program code.

2.1.5 Error Message

The Program API will return error messages in the following Scenarios:

1. Bad request. {parameter name} is invalid. {Reason}

2. Authorization information is missing or invalid.

3. Not found. Request {parameter name} - {value} was not found.

4. Request Timeout.

5. Internal Server Error.

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	API	Detailed Endpoint document	program.html

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
DDID 2350	The CONTRACTOR shall create a service for the 58 Counties that returns program information utilizing a CalSAWS API. The service will allow the 58 Counties to do the following: 1) Search for programs associated to a case by providing a case number 2) Search for all programs associated to an individual with a provided social security number The service will return a list of programs that meet the provided criteria including the case, program type, program status, program status reason, the individuals on the program, the individual program person status and status reason, the phone numbers for the individuals, and the worker associated to the programs.	The API complexity accounts for the ability to search for programs utilizing multiple filters and variety of individual level data that will be returned.	Create program API

5 APPENDIX

This section contains the code table (CT) values that are currently used in the system. API users can use and expect these values as specified in the technical design

CT 72: Program Status Code
Active
Discontinued
Denied
Pending
Ineligible
Exempt
Deferred
Deregistered
Non-Comp
Good Cause
Waiting to Transfer
Sanction

CT 18: Program Code
AAP
CalFresh
Cal-Learn
CalWORKs
CAPI
CFET
Child Care
Disaster CalFresh
Diversion
Foster Care
General Assistance (Managed)

CT 18: Program Code
General Assistance/General Relief (GR)
GROW
Homeless - Perm
Homeless - Temp
Immediate Need
Kin-GAP
Medi-Cal
Nutrition Benefit
RCA
REP
Welfare to Work

CT 254: Phone Type Code
Cell
Fax
Home
Main
Message
TDD
Toll Free
Work

CT 542: Reporting Type Code
Annual Reporting
Change Reporting
Non Reporting
Quarterly Reporting
Semi-Annual Reporting

| Semi-Annual Reporting Annually |
| TMC Reporting |
| TNB Non Reporting |

CT 51: Confidentiality Type Code
Adoptions Assistance
Employee/Employee Relative
Foster Care
Minor Consent
Domestic Violence
High Profile
Human Trafficking
CWS AAP Mask Address
CWS Foster Care/KinGap Mask Address
CWS Sealed Mask Address
CWS Sensitive Mask Address

CT 1082: Flag Type Codes
Federal
State
County
Court Case
Study
Civil Rights
Error Prone and High Risk

CT 184: Aid Codes		
01 - RCA	58 - OBRA-ESO/Pregnancy	D7 - OBRA-LTC-Disabled-SOC
02 - RMA/EMA	59 - Continuing TMC-Full	D8 - OBRA-MI-Pregnancy-No SOC
03 - AAP-Fed	5C - PE HF to MC NP	D9 - OBRA-MI-Pregnancy-SOC

04 - AAP-State	5D - PE HF to MC PPY	E1 - Bridging-Unverified Citizen-1 Month Limited
05 - SED-Non EA	5F - OBRA-Pregnancy	E2 - Infant-19 ACA CHIP Lawful Citizen
06 - Fed AAP Cash Subsidy Out-of-State	5J - Pending SP-DDSD - No SOC-Restrict.	E3 - New Adult Group LTC
07 - AAP-Extended-Fed	5K - FC-EA	E4 - Infant-19 ACA CHIP Undocumented
08 - Foster Care - Cuban/Haitian-Entrants	5R - Pending SP-DDSD - SOC	E5 - Child 1-19 ACA CHIP Premium
09 - CalFresh	5T - Continuing TMC-ESO/Pregnancy	E7 - Infant - Above 267-322%
0C - Access for Infants and Mothers	5V - Trafficking/Crime Victim no SOC	F0 - HCCI - LIHP
0D - MCAP Pregnant Woman-213-322% FPL	5W - 4 Month Cont.-ESO/Pregnancy	F1 - MC No SOC State Inmates
0E Pregnant Women 213 - 322%	5X - Extended TMC, terminated 10/1/2003	F2 - No SOC MC for Undoc State Inmates
0F - TCF	5Y - Extended TMC, terminated 10/1/2003	F3 - MC County Inmate Inpatient Hospital Only
0G MCAP Pregnant Woman - 213 - 322% FPL	60 - Disabled - SSI/SSP	F4 - MC Undoc County Inmates
0H - Transitional Nutrition Benefit	63 - LTC-Disabled	F5 - MCE ST Inmates
10 - Aid to the Aged - SSI/SSP	64 - MN-Disabled-No SOC	F6 - MCE CO Inmates
13 - LTC-Aged	65 - Hurricane Katrina Evacuees	F7 - MCE Existing
14 - MN-Aged-No SOC	66 - Pickle-Disabled	F8 - LIHP - MCE
16 - Pickle-Aged	67 - MN-Disabled-SOC	F9 - HCCI LIHP - CI
17 - MN-Aged-SOC	68 - Disabled-IHSS-SOC	G1 - MC SOC State Inmates
18 - Aged-IHSS	69 - 200% OBRA Infant	G2 - SOC MC for Undoc State Inmates
1A - CAPI-Qualified-Aged	6A - DAC-Blind	G3 - Medi-Cal County Inmate SOC Inpatient Hospital Only
1E - CCE for the Aged	6C - DAC-Disabled	G4 - Medi-Cal County Inmate Undoc SOC Inpatient Hospital Pregnancy+ ESO
1H - FPL-Aged-Full-No SOC	6E - CCE for the Disabled	G5 - County Juvenile Inmate Inpatient Hospital+ Inpatient MH
1U - FPL-Aged-ESO-No SOC	6G - 250% Working Disabled-Full	G6 - County Juvenile Inmate Undoc, ESO Inpatient Hospital, MH & Pregnancy
1V - RCA - TCVAP (State)	6H - FPL Disabled-Full	G7 - County Juvenile Inmate, SOC Inpatient Hospital & Inpatient MH

1X - MSSP without a SOC	6J - SB87 Pending SP-DDSD - No SOC	G8 - County Juvenile IM Undoc, SOC, ESO Inpatient Hospital, MH & Pregnancy
1Y - MSSP with a SOC	6K - CAPI-Non Qualified	G9 - Compassionate Release No SOC State
20 - Blind - SSI/SSP	6M - CAPI-Sponsored	H0 - Child 6-19 133-266%
23 - LTC-Blind	6R - SB87 Pending SP-DDSD - SOC	H1 - Infant 200-250%
24 - MN-Blind-No SOC	6T - CAPI-Limited Term	H2 - Child 1-6 133-150%
26 - Pickle-Blind	6U - FPL-Disabled-ESO/Pregnancy	H3 - Child 1-6 150-250% P
27 - MN-Blind-SOC	6V - DDS Waiver-No SOC	H4 - Child 6-19 100-150%
2A - Abandoned Baby	6W - DDS Waiver-SOC	H5 - Child 6-19 150-250% P
2E - CCE for the Blind	6X - IHO Waiver - No SOC	H6 - Infant 209-266%
2H - FPL-Blind-Full-No SOC	6Y - IHO Waiver - SOC	H7 - Child 1-6 -142%
2K - IHSS Community First Choice Option	71 - Dialysis/Dialysis Supplement	H8 - Child 6-19 - 0-133%
2L - IHSS Plus Waiver	72 - 133% Child-Full	H9 - Child 1-6 143-266%
2M - Personal Care Services	73 - TPN/TPN Suppl.	IE - IE MC Member-Non Sneede MFBU
2N - IHSS Residual	74 - 133% Child-ESO	Indigent Burial
2P - ARC only	76 - 60-Day Postpartum	J1 - Compassionate Release No SOC County
2R - ARC only for NMD	77 - Anti-Rejection Medicine	J2 - Compassionate Release SOC County
2S - ARC - Fed CW	7A - 100% Child-Full	J3 - County Medical Probation No SOC
2T - ARC - State CW	7C - 100% Child-OBRA-ESO	J4 - County Medical Probation SOC
2U - ARC - State CW for NMD	7H - TB	J5 - Compassionate Release LTC Aged County
2V - Trafficking/Crime Victim no SOC	7J - CEC-Full	J6 - Compassionate Release LTC Aged County Restricted
30 - CW-All Other Families (Fed)	7K - CEC-ESO	J7 - Compassionate Release LTC Disabled County
32 - CW-TANF-Timed Out (Fed)	7M - Minor Consent-Family Planning	J8 - Compassionate Release LTC Disabled County Restricted
32 - CW-TANF-Timed Out (State)	7N - Minor Consent-Pregnancy	K1 - CW-Felon-Safety Net-Non-Two Parent
33 - CW-Zero Parent (Fed)	7P - Minor Consent-Outpatient Mental Health	K1 - CW-Safety Net/Felon/WTW Sanct-Non-Two Parent
34 - AFDC-MN-No SOC	7R - Minor Consent-Sexual Assault	K6 - MAGI ACA N/E Adult (19 - 64) County Comp Release/ <138% FPL, Citizen
35 - CW-Two Parent (Fed)	7S - Title XIX, parents 19-64, not blind or disabled, no SOC	K7 - MAGI ACA N/E Adult (19 - 64) County Comp Release/ <138% FPL, Undoc

35 - CW-Two Parent (State)	7U - Title XIX, CalFresh adults from 19 through 64, no SOC	K8 - MAGI ACA NNE Adult (19 - 64) County Comp Release/ <128% FPL, Citizen
36 - Disabled-COBRA-Widow/ers	7V - Trafficking/Crime Victim with a SOC	K9 - MAGI ACA NNE Adult (19 - 64) County Comp Release/ <128% FPL, Undoc
37 - AFDC-MN-SOC	7W - Title XIX, children under age 19 not blind or disabled, no SOC	L1 - LIHP Transitional Aid Code
38 - Edwards v. Kizer	7X - Bridging-Child-1 Month Limited	L6 - Citizen/Lawfully Present 19-64 Years Old 128% Full
39 - Initial TMC-Full	7Y - Bridging-Adult-1 Month Limited	L7 - Undocumented 19-64 Years Old 128% Restricted
3A - (Prior to 12/2013)	80 - QMB	L9 - 21-64 Year Old 138% Full 5 Year Bar
3A - CW-Timed Out-Safety Net-All Other Fam.	82 - MI-Child-No SOC	M0 - Pregnant Women - 60-213% - Undocumented
3C - (Prior to 12/2013)	83 - MI-Child-SOC	M1 - 19-64 Year Old 138% Full
3C - CW-Timed Out-Safety Net-Two Parent	84 - CMSP - Full - No SOC	M2 - 19-64 Year Old 138% Restricted
3D - Cash Based MC	85 - CMSP - Full - SOC	M3 - Parent Caretaker Relative - at or below 109% - Full
3E - CW-All Other Families (Mixed)	86 - MI-Pregnancy-No SOC	M4 - Parent Caretaker Relative - at or below 109% - Restricted
3F - CW-Felon-Safety Net-Two Parent	87 - MI-Pregnancy-SOC	M5 - Child 6-19 - 108-133% - Citizen
3F - CW-Safety Net/Felon/WTW Sanct-Two Parent	88 - CMSP - Non-Fed - Full - No SOC	M6 - Child 6-19 - 108-133% - Undocumented
3G - CW-Zero Parent (State)	88 - CMSP - Pending DDSD - Full - No SOC	M7 - Pregnant Women - 60% - Citizen
3H - CW-Zero Parent (Mixed)	89 - CMSP - Non-Fed - Full - SOC	M8 - Pregnant Women - 60% - Undocumented
3J - Diversion-All Other Families (Fed)	89 - CMSP - Pending DDSD - Full - SOC	M9 - Pregnant Women - 60-213% - Citizen
3K - Diversion-Two Parent (Fed)	8A - QWDI	N0 - Co. Inmate LIHP/MCE Transition to MC
3L - CW-All Other Families (State)	8C - SLMB	N5 - 19-64 Year Old State Inmate - 0-138% - Limited
3M - CW-Two Parent (State)	8D - Qualified Individual 1-135%	N6 - 19-64 Year Old State Inmate - 0-138% - Restricted
3N - AFDC-1931(B) Full	8E - Accelerated Enrollment of Children	N7 - 19-64 Year Old County Inmate - 0-138% - Limited
3P - CW-All Other Families-Exempt MAP (Fed)	8F - CMSP - LTC	N8 - 19-64 Year Old County Inmate - 0-138% - Restricted
3R - CW-Zero Parent-Exempt MAP (Fed)	8K - Qualified Individual 2-175%	P0 - Infant - 0-208% - Undocumented

3T - Initial TMC-ESO/Pregnancy	8N - 133% Excess Property Child-ESO	P1 - Hospital PE Infant - 0-208%
3U - CW-Two Parent (State)	8P - 133% Excess Property Child-Full	P2 - Hospital PE Parent Caretaker Relatives - 0-109%
3V - AFDC-1931(B)-ESO/Pregancy	8R - 100% Excess Property Child-Full	P3 - Hospital PE Adults - 0-138%
3W - CW-TANF-Timed Out (Fed)	8T - 100% Excess Property Child-ESO	P4 - Hospital PE Pregnant Women - 0-213%
3W - CW-TANF-Timed Out (State)	8U - CHDP Gateway Deemed Infant - NO SOC	P5 - Child 6-19 - 0-133% - Citizen
3X - Diversion-All Other Families (State)	8V - CHDP Gateway Deemed Infant - SOC	P6 - Child 6-19 - 0-133% - Undocumented
3Y - Diversion-Two Parent (State)	8W - CHDP Gateway Medi-Cal	P7 - Child 1-6 - 0-142% - Citizen
40 - AFDC-FC (State)	8X - CHDP Gateway HF	P8 - Child 1-6 - 0-142% - Undocumented
42 - AFDC-FC (Fed)	8Y - CHDP	P9 - Infant - 0-208% - Citizen
43 - FC Extended (State)	90 - GA General Relief Independent Living-CNTY	R1 - CW - TCVAP (State)
44 - 200%-Pregnancy Citizen	91 - GA General Relief-B/C Non Independent Living-CNTY	R2 - CF - TCVAP (State)
45 - FC (County)	92 - GA General Relief-R/B Non Independent Living-CNTY	R4-WINS Non-Two-Parent
46 - Fed Funded FC Benefits Out-of-State	93 - GA General Relief-MFG Child-CNTY	R5-WINS Two-Parent
47 - 200%-Infant-Full	94 - GRI Emergency Assistance	R6-WINS CFAP
48 - 200%-Pregnancy-OBRA	95 - Unemployable, Independent Living, Single	R7-WINS Non-Two Parent TCF
49 - FC Extended (Federal)	96 - Unemployable, Facility, Family Group	R8-WINS Two-Parent TCF
4A - Out of State AAP	97 - Unemployable, Facility, Single	R9-WINS TCFAP
4C - Voluntary Placement	98 - Aid In Kind	RE - SF Retention
4E - Presumptive Eligibility for Former Foster Care Children	99 - Electronic Theft Replacement Cash Benefit	RR - RR MC Member-Sneede MBU
4F - Kin-GAP (Fed)	9A - SF AGEX	T0 - Infant - 208-266% - Undocumented
4F - Kin-GAP (State)	9G - Return to Residence	T1 - Child 6-19 - 160-266% - Citizen
4G - Kin-GAP (State)	9H - Healthy Families Child	T2 - Child 6-19 - 133-160% - Citizen
4G - Kin-GAP (State) beyond age 18 due to a disability	9I - SF CALM	T3 - Child 1-6 - 160-266% - Citizen
4H - Foster Care Child in CalWORKs	9J - SF PAES	T4 - Child 1-6 - 142-160% - Citizen
4K - Probation Emergency Assistance	C1 - OBRA-MN-Aged-No SOC	T5 - Infant - 208-266% - Citizen

4L - 1931(b) Foster Care	C2 - OBRA-MN-Aged-SOC	T6 - Child 6-19 - 160-266% - Undocumented
4M - FC Continuing Medi-Cal	C3 - OBRA-MN-Blind-No SOC	T7 - Child 6-19 - 133-160% - Undocumented
4N - Extended CalWORKS for NMDs	C4 - OBRA-MN-Blind-SOC	T8 - Child 1-6 - 160-266% - Undocumented
4P - CW Family Reunification-All Families	C5 - OBRA-MN-AFDC-No SOC	T9 - Child 1-6 - 142-160% - Undocumented
4R - CW Family Reunification-Two Parent	C6 - OBRA-MN-AFDC-SOC	X1 - Covered CA Subsidized (APTC and/or State Subsidy) 250-400%
4S - Kin-GAP Extended (Fed)	C7 - OBRA-MN-Disabled-No SOC	X2 - Covered CA Subsidized 100-150%
4T - Kin-GAP (Fed)	C8 - OBRA-MN-Disabled-SOC	X3 - Covered CA Subsidized 151-200%
4V - Trafficking/Crime Victim with a SOC	C9 - OBRA-MI-Child-No SOC	X4 - Covered CA Subsidized 201-250%
4W - Kin-GAP Extended (State)	D1 - OBRA-MI-Child-SOC	X5 - Covered CA Cost Sharing Waiver 100-300%
50 - CMSP - Restricted	D2 - OBRA-LTC-Aged-No SOC	X6 - Covered CA AI/AN CSR Only No Income Test
53 - MI-LTC	D3 - OBRA-LTC-Aged-SOC	X7 - Covered CA Unsub Coverage or Ineligible for Subsidies Above 600%
54 - MC Four Month Continuing	D4 - OBRA-LTC-Blind-No SOC	X8 - Covered CA Lawful Present/MC Ineligible Under 100%
55 - OBRA-LTC	D5 - OBRA-LTC-Blind-SOC	X9 - Covered CA State Subsidy Eligible 400-600%
55 - OBRA-LTC-MI	D6 - OBRA-LTC-Disabled-No SOC	

CT 73: Status Reason Codes		
15% Criteria	Failed to make satisfactory progress in EDU Activity #2	No Child Care during Non-Traditional Hours
16/17 and in School Half Time	Failed to make satisfactory progress in EDU Activity #3	No Child Care Transportation Available
1st Instance	Failed to make satisfactory progress in GED Activity	No Dep Mut Child
1st instance sanction	Failed to make satisfactory progress in GED Activity #2	No Deprivation
2nd Instance	Failed to make satisfactory progress in GED Activity #3	No Elig. Child
2nd instance sanction	Failed to make satisfactory progress in GTEP Activity	No Eligible Mem
3 Countable ABAWD Months Used	Failed to make satisfactory progress in GTEP Activity #3	No Eligible Provider

3-Month time limit	Failed to make satisfactory progress in GYEP Activity	No Eviction Notice
3rd Instance	Failed to make satisfactory progress in GYEP Activity #2	No Intent to stay in County
3rd instance sanction	Failed to make satisfactory progress in GYEP Activity #3	No Legal Guardianship
48 Months Time Limit Reached	Failed to make satisfactory progress in LIT Activity	No Linkage - MPPP
60 years of age or older	Failed to make satisfactory progress in LIT Activity #2	No Linkage - No Property Verif
AAP Deferred Payments Accepted	Failed to make satisfactory progress in LIT Activity #3	No Linkage - Over Resources
AAP Denied	Failed to make satisfactory progress in MHS Activity	No Linkage - Property Waiver
AAP Discontinued	Failed to make satisfactory progress in MHS Activity #2	No Linkage SP-DDSD Denied
AAP Suspended	Failed to make satisfactory progress in MHS Activity #3	No Linkage to MC
ABP101 Form Not Received	Failed to make satisfactory progress in NCP Activity	No longer in Care
ABP898 Form Not Received	Failed to make satisfactory progress in NCP Activity #2	No longer preg or cust parent
ACA Requirement (CMSP)	Failed to make satisfactory progress in NCP Activity #3	No longer receiving aid
Accepted Diversion	Failed to make satisfactory progress in OST Activity	No NB Eligibility
Actively seeking employment	Failed to make satisfactory progress in OST Activity #2	No Need for Child Care
Acts beyond teen's control	Failed to make satisfactory progress in OST Activity #3	No Open Application
ADD Pers Refused Finger PRNT	Failed to make satisfactory progress in SIP Activity	No QR7 for Prior Month
Added to CW AU	Failed to make satisfactory progress in SIP Activity #2	No Reference CF EDBC
Adopted	Failed to make satisfactory progress in SIP Activity #3	No Remaining Benefits
Adult in home to provide care	Failed to make satisfactory progress in STEP Activity #2	No SAR7 for Prior Month
Age	Failed to make satisfactory progress in SYE Activity	No Show QC/QA
Age 18 Requirements	Failed to make satisfactory progress in SYE Activity #2	No Show/FTP # 2
Age 19, chose not to continue	Failed to make satisfactory progress in SYE Activity #3	No Show/FTP #1
Age 19, inelig. to part.	Failed to make satisfactory progress in WIA Activity	No Show/FTP #3

Age Requirement	Failed to make satisfactory progress in WIA Activity #2	No SOC 162 On File (NRLG Only)
Agency(s) staffing issues	Failed to make satisfactory progress in WIA Activity #3	No SSI/SSP
Aided Non-parent Relative caring for at risk child	Failed to make satisfactory progress in YTH Activity	No Stage 1 Available for Other Reasons
Already Got Exception	Failed to make satisfactory progress in YTH Activity #2	No Stage 1 Funding Available
Already received HA in another AU	Failed to make satisfactory progress in YTH Activity #3	No Stage 1 Provider for Children
Already received Once-in-a-Lifetime	Failed to meet work req.	No Trans-Pgm Barriers-Not Fund
Any subst. and compelling reason	Failed to provide progress report for DRC Activity	No transportation
Appear in court or incarcerated	Failed to provide progress report for DRC Activity #2	No Utility Shut-Off
Application denied	Failed to provide progress report for DRC Activity #3	No Valid CF Determination
Application Opened in Error	Failed to provide progress report for DVS Activity	No Valid Emergency
Applied for or Receiving Unemployment	Failed to provide progress report for DVS Activity #2	Non Co-Op Chld/Med Supp
Approved for CW	Failed to provide progress report for DVS Activity #3	Non Fed Caretaker
ARC child jurisdiction has been changed	Failed to provide progress report for EDU Activity	Non Government
ARC program not Available for County	Failed to provide progress report for EDU Activity #2	Non-Coop: AFIRMSFIS
Attained age 20	Failed to provide progress report for EDU Activity #3	Non-Parent Caretaker
Auto-test	Failed to provide progress report for GED Activity	Non-Parent Caring for Disabled HH Member
Back Rent and Rent Exceeds TMHI	Failed to provide progress report for GED Activity #2	Non-Payment of Premium
Back Rent Exceeds Assistance	Failed to provide progress report for GED Activity #3	Non-Payment of Premium - Low Income FPL
BDA After the Month	Failed to provide progress report for GTEP Activity	Not a Permanent Place
Biological Parent Right Reversed	Failed to provide progress report for GTEP Activity #2	Not accepting a job
Boarder	Failed to provide progress report for GTEP Activity #3	Not Affected by Disaster
Break in child care arrangements	Failed to provide progress report for GYEP Activity	Not Attending School
Break in transportation arrangements	Failed to provide progress report for GYEP Activity #2	Not Caring for Child

CA - Failed to keep Case Manager Appointment	Failed to provide progress report for GYEP Activity #3	Not Currently WPR
Calif. Residence	Failed to provide progress report for LIT Activity	Not Eligible for Cash Aid
CalWORKs	Failed to provide progress report for LIT Activity #2	Not Financially Elig.
CalWORKs and/or CalFresh Approved/Restored	Failed to provide progress report for LIT Activity #3	Not funded
CalWORKS Eligible	Failed to provide progress report for MHS Activity	Not Homeless
CalWORKs Family Reunification	Failed to provide progress report for MHS Activity #2	Not in Disaster Area
CalWORKs Restored	Failed to provide progress report for MHS Activity #3	Not in LA County
CalWORKs-FC	Failed to provide progress report for NCP Activity	Not Part of NB HH
CAPI Missed Interview (New Application/Recertification)	Failed to provide progress report for NCP Activity #2	Not part. in apprvd activity
CAPI RE Not Complete	Failed to provide progress report for NCP Activity #3	Not participating in activity
Care of 2 or More Children Under Age 6	Failed to provide progress report for OST Activity	Not providing proof of satisfactory progress in assigned activity
Care of a child 23 months or younger	Failed to provide progress report for OST Activity #2	Not Seeking Housing
Care of Child Age 12-23 Months	Failed to provide progress report for OST Activity #3	Not signing the WtW Plan
Care of Child Age 24-35 Months	Failed to provide progress report for SIP Activity	Off aid - other reason
Care of Child Under 12 Weeks (additional children)	Failed to provide progress report for SIP Activity #2	Off Aid - Receiving SSI
Care of Child Under 6/12 Months (1st child)	Failed to provide progress report for SIP Activity #3	Off aid due to employment
Care of Dependent Child Under 6	Failed to provide progress report for SYE Activity	Off Cash Aid
Care of First Child	Failed to provide progress report for SYE Activity #2	Offered and not accepted workfare
Care of Subsequent Child(ren)	Failed to provide progress report for SYE Activity #3	Offrd/Not accptd ed.& train.
Caregiver not a California Resident	Failed to provide progress report for WIA Activity	On Aid Another Case
Cares for HH Member Mentally/Physically Impaired	Failed to provide progress report for WIA Activity #2	One Month Diversion
Case Man. services unavail.	Failed to provide progress report for WIA Activity #3	One Month Immediate Need
CF IPV #1	Failed to provide progress report for YTH Activity	OP - Failed to keep Computer Application Class Activity

CF IPV #2	Failed to provide progress report for YTH Activity #2	OP - Failed to keep Office Occupations Activity
CF IPV #3	Failed to provide progress report for YTH Activity #3	OP - Failed to keep Security Officer Assessment
CF Job Quit #1	Failed to provide Proof of Sponsor Disability	OP - Failed to keep Security Officer Training
CF Job Quit #2	Failed to Provide U-Visa Status	Opt Out
CF Job Quit #3	Failed to ProvideT-Visa Status	Optional Child - Receives Child Support
CF Missed Interview (New Application/Recertification)	Failed to Reapply for SSI Reconsideration	Optional Spouse
CF Recert Expired	Failed to show to CAC Appointment	ORR Certified Trafficking Victim
CF Reduced Work #1	Failed to show to CAC Appointment #2	OS - Failed to keep One-Stop Activity
CF Reduced Work #2	Failed to show to CAC Appointment #3	OS - Failed to keep Workforce Investment Act Activity
CF Reduced Work #3	Failed to show to CLA Appointment	Other
CFET Non Part. # 1	Failed to show to CLA Appointment #2	Other CAPI Denial
CFET Non Part. # 2	Failed to show to CLA Appointment #3	Other CAPI Disc.
CFET Non Part. # 3	Failed to show to CORE Appointment	Other Federal
Change to Unemployable	Failed to show to CORE Appointment #2	Other parent participating 35 hours
Child	Failed to show to CORE Appointment #3	Other Program Assistance Data Sweep
Child Applicant Minor Consent	Failed to show to DRC Appointment	Other Property
Child Applicant Minor Consent Over 21	Failed to show to DRC Appointment #2	Other State/Local
Child Applied for Self	Failed to show to DRC Appointment #3	Other Substantial & Compelling Reasons
Child Attends State Preschool	Failed to show to EVA Appointment	Other Unearned
Child Care Request is Denied	Failed to show to EVA Appointment #2	Out of the Home
Child Eligible to Kin-GAP	Failed to show to EVA Appointment #3	Out of the Home - Incarcerated
Child exceeded age	Failed to show to GTEP Appointment	Out of the Home - Primary Applicant
Child not a California Resident	Failed to show to GTEP Appointment #2	Over $100 Limit
Child Not In Placement	Failed to show to GTEP Appointment #3	Over 130% FPL

Child of Foster Care Recipient	Failed to show to GYEP Appointment	Over Income
Child of FRI	Failed to show to GYEP Appointment #2	Over Income & CW Timed Out
Child of FTP Income	Failed to show to GYEP Appointment #3	Over Income-$0 Allotment
Child of FTP Property	Failed to show to ICM Appointment	Over IRT
Child of Kin-GAP Recipient	Failed to show to ICM Appointment #2	Over IRT & CW Timed Out
Child of Member	Failed to show to ICM Appointment #3	Over Program Age
Child Protective Services	Failed to show to JDM Appointment	Over Resources
Child Returned to FC	Failed to show to JDM Appointment #2	Overpayment Recoupment
Child Returns to Home of Removal	Failed to show to JDM Appointment #3	PA 1049 Form Not Received
Child Returns to Parent	Failed to show to JRT Appointment	PA1615 Form Not Received
Child under 16	Failed to show to JRT Appointment #2	PA2418A Form Not Received
Chose Expedited CW	Failed to show to JRT Appointment #3	PA2418B Form Not Received
Chronic Truant	Failed to show to JRY Appointment	PA2418C Form Not Received
CMSP Applicant Only	Failed to show to JRY Appointment #2	PA2492 Form Not Received
Conversion	Failed to show to JRY Appointment #3	Parent
Correct Status for Existing Application	Failed to show to LIT Appointment	Parent Caring for Disabled HH Mem
Cost More Than Limit	Failed to show to LIT Appointment #2	Parent Caring for Disabled HH Member
County opts out of ARC	Failed to show to LIT Appointment #3	Parent Not Absent
County Residence	Failed to show to MHS Appointment	Parent Not Deceased
Court Conviction for Employment 1st Offense	Failed to show to MHS Appointment #2	Parent Not Incap.
Court Conviction for Employment 2nd Offense	Failed to show to MHS Appointment #3	Parent of Married Minor
Court Conviction for Employment 3rd Offense	Failed to show to NCP Appointment	Parent resides in Foster Home
Court Conviction for Housing 1st Offense	Failed to show to NCP Appointment #2	Participating

Court Conviction for Housing 2nd Offense	Failed to show to NCP Appointment #3	Participating in a Program that Exceeds CFET Requirements
Court Conviction for Housing 3rd Offense	Failed to show to Orientation Appointment	Participating in ed. or training
Court Conviction for Income 1st Offense	Failed to show to Orientation Appointment #2	Participating in other activity
Court Conviction for Income 2nd Offense	Failed to show to Orientation Appointment #3	Passed Alt A Test
Court Conviction for Income 3rd Offense	Failed to show to OST Appointment	Passed Regular MPPP
Cure Sanction	Failed to show to OST Appointment #2	Passed SSI MPPP
Current IPV Disqualification 1	Failed to show to OST Appointment #3	Pending Appraisal
Current IPV Disqualification 2	Failed to show to PTS Appointment	Pending Foster Care Case
Current IPV Disqualification 3	Failed to show to PTS Appointment #2	Perm Placement language not est
Customer requested	Failed to show to PTS Appointment #3	Petition Not Filed
CW >$5K	Failed to show to SIP Appointment	Physically/Mentally Incapacitated
CW - No Elig Child	Failed to show to SIP Appointment #2	Post Emp/Job Retention
CW $2K to 5K	Failed to show to SIP Appointment #3	Post Employment
CW <$2K	Failed to show to SOA Appointment	Post Time Limit
CW Denial from outbound ICT	Failed to show to SOA Appointment #2	Post WTW 24 MTC CW Fed Requirements Not Met
CW Duplicate Aid	Failed to show to SOA Appointment #3	Post WTW 24 MTC Failed to Sign Subsequent Fed Plan
CW Duplicate Appl. #1	Failed to show to SOT Appointment	Post WTW 24 MTC Fed Standards Not Met - Participation
CW Duplicate Appl. #2	Failed to show to SOT Appointment #2	Post WTW 24 MTC Fed Standards Not Met - Progress
CW Duplicate Appl. #3	Failed to show to SOT Appointment #3	Postpartum recovery
CW Fraud >$10K	Failed to show to STT Appointment	Potential Non-MAGI Eligibility
CW Ineligible Due to Participant Not in the Home/SSI	Failed to show to STT Appointment #2	Potentially CAPI Eligible
CW IPV - #1	Failed to show to STT Appointment #3	Potentially RCA Eligible
CW IPV - #2	Failed to show to SYE Appointment	Pregnancy Unverified

CW IPV - #3	Failed to show to SYE Appointment #2	Pregnant and Doctor states unable to work
CW Non Part.	Failed to show to SYE Appointment #3	Probation/Parole Violator
CW Non Part. # 2	Failed to show to VOC Appointment	Program App Clean-up
CW Non Part. # 3	Failed to show to VOC Appointment #2	Property/Resource Exceed the Limit
CW RE Incomplete	Failed to show to VOC Appointment #3	Provider TrustLine Denied/Revoked/Closed
CW RE Not Received	Failed to show to WIA Appointment	Public Inst. entire cal. Mnth
CW Time Limit	Failed to show to WIA Appointment #2	QC Did not Cooperate (MC)
CW Timed Out	Failed to show to WIA Appointment #3	QC Failed to Keep 2 Appointments (CF)
Deceased	Failed to show to YTH Appointment	QC Failed to Keep 2 Appointments (CW)
Declined Elig	Failed to show to YTH Appointment #2	QC Failed to Keep Appointment (CF)
Declining WD	Failed to show to YTH Appointment #3	QC Failed to Keep Appointment (CW)
Deemed Child - Fam ReApp	Failed to sign post 24 MTC Fed plan	QC Failed to Respond in 30 Days (CF)
Deemed Eligible	Failed to verify LTC	QC Failed to Respond in 30 Days (CW)
Deprivation Not Established	Failed/Refused Assessment Appt	QC Failed to Return Signed Release (CF)
Did Not Apply for T-Visa	Failed/Refused Assessment Appt #2	QC Failed to Return Signed Release (CW)
Did Not Apply for U-Visa	Failed/Refused Assessment Appt #3	QC Failed to Sign Release (CF)
Did Not Meet ABAWD Work Rules after Regaining Elig	Failed/Refused Job Training	QC Failed to Sign Release (CW)
Did not Reapply after LTC	Failed/Refused Job Training #2	QC Refused to Cooperate (CF)
Did not Request Full Medi-Cal Hierarchy	Failed/Refused Job Training #3	QC Refused to Cooperate (CW)
Did Not Reside in U.S. for 30 days	Failed/Refused Urinalysis Appt	QR
Did not SFIS	Failed/Refused Urinalysis Appt #2	QR 7 Incomplete
Didn't Add Newborn	Failed/Refused Urinalysis Appt #3	QR 7 Not Received
Didn't Apply for SSI	Failed/Refused/Drop out Treatment Program	QR7 Form Not Received
Didn't Apply Medicare	Failed/Refused/Drop out Treatment Program #2	Quit Job

Didn't Apply OHC	Failed/Refused/Drop out Treatment Program #3	Quit Job #1
Didn't Complete/Qualify Health and Safety Certification	Failure to Enroll/Pay APTC Premiums	Quit Job #2 (CF)
Didn't Co-Op JS #1	Failure to Provide	Quit Job #2 (CW)
Didn't Co-Op JS #2	False Residence/ID	Quit Job #3
Didn't Co-Op JS #3	Family Reunification	Quitting a job
Didn't Coop w. MC Linkage	Family Stabilization	RCA Time Expired
Didn't Co-op with SP-DDSD	Father Not Unemployed	RCA Time Limit
Didn't Cooperate	Father of Unborn-PWO	Real Property
Didn't Go to Job # 1	FC Court Dependency Not Dismissed	Received Permanent Residency Card
Didn't Go to Job # 2	Federal Soc Sec Disability Ins (SSDI)	Recertification Withdrawal
Didn't Go to Job # 3	Finger Match found Recvg CW	Recertified to CalFresh
Didn't Meet CW Req	Fleeing Felon	Reduced Earnings
Didn't Meet WTW # 1	FO - Failed to keep Orientation	Reduced Earnings #2
Didn't Meet WTW # 2	Found on SFIS	Reduced Earnings #3
Didn't Meet WTW # 3	Four Month Continuing	Reduced Hours #1
Didn't Recert License	FT - Failed Pathways to Success	Reduced Hours #2
Didn't Register EDD	FT - Failed to keep Career Opportunities Resources & Employment	Reduced Hours #3
Didn't Register EDD #2	FT - Failed to keep Life Skill Activity	Reduced Work Effort
Didn't Register EDD #3	FT - Failed to keep Pathway To Success Activity	Reducing their earnings
Didn't Request Retro	FTP ABAWD Work #1	Referral to sanction
Didn't Sign MC 13	FTP ABAWD Work #2	Refuse to Comply Sponsorship
Didn't Sign SOF	FTP Age Verification	Refused Assign Supp Rights
Didn't Sign WTW	FTP California Residency	Refused DIB
Didn't Sign WTW # 2	FTP County Residence	Refused Inc-Collect Debt
Didn't Sign WTW # 3	FTP County Residence (Negative Action)	Refused Inc-Life Ins
Difficult pregnancy	FTP Eligibility Forms	Refused Job
Disaster CF Missed Interview	FTP Eligibility Forms (CMSP)	Refused Job # 3
Disrupted Adoption	FTP Graduate by 19	Refused Job #2
Diversion	FTP HIC #	Refused job offer/Voluntarily quit job
DM - Failed to keep Domestic Violence Services	FTP Immunization	Refused job offer/Voluntarily quit job
Does Not Live in County (CMSP)	FTP Immunizations	Refused Job Offer/Voluntray Quit job no show

Does Not Meet Minor Consent Requirements	FTP Immunizations Close Program	Refused Job Offer/Voluntray Quit job no show #2
Does Not Meet POEM Determination	FTP Income	Refused Job Offer/Voluntray Quit job no show #3
Does not meet the criteria for GR benefits	FTP Income for NOA	Refused Military Ben
Doesn't Meet Program Req.	FTP INS Document	Refused Retirement
Domestic violence	FTP Multiple Vehicles	Refused SDI
Drug Felon (CW & CF)	FTP Name/Identity	Refused Survivor Benefits
Drug Felon (CW only)	FTP One Vehicle	Refused UIB
Drug/Alcohol program Participant	FTP Other Health Care	Refused VA
Due to employment	FTP Pregnancy	Refused Wkr Cmp
Duplicate Application	FTP Proof Burial Property	Refusing to be fingerprinted
Duplicate Filing #1	FTP Proof Child Support Income	Registered in Error
Duplicate Filing #2	FTP Proof Citizenship	Regular EDBC
Duplicate Filing #3	FTP Proof Dependent Care Expense	Relative declined FC (Youakim)
Earned HS diploma or equivalent	FTP Proof Earned Income	Relative elects SSI/SSP
Earnings - Child	FTP Proof Liquid Property	Relative receiving SSI/SSP
Earnings - Father	FTP Proof Lotto/Gambling Income	Remained on Transitional CalFresh
Earnings - Mother	FTP Proof Marital Status	Rent Amount Exceeds TMHI Limit
Earnings - Other Person	FTP Proof Medical Care Expense	Rent Arrearages exceeds TMHI Limit
Earnings - Stepparent	FTP Proof Medical Condition	REP Non Compliance
EBT Form not received	FTP Proof of Costs	REP Non Compliance #2
EBT Whereabouts Unknown	FTP Proof Personal Property	REP Non Compliance #3
EDBC Changes Not Affecting Eligibility	FTP Proof Real Property	Req Pers Didn't Request Disc
EDBC Income Changes Not Affecting Eligibility	FTP Proof Relationship	Requested Disc. - Verbal
EDBC Property Changes Not Affecting Eligibility	FTP Proof Shelter Expense	Requested Disc. - Written
Edwards v. Kizer (38) - Determined Ineligible for Medi-Cal Only	FTP Proof Student Income	Requested Disc. - Written inc. MC
Edwards v. Kizer (38) - Failure to Cooperate, Medi-Cal Only	FTP Proof Third Party Liability	Requested Disc. (CMSP) - Add Person
Elected MAGI	FTP Proof Unearned Income	Requested Disc. (CMSP) - Reapply with Budget Change
Elected Non-MAGI	FTP Proof Utility Expense	Requested Disc. (CMSP) - Verbal
Eligible to MAGI	FTP Proof Vehicle Property	Requested Exclusion

Eligible to MC	FTP Property	Required Forms Not Received
Eligible to TCF	FTP Property for NOA	Requisite Court Language
End of 3 Consecutive ABAWD Months	FTP QC/QA	Residence Address is CMRA
End of Cert Period	FTP Required Info	Resident for less than 15 days
End of Disaster Period	FTP School Verif	Resident of Waiver County
End of Edwards MC	FTP Sponsor Dependents	Resides in a Federally Approved Geographically Excluded Area
End of HA Episode	FTP Sponsor Income	Resides Out of State/County
End of Temp Shelter	FTP Sponsor Property	Responsible Adult
Ended and/or CalWORKs Case term.	FTP Sponsor SOF	Return to Residence
Enrolled	FTP Third Party Liability	RFTHI Form Not Received
Enrolled - Cured Sanction	FTP Vendor Information	RP - Failed to keep Rapid Employment & Promotion
Enrolled/Waiting	FTP Verification	Sanction Cured
Erroneously referred to Cal-Learn	FTP Verification (CMSP)	Sanction Denied
Essential Person did not apply for GR	FTP-Married Filing Jointly Spouse Information	Sanctioned Individual
Exceeded income	Funding related problems	SAPID; Working Toward High School Diploma
Excess Earned Income	GA Employment Hours over 100	SAR
Excess Inkind Income	GA Time Limit	SAR 22 Form Not Received
Excess Liquid Property	General Assistance Program not Available for County	SAR 7 Incomplete
Excess Unearned Income	Gets AAP	SAR 7 Not Received
Excl Child - MC Linkage	Gets APTC	SB 1569 Recipient Test Fail
Excluded CW Indv with a child < 18 yrs	Gets ARC	Second Parent
Excluded Person	Gets CalWORKs	Seeking permanent housing
Excluded Sanction CW Indv	Gets CalWORKs	Senior Parent
Excluded Time Limited CW Indv	Gets CAPI	Separate CF HH
Exempt	Gets CF Inside HH	Separate P&P
Exempted from the Program	Gets CF Outside HH	Severe Family Crisis
Exhausted Expanded Temp-HA	Gets Duplicate Aid	SFIS Match Fraud 1st Instance
Expelled	Gets FC	SFIS Match Fraud 2nd Instance
Extreme weather, acts of nature	Gets Food Distribution	SFIS Match Fraud 3rd Instance
Fail for POI	Gets IHSS	Shelter Not Valid
Fail for PVS	Gets Kin-GAP	Sold CF for $$
Fail to Comply with NHR	Gets RCA	Sold CF for Drugs #1
Failed Job Search	Gets SSI	Sold CF for Drugs #2
Failed MAGI	Gets SSI/SSP	Sold CF for Weapons

Failed OPS Appointment	Gets Tribal TANF	SP - Failed to keep Self-Initiated Program
Failed OPS Appointment #2	Gets Waiver	Special needs
Failed OPS Appointment #3	GR IPV #1	Special needs child care not avail
Failed Property	GR IPV #2	Sponsor and family resources over limit
Failed to Apply for SSI	GR IPV #3	Sponsor Meeting Needs
Failed to Apply/Accept Rail Road Retirement Income	GROW Non Cooperation #2	Sponsor Met AU's Needs
Failed to attend CMA Appointment	GROW Non Cooperation #3	Sponsor Met Mem's Needs
Failed to attend CMA Appointment #2	Guardianship Ended	Sponsor Status
Failed to attend CMA Appointment #3	Guardianship Not Established	Spouse
Failed to attend JFR	Has $100 in LR	Spouse of Excl Stppnt
Failed to attend JFR #2	Has Dependency	Spouse of FRI
Failed to attend JFR #3	Has No Exception	Spouse of FTP Income
Failed to attend the DVS Appointment	Has No Housing Costs	Spouse of FTP Property
Failed to attend the DVS Appointment #2	Have more than one vehicle	Spouse of Married Minor
Failed to attend the DVS Appointment #3	HH Not Receiving CF	SSA
Failed to complete CLA Activity	Home/facility not Eligible	SSA/SSI Denied within 12 Months
Failed to complete CLA Activity #2	Homeless Participant	SSDI
Failed to complete CLA Activity #3	Household Emergency	SSI
Failed to complete CORE Activity	Illness	SSN Enumeration
Failed to complete CORE Activity #2	Illness of Another Household Member Requiring Their Presence	SSP14 Form Not Received
Failed to complete CORE Activity #3	In appeal	SSS Participant Refusing Services due to Exemption
Failed to Complete Determination	In conciliation	ST - Failed to keep Short-Term Training Activity
Failed to complete DRC Activity	In Conciliation	Stage 2 funding issues
Failed to complete DRC Activity #2	In process of curing sanction	Stepparent
Failed to complete DRC Activity #3	Incapacitated	Stop Aid for Optional Member
Failed to complete DVS Activity	Incarcerated	Striker

Failed to complete DVS Activity #2	Incarcerated Juvenile (MediCal)	Student Half Time or More
Failed to complete DVS Activity #3	Incomplete application	Substance abuse
Failed to complete EDU Activity	Incomplete MAGI Application	Support from Absent Parent
Failed to complete EDU Activity #2	Incomplete re-certification	Support from Other Person
Failed to complete EDU Activity #3	Independent CAPI Living Arrangement	Support from Spouse of Parent
Failed to Complete ES Requirements	Indv Left TFS Household	Support serv temp unavail
Failed to complete EVA Activity	Inelig due to CW determination	Support serv unavailable
Failed to complete EVA Activity #2	Inelig for FPL Pgm	TA - Failed to keep Education Training
Failed to complete EVA Activity #3	Ineligible CF Student	TA - Failed to keep GED Activity
Failed to complete GED Activity	Ineligible Non Citizen	TA - Failed to keep Literacy
Failed to complete GED Activity #2	Institutionalized	TCF Received
Failed to complete GED Activity #3	Insufficient Information For Linkage	Teen experiencing a family crisis
Failed to complete GTEP Activity	Inter-County Transfer	Teen meets Cal-Learn exemption
Failed to complete GTEP Activity #2	Invalid TCF Applicant	Teen Parent Transfer
Failed to complete GTEP Activity #3	Involved in Legal Difficulties	Teen refuses major medical serv.
Failed to complete GYEP Activity	IPV Court Decision Sanction 1	Temporarily ill or incapacitated
Failed to complete GYEP Activity #2	IPV Court Decision Sanction 2	Temporarily Laid Off - Expected to Return Within 60 Days
Failed to complete GYEP Activity #3	IPV Court Decision Sanction 3	Temporary Illness or Disability
Failed to complete ICM Activity	IPV Disqualify Agreed Sanction 1	Terminated due to 0-day sanction
Failed to complete ICM Activity #2	IPV Disqualify Agreed Sanction 2	Terminated due to 30-day sanction
Failed to complete ICM Activity #3	IPV Disqualify Agreed Sanction 3	Terminated due to 60-day sanction
Failed to complete JDM Activity	IPV Disqualify Hearing Waiver 1	Terminated due to other GR reasons
Failed to complete JDM Activity #2	IPV Disqualify Hearing Waiver 2	Terminated due to time limit
Failed to complete JDM Activity #3	IPV Disqualify Hearing Waiver 3	Time Limit Reached
Failed to complete JRT Activity	IPV STATE Hearing Sanction 1	Timed out of Stage 2

Failed to complete JRT Activity #2	IPV STATE Hearing Sanction 2	TMC
Failed to complete JRT Activity #3	IPV STATE Hearing Sanction 3	TMC Report Incomplete
Failed to complete JRY Activity	IPV-Drug	TMC Report Not Recvd
Failed to complete JRY Activity #2	Irregular School Attend.	TNB Recert Expired
Failed to complete JRY Activity #3	JC - Failed to keep Job Readiness Training	Transferred
Failed to complete LIT Activity	JC - Failed to keep Job Readiness Training for Youth	Transferred Income
Failed to complete LIT Activity #2	JD - Failed to keep Job Development Activity	Transferred Property
Failed to complete LIT Activity #3	JS - Failed to keep Intensive Case Management Activity	Transferred to Non-FC Program
Failed to complete MHS Activity	Jurisdiction Terminated (Not Youakim Elig.)	Transferred to Stage 2
Failed to complete MHS Activity #2	Jurisdiction Transfer	Transferred to Stage 3
Failed to complete MHS Activity #3	Lack of Dependent Care	Travel Time Exceeds two hours round trip or two miles walking
Failed to complete NCP Activity	Lack of English Proficiency	Tribal TANF
Failed to complete NCP Activity #2	Lack of supportive services	Turned Down a Job #1
Failed to complete NCP Activity #3	Lack of Transportation	Turned Down a Job #2
Failed to complete OPS Activity	Late Periodic Report SAR 72	Turned Down a Job #3
Failed to complete OPS Activity #2	Late Periodic Report SAR 73	T-Visa Denied
Failed to complete OPS Activity #3	Legal Difficulties	UIB
Failed to complete Orientation Activity	Legal Guardian	UIB Requirement not met
Failed to complete Orientation Activity #2	Less Grant Income	Unaided Sibling
Failed to complete Orientation Activity #3	Lic. or exempt child care not avail	Unallow. Wthdrwl
Failed to complete OST Activity	Linkage to Medi-Cal	Under 18 years old or over 50 years old
Failed to complete OST Activity #2	Liq Res Over Cost of Transp	Undoc Alien
Failed to complete OST Activity #3	Liq Res Plus Inc Meets Eviction Need	Unrelated Person
Failed to complete PTS Activity	Lived w/ Leg.Guard. < 12 Mo.	Unrelated Prim Appl
Failed to complete PTS Activity #2	Lived w/ Leg.Guard. < 6 Mo.	Unrequested Medi-Cal

Failed to complete PTS Activity #3	Lives an Unreasonable Distance from the Program Site	Unrequested Retro Medi-Cal
Failed to Complete Redetermination	Living in a federally determined work surplus area	Unverif: Budget MTH ERN Inc
Failed to Complete SAWS2	Living in a household with a child under 18 years old	Unverif: Restricted Acct. Withd
Failed to complete SIP Activity	MAGI Determination Pending	Unverified T-Visa
Failed to complete SIP Activity #2	Mandatory	Unverified U-Visa
Failed to complete SIP Activity #3	Mandatory/Optional Rules	US Citizen
Failed to complete SIT Activity	Married Minor	USCIS Approved T Visa
Failed to complete SIT Activity #2	MC 176 S Incomplete	USCIS Approved U Visa
Failed to complete SIT Activity #3	MC 176 S Not Received	U-Visa Denied
Failed to complete SOA Activity	MC 194 Form Not Received	VA - Failed to keep Vocational Assessment Appointment
Failed to complete SOA Activity #2	MC Verbal Withdrawal (CMSP snippet)	Veh CNTBL Value Exceeded Limit
Failed to complete SOA Activity #3	Medical Reason	Verbal Withdrawal
Failed to complete SOT Activity	MEDs Respon. Rel	Verified illness < 30 days
Failed to complete SOT Activity #2	Meets age requirements	Veteran's Benefits
Failed to complete SOT Activity #3	Mental health	VISTA volunteer
Failed to complete SYE Activity	Mental health/Physical Disabilities	Vital Statistics citizenship verified Data Sweep for restricted benefits
Failed to complete SYE Activity #2	MFG Child	Vital Statistics Unverified
Failed to complete SYE Activity #3	MH - Failed to keep Clinical Assessment	Voluntary (19 years old)
Failed to complete the CAC Activity	MH - Failed to keep Mental Health Services	Voluntary Placement Expired
Failed to complete the CAC Activity #2	Mid-Period Addition	Waiting for Approval
Failed to complete the CAC Activity #3	Minor Cannot Apply for GR	Waiting for CalWORKs
Failed to complete VOC Activity	Minor Consent	Weekly Earnings = Fed Minimum Wage x 30hrs
Failed to complete VOC Activity #2	Minor Parent	Welfare to Work / Alternative Employment Program
Failed to complete VOC Activity #3	Minor Parent Linkage Only	Whereabouts Unknown

Failed to complete WIA Activity	Minor Pnt Liv Arrng	Withdrawal - Written
Failed to complete WIA Activity #2	Minor Pnt Payee Agrmnt	Withdrew (plan to adopt)
Failed to complete WIA Activity #3	Missed EBT Out of ST/CNTY appt	Worker Initiated-Skip CalHEERS
Failed to complete YTH Activity	Mother Not Unemployed	Working
Failed to complete YTH Activity #2	Moved out of county	Working 30 hrs or more weekly
Failed to complete YTH Activity #3	Moved Out of County (CMSP)	Working and Refuses to Verify Employment
Failed to Comply with IFDS	MPPP Declined Eligible	Works Pending and/or Failed Residency Requirements
Failed to Comply with SSI	NC - Failed to keep Non-Custodial Parent Activity	WPR
Failed to enroll in EDU Appointment	Need Met by CF	WR - Failed to keep Day Reporting Center Activity
Failed to enroll in EDU Appointment #2	Need Met by Community Resource	WR - Failed to keep Employment Needs Evaluation Activity
Failed to enroll in EDU Appointment #3	Need Met by HA	WR - Failed to keep Job Fair Activity
Failed to enroll in GED Appointment	Need Met by MC	Written Withdrawal
Failed to enroll in GED Appointment #2	New Application	Written Withdrawal inc. MC
Failed to enroll in GED Appointment #3	NMD Does Not Meet Five Requirements	WT - Failed Family Reunification
Failed to File SSI Hearing	NMD Moved out of Calif.	WT - Failed Job/Training Offered
Failed to keep SSIAP appointment	NMD Non-coop w/6-month Review	YT - Failed to keep CSBG Activity
Failed to make satisfactory progress in DRC Activity	NMD Not Juvenile Court supervised	YT - Failed to keep CSE Activity
Failed to make satisfactory progress in DRC Activity #2	NMD Not living w/Relative	YT - Failed to keep GROW Transition-Age Youth Employment Program (GTEP)
Failed to make satisfactory progress in DRC Activity #3	No Activity	YT - Failed to keep GROW Youth Employment Program (GYEP)
Failed to make satisfactory progress in DVS Activity	No Apparent CW Elig.	YT - Failed to keep Summer Youth Employment Activity
Failed to make satisfactory progress in DVS Activity #2	No Appl - Req Person	YT - Failed to keep Youth Activity
Failed to make satisfactory progress in DVS Activity #3	No CF	
Failed to make satisfactory progress in EDU Activity	No Child Care Available	

![CalSAWS](CalSAWS logo)

California Statewide Automated Welfare System

Design Document

CA-215029 | DDID 2597

FDS: Non-State Forms - Update MC RE/RESTORE NOTICE

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Harish Katragadda
	Reviewed By	Suresh Naidu Mullaguri

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/28/2020	1.0	Original	Harish Katragadda

Table of Contents

1   OVERVIEW

The purpose of this change is to update MC RE/RESTORE - Restoration of Medi-Cal Benefits form in LRS/CalSAWS system and make this form available for all 58 counties.

1.1   Current Design

MC RE/RESTORE NOTICE form is currently available in LRS/CalSAWS Template Repository in English and Spanish.

1.2   Requests

Update MC RE/RESTORE NOTICE form. Add MC RE/RESTORE NOTICE form in all Threshold languages. Make the form available to all 58 counties.

1.3   Overview of Recommendations

1. Update MC RE/RESTORE NOTICE form number to CSF 159.
2. Make the form available to all 58 counties.
3. Make the form trigger from Batch EDBC for all 58 counties.
4. Update MC RE/RESTORE in English and Spanish.
5. Add the MC RE/RESTORE in all the Correspondence Threshold languages.
6. Make the form Trigger from Batch EDBC in all Threshold languages.

1.4   Assumptions

1. All fields are editable unless specified.
2. CSF 159 (10/20) will use LRS/CalSAWS standard footer.
3. CSF 159 (10/20) form population logic remains the same as the existing English Spanish forms and applicable for forms in new threshold languages.
4. CSF 159 (10/20) Form trigger from Medi-Cal EDBC Batch will remain the same.
5. CSF 159 form will use the CalSAWS Correspondence Global assumptions (MM/YYYY) for revision and Camel Case (i.e Spanish) for language on the form footer.

2   RECOMMENDATIONS

2.1   CSF 159 (10/20) – Restoration of Medi-Cal Benefits

2.1.1   Overview

This section will cover the updates needed for CSF 159 (10/20) Form.

State Form: CSF 159
Programs: Medi-Cal

Attached Forms: N/A

Forms Category: Forms

Languages: English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Korean, Hmong, Lao, Tagalog, Russian, Vietnamese.

2.1.2 Description of Change

1. Update and add CSF 159 (10/20) in all the CalSAWS Correspondence languages.

   a. Update CSF 159 (10/20) Form XDP in English and Spanish.
      i. Update the Form Number to CSF 159.
      ii. Update text from "call your eligibility worker, whose name and telephone number are listed at the top of this form" to "contact the county at the number listed above.

   b. Add CSF 159 (10/20) Form XDP with 1 impression in Armenian, Arabic, Cambodian, Chinese, Farsi, Korean, Hmong, Lao, Russian, Tagalog and Vietnamese.

Form Header: LRS/CalSAWS Standard Header

Form Title: Restoration of Medi-Cal Benefits

Template Description: This notice generates when a Batch EDBC has rescinded the Medi-Cal program due to an RE packet being received after the 10-day cutoff. It is to notify the recipient that their renewal information has been received and that their prior discontinuance status has been reversed until further notice.

Form Number: CSF 159

Imaging Form Name: N/A

Imaging Document Type: N/A

Include NA Back 9: No

Form Mockup/Example: See Supporting Documents #1

2. Add CSF 159 (10/20) forms in Threshold languages to LRS/CalSAWS Template Repository.

3. Header should have only COUNTY OF <CountyName> and no agency names.

4. Make the CSF 159 (10/20) Form available to all 58 counties.

5. Make the form Trigger from Medi-Cal Batch EDBC for all the 58 counties.

6. Make the form Trigger in all new threshold languages from the Medi-Cal Batch EDBC (PB00E50X Series Batch thread jobs).

7. Add the following barcode options to the CSF 159 (10/20) Form:

Tracking Barcode	BRM Barcode	Imaging Barcode
N	N	N

8. Add the following print options to the CSF 159 (10/20) Form:

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Requirements:
Mail-To (Recipient): Case Person selected on the Document parameter page
Mailed From (Return): Worker's Office Address
Mail-back-to Address: N/A
Outgoing Envelope Type: Standard
Return Envelope Type: N/A
Mailing Priority: Same Day Priority

Additional Requirements:
Special Paper Stock: N/A
Enclosures: N/A
Electronic Signature: N/A
Post to SSP (Self Service Portal): Y
Clock Indicator: N/A

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment

1	Correspondence	CSF 159 in all LRS/CalSAWS Correspondence Languages	CSF159_EN.pdf
			CSF159_SP.pdf
			CSF159_AE.pdf
			CSF159_AR.pdf
			CSF159_CA.pdf
			CSF159_CH.pdf
			CSF159_FA.pdf
			CSF159_KO.pdf
			CSF159_HM.pdf
			CSF159_LA.pdf
			CSF159_RU.pdf
			CSF159_TG.pdf
			CSF159_VI.pdf

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2597	**Original:** The CONTRACTOR shall update the MC RE/STORE in the CalSAWS Software as follows: 1) Update the form number using CalSAWS standard naming/numbering format 2) Update text from "call your eligibility worker, whose name and telephone number are listed at the top of this form" to "contact the county at the number listed above".	1. Estimate is for updating the form in English and Spanish along with updating the batch trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/crea ted. Consortium staff will	With CA-215029, MC RE/RESTORE will be updated in English and Spanish. MC RE/RESTORE form number will be updated to CSF 159. CSF 159 Form will be added to LRS/CalSAWS Template Repository in all the Correspondence threshold languages CSF 159 Form will be available to 58 counties. CSF 159 will trigger from Medi-Cal Batch EDBC for all the 58 counties in the new Threshold languages.

		be modifying or creating FDDs.	

California Statewide Automated Welfare System

Design Document

CA-215041 | DDID 2603 FDS: Non State Forms - Update PA 5001

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sureshnaidu Mullaguri
	Reviewed By	Harish Katragadda

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/03/2020	1.0	Initial Revision	Sureshnaidu Mullaguri
12/22/2020	1.1	QA comment fix	Maria Jensen
12/23/2020	1.2	Relabeled the title of the new form	Maria Jensen

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1   OVERVIEW

The purpose of this change is to add the CSF 157 - Sworn Statement of Designated Burial Funds form version 10/2020 to the LRS/CalSAWS in English, Spanish and all threshold languages and make this form available for all 58 counties.

1.1   Current Design

The Non state form PA 5001- Applicant's Statement of Designated Burial Funds form version 01/94 is available in LRS/CalSAWS Template Repository in English language.

1.2   Requests

The system change request will update form number from PA 5001 to CSF 157 and add the CSF 157 - Sworn Statement of Designated Burial Funds form version 10/2020 to the LRS/CalSAWS Template Repository in English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Filipino, Vietnamese languages and make this form available for all 58 counties.

1.3   Overview of Recommendations

1. Update Form number from PA 5001 to CSF 157.
2. Update English language form from PA 5001 version 01/94 to CSF 157 version 10/2020.
3. Add CSF 157 - Sworn Statement of Designated Burial Funds form version 10/2020 to LRS/CalSAWS Template Repository in Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Tagalog, Vietnamese, and Lao languages.

1.4   Assumptions

1. CSF 157 notice will include the LRS/CalSAWS Standard Header and Footer in respective language and uses standard header population logic to populate worker details section, mailing from and mailing to addresses.
2. Mailing requirements for CSF 157 form remains same as existing PA 5001 form mailing requirements.
3. Form input, population, print options and mailing requirements for CSF 157 (10/2020) form in threshold language version remains same as English language version.

2   RECOMMENDATIONS

2.1   Updates to PA 5001 Form

2.1.1   Overview

The Non state form PA 5001 - Applicant's Statement of Designated Burial Funds form version 01/94 is available in LRS/CalSAWS Template Repository in English language. Update PA 5001 form to version 10/2020 and rename it to CSF 157. Add CSF 157 - Sworn Statement of Designated Burial Funds form version 10/2020 to the LRS/CalSAWS Template Repository in Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Tagalog, Vietnamese, and Lao languages. Also make this form available for all 58 counties.

CalSAWS Form: CSF 157
Programs: Medi-Cal
Attached Forms: NA
Forms Category: Forms
Languages: English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Lao, Russian, Tagalog and Vietnamese
Template Repository Visibility: All 58 counties

2.1.2   Description of Change

1. Update Form Number from PA 5001 to CSF 157.
2. Update English language form from PA 5001 version 01/94 to CSF 157 version 10/2020 and add CSF 157 version 10/2020 form in Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Tagalog, Vietnamese, and Lao languages to the Template Repository for all 58 counties.

   Form Header: Standard Header
   Form Title/Name: Sworn Statement of Designated Burial Funds form
   Form Description: This form declares funds that are set aside and designated exclusively for expenses connected with the funeral, burial, cremation, or interment of a family member.
   Form Number: CSF 157
   Include NA Back 9: No
   Imaging Form Name: Sworn Stmt of Designated Burial Fund
   Imaging Document Type: Property

   Form Mockups: Please refer to Supporting Document #1 and #2
3. Make the CSF 157 (10/2020) form available to all 58 counties.

Additional Requirements:
Special Paper Stock: N/A
Enclosures: N/A
Electronic Signature: N/A
Post to SSP (Self Service Portal): Y
Clock Indicator: N/A

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Correspondence	CSF 157 in English and Spanish	CSF157_EN.pdf CSF157_SP.pdf
2	Correspondence	CSF 157 in all LRS/CalSAWS Threshold Languages	CSF157_AE.pdf CSF157_AR.pdf CSF157_CA.pdf CSF157_CH.pdf CSF157_FA.pdf CSF157_KO.pdf CSF157_HM.pdf CSF157_LA.pdf CSF157_RU.pdf CSF157_TG.pdf CSF157_VI.pdf

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2603	**Original:** The CONTRACTOR shall update the PA 5001 – Applicant's Statement of Designated Burial Funds in the CalSAWS Software with the following updates: 1) Update the form number from "PA 5001" to CalSAWS standard naming/numbering format 2) Relabel "Signature of applicant" to "Signature of Applicant / Authorized Rep" 3) Remove "For County Use Only" section 4) Add the following text: "Medi-Cal regulations allow for the exemption of certain funds for burial. The entire amount of an irrevocable burial fund is exempt and the maximum designated allowed for each family member is $1500 for revocable assets. An irrevocable burial trust or contract is one which the purchaser may not cash in. " before the text "I declare.." 5) Update the text "I understand that: 1) the items designated above are to be used only for funeral, burial, cremation, and internment expenses; 2) if the funds are used for any other purpose, they will	1. Estimate is for updating the form in English and Spanish along with updating the batch trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.	With SCR CA-215041, Updated English language form from PA 5001 version 01/94 to CSF 157 version 10/2020 and added CSF 157 version 10/2020 form in Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Hmong, Korean, Russian, Tagalog, Vietnamese, and Lao languages to the Template Repository for all 58 counties.

no longer be considered exempt. They will then be evaluated as property, in accordance with the appropriate Medi-Cal regulation; and 3) the asset must be identified and kept separate from the other assets." to "I understand that: \<bullet\> The items designated above are to be used only for funeral, burial, cremation, and internment expenses \<bullet\> If the funds are used for any other purpose, they will no longer be considered exempt. They will then be evaluated as property, in accordance with the appropriate Medi-Cal regulation \<bullet\> The asset must be identified and kept separate from the other assets. " 6) Relabel "Applicant's Statement" to "Sworn Statement" **Revised:** The CONTRACTOR shall update the PA 5001 – Applicant's Statement of Designated Burial Funds in the CalSAWS Software with the following updates: 1) Update the form number from "PA 5001" to CalSAWS standard naming/numbering format 2) Relabel "Signature of applicant" to "Signature of Applicant / Authorized Rep" 3) Remove "For County Use Only" section		

4) Add the following text: "Medi-Cal regulations allow for the exemption of certain funds for burial. The entire amount of an irrevocable burial fund is exempt and the maximum designated allowed for each family member is $1500 for revocable assets. An irrevocable burial trust or contract is one which the purchaser may not cash in. " before the text "I declare.." 5) Update the text "I understand that: 1) the items designated above are to be used only for funeral, burial, cremation, and interment expenses; 2) if the funds are used for any other purpose, they will no longer be considered exempt. They will then be evaluated as property, in accordance with the appropriate Medi-Cal regulation; and 3) the asset must be identified and kept separate from the other assets." to "I understand that: <bullet> The items designated above are to be used only for funeral, burial, cremation, and interment expenses <bullet> If the funds are used for any other purpose, they will no longer be considered exempt. They will then be evaluated as property, in accordance with the appropriate Medi-Cal regulation <bullet> The asset must be		

identified and kept separate from the other assets. " 6) Relabel "Applicant's Statement" to "Sworn Statement"		

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-215084 | DDID 2625

FDS: Non-State Forms - Add State Form FIN 101

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Harish Katragadda
	Reviewed By	Suresh Naidu Mullaguri

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/12/2020	1.0	Original	Harish Katragadda

Table of Contents

1   OVERVIEW

The purpose of this change is to add State form FIN 101 (08/20) Balance Letter in LRS/CalSAWS system and make this form available for all 58 counties.

1.1   Current Design

State form FIN 101 (08/20) Form is currently not available in LRS/CalSAWS Template Repository.

1.2   Requests

Add State form FIN 101 (08/20) and make it available to all 58 counties.

1.3   Overview of Recommendations

1. Add FIN 101 (08/20) Form to LRS/CalSAWS Template repository in English and Spanish.
2. Make the form available to all 58 counties.

1.4   Assumptions

1. All Fields are editable unless specified.
2. FIN 101 is state form and will not use the Non-State form CSF XXX naming standard.

2   RECOMMENDATIONS

2.1   Document Parameters

2.1.1   Overview

Create a new Document Parameters page to be used for FIN 101 (08/20) Balance Letter.

2.1.2   Document Parameters Mockup

Document Parameters

Help

*- Indicates required fields   [Generate Form]   [Generate Blank Template]   [Cancel]

Case Number: *   **Customer Name:** *
[_____] [Go]   [- Select - ▾]

Program: *
[- Select - ▾]

Transaction ID: *   **Language:** *
[_____]   [▾]

[Generate Form]   [Generate Blank Template]   [Cancel]

This Type 1 page took 1.98 seconds to load.

2.1.1 Document Parameters page for FIN 101

Document Parameters

Help

*- Indicates required fields   [Generate Form]   [Generate Blank Template]   [Cancel]

Case Number: *   **Customer Name:** *
[_____] [Go]   [- Select - ▾]

Program: *   **Placement:** *
[Foster Care ▾]   [- Select - ▾]

Transaction ID: *   **Language:** *
[_____]   [▾]

[Generate Form]   [Generate Blank Template]   [Cancel]

This Type 1 page took 1.98 seconds to load.

2.1.2 Document Parameters page for FIN 101 (Foster Care)

2.1.3 Description of Changes

Create new Document Parameters page for using with the FIN 101 (08/20) Form.

   a. Create a New Document Parameters page with the following fields Case Number, Customer Name, Program, Language, Transaction ID, Placement.

   b. Case Number, Customer Name, Program, Language fields should follow the current existing Document Parameters page functionality in CalSAWS.

5

c. Transaction ID will be a text field restricted to positive numerical values where Recovery Account Transaction ID can be entered

   i. Transaction ID field will be a required field. Validation will show as follows:
      Transaction ID - Field is required. Please enter a value.

d. Placement will be a drop down displaying all placements if Foster Care program is selected in the Program drop down. It will be visible only if Foster Care program is selected in Program drop down. Refer Images 2.1.1 and 2.1.2.

   Options for Form Type:

   - Display all the placements of the Foster Care program on the case in the order of the latest placements.
     Format: Placement Name–Placement ID

   Placement field will be a required field. Validation will show as follows: **Placement** - Field is required. Please enter a value.

2.1.4 Page Location

Global: Client Corresp.
Local: Templates
Task: N/A

2.1.5 Security Updates

No security updates.

2.1.6 Page Mapping

No new page mappings are required.

2.1.7 Page Usage/Data Volume Impacts

No additional page usage is expected from this update

2.2 FIN 101 (08/20) – Balance Letter

2.2.1 Overview

This section will cover the updates needed for FIN 101 (08/20) form.

State Form: FIN 101 (08/20)

Programs: CalFresh, CalWORKs, Disaster CalFresh, IHSS/CMIPS II, General Assistance/General Relief, AAP, Child Care, Foster Care, Kin-GAP, Medi-Cal, Adult Protective Services, Child Protective Services, Linkages Adult Services, Multipurpose Senior Services, GROW, Cal-Learn, CAPI, Welfare-to-Work.

Attached Forms: N/A

Forms Category: Forms

Template Repository Visibility: All Counties

Languages: English, Spanish

2.2.2 Description of Change

1. Add FIN 101 (08/20) in English and Spanish languages.

   a. Create FIN 101 (08/20) Form XDPs in English and Spanish.

   Form Header: LRS/CalSAWS Standard Header
   Form Title: Balance Letter
   Template Description: Notice to Customers that a payment to their account was received and a remaining balance.
   Form Number: FIN 101
   Include NA Back 9: No
   Imaging Form Name: Balance Letter
   Imaging Document Type: Fiscal
   Form Mockup/Example: See Supporting Documents #1

2. CalSAWS standard footer will be used for the form.

3. Add the FIN 101 (08/20) – Balance Letter to Template Repository. The following parameters will be required:

   Required Form Input: Case Number, Customer Name, Program, and Language, Transaction ID, Placement (Foster Care Program Only)

4. Make the FIN 101 (08/20) Form available to all 58 counties.

5. Add the following barcode options to the FIN 101 (08/20) Form:

Tracking Barcode	BRM Barcode	Imaging Barcode
N	N	Y

6. Add the following print options to the FIN 101 (08/20) Form:

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Requirements:
Mail-To (Recipient): Case Person selected on the Document Parameters page/Placement Selected on the Document Parameters page for Foster Care program
Mailed From (Return): Worker's Office Address
Mail-back-to Address: N/A
Outgoing Envelope Type: Standard
Return Envelope Type: N/A

Additional Requirements:
Special Paper Stock: N/A
Enclosures: N/A
Electronic Signature: N/A
Post to SSP (Self Service Portal): Y
Clock Indicator: N/A

7. **Variable Population for FIN 101 Form**

Populate the variables on the FIN 101.

A payment of $ <1>_____ was received on <2>_____ for Claim # <3>_____.
                                                (Date)

Your remaining balance is now $ <4>_____

Additional Comments:

Section	Field	Description	EDITABLE
FIN 101 - Page 1	<1>	Amount Paid by the Responsible Party towards Recovery Account balance from the Receipt in the Recovery Account Transaction Receipt Detail page – Payment Amount **Format: 20.12**	Y
FIN 101 - Page 1	<2>	Date the Recovery Account Transaction posted Receipt Detail page – Post Date **Format: MM/DD/YYYY** **01/01/2020**	Y
FIN 101 - Page 1	<3>	Recovery Account Number towards which the amount is paid in Recovery Account Transaction Receipt Detail page – Recovery Account	Y
FIN 101 - Page 1	<4>	Remaining Balance of the Recovery Account towards which payment is made in Recovery Account Transaction Receipt Detail page – Balance **Format: 312.12**	Y

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Correspondence	FIN 101 (08/20)	FIN101_EN.pdf FIN101_SP.pdf

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2625	The CONTRACTOR shall add State Form FIN 101 - Balance Letter to the CalSAWS Software.	1. Estimate is for adding the State Form in English and Spanish. 2. Spanish translations will be provided by the State. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.	With CA-215084 State Form FIN 101 will be added in English and Spanish to LRS/CalSAWS Template Repository. FIN 101 will be available to all 58 counties.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-215155 | DDID 2660 FDS: Non State Forms - Update MATURES II

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/25/2020	1.0	Initial Revision	Sureshnaidu Mullaguri
12/28/2020	1.1	QA comment fixes	Maria Jensen

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1   OVERVIEW

The purpose of this change is to add the MATURES II - Important Information About Your Baby - Second Notice form version 10/2020 to the LRS/CalSAWS in Arabic, Farsi, Hmong and Lao languages and make this form available for all 58 counties.

1.1   Current Design

The Non state form MATURES II - Important Notice About Your Baby - Second Notice form version 11/94 is available in LRS/CalSAWS Template Repository in Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, English, Spanish languages.

1.2   Requests

The system change request will update Form Number and Form Name from MATURES II - Important Notice About Your Baby - Second Notice form version 11/94 to CSF 146 - Important Information About Your Baby - Second Notice form version 10/2020 and add the CSF 146 - Important Information About Your Baby - Second Notice form version 10/2020 to the LRS/CalSAWS Template Repository in Arabic, Farsi, Hmong and Lao languages available for all 58 counties.

1.3   Overview of Recommendations

1. Update MATURES II Form Number and Form Name from MATURESII - Important Notice About Your Baby - Second Notice form version 11/94 to CSF 146 - Important Information About Your Baby - Second Notice form version 10/2020.
2. Add CSF 146 - Important Information About Your Baby - Second Notice form version 10/2020 to LRS/CalSAWS Template Repository in Arabic, Farsi, Hmong, and Lao languages for all 58 counties.
3. Update CSF 146 (Formerly known as MATURES II) batch triggers to make it configurable for all 58 Counties such that all 58 Counties will have the option to opt in or out from CSF 146 form batch triggers.
4. Update Form generation jobs to generate CSF 146 (Formerly known as MATURES II) form in newly added threshold languages Arabic, Farsi, Hmong, and Lao.

1.4   Assumptions

1. CSF 146 notice will include the LRS/CalSAWS Standard Header and Footer in respective language and uses standard header population logic to populate worker details section, mailing from and mailing to addresses.
2. CSF 146 will be available to all 58 counties.
3. Form input, population, print options and other requirements for CSF 146 (10/2020) form Arabic, Farsi, Hmong, and Lao languages version remains same as existing threshold languages.

2 RECOMMENDATIONS

2.1 Updates to Matures II Form

2.1.1 Overview

The Non state form MATURES II - Important Notice About Your Baby - Second Notice form version 11/94 is available in LRS/CalSAWS Template Repository in Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, English, Spanish languages. Update MATURES II Form Number and Form Name from MATURESII - Important Notice About Your Baby - Second Notice to CSF 146 - Important Information About Your Baby - Second Notice form version 10/2020 and add this form to the LRS/CalSAWS Template Repository in Arabic, Farsi, Hmong and Lao languages. Also make this form available for all 58 counties. Update CSF 146 (Formerly known as MATURES II) batch triggers to make it configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration. Update Form generation jobs to generate CSF 146 (Formerly known as MATURES II form in newly added threshold languages Arabic, Farsi, Hmong, and Lao.

CalSAWS Form: CSF 146
Programs: Medi-Cal
Attached Forms: NA
Forms Category: Forms
Template Repository Visibility: All Counties
Languages: Arabic, Farsi, Hmong, and Lao

2.1.2 Description of Change

1. Update MATURES II Form Number and Form Name from MATURESII - Important Notice About Your Baby - Second Notice to CSF 146 - Important Information About Your Baby - Second Notice form.
2. Update CSF 146 form title displayed on form header from "Important Notice About Your Baby - Second Notice" to "Important Information About Your Baby - Second Notice" for Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, English and Spanish languages versions.

   Form Title Translations: Please refer to Supporting Document #1

3. Update CSF 146 form number and version displayed on footer to LRS/CalSAWS standard format as specified below for Armenian, Cambodian,

Chinese, Korean, Russian, Tagalog, Vietnamese, English, Spanish languages versions.

  i.   *CSF 146 (10/2020)* for English version
  ii. *CSF 146 ((10/2020) – Threshold Language name* for all Threshold and Spanish languages.

4. Add CSF 146 - Important Information About Your Baby - Second Notice form in Arabic, Farsi, Hmong, and Lao languages to the Template Repository for all 58 counties.

   Form Header: Standard Header in respective Threshold language
   Form Title/Name: Important Information About Your Baby - Second Notice form
   Form Description: This from is used as second notice to get a Medi-Cal card for an eligible baby who has been born.
   Form Number: CSF 146
   Include NA Back 9: No
   Imaging Form Name: Important Notice About Baby 2nd Notice
   Imaging Document Type: Verification Requests

   Form Mockups: Please refer to Supporting Document #1

5. Currently LRS/CalSAWS has a batch sweep job PB19R1915 to trigger CSF 146 form for Los Angeles county. Create new countywide batch sweep job to trigger CSF 146 form for the 57 migration counties. Trigger conditions, batch scheduling and all other requirements for these new countywide batch jobs remain same as existing Los Angeles county batch job PB19R1915.

6. Update Dynamic Form generation batch jobs (PB00R201- PB00R320) to generate CSF 146 form in newly added threshold languages Arabic, Farsi, Hmong, and Lao.
   Tech Note: Update CT942_026.

3   SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Client Correspondence	CSF 146 Form title in Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, English, and Spanish languages	CSF146_Title_Translations.pdf
2	Client Correspondence	CSF 146 form in Arabic, Farsi, Hmong, and Lao languages	CSF146_AR.pdf CSF146_ FA.pdf CSF146_HM.pdf CSF146_ LA.pdf

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2660	**Original:** The CONTRACTOR shall update the MATURES 2 - Important Notice About Your Baby - Second Notice in the CalSAWS Software with the following updates: 1) Update form title to "Important Notice About your Baby-Second Notice" 2) Update form number to CalSAWS standard naming/numbering format The CONTRACTOR shall update the batch trigger for the Matures 2 and make it configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration. **Revised:** The CONTRACTOR shall update the MATURES II-Important Information About Your Baby - Second Notice in the CalSAWS Software with the following updates: 1) Update form title to "Important Information About your Baby-Second Notice" 2) Update form number to CalSAWS standard naming/numbering format	1. Estimate is for updating the form in English and Spanish along with updating the batch trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.	With SCR CA-215155, MATURES II Form Number and Form Name updated from MATURESII - Important Notice About Your Baby - Second Notice to CSF 146 - Important Information About Your Baby - Second Notice version 10/2020 and added form in Arabic, Farsi, Hmong and Lao languages to Template Repository and from batch triggers for all 58 counties.

	The CONTRACTOR shall update the batch trigger for the Matures II and make it configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration.		

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-218722

Porting C-IV Outbound/Inbound IVR Call Batch Jobs

	DOCUMENT APPROVAL HISTORY	
CalSAWS	Prepared By	Michael Barillas
	Reviewed By	Dana Peterson, Amy Gill, Balakumar Murthy

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
12/4/2020	1.0	Initial Draft	Michael Barillas

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1   OVERVIEW

The C-IV system's Interactive Voice Response (IVR) solution is being migrated to CalSAWS for the 39 C-IV Migration Counties. C-IV's appointment/document reminder outbound call batch jobs, inbound call reader batch job, and call status code table will be migrated to CalSAWS. This will not impact Los Angeles County's current IVR solution.

1.1   Current Design

The following C-IV IVR Outbound batch jobs do not exist in CalSAWS:

- Appointment Reminder
- Missing Balderas Document Reminder
- Missing SAR 7 Document Reminder

The C-IV IVR Inbound reader batch job does not exist in CalSAWS.

The current Los Angeles County IVR solution will not be used by the Migration Counties.

1.2   Requests

Migrate the C-IV IVR Outbound and Inbound batch jobs to CalSAWS.

1.3   Overview of Recommendations

Migrate the below C-IV IVR jobs to CalSAWS for the 39 C-IV Migration Counties:

1. IVR Outbound Appointment Reminder job
2. IVR Outbound Missing Balderas Document Reminder job
3. IVR Outbound Missing SAR 7 Document Reminder job and IVR Call Result Code Table

1.4   Assumptions

1. 'Missing MSR Document Reminder' job is inactive in C-IV and will not be migrated to CalSAWS.
2. C-IV IVR jobs being migrated will only be available for the 39 C-IV Migration Counties.
3. Journal created by batch job PI00M300 already exists in CalSAWS.
4. CA-208599 will handle the batch scheduling for the IVR Outbound/Inbound batch jobs.

2 RECOMMENDATIONS

2.1 IVR Outbound Appointment Reminder

2.1.1 Overview

The Appointment Reminder IVR Outbound Call job generates a daily file containing a list of persons who are to be notified of their appointments. The file generated contains a person's phone number, appointment id, first name, and last name. Persons will receive a reminder for the following types of scheduled appointments: 'Meeting with Worker', 'Group Meeting', 'Phone Interview', 'Intake Interview', 'Reevaluation Interview', 'Counselor Meeting', 'CW/CF Reevaluation Interview', 'CW/CF Telephone Interview'.

Currently C-IV has a 'WTW 24 Month Interview' appointment type which will not be migrated to CalSAWS.

2.1.2 Description of Change

1. Migrate the C-IV Appointment Reminder IVR Outbound batch job POxxM300 to CalSAWS.
   a. Generate a comma delimited file with the following fields:

Field Name	Description
Appointment ID	Appointment ID
First Name	Persons First Name
Last Name	Persons Last Name
Phone Number	Persons Phone Number
Type Code	Type of Customer Appointment
Stat Code	Appointment Status
Appt Date	Date of the Appointment
Start Time	Time when Appointment will start
Stop Time	Time when Appointment will end
County Code	County Code
Lang Code	Language Code

   b. Migrate the C-IV Appointment Reminder IVR Outbound FTP Batch Job POxxM301 to CalSAWS

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2.1.3 Execution Frequency

Daily

2.1.4 Key Scheduling Dependencies

N/A

2.1.5 Counties Impacted

All 39 C-IV Counties

2.1.6 Data Volume/Performance

~1651 records per run

2.1.7 Interface Partner

Amazon Connect

2.1.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.2 IVR Outbound Missing Balderas Document Reminder

2.2.1 Overview

The Missing Balderas Document Reminder IVR Outbound Call job generates a monthly file containing a list of customers who will be notified of their missing documents via the Balderas Reminder form. The file generated contains a customer's phone number, first name, last name, and the generated document ID.

2.2.2 Description of Change

1. Migrate the C-IV Missing Balderas Document Reminder IVR batch job POxxM304 to CalSAWS.
   a. Generate a comma delimited file with the following fields:

Field Name	Description
Appointment ID	Appointment ID
First Name	Persons First Name
Last Name	Persons Last Name
Phone Number	Persons Phone Number
Type Code	Type of Customer Appointment
Stat Code	Appointment Status
Appt Date	Date of the Appointment
Start Time	Time when Appointment will start
Stop Time	Time when Appointment will end
County Code	County Code
Lang Code	Language Code

    b. Migrate the C-IV Missing Balderas Document Reminder IVR FTP Batch Job POxxM305 to CalSAWS

2.2.3 Execution Frequency

Monthly

2.2.4 Key Scheduling Dependencies

N/A

2.2.5 Counties Impacted

All 39 C-IV Counties

2.2.6 Data Volume/Performance

~31 records per run

2.2.7 Interface Partner

Amazon Connect

2.2.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.3 IVR Outbound Missing SAR 7 Document Reminder

2.3.1 Overview

The Missing SAR 7 Document Reminder IVR Outbound Call job generates a monthly file containing a list of customers who will be notified of their missing SAR 7 via the NA 960X SAR form. The file generated contains a customer's phone number, first name, last name, and the generated document ID.

2.3.2 Description of Change

1. Migrate the C-IV Missing SAR 7 Document Reminder IVR batch job POxxM302 to CalSAWS. Update the document ID to reference the NA 960X in CalSAWS.
   a. Generate a comma delimited file with the following fields:

Field Name	Description
Document ID	Document ID
First Name	Persons First Name
Last Name	Persons Last Name
Phone Number	Persons Phone Number
Due Date	Due Date
Lang Code	Language Code
County Code	County Code

2. Migrate the C-IV Missing SAR 7 Document Reminder IVR FTP Batch Job POxxM303 to CalSAWS

2.3.3 Execution Frequency

Monthly

2.3.4 Key Scheduling Dependencies

N/A

2.3.5 Counties Impacted

All 39 C-IV Counties

2.3.6 Data Volume/Performance

~3070 records per run

2.3.7 Interface Partner

Amazon Connect

2.3.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.4 IVR Inbound Call Results Reader

2.4.1 Overview

After the IVR Outbound Calls are done by Amazon Connect, a file containing the call results is generated and sent to CalSAWS. PI00M360 batch job handles the file transfer process. PI00M300 batch job handles the processing and journaling of the file sent back by Amazon Connect. This file consolidates the call results for the IVR Outbound Calls.

2.4.2 Description of Change

1. Migrate the C-IV IVR Inbound Reader Batch Job PI00M300 to CalSAWS.
   a. Create Journal Entry 'CT278_AL_JOURNAL'
   b. Inbound Comma Delimited File Format:

Field Name	Description
Account Number	Appointment id/Document id
Phone Number	Person's phone number
DateTime	Date Format: [yyyy-MM-dd HH:mm:ss]
Call Result	Outbound Call's Call result status

2. Migrate the C-IV IVR Inbound Reader FTP Batch Job PI00M360 to CalSAWS.
3. Migrate the C-IV Call Result Status Codes (C-IV Code Table Category 2810).

2.4.3 Execution Frequency
Daily

2.4.4 Key Scheduling Dependencies
N/A

2.4.5 Counties Impacted
All 39 C-IV Counties

2.4.6 Data Volume/Performance
N/A

2.4.7 Interface Partner
Amazon Connect

2.4.8 Failure Procedure/Operational Instructions
Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

3   REQUIREMENTS

3.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.1	The LRS shall provide for the support of system interfaces and integration necessary for the coordination of services with other federal, State, and COUNTY agencies and other external agencies, for the purposes of reducing paperwork, verification of LRS Data, and preventing the duplication of LRS Data entry.	C-IV's appointment reminder, and document reminders outbound call batch jobs and inbound call reader batch job will be migrated into CalSAWS with no impact to CalSAWS existing solution.

CalSAWS

California Statewide Automated Welfare System

DRAFT

Design Document

CA-219124 - Implement Oracle APEX in CalSAWS as Ad-Hoc reporting Tool.

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/23/2020	1.0	Initial Version	Marcelo Burgoa

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1 OVERVIEW

This SCR addresses the migration and implementation of Oracle Application Express (APEX) reporting tool and database into CalSAWS. APEX will provide ad-hoc users with the abilitiy to run reports and execute queries in CalSAWS.

1.1 Current Design

Currently for CIV adhoc users Apex setup in on-premise. Once C-IV merges into CalSAWS in AWS Cloud, the ad-hoc users will need the ability to query new generated CalSAWS data if the APEX reporting tool.

1.2 Requests

Setup APEX application reporting tool and database into CalSAWS AWS cloud as mentioned in DDID 1975.

1.3 Assumptions

1. C-IV ad-hoc users will be provided with test Apex setup to explore and get used to CalSAWS schema structure.
2. As part of test setup we will point the CALSAWS Apex database link to Converted data test database to give adhoc users the preview of combined data and changed data structure.
3. CA-209486 – DDID 1780 - Fine Grain Access Control will be implemented so that counties can access only their own county data.
4. C-IV county ad-hoc users are responsible of modifying and testing their existing reports.

2 RECOMMENDATIONS

The recommendations for testing the SCR as follows:-

1. Create a test APEX setup in CalSAWS AWS and replicate the on-premise configuration.
2. Point the database links to Converted data test database.
3. Provide the test Apex setup information to Adhoc users to test out their reports on changed schema and data.

The recommendations for this production cutover are as follows:

1. Migrate the current C-IV APEX database (data, metadata and users) into AWS cloud (which includes porting the database from Solaris to Linux).
2. Migrate the current C-IV production ad-hoc users and schema objects into LRS production.
3. Change all the existing user views/tables to reflect the new CalSAWS structure instead of C-IV.
4. Change all database user connectivity (database links) to point to the CalSAWS physical standby database.
5. Install and enable FGAC (Fine Grain Access Control) as per SCR CA-209486.
6. Install Weblogic 12.2.1.3 and Apache web server to point to the new migrated APEX database in CalSAWS.
7. Migrate current scripts to modify the views/tables structure as new releases are deployed into CalSAWS.

2.1 Counties Impacted

All C-IV migrated counties.

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1975	The CONTRACTOR shall cease to provide ad hoc support for the Crystal Reports and Business Objects County reporting tools at the time of migration. The ad hoc County reporting tool that will be supported by the CONTRACTOR will be the currently supported Oracle reporting tool.		

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-220826 | DDID 1967

Update Security Assignment Page to Retain Inactive Security

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Franchine Ninh
	Reviewed By	Amy Gill

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/18/2020	1.0	Original	Franchine Ninh
01/07/2021	2.0	Cosmetic and grammar updates	Amy Gill
01/08/2020	3.0	Updating cosmetic and grammar	Franchine Ninh

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1 OVERVIEW

On the Security Assignment page, a user can update a staff's Login Status to "Inactive". For example, when a staff member takes a leave of absence (LOA). When a user makes this change, any security details under "Assigned Security Roles" and "Assigned Security Groups" are removed. This causes additional work when the Login Status is changed back to "Active" because a user must reassign any security roles and groups back to the staff person at that time.

1.1 Current Design

The current design allows a user to change the Login Status to "Inactive" on the Security Assignment page. Once the staff member's "Login Status" is changed back to "Active", the security roles and groups that were lost must be reassigned.

1.2 Requests

Update to retain any security roles and groups when the "Login Status" is updated to "Inactive" on the Security Assignment page for a staff member. This will reduce user error and the work a user will have to make when the "Login Status" is changed.

1.3 Overview of Recommendations

1. Update the Security Assignment page to retain security roles and groups for a staff member under "Assigned Security Roles" and "Assigned Security Groups" when a user changes the "Login Status" to "Inactive".

1.4 Assumptions

1. Fields not modified within the description of changes will retain their current functionality.

2   RECOMMENDATIONS

2.1   Security Assignment

2.1.1   Overview

The Security Assignment page is where a user can edit a staff member's login status, reset their password and their security roles and groups. When a user changes a staff member's "Login Status" to "Inactive", any security details under the "Assigned Security Roles" and "Assigned Security Groups" are removed. The security details need to be preserved so when the user updates the "Login Status" to "Active", they do not have to manually reenter the staff member's specific security. By making this change, it will reduce user error and work when the "Login Status" is changed.

2.1.2   Page Mockup

N/A – No change to page elements

2.1.3   Description of Changes

1. Update the Security Assignment to retain any security details under "Assigned Security Roles" and "Assigned Security Groups" of a staff member when a user changes the "Login Status" to "Inactive".

2.1.4   Page Location

- **Global: Admin Tools**
- **Local: Office Admin**
- **Task: Staff**

2.1.5   Security Updates

N/A

2.1.6   Page Mapping

N/A

2.1.7   Page Usage/Data Volume Impacts

N/A

3   REQUIREMENTS

3.1   Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
1967	As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement. As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized. approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.	Updated to retain any security details of a staff member when a user changes the "Login Status".

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-221776

Updates to Handle Converted Legacy TCF Programs Correspondence Updates

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Rainier Dela Cruz
	Reviewed By	Priya Sridharan, Himanshu Jain

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
11/17/2020	1.0	Initial Revision	Rainier Dela Cruz

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1 OVERVIEW

This system change request will update the Correspondence logic in CalSAWS to handle the Legacy Transitional CalFresh (TCF) programs that are migrated over from the C-IV system.

1.1 Current Design

When a case has both CalWORKs (CW) and CalFresh (CF) programs becomes ineligible for CW, they will be eligible for 5 months of TCF. The CF program is transitioned to a TCF aid code and add a Transitional sub-program code is tied to the CF program detail record. Currently, CalSAWS do not have Legacy TCF cases.

1.2 Requests

In C-IV, the original implementation of TCF is a separate program block from CF with the same program code and is differentiated by a sub type code. Since CalSAWS did not have this implementation, the system will need to be updated whenever a single CF program is expected in the logic.

1.3 Overview of Recommendations

1. Update the header population logic for the Nutrition Benefit Notices of Action (NOA) that generate from EDBC to handle Legacy TCF program.

1.4 Assumptions

1. Updates to other functional areas with be implemented with SCRs **CA-220156** and **CA-221625**.
2. Converted data testing will be done with **CA-223895**.

2   RECOMMENDATIONS

2.1   Nutritional Benefit NOA

2.1.1   Overview

When the customer ID is not available to populate the header field on the NB NOA, the current logic will retrieve the customer ID of the primary applicant on the CF program. Since this logic expects a singular CF program, update the logic to not consider the Legacy TCF program.

2.1.2   Description of Change

1. Update the logic to exclude the Legacy TCF program when retrieving the customer ID of the primary applicant on the CalFresh program.

3   REQUIREMENTS

3.1   Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.1.15	The LRS shall pre-populate fields of notices, NOAs, forms, and letters with designated applicant, participant, caregiver, sponsor, authorized representative, and/or any other entity s information.	The Customer Id header field is pre-populated.