



## [CA-56515] Update Overpayment Adjustment Logic to stop Excess Recoupments

- Resolved: 09/27/2020 10:10 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Chandan Talukdar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>373</b>
Reporter:	<b>Ted Anderson</b>	Regulation Reference:		Created:	<b>01/19/2018 11:43 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>04/24/2020</b>	Other Agency Cross	<b>CIV-106691</b>
Committee:	<b>[Collections]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:**

Currently LRS/CalSAWS system does not consider the unposted recovery account recoupments that are associated to same recovery account and to a different case when that recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.

**Request:**

1. Update the Overpayment Adjustment Logic to consider the unposted recovery account recoupments that are associated to same recovery account and to a different case. This happens when a recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.
2. Update the Benefit Reduction Redistribution Batch EDBC Sweep to consider all the responsible parties on the recovery accounts that are on different cases which are being benefit reduced.

**Recommendation:**

1. Update the Overpayment Adjustment Logic to consider the unposted recovery account recoupments that are associated to same recovery account and to a different case. This happens when a recovery account has multiple responsible parties and those responsible parties are receiving aid under different cases for the same benefit month.
2. Update the Benefit Reduction Redistribution Batch EDBC Sweep to consider all the responsible parties on the recovery accounts that are on different cases which are being benefit reduced.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through the Collections Committee. CIV will implement this Change with SCR CIV-106691 in the 20.09 release.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**373**

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	132	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	96
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-200321] Display the Collect button on the Issuance Detail page for all Service Payments

- Resolved: 09/27/2020 10:08 AM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Olin Alvarez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>86</b>
Reporter:	<b>Jimmy Tu</b>	Regulation Reference:		Created:	<b>01/25/2018 07:22 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>06/05/2020</b>	Other Agency Cross Reference:	<b>CCM-951</b>
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

For Direct Deposit and Warrant Service Payment issuances, the LRS/CalSAWS displays a "Collect" button on the Issuance Detail page. This functionality allows users to create a Recovery Account Overpayment tied to that Issuance.

"Collect" Button does not display on Issuance Detail page for EBT issuances and Supplemental Benefit Warrant Issuances created through a Service Arrangement. Therefore, this SCR should be evaluated and prioritized for migration impacts.

### Request:

This is a request to close the gap in between C-IV (951) and LRS/CalSAWS. C-IV already has this functionality and LRS/CalSAWS is also being evaluated to consider when the "Collect" button should be shown.

### Recommendation:

Update the Issuance Detail page to display the "Collect" button for all issuances associated to supportive service payments (where payment\_req\_id exists)

Update the Issuance Detail Online Help page.

## Outreach

### Description:

### Migration Impact

### Description:

C-IV implemented this change with Tracker 951. This SCR will align LRS/CalSAWS with C-IV and resolve the design difference.

### Migration Impact

### Analysis:

### Alternative

N/a

### Procedure

### Description:

### Operational Impact:

Estimate: **86**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-203018] DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months

- Resolved: 09/26/2020 09:06 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Darion Toney</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>88</b>
Reporter:	<b>Christine Cheung</b>	Regulation Reference:	<b>Lomeli v. Saenz ACIN I-09-00 - ACL 00-59</b>	Created:	<b>06/07/2018 03:47 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gloria Williams</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Los Angeles / Region 6 approval - Jennifer Casillas - 05/08/2020

**Expedite Approval:**  
**Current Design:**

LRS does not have end dates for recovery accounts that were created in the LEADER System with the cause: "CalFresh admin caused."

**Request:**

As required by "Lomeli v. Saenz" ACIN I-09-00 – ACL 00-59, recovery accounts that have cause: "CalFresh Admin Caused" and has been more than 36 months since the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type need to have their status changed to "Terminated" and status reason as "Compromise (Lomeli)".

Example:

CF Recovery Account with Cause Code 'CalFresh - Admin Error (after 03/2000)'.  
First Transaction of type 'Benefit Reduction' posted on 05/20/2012 for Benefit Month 06/2012.  
Lomeli Termination date would be set as 06/30/2015.

**Recommendation:**

1. Identify the Recovery Accounts based on the following criteria:
  - a. The accounts are converted from LEADER system to the LRS system.
  - b. Cause Code is either 'CalFresh - Admin Caused (prior to 3/2000)' or 'CalFresh - Admin Caused (after 3/2000)'.
  - c. It has been more than 36 months since the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type.
    - i. This cut off is calculated by subtracting the end of the benefit month or transaction date (whichever is later) of the first 'Benefit Reduction' transaction type from the system date when the DCR would be applied in production.
    - ii. Please see "Section 1.2 Requests" for an example.
  - d. The Current Balance is greater than ZERO.
  - e. The current status of the Recovery Account is either 'Active', 'Suspended', 'Pending', 'Pending Approval' or 'Pending Agreement'.
  - f. The Account Type is Regular.
2. Once the Accounts are Identified, post a transaction with a Transaction Type of 'Terminated' with a negative amount equal to the outstanding balance on the recovery account.
3. After the transaction is posted as defined in the step above, update the recovery account status to 'Terminated' and status reason to 'Compromised (Lomeli)'.
4. Create a Journal Entry for the recovery accounts identified. The Journal Entry will say – "Recovery Account ##### converted from LEADER to LRS has been Terminated to meet the requirements for Lomeli v. Saenz".
5. Provide a list to Los Angeles County for the impacted recovery accounts after the SCR is applied in production. The layout is attached in the Section 6 for reference.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

This is for LRS data change request and will not have migration impact on any others counties.

**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** N/a

**Operational Impact:**

**Estimate:** 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	55	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech Ops :	0	Training :	0



# [CA-219060] Update Outbound WIS Interface for 2021 STS Calendar Cycle Numbers

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>20.12.xx</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>38</b>
Reporter:	<b>Jimmy Tu</b>	Regulation Reference:		Created:	<b>08/24/2020 02:55 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Tax Intercept]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-106327</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 11/09/2020

#### Current Design:

On a weekly basis, the C-IV System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number  
yy = current year  
wk = assigned number for that week (as assigned by TOP)

#### Request:

Annually, WIS sends an updated 'CDSS Welfare Intercept System Weekly Tumbleweed STS Calendar' to identify the 'wk' as assigned by TOP. This calendar must be loaded into the C-IV System to automatically populate the field in our outbound file.

#### Recommendation:

\*\*\* No Impact to End User \*\*\*

- 1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2021 DSS STS Chart" spreadsheet.
- 2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.
- 3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701:
  - a. Jan-Mar 2021 - 4/9/2021
  - c. Apr-Jun 2021 - 7/9/2021
  - d. Jul-Sep 2021 - 10/8/2021
  - e. Oct-Dec 2021 - 1/7/2022

### Outreach

#### Description:

#### Migration Impact

#### Description:

No impact to LA county as they use their own Treasury and Tax Collector (TTC) interface. However, these 2021 STS Calendar Cycle Numbers will need to be migrated for the C-IV Counties and have been accounted for under CalSAWS DDID 1787 and 1970.

#### Migration Impact

Accounted for in SOR

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**38**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0