

[CIV-174] Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)

Team Responsible:	Fiscal	Assignee:	Rainier Dela Cruz	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	100
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	12/29/2017 02:22 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	TBD	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	CA-205649

Non-Committee

Review:
Expedite Approval:
Current Design: When a CalFresh expungement occurs that has a Recovery Account, the system will post the full amount of that expungement on the Recovery Account if the Recovery Account is in an 'Active' or 'Suspended' status.

NOTE: Explore the potential for applying GA expungements to Recovery Accounts also.

If there is not an 'Active' or 'Suspended' Recovery Account for that case the system will not post the Expungement to any Recovery Account, but will instead display the Expungement information on the Expungement Detail page.

In the situation where an Expungement occurs for the same Benefit Month as an Overpayment - but the Recovery Account that has that same overissuance month is not in 'Active' or 'Suspended' status at the time the Expungement occurs - the Expungement will require user intervention to manually post an Expungement Transaction to the Recovery Account.

Request: The Expungement Detail page does not reflect that a user has utilized the CalFreshExpungement to offset the amount of the Recovery Account. This can lead to errors where the Expungement is credited multiple times to the customers' Recovery Accounts, or the County could receive audit errors if the FNS Auditor does not see that the Expungement was correctly applied to a Recovery Account.

NOTE: Explore the potential for applying GA expungements to Recovery Accounts also.

Recommendation:

- 1) Update the Expungement Detail page (for CalFresh - Potentially GA Expungements) to allow the selection of Recovery Account(s) to post (in part or in full) Expungement to.
- 2) Upon save, the C-IV System will update the Expungement record with the information that it was applied (in part or in full) to which Recovery Account(s), and will post the corresponding transaction(s) to the appropriate Recovery Accounts.

If an Expungement Transaction on the Recovery Account is backed out - reverse the information on the Expungement Detail page and allow the Expungement to be reposted to another Recovery Account.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

100

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	100	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-102098] Do not Create an Offset Transaction for Overpayment/Overissuances Adjustments

Team Responsible:	Fiscal	Assignee:	Sheryl E. Eppler	SPG Status:	Approved
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	08/24/2018 09:44 AM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Collections, State/ Fiscal Reports]	Approved by Committee:		Other Agency Cross Reference:	CA-204762

Non-Committee

Review:

Expedite Approval:

Current Design:

"Offset" transaction type is for:

1. Collections similar as benefit reductions.
2. Recovery Account balance reduction adjustments which do not have any collection activities.

Request:

The "Offset" transaction type is being reported as "Collection" on the State reports which include the recovery account reduction adjustments, non-collection offsets type. The non-collection offsets have been inflated the actual collections that we have been reported on the State reports.

Recommendation:

Create a Recovery Account Transaction of 'RA Reduction Adjustment' to use for non-monetary recovery account balance adjustment, which is currently being named as "Offset".

Stop using the "Offset" transaction type for non-monetary recovery account adjustments.

Use the "RA Reduction Adjustment" transaction type for non-recovery account balance adjustment transactions.

To separate the current "Offset" term between monetary (collections) and non-monetary (RA adjustments).

To include the "RA Adjustments" on State FNS-209, CA-812, and SOC-808 as an recovery account adjustments. Stop using the "Offset" transaction type for non-main payroll current benefit adjustments.

Use the "RA Reduction Adjustment" transaction type for non-main payroll current benefit adjustments transactions.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				

[CIV-105783] ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 19-41	Created:	12/03/2019 03:30 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CA-212174
Committee:	[Collections]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

With the implementation of SCRs CA-203103, CIV-101471 a Recovery Account with the program 'Nutritional Benefit' can not be made 'Active'.

Request:

ACL 19-41 states:

Question 8: Can the CWD refer SNB Program or TNB Program cases for investigation when fraud is suspected?
 Answer 8: Yes. Recipients of SNB Program benefits and TNB Program benefits are subject to W&IC 10980. As such, counties may choose to investigate suspected criminal activities relating to those cases.

Recommendation:

Update Recovery Accounts with a program of 'Nutritional Benefits' to be able to made 'Active' status.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0			Tech Ops :	0

[CIV-107239] Update Benefit Reductions to Allow Cents

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/07/2020 02:19 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	CA-216211 & CA-213197

Non-Committee

Review:

Expedite Approval:

Current Design:

The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report it was discovered that many Recovery Accounts remain open up to the cent level.

Request:

Modification of the system is necessary to process recoupment accounts that contain cents.

1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar (\$1.00).
2. The system applies the benefit reduction amount greater than the outstanding recovery account balances which in cases with balances that include cents causes excess recoupment in cents. The system does not allow users to refund excess recoupments under a dollar (\$1.00).

Recommendation:

Enhance the system to fully allow the processing of recovery account collections and refunds of excess recoupment amounts under a dollar (\$1.00) within the Fiscal subsystem. It is recommended that the system be enhanced and allow the processing of these Fiscal Recovery Accounts to the cent level for all programs. Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0				