

DRAFT

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	01/13/2021
Title	Add CalWORKs 2.0 Page Functionality, Forms, and Reports

Region #: 4	County: Stanislaus	
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input checked="" type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input checked="" type="checkbox"/> Client Correspondence	<input type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input checked="" type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input checked="" type="checkbox"/> Other – specify Client Correspondence Templates and Distributed Documents <ul style="list-style-type: none"> • CalWORKs 2.0 forms Employment Services <ul style="list-style-type: none"> • Goals • Action plan • Family Plan • Skills 			

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- Strengths

Note: Send to WTW Committee Business Analyst if approved.

Justification / Request Summary:

According to CalSAWS Welfare to Work Committee CalWORKs 2.0 is used by the many California Counties. CalSAWS WTW Committee also prioritized SCR CA-208267 to make changes to the Goals Page and PLAN 107 for CW 2.0 purposes. CIT 0218-20 Outcome of Non-State Form (NSF) Stakeholder Review says that the PLAN 107 will be obsolete in CalSAWS and Case Managers have no prepopulated forms to print an Action Plan during appraisal or assessment reviews.

Issues:

SCR CA-208267 shows these current issues

Currently there is no functionality to enter a completion date for each completed goal in the Goals Detail page.

Currently there is no functionality to enter a goal status in the Goal Detail page such as completed, did not meet, in progress, etc.

Currently there is no functionality to enter a completion date status for each Action Step in the Goal Detail page.

SCR CA-208267 shows these current proposed recommendations:

Create functionality to enter a completion date for each completed goal in the Goals Detail page.

Create functionality to enter a goal status of completed, did not meet, and in progress on the Goal Detail page.

Create functionality to enter a completion date status for each Action Step in the Goal Detail page.

The current issue is:

- There is no functionality to implement CalWORKs 2.0 forms, procedures, and reports
- There is no form or functionality for the Action Plan Page
- The Goals Page needs to be designed to prepopulate the CalWORKs 2.0 Goal Plan Do Review (GPDR) and My Road Map.

Proposed Recommendation:

Keep current recommendations on SCR CA-208267

Create a CalWORKs 2.0 Page to be accessed under Employment Services/Case Summary

Design the Goals List Page to prepopulate the CalWORKs 2.0 Goal Plan Do Review (GPDR) and My Road Map:

Change Goals in the Task Nav. Bar to "Goal Plan Do Review" or (GPDR) move under CW 2.0 page in Task Nav. Bar

Move Action Plan in the Task Nav. Bar under CW 2.0 page in Task Nav. Bar. Rename to My Road Map

Move Strengths in the Task Nav. Bar under CW 2.0 page in Task Nav. Bar

Move Skills in the Task Nav. Bar under CW 2.0 page in Task Nav. Bar

Edit Goals in renamed GPDR Page to prepopulate the GPDR and My Road Map:

Add Field under each Employment, Short Term and Long Term Goal for:

- Change Description to - Where am I headed (My Ultimate Goal): over existing Comment box
- Add - Why is this important to me: Comment box

These will prepopulate the Goal section of the GPDR and the first 2 sections of the My RoadMap

Add Action Step 1, 2, and 3 with comment boxes below the following questions:

- How long I need:

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- When:
- Where:
- How I'll get there
- What I need to take

Use the data in these fields to prepopulate the appropriate areas of the GPDR and My RoadMap for each goal

Add a new Drop down section on the renamed GPDR Page similar to the current Action Steps and Label it "Potholes and Detours." Add 2 text boxes below it:

- Potholes – What can get in my way? with "comment box"
- Detours – How can I get past it? with "comment box"

Place Add button below to Add Potholes and Detours as needed. Use these fields to prepopulate the GPDR Form.

Add a new Drop down section on the New GPDR Page similar to the current Action Steps and Label it "Review and Revise." Add 4 text boxes below it:

- 1st Review Date Field
- How did it go? with comment box
- What can I do different next time? with comment box
- Where did you succeed? with comment box
- When will we review again?

With add button to add next review date as needed. Labeled "Next Review Date"

Use these fields to prepopulate the GPDR Form.

Add a new Drop down section on the New GPDR Page similar to the Action Steps and Label it: GOAL COMPLETION REWARD with comment box. Use this field to prepopulate the GPDR Form.

Add Goal Plan Do Review (GPDR) Form to Template Repository:

Add My Road Map Form to Template Repository:

Add Triage-Getting to know You Form to Template Repository:

Add My Quality of Life Form to Template Repository:



GoalPlanDoReview Revised 7.pdf My-Roadmap_0710_18_fillableform.pdf Triage-tool_062718_fillableform.pdf Quality-of-Life_0717_18_fillableform.pdf

Create Page(s) to store results from CalWORKs 2.0 forms

- Triage-Getting to know You
 - Reliable Transportation Y/N
 - Has Child Care in place and stable Y/N (can be used for ACL 19-99 regs. too)
 - Care for a child(ren) under 36 months and need help with diapers? Y/N
 - Are you participating in a transitional living program or are you currently homeless? Y/N
 - Informational Brochure Provided and FSP1 Completed
 - Can you think of anything that is preventing you from participating in work and/or training related activities? Y/N
 - Comment Box
 - Use Barriers Page, if declared reason is available in the Barriers Page
 - Do you feel safe and stable right now? If no, why not? Y/N

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- Comment Box
- Use Barriers Page, if declared reason is available in the Barriers Page
-
- Are you a current/former foster youth between the ages of 16-24? Y/N (There is an Eligibility root question for this)
- Have you ever applied, or are you now in the process of applying for SSI/SSP/SDI? Y/N (Or use Medical Condition?)
 - If yes, date applied: Date field
 - Outcome: 4 check boxes: Denied, Approved, Appealing, Awaiting Decision
- Some questions on this form can be entered in (Q1) Degrees Licenses, (Q2) Employment, (Q6) School Attendance, (Q7, and maybe 8 & 9) Barriers and Needs (Q13) Medical Condition
- My Quality of Life Index – Name and Date with score of 1-10 for each of the 10 areas of life with Average Score at the bottom
- CALMAP – (12) Life Areas and (4) areas of Need

Create CalWORKS 2.0 Reports from these data collection Pages

CalWORKS 2.0

Goal Plan Do Review

My Road Map

My Quality of Life Index

CALMAP

Individual Demographics, Degrees Licenses, Employment, School Attendance, Barriers, Needs, and Medical Condition

See attached Reports



CalWorks2GoalRep ortDataPII removed.: ataPII removed.xls Customer Meeting DetailPII removedI2.plnventoryPII removeProgram DetailsPII r

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Priority/Implementation Consideration(s):

High - CalSAWS Migration and CalWIN Conversion

Comment Region 2: Approve, with the understanding that it is voluntary for counties to use this functionality since it is not a CDSS requirement at this time.

CalSAWS Response: CER approved

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CER Tracking #: (automatically generate by JIRA) CA-223830	SCR # CA-224950
Rejected By:	Date:
Rejection Reason(s) or other Comments:	