CalSAWS | Enhancement Request (CER)

DRAFT

Submission Date	1/14/2021
Title	OCAT Admin and Audit Log Report Enhancement

Region #: 2	County: Sacramento	
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Program(s) Impacted:

☐ Adoptive Services	☐ ARC	☐ CalFresh	☐ Cal-Learn
☐ CalWORKS / RCA	☐ CAPI	☐ Child Care	☐ CMSP
☐ Foster Care	☐ GA/GR	☒ GAIN/REP/WTW	☐ GROW
☐ Kin-GAP	☐ Medi-Cal / RMA	☐	☐
☐ Other – specify			

Area(s) Impacted:

☐ Call Center	☐ Case Assignment	☐ Client Correspondence	☐ Eligibility
☐ Fiscal / Collections	☐ Hearings	☐ Imaging	☐ Lobby Management
☐ Reports	☐ Resource Data Bank	☐ Schedule Appt	☐ Security
☐ Self Service Portal	☐ Special Investigation	☐ Task Mgmt	☐ Time Limits
☐ Training			

☐ Interface(s) - specify

☒ Other – specify

OCAT System Enhancement

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Justification / Request Summary:

Issue:

In the Scenario #42, where we review the OCAT Administrative and Audit Log Reports, I noticed that the First Name and Last Name of the OCAT User does not currently display as a column header and only their email address is available to identify the OCAT User. Our OCAT Admins requested a CER to update the report requirements to include this information to assist OCAT Administrators with managing OCAT Users and reviewing the OCAT Admin and Audit Log reports since it is a workload impact having to determine which staff member it is with only having their county email address and have to utilize external system to reconcile this information.
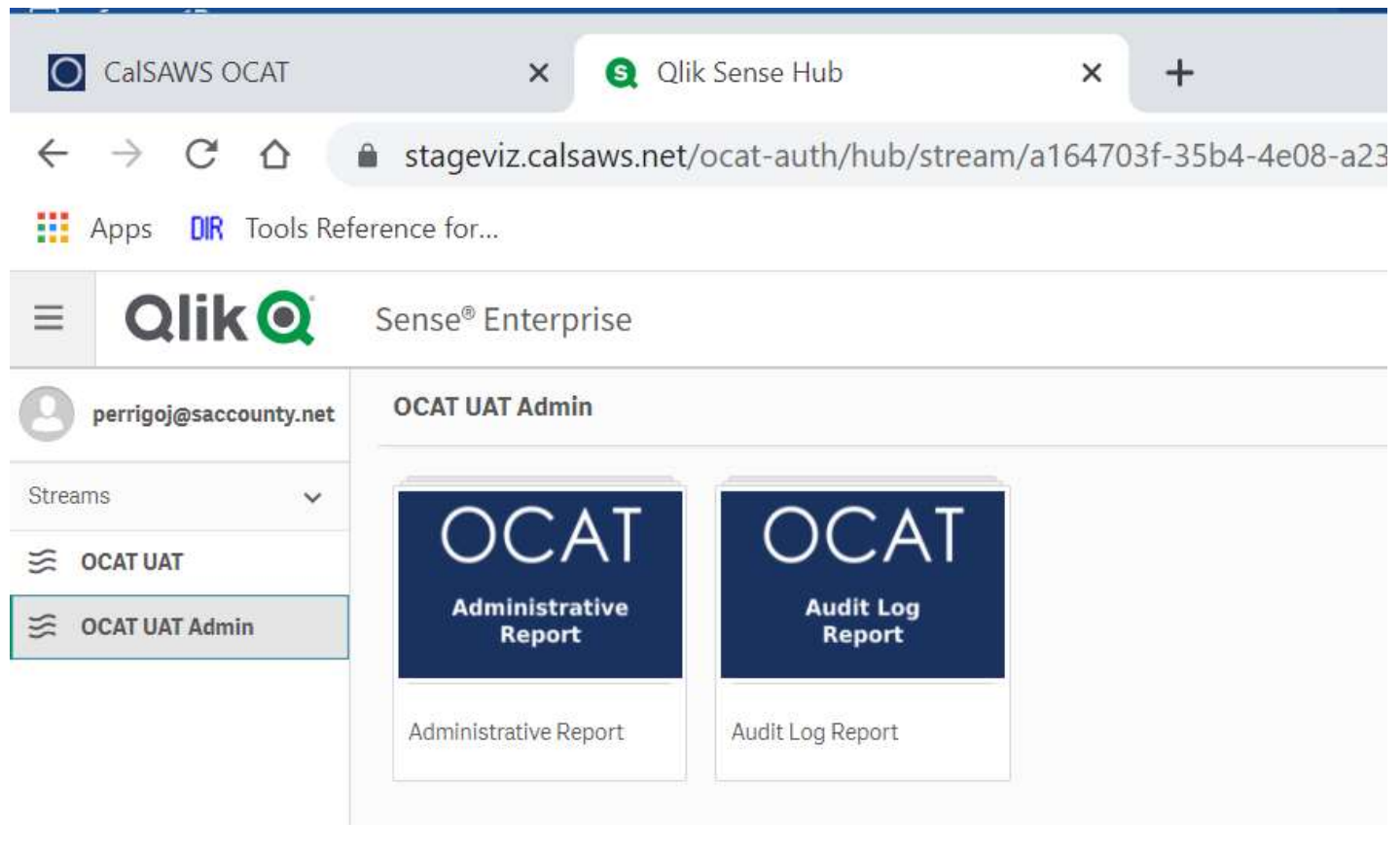
Administrative Report

This report provides information related to ASR Interviews

Date Range

📅 Select date range ▼

County	Region

Email Address	🔍
GodinezS@saccounty.net	
GodinezS@saccounty.net	
perrigo@saccounty.net	
perrigoj@saccounty.net	
perrigoj@saccounty.net	

Proposed Recommendation:

Enhance the OCAT Admin and OCAT Log reports in Qlik to add the OCAT User First Name and Last Name in the report heading.

Priority/Implementation Consideration(s):

High

Region 2 comment: with additional request to add Worker Number to Report (if possible)

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CalSAWS Response:	
CER Tracking #: (automatically generate by JIRA) CA-223941	SCR # CA-224955
Rejected By:	Date:
Rejection Reason(s) or other Comments:	