

**NOTICE OF ACTION**  
**General Assistance Denial**

COUNTY OF CONTRA COSTA

Employment and Human Services Department

Notice Date : 02/16/2021  
Case Name : XXXXXX XXXXXX  
Case Number : 2BP0Q09  
Worker Name : Star Worker  
Worker Number : L65  
Telephone : (999) 555-1234  
Worker Hours : 8:00 AM- 12:00 PM, 1:00 PM - 5:00 PM  
24Hour Information : (999) 999-9999  
Address : 950 Iron Point RD  
Folsom CA 95630

XXXXXX XXXXXX  
125 Panoramic WAY  
Walnut Creek, CA 94595-1607

Questions? Ask your Worker.

**State Hearing:** If you think this action is wrong, you can ask for a state hearing. The back of this page tells how. Your benefits may not be changed if you ask for a hearing before this action takes place.

*As of XXXXXX the County has denied your application for General Assistance/General Relief.*

*Here's why:*

*You did not attend the medical appointment scheduled for you on XXXXXX.*

*Medi-Cal: This notice DOES NOT change or stop Medi-Cal Benefits. Keep using your plastic Benefits Identification Card(s). You will get another notice telling you about any changes to your health benefits.*

*CalFresh: This notice DOES NOT stop or change your CalFresh benefits. You will get a separate notice telling you about any changes to your CalFresh benefits.*

*Receiving Medi-Cal and/or CalFresh only DOES NOT count against your cash aid time limits.*

*Rules: These rules apply; you may review them at your welfare office: GAGR Manual Section(s): 50-1 II A.3, 50-1 III B*

FF NOA Free Form NOA

**YOUR HEARING RIGHTS**

You have the right to ask for a hearing if you disagree with any county action. You have only 90 days to ask for a hearing. The 90 days started the day after the county gave or mailed you this notice. If you have good cause as to why you were not able to file for a hearing within the 90 days, you may still file for a hearing. If you provide good cause, a hearing may still be scheduled.

If you ask for a hearing before an action on Cash Aid, Medi-Cal, CalFresh, or Child Care takes place:

- Your Cash Aid or Medi-Cal will stay the same while you wait for a hearing.
- Your Child Care Services may stay the same while you wait for a hearing.
- Your CalFresh benefits will stay the same until the hearing or the end of your certification period, whichever is earlier.

If the hearing decision says we are right, you will owe us for any extra Cash Aid, CalFresh or Child Care Services you got. To let us lower or stop your benefits before the hearing, check below:

Yes, lower or stop:  Cash Aid  CalFresh  Child Care

**While You Wait for a Hearing Decision for:**

**Welfare to Work:**

You do not have to take part in the activities. You may receive child care payments for employment and for activities approved by the county before this notice. If we told you your other supportive services payments will stop, you will not get any more payments, even if you go to your activity. If we told you we will pay your other supportive services, they will be paid in the amount and in the way we told you in this notice.

- To get those supportive services, you must go to the activity the county told you to attend.
- If the amount of supportive services the county pays while you wait for a hearing decision is not enough to allow you to participate, you can stop going to the activity.

**Cal-Learn:**

- You cannot participate in the Cal-Learn Program if we told you we cannot serve you.
- We will only pay for Cal-Learn supportive services for an approved activity.

**OTHER INFORMATION**

**Medi-Cal Managed Care Plan Members:** The action on this notice may stop you from getting services from your managed care health plan. You may wish to contact your health plan membership services if you have questions.

**Child and/or Medical Support:** The local child support agency will help collect support at no cost even if you are not on cash aid. If they now collect support for you, they will keep doing so unless you tell them in writing to stop. They will send you current support money collected but will keep past due money collected that is owed to the county.

**Family Planning:** Your welfare office will give you information when you ask for it.

**Hearing File:** If you ask for a hearing, the State Hearing Division will set up a file. You have the right to see this file before your hearing and to get a copy of the county's written position on your case at least two days before the hearing. The state may give your hearing file to the Welfare Department and the U.S. Departments of Health and Human Services and Agriculture. (W&I Code Sections 10850 and 10950.)

**TO ASK FOR A HEARING:**

- Fill out this page.
- Make a copy of the front and back of this page for your records.
- If you ask, your worker will get you a copy of this page.

**Send or take this page to:**

Office of Appeals Coordinator  
1470 Enea Circle  
Suite 1500  
Concord, CA 94520-5217

**OR**

- Call toll free: 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349.

To Get Help: You can ask about your hearing rights or for a legal aid referral at the toll-free state phone numbers listed above. You may get free legal help at your local legal aid or welfare rights office.

Bay Area Legal Aid  
From Central & East County: (925) 439-1123  
From West County: (510) 233-9954  
Or Toll Free: 1-800-551-5554 or 1-800-400-8275  
(510) 233-9954

Test Welfare Rights Office #1  
123 Main Street  
Suite 6484  
Placerville, CA 95667  
(555) 684-8548

Test Welfare Rights Office #2  
321 Main Streetq  
Suite 6484  
Placerville, CA 95667  
(555) 213-6547

If you do not want to go to the hearing alone, you can bring a friend or someone with you.

**HEARING REQUEST**

I want a hearing due to an action by the Welfare Department of \_\_\_\_\_ County about my:

Cash Aid  CalFresh  Medi-Cal

Other (list) \_\_\_\_\_

Here's Why: \_\_\_\_\_

- If you need more space, check here and add a page.
- I need the state to provide me with an interpreter at no cost to me. (A relative or friend cannot interpret for you at the hearing.)

My language or dialect is: \_\_\_\_\_

NAME OF PERSON WHOSE BENEFITS WERE DENIED, CHANGED OR STOPPED

BIRTH DATE PHONE NUMBER

STREET ADDRESS

CITY STATE ZIP CODE

SIGNATURE DATE

NAME OF PERSON COMPLETING THIS FORM PHONE NUMBER

- I want the person named below to represent me at this hearing. I give my permission for this person to see my records or go to the hearing for me. (This person can be a friend or relative but cannot interpret for you.)

NAME PHONE NUMBER

STREET ADDRESS

CITY STATE ZIP CODE