

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-49398

Customer Reporting List page: Display by Name
drop-down box

| CalSAWS | DOCUMENT APPROVAL HISTORY | |
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1 OVERVIEW

The Customer Reporting List page allows workers to add, edit or view participant reports. It displays the report type, submit month, program, status and status date; however, it does not display the participant name that the report was sent to. This SCR will add a new filter and column to the Customer Reporting List page, to allow workers the ability to filter and view the participant name that the report was for.

1.1 Current Design

Currently, the Customer Reporting List page displays the following information: report type, submit month, program, status and status date. The page also allows workers to filter by the report type and date range that they would like to view. However, it does not provide the participant name that the report was sent to or the ability to sort by type and program.

1.2 Requests

Add a new filter and column to the Customer Reporting List page to allow workers the ability to determine who the report was for and add the ability to sort by type and program.

1.3 Overview of Recommendations

1. Create a new filter on the Customer Reporting List page that list all the participants name that's associated to a case.
2. Create a new column on the Customer Reporting List page that display the name of the participant that the report was for.
3. Add sorting capability for the Type and Program column.

1.4 Assumptions

1. All existing functionality will remain unchanged unless called out in the design.

2 RECOMMENDATIONS

The Customer Reporting List page will be updated to display the participant information that the report was sent to and also the ability for the worker to be able to filter by participant name. The existing Type and Program column will also be updated to include a sorting capability.

2.1 Customer Reporting List

2.1.1 Overview

The Customer Reporting List page allows workers to add, edit or view participant reports. It displays the report type, submit month, program, status and status date; however, it does not display the participant name that the reports were sent to. This SCR will add a new filter and column to the Customer Reporting List page, to allow workers the ability to filter and view the participant name that the report was sent to.

2.1.2 Customer List Page Mockup

Customer Reporting List

Search Results Summary
Results 1 - 8 of 8

Display Type:

Display Name:

From:

To:

[View](#)

| Type | Name | Submit Month | Program | Status | Status Date | |
|---------------------------------|---------------|--------------|---------|-------------------------|-------------|-------------------------------------------------------------------------------------------------------------|
| CW/CF RE Packet | JOE, JANE 35F | 01/2021 | CW | Complete- EDBC Accepted | 01/15/2021 | Edit |
| | | | CF | Complete- EDBC Accepted | 01/15/2021 | |
| CW RE Packet | JOE, JANE 35F | 01/2020 | CW | Complete- EDBC Accepted | 02/04/2020 | Edit |
| SAR 7 | JOE, JANE 35F | 07/2019 | CW | Complete- EDBC Accepted | 07/15/2019 | Edit |
| SAR 7 | | 07/2019 | CF | Complete- EDBC Accepted | 07/15/2019 | Edit |
| CW/CF RE Packet | JOE, JANE 35F | 01/2019 | CW | Complete- EDBC Accepted | 02/01/2019 | Edit |
| | | | CF | Complete- EDBC Accepted | 02/01/2019 | |
| MC RE Packet | | 01/2019 | MC | Complete- EDBC Accepted | 02/01/2019 | Edit |
| SAR 7 | JOE, JANE 35F | 07/2018 | CW | Complete- EDBC Accepted | 08/21/2018 | Edit |
| SAR 7 | | 07/2018 | CF | Complete- EDBC Accepted | 08/21/2018 | Edit |
| CW/CF RE Packet | JOE, JANE 35F | 01/2018 | CW | Complete- EDBC Accepted | 01/30/2018 | Edit |
| | | | CF | Complete- EDBC Accepted | 01/30/2018 | |
| SAR 7 | JOE, JANE 35F | 07/2017 | CW | Complete- EDBC Accepted | 07/06/2017 | Edit |
| SAR 7 | | 07/2017 | CF | Complete- EDBC Accepted | 07/06/2017 | Edit |

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Figure 2.1.1a – Customer List

Customer Reporting List

Search Results Summary Results 1 - 7 of 7

Display Type: Display Name: From: To: [View](#)

| Type | Name | Submit Month | Program | Status | Status Date | |
|---------------------------------|---------------|--------------|---------|-------------------------|-------------|----------------------|
| CW/CF RE Packet | JOE, JANE 35F | 01/2021 | CW | Complete- EDBC Accepted | 01/15/2021 | Edit |
| CF | | | CF | Complete- EDBC Accepted | 01/15/2021 | |
| CW RE Packet | JOE, JANE 35F | 01/2020 | CW | Complete- EDBC Accepted | 02/04/2020 | Edit |
| SAR 7 | JOE, JANE 35F | 07/2019 | CW | Complete- EDBC Accepted | 07/15/2019 | Edit |
| SAR 7 | | 07/2019 | CF | Complete- EDBC Accepted | 07/15/2019 | |
| CW/CF RE Packet | JOE, JANE 35F | 01/2019 | CW | Complete- EDBC Accepted | 02/01/2019 | Edit |
| CF | | | CF | Complete- EDBC Accepted | 02/01/2019 | |
| SAR 7 | JOE, JANE 35F | 07/2018 | CW | Complete- EDBC Accepted | 08/21/2018 | Edit |
| SAR 7 | | 07/2018 | CF | Complete- EDBC Accepted | 08/21/2018 | |
| CW/CF RE Packet | JOE, JANE 35F | 01/2018 | CW | Complete- EDBC Accepted | 01/30/2018 | Edit |
| CF | | | CF | Complete- EDBC Accepted | 01/30/2018 | |
| SAR 7 | JOE, JANE 35F | 07/2017 | CW | Complete- EDBC Accepted | 07/06/2017 | Edit |
| SAR 7 | | 07/2017 | CF | Complete- EDBC Accepted | 07/06/2017 | |

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Figure 2.1.1b – Customer List

2.1.3 Description of Changes

1. Add a new drop down filter to the Customer Reporting List page titled 'Display Name:'
 - a. Drop Down filter titled 'Display Name:' will have the following options and will default to All when the page pulls up.
 - i. All
 1. Selecting All and clicking the 'View' button will display all reports associated to all the person's case and all reports that are not associated to a person.
 - a. The person name associated to the report will display on the Name column on the Search Result Summary section.
 - b. For reports that are not associated to a person, it will display as blank under the Name column on the Search Result Summary section.
 - ii. A list of all Case Persons.
 1. This will list the name of all Case Persons and will be listed in alphabetical order.
 - a. Case Person's name will be listed in alphabetical order and will have the following format: [Last Name], [First Name] [Age][Gender]

2. Selecting one of the name and clicking the 'View' button will display all the reports that's associated to that person under the Search Result Summary section.
2. Add a new column title 'Name'
 - a. The 'Name' column will display the case person's name that was associated to the report.
 - b. For reports that are not associated to a person, it will display as blank on the 'Name' column.
 - c. Column will have a sorting ability
 - i. Clicking the arrow will allow the worker to sort by the Person Name.
3. Add a sorting ability under the 'Type' and 'Program' column.
 - a. Clicking the arrow allows the worker to sort by the Type or Program.

2.1.4 Page Location

- **Global: Eligibility**
- **Local: Reporting**
- **Task: Customer Reporting**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update Page Mapping to include the new Name filter and column.

2.1.7 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Project Requirements

| REQ # | REQUIREMENT TEXT | How Requirement Met |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| 2.12.2.4 | The LRS shall support the scanning of a single periodic report for multiple programs and shall accept unique completeness criteria for each program. | Packets need to be updated to the appropriate status to prevent skip issuance. This SCR addresses issues to allow users to update the status of the |

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| | | packets accordingly regardless of the latest status. |
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