

## CalSAWS CCB Agenda

<b>DATE</b>	03/18/2021
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Teams Virtual Meeting
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.11	CIV-108464		Update 2020 Holiday Calendar for Imperial	Fiscal	1	C-IV M&O	Production Deployment	20.12.30
21.02	CIV-108545	CA-224241	Issue February 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	140	C-IV M&O	Production Deployment	21.03.06
21.02	CIV-108589		Listing of Active CAPI Couple Case – C-IV Only	Eligibility	16	C-IV M&O	Production Deployment	21.02.16
21.02	CIV-108630		Case Data Removal Sprint 10 On Delete Set Null CR's	Tech Arch	10	C-IV M&O	Production Deployment	21.03.14
21.03	CIV-107306		Custom Informational and Emergency Messages	Contact Center	120	County Purchase	No	21.04.22
21.03	CIV-108571		Modify Custom CCP to Authenticate through ForgeRock	Contact Center	45	County Purchase	No	21.04.08
21.03	CIV-108674	CA-225692	Update the Criteria for COVID-19 DCR Job when applying 407 Good Cause	Fiscal	53	C-IV M&O	Production Deployment	21.03.25

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CIV-108120	CA-220627	2021 Medicare Savings Program Property Limit	CalHEERS	28	C-IV M&O	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CIV-106461	CA-212912	ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2	Eligibility	183	C-IV M&O	No	
21.03	CIV-107563	CA-217804	Implement Correspondence changes in Errata 19-76E	Client Correspondence	112	C-IV M&O	Production Deployment	

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214755		DDID 2352 FDS: API - Task API	Batch/Interfaces	536	CalSAWS DD&I	Start Build	21.03.x
RWR	CA-214987		DDID 2576 FDS: Non State Forms - Implement New State Form WTW 6178	Client Correspondence	20	CalSAWS DD&I	No	21.03.x1
RWR	CA-215056		DDID 2611 FDS: Non State Forms - Add New Form CSF 179 based on Sacramento CDS 713	Client Correspondence	61	CalSAWS DD&I	Start Build	21.03.x4
RWR	CA-215116		DDID 2641 FDS: Non State Forms - Add New State Form CW 54	Client Correspondence	22	CalSAWS DD&I	Start Build	21.03.x3
RWR	CA-222515		Add State Form GEN 111	Client Correspondence	26	CalSAWS DD&I	Start Build	21.03.x3
21.02	CA-224241	CIV-108545	Issue February 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	164	LRS M&E	Production Deployment	21.03.06
21.03	CA-223730		DBCR to Add index to improve performance of EDBC Match	Batch/Interfaces	10	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-224255		DDID 655 FDS: Task Mgt - CSC Task Closure from My Task/Task Search	Online	141	CalSAWS DD&I	Start Build	21.04.01
21.03	CA-224583	CH-175142	American Rescue Plan - New Administration 2021 Changes (APTC Cliff Changes)	CalHEERS	60	Premise	Production Deployment	21.04.05
21.03	CA-225196		Training: Task Management Overview WBT	Training	300	CalSAWS DD&I	Start Build	21.05.21
21.03	CA-225197		Training: Task Management for Administrators WBT	Training	300	CalSAWS DD&I	Start Build	21.05.21
21.03	CA-225692	CIV-108674	Update the Criteria for COVID-19 DCR Job when applying 407 Good Cause	Fiscal	60	LRS M&E	Production Deployment	21.03.25
21.05	CA-217217		System Test IVR/CC Functionality	System Test	600	County Purchase	No	
21.05	CA-223610		Program code update in Workload Inventory , SSIAP Workload Page for Managed and Non Managed GR	Online	153	C-IV M&O	Start Build	
21.05	CA-224042		Code Detail Updates for C-IV Migration to CalSAWS	Fiscal	250	LRS M&E	Start Build	
21.05	CA-224044		Display GA GR left Nav for Managed GR. Filter GR program in Run EDBC. Autopost GA/GR EBT Repayment for Managed GR	Eligibility	397	C-IV M&O	Start Build	
21.06	CA-219483	CA-224997	Update Tax Household Detail Page to Require Answer to "Planning to File Taxes?"	CalHEERS	47	LRS M&E	No	
21.07	CA-50978		Add Reissue Logic for FC, KG, AAP Issuances ( LA County)	Fiscal	553	LRS M&E	No	
21.07	CA-205988		Update Status Date in Receipt Log Visit Detail Table to Hold Timestamp	Online	102	LRS M&E	No	
21.07	CA-216432		Updates to MAGI, Non-MAGI, and Mixed Medi-Cal Prepopulated RE Packets	Client Correspondence	3196	LRS M&E	Start Build	
21.07	CA-220627	CIV-108120	2021 Medicare Savings Program Property Limit	CalHEERS	28	LRS M&E	No	
21.07	CA-221946		DDID 1111 - Create the Reports Calendar for Online Help	Training	10	CalSAWS DD&I	No	
21.07	CA-222903		Update the Reception Log Purpose functionality and edit capability	Online	117	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-223487		DDID 1233 - Update Office dropdown on MAGI Referral Search page	CalHEERS	31	CalSAWS DD&I	No	
21.07	CA-224600		Disable Reception Log 3-phase escalation process for 57 counties	Online	228	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-58579	CIV-10665	ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action	Client Correspondence	185	Premise	No	
TBD	CA-214059		Imaging DDID 2520 - Imaging Reports	Reports	1558	CalSAWS DD&I	No	
21.01	CA-200366		Migration SCR for CCR	Eligibility	3031	LRS M&E	Start Build	
21.01	CA-217200		Training: Update 030-WBT-CLE-Clerical Support-07 for 20.07 App Dev Changes	Training	20	LRS M&E	No	21.03.19
21.01	CA-220746		Training: Update Child Care WBTs for 20.11 App Dev Changes	Training	44	LRS M&E	No	21.03.19
21.01	CA-220747		Training: Update Child Care APP WBTs for 20.11 App Dev Changes	Training	55	LRS M&E	No	21.03.19
21.01	CA-220751		Training: Update 032-WBT-CLS-Clerical Support Supervisor-01 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.03.19
21.01	CA-220783		Training: Update General Eligibility WBTs for 20.11 App Dev Changes	Training	209	LRS M&E	No	21.03.19
21.01	CA-220787		Update Eligibility Supervisor WBTs for 20.11 App Dev Changes	Training	44	LRS M&E	No	21.03.19
21.01	CA-220788		Training: Update CalFresh WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.03.19
21.01	CA-220789		Training: Update Foster Care WBTs for 20.11 App Dev Changes	Training	71	LRS M&E	No	21.03.19
21.01	CA-220791		Training: Update Medi-Cal WBTs for 20.11 App Dev Changes	Training	264	LRS M&E	No	21.03.19
21.01	CA-220793		Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.11 App Dev Changes	Training	22	LRS M&E	No	21.03.19
21.01	CA-220813		Training: Update Fiscal WBTs for 20.11 App Dev Changes	Training	66	LRS M&E	No	21.03.19

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.01	CA-220816		Training: Update DCFS Fiscal WBTs for 20.11 App Dev Changes	Training	88	LRS M&E	No	21.03.19
21.01	CA-220818		Training: Update CalWORKs WBTs for 20.11 App Dev Changes	Training	143	LRS M&E	No	21.03.19
21.01	CA-220820		Training: Update CAPI WBTs for 20.11 App Dev Changes	Training	77	LRS M&E	No	21.03.19
21.01	CA-220839		Training: Update Orientation WBTs for 20.11 App Dev Changes	Training	220	LRS M&E	No	21.03.19
21.01	CA-220844		Training: Update 110-WBT-ORA-Orientation-06 for 20.11 App Dev Changes	Training	261	CalSAWS DD&I	No	21.03.19
21.01	CA-220865		Training: Update Resource Databank WBTs for 20.11 App Dev Changes	Training	132	LRS M&E	No	21.03.19
21.01	CA-220867		Training: Update Security Administration WBTs for 20.11 App Dev Changes	Training	176	LRS M&E	No	21.03.19
21.01	CA-220873		Training: Create new Security Administration WBT for Task Management	Training	308	CalSAWS DD&I	No	21.03.19
21.01	CA-222887		Conversion EDBC Match - Missing Code_Detl values in CalSAWS	Fiscal	80	CalSAWS DD&I	Production Deployment	21.02.23
21.03	CA-207101		DDID 115 & 658 - Update Application "Source" dropdown field	Online	35	CalSAWS DD&I	No	
21.03	CA-212912	CIV-106461	ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2	Eligibility	221	LRS M&E	No	
21.03	CA-214894		DDID 1628 FDS: Task Mgt	Batch/Interfaces	846	CalSAWS DD&I	Start Build	
21.03	CA-214907		DDID 2235 FDS: Task Mgt	Online	390	CalSAWS DD&I	Start Build	
21.03	CA-215682		DDID 2380 FDS: GA GR SOF Online Changes	Eligibility	78	CalSAWS DD&I	No	
21.03	CA-217804	CIV-107563	Implement Correspondence changes in 19-76E II	Client Correspondence	408	LRS M&E	Production Deployment	
21.03	CA-219490		[Analytics] Release G Reports Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.03.30

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CA-218455	CIV-107734	ACL 20-87 Revised TNB 4	Client Correspondence	614	LRS M&E	Production Deployment	
21.05	CA-218806		DDID 1991 - Update Outbound Email Domain and LRS References	Online	517	CalSAWS DD&I	No	
21.05	CA-223277		Update LA County Web Services to Include County Code	Batch/Interfaces	629	LRS M&E	Start Build	
21.11	CA-222411		Imaging DDID 2524 Training: Create Job Aids for CalSAWS Imaging Solution	Imaging	150	CalSAWS DD&I	No	

### 3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for 04/01/2021.

#### 4. CalACES Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A

			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:

5/12/2020 - CH Release date changed

11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09 baseline release

12/8/2020 - C-IV to CalSAWS cutover date added





## [CIV-108464] Update 2020 Holiday Calendar for Imperial

- Resolved: 01/08/2021 01:14 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Reese Williams</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[20.11]</b>	Designer Contact:	<b>Claudia Pinto</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>20.12.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>1</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>12/29/2020 02:38 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>					
Amparo Chavez 12/29/2020					
<b>Expedite Approval:</b>					
KR 12/29/2020					
<b>Current Design:</b>					
The 2020 Holiday Calendar was set with CRFI 19-034					
<b>Request:</b>					
Imperial county has clarified that their office will be closed on 12/31/2020					
<b>Recommendation:</b>					
Turn off Imperial county EBT and Warrant Jobs for 12/31/2020					
<b>Outreach Description:</b>					
County/System Specific					
<b>Migration Impact Description:</b>					
N/A					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>					
<b>1</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	1	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



# [CIV-108545] Issue February 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 03/04/2021 05:47 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Reese Williams</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.02]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.06</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>140</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated January 29, 2021</b>	Created:	<b>01/25/2021 09:16 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-224241</b>

## Non-Committee Review:

**Expedite Approval:** Approved by Karen Rapponotti on 03/16/2020

**Current Design:** The CIV System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

**Request:** CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for December 2020 benefit month.

**Recommendation:**

- 1) Create a DCR to insert Manual EDBC records for December 2020 and January 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
  - a. Include all cases with Active CalFresh program in December 2020 and January 2021 and no Disaster Supplement issued yet.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Include cases that were skipped earlier. Insert a record in ISSUANCE\_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the February 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
  - a. Include all cases with Active CalFresh program in February 2021 and no Disaster Supplement issued yet.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 4) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with

reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

- 5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 6) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 7) Add a Journal Entry with the following description for all the cases identified from the criteria above.

#### For December 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated November 30, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

#### For January 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 04, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

#### For February 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 29, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

- 8) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.

- 9) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

#### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-CA-222442 in the 20.11 release.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

140

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	15	Reports Test :	0	Support :	0
System Test Support :	28	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

## [CIV-108589] Listing of Active CAPI Couple Case – C-IV Only

- Resolved: 02/14/2021 11:31 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Carol Dias</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.02]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.02.16</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>16</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:	<b>MPP §49-055.4</b>	Created:	<b>02/03/2021 12:04 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Committee:		Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Received Production Deployment approval from Karen J. Rapponotti on 2/3. Email attached.

**Current Design:** C-IV allows two participants to be aided in one CAPI (Cash Assistance Program for Immigrants) Case but in two program blocks. Per MPP 49-055.3, each member of an eligible couple should receive one-half of the couples benefit amount when each member is eligible for CAPI Program. Each eligible participant should be evaluated in a separate Case and program and paid separately on their own account.

**Request:** Provide a list of all Active couple CAPI Program high dated cases for each C-IV Counties. A CAPI couple case is defined where 2 Active CAPI Programs high dated exists in a single Case as of the query run date.

**Recommendation:** The workers need to take the action on these cases as per the instructions listed in the CIT.

Active CAPI Program couple Cases per each C-IV County

Columns:

- Case Name
- Case Number
- County
- CAPI1 Unit
- CAPI1 Unit Name
- CAPI1 Office Name
- CAPI1 Worker ID
- CAPI1 Primary member name
- CAPI1 Primary member's CIN #
- CAPI1 Application Date
- CAPI1 RE Due Date
- CAPI1 Associated CalFresh Case Number
- CAPI2 Unit
- CAPI2 Unit Name
- CAPI2 Office Name
- CAPI2 Worker ID
- CAPI2 Primary member name
- CAPI2 Primary member's CIN #
- CAPI2 Application Date
- CAPI2 RE Due Date
- CAPI2 Associated CalFresh Case Number

Frequency: One-time

The list will be posted to the following location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-108589

**Outreach  
Description:**

CIT with posted list.  
The list will be posted to the following location:  
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-108589

**Migration Impact  
Description:**

This is a list only SCR for the CAPI Couple Cases.

**Migration Impact  
Analysis:**

**Alternative  
Procedure  
Description:**

Workers would need to manually identify couple CAPI cases.

**Operational Impact:  
Estimate:**

**16**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



## [CIV-108630] Case Data Removal Sprint 10 On Delete Set Null CR's

- Resolved: 03/08/2021 03:10 PM

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Evan Orman</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.02]</b>	Designer Contact:	<b>Michael A. Wright</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Michael A. Wright</b>	Regulation Reference:		Created:	<b>02/17/2021 09:42 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Frederick Gains</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Usability]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> F. Gains 3/8/2021					
<b>Current Design:</b> C-IV retains all case data, regardless of the age of the case. I.e., nothing is ever deleted from the system					
<b>Request:</b> Create a Case Data Removal process to identify and remove cases through a Batch process following PSC-approved records retention policies.					
<b>Recommendation:</b>					
1) Create DBCR's to set Null Values on data Deletions for the TIME_LIMIT, PGM, and GENERATE_DOC tables to support Case Data Removal Sprint 10 SCR CIV-108110					
The associated DBCR's need to run in Production on Sunday, 3/14/21					
<b>Outreach Description:</b> Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.					
<b>Migration Impact Description:</b> This will only be deployed to the C-IV System					
<b>Migration Impact Analysis:</b> No Impact					
<b>Alternative Procedure Description:</b> N/A This will be new functionality					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	10	Tech Ops :	0
Training :	0	Translation :	0		

## [CIV-107306] Custom Informational and Emergency Messages

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Michael T. Wright</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.04.22</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>120</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>05/19/2020 04:31 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CSC Support</b>
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:	<b>03/05/2021</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Counties are unable to record a custom Informational or Emergency message in their IVR.

#### Request:

Allow Counties to call a phone number and record a custom information or emergency message in the IVR

#### Recommendation:

1. Upgrade the existing County Call Flows to allow staff to record a custom message. See Visio for more information.
  - a. Informational messages are played after language selection in the call flow.
  - b. Emergency messages are played if the emergency flag is enabled and a customer requests to speak to an agent.

### Outreach

#### Description:

#### Migration Impact

#### Description:

This change does not have any direct impact to migration as this change is in Amazon Connect only.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	120
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		





## [CIV-108571] Modify Custom CCP to Authenticate through ForgeRock

Team Responsible:	<b>Contact Center</b>	Assignee:	<b>Pandya P. Amitkumar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Jared Kuester</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.04.08</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>45</b>
Reporter:	<b>Jared Kuester</b>	Regulation Reference:		Created:	<b>02/01/2021 04:53 PM</b>
Status:	<b>Design in Progress</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	<b>CSC Support</b>
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Darcy Alexander 3/8/2021 SCR Approved, Danelle Benoit Approved 3/8/2021				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Contact Center Agents log into Amazon Connect through Shibboleth.				
<b>Request:</b>	Modify the Custom CCP to login through ForgeRock instead of Shibboleth.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Update Custom CCP to authenticate users through ForgeRock <ol style="list-style-type: none"> <li>a. Update the URL that CCP first opens to ForgeRock</li> </ol> </li> <li>2. Modify Work at Home URLs to open ForgeRock page instead of Shibboleth.</li> </ol>				
<b>Outreach Description:</b>	Contact Center Counties will be contacted to ensure users know that they will be logging into ForgeRock now.				
	CalSAWS CIT 0052-21				
<b>Migration Impact Description:</b>	Migrating the Contact Center users to ForgeRock will reduce a step for the Migration Effort. We will no longer need to make this transition during the go live window.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>45</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	40
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



## [CIV-108674] Update the Criteria for COVID-19 DCR Job when applying 407 Good Cause

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Reese Williams</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.03.25</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL August 31, 2020, Executive Order N-75-</b>	Created:	<b>02/24/2021 04:25 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Documentation</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Time Limits]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-225692</b>

### Non-Committee

Review:	
Expedite Approval:	Approved by Karen Rapponotti on 02/25/2021
Current Design:	System is applying the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received 48 or more CW months of aid.
Request:	System must not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 48 CW months of aid.
Recommendation:	<p>Update the criteria for the DCR job to not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 48 CW months of aid.</p> <p>The following will be final criteria for checking the number of used months on a clock for the DCR job after making the above defined change :</p> <ol style="list-style-type: none"><li>1. The individual has months remaining on TANF 60 month clock</li><li>2. The individual has months remaining on CW 48 month clock</li></ol>
Outreach Description:	Provide a case listing for cases that have received the 407 Good Cause for COVID where the months on CW clocks was more than 48. The following columns will be included in the file:

COUNTY\_CODE  
DISTRICT\_OFFICE  
Region  
CASE\_NAME  
CASE\_NUMBER  
MEMBER\_LAST\_NAME  
MEMBER\_FIRST\_NAME  
MEMBER\_DOB  
MEMBER\_AGE  
MEMBER\_CIN  
CALWORKS\_PROGRAM\_STATUS  
AID CODE  
LAST\_CalWORKs\_WORKER\_ID  
MEMBER\_ROLE  
MEMBER\_ROLE\_REASON  
MEMBER\_PROGRAM\_STATUS  
WTW\_REP  
WTW\_REP\_PROGRAM\_STATUS  
WTW\_REP\_PROGRAM\_STATUS\_REASON  
WTW\_REP\_PROGRAM\_STATUS\_BEGIN\_DATE  
TIME\_LIMIT\_EFFECTIVE\_DATE  
EXCEPTION\_REASON  
COUNT\_OF\_TIME\_LIMIT\_EFF\_MONTH

LAST\_WTW\_REP\_WORKER\_ID  
TANF\_USED\_MONTHS  
CW\_USED\_MONTHS

**Migration Impact  
Description:**

Joint design has been approved through the Non-Committee Review. CalSAWS will implement this Change with SCR CA-225692 in the 21.03 release.

**Migration Impact  
Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 53

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	38	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	15	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

## [CIV-108120] 2021 Medicare Savings Program Property Limit

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Maria Feliciano</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>28</b>
Reporter:	<b>Nina Butler</b>	Regulation Reference:	<b>ACWDL 21-02</b>	Created:	<b>10/08/2020 02:11 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>03/02/2021</b>	Other Agency Cross Reference:	<b>CA-220627</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Property limits for the Medicare Savings Program (MSP) were last updated in the System for 2020.

The current MSP Property Limits are:

Property Limit - Single: \$ 7,860

Property Limit - Couple: \$ 11,800

#### Request:

Effective January 1, 2021, this letter revises the Medicare Savings Program (MSP) property limit amounts to be used in determining eligibility.

The property limits used to determine MSP eligibility increased in 2021.

The 2021 MSP Property Limits are:

Property Limit - Single: \$ 7,970

Property Limit - Couple: \$ 11,960

Federal law sets the MSP property limits at three times the SSI property limit plus an annual percentage increase equal to the increase in the Consumer Price Index.

New Property limits for the MSP have not been updated in the System and needs to be updated to 2021 amounts.

#### Recommendation:

1. Update code\_detl.catgry\_id = "335" reference table to accommodate MSP Property limits effective 01/01/2021.
  - a) Update code\_num\_identif : "AG" Property Limit - Single value to \$7,970
  - b) Update code\_num\_identif : "AH" Property Limit - Couple value to \$11,960

2. Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2021 through the date of implementation for this SCR.

List Name: Denied/Discontinued MPPP for over resources

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

County Action: These cases failed MPPP property budgets from 01/2021 onwards using 2020 property limit values. The user will need to review the cases and process EDBC's, if needed.

#### Outreach

#### Description:

**Migration Impact Description:** Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CA-220627 in the 21.07 release.

**Migration Impact Analysis:**

**Alternative Procedure Description:** Override EDBC

**Operational Impact:**

**Estimate:** 28

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	14	CalHEERS Test :	14	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs



## [CIV-106461] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2

- Resolved: 03/03/2021 07:50 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Carol Dias</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Jason M. Francis</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>183</b>
Reporter:	<b>Jira Cleanup</b>	Regulation Reference:	<b>ACL 19-76, CRPC 2225</b>	Created:	<b>02/19/2020 03:40 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Binh Tran</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2020-12-09 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-212912</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$500 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the Assistance Unit has earned income only, the first \$500 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CW Tier 2 IRT is calculated based on 130% of the Federal Poverty Level (FPL) values for the current year, using the Family Unit Size, which includes both active aided and active non-aided household members.

#### Request:

1. Per ACL 19-76, increase the Earned Income Disregard from \$500 to \$550, effective June 1, 2021.
2. Per CRPC 2225, update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

#### Recommendation:

1. Effective June 1, 2021, update the CW Disability Based Earned Income Disregard (CT 335 – AI) from \$500 to \$550.
2. Effective June 1, 2021 update the CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$500 to \$550.
3. Regression test the forms/NOAs which populate the Disability Based Unearned Income Disregard and the Disability Based Earned Income Disregard values.
4. Update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. CalSAWS will implement this change with SCR CA-212912 in the 21.03 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **183**

Override EDBC Results

Automated Test :	16	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	62
DBA :	0	Design :	0	Eligibility :	50
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	55	Tech Arch :	0	Tech Ops :	0

Training :	0	Translation :	0
<b>Content Revision Status-1:</b>	Accepted		
<b>Content Revision Description-1:</b>	1. Recommendation Change: Added the assumption number 5 to indicate the SCR that made changes to the EID value last year. In section 2.1.3, removed unrelated programs from the Programs Impacted. In the overview section 2.2.1, added clarification for the text. Added recommendation 2.3 as there are some updates needed for the forms to populate the right EID value. Added new recommendation 2.5 to display the correct Tier 2 calculation in the New IRT Calculation section of the CalWORKs EDBC Summary Page.		
<b>Content Revision Status-2:</b>	Pending CCB		
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: N/A  4. Funding Source Change: Before: C-IV M&O After: Premise		
<b>Content Revision Status-3:</b>			
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:		
<b>Content Revision Status-4:</b>			
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:		





## [CIV-107563] Implement Correspondence changes in Errata 19-76E

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Daniel J Rosales</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>112</b>
Reporter:	<b>Ritu China</b>	Regulation Reference:	<b>ACL 19-76 E II</b>	Created:	<b>07/08/2020 11:20 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2020-11-25 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-217804</b>

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 7/21/2020 (Prob Build/Deploy)

#### Current Design:

- Currently CalSAWS has the following NOAs/forms  
NOA - M44-207K (Discontinuance due to Over Income)  
Form - NA 274G Overpayment Computations
- Batch job PB19F107 and PB19F108 generates NA 274G form along with M44-350I and M44-352A forms respectively.
- CalSAWS – NA 274G incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.
- Currently C-IV has the following NOAs/forms  
NOA - M44-315A (\$10 Minimum Payment, Change NOA)
- C-IV - NA 301 and NA 303 incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.

#### Request:

- CalSAWS – Update the M44-207K NOA(Discontinuance due to Over Income - taken from Errata 19-76 E II)
- CalSAWS - Add Form NA 274H, this form should be used for overpayments occurring on or after 6/1/2020
- CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.
- CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.
- CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.
- CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.
- CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.
- CalSAWS – Update the 'Generate Form' button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.
- CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.
- C-IV - Update the M44-315A (\$10 Minimum Payment, Change NOA)
- C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.

#### Recommendation:

- CalSAWS - Update the M44-207K NOA
- CalSAWS - Add the NA 274H form
- CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.
- CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.
- CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.
- CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.
- CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.
- CalSAWS – Update the 'Generate Form' button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.
- CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.

10. C-IV – Update the M44-315A (\$10 Minimum Payment, Change NOA).
11. C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the Correspondence Committee. CalSAWS will implement this Change with SCR CA-217804 in the 21.03 release.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

112

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	80
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
				Support :	
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	32	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

### Content Revision

Accepted

### Status-1:

### Content Revision

### Description-1:

1. Recommendation Change:  
Before: NA 301 and 303 calculations are based on the code detail table value.  
After: NA 301 and NA 303 calculations are based on the EDBC.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

### Content Revision

### Status-2:

Accepted

### Content Revision

### Description-2:

1. Recommendation Change:  
Before: County of Los Angeles is hard coded on the NA 274G form.  
After: County of Los Angeles is updated to 'County of <County Name>' on the NA 274G form and NA 274H form.

2. Estimate Change: N/A

3. Release Change: N/A

### Content Revision

### Status-3:

Pending CCB

### Content Revision

### Description-3:

1. Recommendation Change:  
Before:  
1. The calculation on NA 274G form is incorrect.  
2. Regulations on the \$10 Minimum payment NOA are not updated.  
After:  
1. The calculation on NA 274G form is correct.  
2. Regulations on the \$10 Minimum payment NOA are updated.

2. Estimate Change:

Before: Client Correspondence ETC 2: 0

System Test ETC 2: 0

After:

Before: Client Correspondence ETC 2: 15

System Test ETC 2: 4

**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before: C-IV M&O  
After: Premise

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**End Content Revisions**



## [CA-214755] DDID 2352 FDS: API - Task API

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Manikandan Rajamani</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Avinda Bandaranayake</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.x</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>536</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>03/30/2020 08:41 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Logan Pratt</b>	Consortium Review Approval Date:	<b>12/29/2020</b>		

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by JoAnne to Start Build on 12/07/2020
<b>Current Design:</b>	There is no Application Programming Interface (API) available to external partners which allows access to modify and read Task data in CalSAWS.
<b>Request:</b>	Create an API endpoint that can retrieve, update, and create Tasks in CalSAWS.
<b>Recommendation:</b>	Create a new API endpoint allowing the following operations: Retrieve Task and Task Type information that meet specified criteria Update Task Create Task

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

N/A - CalSAWS DD&I

**536**

Automated Test :	116	Batch/Interfaces :	388	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-214987] DDID 2576 FDS: Non State Forms - Implement New State Form WTW 6178

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nagesha S</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.x1</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>20</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/02/2020 04:58 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Gingko Luna</b>	Consortium Review Approval Date:	<b>12/09/2020</b>		

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently the WTW 6178 state form does not exist in the CalSAWS system.

#### Request:

- 1) Implement new State form WTW 6178 – Cure Sanction Appointment Letter in the CalSAWS. (See Attached Forms)
- 2) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.
- 3) This form replaces the existing GN 6178 - Post Financial Sanction Appointment Letter. Hide the GN 6178 in the Template Repository for all counties.

#### Recommendation:

1. Add the WTW 6178 form in CalSAWS.
2. Make the WTW 6178 form available via the Template Repository in English and Spanish for all counties.
3. Hide GN 6178 from Template Repository.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	20	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-215056] DDID 2611 FDS: Non State Forms - Add New Form CSF 179 based on Sacramento CDS 713

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nisarga Nagarathnaraj</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.x4</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>61</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/02/2020 04:58 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>02/08/2021</b>		

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - 2/8/2021

**Current Design:** Currently the CSF 179 – WIC Referral Non State form does not exist in the CalSAWS system.

**Request:**

- 1) Migrate new WIC Referral. (See Attached English Mock Up).
- 2) This form will be available in the Template Repository in all threshold languages, including.
  - Arabic
  - Armenian
  - Cambodian
  - Cantonese
  - Chinese
  - Farsi
  - Hmong
  - Korean
  - Lao
  - Other Chinese Language
  - Russian
  - Tagalog
  - Vietnamese

#### Recommendation:

1. Add new Non State Form CSF 179 - WIC Referral.
2. Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information, in all threshold languages supported by the system.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

N/A - CalSAWS DD&I Requirement

**61**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	61	Eligibility :	0



## [CA-215116] DDID 2641 FDS: Non State Forms - Add New State Form CW 54

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Prashanth Kumar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Harish Katragadda</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>22</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/02/2020 04:58 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>01/06/2021</b>		
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b> Karen Rapponotti - 1/9/2021					
<b>Current Design:</b> State form CW 54 (11/20) is currently not available in LRS/CalSAWS Template Repository					
<b>Request:</b> 1) Add new State form CW 54 - Certification of Identification Document in the CalSAWS. 2) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.					
<b>Recommendation:</b> 1.Add CW 54 (11/20) Form to CalSAWS Template Repository in English and Spanish. 2.Make the CW 54 (11/20) Form available to all 58 counties					
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b> Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b> <b>22</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				





## [CA-222515] Add State Form GEN 111

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Kamal ShakerJ</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Raj Devidi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.x3</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>26</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>12/08/2020 10:19 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>01/04/2021</b>		

### Non-Committee

Review:	
Expedite Approval:	Karen Rapponotti - 1/5/2021
Current Design:	GEN 111 form is not available in CalSAWS.
Request:	Add State Form GEN 111 - Employer Statement Form to the Template Repository for all 58 Counties.
Recommendation:	Add GEN 111 (11/20) - Employer Statement form to LRS/CalSAWS Template Repository in English and Spanish languages. Make the form available for 58 counties.
Outreach Description:	
Migration Impact Description:	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.
Migration Impact Analysis:	
Alternative Procedure Description:	
Operational Impact:	
Estimate:	<b>26</b>

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	26	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-224241] Issue February 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 03/01/2021 03:18 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Matthew Warren</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.02]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.06</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>164</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL dated January 29, 2021</b>	Created:	<b>01/25/2021 09:15 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-108545</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 03/16/2020

#### Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

#### Request:

CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for January 2021 benefit month.

#### Recommendation:

1) Create a DCR to insert Manual EDBC records for the December 2020 and January 2021 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:

- a. Include all cases with Active CalFresh program in December 2020 and January 2021 benefit months and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE\_TRANSACT for these records.

2) Create a DCR to insert Manual EDBC records for the February 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in February 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.

3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.

NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

4) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

6) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

7) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For December 2020 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated November 30, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For January 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 04, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For February 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 03/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 29, 2020, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

8) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team

2. CF03 will be used as the benefit Type when sending the issuances to FIS.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-CIV-108372 in the 20.11 release.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

164

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	15	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-223730] DBCR to Add index to improve performance of EDBC Match

- Resolved: 02/28/2021 09:16 PM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Mike Adourian</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>10</b>
Reporter:	<b>Shankar Padmanabhuni</b>	Regulation Reference:		Created:	<b>01/11/2021 04:14 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Prem Venugopalan</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b> Approved by Laura Chavez on 2/17/2021					
<b>Expedite Approval:</b> Approved by Laura Chavez on 2/17/2021					
<b>Current Design:</b> Currently, the EDBC Match process takes over 4 hours to complete in a production like environment. This activity is specific to CutOver Migration Weekend.					
<b>Request:</b> Add an index to the database to improve the performance of EDBC Match.					
<b>Recommendation:</b> 1) Add the following index to improve the performance of EDBC Match: create index EDBC_BENEFIT_MATCH_STG_1S_IDX on EDBC_BENEFIT_MATCH_STG( pgm_id,case_id,serial_num_identif,pgm_code,county_code);					
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b> No migration impact as activity is specific to CalSAWS DB.					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b> Additional time is required to execute EDBC Match in the production environment.					
<b>Operational Impact:</b>					
<b>Estimate:</b> <b>10</b>					
Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-224255] DDID 655 FDS: Task Mgt - CSC Task Closure from My Task/Task Search

Team Responsible:	<b>Online</b>	Assignee:	<b>Getnet Beyene</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Mayuri Srinivas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.04.01</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>141</b>
Reporter:	<b>Gabriel Trejo</b>	Regulation Reference:		Created:	<b>01/25/2021 04:53 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Sarah Cox</b>	Consortium Review Approval Date:	<b>02/17/2021</b>		

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 3/4/2021

**Current Design:** Currently, the Worklist Pages are communicating with the County Call Center Solution to close associated call center tickets when Tasks are completed.

CA-214929 DDID 655 implemented a set of Pop Up pages to assist with management of Tasks. The Task Pop Up pages do not interact with the County Call Center Solution.

**Request:** Update the Task Pop-Up pages to communicate with the County Call Center Solution when Tasks are completed, similar to Worklist page functionality.

**Recommendation:**

1. Update Task Pop Up Task – Search Page's Complete Button processing to make the request to close related Call Center tickets as necessary.
2. Update Task Pop Up – Task Detail Page to make the request to close related Call Center tickets as necessary.
3. Update Task Pop Up Task – My Tasks Page's Complete Button to make the request to close Call Center tickets as necessary.

### Outreach

#### Description:

#### Migration Impact

#### Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **141**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	113	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-224583] American Rescue Plan - New Administration 2021 Changes (APTC Cliff Changes)

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Jarred Stein</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.04.05</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>60</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:	<b>American Rescue Plan</b>	Created:	<b>02/02/2021 02:11 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CalHEERS</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CH-175142</b>
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Karen Rapponotti on 3/16/2020				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 3/16/2020				
<b>Current Design:</b>	The description for aid code X1 in the system is: Short Decode: X1 - Covered CA Subsidized (APTC and/or State Subsidy) 250-400% Long Decode: Covered California Subsidized Coverage (Advanced Premium Tax Credit and/or State Subsidy) 250-400% Code Descr: Provides coverage for people between 250-400% FPL.				
<b>Request:</b>	With CalHEERS Change Request CH-175142, X1 aid code is removing the upper limit.  Update aid code X1 to remove references to the aid code upper limit, effective 04/05/2021.				
<b>Recommendation:</b>	Update aid code X1 (CT184_X1) as follows: Effective Date: 04/05/2021 Short Decode: X1 - Covered CA Subsidized (APTC and/or State Subsidy) greater than 250%FPL Long Decode: Covered California Subsidized Coverage (Advanced Premium Tax Credit and/or State Subsidy) greater than 250% Federal Poverty Level Code Descr: Provides coverage for people greater than 250%FPL				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	C-IV will inherit the updated Aid Code description upon migration.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	None				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>60</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	7	CalHEERS Test :	44	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	3	Reports :	0	Reports Test :	0

## [CA-225196] Training: Task Management Overview WBT

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.05.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>300</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>02/15/2021 09:48 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Ana Cruz on February 16, 2021				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 2/19/2021				
<b>Current Design:</b>	CA-221629 and CA-214907 introduces administrative components to task management that are not covered in any of the existing LRS/CalSAWS web-based training materials.				
<b>Request:</b>	Create a new web-based training module (WBT) that cover changes implemented with the 21.03 Production release.				
<b>Recommendation:</b>	Create a new web-based training module (WBT) that cover changes implemented with the App Dev SCR(s) listed: a. CA-221629 b. CA-214907				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>300</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	300
Translation :	0				





## [CA-225197] Training: Task Management for Administrators WBT

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.05.21</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>300</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>02/15/2021 09:58 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Ana Cruz on February 16, 2021				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 2/19/2021				
<b>Current Design:</b>	CA-214913, CA-214917 and CA-214892 introduces administrative components to task management that are not covered in any of the existing LRS/CalSAWS web-based training materials.				
<b>Request:</b>	Create a new web-based training module (WBT) that cover changes implemented with the 21.01 and 21.03 Production release.				
<b>Recommendation:</b>	Create a new web-based training module (WBT) that cover changes implemented with the App Dev SCR(s) listed: a. CA-214913 b. CA-214917 c. CA-214892				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>300</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	300
Translation :	0				



## [CA-225692] Update the Criteria for COVID-19 DCR Job when applying 407 Good Cause

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Reese Williams</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.03.25</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>60</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:	<b>ACWDL August 31, 2020, Executive Order N-75-20</b>	Created:	<b>02/24/2021 04:13 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Documentation</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Time Limits]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-108674</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 02/25/2021
<b>Current Design:</b>	System is applying the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received 48 or more CW months of aid.
<b>Request:</b>	System must not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 48 CW months of aid.
<b>Recommendation:</b>	<p>Update the criteria for the DCR job to not apply the COVID good cause exemption (WDTIP code 407) to CalWORKs 48 Month Time Clocks for individuals who have received more than 48 CW months of aid.</p> <p>The following will be final criteria for checking the number of used months on a clock for the DCR job after making the above defined change :</p> <ol style="list-style-type: none"> <li>1. The individual has months remaining on TANF 60 month clock</li> <li>2. The individual has months remaining on CW 48 month clock</li> </ol>

<b>Outreach Description:</b>	Provide a case listing for cases that have received the 407 Good Cause for COVID where the months on CW clocks was more than 48. The following columns will be included in the file:
------------------------------	--

COUNTY\_CODE  
DISTRICT\_OFFICE  
Region  
CASE\_NAME  
CASE\_NUMBER  
MEMBER\_LAST\_NAME  
MEMBER\_FIRST\_NAME  
MEMBER\_DOB  
MEMBER\_AGE  
MEMBER\_CIN  
CALWORKS\_PROGRAM\_STATUS  
AID CODE  
LAST\_CalWORKs\_WORKER\_ID  
MEMBER\_ROLE  
MEMBER\_ROLE\_REASON  
MEMBER\_PROGRAM\_STATUS  
WTW\_REP  
WTW\_REP\_PROGRAM\_STATUS  
WTW\_REP\_PROGRAM\_STATUS\_REASON  
WTW\_REP\_PROGRAM\_STATUS\_BEGIN\_DATE  
TIME\_LIMIT\_EFFECTIVE\_DATE

EXCEPTION\_REASON  
COUNT\_OF\_TIME\_LIMIT\_EFF\_MONTH  
LAST\_WTW\_REP\_WORKER\_ID  
TANF\_USED\_MONTHS  
CW\_USED\_MONTHS

**Migration Impact  
Description:**

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-108674 in the 21.03 release.

**Migration Impact  
Analysis:**

**Alternative  
Procedure  
Description:**

N/A

**Operational Impact:  
Estimate:**

60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	38	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	17
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-217217] System Test IVR/CC Functionality

Team Responsible:	<b>System Test</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:		Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>600</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>06/17/2020 01:55 PM</b>
Status:	<b>New</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	<b>CSC Support</b>
Committee:	<b>[IVR &amp; Contact Center]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	2/22/2021 - Danielle Benoit				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	<p>The following C-IV external systems are planned to be migrated into the CalSAWS application and will need to be regression tested:</p> <ol style="list-style-type: none"> <li>1) IVR (Inbound and Outbound)</li> <li>2) Visual IVR</li> <li>3) Contact Center</li> </ol>				
<b>Request:</b>	<p>The following external systems will be validated as part of CalSAWS baseline release:</p> <ol style="list-style-type: none"> <li>1) IVR (Inbound and Outbound)</li> <li>2) Visual IVR</li> <li>3) Contact Center</li> </ol>				
<b>Recommendation:</b>	<p>Regression test the following C-IV external systems that will be ported to the CalSAWS Application prior to the C-IV counties go live:</p> <ol style="list-style-type: none"> <li>1) IVR (Inbound and Outbound)</li> <li>2) Visual IVR</li> <li>3) Contact Center</li> </ol> <p>Note this estimate only accounts for manual regression testing and will be executed by selecting a sample set of C-IV counties to verify system functionality.</p>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	<p>Original DD&amp;I requirement language that was pulled by the Consortium from the Exhibit U change order and determined to be to be to be funded out of C-IV M&amp;O (Note: Imaging regression testing has been scoped into the Imaging statewide solution effort):</p> <p>Per DDID #1782, the CONTRACTOR shall regression test the external systems to the CalACES Software that are not being combined through Migration:</p> <ol style="list-style-type: none"> <li>1) IVR (Inbound and Outbound)</li> <li>2) Visual IVR</li> <li>3) Contact Center</li> </ol>				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>600</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	600
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-223610] Program code update in Workload Inventory , SSIAP Workload Page for Managed and Non Managed GR

Team Responsible:	<b>Online</b>	Assignee:	<b>Brian Munce</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Taylor Fitzhugh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>153</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>01/07/2021 01:06 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>02/25/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee Review:

**Expedite Approval:** Approved - Karen Rapponotti 02/26/21

**Current Design:** The SSIAP Workload Inventory and Eligibility Workload Inventory pages display information based on the programs associated with a case. This functionality does not include the General Assistance - Managed and General Assistance - Non-Managed programs.

**Request:** The Eligibility Workload Inventory page should display the GM and GN program codes when the program is associated to the case. The SSIAP Workload Inventory page should display results regardless of the General Assistance/General Relief program type code associated with the county.

**Recommendation:** Update the Eligibility Workload Inventory page to display the code "GM" and "GN" when the case has the respective General Assistance - Managed and General Assistance - Non-Managed program.  
Update the SSIAP Workload Inventory to display information for the General Assistance - Managed and General Assistance - Non-Managed program.

### Outreach

#### Description:

**Migration Impact Description:** The C-IV counties will be adopting this functionality as part of migration.

#### Migration Impact Analysis:

#### Alternative Procedure Description:

N/A

#### Operational Impact:

#### Estimate:

**153**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	30	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	83	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-224042] Code Detail Updates for C-IV Migration to CalSAWS

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Nick Pasin</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Eric Wu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>250</b>
Reporter:	<b>Srinivasa Meenavalli</b>	Regulation Reference:		Created:	<b>01/18/2021 11:41 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Sheryl Eppler & Karen Rapponotti - Approved - 02/23/2021

**Expedite Approval:** Expedited build approval from JoAnne Osborn on 3/8/3021

**Current Design:** There is a data discrepancy in Codes Table 1463 and Codes Table 412 between CalSAWS and CIV. CT1463, Pay Code Look Up, is managed by Fiscal to determine the pay code for benefits. CT412, Transaction Type Code, lists all valid transaction types for the Receipt.  
Fund Codes are used to store the accounting string information for a County. ARC has its own Fund Codes in CIV. However, CalSAWS defines ARC Fund Codes with specific Aid Codes under Foster Care.

**Request:**

1. Resolve data discrepancy in CT1463 and CT412.
2. Convert ARC Fund Codes to be under Foster Care program for C-IV counties.

**Recommendation:**

1. Remove the value of Transitional reference in Pay Code Look Up for CFET program.
2. Create 'TI - IRS (17.5% State)' and 'TI - IRS (17.5% County)' as Transaction Type Code from C-IV.
3. Update ARC Fund Codes and their mapping to be under Foster Care for C-IV counties.
4. Clean up Fund Code Map for any duplicate record.

Please refer to 'CA-224042 Reference.docx' for data update details.

### Outreach

#### Description:

**Migration Impact Description:** Joint design has been approved through Non-Committee Review..

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**250**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	18
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	143	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	64
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



## [CA-224044] Display GA GR left Nav for Managed GR. Filter GR program in Run EDBC. Autopost GA/GR EBT Repayment for Managed GR

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Taylor Fitzhugh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>397</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>01/18/2021 12:00 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Consortium Contact:					
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by	<b>02/25/2021</b>	Other Agency Cross	
		Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

### Non-Committee Review:

**Expedite Approval:** Approved - Karen Rapponotti 02/26/21

### Current Design:

1. GA GR left Navigation button and all the GR specific screens is not displayed for Managed GR.
2. EDBC List page is showing all four GR program for all counties.
3. The EBT Repayment Detail page allows the user to post benefits from the customer's EBT Account into an Active Recovery Account associated with the case. When setting up the repayment, the user selects which EBT Benefit Type to use for the repayment, along with the option to either Manually select a Recovery Account, or allow the application to auto-select a Recovery Account. If the user chooses to have the application select a Recovery Account, the application will attempt to find an Active Recovery Account for a program that is associated in the system with the selected EBT Benefit Type.
4. The Customer Need to Program Map (CT1870) for the GM program contains missing and incorrect values.

### Request:

1. GA GR left Navigation button and all the GR specific screens should be displayed for Managed GR.
2. EDBC List page should only show the GR program associated to the county of login. For CIV counties it should be only Managed GR. For San Bernardino and EL Dorado using Non-Managed GR none should show up.
3. Allow GA EBT Benefits to be auto-posted to C-IV county GA/GR Managed (GM) Recovery Accounts.
4. Update the Codes Detail table for Need Type (CT164) and Customer Need to Program Map (CT1870) to contain the correct information for the GM program

### Recommendation:

1. Update the display logic for the GR Task Navigation group to display when the case has either the "General Assistance - Managed" or "General Assistance - Non-Managed" program, in addition to the existing display logic.

Note: Links beneath the collapsible GR section will only display if the user has the appropriate security right to view the associated pages.

2. Update the Program dropdown on the EDBC List page to display the General Assistance/General Relief program associated to each county. The "General Assistance - Non-Managed" program will not display for any of the 58 counties.

3. Add logic to the EBT Repayment functionality to allow the application to auto-post GA/GR EBT Benefits to C-IV county GA/GR Managed (GM) Recovery Accounts when the user selects the the "Automatic" Posting Type.

4. Create a CTCR to add the following values into the codes table
  - a) Add Need Type (CT164) CR - Cremation
  - b) Add Need Type (CT164) CT - Clothing
  - c) Update Customer Need to Program Map (CT1870) for the mapping of the 'Utilities' Need Type and 'Other' Need Category for the GM program to use Need Type '79' instead of 'CR'

### Outreach

#### Description:

#### Migration Impact

#### Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.



**Migration Impact****Analysis:****Alternative**

N/A

**Procedure****Description:****Operational Impact:****Estimate:****397**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	60	Eligibility :	66
Fiscal :	132	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	34	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	70
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-219483] Update Tax Household Detail Page to Require Answer to "Planning to File Taxes?"

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>47</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>09/04/2020 09:55 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>03/01/2021</b>	Other Agency Cross Reference:	<b>CA-224997</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee Review:

### Expedite Approval: Current Design:

The question, "Is this person planning to file taxes for the current year?" is not a mandatory field on the Tax Household Detail page.

### Request:

The "Expected Filing Status" field becomes conditionally required if the answer to "Is this person expected to be required to file taxes for the current year?" is 'Yes'.

The answer to question "Is this person planning to file taxes for the current year?" field is mandatory to get a proper APTC and Covered California Program evaluation. This field is not required in CalSAWS; therefore, some individuals may not be tested for APTC or Covered California Programs for which they are eligible.

"Expected Filing Status" should be conditionally required when the answer to the question "Is this person planning to file taxes for the current year?" is 'Yes' and not based on the answer to the question "Is this person expected to be required to file taxes for the current year?"

Update the Tax Household Detail page to make the question, "Is this person planning to file taxes for the current year?" required.

Update the conditionally required criteria for the "Expected Filing Status" field.

### Recommendation:

Update the "Is this person planning to file taxes for the current year?" field on the Tax Household Detail page to mandatory to get a proper APTC and Covered California Program evaluation.

If the answer is 'Yes', "Expected Filing Status" is required.

Remove the conditional requirement on "Expected Filing Status" based on the answer to the question "Is this person expected to be required to file taxes for the current year?"

See attached detailed design document.

### Outreach

### Description:

### Migration Impact Description:

### Migration Impact Analysis:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

CalSAWS now has the same logic as C-IV; this closes the gap between C-IV and CalSAWS.

Answer the question to 'Is this person planning to file taxes for the current year?' even though it is not required. If the answer is "Yes," specify the 'Expected Filing Status' even though it may not be required on the page.

**47**

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	17	CalHEERS Test :	15	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-50978] Add Reissue Logic for FC, KG, AAP Issuances ( LA County)

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>553</b>
Reporter:	<b>Gloria Williams</b>	Regulation Reference:		Created:	<b>01/19/2018 11:42 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Gloria Williams</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[Fiscal]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently, when an EDBC issuance is canceled with reason of 'Post Office Return', the system will suspend the vendor and hold all future issuances. Once the vendor's address is updated and vendor is unsuspended, all held issuances and reissue warrants that were canceled with reason of "Post Office Return" will be released. The reissue logic only works for EDBC related issuances and not Incidental Payments/Service Arrangements.

#### Request:

Follow the same re-issuance logic used for EDBC related issuances for Payment Requests and Incidental Payments:

When a cancellation transaction is received in the post back file for a service arrangement payment, CalSAWS needs to reissue payment based on the same logic as EDBC payments.

If an issuance's cancellation reason is for Post Office Return, then CalSAWS should suspend the vendor and set the payment in reissue status so once the suspension is lifted the payment will go out.

#### Recommendation:

1. Create new Reissuance Batch Sweep Job for LA County.
2. Modify the issuance batch job to include new logic to reissue cancellations with the reason of Post Office Return.
3. Modify and remove the logic for issuances with the cancellation reason of "Post Office Return" in the Foster Care EDBC Sweep.
  - a. Note: The new reissuance process being implemented in this SCR will take care of canceled EDBC and Payment Request/Incidental Payments.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

This functionality applies only to L.A. County and does not impact the other counties.

N/A

**553**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	359	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	144
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-205988] Update Status Date in Recept Log Visit Detail Table to Hold Timestamp

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Gerald Limbrick	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	No	Estimate:	102
Reporter:	Jill I. Smith	Regulation Reference:		Created:	12/12/2018 10:12 AM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Erick Arreola 2/17/21				
Expedite Approval:					
Current Design:	<p>The Initial Time (Stat date) on the Reception Log Detail page in LRS system stores only Date and not time stamp format (mm/dd/yyyy hh24:mi:ss.ff).</p> <p>In LRS/CalSAWS, the RECEPTN_LOG_VISIT_DETL table's STAT_DATE column stores in Date format where in C-IV this column stores in Timestamp format; this time stamp format is needed for the Reception Management Dashboard.</p> <p>This table column is referred to by:</p> <ul style="list-style-type: none"><li>• the Reception Log List &amp; Reception Log Detail pages,</li><li>• the Reception Log's Receipt logic,</li><li>• the Message Center logic (including logic used in sending emails to the worker associated to Reception Log entry),</li><li>• the Reception Management Dashboard,</li><li>• and the LobbyMobileEndpoint webservice's checkIn logic.</li></ul>				
Request:	In LRS/CalSAWS, update the STAT_DATE column in the RECEPTN_LOG_VISIT_DETL table in the database to timestamp instead of date.				
Recommendation:	<ol style="list-style-type: none"><li>1. Create a DBCR to update the STAT_DATE column in the RECEPTN_LOG_VISIT_DETL table in the database to timestamp instead of date.</li><li>2. Update the CalSAWS system logic that refers to the database column to work with the new format including:<ul style="list-style-type: none"><li>• the Reception Log List &amp; Reception Log Detail pages,</li><li>• the Reception Log's Receipt logic,</li><li>• the Message Center logic (including logic used in sending emails to the worker associated to Reception Log entry),</li><li>• the Reception Management Dashboard,</li><li>• and the LobbyMobileEndpoint webservice's checkIn logic.</li></ul></li></ol>				
Outreach Description:					
Migration Impact Description:	This SCR closes a Migration Gap.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	102				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	73	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-216432] Updates to MAGI, Non-MAGI, and Mixed Medi-Cal Prepopulated RE Packets

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sreekanth Kalvoju</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3196</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:	<b>ACWDL 20-21, MEDIL I 20-39</b>	Created:	<b>05/18/2020 11:45 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Correspondence, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>02/19/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Karen J.Rapponotti approved it on 3/4/2021

**Current Design:** Currently in CalSAWS, there are multiple RE packets available in the Template Repository and are also sent out through the automated batch processes. The following packets are available in the system: MC Redetermination Packet, MC Packet, MAGI MC Packet, Mixed MC RE Packet, MC LTC Packet, MSP Packet, MC 604 IPS Packet, Pre-ACA MC RE Packet.

In C-IV, there are also multiple RE packets available in Template Repository and sent out through the automated batch processes. However, these packets will not be migrated over to the CalSAWS system. The Migration Counties will use the new packets once the counties go live in CalSAWS.

**Request:** Update the MAGI MC Packet, MC Packet, and Mixed MC RE packet with the pre-populated forms provided by ACWDL 20-21 and update the packet names to MAGI RE Packet, Non-MAGI RE Packet and Mixed Household RE Packet.

**Recommendation:**

1. Remove the following redetermination packets from Template Repository and associated batch processes: MC Redetermination, MC LTC Packet, MSP Packet, MC 604 IPS Packet and Pre-ACA MC RE Packet.
2. Update the MC 216 form to the 10/20 revision.
3. Update the MC 210 RV form to the 10/20 revision.
4. Add the MC 217 (10/20) form.
5. Update the MC 003 form to the 11/12 revision.
6. Update the PUB 13 to the to the 08/20 revision.
7. Update the PUB 183 to the 09/15 revision and the PUB 184 to the 01/17 revision.
8. Update the MC 216 form in the existing MAGI MC Packet for Los Angeles County and update the name of the packet to MAGI RE Packet.
9. Add a new MAGI RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 216, MC 019, MC 219, MC 372, PUB 13, PUB 183/PUB 184 and MC 003.
10. Update the MC 210 RV form in the existing MC Packet for Los Angeles County and update the packet name to Non-MAGI RE Packet.



11. Add a new Non-MAGI RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 210 RV, MC 019, MC 219, MC 372, MC 007, DHCS 7077, DHCS 7077-A, PUB 13, PUB 183/PUB 184 and MC 003.
12. Update the existing Mixed MC RE Packet to use the new MC 217 form for Los Angeles County and update the packet name to Mixed Household RE Packet.
13. Add a new Mixed RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 217, MC 019, MC 219, MC 372, MC 007, DHCS 7077, DHCS 7077-A, PUB 13, PUB 183/PUB 184 and MC 003.
14. Create a new batch process to send out the MAGI RE packet for the Migration Counties.
15. Create a new batch process to send out the Non-MAGI RE packet for the Migration Counties.
16. Create a new batch process to send out the Mixed RE packet for the Migration Counties.
17. Update the existing batch process that sends out MAGI, Non-MAGI, and Mixed RE packet to remove references to the packets that are being removed.

#### Outreach

##### Description:

##### Migration Impact

##### Description:

##### Migration Impact

##### Analysis:

##### Alternative

N/A

##### Procedure

##### Description:

##### Operational Impact:

##### Estimate:

3196

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	899	Client Correspondence :	2297
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

## [CA-220627] 2021 Medicare Savings Program Property Limit

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Maria Feliciano</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>28</b>
Reporter:	<b>Nina Butler</b>	Regulation Reference:	<b>ACWDL 21-02</b>	Created:	<b>10/08/2020 02:13 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>03/02/2021</b>	Other Agency Cross	<b>CIV-108120</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Property limits for the Medicare Savings Program (MSP) were last updated in the System for 2020.

The current MSP Property Limits are:

Property Limit - Single: \$ 7,860

Property Limit - Couple: \$ 11,800

#### Request:

Effective January 1, 2021, this letter revises the Medicare Savings Program (MSP) property limit amounts to be used in determining eligibility.

The property limits used to determine MSP eligibility increased in 2021.

The 2021 MSP Property Limits are:

Property Limit - Single: \$ 7,970

Property Limit - Couple: \$ 11,960

Federal law sets the MSP property limits at three times the SSI property limit plus an annual percentage increase equal to the increase in the Consumer Price Index.

New Property limits for the MSP have not been updated in the System and needs to be updated to 2021 amounts.

#### Recommendation:

1. Update code\_detl.catgry\_id ="335" reference table to accommodate MSP Property limits effective 01/01/2021.
  - a) Update code\_num\_identif : "AG" Property Limit - Single value to \$7,970
  - b) Update code\_num\_identif : "AH" Property Limit - Couple value to \$11,960

2. Generate a list of cases that have a Medicare Premium Payment Program (MPPP) person who was denied or discontinued for over resources, but their property total was under the new value from 01/01/2021 through the date of implementation for this SCR.

List Name: Denied/Discontinued MPPP for over resources

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- Benefit Month

County Action: These cases failed MPPP property budgets from 01/2021 onwards using 2020 property limit values. The user will need to review the cases and process EDBC's, if needed.

**Outreach****Description:****Migration Impact****Description:**

Joint design has been approved through the Medi-Cal/CMSP Committee. C-IV will implement this change with SCR CIV-108120 in the 21.07 release.

**Migration Impact****Analysis:****Alternative****Procedure****Description:**

Override EDBC

**Operational Impact:****Estimate:**

**28**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	14	CalHEERS Test :	14	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-221946] DDID 1111 - Create the Reports Calendar for Online Help

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Cristina Garcia</b>	Regulation Reference:		Created:	<b>11/19/2020 08:14 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Carlos Zepeda (2/24/21), Claudia Pinto 2/24/21				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	DDID 1111 states the Reports Calendar in Online Help will be migrated into CalSAWS. There is currently no Reports Calendar in CalSAWS. The Reports Calendar in Online Help lists the rundates for reports in different counties.				
<b>Request:</b>	Create a Reports Calendar for CalSAWS. Send it to the Training Team for upload to CalSAWS Online Help.				
<b>Recommendation:</b>	Create a Reports Calendar for the CalSAWS Online Help section.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	N/A				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>10</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10
Translation :	0				



## [CA-222903] Update the Reception Log Purpose functionality and edit capability

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>117</b>
Reporter:	<b>Erika Kusnadi</b>	Regulation Reference:		Created:	<b>12/16/2020 06:00 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Erick Arreola</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Lobby Management]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Erick Arreola 2/19/21

### Expedite Approval: Current Design:

Currently in CalSAWS, the 'Edit' button displays on the Reception Log List page for Reception Log Records that were created in the past. This allows the worker to make updates or changes to the Reception Log record even though it's not created on the same day. Secondly, workers are only able to select one option at a time from the Purpose field when inputting a search criteria. On the Reception Log Detail page, the Detail field is a sortable column that displays a variety of reasons an Individual would contact an office if it's applicable. The value(s) that display on the Detail field is dependent on the value selected from the Purpose field.

**Request:** Update the Reception Log List page to only display the 'Edit' button for Reception Log Records that are created on the same day and allow workers to select more than one option from the Purpose field when inputting the search criteria in order to pull up the appropriate Reception Log records under the Search Results Summary section. Update the Reception Log Detail page to not display a drop down field under the column titled 'Detail' if it's not applicable.

**Recommendation:**

1. Update the Reception Log List page to only display the 'Edit' button for Reception Log Records that are created on the same day.
2. Update the Purpose field to allow workers to make multiple selection on the Reception Log List page.
3. Update the Detail field to be greyed out when multiple values are selected on the Purpose field on the Reception Log List page.
4. Update the Reception Log Detail page to not display a drop down field under the column titled 'Detail' if it's not applicable.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

The C-IV counties will be adopting this functionality as part of migration.

N/A

**117**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	67	Performance :	0

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Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-223487] DDID 1233 - Update Office dropdown on MAGI Referral Search page

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Maria Feliciano</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>31</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>01/04/2021 01:52 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maureen Votta</b>	Consortium Review Approval Date:	<b>02/25/2021</b>		

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Office dropdown on the MAGI Referral Search page displays District Offices for Los Angeles County based on District. Once the 57 Migration Counties are using CalSAWS, offices from other counties could display for Los Angeles County if the District code matches an existing Los Angeles County office.

#### Request:

Update the Office dropdown on the MAGI Referral Search page to add a county check for Los Angeles County, so that only Los Angeles County offices will display.

#### Recommendation:

Update logic in the MAGI Referral Search page 'Office' dropdown to filter and display locations based on logged in county.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 31**

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	17	CalHEERS Test :	4	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-224600] Disable Reception Log 3-phase escalation process for 57 counties

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>228</b>
Reporter:	<b>Erick Arreola</b>	Regulation Reference:		Created:	<b>02/02/2021 04:54 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Erick Arreola</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[Lobby Management]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Erick Arreola 3/1/21

### **Expedite Approval:** **Current Design:**

Currently in CalSAWS there are four different levels of escalation when the customer status for the Reception Log record is in Waiting to be Seen for longer than 30 minutes. Each escalation process will happen every 30 minutes from when the Reception Log record was created and the customer status remained in Waiting to be Seen. The Reception Log List page also displays an hourglass icon on the Waiting Time column when the customer status is in Waiting to be Seen after 30 minutes.

- 1st level of escalation occurs 30 minutes after the Reception Log was first created and the customer status remains in Waiting to be Seen. A Message Center/E-mail notification is sent to the following staffs and the Person's name in the Person column is bolded on the Reception Log List page.
  - o Send Message Center/E-mail Notification to the Worker assigned to the Reception Log record (if there is one) and to the Duty Worker.
- 2nd level of escalation occurs 30 minutes after the 1st level of escalation and the customer status remains in Waiting to be Seen. A Message Center/E-mail notification is sent to the following staffs and the Person's name under the Person column is underlined on the Reception Log List page (Person's name will be bolded and underlined on the Reception Log list page after the 2nd level of escalation occurs).
  - o Send Message Center/E-mail Notification to the Worker Assigned to the Reception Log Record (if there is one), Duty Worker and Supervisor.
- 3rd level of escalation occurs 30 minutes after the 2nd level of escalation and the customer status remains in Waiting to be Seen. A Message Center/E-mail notification is sent to the following staffs:
  - o Send Message Center/E-mail Notification to the Worker Assigned to the Reception Log Record (if there is one), Duty Worker, Supervisor and Deputy Director.
- 4th level of escalation occurs 30 minutes after the 3rd level of escalation and the customer status remains in Waiting to be Seen. A Message Center/E-mail notification is sent to the following staffs:
  - o Send Message Center/E-mail Notification to the Worker Assigned to the Reception Log Record (if there is one), Duty Worker, Supervisor, Deputy Director and Director.

**Request:** Update CalSAWS 4 level escalation process to be disabled for all the Counties except for Los Angeles County and to update the Reception Log list page to no longer display the hourglass icon, bold & underlined the Person's name on the Reception Log List.

**Recommendation:**

1. Angeles.
2. Update the Reception Log List to not bold the Person's name under the Person column after the 1st level of escalation for all the Counties except for Los Angeles.
3. Update the Reception Log List to not underline the Person's name under the Person column after the 2nd level of escalation for all the Counties except for Los Angeles.
4. Update the Reception Log List to not display the hourglass icon under the Waiting Time column when the Reception Log record is in Waiting to be Seen status for longer then 30 minutes for all Counties except for Los Angeles.

### **Outreach Description:**



**Migration Impact****Description:**

The C-IV counties will be adopting this functionality as part of migration.

**Migration Impact****Analysis:****Alternative**

No Alternative Procedure Available

**Procedure****Description:****Operational Impact:****Estimate:**

**228**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	148	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



## [CA-58579] ACWDL 17-31 Revisions to the NA Back 9 for all Medi-Cal Notices of Action

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Tucker Mitchell</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>185</b>
Reporter:	<b>Ted Anderson</b>	Regulation Reference:	<b>ACWDL 17-31</b>	Created:	<b>01/19/2018 11:41 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>CO-104</b>
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2020-01-23 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-10665</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently, per information provided by ESD-Client Correspondence, LRS generates two different NA Back 9's depending on the type of Medi-Cal program (MAGI or Non-MAGI) that eligibility is being evaluated for. This is due to the different contact information that is provided in order to request a hearing.

The current NA Back 9 used on all Medi-Cal NOAs is the, NA BACK 9 (REPLACES NA BACK 8 AND EP 5) (REVISED 4/2013. Depending on type of NOA that is generated (MAGI or Non-MAGI), the NA Back 9 will contain the following contact information to request a hearing under the, Ask for a Hearing Section:

#### MAGI NOAs

California Department of Social Services

State Hearing Division, ACAB

744 P Street, MC 9-17-97

Sacramento, CA 95814

OR

Call toll free: 1-855-795-0634 toll free, 1-800-952-8439 TDD, 1-916-651-2789 Fax

#### Non-MAGI NOAs

Appeals & Hearing Section

P.O. Box 18890

Los Angeles, CA 90018

OR

Call toll free: 1-800-952-5253 or for hearing or speech impaired who use TDD, 1-800-952-8349.

LRS is also currently programmed to populate contact information for local legal aid agencies on the NA Back 9.

#### Request:

Replace the current NA Back 9 used on all Medi-Cal Notices of Action (NOAs) (MAGI and Non-MAGI) with the new "NA BACK 9 (ACA/ MEDI-CAL) (11/16)".

Ensure that LRS is programmed to generate Medi-Cal NOAs with the new NA Back 9 (both system and manually generated Medi-Cal NOAs.

#### Recommendation:

The following changes are required:

Replace the current, NA BACK 9 (REPLACES NA BACK 8 AND EP 5) (REVISED 4/2013, being used on all Medi-Cal NOAs (both MAGI and Non-MAGI) with the new:

NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, released with ACWDL 17-31.

The new NA Back 9 will contain the following contact information for all Medi-Cal notices of action in the Ask for a Hearing Section:

California Department of Social Services  
State Hearings Division, ACAB  
744 P Street, MC 9-17-97  
Sacramento, CA 95814  
OR Fax to: 1-916-651-2789

Call toll free: 1-855-795-0634 or for hearing or speech impaired who use TDD, 1-800-952-8439

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, will be included on all system or manually generated Medi-Cal NOAs.

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, is to be used on all Medi-Cal NOAs available in English and threshold languages. Reference the attached English and threshold language versions of the NA BACK 9 (ACA/ MEDI-CAL) (11/16).

The new, NA BACK 9 (ACA/ MEDI-CAL) (11/16) version, will also be populated with the contact information for local legal aid agencies as currently programmed in LRS.

#### Outreach

##### Description:

##### Migration Impact

##### Description:

This is an LRS-only SCR, intended to match a change that has already been made in the C-IV system. There should be no migration gaps created as a part of this change.

##### Migration Impact

##### Analysis:

##### Alternative

xxxx

##### Procedure

##### Description:

##### Operational Impact:

##### Estimate:

185

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	43	Client Correspondence :	142
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

##### Content Revision

Accepted

##### Status-1:

##### Content Revision

##### Description-1:

1. Recommendation Change:

Before: N/A

After: N/A

2. Estimate Change:

Before: N/A

After: N/A

3. Release Change:

Before: 20.07

After: TBD

4. Funding Source Change:

Before: N/A

After: N/A

##### Content Revision

##### Status-2:

Pending CCB

**Content Revision  
Description-2:**

- 1. Recommendation Change:  
Before: N/A  
After: N/A
- 2. Estimate Change:  
Before: N/A  
After: N/A
- 3. Release Change:  
Before: TBD  
After: 21.07
- 4. Funding Source Change:  
Before: Premise  
After: LRS M&E

**Content Revision  
Status-3:  
Content Revision  
Description-3:  
Content Revision  
Status-4:  
Content Revision  
Description-4:**



## [CA-214059] Imaging DDID 2520 - Imaging Reports

- Resolved: 02/07/2021 11:30 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Jeric Derama</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[TBD]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>1558</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>02/28/2020 12:04 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:	<b>2020-09-30 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently, there are no reports in CalSAWS for the 58 county Imaging Solution.

#### Request:

Per DDID create up to five (5) imaging reports in the CalSAWS Software that will be determined during detailed design.

#### Recommendation:

Created the following reports:

1. Imaging - Document Capture Report
2. Imaging - Initial QA Report
3. Imaging – Exception Queues Aging Report

### Outreach

#### Description:

#### Migration Impact

#### Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**1558**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	1152	Reports Test :	406
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

#### Content Revision

Accepted

#### Status-1:

#### Content Revision

#### Description-1:

1. Recommendation Change:  
Before: Design Document 1\_1  
After: Reference attached Design Document Content Rev 1 for technical update.



## [CA-200366] Migration SCR for CCR

- Resolved: 11/28/2020 10:58 AM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Nicholas Trusso</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Paul Galloway</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3031</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>01/25/2018 02:18 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:	<b>2020-10-09 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Karen J. Rapponotti 09/28/2020

#### Current Design:

- > C-IV made CCR updates to the Foster Care Facility Ratios pages that were not implemented in LRS.
- > C-IV tracks multiple types of State Program numbers for FC resources. LRS only tracks one.
- > C-IV added a resource type 'Foster Family Agency' (FFA) for CCR which is not in LRS/CalSAWS.
- > C-IV allows workers to enter FC and Kin-GAP rates with Begin Dates and End Dates up to one month in the future. In LRS/CalSAWS those dates can only be after the current system date for AAP.
- > C-IV allows Standard, Non Standard, and Dual Agency rates for 'Out of State Basic' placements. LRS/CalSAWS only allows Non Standard rates for that placement type.
- > C-IV added validations that prevent EDBC from running on FC programs where a Placement Authority is Non-Related Legal Guardianship and certain rates exist. LRS determines NRLG placements differently and did not implement these validations.
- > C-IV's LOC reason NOA fragments generate under different Action Types and conditions than their corresponding fragments in LRS/CalSAWS. LRS/CalSAWS does not have a fragment for 'Failure to Complete Redetermination' for Foster Care.
- > CIV-12488 updated FC EDBC in C-IV to pay Special Care Increments (SCI's) for eligible Foster Family Agency (FFA) placements.

**Request:** Designs were not made jointly between C-IV and LRS/CalSAWS at the time, and there are differences in how CCR was implemented that need to be addressed prior to migration of C-IV into LRS/CalSAWS.

#### Recommendation:

(See attached design document for complete design details)

- > Modify the Foster Care Facility Ratio Detail pages in LRS/CalSAWS to accept CCR ratio types and other features.
- > Remove existing Foster Care Ratio Detail data in LRS that was loaded into LRS at conversion and is now outdated.
- > Move the State Program Number field from the Foster Care License Detail page to the Resource Detail page, track ISFC and non-ISFC types, and requires a State Program Number for certain placement types.
- > Remove Existing State Program Number data in LRS that was loaded into LRS at conversion and is now outdated.
- > Update the DCFS FC Inbound Reader Interface for the new State Program Number data structure, and populate 0000.00.00 for any placement type where a State Program Number is required.
- > Add a soft validation for FC EDBC when an ISFC rate is selected and the State Program Number does not indicate that it should be paid ISFC rates (unless the State Program Number is 0000.00.00).
- > Add 'Foster Family Agency' placement type to the Foster Care Resource Detail page. Update Child Placement Detail and Rate Detail pages and EDBC for the new placement type.
- > Update Foster Care and Kin-GAP Rate Detail pages to allow workers to save rates with Begin Dates and End Dates up to one month in the future.
- > Add 'Standard State Rate' and 'Dual Agency' types to the 'Type' dropdown on the FC Rate Detail for 'Out of State Basic' placements.
- > Add soft validations to the Run EDBC page to alert workers when a Placement Authority is Non-Related Legal Guardianship and a Probate Court or Juvenile court order has a rate level that should not be associated with that type of placement.

- > Update Fiscal batch and Interface jobs to read the State Program Number from the new fields.
- > Update the generation conditions for CCR-related NOAs.
- > Update verbiage for the Supplemental Care Increment Change NOA.
- > Update FC EDBC to include FFA placements as a placement type that can be paid SCI's, effective 3/1/2018.
- > Regression test SCI NOA fragments for the newly added FFA placement type.

(See attached design document for complete design details)

## Outreach

### Description:

### Migration Impact

### Description:

Closes a design difference. C-IV feedback has been addressed and the design has been approved through the FC Committee. The C-IV counties will be adopting this functionality as part of migration.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

All claiming reports to be generated outside of system if these changes not implemented.

### Operational Impact:

### Estimate:

**3031**

Automated Test :	216	Batch/Interfaces :	91	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	360
DBA :	0	Design :	0	Eligibility :	310
Fiscal :	298	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	707	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	774
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

### Content Revision

Accepted

### Status-1:

### Content Revision

### Description-1:

Current Design (add one additional item):

- > CIV-12488 updated FC EDBC in C-IV to pay Special Care Increments (SCI's) for eligible Foster Family Agency (FFA) placements.

Recommendation (add two additional items):

- > Update FC EDBC to include FFA placements as a placement type that can be paid SCI's, effective 3/1/2018.
- > Regression test SCI NOA fragments for the newly added FFA placement type.

(See details in updated Design Document attached for Content Revision 1.)

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Before:

Client Correspondence ETC 3: 0

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After:

Client Correspondence ETC 3: 43

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Before:

Eligibility ETC 1: 40

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After:

Eligibility ETC 1: 85

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Before:

System Test Support ETC 1: 718

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After:

System Test Support ETC 1: 764



	<div>-----</div> <div>Before:</div> <div>Unallocated Hours: 260</div> <div>---</div> <div>After:</div> <div>Unallocated Hours: 275</div> <div>-----</div>
<div>Content Revision</div> <div>Status-2:</div> <div>Content Revision</div> <div>Description-2:</div>	<div>Accepted</div> <div>Removing 'Standard State Rate' from the Type field dropdown for 'Foster Family Agency' placement type on Foster Care Rate Detail page. See updates in sections 2.7.1, 2.7.3, 2.9.1, and 2.25.2 of attached design document for Content Revision 2.</div>
	<div>-----</div> <div>Before:</div> <div>System Test Support ETC 1: 764</div> <div>---</div> <div>After:</div> <div>System Test Support ETC 1: 774</div> <div>-----</div>
<div>Content Revision</div> <div>Status-3:</div> <div>Content Revision</div> <div>Description-3:</div>	<div>Before:</div> <div>Online ETC 3: 150</div> <div>---</div> <div>After:</div> <div>Online ETC 3: 162</div> <div>Pending CCB</div> <div>1. Recommendation Change: N/A</div> <div>2. Estimate Change: N/A</div> <div>3. Release Change: N/A</div> <div>4. Funding Source Change:</div> <div>Before: LRS M&amp;E</div> <div>After: Premise</div>
<div>Content Revision</div> <div>Status-4:</div> <div>Content Revision</div> <div>Description-4:</div>	



## [CA-217200] Training: Update 030-WBT-CLE-Clerical Support-07 for 20.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>20</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>06/17/2020 10:29 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

<b>Review:</b>	Approved by Ana Cruz June 22, 2020
<b>Expedite Approval:</b>	
<b>Current Design:</b>	030-WBT-CLE-Clerical Support-07 is impacted by system changes implemented with the 20.07 Production release.
<b>Request:</b>	030-WBT-CLE-Clerical Support-07 needs to be updated to reflect system changes implemented with the 20.07 Production release.
<b>Recommendation:</b>	Update 030-WBT-CLE-Clerical Support-07 to reflect changes implemented with the App Dev SCR(s) listed: 1. CA-50302 (Add OCAT link on Task navigation bar under Empl. Services Global, Case Summary Local)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20
Translation :	0				

### Content Revision

#### Status-1:

Accepted

#### Content Revision

#### Description-1:

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 20.07, Minor Version 20.09.18

	After: 20.11, Minor Version 21.01.20
<b>Content Revision Status-2:</b>	4. Funding Source Change: N/A
<b>Content Revision Description-2:</b>	Accepted
	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.11, Minor Version: 21.01.20 After: 21.01, Minor Version: 21.03.19
	4. Funding Source Change: N/A
<b>Content Revision Status-3:</b>	Pending CCB
<b>Content Revision Description-3:</b>	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: Fix Version 21.01 Minor Release: 21.03.19 After: Fix Version 21.03 Minor Release 21.05.21
	4. Funding Source Change: N/A
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:



## [CA-220746] Training: Update Child Care WBTs for 20.11 App Dev Changes

- Resolved: 02/24/2021 12:32 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>44</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/12/2020 04:35 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:** Child Care WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** Child Care WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 020-WBT-CCA-Child Care-01
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities Navigation bar)
- 020-WBT-CCA-Child Care-02
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities Navigation bar)
- 020-WBT-CCA-Child Care-03
  - CA-48393 (Replace Utilities Navigation bar)

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

##### Analysis:

##### Alternative

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** **44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	44
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version: 21.01 Minor Version 21.03.21  
After: Fix Version: 21.02 Minor Version 21.03.21

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220747] Training: Update Child Care APP WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Ari Simon</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>55</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/12/2020 04:43 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:** Child Care APP WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** Child Care APP WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following Child Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 022-WBT-CCB-Child Care APP-01
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 022-WBT-CCB-Child Care APP-02
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 022-WBT-CCB-Child Care APP-03
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

##### Analysis:

**Alternative Procedure** N/A

#### Description:

#### Operational Impact:

**Estimate:** **55**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	55
Tech Arch :	0				
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision  
Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19
4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21
4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



## [CA-220751] Training: Update 032-WBT-CLS-Clerical Support Supervisor-01 for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.01]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.03.19	Expedite Changes:	No	Estimate:	22
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/12/2020 05:03 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Consortium Contact:					
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:**

032-WBT-CLS-Clerical Support Supervisor-01 is impacted by system changes implemented with the 20.11 Production release.

**Request:** 032-WBT-CLS-Clerical Support Supervisor-01 needs to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update 032-WBT-CLS-Clerical Support Supervisor-01 to reflect changes implemented with the following App Dev SCR(s):  
1. CA-48393 (Add My Reports section to Home Page)  
2. CA-214929 (Replace Utilities navigation bar)

**Outreach**

**Description:**

**Migration Impact Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Analysis:**

**Alternative** N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 22

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A



3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220783] Training: Update General Eligibility WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>209</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 10:59 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:** General Eligibility WBTs are impacted by system changes implemented with the 20.11 Production release.

**Current Design:** General Eligibility WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Request:**

**Recommendation:** Update the following General Eligibility WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 040-WBT-ELA-Eligibility General-01
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-02-A
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-48393 (Add My Reports section on Home Page)
- 040-WBT-ELA-Eligibility General-02-B
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-03
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-04
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-05
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-48393 (Add My Reports section on Home Page)
- 040-WBT-ELA-Eligibility General-06
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-07
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-48393 (Add My Reports section on Home Page)
- 040-WBT-ELA-Eligibility General-08
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-09-A
  - CA-214929 (Replace Utilities navigation bar)
- 040-WBT-ELA-Eligibility General-09-B
  - CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

#### Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact Analysis:

#### Alternative Procedure

N/A

#### Description:

**Operational Impact:****Estimate:** 209

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	209
Translation :	0				

**Content Revision Status-1:** Accepted**Content Revision Description-1:** 1. Recommendation Change:  
N/A2. Estimate Change:  
N/A3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.194. Funding Source Change:  
N/A**Content Revision Status-2:** Pending CCB**Content Revision Description-2:** 1. Recommendation Change:  
N/A2. Estimate Change:  
N/A3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.214. Funding Source Change:  
N/A**Content Revision Status-3:****Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:2. Estimate Change:  
Before:  
After:3. Release Change:  
Before:  
After:4. Funding Source Change:  
Before:  
After:

**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:



## [CA-220787] Update Eligibility Supervisor WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Virgil Neyroud</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>44</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 11:15 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:** Eligibility Supervisor WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** Eligibility Supervisor WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following Eligibility Supervisor WBTs to reflect changes implemented with the App Dev SCR(s) listed:  
 1. 042-WBT-ELB-Eligibility Supervisor-01  
     a. CA-48393 (Add My Reports section on Home Page)  
     b. CA-214929 (Replace Utilities navigation bar)  
 2. 042-WBT-ELB-Eligibility Supervisor-02  
     a. CA-48393 (Add My Reports section on Home Page)  
     b. CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **44**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	44
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
N/A

2. Estimate Change:

N/A

3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

Pending CCB

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220788] Training: Update CalFresh WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>132</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 11:31 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee Review:

Approved by Ana Cruz on October 13, 2020

### Expedite Approval: Current Design:

CalFresh WBTs are impacted by system changes implemented with the 20.11 Production release.

### Request:

CalFresh WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

### Recommendation:

Update the following CalFresh WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 046-WBT-ELD-Eligibility CalFresh-01
  - a. CA-214929 (Replace Utilities navigation bar)
2. 046-WBT-ELD-Eligibility CalFresh-02
  - a. CA-214929 (Replace Utilities navigation bar)
3. 046-WBT-ELD-Eligibility CalFresh-03
  - a. CA-207435 (Relabel YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
  - b. CA-214929 (Update task functionality; replace Utilities navigation bar)
  - c. CA-48393 (Add My Reports section on Home Page)
4. 046-WBT-ELD-Eligibility CalFresh-04
  - a. CA-214929 (Replace Utilities navigation bar)
5. 046-WBT-ELD-Eligibility CalFresh-05
  - a. CA-207435 (Relabel YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
  - b. CA-214929 (Update task functionality; replace Utilities navigation bar)
  - c. CA-48393 (Add My Reports section on Home Page)
6. 046-WBT-ELD-Eligibility CalFresh-06
  - a. CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 132**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	132
Translation :	0				

**Content Revision** Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

Pending CCB

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version: 21.01 Minor Version 21.03.21  
After: Fix Version: 21.02 Minor Version 21.03.21

4. Funding Source Change:  
N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:





## [CA-220789] Training: Update Foster Care WBTs for 20.11 App Dev Changes

- Resolved: 02/09/2021 12:04 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>71</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 11:40 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:** Foster Care WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** Foster Care WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following Foster Care WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 048-WBT-ELE-Eligibility Foster Care-01-A
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 048-WBT-ELE-Eligibility Foster Care-01-B
  - CA-215446 (Add SOC 162 Signed Date field on the Foster Care Non-Minor Dependent Detail page when Yes is selected for Is there a signed SOC162 on file?)
  - CA-214929 (Replace Utilities navigation bar)
- 048-WBT-ELE-Eligibility Foster Care-02-A
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 048-WBT-ELE-Eligibility Foster Care-02-B
  - CA-215446 (Add SOC 162 Signed Date field on the Foster Care Non-Minor Dependent Detail page when Yes is selected for Is there a signed SOC162 on file?)
  - CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **71**

N/A

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0				

Tech Arch :	0	Tech Ops :	0	Training :	71
Translation :	0				
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: 20.11, Minor Version: 21.01.22 After: 21.01, Minor Version: 21.03.19  4. Funding Source Change: N/A				
<b>Content Revision Status-2:</b>	Pending CCB				
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: Fix Version: 21.01 Minor Version 21.03.21 After: Fix Version: 21.02 Minor Version 21.03.21  4. Funding Source Change: N/A				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:				



## [CA-220791] Training: Update Medi-Cal WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>264</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 11:54 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:** Medi-Cal WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** Medi-Cal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 052-WBT-ELG-Eligibility Medi-Cal-01-A
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-48393 (Add My Reports section on Home Page)
- 052-WBT-ELG-Eligibility Medi-Cal-01-B
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-01-C
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-207207 (Update Medi-Cal EDBC Summary pages)
  - CA-48393 (Add My Reports section on Home Page)
- 052-WBT-ELG-Eligibility Medi-Cal-02-A
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-02-B
  - CA-207207 (Update Medicare Detail and Medi-Cal EDBC Summary pages)
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-03
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-04
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-05-A
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-05-B
  - CA-207207 (Update Medi-Cal EDBC Summary page)
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-06
  - CA-207216 (Add CalHEERS Verification page section on Individual Demographics List, Tax Household List, and Other Health care List pages)
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)
- 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
  - CA-48393 (Add My Reports section on Home Page)
  - CA-214929 (Replace Utilities navigation bar)

**Outreach Description:**

<b>Migration Impact Description:</b>	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.					
<b>Migration Impact Analysis:</b>						
<b>Alternative Procedure Description:</b>	N/A					
<b>Operational Impact: Estimate:</b>	<b>264</b>					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0	
DBA :	0	Design :	0	Eligibility :	0	
Fiscal :	0	Forms Test :	0	Imaging :	0	
IVR/CC :	0	Online :	0	Performance :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	Special Project :	0	System Test Support :	0	
Tech Arch :	0	Tech Ops :	0	Training :	264	
Translation :	0					
<b>Content Revision Status-1:</b>	Accepted					
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: 20.11, Minor Version: 21.01.22 After: 21.01, Minor Version: 21.03.19  4. Funding Source Change: N/A					
<b>Content Revision Status-2:</b>	Pending CCB					
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: Fix Version 21.01 Minor Release: 21.03.19 After: Fix Version 21.03 Minor Release 21.05.21  4. Funding Source Change: N/A					
<b>Content Revision Status-3:</b>						
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change:					



## [CA-220793] Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>22</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 12:28 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 13, 2020

**Expedite Approval:**  
**Current Design:**

056-WBT-ELJ-Eligibility Kin-GAP-02 is impacted by system changes implemented with the 20.11 Production release.

**Request:** 056-WBT-ELJ-Eligibility Kin-GAP-02 needs to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update 056-WBT-ELJ-Eligibility Kin-GAP-02 to reflect changes implemented with the following App Dev SCR(s):  
1. CA-48393 (Add My Reports section to Home Page)  
2. CA-214929 (Replace Utilities navigation bar)

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **22**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	22
Translation :	0				

**Content Revision**

**Status-1:**

Accepted

**Content Revision**

**Description-1:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220813] Training: Update Fiscal WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>66</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 04:48 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

### Non-Committee

#### Review:

Approved by Ana Cruz on October 15, 2020

#### Expedite Approval:

#### Current Design:

Fiscal WBTs are impacted by system changes implemented with the 20.11 Production release.

#### Request:

Fiscal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

#### Recommendation:

Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 080-WBT-FSA-Fiscal-01
  - a. CA-213185 (Add a Generate Form button to the Service Arrangement Detail page for certain Need categories)
  - b. CA-214929 (Task Management)
  - c. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
  - d. CA-48393 (Add My Reports section on the Home Page)
  - e. CA-214929 (Replace Utilities navigation bar)
2. 080-WBT-FSA-Fiscal-02
  - a. CA-48393 (Add My Reports section on the Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
3. 080-WBT-FSA-Fiscal-03
  - a. CA-48393 (Add My Reports section on the Home Page)
  - c. CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

66

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	66

Translation :	0
<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: 20.11, Minor Version: 21.01.22 After: 21.01, Minor Version: 21.03.19  4. Funding Source Change: N/A
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: Fix Version: 21.01 Minor Version 21.03.21 After: Fix Version: 21.03 Minor Version 21.05.21  4. Funding Source Change: N/A
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change:





## [CA-220816] Training: Update DCFS Fiscal WBTs for 20.11 App Dev Changes

- Resolved: 02/09/2021 12:06 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>88</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 05:04 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

### Non-Committee

#### Review:

Approved by Ana Cruz on October 15, 2020

#### Expedite Approval:

#### Current Design:

DCFS Fiscal WBTs are impacted by system changes implemented with the 20.11 Production release.

#### Request:

DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

#### Recommendation:

Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01
  - a. CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
  - b. CA-48393 (Add My Reports section on the Home Page)
  - c. CA-214929 (Replace Utilities navigation bar)
2. 084-WBT-FSC-Fiscal-DCFS-02
  - a. CA-48393 (Add My Reports section on the Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
3. 084-WBT-FSC-Fiscal-DCFS-03
  - a. CA-48393 (Add My Reports section on the Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
4. 084-WBT-FSC-Fiscal-DCFS-04
  - a. CA-48393 (Add My Reports section on the Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

N/A

**88**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0				

Tech Arch :	0	Tech Ops :	0	Training :	88
Translation :	0				
<b>Content Revision Status-1:</b>	Accepted				
<b>Content Revision Description-1:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: 20.11, Minor Version: 21.01.22 After: 21.01, Minor Version: 21.03.19  4. Funding Source Change: N/A				
<b>Content Revision Status-2:</b>	Pending CCB				
<b>Content Revision Description-2:</b>	1. Recommendation Change: N/A  2. Estimate Change: N/A  3. Release Change: Before: Fix Version: 21.01 Minor Version 21.03.21 After: Fix Version: 21.02 Minor Version 21.03.21  4. Funding Source Change: N/A				
<b>Content Revision Status-3:</b>					
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:  4. Funding Source Change: Before: After:				
<b>Content Revision Status-4:</b>					
<b>Content Revision Description-4:</b>	1. Recommendation Change: Before: After:  2. Estimate Change: Before: After:  3. Release Change: Before: After:				



## [CA-220818] Training: Update CalWORKs WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>143</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 05:15 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 15, 2020

**Expedite Approval:** CalWORKs WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** CalWORKs WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following CalWORKs WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 094-WBT-ELI-Eligibility CalWORKs-01-A
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-48393 (Add My Reports section on the Home Page)
- 094-WBT-ELI-Eligibility CalWORKs-01-B
  - CA-214929 (Replace Utilities navigation bar)
- 094-WBT-ELI-Eligibility CalWORKs-02
  - CA-214929 (Replace Utilities navigation bar)
- 094-WBT-ELI-Eligibility CalWORKs-03
  - CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
  - CA-214929 (Update task functionality; replace Utilities navigation bar)
  - CA-48393 (Add My Reports section on the Home Page)
- 094-WBT-ELI-Eligibility CalWORKs-04
  - CA-200321 (Add a Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
  - CA-48393 (Add My Reports section on the Home Page)
  - CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **143**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	143
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:



## [CA-220820] Training: Update CAPI WBTs for 20.11 App Dev Changes

- Resolved: 02/23/2021 02:02 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Cristina Garcia</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>77</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/13/2020 05:23 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 15, 2020

**Expedite Approval:**  
**Current Design:** CAPI WBTs are impacted by system changes implemented with the 20.11 Production release.

**Request:** CAPI WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update the following CAPI WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 096-WBT-ELK-CAPI-01
  - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
  - b. CA-48393 (Add My Reports section on the Home Page)
2. 096-WBT-ELK-CAPI-02
  - a. CA-200321 (Add Collect button on the Issuance Detail page for all issuances associated to supportive service payments)
  - b. CA-207207 (Update the Medicare Detail page)
  - c. CA-48393 (Add My Reports section on the Home Page)
  - d. CA-214929 (Replace utilities navigation bar)

### Outreach

#### Description:

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

##### Analysis:

##### Alternative

N/A

##### Procedure

##### Description:

##### Operational Impact:

**Estimate:** **77**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	77
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:

N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version: 21.01 Minor Version 21.03.21  
After: Fix Version: 21.02 Minor Version 21.03.21

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220839] Training: Update Orientation WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>220</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/14/2020 10:50 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

Approved by Ana Cruz on October 15, 2020

#### Expedite Approval:

#### Current Design:

Orientation WBTs are impacted by system changes implemented with the 20.11 Production release.

#### Request:

Orientation WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

#### Recommendation:

Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 110-WBT-ORA-Orientation-01
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
2. 110-WBT-ORA-Orientation-03
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
3. 110-WBT-ORA-Orientation-04
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
4. 110-WBT-ORA-Orientation-05
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
5. 110-WBT-ORA-Orientation-07
  - a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
  - b. CA-207133 (Add new Customer Appointment Search page)
  - c. CA-48393 (Add My Reports section on Home Page)
  - d. CA-214929 (Replace Utilities navigation bar)
6. 110-WBT-ORA-Orientation-08
  - a. CA-207434 (Add new values to the Purpose drop list on the Reception Log List and Detail pages)
  - b. CA-201446 (Add a Meeting Started button in the form of a Play icon on the Reception Log Detail page in Edit mode when status is Worker Notified or Worker Acknowledged)
  - c. CA-200487 (Add a No Response button to the Message Center)
  - d. CA-201435 (Auto populate the Worker ID field on the reception Log Detail page with a list of workers associated to the selected case)
  - e. CA-48393 (Add My Reports section to Home Page)
  - f. CA-214929 (Replace Utilities navigation bar)
7. 110-WBT-ORA-Orientation-09
  - a. CA-48393 (Add My Reports section to Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
8. 110-WBT-ORA-Orientaion-10
  - a. CA-214929 (Replace Utilities navigation bar)
9. 110-WBT-ORA-Orientation-11
  - a. CA-214929 (Replace Utilities navigation bar)

**Outreach****Description:****Migration Impact****Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact****Analysis:****Alternative**

N/A

**Procedure****Description:****Operational Impact:****Estimate:**

**220**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

0

Reports :

0

Reports Test :

0

Support :

Security :

0

Special Project :

0

System Test Support :

0

Tech Arch :

0

Tech Ops :

0

Training :

220

Translation :

0

**Content Revision**

Accepted

**Status-1:****Content Revision****Description-1:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision****Status-2:**

Pending CCB

**Content Revision****Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21

4. Funding Source Change:  
N/A

**Content Revision****Status-3:****Content Revision****Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:



**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220844] Training: Update 110-WBT-ORA-Orientation-06 for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>261</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/14/2020 11:26 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 15, 2020

**Expedite Approval:**  
**Current Design:** 110-WBT-ORA-Orientation-06 is impacted by system changes implemented with the 20.11 Production release.

**Request:** 110-WBT-ORA-Orientation-06 needs to be updated to reflect system changes implemented with the 20.11 Production release.

**Recommendation:** Update 110-WBT-ORA-Orientation-06 to reflect changes implemented with the following App Dev SCR(s):  
1. CA-214929 (Re-develop module to reflect new Task Management functionality; replace Utilities navigation bar)  
2. CA-48393 (Add My Reports section to Home Page)

### Outreach

#### Description:

#### Migration Impact Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**261**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	261
Translation :	0				

#### Content Revision Status-1:

Accepted

#### Content Revision Description-1:

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version 20.11

Minor Version 21.01.22  
After: Fix Version 21.01  
Minor Version 21.03.19

4. Funding Source Change:  
Before: LRS M&E  
After: CalSAWS DD&I  
Funding Source ID: FDS Task Management  
Note: Changing Funding Source because this SCR is impacted by Task Management.

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
Before: 231  
After: 261

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

Pending CCB

**Content Revision  
Description-3:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: Fix Version: 21.01 Minor Version 21.03.21  
After: Fix Version: 21.02 Minor Version 21.03.21

4. Funding Source Change:  
N/A

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-220865] Training: Update Resource Databank WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>132</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/14/2020 03:06 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

### Non-Committee

#### Review:

Approved by Ana Cruz on October 15, 2020

#### Expedite Approval:

#### Current Design:

Resource Databank WBTs are impacted by system changes implemented with the 20.11 Production release.

#### Request:

Resource Databank WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

#### Recommendation:

Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 130-WBT-RDM-Resource Databank Maintainer-01
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
2. 130-WBT-RDM-Resource Databank Maintainer-02
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
3. 130-WBT-RDM-Resource Databank Maintainer-03
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
4. 130-WBT-RDM-Resource Databank Maintainer-04
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
5. 130-WBT-RDM-Resource Databank Maintainer-05
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
6. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
7. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-B
  - b. CA-214929 (Replace Utilities navigation bar)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**132**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	132
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19
4. Funding Source Change:  
N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Fix Version 21.01 Minor Release: 21.03.19  
After: Fix Version 21.03 Minor Release 21.05.21
4. Funding Source Change:  
N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:



## [CA-220867] Training: Update Security Administration WBTs for 20.11 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>John Depauw</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>176</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/14/2020 03:21 PM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee Review:

Approved by Ana Cruz on October 15, 2020

### Expedite Approval:

### Current Design:

Security Administration WBTs are impacted by system changes implemented with the 20.11 Production release.

### Request:

Security Administration WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

### Recommendation:

Update the following Security Administration WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 140-SAS-Security Administrative Support-01-A
  - a. CA-207409 (Specify start and end time for Public Hours of Operation for each office)
  - b. CA-48393 (Add My Reports section on Home Page)
  - c. CA-214929 (Replace Utilities navigation bar)
2. 140-SAS-Security Administrative Support-01-B
  - a. CA-214929 (Replace Utilities navigation bar)
3. 140-SAS-Security Administrative Support-02
  - a. CA-213493 (Add County Authorizations lesson; Add County Authorizations and Automated Actions links on Task navigation bar)
  - b. CA-212943 (Add County Benefit Issuance Threshold List, EDBC Threshold Detail, and Supportive Service Threshold Detail pages and related functionality. These pages will be added to the County Authorizations lesson being added for CA-213493)
  - c. CA-48393 (Add My Reports section on Home Page)
  - d. CA-214929 (Replace Utilities navigation bar)
4. 140-SAS-Security Administrative Support-03
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)
5. 140-SAS-Security Administrative Support-04
  - a. CA-214929 (Replace Utilities navigation bar)
6. 140-SAS-Security Administrative Support-05
  - a. CA-48393 (Add My Reports section on Home Page)
  - b. CA-214929 (Replace Utilities navigation bar)

### Outreach

### Description:

### Migration Impact

### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

N/A

### Operational Impact:

<b>Estimate:</b>	<b>176</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	176
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: 20.11, Minor Version: 21.01.22  
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:  
N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Fix Version: 21.01 Minor Version 21.03.19  
After: Fix Version: 21.02 Minor Version 21.03.19

4. Funding Source Change:  
N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**



## [CA-220873] Training: Create new Security Administration WBT for Task Management

Team Responsible:	<b>Training</b>	Assignee:	<b>Lauryn Walker</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.19</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>308</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>10/14/2020 04:01 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ana Cruz on October 15, 2020

**Expedite Approval:**  
**Current Design:** CA-214928 introduces an administrative component to task management that is not covered in any of the existing LRS/CalSAWS web-based training materials.

**Request:** The administrative task management functionality introduced by CA-214928 needs to be included in the LRS/CalSAWS web-based training materials.

**Recommendation:** Create a new web-based training module (WBT) that covers the administrative task management functionality introduced in the System by CA-214928. This WBT will be integrated into the existing Security Administrative Support course as 140-WBT-SAS-Security Administrative Support-06: Task Management.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**308**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	308
Translation :	0				

#### Content Revision

Accepted

#### Status-1:

#### Content Revision

#### Description-1:

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:



Before: Fix Version 20.11  
Minor Version 21.01.22  
After: Fix Version 21.01  
Minor Version 21.03.19

4. Funding Source Change:

Before: LRS M&E

After: CalSAWS DD&I

Funding Source ID: FDS Task Management

Note: Changing Funding Source because this SCR is impacted by Task Management.

Pending CCB

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:

Before: Fix Version 21.01 Minor Release: 21.03.19

After: Fix Version 21.02 Minor Release 21.03.19

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



## [CA-222887] Conversion EDBC Match - Missing Code\_Detl values in CalSAWS

- Resolved: 02/22/2021 06:10 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Darion Toney</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.01]</b>	Designer Contact:	<b>Praveen Badabhagni</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.02.23</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>80</b>
Reporter:	<b>Prakash Thota</b>	Regulation Reference:		Created:	<b>12/16/2020 01:00 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Prakash Thota</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Expedited production deployment approval from Laura Chavez on 1/15/2021

**Current Design:** CalSAWS system doesn't have the below Code\_Detl values resulting in a stack trace during EDBC run on Golden Data Set #0 .

1. Code 'HL' not exists in CODE\_DETL, category\_id = 165 - 'Living Arrangement Type Code', HL is 'Homeless Shelter' in C-IV
2. Code '79' not exists in CODE\_DETL, category\_id= 198 - 'Expense Type Code', 79 is 'Other (explain):' in C-IV
3. Code 'NB' not exists in CODE\_DETL, category\_id= 10455 - 'Benefit Match Threshold Limits', NB means 'Nutrition Benefit', it's a sub program of CalFresh, 10455 is a new category code in LRS, it doesn't have NB
4. Code '80' not exists in CODE\_DETL, category\_id= 198 - 'Expense Type Code', 80 is 'Other Utilities (explain):' in C-IV
5. Code '78' not exists in CODE\_DETL, category\_id= 198 - 'Expense Type Code', 78 is 'Sewage' in C-IV
6. Code 'FC' not exists in CODE\_DETL, category\_id= 10455 - 'Benefit Match Threshold Limits'

**Request:** To update or map all the missing Code\_Detl values in CalSAWS system

**Recommendation:** To update all the below Code\_Detl values in CalSAWS system

1. Code 'HL' not exists in CODE\_DETL, category\_id = 165 - 'Living Arrangement Type Code', HL is 'Homeless Shelter' in C-IV
2. Code '79' not exists in CODE\_DETL, category\_id= 198 - 'Expense Type Code', 79 is 'Other (explain):' in C-IV
3. Code 'NB' not exists in CODE\_DETL, category\_id= 10455 - 'Benefit Match Threshold Limits', NB means 'Nutrition Benefit', it's a sub program of CalFresh, 10455 is a new category code in LRS, it doesn't have NB
4. Code '80' not exists in CODE\_DETL, category\_id= 198 - 'Expense Type Code', 80 is 'Other Utilities (explain):' in C-IV
5. Code '78' not exists in CODE\_DETL, category\_id= 198 - 'Expense Type Code', 78 is 'Sewage' in C-IV
6. Code 'FC' not exists in CODE\_DETL, category\_id= 10455 - 'Benefit Match Threshold Limits'
7. Code 'AR' not exists in CODE\_DETL, category\_id= 18

### Outreach

#### Description:

<b>Migration Impact Description:</b>	Missing code_detl values will be added to the CalSAWS system					
<b>Migration Impact Analysis:</b>						
<b>Alternative Procedure Description:</b>	NA					
<b>Operational Impact: Estimate:</b>	80					
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0	
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0	
DBA :	0	Design :	0	Eligibility :	0	
Fiscal :	80	Forms Test :	0	Imaging :	0	
IVR/CC :	0	Online :	0	Performance :	0	
Release Communication Support :	0	Reports :	0	Reports Test :	0	
Security :	0	Special Project :	0	System Test Support :	0	
Tech Arch :	0	Tech Ops :	0	Training :	0	
Translation :	0					
<b>Content Revision Status-1:</b>	Pending CCB					
<b>Content Revision Description-1:</b>	1. Recommendation Change: NA Before: After:					
	2. Estimate Change: NA Before: After:					
	3. Release Change: Before: 21.01 After: 21.02					
	4. Funding Source Change: NA Before: After:					
<b>Content Revision Status-2:</b>						
<b>Content Revision Description-2:</b>	1. Recommendation Change: Before: After:					
	2. Estimate Change: Before: After:					
	3. Release Change: Before: After:					
	4. Funding Source Change: Before: After:					
<b>Content Revision Status-3:</b>						
<b>Content Revision Description-3:</b>	1. Recommendation Change: Before: After:					



## [CA-207101] DDID 115 & 658 - Update Application "Source" dropdown field

- Resolved: 01/30/2021 01:08 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Long Nguyen</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Matthew Lower</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>35</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>03/15/2019 10:02 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

In CalSAWS, the "Source" field is a dropdown that captures the source of the program application. This field is available on the New Programs Detail, New / Reapplication Detail and the Application Registration Summary pages.

On the New Programs Detail and New / Reapplication Detail pages, the "Source" field is mandatory as indicated by an asterisk, with several values available for selection.

On the Application Registration Summary page, the "Source" field is not mandatory, with only a few values available for selection.

#### Request:

Per DDID 115, update the "Source" dropdown field on the and New / Reapplication Detail pages.

Per DDID 658, update the "Source" dropdown field on the Application Registration Summary page.

#### Recommendation:

1. Update the "Source" dropdown field on the New Programs Detail and New / Reapplication Detail pages to update dropdown values and make the field non-mandatory.

2. Update the "Source" dropdown field on the Application Registration Summary page to update dropdown values.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A - CalSAWS DD&I Requirement

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **35**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	27	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	8
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

#### Content Revision

Accepted

#### Status-1:

<b>Content Revision Description-1:</b>	Update the "Source" field in Application Detail and Program Detail pages to display historic records with previously selected value. See "CA-207101 DDID 115 and 658 Update Source Dropdown Field Content Revision 1.docx" for further details.
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	<div>1. Recommendation Change: Before: CA-207101 DDID 115 and 658 Update Source Dropdown Field Content Revision 1.docx After: Removed a note that incorrectly stated that a historical value would display for a source value that changed. CA-207101 DDID 115 and 658 Update Source Dropdown Field Content Revision 2.docx</div> <div>2. Estimate Change: Before: After:</div> <div>3. Release Change: Before: After:</div> <div>4. Funding Source Change: Before: After:</div>
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	



## [CA-212912] ACL 19-76 - CalWORKs Change in Earned Income Disregard (EID) and Income Reporting Threshold (IRT) Tier 2

- Resolved: 02/02/2021 07:47 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Praveen Badabhagani</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Jason M. Francis</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>221</b>
Reporter:	<b>Jason M. Francis</b>	Regulation Reference:	<b>ACL 19-76, CRPC 2225</b>	Created:	<b>01/15/2020 03:30 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Binh Tran</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2020-12-09 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-106461</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

CalWORKs Net Non-Exempt Income (NNI) is calculated by disregarding the first \$500 of disability-based unearned income (DBI) and/or any earned income and 50 percent of any remaining earned income. If the Assistance Unit has earned income only, the first \$500 and 50 percent of the remaining earned income is used as part of the family's NNI when calculating the MAP.

The CW Tier 2 IRT is calculated based on 130% of the Federal Poverty Level (FPL) values for the current year, using the Family Unit Size, which includes both active aided and active non-aided household members.

#### Request:

1. Per ACL 19-76, increase the Earned Income Disregard from \$500 to \$550, effective June 1, 2021.
2. Per CRPC 2225, update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

#### Recommendation:

1. Effective June 1, 2021, update the CW Disability Based Earned Income Disregard (CT 335 – AI) from \$500 to \$550.
2. Effective June 1, 2021 update the CW Disability Based Unearned Income Disregard (CT 335 – 53) from \$500 to \$550.
3. Regression test the forms/NOAs which populate the Disability Based Unearned Income Disregard and the Disability Based Earned Income Disregard values.
4. Update the Tier 2 IRT based on the Assistance Unit Size rather than the Family Unit Size.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Joint design has been approved through the CW/CF Committee. C-IV will implement this change with SCR C-IV 106461 in the 21.03 release.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **221**

Override EDBC Results

Automated Test :	16	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	80
DBA :	0	Design :	0	Eligibility :	55
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change:  
Added the assumption number 5 to indicate the SCR that made changes to the EID value last year.  
In section 2.1.3, removed unrelated programs from the Programs Impacted.  
In the overview section 2.2.1, added clarification for the text.  
Added recommendation 2.3 as there are some updates needed for the forms to populate the right EID value.  
Added new recommendation 2.5 to display the correct Tier 2 calculation in the New IRT Calculation section of the CalWORKs EDBC Summary Page.

2. Estimate Change:  
Before:  
Eligibility: 50  
Client Correspondence ETC 3: 0  
After:  
Eligibility: 55  
Client Correspondence ETC 3: 20

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change:  
Before: LRS M&E  
After: Premise

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:



## [CA-214894] DDID 1628 FDS: Task Mgt

- Resolved: 01/30/2021 01:12 PM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Justin Dobbs</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Mayuri Srinivas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>846</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/01/2020 05:20 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Michele Peterson 12/9/2020

#### Current Design:

The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 added Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties. The C-IV System includes a set of automated tasks through the Automated Action framework that do not exist in the CalSAWS System. CA-214893 migrated an initial population of C-IV System Automated Actions into the CalSAWS System. CA-214895 migrated a second population of C-IV System Automated Actions into the CalSAWS System.

#### Request:

Migrate a third population of C-IV System automated tasks into the CalSAWS System. This population is limited to automated tasks that do not currently exist in the CalSAWS System. Common automated tasks will be addressed with DDID 1629, which converts CalSAWS automated tasks into the Automated Action framework.

#### Recommendation:

1. Migrate a population of the C-IV System Automated Action settings for automated tasks into the CalSAWS System.

(Reference the attached design document for the specific Automated Action information)

### Outreach

#### Description:

#### Migration Impact

#### Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**846**

Automated Test :	0	Batch/Interfaces :	470	Batch Operations :	0
CalHEERS :	90	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	60
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	30	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	196
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



<b>Content Revision Status-1:</b>	Accepted
<b>Content Revision Description-1:</b>	<div>1. Recommendation Change: Refer to design document for updates to Automated Action #6 and Automated Action #10.</div> <div>2. ETC Change: N/A</div> <div>3. Release Change: N/A</div> <div>4. Funding Source Change: N/A</div>
<b>Content Revision Status-2:</b>	Pending CCB
<b>Content Revision Description-2:</b>	<div>1. Recommendation Change: Refer to design document for updates to Automated Action #13, Automated Action #19, and Automated Action #20.</div> <div>2. ETC Change: N/A</div> <div>3. Release Change: N/A</div> <div>4. Funding Source Change: N/A</div>
<b>Content Revision Status-3:</b>	
<b>Content Revision Description-3:</b>	
<b>Content Revision Status-4:</b>	
<b>Content Revision Description-4:</b>	



## [CA-214907] DDID 2235 FDS: Task Mgt

- Resolved: 01/30/2021 04:34 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Getnet Beyene</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Mayuri Srinivas</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>390</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/01/2020 05:20 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Michele Peterson 12/9/2020

**Current Design:** DDID 655 (CA-214929) introduced a set of Task pages that are accessible through a "Tasks" option in the Utilities navigation bar. These pages allow staff to manage and work Tasks independently of the main CalSAWS System window.

DDID 2254 (CA-214917) will introduce a set of Document Routing Rule pages that allow users to configure Task creation instructions based on specific documents that are imaged. This enhancement includes functionality to associate images to any resulting Tasks.

There are Task pages within the CalSAWS System that currently provide functionality to access related images. The Task pop up pages per DDID 655 do not include capability to access images related to specific Tasks.

**Request:**

1. Update the pop up Task Detail page to include a button to allow viewing of images associated to the Task and documents received within a time period after the Task was created.
2. Update existing pages in the CalSAWS System that provide access to Task images to retrieve Task/Image associations resulting from DDID 2254.

**Recommendation:**

1. Update the Pop-Up Task Detail page to include a button to access images associated to the Task or images received within a specific period of time after the Task was created.
2. Update the Task Detail page accessible through the CalSAWS Worklist pages to include a button to access images associated to the Task or images received within a specific period of time after the Task was created.

### Outreach

#### Description:

#### Migration Impact

#### Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

#### Migration Impact

No Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **390**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	60
IVR/CC :	0	Online :	180	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	90
Tech Arch :	60	Tech Ops :	0	Training :	0

Translation :	0
Content Revision Status-1:	Pending CCB
Content Revision Description-1:	<div>1. Recommendation Change: Before: The description for display of the Images button did not account for Tasks that existed prior to Hyland cutover.  After: The description for display of the Images button now accounts for Tasks that existed prior to Hyland cutover.  (Reference the yellow highlights in attached Content Revision file)  2. ETC Change: N/A:  3. Release Change: N/A</div>
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

# [CA-215682] DDID 2380 FDS: GA GR SOF Online Changes

- Resolved: 01/30/2021 01:13 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Girish Chakkingal</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Taylor Fitzhugh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>78</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/17/2020 11:22 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>2020-10-01 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee**

**Review:**

**Expedite Approval:**

**Current Design:** The CalSAWS system records applications linked to a case and program through the imaged documents and cannot track the specific signature dates of documents processed externally through a system managed field.

**Request:** Create a page that can store the signature status and date of the forms that are required for the rules, but not available in the system.

**Recommendation:** Create a new page to store document signature information for external documents

**Outreach**

**Description:**

**Migration Impact Description:** General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 78

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	10	Eligibility :	0
Fiscal :	0	Forms Test :	12	Imaging :	0
IVR/CC :	0	Online :	49	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Updated Section 2.2.3 item 8 sub bullets a and b to add Effective Date as a trigger for the validation.

Updated item c to only trigger the validation when the Signed indivcator is Yes

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

# [CA-217804] Implement Correspondence changes in 19-76E II

- Resolved: 01/30/2021 01:14 PM

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	408
Reporter:	Ritu China	Regulation Reference:	ACL 19-76 E II	Created:	07/08/2020 11:19 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-11-25 00:00:00.0	Other Agency Cross Reference:	CIV-107563
<div>Non-Committee Review:</div> <div>Expedite Approval:</div> <div>Current Design:</div> <div>Approved by Karen Rapponotti on 7/21/2020 (Prob Build/Deploy)</div> <div>1. Currently CalSAWS has the following NOAs/forms NOA - M44-207K (Discontinuance due to Over Income) Form - NA 274G Overpayment Computations</div> <div>2. Batch job PB19F107 and PB19F108 generates NA 274G form along with M44-350I and M44-352A forms respectively.</div> <div>3. CalSAWS – NA 274G incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.</div> <div>4. Currently C-IV has the following NOAs/forms NOA - M44-315A (\$10 Minimum Payment, Change NOA)</div> <div>5. C-IV - NA 301 and NA 303 incorrectly populates the Disability Based Income (DBI) Disregard value when generated from the Recovery Account Detail Page and Template Repository.</div>					
<div>Request:</div> <div>1. CalSAWS – Update the M44-207K NOA(Discontinuance due to Over Income - taken from Errata 19-76 E II)</div> <div>2. CalSAWS - Add Form NA 274H, this form should be used for overpayments occurring on or after 6/1/2020</div> <div>3. CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.</div> <div>4. CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.</div> <div>5. CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.</div> <div>6. CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.</div> <div>7. CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.</div> <div>8. CalSAWS – Update the ‘Generate Form’ button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.</div> <div>9. CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.</div> <div>10. C-IV - Update the M44-315A (\$10 Minimum Payment, Change NOA)</div> <div>11. C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.</div>					
<div>Recommendation:</div> <div>1. CalSAWS - Update the M44-207K NOA</div> <div>2. CalSAWS - Add the NA 274H form</div> <div>3. CalSAWS – Add the CalWORKs Overpayment Packet with M44-350I and NA 274H.</div> <div>4. CalSAWS – Add the Demand NOA Packet with M44-352A and NA 274G /NA 274H.</div> <div>5. CalSAWS – Update NA 274G form population for Section A, line items 5, 7 and 10.</div> <div>6. CalSAWS - Update the Recovery Account Activation batch job to generate CalWORKs Overpayment Packet based on the oldest EDBC associated to the Recovery Account.</div> <div>7. CalSAWS - Update the Demand NOA batch job to generate Demand NOA Packet based on the oldest EDBC associated to the Recovery Account.</div> <div>8. CalSAWS – Update the ‘Generate Form’ button logic on Recovery Account Detail page to generate the CalWORKs overpayment packet with either NA 274G or NA 274H depending on the overpayment months.</div> <div>9. CalSAWS - Update the existing Income increase NOA to account for the \$10 minimum payment verbiage.</div>					

10. C-IV – Update the M44-315A (\$10 Minimum Payment, Change NOA).
11. C-IV - Update the NA 301 and NA 303 Form to populate the correct DBI Disregard value.

## Outreach

### Description:

### Migration Impact

### Description:

Joint design has been approved through the Correspondence Committee. C-IV will implement this Change with SCR CIV-107563 in the 21.03 release.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

408

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	176
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	77	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	120
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

### Content Revision

### Status-1:

Accepted

### Content Revision

### Description-1:

1. Recommendation Change:  
Before: Print options were NA for the Demand NOA packet.  
After: Print options are updated. NA 247G form population is updated.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

### Content Revision

### Status-2:

Accepted

### Content Revision

### Description-2:

1. Recommendation Change:  
Before: County of Los Angeles is hard coded on the NA 274G form.  
After: County of Los Angeles is updated to 'County of <County Name>' on the NA 274G form and NA 274H form.

2. Estimate Change:  
Before: Client Correspondence ETC 3: 0  
System Test ETC 2: 0  
Unallocated hours: 0  
After: Client Correspondence ETC 3: 30  
System Test ETC 2: 30  
Unallocated hours: 35

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

- Pending CCB
1. Recommendation Change:  
Before:  
1. The calculation on NA 274G form is incorrect.  
2. Regulations for the Over Income Discontinuance NOA are not updated.  
After:  
1. The calculation on NA 274G form is correct.  
2. Regulations for the Over Income Discontinuance NOA are updated.
2. Estimate Change:  
Before:  
Client Correspondence ETC 4: 0  
System Test ETC 3: 0  
Unallocated hours: 0  
After:  
Client Correspondence ETC 4: 5  
System Test ETC 3: 2
3. Release Change: N/A
4. Funding Source Change:  
Before: LRS M&E  
After: Premise

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

## [CA-219490] [Analytics] Release G Reports Re-Platform

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Stephen Hilliard</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.03]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.03.30</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10000</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>09/04/2020 02:08 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

Approval from Laura Chavez <ChavezL> on 02/09/2021.

#### Expedite Approval:

#### Current Design:

The Following Reports Links Point to OBIEE when Generated:

1099 Reconciliation Report  
 Caseload History Report  
 DCFS Administrative and Assistance Claim Report  
 DCFS Batch Eligibility Report  
 DCFS Cancellation Daily Report  
 DCFS Child Support Trust Balance Report  
 DCFS Child Support Trust Closed Cases Report  
 DCFS Child Welfare Trust (CWT) Abatement Report  
 DCFS Claim Data Report  
 DCFS CWT CS Trust Balance Report  
 DCFS Daily EFT Activity Report  
 DCFS eCAPS Expenditure Daily Report  
 DCFS LRS Daily Warrant Report  
 DCFS Monthly Social Security Benefit Report  
 DCFS New Placement Report  
 DCFS Overpayment Write-Off Details Report  
 DCFS Payment Status Daily Report  
 DCFS Revenue Detail Report  
 DPSS Daily EFT Activity Report  
 DPSS Daily Unprocessed SWR Payment Report  
 Employment Services Customer Reporting Report  
 FOD Child Care Monthly Direct Provider Payment Report  
 FOD Child Care Weekly Direct Provider Payment Report  
 Foster Care Facility - GH and FFA Report  
 Foster Care SSI Potentially Eligible Youth 16.5 or Older Report  
 Foster Care Timely Payment Report  
 Foster Care Transitional Housing Payment Report  
 GR Board and Care Monthly Invoice Report  
 GR Board and Care Vendor Expired License Monthly Report  
 GR Crisis Housing Invoice Report  
 Integrated Payroll Foster Care Issuance Detail Claiming Report  
 Integrated Payroll Foster Care Issuance Detail Claiming Report By Case  
 Issued Valuable Inventory Report  
 Medi-Cal Caseload Line 13 Backup Report  
 Medi-Cal Caseload Line 6 Backup Report  
 Medi-Cal Caseload Report  
 Monthly Assistance Auto Payroll Report  
 Monthly EVOC EVSVS Report  
 Monthly HMIS Payment Report  
 Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account  
 Pending Caseload Report



RDB Contract Fiscal Claiming Report  
RE Date Report  
Release Note Report  
Valuable Inventory Report

**Request:**

The following Reports links on the Landing Page should be updated to go to QLIK:

1099 Reconciliation Report  
Caseload History Report  
DCFS Administrative and Assistance Claim Report  
DCFS Batch Eligibility Report  
DCFS Cancellation Daily Report  
DCFS Child Support Trust Balance Report  
DCFS Child Support Trust Closed Cases Report  
DCFS Child Welfare Trust (CWT) Abatement Report  
DCFS Claim Data Report  
DCFS CWT CS Trust Balance Report  
DCFS Daily EFT Activity Report  
DCFS eCAPS Expenditure Daily Report  
DCFS LRS Daily Warrant Report  
DCFS Monthly Social Security Benefit Report  
DCFS New Placement Report  
DCFS Overpayment Write-Off Details Report  
DCFS Payment Status Daily Report  
DCFS Revenue Detail Report  
DPSS Daily EFT Activity Report  
DPSS Daily Unprocessed SWR Payment Report  
Employment Services Customer Reporting Report  
FOD Child Care Monthly Direct Provider Payment Report  
FOD Child Care Weekly Direct Provider Payment Report  
Foster Care Facility - GH and FFA Report  
Foster Care SSI Potentially Eligible Youth 16.5 or Older Report  
Foster Care Timely Payment Report  
Foster Care Transitional Housing Payment Report  
GR Board and Care Monthly Invoice Report  
GR Board and Care Vendor Expired License Monthly Report  
GR Crisis Housing Invoice Report  
Integrated Payroll Foster Care Issuance Detail Claiming Report  
Integrated Payroll Foster Care Issuance Detail Claiming Report By Case  
Issued Valuable Inventory Report  
Medi-Cal Caseload Line 13 Backup Report  
Medi-Cal Caseload Line 6 Backup Report  
Medi-Cal Caseload Report  
Monthly Assistance Auto Payroll Report  
Monthly EVOC EVSVS Report  
Monthly HMIS Payment Report  
Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account  
Pending Caseload Report  
RDB Contract Fiscal Claiming Report  
RE Date Report  
Release Note Report  
Valuable Inventory Report

**Recommendation:**

The following Reports links on the Landing Page should be updated to go to QLIK:

1099 Reconciliation Report  
Caseload History Report  
DCFS Administrative and Assistance Claim Report  
DCFS Batch Eligibility Report  
DCFS Cancellation Daily Report  
DCFS Child Support Trust Balance Report  
DCFS Child Support Trust Closed Cases Report  
DCFS Child Welfare Trust (CWT) Abatement Report  
DCFS Claim Data Report  
DCFS CWT CS Trust Balance Report

DCFS Daily EFT Activity Report  
 DCFS eCAPS Expenditure Daily Report  
 DCFS LRS Daily Warrant Report  
 DCFS Monthly Social Security Benefit Report  
 DCFS New Placement Report  
 DCFS Overpayment Write-Off Details Report  
 DCFS Payment Status Daily Report  
 DCFS Revenue Detail Report  
 DPSS Daily EFT Activity Report  
 DPSS Daily Unprocessed SWR Payment Report  
 Employment Services Customer Reporting Report  
 FOD Child Care Monthly Direct Provider Payment Report  
 FOD Child Care Weekly Direct Provider Payment Report  
 Foster Care Facility - GH and FFA Report  
 Foster Care SSI Potentially Eligible Youth 16.5 or Older Report  
 Foster Care Timely Payment Report  
 Foster Care Transitional Housing Payment Report  
 GR Board and Care Monthly Invoice Report  
 GR Board and Care Vendor Expired License Monthly Report  
 GR Crisis Housing Invoice Report  
 Integrated Payroll Foster Care Issuance Detail Claiming Report  
 Integrated Payroll Foster Care Issuance Detail Claiming Report By Case  
 Issued Valuable Inventory Report  
 Medi-Cal Caseload Line 13 Backup Report  
 Medi-Cal Caseload Line 6 Backup Report  
 Medi-Cal Caseload Report  
 Monthly Assistance Auto Payroll Report  
 Monthly EVOC EVSVS Report  
 Monthly HMIS Payment Report  
 Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account  
 Pending Caseload Report  
 RDB Contract Fiscal Claiming Report  
 RE Date Report  
 Release Note Report  
 Valuable Inventory Report

This is the SCR for the Soft Launch only:

- The links are only available to County validation testers, and are not available to all County users
- County validation testers will go to the Qlik Sense Hub (Newstand)

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

10000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	10000	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change: Release G Reports scope was modified to deliver 45 reports instead of the initial 47 reports.  
Before: 47 total reports  
After: 45 total reports
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:



## [CA-218455] ACL 20-87 Revised TNB 4

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>James Tran</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>614</b>
Reporter:	<b>Tyler Vaisau</b>	Regulation Reference:	<b>ACL 20-87</b>	Created:	<b>08/05/2020 02:02 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2021-01-28 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-107734</b>

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 8/25/2020

**Current Design:** The form TNB 4 exists in the CalSAWS system. The TNB 4 Recertification Packet exists in the CalSAWS system for LA county only.

The current version of the forms have verbiage that asks whether the household's total monthly income has changed, either increasing or decreasing. The question does not currently contain a threshold amount.

- The form TNB 4 is available in English, Spanish, Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Tagalog, Vietnamese.
- The form TNB 4 Recertification Packet is available in English and Spanish.

**Request:**

1. Revise the verbiage in Question #4 on form TNB 4 and TNB 4 Recertification Packet to include a 50 dollar threshold amount.
2. Add a new TNB 4 Recertification Packet for 57 migrating counties.

**Recommendation:**

1. Update the verbiage in Question #4 on form TNB 4 and TNB 4 Recertification Packet in the CalSAWS to include a 50 dollar threshold amount.

### Outreach

#### Description:

#### Migration Impact

#### Description:

The current TNB 4 Recertification Packet will be restricted to LA county and a new TNB 4 Recertification Packet will be created to be used specifically for the migrating counties. Post-migration, the migrating counties will still use their migrating county-specific TNB 4 recertification packet.

### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

**Estimate:** **614**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	425
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	134

Tech Arch : 0 Tech Ops : 0 Training : 0

Translation : 0

**Content Revision**  
**Status-1:** Pending CCB

**Content Revision**  
**Description-1:**

1. Recommendation Change:

Before: The newly created Recertification Packet for migrating counties is set to use the standard Header\_1

After: The newly created Recertification Packet for migrating counties is now set to use the RN\_MIG\_HEADER

Before: The newly created Recertification Packet for migrating counties is set to use the Standard Outgoing Envelope.

After: The newly created Recertification Packet for migrating counties is now set to use the 6"x10" Flat Mail Envelope

2. Estimate Change:

Before: Client Correspondence: 425 hours

After: Client Correspondence: 440 hours

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**  
**Status-2:**

**Content Revision**  
**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**  
**Status-3:**

**Content Revision**  
**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**  
**Status-4:**



## [CA-218806] DDID 1991 - Update Outbound Email Domain and LRS References

Team Responsible:	<b>Online</b>	Assignee:	<b>Chao Guan</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>517</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>08/18/2020 12:57 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

1. In CalSAWS, the outbound email domain for emails sent to users and customers uses the domain <lrsapplication@dpss.lacounty.gov>.
2. Verification of Lawful Presence (VLP) pages display the field name/label as 'CalACES County' and 'CalACES Case Number'. Also, it displays the Agency name as 'CalACES' or 'CalHEERS' that initiated the VLP Step transaction.
3. Validation/error messages display the LRS reference in the message phrase.
4. The Undeliverable Email Batch Job PO19C437 is sending Correspondence to Central Print without checking for the "E-Notified" status.

#### Request:

1. Per Design Difference ID (DDID) 1991, update the outbound email domain from <lrsapplication@dpss.lacounty.gov> to <application@calsaws.org> in CalSAWS.
2. Update field name/labels and field values to CalSAWS on the VLP pages. Update CalACES Case Number' and 'CalACES County'.

- VLP Step 1A Re-Verify Request Detail
- VLP Step 1B Re-Submit with SEVIS ID Request Detail
- VLP Step 2 Initiate Additional Verification Request Detail
- VLP Step 3 Initiate Third Verification Request Detail

This page lists 'CalACES Case Number' in the search results.

- VLP Search
3. Update validation/error messages to display CalSAWS in the message phrase.
  4. Update the logic for the Undeliverable Email Batch Job PO19C437 to check for "E-Notified" status and to run for all counties.

#### Recommendation:

1. Update outbound email domain for emails sent to users and customers.
2. Update field name and field value for the following VLP pages:
  - a. VLP Step 1A Re-Verify Request Detail
  - b. VLP Step 1B Re-Submit with SEVIS ID Request Detail
  - c. VLP Step 2 Initiate Additional Verification Request Detail
  - d. VLP Step 3 Initiate Third Verification Request Detail
  - e. VLP Search
3. Update LRS references in Validation/error Messages.
4. Update the logic for the Undeliverable Email Batch Job PO19C437 to check for "E-Notified" status and to run for all counties.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

N/A - CalSAWS DD&I

**Alternative Procedure** N/A - CalSAWS DD&I

**Description:**

**Operational Impact:**

**Estimate:** 517

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	194	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	68
Tech Arch :	180	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before:

Update the outbound email domain from <lrsapplication@dpss.lacounty.gov> to be <application@calsaws.org>.

Below is the list of online pages that will be impacted with this change that are sending outbound emails from CalSAWS.

Contact Detail

Appointment Detail

Reception Log

Oversight Agency Staff

Security Assignment Detail

Note: When the email server reaches maximum threshold of outbound emails in a day, the email account will be switched from <application@calsaws.org> to <application1@calsaws.org>, <application2@calsaws.org>, etc.

There is no Section 2.7.

After:

Update the outbound email domain for the email accounts given below:

Email Accounts As-Is Email Accounts To-Be

<lrsapplication@dpss.lacounty.gov> <application@calsaws.org>

<lrsapplication-dev@dpss.lacounty.gov> <application.dev@calsaws.org>

<batch-ops@dpss.lacounty.gov> <batch.ops@calsaws.org>

<batch-ops-dev@dpss.lacounty.gov> <batch.ops.dev@calsaws.org>

<e-notification-noreply@dpss.lacounty.gov> <e-notification.noreply@calsaws.org>

<e-notification-noreply-dev@dpss.lacounty.gov> <e-notification.noreply.dev@calsaws.org>

The following email accounts will be added to CalSAWS so that outbound emails can continue to be sent from the system after reaching the current maximum threshold of 10,000 emails/day.

a. <application1@calsaws.org>

b. <application2@calsaws.org>

c. <application3@calsaws.org>

d. <e-notification1.noreply@calsaws.org>

Note: When the email server reaches maximum threshold of 10,000 outbound emails in a day, the email account will be switched from <application@calsaws.org> to <application1@calsaws.org>, <application2@calsaws.org>, <application3@calsaws.org> and similarly <e-notification.noreply@calsaws.org> to <e-notification1.noreply@calsaws.org>.

Section 2.7 is added.

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 75

System Test Support ETC 1: 68

After:

Batch/Interfaces ETC 1: 150

System Test Support ETC 1: 120

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:





## [CA-223277] Update LA County Web Services to Include County Code

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Rupalatha Putta</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Balakumar Murthy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>629</b>
Reporter:	<b>Jason Osterwald</b>	Regulation Reference:		Created:	<b>12/23/2020 04:03 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Grady Howe</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Laura on 1/25/2021

**Expedite Approval:** Approved by Laura on 1/25/2021

**Current Design:** There are currently 24 Web Services for LA County that do not include a county code.

**Request:** Update the LA County Web Services to include a county code.

**Recommendation:** Add county check for the LA County specific web services

### Outreach

#### Description:

**Migration Impact Description:** NA, LA Only impact

#### Migration Impact Analysis:

#### Alternative

**Procedure Description:** No alternate procedure available.

#### Operational Impact:

#### Estimate:

**629**

Automated Test :	0	Batch/Interfaces :	509	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	120	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

#### Content Revision

#### Description-1:

1. Recommendation Change:

Before: The recommendations for the SCR are to add county code checks to the following webservices:

1. Accounts (Inbound)

a. resetPin

b. getCustomerContactDetails

c. updateCustomerContactDetails

d. emailVerification

e. emailConfirmation

f. getCustomerIdPin

2. ApplicationTransfer (Inbound)

a. voterDetails

- b. duplicateGRApplication
- c. prepopulateGrApplication
- 3. Appointments (Inbound)
  - a. getPendingAppointments
- 4. CaseInquiry (Inbound)
  - a. getEbtDetails
  - b. getEbtHistory
  - c. getParticipantData
- 5. Notices (Inbound)
  - a. getAvailableNotices
  - b. getNotice
- 6. IVR (Inbound)
  - a. getCustomerIDPin
- 7. ApplicationUpdate (Outbound)
  - a. updateApplicationStatus
  - b. updatePin
- 8. FormsService (Outbound)
  - a. updateFormStatus
  - b. sendForm
- 9. TransferApplication (Outbound)
  - a. appMissingVerifs
- 10. EDMS (Outbound)
  - a. dpssQuery
  - b. importPackage
  - c. downloadFile
- 11. CSC (Outbound)
  - a. taskOwnerUpdate
  - b. taskClose

After: The recommendations for the SCR are to add county code checks to the following webservices:

- 1. Accounts (Inbound)
    - a. resetPin
    - b. updateCustomerContactDetails
    - c. emailVerification
    - d. emailConfirmation
    - e. getCustomerIdPin
  - 2. ApplicationTransfer (Inbound)
    - a. duplicateGRApplication
  - 3. Appointments (Inbound)
    - a. getPendingAppointments
  - 4. CaseInquiry (Inbound)
    - a. getEbtDetails
    - b. getEbtHistory
    - c. getParticipantData
  - 5. Notices (Inbound)
    - a. getAvailableNotices
  - 6. IVR (Inbound)
    - a. getCustomerIDPin
  - 7. FormsService (Outbound)
    - a. updateFormStatus
- BATCH JOB - PO19C435 and properties need to be updated
- 8. EDMS (Outbound)
    - a. dpssQuery
    - b. importPackage
- BATCH JOB - PB19C991 and properties need to be updated

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

- 1. Recommendation Change:
- Before:
- After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-222411] Imaging DDID 2524 Training: Create Job Aids for CalSAWS Imaging Solution

Team Responsible:	<b>Imaging</b>	Assignee:	<b>Rachel Cousineau</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Rachel Cousineau</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>150</b>
Reporter:	<b>Rachel Cousineau</b>	Regulation Reference:		Created:	<b>12/04/2020 02:34 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approved by Ashley Arnold 12/4/20

**Expedite Approval:**

**Current Design:** Currently there are no job aids for the new CalSAWS Imaging Solution.

**Request:** Create new job aids for the CalSAWS Imaging Solution.

**Recommendation:** Create the following new job aids for the CalSAWS Imaging Solution:

1. JA Imaging - Drawers and Index Values
2. JA Imaging - Queues and Exceptions
3. JA Imaging - Single Case Scanning and Virtual Printing
4. JA Imaging - Multi-Case Scanning
5. JA Imaging - Specialty Scan Modes

**Outreach Description:** New Job Aid

**Migration Impact Description:** Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** **150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	150
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:

Before:

Create the following new job aids for the CalSAWS Imaging Solution:

1. JA Imaging - Drawers and Index Values
2. JA Imaging - Queues and Exceptions

3. JA Imaging - Single Case Scanning and Virtual Printing
4. JA Imaging - Multi-Case Scanning
5. JA Imaging - Specialty Scan Modes

After:

Create the following new job aids for the CalSAWS Imaging Solution:

1. JA Imaging - Drawers and Document Properties
2. JA Imaging - Queues and Exceptions
3. JA Imaging - Single Case Scanning and Virtual Printing
4. JA Imaging - Multi-Case Scanning
5. JA Imaging - Specialty Scan Modes

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

**End Content Revisions**