

CalSAWS | CalSAWS GR/GA SCR- CA-215920 DDID 2314/2319: Four New NOAs Design for non-CalWIN County, & SCR CA-215927/DDID 2686 Fiscal Changes

Date: March 24,2021	Location: Via Teams
Time: 2:00PM -5:00PM	Meeting Called by: Caroline Bui BuiC@CalSAWS.org Adelaide Mendoza MendozaAD@CalSAWS.org

Attendees: Adelaide Mendoza, Caroline Bui, Dena DeLapp, Dennis Kohn, Camie Callis, Deanna Rotert, Taylor Fitzhugh, Ritu Chinya, Stephanie Hugo, Gopal Vedula, Jennifer Chen, Peterson Etienne, Cathay Lawrence, Joe Mendez, Ayman Hussein, Anbu Venkataraman, Franz Lightle, Denise Barajas, Susette Gee, Deron Schab, Matt Vandereyck

Region 1-Babatunde Iroko, Curt Dodson for Shari Garrity, Jerry Kulper, Shari Penrod-Mills

Region 2- Stacie McNally, Ilda Torrez

Region 3- Amanda Bline

Region 4-Chrisa Jones, Beth Heinz, Dino Licon

Region 5- Kristen Timmins, Belinda Sagun, Rosario Arguelles for Roann Brewer, Sonia Garcia, Leopoldo Huerta,

Region 6- Nicholas Lopez, Vinh Tran, Yvonne Portillo

Meeting Notes: Region 6 is responsible

Topic	Lead
<p>SCR Review</p> <ul style="list-style-type: none"> • CA-215920 DDID 2314/2319: Four New NOAs Design for non-CalWIN County Review • Gainwell: ○ CalWIN template was modified to CalSAWS template for NOAs. The State Hearing section will be adjusted to specific county needs. There will also be a 'header, body and rules" that can include customizable language. The back page/second page of the NOA is also customizable and can have double/single column. • R1: ○ The rules section will be different in each county so we need to be sure that those are customizable. We are building list of NOAs to migrate from CalWIN to CalSAWS. • Gainwell: ○ Each county will continue to have custom NOAs. • R1: ○ NOAS from CALWIN were changed to CalSAWS 1 2 3 4. • R5: ○ Question: Once the form is customized by County, will there be editable sections? Will the only area users can modify be the date? (Case Worker) • Gainwell : 	Cathay, Caroline

- Any variables that aren't pre-populated can be entered by user. There is a freeform/append text in the body of the NOA as well.
- Page 2/back page can be completely customized, including the phone number.
- Cathay:
- Design Documents
- **CalSAWS 1 NOA – Approval**
- Add Approval NOA to repository. NOA will have LRS/CalSAWS standard header.
- NOA available in all languages that are in CalWIN.
- NOA will have language that can be customized.
- Does not include County back page.
- Counties can customize fair hearing text. NOA header text can be customized. NOA rules are customizable by county.
- NOA footer is also customizable by the county.
- NOA budget text is also customizable by county.
- We used a State back 9 as a sample but they can be customized. Texts, phone numbers are all customizable.
- **CalSAWS 2 NOA – Denial**
- Add approval NOA to repository. NOA will have LRS/CalSAWS standard header.
- NOA available in all languages that are in CalWIN
- NOA will have language that can be customized.
- Does not include County back page.
- Counties can customize fair hearing text. NOA header text can be customized. NOA rules are customizable by county.
- NOA footer is also customizable by the county.
- NOA budget text is also customizable by county.
- We used a State back 9 as a sample but they can be customized. Texts, phone numbers are all customizable.
- **CalSAWS 3 NOA – Change**
- Add approval NOA to repository. NOA will have LRS/CalSAWS standard header.
- NOA available in all languages that are in CalWIN
- NOA will have language that can be customized.
- Does not include County back page.
- Counties can customize fair hearing text. NOA header text can be customized. NOA rules are customizable by county.
- NOA footer is also customizable by the county.
- NOA budget text is also customizable by county.
- We used a State back 9 as a sample but they can be customized. Texts, phone numbers are all customizable.
- **CalSAWS 4 – Discontinuance**
- Add approval NOA to repository. NOA will have LRS/CalSAWS standard header.

- NOA available in all languages that are in CalWIN
- NOA will have language that can be customized.
- Does not include County back page.
- Counties can customize fair hearing text. NOA header text can be customized. NOA rules are customizable by county.
- NOA footer is also customizable by the county.
- NOA budget text is also customizable by county.
- We used a State back 9 as a sample but they can be customized. Texts, phone numbers are all customizable.
- R4:
 - **Question:** CalSAWS 4, How is the notice going to be generated? It would normally generate off other program assistance list page.
- Gainwell:
 - You can create notices available for manual generation. If there is a situation that does not automatically trigger, user can go in and manually generate NOA.
- Caroline:
 - This is for C-IV counties opting into GAGR solutions. If you want to opt-in, you can also create notices that can be generated manually or auto-triggered. The auto-generated NOAs may require an SCR to add the triggers.
 - **Question:** Why do we need imaging barcode on NOA? It's already generated.
- Gainwell:
 - As part of the CalSAWS template, they have an imaging QR code on bottom, used by imaging systems and other services. All documents in CalSAWS have this bar code.
- **Vote**
 - Region 1 – Yes 2 Votes
 - Region 2 – Yes
 - Region 3 – Yes
 - Region 4 – Yes 2 Votes
 - Region 5 – Yes 3 Votes
 - Region 6 – Yes 3 Votes

SCR Review

Deron, Caroline

- **SCR CA-215927/DDID 2686 Fiscal Change**
 - Deron:
 - GAGR Fiscal Changes
 - Adding GR Program code into existing framework. CalWIN framework into CalSAWS.
 - County Issuance Thresholds to be provided by CalWIN counties
 - No change to LA County GA/GR logic.
 - LA and C-IV will use existing logic.
 - Will update issuance thresholds, used to issue benefits without supervisor override.
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- Update previous potential benefit logic.
- Update overpayment adjustment logic.
- Update skip issuance logic.
- Update EBT Benefit Writer Batch jobs.
- R1:
 - **Question:** Had to implement EBT NOAS, there were State requirements. Were there any State requirements for GA/GR to have EBT NOAS?
- Deron:
 - Not aware of any; will look into it.
- Caroline:
 - Is this when EBT's are on hold for benefits not being used?
- R1:
 - Regulations that came out under category of EBT, there might be other programs that are affected. This can be for overpayments/recoupments. I recommend if there are any other requirements for NOA's and EBT for GA/GR.
- Caroline:
 - This is not within the scope of this change.
- R1:
 - This may need to be a separate change.
- **Vote**
 - Region 1 – Yes two votes
 - Region 2 – Yes
 - Region 3 – Yes
 - Region 4 – Yes two votes
 - Region 5 – Yes three votes
 - Region 6 – Yes three votes

SCR Review

- **CA 223768 - Adding GR Program code for Eligibility workload/SSIAP inventory pages.**
- Taylor:
 - The Eligibility Workload should display GR program code when the program is associated to the case. The SSIAP Workload Inventory page should display result regardless of the GA/GR program type code.
- **Vote**
 - Region1 – Yes 2 Votes
 - Region 2 – Yes
 - Region 3 – Yes
 - Region 4 – Yes 2 votes
 - Region 5 – Yes 3 votes
 - Region 6 – Yes 3 votes

Open Discussion

[Name]

- Item 1
- Item 2

Topic

Lead

- Item 3

(Optional)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
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1

2

#	Decision Made	Who Made the Decision	Date
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