[CA-216745] Blank or Invalid SSN Eligibility Requirement

Issue Type:	**SCR**	Team Responsible:	**Online**	Assignee:	**Araceli Gallardo**
Fix Version/s:	**[21.11]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**60**
Reporter:	**Araceli Gallardo**	Regulation Reference:		Created:	**05/28/2020 12:30 PM**
Status:	**Ready for Committee**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Funding Source ID:			
Other Agency Cross Reference:					

Current Design: In CalSAWS, workers can mark a blank SSN as 'Verified' and able to save the record successfully.

Request: Prevent a user from indicating a blank SSN as 'Verified'.

Recommendation:

Add a Validation in SSN Detail page, Verification List Page and Verification Detail page to prevent a user from indicating a blank SSN as 'Verified'.

1. SSN Detail page:
   A validation will be displayed when a SSN is blank and the 'Verified' field is set to 'Verified'.
   Validation Message: "SSN - Field is required when the verification is Verified."

2. Verification List page:
   A validation will be displayed when the associated SSN Detail record has a blank SSN and the user clicks on 'Verify' button.
   Validation Message: "Type - The associated SSN is blank and cannot be set to Verified."

3. Verification Detail page:
    A validation will be displayed when the associated SSN Detail record has a blank SSN and the Verification 'Status' field is set to 'Verified'.
   Validation Message: "Type - The associated SSN is blank and cannot be set to Verified."

4. Generate a list of all cases that have blank SSN and the SSN status is verified.

List Name: CA-216745 List of Cases with blank SSN and the SSN Status is verified.
List Criteria: Cases that have a person with a blank SSN with a Status of 'Verified and are:
• Active as of system date or up to 30 days prior.
• Inactive within the last 30 days.
Standard Columns:
• Case Name
• Case Number
• County
• Unit
• Unit Name
• Office Name
• Worker
Additional Column(s):
• First Name
• Last Name
• SSN Status
• Program
• Program Status
Frequency: One-time

Note: There will be more than one record per person, if a person is active in more than one program.

County Action: Workers must review the list and update the SSN 'Verified' field as appropriate.

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-216745

Outreach
Description:
Operational Impact: