

CalSAWS CCB Agenda

DATE	04/29/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CIV-107597	CA 217946	SB 80 -Changes to Vehicle Limits	Eligibility	91	C-IV M&O	Production Deployment	21.05.15
21.03	CIV-108057	CA-220357	Quarterly release testing for EBT vendor FIS - April 2021	Fiscal	10	C-IV M&O	Production Deployment	21.04.25
21.03	CIV-108714		County List: Active Cases with Deemed Sponsor Property	Eligibility	38	C-IV M&O	Production Deployment	21.04.22
21.03	CIV-108841		Add Announcement on C4Y - COVID 19 Rent Relief	Online	8	C-IV M&O	Production Deployment	21.04.06
21.03	CIV-108897		Apply 2 DBCRs needed for SCR C-IV 108316	Contact Center	10	County Purchase	Production Deployment	21.04.14
21.05	CIV-108748	CA-224660	ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES	Online	30	C-IV M&O	Production Deployment	21.06.xx

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CIV-107306		Custom Informational and Emergency Messages	Contact Center	120	County Purchase	No	21.05.XX
21.03	CIV-108690	CA-225817	Issue March 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	140	C-IV M&O	Production Deployment	21.04.17

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-216118		Migrate TEXT 100, TEXT 101 to CalSAWS	Client Correspondence	240	CalSAWS DD&I	No	21.05.x1
20.07	CA-219340		Batch Calendar update for CW/CF RD jobs for September to run them for the dates approved	Batch Operations	11	LRS M&E	Production Deployment	20.09.03
21.02	CA-223614	CIV-108493	Update Calaveras, Glenn, Madera, Mendocino and Riverside Holiday/Main Payroll Calendar 2021	Batch Operations	36	LRS M&E	Production Deployment	21.03.11
21.03	CA-215723		Eligibility Performance Refactor Phase III	Eligibility	5429	CalSAWS DD&I	Start Build	21.05.06
21.03	CA-217946	CIV-107597	SB 80 - Changes to Vehicle Limits	Eligibility	91	LRS M&E	Production Deployment	21.05.15
21.03	CA-220357	CIV-108057	Quarterly release testing for EBT vendor FIS - April 2021	Fiscal	20	LRS M&E	Production Deployment	21.04.25
21.03	CA-226091		County List: Active Cases with certain Income Types	Eligibility	37	LRS M&E	Production Deployment	21.04.12
21.03	CA-226639		Moving Mail Out Date for CW/CF RD Packets	Release Communication	1	C-IV M&O	Production Deployment	21.04.xx
21.03	CA-226907		Disable USB drive access on Consortium systems	Tech Ops	10	LRS M&E	Start Build	21.04.xx
21.03	CA-226941		SCR - Update the FTP Password for the FIS EBT Batch Jobs.	Batch Operations	10	LRS M&O	Production Deployment	21.04.06
21.03	CA-226943		SCR - Update the FTP Password for the MEDS Interface Batch Jobs.	Batch Operations	10	LRS M&O	Production Deployment	21.04.06

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CA-224660	CIV-108748	ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES	Online	30	LRS M&E	Production Deployment	21.06.xx
21.05	CA-225876		Batch job updates for C-IV Counties identified during Batch Regression Test	Batch/Interfaces	110	LRS M&E	Production Deployment	
21.07	CA-213981		MEDS Inbound Alert Automation - Convert to Multithreaded Model	Batch/Interfaces	511	CalSAWS DD&I	Start Build	
21.07	CA-214044		Imaging DDID 119 - Phase 1 Deployment for 58 Counties	Imaging	188	CalSAWS DD&I	No	21.09.25
21.07	CA-219596		Add validation to Transaction Detail page Effective Month field	Fiscal	84	LRS M&E	No	
21.07	CA-222654		Design: Server less strategy for APIs	Tech Arch	160	LRS M&E	No	
21.07	CA-223498		DDCR 5039: Create reports for Electronic Signatures within LRS	Reports	656	C-IV M&O	Start Build	
21.07	CA-225634		Update PB00CH204, PB00E182, and PO19C436 to look for new MC Reminder Notice 'CSF 164'.	CalHEERS	45	CalSAWS DD&I	No	
21.07	CA-225846		Update CalSAWS application to enable ForgeRock session management	Tech Arch	105	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-220839		Training: Update Orientation WBTs for 20.11 and 21.01 App Dev Changes	Training	220	LRS M&E	No	21.05.21
21.03	CA-225817	CIV-108690	Issue March 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	164	LRS M&E	Production Deployment	21.04.17
21.05	CA-200332	CIV-6660, CIV-11210, CIV-108479	DDCR 5039: Capture Electronic Signatures in CalSAWS	Client Correspondence	1437	C-IV M&O	Start Build	
21.05	CA-207637		ACL 19-93 - ABAWD - Phase III	Eligibility	8686	Premise	Start Build	
21.05	CA-214896		DDID 1629 FDS: Task Mgt - CalSAWS Automated Actions (Phase 4)	Batch/Interfaces	510	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CA-216592		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #4)	Analytics	62	CalSAWS DD&I	No	21.09.01
21.05	CA-217781		Implement Auxiliary Issuance Framework in CalSAWS	Fiscal	4239	Premise	Start Build	
21.05	CA-218822		DDID 2524 Training: Create WBT for CalSAWS Imaging Solution Overview	Imaging	160	CalSAWS DD&I	No	21.06.11
21.05	CA-223832		CLONE - DDID 1967, DDID 1955: Updates to Automated Tasks for MEDS Alerts	Online	105	CalSAWS DD&I	No	
21.05	CA-225159		DDID 2507: Imaging: default the Scan Date column in GENERATE_DOC to null date (12/1/9999)	Batch/Interfaces	25	CalSAWS DD&I	Start Build	
21.06	CA-217774		Update the Non-MAGI Screening Packet batch job to stop generating duplicates packets	Client Correspondence	112	LRS M&E	Production Deployment	
21.07	CA-216593		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #5)	Analytics	62	CalSAWS DD&I	No	22.01.28
21.07	CA-224407		Add option of 'No' to the Fiscal County Authorizations	Fiscal	814	LRS M&E	Start Build	
21.07	CA-225257		Default Address and Phone Number on Correspondence	Client Correspondence	335	LRS M&E	No	

3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **05/13/2021**.

4. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/25/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A

			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:

5/12/2020 - CH Release date changed

11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09 baseline release

12/8/2020 - C-IV to CalSAWS cutover date added

[CIV-107597] SB 80 -Changes to Vehicle Limits

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:	21.05.15	Expedite Changes:	Production Deployment	Estimate:	91
Reporter:	Janet Mitri	Regulation Reference:	ACL 19-67, ACL 21-38	Created:	07/15/2020 04:27 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA 217946

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 04/09/2021
Current Design: The vehicle limits for CW/RCA were last updated for FFY 2020 in SCR CA-209360_CIV-104559 with the following values:

- The vehicle equity disregard increased to \$25,000(CT 335-AN CW Motor Vehicle Disregard for C-IV and CT 335-AO CW Motor Vehicle Disregard for CalSAWS).

Request: Per ACL 21-38 effective July 1, 2021, the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year (2021) to the following value:

- The vehicle equity disregard will be increased from \$25,000 to \$25,483.

Recommendation:

1. Update CW/RCA EDBC rules that apply vehicle property limit amounts for Motor Vehicle Disregard to perform calculations based on the new limit.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Motor Vehicle Disregard.

Outreach

Description:
Migration Impact Description: CalSAWS will be implementing these updates with CA-217946.

Migration Impact Analysis:
Alternative Procedure Description: EDBC Override

Operational Impact:
Estimate: **91**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	25
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	44	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-108057] Quarterly release testing for EBT vendor FIS - April 2021

- Resolved: 04/15/2021 02:04 PM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.25	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/01/2020 01:57 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CA-220357

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 03/24/2021

Current Design: EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

Request: The CalSAWS project will need to conduct quarterly testing for these FIS EBT system releases.

Recommendation: Test FIS EBT release - April 2021

Outreach Description: N/A

Migration Impact Description: Joint design has been approved through Non-Committee Review.

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-108714] County List: Active Cases with Deemed Sponsor Property

- Resolved: 04/20/2021 05:38 PM

Team Responsible:	Eligibility	Assignee:	Gurjot Joia	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Data Change
Minor Version:	21.04.22	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Srinivasa Meenavalli	Regulation Reference:		Created:	03/05/2021 11:13 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Binh Tran	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee Review: Sarah Cox, Caroline Bui, Elisa Miller - 03/17/2021

Expedite Approval: Approved by Karen Rapponotti on 3/17/2021

Current Design: Currently in CIV, Deemed Sponsor Property (CT208) is entered thru Data Collection Pages and in CalSAWS this is automated. The changes are being handled as part of the SCR CA-224584. This SCR is to generate a Report for the CIV Impacted Cases for the Deemed Sponsor Property (CT208).

Request: Provide a list of all Active CW/CF/MC Cases for the given Deemed Sponsor Property Types in the Recommendation Section.

Recommendation: Provide a list of all Cases where at least one Person is Active/Ineligible/Pending to high date on CW/CF/MC program that has Deemed Sponsor record high dated with a type from the below list. Include the Standard Columns in all lists and Additional columns as specified below.

Standard Columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

List Name: Active CW/CF/MC Program Cases with Deemed Sponsor Properties

Deemed Sponsor Property Types:

CT208_38 - Deemed Sponsor - CalWORKs

CT208_39 - Deemed Sponsor - CalFresh

CT208_40 - Deemed Sponsor - Medi-Cal

Additional Columns:

- Program Code
- Person Name
- Person Number
- Property Type
- Property Amount

Note: Property Type Codes are associated to the Parent Table CT 202 - Property Category Code Liquid, Motor Vehicle, Personal and Real Property Categories.

Outreach Description: The lists will be posted to the following location:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-108714

Migration Impact Description: This is a list only SCR for the Deemed Sponsor Property records.

Migration Impact Analysis:

Alternative Procedure

Workers would need to manually identify these Impacted cases.

Description:

Operational Impact:

Estimate:

38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	28
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-108841] Add Announcement on C4Y - COVID 19 Rent Relief

- Resolved: 04/06/2021 10:33 AM

Team Responsible:	Online	Assignee:	Rashmi Holla	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.06	Expedite Changes:	Production Deployment	Estimate:	8
Reporter:	Janet Mitri	Regulation Reference:		Created:	03/30/2021 01:39 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Iadira Morales	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti (Build/production deploy) 3/17/2020

Current Design: C4Yourself is an online application that allows participants to apply benefits along with providing pertinent information to the participants.

Request: Add the following announcement to C4Y, "The CA COVID-19 Rent Relief program will assist eligible tenants to pay rent and utilities, for both past due or future payments and does not jeopardize other federal or state benefits. To apply, call (833) 430-2122 or visit COVID-19 Rent Relief.

Recommendation:

1. Add an additional message to the Announcement section of the C4Yourself website that will provide information to the participants in regard to COVID 19 Rent Relief program. Announcement will continue to display indefinitely.
 - a) Add the following message to the C4Yourself website announcement Section: "The CA COVID-19 Rent Relief program will assist eligible tenants to pay rent and utilities, for both past due or future payments and does not jeopardize other federal or state benefits. To apply, call (833) 430-2122 or visit COVID-19 Rent Relief."
 - i. 'COVID-19 Rent Relief' will be a hyperlink and clicking on the hyperlink will take the participants to the following website: https://housing.ca.gov/covid_rr/index.html
 - ii. This message will be available in Spanish , for all other threshold languages it will display in English. Spanish Translation: "El Programa de Ayuda Con La Renta de COVID-19 de California asistirá a los inquilinos elegibles a pagar alquiler y los servicios públicos, tanto para pagos vencidos como futuros, y no pone en peligro otros beneficios federales o estatales. Para presentar una solicitud, llame al (833) 430-2122 o visite Ayuda Con La Renta de COVID-19."
 - a) 'Ayuda Con La Renta de COVID-19' will be a hyperlink and clicking on the hyperlink will take the participants to the following website: https://housing.ca.gov/covid_rr/index.html

Outreach

Description:

Migration Impact Description: System/County specific data change.

Migration Impact

Description:

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 8

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	7	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	1	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-108897] Apply 2 DBCRs needed for SCR C-IV 108316

- Resolved: 04/14/2021 01:07 PM

Team Responsible:	Contact Center	Assignee:	Venketraman Ganesan	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Venketraman Ganesan	Change Type (SCR):	Data Change
Minor Version:	21.04.14	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Stephen Hanna	Regulation Reference:		Created:	04/13/2021 12:19 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	SB-05-2020
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: 4-14-2021 Approved Darcy Alexander - Technical Change

Expedite Approval: Approved by Karen Rapponotti 4-14-2021

Current Design: Index does not exist for Drivers License or EBT number.

Request: Apply linked DBCRs which exist in Assembly Test 3 (atlg03) and ST Agile 1 (syslg06) to Production just ahead of the greenlight for SCR C-IV 108316.

Recommendation: 1) Apply DBCR to Database

Outreach Description: Index will need to be put in place before Migration

Migration Impact Description:

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	5	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	5
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-108748] ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES

Team Responsible:	Online	Assignee:	Loan Vo	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Farhat Ulain	Change Type (SCR):	New Policy
Minor Version:	21.06.xx	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Loan Vo	Regulation Reference:	ACL 21-03	Created:	03/11/2021 10:24 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Loan Vo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-224660

Non-Committee Review: Non-Committee Review approval provided by Carlos Zepeda on 4/2/2021

Expedite Approval: Production deployment approval provided by JoAnne Osbourne on 4/2/2021

Current Design: In July 1987, the Department of Health Care Services (DHCS), and the California Department of Social Services (CDSS) implemented IEVS (Social Security Act 1137). The R-IEVS provides income and eligibility information at various times during the year, verifying program eligibility. ACL 17-41 provides processing timeframes for R-IEVS matches received on CalWORKs and CalFresh cases. CWDs were advised to prioritize R-IEVS matches received on open cases and process matches on closed cases as soon as administratively possible. The CDSS has been working closely with the CWD R-IEVS workgroup to prioritize and effectively manage the volume of these matches. CWDs reported most R-IEVS abstracts are non-discrepant due to the age of the data, lack of relevance to program eligibility, and difficulty of obtaining verification from the client or third party. Recent policy changes in CalFresh, (Brown and Espinosa-Tapia v. Lightbourne settlement) have affected the CWDs' ability to establish and collect overissuances (OI) beyond a 36-month timeframe.

Request: Per ACL 21-03, a request is being made for a one-time disposal of all abstracts that are over 24 months old, regardless of any fraud suspicion or status. After the one-time disposal, CWDs must not process R-IEVS match abstracts on open or closed cases older than 36 months, unless fraud is suspected in accordance with MPP Section 20-004. CWDs must develop and implement policies and procedures for the new processing guidelines by June 30, 2021. The CDSS will review policies and procedures for timely processing of R-IEVS abstracts during CWD SIU and IEVS County reviews.

Recommendation:

1. Apply a DCR to close all open abstracts that are over 24 months, regardless of any fraud suspicion, with the status as 'CL'.
2. Abstract that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is.
3. An open TASK for an IEVS Abstract will be closed.
4. Fields to be updated are:
Case Number
Case Name
Finding ID: If any
Abstract Type
Program
Review Date: Will be same as Closure Date
Closure Date: Will be same as Review Date
Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.

Outreach

Description:

Migration Impact Description: There is no Migration impact. The Recipient IEVS records will be closed without findings prior to migration in both C-IV and CalSAWS.

Migration Impact Analysis: No Impact

Alternative Procedure Description:
Operational Impact:
Estimate: **30**

None

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	25	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs

[CIV-107306] Custom Informational and Emergency Messages

Team Responsible:	Contact Center	Assignee:	Michael T. Wright	SPG Status:	Pending
Fix Version/s:	[21.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	21.05.XX	Expedite Changes:	No	Estimate:	120
Reporter:	Jared Kuester	Regulation Reference:		Created:	05/19/2020 04:31 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:	2021-03-05 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Counties are unable to record a custom Informational or Emergency message in their IVR.

Request:

Allow Counties to call a phone number and record a custom information or emergency message in the IVR

Recommendation:

1. Upgrade the existing County Call Flows to allow staff to record a custom message. See Visio for more information.
 - a. Informational messages are played after language selection in the call flow.
 - b. Emergency messages are played if the emergency flag is enabled and a customer requests to speak to an agent.

Outreach

Description:

Migration Impact

This change does not have any direct impact to migration as this change is in Amazon Connect only.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	120
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before:
IVR/CC ETC 1: 120

System Test Support ETC 1 = 0
After:
IVR/CC ETC 1: 80
System Test Support ETC 1 = 20

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:
After:



[CIV-108690] Issue March 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 04/15/2021 05:39 PM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	21.04.17	Expedite Changes:	Production Deployment	Estimate:	140
Reporter:	Janet Mitri	Regulation Reference:	ACWDL dated February 25, 2021	Created:	02/26/2021 02:34 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-225817

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2021

Current Design: The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:
 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for March 2021 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for January 2021 and February 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in January 2021 and February 2021 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the March 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in March 2021 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 4) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with

reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

- 5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 6) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 7) Add a Journal Entry with the following description for all the cases identified from the criteria above.

For January 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 04, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For February 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 29, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For March 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated February 25, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

- 8) Do a BSCR to schedule EBT Food writer and reader jobs to run on Saturday. POXXF401, POxxF441 daily Writers, and the readers PIXX463, PIXXF403 for 39 counties.

- 9) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-225817 in the 21.03 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

140

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	15	Reports Test :	0	Security :	0
System Test Support :	28	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

1) Create a DCR to insert Manual EDBC records for January 2021 and February 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:

- a. Include all cases with Active CalFresh program in January 2021 and February 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.

2) Create a DCR to insert Manual EDBC records for the March 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in March 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.

After:

1) Create a DCR to insert Manual EDBC records for January 2021 and February 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:

- a. Include all cases with Active CalFresh program in January 2021 and February 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.

- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- f. Create the manual EDBC records with RECALC_IND = 'N'

2) Create a DCR to insert Manual EDBC records for the March 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in March 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- f. Create the manual EDBC records with RECALC_IND = 'N'

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions

[CA-216118] Migrate TEXT 100, TEXT 101 to CalSAWS

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	Select a value
Fix Version/s:	[RWR]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:	21.05.x1	Expedite Changes:	No	Estimate:	240
Reporter:	Lawrence Samy	Regulation Reference:		Created:	05/04/2020 02:06 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	03/10/2021		

Non-Committee

Review:
Expedite Approval:
Current Design: The following forms do not exist in LRS/CalSAWS
 TEXT 100 - Text Notification Agreement
 TEXT 101 - Text Notification Cancellation Notice

Request: Migrate TEXT 100 and TEXT 101 to CalSAWS

Recommendation: 1. Add CSF 170 – Text Notification Agreement (11/2020) and CSF 171 – Text Notification Cancellation Notice (11/2020) Forms in English and Spanish Languages to CalSAWS System for all 58 counties.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **240**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	200
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	40	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-219340] Batch Calendar update for CW/CF RD jobs for September to run them for the dates approved

- Resolved: 09/03/2020 09:35 AM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Select a value
Fix Version/s:	[20.07]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Operational Enhancement
Minor Version:	20.09.03	Expedite Changes:	Production Deployment	Estimate:	11
Reporter:	Tiffany Cheung	Regulation Reference:		Created:	09/01/2020 09:22 AM
Status:	In Production	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:	Karen Rapponotti: 9/3/2020				
Current Design:	Currently the Batch Calendar for CW/CF RD jobs are scheduled to run for September on the following days: 1st Batch - 9/4 2nd Batch - 9/5				
Request:	Update the Batch Calendar for CW/CF RD jobs for September to run them for the dates approved: 1st Batch - 9/3 2nd Batch - 9/4				
Recommendation:	Create a BSCR to update the scheduled dates for CW/CF RD jobs for September to run them for the dates approved.				
Outreach Description:					
Migration Impact Description:	This is a one time calendar update that will not continue going forward.				
Migration Impact Analysis:	N/A				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	11				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	1
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	5
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-223614] Update Calaveras, Glenn, Madera, Mendocino and Riverside Holiday/Main Payroll Calendar 2021

- Resolved: 03/03/2021 10:20 AM

Team Responsible:	Batch Operations	Assignee:	Ryan O'Mary	SPG Status:	Approved
Fix Version/s:	[21.02]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Operational Enhancement
Minor Version:	21.03.11	Expedite Changes:	Production Deployment	Estimate:	36
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/07/2021 02:06 PM
Status:	In Production	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-108493
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Stephanie Kearney (Calaveras), Tina Flournoy (Glenn), Alfredo Velarde (Madera), Yolanda Luque (Mendocino), Mary Dodge (Riverside) - Approved - 01/22/2021

Expedite Approval: Karen Rapponotti - Approved - 02/24/2021

Current Design: The 2021 County Holiday Calendar was set with CRFI 20-033. SCR # CIV-108460 & CA-223373 in Release 20.11

Request: Calaveras, Glenn, Madera and Mendocino Counties have modified their Holiday Calendar.

Recommendation: Calaveras, Glenn, Madera and Mendocino Counties Only:
1. Update the County Holiday Calendar on the web portal to reflect the following dates:

(a) Calaveras County:

- Thursday 12/23/2021, Christmas Eve Observed (Closed)
- Thursday 12/30/2021, New Years Eve Observed (Closed)
- Monday 12/27/2021, Day after Christmas (Open)

(b) Glenn County:

- Wednesday 03/31/2021, Cesar Chavez Day (Closed)
- Thursday 12/23/2021, Christmas Eve Observed (Closed)
- Thursday 12/30/2021, New Years Eve Observed (Closed)

(c) Madera County:

- Monday 01/03/2022, New Years Day (2022) Observed (Open)

(d) Mendocino County:

- Friday 12/24/2021, Christmas Day Observed (Closed)
- Monday 12/27/2021, Day after Christmas Day Observed (Open)
- Friday 12/31/2021, New Years Eve (Closed)
- Monday 01/03/2022, New Years Day (2022) Observed (Open)

(e) Riverside County:

- Update Main Payroll to be Wednesday, September 22, 2021

2. Update the following Categories in CalSAWS System

- Holiday Dates: CT1262 (??)

3. Update the following Categories in BenefitsCAL

- Holiday Dates: CT1262 (??)

4. Update the IVR System with 2021 holidays.

5. Create a Batch Scheduler Change Request (BSCR) and Change Order to instruct the Batch Operations Team to update the County Interfaces to not run on the affected dates.

Outreach

Description:

Migration Impact

Same release in CIV/LRS

Description:

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate:

36

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-215723] Eligibility Performance Refactor Phase III

Team Responsible:	Eligibility	Assignee:	Eugenio Garcia Velasco	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Eugenio Garcia Velasco	Change Type (SCR):	Enhancement
Minor Version:	21.05.06	Expedite Changes:	Start Build	Estimate:	5429
Reporter:	Richard J. Weeks	Regulation Reference:		Created:	04/20/2020 03:32 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Performance	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved; L. Chavez (11/05/20) and J Osborn (11/09/20)

Current Design: The Save and Continue transaction performs a full case build out in order to determine what alterations to case data are required based on the EDBC results. This logic is also duplicated in the pseudo-authorization logic necessary to modify the in memory data when running a multi-month EDBC. During the Run EDBC transaction several data elements are still being requested using the foreign key. The system contains logic to represent aid received on another case as an OPA data object.

Request: Improve performance of the Run EDBC and Save and Continue transactions.

Recommendation:

- 1) Update the Save and Continue and Pseudo-Authorization logic areas so that the logic is only present in Pseudo-Authorization.2
- 2) Update Pseudo-Authorization to create data objects in a new table structure to instruct the Save and Continue transaction on what data needs to be updated.
- 3) Remove the case build out from the Save and Continue Transaction.
- 4) Expand the changes made in Phase I to be used for more of the data access during the run EDBC transaction.
- 5) Update the logic used when creating OPA objects for aid received through EDBC on other cases to reduce the number of database calls.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

5429

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	440	CalHEERS Test :	0	Client Correspondence :	440
DBA :	0	Design :	665	Eligibility :	3104
Fiscal :	330	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	450

Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-217946] SB 80 - Changes to Vehicle Limits

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:	21.05.15	Expedite Changes:	Production Deployment	Estimate:	91
Reporter:	Janet Mitri	Regulation Reference:	ACL 19-67, ACL 21-38	Created:	07/15/2020 04:24 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-107597
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 04/09/2021

Current Design: The vehicle limits for CW/RCA were last updated for FFY 2020 in SCR CA-209360_CIV-104559 with the following values:

- The vehicle equity disregard increased to \$25,000(CT 335-AN CW Motor Vehicle Disregard for C-IV and CT 335-AO CW Motor Vehicle Disregard for CalSAWS).

Request: Per ACL 21-38 effective July 1, 2021, the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year (2021) to the following value:

- The vehicle equity disregard will be increased from \$25,000 to \$25,483.

Recommendation: 1. Update CW/RCA EDBC rules that apply vehicle property limit amounts for Motor Vehicle Disregard to perform calculations based on the new limit.

2. Regression test impacted NOAs and Forms that populate the CalWORKs Motor Vehicle Disregard.

Outreach

Description:

Migration Impact Description: C-IV will be implementing these updates with CIV-107597.

Migration Impact Analysis:

Alternative Procedure

EDBC Override

Description:

Operational Impact:

Estimate: 91

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	16
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	43
Tech Arch :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-220357] Quarterly release testing for EBT vendor FIS - April 2021

- Resolved: 04/15/2021 02:04 PM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Kapil Santosh	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.25	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/01/2020 01:43 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-108057
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 03/24/2021

Current Design: EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

Request: The CalSAWS project will need to conduct quarterly testing for these FIS EBT system releases.

Recommendation: Test FIS EBT release - April 2021

Outreach

Description:

Migration Impact Description: Joint design has been approved through Non-Committee Review.

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	20	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226091] County List: Active Cases with certain Income Types

- Resolved: 04/12/2021 02:18 PM

Team Responsible:	Eligibility	Assignee:	Giovanni Gonzalez	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:	21.04.12	Expedite Changes:	Production Deployment	Estimate:	37
Reporter:	Srinivasa Meenavalli	Regulation Reference:		Created:	03/05/2021 10:05 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Binh Tran	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Consortium Review Approval:	03/16/2021		

Non-Committee Review:

Sarah Cox, Caroline Bui, Ignacio Lazaro, Elisa Miller - 03/17/2021

Expedite Approval:

Approved by Karen Rapponotti on 3/17/2021

Current Design:

Currently in CalSAWS, few Income types (CT186) are being changed as part of the SCR CA-224045. This SCR is to generate a Report for the changed Income Types.

Request:

Provide a list of all Active CW/CF/MC/FC Cases for the given Income Types in the Recommendation Section.

Recommendation:

Provide a list of all Cases where at least one Person is Active/Ineligible/Pending to high date on CW/CF/MC/FC program that has Income record high dated with a type from the below list. Include the Standard Columns in all lists and Additional columns as specified below.

Standard Columns:

- 1) Case Name
- 2) Case Number
- 3) County
- 4) Unit
- 5) Unit Name
- 6) Office Name
- 7) Worker ID

For CW/CF:

List Name: Active CW/CF Program Cases with Income Types

Income Types:

- CT186_06 - Cash Gift/Inheritance
- CT186_48 - Life or Burial Insurance

Additional Columns:

- Program Code
- Person Name
- CIN Number
- Income Type
- Income Amount

For FC:

List Name: Active FC Program Cases with Income Types

Income Types:

- CT186_12 - Child Support - Direct
- CT186_13 - Child Support - Excess
- CT186_15 - Spousal Support - Direct
- CT186_48 - Life or Burial Insurance

CT186_B4 - Child Support - Through LCSA
 CT186_B5 - Child & Spousal Support - Through LCSA
 CT186_B6 - Spousal Support - Through LCSA

Additional Columns:

- Facility Name
- Program Code
- Person Name
- CIN Number
- Income Type
- Income Amount

For MC:

List Name: Active MC Program Cases with Income Types

Income Types:

CT186_11 - Contribution - UAM In CF HH

CT186_A7 - Contribution - UAM Not In CF HH

Additional Columns:

- Program Code
- Person Name
- CIN Number
- Income Type
- Income Amount

Outreach

Description:

The list will be posted to the following location:
 CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CA-226091

Migration Impact

Description:

This is a LA County specific list request only SCR for the specified Income Type records.

Migration Impact

Analysis:

Alternative

Procedure

Workers would need to manually identify these Impacted cases.

Description:

Operational Impact:

Estimate:

37

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-226639] Moving Mail Out Date for CW/CF RD Packets

Team Responsible:	Release Communication	Assignee:	Tiffany Cheung	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Tiffany Cheung	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.xx	Expedite Changes:	Production Deployment	Estimate:	1
Reporter:	Tiffany Cheung	Regulation Reference:		Created:	03/22/2021 03:46 PM
Status:	Pending Approval	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Dorothy Avila	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Documentation	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by JoAnne Osborn on 3/31/2021.				
Expedite Approval:	Expedited Approval from JoAnne Osborn on 3/31/2021.				
Current Design:	The mail out date for the CW/CF redetermination packets is currently scheduled for a few days after the generation of the RD packets / a week after the mail out date for the MC Catch Up.				
Request:	Los Angeles County (DPSS) has requested to move the mail out date for the CW/CF redetermination packet closer to the 10 day cut-off date to allow staff to start processing the RDs as soon as the client receives the packet.				
Recommendation:	Move the mail out date for the CW/CF redetermination packets to the same day as 10 day cut-off. (e.g. April 19, 2021, May 19, 2021, June 19, 2021)				
Outreach Description:					
Migration Impact Description:	This change is for LA County only.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	1				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	1	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-226907] Disable USB drive access on Consortium systems

Team Responsible:	Tech Ops	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Joseph Chiaromonte	Change Type (SCR):	Enhancement
Minor Version:	21.04.xx	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Hila Carr	Regulation Reference:		Created:	03/30/2021 02:14 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Pending

Current Design: USB Devices are currently enabled on all Consortium devices.

Request: Request that all Consortium systems prohibit the connection of external drives via USB to comply with NIST 800-53 control MP-7

Recommendation: We currently have a GPO to disable writing to USB. We will modify the setting to disable read and write to USB storage devices for all Windows workstations, laptops and servers. On the workstations and laptops we also require a BIOS password to boot from USB. This effort will be completed by the Tech Support and Gainwell Teams.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: USB Drives will be accessible to users

Operational Impact Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	5	Training :	0
Translation :	0				



[CA-226941] SCR - Update the FTP Password for the FIS EBT Batch Jobs.

- Resolved: 04/06/2021 01:20 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Ryan O'Mary	Change Type (SCR):	Data Change
Minor Version:	21.04.06	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	03/31/2021 10:01 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by JoAnne Osborn - 03/31/2021

Expedite Approval: JoAnne- Approved - 03/31/2021

Current Design: The EBT (Electronic Benefit Transfer) system password for FIS (Fidelity Information System) for the CalSAWS project site will expire on 04/05/2021.

Request: Update the EBT FIS password for the CalSAWS project site.

Recommendation: Update the EBT FIS password for the CalSAWS project site prior to the April 05, 2021 expiration date.

Outreach

Description: County/System specific, will adopt at migration

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: NA

Operational Impact:
Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226943] SCR - Update the FTP Password for the MEDS Interface Batch Jobs.

- Resolved: 04/06/2021 01:18 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Pending QA Review
Fix Version/s:	[21.03]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Data Change
Minor Version:	21.04.06	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	03/31/2021 10:10 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ken Ford	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: JoAnne- Approved - 03/31/2021

Current Design: Update the FTP Password for the MEDS Interface Batch Jobs that will be expired on 04/09/2021.

Request: Update the MEDS Interface password for the CalSAWS project site.

Recommendation: Update the MEDS Interface password for the CalSAWS project site.

Outreach

Description:

Migration Impact Description: Adopt functionality at migration

Migration Impact Analysis:

Alternative Procedure: NA

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-224660] ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES

Team Responsible:	Online	Assignee:	Loan Vo	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Farhat Ulain	Change Type (SCR):	New Policy
Minor Version:	21.06.xx	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Loan Vo	Regulation Reference:	ACL 21-03	Created:	02/03/2021 04:22 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Loan Vo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-108748
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Non-Committee Review approval provided by Carlos Zepeda on 4/2/2021

Expedite Approval: Production deployment approval provided by JoAnne Osbourne on 4/2/2021

Current Design: In July 1987, the Department of Health Care Services (DHCS), and the California Department of Social Services (CDSS) implemented IEVS (Social Security Act 1137). The R-IEVS provides income and eligibility information at various times during the year, verifying program eligibility. ACL 17-41 provides processing timeframes for R-IEVS matches received on CalWORKs and CalFresh cases. CWDs were advised to prioritize R-IEVS matches received on open cases and process matches on closed cases as soon as administratively possible. The CDSS has been working closely with the CWD R-IEVS workgroup to prioritize and effectively manage the volume of these matches. CWDs reported most R-IEVS abstracts are non-discrepant due to the age of the data, lack of relevance to program eligibility, and difficulty of obtaining verification from the client or third party. Recent policy changes in CalFresh, (Brown and Espinosa-Tapia v. Lightbourne settlement) have affected the CWDs' ability to establish and collect overissuances (OI) beyond a 36-month timeframe.

Request: Per ACL 21-03, a request is being made for a one-time disposal of all abstracts that are over 24 months old, regardless of any fraud suspicion or status. After the one-time disposal, CWDs must not process R-IEVS match abstracts on open or closed cases older than 36 months, unless fraud is suspected in accordance with MPP Section 20-004. CWDs must develop and implement policies and procedures for the new processing guidelines by June 30, 2021. The CDSS will review policies and procedures for timely processing of R-IEVS abstracts during CWD SIU and IEVS County reviews.

Recommendation:

1. Apply a DCR to close all open abstracts that are over 24 months, regardless of any fraud suspicion, with the status as 'CL'.
2. Abstract that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is.
3. An open TASK for an IEVS Abstract will be closed.
4. Fields to be updated are:
Case Number
Case Name
Finding ID: If any
Abstract Type
Program
Review Date: Will be same as Closure Date
Closure Date: Will be same as Review Date
Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.

Outreach

Description:

Migration Impact

Description:

There is no Migration impact. The Recipient IEVS records will be closed without findings prior to migration in both C-IV and CalSAWS.

Migration Impact Analysis: CWS Program
Alternative Procedure Description: None
Operational Impact Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	25	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-225876] Batch job updates for C-IV Counties identified during Batch Regression Test

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	110
Reporter:	Amy Gill	Regulation Reference:		Created:	03/01/2021 04:40 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Carlos Zepeda on 4/6/2021				
Expedite Approval:	Karen Rapponotti on 4/6/2021				
Current Design:	During Batch Regression Test, several batch jobs were identified as not running for C-IV counties due to missing BPCR/BSCRs or Los Angeles County specific logic that needs to be updated to work for all counties.				
Request:	Update specified Batch jobs to run for the appropriate counties.				
Recommendation:	<p>Update the following Batch jobs to run for the specified counties:</p> <ol style="list-style-type: none"> 1. IEVS Disposition: PB00C993D 2. IEVS SAVE: PIXXC504D/PIXXC544 3. Eligible Child: PO33E704/PO33E705 and PO36E704/PO36E710 4. Head Start: PO36E705/PO36E711 5. WDTIP: PIXXE817/PIXXE818 				
Outreach Description:					
Migration Impact Description:	Batch Property and Scheduling updates in CalSAWS to allow batch jobs to run for specified counties.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	110				
Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-213981] MEDS Inbound Alert Automation - Convert to Multithreaded Model

Team Responsible:	Batch/Interfaces	Assignee:	Balakumar Murthy	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Balakumar Murthy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	511
Reporter:	Karthikeyan Krishnamoorthy	Regulation Reference:		Created:	02/27/2020 02:05 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Tech]	Consortium Review Approval:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 4/6/2021

Expedite Approval: Approval from Laura Chavez <ChavezL> on 4/6/2021

Current Design: Current MEDS Inbound Alert Automation is designed to operate as single thread batch job to process the records for each county separately.

Request: Convert MEDS Inbound Alert Automation to Multiithreaded, no functional change & technical only change..

Recommendation: Convert MEDS Inbound Alert Automation to Multi-thread model

Outreach Description:

Migration Impact Description: NA

Migration Impact Analysis:

Alternative Procedure Description: Continue running the current single batch job model/logic (already in production as part of go-live) but the completion times for this batch may extend over for the 58 county.

Operational Impact:

Estimate: 511

Automated Test :	0	Batch/Interfaces :	386	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	125
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-214044] Imaging DDID 119 - Phase 1 Deployment for 58 Counties

Team Responsible:	Imaging	Assignee:	Cory J. Wozniak	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cory J. Wozniak	Change Type (SCR):	Enhancement
Minor Version:	21.09.25	Expedite Changes:	No	Estimate:	188
Reporter:	Lynnel Silva	Regulation Reference:		Created:	02/28/2020 12:04 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Rhiannon Chin - 4/7/2020

Expedite Approval:
Current Design: C-IV is on a separate Imaging system from the rest of the 19 CalSAWS counties.

Request: Deploy C-IV on the CalSAWS Imaging solution.

Recommendation: Perform necessary system configuration changes to enable C-IV counties to be able to access and work in the CalSAWS Imaging solution.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure None

Description:

Operational Impact:

Estimate: **188**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	171
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-219596] Add validation to Transaction Detail page Effective Month field

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	84
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	09/10/2020 06:45 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Recovery Account Transaction Detail page field 'Effective Month' does not have any validation to ensure the date entered is not several months (or years) in the future.

Request: Prevent users from entering an Effective Date that is greater than one month in the future.

Recommendation:

1. On the Recovery Account Transaction Detail page, add a validation message that will prevent users from entering an Effective Date that is more than one month in the future.
2. Data Change any existing Transaction Detail records where the Effective Date is greater than the month after this SCR is implemented, to be the month after this SCR is implemented.

Outreach

Description:
Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:
Alternative Procedure Description: N/a

Operational Impact:
Estimate: **84**

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	48	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-222654] Design: Server less strategy for APIs

Team Responsible:	Tech Arch	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	160
Reporter:	Sumeet Patil	Regulation Reference:		Created:	12/10/2020 12:18 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Spring Boot RESTful APIs are currently deployed to EC2 instances in AWS Dev and Prod accounts.

Request:

With number of APIs growing, it increases the operational cost of these EC2 instances. Identify a strategy to reduce the dependency on ec2 instances.

Recommendation:

1. Prototype running Spring Boot Service inside AWS Lambda with minimal code changes.
2. Identify any limitations and strategy required to migrate the Spring Boot Services.
3. Identify Server less deployment options and explore alternatives for known Lambda limitations.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact

Description: NA

Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	160	Tech Ops :	0	Training :	0
Translation :	0				



[CA-223498] DDCR 5039: Create reports for Electronic Signatures within LRS

Team Responsible:	Reports	Assignee:	Sumanta Mukhopadhyay	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Greg Deogracia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	656
Reporter:	Thao Ta	Regulation Reference:		Created:	01/04/2021 03:52 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Contact Center Management]	Approved by Committee:	04/06/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited Start Build Approval provided by Karen J. Rapponotti on 4/8/2021

Current Design: LRS currently does not capture electronic signatures and does not have reports for them.

Request: Migrate the CIV Electronic Signature Request Report and Electronic Signature Request Management Report to support the Electronic Signature in LRS/CalSAWS.

Recommendation: The following reports will need to be created to support the Electronic Signature:
Electronic Signature Request Report
Electronic Signature Request Management Report

Note: CA-200332 is adding the electronic signatures within LRS. This SCR is the separation of the reports portion from that SCR.

Outreach

Description:

Migration Impact Description: No separate migration impact for reports. All migration impacts for electronic signatures are captured by parent SCR CA-200332.

Migration Impact

Analysis:

Alternative Procedure Description: Continue Ad Hoc Reports

Operational Impact:

Estimate: 656

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	480	Reports Test :	176
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-225634] Update PB00CH204, PB00E182, and PO19C436 to look for new MC Reminder Notice 'CSF 164'.

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Pramukh Karla	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Raj Devidi	Regulation Reference:		Created:	02/23/2021 11:40 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	03/31/2021		

Non-Committee

Review:
Expedite Approval:
Current Design: The batch MC Discontinuance Sweep job (PB00CH204), Non-MAGI Discontinuance Sweep job (PB00E182), and Transferred Forms Email Notification Sweep Job (PO19C436) are looking for old MC Reminder Notice form. With SCR CA-215031 MC Reminder Notice form has been replaced with CSF 164 form.

Request: Update PB00CH204, PB00E182, and PO19C436 to look for new CSF 164 form instead of old MC Reminder Notice form.

- Recommendation:**
1. Update batch MC Discontinuance Sweep job (PB00CH204) to look for new CSF 164 form instead of old MC Reminder Notice form.
 2. Update batch Non-MAGI Discontinuance Sweep job (PB00E182) to look for new CSF 164 form instead of old MC Reminder Notice form.
 3. Update Transferred Forms Email Notification Sweep Jo (PO19C436) to look for new CSF 164 form instead of old MC Reminder Notice form.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:
Alternative Procedure Description: N/A - DD&I Requirement

Operational Impact:

Estimate: **45**

Automated Test :	0	Batch/Interfaces :	25	Batch Operations :	0
CalHEERS :	10	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-225846] Update CalSAWS application to enable ForgeRock session management

Team Responsible:	Tech Arch	Assignee:	Sam Peterson	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	105
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/01/2021 10:11 AM
Status:	Committee Review	Impact Analysis:	[Online Performance, Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: The CalSAWS application uses ForgeRock for Identity and Access Management. The ForgeRock session for an authenticated user in CalSAWS application timeout after 20 mins of inactivity within ForgeRock.

Request: The CalSAWS application should sync the user activity between application session and ForgeRock session. This is required to support the activity of a user across multiple applications integrated with ForgeRock for authentication and Access.

Recommendation:

1. Update the CalSAWS session management architecture to extend the ForgeRock session. This will prevent the ForgeRock session from getting timed out after 20 mins.
2. The ForgeRock session will be timed out explicitly if the CalSAWS session is invalidated.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 105

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	80	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



[CA-220839] Training: Update Orientation WBTs for 20.11 and 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.05.21	Expedite Changes:	No	Estimate:	220
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/14/2020 10:50 AM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 15, 2020

Expedite Approval: Current Design: Orientation WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Orientation WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

Recommendation: Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 110-WBT-ORA-Orientation-01
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
2. 110-WBT-ORA-Orientation-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
3. 110-WBT-ORA-Orientation-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
4. 110-WBT-ORA-Orientation-05
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
5. 110-WBT-ORA-Orientation-07
 - a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-207133 (Add new Customer Appointment Search page)
 - c. CA-48393 (Add My Reports section on Home Page)
 - d. CA-214929 (Replace Utilities navigation bar)
6. 110-WBT-ORA-Orientation-08
 - a. CA-207434 (Add new values to the Purpose drop list on the Reception Log List and Detail pages)
 - b. CA-201446 (Add a Meeting Started button in the form of a Play icon on the Reception Log Detail page in Edit mode when status is Worker Notified or Worker Acknowledged)
 - c. CA-200487 (Add a No Response button to the Message Center)
 - d. CA-201435 (Auto populate the Worker ID field on the reception Log Detail page with a list of workers associated to the selected case)
 - e. CA-48393 (Add My Reports section to Home Page)
 - f. CA-214929 (Replace Utilities navigation bar)
7. 110-WBT-ORA-Orientation-09
 - a. CA-48393 (Add My Reports section to Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
8. 110-WBT-ORA-Orientaion-10
 - a. CA-214929 (Replace Utilities navigation bar)
9. 110-WBT-ORA-Orientation-11
 - a. CA-214929 (Replace Utilities navigation bar)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

220

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	220
Translation :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change:
N/A

Content Revision

Accepted

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: Fix Version 21.01 Minor Release: 21.03.19
After: Fix Version 21.03 Minor Release 21.05.21

4. Funding Source Change:
N/A

Content Revision

Pending CCB

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:

Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 110-WBT-ORA-Orientation-01
 - CA-48393 (Add My Reports section on Home Page)
 - CA-214929 (Replace Utilities navigation bar)
- 110-WBT-ORA-Orientation-03

- a. CA-48393 (Add My Reports section on Home Page)
- b. CA-214929 (Replace Utilities navigation bar)
- 3. 110-WBT-ORA-Orientation-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
- 4. 110-WBT-ORA-Orientation-05
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
- 5. 110-WBT-ORA-Orientation-07
 - a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-207133 (Add new Customer Appointment Search page)
 - c. CA-48393 (Add My Reports section on Home Page)
 - d. CA-214929 (Replace Utilities navigation bar)
- 6. 110-WBT-ORA-Orientation-08
 - a. CA-207434 (Add new values to the Purpose drop list on the Reception Log List and Detail pages)
 - b. CA-201446 (Add a Meeting Started button in the form of a Play icon on the Reception Log Detail page in Edit mode when status is Worker Notified or Worker Acknowledged)
 - c. CA-200487 (Add a No Response button to the Message Center)
 - d. CA-201435 (Auto populate the Worker ID field on the reception Log Detail page with a list of workers associated to the selected case)
 - e. CA-48393 (Add My Reports section to Home Page)
 - f. CA-214929 (Replace Utilities navigation bar)
- 7. 110-WBT-ORA-Orientation-09
 - a. CA-48393 (Add My Reports section to Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
- 8. 110-WBT-ORA-Orientaion-10
 - a. CA-214929 (Replace Utilities navigation bar)
- 9. 110-WBT-ORA-Orientation-11
 - a. CA-214929 (Replace Utilities navigation bar)

After:

Update the following Orientation WBTs to reflect changes implemented with the App Dev SCR(s) listed:

- 1. 110-WBT-ORA-Orientation-01
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 - c. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
- 2. 110-WBT-ORA-Orientation-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 - c. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
- 3. 110-WBT-ORA-Orientation-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 - c. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
- 4. 110-WBT-ORA-Orientation-05
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 - c. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
 - d. CA-213876 (Call Log Enhancements)
- 5. 110-WBT-ORA-Orientation-07
 - a. CA-207435 (Relabel the YBN Appointment # field to Self-Service Appointment # on the Customer Schedule Search page)
 - b. CA-207133 (Add new Customer Appointment Search page)
 - c. CA-48393 (Add My Reports section on Home Page)
 - d. CA-214929 (Replace Utilities navigation bar)
 - e. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
- 6. 110-WBT-ORA-Orientation-08
 - a. CA-207434 (Add new values to the Purpose drop list on the Reception Log List and Detail pages)

- b. CA-201446 (Add a Meeting Started button in the form of a Play icon on the Reception Log Detail page in Edit mode when status is Worker Notified or Worker Acknowledged)
 - c. CA-200487 (Add a No Response button to the Message Center)
 - d. CA-201435 (Auto populate the Worker ID field on the reception Log Detail page with a list of workers associated to the selected case)
 - e. CA-48393 (Add My Reports section to Home Page)
 - f. CA-214929 (Replace Utilities navigation bar)
 - g. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
 - h. CA-213876 (Call Log Enhancements)
- 7. 110-WBT-ORA-Orientation-09
 - a. CA-48393 (Add My Reports section to Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 - c. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
 - 8. 110-WBT-ORA-Orientaion-10
 - a. CA-214929 (Replace Utilities navigation bar)
 - b. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)
 - 9. 110-WBT-ORA-Orientation-11
 - a. CA-214929 (Replace Utilities navigation bar)
 - b. CA-217839 (CalSAWS Rebranding on Logos, Text and TTS)

2. Estimate Change:

Before: 220

After: 320

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-225817] Issue March 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 04/15/2021 12:01 PM

Team Responsible:	Fiscal	Assignee:	Raghu Reddy	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:	21.04.17	Expedite Changes:	Production Deployment	Estimate:	164
Reporter:	Janet Mitri	Regulation Reference:	ACWDL dated February 25, 2021	Created:	02/26/2021 02:27 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-108690

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2021

Current Design:

The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for March 2021 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the January 2021 and February 2021 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:
 - a. Include all cases with Active CalFresh program in January 2021 and February 2021 benefit months and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- 2) Create a DCR to insert Manual EDBC records for the March 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size based on the following conditions:
 - a. Include all cases with Active CalFresh program in March 2021 and no Disaster Supplement issued yet.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
- 3) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 4) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with

reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

- 5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 6) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 7) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For January 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 04, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For February 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated January 29, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For March 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 04/xx/2021 due to COVID-19

Long Description: Per direction from ACWDL dated February 25, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

8) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-CIV-108690 in the 21.03 release.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

164

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	15	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

1) Create a DCR to insert Manual EDBC records for the January 2021 and February 2021 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:

- a. Include all cases with Active CalFresh program in January 2021 and February 2021 benefit months and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.

2) Create a DCR to insert Manual EDBC records for the March 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in March 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.

After:

1) Create a DCR to insert Manual EDBC records for the January 2021 and February 2021 benefit months for all CalFresh and TCF recipients who are Active for the month and have not yet received the Disaster Supplement benefit based on the following conditions:

- a. Include all cases with Active CalFresh program in January 2021 and February 2021 benefit months and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC

- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
- f. Create the manual EDBC records with RECALC_IND = 'N'

2) Create a DCR to insert Manual EDBC records for the March 2021 benefit month for all CalFresh and TCF recipients who are Active for the month and have received less than the maximum allotment for their household size

based on the following conditions:

- a. Include all cases with Active CalFresh program in March 2021 and no Disaster Supplement issued yet.
- b. Use the household size from the latest Accepted and Saved Regular EDBC
- c. Set the Authorized Amount is the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
- d. Exclude any Overpayments from the previous potential benefit calculation.
- e. Exclude the TCF cases with Overdue recert.
- f. Create the manual EDBC records with RECALC_IND = 'N'

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

**Content Revision
Status-4:
Content Revision
Description-4:**

After:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-200332] DDCR 5039: Capture Electronic Signatures in CalSAWS

- Resolved: 03/28/2021 12:35 PM

Team Responsible:	Client Correspondence	Assignee:	Quynh Nguyen	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1437
Reporter:	Maria Arceo	Regulation Reference:		Created:	01/25/2018 07:53 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Job Aid, Online Help]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2021-02-03 00:00:00	Other Agency Cross Reference:	CIV-6660, CIV-11210, CIV-108479

Non-Committee

Review:

Expedite Approval: Approved by Karen J.Rapponotti on 2/23/2021

Current Design: Customers can create a username and pin on the Electronic Signature Registration page; customers can then e-sign (Check to Sign only) for specific documents on the Electronic Signature page. The Security Questions page and the Reset Customer PIN page provide support for resetting a forgotten PIN.

Request: Replace the CalSAWS E-Sign (Check to Sign only) functionality with the C-IV system Check to Sign and CW/CF e-Sign functionality.

- Recommendation:**
1. Remove the 'Electronic Signature Registration' page, the 'Security Questions' page, and the 'Reset Customer Pin' page.
 2. Remove the 'Staff ID', 'Print Reason' fields, and YBN specific Self Service Portal references and add the document 'Variation', 'Initial Print Date' and 'Print Status' fields on the Document Detail page.
 3. Update the Electronic Signature page to allow the worker to request a signature using Text Message or the IVR in addition to an updated Check to Sign option.
 4. Update the e-Signature Document Detail page, allowing the Worker to view the Signature History and rename the page to 'Electronic Signature Document Detail'.
 5. Add three Automated Actions that will allow users to configure Task creation attributes when an e-Signature Request expires, is undeliverable or an e-Signature is received.

Outreach

Description:

Migration Impact

Description:

Changes to Telephonic and Electronic Signature pages including new Webservices to support new: texting, IVR, and customer portal functionality.

LRS is planning to implement this change with a future SCR but there currently is no SCR written or release planned for the change. Therefore, this SCR has been flagged within CCM as having design differences that will need to be evaluated and prioritized by the Consortium to determine the Migration approach.

Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1437

Automated Test :	0	Batch/Interfaces :	517	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	156
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	34	Online :	408	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	322
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:

2.2.3.15.a.i:

Before:

i. 'Variation'

1. Show as a hyperlink to open the pdf form in a new window
2. Show as "Final" for the first table row
3. If the selected document has a related document record, then:
 - a. If the related document is in the Overridden status show an "Original Non-Appended" Variation (table row)
 - b. If the related document is in the Translated status show an "English Version" Variation (table row)

After:

i. 'Variation'

1. Show as a hyperlink to open the pdf form in a new window
 2. Show as:
 - a. "Final" for the current/Final document
 - b. "Original Non-Appended" for an Overridden document
- Note: the "English Version" variation of a translated document can be viewed by clicking the link on the Distributed Documents Search page

2.2.3.16

Before: N/A

After:

Hide the Reprint Centrally button for the Migration Counties if the document date of the correspondence is before the Go Live Date. Note: This will not affect documents generated by Los Angeles County.
 Technical Note: The document date is stored in the Generate Document table. The go live date is stored in the Go Live Date column (Reference Table 21) in the County Code category (CT15).

2. Estimate Change:

Before:

Client Correspondence ETC 1: 126
 Client Correspondence ETC Total: 126
 Total Estimate: 1317

After:

Client Correspondence ETC 1: 156
 Client Correspondence ETC Total: 156
 Total Estimate: 1347

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:

2.2.3.1.d

Before:

d. Security Requirements for the 'eSign' button did not exist

After:

d. Protect this button with the ElectronicSignatureEdit security right

2.2.3.2.c

Before:

c. Security Requirements for the 'View eSign' button did not exist

After:

c. Protect this button with the e-SignatureDocumentDetailView security right

2.7.3.10.a.i.1

Before:

i. Compare the code (4 digits following CC) in the message and the phone number it was sent from with the list of saved E-signature Requests above.

1. If a match is found and the E-signature status is not "Expired"

a. Mark the E-signature record status as "Received".

b. Respond to the user with the Response to valid CC#### message

c. Add a new record to Customer Contact History with a Reason "E-signature complete"

After:

i. Compare the code (4 digits following CC) in the message and the phone number it was sent from with the list of saved E-signature Requests above.

1. If a match is found and the E-Signature status is "Sent" or "Incorrect Response"

a. Update status to "Received"

b. If multiple E-signature requests were sent for the same document, update status to "Already Received" for all other e-sign detail records for the same person with status of "Sent", "Not Sent", "Incorrect Response"

c. Set the "E-signature complete" indicator if signatures from all are received

d. Respond to the user with the Response to valid CC#### message

e. Create Task - Electronic Signature Request Received: Review (See section 2.6.3.3)

f. Add a new record to Customer Contact History with a Reason "E-signature complete"

g. Create Journal - Electronic Signature Request Successful Verification (See section 2.3.3.19)

2.7.3.10.a.i.4

Before: Details for Canceled E-Signature Request did not exist

After:

4. If found and the E-signature status is "Canceled"

a. Respond to the user with the Response to E-signature no longer required CC#### message

b. Add a new record to Customer Contact History with a Reason "Canceled"

2.7.3.10.a.i.5

Before: Details for Already Received E-Signature Request did not exist

After:

5. If found and the E-signature status is "Already Received"

a. Respond to the user with the Response to E-signature no longer required CC#### message

b. Add a new record to Customer Contact History with a Reason "Already Received"

2.7.3.11

Before: Details for Undeliverable E-Signature Request did not exist

After:

11. Undeliverable E-Signature Request text message details: if message is unsuccessful

a. Update status to Sending Error

b. Create Task - Electronic Signature Request Undeliverable: Review (See section 2.6.3.2)

c. Create Journal - Electronic Signature Request Undeliverable (See section 2.3.3.22)

d. Add a new record to the Customer Contact History page

2. Estimate Change:

Before:

Batch/Interfaces ETC 1: 374

Client Correspondence ETC Total: 75

Total Estimate: 1347

After:

Batch/Interfaces ETC 1: 431

Client Correspondence ETC Total: 86

Total Estimate: 1407

Before:

System Test Support ETC 1: 250

System Test Support ETC Total: 50

Total Estimate: 1347

After

System Test Support ETC 1: 268

System Test Support ETC Total: 54

Total Estimate: 1407

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-207637] ACL 19-93 - ABAWD - Phase III

- Resolved: 03/28/2021 12:36 PM

Team Responsible:	Eligibility	Assignee:	Praveen Badabhagni	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Mark Keehn [X]	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	8686
Reporter:	Jason M. Francis	Regulation Reference:	ACL 19-93	Created:	03/28/2019 03:20 PM
Status:	System Test	Impact Analysis:	[Central Print, Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ABAWD
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	2020-12-17 00:00:00	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

JoAnne Osborn approved on 12/18/2020, Content Revision 1 approved by Karen Rapponotti on 3/15/2021

Current Design:

Currently a user is required to define whether a non-exempt ABAWD is meeting or not meeting the work requirement. This is accomplished by updating the ABAWD Time Limit Month Detail page, or, in some scenarios, by defining the work requirement from the CF EDBC page.

Request:

Automate the ABAWD work requirement determination.
Make updates to the Work Registration Exemption logic and ABAWD Status logic.

Recommendation:

- Online
1. Update Left Navigation - All stand-alone ABAWD pages will be gathered under a single collapsible task navigation section.
 2. Add a new ABAWD Requirement Summary page. The ABAWD Requirement Summary page displays a list of ABAWD records for the household within a given month. This list will be displayed at the case level with the appropriate ABAWD information.
 3. Add a new ABAWD Requirement Person Summary page. This page provides details related to a person's ABAWD Status, including work registration exemptions and how their work requirement status was determined.
 4. Add a new Local Minimum Wage List page. The Local Minimum Wage List page displays a list of records that have been created through the Local Minimum Wage Detail page and provides access to that page.
 5. Add a new Local Minimum Wage Detail page. The Local Minimum Wage Detail page captures, displays, and manages the fields for Local Minimum Wage.
 6. Add a new ABAWD Exemption List page. The ABAWD Exemption List page allows users to view and manage manual ABAWD exemptions.
 7. Add a new ABAWD Exemption Detail page. The ABAWD Exemption Detail page captures and manages manual exemptions for the participant.
 8. Add a new Workfare Requirement Calculator page. The Workfare Requirement Calculator page will be used to allow the user to run and display the Workfare Requirement.
 9. Add a new Non-Scheduled Activities List page. The Non-Scheduled Activities List page is used to track non-CFET activities of participants which are not scheduled by a CalFresh Employment and Training (E&T) worker.
 10. Add a new Non-Scheduled Activity Detail page. The Non-Scheduled Activity Detail page captures, displays, and manages the fields for Non-Scheduled Activities.
 11. Add a new Non-Scheduled Activity Hours Detail page. The Non-Scheduled Activity Hours Detail page captures, displays, and manages monthly hours for Non-Scheduled Activities.
 12. Update the Employment Hours page to allow the capture of zero hours and an indicator for when to 'Use Self-Employment Calculation for ABAWD'.
 13. Update the Activity Hours page to allow the capture of zero hours.

Eligibility

14. Update the ABAWD Status section of the CF EDBC Summary page to account for the work requirement being determined by the system.

15. Add a new ABAWD Requirement Person Summary page. This page provides details related to a person's ABAWD Status, including work registration exemptions and how their work requirement result was determined. This page is only viewable from the CF EDBC Summary page.
 16. Add new logic to determine whether a non-exempt ABAWD who is not geographically waived has met the Work Requirement.
 17. Update the Work Registration exemption logic to prevent more than one person from being identified as exempt for 'Cares for Dependent Child Under 6'. Existing logic will allow anyone who has care and control of a qualifying child to receive this exemption.
 18. Update the ABAWD Status logic to include the following changes:
 - a. Treat a person receiving TCF as a Non ABAWD with a reason of TCF.
 - b. Treat a person manually identified by the user as 'Applied for Disability Benefits' as an Exempt ABAWD with a reason of 'Applied for Disability Benefits'.
 - c. Treat a person manually identified by the user as 'Participating in an ORR Training Program at Least Half Time' as an Exempt ABAWD with a reason of 'Participating in an ORR Training Program at Least Half Time'.
- Batch
19. Update the Super Trigger process and subsequent data collection changes required to identify cases for ABAWD Determination reevaluation.
 20. Update the ABAWD Determination Sweep logic to account for new ABAWD data triggers.
 21. Update the ABAWD Time Limit Sync Job to account for new ABAWD Status and ABAWD Status Reasons.

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the CW/CF Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

In the absence of this change, the user will be required to continue to manually define whether the ABAWD work requirement was met. This is done by the user manually setting this information on the Time Limit page.

Operational Impact:

Estimate:

8686

Automated Test :	0	Batch/Interfaces :	276	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	1675	Eligibility :	1430
Fiscal :	628	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	1403	Performance :	0
Release Communication Support :	580	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	1427
Tech Arch :	0	Tech Ops :	0	Training :	380
Translation :	0.0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

Before:

Multiple instances throughout design doc:

- All instances of the name format "[Last], [First] [Age][Gender]"
- Some instances of Security Groups wording did not match the Security Matrix's wording
- All instances of "household participants" needed to be changed for clarification

Section 2.1.3

3. Move the existing 'ABAWD Status 'option beneath the collapsible ABAWD section.

Section 2.4.3:

- 'To' field description was missing a validation for dates being entered
- Default sort order for the results table was missing from the description section

Section 2.5.3:

- 'End Month' field description was missing a validation for dates being entered
- 'Save and Return Button' was missing effective dating logic wording

Section 2.6.3

- 'To' field description was missing a validation for dates being entered
- Default sort order for the results table was missing from the description section
- Participants are referred to as Household Participants in the Exemption List page descriptions
- Section 2.7.3
- 'Name' field description was missing wording about it being a required field
- Participants are referred to as Household Participants in the Exemption Detail page descriptions
- Section 2.8.3
- 'Benefit Allotment' field description was missing the standard money constraint language and validation
- 'Minimum Wage' field description was missing the standard money constraint language and validation
- 'Calculate Button' description was missing clarification language regarding rounding language
- Section 2.13.3
- 3. Update the Validation message that triggers when a value is less than 0.1 to allow for 0 hours, up to 2 decimal places.
 - a. Change the Month validation to "Month values must range between 0 to 400"
 - b. Change the validation message for weekly values to "Weekly values must range between 0 to 99.99"
- Section 2.20.2
- Description #1.a.ii Customer Activity associated to a CFET or GROW program

After:

Multiple instances throughout design doc:

- All instances of the name format changed to "[Last], [First] [Age] [Gender Initial]"
- Some instances of Security Groups updated to match the security matrix verbatim
- Section 1.4
- Added assumption 1: "Fields not mentioned to be modified within the description of changes will retain their current functionality and logic."
- Added assumption 5: "Additional changes to CFET service types will be implemented as a future enhancement through CA-205009. Additional updates will also be applied to the Stat 47."
- Updated assumption 11: "Hours entered for a component other than Supervised Job Search / Job Club will be qualifying hours for that component. When entering hrs., if Job Club/Job Search is part of the CFET activity, the worker will have to make sure the Job Club/Job Search hrs. should not be more than 50% of the total hours of the component, as per CRPC #2233."
- Added assumption 12: "The system will not display ABAWD Work Requirement Detail information for a Partial Month."
- Section 2.1.3
- Change the description of changes in 2.1.3.3 to remove "beneath" with "within" --> "ABAWD Status 'option within the collapsible ABAWD section"
- Section 2.4.3:
- Added the validation "To date must be after the From date" to the 'To' field description
- Changed Household Participants' to 'CalFresh Program participants'
- Added the following sort order to the 'Begin Month' field description: "This table will be ordered by this column and the default order upon load will be descending"
- Section 2.5.3:
- Added the validation "End Month must be after the Begin Month" to the 'End Month' field description
- Added the following effective dating language to the 'Save and return Button' description: "Effective dating logic (non-continuous) will apply to this data so that there are no overlapping records, but we will not require a high-dated record"
- Section 2.6.3
- Added the validation "To date must be after From date" to the 'To' field description
- Changed Household Participants' to 'CalFresh Program participants'
- Added the following sort order to the 'Begin Date' field description: "This column will be the table's default sort order by descending"
- Section 2.7.3
- Added the following wording to the 'Name' field description: "This is a required field"
- Changed Household Participants' to 'CalFresh Program participants'
- Add the following validation to the "End Date" field: "Add a validation stating that the "End Date must be after the Begin Date."
- Added a "Close Button" with its description
- Added an "Edit" button with its description
- Section 2.8.3
- Added the following language to the 'Benefit Allotment' field description: "This will follow the system standard money constraint of 'XX.XX', negative values will not be accepted. Add a validation that states "Value must be

greater than 0". The trigger for this validation is when the Calculate Button is selected and the value of the 'Benefit Allotment' is less than or equal to 0. This is a required field."

- Added the following language to the 'Minimum Wage' field description: "This will follow the system standard money constraint of 'XX.XX', negative values will not be accepted. Add a validation that states "Value must be greater than 0". The trigger for this validation is when the Calculate Button is selected and the value of the 'Minimum Wage' is less than or equal to 0. This is a required field."

- Added the following language to the 'Calculate Button' description: "These hours will be rounded down to the whole number (e.g., 4.55 will be rounded down to 4)."

Section 2.10

- Added removal check boxes to the results table.

- Added a month drop down selector which will display applicable months to add or edit hours for the activity.

- Added validations for when the user changes the end or start dates and there are reported hours outside of the new date range.

- Added an "Edit Button" with it's description.

2.11

- Modified the validation language for the hour entry fields, as well as validation for the save and return button.

- Modified the language for the dropdown month selector for the page when in view mode.

Section 2.12.3

- Added the following change: "Update the Month Dropdown – Update the month dropdown to display all months from the employment's 'Date Hired' month to one month after the current system date's month if there is no 'Termination Date'."

Section 2.13.3

- Removed the original scope of updating the validation message to the following changes:

1. Add the Validation message "Month values must range between 0.00 to 400.00.", this will trigger when a value is greater than 400 in the Total Monthly Hours field.

2. Add the validation message "Weekly values must range between 0.00 to 99.99.", this will trigger when a value is greater than 99.99 in a 'Weekly Value field'.

Section 2.14

Added a Source column to the ABAWD Status section of the EDBC.

Added note that a hyperlink will not exist for historical records.

Section 2.16

Added details regarding a user/system ABAWD determination.

Removed some countable customer activity records and updated the program association for others.

Added clarification for mid-month BDA logic

Section 2.22

Added section to rename ABAWD time limit status

Section 2.23

Removed section

Section 2.20.2

- Updated Description #1.a.ii Customer Activity associated to a WPR, CFET or GROW program

2. Estimate Change:

Before: Estimate: 9052

Release Communication Support: 366

Batch/Interfaces ETC 1: 241

Batch/Interfaces ETC Total: 276

Training ETC 1: 350

After: Estimate: 8,511

Batch/Interfaces ETC 1: 246

Batch/Interfaces ETC Total: 281

Training ETC 1: 170

There were 2 fields to capture release communication support hours. "Release Communication Support", which is an older field is no longer included in the estimate.

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-214896] DDID 1629 FDS: Task Mgt - CalSAWS Automated Actions (Phase 4)

- Resolved: 03/28/2021 12:36 PM

Team Responsible:	Batch/Interfaces	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	510
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

Request:

Update a population of automated CalSAWS tasks to function within the Automated Action framework.

Recommendation:

Update a population of automated CalSAWS tasks to function within the Automated Action framework.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

510

Automated Test :	0	Batch/Interfaces :	121	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	271	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	118
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

- Recommendation Change:
 - Updated Automated Action #1
 - Updated recommendation #15
 - Updated Automated Action 2.1.3.9.a.iii
 - Included recommendation #16 to update Program attribute of an Automated Action

2. ETC Change: N/A:

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-216592] DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #4)

Team Responsible:	Analytics	Assignee:	Amanda Batt	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Amanda Batt	Change Type (SCR):	Enhancement
Minor Version:	21.09.01	Expedite Changes:	No	Estimate:	62
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/22/2020 10:59 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 02/09/2021.

Expedite Approval:
Current Design: OBIEE currently have references to system, county, or agency references.

Request: The Contractor shall update and or remove any System, County, or Agency specific references/logos from the OBIEE Dashboards.

Recommendation: 1. Remove and/or update system, county or agency specific references/logos from all OBIEE dashboards.

For this Hard Launch, the following dashboards will be deployed:

- C-IV Call Log
- C-IV Semi Annual Reporting
- C-IV WPR and Engagement
- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Updated the Fix version from 21.03 to 21.05, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule.
Before: 21.03
After: 21.05
4. Funding Source Change: N/A

Content Revision Status-2:

Accepted

Content Revision Description-2:

1. Recommendation Change: Included the C-IV version of the name for the "LRS Reception Log" Dashboard, which is "C-IV Lobby Management".
Before: "LRS Reception Log"
After: "LRS Reception Log (C-IV Lobby Management)"
2. Estimate Change: N/A
3. Release Change: Update the Minor version from 21.07.02 to 21.06.20, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule. Fix Version 21.05 remains unchanged.
Before: 21.07.02
After: 21.06.15
4. Funding Source Change: N/A

Content Revision Status-3:

Pending CCB

Content Revision Description-3:

1. Recommendation Change: Updated the list of Dashboards to be deployed for the Release H.
Before: 4 Dashboards - C-IV Call Log, C-IV Semi Annual Reporting, C-IV WPR and Engagement, LRS Reception Log (C-IV Lobby Management)
After: 9 Dashboards - C-IV Call Log, C-IV Semi Annual Reporting, C-IV WPR and Engagement, LRS Alerts, LRS CWS Alerts, LRS Caseload History, LRS Placement Vendor Exception Report, LRS Welfare to Work, LRS Work Order
2. Estimate Change: N/A
3. Release Change: Update the Release from 21.05 to 21.08.
Before: 21.05 (21.06.15)
After: 21.07 (21.09.01)
4. Funding Source Change: N/A

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-217781] Implement Auxiliary Issuance Framework in CalSAWS

- Resolved: 03/28/2021 12:38 PM

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	4239
Reporter:	Sidhant Garg	Regulation Reference:		Created:	07/07/2020 02:43 PM
Status:	System Test	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	Water Pilot
Committee:	[Fiscal]	Approved by Committee:	2021-01-21 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 01/25/2021

Current Design: In CalSAWS, the benefit issuances are created via EDBC authorization records and Supportive Service Payment issuances are created via Payment Request authorization records. There are daily and monthly issuance batch jobs that will attempt to create issuances for these authorization records. If an issuance fails to be created during batch, the issuance will be logged in the Skipped Issuance Report.

Request: Introduce a framework in CalSAWS that can be used to issue payments through the system without making any significant changes for policies in the short time. Moreover, this framework can be used to issue additional supplemental payments for individuals who are not the primary payee on the program.

Recommendation:

- Create a new Auxiliary Authorization List page.
- Create a new Auxiliary Authorization Detail page.
- Update the Issuance Detail page.
- Create new Nightly Auxiliary Authorization Issuance Sweep procedures.
- Update the Issuance Batch and Skip Issuance logic to process Auxiliary authorizations.
- Create new Pre-Claiming and Claiming batches to process/claim issuances associated to the authorization type of Auxiliary.
- Create the Auxiliary Issuance Daily Report and the Auxiliary Issuance Monthly Report.
- Update the Skipped Issuance Report to capture skipped Auxiliary Issuance

Outreach

Description:

Migration Impact Description: Joint design has been approved through the Fiscal Committee. Other 57 Counties will inherit this functionality in CalSAWS.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 4239

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	525	Eligibility :	0
Fiscal :	1756	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	183	Reports :	380	Reports Test :	180
Security :	0	Special Project :	0	System Test Support :	684
Tech Arch :	0	Tech Ops :	0	Training :	0

Translation :

0

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

2.2.3:

Add the logic to initiate a Host-to-Host call to automatically Reactivate the Cash and/or CalFresh account types or create EBT accounts if one does not exist already. This logic will be similar to the existing logic on the EDBC Detail page. This logic will be similar to the existing logic on the EDBC Detail page.

2.2.3.3.

Program – This field will provide a listing of all the programs associated to the case we are in context of. This field will be required and cannot be edited after the auxiliary authorization record is Approved or Disapproved.

Comment - This Page will have a 'Comments' section to allow a user to enter any remarks. This field will always be editable in all the page modes

After:

2.2.3:

Add the logic to initiate a Host-to-Host call to automatically Reactivate the Cash and/or CalFresh account types or create EBT accounts if one does not exist already. When creating a new EBT account, the current Program Payee will be sent as the Payee. If a Program Payee does not exist, the parent Program's Payee will be sent as the Payee. If neither Program Payee or the Parent Program Payee exists, a null value will be sent as the Payee. This logic will be similar to the existing logic on the EDBC Detail page.

2.2.3.3

Program – This field will provide a listing of all the cash and food programs associated to the case we are in context of. This field will be required and cannot be edited after the auxiliary authorization record is Approved or Disapproved.

Technical Note: Only programs with an "Available for EDBC Threshold" and "Available for Supportive Service Threshold" will be listed

Comment - This Page will have a 'Comments' section to allow a user to enter any remarks. This field will only be editable in Create and Edit mode

2. Estimate Change:

Before:

System Test: 684 hrs

After:

System Test: 704 hrs

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-218822] DDID 2524 Training: Create WBT for CalSAWS Imaging Solution Overview

Team Responsible:	Imaging	Assignee:	Jenna Pham	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Rachel Cousineau	Change Type (SCR):	Enhancement
Minor Version:	21.06.11	Expedite Changes:	No	Estimate:	160
Reporter:	Rachel Cousineau	Regulation Reference:		Created:	08/18/2020 04:50 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Jamie Cox	Training Impacted:	[CFP/WBT]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ashley Arnold 9/10/20

Expedite Approval: Current Design: There are no training materials for the overview of the CalSAWS Imaging Solution.

Request: CalSAWS users need to be trained on the overview of the CalSAWS Imaging Solution.

Recommendation: Create WBT for Imaging Overview

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	160
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change:
Before: 160
After: 200

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-223832] CLONE - DDID 1967, DDID 1955: Updates to Automated Tasks for MEDS Alerts

- Resolved: 03/28/2021 12:39 PM

Team Responsible:	Online	Assignee:	Rasavi Matukumilli	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	105
Reporter:	Gabriel Trejo	Regulation Reference:		Created:	01/13/2021 09:59 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Medi-Cal Eligibility Data System (MEDS) outbound interface and online transactions sent to MEDS often generate MEDS Alert records in response. These MEDS Alert records are sent from MEDS to LRS/CalSAWS using the MEDS Alert inbound interface. A MEDS Alert record contains an exception, a fatal and/or non-fatal error or warning, etc., that should be addressed by the county.

CA-210615 introduces functionality that allows individual counties to enable or disable MEDS Alerts and/or the associated automated Tasks.

Request:

Modify the Task Information section of the MEDS Alert Admin Detail page to allow for more configurability other than just enabling/disabling the Task.

Recommendation:

1. Update the Task Information section of the MEDS Alert Admin Detail page to offer a level of MEDS Alert Task configurability similar to the Task Information section available on the Automated Action Detail page per CA-214928 (DDID 34).

Refer to design document for further details.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 105

Automated Test :	0	Batch/Interfaces :	60	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	20	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Corrected verbiage for a Task listed in section 2.1.3.3.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:

Before:

After:



[CA-225159] DDID 2507: Imaging: default the Scan Date column in GENERATE_DOC to null date (12/1/9999)

- Resolved: 03/29/2021 12:47 PM

Team Responsible:	Batch/Interfaces	Assignee:	Mike Adourian	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	25
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	02/12/2021 10:23 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Rhiannon Chin - 2/12/2021

Expedite Approval: Approved by Karen J. Rapponotti on 02/19

Current Design: System-Generated Documents are stored in the GENERATE_DOC table in the CalSAWS Database. The CalSAWS Imaging upgrade effort introduces a new webservice to CalSAWS. This webservice will detect when a barcoded system-generated document is scanned within the CalSAWS Imaging solution and attempt to update data elements in CalSAWS.

Request: SCR CA-214032 adds a new column, SCAN_DATE, to the GENERATE_DOC table. The SCAN_DATE reflects the date in which the CalSAWS Imaging Solution reported back to CalSAWS, via the Mark Document Received webservice, that a barcoded document has been scanned within the imaging solution. The SCAN_DATE should be populated only when the "Scanned Indicator" value is set to 'Y'. However, the system should default the SCAN_DATE to "Null Date" (12/1/9999) for all records.

Recommendation:

- 1) Create a DBCR to set the default value for GENERATE_DOC.SCAN_DATE to null date.
- 2) Create a DCR to back fill all existing GENERATE_DOC records to have a null date value for all records in which this value is blank.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 25

No alternative procedure. This is to make backend changes to aid in C-IV migration.

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change:

Before:

1) Create a DBCR to set the default value for GENERATE_DOC.SCAN_DATE to null date.

2) Create a DCR to back fill all existing GENERATE_DOC records to have a null date value for all records in which this value is blank.

After:

1) Create a DBCR to set the default value for GENERATE_DOC.SCAN_DATE to null date.

2) Create a DCR to back fill all existing GENERATE_DOC records to have a null date value for all records in which this value is blank.

3) Update the Distributed Documents page to send a value of NULL_DATE to Hyland with a scan date range of 1 day, for any documents that do not have a scan_date, or scan date range defined.

2. Estimate Change:

Before: 25

After: 55

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:



[CA-217774] Update the Non-MAGI Screening Packet batch job to stop generating duplicates packets

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	112
Reporter:	Nithya Chereddy	Regulation Reference:		Created:	07/07/2020 11:54 AM
Status:	System Test	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 07/07/2020

Current Design: As part of SCR CA-58123 a batch job has been added to trigger the Non-MAGI Screening packet generation. As the batch EBDC runs for multi-month, the current NMS packet batch job potentially generates more than one Non-MAGI Screening packet with the same effective month.

Request: Update the batch job to generate only one NMSP per effective month per program.

Recommendation:

- Update the existing batch job to generate the Non-MAGI Screening Packet when the following conditions are true:
 - Case is skipped from Batch EBDC due to the reason of "Soft Pause" between the last success date and batch date.
 Technical Note: Record exists in BATCH_ELIG_NOT_PROC table with NOT_PROC_RSN_CODE of SP.
 - None of the following packets exist for the same effective month.
 - Non-MAGI Screening Packet
 - MC 604 IPS Packet
 - Non-MAGI Turning 65 Packet
 Note: The assumption for the NMS packets to generate accurately when the batch EBDC is run for one/multiple months is that the Batch EBDC runs up till the come up month.
- For each program returned in the driving query, insert one record into the batch transaction table to generate a Non-MAGI Screening Packet during forms processing.
 Note: case id, program id, person id, sub type code, effective date, created by and updated by fields will be same as mentioned in the SCR CA-58123.
- As of the go-live date of the SCR CA-217774, turn off the DCR implemented through CA-217800 (which removes duplicate NMS packets from getting generated per Medi-cal program).

Outreach

Description: Migration Impact Description: C-IV will receive this functionality at migration.

Migration Impact Analysis: Alternative Procedure Description: Run the DCR to remove duplicate records.

Operational Impact: Estimate: 112

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	50	Client Correspondence :	62
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

Before:

1. Update the existing batch job to generate the Non-MAGI Screening Packet when the following conditions are true:

a. Case is skipped from Batch EDBC due to the reason of "Soft Pause" between the last success date and batch date.

Technical Note: Record exists in BATCH_ELIG_NOT_PROC table with NOT_PROC_RSN_CODE of SP.

b. None of the following packets exist for the same effective month.

i. Non-MAGI Screening Packet

ii. MC 604 IPS Packet

iii. Non-MAGI Turning 65 Packet

Note: The assumption for the NMS packets to generate accurately when the batch EDBC is run for one/multiple months is that the Batch EDBC runs up till the come up month.

2. For each program returned in the driving query, insert one record into the batch transaction table to generate a Non-MAGI Screening Packet during forms processing.

Note: case id, program id, person id, sub type code, effective date, created by and updated by fields will be same as mentioned in the SCR CA-58123.

3. As of the go-live date of the SCR CA-217774, turn off the DCR implemented through CA-217800 (which removes duplicate NMS packets from getting generated per Medi-cal program).

After:

1. Update the existing batch job to generate the Non-MAGI Screening Packet when the following conditions are true:

a. Case is skipped from Batch EDBC due to the reason of "Soft Pause" between the last success date and batch date.

Technical Note: Record exists in BATCH_ELIG_NOT_PROC table with NOT_PROC_RSN_CODE of SP.

b. None of the following packets exist for the same effective month.

i. Non-MAGI Screening Packet

ii. MC 604 IPS Packet

iii. Non-MAGI Turning 65 Packet

Note:

1. The assumption for the NMS packets to generate accurately when the batch EDBC is run for one/multiple months is that the Batch EDBC runs up till the come up month.

2. If there are multiple MC program blocks and the primary applicant is same on all of the program blocks, the NMS packet will generate for all program blocks if all the NMS packet generation criteria is met.

2. For each program returned in the driving query, insert one record into the batch transaction table to generate a Non-MAGI Screening Packet during forms processing.

Note: case id, program id, person id, sub type code, effective date, created by and updated by fields will be same as mentioned in the SCR CA-58123.

3. As of the go-live date of the SCR CA-217774, turn off the DCR implemented through CA-217800 (which removes duplicate NMS packets from getting generated per Medi-cal program).

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216593] DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #5)

Team Responsible:	Analytics	Assignee:	Amanda Batt	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Amanda Batt	Change Type (SCR):	Enhancement
Minor Version:	22.01.28	Expedite Changes:	No	Estimate:	62
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	05/22/2020 11:01 AM
Status:	Approved	Impact Analysis:	[OCAT]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:	2021-03-25 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval:
Current Design: OBIEE currently have references to system, county, or agency references.

Request: The Contractor shall update and or remove any System, County, or Agency specific references/logos from the OBIEE Dashboards.

Recommendation: 1. Remove and/or update system, county or agency specific references/logos from all OBIEE dashboards.

For this Hard Launch, the following dashboards will be deployed:

- LRS Alerts
- LRS Caseload History
- LRS CWS Alerts
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Description:

Operational Impact:

Estimate: 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change: Updated the list of Dashboards to be deployed for the Release H.
Before: 6 Dashboards - LRS Alerts, LRS Caseload History, LRS CWS Alerts, LRS Placement Vendor Exception Report, LRS Welfare to Work, LRS Work Order
After: 1 Dashboard - LRS Statistical Reports

2. Estimate Change: N/A

3. Release Change: Update the Release from 21.07 to 22.01.

Before: 21.01 (21.09.05)

After: 22.01 (22.01.28)

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:
After:

[CA-224407] Add option of 'No' to the Fiscal County Authorizations

Team Responsible:	Fiscal	Assignee:	John Besa	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	814
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/28/2021 02:09 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Karen Rapponotti & Sheryl Eppler - Approved - 03/01/2021

Expedite Approval: Karen Rapponotti - Approved - 03/01/2021

Current Design: In the CalSAWS system the County Authorizations page Fiscal Section allows the County to set the level of authorization required for specific requests (approving an EDBC, creating an External Recovery Account, reissuing an Issuance ... etc.) Requests can go through one of the following Authorization processes:

1. '1st Level Authorization' which would require worker and 1st Level authorization.
2. '2nd Level Authorization' which would require Worker, 1st Level authorization, and 2nd Level Authorization.

Request: SCR # CA-213493, did not include an option of 'No' in the drop-down list. Only '1st Level Authorization' and '2nd Level Authorization' were documented to be in the drop-down list for the Fiscal "County Authorizations". This SCR is to add the "No" option in the dropdown list for Fiscal Section on the County Authorizations Page.

Recommendation:

1. Add the 'No' option to the Fiscal Section of the County Authorizations Page.
2. Update logic to not have an authorization approval process if the required approval level on the County Authorizations page is set to "No."

Outreach

Description:

Migration Impact Description: Design has been approved through Non-Committee Review. C-IV counties to adopt functionality at migration.

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact:

Estimate: **814**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	528	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	211
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Before:
Section 1.3 Overview of Recommendation:
1. Add the 'No' option to the Fiscal Section of the County Authorizations Page.

2. Update logic to not have an authorization approval process if the required approval level on the County Authorizations page is set to "No."
3. Add logic on the Issuance Method Detail page for the 57 counties (39 C-IV Counties and 18 CalWIN Counties) to generate tasks for supervisor's approval when the "Issuance Method" field on the County Authorizations page is set to '1st Level Authorization.'

After:

Section 1.3 Overview of Recommendation:

1. Add the 'No' option to the Fiscal Section of the County Authorizations Page.
2. Update logic to not have an authorization approval process if the required approval level on the County Authorizations page is set to "No."
3. Add logic on the Issuance Method Detail page for the 57 counties (39 C-IV Counties and 18 CalWIN Counties) to generate tasks for supervisor's approval when the "Issuance Method" field on the County Authorizations page is set to '1st Level Authorization.'
4. Update CT 10632 to include a new Auxiliary Authorization Payment Status of 'Pending Authorization'.

Before:

Section 2.1.3 Description of Change:

1. Add the 'No' option on the dropdown for the Fiscal Section of the "County Authorizations" page for the following fields:
 - a. External Recovery Account
 - b. Interest Allocation
 - c. Invoice
 - d. Issuance Method
 - e. Issuance Reissue
 - f. Issuance Replacement
 - g. Transaction Refund

After:

Section 2.1.3 Description of Change:

1. Add the 'No' option on the dropdown for the Fiscal Section of the "County Authorizations" page for the following fields:
 - a. Auxiliary Authorizations
 - b. External Recovery Account
 - c. Interest Allocation
 - d. Invoice
 - e. Issuance Method
 - f. Issuance Reissue
 - g. Issuance Replacement
 - h. Transaction Refund

New Section Added (Section 2.4 Auxiliary Authorization Detail Page)

2.4.3 Description of Changes

1. Update the Auxiliary Authorization Detail page so the same user can save and approve their own Auxiliary Authorization records when Auxiliary Authorization is set to 'No' on the County Authorizations page.
 - a. Worker creates an Auxiliary Authorization. Upon clicking 'Save', the record will be created in 'Pending Approval' status and will need to be approved.
 - b. The Auxiliary Authorization Detail page will show an approve button for the worker to approve the Auxiliary Authorization on their own.

Notes:

- i. This page will not generate any tasks. If worker leaves the page and wants to come back to approve or disapprove the Auxiliary Authorization, they can do it from the Auxiliary Authorization List page.
- ii. Any worker with the security right for AuxiliaryAuthorizationDetailEdit will be able to create and approve Auxiliary Authorizations.

New Section Added (Section 2.5 Code Tables Change Request)

1. Update CT 10632 to include a new Auxiliary Authorization Payment Status of 'Pending Authorization'.

Team Estimates:

Before:

Fiscal ETC 1: 528

System Test Support: 211
Unallocated Hours: 75

After:
Fiscal ETC 1: 146 Additional Hours (674 Total Hours)
System Test Support: 58 Additional Hours (269 Total Hours)
Unallocated Hours: 20 Additional Hours (95 Total Hours)

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-225257] Default Address and Phone Number on Correspondence

Team Responsible:	Client Correspondence	Assignee:	Guangyu (Grace) Ji	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	335
Reporter:	Lawrence Samy	Regulation Reference:		Created:	02/16/2021 05:34 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Maria Arceo - 3/10/2021

Expedite Approval: Current Design:

When correspondence is generated for a program with no worker assigned, the default county address populates the return address, and the default phone number populates the worker phone number field on the form or Notice of Action (NOA). Currently, default county address is visible on the Correspondence List page, however, the 'Type' column is not populated. Additionally, the 'Default' value does not display in the 'Type' dropdown on the Correspondence Detail page. Lastly, the default phone number for Los Angeles County populates on correspondence generated for Migration Counties.

Request: Update the Correspondence List and Correspondence Detail pages to populate the 'Type' column and dropdown with the 'Default' value. Update the population logic to populate the correct default phone number.

- Recommendation:**
1. Update the Correspondence List page to populate the 'Type' column with the 'Default' value.
 2. Update the Correspondence Detail page to populate the 'Type' dropdown with the 'Default' value.
 3. Update the population logic for the header fields to populate the default address and default phone number by county.
 4. Update the population logic for the specified forms to determine which Collection Mail address, DCFS or DPSS, to populate if the form is generated by Los Angeles County.
 5. Update the population logic for the CF 377.7C to populate the Collection Physical address for the Migration Counties.
 6. Update the form number that populates on the footer of the NOA and the hyperlinks on the Distributed Documents page to not have a reference to Los Angeles County.

Outreach

Description:

Migration Impact

Description:

The Migration Counties will be inheriting this functionality at migration. The updates is to make sure it works for the Migration Counties.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 335

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	239
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	96
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
5. Update the population logic for the CF 377.7C to populate the Collection Physical address for the Migration Counties.

After:
5. Update the population logic for the CF 377.7C, DFA 377.7G, and CF 377.7E1 to populate the Collection Physical address for the Migration Counties.
2. Estimate Change:
Before:
Client Correspondence ETC 1: 199
Client Correspondence ETC Total: 239

After:
Client Correspondence ETC 1: 219
Client Correspondence ETC Total: 259
3. Release Change: N/A
4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

End Content Revisions