

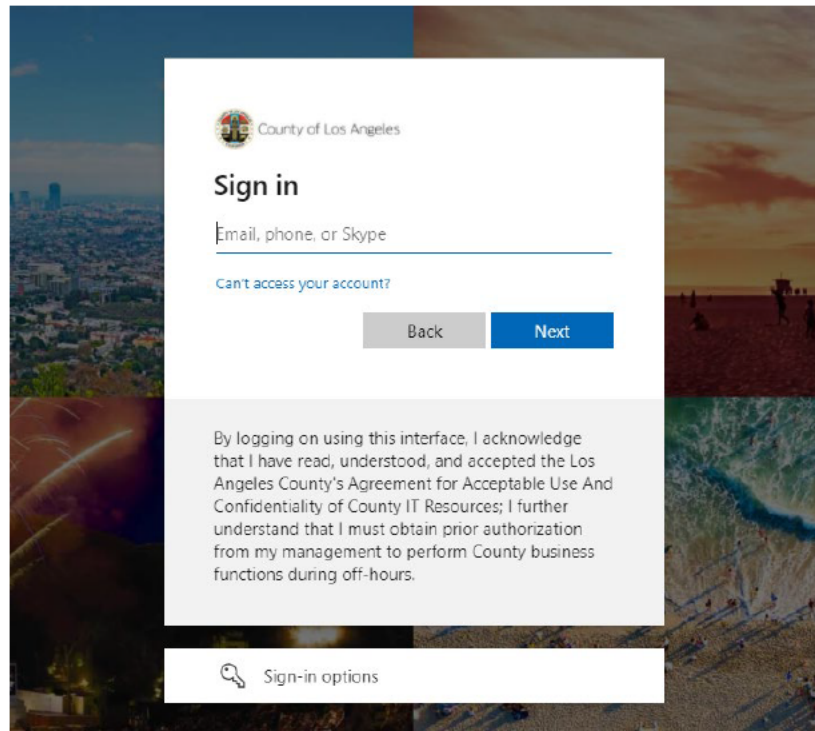
☒ CalSAWS DD&I☐ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	5/10/2021
To:	PPOC. Los Angeles, Consortium.RegionalManagers.R6
CIT Name:	L.A. County DPSS and DCFS CalSAWS LMS Access Update
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
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Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>The purpose of this CIT is to notify Los Angeles County DPSS and DCFS of the ForgeRock implementation and integration with the CalSAWS Learning Management System (LMS). The CalSAWS LMS SAML authentication will be replaced with the Project standard ForgeRock access management solution. The Project will be configuring the LMS on Friday May 14, 2021. Any LA County LMS users will be logged out automatically and asked to log back in on Friday, May 14th from 8am – 9am once this update is complete.</p> <p>Background</p> <p>The ForgeRock solution allows users to authenticate with a single set of credentials across multiple applications. LA County DPSS and DCFS users are currently using ForgeRock to log into the CalSAWS system. The Project will be using ForgeRock as the access management solution for the CalSAWS LMS.</p> <p>Updates:</p> <p>Currently, when accessing the LMS, users are first directed to a County of Los Angeles Sign in page:</p> <p>Current Login page:</p>
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With the ForgeRock Implementation in the CalSAWS LMS, users will see a new login page.

New Login Screen:

Friday, May 14th, the CalSAWS LMS will log out LA County users automatically once the change occurs from 8:00 AM to 9:00 AM. After 9:00 AM on May 14th, users will be able to access the LMS via ForgeRock. Users should use their CalSAWS credentials (aka single sign-on) to log into the CalSAWS LMS. Users will continue to use their current LMS URLs/icon when accessing the CalSAWS LMS.

	<p>County Action</p> <p>Please share this information with your staff as appropriate.</p>
Primary Project Contact: (Name, phone number, email address)	<p>Questions can be sent to Communication@CalSAWS.org</p> <p>Ashley Arnold CalSAWS Training Manager 916-862-1769 ArnoldA@CalSAWS.org</p>
Backup Project Contact: (Name, phone number, email address)	<p>Shivani Smith CalSAWS Implementation/Training Manager 213-712-5075 Smiths@CalSAWS.org</p>
Attachments:	N/A
Web Portal Link:	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.