


☒ CalSAWS DD&I☐ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	May 11, 2021
To:	Consortium.RegionalManagers.R6; Consortium.SectionDirectors
CIT Name:	LA County Imaging Change Readiness Assessment Survey
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input checked="" type="checkbox"/> Imaging
<input checked="" type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
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Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>The purpose of this CIT is to notify Los Angeles County of the intent to distribute the second in a series of five (5) Imaging Change Readiness Assessment Surveys for active DPSS/DCFS CalSAWS Users. The surveys are intended to assess communication effectiveness and measure User awareness, understanding, and acceptance of the LA County migration to the new CalSAWS Imaging Solution. The survey results will assist the CalSAWS Project in improving communication and developing change management strategies to prepare End Users for the new CalSAWS Imaging Solution.</p> <p>Background</p> <p>As the LA County migration to the new CalSAWS Imaging Solution approaches, the Imaging Change Management Team will be continually measuring User Readiness through Assessment Surveys. This second survey is planned to be distributed 6 months before migration and will measure Users' awareness, understanding, and acceptance of the changes coming with the implementation of the new CalSAWS Imaging Solution.</p> <p>Additional Information</p>
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	<p>A link to this survey will be distributed via email from NoReply@CalSAWS.org to DPSS/DCFS Users who have logged into the CalSAWS/LRS System since November 1, 2020.</p> <p>The survey responses will be anonymous, and we encourage each survey recipient to respond candidly. The survey is scheduled to be distributed on May 17, 2021 and will close by end of day on May 28, 2021.</p>
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Backup Project Contact: (Name, phone number, email address)	<p>Araceli Gallardo CalSAWS Change Management Lead GallardoA@CalSAWS.org (916) 851-3103</p>
Attachments:	
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.