

Introducing Imaging Train-the-SME (ITTSME)



The Project will offer single day, Imaging-specific, instructor-led training sessions for select County staff as a part of the larger, blended C-IV Migration training program.



purpose

1. Train County-Identified Imaging SMEs



- **Deepen their understanding** of the CalSAWS Imaging solution and associated Imaging training materials
- Conduct **facilitated deep dives** into the functions covered in the Imaging WBTs, **with a focus on key changes**, through functional presentations / demonstrations

2. Provide Best Practices to Support Imaging Staff



- **Facilitate Q&A sessions** that focus on specific Imaging functions covered in the associated Imaging training materials
- Discuss best practices **to support their Imaging colleagues** during General Training and after Go-Live, if deemed necessary by their County



dates & duration

Each ITTSME session will be hosted virtually over Microsoft Teams from **9:00AM – 5:00PM PDT**

To facilitate a **focused & personal** learning environment, each session will be capped at **25 attendees**

A CRFI will be sent by mid-June 2021 to County PPOCs, requesting the selection of ITTSME participants

AUGUST '21

| mon | tues | wed | thurs | fri |
|-----|------|-----|-------|-----|
| 9 | 10 | 11 | 12 | 13 |
| 16 | 17 | 18 | 19 | 20 |
| 23 | 24 | 25 | 26 | 27 |

ITTSME session dates

Recommended ITTSME Participants*

- ✓ Imaging SMEs
- ✓ County Trainers
- ✓ County IPOCs, TPOCs & CNCs
- ✓ County Supervisors
- ✓ Super Users

structure

Each ITTSME session will contain the following 4 components:



Imaging Functional Presentations / Demonstrations (Demo)



Facilitated Q&A after each Functional Presentation / Demo



Hands-on practice with mock scenarios in a training environment



Training Support: Learning to support your colleagues in a virtual setting

Questions about CalSAWS Imaging?



Contact your County's PPOC or IPOC
Email us: implementation@calsaws.org

