CalSAWS | Notes from Self Service Portal Committee

Date:	March 23, 2021	Notes Location:	Teams		
Time:	10:00 am – 12:00 pm	Meeting Materials:	Agenda, Login Demo PP, Create		
Meeting Called by:	ladira Morales		New Account PP		
Attendees:	Region 1: Jerry Kulper, Claudia Rodriguez, Jennie Evins Region 2: JuliaScheuermann, Lana Fomichev, Patty Armenteros, Michelle Fell Region 3: Samantha Bonkowski, Tammy Burgoyne Region 4: Cheryl Armstrong, Robert Delsid Region 5: Adriana Lechuga, Belinda Lemos, Brian Nelson, Kris Call, Luke Delacruz Region 6: Juan Herrera, Nicole Williams Notes: Region 2 Michelle Fell				

Topic	Important Points		
Login and Create Account Demo	Future release will allow for uploading documents		
	without sign in. This will not be in 09/21 release.		

 Gabrielle will bring back updates for communications, training strategies, customer conversion and GCF at the next meeting.

CRFI/CIT

- CRFI 21-017 due 3/26/21-no questions
- CRFI 21-018 due 4/02/21-no questions
- CIT 0046-21 no questions

Region Topics

 Region 4-Martha asked if meetings will be more frequent- meetings will remain monthly, however length may need to be increased for content.

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
1					
2					
#	Decision Made			Who Made the Decision	Date
1					
2					

