[CA-227264] Map All Recovery Account Reasons to the Applicable Programs

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:	**Ishrath Khan**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Michele Peterson**	Regulation Reference:		Created:	**04/07/2021 03:54 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: All recovery account reason display on the drop-list on the recovery account

Request: Map all recovery account reasons to the applicable programs. This will allow only the reason applicable to the program to display and will minimize an incorrect selection by the worker.

Recommendation:

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-227319] Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[22.01]**	Designer Contact:		Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**04/08/2021 04:26 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CA-227315; CA-227863**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: CW and CF recovery accounts that have been referred to TTC for collection following benefit discontinuance are recalled from collection if the responsible party or parties re-apply and are approved for CW or CF benefits. Once a recovery account has been marked as referred, it is not re-referred if the program benefits are discontinued again leaving any outstanding balances. Furthermore, the delinquency date is not updated in CalSAWS and the debt is not reestablished for collection at the State or Federal level.

Request: This request is to automate the re-referral of Active recovery accounts with an outstanding balance to the Treasurer & Tax Collector (TTC) that were previously referred but recalled due to eligible case status and intercept/offset regulations. This request will also modify the current logic and referral selection criteria used to refer recovery accounts with an outstanding balance due at the time of program discontinuance.

Recommendation: Update the TTC Referrals Writer criteria to look for delinquent CW and CF recovery accounts with an outstanding balances above established thresholds that are flagged as being previously referred to TTC for collection to be re-referred if the program benefits are Inactive/Discontinued and/or the responsible parties are not being aided in any other AU or CF household. The Writer should continue to run on a monthly basis and a report of those accounts that have been re-referred should be generated.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				