

CalSAWS CCB Agenda

DATE	05/27/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CIV-108973		Update Monterey Warrant Numbers, Claiming and Reports	Fiscal	108	C-IV M&O	Production Deployment	
21.03	CIV-108425		Update Instructor Led Trainings (ILTs) for 21.03 Code - May Training Release	Training	20	C-IV M&O	No	21.05.17
21.03	CIV-108907		Update El Dorado Warrant Numbers, Claiming and Reports	Fiscal	127	C-IV M&O	Production Deployment	21.05.07
21.03	CIV-108956		IEVS Applicant backlog files need to be processed	Batch Operations	30	C-IV M&O	Production Deployment	21.05.04
21.03	CIV-108977		C-IV Update FTP Credentials for CalHEERs Outbound Image Job	Batch Operations	10	C-IV M&O	Production Deployment	21.05.03
21.05	CIV-108748	CA-224660	ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES	Online	30	C-IV M&O	Production Deployment	21.06.xx
21.07	CIV-108019	CA-226334	File Exchange testing - CIV file exchanges to clustered SFTP - Child support	Batch Operations	15	C-IV M&O	Production Deployment	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-107597	CA 217946	SB 80 -Changes to Vehicle Limits	Eligibility	91	C-IV M&O	Production Deployment	201.05.15
21.03	CIV-108316		Create Authentication LEX Bot for San Bernardino IVR	Contact Center	1958	County Purchase	Production Deployment	21.06.xx
21.03	CIV-108683		Allow Internet Explorer to be used with Amazon Connect Web Chat	Contact Center	15	County Purchase	No	21.05.27

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214993		DDID 2579 FDS: Non State Forms - Threshold Languages - Add New State Form WTW 100	Client Correspondence	39	CalSAWS DD&I	Start Build	21.03.x5
RWR	CA-215085		DDID 2625 FDS: Non State Forms - Threshold Languages - Migrate FIN 101	Client Correspondence	39	CalSAWS DD&I	Start Build	21.03.x5
RWR	CA-215147		DDID 2656 FDS: Non State Forms - Threshold Languages - Add State Form CW 106	Client Correspondence	39	CalSAWS DD&I	Start Build	21.03.x5
RWR	CA-215181		DDID 2675 FDS: Non State Forms - Threshold Languages - Add State Form FIN 200	Client Correspondence	49	CalSAWS DD&I	Start Build	21.03.x5
RWR	CA-215187		DDID 2678 FDS: Non State Forms - Threshold Languages - Add New State Form FIN 102	Client Correspondence	39	CalSAWS DD&I	Start Build	21.03.x5
RWR	CA-225651		Design and build OCAT health check API	Tech Arch	236	LRS M&E	No	
21.03	CA-218101	CIV-107648; CH-153369	SCR to support CalHEERS project move to the cloud	Tech Ops	110	Premise	Production Deployment	21.05.11
21.03	CA-227193		Event Streaming: Enabling Event Streaming implementation for MEDS AP34 Transactions	Batch/Interfaces	15	CalSAWS DD&I	Production Deployment	21.04.30

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-227877		Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, CalOAR, and SED)	Batch Operations	10	LRS M&O	Production Deployment	21.04.29
21.03	CA-227998		Stagger TTC Files for start up of TTC Interface in July 2021	Fiscal	65	LRS M&E	Production Deployment	21.05.10
21.03	CA-228089	CIV-108956	IEVS Applicant backlog files needs to be processed	Batch Operations	30	LRS M&E	Production Deployment	21.05.04
21.03	CA-228110		Update FTP Credentials for CalHEERs Outbound Image Job	Batch Operations	10	LRS M&E	Production Deployment	21.04.28
21.05	CA-215675		DDID 2328 FDS: GA GR Phase 1 - Two party check Changes for all programs (C-IV and LA counties)	Eligibility	1930	CalSAWS DD&I	Production Deployment	
21.05	CA-216172	CIV-107315	Turn On the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County	Fiscal	25	LRS M&E	Production Deployment	21.07.08
21.05	CA-224660	CIV-108748	ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES	Online	30	LRS M&E	Production Deployment	21.06.xx
21.05	CA-225679		Create DCFS Amazon Connect Contact Center	Contact Center	655	Premise	Start Build	21.06.17
21.05	CA-225756		Update Opt In/Out decisions for C-IV Migration Counties to Allow the Same User to Create and Approve Payments on Payment Request Detail	Fiscal	18	LRS M&E	Start Build	
21.05	CA-226267		CA-207637 Online Help: Add new Online Help pages to support ABAWD III Updates	Training	75	Premise	Start Build	
21.05	CA-226898		Enhancement - Add Link to Case for CalWORKS, QA, CalFresh Dashboards	Analytics	10	Other	Start Build	21.06.15
21.05	CA-226924		Enhancement - Dashboards/Reports - Update Qlik's case lists functionality to highlight row at mouse hover	Analytics	10	Other	Start Build	21.06.15
21.05	CA-227213		Enhancement - Dashboards/On Request Reports - Rename ID Column in all included case lists to Qlik ID column name	Analytics	10	Other	Start Build	21.06.15

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CA-227228		Enhancement - Update Return Button and Filter functionality for all Hard Launched Dashboards	Analytics	10	Other	Start Build	21.06.15
21.05	CA-227259		Enhancement - Updates to Reports/Dashboards to have scroll bar set to "Medium"	Analytics	10	Other	Start Build	21.06.15
21.05	CA-228137		Add CPP_CODE column to CH_ELIG_DETL table	CalHEERS	23	LRS M&E	Production Deployment	
21.05	CA-228407		FCED Change Management and Training Support	Training	1428	Premise	Start Build	x
21.07	CA-208599		DDID 1967: Batch Scheduling Updates for C-IV Conversion	Batch Operations	461	CalSAWS DD&I	No	21.09.26
21.07	CA-212174	CIV-105783	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits	Fiscal	638	LRS M&E	Start Build	
21.07	CA-218818		DDID 1071 - Phase 4: Remove System, County, and Agency Specific References/Processes from Job Aids	Training	120	CalSAWS DD&I	Start Build	
21.07	CA-222186		Requirements for Payee Address on Refunds	Fiscal	349	LRS M&E	Start Build	
21.07	CA-224397		Add 'Income Proof Required' and 'Consumer Protection Programs' to MAGI Determination Detail	CalHEERS	97	LRS M&E	No	
21.07	CA-226334	CIV-108019	File Exchange testing - CIV file exchanges to clustered SFTP - Child support	Batch Operations	15	LRS M&O	Production Deployment	
21.07	CA-226455		Update Lomeli Compromise logic for CalFresh Admin Error Recovery Accounts	Fiscal	258	LRS M&E	Start Build	
21.07	CA-226512		Migration C-IV Recovery Account Claiming Batch into CalSAWS	Fiscal	60	LRS M&E	Start Build	
21.07	CA-226861		Update EDBC Summary Related Cases section to display County Name instead of County Code	Eligibility	76	LRS M&E	Start Build	
21.07	CA-227067		Update the Job Aid for E-Signature to remove all CIV references	Training	7	CalSAWS DD&I	No	
21.07	CA-227301		ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits - Reports Updates	Analytics	104	LRS M&E	Start Build	21.09.XX

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-227318		Remove Sanction details from Non compliance screen for CalWIN GA GR solution	Eligibility	80	LRS M&E	Start Build	
21.07	CA-228062		CA-227722: DDID 1163, DDID 1164- Online Help: Update Job Aids to Remove References to Desk Aids, HINTS and TIPS references	Training	15	CalSAWS DD&I	No	
21.11	CA-48513	CA-220233	Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care	CalHEERS	1101	LRS M&E	No	
21.11	CA-49398		Customer Reporting List page: Display by Name drop-down box	Online	128	LRS M&E	No	
21.11	CA-224200		Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal	Client Correspondence	249	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.03	CA-217946	CIV-107597	SB 80 - Changes to Vehicle Limits	Eligibility	91	LRS M&E	Production Deployment	21.05.15
21.03	CA-220791		Training: Update Medi-Cal WBTs for 20.11 App Dev Changes	Training	264	LRS M&E	No	21.05.21
21.03	CA-225346		Training: Update Medi-Cal WBTs for 21.01 App Dev Changes	Training	240	LRS M&E	Start Build	21.05.21
21.03	CA-226567		FDS API: File service API	Batch/Interfaces	95	CalSAWS DD&I	No	
21.05	CA-214896		DDID 1629 FDS: Task Mgt - CalSAWS Automated Actions (Phase 4)	Batch/Interfaces	510	CalSAWS DD&I	No	
21.05	CA-219391		DDID 2629 FDS: Non State Forms - Migrate CSF 142 IVR Functionality	Client Correspondence	206	CalSAWS DD&I	Start Build	
21.05	CA-220106		Add Business Reply Mail to CW 2200	Client Correspondence	477	LRS M&E	Start Build	
21.05	CA-223793		Analytics 40-County Testing (DDID 1791)	Analytics	300	CalSAWS DD&I	No	21.07.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-48348		Extension of Time-Period for Dropping the Worker on Discontinued Eligibility Programs	Online	872	LRS M&E	Start Build	
21.07	CA-207312		DDID 1476, 1775, 2303 - Consolidate Central Print process for all 58 Counties	Client Correspondence	858	CalSAWS DD&I	Start Build	
21.07	CA-214763		DDID 2373 FDS: API - Regression Test	Automated Test	210	CalSAWS DD&I	No	
21.07	CA-216432		Updates to MAGI, Non-MAGI, and Mixed Medi-Cal Prepopulated RE Packets	Client Correspondence	3251	LRS M&E	Start Build	
21.07	CA-219401		Update CWS Medi-Cal Requested Medi-Cal Types	CalHEERS	223	LRS M&E	No	
21.07	CA-222549		CA-214039 DDID 2509: Online Help - Update OLH pages to support e-ICT Document Transfer	Training	15	CalSAWS DD&I	Start Build	

3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

The next CCB Meeting scheduled for **06/10/YYYY**.

4. CalACES Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020		9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020		11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/27/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A

22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022 2	11/2/2022	11/4/2022	11/16/2022 2
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022 2	1/4/2023	1/6/2023	1/18/2023 3
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A		N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 – CH Release date changed



[CIV-108973] Update Monterey Warrant Numbers, Claiming and Reports

- Resolved: 05/18/2021 10:51 AM

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[TBD]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	108
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/29/2021 05:05 PM
Status:	Rejected	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Claudia Vaughan (Monterey) - Approved - 04/30/2021

Expedite Approval: Karen Rapponotti - Approved - 04/29/2021

Current Design: Monterey printed Warrants and sends Warrant Numbers to C-IV system in 'Inbound Warrant Print' file. The Warrants had an incorrect Warrant number.

Request: Update C-IV system with correct Warrant Numbers for Monterey County.

- Recommendation:**
1. For Monterey County Only:
 - a. Update the Issuance table with the updated warrant / control numbers attached.
 - i. Note: Look for records in the Issuance table from the same county (Monterey) with the old control number with the Issue Date of 04/29/2021, and update the record to the new control number.
 - b. Update the Claim History table with the updated warrant / control numbers attached.
 - i. Note: Look for records in the Claim History table from the same county (Monterey) with the old control number and update the record to the new control number.
 - c. Rerun the following Issuance Reports with the updated warrant / control numbers for Monterey County for the Report Month of 04/2021 :
 - i. Integrated Child Care Service Payment Detail Claiming Report (Monthly)
 - ii. Integrated Payroll Benefit Issuance Detail Claiming Report
 - iii. Integrated Payroll Benefit Issuance Detail Claiming Report By Case
 - iv. Integrated Payroll Foster Care Issuance Detail Claiming Report
 - v. Integrated Payroll Foster Care Issuance Detail Claiming Report By Case
 - vi. Integrated Payroll Summary Report
 - vii. Integrated Service Payment / Valuable Summary Report (Monthly)
 - viii. Integrated Service Payment / Valuable Detail Claiming Report (Monthly)

Outreach Description: N/A

Migration Impact Description: None - County Only DCR

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **108**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	83	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0

Reports :	0	Reports Test :	0	Security :	0
System Test Support :	25	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-108425] Update Instructor Led Trainings (ILTs) for 21.03 Code - May Training Release

Team Responsible:	Training	Assignee:	Joyce Oshiro	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	21.05.17	Expedite Changes:	No	Estimate:	20
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	12/17/2020 10:36 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[ILT]	Funding Source:	C-IV M&O
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Joyce Oshiro 04/12/2021 - Approve

Expedite Approval:

Current Design: The C-IV ILTs for training are current to the 21.01 major release code.

Request: C-IV ILTs need to be updated to include information for SCRs released to production through 21.03 major release.

Recommendation:
 1) Update impacted ILTs for the following 21.02 SCRs:
 a) SCR CIV-106814 - MC

Outreach

Description:

Migration Impact Description: Updates to the existing C-IV Web Based Training (WBTs) and Instructor Led Training (ILTs) materials for CalSAWS are currently not in scope for migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	20	Translation :	0		



[CIV-108907] Update El Dorado Warrant Numbers, Claiming and Reports

- Resolved: 05/07/2021 10:39 AM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Data Change
Minor Version:	21.05.07	Expedite Changes:	Production Deployment	Estimate:	127
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/14/2021 03:28 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Melanie Young (El Dorado) - Approved - 04/29/2021. Sheryl Eppler (C-IV) - Approved - 04/28/2021

Expedite Approval: Karen Rapponotti - Approved - 04/16/2021

Current Design: El Dorado printed over 100 Warrants and send Warrant Numbers to C-IV system in 'Inbound Warrant Print' file. Those Warrants had an incorrect Accounting number. El Dorado voided those Warrants in their financial software and reissued with new Warrant Numbers.

Request: Update C-IV system with correct Warrant Numbers for El Dorado County.

Recommendation:

1. For El Dorado County Only:
 - a. Update the Issuance table with the updated warrant / control numbers attached.
 - i. Note: Look for records in the Issuance table from the same county (El Dorado) with the old control number and update the record to the new control number.
 - b. Update the Claim History table with the updated warrant / control numbers attached.
 - i. Note: Look for records in the Claim History table from the same county (El Dorado) with the old control number and update the record to the new control number.
 - c. Rerun the following Issuance Reports with the updated warrant / control numbers for El Dorado County for the Report Month of 04/2021 :
 - i. Integrated Child Care Service Payment Detail Claiming Report (Monthly)
 - ii. Integrated Payroll Benefit Issuance Detail Claiming Report
 - iii. Integrated Payroll Benefit Issuance Detail Claiming Report By Case
 - iv. Integrated Payroll Foster Care Issuance Detail Claiming Report
 - v. Integrated Payroll Foster Care Issuance Detail Claiming Report By Case
 - vi. Integrated Payroll Summary Report

Outreach Description: Updated warrant numbers will be reflected in the 4/2021 integrated reports.

Migration Impact Description: DCR change in C-IV only. Updated control numbers will be migrated through conversion.

Migration Impact Analysis:
Alternative Procedure Description:
 N/A

Operational Impact:
Estimate: 127

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	83	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	34	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-108956] IEVS Applicant backlog files need to be processed

- Resolved: 05/05/2021 09:10 AM

Team Responsible:	Batch Operations	Assignee:	Amrinder Gill	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Joel M. Acevedo	Change Type (SCR):	Operational Enhancement
Minor Version:	21.05.04	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	04/27/2021 04:28 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:					
Expedite Approval:	Laura				
Current Design:	State has not been sending IEVS applicant files from April 9th 2021 to April 23rd 2021 due to issues with EDD files				
Request:	State started sending backlog files and needs to be processed those backlog files				
Recommendation:	State started sending backlog files and needs to process those back log files				
Outreach Description:	Due to multiple files being processed simultaneously , users will see an increase in the number of Applicant IEVS tasks until all backlog files has been received and processed over the next several days				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	NA				
Operational Impact Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-108977] C-IV Update FTP Credentials for CalHEERs Outbound Image Job

- Resolved: 05/12/2021 02:59 PM

Team Responsible:	Batch Operations	Assignee:	Amrinder Gill	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Amrinder Gill	Change Type (SCR):	Operational Enhancement
Minor Version:	21.05.03	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	05/03/2021 09:38 AM
Status:	Test Complete	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen

Current Design: CalHEERS FTP job will need to get updated with new server details to connect with Cloud.

Request: CalHEERS FTP job will need to get updated with new server details to connect with Cloud.

Recommendation: CalHEERS FTP job will need to get updated with new server details to connect with Cloud.

Outreach

Description:

Migration Impact Description: Adopt at migration

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 10

Automated Test :

0

CalHEERS : 0

DBA : 0

Fiscal : 0

Online : 0

Reports : 0

System Test Support : 0

Training : 0

Batch/Interfaces : 0

CalHEERS Test : 0

Design : 0

Imaging : 0

Performance : 0

Reports Test : 0

Tech Arch : 0

Translation : 0

Batch Operations : 10

Client Correspondence : 0

Eligibility : 0

IVR/CC : 0

Release Communication Support : 0

Security : 0

Tech Ops : 0



[CIV-108748] ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES

Team Responsible:	Online	Assignee:	Loan Vo	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Farhat Ulain	Change Type (SCR):	New Policy
Minor Version:	21.06.xx	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Loan Vo	Regulation Reference:	ACL 21-03	Created:	03/11/2021 10:24 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Loan Vo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-224660

Non-Committee Review:

Non-Committee Review approval provided by Carlos Zepeda on 4/2/2021

Expedite Approval:

Production deployment approval provided by JoAnne Osbourne on 4/2/2021

Current Design:

In July 1987, the Department of Health Care Services (DHCS), and the California Department of Social Services (CDSS) implemented IEVS (Social Security Act 1137). The R-IEVS provides income and eligibility information at various times during the year, verifying program eligibility. ACL 17-41 provides processing timeframes for R-IEVS matches received on CalWORKs and CalFresh cases. CWDs were advised to prioritize R-IEVS matches received on open cases and process matches on closed cases as soon as administratively possible. The CDSS has been working closely with the CWD R-IEVS workgroup to prioritize and effectively manage the volume of these matches. CWDs reported most R-IEVS abstracts are non-discrepant due to the age of the data, lack of relevance to program eligibility, and difficulty of obtaining verification from the client or third party. Recent policy changes in CalFresh, (Brown and Espinosa-Tapia v. Lightbourne settlement) have affected the CWDs' ability to establish and collect overissuances (OI) beyond a 36-month timeframe.

Request:

Per ACL 21-03, a request is being made for a one-time disposal of all abstracts that are over 24 months old, regardless of any fraud suspicion or status. After the one-time disposal, CWDs must not process R-IEVS match abstracts on open or closed cases older than 36 months, unless fraud is suspected in accordance with MPP Section 20-004. CWDs must develop and implement policies and procedures for the new processing guidelines by June 30, 2021. The CDSS will review policies and procedures for timely processing of R-IEVS abstracts during CWD SIU and IEVS County reviews.

Recommendation:

1. Apply a DCR to close all open abstracts / reports that are 24 months or older, regardless of any fraud suspicion. The dispositions / findings will have a status of 'CL' (No Impact / Closed - No Findings).
 - a. Aged abstracts / reports are identified as 24 months old or older, by their received date as of June 30th, 2021.
 - b. Add Disposition / Finding records to abstracts / reports with no associated dispositions / findings.
 - i. Update the following dispositions / findings fields:
 - Case Number: Referenced from abstract / report.
 - Case Name: Referenced from abstract / report.
 - Finding ID: ID for the disposition / finding.
 - Review Type: Referenced from abstract/report.
 - Review Status: (CL) No Impact / Closed - No Findings
 - Program: Program based on aid code sent with abstract / report
 - * CalFresh aid codes are mapped to NACF program by default.
 - * Aid codes without program references are left blank.
 - Review Date: Date the data change is applied.
 - Closure Date: Date the data change is applied.
 - Review Closure Code: All Other Reasons
 - Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
 - Review Data Range (and Run Date): Date the data change is applied.
 - c. Update open dispositions / findings associated to an aged abstract / report.
 - i. Update the following dispositions / findings fields if there is no prior value:

Case Number: Referenced from abstract / report.
Case Name: Referenced from abstract / report.
Finding ID: ID for the disposition / finding.
Review Type: Referenced from abstract/report.
Review Status: If status is not (CL) No Impact / Closed - No Findings or (CF) Impact / Closed with Findings then update to (CL) No Impact / Closed - No Findings.
Program: Program based on aid code sent with abstract / report
* CalFresh aid codes are mapped to NACF program by default.
* Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24 months." to any existing comments.

- Review Data Range (and Run Date): Date the data change is applied.
d. Dispositions/Findings that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is
i. Exception, any missing required information (ex. closure reason) is updated to close out the record. See recommendations above.
2. Update tasks associated to aged abstracts/reports.
a. Update task status to "Void" if "Assigned" or "In Process"
b. Populate close date for task.
c. Update task history.

Outreach

Description:

Migration Impact Description:

There is no Migration impact. The Recipient IEVS records will be closed without findings prior to migration in both C-IV and CalSAWS.

Migration Impact Analysis:

No Impact

Alternative Procedure

None

Description:

Operational Impact Estimate:

30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	25	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-108019] File Exchange testing - CIV file exchanges to clustered SFTP - Child support

Team Responsible:	Batch Operations	Assignee:	Edgars Reinholds	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Frederick Gains	Regulation Reference:		Created:	09/28/2020 08:46 AM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-226334

Non-Committee Review:

Expedite Approval: Emergency Approval - Michele Peterson on 9/25/2020

Current Design: The C-IV system/CDSS (California Department of Child Supportive Services) Interface exchanges Child support referrals and issuance records utilizing the OTech managed server. CDSS will be moving their C-IV file exchanges to a clustered SFTP service.

Request: Update the C-IV server properties for inbound and outbound CCSAS jobs to utilize public keys to access SFTP server in both C-IV and CCSAS to allow password-less login for file transfer.

Recommendation:

Inbound Jobs (PIXXF1661)

1. Update inbound batch properties to allow the use of public keys when CCSAS is sending a file to the system.

Outbound (POXXF1641, PO36F1640, PO33F1640)

1. Create BPCR to update the outbound batch job properties to use public keys in a password-less login to access the CCSAS SFTP Server.

Outreach

Description:

Migration Impact Description: CIV only change since the Partner is changing only the server connected to CIV.

Migration Impact Analysis:

Alternative

Procedure

Transfer file manually

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs



[CIV-107597] SB 80 -Changes to Vehicle Limits

- Resolved: 05/11/2021 02:18 PM

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[20.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:	201.05.15	Expedite Changes:	Production Deployment	Estimate:	91
Reporter:	Janet Mitri	Regulation Reference:	ACL 19-67, ACL 21-38	Created:	07/15/2020 04:27 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA 217946

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 04/09/2021
Current Design: The vehicle limits for CW/RCA were last updated for FFY 2020 in SCR CA-209360_CIV-104559 with the following values:

- The vehicle equity disregard increased to \$25,000(CT 335-AN CW Motor Vehicle Disregard for C-IV and CT 335-AO CW Motor Vehicle Disregard for CalSAWS).

Request: Per ACL 21-38 effective July 1, 2021, the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year (2021) to the following value:

- The vehicle equity disregard will be increased from \$25,000 to \$25,483.

Recommendation:

1. Update CW/RCA EDBC rules that apply vehicle property limit amounts for Motor Vehicle Disregard to perform calculations based on the new limit.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Motor Vehicle Disregard.

Outreach

Description:
Migration Impact Description: CalSAWS will be implementing these updates with CA-217946.

Migration Impact Analysis:
Alternative Procedure Description: EDBC Override

Operational Impact:
Estimate: **91**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	25
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	44	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
Recommendation 2.2 added a regression test of a C-IV NOA fragment.

After:
Regression Test Recommendation 2.2 has been removed as it is not applicable for the new Vehicle Limits update.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:

[CIV-108316] Create Authentication LEX Bot for San Bernardino IVR

Team Responsible:	Contact Center	Assignee:	Venketraman Ganesan	SPG Status:	Pending
Fix Version/s:	[21.03]	Designer Contact:	Venketraman Ganesan	Change Type (SCR):	Enhancement
Minor Version:	21.06.xx	Expedite Changes:	Production Deployment	Estimate:	1958
Reporter:	Jared Kuester	Regulation Reference:		Created:	11/20/2020 10:58 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	County Purchase
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	SB-05-2020
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: San Bernardino County Only, Approved by Sarah Colella 02/18/2021

Expedite Approval: Approved by Karen Rapponotti 2/10/2021 - Approved by Karen Rapponotti 3/18/2021

Current Design: There is no LEX bot in the San Bernardino IVR.

Request: Implement a LEX bot to assist customers in the Authentication Process.

Recommendation: ** San Bernardino County Only **

- 1) Build an authentication LEX Bot
 - a) Provides a customer the ability to authenticate conversationally.
 - b) See the attached Visio for conversational flow.
- 2) Update the San Bernardino Contact Flow to include the LEX bot
 - a) See the attached Visio for Call Flow
- 3) Generate a CSV report daily on authentication stats
 - a) The report will be e-mailed as an attachment each morning.
 - b) See attached sample report for formatting

Outreach

Description:

Migration Impact Description: IVR Webservice may need to be built out in both C-IV and CalSAWS

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

1958

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	1958
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB



[CIV-108683] Allow Internet Explorer to be used with Amazon Connect Web Chat

- Resolved: 05/18/2021 12:09 PM

Team Responsible:	Contact Center	Assignee:	Pandya P. Amitkumar	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Jared Kuester	Change Type (SCR):	Enhancement
Minor Version:	21.05.27	Expedite Changes:	No	Estimate:	15
Reporter:	Jared Kuester	Regulation Reference:		Created:	02/25/2021 03:27 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	County Purchase
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CSC Support
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	

Non-Committee Review: Darcy Alexander 3-23-21 Approved SCR

Expedite Approval:
Current Design: Internet Explorer Displays an error when attempting to use Amazon Connect Web Chat.

Request: Modify Amazon Connect Web Chat to allow Internet Explorer to be used

Recommendation: 1) Update new library (means one Java Script file written by Amazon) and HTML / CSS code. It looks like because of new library code, HTML / CSS UI need to fix in our case.

Outreach Description:
Migration Impact Description: Amazon Connect Web Chat is not part of Migration

Migration Impact Analysis:
Alternative Procedure: Use a supported browser.

Description:
Operational Impact:
Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	10
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Before: 21.03 After: 21.05

End Content Revisions



[CA-214993] DDID 2579 FDS: Non State Forms - Threshold Languages - Add New State Form WTW 100

- Resolved: 05/16/2021 11:41 PM

Team Responsible:	Client Correspondence	Assignee:	Indira Ramasamy	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	21.03.x5	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Gingko Luna	Consortium Review Approval Date:	04/13/2021		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 04/21/21

Current Design: Currently the WTW 100 State form is implemented in the CalSAWS system in English and Spanish .

Request:

- 1) Implement State Form WTW 100 - Good Cause/Exemption Letter in the threshold languages. (See attached English and Spanish forms)
- 2) This form replaces the PLAN 100 - Good Cause/Exemption Review.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

- 1) Implement State Form WTW 100 - Good Cause/Exemption Letter in the threshold languages. (See attached English and Spanish forms)
- 2) This form replaces the PLAN 100 - Good Cause/Exemption Review.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-215085] DDID 2625 FDS: Non State Forms - Threshold Languages - Migrate FIN 101

- Resolved: 05/17/2021 12:00 AM

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	21.03.x5	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CaISAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	04/07/2021		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 04/07/2021

Current Design: FIN 101 - Balance Letter form is available in English and Spanish Languages in current CaISAWS Template Repository.

Request:

- 1) Implement State Form FIN 101 in the threshold languages.
- 2) This form replaces the existing NSF FIN 101 - Balance Letter for migration.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

- 1) Implement State Form FIN 101 in the threshold languages.
- 2) This form replaces the existing NSF FIN 101 - Balance Letter for migration.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Outreach Description: NA

Migration Impact**Description:**

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact**Analysis:****Alternative**

N/A - CalSAWS DD&I Requirement

Procedure**Description:****Operational Impact:****Estimate:**

39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-215147] DDID 2656 FDS: Non State Forms - Threshold Languages - Add State Form CW 106

- Resolved: 05/19/2021 01:03 AM

Team Responsible:	Client Correspondence	Assignee:	Nisarga Nagarathnaraj	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.03.x5	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	04/12/2021		

Non-Committee

Review:
Expedite Approval: Karen Rapponotti - 04/13/2021
Current Design: Currently the CW 106 State form is implemented in the CalSAWS system in English and Spanish with the version date of 09/20.

Request:

- 1) Implement State Form CW 106 - School Financial Aid and Expense Verification in the threshold languages. (See attached English & Spanish forms)
- 2) This form replaces the VER 106 - School Attendance and Expense Verification.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation: Add State Form CW 106 - School Financial Aid and Expense Verification (09/20) in the 11 supported threshold languages.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **39**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0



[CA-215181] DDID 2675 FDS: Non State Forms - Threshold Languages - Add State Form FIN 200

- Resolved: 05/12/2021 03:49 AM

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Suresh Mullaguri	Change Type (SCR):	Enhancement
Minor Version:	21.03.x5	Expedite Changes:	Start Build	Estimate:	49
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	Test Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	04/07/2021		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 04/07/2021

Current Design:

Form FIN 200 - Approved New Direct Deposit Letter is available in English and Spanish Languages in current CalSAWS Template Repository.

Request:

- 1) Add State Form FIN 200 - Approved New Direct Deposit Letter in the threshold languages.
- 2) This form replaces the existing NSF FIN 200 -New Direct Deposit for migration.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Recommendation:

- 1) Add State Form FIN 200 - Approved New Direct Deposit Letter in the threshold languages.
- 2) This form replaces the existing NSF FIN 200 -New Direct Deposit for migration.
- 3) This form will be available in the Template Repository in all threshold languages, including.
 - Arabic
 - Armenian
 - Cambodian
 - Cantonese
 - Chinese
 - Farsi
 - Hmong
 - Korean
 - Lao
 - Other Chinese Language
 - Russian
 - Tagalog
 - Vietnamese

Outreach	NA				
Description:					
Migration Impact	Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.				
Description:					
Migration Impact	No Impact				
Analysis:					
Alternative	N/A - CalSAWS DD&I Requirement				
Procedure					
Description:					
Operational Impact:					
Estimate:	49				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	49	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-225651] Design and build OCAT health check API

Team Responsible:	Tech Arch	Assignee:	Milind Nirgun	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:		Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	236
Reporter:	Grady Howe	Regulation Reference:		Created:	02/24/2021 10:56 AM
Status:	New	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	05/10/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Grady Howe via email.

Expedite Approval: Current Design:

The OCAT API in CalSAWS and C-IV has the functional endpoints that are used by the OCAT application. If the CAISAWS or C-IV OCAT web service is down, the OCAT application will receive HTTP errors upon calling these endpoints. The same is true for CalSAWS or C-IV applications calling the OCAT web service. There does not exist a test endpoint that can be called periodically to confirm availability of either webservices and raise alerts proactively.

Request:

Accenture to provide estimate and if approved by Consortium, design and build API to confirm connectivity to OCAT to proactively ensure user access to this application without impacting production operations. Cambria will build API to confirm connectivity to CalSAWS and separate API to confirm connectivity to CalWIN. CalWIN will also build an API to confirm access to OCAT. Cambria and Gainwell will review, comment and once agreed upon, use Accenture generated design to build their API.

Recommendation:

1. Build a new endpoint for health check in both LRS and CIV OCAT Webservices to follow the existing authentication in place for the OCAT web services.
2. This endpoint will return the current timestamp when it is called.
3. Create a proxy configuration in the Apigee MicroGateway for this new endpoint allowing OCAT to call this endpoint.
4. Create a Jenkins task on CalSAWS and C-IV to call the equivalent health check endpoint on the OCAT API and configure them to send email alerts to a predefined distribution group upon unsuccessful call to the OCAT health check API.
5. Schedule the tasks created above to execute at a pre-determined frequency.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 236

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	40
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	196				
Translation :	0				



[CA-218101] SCR to support CalHEERS project move to the cloud

- Resolved: 05/12/2021 09:21 AM

Team Responsible:	Tech Ops	Assignee:	Anna Chan	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Anna Chan	Change Type (SCR):	Operational Enhancement
Minor Version:	21.05.11	Expedite Changes:	Production Deployment	Estimate:	110
Reporter:	Ritu China	Regulation Reference:		Created:	07/22/2020 04:57 PM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	CIV-107648; CH-153369
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Review and approved by Grady Howe per email from Laura Chavez.

Current Design: CalHEERS project is running with on-premise data center. CalHEERS and CalSAWS network connectivity is going through CDT OTech interface.

Request: To support CalHEERS project moving the production environments to the cloud.

Recommendation: The following things need to be done:
 1. Establish network connectivity through VPC pairing.
 2. Modify CalSAWS to CalHEERS IP entry in OAG and batch.properties to use DNS private.services.coveredca.com.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: Not applicable.

Operational Impact:

Estimate: **110**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	60	Training :	0
Translation :	0				



[CA-227193] Event Streaming: Enabling Event Streaming implementation for MEDS AP34 Transactions

- Resolved: 04/30/2021 02:03 PM

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Balakumar Murthy	Change Type (SCR):	Data Change
Minor Version:	21.04.30	Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Balakumar Murthy	Regulation Reference:		Created:	04/06/2021 03:14 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 04/29/2021				
Expedite Approval:	Approved by Laura Chavez on 04/29/2021				
Current Design:	Current batch architecture to generate AP34 are based on standalone Java processing with Spring JDBC. The current Batch programs use materialized views and other JDBC queries to determine the data changes made by the online application during the day and process those changes at night during batch.				
Request:	As part of CA-213979 the current batch architecture was rearchitected to Event Streaming approach and implemented in production. The event streaming and batch architecture was made to run in parallel and the output was validated and confirmed. Since event streaming is working fine now it is safe to turn off AP34 batch and turn on event streaming implementation.				
Recommendation:	<ol style="list-style-type: none"> 1. Turn off existing batch job generating AP34 transaction to MEDS. 2. Turn on Event streaming implementation. 3. Set the AP34 consumer application as a predecessor to existing MEDS file writer job. 				
Outreach Description:	NA				
Migration Impact Description:	NA				
Migration Impact Analysis:	Not applicable				
Alternative Procedure Description:	Not applicable				
Operational Impact Estimate:	15				
Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227877] Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, CalOAR, and SED)

- Resolved: 04/29/2021 02:16 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.29	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	04/22/2021 01:18 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: As per approval from Laura Chavez on 04/27/2021

Current Design: As per current password policy, below interfaces password is getting expired soon.
QCIS,
IEVS,
Horizontal Int,
CDSS,
CalOAR,
SED)

Request: Below interfaces password needs to be updated
QCIS,
IEVS,
Horizontal Int,
CDSS,
CalOAR,
SED)

Recommendation: Below interfaces password needs to be updated
QCIS,
IEVS,
Horizontal Int,
CDSS,
CalOAR,
SED)

Outreach

Description:

Migration Impact Description: Adopt functionality at migration

Migration Impact Analysis: No Impact

Alternative Procedure Description: Update FTP Password for Interfaces - (QCIS, IEVS, Horizontal Int, CDSS, CalOAR, and SED)

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227998] Stagger TTC Files for start up of TTC Interface in July 2021

- Resolved: 05/10/2021 04:48 PM

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Operational Enhancement
Minor Version:	21.05.10	Expedite Changes:	Production Deployment	Estimate:	65
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/26/2021 03:39 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 04/26/2021

Current Design: CA-214641 Turned off the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County after the order from Federal Government that customers should not be Tax Intercepted as a result of non-payment of debts due to COVID-19 isolation. CA-216172 will be turning on the monthly TTC Referral Batch in July 2021.

Request: Prior to turning on the monthly TTC Referral Batch, send weekly staggered TTC files each Monday containing approximately 4,000 records per batch run.

Recommendation: Stagger the TTC batch files over 6 weeks to catch up on unreferrred cases.

1. CalSAWS will run the TTC Referrals Writer on 5/10/2021 (6th business day). This referral file generated on 5/10/2021 would then be split manually into files containing 4,000 records each (approximately 7 files).
2. CalSAWS would transfer these staggered files on the following days to TTC .
 - i. 5/11/2021
 - ii. 5/18/2021
 - iii. 5/25/2021
 - iv. 6/1/2021
 - v. 6/8/2021
 - vi. 6/15/2021
 - vii. 6/22/2021
3. The broadcast email that CalSAWS would send on 5/11/2021 after the 1st referral file gets sent would include information on the referrals in all staggered files.

Outreach

Description:
Migration Impact Description: County/System specific

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: 65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	43	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	17
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-228089] IEVS Applicant backlog files needs to be processed

- Resolved: 05/05/2021 09:09 AM

Team Responsible:	Batch Operations	Assignee:	Nicholas Sturges	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Prem Venugopalan	Change Type (SCR):	Operational Enhancement
Minor Version:	21.05.04	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	04/27/2021 03:41 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:		Other Agency Cross Reference:	CIV-108956
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:	Laura				
Current Design:	State has not been sending IEVS applicant files from April 9th 2021 to April 23rd 2021 due to issues with EDD files				
Request:	State started sending backlog files and needs to be processed those backlog files				
Recommendation:	State started sending backlog files and needs to be processed those backlog files				
Outreach Description:	Due to multiple files being processed simultaneously , users will see an increase in the number of Applicant IEVS tasks until all backlog files has been received and processed over the next several days				
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	NA				
Operational Impact Estimate:	30				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	30
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-228110] Update FTP Credentials for CalHEERs Outbound Image Job

- Resolved: 04/28/2021 09:58 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	No
Fix Version/s:	[21.03]	Designer Contact:	Prem Venugopalan	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.28	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Ronak Bhatt	Regulation Reference:		Created:	04/27/2021 05:11 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Laura Chavez on 4/28/2021

Current Design: CalHEERs system is moving from on Premise to Cloud.

Request: CalHEERs FTP job will need to get updated with new server details to connect with Cloud. Here is the approved change request # CHG0033727 implement the changes

Recommendation: CalHEERs FTP job will need to get updated with new server details to connect with Cloud. Here is the approved change request # CHG0033727 implement the changes

Outreach

Description:

Migration Impact Description: Adopted functionality at migration

Migration Impact Analysis: No Impact

Alternative Procedure Description: NA

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERs :	0	CalHEERs Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-215675] DDID 2328 FDS: GA GR Phase 1 - Two party check Changes for all programs (C-IV and LA counties)

- Resolved: 03/28/2021 12:37 PM

Team Responsible:	Eligibility	Assignee:	Deron Schab	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Deron Schab	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1930
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	Test Complete	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Michele Peterson On 05/11/2021

Current Design:

The nightly and monthly batch processes send a Warrant Print file to counties that contains information the counties require to create and print a warrant including Payee Name. An Auditor Controller file is also sent to counties that contains issuance claiming information, including Warrant payment information. Additionally, certain counties are sent Positive Pay files, that includes the warrant payee name. The counties then send the file to their respective bank prior to the warrant being cashed, to allow the bank to ensure the warrant is being cashed by the correct payee or payees for the correct amount.

Request:

For Warrant Issues, add Secondary Payee name information to the interface files that will allow the counties to print a warrant with a secondary payee. This information will include whether to use the word "and", "or", or "for" between the payee names. The user will be able to select which word to use from the application.

Recommendation:

- 1) Add a mandatory "Use Between Payees" drop-down menu to the Administrative Role Detail page that requires the user to select whether the word "and", "or", or "for" will be written between the Payee and the Secondary Payee on a warrant. This menu will only be visible when the "Secondary Payee" item is selected from the Administrative Role drop-down menu.
- 2) Add a "Use Between Payees" drop-down menu to the Foster Care Resource Detail page that requires the user to select whether the word "and", "or", or "for" will be written between the Payee and the Secondary on a warrant. This field will be mandatory if the Secondary Payee field has been populated. A Validation message will be displayed if the Secondary Payee field has been populated but the "Use Between Payees" value has not been selected.
- 3) Add database columns to store the work between Payee names in the PGM_ADMIN, ORG, and Issuance tables.
- 4) Update the Issuance Batch Jobs to populate the Secondary Payee information in the Issuance record.
- 5) Update the Issuance Detail page to display the "Use Between Payees" value in the Payee Information section.
- 6) Add the Secondary Payee name fields to the Warrant Print interface file specifications.
- 7) Add the Secondary Payee name fields to the Auditor Controller interface file specifications.
- 8) Add logic in the Warrant Print batch jobs to populate the Secondary Payee name information in the Warrant Print interface file.

- 9) Add logic to the Auditor Controller batch jobs to populate the Secondary Payee name information in the Auditor Controller interface file.
- 10) Modify the eCAPS SWR batch jobs to populate the ALIAS_NM field in the Vendor Header Record of the eCAPS SWR interface file with the secondary payee name, and the selected "Use Between Payees" value.
- 11) Modify the Positive Pay batch logic to populate the Secondary Payee name information in the Positive Pay interface file based upon the bank specified interface file format.
- 12) Add logic to determine if the new functionality to include Secondary Payee information should be enabled based on the system flag to enable Two-Party warrant functionality. Note this flag is not accessible to the counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1930

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	251	Eligibility :	0
Fiscal :	1202	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	302
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



[CA-216172] Turn On the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:	21.07.08	Expedite Changes:	Production Deployment	Estimate:	25
Reporter:	Sidhant Garg	Regulation Reference:		Created:	05/06/2020 09:34 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CIV-107315
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: CA-214641 Turned off the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County after the order from Federal Government that customers should not be Tax Intercepted as a result of non-payment of debts due to COVID-19 isolation.

Request: Turn on the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County.

Recommendation:

1. Create a BSCR to turn on the monthly Treasury Tax Collector (TTC) Batch job.
2. CalSAWS would resume the automated monthly TTC referrals from July (6th business day – 7/8/2021). Note that the file referred in July would have referrals for 2 months (June and July), since there was no run in June.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	15	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-224660] ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES

Team Responsible:	Online	Assignee:	Loan Vo	SPG Status:	Pending
Fix Version/s:	[21.05]	Designer Contact:	Farhat Ulain	Change Type (SCR):	New Policy
Minor Version:	21.06.xx	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Loan Vo	Regulation Reference:	ACL 21-03	Created:	02/03/2021 04:22 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Loan Vo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-108748
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Non-Committee Review approval provided by Carlos Zepeda on 4/2/2021

Expedite Approval: Production deployment approval provided by JoAnne Osbourne on 4/2/2021

Current Design: In July 1987, the Department of Health Care Services (DHCS), and the California Department of Social Services (CDSS) implemented IEVS (Social Security Act 1137). The R-IEVS provides income and eligibility information at various times during the year, verifying program eligibility. ACL 17-41 provides processing timeframes for R-IEVS matches received on CalWORKs and CalFresh cases. CWDs were advised to prioritize R-IEVS matches received on open cases and process matches on closed cases as soon as administratively possible. The CDSS has been working closely with the CWD R-IEVS workgroup to prioritize and effectively manage the volume of these matches. CWDs reported most R-IEVS abstracts are non-discrepant due to the age of the data, lack of relevance to program eligibility, and difficulty of obtaining verification from the client or third party. Recent policy changes in CalFresh, (Brown and Espinosa-Tapia v. Lightbourne settlement) have affected the CWDs' ability to establish and collect overissuances (OI) beyond a 36-month timeframe.

Request: Per ACL 21-03, a request is being made for a one-time disposal of all abstracts that are over 24 months old, regardless of any fraud suspicion or status. After the one-time disposal, CWDs must not process R-IEVS match abstracts on open or closed cases older than 36 months, unless fraud is suspected in accordance with MPP Section 20-004. CWDs must develop and implement policies and procedures for the new processing guidelines by June 30, 2021. The CDSS will review policies and procedures for timely processing of R-IEVS abstracts during CWD SIU and IEVS County reviews.

Recommendation:

1. Apply a DCR to close all open abstracts / reports that are 24 months or older, regardless of any fraud suspicion. The dispositions / findings will have a status of 'CL' (No Impact / Closed - No Findings).
 - a. Aged abstracts / reports are identified as 24 months old or older, by their received date as of June 30th, 2021.
 - b. Add Disposition / Finding records to abstracts / reports with no associated dispositions / findings.
 - i. Update the following dispositions / findings fields:
 - Case Number: Referenced from abstract / report.
 - Case Name: Referenced from abstract / report.
 - Finding ID: ID for the disposition / finding.
 - Review Type: Referenced from abstract/report.
 - Review Status: (CL) No Impact / Closed - No Findings
 - Program: Program based on aid code sent with abstract / report
 - * CalFresh aid codes are mapped to NACF program by default.
 - * Aid codes without program references are left blank.
 - Review Date: Date the data change is applied.
 - Closure Date: Date the data change is applied.
 - Review Closure Code: All Other Reasons
 - Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
 - Review Data Range (and Run Date): Date the data change is applied.

- c. Update open dispositions / findings associated to an aged abstract / report.
 - i. Update the following dispositions / findings fields if there is no prior value:
 - Case Number: Referenced from abstract / report.
 - Case Name: Referenced from abstract / report.
 - Finding ID: ID for the disposition / finding.
 - Review Type: Referenced from abstract/report.
 - Review Status: If status is not (CL) No Impact / Closed - No Findings or (CF) Impact / Closed with Findings then update to (CL) No Impact / Closed - No Findings.
 - Program: Program based on aid code sent with abstract / report
 - * CalFresh aid codes are mapped to NACF program by default.
 - * Aid codes without program references are left blank.
 - Review Date: Date the data change is applied.
 - Closure Date: Date the data change is applied.
 - Review Closure Code: All Other Reasons
 - Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24 months." to any existing comments.
 - Review Data Range (and Run Date): Date the data change is applied.
 - d. Dispositions/Findings that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is
 - i. Exception, any missing required information (ex. closure reason) is updated to close out the record. See recommendations above.
- 2. Update tasks associated to aged abstracts/reports.
 - a. Update task status to "Void" if "Assigned" or "In Process"
 - b. Populate close date for task.
 - c. Update task history.

Outreach

Description:

Migration Impact

There is no Migration impact. The Recipient IEVS records will be closed without findings prior to migration in both C-IV and CalSAWS.

Description:

Migration Impact

CWS Program

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	25	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-225679] Create DCFS Amazon Connect Contact Center**

Team Responsible:	Contact Center	Assignee:	Liliana Trujillo	SPG Status:	Pending
Fix Version/s:	[21.05]	Designer Contact:	Liliana Trujillo	Change Type (SCR):	Enhancement
Minor Version:	21.06.17	Expedite Changes:	Start Build	Estimate:	655
Reporter:	Liliana Trujillo	Regulation Reference:		Created:	02/24/2021 02:13 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Change Notice 8
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Mario Palacios 3/18/2021 SCR Approved				
Expedite Approval:	Michele Peterson 5/5/2021				
Current Design:	DCFS does not currently have a contact center				
Request:	Create a contact center for DCFS				
Recommendation:	<ol style="list-style-type: none"> 1. Create a contact center for DCFS <ol style="list-style-type: none"> a. See attached call flow 				
Outreach Description:	Working Directly with LA County DCFS				
Migration Impact Description:	DCFS contact center does not impact migration.				
Migration Impact Analysis:	N/A				
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	655				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	583	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	72
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-225756] Update Opt In/Out decisions for C-IV Migration Counties to Allow the Same User to Create and Approve Payments on Payment Request Detail

- Resolved: 03/29/2021 12:47 PM

Team Responsible:	Fiscal	Assignee:	Emma Wong	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	18
Reporter:	Amy Gill	Regulation Reference:		Created:	02/25/2021 01:52 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	EpplerSE	Consortium Review Approval Date:	03/08/2021		

Non-Committee

Review:

Expedite Approval: Expedited start build approval from JoAnne Osborn on 3/8/2021

Current Design: SCR CA-207195 (DDID 2082) updated functionality to allow Counties to opt in/out of allowing the same User to create and approve payments on the Payment Request Detail page. A CRFI was issued to collect counties opt in/out decisions.

Request: Based on changes provided to the Implementation team below 4 counties have changed their decision and wants to allow the same user to Create and Approve Payment Requests on the Payment Request Detail Page.
 Del Norte
 Mariposa
 Modoc
 Trinity

Recommendation: Update CT 15 for below 4 counties to allow the same user to Create and Approve Payment Requests on the Payment Request Detail Page.
 Del Norte
 Mariposa
 Modoc
 Trinity

Outreach

Description:

Migration Impact Description: N/A - CalSAWS DD&I

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	14	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4



[CA-226267] CA-207637 Online Help: Add new Online Help pages to support ABAWD III Updates

- Resolved: 03/29/2021 10:56 AM

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	75
Reporter:	Cristina Garcia	Regulation Reference:		Created:	03/10/2021 01:24 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ABAWD
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Jamie Cox - 3/23/2021 - Approved.

Expedite Approval: Approved by Karen Rapponotti on 3/18/2021

Current Design: CA-207637 Updates the ABAWD calculations.

Request: Add new Online Help pages and update one page to support the ABAWD updates.

Recommendation:

- Add the following Online Help pages:
 - 1) ABAWD Requirement Summary
 - 2) ABAWD Requirement Person Summary
 - 3) Local Minimum Wage List
 - 4) Local Minimum Wage Detail
 - 5) ABAWD Exemption List
 - 6) ABAWD Exemption Detail
 - 7) Workforce Requirement Calculator
 - 8) Non-Scheduled Activities List
 - 9) Non-Scheduled Activity Detail
 - 10) Non-Scheduled Activity Hours Detail
- Update the following Online Help page:
 - 1) Eligibility - CF EDBC Summary

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the DOW< C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 75

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0



[CA-226898] Enhancement - Add Link to Case for CalWORKS, QA, CalFresh Dashboards

Team Responsible:	Analytics	Assignee:	Sydni Starling	SPG Status:	Select a value
Fix Version/s:	[21.05]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:	21.06.15	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	03/30/2021 11:34 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	Royalty
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Laura Chavez				
Expedite Approval:	Laura Chavez				
Current Design:	Case number does not link to the case details in LRS PROD instead, there is extra column "Link to Case"				
Request:	Case number should have link to the case details in LRS PROD instead of an extra column "Link to Case"				
Recommendation:	Case number should have link to the case details in LRS PROD instead of an extra column "Link to Case"				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	10				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226924] Enhancement - Dashboards/Reports - Update Qlik's case lists functionality to highlight row at mouse hover

Team Responsible:	Analytics	Assignee:	Sydni Starling	SPG Status:	Select a value
Fix Version/s:	[21.05]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:	21.06.15	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Carlos Camarena	Regulation Reference:		Created:	03/30/2021 10:50 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	Royalty
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Laura Chavez on 4/1/2021

Expedite Approval: Laura Chavez on 4/1/2021

Current Design: The rows in qlik do not highlight when hovered over.

Request: Update Qlik's case lists functionality to highlight row at mouse hover for listed dashboard and On Request Reports

This applies to the following Dashboards:

- LRS CalWORKS Dashboard
- LRS QA Dashboard
- LRS SSI/SSP Dashboard
- LRS Managed Personnel Dashboard
- LRS CalFresh Dashboard
- LRS CalFresh Meals Dashboard
- LRS AAP Dashboard
- LRS DPSSTATS Scorecard Dashboard
- LRS Foster Care Dashboard
- LRS General Relief Dashboard
- LRS Kin-Gap Dashboard
- LRS Medi-Cal Dashboard
- LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

- 1099 Reconciliation Report
- Application Activity Report
- Caseload History Report
- Child Care Delinquent Approvals Report
- Collections Integrated Daily report
- Customer Reporting Progress Detail Report
- Customer Reporting Progress Report
- EBT Card Reissued on Closed Case Audit Report
- EBT End of Day Report Year Audit Report
- Employment Services Customer Reporting Report
- Open Program Audit Report
- Pending Applications Report
- Pending Caseload Report
- Primary Applicant Address Audit Report
- RE Date Report
- Scheduled Activities of Active Members Report
- Short Term Approval Audit Report
- Time Limit Report
- Unredeemed Voucher Report

Recommendation:

Update Qlik's case lists functionality to highlight row at mouse hover for listed dashboards and On Request Reports.

This applies to the following Dashboards:

LRS CalWORKS Dashboard
 LRS QA Dashboard
 LRS SSI/SSP Dashboard
 LRS Managed Personnel Dashboard
 LRS CalFresh Dashboard
 LRS CalFresh Meals Dashboard
 LRS AAP Dashboard
 LRS DPSSTATS Scorecard Dashboard
 LRS Foster Care Dashboard
 LRS General Relief Dashboard
 LRS Kin-Gap Dashboard
 LRS Medi-Cal Dashboard
 LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

1099 Reconciliation Report
 Application Activity Report
 Caseload History Report
 Child Care Delinquent Approvals Report
 Collections Integrated Daily report
 Customer Reporting Progress Detail Report
 Customer Reporting Progress Report
 EBT Card Reissued on Closed Case Audit Report
 EBT End of Day Report Year Audit Report
 Employment Services Customer Reporting Report
 Open Program Audit Report
 Pending Applications Report
 Pending Caseload Report
 Primary Applicant Address Audit Report
 RE Date Report
 Scheduled Activities of Active Members Report
 Short Term Approval Audit Report
 Time Limit Report
 Unredeemed Voucher Report

Outreach**Description:****Migration Impact**

Analytics Re-Platform Tool (Qlik) enhancements

Description:**Migration Impact****Analysis:****Alternative**

N/A

Procedure**Description:****Operational Impact:****Estimate:**

10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-227213] Enhancement - Dashboards/On Request Reports - Rename ID Column in all included case lists to Qlik ID column name

Team Responsible:	Analytics	Assignee:	Sydni Starling	SPG Status:	Select a value
Fix Version/s:	[21.05]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:	21.06.15	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	04/06/2021 06:28 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	Royalty
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Laura Chavez on 4/1/2021
Expedite Approval: Laura Chavez on 4/1/2021
Current Design: The column in QLIK is labeled as "ID"
Request: Rename ID Column in all Hard-Launched Dashboard case lists to Qlik ID column name

This applies to the following Dashboards:

- LRS CalWORKS Dashboard
- LRS QA Dashboard
- LRS SSI/SSP Dashboard
- LRS Managed Personnel Dashboard
- LRS CalFresh Dashboard
- LRS CalFresh Meals Dashboard
- LRS AAP Dashboard
- LRS DPSSTATS Scorecard Dashboard
- LRS Foster Care Dashboard
- LRS General Relief Dashboard
- LRS Kin-Gap Dashboard
- LRS Medi-Cal Dashboard
- LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

- 1099 Reconciliation Report
- Application Activity Report
- Caseload History Report
- Child Care Delinquent Approvals Report
- Collections Integrated Daily report
- Customer Reporting Progress Detail Report
- Customer Reporting Progress Report
- EBT Card Reissued on Closed Case Audit Report
- EBT End of Day Report Year Audit Report
- Employment Services Customer Reporting Report
- Open Program Audit Report
- Pending Applications Report
- Pending Caseload Report
- Primary Applicant Address Audit Report
- RE Date Report
- Scheduled Activities of Active Members Report
- Short Term Approval Audit Report
- Time Limit Report
- Unredeemed Voucher Report

Recommendation:

Rename ID Column in all Hard-Launched Dashboard case lists to Qlik ID column name

This applies to the following Dashboards:

LRS CalWORKS Dashboard
 LRS QA Dashboard
 LRS SSI/SSP Dashboard
 LRS Managed Personnel Dashboard
 LRS CalFresh Dashboard
 LRS CalFresh Meals Dashboard
 LRS AAP Dashboard
 LRS DPSSTATS Scorecard Dashboard
 LRS Foster Care Dashboard
 LRS General Relief Dashboard
 LRS Kin-Gap Dashboard
 LRS Medi-Cal Dashboard
 LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

1099 Reconciliation Report
 Application Activity Report
 Caseload History Report
 Child Care Delinquent Approvals Report
 Collections Integrated Daily report
 Customer Reporting Progress Detail Report
 Customer Reporting Progress Report
 EBT Card Reissued on Closed Case Audit Report
 EBT End of Day Report Year Audit Report
 Employment Services Customer Reporting Report
 Open Program Audit Report
 Pending Applications Report
 Pending Caseload Report
 Primary Applicant Address Audit Report
 RE Date Report
 Scheduled Activities of Active Members Report
 Short Term Approval Audit Report
 Time Limit Report
 Unredeemed Voucher Report

Outreach**Description:****Migration Impact**

Analytics Re-Platform Tool (Qlik) enhancements

Description:**Migration Impact****Analysis:****Alternative**

N/A

Procedure**Description:****Operational Impact:****Estimate:**

10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227228] Enhancement - Update Return Button and Filter functionality for all Hard Launched Dashboards

Team Responsible:	Analytics	Assignee:	Sydni Starling	SPG Status:	Select a value
Fix Version/s:	[21.05]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:	21.06.15	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	04/07/2021 10:24 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	Royalty
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Laura Chavez on 4/1/2021

Expedite Approval:

Laura Chavez on 4/1/2021

Current Design:

No Return Button on QLIK dashboard

Request:

Add Return Button functionality to take user back from case list to appropriate sheet and clear filters. Update sheet action functionality to clear existing filter selections and apply default filters upon returning to a Default sheet.

This should be uniform for all Hard Launched Dashboards. (Release C, D & E)

This applies to the following Dashboards:

- LRS CalWORKS Dashboard
- LRS QA Dashboard
- LRS SSI/SSP Dashboard
- LRS Managed Personnel Dashboard
- LRS CalFresh Dashboard
- LRS CalFresh Meals Dashboard
- LRS AAP Dashboard
- LRS DPSSTATS Scorecard Dashboard
- LRS Foster Care Dashboard
- LRS General Relief Dashboard
- LRS Kin-Gap Dashboard
- LRS Medi-Cal Dashboard
- LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

- 1099 Reconciliation Report
- Application Activity Report
- Caseload History Report
- Child Care Delinquent Approvals Report
- Collections Integrated Daily report
- Customer Reporting Progress Detail Report
- Customer Reporting Progress Report
- EBT Card Reissued on Closed Case Audit Report
- EBT End of Day Report Year Audit Report
- Employment Services Customer Reporting Report
- Open Program Audit Report
- Pending Applications Report
- Pending Caseload Report
- Primary Applicant Address Audit Report
- RE Date Report

Scheduled Activities of Active Members Report
 Short Term Approval Audit Report
 Time Limit Report
 Unredeemed Voucher Report

Recommendation:

Add Return Button functionality to take user back from case list to appropriate sheet and clear filters. This should be uniform for all Hard Launched Dashboards. (Release C, D & E)

This applies to the following Dashboards:

- LRS CalWORKS Dashboard
- LRS QA Dashboard
- LRS SSI/SSP Dashboard
- LRS Managed Personnel Dashboard
- LRS CalFresh Dashboard
- LRS CalFresh Meals Dashboard
- LRS AAP Dashboard
- LRS DPSSTATS Scorecard Dashboard
- LRS Foster Care Dashboard
- LRS General Relief Dashboard
- LRS Kin-Gap Dashboard
- LRS Medi-Cal Dashboard
- LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

- 1099 Reconciliation Report
- Application Activity Report
- Caseload History Report
- Child Care Delinquent Approvals Report
- Collections Integrated Daily report
- Customer Reporting Progress Detail Report
- Customer Reporting Progress Report
- EBT Card Reissued on Closed Case Audit Report
- EBT End of Day Report Year Audit Report
- Employment Services Customer Reporting Report
- Open Program Audit Report
- Pending Applications Report
- Pending Caseload Report
- Primary Applicant Address Audit Report
- RE Date Report
- Scheduled Activities of Active Members Report
- Short Term Approval Audit Report
- Time Limit Report
- Unredeemed Voucher Report

Outreach

Description:

Migration Impact Analytics Re-Platform Tool (Qlik) enhancements

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227259] Enhancement - Updates to Reports/Dashboards to have scroll bar set to "Medium"

Team Responsible:	Analytics	Assignee:	Sydni Starling	SPG Status:	Select a value
Fix Version/s:	[21.05]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:	21.06.15	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Carlos Camarena	Regulation Reference:		Created:	04/07/2021 03:03 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	Other
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	Royalty
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Laura Chavez on 4/1/2021

Expedite Approval: Laura Chavez on 4/1/2021

Current Design: The scroll bar size on the qlik dashboards is 'medium'

Request: Update all case list sheets in Qlik to have scroll bar size "medium"

This applies to the following Dashboards:

- LRS CalWORKS Dashboard
- LRS QA Dashboard
- LRS SSI/SSP Dashboard
- LRS Managed Personnel Dashboard
- LRS CalFresh Dashboard
- LRS CalFresh Meals Dashboard
- LRS AAP Dashboard
- LRS DPSSTATS Scorecard Dashboard
- LRS Foster Care Dashboard
- LRS General Relief Dashboard
- LRS Kin-Gap Dashboard
- LRS Medi-Cal Dashboard
- LRS Program Assignment Dashboard

This applies to the following On-Request Reports:

- 1099 Reconciliation Report
- Application Activity Report
- Caseload History Report
- Child Care Delinquent Approvals Report
- Collections Integrated Daily report
- Customer Reporting Progress Detail Report
- Customer Reporting Progress Report
- EBT Card Reissued on Closed Case Audit Report
- EBT End of Day Report Year Audit Report
- Employment Services Customer Reporting Report
- Open Program Audit Report
- Pending Applications Report
- Pending Caseload Report
- Primary Applicant Address Audit Report
- RE Date Report
- Scheduled Activities of Active Members Report
- Short Term Approval Audit Report
- Time Limit Report
- Unredeemed Voucher Report

Recommendation: Update all case list sheets in Qlik to have scroll bar size "medium"

Outreach

Description:

Migration Impact Analytics Re-Platform Tool (Qlik) enhancements

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	10	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



[CA-228137] Add CPP_CODE column to CH_ELIG_DETL table

- Resolved: 05/05/2021 01:53 PM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	23
Reporter:	Renee Gustafson	Regulation Reference:		Created:	04/28/2021 01:26 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Medi-Cal/CMSP]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 4/28/2021.

Current Design: C-IV has CPP_CODE column in CH_ELIG_DETL table that saves data received from CalHEERS in eHIT in the Consumer Protection Code (CPPCode) element on a DER.

CalSAWS does not have this column in the CH_ELIG_DETL table nor does CalSAWS save the value in this field when received from CalHEERS in eHIT on a DER.

If CalSAWS does not add the CPP_CODE column to CH_ELIG_DETL, C-IV counties will lose the history of the data they have in this column.

Request: Add CPP_CODE column to CH_ELIG_DETL table.

Recommendation: Add CPP_CODE column to CH_ELIG_DETL table.
The column is nullable and will have null value for all existing CalSAWS records.

The functionality for this column will be added to CalSAWS with CA-224397 in Release 21.07. That SCR will update CalSAWS to start saving the CPP Code when received in a DER from CalHEERS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure none

Description:

Operational Impact:

Estimate: 23

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	19	CalHEERS Test :	4	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				

[CA-228407] FCED Change Management and Training Support

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Marina Paul	Change Type (SCR):	Enhancement
Minor Version:	x	Expedite Changes:	Start Build	Estimate:	1428
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/05/2021 11:33 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	FCED
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Michele Peterson on 5/10/2021

Current Design: There is currently no plan for Organization Change Management's Foster Care transition.

Request: Develop an internal Organizational Change Management (OCM) Plan for the Foster Care transition to provide a strategy and ongoing support for internal communications and management of the effect of new business processes.

Recommendation:

- Develop an internal Organizational Change Management (OCM) Plan for the Foster Care transition to provide a strategy and ongoing support for internal communications and management of the effect of new business processes.
- Conduct FCED Change Management Analysis and Planning
- Assist in the execution of Change Management Activities
- Scope include C-IV Counties only

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1428**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	955	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	473
Translation :	0				



[CA-208599] DDID 1967: Batch Scheduling Updates for C-IV Conversion

Team Responsible:	Batch Operations	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.26	Expedite Changes:	No	Estimate:	461
Reporter:	Amy Gill	Regulation Reference:		Created:	05/23/2019 10:02 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Carlos Zepeda	Consortium Review Approval Date:	04/16/2021		

Non-Committee

Review:
Expedite Approval:
Current Design: Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

Request: Update Batch scheduling for the C-IV Conversion and each of the 6 CalWIN Conversion waves to schedule the various Batch jobs for the appropriate counties.

Recommendation: The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the specified C-IV Migration Counties starting 9/27/2021:

Fiscal:

1. CA-207344: DDID 1360 – Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties
2. CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
3. CA-207141: DDID 2190 – eICT (use assumption #2 include batch job PB00E151)
4. CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
5. CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
6. CA-207139: DDID 2194 – Add Positive Pay Interface to CalSAWS for C-IV Migration Counties
7. CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments
8. CA-214353: DDID 374 – Update C-IV 1099 Interface to Process EDBC Authorized Issuances
9. CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch jobs Phase 5

Batch:

1. CA-207235: DDID 1859 – CMSP
2. CA-207494: DDID 85 – Update Batch that removes WTW Program Worker at Sanction status to be configurable
3. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
4. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
5. CA-207329: DDID 1395 – IEVS Batch Assignment
6. CA-200404: DDID 1967 – Update the E2Lite Interface/WPR Sample Process to Handle Late Case Submissions
7. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
8. CA-212490: DDID 1395 – IEVS Batch Assignment for CalWIN
9. CA-207476: DDID 266 – Update No Change SAR 7 functionality to be configurable
10. CA-207232: DDID 1964,1955 – MEDS
11. CA-207203: DDID 2073 – Add functionality to allow a user to request IEVS and SAVE at any time
12. CA-207438: DDID 571 Migrate C-IV WDTIP Jobs
13. CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
14. CA-207148: DDID 2143 – Batch Job to Discontinue Special Care Increment Payment

Correspondence:

1. CA-216057: DDID 1039 - Update Enclosure Approval functionality

2. CA-201968: DDID 1967 - Add WTW Activity Attendance and Progress Forms
3. CA-207399: DDID 1039 - Migrate C-IV RE Packets for CW and CF
4. CA-214198: DDID 1967 - Update State Form Batch jobs to run for all Counties
5. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview
6. CA-207364: DDID 1235 - Update Medi-Cal RE Reminder Notice Batch Job to be configurable
7. CA-211757: DDID 1967 – Update Batch Configuration for CW 2186A CalWORKs Time Limit Exemption Request (12/12)
8. CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
9. CA-215095: DDID 2630 FDS: Non State Forms – Update PA 2492
10. CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
11. CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2

Disable batch jobs that are running between C-IV and CalSAWS which transfer eICT data between the two systems:

1. CA-207141 DDID 2190 – Stop batch jobs POC4E100, POC4E140, PIC4E100 and PIC4E160

Modify jobs from C-IV schedule that were updated since implementation DDID 1787:

1. CIV-107956: Turn off Colusa County e2Lite job.

Outreach

Description:

Migration Impact

Description:

The requirements will schedule the batch jobs associated to each DDID to run for specific C-IV counties based on received CRFI responses in the CalSAWS Scheduler.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 461

Automated Test :	0	Batch/Interfaces :	67	Batch Operations :	63
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	109
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	88	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	94
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-212174] ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits

Team Responsible:	Fiscal	Assignee:	Rabia Mukhi	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	638
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 19-41	Created:	12/03/2019 03:32 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	05/05/2021	Other Agency Cross Reference:	CIV-105783
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited start build approval from Jo Anne Osborn on 5/7/2021

Current Design:

SCR CA-203103, CIV-101471 made the following implementations in the system to prevent users from collecting payments for Supplemental Nutrition Benefit (SNB) and Transitional Supplemental Nutrition Benefit (TNB) overissuances/overpayments:

1. Recovery Accounts with the Nutrition Benefit program cannot be made 'Active'.
2. EBT repayments cannot be made with SNB and TNB benefit funds.
3. Receipts cannot be created for Nutrition Benefit program.

Request:

ACL 19-41 states that county can investigate SNB Program or TNB Program cases when fraud is suspected, and SNB and TNB benefits are subject to W&IC 10980. This SCR specifies required enhancements in the system to allow collections for any Nutrition Benefit overissuance/overpayment because of fraud.

Recommendation:

1. Update Recovery Account Detail page to allow Nutrition Benefit Recovery Accounts to be active.
2. Update EBT Repayment Detail page to allow Repayments on 'SNB' and 'TNB' benefit types.
3. Update Receipt Detail page to allow Nutrition Benefit program.
4. Update Fiscal batches to not terminate Nutrition Benefit Recovery Accounts that are related to fraud.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. Other 57 Counties will inherit this functionality in CalSAWS.

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 638

Automated Test :	132	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	276	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	170
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-218818] DDID 1071 - Phase 4: Remove System, County, and Agency Specific References/Processes from Job Aids

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	120
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/18/2020 04:31 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Joyce Oshiro	Consortium Review Approval Date:	04/23/2021		

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 4/7/2021

Current Design: Job Aids contains specific LA county references/processes and references to LRS.

Request: These references need to be updated or removed. Per CalSAWS requirement 1071, any System, County, or Agency specific references/logo on Job Aids are a CONSORTIUM responsibility as Job Aid updates are a CONSORTIUM responsibility currently.

Once completed, the updated job aids need to be uploaded into the CalSAWS.

Recommendation:

Phase 4 (CA-218818, fix version 21.07)

- 1) The job aids will be divided in 4 sets (one set for each phase) and will be assigned to the Policy & Design Team (Consortium) for updates to remove content related to county specific processes/procedures.
- 2) Updates by the Policy & Design Team will be reviewed by the Consortium Training Team
- 3) The updated job aids will be uploaded to RoboHelp and Online Help by the Accenture Training Team

Job aids scheduled for upload during Phase 4 (this release):

JA Lobby Management - Reception Log & Message Center (This replaces the old Lobby Management - Reception Log & Message Center job aid - see spreadsheet for details).

JA Pay Codes

JA Payment Requests – Manage

JA IHSS Alert

JA Person Search

JA Positions - Manage

JA Processing CalHEERS Referrals

JA QA/QC Batch – Run a QA/QC Batch

JA Queuing Process for GROW Pending Unassigned Employment Services Program

JA Receipts - Create for Cash, Check or Money Order Repayments

JA Recovery Accounts - Assignment

JA Recovery Accounts – Manage

JA Recovery Accounts - Transaction and Refund

JA Medi-Cal CalHEERS - Reviewing Immigration Information for a MAGI Determination

JA Reviewing General Relief Time Limits

JA Security Roles - Manage

JA Special Investigation - Manage

JA SSI Application - General Relief and Medi-Cal

JA Valuables - Issue a Valuable

JA Verification Forms

JA Verifications - Manage

JA Welfare to Work Exemptions – Adding and Editing

JA Welfare to Work- Non-Compliance/Conciliation/Sanction

JA Worker Schedule - Maintain

JA Worklists - Task Management

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

None

Procedure

Description:

Operational Impact:

Estimate:

120

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	120
Translation :	0				

[CA-222186] Requirements for Payee Address on Refunds

Team Responsible:	Fiscal	Assignee:	Andrea Chen	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	349
Reporter:	Juan Jose Avila	Regulation Reference:	TBD	Created:	11/30/2020 05:10 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	05/06/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 04/26/2021

Current Design: Currently the Payee mailing address is not pre-populated on the Transaction Refund Detail page or the Foster Care Spend Down/Refund page while the user is processing a refund transaction. This results in a duplication of workload for the users.

Request: CalSAWS System shall display Payee mailing address in the Refund section of the Transaction Refund Detail Page and Foster Care Spend down/refund page in Create mode prior to user clicking on Save button. The Payee mailing address will be the mailing address populated on the Contact Summary page under Individual Demographics. This will allow the user to verify the correct mailing address is being populated.

Recommendation: Update the Refund section on the Transaction Refund Detail page and Foster Care Spend down/refund page to pre-populate the Payee mailing address field.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **349**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	227	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	92
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-224397] Add 'Income Proof Required' and 'Consumer Protection Programs' to MAGI Determination Detail

Team Responsible:	CalHEERS	Assignee:	Jarred Stein	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	97
Reporter:	Ritu Chinya	Regulation Reference:		Created:	01/28/2021 12:01 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Maureen Votta 05052021

Expedite Approval: Current Design:

1. In C-IV, "Income Proof Required" (ICT_PERS_ATTR.ICT_ELMNT_CODE CT440_7C - CT494) and "Consumer Protection Program" (CH_ELIG_DETL.CPP_CODE CT484) are fields on MAGI Determination Detail. These fields do not exist in CalSAWS on the MAGI Determination Detail page.

CT494

- BT - Verification of both incomes required
- CM - Current Monthly Income Verification required
- PA - Projected Annual Income Verification required

CT484

DI - Deemed Infant

CalSAWS has CT440-7C "Income Proof Required" but does not have CT494 to decode the values. CalSAWS does save the IncomeProofRequired element value when received in a DER.

CalSAWS does have CH_ELIG_DETL table, but does not have CPP_CODE column nor CT484 to decode the values. CalSAWS does not save the CPPCode element value when received in a DER.

Request:

Match CalSAWS with C-IV.

1. Add 'Income Proof Required' and 'Consumer Protection Program' fields to MAGI Determination Detail page.
2. Update eHIT to save 'Consumer Protection Program' from a DER to the Database.

Recommendation:

1. The MAGI Determination Detail page will be updated to include the 'Income Proof Required' and 'Consumer Protection Programs' fields. The Income Proof Required Code Table (CT_494) and the Consumer Protection Program Code Table (CT_484) will be added to display the descriptions of the codes for these fields received in a DER.
2. eHIT will be updated to save the 'Consumer Protection Program' value received in a DER (CPPCode) to CH_ELIG_DETL.CPP_CODE.

See attached design document for detailed design.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact

Description:

Analysis:

Alternative Procedure Description: N/A

Description:

Operational Impact:**Estimate: 97**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	62	CalHEERS Test :	25	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226334] File Exchange testing - CIV file exchanges to clustered SFTP - Child support

Team Responsible:	Batch Operations	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	15
Reporter:	Jennifer Muna	Regulation Reference:		Created:	03/11/2021 03:31 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:	[N/A]	Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CIV-108019
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Emergency Approval - Michele Peterson on 9/25/2020

Current Design: The CalSAWS system/CDSS (California Department of Child Supportive Services) Interface exchanges Child support referrals and issuance records utilizing the OTech managed server. CDSS will be moving their C-IV file exchanges to a clustered SFTP service.

Request: Update the C-IV server properties for inbound and outbound CCSAS jobs to utilize public keys to access SFTP server in both CalSAWS and CCSAS to allow password-less login for file transfer.

Recommendation:

Inbound Job (PI19F1661)
 1. Create BPCR to update inbound batch properties to allow the use of public keys when CCSAS is sending a file to the system.

Outbound job (PO19F1641)
 1. Create BPCR to update the outbound batch job properties to use public keys in a password-less login to access the CCSAS SFTP Server.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0

Translation :

0



[CA-226455] Update Lomeli Compromise logic for CalFresh Admin Error Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	258
Reporter:	Sheryl E. Eppler	Regulation Reference:	63-801.222, ACL 00-59, ACL 01-49	Created:	03/16/2021 12:03 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	05/05/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 05/06/2021

Current Design:

With regards to Lomeli v. Saenz (Compromise of Administrative Error CalFresh Recovery Accounts) ACL 00-59 states:

The settlement agreement is effective March 1, 2000 and requires that any administrative error (CalFresh) overissuance is to be recouped by a reduction in the allotment by 5 percent or \$10 per month, whichever is greater, for up to a total of 36 consecutive calendar months. The first month of the 36-month period is the first month the allotment is adjusted to recoup the administrative error overissuance. At the end of the period, any outstanding overissuance is forgiven.

In CalSAWS and C-IV, the Recovery Account Termination batch job (PBXXF105) will set the Expiration Date for CalFresh Recovery Accounts with a Cause Code of "CalFresh – Admin Caused (after 3/2000)". When the Expiration Date is reached, the CalFresh Recovery Account will be set to a Terminated Status with a Status Reason of "Compromised (Lomeli)" by the same batch job.

Current functionality of the Recovery Account Termination batch job in C-IV:

The Recovery Account Termination batch job (PBXXF105) will set the CalFresh Admin Caused (after 3/2000) Recovery Account Expiration Date as follows based on when the first Benefit Reduction or Offset was posted:

- If the first transaction was posted within or before the Effective Month, the Expiration Date will be set to the last day of the month, 35 months from the last day of the Effective Month of the first transaction. For example: The first Benefit Reduction was posted on 3/20/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 3/31/2024.
- If the first transaction was posted after the Effective Month, the Expiration Date will be set to be 36 months from the last date of the posted date month of the first transaction. For example: The first Offset was posted on 5/10/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 5/31/2024.

Current functionality of the Recovery Account Termination batch job in CalSAWS (formerly LRS):

The Recovery Account Termination batch job (PBXXF105) will set the CalFresh Admin Caused (after 3/2000) Recovery Account Expiration Date as follows based on when the first time one of 59 Recovery Account Transactions (see attached list) was posted:

- If the first transaction was posted within or before the Effective Month, the Expiration Date will be set to the last day of the month, 35 months from the last day of the Effective Month of the first transaction. For example: The first transaction was posted on 3/20/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 3/31/2024.
- If the first transaction was posted after the Effective Month, the Expiration Date will be set to be 36 months from the last date of the posted date month of the first transaction. For example: The first transaction was posted on 5/10/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 5/31/2024.

Request:

Update the CalSAWS system with the Lomeli Compromise logic from the C-IV system.

Recommendation: 1. Migrate the Recovery Account Termination batch job (PBXXF105) logic from C-IV into CalSAWS.

Outreach

Description:

Migration Impact None

Description:

Migration Impact

Analysis:

Alternative N/A

Procedure

Description:

Operational Impact:

Estimate: 258

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	166	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226512] Migration C-IV Recovery Account Claiming Batch into CalSAWS

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	60
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/17/2021 04:34 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	05/06/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited start build approval from Jo Anne Osborn on 5/7/2021

Current Design: Recoveries of Aid Claiming utilizes the Aid Codes on the Overpayment to determine if a collection should be claimed as Federal, Non-Federal, or Other dollars. In situations where an Overpayment has an invalid Aid Code set, the collection record is skipped during the Recoveries of Aid Claiming process.

Request: Migrate the Recovery Account Claiming batch logic that handle invalid Aid Codes from C-IV to LRS/CalSAWS.

Recommendation: 1. Update the Recovery Account Claiming batch to claim \$0.00 as Federal, Non-Federal, and Other amounts for invalid Aid Codes.

Outreach

Description:

Migration Impact Description: N/A

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	35	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226861] Update EDBC Summary Related Cases section to display County Name instead of County Code

Team Responsible:	Eligibility	Assignee:	Sabrina Rocha	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	76
Reporter:	Ritu Chinya	Regulation Reference:		Created:	03/29/2021 02:19 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	04/29/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Karen Rapponotti 05/03/21

Current Design: Currently, when the EDBC fails for the reason of "Gets Duplicate Aid", it shows the related cases and the "County Code" of the case in the "Related Cases" Section of the Individual Detail page.

Request: In order to make the "Related Cases" Section of the Individual Detail page more readable to the user, the request is to update the display to show "County Name" instead of "County Code".

Recommendation: Update display of the Individual Detail page to show "County Name" instead of "County Code" under "Related Cases" Section.

Outreach

Description:

Migration Impact Description: The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 76

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	34
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227067] Update the Job Aid for E-Signature to remove all CIV references

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	7
Reporter:	Maria Arceo	Regulation Reference:		Created:	04/02/2021 08:48 AM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Mercy LeBarron	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: CIV Job Aid for the E-Signature has CIV references
Request: Update the JA to reflect SCR CA-200332- migrating the CIV E-Signature functionality to the CalSAWS system.
Recommendation: Update JA to remove all CIV references and any updates needed per SCR CA-200332.

Outreach Description: Update job aid

Migration Impact Description: N/A

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	7
Translation :	0				



[CA-227301] ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits - Reports Updates

Team Responsible:	Analytics	Assignee:	Sonu Kumar Singh	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Remi Lassiter	Change Type (SCR):	New Policy
Minor Version:	21.09.XX	Expedite Changes:	Start Build	Estimate:	104
Reporter:	Remi Lassiter	Regulation Reference:	ACL 19-41	Created:	04/08/2021 12:03 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[State/Fiscal Reports]	Approved by Committee:	04/29/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited Build Start Approval provided by Karen J. Rapponotti and Laura Chavez on 4/23/2021

Current Design: The Recovery Accounts with Aid Restored Report is an on-request report that provides a detailed list of cases with aid restored for a program associated with an existing recovery account with a balance. This report currently includes CAPI, CalWORKs, Foster Care, CalFresh, Kin-Gap, and RCA Recovery Accounts.

Request: Update the Recovery Accounts with Aid Restored Report to include Nutrition Benefit Recovery Accounts.

Recommendation: Make the following updates to the Recovery Accounts with Aid Restored Report:
a. Update the base population of the report to include Nutrition Benefits Recovery Accounts.
b. Update the report logo.

Outreach

Description:

Migration Impact Description: Inherit functionality at Migration.

Description:

Migration Impact

Analysis:

Alternative Procedure Description: n/a

Description:

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	50	Reports Test :	54
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227318] Remove Sanction details from Non compliance screen for CalWIN GA GR solution

Team Responsible:	Eligibility	Assignee:	Taylor Fitzhugh	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Taylor Fitzhugh	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	80
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	04/08/2021 04:08 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Approval Provided by JoAnne Osborn on 4/16/2021

Current Design: Sanction for the CalWIN solution is designed/developed(but not implemented) at person level as part of Person Non compliance screen in SCR CA- 215666

Request: Due to Data sharing requirement for GA GR sanctions it is agreed to keep the sanction at program level so that it not shared when they move to a different county

Recommendation: Remove the logic of Sanction for the CalWIN solution from person Non Compliance page that is designed and partially developed.

Note: The GA GR SCR CA-227318 was created to remove the sanction changes developed as part of Rules batch 2 SCR 215666 due to data sharing concerns. We had to create a separate SCR due difference in funding source. Since 215666 SCR is in 21.07 the changes that were reverted never made it to system test hence there is no ST involved and estimate is 0.

Outreach

Description:

Migration Impact

Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

80

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	30	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	43	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-228062] CA-227722: DDID 1163, DDID 1164- Online Help: Update Job Aids to Remove References to Desk Aids, HINTS and TIPS references

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/27/2021 12:20 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Mercy LeBarron	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	J. Longstreet	Consortium Review Approval Date:	04/28/2021		

Non-Committee Review:

Expedite Approval: Current Design:

This SCR stems from Defect CA-227722.
 SCR CA-221485: Desk Aids, HINTS and TIPS were to be removed from Online Help. References to Desk Aids, HINT and TIPS were not removed from the following job aids:
 JA - EDBC - Batch Sweeps
 JA - Data Collection and Navigation
 JA - EDBC - Online Definitions and Troubleshooting

Request:

Remove all references to Desk Aids, HINTS and TIPS from the following job aids:
 JA-EDBC - Batch Sweeps
 JA-Data Collection and Navigation
 JA-EDBC - Online Definitions and Troubleshooting

Recommendation:

- 1) Remove all references to Desk Aids, HINTS and TIPS from the following job aids:
 JA-EDBC - Batch Sweeps
 JA-Data Collection and Navigation
 JA-EDBC - Online Definitions and Troubleshooting
- 2) Update Job Aids in Online Help

Outreach Description:

Update job aids

Migration Impact Description:

N/A

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15



[CA-48513] Update EDBC Logic to Auto-Test for 4M when Youth 18 years or Older Exits Foster Care

Team Responsible:	CalHEERS	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1101
Reporter:	Ted Anderson	Regulation Reference:	ACL 17-54, ACWDL 14-41e	Created:	01/19/2018 11:45 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	CA-220233
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently, when an individual is discontinued from Foster Care (FC) for any of the following reasons, CalSAWS EDBC logic auto-tests the individual for Medi-Cal (MC):

- Age
- Child Eligible to Kin-GAP
- Child Not In Placement
- Child Returns to Parent
- Court Requirement Not Met
- Didn't Recert License
- Didn't Sign SOF
- Doesn't Meet Program Req.
- Failed to Complete Determination
- Legal Guardian
- No longer in Care
- Non Fed Caretaker
- Over Resources
- Parent resides in Foster Home
- Petition Not Filed
- Requested Disc. - Written
- Whereabouts Unknown

The MC auto-test will create a new Medi-Cal Program block in the same case as the FC Program if there is not already an open MC Program block. The Auto-Tested MC individual will either be granted Continuous Eligibility for Children (CEC) with aid code 7J; otherwise, they will receive a 38. If another open MC program block is already on the FC case, the FC discontinued person is added to the existing MC program block as a pending person.

For Requested MC Type 'Former Foster Youth', Medi-Cal EDBC logic creates a budget named, "Former Foster Youth" with Member Role and aid code 4M as long as the FFY individual is the age 18 until age 26 years. The System generates a Notice of Action for change/approval to aid code 4M.

Request:

1. Streamline the process when youth 18 years or older exits Foster Care, by changing EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal to ensure uninterrupted Medi-Cal benefits. FFY MC applies to individuals in FC on their 18th birthday.
 - a. Create a new case for the FFY individual.
 - b. Generate the FFY Approval NOA from the new FFY case (and not from the FC case).

Recommendation:

1. Update EDBC logic to auto-test for Former Foster Youth (4M) Medi-Cal when an individual, age 18 or above, is discontinued from the FC program.

- a. Create a new case for the FFY Medi-Cal.
2. For FC cases that have MC program on the case prior to the FFY auto-test, create a task for the worker(s) assigned to the other open MC programs in the FC case to inform that the FFY individual is discontinued and moved to the newly created MC case.
3. Add logic for FFY Approval NOA to generate from new FFY case.

NOTE: The original LA County CCR linked to this SCR CA-48513 included additional requests for updates to individuals in FFY MC and individuals discontinued from FC. The additional requests will be addressed with future SCR CA-220233 as part of Phase II and will follow the regular prioritization process.

See attached design document for detailed design.

Outreach

Description:

Migration Impact

Description:

CA-48513 was jointly approved by Medi-Cal/CMSP and Foster Care Committee. C-IV will inherit the changes post migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Create the new case manually to move the FFY individual to their own case.

Operational Impact:

N/A

Estimate:

1101

Automated Test :	10	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	581	CalHEERS Test :	300	Client Correspondence :	110
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-49398] Customer Reporting List page: Display by Name drop-down box

Team Responsible:	Online	Assignee:	Long Nguyen	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	128
Reporter:	Gabriel Trejo	Regulation Reference:		Created:	01/19/2018 11:47 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:	05/04/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Currently, the Customer Reporting List page displays the following information: report type, submit month, program, status and status date. The page also allows workers to filter by the report type and date range that they would like to view. However, it does not provide the participant name that the report was sent to or the ability to sort by type and program.

Request: Add a new filter and column to the Customer Reporting List page to allow workers the ability to determine who the report was for and add the ability to sort by type and program.

- Recommendation:**
1. Create a new filter on the Customer Reporting List page that list all the participants name that's associated to a case.
 2. Create a new column on the Customer Reporting List page that display the name of the participant that the report was for.
 3. Add sorting capability for the Type and Program column.

Outreach

Description:
Migration Impact Description: The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:
Alternative Procedure Description: None at this time. Users will not be able to filter by Name, until this change is in place.

Operational Impact:

Estimate:	128				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	84	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	34
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-224200] Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	249
Reporter:	Rainier Dela Cruz	Regulation Reference:		Created:	01/22/2021 09:26 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Virginia Bernal	Consortium Review Approval Date:	04/22/2021		
Non-Committee Review:	Virginia Bernal - 04/22/2021				
Expedite Approval:					
Current Design:	There exist Los Angeles County specific forms that have references to the Your Benefits Now (YBN) self-service portal.				
Request:	The CalSAWS System is transitioning from YBN self-service portal to the new BenefitsCal statewide portal. Forms with references to YBN need to be updated to reference the new portal.				
Recommendation:	<ol style="list-style-type: none"> 1. Update the forms to replace the portal name from YBN to BenefitsCal. 2. Update the forms to replace the YBN web address with the BenefitsCal web address. 				
Outreach Description:					
Migration Impact Description:	The Migration Counties will be inheriting this functionality at migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	249				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	166
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	16.0				

End SCRs



[CA-217946] SB 80 - Changes to Vehicle Limits

- Resolved: 05/13/2021 01:49 PM

Team Responsible:	Eligibility	Assignee:	Henry Thamas	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Thomas Lazio	Change Type (SCR):	New Policy
Minor Version:	21.05.15	Expedite Changes:	Production Deployment	Estimate:	91
Reporter:	Janet Mitri	Regulation Reference:	ACL 19-67, ACL 21-38	Created:	07/15/2020 04:24 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-107597

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 04/09/2021
Current Design: The vehicle limits for CW/RCA were last updated for FFY 2020 in SCR CA-209360_CIV-104559 with the following values:

- The vehicle equity disregard increased to \$25,000(CT 335-AN CW Motor Vehicle Disregard for C-IV and CT 335-AO CW Motor Vehicle Disregard for CalSAWS).

Request: Per ACL 21-38 effective July 1, 2021, the resource threshold will increase by an amount equal to the increase in the California Necessities Index for the most recent fiscal year (2021) to the following value:

- The vehicle equity disregard will be increased from \$25,000 to \$25,483.

Recommendation:

1. Update CW/RCA EDBC rules that apply vehicle property limit amounts for Motor Vehicle Disregard to perform calculations based on the new limit.
2. Regression test impacted NOAs and Forms that populate the CalWORKs Motor Vehicle Disregard.

Outreach

Description:
Migration Impact Description: C-IV will be implementing these updates with CIV-107597.

Migration Impact Analysis:
Alternative Procedure Description: EDBC Override

Operational Impact:
Estimate: **91**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	16
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	43
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

Recommendation 2.2 added a regression test of a C-IV NOA fragment.

After:

Regression Test Recommendation 2.2 has been removed as it is not applicable for the new Vehicle Limits update.

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-220791] Training: Update Medi-Cal WBTs for 20.11 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.05.21	Expedite Changes:	No	Estimate:	264
Reporter:	Luis Alvarado	Regulation Reference:		Created:	10/13/2020 11:54 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on October 13, 2020

Expedite Approval: Medi-Cal WBTs are impacted by system changes implemented with the 20.11 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 20.11 Production release.

- Recommendation:** Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-48393 (Add My Reports section on Home Page)
 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-214929 (Replace Utilities navigation bar)
 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 - b. CA-207207 (Update Medi-Cal EDBC Summary pages)
 - c. CA-48393 (Add My Reports section on Home Page)
 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-214929 (Update task functionality; replace Utilities navigation bar)
 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-207207 (Update Medicare Detail and Medi-Cal EDBC Summary pages)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
 6. 052-WBT-ELG-Eligibility Medi-Cal-03
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 7. 052-WBT-ELG-Eligibility Medi-Cal-04
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)
 8. 052-WBT-ELG-Eligibility Medi-Cal-05-A
 - a. CA-214929 (Replace Utilities navigation bar)
 9. 052-WBT-ELG-Eligibility Medi-Cal-05-B
 - a. CA-207207 (Update Medi-Cal EDBC Summary page)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
 10. 052-WBT-ELG-Eligibility Medi-Cal-06
 - a. CA-207216 (Add CalHEERS Verification page section on Individual Demographics List, Tax Household List, and Other Health care List pages)
 - b. CA-48393 (Add My Reports section on Home Page)
 - c. CA-214929 (Replace Utilities navigation bar)
 11. 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
 - a. CA-48393 (Add My Reports section on Home Page)
 - b. CA-214929 (Replace Utilities navigation bar)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate:

264

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	264
Translation :	0				

Content Revision Status-1: Accepted

- Content Revision Description-1:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: 20.11, Minor Version: 21.01.22
After: 21.01, Minor Version: 21.03.19

4. Funding Source Change: N/A

Content Revision Status-2: Accepted

- Content Revision Description-2:**
1. Recommendation Change: N/A
 2. Estimate Change: N/A
 3. Release Change:
Before: Fix Version 21.01 Minor Release: 21.03.19
After: Fix Version 21.03 Minor Release 21.05.21

4. Funding Source Change: N/A

Content Revision Status-3: Pending CCB

- Content Revision Description-3:**
1. Recommendation Change:
Before:
After:
 2. Estimate Change:
Before:
After:
 3. Release Change:

Before: Fix Version 21.03 Minor Release 21.05.21
After: Fix Version 21.06 Minor Release 21.07.23

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-225346] Training: Update Medi-Cal WBTs for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.05.21	Expedite Changes:	Start Build	Estimate:	240
Reporter:	Luis Alvarado	Regulation Reference:		Created:	02/17/2021 07:14 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on March 22, 2021

Expedite Approval: Approved by Karen Rapponotti on 3/22/2021

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 21.01 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation:

- Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-217839 (Update CalSAWS branding)
 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-217839 (Update CalSAWS branding)
 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-209798 (MAGI Referrals and Determination Changes)
 - c. CA-213876 (Call Log Enhancements)
 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-217839 (Update CalSAWS branding)
 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-213876 (Call Log Enhancements)
 6. 052-WBT-ELG-Eligibility Medi-Cal-03
 - a. CA-217839 (Update CalSAWS branding)
 7. 052-WBT-ELG-Eligibility Medi-Cal-04
 - a. CA-217839 (Update CalSAWS branding)
 8. 052-WBT-ELG-Eligibility Medi-Cal-05-A
 - a. CA-217839 (Update CalSAWS branding)
 9. 052-WBT-ELG-Eligibility Medi-Cal-05-B
 - a. CA-217839 (Update CalSAWS branding)
 10. 052-WBT-ELG-Eligibility Medi-Cal-06
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-213876 (Call Log Enhancements)
 - c. CA-200710 (Rescind and Reapply buttons)
 11. 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
 - a. CA-217839 (Update CalSAWS branding)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 240

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	240
Translation :	0				

Content Revision Status-1: Pending CCB

- Content Revision Description-1:**
- 1. Recommendation Change:
N/A
 - 2. Estimate Change:
N/A
 - 3. Release Change:
Before: Fix Version 21.03 Minor Version 21.05.21
After: Fix Version 21.06 Minor Version 21.07.23
 - 4. Funding Source Change:
N/A

Content Revision Status-2:

- Content Revision Description-2:**
- 1. Recommendation Change:
Before:
After:
 - 2. Estimate Change:
Before:
After:
 - 3. Release Change:
Before:
After:
 - 4. Funding Source Change:
Before:
After:

Content Revision Status-3:

- Content Revision Description-3:**
- 1. Recommendation Change:
Before:
After:
 - 2. Estimate Change:
Before:
After:
 - 3. Release Change:
Before:
After:
 - 4. Funding Source Change:
Before:



[CA-226567] FDS API: File service API

- Resolved: 04/26/2021 09:20 PM

Team Responsible:	Batch/Interfaces	Assignee:	Rupalatha Putta	SPG Status:	Select a value
Fix Version/s:	[21.03]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	95
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	03/18/2021 04:33 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: There is no Application Programming Interface (API) available to external partners which allows access to retrieve a file from CalSAWS.

Request: Expose the file service API through the API Gateway so that county applications can retrieve documents.

Recommendation: Create a new endpoint that can retrieve a file stored in CalSAWS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate: 95

Automated Test :	0	Batch/Interfaces :	75	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	20
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

Content Revision Pending CCB

Status-1:

Content Revision 1. Recommendation Change:

Description-1: N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 21.03

After: 21.05 (base line)

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-214896] DDID 1629 FDS: Task Mgt - CalSAWS Automated Actions (Phase 4)

- Resolved: 03/28/2021 12:36 PM

Team Responsible:	Batch/Interfaces	Assignee:	Justin Concepcion	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	510
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Task Management]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.

Request:

Update a population of automated CalSAWS tasks to function within the Automated Action framework.

Recommendation:

Update a population of automated CalSAWS tasks to function within the Automated Action framework.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

510

Automated Test :	0	Batch/Interfaces :	121	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	271	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	118
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

- Recommendation Change:
 - Updated Automated Action #1
 - Updated recommendation #15
 - Updated Automated Action 2.1.3.9.a.iii
 - Included recommendation #16 to update Program attribute of an Automated Action

2. ETC Change: N/A:

3. Release Change: N/A

4. Funding Source Change: N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
•Updated contents within Appendix

2. ETC Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-219391] DDID 2629 FDS: Non State Forms - Migrate CSF 142 IVR Functionality

- Resolved: 03/28/2021 12:38 PM

Team Responsible:	Client Correspondence	Assignee:	Guangyu (Grace) Ji	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	206
Reporter:	Harish Katragadda	Regulation Reference:		Created:	09/02/2020 10:44 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

D. Alexander Approved SCR 3/23/2021

Expedite Approval:

Approved by Karen J.Rapponotti on 2/22/2021

Current Design:

CSF 142 is the Verification of Benefits form which was formerly GEN 2000 - Passport to Services form. The existing functionality in the C-IV system allows the participant to request the CSF 142 form through IVR.

Request:

Migrate the IVR functionality for CSF 142 form to CalSAWS.

Recommendation:

1. Add a CalSAWS IVR Client endpoint.
2. Update the IVR call flow to update the GEN 2000 - Passport to Services to CSF 142 - Verification of Benefits.
3. Implement the Business logic to generate the GEN 2000 form from CalSAWS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

206

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	42
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	53	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	63	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before: Task creation details does not exist for the scenario where CSF 142 form is not successfully generated.
After: Task creation details are added for the scenario where the CSF 142 form is not successfully generated.

Content Revision

Pending CCB

Status-2:

**Content Revision
Description-2:**

Release Change:
Before: 21.05
After: 21.07

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-220106] Add Business Reply Mail to CW 2200

- Resolved: 03/28/2021 12:38 PM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	477
Reporter:	Amy Gill	Regulation Reference:		Created:	09/23/2020 05:32 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2021-01-28 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti by 01/28/2021

Current Design: With SCR CA-207451, CalSAWS implemented the updated CW 2200 form in English and the below listed threshold languages without a BRM: Spanish, Armenian, Arabic, Chinese, Farsi, Tagalog, Hmong, Korean, Russian, Vietnamese.

- Request:**
1. Add the CW 2200 form in Cambodian and Lao with the BRM header.
 2. Add BRM to the existing English and threshold language CW 2200 form.
 3. Route the CW 2200 back to the respective Centralized or District offices.

- Recommendation:**
1. Add the CW 2200 form in Cambodian and Lao with the BRM header.
 2. Add BRM to the existing English and threshold language CW 2200 form.
 3. Route the CW 2200 back to the respective Centralized or District offices.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 477

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	360
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	107
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	10.0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
 Before: BRM address mapping does not exist for certain District offices.
 After: BRM address mapping is added for the missing District offices.

2. Estimate Change:
Before: Client Correspondence ETC 4: 0
After: Client Correspondence ETC 4: 20

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: BRM address mapping does not exist for Medi-Cal Mail-In Branch District Office.
After: BRM address mapping is added for the Medi-Cal Mail-In Branch District office.

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**


**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

 **[CA-223793] Analytics 40-County Testing (DDID 1791)**

- Resolved: 03/30/2021 01:16 PM

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	No
Fix Version/s:	[21.05]	Designer Contact:	Carlos Camarena	Change Type (SCR):	Operational Enhancement
Minor Version:	21.07.XX	Expedite Changes:	No	Estimate:	300
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	01/12/2021 04:27 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Camarena	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Independent Test	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	2021-02-01 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 02/01/2021.

Expedite Approval:
Current Design: The Analytics Team is requested to run C-IV converted data testing to 20 re-platformed dashboards and 199 re-platformed reports.
 The list of dashboards and reports being tested can be found here:
<https://change.calsaws.net/secure/Dashboard.jsps?selectPageId=14638>

Request: The Analytics Team is requested to run C-IV converted data testing to 20 re-platformed dashboards and 199 re-platformed reports.
 The list of dashboards and reports being tested can be found here:
<https://change.calsaws.net/secure/Dashboard.jsps?selectPageId=14638>

Recommendation: The Analytics Team will run C-IV converted data testing to 20 re-platformed dashboards and 199 re-platformed reports.
 The list of dashboards and reports being tested can be found here:
<https://change.calsaws.net/secure/Dashboard.jsps?selectPageId=14638>

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact Estimate: **300**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	300	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update Fix Version from 21.03 to 21.05.
Before: 21.03
After: 21.05
4. Funding Source Change: N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update Fix Version from 21.05 to 21.07.
Before: 21.05
After: 21.07
4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-48348] Extension of Time-Period for Dropping the Worker on Discontinued Eligibility Programs

Team Responsible:	Online	Assignee:	Sai Ram Bodla	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	872
Reporter:	Cristina Contreras	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2021-03-18 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapoonotti on 04/09

Current Design:

In CalSAWS users are able to end-date a staff assignment even though there are programs that are still assigned to the position. As a result, those programs are no longer assigned to a Worker and Worker ID information does not display on the Case Summary page.

Through the Workload Inventory pages (Eligibility Workload Inventory, Employment Services Workload Inventory and the Child Care Workload Inventory) users are able to determine the number of programs assigned to a position. However, they do not have the option to filter by the status of the program.

The logic that determines program assignment/reassignment to a position does not take into consideration the status of the program when assigning the case load to the worker. As such, a position might not be able to be assigned additional programs once the Maximum Case load amount has been reached. Secondly, the amount of Current Case Load and Total Percentage of Cases Assigned to a position that is displayed on the Position Detail page does not take into consideration the status of the programs that are assigned to the Position.

Lastly, the Life Cycle Reassignment batch job (PB00M100) runs daily and removes the worker assignment from a program. The batch job will behave differently based on the type of program and the closure status (i.e., discontinued, denied). However, the existing Life Cycle Reassignment batch job is not configurable by County.

Request:

1. Update the Staff Assignment Detail page to prevent users from end-dating a staff assignment from a position when there are programs still assigned to it.
2. Update the Case Summary page to display the position information even when there's no staff assigned to the position.
3. Add a filter to the following pages that will allow users to only display results based on the Status of the Program: the Eligibility Workload Inventory, Employment Services Workload Inventory and the Child Care Workload Inventory pages.
4. Update the logic used in assigning/reassigning programs to a position to disregard programs that are in denied, discontinued, deregistered status.
5. Update the Life Cycle Reassignment batch job to be configurable based on County and program information upon determining when a worker assignment will be removed.

Recommendation:

1. Create a validation on the Staff Assignment Detail page to prevent Staff from being end-dated when there are programs that are still assigned to the Position.
2. Update the Case Summary page to display the Worker ID information when there is no Staff assigned to the Position and to display 'No Staff Assigned' when there is no Staff assigned to the Position.
3. Add a new Program Status filter to the Eligibility Workload Inventory, Employment Services Workload Inventory and Child Care Workload Inventory pages.
4. Update the Eligibility Workload Inventory Export report to accept new status parameter.
5. Update the logic used on the Current Case Load field and Total Percentage of Cases Assigned field on the Position Detail page to disregard cases where the programs assigned to the position that are in denied, discontinued or deregistered status.
6. Update the logic used in assigning/reassigning programs to a position to disregard programs that are in denied, discontinued, deregistered status when determining the current case load that a position have.
7. Update the Life Cycle Reassignment batch job (PB00M100) to include County information in determining when to update the worker assignments for a program.

Outreach

Description:

Migration Impact

The C-IV counties will be adopting this functionality as part of migration.

Description:

Migration Impact

Analysis:

Alternative

No Alternative Procedure available

Procedure

Description:

Operational Impact:

Estimate:

872

Automated Test :	12	Batch/Interfaces :	204	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	299	Performance :	0
Release Communication Support :	0	Reports :	42	Reports Test :	20
Security :	0	Special Project :	0	System Test Support :	215
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

Updated Design Document with the following: Content Revision 1:

1. Added to Section 2.3.3.1.a.i describing when the new 'Status:' field will be located on the page (this will match the mockup).
2. Added to Section 2.3.3.2 describing the location change of the 'Status Effective Date:' field (this will match the mockup).
3. Added a new section for the Position Search page (Section 2.6) for updating the Caselod Count field to to disregard cases where the program assigned to the position is in denied, discontinued or deregistered status. This is to match the change being done on the Position Detail page (Section 2.7) for the Current Case Load field.
4. Updated all appropriate numberings to match each sections accordingly due to the addition of a new section.
 - i. Figure 2.6.1 to Figure 2.7.1 on Section 2.7.2
 - ii. The reference made on Section 2.9.1 was updated from 'Section 2.7.3 to 2.8.3.
 - iii. Updated Table 2.9.1 to 2.10.1 on Section 2.10.1
 - iv. The reference made on 2.10.2 was updated from 2.9.22 to 2.10.22 and Table 2.9.2.1 to 2.10.2.1
 - v. Update Figure 2.2.1 to 2.11.1 on Section 2.11.2.
 - vi. Updated the reference from Section 2.11.3 from 2.5.3 to 2.4.3.

Please refer to CA-48348 Extension of Time-Period for Dropping Worker on Discontinued Eligibility Programs Content Revision.docx for more details.

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-207312] DDID 1476, 1775, 2303 - Consolidate Central Print process for all 58 Counties

Team Responsible:	Client Correspondence	Assignee:	Pramukh Karla	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	858
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/15/2019 10:03 AM
Status:	In Development	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen J.Rapponotti approved it on 3/4/2021

Current Design: Currently in C-IV, there are three mailing priorities: 0, 1, or 4. Priority 0 is used for the SAR7/SAR2 form, priority 4 is used for the redetermination (RE) packets, and other forms and Notices of Action (NOAs) are assigned priority 1. There is a batch process for each of the mailing priority to bundle forms and NOAs together.

In CalSAWS, there are ten mailing priorities, from 0 to 9. Priority 0 is used for the SAR7/SAR2 form, priority 2 is used for the PA 6049 form, and priority 3 is used for the PA 320 form. Priority 4 is used for the redetermination (RE) packets and priority 5 are used for the MC 176 TMC form. For priorities 6 and 7, they are used for controlled forms. A prepaid envelope is included with priority 6 forms and a non-prepaid envelope is included with priority 7 forms. Priority 8 is used for MAGI NOAs and priority 9 is used for Department of Family and Children Services (DCFS) Blue Voucher. Other forms and NOAs are assigned priority 1. Like C-IV, there is a batch process for each of the mailing priority to bundle the forms and NOAs together. However, they currently only run for Los Angeles County.

Request: Consolidate the Central Print process for all 58 counties by consolidating the mailing priorities and replicating the existing bundling batch processes in CalSAWS for the migration counties.

- Recommendation:**
1. Update the mailing priority for forms and NOAs.
 2. Schedule the bundling and print file batch processes for the C-IV Counties.
 3. Create new bundling and print file batch processes for the CalWIN Counties.
 4. Update the bundling batch property to increase the maximum page limit for the flat mail and standard mail envelopes.
 5. Update the naming convention for the bundles to not include the agency code for the migration counties.
 6. Update the Generate NOA batch processes to run for all counties.
 7. Update the location of the insertion barcode to match the C-IV location.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:	858				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	649
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	194
Tech Arch :	15	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:

Before:

1. Update the mailing priority for forms and NOAs.
2. Schedule the bundling and print file batch processes for the C-IV Counties.
3. Create new bundling and print file batch processes for the CalWIN Counties.
4. Update the bundling batch property to increase the maximum page limit for the flat mail and standard mail envelopes.
5. Update the naming convention for the bundles to not include the agency code for the migration counties.
6. Conduct central print testing with the new CalSAWS print vendor.

After:

1. Update the mailing priority for forms and NOAs.
2. Schedule the bundling and print file batch processes for the C-IV Counties.
3. Create new bundling and print file batch processes for the CalWIN Counties.
4. Update the bundling batch property to increase the maximum page limit for the flat mail and standard mail envelopes.
5. Update the naming convention for the bundles to not include the agency code for the migration counties.
6. Update the Generate NOA batch processes to run for all counties.
7. Update the location of the insertion barcode to match the C-IV location.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change:

Before:

7. Update the location of the insertion barcode to match the C-IV location.

After:

7. Add a new 2D QR insertion barcode on the upper left edge of the document, like the insertion barcode in C-IV.

-
8. Schedule the print file transfer batch processes for the C-IV Counties.
 9. Create the print file transfer batch processes for the CalWIN Counties
 2. Estimate Change: N/A
 3. Release Change: N/A
 4. Funding Source Change: N/A

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-214763] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	210
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Documents (DDID 2345 CA-214748)
- Person (DDID 2349 CA-214752)
- Program (DDID 2350 CA-214753)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

This is a regression test item.

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate:

210

Automated Test :	210	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: This SCR covers the following APIs:

Documents (DDID 2345 CA-214748)
Person (DDID 2349 CA-214752)
Program (DDID 2350 CA-214753)

After: This SCR covers the following APIs:

Activities (DDID 2340 CA-214743)
Person (DDID 2349 CA-214752)
Service Arrangement (DDID 2301 CA-214742)

2. Estimate Change: N/A

3. Release Change:

Before: 21.07

After: RWR

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-216432] Updates to MAGI, Non-MAGI, and Mixed Medi-Cal Prepopulated RE Packets

Team Responsible:	Client Correspondence	Assignee:	Narendar Sabbani	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Rainier Dela Cruz	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	3251
Reporter:	Amy Gill	Regulation Reference:	ACWDL 20-21, MEDIL I 20-39	Created:	05/18/2020 11:45 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	2021-02-19 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen J.Rapponotti approved it on 3/4/2021

Current Design:

Currently in CalSAWS, there are multiple RE packets available in the Template Repository and are also sent out through the automated batch processes. The following packets are available in the system: MC Redetermination Packet, MC Packet, MAGI MC Packet, Mixed MC RE Packet, MC LTC Packet, MSP Packet, MC 604 IPS Packet, Pre-ACA MC RE Packet.

In C-IV, there are also multiple RE packets available in Template Repository and sent out through the automated batch processes. However, these packets will not be migrated over to the CalSAWS system. The Migration Counties will use the new packets once the counties go live in CalSAWS.

Request:

Update the MAGI MC Packet, MC Packet, and Mixed MC RE packet with the pre-populated forms provided by ACWDL 20-21 and update the packet names to MAGI RE Packet, Non-MAGI RE Packet and Mixed Household RE Packet.

Recommendation:

1. Remove the following redetermination packets from Template Repository and associated batch processes: MC Redetermination, MC LTC Packet, MSP Packet, MC 604 IPS Packet and Pre-ACA MC RE Packet.
2. Update the MC 216 form to the 10/20 revision.
3. Update the MC 210 RV form to the 10/20 revision.
4. Add the MC 217 (10/20) form.
5. Update the MC 003 form to the 11/12 revision.
6. Update the PUB 13 to the to the 08/20 revision.
7. Update the PUB 183 to the 09/15 revision and the PUB 184 to the 01/17 revision.
8. Update the MC 216 form in the existing MAGI MC Packet for Los Angeles County and update the name of the packet to MAGI RE Packet.
9. Add a new MAGI RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 216, MC 019, MC 219, MC 372, PUB 13, PUB 183/PUB 184 and MC 003.
10. Update the MC 210 RV form in the existing MC Packet for Los Angeles County and update the packet name to Non-MAGI RE Packet.
11. Add a new Non-MAGI RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 210 RV, MC 019, MC 219, MC 372, MC 007, DHCS 7077, DHCS 7077-A, PUB 13, PUB 183/PUB 184 and MC 003.

12. Update the existing Mixed MC RE Packet to use the new MC 217 form for Los Angeles County and update the packet name to Mixed Household RE Packet.
13. Add a new Mixed RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 217, MC 019, MC 219, MC 372, MC 007, DHCS 7077, DHCS 7077-A, PUB 13, PUB 183/PUB 184 and MC 003.
14. Create a new batch process to send out the MAGI RE packet for the Migration Counties.
15. Create a new batch process to send out the Non-MAGI RE packet for the Migration Counties.
16. Create a new batch process to send out the Mixed RE packet for the Migration Counties.
17. Update the existing batch process that sends out MAGI, Non-MAGI, and Mixed RE packet to remove references to the packets that are being removed.
18. Update the MAGI Discontinuance for Eligibility Determination Request (EDR) batch process to look for the MAGI RE packet and Mixed Household RE packet for both Los Angeles County and Migration Counties.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

3251

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	55	CalHEERS Test :	899	Client Correspondence :	2297
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
Adding recommendation #19.

After:

19. Update the reprint functionality to prevent the MC RE packets that will be removed to be reprinted centrally and locally.

2. Estimate Change:

Before:

Client Correspondence ETC 1: 1,914
Client Correspondence ETC Total: 2297

After:

Client Correspondence ETC 1: 1,934
Client Correspondence ETC Total: 2317

- 3. Release Change: N/A
- 4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:
- 2. Estimate Change:
Before:
After:
- 3. Release Change:
Before:
After:
- 4. Funding Source Change:
Before:
After:

[CA-219401] Update CWS Medi-Cal Requested Medi-Cal Types

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Maria Feliciano	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	223
Reporter:	Nina Butler	Regulation Reference:		Created:	09/02/2020 03:52 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]	Approved by Committee:	2021-03-18 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The Medi-Cal Person Detail page displays information for an associated case and program person. The user can view the recipient information, application detail, requested Medi-Cal type and retroactive months information. In Edit mode, the user can update each section, including the Requested Medi-Cal Type per program person.

The Requested Medi-Cal type of Child Welfare Services Medi-Cal creates a budget as FC/KG/AAP for the selected individual. Workers currently select the appropriate aid code from the list of available Medi-Cal aid codes following existing process of override during Regular EDBC. The verification logic does not apply nor are NOAs generated.

CalSAWS is not programmed with all the required aid codes corresponding to the Child Welfare Services programs.

Request:

Update the "Requested Medi-Cal Type" drop down in the Medi-Cal Person Detail page to include additional Child Welfare Services (CWS) aid codes and update the description for aid code 45.

Update rules to automatically grant aid code when "Requested Medi-Cal Type" 'Child Welfare Services Medi-Cal' is selected with a companion aid code from the 'Aid Code' drop down list.

Aid codes must be available in Manual Override, OPA and Manual EDBC.

Recommendation:

Update the "Requested Medi-Cal Type" drop down in the Medi-Cal Person Detail page to include additional Child Welfare Services (CWS) aid codes and update the description for aid code 45.

Outreach

Description:

Migration Impact

Updates in CalSAWS only.

Description:

Migration Impact

Analysis:

Alternative

Override with appropriate aid code.

Procedure

Description:

Operational Impact:

Estimate: 223

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	170	CalHEERS Test :	38	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

The Content Revision includes adding the 'Aid Code' column for Requested Medi-Cal Type "Child Welfare Services Medi-Cal" to the Medi-Cal Person Detail (including Retro) and New/Reapplication pages in view and edit modes. A new recommendation was added for Retro EDBC logic to handle the 'Aid Code' selection in the Medi-Cal EDBC results.

1. Current Design

BEFORE:

The Medi-Cal Person Detail page displays information for an associated case and program person. The user can view the recipient information, application detail, requested Medi-Cal type and retroactive months information. In Edit mode, the user can update each section, including the Requested Medi-Cal Type per program person. The Requested Medi-Cal type of Child Welfare Services Medi-Cal creates a budget as FC/KG/AAP for the selected individual. Workers currently select the appropriate aid code from the list of available Medi-Cal aid codes following existing process of override during Regular EDBC. The verification logic does not apply nor are NOAs generated. CalSAWS is not programmed with all the required aid codes corresponding to the Child Welfare Services programs.

AFTER:

The Medi-Cal Person Detail page displays information for an associated case and program person. The user can view the recipient information, application detail, requested Medi-Cal type and retroactive months information. In Edit mode, the user can update each section, including the Retro Month Requested Medi-Cal Type per program person.

In the Requested Medi-Cal Type Detail and the New/Reapplication Detail pages, the user can specify the Requested Medi-Cal Type while in edit mode.

The Requested Medi-Cal type of 'Child Welfare Services Medi-Cal' creates a budget as 'FC/KG/AAP' for the selected individual. Workers currently select the appropriate aid code from the list of available Medi-Cal aid codes following existing process of override during Regular EDBC. The verification logic does not apply nor are NOAs generated.

CalSAWS is not programmed with all the required aid codes corresponding to the Child Welfare Services programs.

The description for Requested Medi-Cal Type 'FC Unpaid (45)' is incorrect and should instead read, 'FC County (45)'.

2. Request Change:

BEFORE:

Update the "Requested Medi-Cal Type" drop down in the Medi-Cal Person Detail page to include additional Child Welfare Services (CWS) aid codes and update the description for aid code 45.

Update rules to automatically grant aid code when "Requested Medi-Cal Type" 'Child Welfare Services Medi-Cal' is selected with a companion aid code from the 'Aid Code' drop down list.

Aid codes must be available in Manual Override, OPA and Manual EDBC.

AFTER:

Update Medi-Cal Person Detail, Requested Medi-Cal Type Detail and the New/Reapplication Detail pages to include a way to specify a Child Welfare Services (CWS) aid code and update the description for the Requested Medi-Cal Type 'FC Unpaid (45)' to 'FC County (45)'.

Update rules to automatically grant the aid code specified when "Requested Medi-Cal Type" 'Child Welfare Services Medi-Cal' is selected with a companion aid code from the 'Aid Code' drop down list.

Update the Child Welfare Services aid codes to be available for the Medi-Cal program in Manual Override, OPA and Manual EDBC.

3. Recommendation Change:

BEFORE:

Update the "Requested Medi-Cal Type" drop down in the Medi-Cal Person Detail page to include additional Child Welfare Services (CWS) aid codes and update the description for aid code 45.

AFTER:

1. Update the Requested Medi-Cal Type Detail page to include a new field for the user to specify the associated Child Welfare Services aid code when the Requested Medi-Cal Type is 'Child Welfare Services Medi-Cal'.
2. Update the description for Requested Medi-Cal Type 'FC Unpaid (45)' to 'FC County (45)'.
3. Update the Medi-Cal Detail page to include the 'Aid Code' field when the Retro Month Requested Medi-Cal Type is 'Child Welfare Services Medi-Cal' in edit and view mode.
4. Update the New/Reapplication Detail page to include the 'Aid Code' field when the Retro Month Requested Medi-Cal Type is 'Child Welfare Services Medi-Cal.'
5. Update the Medi-Cal EDBC rules to automatically grant the CWS Medi-Cal aid code when the user selects 'Child Welfare Services Medi-Cal' Requested Medi-Cal Type and an aid code from the 'Aid Code' drop down menu.
6. Update the CWS aid codes to be available for the Medi-Cal Program in EDBC Override, OPA and Manual EDBC.

See attached design document for detailed design.

4. Estimate Change:

BEFORE:

CalHEERS ETC Total: 100

CalHEERS Test ETC Total: 38

Unallocated Hours: 15

AFTER:

CalHEERS ETC Total: 228

CalHEERS Test ETC Total: 122

Unallocated Hours: 35

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:



[CA-222549] CA-214039 DDID 2509: Online Help - Update OLH pages to support e-ICT Document Transfer

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Cristina Garcia	Regulation Reference:		Created:	12/08/2020 04:14 PM
Status:	In Assembly Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 1/13/2021

Current Design: For the 21.03 Release, CA-214039 updates OLH pages to access the Hyland pop-up window for documents supporting e-ICT.

Request: Update the System Online Help to support access to the e-ICT Transfer documents.

Recommendation: Update the following in Online Help:
 1) ICT Detail page
 2) ICT Document Detail page
 3) Case Member List page

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	15
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Before: 21.03

After: 21.07

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
Update the following in Online Help:
1) ICT Detail page
2) ICT Document Detail page
3) Case Member List page
After:
Update the following in Online Help:
1) ICT Document Detail page
2) ICT Document List page

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions