

☒ CalSAWS DD&I☐ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	June 1, 2021
To:	PPOC.40; IPOC.All, PPOC.Local; Consortium.SectionDirectors, Consortium.RegionalManagers.All
CIT Name:	CalSAWS Just-in-Time Demo: Eligibility Case Processing
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|--|
| <input checked="" type="checkbox"/> General
<input type="checkbox"/> Policy
<input checked="" type="checkbox"/> CW
<input checked="" type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input checked="" type="checkbox"/> Other Program(s) Homeless Assistance
<input type="checkbox"/> C4Yourself
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input checked="" type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
|---|--|

Description: (Including any step-by-step instructions)	<p>Purpose</p> <p>The purpose of this CIT is to notify the 39 C-IV Counties of the upcoming Eligibility Case Processing Just-in-Time (JIT) demo that will take place on Tuesday, June 15, 2021. The demo will provide an overview of Eligibility Case Processing within CalSAWS.</p> <p>Background</p> <p>Just-in-Time demos are designed to provide counties a demonstration of current CalSAWS functionality within a specific area of the application. These demos allow the Counties to better understand system processes and functionality of the planned CalSAWS solution. These demos are not meant to train staff, but to provide a visualization of the various pages and functionality within CalSAWS.</p> <p>Additional Information</p> <p>The intended audience for this demo is C-IV County staff who determine eligibility for the following programs: CalWORKs (CW) and CalFresh (CF).</p>
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Outlined below are areas within the system that will be demonstrated as they relate to Eligibility Case Processing:

- Process CalWORKs Case
 - Issue Immediate Need
 - Issue Homeless – Temporary
 - Initiate Non-Compliance – Assign Support Rights
 - Review Pending Verification for Immunizations
- Process CalFresh Case
 - Issue Expedited Services
 - Update Income Amount Detail page for WINS
- Process a SAR7
 - Review/update Income reported
 - Review/update Property reported
 - Review/update Sponsorship and Deemed Income

Webinar Logistics (ZOOM)

Session Date: Tuesday, June 15, 2021

Session Time: 1:30 pm – 3:30 pm

Duration: 2 hours

Additional Information

The Just-in-Time demo will be presented via ZOOM (see attached ZOOM participant guide). Please join the session 10-15 minutes early to ensure that there are no connectivity issues, as we will be beginning the presentation at the designated start time. When participants join the meeting, please use the following naming convention: Region #- County Name- Participant Name. Ex. R3- Butte- Mickey Mouse

Note: The Just-in-Time demo will be recorded and posted to the CalSAWS Web Portal along with a Question and Answer (Q&A) document and any other supporting documentation.

Below is the Web Portal navigation path and hyperlink:



County Action

An Outlook meeting invitation will be sent to the PPOCs with the webinar details one week prior to the event. **The PPOCs are responsible for forwarding the meeting invite to the appropriate staff.**

If you have any questions, please contact the Primary Project Contact listed below.

Primary Project Contact: (Name, phone number, email address)	Araceli Gallardo CalSAWS Change Management Lead GallardoA@CalSAWS.org (916) 851-3103
Backup Project Contact: (Name, phone number, email address)	Helen Cruz CalSAWS Change Management Lead CruzH@CalSAWS.org (916) 851-3327
Attachments:	CalSAWS Zoom Participant Guide
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.