☐ **CalSAWS DD&I**	☐ **C-IV M&O**	☐ **CalWIN M&O**	☒ **LRS M&E**

Distribution Date:	June 16, 2021
To:	PPOC.All, Consortium.SectionDirectors, Consortium.RegionalManagers.All; Consortium.Execs
CIT Name:	**CalSAWS Analytics Dashboards/Reports Re-Platform Project – Hard Launch #3**
From:	CalSAWS Analytics Project

PPOCs, please forward to the appropriate impacted staff in your county:

- ☐ General
- ☐ Policy
  - ☐ CW
  - ☐ CF
  - ☐ MC
  - ☐ CMSP
  - ☐ FC/KG/AAP
  - ☐ Child Care
  - ☐ WtW
  - ☐ Other Program(s)_____
- ☐ C4Yourself   ☐ Your Benefits Now!
- ☐ Customer Correspondence
- ☐ Other_____

- ☒ Reports
  - ☒ Fiscal
  - ☒ Caseload Movement
  - ☒ Management
- ☐ Fiscal
- ☐ Security
- ☐ Batch and Interfaces
- ☐ Imaging
- ☐ Migration
- ☐ Conversion
- ☐ Technical
- ☒ Training
- ☒ Help Desk

Description: (Including any step-by-step instructions)	**Purpose (Identify what Counties this CIT affects)**
	The purpose of this CIT is to provide all 58 counties with information on the status of the CalSAWS Analytics Dashboard and Reports Re-Platform effort. The effort, which will include Dashboards and Reports leveraged from LRS, C-IV, and CalWIN, is currently in progress in a phased Analytics Release deployment schedule, and it is projected to be completed by the Fall of 2022.
	The CalSAWS Project is scheduled to deploy its third Hard Launch Release of re-platformed Dashboards and Reports into Production on July 7th, 2021.
	Upon deployment of this third Hard Launch, the Project will have re-platformed 20 Dashboards and 183 State & Management Reports currently residing on the LRS and C-IV systems.
	All C-IV Dashboards and State & Managements reports scoped to be part of the migration will be re-platformed prior to C-IV go-live in September 2021.
	See attached "Dashboards & Scheduled Reports RePlatforming Release Summaries" and "On Request Reports Replatform Release Summaries" documents highlighting what has been re-platformed *in Releases 1, 2, and 3*.

Also included is the CalSAWS Functional Presentation (CFP) video of the CalSAWS Enterprise solution for Reports and Dashboards tool, **Qlik Sense**.

This CFP provides a high-level overview of Qlik Sense functionality and highlights the differences between the current tool for reports and dashboards called Oracle Business Intelligence Publisher (OBIEE) and the new tool Qlik.

The Qlik CFP video is available on the CalSAWS Web Portal at this file path:

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Note: This CFP does not address specific dashboards or reports, as it is intended for a global audience, and there is no current plan for future CFPs to address specific dashboards or reports, as these are being discussed in webcasts for respective Releases.

Background
A proof of concept was completed in 2018 to identify the benefits and impacts of CalSAWS in the Cloud. It was found that Dashboards and Reports could not scale with the estimated CalSAWS volume of data for 58 counties. The decision was made to invest in a cloud data architecture that supports the future growth of CalSAWS.

The CalSAWS Analytics solution objective is to re-platform the existing Business Intelligence and On Request & Scheduled Reporting solution to the new high-performance cloud-hosted platform **Qlik Sense** to support all SAWS.

Benefits of this new platform include:
- o Enhanced user experience
- o Performance Improvements
- o A single platform allows for enhanced support for the counties

Additional Information
One of the features outlined in the CFP video is Storytelling which is an excellent method in combining reporting, presentation, and exploratory analysis techniques in Qlik to create and share a collaborative experience. As indicated in the CFP video, this feature will be further explained in a future CFP.

See below recommended online information on Qlik's Storytelling feature:
- o [Click here for additional Information regarding the storytelling functionality](#)
- o [Click here for a YouTube video on storytelling](#)

If there are any questions about Qlik Sense for dashboard navigation and usage support, please send your inquiries to: Analytics@CalSAWS.org

County Action
Review, use, and distribute CFP as needed.

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Attachments:	Dashboards & Scheduled Reports Replatforming Release Summaries On Request Reports Replatform Release Summaries Qlik Search WildCard Cheat Sheet
Web Portal Link:	██████ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.