

☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	June 11, 2021
To:	PPOC.39; Consortium.RegionalManagers.All; Committee.CalWORKs_CalFresh.All
CIT Name:	CIV-108774 - List of Persons with Duplicate Aid-Non-MC
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input checked="" type="checkbox"/> CW
<input checked="" type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input checked="" type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input checked="" type="checkbox"/> Other Program(s): <u>RCA, GA/GR, CAPI</u>
<input type="checkbox"/> C4Yourself
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
| <input type="checkbox"/> Your Benefits Now! | |

Description:	<p>Purpose The purpose of this CIT is to notify C-IV Counties that the list for CIV-108774 - List of Persons with Duplicate Aid-Non-MC has been posted to the CalSAWS Web Portal.</p> <p>Background The C-IV system does not prevent an individual from receiving aid for the same program on more than one case at the same time.</p> <p>CalSAWS EDBC sets a status of 'Gets Duplicate Aid' which discontinues an individual when it detects a duplicate aid condition because a person:</p> <ul style="list-style-type: none"> • is an Active member in two occurrences of the same program with difference cases; or • is an Active member in a program and has an active Other Program Assistance (OPA) record for that same program. <p>Additional Information When EDBC is run on cases converted from C-IV into CalSAWS, if CalSAWS EDBC detects a person with Duplicate Aid it will discontinue that person on the case where EDBC is being run. CIV-108774 - List of Persons with Duplicate Aid-Non-MC</p>
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was opened to provide C-IV counties with a list of individuals who are potentially receiving duplicate aid on non-Medi-Cal programs so that C-IV counties may take appropriate action prior to conversion.

NOTE: SCR CIV-109050 List of Persons with Duplicate Aid - MC has been opened to provide a list to C-IV counties with individuals whose current data could cause their Medi-Cal to be discontinued for Duplicate Aid by CalSAWS EDBC if converted to CalSAWS as is. A separate CIT will be sent when the list for CIV-109050 is posted.

County Action

The CIV-108774 list of individuals who are potentially receiving duplicate aid on non-Medi-Cal programs has been generated. The list contains:

- any program person who is an active member on the same program on more than one case (for this scenario it will show both case numbers); and,
- any program person who is an active member and has a high-dated OPA record for the same program (for this scenario it will only show the one case number)

The list is posted to the CalSAWS Web Portal at:

- [REDACTED]

Please note the following:

1. For persons with an OPA record and not another active case, the 'Other Case County' and 'Other Case Number' columns will be blank.
2. There will be more than one record in the list if the individual is active in two or more cases.
3. The "ICT in Last 30 Days" column will show "Y" if either case for the person has an Inter County Transfer (ICT) record with a status of "In Process" or "Ready for Transfer" initiated within 30 days prior to generation of the list.

Workers must review the list and determine which program/case the individual should be active on. Workers must take the actions described below as appropriate:

1. If the list shows an OPA record that should not be active:
 - a. Update the End Date on the OPA record.
 - b. Run EDBC, Accept, and Save the EDBC results.
 - c. Follow your County's business process to generate the appropriate NOA.
 - d. Follow your County's business process to create a Journal entry describing actions taken.
 - e. Follow your County's business process to initiate any overissuance/overpayments.
2. If the list shows the individual active on multiple programs with multiple cases, review the cases to determine which case the individual should be active on.
 - a. If the individual should not be active on the case:
 - i. On the **Negative Action Detail** page, select the individual from the appropriate program(s), and select the Negative Action Reason: 'On Aid Another Case'.
 - ii. Run EDBC, Accept, and Save the EDBC results.
 - iii. Follow your County's business process to generate the appropriate NOA.

	<ul style="list-style-type: none"> iv. Follow your County's business process to create a Journal entry describing actions taken on the case. v. Follow your County's business process to initiate any overissuance/overpayments.
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Backup Project Contact:	<p>For CalWORKs/CalFresh: Binh Tran (562) 484-7955 TranB@CalSAWS.org</p> <p>For Foster Care: Michelle Ramos (562) 651-2729 RamosMR@calsaws.org</p> <p>For General Assistance: Caroline Bui (916) 282-3668 BuiC@CalSAWS.org</p>
Attachments:	None
Web Portal Link:	<p>██████████</p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.

