

## CalSAWS | Notes from Collections Committee

Date:	February 17, 2021	Location:	Conference Call
Time:	2:30 pm – 3:30 pm		
Meeting Called by:	Sheryl Eppler		
Attendees:	Region 1: Contra Costa, Monterey, San Francisco, Santa Clara Region 2: Placer, Sacramento, Yolo Region 3: Butte, Humboldt, Shasta Region 4: Fresno, Kern, San Joaquin, Stanislaus Region 5: Orange, Riverside, San Bernardino, San Diego Region 6: Los Angeles CalSAWS: North & South State: CDSS		

### Topic

Thank you, Region 1 (Contra Costa), for taking our Meeting Minutes!

### Returning Business

- ACL 20-24 - CALFRESH OVERISSUANCE CLAIMS: COLLECTION TIMEFRAMES, NOTICING REQUIREMENTS, AND THE TREASURY OFFSET PROGRAM
  - SCR's CA-216539 and CIV-107317 – Stop sending billing statements after 36 months of customer being off CalFresh aid.
    - Clarification was provided that this ACL speaks to cease sending notifications to former clients.
    - CalFresh debts can (and will) remain active at TOP until paid-in-full.
    - In the situation of a customer coming back on aid on CalFresh, the TOP claim can be suspended at TOP and benefit recoupment can begin in the System again if the Responsible comes back on aid on CalFresh again.

\*\*\*OK to send receipt for payment received, but should not include any billing information, amount due, mailing address for payment, etc. Voluntary payments are ok.\*\*\*

- Emergency Allotment CalFresh supplements - Should there be an OI
  - State is working on a Draft ACIN (COVID-19 Overissuances)
    - Clarification still pending whether OIs should be established when EAS benefits have been issued.
    - A question arose on whether EAS benefits can be used to pay traditional CF OIs? The short answer is "no", ACIN soon to be issued will provide counties with various scenarios on how to address this and other issues. ACIN is currently in draft form and expected to be released soon.
    - \*\*\*Reference ACIN I-87-20. OI only if the whole household is ineligible. Waiting for clarification from FNS on reporting EAS separately on the FNS 209\*\*\*

## Topic

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### New Business

- CER's to evaluate if an SCR is needed:
    - No CER's at this time.
  - CA-224521 ACIN I-16-05 Impact on CF Ols
    - Created for CER CA-215248
  - CA-212847 – Benefit Reduction on Recovery Accounts in Suspended Status (In Release 21.05)
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### Top 10 Prioritized Items / Collections Committee

\*\*\*Moved #7 CA-212174/C-IV 105783 to #1 during open discussion\*\*\*

Top 10	SCR #	Short Description
1	CA-212174/ CIV-105783	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits (for fraud)
2	CA-216211/ CIV-107239	Allow Benefit Reductions to allow cents
3	CA-204762/ CIV-102098	Do not create Transaction for Overpayment/Overissuance Adjustments (R20.05)
4	CA-205649/ CIV-174	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
5	CA-203018	DCR "Lomeli" Conversion Cleanup: "End Date" CalFresh Overpayment Admin Caused with Collections over 36 months
6	CA-212847	Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments
7	CA-212173	ACL 19-102 Update Fraud determination when suspending CalWORKs Recovery Accounts
8	CA-218977	Create and send WTW 11 and WTW 12 for WtW/REP/Cal-Learn Recovery Account
9	CA-218978	Create and send WTW 13 for WtW/REP/Cal-Learn Recovery Accounts

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### Open Discussion

\*\*\*CA212174/C-IV105783 moved to # 1 on the Top 10, to allow for SNB fraud recovery accounts in CalSAWS\*\*\*

\*\*\*There is a current SCR to fix NOA budgets in CalSAWS, part of the Correspondence Committee\*\*\*

\*\*\*Counties have the option to opt in/out of the Automated Activation Batch process, NOAs will be issued and mailed without review by worker.\*\*\*

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### 2021 Meeting Schedule

- Wednesday May 19, 2021 2:30pm – 3:30pm
  - Wednesday August 18, 2021 2:30pm – 3:30pm
  - Wednesday November 17, 2021 2:30pm – 3:30
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