

# CalSAWS | Notes from Collections Committee

Date: May 19, 2021	Location: Conference Call
Time: 2:30 pm – 3:30 pm	
Meeting Called by: Sheryl Eppler	
Attendees:	Region 1: Contra Costa, Monterey, San Francisco, Santa Clara, Solano Region 2: Placer, Sacramento, Yolo Region 3: Butte, Humboldt Region 4: Fresno, Kern, Merced, San Joaquin, Stanislaus Region 5: Orange, Riverside, San Bernardino, San Diego Region 6: Los Angeles CalSAWS: North & South State: CDSS

## Topic

Thank you, Region 2 (Placer), for taking our Meeting Minutes!

## Release 21.05 (May 24, 2021)

CA-212847	Update Benefit Reduction logic on selected Suspended Recovery Account Status Reasons
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## Release 21.07 (July 26, 2021)

CA-211821 *	Diaper Allowance Overpayments Batch Job
CA-212174 *	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits
CA-219596 *	Add validation to Transaction Detail page Effective Month field
CA-222186 *	Requirements for Payee Address on Refunds
CA-226455 *	Update Lomeli Compromise logic for CalFresh Admin Error Recovery Accounts
CA-226512 *	Migration C-IV Recovery Account Claiming Batch into CalSAWS

SCR is not in approved status – subject to change

## Returning Business

- None

## New Business

- Prioritize:
  - CA-216539 - Stop sending billing statements after 36 months of customer being off CalFresh aid.
    - Deemed very important
  - CA-224521 – ACIN I-16-05 Impact on CalFresh OIs
  - CA-224662 – Cancel 2017 TCF Overissuance Recovery Accounts created by TCF Taskforce
  - CA-227264 – Map all Recovery Account Reasons to the Applicable Programs
  - CA-227319 – Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC
    - Deemed critical – this SCR will be slid into Release 22.01 in place of CA-227264

## Topic

### Top 10 Prioritized Items / Collections Committee

Top 10	SCR #	Short Description
1	CA-216211/ CIV-107239	Allow Benefit Reductions to allow cents
2	CA-204762/ CIV-102098	Do not create Transaction for Overpayment/Overissuance Adjustments (R20.05)
3	CA-205649/ CIV-174	Update Expungement Detail page to allow linking CalFresh Expungements to Recovery Accounts (37548)
4	CA-212847	Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments – Release 21.05
5	CA-212173	ACL 19-102 Update Fraud determination when suspending CalWORKs Recovery Accounts
6	CA-212174/ CIV-105783	ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits (for fraud) – Release 21.07
7	CA-218977	Create and send WTW 11 and WTW 12 for WtW/REP/Cal-Learn Recovery Account
8	CA-218978	Create and send WTW 13 for WtW/REP/Cal-Learn Recovery Accounts

\*\* SCR's will be sent out to the Committee to reorganize the Top-10 Priority list \*\*

#### Open Discussion

- Question on if there are any letters that go out to the Customer advising them that their Recovery Account is being zeroed out (for Lomeli, for being Suspended or just that they no longer owe).
  - No letters exist in the C-IV or CalSAWS system for that purpose.

#### 2021 Meeting Schedule

- Wednesday August 18, 2021 2:30pm – 3:30pm
- Wednesday November 17, 2021 2:30pm – 3:30