



## [CA-212847] Update Benefit Reduction logic on selected Suspended Recovery Account Status Reasons

- Resolved: 03/28/2021 12:36 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Zachary McDaniel</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Ishrath Khan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>349</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>01/13/2020 02:42 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>03/04/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:**

**Expedite Approval:** Expedited start build approval from JoAnne Osborn on 3/8/2021

**Current Design:** C-IV Counties currently suggest benefit reductions on 'Suspended' recovery accounts, whereas LA County only suggests on 'Active' recovery accounts.

**Request:** Determine what Status Reasons to consider for recoupment when recovery account is in suspended status.

**Recommendation:**

- Update overpayment adjustment logic to add the mapping between status reasons and Suspended recovery account for recoupments as indicated in the Collections Codes Matrix spreadsheet attached to JIRA.
- When the RA Status is "Suspended" and status reason is one of the following, a benefit reduction will be suggested once the responsible party on the RA comes back on aid.

- RA Status Reason :
- Tax Intercept
  - Cost
  - Expired Statute
  - Social Security
  - Collection Agency
  - Unable to Locate
  - Prison
  - Admin Decision
  - Policy Threshold Limit

3. Generate a list of impacted cases for LA county where the status of the Recovery account is Suspended and the status reason is any of the following: .  
Tax Intercept, Cost , Expired Statute, Social Security, Collection Agency, Unable to Locate, Prison, Admin Decision ,Policy Threshold Limit

Note: This functionality is applicable to all 58 counties in CalSAWS.

**Outreach Description:** N/A

**Migration Impact Description:** N/A

**Migration Impact Analysis:** No Impact

**Alternative Procedure Description:** N/A

**Operational Impact:**

<b>Estimate:</b>	<b>349</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	227	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	92
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				