

[CA-211821] Diaper Allowance Overpayments Batch Job

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	481
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 18-38	Created:	11/12/2019 04:06 PM
Status:	Committee Review	Impact Analysis:		Outreach Required:	
Policy/Design	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Fiscal]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

With the implementation of SCR CA-59192 CIV-100305 (Add Additional Diaper Benefit Functionality Phase II), the functionality was developed to automatically create and pay diaper allowance to eligible participants. The automation is performed by different batch processes. The daily and monthly auxiliary payment authorization creation batch jobs are responsible for creating the need, service arrangement and payment request for the diaper allowance. The Payment Request Sweep will find payment requests created for diaper allowance that are in approved status and the WTW or CW REP program that the payment request is associated to has a program status of Active, Pending, Non-compliant, Good Cause, Exempt or Sanction. These payment requests will then be processed by the Issuance Batch to create the issuances.

ACL 18-134 and MPP Section 42-751 requires CWDs to send an adequate and timely notice to the WTW participant 10-days in advance to discontinue Diaper Supportive Service payments. When a timely NOA cannot be provided to discontinue payments, the CWD will discontinue supportive services for the month following timely notice and establish an administrative caused overpayment for benefits received to which the recipient was not eligible, unless the recipient waives their right to receive timely notice and payment is withhold or returned (Please see example below).

Additionally, ACL 18-38 defines a qualifying participant in a WTW program and factors that determine the participant ineligible to Diaper Supportive Service, such as no eligible child, exempt from WTW, and removed or sanctioned from aid.

Currently, automation does not establish overpayments, or create a recovery account when an overpayment results solely from a payment issued due to untimely notice.

Request:

1. Create an administrative caused overpayment for the benefit month the diaper payment was received to which the participant was not eligible but is entitled to receive due to the 10-day advance notice requirement.
2. Create a recovery account for the potential collection of the administrative caused diaper allowance overpayment due to the participant not receiving a 10 day advance notice of exemption.

Recommendation:

1. Create new Diaper Allowance Overpayment Batch job to create recovery accounts for participants that will receive an extra month of diaper allowance benefits due to not having adequate notice for the 10-day exemption rule.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **481**

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	311	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	125
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-212174] ACL 19-41 Expanding SSI Cash-Out Nutritional Benefits

Team Responsible:	Fiscal	Assignee:	Rabia Mukhi	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Eric Wu	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	638
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 19-41	Created:	12/03/2019 03:32 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	05/05/2021	Other Agency Cross Reference:	CIV-105783
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited start build approval from Jo Anne Osborn on 5/7/2021

Current Design:

SCR CA-203103, CIV-101471 made the following implementations in the system to prevent users from collecting payments for Supplemental Nutrition Benefit (SNB) and Transitional Supplemental Nutrition Benefit (TNB) overissuances/overpayments:

1. Recovery Accounts with the Nutrition Benefit program cannot be made 'Active'.
2. EBT repayments cannot be made with SNB and TNB benefit funds.
3. Receipts cannot be created for Nutrition Benefit program.

Request:

ACL 19-41 states that county can investigate SNB Program or TNB Program cases when fraud is suspected, and SNB and TNB benefits are subject to W&IC 10980. This SCR specifies required enhancements in the system to allow collections for any Nutrition Benefit overissuance/overpayment because of fraud.

Recommendation:

1. Update Recovery Account Detail page to allow Nutrition Benefit Recovery Accounts to be active.
2. Update EBT Repayment Detail page to allow Repayments on 'SNB' and 'TNB' benefit types.
3. Update Receipt Detail page to allow Nutrition Benefit program.
4. Update Fiscal batches to not terminate Nutrition Benefit Recovery Accounts that are related to fraud.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. Other 57 Counties will inherit this functionality in CalSAWS.

Migration Impact

No Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 638

Automated Test :	132	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	276	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	170
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-219596] Add validation to Transaction Detail page Effective Month field

Team Responsible:	Fiscal	Assignee:	Rabia Mukhi	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	84
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	09/10/2020 06:45 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Recovery Account Transaction Detail page field 'Effective Month' does not have any validation to ensure the date entered is not several months (or years) in the future.

Request: Prevent users from entering an Effective Date that is greater than one month in the future.

Recommendation:

1. On the Recovery Account Transaction Detail page, add a validation message that will prevent users from entering an Effective Date that is more than one month in the future.
2. Data Change any existing Transaction Detail records where the Effective Date is greater than the month after this SCR is implemented, to be the month after this SCR is implemented.

Outreach

Description:
Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:
Alternative Procedure Description: N/a

Operational Impact:
Estimate: **84**

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	48	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-222186] Requirements for Payee Address on Refunds

Team Responsible:	Fiscal	Assignee:	Andrea Chen	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	349
Reporter:	Juan Jose Avila	Regulation Reference:	TBD	Created:	11/30/2020 05:10 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	05/06/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 04/26/2021

Current Design:

Currently the Payee mailing address is not pre-populated on the Transaction Refund Detail page or the Foster Care Spend Down/Refund page while the user is processing a refund transaction. This results in a duplication of workload for the users.

Request:

CalSAWS System shall display Payee mailing address in the Refund section of the Transaction Refund Detail Page and Foster Care Spend down/refund page in Create mode prior to user clicking on Save button. The Payee mailing address will be the mailing address populated on the Contact Summary page under Individual Demographics. This will allow the user to verify the correct mailing address is being populated.

Recommendation:

Update the Refund section on the Transaction Refund Detail page and Foster Care Spend down/refund page to pre-populate the Payee mailing address field.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact: Estimate:

349

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	227	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	92
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226455] Update Lomeli Compromise logic for CalFresh Admin Error Recovery Accounts

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	258
Reporter:	Sheryl E. Eppler	Regulation Reference:	63-801.222, ACL 00-59, ACL 01-49	Created:	03/16/2021 12:03 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	05/05/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 05/06/2021

Current Design:

With regards to Lomeli v. Saenz (Compromise of Administrative Error CalFresh Recovery Accounts) ACL 00-59 states:

The settlement agreement is effective March 1, 2000 and requires that any administrative error (CalFresh) overissuance is to be recouped by a reduction in the allotment by 5 percent or \$10 per month, whichever is greater, for up to a total of 36 consecutive calendar months. The first month of the 36-month period is the first month the allotment is adjusted to recoup the administrative error overissuance. At the end of the period, any outstanding overissuance is forgiven.

In CalSAWS and C-IV, the Recovery Account Termination batch job (PBXXF105) will set the Expiration Date for CalFresh Recovery Accounts with a Cause Code of "CalFresh – Admin Caused (after 3/2000)". When the Expiration Date is reached, the CalFresh Recovery Account will be set to a Terminated Status with a Status Reason of "Compromised (Lomeli)" by the same batch job.

Current functionality of the Recovery Account Termination batch job in C-IV:

The Recovery Account Termination batch job (PBXXF105) will set the CalFresh Admin Caused (after 3/2000) Recovery Account Expiration Date as follows based on when the first Benefit Reduction or Offset was posted:

- If the first transaction was posted within or before the Effective Month, the Expiration Date will be set to the last day of the month, 35 months from the last day of the Effective Month of the first transaction. For example: The first Benefit Reduction was posted on 3/20/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 3/31/2024.
- If the first transaction was posted after the Effective Month, the Expiration Date will be set to be 36 months from the last date of the posted date month of the first transaction. For example: The first Offset was posted on 5/10/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 5/31/2024.

Current functionality of the Recovery Account Termination batch job in CalSAWS (formerly LRS):

The Recovery Account Termination batch job (PBXXF105) will set the CalFresh Admin Caused (after 3/2000) Recovery Account Expiration Date as follows based on when the first time one of 59 Recovery Account Transactions (see attached list) was posted:

- If the first transaction was posted within or before the Effective Month, the Expiration Date will be set to the last day of the month, 35 months from the last day of the Effective Month of the first transaction. For example: The first transaction was posted on 3/20/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 3/31/2024.
- If the first transaction was posted after the Effective Month, the Expiration Date will be set to be 36 months from the last date of the posted date month of the first transaction. For example: The first transaction was posted on 5/10/2021 for the 4/2021 Effective Month. The Recovery Account Termination batch job will set the Expiration Date to 5/31/2024.

Request:

Update the CalSAWS system with the Lomeli Compromise logic from the C-IV system.

Recommendation:

1. Migrate the Recovery Account Termination batch job (PBXXF105) logic from C-IV into CalSAWS.

Outreach

Description:

Migration Impact

None

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 258

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	166	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226512] Migration C-IV Recovery Account Claiming Batch into CalSAWS

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	60
Reporter:	Sidhant Garg	Regulation Reference:		Created:	03/17/2021 04:34 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	05/06/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited start build approval from Jo Anne Osborn on 5/7/2021

Current Design: Recoveries of Aid Claiming utilizes the Aid Codes on the Overpayment to determine if a collection should be claimed as Federal, Non-Federal, or Other dollars. In situations where an Overpayment has an invalid Aid Code set, the collection record is skipped during the Recoveries of Aid Claiming process.

Request: Migrate the Recovery Account Claiming batch logic that handle invalid Aid Codes from C-IV to LRS/CalSAWS.

Recommendation: 1. Update the Recovery Account Claiming batch to claim \$0.00 as Federal, Non-Federal, and Other amounts for invalid Aid Codes.

Outreach

Description:

Migration Impact

Description:

Joint design has been approved through the Collections Committee. Other 57 Counties will inherit this functionality in CalSAWS.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

60

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	35	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				