⬡ [CA-54527] Modify the TTC Interface File

Team Responsible:	**Fiscal**	Assignee:	**Chandan Talukdar**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**1837**
Reporter:	**Ted Anderson**	Regulation Reference:		Created:	**01/19/2018 11:43 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:	**02/10/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Current Design:

The CalSAWS system will generate a monthly Referral file that includes outstanding overpayment and over-issuance Recovery Account on closed/terminated cases and send them to Internal Services Department (ISD). ISD will send this information to the Los Angeles County Treasurer and Tax Collector (TTC) for collections processing. TTC then sends an inventory file of all collection accounts back to CalSAWS on a monthly basis. This file contains the TTC Account Number for each account that was referred to TTC.

Finally, TTC sends a Collection file to include collection details for the CalSAWS system to record each transaction and apply the collection amounts against any outstanding recovery account on a weekly basis.

Request:

1. Update TTC Referral File to:
   Change the Name field to First Name, Middle Name, and Last Name.
   Add Maiden Name, Name Suffix, Previous Last Name, Previous First Name, Previous Middle Name, Previous Name Suffix.
   Add Mailing Address, Email, and Phone Numbers.
   Add Address Line 2 to all addresses.
2. Update TTC Inventory File to:
   Change the Name field to First Name, Middle Name, and Last Name.
   Add Primary Address info.
   Add RevQ Debtor Number.
3. Update TTC Collection File to:
   Change the Name field to First Name, Middle Name, and Last Name.
   Add RevQ Debtor Number.
4. Send a copy of the TTC Referral File to ARS monthly.
5. Re-map 'Cash' payment type to 'Other Agency Collection – TTC' with 84.35% collection rate. Re-map 'AP-USCB' payment type to 'Collection Fee – TTC' with 15.65% commission fee rate.
6. Set Effective Month to be the month of Posted Date for the transactions during the TTC Weekly Mass Upload.
7. Create Tax Intercept Reversals during the TTC Weekly Mass Upload.
8. Fix the leading zero issue when updating TTC Account number for Recovery Account that are referred to TTC.
9. Update ARS Program Status File to include Responsible Party's SSN
10. Update ARS Claims File to add the following:
    Recovery Account Number.
    Recovery Account Status Code.
    Recovery Account Cause Description.
11. Update ARS Receipts File:
    Add Responsible Party Type.
    Add Source Document Number.
    Add GL Document ID.
    Add GL Document Date.
    Add Manual Receipt Number.
    Use the creation date of a receipt for the Recording Date field.
12. Update ARS Transaction File to add the following:
    Transaction Number

	Related Transaction Number. Related Transaction Type Code. TOP Cycle Number. ECAPS Document ID. ECAPS Warrant Number. ECAPS Warrant Paid Indicator. 13. Add validation on the Transaction Detail page to prevent users enter a future month for Effective Month. 14. Provide a report for TTC Referral Account status. 15. Add Payment Type Description and Recovery Account on TTC Mass Upload Collections Weekly Report and TTC Mass Upload Collections Monthly Report 16. Ensure all batch jobs are complete before sending ARS Claims File. 17. Update Treasurer and Tax Collector Account Detail page to right align dollar amount of the History section.
Recommendation:	1. Update TTC Referral Writer to do the following: Change the Name field to First Name, Middle Name, and Last Name. Add Maiden Name, Name Suffix, Previous Last Name, Previous First Name, Previous Middle Name, Previous Name Suffix. Add Addresses, Email, and Phone Numbers. Add Address Line 2 to all addresses. 2. Update TTC Referral Writer's dependency to refer Recovery Accounts with latest balances to TTC. 3. Update the TTC Inventory file definition to: Change the Name field to First Name, Middle Name, and Last Name. Add RevQ Debtor Identifier. Add Primary address info. 4. Update TTC Inventory reader to record RevQ Debtor Identifier that will be displayed on the Monthly TTC Account Referral Status Report. 5. Update TTC Inventory Reader to match Claim Numbers returned by TTC with Recovery Account Numbers in CalSAWS without leading 0. 6. Update the TTC Collection file definition to: Change the Name field to First Name, Middle Name, and Last Name. Add RevQ Debtor Number. 7. Update TTC Collection Reader to re-map 'Cash' payment type to 'Other Agency Collection – TTC' with 84.35% collection rate. Update 'AP-USCB' payment type to 'Collection Fee – TTC' with 15.65% commission fee rate. 8. Update TTC Collection Reader to use the month of the batch run date as the Effective Month for the recovery account transactions. 9. Update TTC Collection Reader to create Tax Intercept Reversals transactions for inbound TOP and FTB transactions with negative amounts. 10. Create a new batch job to send a copy of the TTC Referral File to ARS monthly. 11. Update ARS Program Status Writer to add Responsible Party's SSN. 12. Update ARS Claims Writer to add Recovery Account Number, Recovery Account Status Code, Recovery Account Cause Description. 13. Update ARS Claims Writer to execute last and send latest Recovery Account info to ARS. 14. Update ARS Receipts Writer to add the following fields: Responsible Party Type. Source Document Number. GL Document ID. GL Document Date. Manual Receipt Number. 15. Update ARS Receipts Writer to increase the character length of Payment Type to 3 characters and left-justified. 16. Update ARS Receipts Writer to Use the creation date of a receipt for the Recording Date field. 17. Update ARS Transactions Writer to add the following fields: Transaction Number Related Transaction Number. Related Transaction Type Code. TOP Cycle Number. ECAPS Document ID. ECAPS Warrant Number. ECAPS Warrant Paid Indicator. 18. Update ARS Transaction Writer to increase the character length of Transaction Type to 3 characters and left-justified. 19. Generate one-time ARS Receipt file and an ARS Transaction file to include all Top 545 and 547 transactions that have not been sent to ARS.

20. Create a new scheduled Monthly TTC Account Referral Status Report that will provide details on the monthly Recovery Account referrals to TTC.

21. Make the following updates to the TTC Mass Upload Collections Monthly Report and the TTC Mass Upload Collections Weekly Report:
Add a column for Recovery Account number to the Details and Exceptions sheets
Add a column for Payment Type Description on all three sheets
Update the report logo
Update the heading of the Exceptions sheet to correct a typo

22. Update Treasurer and Tax Collector Account Detail page to right align dollar amount of the History section.

Outreach Description:

Migration Impact Description: No impact. TTC functionality is for Los Angeles county only.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1837

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	845	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	334	Reports Test :	157
Security :	0	Special Project :	0	System Test Support :	336
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-54719] Modification to LRS Reports Utilized by FOD

Team Responsible:	**Reports**	Assignee:	**Ravneet Bhatia**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:	**Thao Ta**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Ted Anderson**	Regulation Reference:		Created:	**01/19/2018 11:41 AM**
Status:	**New**	Impact Analysis:		Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: FOD is requesting modifications to various scheduled reports generated by LRS. The objective of this request is for FOD to be able to validate, verify, and/or corroborate State reports, activity on Trust Funds, and DPSSTATS. The reports are:
1. TTC Mass Upload Collections Weekly Report.
2. TTC Mass Upload Collections Monthly Report.
3. Unposted Receipts Daily Activity Report.
4. Unposted Receipts Monthly Activity Report.
5. Daily Collection Disposition Report.
6. Monthly Collection Disposition Report.
7. TTC Adjustment Report

Request:

1. TTC Mass Upload Collections Weekly Report:

A. Add the following fields to the Detail worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Recovery Account associated to the TTC Account.

B. Add the following fields to the Exceptions worksheet:
a. Office Number of where the case is assigned.
b. File Number of who the case is assigned.
c. State Cycle Number of the tax intercept.

The headings between the Details and Exceptions worksheet should be labeled similarly. Also, the fields should be in the same order as the TTC Mass Upload Collections Monthly Report.

2. TTC Mass Upload Collections Monthly Report

A. Add the following fields to the Details worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Recovery Account associated to the TTC Account.

B. Add the following fields to the Exceptions worksheet:
a. Office Number of where the case is assigned.
b. File Number of who the case is assigned.

    c. State Cycle Number of the tax intercept.

The headings between the Details and Exceptions worksheet should be labeled similarly. Also, the fields should be in the same order as the TTC Mass Upload Collections Weekly Report.

3. Unposted Receipts Daily Activity Report
Add the following fields to the Detail worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Worker ID of the staff who recorded the receipt.
f. Void Reason.

Modify the formula of the Summary worksheet as follows:
Begin. Bal + New - Posted - Transferred - Refunded - Voided = End. Bal.

In addition to the report's current criteria, the report should also capture receipts where the Status is "Posted" and the Remaining Balance is not zero.

In addition to the report's current criteria, the report should exclude receipts where Payment Amount is zero and the Status is "Active".

Also, the order and labels of the fields should be the same as the Unposted Receipts Monthly Activity Report.

4. Unposted Receipts Monthly Activity Report:
Add the following fields to the Detail worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Worker ID of the staff who recorded the receipt.
f. Void Reason.

Modify the formula of the Summary worksheet as follows:
Begin. Bal + New - Posted - Transferred - Refunded - Voided = End. Bal.

In addition to the report's current criteria, the report should also capture receipts where the Status is "Posted" and the Remaining Balance is not zero.

In addition to the report's current criteria, the report should exclude receipts where Payment Amount is zero and the Status is "Active".

Also, the order and labels of the fields should be the same as the Unposted Receipts Daily Activity Report.

5. Daily Collection Disposition Report

Add the following field to the Details worksheet:
a. Remaining Balance of the receipt.

Also, the order and labels of the fields should be the same as the Monthly Collection Disposition Report.

6. Monthly Collection Disposition Report

Add the following field to the Details worksheet:
a. Remaining Balance of the receipt.

Also, the order and labels of the fields should be the same as the Daily Collection Disposition Report.

7. TTC Adjustment Report:
* Some of the enhancements below should be made in collaboration with TTC:

The report should exclude TTC accounts that have already been purged from CARS. (Note: A flag in LRS may have to be developed.)

The report needs to include a code to identify whether the adjustment is affecting the owning amount or payment amount.

The report should list the TTC accounts and Recovery Accounts of participants who are back-on-aid.

The report should be separated into different Excel workbooks as follows:
a. List of TTC accounts that need to be recalled because the participant is back on aid.
b. List of TTC accounts that need to be recalled because the Recovery Account is paid in full, invalid, or non-collectible (e.g. Erroneous, Compromised, Terminated, etc.)
c. List of TTC accounts where the balance needs to be reduced.
d. List of TTC accounts where the balance needs to be increased.

The headings of the reports need to be modified to comply with TTC's requirement.

Recommendation:

1. TTC Mass Upload Collections Weekly Report:

A. Add the following fields to the Detail worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Recovery Account associated to the TTC Account.

B. Add the following fields to the Exceptions worksheet:
a. Office Number of where the case is assigned.
b. File Number of who the case is assigned.
c. State Cycle Number of the tax intercept.

The headings between the Details and Exceptions worksheet should be labeled similarly. Also, the fields should be in the same order as the TTC Mass Upload Collections Monthly Report.

2. TTC Mass Upload Collections Monthly Report

A. Add the following fields to the Details worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Recovery Account associated to the TTC Account.

B. Add the following fields to the Exceptions worksheet:
a. Office Number of where the case is assigned.
b. File Number of who the case is assigned.
c. State Cycle Number of the tax intercept.

The headings between the Details and Exceptions worksheet should be labeled similarly. Also, the fields should be in the same order as the TTC Mass Upload Collections Weekly Report.

3. Unposted Receipts Daily Activity Report
Add the following fields to the Detail worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Worker ID of the staff who recorded the receipt.
f. Void Reason.

Modify the formula of the Summary worksheet as follows:
Begin. Bal + New - Posted - Transferred - Refunded - Voided = End. Bal.

In addition to the report's current criteria, the report should also capture receipts where the Status is "Posted" and the Remaining Balance is not zero.

In addition to the report's current criteria, the report should exclude receipts where Payment Amount is zero and the Status is "Active".

Also, the order and labels of the fields should be the same as the Unposted Receipts Monthly Activity Report.

4. Unposted Receipts Monthly Activity Report:
Add the following fields to the Detail worksheet:
a. Office Number of where the case or responsible party is assigned.
b. File Number of who the case is assigned to.
c. Recording Office Number of where the receipt is recorded.
d. Remaining Balance of the receipt.
e. Worker ID of the staff who recorded the receipt.
f. Void Reason.

Modify the formula of the Summary worksheet as follows:
Begin. Bal + New - Posted - Transferred - Refunded - Voided = End. Bal.

In addition to the report's current criteria, the report should also capture receipts where the Status is "Posted" and the Remaining Balance is not zero.

In addition to the report's current criteria, the report should exclude receipts where Payment Amount is zero and the Status is "Active".

Also, the order and labels of the fields should be the same as the Unposted Receipts Daily Activity Report.

5. Daily Collection Disposition Report

Add the following field to the Details worksheet:
a. Remaining Balance of the receipt.

Also, the order and labels of the fields should be the same as the Monthly Collection Disposition Report.

6. Monthly Collection Disposition Report

Add the following field to the Details worksheet:
a. Remaining Balance of the receipt.

Also, the order and labels of the fields should be the same as the Daily Collection Disposition Report.

7. TTC Adjustment Report:
* Some of the enhancements below should be made in collaboration with TTC:

The report should exclude TTC accounts that have already been purged from CARS. (Note: A flag in LRS may have to be developed.)

The report needs to include a code to identify whether the adjustment is affecting the owning amount or payment amount.

The report should list the TTC accounts and Recovery Accounts of participants who are back-on-aid.

The report should be separated into different Excel workbooks as follows:
a. List of TTC accounts that need to be recalled because the participant is back on aid.
b. List of TTC accounts that need to be recalled because the Recovery Account is paid in full, invalid, or non-collectible (e.g. Erroneous, Compromised, Terminated, etc.)
c. List of TTC accounts where the balance needs to be reduced.
d. List of TTC accounts where the balance needs to be increased.

The headings of the reports need to be modified to comply with TTC's requirement.

Is it too late to add a few minor CDI requests for the TTC Monthly and Weekly reports generated?
- Columns and formatting between the Weekly and Monthly report need to be the same format (Same Columns and order)
- Details tab – State Cycle (Two words) Number
- Add to Exceptions:
1. A new "Program" Column to the Exceptions Tab which lists the Program type (After Dept ID)
2. A new "Case Name" Column to Exceptions Tab (After Recovery Account #, Before Case number)
3. State Cycle Number to Exceptions Tab (Last Column)
- Remove From Details (they are not needed):
o Manual Receipt Number field – (Always blank)
o GL Doc Date field – (Only appears when the Status is "Voided")
o GL Doc ID field – Always Blank
o Batch Number – Always Blank
o Process date – Only appears when the Status is "Voided"

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-219973] Update Tumbleweed Certificate for WIS Interface Files - 2021

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.07.xx**	Expedite Changes:	**No**	Estimate:	
Reporter:	**Jimmy Tu**	Regulation Reference:		Created:	**09/21/2020 09:44 AM**
Status:	**New**	Impact Analysis:		Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-104869**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: **** No Impact to End User ****

August 14, 2019 at 11:56AM, the C-IV System created a 2-year Certificate for the WIS interface with Tumbleweed.

Request: The 2-year Certificate will expire on 08/12/2021, and will need to be renewed before that date

Recommendation: **** No Impact to End User ****

1. Generate a SSL certificate that will be used to authenticate C-IV System's identity when transmitting files to the Tumbleweed server. Register this certificate through Tumbleweed's security administration page.

Note: This certificate will need to be updated every two years in a subsequent SCR.

2. Store the public and private keys associated with the certificate in the existing key ring located on the production batch server. This will allow the batch FTP jobs to securely access the keys during transmission of the files.

Outreach Description:

Migration Impact Description: CA-207157 (DDID 2128) will address this migration requirement of porting the latest tumbleweed certificate for WIS interface files to be processed in CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-224633] Update Outbound WIS Interface for 2022 STS Calendar Cycle Numbers

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[21.11]**	Designer Contact:	**Ishrath Khan**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**10**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**02/03/2021 12:14 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:		Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: On a weekly basis, the System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number
yy = current year
wk = assigned number for that week (as assigned by TOP)

Request: Annually, WIS sends an updated 'CDSS Welfare Intercept System Weekly Tumbleweed STS Calendar' to identify the 'wk' as assigned by TOP. This calendar must be loaded into the System to automatically populate the field in our outbound file.

Recommendation: *** No Impact to End User ***

1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2022 DSS STS Chart" spreadsheet.

2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.

3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701 (NOTE: Advise Reports Team, Build Team and Batch Team of the FNS 209 Run Dates for C-IV Counties):
   a. Jan-Mar 2022 - 4/x/2022
   c. Apr-Jun 2022 - 7/x/2022
   d. Jul-Sep 2022 - 10/x/2022
   e. Oct-Dec 2022 - 1/x/2023

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-227319] Re-Referral of CalWORKs and CalFresh Recovery Accounts to TTC

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:		Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**04/08/2021 04:26 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	**CA-227315; CA-227863**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: CW and CF recovery accounts that have been referred to TTC for collection following benefit discontinuance are recalled from collection if the responsible party or parties re-apply and are approved for CW or CF benefits. Once a recovery account has been marked as referred, it is not re-referred if the program benefits are discontinued again leaving any outstanding balances. Furthermore, the delinquency date is not updated in CalSAWS and the debt is not reestablished for collection at the State or Federal level.

Request: This request is to automate the re-referral of Active recovery accounts with an outstanding balance to the Treasurer & Tax Collector (TTC) that were previously referred but recalled due to eligible case status and intercept/offset regulations. This request will also modify the current logic and referral selection criteria used to refer recovery accounts with an outstanding balance due at the time of program discontinuance.

Recommendation: Update the TTC Referrals Writer criteria to look for delinquent CW and CF recovery accounts with an outstanding balances above established thresholds that are flagged as being previously referred to TTC for collection to be re-referred if the program benefits are Inactive/Discontinued and/or the responsible parties are not being aided in any other AU or CF household. The Writer should continue to run on a monthly basis and a report of those accounts that have been re-referred should be generated.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate:	**0**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-227577] Synchronize WIS and CalSAWS Tax Intercept Balances 2022 (Excluding Los Angeles)

Team Responsible:	**Fiscal**	Assignee:	**Unassigned**	SPG Status:	**Select a value**
Fix Version/s:	**[TBD]**	Designer Contact:		Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**04/15/2021 01:20 PM**
Status:	**New**	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tax Intercept]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The CalSAWS System (excluding Los Angeles) and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the CalSAWS System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

Request: When transactions error off at WIS, the CalSAWS System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

Recommendation:

1. Create the following change orders:
   a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/xx/2022
   b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/xx/2022.
   c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/xx/2022.
2. Obtain a test balancer file from WIS prior to 07/xx/2022.
   a. Analyze the data and verify that the data format is consistent.
   b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.
   Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
3. Obtain a balancer file from WIS before 07/xx/2022 and load the data into the CalSAWS System.

4. update balancer: It is a one line code change to the query to add an additional join using recov_acct_id.

AND rarp.recov_acct_id = tiacct.recov_acct_id

Outreach Description:

Migration Impact Description: The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				