

[CA-54527] Modify the TTC Interface File

Team Responsible:	Fiscal	Assignee:	Chandan Talukdar	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1837
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:43 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	02/10/2021	Other Agency Cross	
Committee:	[Tax Intercept]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The CalSAWS system will generate a monthly Referral file that includes outstanding overpayment and over-issuance Recovery Account on closed/terminated cases and send them to Internal Services Department (ISD). ISD will send this information to the Los Angeles County Treasurer and Tax Collector (TTC) for collections processing. TTC then sends an inventory file of all collection accounts back to CalSAWS on a monthly basis. This file contains the TTC Account Number for each account that was referred to TTC.

Finally, TTC sends a Collection file to include collection details for the CalSAWS system to record each transaction and apply the collection amounts against any outstanding recovery account on a weekly basis.

Request:

1. Update TTC Referral File to:
 - Change the Name field to First Name, Middle Name, and Last Name.
 - Add Maiden Name, Name Suffix, Previous Last Name, Previous First Name, Previous Middle Name, Previous Name Suffix.
 - Add Mailing Address, Email, and Phone Numbers.
 - Add Address Line 2 to all addresses.
2. Update TTC Inventory File to:
 - Change the Name field to First Name, Middle Name, and Last Name.
 - Add Primary Address info.
 - Add RevQ Debtor Number.
3. Update TTC Collection File to:
 - Change the Name field to First Name, Middle Name, and Last Name.
 - Add RevQ Debtor Number.
4. Send a copy of the TTC Referral File to ARS monthly.
5. Re-map 'Cash' payment type to 'Other Agency Collection – TTC' with 84.35% collection rate. Re-map 'AP-USCB' payment type to 'Collection Fee – TTC' with 15.65% commission fee rate.
6. Set Effective Month to be the month of Posted Date for the transactions during the TTC Weekly Mass Upload.
7. Create Tax Intercept Reversals during the TTC Weekly Mass Upload.
8. Fix the leading zero issue when updating TTC Account number for Recovery Account that are referred to TTC.
9. Update ARS Program Status File to include Responsible Party's SSN
10. Update ARS Claims File to add the following:
 - Recovery Account Number.
 - Recovery Account Status Code.
 - Recovery Account Cause Description.
11. Update ARS Receipts File:
 - Add Responsible Party Type.
 - Add Source Document Number.
 - Add GL Document ID.
 - Add GL Document Date.
 - Add Manual Receipt Number.
 - Use the creation date of a receipt for the Recording Date field.
12. Update ARS Transaction File to add the following:
 - Transaction Number

- Related Transaction Number.
- Related Transaction Type Code.
- TOP Cycle Number.
- ECAPS Document ID.
- ECAPS Warrant Number.
- ECAPS Warrant Paid Indicator.
- 13. Add validation on the Transaction Detail page to prevent users enter a future month for Effective Month.
- 14. Provide a report for TTC Referral Account status.
- 15. Add Payment Type Description and Recovery Account on TTC Mass Upload Collections Weekly Report and TTC Mass Upload Collections Monthly Report
- 16. Ensure all batch jobs are complete before sending ARS Claims File.
- 17. Update Treasurer and Tax Collector Account Detail page to right align dollar amount of the History section.

Recommendation:

1. Update TTC Referral Writer to do the following:
 - Change the Name field to First Name, Middle Name, and Last Name.
 - Add Maiden Name, Name Suffix, Previous Last Name, Previous First Name, Previous Middle Name, Previous Name Suffix.
 - Add Addresses, Email, and Phone Numbers.
 - Add Address Line 2 to all addresses.
2. Update TTC Referral Writer's dependency to refer Recovery Accounts with latest balances to TTC.
3. Update the TTC Inventory file definition to:
 - Change the Name field to First Name, Middle Name, and Last Name.
 - Add RevQ Debtor Identifier.
 - Add Primary address info.
4. Update TTC Inventory reader to record RevQ Debtor Identifier that will be displayed on the Monthly TTC Account Referral Status Report.
5. Update TTC Inventory Reader to match Claim Numbers returned by TTC with Recovery Account Numbers in CalSAWS without leading 0.
6. Update the TTC Collection file definition to:
 - Change the Name field to First Name, Middle Name, and Last Name.
 - Add RevQ Debtor Number.
7. Update TTC Collection Reader to re-map 'Cash' payment type to 'Other Agency Collection – TTC' with 84.35% collection rate. Update 'AP-USCB' payment type to 'Collection Fee – TTC' with 15.65% commission fee rate.
8. Update TTC Collection Reader to use the month of the batch run date as the Effective Month for the recovery account transactions.
9. Update TTC Collection Reader to create Tax Intercept Reversals transactions for inbound TOP and FTB transactions with negative amounts.
10. Create a new batch job to send a copy of the TTC Referral File to ARS monthly.
11. Update ARS Program Status Writer to add Responsible Party's SSN.
12. Update ARS Claims Writer to add Recovery Account Number, Recovery Account Status Code, Recovery Account Cause Description.
13. Update ARS Claims Writer to execute last and send latest Recovery Account info to ARS.
14. Update ARS Receipts Writer to add the following fields:
 - Responsible Party Type.
 - Source Document Number.
 - GL Document ID.
 - GL Document Date.
 - Manual Receipt Number.
15. Update ARS Receipts Writer to increase the character length of Payment Type to 3 characters and left-justified.
16. Update ARS Receipts Writer to Use the creation date of a receipt for the Recording Date field.
17. Update ARS Transactions Writer to add the following fields:
 - Transaction Number
 - Related Transaction Number.
 - Related Transaction Type Code.
 - TOP Cycle Number.
 - ECAPS Document ID.
 - ECAPS Warrant Number.
 - ECAPS Warrant Paid Indicator.
18. Update ARS Transaction Writer to increase the character length of Transaction Type to 3 characters and left-justified.
19. Generate one-time ARS Receipt file and an ARS Transaction file to include all Top 545 and 547 transactions that have not been sent to ARS.

- 20. Create a new scheduled Monthly TTC Account Referral Status Report that will provide details on the monthly Recovery Account referrals to TTC.
- 21. Make the following updates to the TTC Mass Upload Collections Monthly Report and the TTC Mass Upload Collections Weekly Report:
 - Add a column for Recovery Account number to the Details and Exceptions sheets
 - Add a column for Payment Type Description on all three sheets
 - Update the report logo
 - Update the heading of the Exceptions sheet to correct a typo
- 22. Update Treasurer and Tax Collector Account Detail page to right align dollar amount of the History section.

Outreach

Description:

Migration Impact

No impact. TTC functionality is for Los Angeles county only.

Description:

Migration Impact

Analysis:

N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate:

1837

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	845	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	334	Reports Test :	157
Security :	0	Special Project :	0	System Test Support :	336
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-216172] Turn On the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:	21.07.08	Expedite Changes:	Production Deployment	Estimate:	25
Reporter:	Sidhant Garg	Regulation Reference:		Created:	05/06/2020 09:34 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CIV-107315
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: CA-214641 Turned off the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County after the order from Federal Government that customers should not be Tax Intercepted as a result of non-payment of debts due to COVID-19 isolation.

Request: Turn on the monthly Treasury Tax Collector (TTC) Referral Batch job for LA County.

Recommendation:

1. Create a BSCR to turn on the monthly Treasury Tax Collector (TTC) Batch job.
2. CalSAWS would resume the automated monthly TTC referrals from July (6th business day – 7/8/2021). Note that the file referred in July would have referrals for 2 months (June and July), since there was no run in June.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **25**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	15	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-219973] Update Tumbleweed Certificate for WIS Interface Files - 2021

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Operational Enhancement
Minor Version:	21.07.xx	Expedite Changes:	No	Estimate:	
Reporter:	Jimmy Tu	Regulation Reference:		Created:	09/21/2020 09:44 AM
Status:	New	Impact Analysis:		Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CIV-104869
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: **** No Impact to End User ****

August 14, 2019 at 11:56AM, the C-IV System created a 2-year Certificate for the WIS interface with Tumbleweed.

Request: The 2-year Certificate will expire on 08/12/2021, and will need to be renewed before that date

Recommendation: **** No Impact to End User ****

1. Generate a SSL certificate that will be used to authenticate C-IV System's identity when transmitting files to the Tumbleweed server. Register this certificate through Tumbleweed's security administration page.

Note: This certificate will need to be updated every two years in a subsequent SCR.

2. Store the public and private keys associated with the certificate in the existing key ring located on the production batch server. This will allow the batch FTP jobs to securely access the keys during transmission of the files.

Outreach

Description:

Migration Impact

Description:

CA-207157 (DDID 2128) will address this migration requirement of porting the latest tumbleweed certificate for WIS interface files to be processed in CalSAWS.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-221624] Update Tax Intercept logic for TOP Reversals and Refunds

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 20-xx	Created:	11/05/2020 03:10 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	CIV-108251
Committee:	[Tax Intercept]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design: CalFresh Recovery Accounts can be established at the Treasury Offset Program (TOP). If a customers' income tax is intercepted. If TOP reverses the intercept, TOP increases the amount of the TOP account by the amount of the reversal.
 The county is notified of the reversal on the "TOP Weekly Reversal Report" and the county will manually post a reversal transaction on the C-IV Recovery Account which will increase the balance owing on the C-IV Recovery Account equal to the amount of the reversed intercept.
 C-IV will send a Record Type 7 (Increase) to the Welfare Intercept System (WIS) for the amount of the reversed intercept, which will increase the balance owing at WIS equal to the amount of the reversed intercept.
 WIS will send an Increase Record to TOP for the amount of the reversed intercept, which will increase the balance owing at TOP (doubling the amount owed by the customer by the amount of the reversal).

Request: WIS has implemented a new Record Type V, which will increase the balance of the WIS debt without increasing the balance of the TOP debt.

Recommendation: Update the Recovery Account Transactions:
 Tax Intercept Reversal - change to 'TOP Initiated Reversal'
 TI - Process Refund - change to 'TI - County Initiated Refund'

When a "TOP Initiated Reversal" is posted, System should send a Record Type V for the amount of the Transaction to WIS.
 When a 'TI - County Initiated Refund' is posted, System should send a Record Type (??4 or 7??) for the amount of the Transaction to WIS.

NOTE:
 Record Type 4: Reported to both WIS and TOP. Informational only, does not affect any balances.
 Record Type 7: Reported to both WIS and TOP. Increases balance at both WIS and TOP.
 Record Type V: Reported to WIS only. Increases WIS Balance.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	50	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-224633] Update Outbound WIS Interface for 2022 STS Calendar Cycle Numbers

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[21.11]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	02/03/2021 12:14 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:		Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

On a weekly basis, the System sends a Tax Intercept file to the Welfare Intercept System (WIS), and pulls a file back via the Tumbleweed Server. The outbound file that the C-IV System sends to WIS is named WIS.UPDATE.COxx.yywk

xx = county number

yy = current year

wk = assigned number for that week (as assigned by TOP)

Request:

Annually, WIS sends an updated 'CDSS Welfare Intercept System Weekly Tumbleweed STS Calendar' to identify the 'wk' as assigned by TOP. This calendar must be loaded into the System to automatically populate the field in our outbound file.

Recommendation:

*** No Impact to End User ***

- 1) Update the WIS Week Cycle Number lookup table (CT 2701) with the 2021 cycle numbers provided by WIS. The cycle numbers will be included in the attached "2022 DSS STS Chart" spreadsheet.
- 2) Update the TOP Cycle Number and the corresponding Quarter Begin Month information in lookup table (CT 2701) with the 2021 cycle numbers provided by WIS.
- 3) Populate the run dates for FNS 209 report for each quarter listed below in the reference column 5 for category 2701 (NOTE: Advise Reports Team, Build Team and Batch Team of the FNS 209 Run Dates for C-IV Counties):
 - a. Jan-Mar 2022 - 4/x/2022
 - c. Apr-Jun 2022 - 7/x/2022
 - d. Jul-Sep 2022 - 10/x/2022
 - e. Oct-Dec 2022 - 1/x/2023

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227577] Synchronize WIS and CalSAWS Tax Intercept Balances 2022 (Excluding Los Angeles)

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	04/15/2021 01:20 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

The CalSAWS System (excluding Los Angeles) and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the CalSAWS System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

Request: When transactions error off at WIS, the CalSAWS System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

Recommendation:

1. Create the following change orders:
 - a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/xx/2022
 - b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/xx/2022.
 - c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/xx/2022.
2. Obtain a test balancer file from WIS prior to 07/xx/2022.
 - a. Analyze the data and verify that the data format is consistent.
 - b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.

Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
3. Obtain a balancer file from WIS before 07/xx/2022 and load the data into the CalSAWS System.
4. update balancer: It is a one line code change to the query to add an additional join using recov_acct_id.
 AND rarp.recov_acct_id = tiacct.recov_acct_id

Outreach

Description:

Migration Impact

Description:

The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				