

[CIV-104869] Update Tumbleweed Certificate for WIS Interface Files - 2021

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	08/16/2019 09:02 AM
Status:	Design in Progress	Impact Analysis:		Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-219973

Non-Committee

Review:

Expedite Approval:

Current Design: **** No Impact to End User ****

August 14, 2019 at 11:56AM, the C-IV System created a 2-year Certificate for the WIS interface with Tumbleweed.

Request: The 2-year Certificate will expire on 08/12/2021, and will need to be renewed before that date

Recommendation: **** No Impact to End User ****

1. Generate a SSL certificate that will be used to authenticate C-IV System's identity when transmitting files to the Tumbleweed server. Register this certificate through Tumbleweed's security administration page.

Note: This certificate will need to be updated every two years in a subsequent SCR.

2. Store the public and private keys associated with the certificate in the existing key ring located on the production batch server. This will allow the batch FTP jobs to securely access the keys during transmission of the files.

Outreach

Description:

Migration Impact

Description:

CA-207157 (DDID 2128) will address this migration requirement of porting the latest tumbleweed certificate for WIS interface files to be processed in CalSAWS.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 0

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-105493] Synchronize WIS and C-IV Tax Intercept Balances 2021

- Resolved: 04/15/2021 01:48 PM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Operational Enhancement
Minor Version:	21.04.16	Expedite Changes:	Production Deployment	Estimate:	55
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	10/30/2019 04:14 PM
Status:	In Production	Impact Analysis:		Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	N/A

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 04/08/2021

Current Design: The C-IV System and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the C-IV System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

Request: When transactions error off at WIS, the C-IV System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

- Recommendation:**
1. Create the following change orders:
 - a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 04/09/2021
 - b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 04/16/2021.
 - c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 04/16/2021.
 2. Obtain a test balancer file from WIS prior to 04/16/2021.
 - a. Analyze the data and verify that the data format is consistent.
 - b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.

Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
 3. Obtain a balancer file from WIS before 04/16/2021 and load the data into the C-IV System (C4BATCHR2.COFILE_WISBALANCE table).

Outreach

Description:

Migration Impact

Description:

The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 55

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	40	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	15	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-107315] Update Welfare Intercept System batch to resume sending Establishment, Reactivate records

- Resolved: 04/23/2021 04:40 PM

Team Responsible:	Fiscal	Assignee:	Reese Williams	SPG Status:	Approved
Fix Version/s:	[21.03]	Designer Contact:	Ishrath Khan	Change Type (SCR):	Enhancement
Minor Version:	21.04.23	Expedite Changes:	Production Deployment	Estimate:	38
Reporter:	Sidhant Garg	Regulation Reference:		Created:	05/20/2020 04:32 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-216172

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 03/16/2020

Current Design: CIV-106791 updated the WIS Batch to no longer send the following Record Types:
 1 - Establish
 9 - Reactivate (except when a Reactivate is being sent as part of 2-Decrease or 3-Delete).

Request: Resume the WIS batch job to send the Establish and Reactivate records on 04/23

Recommendation: Update the C-IV WIS Batch to resume sending the following Record Types on 04/23:
 1 - Establish
 9 - Reactivate (except when a Reactivate is being sent as part of 2-Decrease or 3-Delete).

To Implement the above recommendation do a BPCR to turn on the following modules in the weekly WIS Tax Intercept job (POXXF604):
 1.org.civ.interfaces.collections.taxintercept.TaxInterceptReactivate
 2.org.civ.interfaces.collections.taxintercept.TaxInterceptWriter

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 38

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-108251] Update Tax Intercept logic for TOP Reversals and Refunds

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	50
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 20-xx	Created:	11/05/2020 03:07 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CA-221624

Non-Committee

Review:

Expedite Approval:

Current Design:

CalFresh Recovery Accounts can be established at the Treasury Offset Program (TOP). If a customer's income tax is intercepted. If TOP reverses the intercept, TOP increases the amount of the TOP account by the amount of the reversal.

The county is notified of the reversal on the "TOP Weekly Reversal Report" and the county will manually post a reversal transaction on the C-IV Recovery Account which will increase the balance owing on the C-IV Recovery Account equal to the amount of the reversed intercept.

C-IV will send a Record Type 7 (Increase) to the Welfare Intercept System (WIS) for the amount of the reversed intercept, which will increase the balance owing at WIS equal to the amount of the reversed intercept.

WIS will send an Increase Record to TOP for the amount of the reversed intercept, which will increase the balance owing at TOP (doubling the amount owed by the customer by the amount of the reversal).

Request: WIS has implemented a new Record Type V, which will increase the balance of the WIS debt without increasing the balance of the TOP debt.

Recommendation:

Update the Recovery Account Transactions:
 Tax Intercept Reversal - change to 'TOP Initiated Reversal'
 TI - Process Refund - change to 'TI - County Initiated Refund'

When a "TOP Initiated Reversal" is posted, System should send a Record Type V for the amount of the Transaction to WIS.

When a 'TI - County Initiated Refund' is posted, System should send a Record Type (??4 or ???) for the amount of the Transaction to WIS.

NOTE:

Record Type 4: Reported to both WIS and TOP. Informational only, does not affect any balances.

Record Type 7: Reported to both WIS and TOP. Increases balance at both WIS and TOP.

Record Type V: Reported to WIS only. Increases WIS Balance.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **50**

Automated Test : 0 Batch/Interfaces : 0 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	50	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-108816] Synchronize WIS and C-IV Tax Intercept Balances 2021

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:		Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/25/2021 04:33 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	CIV-105493

Non-Committee

Review:

Expedite Approval:

Current Design:

The C-IV System and WIS (Welfare Intercept System) both store Tax Intercept Account balance information. Each week, the C-IV System sends Establish, Increase, Decrease, Delete, Suspend and Reactivate transactions to WIS to reflect changes in the C-IV System.

Request:

When transactions error off at WIS, the C-IV System and WIS become out of sync. This causes customers to be notified and intercepted incorrectly.

Recommendation:

1. Create the following change orders:
 - a. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/24/2020.
 - b. Purge the WIS Writer and WIS Outbound FTP Batch Jobs (JOXXF604 and JOXXF644) for 07/31/2020.
 - c. Demand in the WIS Balancer Writer and WIS Balancer Outbound FTP Batch Jobs (JOXXF504 and JOXXF544) for 07/31/2020.
2. Obtain a test balancer file from WIS prior to 7/01/2020.
 - a. Analyze the data and verify that the data format is consistent.
 - b. Perform a dry run test of the WIS Balancer Batch Job (JOXXF504) using the balancer file from WIS to test performance.

Note: The dry run test will be performed for Butte, Riverside, Stanislaus and Shasta counties.
3. Obtain a balancer file from WIS before 7/29/2020 and load the data into the C-IV System.

Outreach

Description:

Migration Impact

Description:

The balances are synchronized annually by scheduling a balancer batch. This does not impact the CalSAWS system.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

[CIV-108817] Update Welfare Intercept System batch to resume sending Establishment, Reactivate records (FTB)

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	
Fix Version/s:	[TBD]	Designer Contact:		Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:		Estimate:	
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/25/2021 04:39 PM
Status:	New	Impact Analysis:		Outreach Required:	
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

CIV-106791 updated the WIS Batch to no longer send the following Record Types:

1 - Establish

9 - Reactivate (except when a Reactivate is being sent as part of 2-Decrease or 3-Delete).

Request:

Resume the WIS batch job to send the Establish and Reactivate records.

Recommendation:

Update the C-IV WIS Batch to resume sending the following Record Types:

1 - Establish

9 - Reactivate (except when a Reactivate is being sent as part of 2-Decrease or 3-Delete).

To Implement the above recommendation do a BPCR to turn on the following modules in the weekly WIS Tax Intercept job (POXXF604):

1.org.civ.interfaces.collections.taxintercept.TaxInterceptReactivate

2.org.civ.interfaces.collections.taxintercept.TaxInterceptWriter

Outreach

Description:

Migration Impact

None

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **0**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		