



# CalSAWS Quality Assurance Weekly Status Report

Reporting Period: July 12, 2021 to July 18, 2021

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## 1.0 Quality Assurance

### 1.1 Deliverables Management

Table 1-1 – Overall Summary of CalSAWS DD&I Deliverable Status











DEL #	DELIVERABLE NAME		STATUS
3.25	QA Monthly Status Report - July 2021		<ul style="list-style-type: none"> <li>• Submit FDEL by August 5, 2021</li> </ul>
4.25	QA Work Plan - July 2021		<ul style="list-style-type: none"> <li>• Submit FDEL by August 5, 2021</li> </ul>
7.25	QA Test Monthly Report – July 2021		<ul style="list-style-type: none"> <li>• Submit FDEL by August 5, 2021</li> </ul>
8.06	QA UAT Weekly Report – 6		<ul style="list-style-type: none"> <li>• Submitted FDEL on July 19, 2021</li> </ul>
8.07	QA UAT Weekly Report – 7		<ul style="list-style-type: none"> <li>• Submit FDEL by July 26, 2021</li> </ul>
10.03	Quarterly QA Security Report		<ul style="list-style-type: none"> <li>• Approval received on July 13, 2021</li> </ul>
12.25	Assessment of CalSAWS Migration Work Plan Update – July 2021		<ul style="list-style-type: none"> <li>• Submitted FDEL on July 19, 2021</li> <li>• Approval expected by July 27, 2021</li> </ul>
43	Assessment of CalSAWS Requirements Traceability Matrix - Update 8		<ul style="list-style-type: none"> <li>• Submit DDEL by October 15, 2021</li> </ul>

Table 1-2 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
12	<b>OCAT</b> – QA Assessment of OCAT Performance Verification Report & Final Acceptance		<ul style="list-style-type: none"> <li>• Submit DDEL by October 19, 2021</li> </ul>
13	<b>OCAT</b> - QA Assessment of OCAT Phase 2 (M&O) Transition Plan		<ul style="list-style-type: none"> <li>• Submit DDEL by July 27, 2021</li> </ul>

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-3 - Overall Summary of BenefitsCal Deliverable Status




DEL #	DELIVERABLE NAME		STATUS
3.10	<b>BenefitsCal</b> – Assessment of Portal/Mobile App Work Plan Update – June 2021		<ul style="list-style-type: none"> <li>Submitted FDEL on July 15, 2021</li> <li>Approval expected by July 23, 2021</li> </ul>
4.03	<b>BenefitsCal</b> – Assessment of Portal/Mobile App Requirements Traceability Matrix – Conclusion of Testing		<ul style="list-style-type: none"> <li>Submit DDEL by August 24, 2021</li> </ul>
12	<b>BenefitsCal</b> - Assessment of Portal/Mobile App M&O Plan		<ul style="list-style-type: none"> <li>Submit DDEL by July 30, 2021</li> </ul>

Table 1-4 - Overall Summary of CalWIN Implementation Deliverable Status



DEL #	DELIVERABLE NAME		STATUS
59.06	<b>CalWIN Implementation</b> - Assessment of CalWIN Implementation Migration Work Plan Update - June 2021		<ul style="list-style-type: none"> <li>Submitted FDEL on July 15, 2021</li> <li>Approval expected by July 23, 2021</li> </ul>

Table 1-5 - Overall Summary of Central Print Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
3	<b>Central Print</b> - Assessment of Print Services Maintenance and Operations Plan		<ul style="list-style-type: none"> <li>Submitted FDEL on July 13, 2021</li> <li>Approval expected by July 19, 2021</li> </ul>

[1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

## 1.2 Highlights for the Reporting Period

### 1.2.1 Project Management

- ▶ Continued managing and facilitating conversations for Outcome Based Certification (OBC)/Operational Readiness Review (ORR)
- ▶ Co-Facilitated County Consortium County Validation (CCCV) Framework working session July 12, 2021
- ▶ Participated in 21.07 Release T-2 Integrated Readiness Status on July 12, 2021
- ▶ Co-facilitated OBC/ORR Checkpoint #3 on July 13, 2021
- ▶ Co-presented Remote Worker topic at Section Directors meeting on July 13, 2021
- ▶ Presented QA updates at Monthly CalSAWS IT Report meeting on July 14, 2021
- ▶ Presented the RCM Virtual Binder maintenance process to RMs on July 14, 2021
- ▶ Attended CalSAWS Project Steering Committee (PSC) on July 15, 2021
- ▶ Participated in Touchpoint Meeting - FDEL #59 - CalSAWS Migration Work Plan Update #27 on July 15, 2021
- ▶ Participated in Batch Operations and Performance Update on July 16, 2021

### 1.2.2 Technical

- ▶ Participated in weekly CalSAWS Technical meeting on July 12, 2021
- ▶ Participated in Integrated Technical Projects meeting on July 13, 2021
- ▶ Participated in 21.07 Release T-2 Integrated Readiness Status on July 12, 2021
- ▶ Participated in Consortium Tech M&O meeting on July 13, 2021
- ▶ Participated in Consortium Financial Operations (FinOps) meeting on July 13, 2021
- ▶ Participated in Technical Readiness Checklist: C-IV on July 13, 2021
- ▶ Participated in Technical CAB meeting on July 14, 2021
- ▶ Participated in the monthly Implementation Readiness meeting on July 15, 2021
- ▶ Participated in Environment Management review on July 15, 2021
- ▶ Participated in 21.07 Performance result discussion on July 17, 2021

#### Batch

- Participated in Batch Operations Update meeting on July 16, 2021
- Participated in Batch Performance and Regression Status meeting on July 16, 2021

#### Central Print

- Participated in Central Print Performance Report meeting on July 16, 2021
- Reviewed Accenture System Change Requests

#### Security

- Participated in weekly CloudCheckr Security meeting on July 13, 2021
- Participated in Security Remediation Status meeting on July 15, 2021

#### Analytics

- Participated in the CalSAWS Analytics Qlik Developer Ad Hoc Estimates meeting on July 13, 2021
- Participated in CalSAWS Analytics Connect and Query Training session on July 14, 2021
- Participated in GeoCoding Discussion on July 15, 2021
- Participated in weekly CalSAWS Analytics meeting on July 15, 2021

#### Help Desk

- Participated in Continual Process Improvements initiative on July 12, 2021
- Participated in the CalSAWS Help Desk Post-Go-Live discussion on July 14, 2021

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#### ▶ 1.3.3 Imaging

- Participated in the Imaging Migration Standup call on July 13, 2021
- Participated in CalSAWS Imaging Committee meeting on July 15, 2021
- Participated in weekly LA Document Migration Check-in meeting on July 15, 2021
- Participated in Imaging Status review on July 15, 2021
- Participated in Hyland/CalSAWS Executive Touchpoint on July 16, 2021

#### 1.2.4 Functional

- ▶ Conversion
  - Tracked Mock Conversion #3 progress and participated in Stage Gate reviews.
  - Participated in Phase1B click through and Go/No Go discussion. Go/No Go decision pending receipt of the Case Review Report.
  - Reviewed C4Y extraction results and scheduled a meeting with Consortium and vendor partners to discuss user account extraction results
  - Attended Project Status Meeting - Collections, Fraud, QA/QC, and Task Management
- ▶ General Assistance/General Relief (GA/GR)
  - Provided comments on GainWell Correspondence Business Requirements and DEL #7 Test Plan FDED
  - Reviewed SCR Design documents and updates
  - Attended the weekly GA/GR status meeting
- ▶ Task Management
  - Reviewed Design documents
- ▶ Contact Center
  - Attended the weekly status meeting
- ▶ Case Purge
  - Discussed Legacy Data System (LDS) schedule and requested milestone dates for schedule to align with production data center decommission
  - Prepared resources for Sprints 1 & 2 QA validation pending environment availability

#### 1.2.5 BenefitsCal

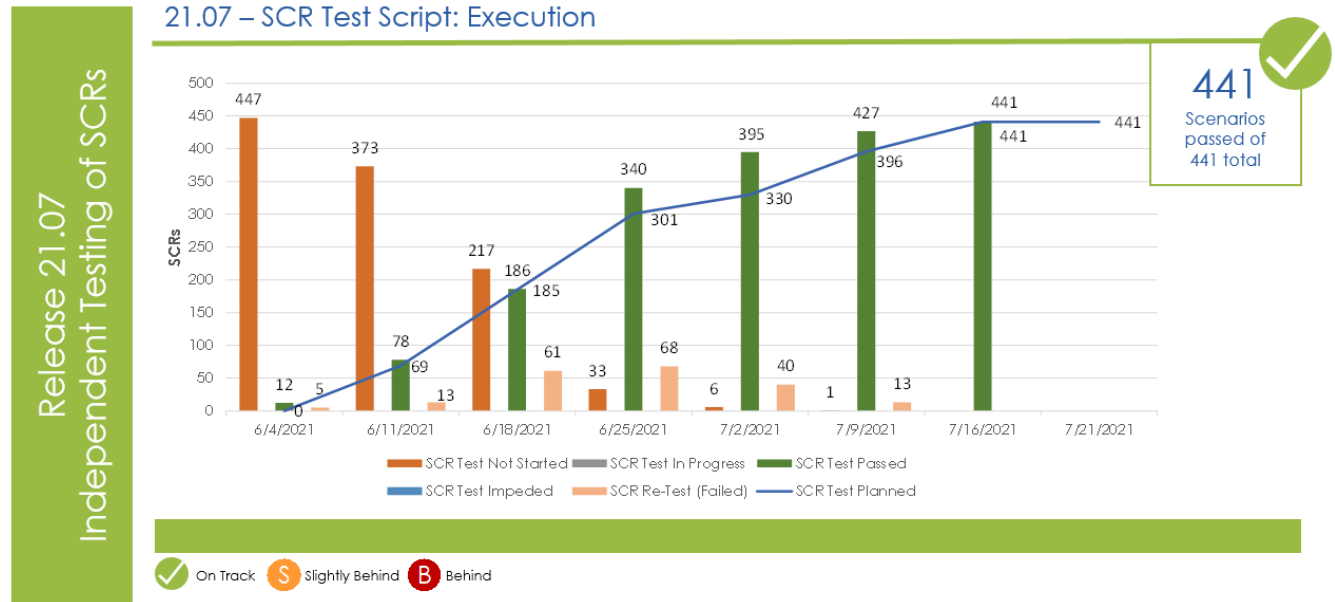
- ▶ Submitted comments on DEL #9 Portal/Mobile M&O Plan DDEL
- ▶ Validated all Appointment Requirements are met in Release 1 and Release 2
- ▶ Discussed System Test Exit criteria with Consortium and vendor partners. Confirmed Jira queries and discussed tracking test efforts beyond system test.
- ▶ Conducted Independent Testing
- ▶ Monitored UAT
- ▶ Monitored Performance test results
- ▶ Monitored Cross-Device/Multi-Language Test results
- ▶ Monitored Integration Test progress and results
- ▶ Attended daily Test Status meetings
- ▶ Attended the weekly Scrum of Scrums touchpoint meeting
- ▶ Attended the weekly BenefitsCal Test Planning meeting
- ▶ Monitored and provided feedback on ForgeRock integration issues
- ▶ Participated in the BenefitsCal Project meetings on July 12 and 16, 2021

1.2.6 Test

- ▶ Release 21.07 Readiness
  - Participated in the 21.07 Project Readiness Integrated Readiness Areas: T-2 meeting on July 12, 2021
  - Prepared Project Readiness artifacts for the Release 21.07 T-1 Integrated Readiness Status on July 16, 2021
- ▶ Release 21.07
  - Delivered the completed Release 21.07 scorecard analysis and received approval on May 21, 2021. Identified Release 21.07 Independent Testing scope as follows:
    - Five (5) SCRs for Independent Testing
    - Six (6) SCRs for QA Review of System Test results
  - Completed test execution of high-impact SCRs test scenarios
  - Completed QA Review of System Test execution results
  - Participated in the Integrated Test meeting on July 13, 2021
  - Participated in the Test Touchpoint Leads meeting on July 14, 2021

Table 1-6 – Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Pass	Fail	Blocked
21.07 Release – ClearBest QA Independent Test Results	441	0% (0)	0% (0)	100% (441)	0% (0)	0% (0)



- ▶ BenefitsCal Test Activities
  - Began QA Review of System Test execution results on Code Drop 2
  - Participated in the weekly BenefitsCal Test Planning meeting on July 13, 2021
  - Participated in the BenefitsCal Test Touchpoint meetings on July 12 – 16, 2021
  - Attended the Portal/Mobile Project meeting on July 12, 2021
  - Participated in a Pre-BenefitsCal Production touchpoint meeting on July 16, 2021

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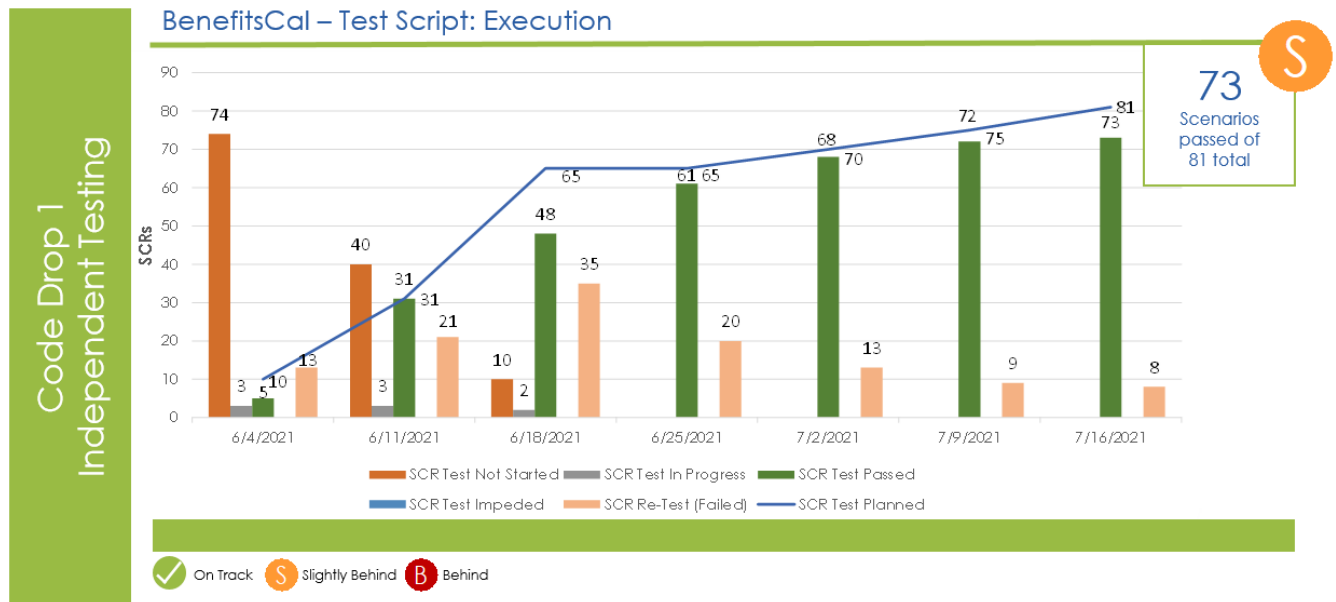
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- o Code Drop 1 is 100% executed however, it is slightly behind schedule pending resolution of remaining open defects.

Table 1-7 – BenefitsCal Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Pass	Fail	Blocked
BenefitsCal Independent Test (Code Drop 1)	81	0% (0)	0% (0)	90% (73)	10% (8)	0% (0)





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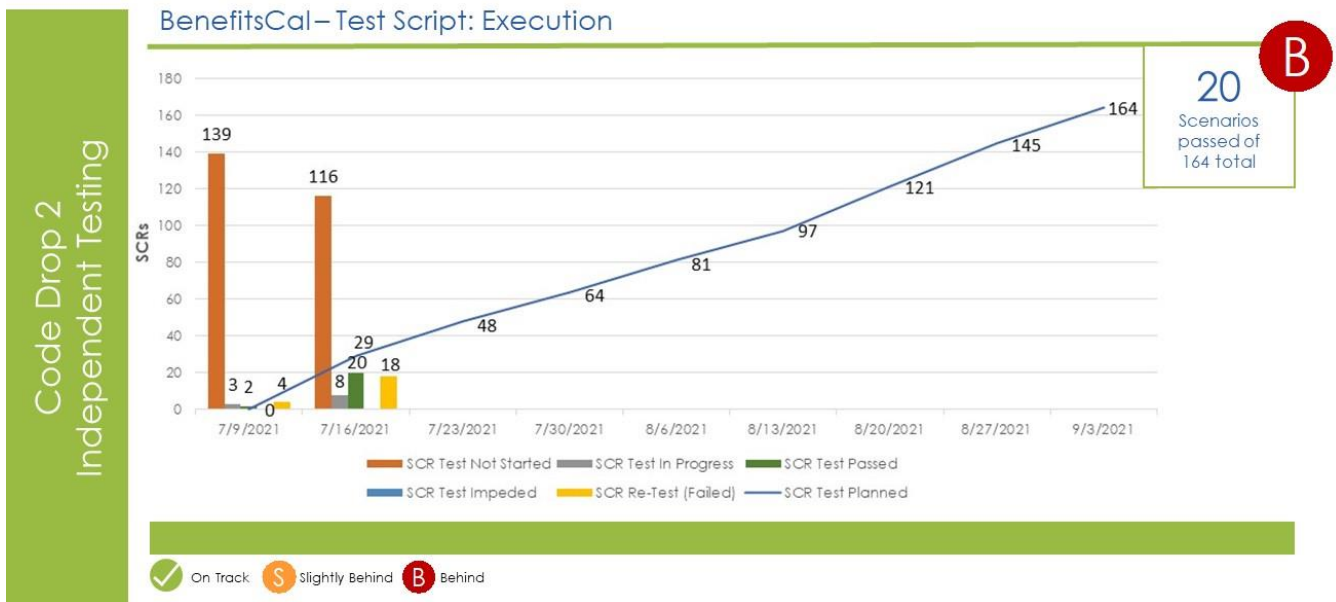
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- o Code Drop 2 is at 23% executed however, it is behind schedule.
- o Testing has migrated to the UAT Environment, where data for multiple offices exists. This additional office data will allow AppTransfer to complete the transfer process.
- o Pass rates will increase as resolution of open defects are delivered.

Table 1-8 – BenefitsCal Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Pass	Fail	Blocked
BenefitsCal Independent Test (Code Drop 2)	164	72% (118)	5% (8)	12% (20)	11% (18)	0% (0)



### ► CalSAWS User Acceptance Test (UAT)

- o Facilitated Monday morning meeting with all UAT participants on July 12, 2021 to discuss assignments and provide an Orientation/Refresher Training on executing scenarios and logging findings
- o Conducted daily Test Status meetings July 13 - 16, 2021
- o Conducted daily Triage meetings July 13 - 16, 2021
- o Supported testers throughout executing test, logging of defects, redacting PII, and uploading/downloading information from the UAT Web Portal
- o Participated in the Project Steering Committee meeting to provide the CalSAWS UAT update on July 15, 2021.

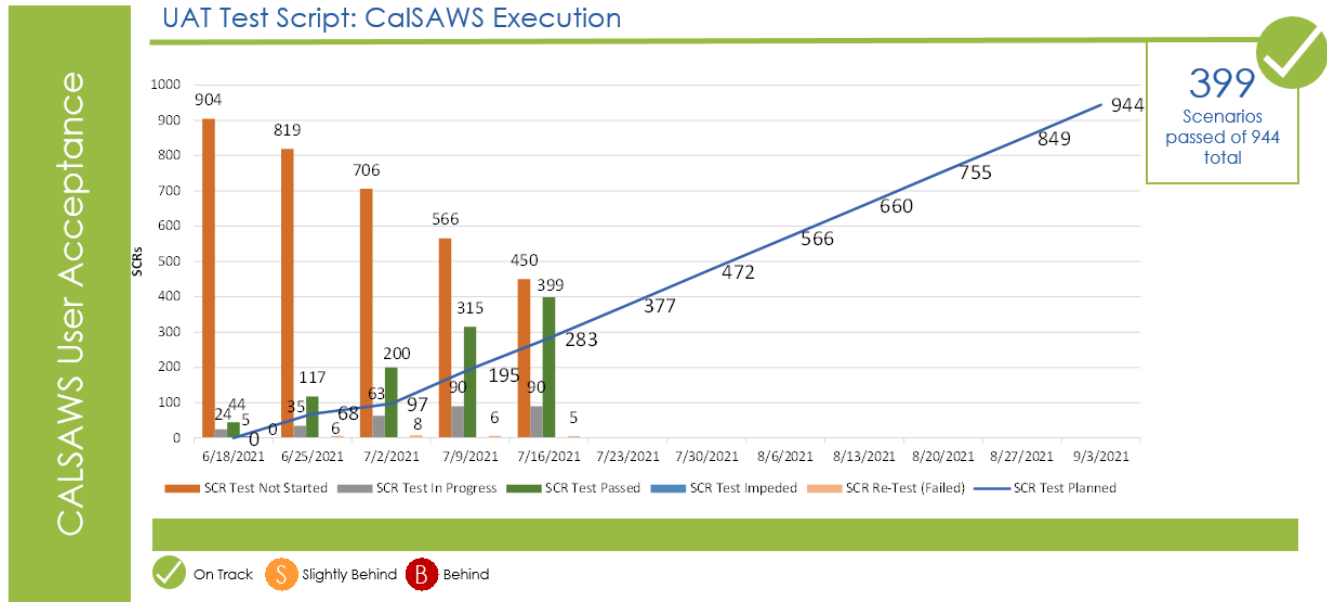
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Table 1-9 – UAT Weekly Stats

Test Cycle	Total Scenarios	Not Executed	In Progress	Pass	Fail	Blocked
CalSAWS UAT Execution	944	48% (450)	9% (90)	42% (399)	1% (5)	0% (0)



- ▶ Other Consortium Support Test Activities
  - Attended the Manual Regression Test Knowledge Transfer session with First Data July 14, 2021
  - Attended the monthly Implementation Readiness Working Session with the CalSAWS Teams on July 15, 2021

## 1.2.7 Implementation

- ▶ C-IV Migration
  - Participated in weekly touchpoints with QA, Implementation, Change Management, Training, Customer Engagement Management, Imaging, and Targeted Onsite Support Services (TOSS) teams on July 12 – 16, 2021
  - Supported Early Training Sessions on July 12 -16, 2021
  - Participated in T-3M C-IV User Readiness Survey Results meeting on July 12, 2021
  - Participated in Training / LMS, County usage and accounts discussion on July 13, 2021
  - Participated in Technical Readiness: C-IV County connectivity coordination on July 13, 2021
  - Conducted Greenlight presentation touchpoint with UAT on July 13, 2021
  - Provided Greenlight presentation updates in the Section Director meeting on July 13, 2021
  - Planned for Regional Touchpoint #4 on July 13 and 15, 2021
  - Participated in Training Environment Roadshows Regions 3 and 4 on July 13 – 14, 2021

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- Participated in Imaging Materials Review on July 14, 2021
- Participated in Security Matrix Touchbase on July 14, 2021
- Discussed socializing to counties EDBC mismatch outcomes on July 14, 2021
- Conducted monthly Pre-Meet Implementation Readiness Checkpoint with Regional Managers on July 15, 2021
- Conducted monthly Implementation Readiness working session with the CalSAWS teams on July 15, 2021
- Prepared Implementation Updates for CalSAWS PSC meeting on July 15, 2021
- Discussed Mock 3 County Validation, Support Model, Kick off Session on July 16, 2021
- Prepared communication plan for EDBC Mismatch outcomes on July 16, 2021
- ▶ CalWIN Implementation Support Services (ISS)
  - Participated in CalWIN ISS Management meetings July 12 and 14, 2021
  - Supported Wave 1 County GA/GR overview on July 12, 2021
  - Participated in Yolo To-Be Kickoff session on July 12, 2021
  - Participated in OPAC presentation content reviews and submitted comments July 13 – 15, 2021
  - Conducted QA Checklist Overview on Deloitte DEL 04 – BPR Plan on July 12, 2021
  - Participated in CalWIN ISS Standup meeting with the Counties on July 12, 2021
  - Participated in Contra Costa - To-Be sessions on July 12 -14, 2021
  - Participated in Yolo - To-Be sessions on July 12 -14, 2021
  - Participated in Placer - To-Be sessions on July 12 -14, 2021
  - Participated in CalWIN ISS OCM Planning meeting on July 13, 2021
  - Participated in CalWIN ISS Point of Contact meeting on July 14, 2021
  - Participated in Training Advisory Council (TAC) on July 14, 2021
  - Reviewed BPR Lessons Learned with Consortium and Deloitte on July 14, 2021
  - Reviewed Deloitte DEL 04 – CalWIN ISS Business Process Re-engineering Plan on July 15 - 16, 2021
  - Reviewed Deloitte DEL 05 – CalWIN ISS Organizational Change Management Plan on July 15 -16, 2021
  - Prepared for Deloitte DEL 04 and 05 QA walkthrough with Consortium Reviewers on July 15 - 16, 2021

#### 1.2.8 OCAT

- ▶ Reviewed monthly OCAT SLA Reports on July 12, 2021
- ▶ Reviewed and provided comments on Cambria DEL #4 – OCAT Transition Plan DDEL
- ▶ Attended meetings scheduled in support of Cambria DEL #4 – OCAT Transition Plan

### **1.3 Activities for the Next Reporting Period**

#### **1.3.1 Project Management**

- ▶ Create Operational Readiness Review (ORR) draft presentation
- ▶ Continue managing and facilitating conversations for Outcome Based Certification (OBC)
- ▶ Participate in 21.07 Release T-1 Integrated Readiness Status on July 19, 2021
- ▶ Facilitate Job Aid training session dry run July 19, 2021
- ▶ Co-Facilitate CCCV Strike Team County Session July 19, 2021
- ▶ Facilitate RCM Evolved Orientation Session planning July 20, 2021
- ▶ Participate in 21.07 Release Green Light Meeting on July 21, 2021
- ▶ Participate in CalSAWS Green Light Readiness Status on July 22, 2021
- ▶ Participate in CalSAWS IV&V/PMO Biweekly meeting on July 23, 2021
- ▶ Participate in Batch Operations and Performance Update on July 23, 2021

#### **1.3.2 Technical**

- ▶ Participate in weekly CalSAWS meeting on July 19, 2021
- ▶ Participate in Communications and Processes supporting user access meeting on July 19, 2021
- ▶ Participate in 21.07 Project Readiness on July 19, 2020
- ▶ Participate in the 21.07 Pre-Green Light meeting on July 19, 2021
- ▶ Participate in Transition Status Update meeting on July 19, 2021
- ▶ Participate in Consortium Financial Operations (FinOps) meeting on July 20, 2021
- ▶ Participate in Technical Readiness Checklist: C-IV on July 20, 2021
- ▶ Participate in Consortium Tech M&O meeting on July 20, 2021
- ▶ Participate in CalSAWS Green Light - Release 21.07 meeting on July 21, 2021
- ▶ Participate in Technical CAB meeting on July 21, 2021
- ▶ Participate in Environment Management review on July 22, 2021
- ▶ Participate in the CalSAWS Architectural Standards Review meeting on July 22, 2021
- ▶ Participate in TPOC - C-IV Migration to CalSAWS on July 22, 2021
- ▶ BenefitsCal
  - Participate in C4Y User Account Conversion meeting on July 20, 2021
  - Participate in the Portal/Mobile Test Planning meeting on July 20, 2021
  - Participate BenefitsCal Daily ForgeRock Touchpoint on July 20, 2021
  - Participate in BenefitsCal Managing Webmaster/ContactUs meeting on July 21, 2021
  - Participate in weekly Performance Test Call - CalSAWS and BenefitsCal on July 22, 2021
  - Participate in BenefitsCal Project meeting on July 23, 2021
- ▶ Batch
  - Participate in Batch Operations Update meeting on July 23, 2021
  - Participate in Batch Performance and Regression Status meeting on July 23, 2021
- ▶ Central Print
  - Review Accenture DEL #9.0 Procurement and Asset Management Plan DDEL
  - Facilitate Accenture DEL #9.0 Procurement and Asset Management Plan discussion on July 22, 2021

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- ▶ Security
  - Participate in weekly CloudCheckr Security meeting on July 19, 2021
  - Participate in the Joint Performance Testing - ForgeRock meeting on July 20 and 21, 2021
  - Participate in Security Remediation Status meeting on July 22, 2021
  - Participate in Security Operations meeting on July 23, 2021
- ▶ Analytics
  - Participate in the SCR CA-230686 Adding 8 BenefitsCal Report Links to CalSAWS-Focus discussion on July 20, 2021
  - Participate in CalSAWS Analytics Training Sessions - Planning on July 21, 2021
  - Participate in CalSAWS UAT Accenture Test/AppDev/Conversion Touchbase meeting on July 21, 2021
  - Participate in weekly CalSAWS Analytics meeting on July 22, 2021
- ▶ Help Desk
  - Participate in ServiceNow Process Improvement Stakeholders Meeting July 22, 2021

#### 1.3.3 Imaging

- ▶ Participate in the Imaging Migration Standup call on July 20, 2021
- ▶ Participate in Imaging Migration Standup call on July 22, 2021
- ▶ Participate in Imaging Status Review on July 22, 2021
- ▶ Participate in weekly LA Document Migration Check-in meeting on July 22, 2021

#### 1.3.4 Functional

- ▶ Attend the Application Development Leads meeting
- ▶ Validate requirement statuses
- ▶ Conversion
  - Review defects found in Mock Conversion #3 - 1B
  - Review the Case Review Report when available
  - Discuss the Cutover Smoke Test - IVR
  - Attend the CalWIN Conversion and Change Management meetings
  - Validate shell case construct for CalWIN
- ▶ General Assistance/General Relief (GA/GR)
  - Review SCR designs in progress
  - Attend weekly GA/GR meeting
- ▶ Task Management
  - Review Design documents
- ▶ Lobby Management
  - Review SCRs and attend scheduled meetings
- ▶ Contact Center
  - Review SCRs and attend scheduled meetings
- ▶ Case Purge
  - Test of Sprint 1 and Sprint 2 dependent upon environment availability
  - Attend daily stand-up meetings

#### 1.3.5 BenefitsCal

- ▶ Resolve DDEL #9 Portal/Mobile M&O Plan comments and feedback
- ▶ Conduct Independent Testing

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- ▶ Monitor UAT
- ▶ Monitor Performance testing results
- ▶ Monitor Cross-Device/Multi-Language Testing results
- ▶ Monitor Integration Testing progress and results
- ▶ Attend daily Test Status meetings
- ▶ Attend the weekly Scrum of Scrums touchpoint meeting
- ▶ Attend the weekly BenefitsCal Test Planning meeting
- ▶ Participate in the weekly status meeting

#### 1.3.6 Test

- ▶ Release 21.07 Readiness
  - Participated in the 21.07 Project Readiness Integrated Readiness Areas: T-1 meeting on July 19, 2021
  - Participate in the 21.07 Pre-Green Light Review meeting on July 19, 2021
  - Participate in the 21.07 Green Light meeting on July 21, 2021
- ▶ Release 21.07
  - Monitoring remaining test activities
  - Participate in the Integrated Test Team meeting on July 20, 2021
  - Attend the CalSAWS Test Leads Touchpoint meeting on July 21, 2021
- ▶ BenefitsCal Test Activities
  - Continue Independent Test Execution on BenefitsCal
  - Participate in the weekly BenefitsCal Test Planning meeting on July 20, 2021
  - Participate in the BenefitsCal Test Touchpoint meetings on July 19 – 23, 2021
  - Attend the Portal/Mobile Risk Review meeting on July 23, 2021
- ▶ CalSAWS UAT
  - Conduct Monday morning meeting with all UAT participants to discuss assignments on July 19, 2021
  - Conduct daily Test Status meetings July 20 - 23, 2021
  - Conduct daily Triage meetings July 20 - 23, 2021
  - Support testers with test execution, defect logging, PII redaction, and uploading/downloading information from the UAT Web Portal
  - Conduct the Child Care notices meeting on July 20, 2021
- ▶ Other Consortium Support Test Activities
  - Participate in the Review/Approve Production Defects moving to 21.11 meeting on July 21, 2021
  - Discuss reports, dashboards, and analytics with Cross Team Defect management on July 21, 2021
  - Participate in the CalSAWS Greenlight Readiness Status meeting on July 22, 2021
  - Attend the Interface Partner Test meeting for Medi-Cal Eligibility Data Systems (MEDS) on July 22, 2021

#### 1.3.7 Implementation

- ▶ C-IV Migration
  - Participate in weekly touchpoints with QA, Implementation, Change Management, Training, Customer Engagement Management, Imaging, and Targeted Onsite Support Services (TOSS) teams on July 19 – 22, 2021

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- Support Early Training Sessions on July 19 - 22, 2021
- Participate in discussion on Mandatory Verifications CIT and feedback received on July 19, 2021
- Participate in Fed/State Deep Dive on Greenlight on July 20, 2021
- Conduct Twice Monthly Training, Implementation, and Change team meeting on July 20, 2021
- Participate in Technical Readiness: C-IV County connectivity coordination meeting on July 20, 2021
- Support Twice-Monthly Implementation Readiness Checkpoint on July 21, 2021
- Support CalSAWS Greenlight Readiness Status weekly meeting on July 22, 2021
- Discuss Project Roles at C-IV to CalSAWS Greenlight on July 22, 2021
- Participate in LA County Imaging CNC Monthly Meeting on July 22, 2021
- Participate in CalSAWS Release Communications Planning on July 22, 2021
- Participate in Biweekly BenefitsCal/Implementation Coordination on July 23, 2021
- Participate in Task Management & Implementation Readiness discussion on July 23, 2021
- ▶ CalWIN Implementation Support Services (ISS)
  - Participate in CalWIN ISS Management meetings July 19 and 21, 2021
  - Participate in Training Advisory Council Slide Review session on July 19 and 20, 2021
  - Participate in Yolo To-Be Process Mapping Sessions on July 19, 2021
  - Participate in Contra Costa To-Be Process Mapping Sessions on July 19-21, 2021
  - Conduct QA Check-In with Consortium Project Management on July 20, 2021
  - Submit comments for Deloitte DEL 04 – CalWIN ISS Business Process Reengineering Plan on July 20, 2021
  - Submit comments for Deloitte DEL 05 – CalWIN ISS Organizational Change Management Plan on July 20, 2021
  - Participate in Placer To-Be Process Mapping Sessions on July 20-21, 2021
  - Participate in Contra Costa To-Be Process Mapping Sessions on July 20-21, 2021
  - Participate in Yolo To-Be Process Mapping Sessions on July 21, 2021
  - Participate in Ongoing Maintenance of As-Is BPR Process Flows on July 19, 2021
  - Conduct walkthrough of QA Findings: Deloitte DDEL 04 - BPR Plan & DDEL 05 - OCM Plan on July 21, 2021
  - Support Monthly Training Advisory Council (TAC) meeting on July 21, 2021
  - Participate in CalWIN OPAC meeting on July 22, 2021
  - Participate in Wave 1 County Demo - Imaging and Task Management on July 22, 2021
  - Participate in CalWIN Project Updates meeting on July 22, 2021
- ▶ Release Management
  - Participate in 21.07 Pre-Green Light Review on July 19, 2021
  - 21.07 Project Readiness Integrated Readiness Areas - T-1 Integrated Readiness Status on July 19, 2021
  - Participate in CalSAWS Green Light - Release 21.07 meeting on July 21, 2021
- ▶ Special Projects
  - Prepare for upcoming AAPI ERG meeting

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### 1.3.8 OCAT

- ▶ Participate in OCAT Operation and Release Management meeting on July 21, 2021
- ▶ Review and provide comments on Cambria DEL #4 – OCAT Transition Plan DDEL
- ▶ Attend meetings scheduled in support of Cambria DEL #4 – OCAT Transition Plan

### 1.4 Deviations from Plan/Adjustments

- ▶ None for the reporting period