

## WORK ORDER 02 - MC210/216 Pre-population and MC217 New Form

CalSAWS BenefitsCal  
(Portal/Mobile) Work Order

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## 1.0 Work Order Submission & Approval Form

<b>Work Order Number</b>	02
<b>Work Order Title</b>	MC210/216 Pre-population and MC217 New Form
<b>Submitted Date</b>	07/14/21
<b>Originator</b>	SIRFRA ID 1099
<b>Priority</b>	<p>Select the estimated priority level of the requested Work Order:</p> <p><input type="checkbox"/> Critical – is necessary to avoid potential project stoppage.</p> <p><input checked="" type="checkbox"/> High – is necessary to avoid potential significant impact to the goals and objectives of the project.</p> <p><input type="checkbox"/> Medium – is necessary to avoid potential impact to the operational efficiency of project execution.</p> <p><input type="checkbox"/> Low – needs to be addressed, but the estimated impact to the project is minimal.</p>
<b>Detailed Description</b>	<p>Per SIRFRA ID 1099, DHCS requests a change to BenefitsCal for each prepopulated form including program modification for the updated MC 216 prepopulated form, new MC 210 RV prepopulated form, and new MC 217 prepopulated form.</p> <p>The following Medicaid (MC) form changes are requested:</p> <ol style="list-style-type: none"> <li>MAGI form: Pre-population of the MC 216 prepopulated form with new information and new format.</li> <li>Non-MAGI form: Pre-population of the MC 210 RV form is requested with new information and new format.</li> <li>Mixed HH form: A new MC 217 prepopulated form with new information is requested. Mixed HH form uses MAGI template with additional Non-MAGI data elements.</li> </ol> <p><b>Assumptions</b></p> <ol style="list-style-type: none"> <li>Final versions of the MC 216, MC 210 RV, and MC 217 forms will be available by 12/31/2020.</li> <li>CalSAWS will provide one API to support all three forms, and that the data will be transformed and loaded through a common, streamlined Medi-Cal renewal flow in the portal.</li> <li>Modifications to the planned Medi-Cal renewal API to include the pre-populated form data will be completed by the CalSAWS project in alignment with the baselined Portal/Mobile Project Schedule.</li> </ol>

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	4. No additional security profiles will be provided: the existing profiles will permit users to view pre-populated data.	
Review Date		
Type of Work Order	<input checked="" type="checkbox"/> Fixed Fee	<input type="checkbox"/> Time & Material

## 2.0 Work Order Impact Analysis

<b>Design Impact</b>	<ul style="list-style-type: none"> <li>• Updates to screens, creation of 110 new screens to allow for users to modify data that has been pre-populated from an inbound CalSAWS interface. This includes a new user-experience framework for pre-populated content</li> <li>• Modification to one (1) inbound API to interface with the CalSAWS system</li> </ul>
<b>Development</b>	<b>Development Updates</b> <ul style="list-style-type: none"> <li>• Modifications to 22 tables and the creation of 22 tables within the BenefitsCal database to store and display pre-populated form data.</li> <li>• Updates to 22 screens and the creation of 22 new screens</li> <li>• Modification to user-experience framework</li> <li>• Modification to one (1) API to interface with the CalSAWS system</li> <li>• Creation of new JEST and JUNIT scripts.</li> <li>• Additional testing support for system test and UAT.</li> </ul>
<b>Testing</b>	<b>Additional testing</b> <ul style="list-style-type: none"> <li>• Creation/modification of 30 system test cases and associated execution</li> <li>• Creation/modification of 5 of performance test cases and associated execution</li> </ul>
<b>Training</b>	<b>Additional Training and Help Content</b> These changes result in a large impact to the customer user experience that will impact both customers, as well as the county staff that support the customer users of the BenefitsCal system. Additional training content is required to support questions related to these new features: <ul style="list-style-type: none"> <li>• One (1) new QRG</li> <li>• Two (2) modified QRGs</li> <li>• Two (2) modified Training Videos</li> <li>• Up to five (5) modifications or new FAQs</li> </ul>
<b>Communications</b>	<b>Additional Outreach</b> Additional communications to internal stakeholders are required to support the announcement and introduction to the new pre-populated forms, as well as to support usage and training for the new features. <ul style="list-style-type: none"> <li>• One (1) Internal Email announcing the new feature</li> </ul>
<b>Performance Testing</b>	None
<b>Software/Licenses</b>	None

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<b>Deliverables (New and Updated)</b>	This change request resulted in updates to the following updates to the Attachment J Requirements Cross Reference Matrix: <b>(New) FN-149</b> Pre-populate MC 210/216 and Add MC 217 <i>The system shall pre-populate the MC 210, 216 and 217 with participant information received from CalSAWS via API and include the new MC 217.</i>
<b>Schedule</b>	None
<b>Other</b>	Support one (1) additional security scan, analysis and remediation.
<b>Assumptions</b>	<ul style="list-style-type: none"> <li>• Outreach material will be re-used for the subsequent county migrations for Los Angeles and the CalWIN counties. Any modifications will require additional effort that is not planned as part of this work order.</li> <li>• The functionality associated with this change will be executed in production as of Release 1.1.</li> <li>• One (1) API will be implemented to satisfy the inbound interface from CalSAWS for the MC 210, 216 and 217.</li> <li>• No modifications to existing reports or creation of new reports are planned as part of this effort.</li> <li>• No conversion is planned as part of this effort.</li> </ul>

### 2.1 Work Order Hours

Type	Description	Rate	Hours	Amount
Design	Business Analyst	\$ 115.29	720	\$ 83,008.80
Design	UX Analyst	\$ 164.70	160	\$ 26,352.00
Design	User Centered Design Analyst	\$ 148.23	160	\$ 23,716.80
Development	Senior Programmer Analyst	\$ 144.24	2,420	\$ 349,060.80
Development	App Dev Lead	\$ 137.25	200	\$ 27,450.00
Test	Senior Tester	\$ 82.35	675	\$ 55,586.25
Security	Senior Security Engineer	\$ 148.23	160	\$ 23,716.80
Training	Trainer	\$ 120.78	240	\$ 28,987.20

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Comm.	User Outreach and Adoption Lead	\$ 164.70	320	\$52,704.00
Language	Language Translation Fees	\$ 12,000	1	\$ 12,000
<b>Total</b>				<b>\$ 682,582.65</b>
<b>Remaining Balance of Unallocated Funds</b>				<b>\$4,309,689.24</b>

## 2.2 Payment Schedule (If Applicable)

This Work Order utilizes the unallocated funds for additional Services provided under the Agreement added in Amendment No. Three in the amount of Five Million Dollars (\$5,000,000).

Payment Point	Description	Submission Date	Cost
Design	Submission of an updated DEL 05: General Systems Design (GSD) Deliverable	09/10/21	\$341,291.33
Deployment	Deployment of MC 210/216/217 functionality to Production with Release 1.1 on 10/10/21.	10/10/21	\$341,291.32

Deliverables listed below will be provided to support this Work Order and upon approval of the Work Order are considered to be part of **Section 5.2 – Portal/Mobile App Deliverables and Services**.

#	Deliverable Title	Description	Submission Date
1	DEL 05: General Systems Design (GSD) Deliverable	Updates to the design deliverable to accommodate the pre-population of MC210/216/217	08/09/21

## 2.3 Consortium Responsibilities

Work	Work Description
	<ul style="list-style-type: none"><li>Conduct User Acceptance Test (UAT) activities.</li></ul>

### 3.0 Work Order Approval

Approved	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Consortium Executive Director Signature		
Consortium Executive Director Name	John Boule	
Date		

## 4.0 Work Order Execution

IN WITNESS WHEREOF, the Consortium has caused this Work Order to be subscribed on behalf of the Consortium and Contractor has caused this Work Order to be subscribed on its behalf by its duly authorized officer, as indicated below.

### DELOITTE CONSULTING LLP

Dated: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

### CALSAWS CONSORTIUM

Dated: \_\_\_\_\_

By: \_\_\_\_\_  
Michael Sylvester, Consortium Chair

By: \_\_\_\_\_  
Kronick Moskowitz Tiedemann & Girard,  
Consortium Legal Counsel

By: \_\_\_\_\_  
John Boule, Consortium Executive  
Director