CalSAWS CCB Agenda

DATE	07/22/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CIV-108560		Madera County SFTP Server Changes	Batch Operations	40	C-IV M&O	Production Deployment	21.06.30
21.06	CIV-109029		List of Older NRLG Placements Receiving CCR Rates	Eligibility	38	C-IV M&O	Production Deployment	21.07.23
21.06	CIV-109097		Update DER status to 'Suppressed' for DERs on purged C-IV cases	CalHEERS	80	C-IV M&O	Production Deployment	21.07.15
21.06	CIV-109112	CA-226491	C-IV to/from LA ICT Records in Progress - Case List	Online	20	C-IV M&O	Production Deployment	21.07.08
21.07	CIV-109098		Reschedule outbound campaign jobs to run prior to Migration cutover activities	Batch/Interfaces	12	C-IV M&O	No	21.09.21

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.05	CIV-108869	CA-227176	Issue April 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	195	C-IV M&O	Production Deployment	21.05.15
21.06	CIV-108748	CA-224660	ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES	Online	30	C-IV M&O	Production Deployment	21.06.30

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-229797		Add DPSS Salesforce App id to CalSAWS	Batch/Interfaces	6	CalSAWS DD&I	Start Build	21.05.x7
21.06	CA-226491	CIV-109112	C-IV to/from LA ICT Records in Progress - Case List	Online	158	C-IV M&O	Production Deployment	21.07.08
21.06	CA-227192		Event Streaming: Enabling Event Streaming implementation for MEDS AP18 Transactions	Batch/Interfaces	15	CalSAWS DD&I	Production Deployment	21.06.24
21.06	CA-230704		SCR - Update the FTP Password for the MEDS Interface Batch Jobs (July 2021).	Batch Operations	10	LRS M&O	Production Deployment	21.07.03
21.07	CA-227990		Migrate CSF 180 form and add IVR functionality	Client Correspondence	181	LRS M&E	Start Build	21.08.14
21.07	CA-228998		Enhance Migrated CIV IVR Batch Jobs' Language Code	Batch/Interfaces	80	CalSAWS DD&I	Start Build	21.08.xx
21.07	CA-229283		Child Care Portal - Update Report Lambda to leverage C-IV Flag	Tech Arch	190	CalSAWS DD&I	No	21.07.xx
21.07	CA-229447		Generate the SAR 72 and SAR 73 when the SAR 7 generates for the Migration Counties	Client Correspondence	89	LRS M&E	Start Build	21.09.16
21.07	CA-229569		C-IV to/from LA ICT Records in Progress - DCR	Online	255	C-IV M&O	Start Build	21.09.23
21.07	CA-229704		LAUSD Transition to New FTP Platform	Batch/Interfaces	100	LRS M&E	Production Deployment	21.08.05

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-229729		[Analytics] Reports Hard Launch #4 - Replace Landing Page Links for Soft Launched Reports	Analytics	440	CalSAWS DD&I	No	21.09.02
21.07	CA-230012		Decommission the Riverside Case Tracking System(CTS) and Active Dead interface jobs	Batch/Interfaces	8	LRS M&E	No	21.09.27
21.07	CA-230751		C-IV Historical Data for On-Request Reports	Analytics	390	CalSAWS DD&I	No	21.08.XX
21.11	CA-202781	CIV-101358	ICT: Update the (additional) Document Type list to display alphabetically	Online	20	LRS M&E	No	
21.11	CA-208191		Changes to the Designation and Responsibilities of the Medi-Cal Authorized Representative	Online	120	LRS M&E	No	
21.11	CA-208412		Send correct EBT Benefit Types for the REP Program	Fiscal	165	LRS M&E	Start Build	
21.11	CA-214165		Phase 3 ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages	Client Correspondence	1571	LRS M&E	Start Build	
21.11	CA-227012		Migrate Lobby Services from Apigee to AWS API Gateway	Tech Arch	640	LRS M&E	No	21.11.xx
21.11	CA-227961		Update TNB 4 Threshold Language forms to latest State version	Client Correspondence	303	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214742		DDID 2301 FDS: API - Service Arrangement API	Batch/Interfaces	492	CalSAWS DD&I	Start Build	21.07.x1
RWR	CA-214752		DDID 2349 FDS: API - Person API	Batch/Interfaces	536	CalSAWS DD&I	Start Build	21.07.x1
RWR	CA-220610		Replace CSF 105 with State form GEN 102	Client Correspondence	190	CalSAWS DD&I	Start Build	21.07.x1
21.03	CA-226907		Disable USB drive access on Consortium systems	Tech Ops	10	LRS M&E	Start Build	21.06.xx
21.06	CA-218706		Cambria Support for Qlik Deliverables	Analytics	94	LRS M&E	No	21.06.XX

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CA-224660	CIV-108748	ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES	Online	30	LRS M&E	Production Deployment	21.06.30
21.06	CA-225346		Training: Update Medi-Cal WBTs for 21.01 App Dev Changes	Training	240	LRS M&E	Start Build	21.07.23
21.06	CA-227089		Training: Update Resource Databank WBTs for 21.01 App Dev Changes	Training	180	LRS M&E	Start Build	21.07.23
21.06	CA-227093		Training: Update Special Investigations WBTs for 21.01 App Dev Changes	Training	140	LRS M&E	Start Build	21.07.23
21.06	CA-227097		Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 21.01 App Dev Changes	Training	40	LRS M&E	Start Build	21.07.23
21.06	CA-227564		Training: Update 030-WBT-CLE-Clerical Support-02 for BenefitsCal Changes	Training	20	Other	Start Build	21.07.23
21.07	CA-50303		Update WTW/REP Sanctions from Program Level to Person Level	Eligibility	1994	LRS M&E	Start Build	
21.07	CA-207026	CIV-103540, CIV-103539, CIV-103666, CIV-103667, CIV-103668, CIV-103669, CIV-103670, CIV-103671, CIV-103672, CIV-103673, CIV-103674, CIV-103675, CIV-103676, CIV-103677, CIV-103677, CIV-103678, CIV-103679	Migrate C-IV Contact Center Functionality	Contact Center	3516	Premise	No	
21.07	CA-207312		DDID 1476, 1775, 2303 - Consolidate Central Print process for all 58 Counties	Client Correspondence	858	CalSAWS DD&I	Start Build	
21.07	CA-215168		DDID 2669 FDS: Non State Forms - Add State Form GEN 201	Client Correspondence	72	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-215665		DDID 2314 FDS: GA GR Rules Phase 1 Online changes (Batch 1/2/3), Batch 1 (11 Rules) - Non-Financial Rules and corresponding NOA Reasons	Eligibility	7862	CalSAWS DD&I	Start Build	
21.07	CA-216432		Updates to MAGI, Non-MAGI, and Mixed Medi-Cal Prepopulated RE Packets	Client Correspondence	3307	LRS M&E	Start Build	
21.07	CA-219391		DDID 2629 FDS: Non State Forms - Migrate CSF 142 IVR Functionality	Client Correspondence	226	CalSAWS DD&I	Start Build	
21.07	CA-219596		Add validation to Transaction Detail page Effective Month field	Fiscal	84	LRS M&E	No	
21.07	CA-220977		Rekey Nuance Voice Biometrics Speaker ID, and Migrate Predictive Handling Batch Job	Contact Center	999	County Purchase	No	
21.07	CA-226861		Update EDBC Summary Related Cases section to display County Name instead of County Code	Eligibility	76	LRS M&E	Start Build	
21.07	CA-226923		Update CMIPS Batch Jobs for Migration Counties	Batch/Interfaces	296	LRS M&E	No	21.08.19
21.07	CA-228950		Update to Reprint Functionality	Client Correspondence	50	LRS M&E	No	21.09.16
21.11	CA-214915		DDID 2251,2241 FDS: Task Mgt - Task Successors and Action Steps	Online	1469	CalSAWS DD&I	Start Build	

3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for <mark>08/05/2021.</mark>

4. CalACES Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	**9/21/2020**	9/20/2020		**7/24/2020**	8/28/2020		9/4/2020	9/16/2020
20.11	**11/23/2020**	11/22/2020	Due to Thanksgiving 11/26/2020	**9/25/2020**	10/30/2020		11/6/2020	11/18/2020
21.01	**1/25/2021**	1/24/2021	North & South Release; MLK 1/18	**11/27/2020**	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	**2/15/2021**	2/14/2021	CH Release (North & South Release)	**11/6/2020**	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	**3/22/2021**	3/21/2021	North & South Release	**1/29/2021**	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	**4/26/2021**	N/A	CH Cloud Release	**N/A**	N/A	N/A	N/A	N/A
21.05	**5/24/2021**	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	**3/26/2021**	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	<mark>6/21/2021</mark>	6/20/2021	CH Release (North & South Release)	**4/9/2021**	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	**7/26/2021**	7/25/2021	Last C-IV Baseline Release	**5/28/2021**	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	**N/A**	N/A		N/A	N/A
21.11	**11/22/2021**	11/21/2021		**8/27/2021**	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	**1/24/2022**	1/23/2022		**11/26/2021**	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	**TBD**		CH Release					
22.03	**3/21/2022**	3/20/2022		**1/28/2022**	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	**5/23/2022**	5/22/2022	Due to Memorial Day 5/30	**3/25/2022**	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	**TBD**		CH Release					
22.07	**7/25/2022**	7/24/2022		**5/27/2022**	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	**9/26/2022**	9/25/2022		**7/29/2022**	9/2/2022	9/7/2022	9/9/2022	9/212022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	**N/A**	N/A		N/A	N/A

22.11	**11/21/2022**	11/20/2022		**9/30/2022**	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	**1/23/2023**	1/22/2023		**11/26/2022**	12/30/2022	1/4/2023	1/6/2023	1/186/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	**N/A**	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	**N/A**	N/A		N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 – CH Release date changed

[CIV-108560] Madera County SFTP Server Changes

- Resolved: 06/30/2021 03:56 PM

Team Responsible:	**Batch Operations**	Assignee:	**Amrinder Gill**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Ryan O'Mary**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.06.30**	Expedite Changes:	**Production Deployment**	Estimate:	**40**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**01/29/2021 09:08 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Alfredo Velarde Madera County 03/30/2021
Expedite Approval:	Karen Rapponotti
Current Design:	C-IV transmits outbound files to the Counties on county-hosted SFT Servers.
Request:	Madera County is updating their SFTP server/connection details.
Recommendation:	Identify all affected Madera Interface Jobs that connect with the SFTP servers that are being updated.
Outreach Description:	
Migration Impact Description:	The updated Madera Server Properties need to be pushed to CalSAWS.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	40
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-109029] List of Older NRLG Placements Receiving CCR Rates

Team Responsible:	**Eligibility**	Assignee:	**Carol Dias**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Paul Galloway**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.23**	Expedite Changes:	**Production Deployment**	Estimate:	**38**
Reporter:	**Paul Galloway**	Regulation Reference:		Created:	**05/19/2021 03:37 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Foster Care/Kin GAP/AAP]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 06/23/21

Current Design: Non-Related Legal Guardian (NRLG) placements that began on or after 1/1/2017 started receiving the Basic Level Rate (i.e., CCR Rate) per ACL 16-79. Older NRLG placements remained on the previous rate Schedules A & B. In some instances, older NRLG placements can be granted the higher CCR rates.

In C-IV, workers can select a CCR Rate value (Type = Standard State Rate, and Rate Level = Basic or LOC 2 - 4) on these older NRLG placements and C-IV EDBC will pay the CCR rate (C-IV SCR 3933).

In CalSAWS, EDBC logic evaluates placements to determine if they are NRLG and are eligible to CCR rates (CA-46366, CA-50388, and CA-207166/DDID 2116). NRLG placements that began before 1/1/2017 cannot be paid a CCR rate unless it is entered as a Non Standard Rate. If workers select a CCR rate (Type = Standard State Rate, Basic Rate = Level of Care, and Level of Care = Basic Level Rate or LOC 2 - 4) on one of these older NRLG's in CalSAWS, EDBC logic will revert to paying it the Schedule B rate.

If C-IV NRLG placements that began prior to 1/1/2017 and receive CCR rates are converted into CalSAWS as is, they will start getting paid the older Schedule B rate after the first time EDBC is run and authorized.

Request: Provide a list of NRLG Placements in C-IV that began before 1/1/2017 and are currently receiving CCR rates. Workers will need to review these and enter a Non Standard Rate for the CCR amount for the placement to continue receiving a CCR rate after migration.

Recommendation: Provide C-IV counties with a list of cases that meet the following criteria:

1) Case has an active Foster Care program.
2) The high-dated Placement Authority on the case:
 a. is "Non-Related Legal Guardianship" (CT1586 Code 04); and,
 b. has a begin date earlier than 1/1/2017.
3) The high-dated Child Placement record on the case has a high-dated Rate Detail record where:
 a. The type is Standard State Rate (CT503 Code SR); and,
 b. The Rate Level is one of the following:
  Basic (CT218 Code 03)
  LOC 2 (CT218 Code 04)
  LOC 3 (CT218 Code 05)
  LOC 4 (CT218 Code 06)

This list will include these Standard List Columns:
 Case Number
 County
 Unit
 Unit Name
 Office Name

Worker ID

There are approximately 35 cases that meet this criteria currently.

Outreach Description: A CIT will be provided to the counties with information on how to review and process these cases. The list will be posted to the CalACES Web Portal:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-109029

Migration Impact Description: C-IV specific case list must be reviewed prior to migration

Migration Impact Analysis:

Alternative Procedure Description: Workers will have to manually identify the cases to update.

Operational Impact:

Estimate: **38**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	28
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-109097] Update DER status to 'Suppressed' for DERs on purged C-IV cases

- Resolved: 07/12/2021 05:26 PM

Team Responsible:	**CalHEERS**	Assignee:	**Maksim Volf**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Data Change**
Minor Version:	**21.07.15**	Expedite Changes:	**Production Deployment**	Estimate:	**80**
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**06/10/2021 11:53 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Expedited Production Deployment Approval received by Karen Rapponotti via email on 06/10/2021

Expedite Approval: Expedited Production Deployment Approval received by Karen Rapponotti via email on 06/10/2021

Current Design: C-IV Case purge logic removes the Medi-Cal programs from closed cases, but leaves the CalHEERS-related information, including DERs.

Medi-Cal EDBC logic uses the latest valid DER associated to the C-IV case to determine MAGI Eligibility regardless of the Program associated to the DER. However, for the C-IV purged cases, the MAGI eligibility on the latest valid DER is no longer valid for the re-opened case and the new Medi-Cal program. The old DERs should not be used in EDBC.

Request: Update the DERs on a purged case to have a Status 'Suppressed' so they will not be used in EDBC in the event the purged case is reopened and a new Medi-Cal program is created.

Recommendation:
1. Remove statuses of CM (Complete), MC (Manually Complete) and RV (Reviewed) and insert a status of SP (Suppressed) for all DERs received prior to Purge Start Date on C-IV cases that have been purged. Use the Purge Completion Date as the 'Suppressed' Status date.
2. Remove CH_TRANSACT records for all impacted cases.

Outreach Description:

Migration Impact Description: C-IV Counties specific Data Change

Migration Impact Analysis:

Alternative Procedure Description: Create a new C-IV case.

Operational Impact:

Estimate: 80

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	40	CalHEERS Test :	40	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-109112] C-IV to/from LA ICT Records in Progress - Case List

- Resolved: 07/08/2021 10:51 AM

Team Responsible:	**Online**	Assignee:	**Aman P. Mishra**	SPG Status:	**Select a value**
Fix Version/s:	**[21.06]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.08**	Expedite Changes:	**Production Deployment**	Estimate:	**20**
Reporter:	**Gerald Limbrick**	Regulation Reference:		Created:	**06/15/2021 04:10 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[ICT]**	Approved by Committee:		Other Agency Cross Reference:	**CA-226491**

Non-Committee Review:	Carlos Zepeda 6/24/2021
Expedite Approval:	Approved by JoAnne Osborn on 6/24/2021
Current Design:	If the county a participant is relocating to is part of a different SAWS (i.e. C-IV instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and C-IV. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.
Request:	In flight eICTs between C-IV counties and LA county will error after migration. Provide a list of in flight eICTs to counties so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.
Recommendation:	

   1. Provide a case list of in flight eICTs between C-IV counties and LA county, organized by county and eICT date.
     List Name: CIV-109112 CIV ToOrFrom LA ICT Records In Progress - Case List
     List Criteria:
            - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready
              for Transfer, RQ/Requested, or TR/Transferred) and
            - sending county is L.A. and receiving county is a C-IV county or vice versa
     Standard Columns:
            - ICT ID
   -- The ICT ID will be the identifier as shown in the front end, not the table id
            - Request ID
   -- The Request ID will be the identifier as shown in the front end, not the table id
            - Batch Date
            - Sending County
            - Sending Case Number
            - Sending Case Name
            - Receiving County
            - Receiving Case Number
            - Receiving Case Name
            - Status
     -- Show the decoded Status
            - Program(s)
     -- Show as a comma seperated list of program codes
            - MC_Worker
            - CW_Worker
            - CF_Worker
            - Office
    -- Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
            - Unit
    -- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

	The list will be posted to the following locations: C-IV CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109112
Outreach Description:	CIT for case list
Migration Impact Description:	Joint design has been approved through the ICT Committee. CalSAWS will implement this Change with SCR CA-226491 in the 21.07.08 release.
Migration Impact Analysis:	
Alternative Procedure Description:	In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.
Operational Impact:	
Estimate:	**20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	14	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	6	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CIV-109098] Reschedule outbound campaign jobs to run prior to Migration cutover activities

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.09.21**	Expedite Changes:	**No**	Estimate:	**12**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**06/11/2021 09:29 AM**
Status:	**Design in Progress**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Approved by Michele Petersen on 6/28/2021

In C-IV, the Balderas Outbound Campaigns (Text, IVR, and Mobile) are triggered by the generation of the Balderas Reminder Notice (PBXXR700), which is sent to the applicant when their SAR 7 are due in the current month. The PBXXR700, IVR outbound campaign, and Mobile Document Reminder is currently scheduled to run on 9/23/2021; while the Text notification Balderas Writer is scheduled to run on 9/24/2021.

C-IV Migration to CalSAWS is scheduled to begin the weekend of Friday, September 24th, 2021 in preparation for Go-Live on September 27th, 2021. The last scheduled C-IV Batch execution is on 9/23/2021.

Request: Schedule the PBXXR700 and the Balderas Outbound Campaign (PB00Y907, POXXM304, POXXM305, and PS00Y502) to run early prior to C-IV Migration conversion

Recommendation:

1. Create BSCR to re-schedule the PBXXR700 (Find Balderas Cases) to run on 9/21/2021.

2. Create a BSCR to re-schedule the following Balderas Outbound Campaign jobs to run on 9/22/2021.
    a. POXXM304 - IVR Balderas Writer
    b. POXXM305 - IVR FTP
    c. PS00Y502 - Mobile Document Reminder

3. Create BSCR to re-schedule PB00Y907 - Text Notification Balderas Writer to run on 9/23/2021. Note: This is a daily job that runs during the day at 5 p.m. and does not run during nightly batch.

Outreach Description:

Migration Impact Description: Scheduling updates for C-IV specific jobs prior to Migration activities

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 12

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

| System Test Support : | 2 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | Translation : | 0 | | |

End SCRs

[CIV-108869] Issue April 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 05/13/2021 06:18 PM

Team Responsible:	**Fiscal**	Assignee:	**Reese Williams**	SPG Status:	**Approved**
Fix Version/s:	**[20.05]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**New Policy**
Minor Version:	**21.05.15**	Expedite Changes:	**Production Deployment**	Estimate:	**195**
Reporter:	**Kapil Santosh**	Regulation Reference:	**ACWDL dated April 16, 2021**	Created:	**04/06/2021 02:10 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CA-227176**

Non-Committee Review:	
Expedite Approval:	Approved by Karen Rapponotti on 04/20/2021
Current Design:	The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can: 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor. 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.
Request:	CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval to supplement all current CalFresh recipients up to the Maximum Allotment for the February and March 2021 benefit month. CalFresh households will receive a minimum emergency allotment of $95 per month for the April 2021 benefit month.

Recommendation:	1) Create a DCR to insert Manual EDBC records for the February 2021 and March 2021 benefit months for all CalFresh and TCF recipients who are Active for the month, have received less than the maximum allotment for their household size, and have not received the Emergency Allotment benefit based on the following conditions:
	  a. Include all cases with Active CalFresh program in February 2021 and March 2021 benefit months and no Emergency Allotment issued.
	  b. Use the household size from the latest Accepted and Saved Regular EDBC
	  c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount.
	  d. Exclude any Overpayments from the previous potential benefit calculation.
	  e. Include cases that were skipped earlier. Insert a record in ISSUANCE_TRANSACT for these records.
	  f. Create the manual EDBC records with RECALC_IND = 'N'
	
	2) Create a DCR to insert Manual EDBC records for the April 2021 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
	  a. Include all cases with Active CalFresh program in April 2021 and no Emergency Allotment Issued.
	  b. Use the household size from the latest Accepted and Saved Regular EDBC
	  c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than $95, set the authorized amount to $95.
	Note: If the household has already received CalFresh benefit up to the maximum allotment for April 2021, the authorized amount for the manual EDBC would be set to $95.
	  d. Exclude any Overpayments from the previous potential benefit calculation.
	  e. Exclude the TCF cases with Overdue recert.
	  f. Create the manual EDBC records with RECALC_IND = 'N'
	
	3) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table.
	NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

4) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

5) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

6) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.

7) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For February 2021 Benefit Months

 Filter Type: All
 Journal Type: Narrative
 Short Description: Emergency Allotment Benefits issued on 05/15/2021 due to COVID-19
 Long Description: Per direction from ACWDL dated January 29, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For March 2021 Benefit Months

 Filter Type: All
 Journal Type: Narrative
 Short Description: Emergency Allotment Benefits issued on 05/15/2021 due to COVID-19
 Long Description: Per direction from ACWDL dated February 25, 2021, an emergency allotment was issued for the "Benefit Month" benefit month to bring the CalFresh household up to the maximum allowable allotment based on household size

For April 2021 Benefit Months

 Filter Type: All
 Journal Type: Narrative
 Short Description: Emergency Allotment Benefits issued on 05/15/2021 due to COVID-19
 Long Description: Per direction from ACWDL dated April 16, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

8) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
a. Case Name
b. Case Number
c. County Name
d. Program
e. Benefit Month
f. Supp DCF Amount
g. Issuance Sub Category
h. Availability Date
i. Issuance Status
j. Payee Name (the format would be Last Name, First Name)
k. Household Size
l. Is TCF Benefit
m. Unit
n. Unit Name
o. Office Name
p. Worker Name
q. Worker Id

NOTE:
1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team

2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach Description:

Migration Impact Description: Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-227176 in the R21.05.15 release.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	137	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	15	Reports Test :	0	Security :	0
System Test Support :	43	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 20.05
After: 21.03

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

[CIV-108748] ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES

- Resolved: 06/29/2021 12:17 PM

Team Responsible:	**Online**	Assignee:	**Loan Vo**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**New Policy**
Minor Version:	**21.06.30**	Expedite Changes:	**Production Deployment**	Estimate:	**30**
Reporter:	**Loan Vo**	Regulation Reference:	**ACL 21-03**	Created:	**03/11/2021 10:24 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Loan Vo**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CA-224660**

Non-Committee Review:	Non-Committee Review approval provided by Carlos Zepeda on 4/2/2021
Expedite Approval:	Production deployment approval provided by JoAnne Osbourne on 4/2/2021
Current Design:	In July 1987, the Department of Health Care Services (DHCS), and the California Department of Social Services (CDSS) implemented IEVS (Social Security Act 1137). The R-IEVS provides income and eligibility information at various times during the year, verifying program eligibility.
	ACL 17-41 provides processing timeframes for R-IEVS matches received on CalWORKs and CalFresh cases. CWDs were advised to prioritize R-IEVS matches received on open cases and process matches on closed cases as soon as administratively possible. The CDSS has been working closely with the CWD R-IEVS workgroup to prioritize and effectively manage the volume of these matches.
	CWDs reported most R-IEVS abstracts are non-discrepant due to the age of the data, lack of relevance to program eligibility, and difficulty of obtaining verification from the client or third party. Recent policy changes in CalFresh, (Brown and Espinosa-Tapia v. Lightbourne settlement) have affected the CWDs' ability to establish and collect overissuances (OI) beyond a 36-month timeframe.
Request:	Per ACL 21-03, a request is being made for a one-time disposal of all abstracts that are over 24 months old, regardless of any fraud suspicion or status.
	After the one-time disposal, CWDs must not process R-IEVS match abstracts on open or closed cases older than 36 months, unless fraud is suspected in accordance with MPP Section 20-004.
	CWDs must develop and implement policies and procedures for the new processing guidelines by June 30, 2021. The CDSS will review policies and procedures for timely processing of R-IEVS abstracts during CWD SIU and IEVS County reviews.
Recommendation:	1. Apply a DCR to close all open reports that are 24 months or older, regardless of any fraud suspicion.

          a. Aged reports are identified as 24 months old or older, by their received date as of June 30th, 2021.

          b. Add Finding records to the reports with no associated findings.

               i. Update the following findings fields:

                    Case Number: Referenced from report.

                    Case Name: Referenced from report.

                    Finding ID: ID for the finding.

                    Review Type: Referenced from report.

                    Review Status: (CL) Closed - No Findings

                    Program: Program based on aid code sent with report

                        * CalFresh aid codes are mapped to NACF program by default.

                        * Aid codes without program references are left blank.

                    Review Date: Date the data change is applied.

                    Closure Date: Date the data change is applied.

                    Review Closure Code: All Other Reasons

                    Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.

                    Report Date Range/Report Run Date: Date the data change is applied.

          c. Update open findings associated to an aged report.

               i. Update the following findings fields if there is no prior value:

                    Case Number: Referenced from report.

Case Name: Referenced from report.
Finding ID: ID for the finding.
Review Type: Referenced from report.
Review Status:
a) If status is not (CL) Closed - No Findings or (CF) Closed with Findings then update to (CL) Closed No Findings when neither of the "Discrepancy" or "OP/OI Established" fields contain "IHE","Fraud", or "Client Cause".
b) If status is not (CL) Closed - No Findings or (CF) Closed with Findings then update to (CF) Closed with Findings when either the "Discrepancy" or "OP/OI Established" fields contain "IHE","Fraud", or "Client Cause".

Program: Program based on aid code sent with report
* CalFresh aid codes are mapped to NACF program by default.
* Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24 months." to any existing comments.
Report Date Range/Report Run Date: Date the data change is applied.
d. Findings that have the status of 'CF' (Closed with Findings) and 'CL' (Closed No Findings) will be left as-is
i. Exception, any missing required information (ex. closure reason) is updated to close out the record. See recommendations above.
2. Update tasks associated to aged reports.
a. Update task status to "Void" if "Assigned" or "In Process"
b. Populate close date for task.
c. Update task history.

Outreach Description:	
Migration Impact Description:	There is no Migration impact. The Recipient IEVS records will be closed without findings prior to migration in both C-IV and CalSAWS.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	25	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	5	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:	Accepted

Content Revision Description-1:	1. Recommendation Change:
	 Before:
	 1. Apply a DCR to close all open abstracts / reports that are 24 months or older, regardless of any fraud suspicion. The dispositions / findings will have a status of 'CL' (No Impact / Closed - No Findings).
	     a. Aged abstracts / reports are identified as 24 months old or older, by their received date as of June 30th, 2021.
	         b. Add Disposition / Finding records to abstracts / reports with no associated dispositions / findings.
	            i. Update the following dispositions / findings fields:
	              Case Number: Referenced from abstract / report.

Case Name: Referenced from abstract / report.
Finding ID: ID for the disposition / finding.
Review Type: Referenced from abstract/report.
Review Status: (CL) No Impact / Closed - No Findings
Program: Program based on aid code sent with abstract / report
* CalFresh aid codes are mapped to NACF program by default.
* Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
Review Data Range (and Run Date): Date the data change is applied.
c. Update open dispositions / findings associated to an aged abstract / report.
i. Update the following dispositions / findings fields if there is no prior value:
Case Number: Referenced from abstract / report.
Case Name: Referenced from abstract / report.
Finding ID: ID for the disposition / finding.
Review Type: Referenced from abstract/report.
Review Status: If status is not (CL) No Impact / Closed - No Findings or (CF)
Impact / Closed with Findings then update to (CL) No Impact / Closed - No Findings.
Program: Program based on aid code sent with abstract / report
* CalFresh aid codes are mapped to NACF program by default.
* Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24
months." to any existing comments.
Review Data Range (and Run Date): Date the data change is applied.
d. Dispositions/Findings that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is
i. Exception, any missing required information (ex. closure reason) is updated to close out the
record. See recommendations above.
2. Update tasks associated to aged abstracts/reports.
a. Update task status to "Void" if "Assigned" or "In Process"
b. Populate close date for task.
c. Update task history.

After:
1. Apply a DCR to close all open reports that are 24 months or older, regardless of any fraud suspicion.
a. Aged reports are identified as 24 months old or older, by their received date as of June 30th, 2021.
b. Add Finding records to the reports with no associated findings.
i. Update the following findings fields:
Case Number: Referenced from report.
Case Name: Referenced from report.
Finding ID: ID for the finding.
Review Type: Referenced from report.
Review Status: (CL) Closed - No Findings
Program: Program based on aid code sent with report
* CalFresh aid codes are mapped to NACF program by default.
* Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
Report Date Range/Report Run Date: Date the data change is applied.
c. Update open findings associated to an aged report.
i. Update the following findings fields if there is no prior value:
Case Number: Referenced from report.
Case Name: Referenced from report.
Finding ID: ID for the finding.
Review Type: Referenced from report.

Review Status:
a) If status is not (CL) Closed - No Findings or (CF) Closed with Findings then update to (CL) Closed No Findings when neither of the "Discrepancy" or "OP/OI Established" fields contain "IHE","Fraud", or "Client Cause".
b) If status is not (CL) Closed - No Findings or (CF) Closed with Findings then update to (CF) Closed with Findings when either the "Discrepancy" or "OP/OI Established" fields contain "IHE","Fraud", or "Client Cause".

Program: Program based on aid code sent with report
  * CalFresh aid codes are mapped to NACF program by default.
  * Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24 months." to any existing comments.
Report Date Range/Report Run Date: Date the data change is applied.
  d. Findings that have the status of 'CF' (Closed with Findings) and 'CL' (Closed No Findings) will be left as-is
    i. Exception, any missing required information (ex. closure reason) is updated to close out the record. See recommendations above.
2. Update tasks associated to aged reports.
    a. Update task status to "Void" if "Assigned" or "In Process"
    b. Populate close date for task.
    c. Update task history.

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: After:

2. Estimate Change:
Before:
System Test Support ETC 1: 5
After:
System Test Support ETC 1: 10
3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After:

2. Estimate Change:

End Content Revisions

[CA-229797] Add DPSS Salesforce App id to CalSAWS

Team Responsible:	**Batch/Interfaces [RWR]**	Assignee:	**Soundarya Ramesh**	SPG Status:	**Select a value**
Fix Version/s:		Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Data Change**
Minor Version:	**21.05.x7**	Expedite Changes:	**Start Build**	Estimate:	**6**
Reporter:	**Avinda Bandaranayake**	Regulation Reference:		Created:	**06/09/2021 03:11 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Logan Pratt**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Documentation**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by KarenJ to Start Build on 07/09/2021

Current Design: The STAFF_INTERF_ASSIGN and STAFF tables in CalSAWS do not contain any app ids for the DPSS Salesforce CSC implementation.

Request:
1) Add the App id used by Forge Rock (dpss-sforce-19) to the STAFF_INTERF_ASSIGN.
2) Add the dpss-sforce-19 application to the STAFF table. This will be used to populate CREATED_BY and/or UPDATED_BY fields with a STAFF_ID value, for tables being impacted by the API. Set the First Name to "dpss-sforce-19" and the Last Name to "application".
3) Manually apply the data change to the County Preview environment

Recommendation: Create SQL script to create DB records

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 6

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-226491] C-IV to/from LA ICT Records in Progress - Case List

- Resolved: 07/06/2021 04:01 PM

Team Responsible:	**Online**	Assignee:	**Aman P. Mishra**	SPG Status:	**Approved**		
Fix Version/s:	**[21.06]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**		
Minor Version:	**21.07.08**	Expedite Changes:	**Production Deployment**	Estimate:	**158**		
Reporter:	**Matthew Lower**	Regulation Reference:		Created:	**03/17/2021 09:51 AM**		
Status:	**In Production**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**Yes**		
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**		
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[ICT]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-109112**		
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review:	Carlos Zepeda 6/23/2021
Expedite Approval:	Approved by JoAnne Osborn on 6/24/2021
Current Design:	If the county a participant is relocating to is part of a different SAWS (i.e. C-IV instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and C-IV. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.
Request:	In flight eICTs between C-IV counties and LA county will error after migration. Provide a list of in flight eICTs to counties so they may work them ahead of migration to mitigate the number of eICTs that will need to be re-requested.

Recommendation:	1. Provide a case list of in flight eICTs between C-IV counties and LA county, organized by county and eICT date.
	List Name: CA-226491 CIV ToOrFrom LA ICT Records In Progress - Case List
	List Criteria:
	    - last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready
	      for Transfer, RQ/Requested, or TR/Transferred) and
	    - sending county is L.A. and receiving county is a C-IV county or vice versa
	Standard Columns:
	    - ICT ID
	-- The ICT ID will be the identifier as shown in the front end, not the table id
	    - Request ID
	-- The Request ID will be the identifier as shown in the front end, not the table id
	    - Batch Date
	    - Sending County
	    - Sending Case Number
	    - Sending Case Name
	    - Receiving County
	    - Receiving Case Number
	    - Receiving Case Name
	    - Status
	-- Show the decoded Status
	    - Program(s)
	-- Show as a comma separated list of program codes
	    - MC_Worker
	    - CW_Worker
	    - CF_Worker
	    - Office
	-- Show the office identif and the office name, populated based on the first program in the eICT in the order :
	MediCal first then CalWORKs then CalFresh
	    - Unit

-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh

The list will be posted to the following locations:
CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-226491

Outreach Description: CIT for case list

Migration Impact Description: Joint design has been approved through the ICT Committee. C-IV will implement this Change with SCR CIV-109112 in the 21.07.08 release.

Migration Impact Analysis:

Alternative Procedure Description: In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.

Operational Impact:

Estimate: 158

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	120	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	28	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-227192] Event Streaming: Enabling Event Streaming implementation for MEDS AP18 Transactions

- Resolved: 06/23/2021 05:12 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Angela Zhao**	SPG Status:	**Select a value**
Fix Version/s:	**[21.06]**	Designer Contact:	**Balakumar Murthy**	Change Type (SCR):	**Data Change**
Minor Version:	**21.06.24**	Expedite Changes:	**Production Deployment**	Estimate:	**15**
Reporter:	**Balakumar Murthy**	Regulation Reference:		Created:	**04/06/2021 03:13 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Jo Anne on 06/23/2021
Expedite Approval:	Approved by Jo Anne on 06/23/2021
Current Design:	Current batch architecture to generate AP18 are based on standalone Java processing with Spring JDBC. The current Batch programs use materialized views and other JDBC queries to determine the data changes made by the online application during the day and process those changes at night during batch.
Request:	As part of CA-213979 the current batch architecture was rearchitected to Event Streaming approach and implemented in production. The event streaming and batch architecture was made to run in parallel and the output was validated and confirmed.
	Since event streaming is working fine now it is safe to turn off AP18 batch and turn on event streaming implementation.
Recommendation:	1. Turn off existing batch job generating AP18 transaction to MEDS.
	2. Turn on Event streaming implementation.
	3. Set the AP18 consumer application as a predecessor to existing MEDS file writer job.
Outreach Description:	
Migration Impact Description:	NA
Migration Impact Analysis:	
Alternative Procedure Description:	Not applicable
Operational Impact:	
Estimate:	**15**

Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-230704] SCR - Update the FTP Password for the MEDS Interface Batch Jobs (July 2021).

- Resolved: 07/06/2021 09:05 AM

Team Responsible:	**Batch Operations**	Assignee:	**Ronak Bhatt**	SPG Status:	**Select a value**
Fix Version/s:	**[21.06]**	Designer Contact:	**Ronak Bhatt**	Change Type (SCR):	**Data Change**
Minor Version:	**21.07.03**	Expedite Changes:	**Production Deployment**	Estimate:	**10**
Reporter:	**Ronak Bhatt**	Regulation Reference:		Created:	**07/02/2021 09:22 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Joel M. Acevedo**	Training Impacted:		Funding Source:	**LRS M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Laura

Current Design: Update the FTP Password for the MEDS Interface Batch Jobs that will be expired on 07/04/2021.

Request: Update the MEDS Interface password for the CalSAWS project site.

Recommendation: Update the MEDS Interface password for the CalSAWS project site.

Outreach Description:

Migration Impact Description: Adopt functionality at migration

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-227990] Migrate CSF 180 form and add IVR functionality

Team Responsible:	**Client Correspondence**	Assignee:	**Guangyu (Grace) Ji**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.08.14**	Expedite Changes:	**Start Build**	Estimate:	**181**
Reporter:	**Nithya Chereddy**	Regulation Reference:		Created:	**04/26/2021 02:15 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Maria Arceo**	Consortium Review Approval Date:	**06/30/2021**		

Non-Committee Review:

Expedite Approval: Approved by Karen J.Rapponotti on 7/1/2021

Current Design: 'EBT Card Issuance' form is not available in CalSAWS.

Request: Add the CSF 180 - 'EBT Card Issuance' form to CalSAWS and add the functionality to generate the 'EBT Card Issuance' form through IVR for San Bernardino County.

Recommendation: Add the CSF 180 - 'EBT Card Issuance' form to CalSAWS and add the functionality to generate the 'EBT Card Issuance' form through IVR for San Bernardino County.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: NA
Operational Impact:
Estimate: 181

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	126
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	5
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-228998] Enhance Migrated CIV IVR Batch Jobs' Language Code

Team Responsible:	**Batch/Interfaces**	Assignee:	**Natalie Pearson**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.08.xx**	Expedite Changes:	**Start Build**	Estimate:	**80**
Reporter:	**Michael Barillas**	Regulation Reference:		Created:	**05/20/2021 02:46 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: SCR Approved - Darcy Alexander - 6-22-2021

Expedite Approval: Approved by Jo Anne Osborn on 06/30/2021

Current Design: C-IV's migrated IVR Outbound Call Batch Jobs logic determines a person's language by using a 'CORRESP_LANG_IND'. The 'CORRESP_LANG_IND' determines whether a person is a English speaker or a non-English speaker. This field has been replaced within CalSAWS with the person's Written and Spoken language fields. The batch jobs are also defaulting the language code to English for persons who are not Spanish speakers.

Request: Modify the C-IV migrated IVR outbound call batch jobs to no longer use the 'CORRESP_LANG_IND' and no longer default non-Spanish speakers to English.

Recommendation: Modify the following batch jobs [IVR Outbound Appointment Reminder/IVR Outbound Missing Balderas Document Reminder/IVR Outbound Missing SAR 7 Document Reminder]:
1. No longer use the 'CORRESP_LANG_IND' field
2. No longer use any defaulting logic to modify a person's language code. Send IVR a person's original spoken language code

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **80**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-229283] Child Care Portal - Update Report Lambda to leverage C-IV Flag

Team Responsible:	**Tech Arch**	Assignee:	**Pallavi Singh**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Alan Huang**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.07.xx**	Expedite Changes:	**No**	Estimate:	**190**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**05/28/2021 06:53 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Grady Howe**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee: Consortium Review Approval Date:	**07/12/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:	Approved by Laura C. on 7/12/21
Expedite Approval:	
Current Design:	Child Care Portal supports both LRS and C-IV counties. For requests tied to C-IV counties the application pulls data from C-IV System.
Request:	With migration of C-IV counties, the Child Care Portal should no longer pull data from C-IV system. The data for C-IV counties should get populated from CalSAWS system.
Recommendation:	1. Update serverless lambda functions in Child Care Portal application to leverage C-IV flag. 2. Based on the flag setting the lambda should pull data from C-IV system or CalSAWS system.
Outreach Description:	
Migration Impact Description:	Update is in preparation for cutover activities in the Child Care Administrator Portal.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**190**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	30	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	140	Tech Ops :	20	Training :	0
Translation :	0				

[CA-229447] Generate the SAR 72 and SAR 73 when the SAR 7 generates for the Migration Counties

Team Responsible:	**Client Correspondence**	Assignee:	**Pramukh Karla**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.09.16**	Expedite Changes:	**Start Build**	Estimate:	**89**
Reporter:	**Rainier Dela Cruz**	Regulation Reference:		Created:	**06/02/2021 02:06 PM**
Status:	**In Development**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Caroline Bui and Binh Tran**	Consortium Review Approval Date:	**06/29/2021**		

Non-Committee Review:

Expedite Approval: Approved by Karen J.Rapponotti on 7/7/2021

Current Design: Currently, the SAR 72 will generate with the SAR 7 through batch when there is a sponsor and the SAR 73 if there is a minor parent.

Request: The SAR 72 or SAR 73 will generate along with the SAR 7 generates only for Los Angeles County.

Recommendation: The SAR 72 or SAR 73 will generate along with the SAR 7 generates for all counties.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: Generate the SAR 7 Addendum/SAR 2/SAR 7 manually along with either the SAR 72 or SAR 73.

Operational Impact:

Estimate: 89

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	64
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-229569] C-IV to/from LA ICT Records in Progress - DCR

Team Responsible:	**Online**	Assignee:	**Mallik Aitha**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.09.23**	Expedite Changes:	**Start Build**	Estimate:	**255**
Reporter:	**Gabriel Trejo**	Regulation Reference:		Created:	**06/04/2021 09:13 AM**
Status:	**In Development**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[ICT]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 6/24/2021

Expedite Approval: Approved by Karen J. Rapponotti on 6/24/2021

Current Design: If the county a participant is relocating to is part of a different SAWS (i.e. C-IV instead of LRS/CalSAWS), eICT (electronic Inter County Transfer) records are sent from one SAWS to another. When an eICT record is created, an identifier (ICT ID or Request ID) is created for the eICT and shared by CalSAWS and C-IV. In flight eICTs between C-IV counties and LA county will error after migration so they will need to be canceled and, after migration, re-requested.

Request: Execute a data change to cancel all in flight eICTs between C-IV counties and LA county at time of C-IV migration. Provide a list of eICTs that were canceled organized by county.

Recommendation:

1. Execute a data change to cancel eICTs that meet the following criteria:
- last status is in (IP/In Process, PE/Pending, RR/Ready for Request, RT/Ready for Transfer, RQ/Requested, or TR/Transferred) and
- sending county is L.A. and receiving county is a C-IV county or vice versa

2. Provide a case list of the ICTs that were included in the data change with the following elements outlined:
   Standard Columns:
        - ICT ID
-- The ICT ID will be the identifier as shown in the front end, not the table id
        - Request ID
-- The Request ID will be the identifier as shown in the front end, not the table id
        - Batch Date
        - Sending County
        - Sending Case Number
        - Sending Case Name
        - Receiving County
        - Receiving Case Number
        - Receiving Case Name
        - Status
-- Show the decoded Status
        - Program(s)
-- Show as a comma separated list of program codes
        - MC_Worker
        - CW_Worker
        - CF_Worker
        - Office
-- Show the office identif and the office name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
        - Unit
-- Show the Unit identif and the Unit name, populated based on the first program in the eICT in the order : MediCal first then CalWORKs then CalFresh
The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-229569

Note:
When an eICT is re-sent, the CalSAWS system will automatically re-send these Notice of Intercounty Transfer forms (depending on the programs on the Case):
- MC 358S : Medi-Cal Informing Notice, Intercounty Transfer-Sending County
- M40-195A : ICT Notice Of Transfer, Sending
- SNB 8 : CALFRESH AND SUPPLEMENTAL NUTRITION BENEFIT (SNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER
- TNB 8 : TRANSITIONAL NUTRITION BENEFIT (TNB) INFORMING NOTICE OF SENDING INTERCOUNTY TRANSFER

Outreach Description:	CIT for case list
Migration Impact Description:	This SCR is necessary to resolve a migration impact that would occur if an eICT is initiated as an external ICT before migration and a worker attempts to complete the eICT as an internal ICT after migration.
Migration Impact Analysis:	
Alternative Procedure Description:	In flight eICTs between C-IV counties and LA county will error after migration so they will need to be re-requested.
Operational Impact:	

Estimate: **255**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	195	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	42	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-229704] LAUSD Transition to New FTP Platform

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**Pending**
Fix Version/s:	**[21.07]**	Designer Contact:	**Michael Barillas**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.08.05**	Expedite Changes:	**Production Deployment**	Estimate:	**100**
Reporter:	**Naveen Bhumandla**	Regulation Reference:		Created:	**06/08/2021 11:16 AM**
Status:	**Approved**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Prem Venugopalan**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Production Deployment Approval provided by Laura Chavez on 6/8/2021

Current Design: CalSAWS direct certificate interface sends files to LAUSD

Request: LA county partner LAUSD will be moving to new FTP platform

Recommendation:
  1. BPCR to Create a new encryption batch job to encrypt the LAUSD Outbound file
2. Modify the LAUSD Outbound FTP job to fetch the new encrypted file and send to the new LAUSD FTP server

Outreach Description:

Migration Impact Description: No Impact as Direct certificate is LA county specific interface

Migration Impact Analysis: No Impact

Alternative Procedure Description: NA.

Operational Impact:

Estimate: **100**

Automated Test :	0	Batch/Interfaces :	60	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	10	Training :	0
Translation :	0				

[CA-229729] [Analytics] Reports Hard Launch #4 - Replace Landing Page Links for Soft Launched Reports

Team Responsible:	**Analytics**	Assignee:	**Milind Sawdadkar**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Justin Lowe**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.09.02**	Expedite Changes:	**No**	Estimate:	**440**
Reporter:	**Stephen Hilliard**	Regulation Reference:		Created:	**06/08/2021 03:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Approval from Laura Chavez <ChavezL> on XX/XX/2021. Reference to CA-225919.

Expedite Approval:

Current Design:

The following Reports links point to OBIEE when generated: (95 Reports)
DCFS Administrative and Assistance Claim Report
DCFS Batch Eligibility Report
DCFS Cancellation Daily Report
DCFS Child Support Trust Balance Report
DCFS Child Support Trust Closed Cases Report
DCFS Child Welfare Trust (CWT) Abatement Report
DCFS Claim Data Report
DCFS CWT CS Trust Balance Report
DCFS Daily EFT Activity Report
DCFS eCAPS Expenditure Daily Report
DCFS LRS Daily Warrant Report
DCFS Monthly Social Security Benefit Report
DCFS New Placement Report
DCFS Overpayment Write-Off Details Report
DCFS Payment Status Daily Report
DCFS Revenue Detail Report
DPSS Daily EFT Activity Report
DPSS Daily Unprocessed SWR Payment Report
FOD Child Care Monthly Direct Provider Payment Report
FOD Child Care Weekly Direct Provider Payment Report
Foster Care Facility GH and FFA Report
Foster Care SSI Potentially Eligible Youth 16.5 or Older Report
Foster Care Timely Payment Report
Foster Care Transitional Housing Payment Report
GR Board and Care Monthly Invoice Report
GR Board and Care Vendor Expired License Monthly Report
GR Crisis Housing Invoice Report
Monthly Assistance Auto Payroll Report
Monthly EVOC EVSVS Report
Monthly HMIS Payment Report
Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account
1099 Reconciliation Detail Report
Active End-Dated Activities Report
Activity Report
Administrative Disqualification Hearing Caseload Activity Report
Annual Outcome Goal Plan Actuals
Annual Outcome Goal Plan Goals and Actuals
Annual Service Plan

Back to School Clothing Allowance Report
Batch Eligibility Report
Benefit Recovery Management Report
BWS Consolidated Workload Report
Caseload Inventory Report
Child Support Exception Report
CMSP Caseload Report
CMSP Pending Applications Report
Customer Latest Activity Report
DCFS Vendor Overpayment Detail Processing Report
Direct Deposit Status Report
EC-EA Tracking Report
Employee Contact List
Employment Services Program Assignment Report
Employment Summation Detail Report
Employment Summation Report
Engagement Analysis Report
Expedited Service CalFresh Management Report
Foster Care Recovery Account Report
FTB Weekly Intercept Amount Error Report
FTB Weekly Intercept Report
FTB/TOP Weekly Cleared Edit Report with Control Totals
FTB/TOP Weekly Individual Edit Error Report
Home Call Summation Report
IHSS Referral Management Report
Inventory Transfer Report
Inventory Warrants Voided Report
Longitudinal Analysis Report
MEDS Alerts Summary Report
Needs Status Report
Override/ Manual EDBC Report
Pending Recovery Account Report
Program Assignment Detailed Inventory Report
Program Assignment Summary Report
Quality Assurance Reviewed Workload Inventory Report
Quality Control Summation Report
Quality Review Caseload Activity Report
Quality Review Class Code Findings Report
RDB Service Type and Provider Change Report
Recovery Account Uncollectible Zero Report
Recovery Accounts With Aid Restored Report
Referral Report
Rush Warrant Delivery Confirmation Report
Sanction Request Report
Task Completion Report
Task Creation Report
Task Expiration Report
Task Report
Task Workload Report
TOP Weekly Intercept Amount Error Report
TOP Weekly Intercept Report
TOP Weekly Intercept Transaction Report
TOP Weekly Reversal Report
Unassigned Program List
Unverified E-Notification Request Report
Voided Warrants Report
Work Participation Rate Report

Request: The following Reports links on the Landing Page should be updated to go to QLIK:
DCFS Administrative and Assistance Claim Report
DCFS Batch Eligibility Report
DCFS Cancellation Daily Report
DCFS Child Support Trust Balance Report

DCFS Child Support Trust Closed Cases Report
DCFS Child Welfare Trust (CWT) Abatement Report
DCFS Claim Data Report
DCFS CWT CS Trust Balance Report
DCFS Daily EFT Activity Report
DCFS eCAPS Expenditure Daily Report
DCFS LRS Daily Warrant Report
DCFS Monthly Social Security Benefit Report
DCFS New Placement Report
DCFS Overpayment Write-Off Details Report
DCFS Payment Status Daily Report
DCFS Revenue Detail Report
DPSS Daily EFT Activity Report
DPSS Daily Unprocessed SWR Payment Report
FOD Child Care Monthly Direct Provider Payment Report
FOD Child Care Weekly Direct Provider Payment Report
Foster Care Facility GH and FFA Report
Foster Care SSI Potentially Eligible Youth 16.5 or Older Report
Foster Care Timely Payment Report
Foster Care Transitional Housing Payment Report
GR Board and Care Monthly Invoice Report
GR Board and Care Vendor Expired License Monthly Report
GR Crisis Housing Invoice Report
Monthly Assistance Auto Payroll Report
Monthly EVOC EVSVS Report
Monthly HMIS Payment Report
Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account
1099 Reconciliation Detail Report
Active End-Dated Activities Report
Activity Report
Administrative Disqualification Hearing Caseload Activity Report
Annual Outcome Goal Plan Actuals
Annual Outcome Goal Plan Goals and Actuals
Annual Service Plan
Back to School Clothing Allowance Report
Batch Eligibility Report
Benefit Recovery Management Report
BWS Consolidated Workload Report
Caseload Inventory Report
Child Support Exception Report
CMSP Caseload Report
CMSP Pending Applications Report
Customer Latest Activity Report
DCFS Vendor Overpayment Detail Processing Report
Direct Deposit Status Report
EC-EA Tracking Report
Employee Contact List
Employment Services Program Assignment Report
Employment Summation Detail Report
Employment Summation Report
Engagement Analysis Report
Expedited Service CalFresh Management Report
Foster Care Recovery Account Report
FTB Weekly Intercept Amount Error Report
FTB Weekly Intercept Report
FTB/TOP Weekly Cleared Edit Report with Control Totals
FTB/TOP Weekly Individual Edit Error Report
Home Call Summation Report
IHSS Referral Management Report
Inventory Transfer Report
Inventory Warrants Voided Report
Longitudinal Analysis Report

MEDS Alerts Summary Report
Needs Status Report
Override/ Manual EDBC Report
Pending Recovery Account Report
Program Assignment Detailed Inventory Report
Program Assignment Summary Report
Quality Assurance Reviewed Workload Inventory Report
Quality Control Summation Report
Quality Review Caseload Activity Report
Quality Review Class Code Findings Report
RDB Service Type and Provider Change Report
Recovery Account Uncollectible Zero Report
Recovery Accounts With Aid Restored Report
Referral Report
Rush Warrant Delivery Confirmation Report
Sanction Request Report
Task Completion Report
Task Creation Report
Task Expiration Report
Task Report
Task Workload Report
TOP Weekly Intercept Amount Error Report
TOP Weekly Intercept Report
TOP Weekly Intercept Transaction Report
TOP Weekly Reversal Report
Unassigned Program List
Unverified E-Notification Request Report
Voided Warrants Report
Work Participation Rate Report

Recommendation:

The following Reports links on the Landing Page should be updated to go to QLIK:
DCFS Administrative and Assistance Claim Report
DCFS Batch Eligibility Report
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DCFS Child Support Trust Closed Cases Report
DCFS Child Welfare Trust (CWT) Abatement Report
DCFS Claim Data Report
DCFS CWT CS Trust Balance Report
DCFS Daily EFT Activity Report
DCFS eCAPS Expenditure Daily Report
DCFS LRS Daily Warrant Report
DCFS Monthly Social Security Benefit Report
DCFS New Placement Report
DCFS Overpayment Write-Off Details Report
DCFS Payment Status Daily Report
DCFS Revenue Detail Report
DPSS Daily EFT Activity Report
DPSS Daily Unprocessed SWR Payment Report
FOD Child Care Monthly Direct Provider Payment Report
FOD Child Care Weekly Direct Provider Payment Report
Foster Care Facility GH and FFA Report
Foster Care SSI Potentially Eligible Youth 16.5 or Older Report
Foster Care Timely Payment Report
Foster Care Transitional Housing Payment Report
GR Board and Care Monthly Invoice Report
GR Board and Care Vendor Expired License Monthly Report
GR Crisis Housing Invoice Report
Monthly Assistance Auto Payroll Report
Monthly EVOC EVSVS Report
Monthly HMIS Payment Report
Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account
1099 Reconciliation Detail Report

Active End-Dated Activities Report
Activity Report
Administrative Disqualification Hearing Caseload Activity Report
Annual Outcome Goal Plan Actuals
Annual Outcome Goal Plan Goals and Actuals
Annual Service Plan
Back to School Clothing Allowance Report
Batch Eligibility Report
Benefit Recovery Management Report
BWS Consolidated Workload Report
Caseload Inventory Report
Child Support Exception Report
CMSP Caseload Report
CMSP Pending Applications Report
Customer Latest Activity Report
DCFS Vendor Overpayment Detail Processing Report
Direct Deposit Status Report
EC-EA Tracking Report
Employee Contact List
Employment Services Program Assignment Report
Employment Summation Detail Report
Employment Summation Report
Engagement Analysis Report
Expedited Service CalFresh Management Report
Foster Care Recovery Account Report
FTB Weekly Intercept Amount Error Report
FTB Weekly Intercept Report
FTB/TOP Weekly Cleared Edit Report with Control Totals
FTB/TOP Weekly Individual Edit Error Report
Home Call Summation Report
IHSS Referral Management Report
Inventory Transfer Report
Inventory Warrants Voided Report
Longitudinal Analysis Report
MEDS Alerts Summary Report
Needs Status Report
Override/ Manual EDBC Report
Pending Recovery Account Report
Program Assignment Detailed Inventory Report
Program Assignment Summary Report
Quality Assurance Reviewed Workload Inventory Report
Quality Control Summation Report
Quality Review Caseload Activity Report
Quality Review Class Code Findings Report
RDB Service Type and Provider Change Report
Recovery Account Uncollectible Zero Report
Recovery Accounts With Aid Restored Report
Referral Report
Rush Warrant Delivery Confirmation Report
Sanction Request Report
Task Completion Report
Task Creation Report
Task Expiration Report
Task Report
Task Workload Report
TOP Weekly Intercept Amount Error Report
TOP Weekly Intercept Report
TOP Weekly Intercept Transaction Report
TOP Weekly Reversal Report
Unassigned Program List
Unverified E-Notification Request Report
Voided Warrants Report

Work Participation Rate Report

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **440**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	40	Reports Test :	400
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-230012] Decommission the Riverside Case Tracking System(CTS) and Active Dead interface jobs

Team Responsible:	**Batch/Interfaces**	Assignee:	**Edgars Reinholds**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.09.27**	Expedite Changes:	**No**	Estimate:	**8**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**06/15/2021 10:30 AM**
Status:	**Design in Progress**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Joel M. Acevedo**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Riverside Maria Reyes 6/15/2021
Expedite Approval:	
Current Design:	The Riverside-only Case Tracking System(CTS) outbound interface file is run in C-IV as a county-specific suite of interface jobs. These jobs have been targeted to be migrated into CalSAWS.
	The Riverside-only Active Dead inbound file process is scheduled in C-IV daily. If a file is received, C-IV checks if the persons matched in the file are active on Riverside County cases. If so, a task is generated for the case worker to review the case.
Request:	Riverside County has not processed the CTS file in several years - Riverside has moved to a data warehousing process to pull this information. The outbound CTS file is no longer necessary.
	Riverside County has not provided an 'Active Dead' match file since January 2014. The inbound process is no longer necessary and should not be migrated into CalSAWS.
Recommendation:	1) Deactivate all Batch/Interface jobs related to the Riverside County CTS process in CalSAWS. Batch/Interface jobs related to Riverside CTS are listed below: PO33M206 - CTS Program Status PO33M210 - CTS Language PO33M213 - CTS Person Number PO33M200 - CTS Conversion Writer PO33M204 - CTS Case PO33M205 - CTS Worker and Payee PO33M207 - CTS Aid Code PO33M208 - CTS Redetermination PO33M209 - CTS Person PO33M211 - CTS Person Status and Role PO33M212 - CTS Address PO33M214 - CTS Relationship PO33M901 - CTS Conversion Case Person Writer PO33M201 - CTS Daily Writer PO33M203 - CTS Daily FTP 2) Deactivate all Batch/Interface jobs related to the Riverside Active Dead file transfer and processing. PI33A105 - Daily inbound FTP PI33A101 - Active Dead Reader Job
Outreach Description:	
Migration Impact Description:	Deactivation of Riverside CTS and Active Dead batch related jobs is county specific and to be applied prior to C-IV Migration.

Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 8

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	2
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-230751] C-IV Historical Data for On-Request Reports

Team Responsible:	**Analytics**	Assignee:	**Sonu Kumar Singh**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sonu Kumar Singh**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.08.XX**	Expedite Changes:	**No**	Estimate:	**390**
Reporter:	**Stephen Hilliard**	Regulation Reference:		Created:	**07/06/2021 11:40 AM**
Status:	**Design in Progress**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sonu Kumar Singh**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The scope is to load C-IV historical data available for on request reports

Request: Load C-IV historical data for on request reports

Recommendation: Load C-IV historical data for on request reports

Outreach Description:

Migration Impact Description: Migration Team will need to create appends for the in scope tables.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 390

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	240	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	150	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-202781] ICT: Update the (additional) Document Type list to display alphabetically

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**05/24/2018 11:28 AM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[ICT]**	Approved by Committee:	**06/24/2021**	Other Agency Cross Reference:	**CIV-101358**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The ICT Document Detail page allows Users to send additional documents that are associated to an ICT. The Document Type list is only in alphabetical order for counties using the Hyland imaging system.

Request: To easily locate the correct ICT Document Type, the County has requested that the types display in alphabetical order, for all counties.

Recommendation: Create a CTCR to update the Document Type list to display alphabetically when retrieved from CT452 (Image Document Type Code).
Note: The Document Type multi-select on the ICT Document Detail page can be accessed via the ICT Document Category selection on the ICT Document List page.

Assumption:
Functionality not mentioned in the Recommendation, will not be updated.

Outreach Description: NA

Migration Impact Description: NA

Migration Impact Analysis:

Alternative Procedure Description: NA

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	14	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	6
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-208191] Changes to the Designation and Responsibilities of the Medi-Cal Authorized Representative

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Connor ODonnell**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**120**
Reporter:	**Elisa Miller**	Regulation Reference:	**ACWDLs 17-12, 18-26, 20-28**	Created:	**04/25/2019 05:46 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Maggie Orozco-Vega**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee: Consortium Review Approval Date:	06/25/2021	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:
Expedite Approval:

Current Design: The Authorized Representative Detail page captures information regarding the assigned Authorized Representative and/or Additional Correspondent.

Request: Applicants and beneficiaries for insurance affordability programs have increased options for choosing roles and responsibilities of the individual or organization they designate as their authorized representative. Counties must accept and use the information completed by the applicant or beneficiary to designate an authorized representative listed on the existing paper Single Streamlined Application (SSApp), on-line SSApp, Statewide Automated Welfare System (SAWS) 2 Plus, MC 306 form, or another form or written designation.

Recommendation:
   1. Add a tooltip to the Program Column of the Authorized Representative List page when the value is 'Medi-Cal'.
   2. Add an 'Additional Contact' table to the Authorized Representative Detail page.
   3. Add an 'Authority' field to the Authorized Representative Program Detail page.

Outreach Description: A List will be created to describe affected case numbers for Resource Contacts

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	120	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-208412] Send correct EBT Benefit Types for the REP Program

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**165**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**05/10/2019 10:49 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gloria Williams**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Jennifer Casillas (Los Angeles) - Approved by Region 6 - 07/06/2021
Expedite Approval:	Expedited start build approval from Karen Rapponotti Osborn on 7/6/2021
Current Design:	EBT Benefit Type Determination logic in the system currently determines wrong benefit type for Issuance associated with the REP (Refugee Employment Program) Program.
Request:	Update the EBT Benefit Type Determination Logic to determine correct benefit type for Issuance associated with the REP Program.
Recommendation:	Update EBT Benefit type Determination Logic to do the following for REP issuances, 1. Use a new REP benefit type when aid code is '01'. 2. Use WTWF benefit type for other aid codes. Assumption: 1. Since REP program is used by L.A. county only, this update will not impact other counties. 2. The Benefit Type Determination Logic will be updated for the Issuance Detail page and the EBT Benefit Writers.
Outreach Description:	n/a
Migration Impact Description:	This update is for Los Angeles county only.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	n/a
Operational Impact:	
Estimate:	**165**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	112	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-214165] Phase 3 ACL 11-80 - CalWORKs New & Revised Overpayment Notice of Action Messages

Team Responsible:	**Client Correspondence**	Assignee:	**Priya Sridharan**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1571**
Reporter:	**Phong Xiong**	Regulation Reference:	**ACL 11-80, DATED 11/28/11 MPP 44-316, 4-350 and 44-352**	Created:	**03/03/2020 02:35 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee: Consortium Review Approval Date:	**06/24/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved by Karen J.Rapponotti on 7/1/2021

Current Design: #

Currently, there are no NOAs that address the discovery of an overpayment without an accompanying grant reduction or to notify the participant that grant adjustment will begin on a previously noticed overpayment. In addition, several Overpayment and adjustment NOAs contain information that is unclear and incorrect.

Request:

This effort will be split into 3 phases:
Phase 1 : CA-50293
Revised/create text and templates for the NOAs below:
1. M44-0350 I is to be used to notify participants about the discovery o an overpayment without an accompanying grant reduction - Inform
2. M44-352H to be used to notify participants that a grant adjustment will now begin on a previously discovered notice overpayment - Change
3. M44-352A - Notice of O/P and Demand

Phase 2 : CA-214161
Revised/create text and templates for the NOAs below:
1. M44-352C - Overpayment Recovery-Change
2. M44-352D - Overpayment Recovery-Change
3. M44-352G - Demand Overpayment - Change

Phase 3 : CA-214165
1. Create the following Excess Property OP NOAs in the Template Repository:
   a. M44-350F – Excess Property OP without Good Faith
   b. M44-350H – Excess Property OP with Good Faith
2. Create the following Excess Property OP NOAs as dynamically generated NOA fragments:
   a. M44-350E – Excess Property OP and Adjustment w/o Good Faith
   b. M44-350G – Excess Property OP with Good Faith
3. Implement the M44-350A – Overpayment Adjustment NOA that was moved out of Phase 2.

Recommendation:

Requirement:
1. Add the following forms only to the template repository:
   a) M44-350F - Excess Property O/P w/o Good Faith-Demand
   b) M44-350H - Excess Property O/P with Good Faith-Demand
2. Add the following forms as snippets to be generated dynamically via EDBC:

a) M44-350E - Excess Property O/P and Adjustment w/o Good Faith-Change
b) M44-350G- Excess Property O/P with Good Faith-Change
3. Add the continuation pages (NA 279, NA 280, and NA 274I) for the NOAs in this phase as budget fragments and stand-alone forms in the template repository.
4. Suppressing existing CalWORKs general overpayment NOAs for excess property reasons.
5. Implement the M44-350A - Overpayment Adjustment NOA as fragments.

Outreach Description:					
Migration Impact Description:	Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 58 counties.				
Migration Impact Analysis:					
Alternative Procedure Description:	Generate a general CalWORKs overpayment NOA for reason of Excess Property.				
Operational Impact:					
Estimate:	**1571**				

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1258
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	6
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	298
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	9.0				

[CA-227012] Migrate Lobby Services from Apigee to AWS API Gateway

Team Responsible:	**Tech Arch**	Assignee:	**Adnan Bukhari**	SPG Status:	**Select a value**
Fix Version/s:	**[21.11]**	Designer Contact:	**Sumeet Patil**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.xx**	Expedite Changes:	**No**	Estimate:	**640**
Reporter:	**Sumeet Patil**	Regulation Reference:		Created:	**03/31/2021 10:33 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Technology Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**David Bruhn**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee: Consortium Review Approval Date:	**07/12/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review: Approved by Laura C. on 7/12/21

Expedite Approval:

Current Design: The LobbyServices endpoints are currently fronted with Apigee API Gateway.

Request: Migrate the LobbyServices endpoints from Apigee API Gateway to AWS API Gateway

Recommendation:
1. Update Lobby Services to integrate with AWS API Gateway
2. Implement ForgeRock Authorizer with scopes to secure these APIs.
3. Configure the scope in ForgeRock for the Lobby clients
4. Update client applications to integrate with new API urls and access using additional scopes.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **640**

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	350	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	220	Tech Ops :	40	Training :	0
Translation :	0				

[CA-227961] Update TNB 4 Threshold Language forms to latest State version

Team Responsible:	**Client Correspondence**	Assignee:	**Matthew Lamont**	SPG Status:	**Pending**
Fix Version/s:	**[21.11]**	Designer Contact:	**James Tran [X]**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**303**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**04/23/2021 04:48 PM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee: Consortium Review Approval Date:	**06/24/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:	
Expedite Approval:	Approved by Karen J.Rapponotti on 7/1/2021
Current Design:	TNB 4 form threshold languages were added with CA-208261 and a minor revision was made with CA-218455.
	The current CalSAWS system has the TNB 4 in all standard threshold languages and also the TNB 4 Recertification Packet in English and Spanish, both for LA and the 57 migrating counties.
	There are minor verbiage discrepancies between the CalSAWS and State version for the following threshold languages for the above forms: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.
	On all TNB 4 and TNB 4 RE forms for all languages, the BenefitsCal website URL is presented as www.benefitscal.com twice and once as www.benefitscal.org.
Request:	Update the TNB 4 forms to the latest State version for applicable threshold languages: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.
	Update the TNB 4 block of both Spanish version TNB 4 Recertification Packet to the latest state version.
	Update all BenefitsCal website URL to present as www.benefitscal.org for all TNB 4 and TNB 4 RE forms in all existing languages.
Recommendation:	1. Update the TNB 4 form in English and threshold languages to match the State version.
	2. Update all versions of TNB 4 and TNB 4 Recertification Packet to show the correct URL. All URLs should present as www.benefitscal.org.
Outreach Description:	
Migration Impact Description:	Migration Counties will inherit this functionality at the time of migration.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**303**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	172

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	26.0				

End SCRs

[CA-214742] DDID 2301 FDS: API - Service Arrangement API

Team Responsible:	**Batch/Interfaces [RWR]**	Assignee:	**Sravya Arimanda**	SPG Status:	**No**		
Fix Version/s:		Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Enhancement**		
Minor Version:	**21.07.x1**	Expedite Changes:	**Start Build**	Estimate:	**492**		
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/30/2020 08:41 AM**		
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Logan Pratt**	Training Impacted:		Funding Source:	**CalSAWS DD&I**		
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:			
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:			

Non-Committee Review:

Expedite Approval: Approved by KarenJ to Start Build on 06/01/2021

Current Design: This is a new API made available to provide the service arrangement data from the CalSAWS system.

Request: Create a service that can retrieve service arrangement information for a given case ID.

Recommendation: Create a new endpoint to retrieve service arrangement information.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I

Operational Impact:

Estimate: 492

Automated Test :	110	Batch/Interfaces :	350	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
Id Fields were string
After:
Id Fields are int64

2. Estimate Change:
N/A

3. Release Change:

[CA-214752] DDID 2349 FDS: API - Person API

Team Responsible:	**Batch/Interfaces**	Assignee:	**Soundarya Ramesh**	SPG Status:	**No**
Fix Version/s:	**[RWR]**	Designer Contact:	**Avinda Bandaranayake**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.x1**	Expedite Changes:	**Start Build**	Estimate:	**536**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/30/2020 08:41 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Logan Pratt**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved by KarenJ to Start Build on 06/01/2021
Current Design:	This is a new API made available to provide the person data from the CalSAWS system.
Request:	Create a service that will allow the 58 Counties to search for individuals utilizing a person id, case number, or demographic information such as first name, last name, date of birth, and SSN.
Recommendation:	Create a new endpoint that will retrieve person information.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A - CalSAWS DD&I
Operational Impact:	
Estimate:	**536**

Automated Test :	116	Batch/Interfaces :	388	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: Field ids were string. fcIncomeDetls was nested under Income in response object After: Field Ids are int64 fcIncomeDetls separate object in response object. 2. Estimate Change: N/A

[CA-220610] Replace CSF 105 with State form GEN 102

Team Responsible:	**Client Correspondence**	Assignee:	**Manisha Chatterjee**	SPG Status:	**No**
Fix Version/s:	**[RWR]**	Designer Contact:	**Maria Jensen**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.x1**	Expedite Changes:	**Start Build**	Estimate:	**190**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**10/08/2020 09:40 AM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Caroline Bui, Binh Tran, Maria Arceo

Expedite Approval: Karen Rapponotti - 5/6/2021

Current Design:
Currently the GEN 102 - Appointment Letter State form does not exist in the CalSAWS system.
The forms to be replaced are CSF 105 - Appointment Letter and CSF 156 – Appointment Letter.
CSF 105 was added to the CalSAWS system with CA-214990 in English and Spanish for the 57 Migration Counties. This form is included in the CW/CF RE Packets, CW RE Packets and it generates Online from the Appointment Detail page, or from the Template Repository.
CSF 156 was added to the CalSAWS system with CA-212469 in all system supported languages for the LA County. This form generates Online from the Appointment Detail page, or from the Template Repository.

Request:
1) Replace the CSF 105 for all Migrating Counties and CSF 156 for LA County with the State form GEN 102 in the Template Repository (all system supported languages). Replace CSF 105 with GEN 102 in the CW/CF RE Packets and CW RE Packets (English/Spanish only). Remove the CSF 105 and CSF 156 from the Template Repository.
2) Generate the GEN 102 instead of the CSF 105 and CSF 156 on the Appointment Detail page. Populate generate_doc_cust_appt table when GEN 102 is associated to an appointment and saved.
3) Add all threshold languages for GEN 102 including:
• Armenian
• Cambodian
• Cantonese
• Chinese
• Hmong
• Korean
• Lao
• Other Chinese Language
• Russian
• Spanish
• Tagalog
• Vietnamese

Recommendation:
1. Replace the CSF 105 for all Migrating Counties and CSF 156 for LA County with the State form GEN 102 in the Template Repository (all system supported languages). Replace CSF 105 with GEN 102 in the CW/CF RE Packets and CW RE Packets (English/Spanish only). Remove the CSF 105 and CSF 156 from the Template Repository.
2. Generate the GEN 102 instead of the CSF 105 and CSF 156 on the Appointment Detail page.
3. Make the form available with the CalSAWS standard header information, in English and the 12 system-supported threshold languages, except Arabic and Farsi.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:					
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement				
Operational Impact:					
Estimate:	**190**				

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	146
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	44	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:

I.
Before: Programs checkboxes taken from Customer Appointment Details page, for Online variable population.
After: Programs checkboxes taken from Case Summary page, for Online variable population. Only CW and CF boxes will be checked, based on active CW and/or CF programs on the case.

II.
Before: Add all threshold languages for GEN 102
After: Add all threshold languages for GEN 102, except Arabic and Farsi which will be implemented in CA-230831.

2. Estimate Change:
Before: Client Correspondence ETC 1: 146
After: Client Correspondence ETC 1: 151

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-226907] Disable USB drive access on Consortium systems

- Resolved: 07/02/2021 02:28 PM

Team Responsible:	**Tech Ops**	Assignee:	**Joseph Chiaromonte**	SPG Status:	**No**
Fix Version/s:	**[21.03]**	Designer Contact:	**Joseph Chiaromonte**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.06.xx**	Expedite Changes:	**Start Build**	Estimate:	**10**
Reporter:	**Hila Carr**	Regulation Reference:		Created:	**03/30/2021 02:14 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Joseph Nelson**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Pending

Current Design: USB Devices are currently enabled on all Consortium devices.

Request: Request that all Consortium systems prohibit the connection of external drives via USB to comply with NIST 800-53 control MP-7

Recommendation:
We currently have a GPO to disable writing to USB. We will modify the setting to disable read and write to USB storage devices for all Windows workstations, laptops and servers. On the workstations and laptops we also require a BIOS password to boot from USB. This effort will be completed by the Tech Support and Gainwell Teams.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: USB Drives will be accessible to users

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	5	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
After:

2. Estimate Change:

	Before: After:
	3. Release Change: Before: Fix Version 21.03 After: Fix Version 21.05
	4. Funding Source Change: Before: After:
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-218706] Cambria Support for Qlik Deliverables

- Resolved: 12/01/2020 09:26 AM

Team Responsible:	**Analytics**	Assignee:	**Amanda Batt**	SPG Status:	**No**
Fix Version/s:	**[21.06]**	Designer Contact:	**Amanda Batt**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.06.XX**	Expedite Changes:	**No**	Estimate:	**94**
Reporter:	**Stephen Hilliard**	Regulation Reference:		Created:	**08/13/2020 04:32 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approval from Laura Chavez <ChavezL> on 08/13/2020.
Expedite Approval:	
Current Design:	Cambria requires support to develop and migrate 12 OCAT dashboards into the QLIK platform
Request:	Consortium is requesting the Analytics team to provide Cambria support to migrate 12 OCAT dashboards to QLIK. This includes access to environments, QLIK training, getting necessary environments setup and available as well as connections to the data sources.
Recommendation:	Analytics team to provide Cambria support to migrate 12 OCAT dashboards to QLIK. This includes access to environments, QLIK training, getting necessary environments setup and available as well as connections to the data sources.
Outreach Description:	
Migration Impact Description:	None
Migration Impact Analysis:	
Alternative Procedure Description:	N/A - CalSAWS DD&I Requirement
Operational Impact:	
Estimate:	**94**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	94	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Before: 20.09

	After: 20.11 (The support work will be extended through the 20.11 release window and completed around 20.12)
	4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change: Moving to 21.06 as support for OCAT will continue into June/July of 2021. This SCR is to track support for OCAT work being done by Cambria and does contain any deliverable code to production Before: 20.11 After: 21.06
	4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: 96 After: 120
	3. Release Change: Before: 21.06 After: 22.03 - Moving as this support will remain to the end of the Analytics Contract.
	4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-224660] ACL 21-03 PROCESSING OF INCOME AND ELIGIBILITY VERIFICATION SYSTEM MATCHES FOR OPEN AND CLOSED CASES

- Resolved: 06/30/2021 04:55 PM

Team Responsible:	**Online**	Assignee:	**Loan Vo**	SPG Status:	**Pending**
Fix Version/s:	**[21.06]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**New Policy**
Minor Version:	**21.06.30**	Expedite Changes:	**Production Deployment**	Estimate:	**30**
Reporter:	**Loan Vo**	Regulation Reference:	**ACL 21-03**	Created:	**02/03/2021 04:22 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Loan Vo**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-108748**

Non-Committee Review: Non-Committee Review approval provided by Carlos Zepeda on 4/2/2021

Expedite Approval: Production deployment approval provided by JoAnne Osbourne on 4/2/2021

Current Design: In July 1987, the Department of Health Care Services (DHCS), and the California Department of Social Services (CDSS) implemented IEVS (Social Security Act 1137). The R-IEVS provides income and eligibility information at various times during the year, verifying program eligibility.

ACL 17-41 provides processing timeframes for R-IEVS matches received on CalWORKs and CalFresh cases. CWDs were advised to prioritize R-IEVS matches received on open cases and process matches on closed cases as soon as administratively possible. The CDSS has been working closely with the CWD R-IEVS workgroup to prioritize and effectively manage the volume of these matches.

CWDs reported most R-IEVS abstracts are non-discrepant due to the age of the data, lack of relevance to program eligibility, and difficulty of obtaining verification from the client or third party. Recent policy changes in CalFresh, (Brown and Espinosa-Tapia v. Lightbourne settlement) have affected the CWDs' ability to establish and collect overissuances (OI) beyond a 36-month timeframe.

Request: Per ACL 21-03, a request is being made for a one-time disposal of all abstracts that are over 24 months old, regardless of any fraud suspicion or status.

After the one-time disposal, CWDs must not process R-IEVS match abstracts on open or closed cases older than 36 months, unless fraud is suspected in accordance with MPP Section 20-004.

CWDs must develop and implement policies and procedures for the new processing guidelines by June 30, 2021. The CDSS will review policies and procedures for timely processing of R-IEVS abstracts during CWD SIU and IEVS County reviews.

Recommendation:
1. Apply a DCR to close all open abstracts that are 24 months or older, regardless of any fraud suspicion
   a. Aged abstracts are identified as 24 months old or older, by their received date as of June 30th, 2021.
   b. Add Disposition records to abstracts with no associated dispositions.
      i. Update the following dispositions fields:
         Case Number: Referenced from abstract.
         Case Name: Referenced from abstract.
         Finding ID: ID for the disposition.
         Review Type: Referenced from abstract.
         Review Status: (CL) No Impact.
         Program: Program based on aid code sent with abstract.
            * CalFresh aid codes are mapped to NACF program by default.
            * Aid codes without program references are left blank.
         Review Date: Date the data change is applied.
         Closure Date: Date the data change is applied.
         Review Closure Code: All Other Reasons
         Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
         Review Date Range/Review Run Date: Date the data change is applied.
   c. Update open dispositions associated to an aged abstract.
      i. Update the following dispositions fields if there is no prior value:
         Case Number: Referenced from abstract.

Case Name: Referenced from abstract.

Finding ID: ID for the disposition .

Review Type: Referenced from abstract.

Review Status:

a) If status is not (CL) No Impact or (CF) Impact then update to (CL) No Impact when neither of the "Discrepancy" or "OP/OI Established" fields contain "IHE", "Fraud", or "Client Cause".

b) If status is not (CL) No Impact or (CF) Impact then update to (CF) Impact when either the "Discrepancy" or "OP/OI Established" fields contain "IHE", "Fraud", or "Client Cause".

Program: Program based on aid code sent with abstract.

* CalFresh aid codes are mapped to NACF program by default.

* Aid codes without program references are left blank.

Review Date: Date the data change is applied.

Closure Date: Date the data change is applied.

Review Closure Code: All Other Reasons

Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24 months." to any existing comments.

Review Date Range/Reivew Run Date: Date the data change is applied.

d. Dispositions that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is

i. Exception, any missing required information (ex. closure reason) is updated to close out the record. See recommendations above.

2. Update tasks associated to aged abstracts.

a. Update task status to "Void" if "Assigned" or "In Process"

b. Populate close date for task.

c. Update task history.

Outreach Description:	
Migration Impact Description:	There is no Migration impact. The Recipient IEVS records will be closed without findings prior to migration in both C-IV and CalSAWS.
Migration Impact Analysis:	CWS Program
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	25	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change:

Before:

1. Apply a DCR to close all open abstracts / reports that are 24 months or older, regardless of any fraud suspicion. The dispositions / findings will have a status of 'CL' (No Impact / Closed - No Findings).

a. Aged abstracts / reports are identified as 24 months old or older, by their received date as of June 30th, 2021.

b. Add Disposition / Finding records to abstracts / reports with no associated dispositions / findings.

i. Update the following dispositions / findings fields:

Case Number: Referenced from abstract / report.

Case Name: Referenced from abstract / report.

Finding ID: ID for the disposition / finding.

Review Type: Referenced from abstract/report.
Review Status: (CL) No Impact / Closed - No Findings
Program: Program based on aid code sent with abstract / report
       * CalFresh aid codes are mapped to NACF program by default.
       * Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
Review Data Range (and Run Date): Date the data change is applied.
   c. Update open dispositions / findings associated to an aged abstract / report.
      i. Update the following dispositions / findings fields if there is no prior value:
Case Number: Referenced from abstract / report.
Case Name: Referenced from abstract / report.
Finding ID: ID for the disposition / finding.
Review Type: Referenced from abstract/report.
Review Status: If status is not (CL) No Impact / Closed - No Findings or (CF)
Impact / Closed with Findings then update to (CL) No Impact / Closed - No Findings.
Program: Program based on aid code sent with abstract / report
       * CalFresh aid codes are mapped to NACF program by default.
       * Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24
months." to any existing comments.
Review Data Range (and Run Date): Date the data change is applied.
   d. Dispositions/Findings that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is
      i. Exception, any missing required information (ex. closure reason) is updated to close out the
record. See recommendations above.
2. Update tasks associated to aged abstracts/reports.
   a. Update task status to "Void" if "Assigned" or "In Process"
   b. Populate close date for task.
   c. Update task history.

After:
1. Apply a DCR to close all open abstracts that are 24 months or older, regardless of any fraud suspicion
   a. Aged abstracts are identified as 24 months old or older, by their received date as of June 30th, 2021.
   b. Add Disposition records to abstracts with no associated dispositions.
      i. Update the following dispositions fields:
Case Number: Referenced from abstract.
Case Name: Referenced from abstract.
Finding ID: ID for the disposition.
Review Type: Referenced from abstract.
Review Status: (CL) No Impact.
Program: Program based on aid code sent with abstract.
       * CalFresh aid codes are mapped to NACF program by default.
       * Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: ACL 21-03 One time disposal of IEVS Abstracts over 24 months.
Review Date Range/Review Run Date: Date the data change is applied.
   c. Update open dispositions associated to an aged abstract.
      i. Update the following dispositions fields if there is no prior value:
Case Number: Referenced from abstract.
Case Name: Referenced from abstract.
Finding ID: ID for the disposition .
Review Type: Referenced from abstract.
Review Status:

a) If status is not (CL) No Impact or (CF) Impact then update to (CL) No Impact when neither of the "Discrepancy" or "OP/OI Established" fields contain "IHE", "Fraud", or "Client Cause".
b) If status is not (CL) No Impact or (CF) Impact then update to (CF) Impact when either the "Discrepancy" or "OP/OI Established" fields contain "IHE", "Fraud", or "Client Cause".

Program: Program based on aid code sent with abstract.
 * CalFresh aid codes are mapped to NACF program by default.
 * Aid codes without program references are left blank.
Review Date: Date the data change is applied.
Closure Date: Date the data change is applied.
Review Closure Code: All Other Reasons
Comments: Append "ACL 21-03 One time disposal of IEVS Abstracts over 24 months." to any existing comments.
Review Date Range/Review Run Date: Date the data change is applied.
d. Dispositions that have the status of 'CF' (Impact) and 'CL' (No Impact) will be left as-is
i. Exception, any missing required information (ex. closure reason) is updated to close out the record. See recommendations above.
2. Update tasks associated to aged abstracts.
a. Update task status to "Void" if "Assigned" or "In Process"
b. Populate close date for task.
c. Update task history.

2. Estimate Change:
N/A

3. Release Change:
N/A

Content Revision Status-2:	Pending CCB
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: System Test Support ETC 1: 5 After: System Test Support ETC 1: 10 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before:

[CA-225346] Training: Update Medi-Cal WBTs for 21.01 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Luis Alvarado**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Luis Alvarado**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.23**	Expedite Changes:	**Start Build**	Estimate:	**240**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**02/17/2021 07:14 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on March 22, 2021
Expedite Approval:	Approved by Karen Rapponotti on 3/22/2021
Current Design:	Medi-Cal WBTs are impacted by system changes implemented with the 21.01 Production release.
Request:	Medi-Cal WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.
Recommendation:	Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
   a. CA-217839 (Update CalSAWS branding)
2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
   a. CA-217839 (Update CalSAWS branding)
3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
   a. CA-217839 (Update CalSAWS branding)
   b. CA-209798 (MAGI Referrals and Determination Changes)
   c. CA-213876 (Call Log Enhancements)
4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
   a. CA-217839 (Update CalSAWS branding)
5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
   a. CA-217839 (Update CalSAWS branding)
   b. CA-213876 (Call Log Enhancements)
6. 052-WBT-ELG-Eligibility Medi-Cal-03
   a. CA-217839 (Update CalSAWS branding)
7. 052-WBT-ELG-Eligibility Medi-Cal-04
   a. CA-217839 (Update CalSAWS branding)
8. 052-WBT-ELG-Eligibility Medi-Cal-05-A
   a. CA-217839 (Update CalSAWS branding)
9. 052-WBT-ELG-Eligibility Medi-Cal-05-B
   a. CA-217839 (Update CalSAWS branding)
10. 052-WBT-ELG-Eligibility Medi-Cal-06
    a. CA-217839 (Update CalSAWS branding)
    b. CA-213876 (Call Log Enhancements)
    c. CA-200710 (Rescind and Reapply buttons)
11. 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
    a. CA-217839 (Update CalSAWS branding)

Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	

Estimate: **240**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	240
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:
1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: Fix Version 21.03 Minor Version 21.05.21
After: Fix Version 21.06 Minor Version 21.07.23

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:

[CA-227089] Training: Update Resource Databank WBTs for 21.01 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Luis Alvarado**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Luis Alvarado**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.23**	Expedite Changes:	**Start Build**	Estimate:	**180**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**04/02/2021 02:09 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Approved by Ana Cruz on May 11, 2021

Expedite Approval:
Approved by Karen Rapponotti on 5/12/2021

Current Design:
Resource Databank WBTs are impacted by system changes implemented with the 21.01 Production release.

Request:
Resource Databank WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation:
Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 130-WBT-RDM-Resource Databank Maintainer-01
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
  2. 130-WBT-RDM-Resource Databank Maintainer-02
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 130-WBT-RDM-Resource Databank Maintainer-03
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 130-WBT-RDM-Resource Databank Maintainer-04
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
    b. CA-200449 (Update Service Detail page to include an "Applied – Provisional Provider" option.)
5. 130-WBT-RDM-Resource Databank Maintainer-05
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
6. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
    b. CA-227089 (Continuum of Care Reform updates)
7. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-B
    a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
    b. CA-227089 (Continuum of Care Reform updates)

Outreach Description:

Migration Impact Description:
Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **180**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	180
Translation :	0				

Content Revision Status-1:   Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:

[CA-227093] Training: Update Special Investigations WBTs for 21.01 App Dev Changes

Team Responsible:	**Training**	Assignee:	**Luis Alvarado**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Luis Alvarado**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.23**	Expedite Changes:	**Start Build**	Estimate:	**140**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**04/02/2021 02:55 PM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Approved by Ana Cruz on May 11, 2021

Expedite Approval:
Approved by Karen Rapponotti on 5/12/2021

Current Design:
Special Investigations WBTs are impacted by system changes implemented with the 21.01 Production release.

Request:
Special Investigations WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation:
Update the following Special Investigations WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 160-WBT-SPA-Special Investigations-01
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
2. 160-WBT-SPA-Special Investigations-02
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 160-WBT-SPA-Special Investigations-03
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 160-WBT-SPA-Special Investigations-04
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
5. 160-WBT-SPA-Special Investigations-05
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
   b. CA-206874 (Add Discrepancy Type to Investigation Result Detail page)
6. 160-WBT-SPA-Special Investigations-06
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
7. 162-WBT-SPB-Special Investigations Supervisor
   a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

Outreach Description:

Migration Impact Description:
Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **140**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	140
Translation :	0				

Content Revision Status-1:
Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:

[CA-227097] Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 21.01 App Dev Changes

Team Responsible:	**Training**	Assignee:	**John Depauw**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Luis Alvarado**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.23**	Expedite Changes:	**Start Build**	Estimate:	**40**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**04/02/2021 03:40 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on May 11, 2021
Expedite Approval:	Approved by Karen Rapponotti on 5/12/2021
Current Design:	056-WBT-ELJ-Eligibility Kin-GAP-02 is impacted by system changes implemented with the 21.01 Production release.
Request:	056-WBT-ELJ-Eligibility Kin-GAP-02 needs to be updated to reflect system changes implemented with the 21.01 Production release.
Recommendation:	Update 056-WBT-ELJ-Eligibility Kin-GAP-02 to reflect changes implemented with the App Dev SCR(s) listed: CA-207165 (Manual EDBC updates) CA-217839 (CalSAWS Rebranding - Logos, Text and TTS) CA-200366 (Continuum of Care Reform updates)
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40
Translation :	0				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: After: 2. Estimate Change:

Before:
After:

3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24

4. Funding Source Change:
Before:
After:

Content Revision Status-2:
Content Revision Description-2:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-227564] Training: Update 030-WBT-CLE-Clerical Support-02 for BenefitsCal Changes

Team Responsible:	**Training**	Assignee:	**Virgil Neyroud**	SPG Status:	**Approved**
Fix Version/s:	**[21.06]**	Designer Contact:	**Luis Alvarado**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.07.23**	Expedite Changes:	**Start Build**	Estimate:	**20**
Reporter:	**Luis Alvarado**	Regulation Reference:		Created:	**04/15/2021 10:36 AM**
Status:	**Approved**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ana Cruz**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**Other**
Project Phase (SCR):	**Training**	Migration Impact:	**No**	Funding Source ID:	**CalSAWS Portal Integration**
Committee:	**[Training]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Approved by Ana Cruz on May 11, 2021
Expedite Approval:	Approved by Karen Rapponotti on 5/12/2021
Current Design:	030-WBT-CLE-Clerical Support-02 is impacted by system changes related to BenefitsCal that will be implemented for 21.07 App Dev changes.
Request:	Update 030-WBT-CLE-Clerical Support-02 with system changes related to BenefitsCal that will be implemented in the 21.07 App Dev changes.
Recommendation:	Update 030-WBT-CLE-Clerical Support-02 based on CA-224251 BenefitsCal Release Documentation: a) Add new fields to the e-Application Summary page b) Add new fields to the e-Application Person Detail page c) Rename e-Application Registration page to Case Link Request page and task navigation links d) Rename e-Application Registration Search page to Case Link Request Search page and task navigation links
Outreach Description:	
Migration Impact Description:	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	20
Translation :	0				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before:

After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24

4. Funding Source Change:
Before:
After:

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

[CA-50303] Update WTW/REP Sanctions from Program Level to Person Level

Team Responsible:	**Eligibility**	Assignee:	**Giovanni Gonzalez**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1994**
Reporter:	**Lien Phan**	Regulation Reference:	**County GR Policy 40-121, 41-411, MPP 42-708.324**	Created:	**01/19/2018 11:46 AM**
Status:	**System Test**	Impact Analysis:	**[Data Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2021-03-03 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Content Revision 1 approved by Karen Rapponotti on 5/20/2021

Current Design: In the CalSAWS current design, the individuals that are not compliant with WTW/REP requirements have sanctions imposed for WTW/REP programs, which results in a financial penalty for CalWORKs/RCA. When a sanctioned participant is discontinued, and then reapplies or moves to a different case, the sanction imposed does not follow the person to the new case. Therefore, the EDBC eligibility for CalWORKs/RCA in the new case will not apply any sanctions imposed from the previous record. This situation occurs when the WTW/REP sanctions in the previous case did not end. For the WTW/REP programs, the sanction status indicates that the participant will receive financial penalty when CalWORKs/RCA EDBC eligibility is determined.

Request:
1. Allow the users the ability to add or edit WTW and REP type Eligibility Non-Compliance records.
2. Automatically create or update Eligibility Non-Compliance records for WTW/REP program status records that are created or updated through the Online program status page.
3. Modify EDBC Summary page to display sanctioned (WTW/REP) or penalized (Cal-Learn) individuals in the "Sanctions and Penalties" section.
4. Modify EDBC logic to evaluate Eligibility Non-Compliance records instead of program status records when imposing 'FRE' role for WTW and REP sanctioned individuals.
5. Add a batch job that creates Eligibility Non-Compliance records that 'sync up' with 'Sanction' program status records created through batch programs.
6. Update EDBC batch sweep jobs to be triggered off WTW/REP Eligibility Non-Compliance records.
7. Data change to create Eligibility Non-Compliance records for existing 'Sanction' program status records.

Recommendation:
1. Update the Eligibility Non-Compliance Detail page to display WTW and REP types along with the applicable reason options with the ability for users to manually add and edit records.
2. Update the WTW/REP Status Detail page to automatically create or update an Eligibility Non-Compliance record based on the program status record.
3. Update the EDBC Summary page to display and store data in a new EDBC section called "Sanctions and Penalties".
4. Update CW/RCA EDBC logic to populate the "Sanctions and Penalties" section of the EDBC Summary page and impose 'FRE' role based on WTW or REP Eligibility Non-Compliance records.
5. Update CW/RCA EDBC logic to populate the "Sanctions and Penalties" section of the EDBC Summary page based on Cal-Learn program penalty.
6. Add a new batch job that will auto create Eligibility Non-Compliance records to 'sync up' with 'Sanction' status records created by batch programs.
7. Update batch sweep job PB00E179 to trigger EDBC based on Eligibility Non-Compliance records effective next month that were created since the last batch run.
8. Update batch sweep job PB00E181 to trigger EDBC based on Eligibility Non-Compliance records that were 'end dated' since the last batch run.
9. Data change to create Eligibility Non-Compliance records for WTW/REP program individuals with existing 'Sanction' program statuses.

Outreach Description:

Migration Impact Description:	The C-IV counties will be adopting this functionality as part of migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	Add WTW sanctions through program status page.				
Operational Impact:					
Estimate:	**1994**				

Automated Test :	0	Batch/Interfaces :	193	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	470
Fiscal :	132	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	527	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	492
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
Section 1.4
Assumption 6: Systematically created Eligibility Non-Compliance records are created via batch or a 'WTW' or 'REP' status.

No mention of the "Sanctions and Penalties" section not populating for EDBCs ran before SCR.

Section 2.1.3
No mention of update to Eligibility Non Compliance table to include an indicator column

Section 2.2.3
1. Add logic to the WTW Status Detail page and the REP Status Detail page to create an Eligibility Non-Compliance record for the participant when a status of 'Sanction' is set, and the reason is not 'Sanction Cured' or 'Sanction Denied'. This record will only be created if there is not an existing record with the same type and reason, that would be created, with overlapping dates. New Eligibility Non-Compliance records will be created for time periods where the participant has a Sanction, and a current Eligibility Non-Compliance record does not encompass the added Sanction's date range.

1f - End Date – The End Date of the Eligibility Non-Compliance Record. This will be the end date entered for the 'Sanction' status.

3c item vi - New Begin Date – For an 'Exempt', 'Good Cause' and 'Active' status this will be the first of the month following the end date of the added status. The 10-day rule will apply for this scenario. This will occur when the added status overlaps the Begin Date of the current Eligibility Non-Compliance record, but is end dated prior to the Eligibility Non-Compliance record's end date.

Section 2.3.2
No mention of DBCR for adding EDBC PERS child table or updates to EDBC PERS Misc table

Section 2.4.2
1. Update the CW/RCA EDBC logic to update role to 'FRE' and role reason when there exists an Eligibility Non-Compliance record effective for the entire benefit month with a type (WTW or REP) and reason per codes in table CT364 (observing the 10 day notice). This will replace the logic that currently sets the role of 'FRE' and role reason based on the program status record on the WTW or REP program under Employment Services.

Section 2.6.2
1. Create a new Batch Job to:

a. Create a new Eligibility Non-Compliance record if there exists a WTW/REP program sanction status record created by batch since the last successful batch run date that is not being cured/denied and does not have a matching Eligibility Non-Compliance record.
 i. Set the 'Program' value to 'Cash'
 ii. Set the 'Type' to the program of the WTW/REP program sanction record (WTW or REP)
 iii. Set the 'Reason' to the reason of the WTW/REP program sanction record (refer to section 2.1.3.2 for a complete list of Sanction Reasons)
 iv. Set the Begin date to the effective month begin date of the WTW/REP program sanction record (observing the Online 10-day cutoff logic)

Section 2.9.1
In CalSAWS only, create Eligibility Non-Compliance records for WTW and REP program 'sanctioned' individuals starting with the earliest 'Sanction' status record encompassing any status records up to the next 'non sanction' status record. Eligibility Non-Compliance records will be created for all WTW and REP sanctioned individuals so that EDBC can impose fiscal penalties for sanctions added prior to this SCR being implemented.

Section 2.9.2
 1. In CalSAWS only, create an Eligibility Non-Compliance record with the following information:
 a. Program – The type of program ('Cash')
 b. Name – Name of the WTW or REP participant for the Eligibility Non-Compliance record based on Sanction person.
 c. Type – The type for the Eligibility Non-Compliance record (WTW or REP) based on Sanction program.
 d. Reason – The applicable reason for non-compliance for the Eligibility Non-Compliance record based on Sanction reason.
 e. Begin Date – The begin date for the Eligibility Non-Compliance record based on the earliest 'Sanction' status begin date.
 f. End Date –The end date for the Eligibility Non-Compliance record based on the day before the next 'non sanction' status record begin date. Below is the list of 'non sanction' statuses:
  • 'Active' (regardless of status reason)
  • 'Exempt' (regardless of status reason)
  • 'Good Cause' (regardless of status reason)
NOTE: Eligibility Non-Compliance records will not be created for 'Sanction' status records with status reason of '2nd Instance' or '3rd instance'.

Section 2.9.3
 1. WTW –338,488 estimated number of WTW participant status records in CalSAWS.
 2. REP – 978 estimated number of REP participant status records in CalSAWS.

After:
Section 1.4
Updated: Assumption 6 - Systematically created Eligibility Non-Compliance records are created for WTW/REP Sanction statuses added through batch or WTW/ REP program status page.

Added: Assumption 11- For WTW/ REP sanctions and Cal-Learn penalties, the "Sanctions and Penalties" section will not appear for EDBCs ran prior to the implementation of this SCR.

Section 2.1.3
Added: 5. Update Eligibility Non Compliance table to include an indicator column to distinguish systematically created Eligibility Non Compliance records added through batch or WTW/ REP program status page for WTW/ REP Sanction statuses from manually added Eligibility Non Compliance records.
Updated mock ups 2.2.2.1 and 2.2.2.2

Section 2.2.3
Removed: New Eligibility Non-Compliance records will be created for time periods where the participant has a Sanction, and a current Eligibility Non-Compliance record does not encompass the added Sanction's date range.

Added: Also, an eligibility non-compliance record will not be created when the effective begin date of the 'to be created' eligibility non-compliance would be after the end date due to a status of 'Active', 'Good Cause' and 'Exempt' being in effect prior to the eligibility non-compliance effective month.

Added: 1f - End Date – The End Date of the Eligibility Non-Compliance Record. This will behave based on the following:

1. Sanction Status overlaps the Begin Date of an existing 'Active', 'Good Cause' or 'Exempt' status:
   a. For an 'Active' status the eligibility non-compliance record end date will be the last day of the month of the Sanction's end date.
   b. For an 'Exempt' and 'Good Cause' eligibility non-compliance record end date will be the last day of the month prior to the begin date of the existing 'Good Cause' or 'Exempt' status.
   2. Sanction Status overlaps the End Date of the current status and is high-dated:
   a. For an 'Active', 'Exempt' and 'Good Cause' status the eligibility non-compliance record's end date will be high-dated.
3. Sanction Status' date range is within the begin and end date of the 'Active', 'Good Cause' or 'Exempt' status
   a. For an 'Active' status the eligibility non-compliance record end date will be the last day of the month of the Sanction's end date.
   b. For an 'Exempt' and 'Good Cause' the eligibility non-compliance record end date will be the last day of the month prior to the begin date of the created 'Good Cause' or 'Exempt' status.

Removed: 3c item vi – has been removed.

Added: Under Note Section in reference to 3c item vi
   • The begin date of the eligibility non-compliance record will not be updated. User can override EDBC results if needed.

Section 2.3.2
Added: 2. Create a new EDBC PERS child database table that will store data for (WTW/REP) sanctioned individuals for the data listed 2.3.2 item 1. The following attributes will be part of this table:

a. EDBC PERS ID– Person ID of the sanction person captured from the EDBC PERS parent table.

b. TYPE_CODE – This code captures the specific type of compliance record.

c. RSN CODE- This code captures the reason for the non compliance record.

d. BEG_DATE – This captures the begin date of the non compliance record.

e. END_DATE- This captures the end date of the non

Added: 3. Update the EDBC PERS MISC table with the following attributes for capturing begin date and end date for Cal-Learn penalties listed 2.3.2 , item 1: iv and v:
a. BEG_DATE – This captures the begin date of the Cal-Learn penalty.
b. END_DATE- This captures the end date of the Cal-Learn penalty.

Added: Note:
• The 'Sanctions and Penalties' section will display after the implementation of this SCR.
• The 'Sanctions and Penalties' section will only display if there is only a valid WTW/REP sanction and/or Cal-Learn penalty for the benefit month.
• In sorting the records displayed in the 'Sanctions and Penalties' section, the WTW/REP sanctions will be listed before Cal-Learn penalties.

Section 2.4.2
Added to 1: The new logic will be effective from June 1, 2021 benefit month going forward. However, if the EDBC is being run for benefit month prior to June 2021, the previous logic that sets the role of 'FRE' and role reason based on the program status record on the WTW or REP program under Employment Services will be used.

Section 2.6.2
Added to 1a: v. Set 'Systematically Generated Indicator' to 'Y'

Section 2.9.1
Added to Overview: Eligibility Non-Compliance records will be created for WTW and REP sanctions that are effective as of June 2021 benefit month added prior to this SCR being implemented.

Section 2.9.2
Updated: 1. In CalSAWS only, create Eligibility Non-Compliance records for WTW/REP program sanctions that are 'effective' in the June 2021 benefit month going forward (technical note- including sanctions where end date is 06/01/2021 or later) with the following information:

Updated: 1e. Begin Date – The begin date for the Eligibility Non-Compliance record will be the 1st of the 'Effective Month' of the earliest, continuous Sanction status.

Updated: 1d. Reason – The applicable reason for non-compliance for the Eligibility Non-Compliance record based on Sanction reason. If the 'Sanction' status record has a status reason of 'Conversion', use eligibility non-compliance reason of 'Not signing the WtW plan'.

Updated: 1f.End Date – The end date for the Eligibility Non-Compliance record will be based on the following:
i. If Sanction status is followed by 'non sanction' status:
   1. 'Active' (regardless of reason)
   a. If 'Active' status begins the 1st of the month, the end date of the Eligibility Non-Compliance record will be the last day of the prior month of the 'Active' status.
   b. If the 'Active' status begins on a date other than the 1st of the month, the end date of the Eligibility Non-Compliance record will be the last day of the current 'Active' month.
   2.'Good Cause' and 'Exempt (regardless of reason)
   a. If the 'Good Cause' or 'Exempt' status begins after the begin date for the Eligibility Non-Compliance record but not in the same month, the end date of the Eligibility Non-Compliance will be the last day of the month prior to the begin date of the 'Good Cause' or 'Exempt' status.
   b. If the 'Good Cause' or 'Exempt' status begins in the same month of the begin date for the Eligibility Non-Compliance record, then the end date will be the calendar day after the Eligibility Non-Compliance record's begin date.
ii. If the Sanction status is not followed by an 'Active' , Good Cause' or 'Exempt' status then the end date will be high dated.

Updated: NOTE: Eligibility Non-Compliance records will not be created for 'Sanction' status records with status reason of 'Sanction Cured', 'Sanction Denied', '2nd Instance' or '3rd instance'.

Section 2.9.3
Updated: 1. WTW –140,000 estimated number of WTW participant status records in CalSAWS.

Updated: 2. REP – 600 estimated number of REP participant status records in CalSAWS.

2. Estimate Change:
Before:
Total Estimate: 1704
Online ETC 1: 216
Eligibility ETC 1: 150
System Test Support ETC 1: 444
Unallocated Hours: 155

After:
Total Estimate: 1994
Online ETC 1: 364
Eligibility ETC 1: 219
System Test Support ETC 1: 492
Unallocated Hours: 180

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:

Before:

Section 2.9.1
In CalSAWS only, create Eligibility Non-Compliance records for WTW and REP program 'sanctioned' individuals starting with the earliest 'Sanction' status record encompassing any status records up to the next 'non sanction'

status record. Eligibility Non-Compliance records will be created for WTW and REP sanctions that are effective as of June 2021 benefit month added prior to this SCR being implemented.

Section 2.9.2

1. In CalSAWS only, create Eligibility Non-Compliance records for WTW/REP program sanctions that are 'effective' in the June 2021 benefit month going forward (technical note- including sanctions where end date is 06/01/2021 or later) with the following information:

   a. Program – The type of program ('Cash')

   b. Name – Name of the WTW or REP participant for the Eligibility Non-Compliance record based on Sanction person.

   c. Type – The type for the Eligibility Non-Compliance record (WTW or REP) based on Sanction program.

   d. Reason – The applicable reason for non-compliance for the Eligibility Non-Compliance record based on Sanction reason. If the 'Sanction' status record has a status reason of 'Conversion', use eligibility non-compliance reason of 'Not signing the WtW plan'.

   e. Begin Date – The begin date for the Eligibility Non-Compliance record will be the 1st of the 'Effective Month' of the earliest, continuous Sanction status.

   f. End Date – The end date for the Eligibility Non-Compliance record will be based on the following:

   i. If Sanction status is followed by 'non sanction' status:

     1. 'Active' (regardless of reason)

       a. If 'Active' status begins the 1st of the month, the end date of the Eligibility Non-Compliance record will be the last day of the prior month of the 'Active' status.

       b. If the 'Active' status begins on a date other than the 1st of the month, the end date of the Eligibility Non-Compliance record will be the last day of the current 'Active' month.

     2. 'Good Cause' and 'Exempt (regardless of reason)

       a. If the 'Good Cause' or 'Exempt' status begins after the begin date for the Eligibility Non-Compliance record but not in the same month, the end date of the Eligibility Non-Compliance will be the last day of the month prior to the begin date of the 'Good Cause' or 'Exempt' status.

       b. If the 'Good Cause' or 'Exempt' status begins in the same month of the begin date for the Eligibility Non-Compliance record, then the end date will be the calendar day after the Eligibility Non-Compliance record's begin date.

   ii. If the Sanction status is not followed by an 'Active' , Good Cause' or 'Exempt' status then the end date will be high dated.

NOTE: Eligibility Non-Compliance records will not be created for 'Sanction' status records with status reason of 'Sanction Cured', 'Sanction Denied', '2nd Instance' or '3rd instance'.

Section 2.9.3

1. WTW – 140,000 estimated number of WTW participant status records in CalSAWS.

After:

Section 1.3

Added:

10. Create CalSAWS list of current CW/RCA cases for which a data change wasn't done.

11. Create CalSAWS list for CW/RCA Persons with high dated 'Sanction' statuses included in DCR.

Section 1.4

Added:

Assumption 12. DCR to 'end date' high dated sanctions and deregister WTW/REP Programs where the individual meets the following criteria:

   •Participant is currently on a CW/RCA case with a high dated CW/RCA program person status of 'Active', 'Pending', or 'Ineligible' with a WTW/REP program status that is not 'Sanction'.

   •Has a high dated WTW/REP 'Sanction' status from another CW/RCA case.

This will be addressed in a future effort through SCR CA-230358.

Section 2.9.1

In CalSAWS only, create Eligibility Non-Compliance records for WTW and REP program 'sanctioned' individuals starting with the earliest 'Sanction' status record encompassing any status records up to the next 'non sanction' status record. Eligibility Non-Compliance records will be created for WTW and REP sanctions that are effective as

of June 2021 benefit month added prior to this SCR being implemented. Below are some examples to illustrate the data change recommendation. However, most cases in the system have a high dated sanction and should follow example 1 below.

(See attached Content Revision 2 document for examples)

Section 2.9.2
Updated:
 1. In CalSAWS only, create Eligibility Non-Compliance records for WTW/REP program sanctions that are 'effective' in the June 2021 benefit month going forward (Technical Note: includes WTW/REP program sanctions where status end date is 06/01/2021 or later) for a participant, except when the following conditions are met:
 • Participant is currently on a CW/RCA case with a high dated CW/RCA program person status of 'Active', 'Pending', or 'Ineligible' with a WTW/REP program status that is not 'Sanction'.
  • Has a high dated WTW/REP 'Sanction' status from another CW/RCA case.

 2. Eligibility Non-Compliance records will be created with the following information:
 a. Program – The type of program ('Cash')
 b. Name – Name of the WTW or REP participant for the Eligibility Non-Compliance record based on Sanction person.
 c. Type – The type for the Eligibility Non-Compliance record (WTW or REP) based on Sanction program.
 d. Reason – The applicable reason for non-compliance for the Eligibility Non-Compliance record based on Sanction reason. If the 'Sanction' status record has a status reason of 'Conversion', use eligibility non-compliance reason of 'Not signing the WtW plan'.
 e. Begin Date – The begin date for the Eligibility Non-Compliance record will be the 1st of the 'Effective Month' of the earliest, continuous Sanction status.
 f. End Date – The end date for the Eligibility Non-Compliance record will be based on the following:
 i. If Sanction status is followed by 'non sanction' status:
  1.'Active' (regardless of reason)
    a. If 'Active' status begins the 1st of the month, the end date of the Eligibility Non-Compliance record will be the last day of the prior month of the 'Active' status.
    b. If the 'Active' status begins on a date other than the 1st of the month, the end date of the Eligibility Non-Compliance record will be the last day of the current 'Active' month.
   2. 'Good Cause' and 'Exempt (regardless of reason)
    a. If the 'Good Cause' or 'Exempt' status begins after the begin date for the Eligibility Non-Compliance record but not in the same month, the end date of the Eligibility Non-Compliance will be the last day of the month prior to the begin date of the 'Good Cause' or 'Exempt' status.
     b. If the 'Good Cause' or 'Exempt' status begins in the same month of the begin date for the Eligibility Non-Compliance record, then the end date will be the calendar day after the Eligibility Non-Compliance record's begin date.
 ii. If the Sanction status is not followed by an 'Active' , Good Cause' or 'Exempt' status then the end date will be high dated.

NOTE: Eligibility Non-Compliance records will not be created for 'Sanction' status records with status reason of 'Sanction Cured', 'Sanction Denied', '2nd Instance' or '3rd instance'.

Section 2.9.3
Updated: 1. WTW – 90,000 estimated number of WTW participant status records in CalSAWS.

Added: Section 4 -Outreach
4.1 Lists
1. List Name: List of current CW/RCA cases for which a data change wasn't done

List Criteria:
WTW/REP participant meets the following criteria:

• Currently on a CW/RCA case with a high dated CW/RCA program person status of 'Active', 'Pending' or 'Ineligible' with a WTW/REP program status that is not 'Sanction'.

• Has a high dated WTW/REP 'Sanction' status from another CW/RCA case.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program (CW or RCA)
- Active CW/RCA Case Number
- Active Program (CW or RCA)
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region

NOTE:
- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.

- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

2. List Name: CW/RCA Persons With Eligibility Non-Compliance Records Created by DCR

List Criteria:
WTW/REP participants that had eligibility non-compliance records created from DCR in Section 2.9.

Contain the following columns:
- CIN
- First Name
- Last Name
- DOB
- Case Number
- Unit
- Unit Name
- Office Name
- Region
- CW/RCA Worker ID

Note:
- Case number and Worker information listed above for CW/RCA will be from the last 'Active' CW/RCA program case.

Frequency: One-time

The lists will be posted to the following location:
System Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-50303

2. Estimate Change:
Before:
Total Estimate: 1994
Online ETC 1: 364
System Test Support ETC 1: 492
Unallocated Hours: 180

After:

Total Estimate: 2311
Online ETC 1: 539
System Test Support ETC 1: 604
Unallocated Hours: 210

3. Release Change:
N/A

4. Funding Source Change:
N/A

Content Revision Status-3:
Content Revision Description-3:
Content Revision Status-4:
Content Revision Description-4:

[CA-207026] Migrate C-IV Contact Center Functionality

Team Responsible:	**Contact Center**	Assignee:	**Raji Sanuvala**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**3516**
Reporter:	**Roger Perez**	Regulation Reference:		Created:	**03/08/2019 12:59 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	**CO-110**
Committee:	**[IVR & Contact Center]**	Approved by Committee:	**2021-04-28 00:00:00.0**	Other Agency Cross Reference:	**CIV-103540, CIV-103539, CIV-103666, CIV-103667, CIV-103668, CIV-103669, CIV-103670, CIV-103671, CIV-103672, CIV-103673, CIV-103674, CIV-103675, CIV-103676, CIV-103677, CIV-103677, CIV-103678, CIV-103679**

Non-Committee Review:	SCR Approved - Darcy Alexander 1-27-2021 2nd Content Revision Committee Approved 4-28-2021- 4th Content Revision Approved 6-30-2021
Expedite Approval:	
Current Design:	The C-IV County Amazon Connect contact center solution communicates with the C-IV Database for self service information. The custom CCP pulls information from C-IV to validate security rights. And the Call flows mention "4 digit" IVR PINs.
Request:	Migrate the C-IV counties contact center solution to work with the CalSAWS application.

Recommendation:	1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
	  a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
	  b. Update Custom_ResendFormWebserviceLambda to not allow reprinting of forms generated before 9/26/2021.
	  c. Add new Phone Number lookup lambda, and Get Case List lambda
	2. Update Custom CCP.
	  a. Update CCP to check CCPAgent, CCPSupervisor, and CCPMessageSender permissions in CalSAWS.
	  b. Update the CCP Environemnt Variable to open CalSAWS rather than C-IV.
	3. Update the Prompts to remove the "4 digit" IVR PIN reference, and update C4Yourself to BenefitsCal.
	4. Modify the Authentication Method in the IVR to no longer require Case Number as CalSAWS case numbers contain letters.
	  a. See attached Call Flows for details.
	5. Update batch job PO00V141 and the web service to use (844) 859-2100, for E-Signature text messages for all Counties.

Outreach Description:	The IVR/Contact Center Committee has been informed of the change.
Migration Impact Description:	This SCR will migrate the C-IV county's contact center solution to work with the CalSAWS application.
Migration Impact Analysis:	

Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**3516**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	1428	Online :	100	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	632
Tech Arch :	1356	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

 1. Recommendation Change:
Before:
1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
   a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
2. Update the Custom CCP to validate user against CalSAWS
3. Update the IVR PIN Prompt to remove the "4 digit" reference.
4. Update Custom CCP screen-pop environment variables
After:
1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
   a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
   b. Update Custom_ResendFormWebserviceLambda to not allow reprinting of forms generated before 9/26/2021.
   c. Add new Phone Number lookup lambda, and Get Case List lambda.
2. Update the IVR PIN Prompt to remove the "4 digit" reference.
3. Update Custom CCP screen-pop environment variables.

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2: Accepted

Content Revision Description-2:

 1. Recommendation Change:
Before:
1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
   a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
   b. Update Custom_ResendFormWebserviceLambda to not allow reprinting of forms generated before 9/26/2021.
2. Update the IVR PIN Prompt to remove the "4 digit" reference.
3. Update Custom CCP screen-pop environment variables.
After:
1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.

a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
b. Update Custom_ResendFormWebserviceLambda to not allow reprinting of forms generated before 9/26/2021.
c. Add new Phone Number lookup lambda, and Get Case List lambda
2. Update Custom CCP.
a. Update CCP to check CCPAgent, CCPSupervisor, and CCPMessageSender permissions in CalSAWS.
b. Update the CCP Environemnt Variable to open CalSAWS rather than C-IV.
3. Update the Prompts to remove the "4 digit" IVR PIN reference, and update C4Yourself to BenefitsCal.
4. Modify the Authentication Method in the IVR to no longer require Case Number as CalSAWS case numbers contain letters.
a. See attached Call Flows for details.

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: 21.05
After: 21.07

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-3:   Accepted

Content Revision Description-3:

1. Recommendation Change:
Before:
1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
b. Update Custom_ResendFormWebserviceLambda to not allow reprinting of forms generated before 9/26/2021.
c. Add new Phone Number lookup lambda, and Get Case List lambda
2. Update Custom CCP.
a. Update CCP to check CCPAgent, CCPSupervisor, and CCPMessageSender permissions in CalSAWS.
b. Update the CCP Environemnt Variable to open CalSAWS rather than C-IV.
3. Update the Prompts to remove the "4 digit" IVR PIN reference, and update C4Yourself to BenefitsCal.
4. Modify the Authentication Method in the IVR to no longer require Case Number as CalSAWS case numbers contain letters.
a. See attached Call Flows for details.
After:
1. Update the Self Service Lambdas from Java to Node.js to communicate directly with the CalSAWS application database.
a. This includes updating the IVR PIN lambdas to accept 4 and 6 digit PINs.
b. Update Custom_ResendFormWebserviceLambda to not allow reprinting of forms generated before 9/26/2021.
c. Add new Phone Number lookup lambda, and Get Case List lambda
2. Update Custom CCP.
a. Update CCP to check CCPAgent, CCPSupervisor, and CCPMessageSender permissions in CalSAWS.
b. Update the CCP Environemnt Variable to open CalSAWS rather than C-IV.
3. Update the Prompts to remove the "4 digit" IVR PIN reference, and update C4Yourself to BenefitsCal.
4. Modify the Authentication Method in the IVR to no longer require Case Number as CalSAWS case numbers contain letters.
a. See attached Call Flows for details.
5. Update batch job PB00A400 and the web service to use (844) 859-2100, for E-Signature text messages for all Counties.

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After: N/A

	4. Funding Source Change: Before: N/A After: N/A
Content Revision Status-4:	Pending CCB
Content Revision Description-4:	1. Recommendation Change: Before: 1.3 Overview of Recommendations 5. Update batch job PB00A400 and the web service to use (844) 859-2100, for E-Signature text messages for all Counties. Recommendation #6 did not exist. After: 1.3 Overview of Recommendations 5. Update batch job PO00V141 and the web service to use (844) 859-2100, for E-Signature text messages for all Counties. 6. Update the logic to set the Customer Reporting type code to 'TM' for the MC 176 TMC when the form is generated from Template Repository. Before: 2.5.1 Overview The real-time web service is responsible for sending the initial text when "Text" is selected for 'Signature Capture Type' in the Electronic Signature page. The CalSAWS Text Messaging solution sends an English or Spanish text message to the customer with phone numbers for customers to contact in case of questions. Batch Job PB00A400 sends reminder texts to the customer if the E-Signature process is not. Update both the web service and batch job to use one phone number for all counties, including Los Angeles County. After: 2.5.1 Overview The real-time web service is responsible for sending the initial text when "Text" is selected for 'Signature Capture Type' in the Electronic Signature page. The CalSAWS Text Messaging solution sends an English or Spanish text message to the customer with phone numbers for customers to contact in case of questions. Batch Job PO00V141 sends reminder texts to the customer if the E-Signature process is not. Update both the web service and batch job to use one phone number for all counties, including Los Angeles County. Before: 2.5.2 Description of Changes 2. Update batch job PB00A400 which sends text messages for incomplete E-Signature After: 2.5.2 Description of Changes 2. Update batch job PO00V141 which sends text messages for incomplete E-Signature Before: Section 2.6 did not exist. After: Added Section 2.6 to update the logic to set the Customer Reporting type code to 'TM' when the MC 176 TMC is generated from Template Repository. 2. Estimate Change: Before: Client Correspondence ETC 1: 0 Client Correspondence ETC Total: 0 After: Client Correspondence ETC 1: 20 Client Correspondence ETC Total: 20 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-207312] DDID 1476, 1775, 2303 - Consolidate Central Print process for all 58 Counties

Team Responsible:	**Client Correspondence**	Assignee:	**Pramukh Karla**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Rainier Dela Cruz**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**858**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**03/15/2019 10:03 AM**
Status:	**System Test**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Karen J.Rapponotti approved it on 3/4/2021

Current Design: Currently in C-IV, there are three mailing priorities: 0, 1, or 4. Priority 0 is used for the SAR7/SAR2 form, priority 4 is used for the redetermination (RE) packets, and other forms and Notices of Action (NOAs) are assigned priority 1. There is a batch process for each of the mailing priority to bundle forms and NOAs together.

In CalSAWS, there are ten mailing priorities, from 0 to 9. Priority 0 is used for the SAR7/SAR2 form, priority 2 is used for the PA 6049 form, and priority 3 is used for the PA 320 form. Priority 4 is used for the redetermination (RE) packets and priority 5 are used for the MC 176 TMC form. For priorities 6 and 7, they are used for controlled forms. A prepaid envelope is included with priority 6 forms and a non-prepaid envelope is included with priority 7 forms. Priority 8 is used for MAGI NOAs and priority 9 is used for Department of Family and Children Services (DCFS) Blue Voucher. Other forms and NOAs are assigned priority 1. Like C-IV, there is a batch process for each of the mailing priority to bundle the forms and NOAs together. However, they currently only run for Los Angeles County.

Request: Consolidate the Central Print process for all 58 counties by consolidating the mailing priorities and replicating the existing bundling batch processes in CalSAWS for the migration counties.

Recommendation:

1. Update the mailing priority for forms and NOAs.

2. Schedule the bundling and print file batch processes for the C-IV Counties.

3. Create new bundling and print file batch processes for the CalWIN Counties.

4. Update the bundling batch property to increase the maximum page limit for the flat mail and standard mail envelopes.

5. Update the naming convention for the bundles to not include the agency code for the migration counties.

6. Update the Generate NOA batch processes to run for all counties.

7. Schedule the print file transfer batch processes for the C-IV Counties.

8. Create the print file transfer batch processes for the CalWIN Counties

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **858**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	649
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	194
Tech Arch :	15	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
1. Update the mailing priority for forms and NOAs.

2. Schedule the bundling and print file batch processes for the C-IV Counties.

3. Create new bundling and print file batch processes for the CalWIN Counties.

4. Update the bundling batch property to increase the maximum page limit for the flat mail and standard mail envelopes.

5. Update the naming convention for the bundles to not include the agency code for the migration counties.

6. Conduct central print testing with the new CalSAWS print vendor.

After:
1. Update the mailing priority for forms and NOAs.

2. Schedule the bundling and print file batch processes for the C-IV Counties.

3. Create new bundling and print file batch processes for the CalWIN Counties.

4. Update the bundling batch property to increase the maximum page limit for the flat mail and standard mail envelopes.

5. Update the naming convention for the bundles to not include the agency code for the migration counties.

6. Update the Generate NOA batch processes to run for all counties.

7. Update the location of the insertion barcode to match the C-IV location.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
7. Update the location of the insertion barcode to match the C-IV location.

After:
7. Add a new 2D QR insertion barcode on the upper left edge of the document, like the insertion barcode in C-IV.

8. Schedule the print file transfer batch processes for the C-IV Counties.

9. Create the print file transfer batch processes for the CalWIN Counties

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:	Accepted
Content Revision Description-3:	1. Recommendation Change:

Before:
1. In Section 2.1.2, it did not have a recommendation to move the following form and packets from mailing priority 04 to 05 for the Migration Counties: CF 285, CalFresh Recertification Packet, CalWORKs Redetermination Packet, CalWORKs/CalFresh RE Packet, MAGI RE Packet, TNB 4 Recertification Packet.

2. In Section 2.5.2 and 2.8.2, it did not have a recommendation to add the print file transfer batch jobs for mailing priority 5 for the Migration Counties.

3. In Section 2.9.2, it did not have a recommendation to add the maximum page limit for the half size and full size flat mail envelopes.

4. In Section 2.10.2, it did not have a recommendation to insert the names of the packet in Redetermination Bundle Names Codes Table (CT 10448) for the CF RE, CW RE, and CW/CF RE Packets for the Migration Counties and a recommendation to update the outgoing envelope type for mailing priority 09.

5. In JIRA and Section 1.3, Recommendation #7 exist to add the new 2D QR insertion barcode.

After:
1. Section 2.1.2 has a recommendation to move the following form and packets from mailing priority 04 to 05 for the Migration Counties: CF 285, CalFresh Recertification Packet, CalWORKs Redetermination Packet, CalWORKs/CalFresh RE Packet, MAGI RE Packet, TNB 4 Recertification Packet.

2. Section 2.5.2 and 2.8.2 have a recommendation to add the print file transfer batch jobs for mailing priority 5 for the Migration Counties.

3. Section 2.9.2 has a recommendation to add the maximum page limit for the half size and full size flat mail envelopes.

4. Section 2.10.2 has a recommendation to insert the names of the packet in Redetermination Bundle Names Codes Table (CT 10448) for the CF RE, CW RE, and CW/CF RE Packets for the Migration Counties and has a recommendation to update the outgoing envelope type for mailing priority 09.

5. Recommendation #7 has been removed.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-4:	Pending CCB
Content Revision Description-4:	1. Recommendation Change:

Before:
Section 2.1.2.3 did not have a recommendation to update the outgoing envelope for the CF 285 from standard mail to flat mail.

Recommendation #8 did not exist.

After:

Section 2.1.2.3 has a recommendation to update the outgoing envelope for the CF 285 from standard mail to flat mail.

8. Add additional Generate Dynamic Form batch processes.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

[CA-215168] DDID 2669 FDS: Non State Forms - Add State Form GEN 201

Team Responsible:	**Client Correspondence**	Assignee:	**Nagesha S**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Suresh Mullaguri**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**72**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/02/2020 04:58 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Currently PA 2418B - IEVS-IFDS/NHR Statement Regarding Employment for Discontinued Participants existing in CalSAWS and generated from Template Repository, IEVS Integrated Fraud Detection System Abstract Page and via Batch.

Request:
1) Implement State Form GEN 201. (See attached forms)
2) This form will be available in the Template Repository.
3) Update the IFDS batch job that generates the PA 2418B form to generate the GEN 201 instead.
4) Hide the PA 2418B form in the Template Repository for all counties.
5) Relabel the button and update the trigger on the IEVS Pages to generate the GEN 201 instead of the PA 2418B.

Note: Please mask the first 5 digits of the SSN and only display the last 4 digits. (Ex: XXX-XX-1234)

Recommendation:
1. Add the GEN 201 – Income Verification form (08/2020) to CalSAWS.
2. Remove PA 2418B - IEVS-IFDS/NHR Statement Regarding Employment for Discontinued Participants form from CalSAWS Template Repository.
3. Update 'PA 2418B' button on IEVS Integrated Fraud Detection System Abstract to 'Generate GEN 201' and generate GEN 201 form (08/2020).

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A - DD&I Requirement

Operational Impact:

Estimate: **72**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	22	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	10
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: GEN 201 Form not populating Employer information and other fields when generated by batch or from IEVS Abstract Page. After: GEN 201 Form now populates Employer information and other fields when generated by batch or from IEVS Abstract Page. After this SCR implementation, Existing PA 2418B Forms Name and Form Number will be displayed as GEN 201 Form Name and Form Number in CalSAWS. Refer Content revision design document attached to SCR (CA-215168 DDID 2669 GEN 201 Detail Design Content Revision 1.docx). 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-2:	
Content Revision Description-2:	
Content Revision Status-3:	
Content Revision Description-3:	
Content Revision Status-4:	
Content Revision Description-4:	

1. Recommendation Change:

[CA-215665] DDID 2314 FDS: GA GR Rules Phase 1 Online changes (Batch 1/2/3) , Batch 1 (11 Rules) - Non-Financial Rules and corresponding NOA Reasons

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Peterson Etienne**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**7862**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/17/2020 11:22 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:	**2020-10-01 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved - K. Rapponotti 10/07/20

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GA program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A new CalWIN GA GR solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the household composition and Non-financial functionality for the new solution

Recommendation:
1. Add all the required Data Collection elements to implement the Household and Nonfinancial functionalities for the new solution
2. Create new Admin Summary and Detail pages that can be accessed in Admin tools by the County Admin staff
3.   Create a new daily Admin update batch job
4.   DCR to update Issuance Thresholds for CalWIN Counties
5 A new set of Admin detail pages, Rules and NOA triggers will be added for the below Non-Financial Rules

1. QC Audit
2. Liens
3. Sanction
4. Fleeing Felon
5. Fraud Prevention
6. Drug Felon
7. Voluntary Quit
8. Striker
9. Job Termination and Refusal
10. Drug and Alcohol Treatment
11. Employment Status

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:

Alternative Procedure Description: The following CalWIN rules, batch and NOA tiggers related to the Household Compistion and Non-Financial ruleset will not be migrated into CalSAWs.
1. Citizenship/Non-Citizen Status
2. Undocumented Non-Citizen
3. Adult/Child Determination
4. Begin Date of Aid
5. Marital Status

6. Sponsored Non-Citizen Cert Period
7. Amount of GA Support
8. Budget
9. Identity Check
10. Included Individuals

Operational Impact:
Estimate: **7862**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	947
DBA :	0	Design :	2146	Eligibility :	2784
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	431	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	800
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

Before: Missing condition for 2.29.3.1 triggering the status reason 'Failed to comply: QC' and There was 2 additional conditions for 2.29.3.2. triggering the status reason 'Failed to comply: Audit'.
The status reason 'Refused Job (recipient) states that there is A and B conditions

After: Added additional conditions for 2.29.3.1 triggering the status reason 'Failed to comply: QC' and removed 2 conditions for 2.29.3.2. triggering the status reason 'Failed to comply: Audit'
Fixed grammar for the rule EDX105C003.
Updated Section 4 Migration impact to exclude LA GA/GR program from being modified.

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

[CA-216432] Updates to MAGI, Non-MAGI, and Mixed Medi-Cal Prepopulated RE Packets

- Resolved: 07/13/2021 04:43 AM

Team Responsible:	**Client Correspondence**	Assignee:	**Narendar Sabbani**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Rainier Dela Cruz**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**3307**
Reporter:	**Amy Gill**	Regulation Reference:	**ACWDL 20-21, MEDIL I 20-39**	Created:	**05/18/2020 11:45 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Virginia C. Bernal**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Correspondence, Medi-Cal/CMSP]**	Approved by Committee:	**2021-02-19 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Karen J.Rapponotti approved it on 3/4/2021
Current Design:	Currently in CalSAWS, there are multiple RE packets available in the Template Repository and are also sent out through the automated batch processes. The following packets are available in the system: MC Redetermination Packet, MC Packet, MAGI MC Packet, Mixed MC RE Packet, MC LTC Packet, MSP Packet, MC 604 IPS Packet, Pre-ACA MC RE Packet.
	In C-IV, there are also multiple RE packets available in Template Repository and sent out through the automated batch processes. However, these packets will not be migrated over to the CalSAWS system. The Migration Counties will use the new packets once the counties go live in CalSAWS.
Request:	Update the MAGI MC Packet, MC Packet, and Mixed MC RE packet with the pre-populated forms provided by ACWDL 20-21 and update the packet names to MAGI RE Packet, Non-MAGI RE Packet and Mixed Household RE Packet.
Recommendation:	1. Remove the following redetermination packets from Template Repository and associated batch processes: MC Redetermination, MC LTC Packet, MSP Packet, MC 604 IPS Packet and Pre-ACA MC RE Packet.
	2. Update the MC 216 form to the 10/20 revision.
	3. Update the MC 210 RV form to the 10/20 revision.
	4. Add the MC 217 (10/20) form.
	5. Update the MC 003 form to the 11/12 revision.
	6. Update the PUB 13 to the to the 08/20 revision.
	7. Update the PUB 183 to the 09/15 revision and the PUB 184 to the 01/17 revision.
	8. Update the MC 216 form in the existing MAGI MC Packet for Los Angeles County and update the name of the packet to MAGI RE Packet.
	9. Add a new MAGI RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 216, MC 019, MC 219, MC 372, PUB 13, PUB 183/PUB 184 and MC 003.
	10. Update the MC 210 RV form in the existing MC Packet for Los Angeles County and update the packet name to Non-MAGI RE Packet.
	11. Add a new Non-MAGI RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 210 RV, MC 019, MC 219, MC 372, MC 007, DHCS 7077, DHCS 7077-A, PUB 13, PUB 183/PUB 184 and MC 003.

12. Update the existing Mixed MC RE Packet to use the new MC 217 form for Los Angeles County and update the packet name to Mixed Household RE Packet.

13. Add a new Mixed RE Packet for the Migration Counties to CalSAWS. The packet will contain the following forms: MC 217, MC 019, MC 219, MC 372, MC 007, DHCS 7077, DHCS 7077-A, PUB 13, PUB 183/PUB 184 and MC 003.

14. Create a new batch process to send out the MAGI RE packet for the Migration Counties.

15. Create a new batch process to send out the Non-MAGI RE packet for the Migration Counties.

16. Create a new batch process to send out the Mixed RE packet for the Migration Counties.

17. Update the existing batch process that sends out MAGI, Non-MAGI, and Mixed RE packet to remove references to the packets that are being removed.

18. Update the MAGI Discontinuance for Eligibility Determination Request (EDR) batch process to look for the MAGI RE packet and Mixed Household RE packet for both Los Angeles County and Migration Counties.

19. Update the reprint functionality to prevent the MC RE packets that will be removed to be reprinted centrally and locally.

Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**3307**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	55	CalHEERS Test :	899	Client Correspondence :	2337
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	16.0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change:

1. Recommendation Change:
Before:
Adding recommendation #19.

After:
19. Update the reprint functionality to prevent the MC RE packets that will be removed to be reprinted centrally and locally.

2. Estimate Change:
Before:
Client Correspondence ETC 1: 1,914
Client Correspondence ETC Total: 2297

	After: Client Correspondence ETC 1: 1,934 Client Correspondence ETC Total: 2317 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: Before: Section 2.10.2, 2.12.2, and 2.14.2 of the design document did not have a recommendation to include the NVRA VPF (Voter Preference Form) in the MAGI RE, Non-MAGI RE, and Mixed Household RE packets. After: Section 2.10.2, 2.12.2, and 2.14.2 of the design document have a recommendation to include the NVRA VPF (Voter Preference Form) in the MAGI RE, Non-MAGI RE, and Mixed Household RE packets. 2. Estimate Change: Before: Client Correspondence ETC 1: 1,934 Client Correspondence ETC Total: 2317 After: Client Correspondence ETC 1: 1,954 Client Correspondence ETC Total: 2337 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	Before: Section 2.16.2 had recommendations to update the MC RE catch-up batch jobs. Section 2.8.2.2 had a recommendation to update the PUB 183/184 in the CF RE Packet. After: Section 2.16.2 no longer has recommendations to update the MC RE catch-up batch jobs. Section 2.8.2.2 no longer has a recommendation to update the PUB 183/184 in the CF RE Packet and added a note that the CF RE Packet does not contain the PUB 183/184. 2. Estimate Change: Before: Client Correspondence ETC 1: 1,954 Client Correspondence ETC Total: 2,337 CalHEERS Test ETC 1: 230 CalHEERS Test ETC Total: 899 After: Client Correspondence ETC 1: 1,979 Client Correspondence ETC Total: 2,362 CalHEERS Test ETC 1: 315 CalHEERS Test ETC Total: 984 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before:

[CA-219391] DDID 2629 FDS: Non State Forms - Migrate CSF 142 IVR Functionality

- Resolved: 03/28/2021 12:38 PM

Team Responsible:	**Client Correspondence**	Assignee:	**Guangyu (Grace) Ji**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**226**
Reporter:	**Harish Katragadda**	Regulation Reference:		Created:	**09/02/2020 10:44 AM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	D. Alexander Approved SCR 3/23/2021
Expedite Approval:	Approved by Karen J.Rapponotti on 2/22/2021
Current Design:	CSF 142 is the Verification of Benefits form which was formerly GEN 2000 - Passport to Services form. The existing functionality in the C-IV system allows the participant to request the CSF 142 form through IVR.
Request:	Migrate the IVR functionality for CSF 142 form to CalSAWS.
Recommendation:	1. Add a CalSAWS IVR Client endpoint. 2. Update the IVR call flow to update the GEN 2000 - Passport to Services to CSF 142 - Verification of Benefits. 3. Implement the Business logic to generate the GEN 2000 form from CalSAWS.
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**226**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	62
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	53	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	63	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: Before: Task creation details does not exist for the scenario where CSF 142 form is not successfully generated. After: Task creation details are added for the scenario where the CSF 142 form is not successfully generated.
Content Revision Status-2:	Accepted

Content Revision Description-2:	Release Change: Before: 21.05 After: 21.07
Content Revision Status-3:	Accepted
Content Revision Description-3:	Estimate Change: Before: Client Correspondence ETC 2: 0 After: Client Correspondence ETC 2: 20
Content Revision Status-4:	Pending CCB
Content Revision Description-4:	1. Recommendation Change: Before: English form does not generate along with the Threshold form. After: The form generates in English when the form is requested in any available Threshold language. 2. Estimate Change: Before: Client Correspondence ETC1: 42 System Test ETC 2: 0 After: Client Correspondence ETC 2: 62 System Test ETC 2: 5

[CA-219596] Add validation to Transaction Detail page Effective Month field

- Resolved: 07/13/2021 04:50 PM

Team Responsible:	**Fiscal**	Assignee:	**Rabia Mukhi**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**84**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**09/10/2020 06:45 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Collections]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval:

Current Design: Recovery Account Transaction Detail page field 'Effective Month' does not have any validation to ensure the date entered is not several months (or years) in the future.

Request: Prevent users from entering an Effective Date that is greater than one month in the future.

Recommendation:
1. On the Recovery Account Transaction Detail page, add a validation message that will prevent users from entering an Effective Date that is more than one month in the future.
2. Data Change any existing Transaction Detail records where the Effective Date is greater than the month after this SCR is implemented, to be the month after this SCR is implemented.

Outreach Description:

Migration Impact Description: C-IV feedback has been addressed and the design has been approved through the Fiscal Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: N/a

Operational Impact:

Estimate: **84**

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	48	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	19
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
Section 2.2.2
1. Data Change any existing Transaction Detail records where the Effective Date is greater than the month after this SCR is implemented, to be the month after this SCR is implemented.

Example: If the record's effective date is 10/1/2021 (or any date after 08/01/2021), and this SCR will be implemented in 21.07, set the effective date to 08/01/2021.
Note: Please see JIRA or Section 3, Supporting Documents, for an excel list of the records that will be updated.

After:
Section 2.2.2
1. Data Change any existing Recovery Account Transaction Detail records where the Effective Date is greater than the month after this SCR is implemented, to be the month after this SCR is implemented.

Example: If the record's effective date is 10/1/2021 (or any date after 08/01/2021), and this SCR will be implemented in 21.07, set the effective date to 08/01/2021.
Note: Please see JIRA or Section 3, Supporting Documents, for an excel list of the records that will be updated.
2. Data Change any existing Recovery Account Transactions records where the following fields are blank.
a. Posted Date
i. Data change to the date Los Angeles converted to LRS (9/26/2015).
b. Effective Month
i. Data change to the month after this SCR is implemented.

2. Estimate Change:
Before:
Fiscal ETC 1: 44
Fiscal ETC 2: 4
Fiscal Total Hours: 48

System Test Support ETC 1: 19
System Test Support Total Hours: 19

After:
Fiscal ETC 1: 44+28 = 72
Fiscal ETC 2: 4
Fiscal Total Hours: 48 + 28 = 76

System Test Support ETC 1: 19+ 12 = 31
System Test Support Total Hours: 19 + 12 = 31

Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After:

[CA-220977] Rekey Nuance Voice Biometrics Speaker ID, and Migrate Predictive Handling Batch Job

- Resolved: 07/13/2021 05:18 PM

Team Responsible:	**Contact Center [21.07]**	Assignee:	**Pramod Ramesh**	SPG Status:	**No**
Fix Version/s:		Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**999**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**10/16/2020 02:07 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**County Purchase**
Project Phase (SCR):	**Migration**	Migration Impact:	**Yes**	Funding Source ID:	**CSC Support**
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:	Darcy Alexander 2-22-2021 SCR Approved
Expedite Approval:	
Current Design:	The Nuance Voice Biometrics solution is housed in the C-IV Datacenter.
Request:	Migrate the Nuance Voice Biometrics servers to AWS EC2
Recommendation:	

1. Update Nuance Voice Print ID's to match rekeyed C-IV PERS_IDs
    a. The PERS_ID matches the Nuance Speaker ID so these need to match following the rekey
2. Migrate Predictive Handling Batch Job
    a. Updates are made to the following tables.
        i. AGGRUSR.PRDTVE_HANDL_DATA
        ii. AGGRUSR.PRDTVE_HANDL_WEIGHT
    b. Update PERS_ID in PRDTVE_HANDL_DATA to have rekeyed values.
    c. Install R on batch server to enable running R scripts.
    d. Make any needed changes to Predictive Handling scripts for updating Predictive Handling weights for a more accurate prediction.

Outreach Description:	
Migration Impact Description:	This will migrate the Nuance Voice Biometrics solution from on-prem in C-IV to the AWS Cloud.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**999**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	56
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	575	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	158
Tech Arch :	170	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Accepted

Content Revision Description-1:	1. Recommendation Change: Before: Recommendation to generate the CSF 105 form through IVR is not available. After: Recommendation is added to implement business logic to be able to generate the CSF 105 form though IVR. 2. Estimate Change: Before: Client Correspondence ETC 1: 0 System Test ETC 2: 0 After: Client Correspondence ETC: 36 System Test ETC 2: 14 3. Release Change: Before: 21.05 After: 21.07 4. Funding Source Change: Before: N/A After: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: Build clarifications are added as part of the Content Revision 2. The updates can be found in the 'CA-220977 - Rekey Nuance Voice Biometrics Speaker ID and migrate Predictive Handling Batch Job Content Revision 2.docx'
Content Revision Status-3:	Accepted
Content Revision Description-3:	Estimate Change: Before: Client Correspondence ETC 2: 0 After: Client Correspondence ETC 2: 20
Content Revision Status-4:	Pending CCB
Content Revision Description-4:	1. Recommendation Change: Before: English form does not generate along with the Threshold form. After: The form generates in English when the form is requested in any available Threshold language. 2. Estimate Change: Before: Client Correspondence ETC1: 36 System Test ETC 3: 0 After: Client Correspondence ETC 2: 56 System Test ETC 3: 5

[CA-226861] Update EDBC Summary Related Cases section to display County Name instead of County Code

- Resolved: 07/12/2021 10:33 AM

Team Responsible:	**Eligibility**	Assignee:	**Sabrina Rocha**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**76**
Reporter:	**Ritu Chinya**	Regulation Reference:		Created:	**03/29/2021 02:19 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**2021-04-29 00:00:00.0**	Other Agency Cross Reference:	

Non-Committee Review:	
Expedite Approval:	Approved - Karen Rapponotti 05/03/21
Current Design:	Currently, when the EDBC fails for the reason of "Gets Duplicate Aid", it shows the related cases and the "County Code" of the case in the "Related Cases" Section of the Individual Detail page.
Request:	In order to make the "Related Cases" Section of the Individual Detail page more readable to the user, the request is to update the display to show "County Name" instead of "County Code".
Recommendation:	Update display of the Individual Detail page to show "County Name" instead of "County Code" under "Related Cases" Section.
Outreach Description:	
Migration Impact Description:	The C-IV counties will be adopting this functionality as part of migration.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**76**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	34
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	37
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: 1. Overview CalSAWS currently displays "County Code" in the "Related Cases" section of the Individual Detail page when the EDBC fails due to duplicate aid on another case. In order to make this display more readable to the user, this SCR

will update the "Related Cases" Section of the Individual Detail page to show "County Name" instead of "County Code".

Section 1.1 Current Design
Currently, when the EDBC fails for the reason of "Gets Duplicate Aid", it shows the related cases and the "County Code" of the case in the "Related Cases" Section of the Individual Detail page as shown below:

Section 2.1.2 Description of Changes
1. Display "County Name" in the "Related Cases" section of the Individual Detail page when the EDBC fails for the reason of "Gets Duplicate Aid".

Section 3.1 Project Requirements - How Requirement Met
The SCR will update the display to show "County Name" in the "Related Cases" section of the Individual Detail page when the EDBC fails due to duplicate aid on another case to make it more readable for the user.

After:

Updated -1. Overview
CalSAWS currently displays "County Code" in the "Related Cases" section of the Individual Detail page when related cases are displayed. In order to make this display more readable to the user, this SCR will update the "Related Cases" Section of the Individual Detail page to show "County Name" instead of "County Code".

Updated -Section 1.1 Current Design
Currently, when the EDBC shows related cases, for example, for the fail reason of "Gets Duplicate Aid", it shows the related cases and the "County Code" of the case in the "Related Cases" Section of the Individual Detail page as shown below:

Updated - Section 2.1.2 Description of Changes
1. Display "County Name" in the "Related Cases" section of the Individual Detail page when related cases are displayed in the "Related Cases" section.

Updated -Section 3.1 Project Requirements - How Requirement Met
The SCR will update the display to show "County Name" in the "Related Cases" section of the Individual Detail page when related cases display to make it more readable for the user

2. Estimate Change: N/A
Before:
After:

3. Release Change: N/A
Before:
After:

4. Funding Source Change: N/A
Before:
After:

Content Revision Status-2:
Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

[CA-226923] Update CMIPS Batch Jobs for Migration Counties

Team Responsible:	**Batch/Interfaces**	Assignee:	**Edgars Reinholds**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.08.19**	Expedite Changes:	**No**	Estimate:	**296**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**03/30/2021 05:17 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Approved by Carlos Zepada 4/23/2021

Expedite Approval:

Current Design:
During Batch Regression Test, several CMIPS batch jobs were identified as not running for C-IV counties due to missing BPCR/BSCRs or Los Angeles County specific logic that needs to be updated to work for all counties.

Request:
Update specified CMIPS Batch jobs to run for the appropriate counties.

Recommendation:
Update the below Case Management, Information and Payrolling System (CMIPS) interface jobs so that county-specific logic only runs for Los Angeles County, and so that the jobs can run for all counties
1. PBXXC408
2. PBXXC409
3. PBXXC411
4. PIXXC601

Outreach Description:

Migration Impact Description:
Batch Property and Scheduling updates in CalSAWS to allow batch jobs to run for specified counties.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **296**

Automated Test :	0	Batch/Interfaces :	212	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	84
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:
Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
Batch job PBXXC411:
Update the following logic in CMIPS interface job PBXXC411 to run for Los Angeles County only.

a. Update the method checkAndLinkReferral() that sets the referral status to 'Accepted' ,the communication indicator to 'Yes' and links the referral to a worker in CalSAWS to be applicable to Los Angeles County only.
b. Update the method prepLinkReferralToCIVCase() in CalSAWS that links that IHSS Referral to a worker on a case to be applicable to Los Angeles County only.
c. Update the logic to create an IHSS case when one does not exist in the createReferral() method in CalSAWS to be applicable to Los Angeles County only.
d. Update the method updateIhssInformation() in CalSAWS that inserts the IHSS physical address in IHSS_ADDR table, primary applicant information into IHSS_PERS table and IHSS social worker information in IHSS_WRKR table if the information does not exist in the tables to be applicable to Los Angeles County only.
e. Update the execute() method logic in CalSAWS that creates the CMIPS task 'CMIPSII inbound task 'for the processed transactions to be applicable to Los Angeles County only.
'CMIPSII inbound task- 'A transaction was received from CMIPS II indicating a potential change to income and/or resource information. Review and take appropriate action.'

After:
Batch job PBXXC411:
a. Update the method checkAndLinkReferral() that sets the referral status to 'Accepted' ,the communication indicator to 'Yes' and links the referral to a worker in CalSAWS to be applicable to Los Angeles County only.
b. Update the method prepLinkReferralToCIVCase() in CalSAWS that links that IHSS Referral to a worker on a case to be applicable to Los Angeles County only.
c. Update the logic to create an IHSS case when one does not exist in the createReferral() method in CalSAWS to be applicable to Los Angeles County only.
d. Update the method updateIhssInformation() in CalSAWS that inserts the IHSS physical address in IHSS_ADDR table, primary applicant information into IHSS_PERS table and IHSS social worker information in IHSS_WRKR table if the information does not exist in the tables to be applicable to Los Angeles County only.
e. Update the execute() method logic in CalSAWS that creates the CMIPS task 'CMIPSII inbound task 'for the processed transactions to be applicable to Los Angeles County only.
'CMIPSII inbound task- 'A transaction was received from CMIPS II indicating a potential change to income and/or resource information. Review and take appropriate action.'
f. Add the logic to log error codes 'Match not linked to IHSS' and 'No IHSS referral' when there is a IHSS case number match but there is no IHSS referral with Active or Pending status and communication indicator is 'Y' in the processTransaction() method and make it applicable to the 57 migrating counties only.

2. Estimate Change:
Before: N/A
After: N/A

3. Release Change:
Before: N/A
After:N/A

4. Funding Source Change:
Before:N/A
After:N/A

Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-228950] Update to Reprint Functionality

Team Responsible:	**Client Correspondence**	Assignee:	**Quynh Nguyen**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Rainier Dela Cruz**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.09.16**	Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Rainier Dela Cruz**	Regulation Reference:		Created:	**05/19/2021 05:31 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:
Maria Arceo - 05/28/2021

Expedite Approval:

Current Design:
As part of CA-200332, the reprint centrally button is hidden if the document date of a centrally printed correspondence is before a county's Go-Live date in CalSAWS. The Go-Live date is stored in the 'Go-Live Date' column in the County Code codes table (CT15).

Request:
The Go-Live date that is stored in the column in the County Code codes table for the C-IV Migration Counties is the date when the each of the counties went live in the C-IV system. As a result, the Reprint Centrally button will display on the Document Detail page for centrally printed correspondence that have the document date prior to the go-live of the C-IV Migration Counties in CalSAWS.

Recommendation:
1. Add a new Reprint Date column in the County Code codes table (CT15) and populate the column with the '27-SEP-2021' for the C-IV Migration Counties and '31-MAY-2010'.

2. Update the logic that displays the Reprint Centrally button in Document Detail to look at the new Reprint Date column in the County Code codes table. If the document date is prior to the date stored in the column for a centrally printed document, do not display the Reprint Centrally button.

Outreach Description:

Migration Impact Description:
The Migration Counties will be inheriting this functionality at migration.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	36
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	14
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:
Pending CCB

Content Revision Description-1:	1. Recommendation Change: Before: 1. Add a new Reprint Date column in the County Code codes table (CT15) and populate the column with the '27-SEP-2021' for the C-IV Migration Counties and '31-MAY-2010'. After: 1. Add a new Reprint Date column in the County Code codes table (CT15) and populate the column with the '27-SEP-2021' for the C-IV Migration Counties and '31-MAY-2010' for Los Angeles County. 2. Estimate Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After:

[CA-214915] DDID 2251,2241 FDS: Task Mgt - Task Successors and Action Steps

Team Responsible:	**Online**	Assignee:	**Alex Rodriguez**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1469**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 6/4/2021

Current Design: The CalSAWS System contains a series of Task pages allowing county staff to view, manage and work tasks.

Request: Update Task Management functionality within the CalSAWS System to allow configuration of Task Action Steps and resulting Task Type dependencies.

Recommendation:
1. Update the Task Type Detail and Task Sub-Type Detail pages to allow configuration of Action Steps.
2. Update the Task Type Detail and Task Sub-Type Detail pages to allow configuration of Resulting Task information to be evaluated at Task completion.
3. Add a new page to display Task Type/Sub-Type Dependencies.
4. Update Task Detail pages to consider and display Action Step information for a Task when available.
5. Update the Position Detail page to allow configuration a Position to be required to complete Task Action Steps.

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1469

Automated Test :	0	Batch/Interfaces :	86	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	1044	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	339
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
• Added validations to Task Type Detail and Task Sub-Type Detail pages
• Updated mockups of Task Type Detail and Task Sub-type Detail pages

End Content Revisions