

## CalSAWS CCB Agenda

<b>DATE</b>	07/08/2021
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Teams Virtual Meeting
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CIV-108564	CA-230003	2021 Meds Recon schedule needs to be updated for C-IV migration	Batch Operations	20	C-IV M&O	Production Deployment	21.06.17
21.05	CIV-108868	CA-227173	Update Batch MC PHE Protections for LTC Individuals	CalHEERS	100	C-IV M&O	Production Deployment	21.06.11
21.05	CIV-109063	CA-229355	Provide a List of cases where an individual lost MSP benefits through batch EDBC	CalHEERS	48	C-IV M&O	Production Deployment	21.06.15
21.06	CIV-109055	CA-229118	Issue June 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	195	C-IV M&O	Start Build	21.07.17
21.06	CIV-109064	CA-229364	Update batch MC PHE protection for MSP individuals	CalHEERS	82	C-IV M&O	No	21.06.30
21.06	CIV-109066	CA-230002	Update Colusa County Holiday Calendar and Foster Care Main Payroll for July 2021	Batch Operations	5	LRS M&O	Production Deployment	21.06.30
21.06	CIV-109067	CA-229530	Update Paid Warrant Reader Interface	Fiscal	70	C-IV M&O	Start Build	21.07.15

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CIV-108479	CA-200332	Cutover Activity - Disable Email Type Esignatures in C-IV prior to Migrating C-IV Counties into CalSAWS	Online	66	C-IV M&O	No	21.09.09
21.07	CIV-108896		Update conflicting Staff IDs in C-IV and CalSAWS (Part 2)	Online	80	C-IV M&O	No	21.08.12
21.07	CIV-109082		Correspondence: Reschedule the October 2021 SAR 7 Generation Job to run prior to C-IV migration	Client Correspondence	21	C-IV M&O	No	21.09.xx

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215096		DDID 2631 FDS: Non State Forms - Threshold Languages - Update PA 2494	Client Correspondence	39	CalSAWS DD&I	No	
RWR	CA-215171		DDID 2670 FDS: Non State Forms - Threshold Languages - Add State Form GEN 202 (VER 202)	Client Correspondence	39	CalSAWS DD&I	Start Build	
21.05	CA-227173	CIV-108868	Update Batch MC PHE Protections for LTC Individuals	CalHEERS	110	LRS M&E	Production Deployment	21.06.10
21.05	CA-227189		Event Streaming: Enabling Event Streaming implementation for MEDS HI40 Transactions	Batch/Interfaces	15	CalSAWS DD&I	Production Deployment	21.06.08
21.05	CA-228654		Update 10 day cut-off batch run date for June - 2021	Batch Operations	50	LRS M&E	Production Deployment	21.06.16
21.05	CA-229355	CIV-109063	Provide a List of cases where an individual lost MSP benefits through batch EDBC	CalHEERS	83	LRS M&E	Production Deployment	21.06.15

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CA-224251		Integration of the BenefitsCal Self-Service Portal Release 1	Online	6177	CalSAWS DD&I	Production Deployment	21.07.11
21.06	CA-228633		Training: Update DCFS Fiscal WBTs for 21.01 App Dev Changes	Training	40	LRS M&E	No	21.07.23
21.06	CA-228636		Training: Update 090-WBT-HEA-Hearings-01 for 21.01 App Dev Changes	Training	10	LRS M&E	No	21.07.23
21.06	CA-229118	CIV-109055	Issue June 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	210	LRS M&E	Start Build	21.07.17
21.06	CA-229364	CIV-109064	Update batch MC PHE protection for MSP individuals	CalHEERS	154	LRS M&E	Production Deployment	21.06.30
21.06	CA-229530	CIV-109067	Update Paid Warrant Reader Interface	Fiscal	71	LRS M&E	Start Build	21.08.14
21.06	CA-229866		DDID 2303 - Add QR Insertion Barcode for New CalSAWS Print Vendor, Gainwell	Client Correspondence	53	CalSAWS DD&I	Production Deployment	21.06.24
21.07	CA-229140		DDID 1058 - Update Reports to remove System, County, or Agency references - Export Reports	Reports	47	CalSAWS DD&I	No	21.09.XX
21.11	CA-55208		Changes to the Child Care Requests page	Online	254	LRS M&E	No	
21.11	CA-57452	CIV-10892	ACWDL 17-32 - Updates to Failure to Respond Medi-Cal NOAs	Client Correspondence	544	LRS M&E	Start Build	
21.11	CA-208434		Populate Responsible Party field on the Transaction Detail Page	Fiscal	319	LRS M&E	Start Build	
21.11	CA-213675	CA-229976	DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2	Client Correspondence	444	CalSAWS DD&I	No	
21.11	CA-217062		Enhancements to Revised Medi-Cal Hierarchy	CalHEERS	325	LRS M&E	Production Deployment	
21.11	CA-217869		Modify LRS lobby applications to work with the new Self-Service Portal	Online	3398	LRS M&E	Start Build	
21.11	CA-220407		DDID 1631: Modify Pending Caseload Report to Include the 4 GA GR Solutions addressing all 58 counties	Reports	178	CalSAWS DD&I	No	
21.11	CA-221563	CIV-108239	eICT - Updates for additional EHIT elements	Batch/Interfaces	881	LRS M&E	Start Build	
21.11	CA-224097		Enhancements to CF 18	Reports	392	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-228374		Automated Regression Test - Transaction Backlog - Phase 4	Automated Test	935	LRS M&E	Start Build	
21.11	CA-230063		[Analytics] Release I Reports Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.09.30
22.01	CA-216587		[Analytics] Release I OBIEE Dashboards Re-Platform	Analytics	10000	CalSAWS DD&I	No	22.01.28

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215121		DDID 2643 FDS: Non State Forms - Threshold Languages - Add New State Form GEN 100	Client Correspondence	39	CalSAWS DD&I	Start Build	21.05.x5
21.05	CA-202854	CIV-891	Implement the IVR Inbound/Outbound Report	Reports	474	County Purchase	Start Build	21.07.07
21.05	CA-207393		DDID 1050 - Create Ad-Hoc, Worker, Supervisor, and Consortium Level OBIEE Security Groups (Hard Launch #3)	Analytics	62	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-207421		DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #3)	Analytics	62	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-208413		DDID 1631: Enable Time Limit Report for 57 Migration Counties (Hard Launch #3)	Analytics	62	CalSAWS DD&I	Start Build	21.07.07
21.05	CA-214059		Imaging DDID 2520 - Imaging Reports	Reports	1558	CalSAWS DD&I	No	21.07.07
21.05	CA-215272		DDID 1631: Modify STAT 45 Report (Hard Launch #3)	Analytics	31	CalSAWS DD&I	No	21.07.07
21.05	CA-215663		DDID 1631: DDID 2322 FDS: GA GR GR237 Report	Analytics	15	CalSAWS DD&I	No	21.07.07
21.05	CA-215941		DDID 1631: Modify CalHEERS Horizontal Integration Detail Report (Hard Launch #3)	Analytics	120	CalSAWS DD&I	No	21.07.07
21.05	CA-216591		DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #3)	Analytics	203	CalSAWS DD&I	Production Deployment	21.07.07

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.05	CA-216598		DDID 1631-Modify CA 237 CW Line 8 Backup Report, CA 253 and CA 255 (Hard Launch #3)	Analytics	16	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-216604		DDID 1061: Modify State Reports Titles (Hard Launch #3)	Analytics	31	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-216608		DDID 1060 - Update On Request Reports Parameters Pages (Hard Launch #4)	Analytics	175	CalSAWS DD&I	No	21.07.07
21.05	CA-216614		DDID 1058 - Update Reports to remove System, County, or Agency references (Hard Launch #3 (Release F))	Analytics	187	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-216616		DDID 1058 - Update Reports to Remove System, County, or Agency References (Hard Launch #3 (Release G))	Analytics	94	CalSAWS DD&I	No	21.07.07
21.05	CA-216621	CA-208374, CIV-104094	DDID 1057 - Migrate C-IV State Reports (Hard Launch #3)	Analytics	140	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-216623		DDID 1056 - Migrate C-IV Scheduled and On Request Reports (Hard Launch #3)	Analytics	62	CalSAWS DD&I	Production Deployment	21.07.07
21.05	CA-216624		DDID 1056 - Migrate C-IV Scheduled and On Request Reports (Hard Launch #4)	Analytics	94	CalSAWS DD&I	No	21.07.07
21.05	CA-219883		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #3)	Analytics	62	CalSAWS DD&I	Start Build	21.07.07
21.05	CA-219886		DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #4)	Analytics	62	CalSAWS DD&I	No	21.07.07
21.05	CA-221752		DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #4)	Analytics	62	CalSAWS DD&I	Start Build	21.07.07
21.05	CA-222514		DDID-2359 FDS APIs - Create AWS Developer Portal	Tech Arch	120	CalSAWS DD&I	No	21.06.xx
21.05	CA-226404		DDID 1631: Update the CA 800 ARC report in CalSAWS	Analytics	130	CalSAWS DD&I	Start Build	21.07.07
21.06	CA-216581		[Analytics] Release H OBIEE Dashboards Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.06.30
21.06	CA-225919		[Analytics] Release H Reports Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.06.30

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-48348		Extension of Time-Period for Dropping the Worker on Discontinued Eligibility Programs	Online	872	LRS M&E	Start Build	
21.07	CA-215664		DDID 2313 FDS: GA GR Employment Services Phase 1	Special Project	1202	CalSAWS DD&I	Start Build	
21.07	CA-223586		Update NA Back 9 Legal Aid Address Population for C-IV Migration Counties	Client Correspondence	567	LRS M&E	No	
21.07	CA-224183		Add BRM for Forms using Prepaid/Non-Prepaid Envelopes	Client Correspondence	338	LRS M&E	No	
21.07	CA-225987		DDID 34: Task Mgmt - Guided Navigation Updates	Online	341	CalSAWS DD&I	Production Deployment	
21.07	CA-226064		Additional CalSAWS Automated Tasks (Outside of DDID 1629 inventory)	Online	816	LRS M&E	Production Deployment	
21.11	CA-209638	CIV-104665	Add Threshold Languages for FC/KG COLA NOA Fragment	Client Correspondence	535	LRS M&E	No	
21.11	CA-212833		Remove Selected Non-State LRS Forms from the system	Client Correspondence	151	LRS M&E	No	
21.11	CA-216745		Blank or Invalid SSN Eligibility Requirement	Online	60	LRS M&E	No	
22.01	CA-201756	CIV-103745	NOMI - Interview Completion Due date to be 30 days from application date	Client Correspondence	152	LRS M&E	No	

### 3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for 07/22/2021.

#### 4. CalACES Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020		9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020		11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/27/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A



22.11	<b>11/21/2022</b>	11/20/2022		<b>9/30/2022</b>	10/28/2022 2	11/2/2022	11/4/2022	11/16/2022 2
23.01	<b>1/23/2023</b>	1/22/2023		<b>11/26/2022</b>	12/30/2022 2	1/4/2023	1/6/2023	1/18/2023 3
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	<b>N/A</b>	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	<b>N/A</b>	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	<b>N/A</b>	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	<b>N/A</b>	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	<b>N/A</b>	N/A		N/A	N/A

<b>Freeze Dates</b>	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:  
5/12/2020 – CH Release date changed



# [CIV-108564] 2021 Meds Recon schedule needs to be updated for C-IV migration

- Resolved: 06/16/2021 02:28 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Carlos Zepeda</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Amrinder Gill</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.06.17</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Naveen Bhumandla</b>	Regulation Reference:		Created:	<b>01/31/2021 08:24 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[MEDS]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-230003</b>

### Non-Committee

#### Review:

**Expedite Approval:** Production Deploy approved Karen Rapponotti 5/20/2021

**Current Design:** MEDS Recon and Renewal Schedule is provided for months between December 2020 to January 2022

**Request:** C-IV counties 2021 Meds Recon schedule needs to be updated for C-IV/CalSAWS migration

**Recommendation:** 2021 Meds Recon schedule needs to be updated for C-IV migration. Attached document has more information about changes

### Outreach

#### Description:

**Migration Impact Description:** Updated C-IV counites MEDS Recon schedule needs to be available on CalSAWS.

#### Migration Impact Analysis:

#### Alternative Procedure

NA

#### Description:

#### Operational Impact:

**Estimate:** 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

# [CIV-108868] Update Batch MC PHE Protections for LTC Individuals

- Resolved: 06/10/2021 04:17 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>21.06.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>100</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:	<b>MEDILs I 20-18 &amp; 21-04</b>	Created:	<b>04/06/2021 01:46 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-227173</b>

**Non-Committee Review:** Approved by Karen Rapponotti via email on 04/15/2021

**Expedite Approval:** Approved by Karen Rapponotti via email on 04/15/2021

**Current Design:** Medi-Cal EDBC rules save an EDBC as "Read-Only" with the 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" when the beneficiary will be adversely impacted (Discontinued Benefits, Reduction in Scope, Increase in Premium or SOC, Loss of Primary or Secondary aid code, or Loss of Mega Mandatory) by non-allowable reasons during the Public Health Crisis/Natural Disaster and the EDBC is run in batch.

Detailed documentation on current design is attached as Medi-Cal Protections due to Public Health Crisis-Natural Disaster.docx

**Request:** The Medi-Cal EDBC rules set EDBC to 'Read-only' for "Protection due to Public Health Crisis/Natural Disaster" in Batch EDBC currently protects an individual from transitioning to a LTC aid code or a LTC beneficiary from having an increase in SOC.

1. Remove criteria from the existing protection that prevents an individual from transitioning to a LTC aid code in Batch EDBC.
2. Remove criteria from the existing protection from preventing a LTC individual from having an increase in SOC.

**Recommendation:** Update the Medi-Cal EDBC rules for 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" to remove protections for primary aid code LTC (13, 23, 63) as follows:

- Allow an individual to:
- i. transition to LTC aid code from any primary or secondary MAGI/non-MAGI aid code
  - ii. transition from LTC to any primary full scope
    - a. no SOC aid code, or
    - b. new SOC is not higher than the LTC SOC, or
    - c. new premium is not higher than the LTC SOC
  - iii. have an increase in SOC if the individual is on an LTC aid code and remains on LTC

## Outreach

### Description:

**Migration Impact Description:** SCR will be implemented in both Systems. CA-227173 will be implemented on 21.06.10

### Migration Impact Analysis:

### Alternative Procedure

Workers must manually identify these cases in order to run an online EDBC and impact the change.

### Description:

### Operational Impact:

**Estimate:** 100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	50	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0



# [CIV-109063] Provide a List of cases where an individual lost MSP benefits through batch EDBC

- Resolved: 06/14/2021 08:06 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Naga Chinduluru</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Ritu China</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.06.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>48</b>
Reporter:	<b>Ritu China</b>	Regulation Reference:	<b>MEDIL I 20-07, I 20-14</b>	Created:	<b>06/01/2021 10:13 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-229355</b>

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 6/1/2021

**Current Design:** MSP benefits are not protected through batch EDBC because of the allowable reasons. Please see attached document "Medi-Cal Protections due to Public Health Crisis-Natural Disaster.docx" for details.

**Request:** Provide a list of cases where an MSP individual is not eligible to MSP benefits as a result of batch EDBC.

**Recommendation:** Provide a list of cases where Batch EDBC run on or after 8/14/2020, caused beneficiary on aid codes 80-QMB, 8C-SLMB, 8D-Qualified Individual 1-135%, and 8A - QWDI to not be eligible to MSP and the person is not back on the same MSP aid code (that they previously lost) in the come-up month. Exclude the case from the list if the individual lost MSP for one of the following reasons:  
 Deceased  
 Inter-County Transfer  
 Calif. Residence

The following standard list of columns will be provided.

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- DOB
- Benefit Loss Reason
- Prior MSP Aid Code
- Current MSP Aid Code
- Benefit Month

Technical Note: If a person has multiple MSP aid codes, they would be listed on multiple rows for each aid code the person has.

For Benefit Loss Reason, bring back the role reason if it exists, otherwise use the status reason.

For the Current MSP Aid code, bring back the MSP aid code on the high dated EDBC if it exists.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109063

Additional information pertaining to the lists:

List File Name – MSP Discontinuances  
 List Header – MSP Discontinuances Since August 14th 2020  
 List County Action - Workers should review the case for each individual on the list and determine if the discontinuance was for a valid reason.

**Outreach Description:** A CIT will be posted on the CalSAWS Web Portal.

**Migration Impact Description:** List Only

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 48

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	26	CalHEERS Test :	22	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

## [CIV-109055] Issue June 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Reese Williams</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Duke Vang</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.07.17</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>195</b>
Reporter:	<b>Duke Vang</b>	Regulation Reference:	<b>ACWDL dated June 2, 2021</b>	Created:	<b>05/25/2021 10:12 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-229118</b>

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 05/25/2021

#### Current Design:

The CalACES System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

#### Request:

CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the April, May and June 2021 benefit month.

#### Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the April, May, and June 2021 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in April 2021, May 2021, and June 2021 and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
 Note: If the household has already received CalFresh benefit up to the maximum allotment for April 2021, May 2021, or June 2021 the authorized amount for the manual EDBC would be set to \$95.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'

- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

- 3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

- 6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For April 2021 Benefit Months

Filter Type: All  
 Journal Type: Narrative  
 Short Description: Emergency Allotment Benefits issued on 07/17/2021 due to COVID-19  
 Long Description: Per direction from ACWDL dated April 16, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For May 2021 Benefit Months  
 Filter Type: All  
 Journal Type: Narrative  
 Short Description: Emergency Allotment Benefits issued on 07/17/2021 due to COVID-19  
 Long Description: Per direction from ACWDL dated May 5, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For June 2021 Benefit Months  
 Filter Type: All  
 Journal Type: Narrative  
 Short Description: Emergency Allotment Benefits issued on 07/17/2021 due to COVID-19  
 Long Description: Per direction from ACWDL dated June 2, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

**NOTE:**

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through Non-Committee Review. CalSAWS will implement this Change with SCR CA-229118 in the R21.07.17 release.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**195**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	137	Imaging :	0	IVR/CC :	0

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Online :	0	Performance :	0	Release Communication	0
Reports :	15	Reports Test :	0	Support :	0
System Test Support :	43	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0





# [CIV-109064] Update batch MC PHE protection for MSP individuals

- Resolved: 06/29/2021 10:04 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Ritu Chinya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>82</b>
Reporter:	<b>Ritu Chinya</b>	Regulation Reference:	<b>MEDILs I 20-18 &amp; 21-04</b>	Created:	<b>06/01/2021 11:11 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Elisa Miller</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	<b>CA-229364</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Committee:		Reference:	

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

Added with CA-215211[CIV-106907 (on 8/14/2021)

1. Medi-Cal EDBC rules save an EDBC as "Read-Only" with the 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" when the beneficiary will be adversely impacted by non-allowable reasons during the Public Health Crisis/Natural Disaster and the EDBC is run in batch.

The adverse actions are defined as follows:

a. Discontinued Benefits: Any Medi-Cal program person changed from either Active MEM or Ineligible MEM to Discontinued or Active FRI in the EDBC for a non-allowable reason.

Allowable status/role reasons:

- Calif. Residence
- Deceased
- Declined Elig
- Gets AAP
- Gets ARC
- Gets CalWORKs
- Gets Duplicate Aid
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP
- Inter-County Transfer
- Moved out of County (CMSP)
- On Aid Another Case
- Requested Disc. – Written
- Requested Disc. - Written inc. MC
- Requested Disc. (CMSP) - Add Person
- Requested Disc. (CMSP) - Reapply with Budget Change
- Requested Disc. (CMSP) – Verbal

b. Increase in premium or SOC: Any Medi-Cal program person changed from a non-premium primary Non-MAGI Medi-Cal aid code to premium primary Non-MAGI Medi-Cal aid code or had an increase in SOC.

Note: CalHEERS only has premium aid codes for children and CalHEERS protects a child with soft pause when the MAGI Medi-Cal non-premium aid code is changing to a MAGI Medi-Cal premium aid code. This protection is not included in The Systems Medi-Cal EDBC rules.

c. Reduction in scope: Any Medi-Cal program person changed from MEM on a full scope primary Non-MAGI Medi-Cal aid code to a limited or restricted scope primary Non-MAGI Medi-Cal aid code.

Note: CalHEERS determines if an individual is protected with soft pause for a reduction in scope for MAGI Medi-Cal. This protection is not included in The Systems Medi-Cal EDBC rules.

Added with CA-223883|CIV-108512 (on 3/11/2021)

d. Loss of Primary or Secondary aid code: Prevent the loss of coverage on primary or secondary aid code by Batch EDBC as follows:

i. Primary: A Medi-Cal beneficiary is changing from having a primary aid code to no primary aid code except when the loss of primary is due to Gets SSI/SSP

Or

ii. Secondary: A Medi-Cal beneficiary is losing coverage from a secondary aid code (changing from having a secondary to no secondary, or moving from one secondary to another secondary) with the following exceptions:

1. A beneficiary is permitted to lose coverage on secondary aid code 8D (QI-1) if the primary aid code is moving to a Full Scope, No SOC aid code.

For example: It is allowable for a beneficiary to move from primary aid code 17 (Aged MN - SOC) and secondary aid code 8D (QI-1) to only primary aid code 1H (Aged FPL - No SOC) and no secondary aid code.

2. A beneficiary is permitted to move from secondary aid code 8D (QI-1) to either secondary aid code 80 (QMB) or 8C (SLMB).

3. A beneficiary is permitted to move from secondary aid code 8C (SLMB) to secondary aid code 80 (QMB).

4. A beneficiary is permitted to lose coverage on secondary Pregnancy/Postpartum aid code 76 (60-Day Postpartum) if the beneficiary is moving to a Full Scope, No SOC primary aid code.

e. Loss of Mega Mandatory: Prevent a beneficiary on Mega Mandatory aid codes 16, 26, 66 (Pickle), or 6A, 6C (DAC), or 36 (Disabled Widow(er)) from moving to any other Primary Aid Code.

LTC Changes added with CA-227173 |CIV-108868 (on 6/11/2021)

2. Remove protections for primary aid code LTC (13, 23, 63):

a. Allow an individual to:

i. transition to LTC aid code from any primary or secondary MAGI/non-MAGI aid code

ii. transition from LTC to any primary full scope

1. no SOC aid code, or

2. new SOC is not higher than the LTC SOC, or

3. new premium is not higher than the LTC SOC

iii. have an increase in SOC if the individual is on an LTC aid code and remains on LTC

**Request:**

Update the Medi-Cal EDBC rules for 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" to allow MSP individuals on SSI to be aided.

**Recommendation:**

1. Update the Medi-Cal EDBC rules for 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" to additionally protect a person from losing MSP benefits (aid codes 80 - QMB, 8C-SLMB, 8D-Qualified Individual 1-135%, 8A- QWDI) where the EDBC's benefit month is future to that person's Aid Begin Date, and the person is no longer a MSP beneficiary, and the following conditions are met:

i. The person is no longer eligible to Medi-Cal for one of the following reasons:

- Gets AAP
- Gets ARC
- Gets CalWORKs
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP

2. Provide a list of cases where Batch EDBC run on or after the implementation of SCR CIV-109063, caused beneficiary on aid codes 80-QMB, 8C-SLMB, 8D-Qualified Individual 1-135%, and 8A - QWDI to not be eligible to MSP and the person is not back on the same MSP aid code (that they previously lost) in the come-up month.

Exclude the case from the list if the individual lost MSP for one of the following reasons:

Deceased

Inter-County Transfer

Calif. Residence

The following standard list of columns will be provided.

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- DOB
- Benefit Loss Reason
- Prior MSP Aid Code
- Current MSP Aid Code
- Benefit Month

Technical Note: If a person has multiple MSP aid codes, they would be listed on multiple rows for each aid code the person has.

For Benefit Loss Reason, bring back the role reason if it exists, otherwise use the status reason.

For the Current MSP Aid code, bring back the MSP aid code on the high dated EDBC if it exists.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109064

Additional information pertaining to the lists:

List File Name – MSP Discontinuances

List Header – MSP Discontinuances Since August 14th 2020

List County Action - Workers should review the case for each individual on the list and determine if the discontinuance was for a valid reason.

**Outreach**

**Description:**

A CIT will be posted to the CalSAWS Portal

**Migration Impact**

The changes are being implemented in both C-IV and CalSAWS at the same time.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

Rescind the program and grant benefits.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**82**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	59	CalHEERS Test :	23	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0



# [CIV-109066] Update Colusa County Holiday Calendar and Foster Care Main Payroll for July 2021

- Resolved: 06/29/2021 04:36 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Amrinder Gill</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Naveen Bhumandla</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>5</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/03/2021 08:21 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-230002</b>
<b>Non-Committee Review:</b>	Stefanie Schantz (Colusa) - Approved - 06/03/2021				
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 06/03/2021				
<b>Current Design:</b>	The 2021 Holiday Calendar was set with CRFI 20-033. In the original documentation, Colusa County was scheduled to be open on July 2, 2021.				
<b>Request:</b>	Colusa County has requested to update the 2021 Holiday Calendar to show them closed on 07/02/2021, and to reschedule the Foster Care Main Payroll to 07/05/2021.				
<b>Recommendation:</b>	<p>Colusa County only:  Update the 2021 Holiday Calendar to show Colusa County closed on 07/02/2021.  Turn off the 'PB06F113 org.civ.bsd.issuance.batch.LocalWarrantPrintIssuanceUpdate' job from July 1, 2021 until the night of July 6, 2021, to prevent the Foster Care Main Payroll from being updated from 'Main Payroll' category to 'Supplemental Issuance' category prior to the County printing these Warrants on Tuesday July 6, 2021.</p> <p>Reports:  Create one-time BSCR for Colusa County's FC Main Payroll reports to run on 7/6/2021.</p>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	None				
<b>Migration Impact Analysis:</b>	NA				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact Estimate:</b>	<b>5</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	5	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

## [CIV-109067] Update Paid Warrant Reader Interface

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.15</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>70</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/03/2021 12:30 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-229530</b>

**Non-Committee Review:** Amanda Earnshaw & Chris Meyers (El Dorado) - Approved - 06/04/2021

**Expedite Approval:** Expedited production deployment approval from Karen Rapponotti on 6/28/2021

**Current Design:** The Paid Warrant File Interface finds the first Warrant Issuance with the following criteria and updates the issuance to 'Paid' status:

- Issuance Number
- Issuance Date
- Amount
- Status of 'Issued'

**Request:** In the situation where multiple Warrant Issuances have the same Warrant Number, the interface is only finding the first one and updating it to 'Paid' status, then skipping the remainder of the Warrant Numbers in 'Issued' status.

**Recommendation:** Update the C-IV Paid Warrant Reader Interface to update all Warrant Issuances with the same Warrant Number, Warrant Amount, and Issue Date to 'Paid' status.

### Outreach

#### Description:

#### Migration Impact

#### Description:

Design has been approved through non-committee review. CIV will implement this change with SCR CIV-109067 on 7/10/2021.

#### Migration Impact

#### Analysis:

#### Alternative

N/a

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**70**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	52	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	11	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



## [CIV-108479] Cutover Activity - Disable Email Type Esignatures in C-IV prior to Migrating C-IV Counties into CalSAWS

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Gerald Limbrick</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.09</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>66</b>
Reporter:	<b>Gerald Limbrick</b>	Regulation Reference:		Created:	<b>01/04/2021 05:34 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Business Process, Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[CFP/WBT, Online Help]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-200332</b>
<b>Non-Committee Review:</b>	Maria Arceo 6/21/2021				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Customers are sent an email link thru the Electronic Signature page. This link directs the customer to a C4Yourself page where the email type eSignatures are completed. eSignature requests expire after 3 days.				
<b>Request:</b>	Disable the ability for C-IV workers to request an eSignature via email about 2 weeks (but no later than 3 days) before C-IV counties migrate to CalSAWS. This will ensure no email eSignature requests are outstanding/uncompleted at the time of migration.				
<b>Recommendation:</b>	<p>On the Electronic Signature page:</p> <ol style="list-style-type: none"> <li>Remove/hide the 'E-mail' option from the 'Signature Capture Type' dropdown: <ol style="list-style-type: none"> <li>Where 'E-mail' has been previously saved as the Signature Capture Type, show the '-Select-' option.</li> <li>Where 'E-mail' has been previously saved as the Signature Capture Type, show BLANK/Empty in the 'Value' column, until a new Signature Capture Type is chosen. Note: The E-mail address Value will be viewable in the Signature History panel.</li> </ol> </li> <li>Where 'E-mail' has been previously saved as the Signature Capture Type, hide the Resend button, until a new Signature Capture Type is chosen.</li> </ol>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	This SCR is necessary to prevent a migration impact that would occur if C-IV System E-mail type Esignatures were to be left unfinished at the time of migration.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	Send eSignature requests thru Text or IVR.				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>66</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	50	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	16	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

## [CIV-108896] Update conflicting Staff IDs in C-IV and CalSAWS (Part 2)

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.08.12</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>80</b>
Reporter:	<b>Farhat Ulain</b>	Regulation Reference:		Created:	<b>04/13/2021 10:30 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Dymas Pena</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Usability]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** Staff IDs are used in the system to identify a particular staff member and track specific data that is created or updated by the given staff member. C-IV-108834 created new Staff records for ones that had an overlap in the CalSAWS system.

**Request:** Update overlapping Staff IDs with new Staff IDs created through SCR C-IV-108334.

**Recommendation:** Apply a Data Change to update the audit information in the C-IV tables to use the new Staff records that were created where the old Staff records were identified. Below is the mapping of the old to new Staff IDs for the records that were updated in C-IV 108834:

249763 - 499993  
 251634 - 499994  
 253783 - 499995  
 250654 - 499996  
 250604 - 499997  
 250605 - 499998  
 252776 - 499999

Additionally, once the old Staff IDs are replaces by the new ones for the user, remove the old Staff Records so they are not migrated into CalSAWS.

Note: This effort will be updating 'UPDATED\_BY' and 'CREATED\_BY' columns in the tables.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

**Alternative Procedure** No

#### Description:

#### Operational Impact:

**Estimate:** 80

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	60	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

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System Test Support :	20	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



**[CIV-109082] Correspondence: Reschedule the October 2021 SAR 7 Generation Job to run prior to C-IV migration**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.09.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>21</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>06/08/2021 09:24 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Michele Peterson - 6/10/2021

**Expedite Approval:**  
**Current Design:** C-IV generates SAR 7 Packets for the CW, CF, and CW/CF population during the last week of each month. The due date for these packets is the following month.

**Request:** C-IV Migration to CalSAWS is scheduled to begin the weekend of Friday, September 24th, 2021 in preparation for Go-Live on September 27th, 2021. The last scheduled C-IV Batch execution is on 9/23/2021.

**Recommendation:** Reschedule the SAR 7 Generation Batch Jobs that will create the October 2021 SAR 7 packets to run on 09/22/2021 so these packets can be sent to C-IV recipients prior to CalSAWS Migration activities.

**Outreach Description:**  
**Migration Impact Description:**  
**Migration Impact Analysis:**  
**Alternative Procedure Description:**  
**Operational Impact:**  
**Estimate:** 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	7
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	7
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs



# [CA-215096] DDID 2631 FDS: Non State Forms - Threshold Languages - Update PA 2494

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nagesha S</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Raj Devidi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>39</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/02/2020 04:58 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>06/10/2021</b>		

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The state form CW 63 - Request for Income And/Or Resource Verification is available in English and Spanish languages.

#### Request:

- 1) Add new State form CW 63 - Request for Income And/Or Resource Verification.
- 2) Make the form available in the Template Repository for all 58 Counties.
- 3) This form will be available in the Template Repository for all 58 counties in all threshold languages, including.
  - Arabic
  - Armenian
  - Cambodian
  - Cantonese
  - Chinese
  - Farsi
  - Hmong
  - Korean
  - Lao
  - Other Chinese Language
  - Russian
  - Tagalog
  - Vietnamese
- 4) Add all the programs in the Program drop down in Template Repository for CSF 166 - Free Format NOA (CF)

#### Recommendation:

- 1) Implement the state form CW 63 - Request for Income And/Or Resource Verification in threshold languages.
- 2) Add all programs to program drop down list in Template Repository for CSF 166 - Free Format NOA (CF) (11/2020)
- 3) Change the CSF 166 - Free Format NOA (CF) (11/2020) form title and descriptions.

#### Outreach

#### Description:

#### Migration Impact

#### Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**39**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

---

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-215171] DDID 2670 FDS: Non State Forms - Threshold Languages - Add State Form GEN 202 (VER 202)

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>P Madhan Kumar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>39</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/02/2020 04:58 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>04/20/2021</b>		

## Non-Committee

**Review:**  
**Expedite Approval:** Karen Rapponotti - 04/21/21  
**Current Design:** Currently the GEN 202 State form is implemented in the CalSAWS system in English and Spanish with the version date of 08/20.

**Request:**

- 1) Add State Form GEN 202 in the threshold languages.
- 2) This form replaces the existing NSF VER 202 - Verification of Employment/Earning to the CalSAWS Software for migration.
- 3) This form will be available in the Template Repository in all threshold languages, including.
  - Arabic
  - Armenian
  - Cambodian
  - Cantonese
  - Chinese
  - Farsi
  - Hmong
  - Korean
  - Lao
  - Other Chinese Language
  - Russian
  - Tagalog
  - Vietnamese

**Recommendation:** Add State Form GEN 202 - Verifications of Employment/Earnings (08/20) in the 11 supported threshold languages.

## Outreach

**Description:**  
**Migration Impact Description:** Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

## Migration Impact

**Analysis:**  
**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

## Operational Impact:

**Estimate:** **39**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0



# [CA-227173] Update Batch MC PHE Protections for LTC Individuals

- Resolved: 06/09/2021 04:03 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>21.06.10</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>110</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:	<b>MEDILs I 20-18 &amp; 21-04</b>	Created:	<b>04/06/2021 01:38 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-108868</b>
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Karen Rapponotti via email on 04/15/2021

**Expedite Approval:** Approved by Karen Rapponotti via email on 04/15/2021

**Current Design:** Medi-Cal EDBC rules save an EDBC as "Read-Only" with the 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" when the beneficiary will be adversely impacted (Discontinued Benefits, Reduction in Scope, Increase in Premium or SOC, Loss of Primary or Secondary aid code, or Loss of Mega Mandatory) by non-allowable reasons during the Public Health Crisis/Natural Disaster and the EDBC is run in batch.

Detailed documentation on current design is attached as Medi-Cal Protections due to Public Health Crisis-Natural Disaster.docx

**Request:** The Medi-Cal EDBC rules that set EDBC to 'Read-only' for "Protection due to Public Health Crisis/Natural Disaster" in Batch currently protects an individual from transitioning to a LTC aid code or a LTC beneficiary from having an increase in SOC.

1. Remove criteria from the existing protection that prevents an individual from transitioning from or to an LTC aid code in Batch.
2. Remove criteria from the existing protection from preventing a LTC individual from having an increase in SOC.

**Recommendation:** Update the Medi-Cal EDBC rules for 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" to remove protections for primary aid code LTC (13, 23, 63) as follows:

- Allow an individual to:
- i. transition to LTC aid code from any primary or secondary MAGI/non-MAGI aid code
  - ii. transition from LTC to any primary full scope
    - a. no SOC aid code, or
    - b. new SOC is not higher than the LTC SOC, or
    - c. new premium is not higher than the LTC SOC
  - iii. have an increase in SOC if the individual is on an LTC aid code and remains on LTC

## Outreach

**Description:**

**Migration Impact Description:** SCR will be implemented in both Systems. CIV-108868 will be implemented on 21.06.11

**Migration Impact Analysis:**

**Alternative Procedure Description:**

Workers must manually identify these cases in order to run an online EDBC and impact the change.

**Operational Impact:**

**Estimate:**

**110**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

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CalHEERS :	50	CalHEERS Test :	50	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-227189] Event Streaming: Enabling Event Streaming implementation for MEDS HI40 Transactions

- Resolved: 06/08/2021 02:01 PM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Angela Zhao</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Balakumar Murthy</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.06.08</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>15</b>
Reporter:	<b>Balakumar Murthy</b>	Regulation Reference:		Created:	<b>04/06/2021 03:10 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Laura Chavez on 06/03				
<b>Expedite Approval:</b>	Approved by Laura Chavez on 06/03				
<b>Current Design:</b>	Current batch architecture to generate HI40 are based on standalone Java processing with Spring JDBC. The current Batch programs use materialized views and other JDBC queries to determine the data changes made by the online application during the day and process those changes at night during batch.				
<b>Request:</b>	As part of CA-213979 the current batch architecture was rearchitected to Event Streaming approach and implemented in production. The event streaming and batch architecture was made to run in parallel and the output was validated and confirmed. Since event streaming is working fine now it is safe to turn off HI40 batch and turn on event streaming implementation.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>1. Turn off existing batch job generating HI40 transaction to MEDS.</li> <li>2. Turn on Event streaming implementation.</li> <li>3. Set the HI40 consumer application as a predecessor to existing MEDS file writer job.</li> </ol>				
<b>Outreach Description:</b>	NA				
<b>Migration Impact Description:</b>	NA				
<b>Migration Impact Analysis:</b>	Not applicable				
<b>Alternative Procedure Description:</b>	Not applicable				
<b>Operational Impact Estimate:</b>	<b>15</b>				
Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				





# [CA-228654] Update 10 day cut-off batch run date for June - 2021

- Resolved: 06/16/2021 01:32 PM

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Ronak Bhatt</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Ryan O'Mary</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.06.16</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>50</b>
Reporter:	<b>Tiffany Cheung</b>	Regulation Reference:		Created:	<b>05/11/2021 02:32 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**

**Expedite Approval:** Laura

**Current Design:** June 2021 10 day cut-off batch run date for 10 day NOAs is currently scheduled for 6/19/2021. The mail out date for the 10 day NOAs should be on Saturday June 19th. However, we cannot have the batch generation date on the same day as the mail out date.

**Request:** Update the 10 day cut-off batch run date from 6/19/2021 to 6/18/2021 in the scheduler.

**Recommendation:** Update the 10 day cut-off batch run date from 6/19/2021 to 6/18/2021 in the scheduler.

### Outreach

**Description:**

**Migration Impact Description:** One time scheduling change.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
CalHEERS :	0	CalHEERS Test :	8	Client Correspondence :	5
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-229355] Provide a List of cases where an individual lost MSP benefits through batch EDBC

- Resolved: 06/14/2021 01:37 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Naga Chinduluru</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Ritu China</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.06.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>83</b>
Reporter:	<b>Ritu China</b>	Regulation Reference:	<b>MEDIL I 20-07, I 20-14</b>	Created:	<b>06/01/2021 10:08 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-109063</b>
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 6/1/2021

**Current Design:** MSP benefits are not protected through batch EDBC because of the allowable reasons. Please see attached document "Medi-Cal Protections due to Public Health Crisis-Natural Disaster.docx" for details.

**Request:** Provide a list of cases where an MSP individual is not eligible to MSP benefits as a result of batch EDBC.

**Recommendation:** Provide a list of cases where Batch EDBC run on or after 8/14/2020, caused beneficiary on aid codes 80-QMB, 8C-SLMB, 8D-Qualified Individual 1-135%, and 8A - QWDI to not be eligible to MSP and the person is not back on the same MSP aid code (that they previously lost) in the come-up month. Exclude the case from the list if the individual lost MSP for one of the following reasons:

- Deceased
- Inter-County Transfer
- Calif. Residence

The following standard list of columns will be provided.

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- DOB
- Benefit Loss Reason
- Prior MSP Aid Code
- Current MSP Aid Code
- Benefit Month

Technical Note: If a person has multiple MSP aid codes, they would be listed on multiple rows for each aid code the person has.

For Benefit Loss Reason, bring back the role reason if it exists, otherwise use the status reason.

For the Current MSP Aid code, bring back the MSP aid code on the high dated EDBC if it exists.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-229355

Additional information pertaining to the lists:

List File Name – MSP Discontinuances

List Header – MSP Discontinuances Since August 14th 2020

List County Action - Workers should review the case for each individual on the list and determine if the discontinuance was for a valid reason.

**Outreach**

CIT will be posted on the CalSAWS Web Portal.

**Description:**

**Migration Impact**

List Only

**Description:**

**Migration Impact**

**Analysis:**

None

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 83**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	52	CalHEERS Test :	31	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-224251] Integration of the BenefitsCal Self-Service Portal Release 1

- Resolved: 03/28/2021 12:35 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Howard Suksanti</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Melissa Mendoza</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.11</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>6177</b>
Reporter:	<b>Melissa Mendoza</b>	Regulation Reference:		Created:	<b>01/25/2021 02:54 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Connie Buzbee</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Self Service Portal]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 1/27/2021, 04/02/2021 (for Prod Deployment)

**Current Design:** The BenefitsCal website is being developed to support customers for applying online, viewing case information, completing renewal forms, sending documents and more.

**Request:** Update CalSAWS to support an interface with BenefitsCal in order to transfer applications, documents, case and office information.

### Recommendation:

1. Create an Application Transfer API which will transfer application data from BenefitsCal to CalSAWS and create an e-Application using the following User Stories:  
BC-17, BC-18, BC-19 ,BC-20, BC-21, BC-22, BC-23, BC-24 ,BC-25, BC-26, BC-27, BC-28, BC-29, BC-30, BC-31, BC-32, BC-33, BC-34, BC-35, BC-36, BC-39, BC-40, BC-41, BC-42, BC-43, BC-44, BC-45, BC-46, BC-50, BC-55, BC-57, BC-59, BC-60, BC-61, BC-66, BC-68, BC-75, BC-79, BC-91, BC-94, BC-110, BC-208, BC-217, BC-220, BC-221, BC-222, BC-228, BC-230, BC-249, BC-252, BC-266, BC-287, BC-290, BC-321
2. Create an API which will allow BenefitsCal to send a request for Verification of Benefits with the following User Stories:  
BC-58, BC-65, BC-76, BC-87, BC-90
3. Create a Case Linking API allowing BenefitsCal to send a Global Unique Identifier (GUID) and person level data to automatically link a case. If CalSAWS identifies more than one match it will create a Case Link record requiring the worker to manually link the case. The following User Stories were completed :  
BC-80, BC-81, BC-82, BC-83, BC-84, BC-85, BC-86, BC-95, BC-102, BC-112, BC-113, BC-132, BC-133, BC-278
4. Create an Office Mapping API which sends over Office information for the County using the following User Stories:  
BC-105, BC-106, BC-107, BC-136
5. Create a Case Inquiry API which sends over Case information for a person with a linked BenefitsCal Account using the following User Stories:  
BC-47, BC-51, BC-67, BC-88, BC-120, BC-131, BC-365
6. Create a SAWS2Plus API which sends over data to populate the SAWS2Plus and create a PDF to save to imaging using the following User Stories: BC-97, BC-98, BC-99, BC-100, BC-101, BC-103, BC-104, BC-111, BC-126, BC-127, BC-128, BC-129, BC-130, BC-138, BC-195, BC-219, BC-257, BC-292
7. Create a Contact Details API which allows the BenefitsCal application to update Contact Information in CalSAWS using the following User Stories: BC-183, BC-184, BC-185, BC-233
8. Create a TNB4 API which allows the BenefitsCal application to send the TNB4 data allowing CalSAWS to create a PDF and save it to imaging using the following User Stories:  
BC-175, BC-232
9. Create an Application Status API which will transfer the Application status from CalSAWS to BenefitsCal using the following user stories:  
BC-139, BC-140
10. Create an Account Sync API which will allow the BenefitsCal site to send over login information to CalSAWS and link to the person using the following user stories:  
BC-143, BC-204

11. Create a TNB 4 Form Status API which will allow CalSAWS to send over the form due dates and pre-populated data using the following user stories:  
 BC-175. BC-232

**Outreach**

**Description:**

**Migration Impact**

No migration impact for BenefitsCal.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

The customer can apply in person or contact their local county office for support on their case.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**6177**

Automated Test :	2880	Batch/Interfaces :	2506	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	791	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-228633] Training: Update DCFS Fiscal WBTs for 21.01 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.23</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>05/11/2021 11:37 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** DCFS Fiscal WBTs are impacted by system changes implemented with the 20.05 Production release.  
**Request:** DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

**Recommendation:** Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
  - b. CA-200366 (Foster Care related changes)
2. 084-WBT-FSC-Fiscal-DCFS-02:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 084-WBT-FSC-Fiscal-DCFS-03:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 084-WBT-FSC-Fiscal-DCFS-04:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

### Outreach

**Description:**  
**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact Analysis:**  
**Alternative Procedure:** N/A

**Description:**  
**Operational Impact:**  
**Estimate:** 40

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40
Translation :	0				



# [CA-228636] Training: Update 090-WBT-HEA-Hearings-01 for 21.01 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.23</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>05/11/2021 11:49 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

090-WBT-HEA-Hearings-01 is impacted by system changes implemented with the 20.05 Production release.

#### Request:

090-WBT-HEA-Hearings-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.

#### Recommendation:

Update 090-WBT-HEA-Hearings-01 to reflect changes implemented with the App Dev SCR(s) listed:  
a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10
Translation :	0				



## [CA-229118] Issue June 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Duke Vang</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.17</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>210</b>
Reporter:	<b>Duke Vang</b>	Regulation Reference:	<b>ACWDL dated June 2, 2021</b>	Created:	<b>05/25/2021 10:06 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-109055</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee Review:

**Expedite Approval:** Karen Rapponotti - Approved - 05/25/2021

### Current Design:

The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:

- 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
- 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

### Request:

CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the April, May and June 2021 benefit month.

### Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the April, May, and June 2021 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  - a. Include all cases with Active CalFresh program in April 2021, May 2021, and June 2021 and no Emergency Allotment Issued.
  - b. Use the household size from the latest Accepted and Saved Regular EDBC
  - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.  
 Note: If the household has already received CalFresh benefit up to the maximum allotment for April 2021, May 2021, or June 2021 the authorized amount for the manual EDBC would be set to \$95.
  - d. Exclude any Overpayments from the previous potential benefit calculation.
  - e. Exclude the TCF cases with Overdue recert.
  - f. Create the manual EDBC records with RECALC\_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.  
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance\_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.
- 6) Add a Journal Entry with the following description for all the cases identified from the criteria above:



For April 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 07/17/2021 due to COVID-19

Long Description: Per direction from ACWDL dated April 16, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For May 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 07/17/2021 due to COVID-19

Long Description: Per direction from ACWDL dated May 5, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For June 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 07/17/2021 due to COVID-19

Long Description: Per direction from ACWDL dated June 2, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name ( the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Joint design has been approved through Non-Committee Review. C-IV will implement this Change with SCR CIV-108997 in the R21.07.17 release.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**210**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

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Fiscal :	137	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	15	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	43
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-229364] Update batch MC PHE protection for MSP individuals

- Resolved: 06/30/2021 09:37 AM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Ritu Chinya</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>154</b>
Reporter:	<b>Ritu Chinya</b>	Regulation Reference:	<b>MEDILs I 20-18 &amp; 21-04</b>	Created:	<b>06/01/2021 11:09 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Elisa Miller</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-109064</b>
Committee:	<b>[Medi-Cal/CMSP]</b>	Consortium Review Approval Date:			

## Non-Committee

### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 6/1/2021

**Current Design:** Added with CA-215211|CIV-106907 (on 8/14/2020)

1. Medi-Cal EDBC rules save an EDBC as "Read-Only" with the 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" when the beneficiary will be adversely impacted by non-allowable reasons during the Public Health Crisis/Natural Disaster and the EDBC is run in batch.

The adverse actions are defined as follows:

a. Discontinued Benefits: Any Medi-Cal program person changed from either Active MEM or Ineligible MEM to Discontinued or Active FRI in the EDBC for a non-allowable reason.

Allowable status/role reasons:

- Calif. Residence
- Deceased
- Declined Elig
- Gets AAP
- Gets ARC
- Gets CalWORKs
- Gets Duplicate Aid
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP
- Inter-County Transfer
- Moved out of County (CMSP)
- On Aid Another Case
- Requested Disc. – Written
- Requested Disc. - Written inc. MC
- Requested Disc. (CMSP) - Add Person
- Requested Disc. (CMSP) - Reapply with Budget Change
- Requested Disc. (CMSP) – Verbal

b. Increase in premium or SOC: Any Medi-Cal program person changed from a non-premium primary Non-MAGI Medi-Cal aid code to premium primary Non-MAGI Medi-Cal aid code or had an increase in SOC.

Note: CalHEERS only has premium aid codes for children and CalHEERS protects a child with soft pause when the MAGI Medi-Cal non-premium aid code is changing to a MAGI Medi-Cal premium aid code. This protection is not included in The Systems Medi-Cal EDBC rules.

c. Reduction in scope: Any Medi-Cal program person changed from MEM on a full scope primary Non-MAGI Medi-Cal aid code to a limited or restricted scope primary Non-MAGI Medi-Cal aid code.

Note: CalHEERS determines if an individual is protected with soft pause for a reduction in scope for MAGI Medi-Cal. This protection is not included in The Systems Medi-Cal EDBC rules.

Added with CA-223883|CIV-108512 (on 3/11/2021)

d. Loss of Primary or Secondary aid code: Prevent the loss of coverage on primary or secondary aid code by Batch EDBC as follows:

i. Primary: A Medi-Cal beneficiary is changing from having a primary aid code to no primary aid code except when the loss of primary is due to Gets SSI/SSP  
Or

ii. Secondary: A Medi-Cal beneficiary is losing coverage from a secondary aid code (changing from having a secondary to no secondary, or moving from one secondary to another secondary) with the following exceptions:  
1. A beneficiary is permitted to lose coverage on secondary aid code 8D (QI-1) if the primary aid code is moving to a Full Scope, No SOC aid code.

For example: It is allowable for a beneficiary to move from primary aid code 17 (Aged MN - SOC) and secondary aid code 8D (QI-1) to only primary aid code 1H (Aged FPL - No SOC) and no secondary aid code.

2. A beneficiary is permitted to move from secondary aid code 8D (QI-1) to either secondary aid code 80 (QMB) or 8C (SLMB).

3. A beneficiary is permitted to move from secondary aid code 8C (SLMB) to secondary aid code 80 (QMB).

4. A beneficiary is permitted to lose coverage on secondary Pregnancy/Postpartum aid code 76 (60-Day Postpartum) if the beneficiary is moving to a Full Scope, No SOC primary aid code.

e. Loss of Mega Mandatory: Prevent a beneficiary on Mega Mandatory aid codes 16, 26, 66 (Pickle), or 6A, 6C (DAC), or 36 (Disabled Widow(er)) from moving to any other Primary Aid Code.

LTC Changes added with CA-227173 |CIV-108868 (on 6/11/2021)

2. Remove protections for primary aid code LTC (13, 23, 63):

a. Allow an individual to:

i. transition to LTC aid code from any primary or secondary MAGI/non-MAGI aid code

ii. transition from LTC to any primary full scope

1. no SOC aid code, or

2. new SOC is not higher than the LTC SOC, or

3. new premium is not higher than the LTC SOC

iii. have an increase in SOC if the individual is on an LTC aid code and remains on LTC

**Request:**

Update the Medi-Cal EDBC rules for 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" to allow MSP individuals be aided.

**Recommendation:**

1. Update the Medi-Cal EDBC rules for 'Read-Only Reason' of "Protection due to Public Health Crisis/Natural Disaster" to additionally protect a person from losing MSP benefits (aid codes 80 - QMB, 8C-SLMB, 8D-Qualified Individual 1-135%, 8A- QWDI) where the EDBC's benefit month is future to that person's Aid Begin Date, and the person is no longer a MSP beneficiary, and the following conditions are met:

i. The person is no longer eligible to Medi-Cal for one of the following reasons:

- Gets AAP
- Gets ARC
- Gets CalWORKs
- Gets FC
- Gets Kin-GAP
- Gets SSI
- Gets SSI/SSP

2. Provide a list of cases where Batch EDBC run on or after the implementation of SCR CA-229355, caused beneficiary on aid codes 80-QMB, 8C-SLMB, 8D-Qualified Individual 1-135%, and 8A - QWDI to not be eligible to MSP and the person is not back on the same MSP aid code (that they previously lost) in the come-up month. Exclude the case from the list if the individual lost MSP for one of the following reasons:

Deceased

Inter-County Transfer

Calif. Residence

The following standard list of columns will be provided.

- Case Name
- Case Number
- County
- Unit

- Unit Name
- Office Name
- Worker

Additional Column(s):

- CIN
- DOB
- Benefit Loss Reason
- Prior MSP Aid Code
- Current MSP Aid Code
- Benefit Month

Technical Note: If a person has multiple MSP aid codes, they would be listed on multiple rows for each aid code the person has.

For Benefit Loss Reason, bring back the role reason if it exists, otherwise use the status reason.

For the Current MSP Aid code, bring back the MSP aid code on the high dated EDBC if it exists.

The list will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-229355

Additional information pertaining to the lists:

List File Name – MSP Discontinuances

List Header – MSP Discontinuances Since August 14th 2020

List County Action - Workers should review the case for each individual on the list and determine if the discontinuance was for a valid reason.

**Outreach**

**Description:**

A CIT will be posted to the Web Portal

**Migration Impact**

**Description:**

SCR will be implemented in both C-IV and CalSAWS at the same time.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

Rescind the adverse action and restore benefits.

**Description:**

**Operational Impact:**

**Estimate:**

**154**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	114	CalHEERS Test :	40	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-229530] Update Paid Warrant Reader Interface

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Jimmy Tu</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.08.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>71</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/03/2021 12:34 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-109067</b>
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Amanda Earnshaw & Chris Meyers (El Dorado) - Approved - 06/04/2021

**Expedite Approval:** Expedited production deployment approval from Karen Rapponotti on 6/28/2021

**Current Design:** The Paid Warrant File Interface finds the first Warrant Issuance with the following criteria and updates the issuance to 'Paid' status:  
 - Issuance Number  
 - Issuance Date  
 - Amount  
 - Status of 'Issued'

**Request:** In the situation where multiple Warrant Issuances have the same Warrant Number, the interface is only finding the first one and updating it to 'Paid' status, then skipping the remainder of the Warrant Numbers in 'Issued' status.

**Recommendation:** Update the C-IV Paid Warrant Reader Interface to update all Warrant Issuances with the same Warrant Number, Warrant Amount, and Issue Date to 'Paid' status.

**Outreach**

**Description:**

**Migration Impact Description:** Design has been approved through non-committee review. CalSAWS will implement this change with SCR CA-229530 on 8/14/2021.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/a

**Operational Impact:**

**Estimate:** 71

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	51	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-229866] DDID 2303 - Add QR Insertion Barcode for New CalSAWS Print Vendor, Gainwell

- Resolved: 06/24/2021 04:57 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Jonathan Goldsmith</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.06.24</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>53</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>06/10/2021 01:57 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Central Print]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>06/16/2021</b>		
<b>Non-Committee Review:</b>					
<b>Expedite Approval:</b>	Karen Rapponotti - Approved - 06/29/2021				
<b>Current Design:</b>	A 1D insertion barcode is added to all Form/NOAs during the central print bundling process to identify which documents to insert in an envelope. Currently in CalSAWS, this barcode is located at the lower left edge of the document.				
<b>Request:</b>	A new 2D QR insertion barcode is required to be added to the upper left edge of the document for the new CalSAWS print vendor, Gainwell.				
<b>Recommendation:</b>	Add a new 2D QR insertion barcode on the upper left edge of the document.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	N/A				
<b>Migration Impact Analysis:</b>	N/A - CalSAWS DD&I Requirement				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>53</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	17	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-229140] DDID 1058 - Update Reports to remove System, County, or Agency references - Export Reports

Team Responsible:	<b>Reports</b>	Assignee:	<b>Tim Adam</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.XX</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>47</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>05/25/2021 02:13 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports, Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Carlos Camarena 6/08/2021

**Expedite Approval:**

**Current Design:** Current Export reports contain System, County, or Agency References:  
 Eligibility Workload Inventory Export Report  
 Monthly Productivity List Export Report  
 General Ledger Report

**Request:** The Contractor shall update and or remove any System, County, or Agency specific references/logos from Export Reports and update with the new CalSAWS logo.

**Recommendation:** 1. Remove and/or update system, county or agency specific references/logos from the following Export Reports:  
 Eligibility Workload Inventory Export Report  
 Monthly Productivity List Export Report  
 General Ledger Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

**Description:**

**Operational Impact:**

**Estimate:** 47

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	30	Reports Test :	17
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-55208] Changes to the Child Care Requests page

Team Responsible:	<b>Online</b>	Assignee:	<b>Long Nguyen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>254</b>
Reporter:	<b>Ted Anderson</b>	Regulation Reference:		Created:	<b>01/19/2018 11:42 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>06/14/2021</b>	Other Agency Cross	
Committee:	<b>[Child Care]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

1. CalSAWS allows a new Child Care Request to be created when the Create Date for the Child Care Request overlaps with a Child Care Authorization period in the same month that the Child Care Request was created for either Stage 1-Unable to Move to Stage 2, Stage 2 (C2AP) or Stage 3 (C3AP).
2. Multiple Child Care Request can be created through the Child Care Request Detail page if there is not an existing Child Care request that is in Pending or Pending in Progress status.
3. When an APP agency staff transfer a Child Care Request from one agency to another, the Child Care Request status will automatically be updated to Pending Status. This will then require the Child Care Request to be approved again for the new APP agency worker to be assign and be reflected on the Case Summary page.
4. Automatic Journal entry are not created when a new Child Care Request is created.
5. All available options for the Funding Source field on the Child Care Program Status Detail page are available to all workers including APP agency staff even though they do not need to service and/or track CAPP, CPS and Post Adoptions

#### Request:

1. Update CalSAWS to not allow a new Child Care Request to be created when the Create Date for the Child Care Request overlaps with a Child Care Authorization period in the same month that the Child Care Request was created for either Stage 1, Stage 1-Unable to Move to Stage 2, Stage 2 (C2AP) or Stage 3 (C3AP).
2. Update the existing validation that display on the Child Care Request Detail page when a user attempts to create a new Child Care Request but there's an existing Child Care Request that is in Pending or Pending in Progress status.
3. Update CalSAWS to not change the status of a Child Care Request back to Pending status when its transferred from one agency to another. Also, automatically reassign the Child Care program to the new APP agency worker.
4. Update CalSAWS to automatically open the Child Care Program Detail page when the status of a Child Care Request is updated.
5. Create an automatic journal when a new Child Care Request is created.
6. Update the Funding Source field on the Child Care Program Status Detail page to only display certain values for APP agency staff.

#### Recommendation:

1. Create a new validation on the Child Care Request Detail page to prevent a new Child Care Request to be created when the Create date for the Child Care Request overlaps with a Child Care Authorization period in the same month that the Child Care Request was created, for either Stage 1, Stage 1-Unable to Move to Stage 2, Stage 2 (C2AP), or Stage 3 (C3AP).
2. Update the existing validation message that display on the Child Care Request Detail page when a user attempts to create a new Child Care Request when there is an existing Child Care Request that is in Pending or Pending in Progress status.
3. Update the current logic for when a Child Care Request is being transferred from one APP agency to another to not change the status of a Child Care Request back to Pending and to automatically reassign the Child Care Program to the new APP agency worker.
4. CalSAWS will open the Child Care Program Detail page when the status of a Child Care Request is updated.
5. Create an Automatic Journal when a new Child Care Request is created.

6. The Funding Source field on the Child Care Program Detail page will only display the following values for APP agency staff: Stage 1, Stage 1 – Unable to Move to Stage 2, C2AP, and C3AP.

**Outreach**

**Description:**

**Migration Impact**

System/County specific data change. Only LA county uses APP related pages/flow.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

APP agency worker will continue no see those available options and when a Child Care Request is reassign to another APP agency, they would still have to approve the request again. There is no alternative for being able to create a Child Care Request when there's an overlap in date.

**Operational Impact:**

**Estimate:**

**254**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	157	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	72
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-57452] ACWDL 17-32 - Updates to Failure to Respond Medi-Cal NOAs

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Tiffany Huckaby</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>544</b>
Reporter:	<b>Tisha Mutreja</b>	Regulation Reference:		Created:	<b>01/19/2018 11:42 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>05/27/2021</b>	Other Agency Cross Reference:	<b>CIV-10892</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**

**Expedite Approval:** Karen J.Rapponotti approved it on 06/10/2021

**Current Design:** CalSAWS generates 'Failure to Respond' NOAs based on previous guidance provided by All County Welfare Directors Letter (ACWDL) 15-27 and 15-27E.

**Request:** Failure to Respond verbiage has been updated by ACWDL 17-32.

- Recommendation:**
1. Add a new Medi-Cal Action Fragment for Failure to Respond.
  2. Add a new MAGI Failure to Respond reason based on the verbiage from ACWDL 17-32.
  3. Add a new non-MAGI Failure to Respond reason based on the verbiage from ACWDL 17-32.
  4. Remove obsoleted non-MAGI Failure to Respond dynamically generated verbiage from existing Fragment.
  5. Remove obsoleted MAGI Failure to Respond Fragment.

### Outreach

**Description:**

**Migration Impact Description:** This effort is updating the Failure to Respond NOAs in CalSAWS per ACWDL 17-32 that were already updated in C-IV in CIV-10892 from release 18.01.

### Migration Impact

**Analysis:**

**Alternative Procedure:** N/A

### Description:

**Operational Impact:**

**Estimate:** **544**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	140	Client Correspondence :	350
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0

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Translation :

4.0



# [CA-208434] Populate Responsible Party field on the Transaction Detail Page

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Emma Wong</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Jimmy Tu</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>319</b>
Reporter:	<b>Sidhant Garg</b>	Regulation Reference:		Created:	<b>05/13/2019 04:52 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Collections]</b>	Approved by Committee:	<b>06/22/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

**Review:**

**Expedite Approval:** Expedited approval by Karen Rapponotti

**Current Design:** When a worker terminate, activates, or voids an account from the Recovery Account Detail page, the system does not populate the responsible party which is a required field on the Transaction Detail page and users are not able to edit the transaction to fill in the responsible party field because the edit button is only displayed if the recovery account associated is in an active status and the transaction types are not "Back out" or "Refund".

**Request:**

1. Populate the responsible party field on the Transaction Detail page when a user activates, voids, or terminates a recovery account from the Recovery Account Detail page.

**Recommendation:**

1. Populate the responsible party field on the Recovery Account Transactions created when a user transfers out, voids or terminates a recovery account from the Recovery Account Detail page.
2. Update the Uncollectible Recovery Account batch job to populate the Responsible Party Field on the recovery account transaction.

### Outreach

**Description:**

**Migration Impact Description:** The 57 Migration Counties will inherit this functionality in CalSAWS.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **319**

Automated Test :	24	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	176	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	89
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-213675] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>444</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>02/18/2020 03:15 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-229976</b>
Consortium Review Approval:	<b>Sheryl Eppler - Approved</b>	Consortium Review Approval Date:	<b>06/17/2021</b>		

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Rush Warrant templates for the CalWIN Migration Counties do not exist in CalSAWS.

#### Request:

Add the Rush Warrant templates for the CalWIN Migration Counties.

#### Recommendation:

1. Create the Rush Warrant templates for the 10 CalWIN Migration Counties.
2. Add population logic for the Rush Warrant templates.

### Outreach

#### Description:

#### Migration Impact

N/A - CalSAWS DD&I Requirement

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A - CalSAWS DD&I Requirement

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **444**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	342
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	102
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

## [CA-217062] Enhancements to Revised Medi-Cal Hierarchy

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Chad Quan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Tisha Mutreja</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>325</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>06/11/2020 10:51 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>06/18/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti via email on 06/04/2021.

#### Current Design:

As a part of the revised MC hierarchy rules, CalSAWS removed the page validations from Run EDBC and Manual EDBC pages that required a MAGI Determination prior to running Medi-Cal EDBC. The validations were moved to inside the EDBC rules so that if a household is determined to have no potential for MAGI eligibility or an individual is eligible to Mega mandatory, a MAGI Determination is not required. This update is specific to Requested Medi-Cal Type "Medi-Cal" when at least one of the persons on the Medi-Cal program block has Full Medi-Cal Hierarchy = 'Yes'.

The Medi-Cal hierarchy rules set a Negative Action EDBC to Read-Only for 'MAGI Determination Required' when Full Medi-Cal Hierarchy is "Yes" for at least one person and determines at least one person is Potentially MAGI Eligible/Conditionally Eligible (EL/CE) even when the selected Negative Action Reason is MAGI waived.

Currently, if Medi-Cal EDBC determines an individual to have no potential MAGI, the system evaluates eligibility only for Non-MAGI Medi-Cal and does not create the MAGI budget, even if there is a CalHEERS case linked and a valid DER is available. Since the valid DER is available, this leaves the eligibility in the CalHEERS Portal out of sync and will not close out a Non-MAGI Referral if one exists in the DER.

The Medi-Cal rules define a dependent child in the 'Potential MAGI' check only as a Parent/Child relationship. This restrictive interpretation misses the potential MAGI eligibility for Caretaker Relatives in the household.

The Manual EDBC page requires a MAGI Determination with the same rules as the Run EDBC page. Since the Manual EDBC page is used when the system data is incomplete or unavailable, or when regulations change prior to the System being updated, the Manual EDBC for Medi-Cal should not require a MAGI Determination.

When a case has more than one Medi-Cal program, if an entire Medi-Cal program has only a MAGI-waived Requested Medi-Cal Type and another Medi-Cal program does not have MAGI-waived Requested Medi-Cal Type(s), the system does not allow Medi-Cal EDBC to run on the MAGI-waived-only Medi-Cal program without a MAGI Determination.

#### Request:

1. Update the Medi-Cal Hierarchy EDBC rules to not require a MAGI Determination for the below scenarios:
  - a. There is no CalHEERS case linkage even if at least one person on the case is potentially MAGI Eligible/Conditionally Eligible
  - b. On the Manual EDBC Page irrespective of the selected Requested Medi-Cal Type or the answer to 'Full Medi-Cal Hierarchy'
  - c. For the following MAGI-waived Negative Action Reasons:
    - i. Inter County Transfer (ICT)
    - ii. Worker Initiated Skip CalHEERS
    - iii. Invalid MAGI Application
    - iv. MAGI Denial FTP
    - v. Gets APTC

- d. All individuals on the Medi-Cal program have a MAGI-waived Requested Medi-Cal Type for the Benefit Month
- 2. Update the Medi-Cal Hierarchy EDBC rules to require all MAGI Hard Validations on the Run EDBC Page when running in MAGI-only mode even when there is at least one person with Full Medi-Cal Hierarchy = 'Yes'.

**Recommendation:**

1. Update Medi-Cal EDBC rules on Negative Action page, Run EDBC page and Manual EDBC page to not require MAGI Determination.
2. Update the definition of the dependent child for the "Potential MAGI" check.
3. Update the No Potential MAGI Hierarchy rules to use the valid MAGI Determination in EDBC for MAGI eligibility.

See attached design document for details on the recommendations above.

**Outreach**

**Description:**

**Migration Impact**

The design was approved by Medi-Cal/CMSP Committee via email.

**Description:**

C-IV will inherit the changes post migration.

**Migration Impact**

**Analysis:**

**Alternative**

Manual Override

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**325**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	211	CalHEERS Test :	84	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				





# [CA-217869] Modify LRS lobby applications to work with the new Self-Service Portal

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3398</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>07/13/2020 11:51 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design	<b>Erick Arreola</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Committee:	<b>[Lobby Management]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Erick Arreola 6/17/21

**Expedite Approval:** Karen J. Rapponotti

**Current Design:** The CalSAWS Self Service Kiosk application is currently only available to Los Angeles County and the application is incorporated with Los Angeles County specific graphics and logos. Secondly, customers who are using the CalSAWS Self Service Kiosk application will first need to Log-in and this process is dependent on the YBN application. Lastly, when customers are submitting documents through the CalSAWS Self Service Kiosk application, documents are being sent to EDMS (Electronic Document Management System). As part of CA-207252 the Lobby Check-In application was updated to support all 58 counties and majority of the application dependency to YBN was removed. However, the ability to search for an individual using the customer YBN User Name (LA offices only) and IVR/Customer ID remained along with the ability to Check-In a customer by searching for the customer YBN Appt Number.

**Request:** Remove all dependency from YBN application for both the CalSAWS Self Service Kiosk and the CalSAWS Lobby Check-In application. Update the CalSAWS Self Service Kiosk application to with the ability to upload documents to the new CalSAWS Imaging System (Hyland).

- Recommendation:**
1. Update the CalSAWS Self Service Kiosk application's look and feel to no longer be county specific.
  2. Upgrade the CalSAWS Self Service Kiosk application with new webservices that will communicate to CalSAWS without going through YBN.
  3. Upgrade the CalSAWS Self Service Kiosk application with new webservices to communicate to Hyland Imaging system.
  4. Update both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application to use customer's BenefitsCal credential instead of the customers YBN credential in order to pull up customers information.
  5. Remove from both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application the option to pull up customers information using YBN specific credentials (Customer ID/IVR and YBN Username Customer).
  6. Remove the option to Check-In a customer by using the YBN Appt Number from the CalSAWS Lobby Check-In application.
  7. Update the Purpose of Visit options on the CalSAWS Lobby Check-In application.
  8. Port over the existing web services that are used for the CalSAWS Self Service Kiosk Application to the Lobby Springboot App.
  9. Create new web services for the CalSAWS Lobby Check-In and CalSAWS Self Service Kiosk application in order to pull Case information by using participants BenefitsCal User Name.

**Outreach Description:** A CIT will need to be drafted for Los Angeles county informing them of the differences authenticating with BenefitsCal once YBN is removed.

**Migration Impact Description:** Both the Devices are only used by LA county currently.

**Migration Impact Analysis:** None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

**Alternative Procedure Description:** None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

**Operational Impact:****Estimate: 3398**

Automated Test :	0	Batch/Interfaces :	1308	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	18
IVR/CC :	0	Online :	862	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	816
Tech Arch :	84	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-220407] DDID 1631: Modify Pending Caseload Report to Include the 4 GA GR Solutions addressing all 58 counties

Team Responsible:	<b>Reports</b>	Assignee:	<b>Thao Ta</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Remi Lassiter</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>178</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>10/02/2020 10:06 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The report currently includes data from the following program types:

- Adoptions AAP (AA)
- Child Care (CC)
- CalFresh (CF)
- Cal-Learn (CL)
- CAPI (CP)
- CFET (CT)
- CalWORKs (CW)
- Diversion (DV)
- Foster Care (FC)
- Homeless – Perm (HP)
- Homeless – Temp (HT)
- Immediate Need (IN)
- Kin-Gap (KG)
- RCA (RC)
- Medi-Cal (MC)
- Welfare to Work (WT)

The report does not currently include any General Assistance/General Relief programs.

#### Request:

Modify the existing "CalSAWS Pending Caseload Report" to include the below programs to address 58 county GA/GR programs.

1. Managed GA/GR
2. Non-managed GA/GR
3. CalWIN GA/GR
4. LA County GA/GR

#### Recommendation:

1. Update the base population of the report to include GA/GR programs.
2. Update the Program filter on the Report Filters sheet to include values for GA/GR programs.
3. Update 'Division' to 'Department' on the Report Filters sheet.
4. Update the Summary2 widget on the Summary sheet to include rows for GA/GR programs based on the county for which the report is generated.

#### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

**Operational Impact:****Estimate: 178**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	118	Reports Test :	60
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-221563] eICT - Updates for additional EHIT elements**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Sivagami Nachiyappan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>881</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>11/04/2020 09:26 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[ICT]</b>	Approved by Committee:	<b>06/24/2021</b>	Other Agency Cross Reference:	<b>CIV-108239</b>
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee**

**Review:**

**Expedite Approval:** Approved by Karen J. Rapponotti on 06/04

**Current Design:** SCR CA-208889 updated the ICT process to send and receive elements from the EHIT interface. There were updates made to existing data elements in the new EICT XSD file provided by CalWIN.

On the ICT Detail page, the link to access the ICT External Person Detail page does not display for an Internal (within the same consortium) ICT. Currently in C-IV, the name hyperlink displays for an Internal ICT; C-IV County workers are used to accessing this link to see Person level information.

- Request:**
- Update the EICT interface to support the following additional EHIT data elements that were not included in CA-208889:
    - DHSCaseNumber
    - ImmigrationEligibilityValue
    - ThirdPartyLiabilityInd
    - CancelComment
  - Update the ICT External Person Detail page to display the new EHIT data elements.
  - Update the ICT Detail page to show the link for an Internal ICT when other existing requirements are met.

- Recommendation:**
- (See design document for complete recommendations)
- Reposition the 'Sending Comments' on the ICT Detail page.
  - Add a place on the ICT Detail page for the workers to add comments when canceling an ICT.
  - In CalSAWS, on the ICT Detail page, the link to access the ICT External Person Detail page, does not display for an Internal (within the same consortium) ICT. In C-IV, the link does show for an Internal ICT. C-IV County workers are used to accessing this link to see Person level information. Update the ICT Detail page to show the link for an Internal ICT when other existing requirements are met. Note that L.A. County is the only Internal County until other counties migrate to CalSAWS'
  - On the ICT External Person Detail page, add a Sanctions block to hold person level sanction information.
  - On the ICT External Person Detail page, add a field to hold the 'DHS Case Number
  - Update the Outbound and Inbound ICT interface to send and receive the additional EHIT data elements.
  - Map 'CIU' - Chronically Truant to Sanction reason codes.
  - Update the database table mapping for data elements 'HaveOrOfferedOtherHealthProg'.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Changes will be implemented in CalSAWS post C-IV Migration. The changes will be made for LA and C-IV counties.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

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**Estimate: 881**

Automated Test :	34	Batch/Interfaces :	370	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	60	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	156	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	186
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-224097] Enhancements to CF 18

Team Responsible:	<b>Reports</b>	Assignee:	<b>Robert Logan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Esequiel Herrera-Ortiz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>392</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>01/19/2021 05:24 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[State/Fiscal Reports]</b>	Approved by Committee:	<b>06/18/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

##### Churn Measurement 1:

1. The report is dropping legitimate cases due to excluding SAR 7s and RRRs whose latest status is set to 'Not Applicable'. A customer report's status can be set to 'Not Applicable' after having been set to 'Complete – EDBC Accepted' status and the RE due month advanced.
2. When determining if a SAR 7 or RRR is Timely, Untimely or Late the report is only looking at the latest customer report status of 'Received'. A customer report can be completed without having a 'Received' status in CalSAWS.
3. When evaluating for RRRs the report checks that the program has an RE with a due month equal to the Data Cohort Month. This can cause legitimate records to be dropped. For example, when a worker manually generates an RRR or SAR 7, they can manually select the due date. The packet will not be associated to a Redetermination record which can be found on the Program Re-Evaluation History section of the CalFresh History page.
4. Logic was added to the report to perform a real-time calculation for the SAR Due Month. This is erroneous calculations because the due month is stored on the customer report as a due date.
5. Duplicates are being reported due to cases having multiple customer reports which are due in the cohort month.
6. The report logic is considering a SAR 7 or RRR processed if the associated customer report packet has a status of 'Complete – EDBC Accepted'. This is an unnecessary check as the associated EDBC record can be evaluated instead.
7. Lines 9-16 include duplicates when a case has multiple new program applications.
8. Lines 3, 5 and 8 did not include a condition to exclude households which submitted a new application, and the application was approved or denied following the cohort month. This is needed to avoid duplicates with Lines 9-16 and meet the definition of untimely and late provided in ACL 17-118E.

##### Churn Measurement #2

1. The report is dropping legitimate cases due to excluding SAR 7 and RRRs whose latest status is set to 'Not Applicable'. A customer report's status can be set to 'Not Applicable' after having been set to 'Complete – EDBC Accepted' status and the RE due month advanced.
2. Duplicates are being reported due to households having multiple customer reports processed in a single month.

3. Duplicates are being reported due to households having multiple program applications processed in a single month.
4. Logic was added to the report to perform a real-time calculation for the SAR Due Month. This is erroneous calculations because the due month is stored on the customer report as a due month.
5. When evaluating for RRRs the report checks that the program has a RE with a due month equal to the Data Cohort Month. For example, when a worker manually generates an RRR or SAR 7, they can manually select the due date. The packet will not be associated to a Redetermination record which can be found on the Program Re-Evaluation History section of the CalFresh History page.

**Request:**

Update the CF 18 to incorporate clarification provided by CDSS to more accurately report CalFresh churn information.

**Recommendation:**

Churn Measurement 1

1. Update the report logic to associate only a single Customer Report per household for the given cohort month.
2. Update the report logic to define the SAR 7 or RRR's Received Date as the earliest date the SAR 7 or RRR was 'Received', 'Reviewed- Ready to Run EDBC' or 'Complete- EDBC Accepted' which is not proceeded by an 'Incomplete' status or immediately follows the latest incomplete status. The 'Customer Report - Received' date column on the detail sheet will reflect this change.
3. Remove the requirement that an RRR must have an associated Redetermination record.
4. Update the report logic to no longer do a real time calculation for the SAR 7 due month.
5. Update the report logic to look at the EDBC record rather than the customer report status of 'Complete- EDBC Accepted' when determining if a SAR 7 or RRR is processed. The 'Customer Report – Completed Date' column on the detail sheet will be renamed to 'Completed Date' and will reflect the new completion date.
6. Update the report logic for households which did not renew to only look at the latest program application which was disposed.

Churn Measurement 2

1. Update the logic to associate only a single Customer Report per household for the reporting period.
2. Update report logic to no longer do a real time calculation for the SAR 7 due month.
3. Update report logic to only look at latest program application that was processed for a household in cohort month.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

The information can be obtained via Ad-Hoc.

**Description:**

**Operational Impact:**

**Estimate:**

**392**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	257	Reports Test :	135
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0





# [CA-228374] Automated Regression Test - Transaction Backlog - Phase 4

Team Responsible:	<b>Automated Test</b>	Assignee:	<b>Jessica Herrera</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>William Baretsky</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>935</b>
Reporter:	<b>William Baretsky</b>	Regulation Reference:		Created:	<b>05/04/2021 03:00 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>JoAnne Osborn</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Assembly Test</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>06/17/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** JoAnne Osborn 6/17/2021

**Expedite Approval:** JoAnne Osborn 6/17/2021

**Current Design:** A suite of automated regression scripts is executed on a regular basis to validate major and minor version releases before they are deployed to production.

**Request:** The automated regression test suite should be expanded to cover more of the highest usage online application transactions by production volume.

**Recommendation:** 1. Create new automated regression scripts to cover additional high volume online application transactions, that are represented in the top 95% of monthly production transactions by volume.

The scope of this SCR includes at least 94 total transactions primarily within the following functional areas:  
Activities  
Customer Information To Do List (Root Questions -> Continue/Complete)  
Issuances  
Payment Requests  
Recovery Accounts  
Service Arrangements  
Time Limits

The initial targeted transaction list is attached (see Transaction List - Phase 4), based on production usage data as of April 2021.

2. This SCR also includes additional analysis of production usage between April 2021 and the start of the regression script creation. Any additional transactions that are identified through this process will be added to the targeted transaction list for recommendation #1.

Based on the April 2021 analysis and historical trends the estimated number of new regression test scripts to be created under this effort is between 88 and 106.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per DDID #713, the existing LRS automated regression test scripts will be updated to account for the CalSAWS DD&I changes.

**Migration Impact**

**Analysis:**

Accounted for in SOR

**Alternative**

**Procedure**

**Description:**

Execute regression testing of these transactions manually for major and minor version releases.

**Operational Impact:**

**Estimate:**

**935**

Automated Test :	935	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

## [CA-230063] [Analytics] Release I Reports Re-Platform

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Sonu Kumar Singh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.30</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10000</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>06/16/2021 09:30 AM</b>
Status:	<b>Ready for Committee</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:**

**Current Design:**

The Following Reports Links Point to OBIEE when Generated:

- 1099 Monthly Control Report
- AAP Duplicate Payment Check Report
- AAP Extensions per AB12 Report
- AB109 LRS Case Flag Detail Report
- AB109 LRS Financial Summary Report
- Active SSI-SSA Cases Foster Care Discontinued Report
- Active SSI-SSA Cases With Trust Balance Report
- AFDC - BHI Vendor Warrant Special Mailing Report
- Assessment and Learning Disability Evaluation Provider Payments Report
- Batch Calendar Report
- Batch Calendars List Report
- CalFresh over 399 with Earned Income Report
- CalFresh Quality Assurance Report
- CalHEERS Horizontal Integration Detail Report with MC
- Cal-Learn Caseload Activity Report
- Cal-Learn Caseload Characteristics Report
- Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
- CalWORKs and CalFresh Redetermination or Recertification Appointment Report
- CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
- CalWORKs/RCA Adults 16 Years and Over Report
- CASI Cases Receiving GR Benefits Report
- Cash and CalFresh EBT Account Activity Report
- Cash Benefit Recovery Activity Report
- CCSAS Download Report- All Distributions
- Child Care Requests
- Child Support Cooperation Report
- Claim Grand Totals Detail Report
- Claim Grand Totals Summary Report
- Community Treatment Facility Report
- Controls Unreceived Voucher Report
- Cumulative ELP Authorizations Report
- DCFS MEDS Journal Detail Exception Report
- DCFS Outstanding Overpayments Report
- DCFS Overpayment Distribution Monthly Report
- DCFS Overpayment Identified Monthly Report
- DCFS Skipped Issuance Report
- DCFS Suspended Vendor Daily Report
- DPSS End of Day Cash Receipt Report

DPSS Summary Cash Receipts Report  
 Duplicate Persons Report  
 E2LITE Audit Report  
 EBT Out of County State Transactions Report  
 EBT Replacements Report  
 eCAPS Cancellations Report  
 eCAPS JVASD Transactions Monthly Report  
 eCaps Trust Fund Cash Collection Activity Report  
 eCAPS Vendor Customer Modification Report  
 E-HIT Exception Report Error Message Received from CalHEERS  
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization  
 E-HIT Exception Report No Response from CalHEERS  
 Excess Recoupment Monthly Activity Report  
 Excess Recoupment with Transactions Detail Report  
 Foster Care Intake Report  
 GAIN Provider Invoice Reconciliation Report  
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report  
 HMIS Exception Report  
 JVW Month-End Details Report  
 JVW Monthly Details Report  
 Kin-GAP Intake Report  
 Kin-GAP Redetermination Report  
 Meals and Lodging Vendor Report  
 MEDS Critical ZZZ Alerts 3 Months Report  
 MTFC-ITFC Payment Report  
 National Voter Registration Act Report  
 Non-Relative Legal Guardian Unduplicated Child Count Report  
 Out of State Facility Report  
 Retroactive Aid Code Adjustment Detail Report  
 RS 50  
 SB75 Exception Report  
 Stage 1 Child Care Daily Interface Payment and Exception Report  
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs  
 Vendor Payment Report  
 WTW and REP Caseload Activity Report  
 WTW Plan Report  
 WTW/REP 30 Day Delinquent Report

**Request:**

The following Reports links on the Landing Page should be updated to go to QLIK:  
 1099 Monthly Control Report  
 AAP Duplicate Payment Check Report  
 AAP Extensions per AB12 Report  
 AB109 LRS Case Flag Detail Report  
 AB109 LRS Financial Summary Report  
 Active SSI-SSA Cases Foster Care Discontinued Report  
 Active SSI-SSA Cases With Trust Balance Report  
 AFDC - BHI Vendor Warrant Special Mailing Report  
 Assessment and Learning Disability Evaluation Provider Payments Report  
 Batch Calendar Report  
 Batch Calendars List Report  
 CalFresh over 399 with Earned Income Report  
 CalFresh Quality Assurance Report  
 CalHEERS Horizontal Integration Detail Report with MC  
 Cal-Learn Caseload Activity Report  
 Cal-Learn Caseload Characteristics Report  
 Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report  
 CalWORKs and CalFresh Redetermination or Recertification Appointment Report  
 CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report  
 CalWORKs/RCA Adults 16 Years and Over Report  
 CAPI Cases Receiving GR Benefits Report  
 Cash and CalFresh EBT Account Activity Report  
 Cash Benefit Recovery Activity Report  
 CCSAS Download Report- All Distributions

Child Care Requests  
 Child Support Cooperation Report  
 Claim Grand Totals Detail Report  
 Claim Grand Totals Summary Report  
 Community Treatment Facility Report  
 Controls Unreceived Voucher Report  
 Cumulative ELP Authorizations Report  
 DCFS MEDS Journal Detail Exception Report  
 DCFS Outstanding Overpayments Report  
 DCFS Overpayment Distribution Monthly Report  
 DCFS Overpayment Identified Monthly Report  
 DCFS Skipped Issuance Report  
 DCFS Suspended Vendor Daily Report  
 DPSS End of Day Cash Receipt Report  
 DPSS Summary Cash Receipts Report  
 Duplicate Persons Report  
 E2LITE Audit Report  
 EBT Out of County State Transactions Report  
 EBT Replacements Report  
 eCAPS Cancellations Report  
 eCAPS JVASD Transactions Monthly Report  
 eCaps Trust Fund Cash Collection Activity Report  
 eCAPS Vendor Customer Modification Report  
 E-HIT Exception Report Error Message Received from CalHEERS  
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization  
 E-HIT Exception Report No Response from CalHEERS  
 Excess Recoupment Monthly Activity Report  
 Excess Recoupment with Transactions Detail Report  
 Foster Care Intake Report  
 GAIN Provider Invoice Reconciliation Report  
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report  
 HMIS Exception Report  
 JVW Month-End Details Report  
 JVW Monthly Details Report  
 Kin-GAP Intake Report  
 Kin-GAP Redetermination Report  
 Meals and Lodging Vendor Report  
 MEDS Critical ZZZ Alerts 3 Months Report  
 MTFC-ITFC Payment Report  
 National Voter Registration Act Report  
 Non-Relative Legal Guardian Unduplicated Child Count Report  
 Out of State Facility Report  
 Retroactive Aid Code Adjustment Detail Report  
 RS 50  
 SB75 Exception Report  
 Stage 1 Child Care Daily Interface Payment and Exception Report  
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs  
 Vendor Payment Report  
 WTW and REP Caseload Activity Report  
 WTW Plan Report  
 WTW/REP 30 Day Delinquent Report

**Recommendation:**

The following Reports links on the Landing Page should be updated to go to QLIK:  
 1099 Monthly Control Report  
 AAP Duplicate Payment Check Report  
 AAP Extensions per AB12 Report  
 AB109 LRS Case Flag Detail Report  
 AB109 LRS Financial Summary Report  
 Active SSI-SSA Cases Foster Care Discontinued Report  
 Active SSI-SSA Cases With Trust Balance Report  
 AFDC - BHI Vendor Warrant Special Mailing Report  
 Assessment and Learning Disability Evaluation Provider Payments Report  
 Batch Calendar Report

Batch Calendars List Report  
CalFresh over 399 with Earned Income Report  
CalFresh Quality Assurance Report  
CalHEERS Horizontal Integration Detail Report with MC  
Cal-Learn Caseload Activity Report  
Cal-Learn Caseload Characteristics Report  
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report  
CalWORKs and CalFresh Redetermination or Recertification Appointment Report  
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report  
CalWORKs/RCA Adults 16 Years and Over Report  
CAPI Cases Receiving GR Benefits Report  
Cash and CalFresh EBT Account Activity Report  
Cash Benefit Recovery Activity Report  
CCSAS Download Report- All Distributions  
Child Care Requests  
Child Support Cooperation Report  
Claim Grand Totals Detail Report  
Claim Grand Totals Summary Report  
Community Treatment Facility Report  
Controls Unreceived Voucher Report  
Cumulative ELP Authorizations Report  
DCFS MEDS Journal Detail Exception Report  
DCFS Outstanding Overpayments Report  
DCFS Overpayment Distribution Monthly Report  
DCFS Overpayment Identified Monthly Report  
DCFS Skipped Issuance Report  
DCFS Suspended Vendor Daily Report  
DPSS End of Day Cash Receipt Report  
DPSS Summary Cash Receipts Report  
Duplicate Persons Report  
E2LITE Audit Report  
EBT Out of County State Transactions Report  
EBT Replacements Report  
eCAPS Cancellations Report  
eCAPS JVASD Transactions Monthly Report  
eCaps Trust Fund Cash Collection Activity Report  
eCAPS Vendor Customer Modification Report  
E-HIT Exception Report Error Message Received from CalHEERS  
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization  
E-HIT Exception Report No Response from CalHEERS  
Excess Recoupment Monthly Activity Report  
Excess Recoupment with Transactions Detail Report  
Foster Care Intake Report  
GAIN Provider Invoice Reconciliation Report  
GR Individuals who are Greater than 64 Years and 10 Months Detail Report  
HMIS Exception Report  
JVW Month-End Details Report  
JVW Monthly Details Report  
Kin-GAP Intake Report  
Kin-GAP Redetermination Report  
Meals and Lodging Vendor Report  
MEDS Critical ZZZ Alerts 3 Months Report  
MTFC-ITFC Payment Report  
National Voter Registration Act Report  
Non-Relative Legal Guardian Unduplicated Child Count Report  
Out of State Facility Report  
Retroactive Aid Code Adjustment Detail Report  
RS 50  
SB75 Exception Report  
Stage 1 Child Care Daily Interface Payment and Exception Report  
TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs  
Vendor Payment Report

WTW and REP Caseload Activity Report  
 WTW Plan Report  
 WTW/REP 30 Day Delinquent Report

This is the SCR for the Soft Launch only:

- The links are only available to County validation testers, and are not available to all County users
- County validation testers will go to the Qlik Sense Hub (Newstand)

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**10000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-216587] [Analytics] Release I OBIEE Dashboards Re-Platform

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Stephen Hilliard</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.01]</b>	Designer Contact:	<b>Amanda Batt</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>22.01.28</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10000</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>05/22/2020 08:57 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Lobby Management, Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:** Statistical Report Dashboard is currently pulling the information from OBIEE.

**Current Design:** Statistical Report Dashboard will pull the information from Qlik.

**Request:** It is recommended that the dashboard pull the information from Qlik. This is the SCR for the Soft Launch only.

**Recommendation:** These are the following OBIEE Dashboards that are in this Soft-Launch Release I for the Business Intelligence Area is "Statistical Summary Analysis":

- 1 - Active Caseload
  - All Active, Cases, Persons, and Expenditures
  - Cash Programs - Cases Active by Office
  - Cash Programs - Persons Active by Office
  - Supplemental Programs - Cases Active by Office
  - Supplemental Programs - Persons Active by Office
- 2 - Application Processing:
  - Application Processing Summary
  - CalFresh Application Processing by Office
  - CalWORKs Application Processing by Office
  - General Relied Application Processing by Office
  - Medi-Cal Application Processing by Office
  - Refugee Application Processing by Office
- 3 - Graphs
  - Persons Active
- 4 - Medi-Cal Renewal
  - E-Hit Summary
- 5 - Pending Applications
  - Pending Applications
- 6 - Performance Measures
  - DPSS Division / Office View
  - DPSS Performance Measures Dashboard
- 7 - Caseload Characteristics
  - DPSS Caseload Characteristics by Age and Gender
  - DPSS Caseload Characteristics by Assembly District
  - DPSS Caseload Characteristics by Citizenship, Ethnicity, and Language
  - DPSS Caseload Characteristics by City
  - DPSS Caseload Characteristics by Congressional District
  - DPSS Caseload Characteristics by District Office
  - DPSS Caseload Characteristics by Service Planning Area



- DPSS Caseload Characteristics by State Senate District
- DPSS Caseload Characteristics by Supervisorial District
- DPSS Caseload Characteristics by Zip Code

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**10000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



# [CA-215121] DDID 2643 FDS: Non State Forms - Threshold Languages - Add New State Form GEN 100

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Nagesha S</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Maria Jensen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.05.x5</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>39</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/02/2020 04:58 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:**

Caroline Bui

**Expedite Approval:**

Karen Rapponotti - 5/5/2021

**Current Design:**

Currently the GEN 100 State form is implemented in the CalSAWS system in English and Spanish with the version date of 11/20.

**Request:**

- 1) Add new State form GEN 100 - Examples of Verification
- 2) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.
- 3) This form will be available in the Template Repository for all 58 counties in all threshold languages, including.
  - Arabic
  - Armenian
  - Cambodian
  - Cantonese
  - Chinese
  - Farsi
  - Hmong
  - Korean
  - Lao
  - Other Chinese Language
  - Russian
  - Tagalog
  - Vietnamese

**Recommendation:**

Add State Form GEN 100 - Examples of Verification (11/20) in the 11 supported threshold languages.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**39**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

**Content Revision** Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Imaging fields change:

Before:

Imaging Form Name: N/A

Imaging Document Type: N/A

After:

Imaging Form Name: Examples of Verification

Imaging Document Type: Verification Requests

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

# [CA-202854] Implement the IVR Inbound/Outbound Report

- Resolved: 06/15/2021 02:50 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Jeric Derama</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>474</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/30/2018 10:51 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>County Purchase</b>
Consortium Contact:		Migration Impact:	<b>Yes</b>	Funding Source ID:	<b>CSC Support</b>
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	<b>CIV-891</b>
Committee:	<b>[IVR &amp; Contact Center]</b>	Committee:		Reference:	

**Non-Committee Review:** SCR Approved - Darcy Alexander - 2-4-2021

**Expedite Approval:** Expedited Start Build Approval provided by JoAnne Osborn on 2/5/2021

**Current Design:** Users residing in a county with a Customer Service Center have access to detailed inbound Interactive Voice Response (IVR) data through EGain. Summary reports containing inbound and outbound IVR information are manually generated and sent to the Regional Project Managers via the project status report on a bi-monthly basis.

**Request:** Migrate and enable the automated IVR Inbound/Outbound report in CalSAWS

- Recommendation:**
1. Migrate the C-IV IVR Inbound / Outbound Report, report logic and Report Parameters to QLIK for CalSAWS.
  2. Enable the report for C-IV counties only.

Note: It is also currently planned that future considerations will be made for accommodation of LRS / Region 6 IVR Inbound / Outbound Reports.

**Outreach Description:** none required

**Migration Impact Description:** Contact Center/Call Log functionality is currently not in scope for migration and therefore this SCR will need to be re-evaluated once direction for this functionality has been defined.

**Migration Impact Analysis:** Not Accounted for in SOR

**Alternative Procedure Description:** Continue Ad Hoc Reports

**Operational Impact:**  
**Estimate:** **474**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	65	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	23	Reports :	265	Reports Test :	121
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
Before:

1. Migrate the C-IV IVR Inbound / Outbound Report, report logic and Report Parameters to CalSAWS.

After:

1. Migrate the C-IV IVR Inbound / Outbound Report, report logic and Report Parameters to QLIK for CalSAWS.

Content Revision Note: Updated Attached Design Document

2. ETC Change:

N/A

3. Release Change:

N/A

Pending CCB

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change: This SCR will be hard launch with Analytics in July.

Before: Fixed version: 21.05, Minor release 21.06.xx

After: Fixed version: 21.06, Minor release 21.07.xx

4. Funding Source Change:

N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:



# [CA-207393] DDID 1050 - Create Ad-Hoc, Worker, Supervisor, and Consortium Level OBIEE Security Groups (Hard Launch #3)

- Resolved: 01/11/2021 11:19 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Amanda Batt</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Stan Anderson [X]</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>62</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>03/15/2019 10:03 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-06-04 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 06/04/2020.

**Expedite Approval:** Laura Chavez 06/04/2020

**Current Design:** OBIEE currently does not have Ad-Hoc Worker, Supervisor, and Consortium Level OBIEE Security Groups.

**Request:** The Contractor shall create Ad hoc, Worker, Supervisor and Consortium level OBIEE security groups for the C-IV Migration Counties.

- Recommendation:**
1. Add single sign on and system interaction functionality.
  2. Create the following RPD security groups:
    - Ad Hoc
    - Worker
    - Supervisor
    - Consortium
  3. Update the OBI Catalog
  4. Update the OBI Catalog for Ad Hoc reporting
  5. Modifying the security view for the BI to incorporate these security groups/rights of the 58 migration counties.
  6. Update the Reports Task Navigation based on the new Security Groups mentioned from recommendation #2.
  7. Update OID configurations to allow single sign on and system interaction.
  8. Update RPD and Catalog security for regional contact center dashboard.

For this Hard Launch, the following dashboards will be deployed:  
 LRS Operational Reports  
 LRS Task Management  
 LRS Welfare Fraud Prevention & Investigation

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A - CalSAWS DD&I Requirement

**Description:**

**Operational Impact:**

**Estimate:** 62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	62	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

**Content Revision** Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:

Before: This SCR is dealing with the roles for the C-IV counties which are not needed to be in until then.

After: This Release Date needs to be updated/created when C-IV goes live. These are new roles. For right now, we can move this SCR to 21.01 to align with the CAR.

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.

Before:

Online ETC 1: 25

Reports ETC 1: 1,045

Reports Test ETC 1: 320

After:

Reports ETC 1: 10

Reports ETC 2: 40

Reports ETC 3: 12

3. Release Change:

Before: Fix Version was 20.11.

After: Fix Version is set to 21.01.

4. Funding Source Change:

Before: N/A

After: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

Accepted

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.

Before: 21.03

After: 21.05 (21.06.15)

4. Funding Source Change: N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

Pending CCB

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 21.05 (Minor Version 21.06.15)

After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:

N/A





# [CA-207421] DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #3)

- Resolved: 01/11/2021 11:18 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>62</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>03/15/2019 10:03 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** On-Request Reports for the 58 Counties are currently not activated.

**Request:** Revised requirement approved on January 14, 2020 via App Dev Lead meeting: The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
- 2) CCSAS Download Report (On Request)
- 3) E2LITE Audit Report (On Request)
- 4) EBT End of Day Report (On Request)
- 5) GAIN Provider Invoice Reconciliation Report (On Request)
- 6) Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
- 7) TANF Audit Report (On Request)
- 8) WINS Audit Report (On Request)
- 9) WPR Audit Report (On Request)
- 10) Active SSI-SSA Cases Foster Care Discontinued Report
- 11) Application Activity Report
- 12) Customer Latest Activity Report
- 13) Customer Reporting Progress Detail Report
- 14) Employee Contact List
- 15) Monthly Productivity List Export Report
- 16) Pending Applications Report
- 17) RE Date Report
- 18) Receipt Mass Upload Report
- 19) Release Note Report
- 20) Unassigned Program List
- 21) Work Participation Rate Report

**Recommendation:**

1. Activate the following On Request reports for all 58 counties:
  - CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
  - CCSAS Download Report (On Request)
  - E2LITE Audit Report (On Request)
  - EBT End of Day Report (On Request)
  - GAIN Provider Invoice Reconciliation Report (On Request)
  - Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
  - TANF Audit Report (On Request)
  - WINS Audit Report (On Request)
  - WPR Audit Report (On Request)
  - Active SSI-SSA Cases Foster Care Discontinued Report

- Application Activity Report
- Customer Latest Activity Report
- Customer Reporting Progress Detail Report
- Employee Contact List
- Monthly Productivity List Export Report
- Pending Applications Report
- RE Date Report
- Receipt Mass Upload Report
- Release Note Report
- Unassigned Program List
- Work Participation Rate Report

2. Validate the availability and generation of all 21 On Request reports from recommendation #1.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Application Activity Report
- Customer Reporting Progress Detail Report
- EBT End of Day Report
- Pending Applications Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: Due to the change of Analytics Release F scope, 15 On-Request reports have been added including 4 that are DDID 720 related.

Before: Did not include the 4 On-Request reports to be delivered in Analytics Release F's DDID 720.

After: Included "Application Activity Report", "Customer Reporting Progress Detail Report", "Pending Applications Report", "RE Date Report"

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.

Before: Reports ETC 1: 40, Reports Test ETC 1: 20

After: Reports ETC 1: 10, Reports ETC 2: 40, Reports ETC 3: 12

3. Release Change: On-Request reports will go live with Soft Launch on 21.01.15. Requesting to move the Fix Version of this SCR from 20.11 to 21.01.

Before: 20.11  
After: 21.01

**Content Revision  
Status-2:**

4. Funding Source Change: N/A  
Accepted

**Content Revision  
Description-2:**

1. Recommendation Change: Removed "RE Date Report" and added "EBT End of Date Report" in the Analytics Release F scope.  
Before: Application Activity Report, Customer Reporting Progress Detail Report, RE Date Report, Pending Applications Report.  
After: Application Activity Report, Customer Reporting Progress Detail Report, EBT End of Day Report, Pending Applications Report.

2. Estimate Change: N/A

3. Release Change: Updated the Fix Version from 21.01 to 21.03. Updated the Minor Version from 21.01.XX to 21.03.XX.

Before: 21.01 (21.01.XX)  
After: 21.03 (21.03.XX)

4. Funding Source Change: N/A  
Accepted

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.

Before: 21.03  
After: 21.05 (21.06.15)

4. Funding Source Change: N/A  
Pending CCB

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.05 (minor version 21.06.15)  
After: 21.06 (minor version 21.07.07)

4. Funding Source Change: N/A



# [CA-208413] DDID 1631: Enable Time Limit Report for 57 Migration Counties (Hard Launch #3)

- Resolved: 12/30/2020 10:52 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/10/2019 12:52 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez - 08/27/2020

**Current Design:** The Time Limit Report is currently enabled for Los Angeles County only.

**Request:** As a result of the analysis conducted for DDID 1391: WTW 24-Month Time Clock Research Analysis, enable the Time Limit Report for the 57 Migration Counties.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:  
Time Limit Report

**Recommendation:** The Time Limit Report should be enabled for all LRS and C-IV Counties.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05 (21.06.15)

4. Funding Source Change: N/A  
Pending CCB

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-214059] Imaging DDID 2520 - Imaging Reports

- Resolved: 02/07/2021 11:30 PM

Team Responsible:	<b>Reports</b>	Assignee:	<b>Jeric Derama</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>1558</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>02/28/2020 12:04 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:	<b>2020-09-30 00:00:00.0</b>	Other Agency Cross Reference:	

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

Currently, there are no reports in CalSAWS for the 58 county Imaging Solution.

### Request:

Per DDID create up to five (5) imaging reports in the CalSAWS Software that will be determined during detailed design.

### Recommendation:

Created the following reports:

1. Imaging - Document Capture Report
2. Imaging - Initial QA Report
3. Imaging – Exception Queues Aging Report

## Outreach

### Description:

### Migration Impact

### Description:

DDID #119 (CA-214044, CA-218891, CA-218890, CA-218887, CA-218886, CA-218883, CA-218882, CA-218880) will enable the new imaging solution for each county.

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

**1558**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	1152	Reports Test :	406
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

### Content Revision

Accepted

### Status-1:

### Content Revision

### Description-1:

1. Recommendation Change:  
Before: Design Document 1\_1  
After: Reference attached Design Document Content Rev 1 for technical update.

2. Estimate Change:

Before:  
After: N/A

3. Release Change:  
Before:  
After: N/A

4. Funding Source Change:  
Before:  
After: N/A

**Content Revision  
Status-2:**

Accepted

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before:  
After: N/A

3. Release Change:  
Before: 21.03  
After: TBD

4. Funding Source Change:  
Before:  
After: N/A

**Content Revision  
Status-3:**

Accepted

**Content Revision  
Description-3:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change: This SCR will be hard launch with Analytics in June. Update fixed version to 21.05 with minor release of 21.06.20.  
Before: Fixed version: TBD  
After: Fixed version: 21.05, Minor release 21.06.16

4. Funding Source Change:  
N/A

**Content Revision  
Status-4:**

Pending CCB

**Content Revision  
Description-4:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change: This SCR will be hard launch with Analytics in July.  
Before: Fixed version: 21.05, Minor release 21.06.xx  
After: Fixed version: 21.06, Minor release 21.07.07

4. Funding Source Change:  
N/A



# [CA-215272] DDID 1631: Modify STAT 45 Report (Hard Launch #3)

- Resolved: 12/16/2020 02:51 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>31</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>04/06/2020 07:34 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-06-04 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 06/04/2020.

**Expedite Approval: Current Design:**

During review of State reports analysis research spreadsheet (SCR CA-208337 -DDID 1061), discrepancies in logic were found on several lines of the STAT 45 report that need to be updated before migration.

**Request:**

- 1.Update logic for Line 7 - Exempt Reason to C-IV logic. Check PGM\_DETL.END\_DATE after the report month end date. ( C-IV Code Example: AND TRUNC(PGM\_DETL.END\_DATE) >=TRUNC(TO\_DATE(:P\_DATE,'MM/DD/YYYY'), 'MON')
2. Lines 1,2,4,5,7 and 9 update logic to C-IV single query logic and XSL script to sort data to appropriate worksheet
3. Line 12-Add RSN\_CODE\_DESC and LINE\_12\_TOTAL for C-IV counties. CIV Counties do not use REGION\_GROUP and REGION

**Recommendation:**

- 1.Update logic for Line 7 - Exempt Reason to C-IV logic. Check PGM\_DETL.END\_DATE after the report month end date. ( C-IV Code Example: AND TRUNC(PGM\_DETL.END\_DATE) >=TRUNC(TO\_DATE(:P\_DATE,'MM/DD/YYYY'), 'MON')
2. Lines 1,2,4,5,7 and 9 update logic to C-IV single query logic and XSL script to sort data to appropriate worksheet
3. Line 12-Add RSN\_CODE\_DESC and LINE\_12\_TOTAL for C-IV counties. CIV Counties do not use REGION\_GROUP and REGION

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:  
STAT 45

**Outreach**

**Description:**

**Migration Impact**

This is a State Report design difference that has been approved to be funded through DDID 1631

**Description:**

**Migration Impact**

Accounted for in SOR

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**31**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0



Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	31	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05 (21.06.15)
4. Funding Source Change: N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)
4. Funding Source Change: N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:



# [CA-215663] DDID 1631: DDID 2322 FDS: GA GR GR237 Report

- Resolved: 01/29/2021 01:15 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>15</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/17/2020 11:22 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Committee:	<b>[GA/GR]</b>	Committee:		Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 11/19/2020.

**Expedite Approval:**  
**Current Design:** This would be implemented as part of Analytics Re-platform effort.

**Request:** Enable this report for all the counties.

**Recommendation:** Enable this report for all the counties.

### Outreach

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A

**Description:**

**Operational Impact:**

**Estimate:** 15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	15	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision**

**Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05

4. Funding Source Change: N/A

**Content Revision**

**Status-2:** Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)
4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



# [CA-215941] DDID 1631: Modify CalHEERS Horizontal Integration Detail Report (Hard Launch #3)

- Resolved: 03/24/2021 02:50 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Sonu Kumar Singh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>120</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>04/27/2020 05:48 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>2021-03-25 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/25/2021.

**Expedite Approval:  
Current Design:**

During review of State reports analysis spreadsheet ( SCR CA-208337 DDID 1061), discrepancies were found with CalHEERS Horizontal Integration Detail Report. There is a Summary Totals report template and a county specific template that contains summary totals for the county and tabs with case detail. In CIV, the Summary Totals report template contains totals for 39 counties and sent to the state via FTP. This report is not viewable through the application. In C-IV, the county specific report template is available under Reports => Scheduled => State and is titled, CalHEERS Horizontal Integration Detail Report.

In LRS/CalSAWS both versions are generated and available through the application. The Summary Total report template with LA county summary totals only is available under Reports => Scheduled => CalHEERS Horizontal Integration Report and not submitted via FTP.

The county specific template with detail tabs is located under Reports=> Scheduled => Case Activity and titled CalHEERS Horizontal Integration Detail

**Request:**

1. Migrate the C-IV Summary Totals report template and run the report for all counties(including LA) but do not display in CalSAWS
2. Submit the Summary Totals reports with all county data to the state via FTP
3. Deactivate the existing LA County only Summary Totals report template titled 'CalHEERS Horizontal Integration Report'
- 4.. Update the path of the CalHEERS Horizontal Integration Detail Report to Reports => Scheduled => State :
5. Modify the report name in the database and hyperlink visible to the user through Report Search to CalHEERS Horizontal Integration Detail\*\*confirm report name- CIV and LRS CalHEERS Horizontal Integration Detail Report.\*\* from ' to align with Report Title displayed in the workbook.

**Recommendation:**

1. Migrate the C-IV Summary Totals report template and run the report for all counties(including LA) but do not display in CalSAWS
2. Submit the Summary Totals reports with all county data to the state via FTP

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

<b>Estimate:</b>	<b>120</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	120	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

- Content Revision Description-1:**
1. Recommendation Change: N/A
  2. Estimate Change: N/A
  3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05 (21.06.15)
  4. Funding Source Change: N/A

**Content Revision Status-2:** Pending CCB

- Content Revision Description-2:**
1. Recommendation Change: N/A
  2. Estimate Change: N/A
  3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)
  4. Funding Source Change: N/A

**Content Revision Status-3:**

- Content Revision Description-3:**
1. Recommendation Change:  
Before:  
After:
  2. Estimate Change:  
Before:  
After:
  3. Release Change:  
Before:  
After:
  4. Funding Source Change:  
Before:  
After:

**Content Revision Status-4:**

- Content Revision Description-4:**
1. Recommendation Change:  
Before:  
After:



# [CA-216591] DDID 1051 - Update OBIEE Dashboards to Remove Any System, County, or Agency Specific References/Logos (Hard Launch #3)

- Resolved: 01/11/2021 11:20 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Amanda Batt</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Amanda Batt</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>203</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 10:55 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** OBIEE currently have references to system, county, or agency references.

**Request:** The Contractor shall update and or remove any System, County, or Agency specific references/logos from the OBIEE Dashboards.

**Recommendation:** 1. Remove and/or update system, county or agency specific references/logos from all OBIEE dashboards.

For this Hard Launch, the following dashboards will be deployed:  
 LRS Operational Reports  
 LRS Task Management  
 LRS Welfare Fraud Prevention & Investigation

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative Procedure** N/A - CalSAWS DD&I Requirement

**Description:**

**Operational Impact:**

**Estimate:** 203

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	203	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.

Before: Reports ETC 1: 540, Reports Test ETC 1: 162

After: ETC 1: 34, Reports ETC 2: 130, Reports ETC 3: 39

3. Release Change: N/A

4. Funding Source Change: N/A

Accepted

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.

Before: 21.03

After: 21.05 (21.06.15)

4. Funding Source Change: N/A

Pending CCB

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 21.05 (minor version 21.06.15)

After: 21.06 (minor version 21.07.07)

4. Funding Source Change:

N/A

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-216598] DDID 1631-Modify CA 237 CW Line 8 Backup Report, CA 253 and CA 255 (Hard Launch #3)

- Resolved: 01/11/2021 11:14 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Ravneet Bhatia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>16</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>05/22/2020 11:20 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Online Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:**

Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:**

Laura Chavez 08/27/2020

**Current Design:**

During review of State reports analysis spreadsheet (SCR CA-208337 DDID 1061), there were discrepancies found in CA 237 CW Line 8 Backup Report, CA 253 and CA 255

**Request:**

1. CA 237 CW Line 8 Backup Report
  - a. On the Summary Sheet table, use the C-IV column name of LT Sanction/SN/FF in place of Safety Net/DFF Families
2. CA 253
  - a. In each detail tabs , use the C-IV name of LT Sanction/SN/FF in place of Safety Net/DFF Cases
  - b. On summary sheet, use the C-IV name of LT Sanction/SN/FF in place of SN/FF/LTS
  - c. On Line 5 LRS counts only for certain reason codes for line 5 total counts. CIV does not have this check. Keeping this check will result in different record counts. Need to remove the reason code check.
3. CA 255
  - a. On all tabs including the summary sheet, use the C-IV name of LT Sanction/SN/FF in place of SN/FF/LTS
  - b. Keep the C-IV titles on all detail sheets(tabs)

**Recommendation:**

The discrepancies in the Request to be addressed for the following Reports:  
 • ABCD 350

**Outreach**

**Description:**

**Migration Impact**

This is a State Report design difference that has been approved to be funded through DDID 1631

**Description:**

**Migration Impact**

Accounted for in SOR

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 16**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0



Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	16	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.  
Before: Reports ETC 1: N/A, Reports ETC 2: N/A, Reports ETC 3: N/A  
After: Reports ETC 1: 3, Reports ETC 2: 10, Reports ETC 3: 3

3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision Status-2:** Accepted

**Content Revision Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05 (21.06.15)
4. Funding Source Change: N/A

**Content Revision Status-3:** Pending CCB

**Content Revision Description-3:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)
4. Funding Source Change: N/A

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:



# [CA-216604] DDID 1061: Modify State Reports Titles (Hard Launch #3)

- Resolved: 01/11/2021 11:17 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>31</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>05/22/2020 12:59 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:	<b>Yes</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by	<b>2020-08-27</b>	Other Agency Cross	
Committee:	<b>[Other]</b>	Committee:	<b>00:00:00.0</b>	Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** During the review of State reports analysis research spreadsheet ( SCR CA-208337 -DDID 1061), differences in report titles of numerous reports were identified.

- Request:**
1. Update LRS/CalSAWS state reports to remove the word 'Report' in report name. (See attached list of reports for new names)
  2. Update CalSAWS to ensure that all Report names in the Reports Table and what is displayed on the page to the User, are the same.

**Recommendation:** Remove the word "Report" in certain State Reports during the development of these reports.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- CA 237 HA Report
- CA 812 Report
- SOC 808 Report
- SOC 808 Backup Report

## Outreach

### Description:

**Migration Impact Description:** This is a State Report design difference that has been approved to be funded through DDID 1631

### Migration Impact

**Description:** Accounted for in SOR

### Analysis:

**Alternative Procedure Description:** N/A - CalSAWS DD&I Requirement

### Operational Impact:

**Estimate:** 31

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	31	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision  
Status-1:  
Content Revision  
Description-1:**

Accepted

1. Recommendation Change: N/A

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.

Before: Reports ETC 1: N/A, Reports ETC 2: N/A, Reports ETC 3: N/A

After: Reports ETC 1: 5, Reports ETC 2: 20, Reports ETC 3: 6

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

Accepted

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.

Before: 21.03

After: 21.05 (21.06.15)

4. Funding Source Change: N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

Pending CCB

1. Recommendation Change:  
N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:  
N/A

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-216608] DDID 1060 - Update On Request Reports Parameters Pages (Hard Launch #4)

- Resolved: 04/02/2021 05:50 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>175</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:19 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports, Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee**

Approval from Laura Chavez <ChavezL> on 02/09/2021.

**Review:**

**Expedite Approval:**

**Current Design:**

Currently, the On-Requests Reports do not contain C-IV County parameters.

**Request:**

The Contractor shall migrate the existing C-IV values that are on the On Request Report Parameters page.

**Recommendation:**

1. Add C-IV county On-Request Reports Parameters to report logic where necessary.
2. Add C-IV county On-Request Reports Parameters to the Reports Parameters pages where necessary. This particular line is specific to the web pages (parameter pages themselves)

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- 1099 Reconciliation Report
- Caseload History Report
- Employment Services Customer Reporting Report
- Issued Valuable Inventory Report
- Medi-Cal Caseload Line 6 Backup Report
- Medi-Cal Caseload Line 13 Backup Report
- Medi-Cal Caseload Report
- Pending Caseload Report
- RDB Contract Fiscal Claiming Report
- RE Date Report
- Release Note Report
- Valuable Inventory Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**175**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	175	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: Due to Analytics Release G's scope change, the list of reports have been modified from 9 to 12 reports.  
 Before: 9 total reports - 1099 Reconciliation Report, Caseload History Report, Employment Services Customer Reporting Report, Issued Valuable Inventory Report, Pending Caseload Report, RDB Contract Fiscal Claiming Report, RE Date Report, Release Note Report, and Valuable Inventory Report.  
 After: 12 total reports - 1099 Reconciliation Report, Caseload History Report, Employment Services Customer Reporting Report, Issued Valuable Inventory Report, Medi-Cal Caseload Line 6 Backup Report, Medi-Cal Caseload Line 13 Backup Report, Medi-Cal Caseload Report, Pending Caseload Report, RDB Contract Fiscal Claiming Report, RE Date Report, Release Note Report, and Valuable Inventory Report.

2. Estimate Change: N/A

3. Release Change: Update the Minor version from 21.07.02 to 21.06.20, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule. Fix Version 21.05 remains unchanged.

Before: 21.07.02

After: 21.06.15

4. Funding Source Change: N/A

Pending CCB

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change: N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 21.05 (minor version 21.06.15)

After: 21.06 (minor version 21.07.07)

4. Funding Source Change:

N/A

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:

Before:



# [CA-216614] DDID 1058 - Update Reports to remove System, County, or Agency references (Hard Launch #3 (Release F))

- Resolved: 01/11/2021 11:15 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>187</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:27 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** Current reports contain System, County, or Agency References.

**Request:** The Contractor shall update and or remove any System, County, or Agency specific references/logos from all Scheduled and On Request Reports.

**Recommendation:** 1. Remove and/or update system, county or agency specific references/logos from the 451 reports.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- ABCD 350
- CA 1037 Report
- CA 237 EA
- CA 237 FC
- CA 237 HA
- CA 800 ARC
- CA 800 CCR PIA Report
- CA 800 CCR RIA Report
- CA 812
- CalHEERS Horizontal Integration Report HI01
- CF 358 F
- CF 358 S
- CMSP 237
- CMSP 237 Detailed Backup Report
- Daily Interface Payment Status Report
- Detailed Caseload Movement Report - Homeless Assistance
- Disaster CalFresh Daily Report
- FC1 - Continuum of Care Reform Facility Report
- Fiscal Batch Statistics Report
- GR 237 Report
- Integrated Nutrition Benefit Issuance Detail Claiming Report
- Integrated Payroll Summary Report
- Integrated Service Payment / Valuable Summary Report (Monthly)
- Integrated Service Payment / Valuable Summary Report (Quarterly)
- Main Payroll Benefit Issuance Direct Deposit Register
- Main Payroll Foster Care Issuance Summary
- Main Payroll Foster Care Warrant Production Reconciliation Report
- Nutrition Benefit EBT Production Reconciliation Report
- Nutrition Benefit Supplemental Issuance Register Report
- RS 51
- Rush Benefit Issuance Warrant Register

Rush Service Payment Warrant Register  
 Service Payment EBT Issuance Register  
 Service Payment Manual EBT Issuance Register  
 Service Payment Manual Issuance Register  
 Service Payment Warrant Register  
 Skipped Issuance Report  
 SOC 808  
 SOC 808 Backup Report  
 STAT 45  
 STAT 47  
 STAT 47 Part F Backup Report  
 Supplemental Benefit Issuance Direct Deposit Register  
 Supplemental Benefit Issuance EBT Register  
 Supplemental Benefit Issuance Warrant Register  
 Supplemental Benefit Manual Direct Deposit Issuance Register  
 Supplemental Benefit Manual EBT Issuance Register  
 Supplemental Benefit Manual Warrant Issuance Register  
 TEMP 2035 EBT THEFT - Skimming  
 TEMP 2313 EBT THEFT - Scam  
 Text Notification Report  
 Unposted Receipt Report  
 Warrant Production Reconciliation Report  
 WINS 2  
 WINS Benefit Issuance Register Daily Report  
 WINS Benefit Production Reconciliation Report  
 WINS Cert  
 WTW 25  
 WTW 25A

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 187**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	187	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

1. Recommendation Change: N/A

**Description-1:**

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.  
 Before: Reports ETC 1: 564, Reports Test ETC 1: 170

After: Reports ETC 1: 31, Reports ETC 2: 120, Reports ETC 3: 36

3. Release Change: N/A

4. Funding Source Change: N/A

Accepted

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.

Before: 21.03

After: 21.05 (21.06.15)

4. Funding Source Change: N/A

Pending CCB

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.05 (minor version 21.06.15)

After: 21.06 (minor version 21.07.07)

4. Funding Source Change: N/A

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:





# [CA-216616] DDID 1058 - Update Reports to Remove System, County, or Agency References (Hard Launch #3 (Release G))

- Resolved: 04/02/2021 05:49 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>94</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:28 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports, Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 02/09/2021.

**Expedite Approval:** Current reports contain System, County, or Agency References.

**Request:** The Contractor shall update and or remove any System, County, or Agency specific references/logos from all Scheduled and On Request Reports.

**Recommendation:** 1. Remove and/or update system, county or agency specific references/logos from the 451 reports:

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- 1099 Reconciliation Report
- Caseload History Report
- DCFS Administrative and Assistance Claim Report
- DCFS Batch Eligibility Report
- DCFS Cancellation Daily Report
- DCFS Child Support Trust Balance Report
- DCFS Child Support Trust Closed Cases Report
- DCFS Child Welfare Trust (CWT) Abatement Report
- DCFS Claim Data Report
- DCFS CWT CS Trust Balance Report
- DCFS Daily EFT Activity Report
- DCFS eCAPS Expenditure Daily Report
- DCFS LRS Daily Warrant Report
- DCFS Monthly Social Security Benefit Report
- DCFS New Placement Report
- DCFS Overpayment Write-Off Details Report
- DCFS Payment Status Daily Report
- DCFS Revenue Detail Report
- DPSS Daily EFT Activity Report
- DPSS Daily Unprocessed SWR Payment Report
- Employment Services Customer Reporting Report
- FOD Child Care Monthly Direct Provider Payment Report
- FOD Child Care Weekly Direct Provider Payment Report
- Foster Care Facility - GH and FFA Report
- Foster Care SSI Potentially Eligible Youth 16.5 or Older Report
- Foster Care Timely Payment Report
- Foster Care Transitional Housing Payment Report
- GR Board and Care Monthly Invoice Report
- GR Board and Care Vendor Expired License Monthly Report
- GR Crisis Housing Invoice Report
- Integrated Payroll Foster Care Issuance Detail Claiming Report
- Integrated Payroll Foster Care Issuance Detail Claiming Report By Case

Issued Valuable Inventory Report  
 Medi-Cal Caseload Line 13 Backup Report  
 Medi-Cal Caseload Line 6 Backup Report  
 Medi-Cal Caseload Report  
 Monthly Assistance Auto Payroll Report  
 Monthly EVOC EVSVS Report  
 Monthly HMIS Payment Report  
 Monthly Report of Agency Error for CalWORKs CalFresh Recovery Account  
 Pending Caseload Report  
 RDB Contract Fiscal Claiming Report  
 RE Date Report  
 Release Note Report  
 Valuable Inventory Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 94**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	94	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: Due to Analytics Release G's scope change, the 98 reports in Recommendation was reduced to 45.

Before: 98 total reports.

After: 45 total reports.

2. Estimate Change: N/A

3. Release Change: Update the Minor version from 21.07.02 to 21.06.20, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule. Fix Version 21.05 remains unchanged.

Before: 21.07.02

After: 21.06.15

4. Funding Source Change: N/A

**Content Revision**

Pending CCB

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

N/A

2. Estimate Change:

N/A

3. Release Change:

Before: 21.05 (Minor Version 21.06.15)

After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:

N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-216621] DDID 1057 - Migrate C-IV State Reports (Hard Launch #3)

- Resolved: 12/16/2020 02:48 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>140</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:32 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	<b>CA-208374, CIV-104094</b>

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** Currently, C-IV version of State Reports are separated and not integrated with the CalSAWS System.

**Request:** The Contractor shall follow the LRS Template Standards for detailed reports and use the LRS State Reports as a starting point, except where C-IV has the most current version or current version minus 1 and LRS does not.

**Recommendation:**

- Migrate the following C-IV versions State Reports and their associated back up reports into the CalSAWS System:
  - CA 237 KG-S
  - CA 237 KG-F
  - CA 800 ARC
  - CA 800 CCR PIA Report
  - CA 800 CCR RIA Report
  - CMSP 237
  - CMSP 237 Detailed Backup Report
  - CalWORKS Caseload Report
  - CalWORKS Caseload Backup Report

Note: The CA 237 KG-S and CA 237 KG-F are included in this list because the LA versions are very LA specific, which was permission granted to LA county by CDSS.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- CA 800 ARC
- CA 800 CCR PIA Report
- CA 800 CCR RIA Report
- CMSP 237
- CMSP 237 Detailed Backup Report

## Outreach

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 140

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	140	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Dashboards in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Dashboards. The total hours for this SCR are being updated to reflect the specific amount of hours the Dashboards in the specific Analytics Release.  
Before: Reports ETC 1: 675, Reports Test ETC Total: 200  
After: Reports ETC 1: 23, Reports ETC 2: 90, Reports ETC 3: 27

3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision Status-2:** Accepted

**Content Revision Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05 (21.06.15)
4. Funding Source Change: N/A

**Content Revision Status-3:** Pending CCB

**Content Revision Description-3:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)
4. Funding Source Change: N/A

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:



# [CA-216623] DDID 1056 - Migrate C-IV Scheduled and On Request Reports (Hard Launch #3)

- Resolved: 12/16/2020 02:46 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Thao Ta</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>62</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:34 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** C-IV County Scheduled and On-Request Reports are not part of the LRS system.

**Request:** The CONTRACTOR shall utilize a single set of Scheduled and On Request Reports for all 58 Counties. The C-IV Reports that are not in LRS shall be migrated as part of Migration unless the C-IV Reports committee decides to deactivate a C-IV Report. The Reports shall be controlled via security administration by the Counties.

The CONTRACTOR shall update the Batch processes and associated code as necessary during Migration to generate reports for the Counties where applicable. If new data fields have been added that the 57 Migration Counties do not use, those fields will be blank on the Report.

**Recommendation:** Migrate the following reports into the CalSAWS system. This includes all corresponding reports batch sweeps:

- 1.Batch MAGI Skipped Report
- 2.Batch RE Mixed Household Exception Report
3. Caseload History Report
4. CMSP Caseload Report
- 5.CMSP Pending Applications Report
- 6.Direct Deposit Status Report
- 7.Direct Deposit Transmittal Register
- 8.Employment Services Customer Reporting Report
- 9.Expedited Service CalFresh Management Report
- 10.FTB Weekly Intercept Amount Error Report
- 11.FTB Weekly Intercept Report
- 12.FTB/TOP Weekly Cleared Edit Report with Control Totals
- 13.FTB/TOP Weekly Individual Edit Error Report
- 14.MAGI Discontinuance Report
- 15.MAGI Error Report
- 16.Medi-Cal Caseload Line 6 Backup Report
- 17.Medi-Cal Caseload Report
- 18.Outstanding Eligibility Determination Request Report
- 19.Pending Caseload Report
- 20.Program Assignment Detailed Inventory Report
- 21.Program Assignment Summary Report
- 22.San Bernardino Warrant Production Reconciliation Report
- 23.Task Completion Report
- 24.Task Creation Report
- 25.Task Expiration Report
- 26.Task Report
- 27.Task Workload Report
- 28.Text Notification Report

- 29.TOP Weekly Intercept Amount Error Report
- 30.TOP Weekly Intercept Report
- 31.TOP Weekly Intercept Transaction Report
- 32.TOP Weekly Reversal Report
- 33.Caseload Inventory Report
- 34.Engagement Report
- 35. Longitudinal Report

-----Above list updated on 4/29/2020-----

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:  
Text Notification Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

1. Recommendation Change: N/A

**Description-1:**

2. Estimate Change: This DDID was broken down into multiple SCR's to track the deployment of the Reports in each Analytics Release. The original DDID which this SCR was cloned off of contained the full estimate for all Reports. The total hours for this SCR are being updated to reflect the specific amount of hours the Reports in the specific Analytics Release.

Before: Reports ETC 1: 2,935, Reports Test ETC 1: 880

After: Reports ETC 1: 10, Reports ETC 2: 40, Reports ETC 3: 12

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision**

Accepted

**Status-2:**

**Content Revision**

1. Recommendation Change: N/A

**Description-2:**

2. Estimate Change: N/A

3. Release Change: Update Fix Version from 21.03 to 21.05.

Before: 21.03

After: 21.05 (21.06.15)

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

- 4. Funding Source Change: N/A  
Pending CCB
- 1. Recommendation Change: N/A
- 2. Estimate Change: N/A
- 3. Release Change:  
Before: 21.05 (minor version 21.06.15)  
After: 21.06 (minor version 21.07.07)
- 4. Funding Source Change: N/A

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:





# [CA-216624] DDID 1056 - Migrate C-IV Scheduled and On Request Reports (Hard Launch #4)

- Resolved: 04/02/2021 05:48 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>94</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>05/22/2020 01:35 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports, Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 02/09/2021.

**Expedite Approval: Current Design:** C-IV County Scheduled and On-Request Reports are not part of the LRS system.

**Request:** The CONTRACTOR shall utilize a single set of Scheduled and On Request Reports for all 58 Counties. The C-IV Reports that are not in LRS shall be migrated as part of Migration unless the C-IV Reports committee decides to deactivate a C-IV Report. The Reports shall be controlled via security administration by the Counties.

The CONTRACTOR shall update the Batch processes and associated code as necessary during Migration to generate reports for the Counties where applicable. If new data fields have been added that the 57 Migration Counties do not use, those fields will be blank on the Report.

**Recommendation:** Migrate the following reports into the CalSAWS system. This includes all corresponding reports batch sweeps:

- 1.Batch MAGI Skipped Report
- 2.Batch RE Mixed Household Exception Report
3. Caseload History Report
4. CMSP Caseload Report
- 5.CMSP Pending Applications Report
- 6.Direct Deposit Status Report
- 7.Direct Deposit Transmittal Register
- 8.Employment Services Customer Reporting Report
- 9.Expedited Service CalFresh Management Report
- 10.FTB Weekly Intercept Amount Error Report
- 11.FTB Weekly Intercept Report
- 12.FTB/TOP Weekly Cleared Edit Report with Control Totals
- 13.FTB/TOP Weekly Individual Edit Error Report
- 14.MAGI Discontinuance Report
- 15.MAGI Error Report
- 16.Medi-Cal Caseload Line 6 Backup Report
- 17.Medi-Cal Caseload Report
- 18.Outstanding Eligibility Determination Request Report
- 19.Pending Caseload Report
- 20.Program Assignment Detailed Inventory Report
- 21.Program Assignment Summary Report
- 22.San Bernardino Warrant Production Reconciliation Report
- 23.Task Completion Report
- 24.Task Creation Report
- 25.Task Expiration Report
- 26.Task Report
- 27.Task Workload Report
- 28.Text Notification Report
- 29.TOP Weekly Intercept Amount Error Report

- 30.TOP Weekly Intercept Report
- 31.TOP Weekly Intercept Transaction Report
- 32.TOP Weekly Reversal Report
- 33.Caseload Inventory Report
- 34.Engagement Report
- 35. Longitudinal Report

-----Above list updated on 4/29/2020-----

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

- Caseload History Report
- Employment Services Customer Reporting Report
- Medi-Cal Caseload Line 6 Backup Report
- Medi-Cal Caseload Line 13 Backup Report
- Medi-Cal Caseload Report
- Pending Caseload Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 94**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	94	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: Due to Analytics Release G's scope change, the list of reports have been modified.  
 Before: 6 total reports - Caseload History Report, Employment Services Customer Reporting Report, Pending Caseload Report, Caseload Inventory Report, Engagement Analysis Report, and Longitudinal Analysis Report.  
 After: 6 total reports - Caseload History Report, Employment Services Customer Reporting Report, Medi-Cal Caseload Line 6 Backup Report, Medi-Cal Caseload Line 13 Backup Report, Medi-Cal Caseload Report, and Pending Caseload Report.

2. Estimate Change: N/A

3. Release Change: Update the Minor version from 21.07.02 to 21.06.20, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule. Fix Version 21.05 remains unchanged.

Before: 21.07.02

After: 21.06.15

4. Funding Source Change: N/A

**Content Revision**

Pending CCB

**Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)
4. Funding Source Change:  
N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



# [CA-219883] DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #3)

- Resolved: 12/16/2020 02:43 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>09/16/2020 02:08 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 08/27/2020.

**Expedite Approval:** Laura Chavez 08/27/2020

**Current Design:** Current design does not contain Scheduled Reports for the 57 migration counties.

**Request:** The CONTRACTOR shall activate the following Scheduled Reports for the 57 Migration Counties except for those Reports that are specific to Los Angeles County. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) 1099 Monthly Control Report (Scheduled)
- 2) Child Support Cooperation Report (Scheduled)
- 3) Controls Unreceived Voucher Report (Scheduled)
- 4) Daily EBT Reactivates and Card Replacements Report (Scheduled)
- 5) Daily Excess Recoupment Report (Scheduled)
- 6) Duplicate Persons Report (Scheduled)
- 7) EBT Out of County State Transactions Report (Scheduled)
- 8) EBT Replacements Report (Scheduled)
- 9) Excess Recoupment Monthly Activity Report (Scheduled)
- 10) Excess Recoupment with Transactions Detail Report (Scheduled)
- 11) MEDS Administrative Program and Office Report (Scheduled)
- 12) MEDS Critical and ZZZ Alerts Report (Scheduled)
- 13) MEDS Critical ZZZ Alerts 3 Months Report (Scheduled)
- 14) Month-End EBT Repayments Report (Scheduled)
- 15) Monthly Duplicate Payment Report - RDB (Scheduled)
- 16) Monthly Duplicate Vendor Report (Scheduled)
- 17) Non Assistance CalFresh Outreach Application Status Report (Scheduled)
- 18) Payroll Customer and Vendor Warrant Cancellations and Outlaws Report (Scheduled)
- 19) PRUCOL Case Tracking Report (Scheduled)
- 20) SSI Caseload Counts Report (Scheduled)
- 21) SSI-SSA Case Activity Monthly Report (Scheduled)
- 22) Transitional CalFresh Report (Scheduled)
- 23) WFPI Child Care Referrals By Agency Monthly Report (Scheduled)
- 24) WFPI Convictions and IPV Sanctions Report (Scheduled)
- 25) WFPI Early Fraud Detection and Prevention Report (Scheduled)
- 26) WFPI Production Report (Scheduled)
- 27) WTW 30 Day Delinquent Report (Scheduled)
- 28) WTW and REP Caseload Activity Report (Scheduled)
- 29) WTW Plan Report (Scheduled)
- 30) CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report (Scheduled)
- 31) ABD 217 Report (Scheduled)
- 32) SSI Approval Denial Report

**Recommendation:**

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:  
Skipped Issuance Report

Activate the following LRS scheduled reports for the migration counties:

- 1) 1099 Monthly Control Report
- 2) Child Support Cooperation Report
- 3) Controls Unreceived Voucher Report
- 4) Daily EBT Reactivates and Card Replacements Report
- 5) Daily Excess Recoupment Report
- 6) Duplicate Persons Report
- 7) EBT Out of County State Transactions Report
- 8) EBT Replacements Report
- 9) Excess Recoupment Monthly Activity Report
- 10) Excess Recoupment with Transactions Detail Report
- 11) MEDS Administrative Program and Office Report
- 12) MEDS Critical and ZZZ Alerts Report
- 13) MEDS Critical ZZZ Alerts 3 Months Report
- 14) Month-End EBT Repayments Report
- 15) Monthly Duplicate Payment Report - RDB
- 16) Monthly Duplicate Vendor Report
- 17) Non Assistance CalFresh Outreach Application Status Report
- 18) Payments on Hold More than 30 Days Report
- 19) Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- 20) Potential Cal-Learn Eligible Report
- 21) Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- 22) PRUCOL Case Tracking Report
- 23) SSI Caseload Counts Report
- 24) SSI-SSA Case Activity Monthly Report
- 25) Transitional CalFresh Report
- 26) WFPI Child Care Referrals By Agency Monthly Report
- 27) WFPI Convictions and IPV Sanctions Report
- 28) WFPI Early Fraud Detection and Prevention Report
- 29) WFPI Production Report
- 30) WTW 30 Day Delinquent Report
- 31) WTW and REP Caseload Activity Report
- 32) WTW Plan Report
- 33) CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report
- 34) Cash EBT Production Reconciliation Report
- 35) ABD 217 Report
- 36) Batch Calendar Report
- 37) Cumulative ELP Authorizations Report
- 38) GR Individuals who are Greater than 64 Years and 10 Months Detail Report
- 39) GR Lodging Paid Report Accrual Month
- 40) SSI Approval Denial Report
- 41) Benefit Recovery Management Report
- 42) BWS Consolidated Workload Report
- 43) CalFresh EBT Production Reconciliation Report
- 44) CalHEERS Horizontal Integration Detail Report with MC
- 45) Cash and CalFresh EBT Account Activity Report
- 46) Changed Payee Address and EBT Audit Report
- 47) Child Support Cooperation Report
- 48) Collections Receipt Daily Report
- 49) Collections Receipt Monthly Report
- 50) DCFS Claim Data Report
- 51) DCFS Overpayment Collection Monthly Report
- 52) DCFS Overpayment Identified Monthly Report
- 53) DCFS Suspended Vendor Daily Report
- 54) Duplicate Aid Report
- 55) E-HIT Exception Report Error Message Received from CalHEERS
- 56) E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization

- 57) E-HIT Exception Report No Response from CalHEERS
- 58) Excessive Manual/Special Payment Audit Report
- 59) Excessive Rescind Audit Report
- 60) Excessive Retro Payment Report
- 61) IAR Balance Report
- 62) Integrated Payroll Benefit Issuance Detail Claiming Report
- 63) Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- 64) Integrated Service Payment / Valuable Detail Claiming Report (Daily)
- 65) Integrated Service Payment / Valuable Detail Claiming Report (Monthly)
- 66) Issuance Exception Report
- 67) Main Payroll Benefit EBT Production Reconciliation Report
- 68) Medi-Cal Renewals Listing Report (Report ID 30010)
- 69) Medi-Cal Renewals Listing Report (Report ID 30263)
- 70) Medi-Cal Renewals Listing Report (Report ID 30264)
- 71) MEDS Weekly Alerts Detailed Report
- 72) Outstanding Collection Balance Report
- 73) Recovery Account Transaction Report
- 74) Retroactive Aid Code Adjustment Detail Report
- 75) Skipped Issuance Report
- 76) WTW and REP Caseload Activity Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update Fix Version from 21.03 to 21.05.  
Before: 21.03  
After: 21.05 (21.06.15)
4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

Pending CCB

**Content Revision**

**Description-2:**

1. Recommendation Change: N/A
2. Estimate Change:

N/A

3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:  
N/A

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-219886] DDID 714 - Activate Scheduled Reports for the 57 Migration Counties (Hard Launch #4)

- Resolved: 04/02/2021 05:47 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>62</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>09/16/2020 02:32 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports, Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 02/09/2021.

**Expedite Approval:** Current design does not contain Scheduled Reports for the 57 migration counties.

**Request:** The CONTRACTOR shall activate the following Scheduled Reports for the 57 Migration Counties except for those Reports that are specific to Los Angeles County. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) 1099 Monthly Control Report (Scheduled)
- 2) Child Support Cooperation Report (Scheduled)
- 3) Controls Unreceived Voucher Report (Scheduled)
- 4) Daily EBT Reactivates and Card Replacements Report (Scheduled)
- 5) Daily Excess Recoupment Report (Scheduled)
- 6) Duplicate Persons Report (Scheduled)
- 7) EBT Out of County State Transactions Report (Scheduled)
- 8) EBT Replacements Report (Scheduled)
- 9) Excess Recoupment Monthly Activity Report (Scheduled)
- 10) Excess Recoupment with Transactions Detail Report (Scheduled)
- 11) MEDS Administrative Program and Office Report (Scheduled)
- 12) MEDS Critical and ZZZ Alerts Report (Scheduled)
- 13) MEDS Critical ZZZ Alerts 3 Months Report (Scheduled)
- 14) Month-End EBT Repayments Report (Scheduled)
- 15) Monthly Duplicate Payment Report - RDB (Scheduled)
- 16) Monthly Duplicate Vendor Report (Scheduled)
- 17) Non Assistance CalFresh Outreach Application Status Report (Scheduled)
- 18) Payroll Customer and Vendor Warrant Cancellations and Outlaws Report (Scheduled)
- 19) PRUCOL Case Tracking Report (Scheduled)
- 20) SSI Caseload Counts Report (Scheduled)
- 21) SSI-SSA Case Activity Monthly Report (Scheduled)
- 22) Transitional CalFresh Report (Scheduled)
- 23) WFPI Child Care Referrals By Agency Monthly Report (Scheduled)
- 24) WFPI Convictions and IPV Sanctions Report (Scheduled)
- 25) WFPI Early Fraud Detection and Prevention Report (Scheduled)
- 26) WFPI Production Report (Scheduled)
- 27) WTW 30 Day Delinquent Report (Scheduled)
- 28) WTW and REP Caseload Activity Report (Scheduled)
- 29) WTW Plan Report (Scheduled)
- 30) CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report (Scheduled)
- 31) ABD 217 Report (Scheduled)
- 32) SSI Approval Denial Report



**Recommendation:**

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:  
DCFS Claim Data Report

Activate the following LRS scheduled reports for the migration counties:

- 1) 1099 Monthly Control Report
- 2) Child Support Cooperation Report
- 3) Controls Unreceived Voucher Report
- 4) Daily EBT Reactivates and Card Replacements Report
- 5) Daily Excess Recoupment Report
- 6) Duplicate Persons Report
- 7) EBT Out of County State Transactions Report
- 8) EBT Replacements Report
- 9) Excess Recoupment Monthly Activity Report
- 10) Excess Recoupment with Transactions Detail Report
- 11) MEDS Administrative Program and Office Report
- 12) MEDS Critical and ZZZ Alerts Report
- 13) MEDS Critical ZZZ Alerts 3 Months Report
- 14) Month-End EBT Repayments Report
- 15) Monthly Duplicate Payment Report - RDB
- 16) Monthly Duplicate Vendor Report
- 17) Non Assistance CalFresh Outreach Application Status Report
- 18) Payments on Hold More than 30 Days Report
- 19) Payroll Customer and Vendor Warrant Cancellations and Outlaws Report
- 20) Potential Cal-Learn Eligible Report
- 21) Potential Child Care Stage 1 to Stage 2 Case Transfers Report
- 22) PRUCOL Case Tracking Report
- 23) SSI Caseload Counts Report
- 24) SSI-SSA Case Activity Monthly Report
- 25) Transitional CalFresh Report
- 26) WFPI Child Care Referrals By Agency Monthly Report
- 27) WFPI Convictions and IPV Sanctions Report
- 28) WFPI Early Fraud Detection and Prevention Report
- 29) WFPI Production Report
- 30) WTW 30 Day Delinquent Report
- 31) WTW and REP Caseload Activity Report
- 32) WTW Plan Report
- 33) CalWORKs, CalFresh and Medi-Cal Case Discontinuance Monthly Report
- 34) Cash EBT Production Reconciliation Report
- 35) ABD 217 Report
- 36) Batch Calendar Report
- 37) Cumulative ELP Authorizations Report
- 38) GR Individuals who are Greater than 64 Years and 10 Months Detail Report
- 39) GR Lodging Paid Report Accrual Month
- 40) SSI Approval Denial Report
- 41) Benefit Recovery Management Report
- 42) BWS Consolidated Workload Report
- 43) CalFresh EBT Production Reconciliation Report
- 44) CalHEERS Horizontal Integration Detail Report with MC
- 45) Cash and CalFresh EBT Account Activity Report
- 46) Changed Payee Address and EBT Audit Report
- 47) Child Support Cooperation Report
- 48) Collections Receipt Daily Report
- 49) Collections Receipt Monthly Report
- 50) DCFS Claim Data Report
- 51) DCFS Overpayment Collection Monthly Report
- 52) DCFS Overpayment Identified Monthly Report
- 53) DCFS Suspended Vendor Daily Report
- 54) Duplicate Aid Report
- 55) E-HIT Exception Report Error Message Received from CalHEERS
- 56) E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization

- 57) E-HIT Exception Report No Response from CalHEERS
- 58) Excessive Manual/Special Payment Audit Report
- 59) Excessive Rescind Audit Report
- 60) Excessive Retro Payment Report
- 61) IAR Balance Report
- 62) Integrated Payroll Benefit Issuance Detail Claiming Report
- 63) Integrated Payroll Benefit Issuance Detail Claiming Report By Case
- 64) Integrated Service Payment / Valuable Detail Claiming Report (Daily)
- 65) Integrated Service Payment / Valuable Detail Claiming Report (Monthly)
- 66) Issuance Exception Report
- 67) Main Payroll Benefit EBT Production Reconciliation Report
- 68) Medi-Cal Renewals Listing Report (Report ID 30010)
- 69) Medi-Cal Renewals Listing Report (Report ID 30263)
- 70) Medi-Cal Renewals Listing Report (Report ID 30264)
- 71) MEDS Weekly Alerts Detailed Report
- 72) Outstanding Collection Balance Report
- 73) Recovery Account Transaction Report
- 74) Retroactive Aid Code Adjustment Detail Report
- 75) Skipped Issuance Report
- 76) WTW and REP Caseload Activity Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

62

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

1. Recommendation Change: N/A

**Description-1:**

2. Estimate Change: N/A

3. Release Change: Update the Minor version from 21.07.02 to 21.06.20, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule. Fix Version 21.05 remains unchanged.

Before: 21.07.02

After: 21.06.15

4. Funding Source Change: N/A

**Content Revision**

Pending CCB

**Status-2:**

**Content Revision**

1. Recommendation Change:

**Description-2:**

N/A

2. Estimate Change:  
N/A

3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-221752] DDID 720 - Activate On Request Reports for the 58 Counties (Hard Launch #4)

- Resolved: 04/02/2021 05:48 PM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Milind Sawdadkar</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>62</b>
Reporter:	<b>Ravneet Bhatia</b>	Regulation Reference:		Created:	<b>11/11/2020 02:51 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Camarena</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports, Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 02/09/2021.

**Expedite Approval:** Laura Chavez - 02/09/2021

**Current Design:** On-Request Reports for the 58 Counties are currently not activated.

**Request:** Revised requirement approved on January 14, 2020 via App Dev Lead meeting: The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them.

- 1) CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
- 2) CCSAS Download Report (On Request)
- 3) E2LITE Audit Report (On Request)
- 4) EBT End of Day Report (On Request)
- 5) GAIN Provider Invoice Reconciliation Report (On Request)
- 6) Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
- 7) TANF Audit Report (On Request)
- 8) WINS Audit Report (On Request)
- 9) WPR Audit Report (On Request)
- 10) Active SSI-SSA Cases Foster Care Discontinued Report
- 11) Application Activity Report
- 12) Customer Latest Activity Report
- 13) Customer Reporting Progress Detail Report
- 14) Employee Contact List
- 15) Monthly Productivity List Export Report
- 16) Pending Applications Report
- 17) RE Date Report
- 18) Receipt Mass Upload Report
- 19) Release Note Report
- 20) Unassigned Program List
- 21) Work Participation Rate Report

**Recommendation:**

1. Activate the following On Request reports for all 58 counties:
  - CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request)
  - CCSAS Download Report (On Request)
  - E2LITE Audit Report (On Request)
  - EBT End of Day Report (On Request)
  - GAIN Provider Invoice Reconciliation Report (On Request)
  - Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request)
  - TANF Audit Report (On Request)
  - WINS Audit Report (On Request)
  - WPR Audit Report (On Request)
  - Active SSI-SSA Cases Foster Care Discontinued Report
  - Application Activity Report

- Customer Latest Activity Report
  - Customer Reporting Progress Detail Report
  - Employee Contact List
  - Monthly Productivity List Export Report
  - Pending Applications Report
  - RE Date Report
  - Receipt Mass Upload Report
  - Release Note Report
  - Unassigned Program List
  - Work Participation Rate Report
2. Validate the availability and generation of all 21 On Request reports from recommendation #1.

For this Hard Launch, the following LRS scheduled reports for the migration counties will be deployed into the CalSAW System:

RE Date Report  
Release Note Report

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - CalSAWS DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 62**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	62	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change: Update the Minor version from 21.07.02 to 21.06.20, so that this DDID SCR could be deployed with the respective "Hard Launch" schedule. Fix Version 21.05 remains unchanged.  
Before: 21.07.02  
After: 21.06.15

4. Funding Source Change: N/A

**Content Revision**

Pending CCB

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:  
Before: 21.05 (Minor Version 21.06.15)  
After: 21.06 (Minor Version 21.07.07)

4. Funding Source Change:  
N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

## [CA-222514] DDID-2359 FDS APIs - Create AWS Developer Portal

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Adnan Bukhari</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Biniyam Meresa</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.06.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>120</b>
Reporter:	<b>Adnan Bukhari</b>	Regulation Reference:		Created:	<b>12/08/2020 10:00 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>David Bruhn</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	<b>Documentation</b>	Approved by		Other Agency Cross	
Committee:	<b>[Tech]</b>	Committee:		Reference:	

### Non-Committee

**Review:**

**Expedite Approval:**

**Current Design:** The Apigee API Management Gateway does not have a developer portal to publish documentation about APIs

**Request:** FDS API documentation should be published in an easily accessible and secure way for external and internal API consumers and developers.

**Recommendation:** Create a developer portal using AWS Developer Portal where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with AWS Cognito Credentials. See new design document for details.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

**Alternative Procedure** none.

#### Description:

#### Operational Impact:

**Estimate:** **120**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	120				
Translation :	0				

**Content Revision Status-1:** Accepted

### Content Revision

#### Description-1:

1. Recommendation Change:  
 Before: Create a developer portal on Apigee where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with ForgeRock login credentials. See attached design document for details.  
 After: Create a developer portal using AWS Developer Portal where all documentation related to an API Proxy such as definition, parameters, responses, errors etc. can be published and would be accessible to consumers and developers with AWS Cognito Credentials. See new design document for details.

2. Estimate Change: N/A

3. Release Change:  
Before: 21.03  
After: 21.03.xx

4. Funding Source Change: N/A  
Accepted

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

1. Recommendation Change:  
Before: NA  
After: NA

2. Estimate Change:  
Before: NA  
After: NA

3. Release Change:  
Before: 21.03  
After: Fix Version - 21.05  
Minor version: 21.06.xx

4. Funding Source Change:  
Before: NA  
After: NA

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

Pending CCB

1. Recommendation Change:  
Before: N/A  
After: N/A

2. Estimate Change:  
Before: N/A  
After: N/A

3. Release Change:  
Before: 21.05  
After: Fix Version - 21.06  
Minor version: 21.06.xx

4. Funding Source Change:  
Before: N/A  
After: N/A

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:





# [CA-226404] DDID 1631: Update the CA 800 ARC report in CalSAWS

- Resolved: 05/27/2021 07:28 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Sonu Kumar Singh</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Greg Deogracia</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>130</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>03/15/2021 10:50 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Claudia Pinto</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[State/Fiscal Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Claudia Pinto 4/12/2021

**Expedite Approval:** Expedited Build Start Approval provided by Karen J. Rapponotti and Laura Chavez on 4/23/2021

**Current Design:** In C-IV ARC is it's own separate program. In CalSAWS ARC is under the Foster Care program with ARC aid codes. The logic of the CA 800 ARC needs to be updated as the replatformed report is not displaying any ARC program

In C-IV, the Approved Relative Caregiver (ARC) is a standalone program, which means it has it's own program code. In CalSAWS however, ARC is not a separate program. Instead it is part of the Foster Care (FC) program with an ARC Aid Code.

**Request:** Modify the logic of the CA 800 ARC report to accurately report ARC program

**Recommendation:** 1. Modification logic for ARC program code which was converted from "AR" in C-IV to be the Foster Care program code "FC" in CalSAWS.

### Outreach

**Description:**

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:**

Continue Ad Hoc Reports

**Estimate:**

**130**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	68	Reports Test :	62
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before: 21.05  
After: 21.06 (Minor Version 21.07.07). This needs to be part of the Hard Launch #3 on 7/7.

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:



# [CA-216581] [Analytics] Release H OBIEE Dashboards Re-Platform

- Resolved: 06/25/2021 11:40 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Stephen Hilliard</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Amanda Batt</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10000</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>05/22/2020 08:40 AM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>2021-03-25 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:**

**Current Design:**

The following dashboards are currently pulling the information from OBIEE.

- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

**Request:**

The following dashboards will pull the information from Qlik.

- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

**Recommendation:**

It is recommended that the following dashboards pull the information from Qlik.

- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

This is the SCR for the Soft Launch only.

**Outreach**

**Description:**

These are the following OBIEE Dashboards that are in this Soft-Launch Release H:

- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**10000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:

Before: These are the following OBIEE Dashboards that are in this Soft-Launch Release H:

- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order
- C-IV Call Log Dashboard (Developed in Analytics Release G Build)
- C-IV Semi-Annual Reporting Dashboard (Developed in Analytics Release G Build)
- C-IV WPR & Engagement Dashboard (Developed in Analytics Release G Build)

After: These are the following OBIEE Dashboards that are in this Soft-Launch Release H:

- LRS Alerts
- LRS CWS Alerts
- LRS Caseload History
- LRS Placement Vendor Exception Report
- LRS Welfare to Work
- LRS Work Order

\*The reason is that the C-IV dashboards will go into UAT and not production. They will go into production with the Hard Launch.

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

# [CA-225919] [Analytics] Release H Reports Re-Platform

- Resolved: 06/29/2021 09:50 AM

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Sonu Kumar Singh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Milind Sawdadkar</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10000</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>03/02/2021 02:51 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:	<b>2021-03-25 00:00:00.0</b>	Other Agency Cross Reference:	

**Non-Committee Review:** Approval from Laura Chavez <ChavezL> on 03/27/2020.

**Expedite Approval:**

**Current Design:**

The Following Reports Links Point to OBIEE when Generated:

1. 1099 Reconciliation Detail Report
2. Active End-Dated Activities Report
3. Activity Report
4. Administrative Disqualification Hearing Caseload Activity Report
5. Annual Outcome Goal Plan Actuals
6. Annual Outcome Goal Plan Goals and Actuals
7. Annual Service Plan
8. Back to School Clothing Allowance Report
9. Batch Eligibility Report
10. Benefit Recovery Management Report
11. BWS Consolidated Workload Report
12. Child Support Exception Report
13. CMSP Caseload Report
14. CMSP Pending Applications Report
15. Customer Latest Activity Report
16. DCFS Vendor Overpayment Detail Processing Report
17. Direct Deposit Status Report
18. EC-EA Tracking Report
19. Employee Contact List
20. Employment Services Program Assignment Report
21. Employment Summation Detail Report
22. Employment Summation Report
23. Expedited Service CalFresh Management Report
24. Foster Care Recovery Account Report
25. FTB Weekly Intercept Amount Error Report
26. FTB Weekly Intercept Report
27. FTB/TOP Weekly Cleared Edit Report with Control Totals
28. FTB/TOP Weekly Individual Edit Error Report
29. Home Call Summation Report
30. IHSS Referral Management Report
31. Inventory Transfer Report
32. Inventory Warrants Voided Report
33. MEDS Alerts Summary Report
34. Needs Status Report
35. Override/Manual EDBC Report
36. Pending Recovery Account Report
37. Program Assignment Detailed Inventory Report
38. Program Assignment Summary Report
39. Quality Assurance Reviewed Workload Inventory Report
40. Quality Control Summation Report
41. Quality Review Caseload Activity Report

42. Quality Review Class Code Findings Report
43. RDB Service Type and Provider Change Report
44. Recovery Account Uncollectible Zero Report
45. Recovery Accounts With Aid Restored Report
46. Referral Report
47. Rush Warrant Delivery Confirmation Report
48. Sanction Request Report
49. Task Completion Report
50. Task Creation Report
51. Task Expiration Report
52. Task Report
53. Task Workload Report
54. TOP Weekly Intercept Amount Error Report
55. TOP Weekly Intercept Report
56. TOP Weekly Intercept Transaction Report
57. TOP Weekly Reversal Report
58. Unassigned Program List
59. Unverified E-Notification Request Report
60. Voided Warrants Report
61. Work Participation Rate Report

**Request:**

The following Reports links on the Landing Page should be updated to go to QLIK:

1. 1099 Reconciliation Detail Report
2. Active End-Dated Activities Report
3. Activity Report
4. Administrative Disqualification Hearing Caseload Activity Report
5. Annual Outcome Goal Plan Actuals
6. Annual Outcome Goal Plan Goals and Actuals
7. Annual Service Plan
8. Back to School Clothing Allowance Report
9. Batch Eligibility Report
10. Benefit Recovery Management Report
11. BWS Consolidated Workload Report
12. Child Support Exception Report
13. CMSP Caseload Report
14. CMSP Pending Applications Report
15. Customer Latest Activity Report
16. DCFS Vendor Overpayment Detail Processing Report
17. Direct Deposit Status Report
18. EC-EA Tracking Report
19. Employee Contact List
20. Employment Services Program Assignment Report
21. Employment Summation Detail Report
22. Employment Summation Report
23. Expedited Service CalFresh Management Report
24. Foster Care Recovery Account Report
25. FTB Weekly Intercept Amount Error Report
26. FTB Weekly Intercept Report
27. FTB/TOP Weekly Cleared Edit Report with Control Totals
28. FTB/TOP Weekly Individual Edit Error Report
29. Home Call Summation Report
30. IHSS Referral Management Report
31. Inventory Transfer Report
32. Inventory Warrants Voided Report
33. MEDS Alerts Summary Report
34. Needs Status Report
35. Override/Manual EDBC Report
36. Pending Recovery Account Report
37. Program Assignment Detailed Inventory Report
38. Program Assignment Summary Report
39. Quality Assurance Reviewed Workload Inventory Report
40. Quality Control Summation Report
41. Quality Review Caseload Activity Report

42. Quality Review Class Code Findings Report
43. RDB Service Type and Provider Change Report
44. Recovery Account Uncollectible Zero Report
45. Recovery Accounts With Aid Restored Report
46. Referral Report
47. Rush Warrant Delivery Confirmation Report
48. Sanction Request Report
49. Task Completion Report
50. Task Creation Report
51. Task Expiration Report
52. Task Report
53. Task Workload Report
54. TOP Weekly Intercept Amount Error Report
55. TOP Weekly Intercept Report
56. TOP Weekly Intercept Transaction Report
57. TOP Weekly Reversal Report
58. Unassigned Program List
59. Unverified E-Notification Request Report
60. Voided Warrants Report
61. Work Participation Rate Report

**Recommendation:**

The following Reports links on the Landing Page should be updated to go to QLIK:

1. 1099 Reconciliation Detail Report
2. Active End-Dated Activities Report
3. Activity Report
4. Administrative Disqualification Hearing Caseload Activity Report
5. Annual Outcome Goal Plan Actuals
6. Annual Outcome Goal Plan Goals and Actuals
7. Annual Service Plan
8. Back to School Clothing Allowance Report
9. Batch Eligibility Report
10. Benefit Recovery Management Report
11. BWS Consolidated Workload Report
12. Child Support Exception Report
13. CMSP Caseload Report
14. CMSP Pending Applications Report
15. Customer Latest Activity Report
16. DCFS Vendor Overpayment Detail Processing Report
17. Direct Deposit Status Report
18. EC-EA Tracking Report
19. Employee Contact List
20. Employment Services Program Assignment Report
21. Employment Summation Detail Report
22. Employment Summation Report
23. Expedited Service CalFresh Management Report
24. Foster Care Recovery Account Report
25. FTB Weekly Intercept Amount Error Report
26. FTB Weekly Intercept Report
27. FTB/TOP Weekly Cleared Edit Report with Control Totals
28. FTB/TOP Weekly Individual Edit Error Report
29. Home Call Summation Report
30. IHSS Referral Management Report
31. Inventory Transfer Report
32. Inventory Warrants Voided Report
33. MEDS Alerts Summary Report
34. Needs Status Report
35. Override/Manual EDBC Report
36. Pending Recovery Account Report
37. Program Assignment Detailed Inventory Report
38. Program Assignment Summary Report
39. Quality Assurance Reviewed Workload Inventory Report
40. Quality Control Summation Report
41. Quality Review Caseload Activity Report



- 42. Quality Review Class Code Findings Report
- 43. RDB Service Type and Provider Change Report
- 44. Recovery Account Uncollectible Zero Report
- 45. Recovery Accounts With Aid Restored Report
- 46. Referral Report
- 47. Rush Warrant Delivery Confirmation Report
- 48. Sanction Request Report
- 49. Task Completion Report
- 50. Task Creation Report
- 51. Task Expiration Report
- 52. Task Report
- 53. Task Workload Report
- 54. TOP Weekly Intercept Amount Error Report
- 55. TOP Weekly Intercept Report
- 56. TOP Weekly Intercept Transaction Report
- 57. TOP Weekly Reversal Report
- 58. Unassigned Program List
- 59. Unverified E-Notification Request Report
- 60. Voided Warrants Report
- 61. Work Participation Rate Report

This is the SCR for the Soft Launch only:

- The links are only available to County validation testers, and are not available to all County users
- County validation testers will go to the Qlik Sense Hub (Newstand)

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**10000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:  
Before: Full reports list  
After: Changed scope by removing the following 6 reports from Release H (Eligibility Workload Inventory Export Report, Monthly Productivity List Export Report, Longitudinal Analysis Report, Engagement Analysis Report, RDB Provider Referral Report, caseload Inventory report )
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



## [CA-48348] Extension of Time-Period for Dropping the Worker on Discontinued Eligibility Programs

Team Responsible:	<b>Online</b>	Assignee:	<b>Sai Ram Bodla</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>872</b>
Reporter:	<b>Cristina Contreras</b>	Regulation Reference:		Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Binh Tran</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>2021-03-18 00:00:00</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapoonotti on 04/09

#### Current Design:

In CalSAWS users are able to end-date a staff assignment even though there are programs that are still assigned to the position. As a result, those programs are no longer assigned to a Worker and Worker ID information does not display on the Case Summary page.

Through the Workload Inventory pages (Eligibility Workload Inventory, Employment Services Workload Inventory and the Child Care Workload Inventory) users are able to determine the number of programs assigned to a position. However, they do not have the option to filter by the status of the program.

The logic that determines program assignment/reassignment to a position does not take into consideration the status of the program when assigning the case load to the worker. As such, a position might not be able to be assigned additional programs once the Maximum Case load amount has been reached. Secondly, the amount of Current Case Load and Total Percentage of Cases Assigned to a position that is displayed on the Position Detail page does not take into consideration the status of the programs that are assigned to the Position.

Lastly, the Life Cycle Reassignment batch job (PB00M100) runs daily and removes the worker assignment from a program. The batch job will behave differently based on the type of program and the closure status (i.e., discontinued, denied). However, the existing Life Cycle Reassignment batch job is not configurable by County.

#### Request:

1. Update the Staff Assignment Detail page to prevent users from end-dating a staff assignment from a position when there are programs still assigned to it.
2. Update the Case Summary page to display the position information even when there's no staff assigned to the position.
3. Add a filter to the following pages that will allow users to only display results based on the Status of the Program: the Eligibility Workload Inventory, Employment Services Workload Inventory and the Child Care Workload Inventory pages.
4. Update the logic used in assigning/reassigning programs to a position to disregard programs that are in denied, discontinued, deregistered status.
5. Update the Life Cycle Reassignment batch job to be configurable based on County and program information upon determining when a worker assignment will be removed.

#### Recommendation:

1. Create a validation on the Staff Assignment Detail page to prevent Staff from being end-dated when there are programs that are still assigned to the Position.
2. Update the Case Summary page to display the Worker ID information when there is no Staff assigned to the Position and to display 'No Staff Assigned' when there is no Staff assigned to the Position.
3. Add a new Program Status filter to the Eligibility Workload Inventory, Employment Services Workload Inventory and Child Care Workload Inventory pages.
4. Update the Eligibility Workload Inventory Export report to accept new status parameter.
5. Update the logic used on the Current Case Load field and Total Percentage of Cases Assigned field on the Position Detail page to disregard cases where the programs assigned to the position that are in denied, discontinued or deregistered status.
6. Update the logic used in assigning/reassigning programs to a position to disregard programs that are in denied, discontinued, deregistered status when determining the current case load that a position have.
7. Update the Life Cycle Reassignment batch job (PB00M100) to include County information in determining when to update the worker assignments for a program.

**Outreach**

**Description:**

**Migration Impact**

The C-IV counties will be adopting this functionality as part of migration.

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

No Alternative Procedure available

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**872**

Automated Test :	12	Batch/Interfaces :	204	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	299	Performance :	0
Release Communication Support :	0	Reports :	42	Reports Test :	20
Security :	0	Special Project :	0	System Test Support :	215
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Accepted

**Status-1:**

**Content Revision**

**Description-1:**

Updated Design Document with the following: Content Revision 1:

1. Added to Section 2.3.3.1.a.i describing when the new 'Status:' field will be located on the page (this will match the mockup).
  2. Added to Section 2.3.3.2 describing the location change of the 'Status Effective Date:' field (this will match the mockup).
  3. Added a new section for the Position Search page (Section 2.6) for updating the Caselod Count field to to disregard cases where the program assigned to the position is in denied, discontinued or deregistered status. This is to match the change being done on the Position Detail page (Section 2.7) for the Current Case Load field.
  4. Updated all appropriate numberings to match each sections accordingly due to the addition of a new section.
    - i. Figure 2.6.1 to Figure 2.7.1 on Section 2.7.2
    - ii. The reference made on Section 2.9.1 was updated from 'Section 2.7.3 to 2.8.3.
    - iii. Updated Table 2.9.1 to 2.10.1 on Section 2.10.1
    - iv. The reference made on 2.10.2 was updated from 2.9.22 to 2.10.22 and Table 2.9.2.1 to 2.10.2.1
    - v. Update Figure 2.2.1 to 2.11.1 on Section 2.11.2.
    - vi. Updated the reference from Section 2.11.3 from 2.5.3 to 2.4.3.
- Please refer to CA-48348 Extension of Time-Period for Dropping Worker on Discontinued Eligibility Programs Content Revision.docx for more details.

**Content Revision**

Pending CCB

**Status-2:**

**Content Revision**

**Description-2:**

Updated Design Document with the following:

Section 2.4.3 was updated to remove the option of 'Denied' from the Program Status field for the Employment Services Workload Inventory Page. Please refer to CA-48348 Extension of Time-Period for Dropping Worker on Discontinued Eligibility Programs Content Revision2.docx for more details.

Updates to Team Estimate hours:

Before:

Online ETC 2: 100

System Test Support ETC 1: 215

After:

Online ETC 2: 107

System Test Support ETC 1: 217

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**



# [CA-215664] DDID 2313 FDS: GA GR Employment Services Phase 1

Team Responsible:	<b>Special Project</b>	Assignee:	<b>Taylor Fitzhugh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Taylor Fitzhugh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>1202</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/17/2020 11:22 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>2021-04-28 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Approved - Karen Rapponotti and Jo Anne Osborn 04/07/21

**Current Design:** The new automated General Assistance/General Relief solution for non-LA counties does not have a method of tracking Employment Services information, while the existing LA County solution uses the GROW program for its tracking purposes.

**Request:** Add a method to track the employment Services information related to the automated General Assistance/General Relief solution for non-LA counties.

**Recommendation:** Create a new GA/GR Employment Services program

#### Outreach

#### Description:

#### Migration Impact

#### Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 1202**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	178	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	733	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	184
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** TBD

**Content Revision Status-2:**

**Content Revision Description-2:**

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**Content Revision**  
**Status-3:**  
**Content Revision**  
**Description-3:**  
**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**



## [CA-223586] Update NA Back 9 Legal Aid Address Population for C-IV Migration Counties

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sumanth Vydana</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Tiffany Huckaby</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>567</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>01/06/2021 04:56 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently the Legal Aid Address sections on the NA BACK 9 Form and NA BACK 9 NOA versions only hold between 5 and 6 lines of county information which is large enough to populate the Legal Aid Address for LA county. Currently there are potentially seven lines of information that can be used for a Legal Aid Address.

#### Request:

Update the NA BACK 9 Form and NOA versions to include space the following lines of information for the Legal Aid Address:

- Contact Name
- Organization
- Address Line One
- Address Line Two
- City, State, Zip
- Primary Phone Number / Fax
- Toll Free Phone Number

#### Recommendation:

1.) Update the following NA BACK 9 versions that exist in CalSAWS to include enough space to populate all possible Legal Aid Address information:

- CMSP Form NA BACK 9
- DCFS NA BACK 9
- GA/GR NA BACK 9
- MAGI NA BACK 9 for Forms
- MAGI NA BACK 9 for NOAs
- NA BACK 9 for NOAs
- NA BACK 9 for CSF 165
- Template Repository NA BACK 9

2.) Update the existing NA Back 9 logic to populate all seven lines of the Legal Aid Addresses. Note: This will update the existing population logic for the NA Back 9 only to allow for population of the potential seven lines of information for the Legal Aid Address. This will not add or remove any instances of when the NA Back 9 currently populates this address.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**567**

This update will allow for the Legal Aid Address to populate as it does in C-IV.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	300
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	217
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
 Before:  
 Forms were listed twice in the recommendations.  
 After:  
 Forms are listed only under the applicable recommendation. Also included additional assumption clarifying that this will impact all counties. Added a note to clarify that GA NOAs will be turned on in a future SCR. See highlighted verbiage in the attached Design Document.

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
 Before:  
 After:
2. Estimate Change:  
 Before:  
 After:
3. Release Change:  
 Before:  
 After:
4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
 Before:  
 After:
2. Estimate Change:  
 Before:  
 After:
3. Release Change:  
 Before:  
 After:
4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-4:**

**Content Revision Description-4:**

1. Recommendation Change:  
 Before:  
 After:



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2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-224183] Add BRM for Forms using Prepaid/Non-Prepaid Envelopes

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Rekha Jaguva Rajan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>338</b>
Reporter:	<b>Lawrence Samy</b>	Regulation Reference:		Created:	<b>01/21/2021 01:20 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Certain forms in CalSAWS (Priority 6 and Priority 7) are currently mailed out with a Prepaid/Non-Prepaid envelopes.

#### Request:

1. Add the BRM envelope to specified Priority 6 and Priority 7 forms, which are currently mailed out with Prepaid and Non-Prepaid envelopes.
2. Update the priority of the specified forms to Priority 1.

#### Recommendation:

1. Add the BRM envelope to the below listed Priority 6/Priority 7 forms.
  - a. CAL 11 - Cal-Learn Notice of Incomplete Grades
  - b. CF 303 - Replacement or Disaster Supplement Affidavit
  - c. PA 528 - Statement of Responsible Relative
  - d. ABPSSI-1 - General Relief Request for SSI / SSP Application Information
  - e. SOC 807 - CAPI Request for Waiver of Overpayment Recovery - Income/Expenses
  - f. WTW EOA1 - CALWORKS EDUCATIONAL OPPORTUNITY AND ATTAINMENT (EOA) PROGRAM APPLICATION FORM
  - g. CW 25 - Supplemental Statement of Facts - Minor Parent
  - h. CW 1725 - School Attendance / Enrollment Verification
2. Update the above listed Priority 6 and Priority 7 forms to Priority 1 and route them back to the Centralized/District addresses.  
 Note: Priority 1 was initially used for standard mail envelopes without a return envelope. As of the SCR CA-201214, which was implemented in 20.11 release, Priority 1 was updated to accommodate standard mail envelopes with/without BRM return envelope.
3. Update the Priority of the MC 194, SOC 814 and CW 82 forms to Priority 1.  
 Note: These are currently Print Local only forms.

### Outreach

#### Description:

#### Migration Impact

C-IV counties will inherit this functionality at migration.

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **338**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	223
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	5

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	110
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**  
 1. Recommendation Change:  
 Before: BRM is added to only English and Spanish CW 1725 form.  
 After: BRM is added to all languages in which CW 1725 form is available.

2. Estimate Change:  
 Before: Client Correspondence ETC 4: 0  
 System Test ETC 2: 0  
 After: Client Correspondence ETC: 63  
 System Test ETC 2: 31

**Content Revision Status-2:**

**Content Revision Description-2:**  
 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:  
 Before:  
 After:

3. Release Change:  
 Before:  
 After:

4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-3:**

**Content Revision Description-3:**  
 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:  
 Before:  
 After:

3. Release Change:  
 Before:  
 After:

4. Funding Source Change:  
 Before:  
 After:

**Content Revision Status-4:**

**Content Revision Description-4:**  
 1. Recommendation Change:  
 Before:  
 After:

2. Estimate Change:  
 Before:  
 After:

## [CA-225987] DDID 34: Task Mgmt - Guided Navigation Updates

Team Responsible:	<b>Online</b>	Assignee:	<b>Getnet Beyene</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>341</b>
Reporter:	<b>Gabriel Trejo</b>	Regulation Reference:		Created:	<b>03/03/2021 07:40 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

**Expedite Approval:** Michele Peterson 5/4/2021

#### Current Design:

The CalSAWS System Worklist pages include functionality to navigate a user through one or more pages within a predefined page set while working a Task. This functionality is referred to as Guided Navigation. The Task Pop-Up pages accessible with the Utilities "Tasks" link also allow users to work Tasks. The Task Pop-Up pages do not include the capability to initiated Guided Navigation.

#### Request:

Modify the CalSAWS System to allow initiation of Guided Navigation from the Task Pop-Up pages.

#### Recommendation:

1. Update the logic that determines whether to display a Guided Navigation hyperlink to no longer be fully reliant on a specific Task Type name.
2. Incorporate a Guided Navigation hyperlink on the Task Pop-Up pages.
3. Update the Automated Action Detail page to include an attribute allowing users to turn on/off Guided Navigation for Automated Actions that have a Guided Navigation page set defined.
4. Update Deputy Authorization Task Type names.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 341**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	267	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	74
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:
  - Recommendation to update Header of Guided Navigation/Task Navigation panel
  - Updated Guided Navigation attribute editability
  - Update the logic in Task Guided Navigation Hyperlink Conditions section to remove a condition for all three scenarios
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:



## [CA-226064] Additional CalSAWS Automated Tasks (Outside of DDID 1629 inventory)

Team Responsible:	<b>Online</b>	Assignee:	<b>Justin Dobbs</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>816</b>
Reporter:	<b>Gabriel Trejo</b>	Regulation Reference:		Created:	<b>03/04/2021 05:51 PM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	Karen Rapponotti 5/12/2021
<b>Current Design:</b>	The CalSAWS System includes functionality to create tasks in an automated fashion via the nightly batch processes or by specific worker actions. SCR CA-214928 for DDID 34 includes recommendations to introduce Automated Action functionality as part of the Unified Task Management solution. This framework allows a level of configuration for automated tasks that can be maintained by the counties.
<b>Request:</b>	Update a population of automated CalSAWS tasks to function within the Automated Action framework.
<b>Recommendation:</b>	Update a population of automated CalSAWS tasks to function within the Automated Action framework.

### Outreach

<b>Description:</b>	
<b>Migration Impact Description:</b>	The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

### Migration Impact

<b>Analysis:</b>	
<b>Alternative Procedure</b>	N/A

### Description:

<b>Operational Impact:</b>	
<b>Estimate:</b>	<b>816</b>

Automated Test :	0	Batch/Interfaces :	325	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	205	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	211
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

<b>Content Revision Status-1:</b>	Pending CCB
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<b>Content Revision Description-1:</b>	<p>1. Recommendation Change:</p> <p>Updated an attribute for the Kin-GAP Program: Rate Threshold. See yellow highlights in the content revised design document.</p> <p>Added additional program codes to a few Automated Tasks. See yellow highlights in the content revised design document.</p> <p>Update the Task Type and Long Description for AAP Program: Placement Finalization Date Modification.</p>
--	---

- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A

**Content Revision  
Status-2:  
Content Revision  
Description-2:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

- 1. Recommendation Change:  
Before:  
After:
- 2. Estimate Change:  
Before:  
After:
- 3. Release Change:  
Before:  
After:
- 4. Funding Source Change:  
Before:  
After:



# [CA-209638] Add Threshold Languages for FC/KG COLA NOA Fragment

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Guangyu (Grace) Ji</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Phong Xiong</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>535</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:		Created:	<b>07/26/2019 08:48 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2020-09-24 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-104665</b>

### Non-Committee

**Review:**  
**Expedite Approval:**  
**Current Design:** The FC/KG COLA Action and Reason Fragments are only available in English and Spanish. This was added with SCR CA-206310/CIV-100485.

**Request:** Add the FC/KG COLA NOA Fragments in Threshold Languages.

- Recommendation:**
- 1.) Add Threshold Language versions of the following:
    - a. FC/KG COLA NOA action and reason fragments
    - b. NOA Title - 'Rate Change'
    - c. FC/KG NOA template
    - d. FC Approval Budget

### Outreach

**Description:**  
**Migration Impact Description:** C-IV feedback has been addressed and the design has been approved through the Client Correspondence Committee. The C-IV counties will be adopting this functionality as part of migration.

### Migration Impact

**Analysis:**  
**Alternative Procedure Description:** Generate a manual NOA and fill in for CNI/COLA.

### Operational Impact:

<b>Estimate:</b>	<b>535</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	377
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	150
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	8.0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** 1. Recommendation Change:  
 Updates to the following section in the design document:



- a. Section 1 - Clarifying verbiage of overview.
- b. Section 1.3 - Updated to include missing recommendations.
- c. Section 1.4 - Added new assumptions.
- d. Section 2 - Small clarification on recommendation summary.
- e. Section 2.1.2 - Included missing reason fragments that needed to be translated.
- f. Section 2.2.1 - Updated to include new table to show the different NOA titles.
- g. Section 2.3.1 - Clarify section to show the correct template.
- h. Section 2.3.2 - Update to show template layout updates.
- i. Added section 2.4 - Separate out Kin-GAP template from Foster Care Template in section 2.3

2. Estimate Change:

Before:

Total hours - 535

Client Correspondence hours - 377

System Test hours - 150

Translation Resources - 8

After:

Total hours - 714

Client Correspondence hours - 503

System Test hours - 203

Translation Resources - 8

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:



## [CA-212833] Remove Selected Non-State LRS Forms from the system

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Maria Jensen</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Connor Gorry</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>151</b>
Reporter:	<b>Maria Arceo</b>	Regulation Reference:		Created:	<b>01/13/2020 11:38 AM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2020-07-23 00:00:00.0</b>	Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

LRS has non-state Forms that have not been printed for the past year. A total of 27 forms were identified by Region 6 as been obsolete.

#### Request:

Remove the Forms identified by LA county.

#### Recommendation:

Remove the non-state forms identified in the attached document from the LRS system.

#### Outreach

#### Description:

none needed as this is to remove LA county forms that have not been used in the past year.

#### Migration Impact

#### Description:

This is an LA county request, does not affect CIV.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**151**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

115

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

0

Reports :

0

Reports Test :

0

Support :

Security :

0

Special Project :

0

System Test Support :

36

Tech Arch :

0

Tech Ops :

0

Training :

0

Translation :

0

#### Content Revision

Pending CCB

#### Status-1:

#### Content Revision

#### Description-1:

1. Recommendation Change:

Before:

Remove the non-state forms identified in the attached document from the LRS system.

After:

1. Remove the non-state forms identified in the attached document from the LRS system. End-date forms with the SCR's release.

2. Remove existing trigger conditions for GN 6055.

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:

## [CA-216745] Blank or Invalid SSN Eligibility Requirement

Team Responsible:	<b>Online</b>	Assignee:	<b>Araceli Gallardo</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Farhat Ulain</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>60</b>
Reporter:	<b>Araceli Gallardo</b>	Regulation Reference:		Created:	<b>05/28/2020 12:30 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:	<b>[Online Help]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh, Foster Care/Kin GAP/AAP, Medi-Cal/CMSP]</b>	Approved by Committee:	<b>2021-05-12 00:00:00</b>	Other Agency Cross Reference:	

### Non-Committee

<b>Review:</b>	
<b>Expedite Approval:</b>	
<b>Current Design:</b>	In CalSAWS, workers can mark a blank SSN as 'Verified' and able to save the record successfully.
<b>Request:</b>	Prevent a user from indicating a blank SSN as 'Verified'.
<b>Recommendation:</b>	<p>Add a Validation in SSN Detail page, Verification List Page and Verification Detail page to prevent a user from indicating a blank SSN as 'Verified'.</p> <ol style="list-style-type: none"><li>1. SSN Detail page: A validation will be displayed when a SSN is blank and the 'Verified' field is set to 'Verified'. Validation Message: "SSN - Field is required when the verification is Verified."</li><li>2. Verification List page: A validation will be displayed when the associated SSN Detail record has a blank SSN and the user clicks on 'Verify' button. Validation Message: "Type - The associated SSN is blank and cannot be set to Verified."</li><li>3. Verification Detail page: A validation will be displayed when the associated SSN Detail record has a blank SSN and the Verification 'Status' field is set to 'Verified'. Validation Message: "Type - The associated SSN is blank and cannot be set to Verified."</li><li>4. Generate a list of all cases that have blank SSN and the SSN status is verified.</li></ol> <p>List Name: CA-216745 List of Cases with blank SSN and the SSN Status is verified. List Criteria: Cases that have a person with a blank SSN with a Status of 'Verified and are:</p> <ul style="list-style-type: none"><li>• Active as of system date or up to 30 days prior.</li><li>• Inactive within the last 30 days.</li></ul> <p>Standard Columns:</p> <ul style="list-style-type: none"><li>• Case Name</li><li>• Case Number</li><li>• County</li><li>• Unit</li><li>• Unit Name</li><li>• Office Name</li><li>• Worker</li></ul> <p>Additional Column(s):</p> <ul style="list-style-type: none"><li>• First Name</li><li>• Last Name</li><li>• SSN Status</li><li>• Program</li><li>• Program Status</li></ul>

Frequency: One-time

Note: There will be more than one record per person, if a person is active in more than one program.

County Action: Workers must review the list and update the SSN 'Verified' field as appropriate.

The list will be posted to the following locations:

CalSAWS: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CA-216745

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

None

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

60

Automated Test :	15	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	30	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	15
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision**

Pending CCB

**Status-1:**

**Content Revision**

**Description-1:**

1. Recommendation Change:  
N/A

2. Estimate Change:  
Before: Online ETC 1: 30  
After: Online ETC 1: 50

3. Release Change:  
N/A

4. Funding Source Change:  
N/A

**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:

Before:  
After:

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-201756] NOMI - Interview Completion Due date to be 30 days from application date

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Priya Sridharan</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.01]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>152</b>
Reporter:	<b>Caroline Bui</b>	Regulation Reference:	<b>63-300.461 / CF 24 Policy Clarification / ACL 19-10</b>	Created:	<b>03/28/2018 05:33 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Forms/NOA Translations]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>2020-08-27 00:00:00.0</b>	Other Agency Cross Reference:	<b>CIV-103745</b>

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview' (NOMI) form is 9 working days from the missed appointment date.

The CalFresh Denial batch for the NOA DFA 377.1A CalFresh Denial NOA currently runs during the weekends.

#### Request:

- 1) Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to 30 calendar days from the application date for missed CalFresh intake interview appointments.
- 2) Use the end of the current certification period as the 'interview due by date' for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.
- 3) Update the CalFresh Denial batch schedule for the NOA DFA 377.1A to not run on a weekend or holiday.
- 4) Update the conditions and batch schedule of the daily batch EDBC sweep job PB00E472 that denies CalFresh program when the applicant has missed the intake interview and has a NOMI form.

#### Recommendation:

- 1) Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to be 30 calendar days from the application date for missed CalFresh intake interview appointments. If the 30th day falls on a weekend or holiday, then the due date will be the next business day. When determining the 30th calendar day, the application date is counted as day zero.
- 2) Use the end of the current certification period as the 'interview due by date' on the CF 386 CalFresh NOMI for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.
- 3) Change the scheduling of the Denial batch for the NOA DFA 377.1A to generate on the next business day if the 30th day falls on a weekend or holiday. When determining the 30th calendar day, the application date is counted as day zero.
- 4) Update the conditions of the batch job PB00E472 to calculate the batch run date to be 30 days from the application date.
- 5) Update the batch scheduler for the batch EDBC job PB00E472 to not run the job on a weekend (i.e. Saturday and Sunday).

### Outreach

#### Description:

#### Migration Impact

#### Description:

C-IV feedback has been addressed and the design has been approved through the Correspondence Committee. The C-IV counties will be adopting this functionality as part of migration.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

152

Automated Test :	0	Batch/Interfaces :	35	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	62
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	55
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.03

After: 22.01

4. Funding Source Change: N/A

Pending CCB

**Content Revision Status-2:**

**Content Revision Description-2:** 1. Recommendation Change: {Description of Recommendation Change}

Before:

1.Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to be 30 calendar days from the application date for missed CalFresh intake interview appointments. If the 30th day falls on a weekend or holiday, then the due date will be the next business day. When determining the 30th calendar day, the application date is counted as day zero.

2.Use the end of the current certification period as the 'interview due by date' on the CF 386 CalFresh NOMI for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.

3.Change the scheduling of the Denial batch for the NOA DFA 377.1A to generate on the next business day if the 30th day falls on a weekend or holiday. When determining the 30th calendar day, the application date is counted as day zero.

After:

1. Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to be 30 calendar days from the application date for missed CalFresh intake interview appointments. If the 30th day falls on a weekend or holiday, then the due date will be the next business day. When determining the 30th calendar day, the application date is counted as day zero.

2. Use the end of the current certification period as the 'interview due by date' on the CF 386 CalFresh NOMI for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.

3. Change the scheduling of the Denial batch for the NOA DFA 377.1A to generate on the next business day if the 30th day falls on a weekend or holiday. When determining the 30th calendar day, the application date is counted as day zero.

4. Update the conditions of the batch job PB00E472 to calculate the batch run date to be 30 days from the application date.

5. Update the batch scheduler for the batch EDBC job PB00E472 to not run the job on a weekend(i.e. Saturday and Sunday).

2. ETC Change: {Description of ETC Change}

Batch/Interfaces ETC Total:

Before: 0

After: 35

System Test Support ETC Total:

Before: 25



After: 55

3. Release Change: {Description of Release Change}  
N/A

**Content Revision  
Status-3:  
Content Revision  
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:

**Content Revision  
Status-4:  
Content Revision  
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}  
Before:  
After:

2. ETC Change: {Description of ETC Change}  
Before:  
After:

3. Release Change: {Description of Release Change}  
Before:  
After:

**End Content Revisions**