CalSAWS | Information Transmittal (CIT)   0168-21

☒ **CalSAWS DD&I**   ☐ **C-IV M&O**   ☐ **CalWIN M&O**   ☐ **LRS M&E**

Distribution Date:	July 7, 2021
To:	PPOC.18; Consortium.RegionalManager.All;
CIT Name:	**CalWIN Implementation Support Services- Publication of Q&A Log**
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☐ General
☐ Policy
    ☐ CW
    ☐ CF
    ☐ MC
    ☐ CMSP
    ☐ FC/KG/AAP
    ☐ Child Care
    ☐ WtW
    ☐ Other Program(s)_____
☐ C4Yourself   ☐ Your Benefits Now!
☐ Customer Correspondence
☐ Other_____

☐ Reports
    ☐ Fiscal
    ☐ Caseload Movement
    ☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☒ Migration
☐ Conversion
☐ Technical
☐ Training
☐ Help Desk

Description:
(Including any step-by-step instructions)
	Purpose
	The Purpose of this CIT is to notify CalWIN Counties of the initial publication of the CalWIN Implementation Support Services (ISS) Question & Answer (Q&A) Log.
	
	Background
	The Q&A Log is intended to supplement the current CalSAWS FAQ document and focus on the specific CalWIN Implementation questions and answers.
	The logs can be found in the following locations:
	  • **CalSAWS FAQ:** ██████████████████████████████████
	
	  • **CalWIN Q&A:** ██
	████████████████
	
	To submit questions for the CalWIN FAQ log, please email CalSAWS.CalWINISS@CalSAWS.org with a CC to your Regional Manager (RM). Once a question is received, the question will be acknowledged within 1 business day and an answer or status update will be provided within 3 business days. Questions submitted through RMs and Deloitte will also be added to the log.

	Note: Not all questions submitted will be added to the log. The intention is to include those Q&A that are determined to be relevant and beneficial for all CalWIN counties. **Additional Information** The Q&A log will be updated and posted monthly on the last Friday of the month.
Primary Project Contact: (Name, phone number, email address)	Contact your Regional Manager(s) with questions about this CIT.
Backup Project Contact: (Name, phone number, email address)	Greg Postulka 916.846.7325 PostulkaG@CalSAWS.org
Attachments:	N/A
Web Portal Link:	█████████ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.