

# CalSAWS | Notes from Medi-Cal/CMSP Committee

Date:	August 04, 2021	Location:	Microsoft Teams Conference Call
Time:	09:00 am – 11:24 am	Meeting Materials:	CalSAWS Web Portal>Meetings>Committees>Medi-Cal and CMSP
Meeting Called by:	Maggie Orozco, Facilitator		

## Attendees:

Region 1	Region 2	Region 3	Region 4	Region 5
<input checked="" type="checkbox"/> Janelle Aman	<input checked="" type="checkbox"/> Amy Bryer	<input checked="" type="checkbox"/> Brinda Boe	<input checked="" type="checkbox"/> Cynthia McGuire	<input checked="" type="checkbox"/> Devin Anderson
<input checked="" type="checkbox"/> Janette Nunez	<input type="checkbox"/> Jakki Cuffe	<input checked="" type="checkbox"/> Michael Rinehart	<input checked="" type="checkbox"/> Jannette Lepe	<input checked="" type="checkbox"/> Jamie Petersen
<input checked="" type="checkbox"/> Kelly Campbell	<input checked="" type="checkbox"/> Lisa Fletcher	<input checked="" type="checkbox"/> Tammy Burgoyne	<input checked="" type="checkbox"/> Kim Sisco	<input checked="" type="checkbox"/> Leopoldo Huerta
<input checked="" type="checkbox"/> Danielle Niemi	<input checked="" type="checkbox"/> Alisa Young		<input checked="" type="checkbox"/> Michelle Villarreal	<input checked="" type="checkbox"/> Tanisha Vaughn for Bernardo Carrillo
<input checked="" type="checkbox"/> Celeste Armijo			<input type="checkbox"/> Tracey Clark	<input checked="" type="checkbox"/> Celia Crespo-Cruz
Region 6	CMSP	CalSAWS North	CalSAWS South	Partners
<input checked="" type="checkbox"/> Armando Gonzalez for Javier Corral	<input type="checkbox"/> Chris Salmon	<input checked="" type="checkbox"/> Maureen Votta	<input checked="" type="checkbox"/> Elisa Miller	<input checked="" type="checkbox"/> DHCS
<input checked="" type="checkbox"/> Steven Tri	<input checked="" type="checkbox"/> Karalyn Foster	<input checked="" type="checkbox"/> Renee Gustafson	<input checked="" type="checkbox"/> Nina Butler	<input type="checkbox"/> CDSS
<input checked="" type="checkbox"/> Mediatix Torio	<input checked="" type="checkbox"/> Alison Kellen	<input checked="" type="checkbox"/> Ritu Chinya	<input checked="" type="checkbox"/> Tisha Mutreja	
<input checked="" type="checkbox"/> Elizabeth Solorzano	<input type="checkbox"/> Kari Brownstein	<input checked="" type="checkbox"/> Maggie Orozco	<input type="checkbox"/> Prashant Goel	<b>RM Sponsors</b>
<input type="checkbox"/> Hector Flores		<input type="checkbox"/> Derek Goering	<input type="checkbox"/> Jacob Dorame	<input checked="" type="checkbox"/> Veronica Lara
		<input type="checkbox"/> Carlos Zepeda		<input type="checkbox"/> Melissa Thomas
		<input checked="" type="checkbox"/> Humberto Trinidad		
		<input checked="" type="checkbox"/> Cynthia Ridley		
		<input checked="" type="checkbox"/> Tom Villanueva		

## Topic

## Important Points

### CA-221715 BREfS Initiative 10: CalHEERS Application Life Cycle

- Reminder: regional votes due 8/10/2021 via e-mail
- Question(s):
  - Will the design document be reissued with correction to Section 3?
    - Response: Yes

### CA-221711 Case Linkage Between CalHEERS and SAWS

- Demo

- Release Date 22.02
- Change request to MAGI case search and case linkage update.
- Ability for the user to search CalHEERS information within CalSAWS. Case and person level information searchable and viewable by user. Option for user at the application level as view only.
- Within the context of a CalSAWS case the user will have the option to do CalHEERS case linkage update, worker will be informed, EDR sent to CH for update.
- Outside the context of a case; MAGI Search page (new): Under person information, retrieve all known MAGI case number and individuals associated to that case number.
- Result after clicking case > MAGI Summary page with case level results.
- Results after clicking individual person link > MAGI Person Detail

- Within context of case, Link to Case button > MAGI Determination List page.
- Question(s):
  - Does this mean that we do not need to send delink requests to CalHEERS anymore?
    - Response: You will still need to send delink requests to CalHEERS to close the previous CalHEERS case if it's still active in the CalHEERS portal. Discontinuance of the de-linked CalHEERS case will still need to be completed through the CalHEERS portal.
  - Will this functionality require certain security rights...meaning, will all eligibility workers be able to access this functionality?
    - Response: The case linkage update functionality will have special security. Counties will determine access for their eligibility staff. Functionality will be according to the CalSAWS access rights and will need to be added individually to the eligibility staff selected by each county.
  - Will this information show when an DER-U is received or is it only available when sent from CalSAWS to CalHEERS?
    - Response: No, information will appear when the counties initiate the information and not from DER-Us initiated.
  - Is the search functionality searching existing linkage in SAWS or is it checking current linkage as per CalHEERS?
    - Response: The search will be to review any CalHEERS case information including current or prior SAWS to CalHEERS case linkage for the CalHEERS case being searched.
  - Will the search allow to view members if they are APTC eligible?
    - Response: The search will list all members to the case and will display if they are linked to a plan under the APTC window per each person.
  - Will we be able to pull a different CH case if we already have one linked to a SAWS case? Example: In ICT scenarios, sometimes the receiving county has a CH case linked already, and the ICT has a different case that we have to pull in. Would this allow us to pull in the ICT'd CH case even though we have a CH case linked?
    - Response: Yes, if the receiving county CH case is closed, the new logic will allow re-linking to the CH case in the ICT. If both CH cases are open, the user may need to access the CalHEERS portal to close one of the cases.

## Topic

### CA-219076 Verify Current Income Service: Work Number

- Review/Discussion

## Important Points

- Release Date 22.02
- Verify Current Income Response (VCI) CH to add EXPERIAN (Work Number) service.
- Automated call by sending EDR and returned information is received as a DER for worker to use.
- Reported information based on employer information, employee status, amount, frequency, hire date, and term date.
- Employers will only be able to update information up to two years.
- Employer hyperlink will open the VCI Person Detail page and it will include more detailed information received from VCI.
- VCI will be added to the income list page (new column).
- Question(s):
  - How often will this info verify?
    - Response: Similar to calling other income sources (like Federal Hub)
  - Will the amount provided by employer be net or gross?
    - Response: **Gross**
  - Will DHCS be changing their policy on the use of the work number? Per ACWDL 18-21, information from the work number cannot be utilized for Medi-Cal unless it was being utilized and on file for a different program for Medi-Cal to be able to utilize as an ex-parte verification.
    - Response: DHCS will release a new ACWDL to confirm these changes
  - What income will be used to e-verify the income? Will it use the income entered by the worker or the VCI income?
    - Response: Attested income information. CalHEERS will only use information received from VCI to determine MAGI using existing MAGI limits. APTC will follow the existing threshold amounts.
  - So, which income will be used in the budget? The attested amount or do we need to update the case with the VCI amount? Or which one will it automatically use?
    - Response: Strictly the attested amount. This is an additional way for workers to verify income information. Income list page will include "verify current income VCL" and will show all VCI responses, and details will display in each hyperlink.
  - Will this result in an increase in DERs (U-DERs)?
    - Response: If EDR is submitted, VCI will verify through the BRE. We do not anticipate an increase in the number of U-DERs.
  - Will the worker need to request to verify income through this option?
    - Response: No special request will be needed.

- If the client attests to \$0 / no income, will the VCI still come through?
  - Response: Attempt will be made, and response will be displayed if information was obtained.

**CA-228957 Health4All – Older Californians**

- CA-229939 One-time Batch
- Review/Discussion

- Adding batch run for individuals turning age 50 for MC eligibility determination based on Health4All requirements (ACWDL 21-13)
- Policy effective 05/2022
- Individual must be 50 years of age or older for any day of the eligibility month to be granted full month eligibility
- Full scope MC 50 years or older for the benefit month regardless of Immigration status, if otherwise eligible.
- EDR to be sent based on current MC case or most recent DER
- Monthly Batch jobs will run on the 10th business day.
- No updates to existing age 65 batch jobs
- Aid Code Updates:
  - All aid codes, MAGI and Non-MAGI codes will be updated.
  - CMSP aid codes will be excluded
  - Aid code description will be updated for Pregnant individual - M9, M0, M8
  - Aid code description will be updated for Adults 19-64 yr old – M2, L7
  - M4 – not included due to no age limit/no change in the description
- CA-229939: One-time batch
  - Automate transition of individuals aged 50 or older currently in restricted scope.
  - This one time batch will occur 04/XX/2022 (no exact date)
  - Approximately 190k individuals identified (40 counties)
  - Individuals in Soft Pause will not be transitioned.
  - Generate one-time County lists to aid the counties to complete the transition of Health4All – Older Californians to full scope Medi-Cal after Batch EDBC completes.
  - These individuals should have been transitioned to full scope Medi-Cal but remain in restricted scope.
  - Workers will need to review the individuals on the list to ensure eligibility transitioned to full scope or need to confirm correct action was taken.

**CA-207655 HCBS and Spousal Impoverishment Provisions**

- Discussion/County Input

- The MC Types currently available are DDS HCBS Waiver and MC In-Home Operations Worker (no functionality).
- Form MC 604 MDV will be added in CalSAWS 22.01
- **Discussion:** Do counties wish to see changes to the MC Types and/or update functionality?
- Options:

## Topic

## Important Points

- Use Requested MC Type (Medi-Cal) and add functionality to identify application for spousal impoverishment rules/HCBS waivers or
- Use existing Requested MC Types (DDS HCBS Waiver and MC In Home Operations Worker) and add functionality
- Counties to send responses to Maggie Orozco-Vega via e-mail.

### Batch process for Mandatory Verifications

- A reference guide was provided that goes over the verification types, the programs impacted, and the negative action taken (discontinuance/decreased benefits)
- List of counties that opted in or out for the batch run.
- Although counties can opt in/out of the batch job, the logic to discontinue for past due verifications is handled within the EDBC logic for each program. So even for counties that did not opt into the batch, they will still see the same results in EDBC. If there is an overdue mandatory verification and a user runs EDBC online or if batch EDBC runs the program for any other reason, the discontinuance logic for the overdue verification will still take effect.
- A CIT is being drafted to remind counties of the functionality.
- Mandatory verification will be picked up by this batch.
- Question: for CF/MC cases, when income is pending for MC will the batch run also pick up CF program?
  - Response: Verification status can be split by program, additional clarification/confirmation will be provided

### Do Not Touch Lists

- DHCS: List must be provided by the due date; late lists will not be included in the effort for the month. Lists must be sent securely (DHCS SFTP process).
- CalSAWS unit to help address system issues. Include Help Desk ticket number in email for reference.
- When uploading the list, contact the DHCS CalSAWS Team for submission issues at [DHCSCalSAWS@DHCS.ca.gov](mailto:DHCSCalSAWS@DHCS.ca.gov)

### County Walk-on Items

- Cynthia McGuire - question regarding the required informational forms that ACWDL 20-22 states must be issued at annual renewal. On page 4 it states that when a MAGI household is determined continued MC eligible through the auto renewal they should receive the informational materials.
  - I do not believe that is currently happening, it's happening when the system mails out the MC 216 but not when it automatically completes the renewal. Since we do not get a list of the cases that were auto renewed these individuals are not receiving the required informational forms. My question to CalSAWS is when and if there is a plan to add it to a future SCR?
    - Response: [CA-220057 was created for ACWDL 20-22. It is assigned to the Correspondence team.](#)

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
1	Amount provided by employer in VCI, will it be net or gross?	Renee	8/4/2021		Completed
2	HCBS and Spousal Impoverishment Provisions -Questions	Counties	8/4/2021	8/18/2021	Completed
3	Update Design for CA-221715		8/4/2021		Completed
4	Questions regarding mandatory verification for CF/MC case, MC pending verification	Maggie	8/4/2021		Pending
5	Informational Notices for Happy path MC RE's	DHCS	8/4/2021		Completed

#	Decision Made	Who Made the Decision	Date
1			
2			

