

## CalSAWS CCB Agenda

<b>DATE</b>	08/05/2021
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Teams Virtual Meeting
<b>SUBJECT</b>	Change Control Board Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

### Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

### 1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CIV-109209		Create Imaging Indexes	DBA	4	C-IV M&O	No	
21.05	CIV-107791	CA-218730	One-time Data Change to Reset MC RE Due Date due to Public Health Emergency	CalHEERS	318	C-IV M&O	Production Deployment	21.05.29
21.06	CIV-108771	CA-226465	Monthly Process to Complete and Reset Overdue MC REs due to PHE	CalHEERS	268	C-IV M&O	Production Deployment	21.06.30
21.06	CIV-109021	CA-228698	ACL 21-17 LOC 2-4 Rate updates for HBFC Placements	Eligibility	60	C-IV M&O	Production Deployment	21.07.15
21.06	CIV-109102		Run WIS Interface jobs manually prior to migration cut-off in C-IV System	Batch Operations	10	C-IV M&O	Production Deployment	21.09.22
21.06	CIV-109149		Update C4Yourself Mobile App to be built with Xcode 12 and iOS 14 SDK.	Tech Arch	120	C-IV M&O	Production Deployment	21.08.19
21.06	CIV-109163		Turn off Outbound CalHEERS Image batch and clear temp IM records from CH_Transact	CalHEERS	20	C-IV M&O	Production Deployment	21.07.07

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CIV-109171	CA-230632	Update PEAFF Payments to Customer Non-Benefit	Fiscal	130	C-IV M&O	Production Deployment	21.08.27
21.06	CIV-109197		List of C-IV Purged Cases with CalHEERS linkage	CalHEERS	14	C-IV M&O	Production Deployment	21.07.13

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

## 2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-228213		Update Journal API	Tech Arch	98	CalSAWS DD&I	No	21.07.xx
21.05	CA-218730	CIV-107791	One-time Data Change to Reset MC RE Due Date due to Public Health Emergency	CalHEERS	348	LRS M&E	Production Deployment	21.05.29
21.06	CA-226465	CIV-108771	Monthly Process to Complete and Reset Overdue MC REs due to PHE	CalHEERS	309	LRS M&E	Production Deployment	21.06.30
21.06	CA-228698	CIV-109021	ACL 21-17 LOC 2-4 Rate updates for HBFC Placements	Eligibility	69	LRS M&E	Production Deployment	21.07.15
21.06	CA-229265		Update journal API with additional fields	Batch/Interfaces	43	CalSAWS DD&I	Production Deployment	21.07.14
21.06	CA-230422		Modify appointments API to handle county code 00	Batch/Interfaces	216	CalSAWS DD&I	Start Build	21.07.14
21.06	CA-230687		NA960X is erroneously displaying a Legal Aid Foundation of Los Angeles Phone Number	Client Correspondence	56	LRS M&E	Production Deployment	21.07.09
21.07	CA-227236		Connect CalSAWS to FIS-EBT AWS Cloud directly from CalSAWS for H2H and SFTP	Tech Ops	150	LRS M&E	Start Build	21.08.xx

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-228108		[Analytics] Ingest Delete Triggers in 44 Tables in Data Lake for Refactored Apex Reports	Analytics	192	CalSAWS DD&I	No	21.09.16
21.07	CA-229657		[Analytics] Dashboards Hard Launch #4 - Replace Landing Page Links for Soft Launched Dashboards	Analytics	140	CalSAWS DD&I	No	21.09.02
21.07	CA-229699		Paramount #62 & Southwest Family #83 Districts Conversion To A Customer Service Center	CalHEERS	298	LRS M&E	Start Build	21.08.14
21.07	CA-230062		Update DCFS non Medical Overlap EDBC Sweep jobs to consider overlapping cases within the same county only	Batch/Interfaces	108	LRS M&E	Start Build	21.09.16
21.07	CA-230122		Update worker assignment batch job PB00M102 to assign WTW programs for the Migration Counties	Batch/Interfaces	154	LRS M&E	Start Build	21.09.16
21.07	CA-230667		Update the Generate Online Form Batch Jobs to Run for All Counties	Client Correspondence	127	LRS M&E	Start Build	21.09.16
21.07	CA-230811		Inbound EICT Batch - do not apply LA County specific logic at the batch job level	Batch/Interfaces	100	LRS M&E	Production Deployment	21.07.29
21.07	CA-230936		Training: Update Task Management WBTs for 21.07 App Dev Changes	Training	60	Other	Start Build	21.09.22
21.07	CA-231026		Determine SNB/TNB When Prior EDBC is Converted	Eligibility	128	LRS M&E	Production Deployment	21.09.16
21.11	CA-203485		Update to intake applications source/program history - Portal Applications	Online	228	LRS M&E	Start Build	
21.11	CA-206709	CIV-67	Change Security to Allow all User Access to Release Note Report	Online	40	LRS M&E	No	
21.11	CA-211719		ACL 20-97 Safe Drinking Water Pilot	Client Correspondence	1542	Premise	Production Deployment	
21.11	CA-214902		DDID 2209 FDS: Task Mgt - Expedited Tasks	Online	210	CalSAWS DD&I	Start Build	
21.11	CA-215688		DDID 2686 FDS: Phase 4 - GA GR - API - Emulator	Eligibility	518	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-215914		DDID 2313 FDS: GA GR Employment Services Fiscal Changes Phase 2	Eligibility	2856	CalSAWS DD&I	Start Build	
21.11	CA-217945		ACL 20-115 - Increase Child Support Pass-Through and Disregard for CalWORKs Families	Eligibility	650	Premise	Start Build	
21.11	CA-225943		DDID 2319 FDS: GA GR - API Correspondence Web Service	Eligibility	2078	CalSAWS DD&I	Start Build	
21.11	CA-227852		Update Reception Log to communicate to LMRS for SFV office	Online	423	LRS M&E	Start Build	
21.11	CA-228190	CH-175841	Update functionality to place COFA individuals in Full Scope Medi-Cal	CalHEERS	72	LRS M&E	No	
21.11	CA-228699		DDID 2716, 2717, 2219 FDS CSC: Outbound IVR 58 County Batch Enhancement	Batch/Interfaces	936	CalSAWS DD&I	No	
21.11	CA-229440		Update Report Date to MM/DD/YYYY on Reports Search results page	Reports	222	LRS M&E	No	
22.01	CA-49395	CIV-3915 CCM	ACL 16-92: Update and create ARC 1 Packet	Client Correspondence	154	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CA-228612		Training: Update Fiscal WBTs for 21.01 App Dev Changes	Training	50	LRS M&E	Start Build	21.07.23
21.07	CA-215665		DDID 2314 FDS: GA GR Rules Phase 1 Online changes (Batch 1/2/3) , Batch 1 (11 Rules ) - Non-Financial Rules and corresponding NOA Reasons	Eligibility	7862	CalSAWS DD&I	Start Build	
21.07	CA-220013		DDID 2255: Add Imaging Barcodes to all Forms - Phase 2	Client Correspondence	2489	CalSAWS DD&I	No	
21.07	CA-225987		DDID 34: Task Mgmt - Guided Navigation Updates	Online	341	CalSAWS DD&I	Production Deployment	
21.07	CA-227257		Update the Non-MAGI Screening and Turning 65 Packets to be available to all counties	Client Correspondence	329	LRS M&E	No	21.08.27

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-228633		Training: Update DCFS Fiscal WBTs for 21.01 App Dev Changes	Training	40	LRS M&E	No	21.09.24
21.07	CA-228636		Training: Update 090-WBT-HEA-Hearings-01 for 21.01 App Dev Changes	Training	10	LRS M&E	No	21.09.24
21.11	CA-217869		Modify LRS lobby applications to work with the new Self-Service Portal	Online	3398	LRS M&E	Start Build	
21.11	CA-227260	CIV-103307; CIV-103932; CIV-104086; CIV-103446	DDID 2150 - Enable CalWIN County Fiscal Batch Jobs	Fiscal	589	CalSAWS DD&I	Start Build	
22.01	CA-214923		DDID 2389 FDS: Task Mgt - Task Re-Open	Online	164	CalSAWS DD&I	No	

### 3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **08/19/2021**.

#### 4. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	2/21/2022		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/25/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A

			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

## [CIV-109209] Create Imaging Indexes

Team Responsible:	<b>DBA</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>DineshKumar Devarapalli</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>4</b>
Reporter:	<b>Rhiannon Chin</b>	Regulation Reference:		Created:	<b>07/15/2021 05:17 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Data Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Rhiannon Chin 7/15/21				
<b>Expedite Approval:</b>					
<b>Current Design:</b>	Currently, the needed indexes do not exist in C-IV Imaging				
<b>Request:</b>	Add indexes to C-IV production imaging data to help metadata clean up faster.				
<b>Recommendation:</b>	Add indexes to C-IV production imaging data to help metadata clean up faster. Indexes will speed up backlogged purge data deletion.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>4</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	4	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		





# [CIV-107791] One-time Data Change to Reset MC RE Due Date due to Public Health Emergency

- Resolved: 05/24/2021 09:34 AM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Dylan Patel</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.05.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>318</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:		Created:	<b>08/14/2020 02:20 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-218730</b>

**Non-Committee Review:** Approved by Karen Rapponotti via email on 04/07/2021

**Expedite Approval:** Approved by Karen Rapponotti via email on 04/07/2021

**Current Design:** Medi-Cal RE Due Dates may be automatically advanced by the system or manually advanced by the worker when the RE process is complete. Monthly automated RE batch processes initiate the No-Touch MAGI Renewal process and generate Medi-Cal RE Packets.

**Request:** Due to the PHE, Medi-Cal RE processing was suspended effective March 16, 2020 and continues. To allow Medi-Cal programs to process through the next automated RE batch process, we will mark the REs as complete and reset the overdue Medi-Cal RE Due Dates per DHCS direction. This includes Medi-Cal programs with RE Due Date January 2020 through and including April 2021.

- Recommendation:**
1. A one-time data change will complete the Medi-Cal Overdue REs from January 2020 through and including July 2020 and reset the RE Due Date to 2021 and then again from 2021 to 2022.
  2. A one-time data change will complete the Medi-Cal Overdue REs from August 2020 through and including April 2021 Overdue REs and reset the RE Due Date forward one year.
  3. Complete a one-time data change to update the overdue MC RE packet status to 'Complete- EDBC Accepted'
  4. Complete a one-time data change to update the status of the Renewal MAGI DER to 'Suppressed'
  5. Complete a one-time data change to add a journal entry indicating the Medi-Cal Renewal was completed and the Medi-Cal RE Due Date reset due to the PHE.

See attached design document for detailed design.

## Outreach

**Description:** one-time data change prior to conversion and migration.

## Migration Impact Description:

**Migration Impact Analysis:** Workers would have to manually advance the RE dates.

**Alternative Procedure Description:**

**Operational Impact:**

**Estimate:** **318**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	138	CalHEERS Test :	180	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

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System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



# [CIV-108771] Monthly Process to Complete and Reset Overdue MC REs due to PHE

- Resolved: 06/09/2021 02:03 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Dylan Patel</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>268</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>03/18/2021 10:01 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-226465</b>

**Non-Committee Review:** Approved by Karen Rapponotti via email on 04/07/2021

**Expedite Approval:** Approved by Karen Rapponotti via email on 04/07/2021

**Current Design:** Medi-Cal RE Due Dates may be automatically advanced by the system or manually advanced by the worker when the RE process is complete. Monthly automated RE batch processes initiate the No-Touch MAGI Renewal process and generate Medi-Cal RE Packets.

Due to the PHE, Medi-Cal RE processing was suspended effective with March 16, 2020 and continues. To allow Medi-Cal programs to process through the next automated RE batch process, a one-time data change completed and reset the overdue Medi-Cal REs from January 2020 through and including April 2021 on May 29, 2021.

Every month, Medi-Cal programs will continue to have overdue REs due to DHCS direction in MEDIL 20-07 and MEDIL 20-14 to suspend Medi-Cal RE processing that results in an adverse action until the end of the PHE.

**Request:** Create a monthly process to mark the REs as complete and reset the overdue Medi-Cal RE Due Dates per DHCS direction. This will begin in June 2021 for Medi-Cal programs with RE Due Date May 2021 and will continue monthly until the end of the PHE.

**Recommendation:**

1. A monthly data change will complete the Medi-Cal REs that became overdue the month prior and reset them a year forward.
  - a. Complete a monthly data change to update the overdue MC RE packet status to 'Complete- EDBC Accepted'
  - b. Complete a monthly data change to update the status of the Renewal MAGI DER to 'Suppressed'
  - c. Complete a monthly data change to add a journal entry indicating the Medi-Cal Renewal was complete and the Medi-Cal RE Due Date reset due to the PHE.

See attached design document for detailed design.

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

### Operational Impact:

**Estimate: 268**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	110	CalHEERS Test :	158	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0

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Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0



# [CIV-109021] ACL 21-17 LOC 2-4 Rate updates for HBFC Placements

- Resolved: 07/14/2021 06:18 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Carol Dias</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.07.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>60</b>
Reporter:	<b>Ignacio Lazaro</b>	Regulation Reference:	<b>ASSEMBLY BILL (AB) 403, CHAPTER 773, STATUTES OF 2015; AB 1997, CHAPTER 612, STATUTES OF 2016; WELFARE AND INSTITUTIONS CODE (WIC) SECTIONS 11462, WIC 17710; ALL COUNTY LETTERS (ACL) 16-84; ACL 17-11; ACL 18-25, ACL 18-32; ACL 18-48; ACL 20-44; ACL 20-78</b>	Created:	<b>05/17/2021 01:11 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-228698</b>
<b>Non-Committee Review:</b>	Reviewed and approved by FC BAs				
<b>Expedite Approval:</b>	Expedited approval received / Karen Rapponotti 6.25.2021				
<b>Current Design:</b>	Currently CalSAWS and C-IV use the LOC2 thru LOC4 rates of FY 2019-20 that are effective from July 1, 2019 for the HBFC Placements.				
<b>Request:</b>	As per the ACL 21-17, the new HBFC LOC2 thru LOC4 rates from ACL 20-78 will be implemented in CalSAWS and C-IV effective April 1, 2021.				
<b>Recommendation:</b>	The Code detail table rows that reflect the LOC2 thru LOC4 rates will be updated for HBFC placement types.  Please refer to the attached design doc for more details.				
<b>Outreach Description:</b>	Impacted Case listing details provided in the design				
<b>Migration Impact Description:</b>	n/a				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	Manually enter the correct amount				
<b>Operational Impact Estimate:</b>	<b>60</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	35

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Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	25	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

## [CIV-109102] Run WIS Interface jobs manually prior to migration cut-off in C-IV System

Team Responsible:	<b>Batch Operations</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Sidhant Garg</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.22</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>10</b>
Reporter:	<b>Sheryl E. Eppler</b>	Regulation Reference:		Created:	<b>06/13/2021 06:07 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tax Intercept]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

**Review:**

**Expedite Approval:** Karen Rapponotti - Approved - 06/13/2021

**Current Design:** Weekly WIS (Welfare Intercept System) Tax Intercept files are retrieved from and posted back to the Tumbleweed/SAFE Server on Friday nights after 6pm.

**Request:** The C-IV System will be down prior to 6pm on Friday September 24, 2021.

**Recommendation:**

Manually pull the WIS files from the Tumbleweed/SAFE Server Wednesday night September 22, 2021 after 3pm.  
 Manually run the weekly WIS jobs Wednesday night September 22, 2021.  
 Manually upload the return WIS files to the Tumbleweed/SAFE Server after they have been processed Wednesday night September 22, 2021

Update the WIS Reports Process Date to be FRIDAY September 24, 2021:

- FTB Weekly Intercept Amount Error Report
- FTB Weekly Intercept Report
- FTB/TOP Weekly Cleared Edit Report with Control Totals
- FTB/TOP Weekly Individual Edit Error Report
- TOP Weekly Intercept Amount Error Report
- TOP Weekly Intercept Report
- TOP Weekly Intercept Transaction Report
- TOP Weekly Reversal Report

### Outreach

**Description:**

**Migration Impact Description:** C-IV specific change to schedule the files to run before the CIV cut off to CalSAWS.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

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System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



**[CIV-109149] Update C4Yourself Mobile App to be built with Xcode 12 and iOS 14 SDK.**

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Jonathan Goldsmith</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.08.19</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>120</b>
Reporter:	<b>Pallavi Singh</b>	Regulation Reference:		Created:	<b>06/23/2021 04:56 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Danielle Benoit</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:		Other Agency Cross Reference:	
<b>Non-Committee Review:</b>	Approved by Karen Rapponotti on 7/6/2021				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 7/6/2021				
<b>Current Design:</b>	The iOS updates submitted to Apple store are built with iOS 13 SDK, included in Xcode [11.7]				
<b>Request:</b>	All new iOS apps updates submitted to the App Store must be built with the iOS 14 SDK, included in Xcode 12 or later.				
<b>Recommendation:</b>	Build and release the C4Yourself mobile application with iOS '14'/Xcode [12.0] or later .				
<b>Outreach Description:</b>	No impact to user				
<b>Migration Impact Description:</b>	The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration.				
<b>Migration Impact Analysis:</b>	SSP & Mobile App				
<b>Alternative Procedure Description:</b>	There is no alternate procedure, as without the update we cannot release the upcoming app changes.				
<b>Operational Impact Estimate:</b>	<b>120</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	30	Tech Arch :	90	Tech Ops :	0
Training :	0	Translation :	0		



# [CIV-109163] Turn off Outbound CalHEERS Image batch and clear temp IM records from CH\_Transact

- Resolved: 07/06/2021 02:52 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Maksim Volf</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.07.07</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>20</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>06/29/2021 06:26 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Elisa Miller</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited Approval received from Karen Rapponotti on 6/30/2021 via email.

**Current Design:** The CalHEERS Outbound Image Batch Sweep Job POCHE100 is running nightly to identify Images to send to CalHEERS. This job inserts into CH\_Transact with Transact\_code = 'IM' for the Outbound processing jobs to send the images. However, C-IV turned off the batches to send Images to CalHEERS so these CH\_Transact records will never be removed.

There are over 1.9Million unprocessed Image records in CH\_Transact.

**Request:** Turn off the POCHE100 job to stop creating CH\_Transact records and clear the Image records from CH\_Transact

- Recommendation:**
1. Turn off POCHE100.
  2. Delete Image records from CH\_Transact.

**Outreach**

**Description:**

**Migration Impact Description:** If not deleted, these 1.9 million records cause batch jobs to slow down and the conversion script will take longer.

**Migration Impact**

**Analysis:**

**Alternative Procedure Description:** None

**Operational Impact:**

**Estimate:** 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	7
CalHEERS :	11	CalHEERS Test :	2	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

## [CIV-109171] Update PEAFF Payments to Customer Non-Benefit

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Sidhant Garg</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Duke Vang</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.08.27</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>130</b>
Reporter:	<b>Duke Vang</b>	Regulation Reference:	<b>Pandemic Emergency Assistance Fund (PEAF)</b>	Created:	<b>06/30/2021 05:22 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CA-230632</b>

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - Approved - 07/21/2021

#### Current Design:

On July 10th, 2021, Pandemic Emergency Assistance Fund (PEAF) payments were authorized for CalWORKs households that were Active for the July 2021 benefit month. These payments were issued as a Supplemental Benefit under a CalWORKs Special Need supportive service payment. On July 14th, 2021, all PEAFF payments in an Issued status were data changed to a Customer Non-Benefit issuance so as to not count towards a Customer's cash assistance.

#### Request:

Any cash payments issued as a Supplemental Benefit will be counted towards a Customer's cash assistance. The PEAFF payments that were authorized but not issued (i.e. skipped) before July 14th, 2021 would still show in the System as a Supplemental Benefit. These PEAFF payments will need to be updated to be Customer Non-Benefit issuances.

#### Recommendation:

1. Data change all \$640 PEAFF payments issued after July 14th, 2021 to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
2. Data change all \$600 Golden State Grant issuances which are still categorized as a Supplemental Benefit to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
3. Rebalance the Time Limit Aid Summary for cases that received a \$640 PEAFF Payment.
4. Create a journal entry for programs where the \$640 PEAFF payments and \$600 Golden State Grant payments were updated to a Customer Non-Benefit.

Assumptions:  
TBD

### Outreach

#### Description:

#### Migration Impact

Changes are being done in both C-IV and CalSAWS. Companion CalSAWS SCR: CA-230632.

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 130**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	100	Imaging :	0	IVR/CC :	0

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Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	30	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

# [CIV-109197] List of C-IV Purged Cases with CalHEERS linkage

- Resolved: 07/13/2021 02:08 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Maksim Volf</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.07.13</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>14</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>07/12/2021 01:37 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:		Funding Source:	<b>C-IV M&amp;O</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee**

**Review:**

**Expedite Approval:** Expedited Approval received from Karen Rapponotti on 07/08/2021 via email.

**Current Design:** There was a 'Case Purge' effort in C-IV that purged C-IV cases closed for more than 6 years. The purged C-IV cases linked to a CalHEERS case have enough info left in the database to identify the prior C-IV/CalHEERS linkage.

C-IV workers were issued a CIT to not re-open a C-IV purged case.

Some DER-Us have been received on these purged C-IV cases. CalHEERS doesn't allow us to send an EDR from a new C-IV case with the old CalHEERS case number.

**Request:** Provide a list of C-IV cases purged that have an existing link to a CalHEERS case.

**Recommendation:** 1. Provide a list of Purged C-IV cases with a prior CalHEERS case linkage to CalHEERS so they can remove the SAWS Case info and break the linkage.

List Criteria:  
Purged C-IV cases that have a link to CalHEERS.

- Columns: (this list does not have the standard list columns)
- CalHEERS Case Number
  - SAWS Case Number
  - SAWS County Code
  - SAWS FIPS County Code

Save the file to internal CalSAWS SharePoint Application Development>Design SharePoint>Eligibility>CalHEERS\_Medi-Cal>Lists>CIV-109197 List of C-IV purged Cases with CH case Links

**Outreach**

**Description:** List only.

**Migration Impact Description:**

**Migration Impact Analysis:** None.

**Alternative Procedure Description:**

**Operational Impact:** Estimate: **14**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	10	CalHEERS Test :	4	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

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Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

End SCRs



# [CA-228213] Update Journal API

Team Responsible:	<b>Tech Arch</b>	Assignee:	<b>Adnan Bukhari</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[RWR]</b>	Designer Contact:	<b>Avinda Bandaranayake</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.xx</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>98</b>
Reporter:	<b>Avinda Bandaranayake</b>	Regulation Reference:		Created:	<b>04/29/2021 03:15 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Logan Pratt</b>	Consortium Review Approval Date:	<b>06/29/2021</b>		

### Non-Committee

**Review:**

**Expedite Approval:**

**Current Design:** Currently this API only provides a listing of journals from CalSAWS

**Request:** Update the CalSAWS Journal API to allow clients to create journals. There is a request that Salesforce creates journals when they submit tickets to CalSAWS.

**Recommendation:** Create new endpoint for journal creation that uses the existing SOAP service to create a case comment.

### Outreach

**Description:**

**Migration Impact Description:**

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A CalSAWS DD&I

**Operational Impact:**

**Estimate:** **98**

Automated Test :	18	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	80	Tech Ops :	0	Training :	0
Translation :	0				





# [CA-218730] One-time Data Change to Reset MC RE Due Date due to Public Health Emergency

- Resolved: 05/28/2021 09:57 AM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Dylan Patel</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.05]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.05.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>348</b>
Reporter:	<b>Elisa Miller</b>	Regulation Reference:		Created:	<b>08/14/2020 02:15 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Nina Butler</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-107791</b>
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Approved by Karen Rapponotti via email on 04/07/2021

**Expedite Approval:** Approved by Karen Rapponotti via email on 04/07/2021

**Current Design:** Medi-Cal RE Due Dates may be automatically advanced by the system or manually advanced by the worker when the RE process is complete. Monthly automated RE batch processes initiate the No-Touch MAGI Renewal process and generate Medi-Cal RE Packets.

**Request:** Due to the PHE, Medi-Cal RE processing was suspended effective March 16, 2020 and continues. To allow Medi-Cal programs to process through the next automated RE batch process, we will mark the REs as complete and reset the overdue Medi-Cal RE Due Dates per DHCS direction. This includes Medi-Cal programs with RE Due Date January 2020 through and including April 2021.

- Recommendation:**
1. A one-time data change will complete the Medi-Cal Overdue REs from January 2020 through and including July 2020 and reset the RE Due Date to 2021 and then again from 2021 to 2022.
  2. A one-time data change will complete the Medi-Cal Overdue REs from August 2020 through and including April 2021 Overdue REs and reset the RE Due Date forward one year.
  3. Complete a one-time data change to update the overdue MC RE packet status to 'Complete- EDBC Accepted'
  4. Complete a one-time data change to update the status of the Renewal MAGI DER to 'Suppressed'
  5. Complete a one-time data change to add a journal entry indicating the Medi-Cal Renewal was completed and the Medi-Cal RE Due Date reset due to the PHE.

See attached design document for detailed design.

## Outreach

### Description:

**Migration Impact Description:** One-time data change.

### Migration Impact Analysis:

### Alternative Procedure Description:

Workers would have to manually complete and reset the RE dates.

### Operational Impact:

### Estimate:

**348**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	138	CalHEERS Test :	180	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

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Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



# [CA-226465] Monthly Process to Complete and Reset Overdue MC REs due to PHE

- Resolved: 06/29/2021 12:07 PM

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Dylan Patel</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.06.30</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>309</b>
Reporter:	<b>Renee Gustafson</b>	Regulation Reference:		Created:	<b>03/16/2021 02:15 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Nina Butler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-108771</b>
Committee:	<b>[Other]</b>	Consortium Review Approval:			

**Non-Committee Review:** Approved by Karen Rapponotti via email on 04/07/2021

**Expedite Approval:** Approved by Karen Rapponotti via email on 04/07/2021

**Current Design:** Medi-Cal RE Due Dates may be automatically advanced by the system or manually advanced by the worker when the RE process is complete. Monthly automated RE batch processes initiate the No-Touch MAGI Renewal process and generate Medi-Cal RE Packets.

Due to the PHE, Medi-Cal RE processing was suspended effective with March 16, 2020 and continues. To allow Medi-Cal programs to process through the next automated RE batch process, a one-time data change completed and reset the overdue Medi-Cal REs from January 2020 through and including April 2021 on May 29, 2021.

Every month, Medi-Cal programs will continue to have overdue REs due to DHCS direction in MEDIL 20-07 and MEDIL 20-14 to suspend Medi-Cal RE processing that results in an adverse action until the end of the PHE.

**Request:** Create a monthly process to mark the REs as complete and reset the overdue Medi-Cal RE Due Dates per DHCS direction. This will begin in June 2021 for Medi-Cal programs with RE Due Date May 2021 and will continue monthly until the end of the PHE.

**Recommendation:**

1. A monthly data change will complete the Medi-Cal REs that became overdue the month prior and reset them a year forward.
  - a. Complete a monthly data change to update the overdue MC RE packet status to 'Complete- EDBC Accepted'
  - b. Complete a monthly data change to update the status of the Renewal MAGI DER to 'Suppressed'
  - c. Complete a monthly data change to add a journal entry indicating the Medi-Cal Renewal was complete and the Medi-Cal RE Due Date reset due to the PHE.

See attached design document for detailed design.

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

### Operational Impact:

### Estimate:

Data change only.

Workers would have to manually advance the RE dates.

**309**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	110	CalHEERS Test :	169	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0

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Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-228698] ACL 21-17 LOC 2-4 Rate updates for HBFC Placements

- Resolved: 07/14/2021 02:40 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Carol Dias</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Srinivasa Meenavalli</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:	<b>21.07.15</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>69</b>
Reporter:	<b>Ignacio Lazaro</b>	Regulation Reference:	<b>ASSEMBLY BILL (AB) 403, CHAPTER 773, STATUTES OF 2015; AB 1997, CHAPTER 612, STATUTES OF 2016; WELFARE AND INSTITUTIONS CODE (WIC) SECTIONS 11462, WIC 17710; ALL COUNTY LETTERS (ACL) 16-84; ACL 17-11; ACL 18-25, ACL 18-32; ACL 18-48; ACL 20-44; ACL 20-78</b>	Created:	<b>05/12/2021 01:43 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Ignacio Lazaro</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Foster Care/Kin GAP/AAP]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-109021</b>
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Reviewed and approved by FC BAs				
<b>Expedite Approval:</b>	Expedited approval received / Karen Rapponotti 6.25.2021				
<b>Current Design:</b>	Currently CalSAWS and C-IV use the LOC2 thru LOC4 rates of FY 2019-20 that are effective from July 1, 2019 for the HBFC Placements.				
<b>Request:</b>	As per the ACL 21-17, the new HBFC LOC2 thru LOC4 rates from ACL 20-78 will be implemented in CalSAWS and C-IV effective April 1, 2021.				
<b>Recommendation:</b>	The Code detail table rows that reflect the LOC2 thru LOC4 rates will be updated for HBFC placement types. Please refer to the attached design doc for more details.				
<b>Outreach Description:</b>	Impacted Case listing details provided in the design				
<b>Migration Impact Description:</b>	n/a				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	Manually enter the correct amount				
<b>Operational Impact Estimate:</b>	<b>69</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

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DBA :	0	Design :	0	Eligibility :	35
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-229265] Update journal API with additional fields**

- Resolved: 06/30/2021 08:05 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Hemanth Tadavarthy</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Avinda Bandaranayake</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.14</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>43</b>
Reporter:	<b>Avinda Bandaranayake</b>	Regulation Reference:		Created:	<b>05/27/2021 04:51 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Logan Pratt</b>	Consortium Review Approval Date:	<b>06/17/2021</b>		

**Non-Committee Review:**

**Expedite Approval:** Approved by KarenJ to Start Build on 06/22/2021

**Current Design:** The journal API does not return created on date, and returns caseld.

**Request:** Modify the journal API response to return case number instead of case Id.  
Modify the journal API response to return created on date.

**Recommendation:** Add caseNum and createdOn fields to the response object

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** **43**

N/A - CalSAWS DD&I Requirement

Automated Test :	18	Batch/Interfaces :	25	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-230422] Modify appointments API to handle county code 00

- Resolved: 07/08/2021 07:13 AM

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Soundarya Ramesh</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Avinda Bandaranayake</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>216</b>
Reporter:	<b>Avinda Bandaranayake</b>	Regulation Reference:		Created:	<b>06/24/2021 02:09 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Logan Pratt</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Logan Pratt</b>	Consortium Review Approval Date:	<b>06/30/2021</b>		

### Non-Committee

#### Review:

**Expedite Approval:** Approved by KarenJ to Start Build on 06/24/2021

**Current Design:** The appointments API is returning data only for specific counties as determined by the x-county-code header, and does not return data when the county code is 00.

The appointments API will not create or update appointments when the county code is 00

**Request:** Applications using x-county-code 00 should be allowed to access and modify any county record based on the allowed API operations.

**Recommendation:** Modify the appointment API so that an application using a x-county-code of 00 can retrieve any and all county data based on the requested API operation.  
Modify the appointment API to allow an application using a x-county-code of 00 to create/update any appointment based on the requested API operation.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

**Alternative Procedure** N/A - CalSAWS DD&I Requirement

#### Description:

#### Operational Impact:

**Estimate:** 216

Automated Test :	36	Batch/Interfaces :	180	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				





# [CA-230687] NA960X is erroneously displaying a Legal Aid Foundation of Los Angeles Phone Number

- Resolved: 07/08/2021 06:00 PM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Lalitha Valamarthi</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.09</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>56</b>
Reporter:	<b>Janet Mitri</b>	Regulation Reference:		Created:	<b>07/01/2021 06:00 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Karen Rapponotti - 07/06/2021				
<b>Expedite Approval:</b>	Karen Rapponotti - 07/06/2021				
<b>Current Design:</b>	The NA 960X SAR populates the Legal Aid Foundation of Los Angeles phone number ((800)399-4529) on the 'Toll-Free' phone number field.				
<b>Request:</b>	Update the population logic for the NA 960X to populate the 'Toll-Free' field with the correct CSC phone number: (866)613-3777.				
<b>Recommendation:</b>	<ol style="list-style-type: none"> <li>Update the population logic to retrieve the primary phone number listed on the County Contact Number record on the Correspondence Page. Note: The (866)613-3777 phone number is currently listed as the primary phone number on the County Contact Number for Los Angeles County.</li> <li>Update variable name on the NA 960X XDP in English and threshold languages so the County Contact Number populates on the form.</li> </ol>				
<b>Outreach Description:</b>	Migration Counties will inherit the functionality at migration.				
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>56</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	40
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-227236] Connect CalSAWS to FIS-EBT AWS Cloud directly from CalSAWS for H2H and SFTP

Team Responsible:	<b>Tech Ops</b>	Assignee:	<b>Andrea Chen</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Kapil Santosh</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.08.xx</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>150</b>
Reporter:	<b>Naresh Barsagade</b>	Regulation Reference:		Created:	<b>04/07/2021 12:00 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Technology Impact]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sheryl E. Eppler</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Design</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Tech]</b>	Approved by Committee:	<b>07/12/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:**

Approved by Laura C. on 7/12/2021

**Expedite Approval:**

Approved by Laura C. on 7/12/2021

**Current Design:**

CalSAWS connects to FIS-EBT through C-IV network

**Request:**

Connect CalSAWS to FIS-EBT AWS Cloud directly from CalSAWS for H2H and SFTP.

**Recommendation:**

1. Regression Test EBT host to host transactions in the application
2. Modify the test and production properties of the following EBT outbound FTP jobs to transfer the file from CalSAWS to FIS.
  - i. PO19F441 - Daily EBT Demographics Writer Outbound FTP
  - ii. PO19F443 - Daily EBT Cash Writer Outbound FTP
  - iii. PO19F441 - Daily EBT Food Writer Outbound FTP
  - iv. PO19F442 - Monthly EBT Food Writer Outbound FTP
  - v. PO19F444 - Monthly EBT Cash Writer Outbound FTP
3. Remove the following intermediate jobs from the scheduler which transfers the EBT files from CIV to FIS and CIV to CalSAWS
  - i. CIV\_TO\_FIS\_DAILY\_CASE\_CLIENT\_TRANSFER
  - ii. CIV\_TO\_FIS\_DAILY\_CASH\_BENEFIT\_TRANSFER
  - iii. CIV\_TO\_FIS\_DAILY\_FOOD\_BENEFIT\_TRANSFER
  - iv. CIV\_TO\_LRS\_DAILY\_CASE\_CLIENT\_TRANSFER
  - v. CIV\_TO\_LRS\_DAILY\_CASH\_BENEFIT\_TRANSFER
  - vi. CIV\_TO\_LRS\_DAILY\_FOOD\_BENEFIT\_TRANSFER
  - vii. CIV\_TO\_FIS\_MONTHLY\_FOOD\_BENEFIT\_TRANSFER
  - viii. CIV\_TO\_FIS\_MONTHLY\_CASH\_BENEFIT\_TRANSFER
  - ix. CIV\_TO\_LRS\_MONTHLY\_CASH\_BENEFIT\_TRANSFER
  - x. CIV\_TO\_LRS\_MONTHLY\_FOOD\_BENEFIT\_TRANSFER
4. Verify the dependencies for the EBT Outbound and Inbound jobs after the intermediate file transfer jobs from C-IV are removed
5. Verify that the inbound files from FIS are now directly received on the CalSAWS server

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

FTP and H2H need to be established for C-IV counties with FIS EBT from CalSAWS

**Alternative Procedure**

CalSAWS connects to FIS-EBT through C-IV network

**Description:**

**Operational Impact:**

**Estimate:**

**150**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	90	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-228108] [Analytics] Ingest Delete Triggers in 44 Tables in Data Lake for Refactored Apex Reports

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Sonu Kumar Singh</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:		Change Type (SCR):	<b>Data Change</b>
Minor Version:	<b>21.09.16</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>192</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>04/27/2021 04:54 PM</b>
Status:	<b>New</b>	Impact Analysis:	<b>[Online Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:		Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

Currently, 44 of 101 Tables in Refactored Apex Reports do not have their Delete Triggers in Data Lake.

#### Request:

The 44 Refactored Apex Reports Tables need to have their Delete Triggers ingested in Data Lake.

#### Recommendation:

The following 44 Tables to be ingested with their respective Delete Triggers:

ABSENT\_PARNT\_ADDR  
 ABSENT\_PARNT\_NAME  
 AUTH\_REPRESENT  
 AUTH\_REPRESENT\_PGM  
 BUDGET\_PERS\_MISC  
 C4Y\_ACCT\_PROFILE  
 C4Y\_PH\_NUM  
 C4Y\_PH\_NUM\_PERS  
 CATEGORY  
 CHDP\_REFER  
 CHILD\_PLACEMT\_ISP  
 CHILD\_SUPPT\_GC  
 CHILD\_SUPPT\_GC\_STAT  
 CODE  
 CUST\_GOAL  
 EDBC\_ALLOC  
 ICT\_PGM\_PERS  
 ICT\_REQ  
 ICT\_REQ\_PERS  
 IFD\_COUNTY\_PERS\_INFO  
 IFD\_WAGE  
 IFD\_WAGE\_DETL  
 JOURNAL\_ENTRY\_VW  
 KG\_ISP  
 KG\_SPEC\_CARE  
 KIN\_GAP  
 KIOSK  
 NON\_CASE\_PERS  
 PGM\_CUST\_ACTIV\_CV  
 PGM\_PERS\_DETL\_MV  
 PGM\_VEND  
 PMT\_REQ\_VIEW  
 RECOV\_ACCT\_BALANCE\_VW  
 RECOV\_ACCT\_RESP\_PARTY\_AGGR

RECOV\_ACCT\_TRANSACT\_VW  
 ROOT\_QUES  
 RPT\_CASELOAD\_HIST\_TMP  
 RPT\_PEND\_APP  
 RPT\_STAT47\_WRK\_REGISTR  
 SPEC\_NEED  
 SPNSR  
 SPNSR\_PERS  
 TAX\_HH  
 VEND\_PMT  
 SPNSR\_INFO  
 SPNSR\_RELSHP

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative** N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 192

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	120	Design :	0	Eligibility :	32
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	40
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



# [CA-229657] [Analytics] Dashboards Hard Launch #4 - Replace Landing Page Links for Soft Launched Dashboards

Team Responsible:	<b>Analytics</b>	Assignee:	<b>Stephen Hilliard</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Justin Lowe</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.09.02</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>140</b>
Reporter:	<b>Stephen Hilliard</b>	Regulation Reference:		Created:	<b>06/07/2021 03:51 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Laura Chavez</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Management Reports]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**

The dashboard links in OBIEE for the following dashboards currently point to OBIEE.  
 CalSAWS/LRS Alerts Dashboard  
 CalSAWS/LRS CWS Alerts Dashboard  
 CalSAWS/LRS Caseload History Dashboard  
 CalSAWS/LRS Placement Vendor Exception Report Dashboard  
 CalSAWS/LRS Welfare to Work Dashboard  
 CalSAWS/LRS Work Order Dashboard  
 C-IV Call Log Dashboard  
 C-IV Semi Annual Report Dashboard  
 C-IV WPR Dashboard

**Request:**

The dashboard links for the following dashboards will point to QLIK.  
 CalSAWS/LRS Alerts Dashboard  
 CalSAWS/LRS CWS Alerts Dashboard  
 CalSAWS/LRS Caseload History Dashboard  
 CalSAWS/LRS Placement Vendor Exception Report Dashboard  
 CalSAWS/LRS Welfare to Work Dashboard  
 CalSAWS/LRS Work Order Dashboard  
 C-IV Call Log Dashboard  
 C-IV Semi Annual Report Dashboard  
 C-IV WPR Dashboard

**Recommendation:**

The dashboard links will be updated for the following dashboards to point to QLIK.  
 CalSAWS/LRS Alerts Dashboard  
 CalSAWS/LRS CWS Alerts Dashboard  
 CalSAWS/LRS Caseload History Dashboard  
 CalSAWS/LRS Placement Vendor Exception Report Dashboard  
 CalSAWS/LRS Welfare to Work Dashboard  
 CalSAWS/LRS Work Order Dashboard  
 C-IV Call Log Dashboard  
 C-IV Semi Annual Report Dashboard  
 C-IV WPR Dashboard

**Outreach**

**Description:**  
**Migration Impact**  
**Description:**  
**Migration Impact**  
**Analysis:**

**Alternative Procedure Description:**  
**Operational Impact Estimate:** N/A  
**140**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	40	Reports Test :	100
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-229699] Paramount #62 & Southwest Family #83 Districts Conversion To A Customer Service Center

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Jarred Stein</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Operational Enhancement</b>
Minor Version:	<b>21.08.14</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>298</b>
Reporter:	<b>Prem Venugopalan</b>	Regulation Reference:		Created:	<b>06/08/2021 10:44 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Prem Venugopalan</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>VenugopalanP</b>	Consortium Review Approval Date:	<b>07/07/2021</b>		

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti via email on 07/08/2021.

#### Current Design:

CalHEERS and eICT Referrals for Los Angeles County are currently assigned to Southwest Family District #83 and Paramount District #62, based on the Office Boundaries table, which includes shape files drawn for each office boundary using a tool outside of CalSAWS. The YBN code detail table contains backup zip code records in the event that GIS fails to locate a valid address in assigning an application to an office.

#### Request:

1. Update CalSAWS to reflect the new District Office boundaries for Los Angeles County CalHEERS Referrals and eICT Referrals for CalFresh, Medi-Cal and CalWORKs.
2. Update the following Office Zip code records for YBN in Code Detail table:
  - 90003
  - 90009
  - 90037
  - 90043
  - 90174
  - 90703
  - 90711
  - 90712
  - 90713
  - 90714
  - 90715
  - 90716
  - 90723
  - 90805
  - 90807
  - 90808
  - 90822
3. Update YBN so that customers can no longer select the Southwest Family or Paramount offices when submitting their application.
4. Update the system to prevent eICT records from being reassigned to the following offices: Southwest Family #83, Paramount #62, Cudahy #06, Exposition Park #12

#### Recommendation:

1. Update the Office boundaries table via a DCR with new shapes file for CalWORKs, CalFresh and Medi-Cal Offices.
2. Update YBN Code Detail table with category 16 to match the highlighted records found on the 'YBN Zip Code Office Assignment' spreadsheet.
3. Update the YBN Office table to remove Southwest Family and Paramount offices so that they no longer display in the Select Office dropdown on the Send Application page in YBN.
4. Add a validation message to the ICT Detail page, to prevent a user from reassigning an eICT record to one of the following Los Angeles County offices: Paramount (62), Southwest Family (83), Cudahy (06), Exposition Park (12).



a. Validation message will display when a user attempts to save the ICT Detail page and one of the specified offices was selected in the Reassign Office field:  
 "Reassign Office - Invalid office selected. Please select a valid office."

**Outreach**

**Description:**

**Migration Impact**

Change impacts Los Angeles County only

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

Programs can be reassigned manually to another office by a worker.

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**298**

Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	0
CalHEERS :	40	CalHEERS Test :	40	Client Correspondence :	0
DBA :	55	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	68	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	35
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-230062] Update DCFS non Medical Overlap EDBC Sweep jobs to consider overlapping cases within the same county only

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Shining Liu</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.16</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>108</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>06/16/2021 09:29 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Sarah Cox 07/07/21				
<b>Expedite Approval:</b>	Approved by Karen J. Rapponotti on 07/08				
<b>Current Design:</b>	<p>The below Los Angeles(LA) county specific DCFS Non Medical Overlapping EDBC Sweep jobs identifies Foster Care(FC)/Kin-Gap(KG) cases that are active/pending and also active in CalWORKs(CW) /CalFresh(CF) case and triggers batch EDBC for CW/CF program.</p> <ul style="list-style-type: none"> <li>a. PB19E466</li> <li>b. PB19E467</li> <li>c. PB19E468</li> </ul> <p>Currently in CalSAWS, the batch module logic and driving query for these jobs do not have a County 19 check to limit the Batch edbc run to LA county only. After migration, this county 19-only job has the potential to run CW/CF Batch EDBC for the other counties if the FC/KG case is in LA County and the CW/CF case is for a different county.</p>				
<b>Request:</b>	<p>Update the queries related to below DCFS Non Medical Overlapping EDBC Sweep jobs to be applicable to LA county only.</p> <ul style="list-style-type: none"> <li>a. PB19E466</li> <li>b. PB19E467</li> <li>c. PB19E468</li> </ul>				
<b>Recommendation:</b>	<p>Update the below DCFS Non-Medical Overlapping EDBC Sweep jobs queries to be applicable to LA county only as follows-</p> <ul style="list-style-type: none"> <li>a. PB19E466</li> <li>b. PB19E467</li> <li>c. PB19E468</li> </ul> <ol style="list-style-type: none"> <li>1. Apply the driving query logic in the EDBC sweep jobs that identifies if the same FC/KG program person has an active CW/CF program to LA county only.</li> <li>2. Update the queries in the batch module DCFSNonMedicalOverlappingSweep.java' that check if the FC/KG person is active on a CW/CF program or both to be applicable to LA county only.</li> </ol>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	The jobs listed in the SCR are applicable to county 19 only.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	Not Applicable				
<b>Operational Impact Estimate:</b>	<b>108</b>				
Automated Test :	0	Batch/Interfaces :	85	Batch Operations :	0

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CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-230122] Update worker assignment batch job PB00M102 to assign WTW programs for the Migration Counties

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Elizabeth Robelo</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Sowmya Coppisetty</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.16</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>154</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>06/17/2021 09:42 AM</b>
Status:	<b>Development Complete</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Gingko Luna</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Gingko Luna</b>	Consortium Review Approval Date:	<b>07/07/2021</b>		

**Non-Committee Review:** Approved by Gingko Luna 07/07/2021

**Expedite Approval:** Approved by Karen J. Rapponotti on 07/08

**Current Design:** In C-IV, the Welfare-to-Work (WTW) program is created in 'Pending' status with no worker assigned. Daily batch job PB00M108 updates the program status to 'Active' and the Worker Reassignment batch job PB00M102 assigns a worker to the program. In CalSAWS, the Worker Reassignment batch job PB00M102 filters out the GAIN programs WTW, REP and Cal-Learn, and the process of assigning a worker to the WTW program is done by a county 19 (Los Angeles) specific batch job PB19M115 or manually by the worker.

**Request:** Update the Los Angeles County GAIN filter logic in the worker reassignment batch job PB00M102 to be applicable to Los Angeles County only.

**Recommendation:** Update the worker reassignment batch job PB00M102 to apply the GAIN filter to county 19 (Los Angeles) only so that the batch job can process worker assignments for WTW programs for the Migration Counties as follows:  
 1. Update the 'filterGAIN' batch property value from a True/False to a secondary county code list and add county 19 (Los Angeles) to the filterGAIN secondary county code list.  
 Note- The worker reassignment batch job will identify the worker for the WTW program from the same office as the CW program for all counties

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 154

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44
Tech Arch :	0	Tech Ops :	0	Training :	0

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Translation :

0



# [CA-230667] Update the Generate Online Form Batch Jobs to Run for All Counties

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.16</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>127</b>
Reporter:	<b>Rainier Dela Cruz</b>	Regulation Reference:		Created:	<b>07/01/2021 01:32 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maria Arceo</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Maria Arceo</b>	Consortium Review Approval Date:	<b>07/13/2021</b>		

**Non-Committee Review:** Maria Arceo - 07/13/2021

**Expedite Approval:** Approved by Karen J.Rapponotti on 7/14/2021

**Current Design:** For some of the forms that are generated from the Online pages or EDBC, a record is directly created in Distributed Document without the form generating in a separate window. The Generate Online Form Batch Jobs (PB19R3399, PB19R3400, and PB19R3401 to PB19R3420) are responsible for generating the PDFs for these forms. Currently, the jobs only runs for LA County.

**Request:** Update the Generate Online Form Batch Jobs to run for all counties.

**Recommendation:**

1. Update the PB19R3399 (Generate Online Form Sweep) job to run for all counties by making it a '00' job.
2. Update the PB19R3400 (Dynamic EDBC Online Form Balancing) job to run for all counties by making it a '00' job.
3. Update the PB19R3401 to PB19R3420 (Generate FMS Thread) jobs to run for all counties by making it a '00' job.
4. Add additional Generate FMS Thread jobs so the total number is 100.  
 Note: Only 40 threads will be scheduled to account for Los Angeles and C-IV Migration Counties. The rest of the thread jobs will be scheduled with CA-208600 for the CalWIN Migration Counties

### Outreach

**Description:** Migration Counties will inherit this functionality at migration.

**Migration Impact Description:**  
**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A

**Operational Impact:**  
**Estimate:** 127

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	74
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	53
Tech Arch :	0	Tech Ops :	0	Training :	0

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Translation :

0



**[CA-230811] Inbound EICT Batch - do not apply LA County specific logic at the batch job level**

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Supritha Sundaram</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Jennifer Muna</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.29</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>100</b>
Reporter:	<b>Dana K. Petersen</b>	Regulation Reference:		Created:	<b>07/07/2021 11:56 AM</b>
Status:	<b>System Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[ICT]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Carlos Zepeda 7/8/2021

**Expedite Approval:** Production Deployment Approval provided by Karen Rapponotti on 7/8/2021

**Current Design:** The Inbound EICT Reader job from CalWIN applies LA-County specific logic at the batch job level. LA-Specific logic is applied to four transaction types included in the inbound ICT file from CalWIN; ICT Requests, ICT Transfers, ICT Cancellations, and ICT Dispositions. LA-Specific Tasks and Journals are created if the ICT transaction is associated to a case by the time the file is received. Additionally, for Transfer records, the batch job validates that the address associated to the incoming transfer is within LA County. If not a valid LA County address, the transfer fails for not having a valid LA County address.

Post migration, this job will run for all CalSAWS counties for which an inbound ICT is being processed.

**Request:** LA-County specific logic should not apply to the Migration Counties.

**Recommendation:** Update the Inbound EICT Reader job to apply LA-County specific processing at the county level instead of globally (at the batch job level). Example - do not apply LA County Address validation against the inbound ICT's addresses if the receiving County is NOT LA County. Continue to validate if LA County Only. Continue to log Journals and tasks for LA County only.

**Outreach**

**Description:**

**Migration Impact Description:**

Without this SCR, ICT transactions between CalWIN and former C-IV counties will not process properly post-migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** **100**

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0



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Translation :

0



# [CA-230936] Training: Update Task Management WBTs for 21.07 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Amanda Hajj</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.22</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>60</b>
Reporter:	<b>Amanda Hajj</b>	Regulation Reference:		Created:	<b>07/09/2021 03:02 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>Other</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>FDS Task Management</b>
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
<b>Non-Committee Review:</b>	Approved by Ana Cruz on July 21, 2021				
<b>Expedite Approval:</b>	Approved by Karen Rapponotti on 7/20/21				
<b>Current Design:</b>	Task Management WBTs are impacted by system changes implemented with the 21.07 Production release.				
<b>Request:</b>	Task Management WBTs need to be updated to reflect system changes implemented with the 21.07 Production release.				
<b>Recommendation:</b>	Update the following Task Management WBTs to reflect changes implemented with the App Dev SCR listed: <ol style="list-style-type: none"> <li>1. 034-WBT-Task Management-01(Task Management Overview WBT)             <ol style="list-style-type: none"> <li>a. CA-225987 (Task Management - Guided Navigation Updates)</li> </ol> </li> <li>2. 140-WBT-SAS-Security/Administrative Support-06             <ol style="list-style-type: none"> <li>a. CA-225987 (Task Management - Guided Navigation Updates)</li> </ol> </li> </ol>				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>	Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.				
<b>Migration Impact Analysis:</b>					
<b>Alternative Procedure Description:</b>	N/A				
<b>Operational Impact Estimate:</b>	<b>60</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	60
Translation :	0				

## [CA-231026] Determine SNB/TNB When Prior EDBC is Converted

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Giovanni Gonzalez</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Thomas Lazio</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.16</b>	Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>128</b>
Reporter:	<b>Jason M. Francis</b>	Regulation Reference:		Created:	<b>07/13/2021 02:45 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Caroline Bui</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by Committee:		Other Agency Cross Reference:	
Committee:	<b>[CalWORKs/ CalFresh]</b>	Consortium Review Approval Date:	<b>07/15/2021</b>		
Consortium Review Approval:	<b>Caroline Bui and Binh Tran</b>				
<b>Non-Committee Review:</b>	Approved by Caroline Bui and Binh Tran 7/15/2021				
<b>Expedite Approval:</b>	Approved for Production Deployment by Karen Rapponotti on 7/13/2021				
<b>Current Design:</b>	When C-IV CF cases are converted into the CalSAWS system, CalSAWS CF EDBC rules will not attempt to auto-generate the Nutrition Benefit program (either SNB or TNB) when the prior month's CF EDBC has a source of 'Conversion'.				
<b>Request:</b>	Update existing CalSAWS CF EDBC rules to allow for the Nutrition Benefit (NB) program (either SNB or TNB) to be auto-generated for SNB/TNB eligible C-IV converted CF cases where the prior month's CF EDBC has a source of 'Conversion' so that there is no disruption in benefits.				
<b>Recommendation:</b>	Update existing CF EDBC NB auto-generation rules to create a TNB or SNB program when the prior month EDBC source is 'Conversion'. This will only apply to converted SNB/TNB eligible C-IV CF cases.				
<b>Outreach Description:</b>					
<b>Migration Impact Description:</b>					
<b>Migration Impact Analysis:</b>	SNB or TNB programs can be added manually				
<b>Alternative Procedure Description:</b>					
<b>Operational Impact:</b>					
<b>Estimate:</b>	<b>128</b>				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	66
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	52
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-203485] Update to intake applications source/program history - Portal Applications

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>228</b>
Reporter:	<b>Iadira Morales</b>	Regulation Reference:		Created:	<b>07/09/2018 08:35 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Iadira Morales</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Usability]</b>	Approved by Committee:	<b>07/12/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** 7/20/2021 Karen Rapponotti

#### Current Design:

For applications received through the Self Service Portal, workers will add all the appropriate programs in CalSAWS through the e-Application flow. However, when workers go to the Program History or the Program History Detail page, the Application Source and Source Application# are not displayed. This is different for programs that were added to CalSAWS through the application registration flow where both the Application Source and the Source Application# are displayed.

#### Request:

Update both the Program History and Program History Detail page to display the corresponding Application Source and Source Application # for program applications that were received through the Self Service Portal and was added through the e-Application flow.

#### Recommendation:

1. Update the Program History page to display the corresponding Application Source and Source Application# for program applications that were received through the Self Service Portal and added through the e-Application flow.
2. Update the Program History Detail page to display the corresponding Application Source and Source Application# for program applications that are received through the Self Service Portal and was added through the e-Application flow.

### Outreach

#### Description:

#### Migration Impact

CIV counties will inherit this functionality when they migrate over to CalSAWS and BenefitsCal

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

None available.

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**228**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	148	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-206709] Change Security to Allow all User Access to Release Note Report

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Franchine Ninh</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Tan Do</b>	Regulation Reference:		Created:	<b>02/07/2019 02:18 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[Security]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Iadira Morales</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>Yes</b>	Funding Source ID:	
Committee:	<b>[Security]</b>	Approved by Committee:	<b>07/08/2021</b>	Other Agency Cross Reference:	<b>CIV-67</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

The Release Note Report Security Group is currently only associated to the CA State All County Access, Oversight Agency Staff, System Administrator and View Only System Maintained Security Roles.

#### Request:

By default, the Release Note Report is not currently available to all users.

Granting the security for the Release Note Report to all project maintained security roles does not guarantee that all users will have access to the report. This is because the counties have the ability to create custom security roles as needed.

#### Recommendation:

1. Update the following System Maintained Roles to be associated with the Release Note Report and Reports Group:

- CA State All County Access
- Child Care Staff
- Child Care Supervisor
- Clerical Staff
- Clerical Supervisor
- Collections Staff
- Eligibility Staff
- Eligibility Supervisor
- Employment Services Contracted Staff
- Employment Services Contracted Supervisor
- Employment Services Staff
- Employment Services Supervisor
- Executive
- Fiscal Staff
- Fiscal Supervisor
- Hearings Staff
- Hearings Supervisor
- Help Desk Staff
- Marketing Staff
- Marketing Supervisor
- Oversight Agency Staff
- Quality Assurance Staff
- Quality Assurance Supervisor
- Quality Control Staff
- Quality Control Supervisor
- Regional Call Center Staff
- Regional Call Center Supervisor
- RDB Staff
- RDB Supervisor
- Special Investigations Staff

- Special Investigations Supervisor

**Outreach**

**Description:**

**Migration Impact**

**Description:**

Although project maintained security roles are not utilized by Los Angeles, security groups are used and any changes need to be implemented jointly.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	19	Performance :	0
Release Communication Support :	2	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	17
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-211719] ACL 20-97 Safe Drinking Water Pilot

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Vicente Romero</b>	SPG Status:	<b>Pending</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Nithya Chereddy</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>1542</b>
Reporter:	<b>Michele Peterson</b>	Regulation Reference:	<b>ACL 20-97, ACL 21-50</b>	Created:	<b>11/07/2019 04:24 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Caroline Bui</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>Water Pilot</b>
Committee:	<b>[CaWORKS/ CalFresh]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen Rapponotti on 03/12/2021

#### Current Design:

In CalSAWS, benefit issuances are created via EDBC authorization records (Online, Batch, Manual), Supportive Service Payment issuances are created via Payment Request authorization records and Auxiliary Issuances via Auxiliary Authorization records which does not require any eligibility determination.

The Auxiliary Issuance framework was introduced in CalSAWS with release 21.05 with an aim of introducing a flexible benefit issuance mechanism to CalSAWS that can be utilized to issue Water Pilot benefits and can be used in future for purposes beyond the initial Water Pilot implementation.

The correspondence related to CalFresh Water Pilot benefits are not available in the system. i.e., CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot, CF 304B - Notice of Approval for the CalFresh Water Pilot and CF 304C - Notice of Discontinuance for the CalFresh Water Pilot.

#### Request:

1. This SCR will implement policy changes associated with ACL 20-97 under which CDSS has developed a state-funded pilot program to provide time-limited supplemental nutrition benefits to CalFresh households that meets the following criteria:

- a. Reside within a disadvantaged community.
- b. Receive drinking water from a public water system that does not meet primary drinking water standards under the California safe drinking water Act.

2. Add the CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot, CF 304B - Notice of Approval for the CalFresh Water Pilot, and CF 304C - Notice of Discontinuance for the CalFresh Water Pilot forms to CalSAWS.

3. Add logic to send CF 304C form when customer gets discontinued for CalFresh Water Pilot benefits.

#### Recommendation:

1. Add a new EBT Benefit type, Pay Code and Discontinuance reasons for water Pilot.
2. Update EBT Repayment Detail page and EBT Expungement Reader Job to exclude Water Pilot issuances to restrict the user from applying water pilot benefits towards any existing Calfresh overissuances.
3. Add a monthly Discontinuance batch module to discontinue the issuance of Water Pilot benefits if the CalFresh household is no longer eligible.
4. Update Claiming logic to correctly process and claim Water Pilot Issuances.
5. Add CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot form in English and Spanish to CalSAWS.
6. Add CF 304B - Notice of Approval for the CalFresh Water Pilot form in English and Spanish to CalSAWS.
7. Add CF 304C - Notice of Discontinuance for the CalFresh Water Pilot form in English and Spanish to CalSAWS.
8. Add a monthly batch job to send the CF 304C form to the customers who are discontinued from CalFresh Water Pilot benefits.

#### Outreach Description:

N/A

**Migration Impact Description:** This SCR will be implemented post migration.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact Estimate:** 1542

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	307
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	678	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	65	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	300
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-214902] DDID 2209 FDS: Task Mgt - Expedited Tasks

Team Responsible:	<b>Online</b>	Assignee:	<b>Justin Dobbs</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>210</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/01/2020 05:20 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	<b>Sarah Cox</b>	Consortium Review Approval Date:	<b>07/14/2021</b>		

### Non-Committee

#### Review:

**Expedite Approval:** Karen Rapponotti - 7/16/2021

**Current Design:** The CalSAWS System does not allow a Task to be marked as expedited.

**Request:** Modify the CalSAWS System to allow Tasks to be marked as expedited.

#### Recommendation:

1. Update the following pages to incorporate display and/or edit capabilities of an expedited field:
  - a. Task Pop-Up: My Tasks
  - b. Task Pop-Up: Task Search
  - c. Task Pop-Up: Task Detail
  - d. Worklist: Task Search
  - e. Worklist: Task Detail
2. Update the following pages to allow searching of expedited Tasks
  - a. Task Pop-Up: Task Search

### Outreach

#### Description:

#### Migration Impact

#### Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

#### Operational Impact:

#### Estimate:

**210**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	162	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-215688] DDID 2686 FDS: Phase 4 - GA GR - API - Emulator**

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Marqui Simmons</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Marqui Simmons</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>518</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/17/2020 11:23 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Other]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** This SCR does not require Committee Approval

**Expedite Approval: Current Design:** There is no mock service for the GA/GR Generate Document Service that the CalSAWS application can use to internally test outbound requests sent to the GA/GR Correspondence Service.

**Request:** Create a mock service for the GA/GR Generate Document Service for the CalSAWS application to internally test outbound requests.

**Recommendation:**

1. Create an internal mock API service for the GA/GR Generate Document Service through API Gateway for lower environment testing. This will be used to test the Generate Document outbound requests that would be sent from CalSAWS to the GA/GR Correspondence Service. Multiple web-service responses will be created to emulate successful and errored responses from the GA/GR Correspondence Service.
2. The Store Document Inbound service will be available to be tested through sending REST JSON requests to the CalSAWS hosted API. No mock services will be needed for this service.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A - DD&I Requirement

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 518

Automated Test :	0	Batch/Interfaces :	323	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	67	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	81
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-215914] DDID 2313 FDS: GA GR Employment Services Fiscal Changes Phase 2

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Deron Schab</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Deron Schab</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2856</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>04/27/2020 01:36 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>06/30/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by JoAnne Osborn on 06/23/2021

**Current Design:** The current CalSAWS only contains The GROW Employment Services solution for the GA/GR LA County solution.

**Request:** Create a new GA/GR Employment Services (GE) program that will support the needs of the other 57 counties.

**Recommendation:** Note: Default Authorization Level and Benefits Issuance Thresholds for GA/GR of CalWINS counties.

- 1) Update the Customer Need Detail page to include Need Types for the GA/GR Employment Services program.
- 2) Add a validation to the Service Arrangement Detail page to verify the selected customer is listed on a GA/GR Employment Services program.
- 3) Update the system to display the GA/GR Employment Services in the Program Type drop down menu for Needs associated with the GA/GR Employment Services program
- 4) Add logic to the Service Arrangement Detail page to populate the Aid Code list with Aid Codes associated with the GA/GR Employment Services program.
- 5) Update the system to allow GA/GR Employment Services program benefits to be issued as EBT, Warrant, and Direct Deposit.
- 6) Add logic to the Payment Request Detail page to display GA/GR Employment Services Pay Codes.
- 7) Add a validation to the Payment Request Detail page to check if a Pay Code has been selected for a GA/GR Employment Services Payment Request.
- 8) Add logic to display a Validation message when the Approve button is selected for GA/GR Employment Services Payment Request and the GA/GR Employment Services is not Active.
- 9) Update the system with the county specified Issuance Threshold values for the GA/GR Employment Services program.
- 10) Update the system to include the Skip Issuance reasons for the GA/GR Employment Services Program.
- 11) Update the system to include the Recovery Account Cause Code Cause and Reason values for the GA/GR Employment Services Program.
- 12) Update the Issuance Detail page to make the Pay Code field required when the program is "GA/GR Employment Services".
- 13) Update the Issuance Claiming functionality for the GA/GR Employment Services.
- 14) Update the Service Arrangement Claiming functionality for the GA/GR Employment Services.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A

#### Procedure

#### Description:

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**Operational Impact:****Estimate: 2856**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	372	Eligibility :	0
Fiscal :	1778	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	446
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



## [CA-217945] ACL 20-115 - Increase Child Support Pass-Through and Disregard for CalWORKs Families

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Suzanne Emerson</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Yale Yee</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>650</b>
Reporter:	<b>Janet Mitrì</b>	Regulation Reference:	<b>ACL 20-115</b>	Created:	<b>07/15/2020 03:51 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:		Funding Source:	<b>Premise</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	<b>TBD</b>
Committee:	<b>[CalWORKs/ CalFresh]</b>	Approved by Committee:	<b>07/08/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved by Karen J. Rapponotti on 6/2/2021. PFA approval email.

#### Current Design:

EDBC applies a disregard of the first \$50 of any amount of child support in a month that is passed through to the recipient of CalWORKs aid. The remaining child support collected in the month is used to repay CalWORKs payments made on behalf of the family. CalFresh(CF) EDBC does not apply a child support disregard when the CW EDBC granted a child support disregard.

Per CA-200785, effective 11/1/18, ACL 18-82 provided guidance regarding the implementation of SB 380, which allows an assistance unit to elect to receive full child support payments for a stepsibling or half-sibling of an eligible child in the AU in lieu of cash aid for the step/half-sibling, as specified, and exempts those child support payments from consideration in determining CalWORKs eligibility or grant amounts.

#### Request:

Effective 01/01/2022, the amount of child support passed through to the CalWORKs recipient will increase from the first \$50 collected to the first \$100 for a family with one child and the first \$200 for a family with two or more children.

Add a new data element to the CCSAS outbound file to indicate the number of children in the assistance unit in the benefit month.

Due to these potential impacts to applicant and recipients, the counties are required to notify applicants and recipients using the attached TEMP CW 2225. The SAWS must ensure the TEMP CW 2225 is sent to all CalWORKs AUs at least 30 days prior to implementation of the disregard changes. CWDs must also provide new applicants with the TEMP CW 2225 at application beginning no later than 30 days prior to implementation. The CW 2215 will also have its title and verbiage updated to make the content more current.

#### Recommendation:

1. Update EDBC to apply the new child support disregard amounts.
2. Add a new data element 'AB 79 Indicator' to the CCSAS Outbound file to indicate the number of children in the assistance unit during the month indicated in the benefit month.
3. Update the verbiage and title of the existing CW 2215.
4. Add the new form TEMP CW 2225 to be generated via batch and sent to all active CalWORKs AUs 30 days prior to implementation of the disregard changes.
  - a. For new CalWORKs applicants, the TEMP CW 2225 is available in the Template Repository for CWDs to include this form 30 days prior to the implementation of the disregard changes.

Please refer to the design document for more details.

#### Outreach

##### Description:

##### Migration Impact

##### Description:

##### Migration Impact

##### Analysis:

Implementation post migration

**Alternative Procedure**                      Run Manual EDBC

**Description:**

**Operational Impact:**

**Estimate:**                      **650**

Automated Test :	0	Batch/Interfaces :	192	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	198
DBA :	0	Design :	0	Eligibility :	80
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	163
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	17.0				



# [CA-225943] DDID 2319 FDS: GA GR - API Correspondence Web Service

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Rupalatha Putta</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Marqui Simmons</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>2078</b>
Reporter:	<b>Girish Chakkingal</b>	Regulation Reference:		Created:	<b>03/03/2021 09:01 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Business Process]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:	<b>[Job Aid]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>07/15/2021</b>	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee

#### Review:

**Expedite Approval:** Approved - Karen Rapponotti 07/06/21

**Current Design:** There are no established web services between CalSAWS and the GA/GR Correspondence Service to generate GA/GR documents for GA/GR Automated EDBC/CC Counties.

**Request:** A new GA/GR Web-Service will be developed to generate GA/GR Automated EDBC/CC County documents for CalSAWS.

- Recommendation:**
1. Create an outbound web-service API to request the generation of a PDF from the GA/GR Correspondence Service.
  2. Create an API client for the CalSAWS application to send requests to the outbound correspondence API.
  3. Create an inbound web-service API to receive requests from the GA/GR Correspondence Service for the generated PDFs/metadata.
  4. Create a new batch job to retry errored transactions with the GA/GR Correspondence Service.

### Outreach

#### Description:

#### Migration Impact

#### Description:

#### Migration Impact

#### Analysis:

#### Alternative

N/A - DD&I Requirement

#### Procedure

#### Description:

#### Operational Impact:

**Estimate: 2078**

Automated Test :	0	Batch/Interfaces :	1295	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	270	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	325
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



# [CA-227852] Update Reception Log to communicate to LMRS for SFV office

Team Responsible:	<b>Online</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>423</b>
Reporter:	<b>Gabriel Trejo</b>	Regulation Reference:		Created:	<b>04/21/2021 06:20 PM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Erick Arreola</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by		Other Agency Cross	
Committee:	<b>[Lobby Management]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee Review:** Erick Arreola 7/12/21

**Expedite Approval:** 7/20/2021 Karen Rapponotti

**Current Design:** With the implementation of CA 207252 the Check-In functionality for the CalSAWS Lobby Check-In and the CalSAWS Self Service Kiosk was moved from YBN (Your Benefits Now) application to the Lobby Springboot application. As part of this change, the logic to generate Check-In number was moved from YBN to CalSAWS. With this change, Check-In information are no longer communicated back to the 011 East Valley (San Fernando Valley) office's Lobby Management Reservation System (LMRS) when its initiated through the Reception Log.

**Request:** Update CalSAWS to send Check-In information to LMRS, when a participant is Check-In directly through Reception Log for the 011 East Valley (SFV) office.

**Recommendation:**

1. Update Reception Log to call the new REST webservice when a new Reception Log Visit Detail record is created for the 011 East Valley (SFV) office.
2. Create a new REST webservice that will send Check-In information to LMRS application. will be invoked when a new Reception Log Visit Detail record is created and the Office information is equal to 011 East Valley.

### Outreach

#### Description:

#### Migration Impact

#### Description:

This functionality applies only to L.A. County (specifically for the SFV office only (011 East Valley) and does not impact the other counites.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

Workers will need to check in the participants from the Self Service Kiosk or the Lobby Check In if check in information is to be display in LMRS. If check in is initiated through reception log, check in information will not display in LMRS until this SCR go into production

#### Operational Impact:

#### Estimate:

**423**

Automated Test :	0	Batch/Interfaces :	208	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	66	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	109
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				





# [CA-228190] Update functionality to place COFA individuals in Full Scope Medi-Cal

Team Responsible:	<b>CalHEERS</b>	Assignee:	<b>Unassigned</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Renee Gustafson</b>	Change Type (SCR):	<b>New Policy</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>72</b>
Reporter:	<b>Maria Feliciano</b>	Regulation Reference:	<b>H.R. 133, Division CC, Title II, § 208, Consolidated Appropriations Act 2021</b>	Created:	<b>04/29/2021 11:01 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Maureen Votta</b>	Training Impacted:		Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Medi-Cal/CMSP]</b>	Approved by Committee:	<b>07/19/2021</b>	Other Agency Cross Reference:	<b>CH-175841</b>
Consortium Review Approval:		Consortium Review Approval Date:			

### Non-Committee Review:

### Expedite Approval:

### Current Design:

Currently, non-pregnant individuals age 26 and older with immigration documents relating to COFA are sometimes granted restricted scope Medi-Cal.

The MEDS Alien/Refugee Indicator (DE 2009) sent to MEDS for these individuals is either 'Other Aliens (not temporary visa holder)' or 'Undocumented PRUCOL Aliens (Full Scope)'.

### Request:

Per H.R. 133, Division CC, Title II, § 208, Consolidated Appropriations Act 2021, citizens from a COFA country residing in the United States, DC or US Territories are considered Qualifying Non-Citizens and are not subject to the 5-year bar. That allows the COFA individuals to get full scope Medi-Cal if they are otherwise eligible. The change in policy was signed on 12/27/2021 to be immediately effective. Since Medi-Cal is a monthly program, new policy is effective December 2020 benefit month.

In CalHEERS Change Request 175841, CalHEERS updated the CalHEERS Business Rules Engine to determine an individual eligible to full scope MAGI Medi-Cal for Immigration Status 'Citizen of Micronesia, the Marshall Islands, or Palau', if otherwise eligible, in CalHEERS release 21.9.

MEDS added a new Refugee/Alien Indicator '4' to track COFA individuals.

1. Update CalSAWS to determine COFA individuals to full scope Non-MAGI Medi-Cal (if otherwise eligible) and to map the immigration documents/section codes in eHIT to 'Citizen of Micronesia, the Marshall Islands, or Palau' Immigration Status to result in full scope MAGI Medi-Cal (if otherwise eligible).
2. Update the COFA document type/section code combinations to send Refugee/Alien Indicator '4'.

### Recommendation:

Update the Non-Citizen Reference Table for the immigration documents for COFA individuals to determine full scope Non-MAGI Medi-Cal (if otherwise eligible), map to eHIT Immigration Status 'Citizen of Micronesia, the Marshall Islands, or Palau' and to send Refugee/Alien Indicator code '4' for COFA individuals.

See attached Design Document for full details.

### Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative  
Procedure  
Description:  
Operational Impact:  
Estimate:**

Override EDBC results.

**72**

Automated Test :	0	Batch/Interfaces :	19	Batch Operations :	0
CalHEERS :	7	CalHEERS Test :	41	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



# [CA-228699] DDID 2716, 2717, 2219 FDS CSC: Outbound IVR 58 County Batch Enhancement

Team Responsible:	<b>Batch/Interfaces</b>	Assignee:	<b>Eric Perkins</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Vallari Bathala</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>936</b>
Reporter:	<b>Matthew Lower</b>	Regulation Reference:		Created:	<b>05/12/2021 02:39 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[Batch Performance]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Darcy Alexander</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Contact Center Management]</b>	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee Review:** Darcy Alexander 7-9-2021 SCR Approved

**Expedite Approval: Current Design:**

The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder are C-IV functionalities migrated to CalSAWS with SCR CA-207026. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) and 'Appointment Reminder IVR Outbound' (POxxM300) were migrated and are configured to run for the C-IV Counties. These jobs process the Outbound Campaign CSV file for all C-IV counties.

**Request:** Update Outbound IVR Campaigns to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions. Update Outbound and Inbound jobs to read new CSV files.

- Recommendation:**
1. Update the existing Outbound IVR batch jobs, POxxM300, POxxM302 and POxxM304 to support 58 Counties.
  2. Update Outbound Campaign jobs to deliver CSV files to new S3 Bucket location.
  3. Update Inbound FTP job to copy from new IVR S3 Bucket locations.
  4. Update the Contact Detail page to enable the 'IVR Consent' dropdown for all 58 Counties. This change will allow individuals to Opt-In and Opt-Out for the IVR Outbound Call/reminder at the case level.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:** 936

Automated Test :	0	Batch/Interfaces :	206	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	118	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	173	Online :	44	Performance :	0
Release Communication Support :	39	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	179

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Tech Arch :	140	Tech Ops :	0	Training :	0
Translation :	0				



**[CA-229440] Update Report Date to MM/DD/YYYY on Reports Search results page**

Team Responsible:	<b>Reports</b>	Assignee:	<b>Susanna Martinez</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Susanna Martinez</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>222</b>
Reporter:	<b>Claudia Pinto</b>	Regulation Reference:		Created:	<b>06/02/2021 12:42 PM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Claudia Pinto</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Production</b>	Approved by	<b>07/09/2021</b>	Other Agency Cross	
Committee:	<b>[State/Fiscal Reports]</b>	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** In CalSAWS, the Report Date displayed on Reports Search results is MM/YY. This is not helpful for daily reports.  
**Request:** Update the Report Date to MM/DD/YYYY as it is in C-IV and what users are accustomed to .  
**Recommendation:** Update Report Date format to MM/DD/YYYY

**Outreach**

**Description:**  
**Migration Impact** N/A  
**Description:**  
**Migration Impact**  
**Analysis:**  
**Alternative** N/A  
**Procedure**  
**Description:**  
**Operational Impact:**  
**Estimate:** **222**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	152	Reports Test :	70
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

 **[CA-49395] ACL 16-92: Update and create ARC 1 Packet**

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Sreekanth Kalvoju</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[22.01]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Policy Re-Design</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>154</b>
Reporter:	<b>Tiffany Huckaby</b>	Regulation Reference:	<b>ACL16-92</b>	Created:	<b>01/19/2018 11:45 AM</b>
Status:	<b>Pending Approval</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Michelle Ramos</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Correspondence]</b>	Approved by Committee:	<b>09/17/2020</b>	Other Agency Cross Reference:	<b>CIV-3915 CCM</b>
Consortium Review Approval:		Consortium Review Approval Date:			

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:**

The current version of the ARC 1 form in CalSAWS (12/14) is not aligned with the State's latest version and is generated manually from the Template Repository. Also, CalSAWS does not have the ARC 1A form which details the Rights and Responsibilities of the ARC recipient.

**Request:**

Update ARC 1 (12/14) in the Template Repository to match the State's latest version. Create an ARC 1 Packet that includes the State's latest ARC 1 and ARC 1A.

**Recommendation:**

1. End-date the ARC 1 form (12/14) in the CalSAWS system.
2. Add a new ARC 1 Packet into the CalSAWS system with its ARC 1, ARC 1A forms matching the latest State's version. Use a CSF 147 coversheet.

**Outreach**

**Description:**

**Migration Impact**

**Description:**

These changes will be implemented for all counties in CalSAWS as the ARC1 and ARC1A are State forms.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate:**

**154**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	96
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	7
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



# [CA-228612] Training: Update Fiscal WBTs for 21.01 App Dev Changes

- Resolved: 07/26/2021 01:21 PM

Team Responsible:	<b>Training</b>	Assignee:	<b>Amanda Hajj</b>	SPG Status:	<b>Approved</b>
Fix Version/s:	<b>[21.06]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.07.23</b>	Expedite Changes:	<b>Start Build</b>	Estimate:	<b>50</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>05/10/2021 09:27 PM</b>
Status:	<b>Test Complete</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Training</b>	Approved by		Other Agency Cross	
Committee:	<b>[Training]</b>	Committee:		Reference:	

**Non-Committee Review:**

Approved by Ana Cruz on May 11, 2021

**Expedite Approval:**

Approved by Karen Rapponotti on 5/12/2021

**Current Design:**

Fiscal WBTs are impacted by system changes implemented with the 21.01 Production release.

**Request:**

Fiscal WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

**Recommendation:**

Update the following Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 080-WBT-FSA-Fiscal-01
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
  - b. CA-200366 (Foster Care related updates)
2. 080-WBT-FSA-Fiscal-02
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 080-WBT-FSA-Fiscal-03
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 082-WBT-FSA-Fiscal Supervisor-01
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

**Outreach**

**Description:**

**Migration Impact Description:**

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

**Migration Impact**

**Analysis:**

**Alternative**

N/A

**Procedure**

**Description:**

**Operational Impact:**

**Estimate: 50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	50
Tech Arch :	0				
Translation :	0				

**Content Revision**

Pending CCB

**Status-1:**



**Content Revision  
Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Fix Version: 21.06, Minor Version: 21.07.23  
After: Fix Version: 21.07, Minor Version: 21.09.22
4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:

---

Before:  
After:



# [CA-215665] DDID 2314 FDS: GA GR Rules Phase 1 Online changes (Batch 1/2/3) , Batch 1 (11 Rules ) - Non-Financial Rules and corresponding NOA Reasons

- Resolved: 07/19/2021 05:47 PM

Team Responsible:	<b>Eligibility</b>	Assignee:	<b>Srinivas Sajja</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Peterson Etienne</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>7862</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/17/2020 11:22 AM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Adelaide Mendoza</b>	Training Impacted:		Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[GA/GR]</b>	Approved by Committee:	<b>2020-10-01 00:00:00.0</b>	Other Agency Cross Reference:	

## Non-Committee

### Review:

**Expedite Approval:** Approved - K. Rapponotti 10/07/20

### Current Design:

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GA program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

### Request:

A new CalWIN GA GR solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the household composition and Non-financial functionality for the new solution

### Recommendation:

1. Add all the required Data Collection elements to implement the Household and Nonfinancial functionalities for the new solution
2. Create new Admin Summary and Detail pages that can be accessed in Admin tools by the County Admin staff
3. Create a new daily Admin update batch job
4. DCR to update Issuance Thresholds for CalWIN Counties
- 5 A new set of Admin detail pages, Rules and NOA triggers will be added for the below Non-Financial Rules

1. QC Audit
2. Liens
3. Sanction
4. Fleeing Felon
5. Fraud Prevention
6. Drug Felon
7. Voluntary Quit
8. Striker
9. Job Termination and Refusal
10. Drug and Alcohol Treatment
11. Employment Status

## Outreach

### Description:

### Migration Impact

### Description:

General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

### Migration Impact

### Analysis:

### Alternative

### Procedure

### Description:

The following CalWIN rules, batch and NOA tiggers related to the Household Compistion and Non-Financial ruleset will not be migrated into CalSAWS.

1. Citizenship/Non-Citizen Status
2. Undocumented Non-Citizen
3. Adult/Child Determination
4. Begin Date of Aid

- 5. Marital Status
- 6. Sponsored Non-Citizen Cert Period
- 7. Amount of GA Support
- 8. Budget
- 9. Identity Check
- 10. Included Individuals

**Operational Impact:**

**Estimate: 7862**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	947
DBA :	0	Design :	2146	Eligibility :	2784
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	431	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	800
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** Before: Missing condition for 2.29.3.1 triggering the status reason 'Failed to comply: QC' and There was 2 additional conditions for 2.29.3.2. triggering the status reason 'Failed to comply: Audit'.  
The status reason 'Refused Job (recipient) states that there is A and B conditions

After: Added additional conditions for 2.29.3.1 triggering the status reason 'Failed to comply: QC' and removed 2 conditions for 2.29.3.2. triggering the status reason 'Failed to comply: Audit'  
Fixed grammar for the rule EDX105C003.  
Updated Section 4 Migration impact to exclude LA GA/GR program from being modified.

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1,4  
Added "The programs on the case do not affect the ability to view any of the added fields or pages, unless specified." to item 24.  
2.1.3:  
Added the List of Non-Financial Functionalities  
2.3.3:  
Added "This field will only display when the ID/Driver's License field is displayed." to item 2  
Updated Item 3 default mode from View to Edit mode for the button related to Verification.  
Removed Items 4 and 6  
Updated Label in Item 5 to add SSN to the label  
2.4.3:  
Removed Items 1 and 3  
Updated the field "Is the participant an LPR or a Trujillo case?" to "Is the participant a Trujillo case?"  
2.5.3:  
Updated Item 3 default mode from View to Edit mode for the button related to Verification.  
2.6.3:  
Updated the description of the Task Navigation link for GA/GR Support item.  
2.6.5:  
Updated Page Name in the Right Description section.  
Updated the Group Description  
2.7.3:  
Corrected Capitalization of listed items.  
2.7.5:  
Updated the Page Title references to properly eflec the GA/GR Support Detail.  
2.8.3:  
Updated Good Cause dropdown to be non-mandatory.  
2.11.3:  
Listed the Instance options under item 1

Added the list of Good Cause Reasons to Item 3  
Added the list of Good Cause Reason for Voluntary Quit to Item 4  
Corrected the spelling for the Reasons listed under item 6  
2.16.3:  
Updated Item 11 default mode from View to Edit mode for the button related to Verification.  
2.17:  
Removed Section 2.17.  
2.18.3:  
Removed The Added Living arrangemnt Types listed in Item 1.  
Added Facility Sub type Dropdown as item 6.  
Updated Item 8 default mode from View to Edit mode for the button related to Verification.  
2.19.2:  
Adjusted Mockups to match the Description of changes  
2.19.3:  
Noted that the Status Reason and Status Reason Type fields would not display.  
Updated Item 6 default mode from View to Edit mode for the button related to Verification.  
2.20.3:  
Updated Item 2 to specify that the checkbox would only display if the user has the  
"SchoolAttendanceCourseRemove" right.  
2.22:  
Removed Section 2.22.  
2.25.3:  
Removed Palau from the State dropdown options.

**Content Revision**  
**Status-3:**  
**Content Revision**  
**Description-3:**  
**Content Revision**  
**Status-4:**  
**Content Revision**  
**Description-4:**



# [CA-220013] DDID 2255: Add Imaging Barcodes to all Forms - Phase 2

- Resolved: 07/08/2021 10:30 AM

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Meghana Chander</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Jasmine Chen</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>2489</b>
Reporter:	<b>Jasmine Chen</b>	Regulation Reference:		Created:	<b>09/21/2020 06:01 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Rhiannon Chin</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Imaging]</b>	Approved by Committee:		Other Agency Cross Reference:	

## Non-Committee

### Review:

### Expedite Approval:

### Current Design:

Majority of the forms in LRS/CalSAWS do not include an imaging barcode.

21.03 CA 217626 (Phase 1) handled approximately half of Forms to include an imaging barcode. This CA 220013 (Phase 2) will handle remaining half.

### Request:

For the new CalSAWS Imaging Solution, the request is for all applicable Forms to include a standardized imaging 2D barcode.

### Recommendation:

1. Apply a DCR to applicable Forms (not from Phase 1's 21.03 CA 217626) to enable the standardized imaging 2D barcode.
2. Display the standardized imaging 2D barcode on applicable Forms (not from Phase 1's 21.03 CA 217626) that do not currently have one.

Please refer to the design document for further details.

## Outreach

### Description:

### Migration Impact

There is no migration impact as this is a DDID SCR.

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A

### Procedure

### Description:

### Operational Impact:

### Estimate:

**2489**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	1474
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	802	Imaging :	28
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

### Content Revision

Accepted

### Status-1:

**Content Revision  
Description-1:**

1. Recommendation Change: N/A
2. Estimate Change: NA
3. Release Change:  
Before: 21.11  
After: 21.07
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before: Included BCIV-15, BCIV-9 forms to have imaging barcodes  
After: Excluded BCIV-15, BCIV-9 forms; they will not need imaging barcodes
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



# [CA-225987] DDID 34: Task Mgmt - Guided Navigation Updates

- Resolved: 07/19/2021 12:39 PM

Team Responsible:	<b>Online</b>	Assignee:	<b>Getnet Beyene</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Justin Dobbs</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Production Deployment</b>	Estimate:	<b>341</b>
Reporter:	<b>Gabriel Trejo</b>	Regulation Reference:		Created:	<b>03/03/2021 07:40 PM</b>
Status:	<b>In Production</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Sarah Cox</b>	Training Impacted:	<b>[Job Aid, Online Help]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Production</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Task Management]</b>	Approved by Committee:		Other Agency Cross Reference:	

## Non-Committee

### Review:

**Expedite Approval:** Michele Peterson 5/4/2021

**Current Design:** The CalSAWS System Worklist pages include functionality to navigate a user through one or more pages within a predefined page set while working a Task. This functionality is referred to as Guided Navigation. The Task Pop-Up pages accessible with the Utilities "Tasks" link also allow users to work Tasks. The Task Pop-Up pages do not include the capability to initiated Guided Navigation.

**Request:** Modify the CalSAWS System to allow initiation of Guided Navigation from the Task Pop-Up pages.

- Recommendation:**
1. Update the logic that determines whether to display a Guided Navigation hyperlink to no longer be fully reliant on a specific Task Type name.
  2. Incorporate a Guided Navigation hyperlink on the Task Pop-Up pages.
  3. Update the Automated Action Detail page to include an attribute allowing users to turn on/off Guided Navigation for Automated Actions that have a Guided Navigation page set defined.
  4. Update Deputy Authorization Task Type names.

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

**Alternative Procedure** N/A

### Description:

### Operational Impact:

**Estimate:** 341

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	267	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	74
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision** Accepted

### Status-1:



**Content Revision  
Description-1:**

1. Recommendation Change:
  - Recommendation to update Header of Guided Navigation/Task Navigation panel
  - Updated Guided Navigation attribute editability
  - Update the logic in Task Guided Navigation Hyperlink Conditions section to remove a condition for all three scenarios
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision  
Status-2:**

Pending CCB

**Content Revision  
Description-2:**

1. Recommendation Change:
  - Removed an invalid Automated Action reference from the inventory sheet
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:



# [CA-227257] Update the Non-MAGI Screening and Turning 65 Packets to be available to all counties

Team Responsible:	<b>Client Correspondence</b>	Assignee:	<b>Quynh Nguyen</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Rainier Dela Cruz</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.08.27</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>329</b>
Reporter:	<b>Rainier Dela Cruz</b>	Regulation Reference:		Created:	<b>04/07/2021 02:54 PM</b>
Status:	<b>In Assembly Test</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Virginia C. Bernal</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Other]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Virginia Bernal - 04/14/2021

**Expedite Approval: Current Design:**

The Non-MAGI Screening and Turning 65 Packets are only available to Los Angeles County in the Template Repository. While the Non-MAGI Screening Packet automated batch process is configured to run for all counties, the Non-MAGI Turning 65 Packet automated batch process is only configured to run for Los Angeles County.

**Request:** The Non-MAGI Screening and Turning 65 Packets need to be available to all counties from Template Repository. The packets also need to be sent through the automated batch process for all counties.

- Recommendation:**
1. Update the Template Repository county visibility for the Non-MAGI Screening Packet to all counties.
  2. Update the Template Repository county visibility for the Non-MAGI Turning 65 Packet to all counties.
  3. Update the Non-MAGI Turning 65 Packet batch process to run for all counties.  
Note: The automate batch process (PB00R538) that sends out the Non-MAGI Screening Packet runs for all counties.
  4. Update the scheduling of Mailing Priority 05 bundling batch jobs for the C-IV Migration Counties to run daily.
  5. Create the Mailing Priority 05 bundling batch jobs for the CalWIN Migration Counties.
  6. Conduct central print testing with the new print vendor by generating test bundles of the Non-MAGI Screening and Turning 65 Packets.

**Outreach**

**Description:**

**Migration Impact Description:** The Migration Counties will be inheriting this functionality at migration. The updates is to make sure it works for the Migration Counties.

**Migration Impact Analysis:**

**Alternative Procedure Description:** N/A

**Operational Impact:**

**Estimate:** 329

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	245
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	84
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

**Content Revision Status-1:** Accepted

**Content Revision Description-1:** 1. Recommendation Change:  
Before:  
Recommendation #7 did not exist.

After:  
7. Update the Document Detail page to not display the Reprint Centrally button for the Non-MAGI Screening and Turning 65 packets if the document date is before the implementation of the updates to the packets.

2. Estimate Change:  
Before:  
Client Correspondence ETC 1: 121  
Client Correspondence ETC Total: 211

After:  
Client Correspondence ETC 1: 155  
Client Correspondence ETC Total: 245

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision Status-2:** Pending CCB

**Content Revision Description-2:** 1. Recommendation Change:  
Before:  
Section 2.7 did not exist in the design document to update the x and y coordinates for the Intelligent Mail Barcode for the Non-MAGI Screening and Turning 65 Packets.  
After:  
Added Section 2.7 to the design document to update the x and y coordinates for the Intelligent Mail Barcode for the Non-MAGI Screening and Turning 65 Packets.

2. Estimate Change:  
Before:  
Client Correspondence ETC 1: 155  
Client Correspondence ETC Total: 245  
System Test Support ETC 1: 52  
System Test Support ETC Total: 84

After:  
Client Correspondence ETC 1: 175  
Client Correspondence ETC Total: 265  
System Test Support ETC 1: 72  
System Test Support ETC Total: 104

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision Status-3:**

**Content Revision Description-3:** 1. Recommendation Change:  
Before:  
After:

2. Estimate Change:

Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-228633] Training: Update DCFS Fiscal WBTs for 21.01 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.24</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>40</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>05/11/2021 11:37 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

#### Review:

#### Expedite Approval:

#### Current Design:

DCFS Fiscal WBTs are impacted by system changes implemented with the 20.05 Production release.

#### Request:

DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

#### Recommendation:

Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
  - b. CA-200366 (Foster Care related changes)
2. 084-WBT-FSC-Fiscal-DCFS-02:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 084-WBT-FSC-Fiscal-DCFS-03:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 084-WBT-FSC-Fiscal-DCFS-04:
  - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

### Outreach

#### Description:

#### Migration Impact

#### Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

#### Migration Impact

#### Analysis:

#### Alternative

#### Procedure

#### Description:

#### Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40
Translation :	0				

#### Content Revision

#### Status-1:

Pending CCB

**Content Revision  
Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Minor Version: 21.09.24  
After: Minor Version 21.09.22
4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:

---

Before:  
After:



# [CA-228636] Training: Update 090-WBT-HEA-Hearings-01 for 21.01 App Dev Changes

Team Responsible:	<b>Training</b>	Assignee:	<b>Luis Alvarado</b>	SPG Status:	<b>Select a value</b>
Fix Version/s:	<b>[21.07]</b>	Designer Contact:	<b>Luis Alvarado</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:	<b>21.09.24</b>	Expedite Changes:	<b>No</b>	Estimate:	<b>10</b>
Reporter:	<b>Luis Alvarado</b>	Regulation Reference:		Created:	<b>05/11/2021 11:49 AM</b>
Status:	<b>Approved</b>	Impact Analysis:	<b>[Training]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Ana Cruz</b>	Training Impacted:	<b>[CFP/WBT]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Training</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Training]</b>	Approved by Committee:		Other Agency Cross Reference:	

### Non-Committee

**Review:**

**Expedite Approval:**

**Current Design:** 090-WBT-HEA-Hearings-01 is impacted by system changes implemented with the 20.05 Production release.

**Request:** 090-WBT-HEA-Hearings-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.

**Recommendation:** Update 090-WBT-HEA-Hearings-01 to reflect changes implemented with the App Dev SCR(s) listed:  
a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

### Outreach

**Description:**

**Migration Impact Description:** Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

### Migration Impact

**Analysis:**

**Alternative Procedure:** N/A

### Description:

**Operational Impact:**

**Estimate:** 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:**

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
Before: Minor Version: 21.09.24  
After: Minor Version 21.09.22



4. Funding Source Change:  
N/A

**Content Revision  
Status-2:**

**Content Revision  
Description-2:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-3:**

**Content Revision  
Description-3:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:

**Content Revision  
Status-4:**

**Content Revision  
Description-4:**

1. Recommendation Change:  
Before:  
After:

2. Estimate Change:  
Before:  
After:

3. Release Change:  
Before:  
After:

4. Funding Source Change:  
Before:  
After:



# [CA-217869] Modify LRS lobby applications to work with the new Self-Service Portal

Team Responsible:	<b>Online</b>	Assignee:	<b>Yudhi Tanuwidjaja</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Erika Kusnadi</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>3398</b>
Reporter:	<b>Amy Gill</b>	Regulation Reference:		Created:	<b>07/13/2020 11:51 AM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>Yes</b>
Policy/Design Consortium Contact:	<b>Erick Arreola</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>LRS M&amp;E</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:	<b>No</b>	Funding Source ID:	
Committee:	<b>[Lobby Management]</b>	Approved by Committee:		Other Agency Cross Reference:	

**Non-Committee Review:** Erick Arreola 6/17/21

**Expedite Approval:** Karen J. Rapponotti

**Current Design:** The CalSAWS Self Service Kiosk application is currently only available to Los Angeles County and the application is incorporated with Los Angeles County specific graphics and logos. Secondly, customers who are using the CalSAWS Self Service Kiosk application will first need to Log-in and this process is dependent on the YBN application. Lastly, when customers are submitting documents through the CalSAWS Self Service Kiosk application, documents are being sent to EDMS (Electronic Document Management System). As part of CA-207252 the Lobby Check-In application was updated to support all 58 counties and majority of the application dependency to YBN was removed. However, the ability to search for an individual using the customer YBN User Name (LA offices only) and IVR/Customer ID remained along with the ability to Check-In a customer by searching for the customer YBN Appt Number.

**Request:** Remove all dependency from YBN application for both the CalSAWS Self Service Kiosk and the CalSAWS Lobby Check-In application. Update the CalSAWS Self Service Kiosk application to with the ability to upload documents to the new CalSAWS Imaging System (Hyland).

- Recommendation:**
1. Update the CalSAWS Self Service Kiosk application's look and feel to no longer be county specific.
  2. Upgrade the CalSAWS Self Service Kiosk application with new webservices that will communicate to CalSAWS without going through YBN.
  3. Upgrade the CalSAWS Self Service Kiosk application with new webservices to communicate to Hyland Imaging system.
  4. Update both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application to use customer's BenefitsCal credential instead of the customers YBN credential in order to pull up customers information.
  5. Remove from both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application the option to pull up customers information using YBN specific credentials (Customer ID/IVR and YBN Username Customer).
  6. Remove the option to Check-In a customer by using the YBN Appt Number from the CalSAWS Lobby Check-In application.
  7. Update the Purpose of Visit options on the CalSAWS Lobby Check-In application.
  8. Port over the existing web services that are used for the CalSAWS Self Service Kiosk Application to the Lobby Springboot App.
  9. Create new web services for the CalSAWS Lobby Check-In and CalSAWS Self Service Kiosk application in order to pull Case information by using participants BenefitsCal User Name.

**Outreach Description:** A CIT will need to be drafted for Los Angeles county informing them of the differences authenticating with BenefitsCal once YBN is removed.

**Migration Impact Description:** Both the Devices are only used by LA county currently.

**Migration Impact Analysis:** None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

**Alternative Procedure Description:** Operational Impact: Estimate: **3398**

Automated Test :	0	Batch/Interfaces :	1308	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	18
IVR/CC :	0	Online :	862	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	816
Tech Arch :	84	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Two additional assumptions were added to the design document along with updates to Section 2.1.3 on how the connection to the Forgerock will be done through an SDK. An additional new web service requirement was added to Section 2.3.2 and request and response parameter was updated for multiple web services in Section 2.4.2. Updated the mock up Figure 2.1.5 to display the format for the Medical Card BIC to just 01234567A. Remove '12345' from the new format to be display for the Medi-Cal BIC Card option (format will just be 01234567A). Please see CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision.docx for more details

1. Recommendation Change:  
N/A
2. Estimate Change:  
N/A
3. Release Change:  
N/A
4. Funding Source Change:  
N/A

**Content Revision Status-2:**

**Content Revision Description-2:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:
4. Funding Source Change:  
Before:  
After:

**Content Revision Status-3:**

**Content Revision Description-3:**

1. Recommendation Change:  
Before:  
After:
2. Estimate Change:  
Before:  
After:
3. Release Change:  
Before:  
After:

---

4. Funding Source Change:

Before:

After:

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



# [CA-227260] DDID 2150 - Enable CalWIN County Fiscal Batch Jobs

- Resolved: 04/29/2021 04:17 PM

Team Responsible:	<b>Fiscal</b>	Assignee:	<b>Romel Acosta</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[21.11]</b>	Designer Contact:	<b>Ishrath Khan</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>Start Build</b>	Estimate:	<b>589</b>
Reporter:	<b>Ishrath Khan</b>	Regulation Reference:		Created:	<b>04/07/2021 03:04 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design Consortium Contact:	<b>Carlos Zepeda</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Project Phase (SCR):	<b>Migration</b>	Migration Impact:		Funding Source ID:	
Committee:	<b>[Fiscal]</b>	Approved by Committee:		Other Agency Cross Reference:	<b>CIV-103307; CIV-103932; CIV-104086; CIV-103446</b>

## Non-Committee

### Review:

**Expedite Approval:** Expedited start build approval from Karen Rapponotti on 6/7/2021

### Current Design:

There are approximately 21 different Issuance Batch Sweeps in CalSAWS. Some of these batch sweeps run daily whereas some run monthly. These batch sweeps target authorization records (EDBC, Payment Request, and Recovery Account Refund) for all programs where Customers are eligible to benefits or Supportive Service Payments.

There are a set of core Issuance Creation Batch jobs that create issuance records based on the authorization records identified by the Issuance Batch Sweeps. The Daily (PBXXF101) and Monthly (PBXXF100) Issuance County Batch job are the preamble to all the Issuance Batch Sweep jobs and tells the core Issuance Creation Batch jobs if the issuances will be created as supplemental benefits or main payroll benefits.

### Request:

1. Per Design Differences ID 2150, enabling county specific fiscal batches for CalWIN counties. As a guiding principle, the CalWIN Counties will adopt any existing CalSAWS batch jobs whenever possible.

### Recommendation:

1. Enable specific fiscal jobs for CalWIN counties in the CalSAWS system.
2. The CalSAWS Batch Scheduler will be updated to account for these CalSAWS Batch Jobs.

Note: No new batch jobs for CalWIN counties are being created as part of this SCR.

## Outreach

### Description:

### Migration Impact

### Description:

### Migration Impact

### Analysis:

### Alternative

N/A - CalSAWS DD&I Requirement

### Procedure

### Description:

### Operational Impact:

**Estimate: 589**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	420	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	169
Tech Arch :	0	Tech Ops :	0	Training :	0

Translation : 0

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Before:  
Fiscal ETC Total:420  
System Test Support ETC Total: 169  
Unallocated: 0

After:  
Fiscal ETC Total:610  
System Test Support ETC Total: 168  
Unallocated: 80

**Content Revision Status-2:**

**Content Revision Description-2:**

**Content Revision Status-3:**

**Content Revision Description-3:**

**Content Revision Status-4:**

**Content Revision Description-4:**

 **[CA-214923] DDID 2389 FDS: Task Mgt - Task Re-Open**

Team Responsible:	<b>Online</b>	Assignee:	<b>Minh Phan</b>	SPG Status:	<b>No</b>
Fix Version/s:	<b>[22.01]</b>	Designer Contact:	<b>Rakan Ali</b>	Change Type (SCR):	<b>Enhancement</b>
Minor Version:		Expedite Changes:	<b>No</b>	Estimate:	<b>164</b>
Reporter:	<b>Lynnel Silva</b>	Regulation Reference:		Created:	<b>04/01/2020 05:20 PM</b>
Status:	<b>In Development</b>	Impact Analysis:	<b>[N/A]</b>	Outreach Required:	<b>No</b>
Policy/Design	<b>Sarah Cox</b>	Training Impacted:	<b>[N/A]</b>	Funding Source:	<b>CalSAWS DD&amp;I</b>
Consortium Contact:		Migration Impact:	<b>No</b>	Funding Source ID:	
Project Phase (SCR):	<b>Migration</b>	Approved by		Other Agency Cross	
Committee:	<b>[Task Management]</b>	Committee:		Reference:	

**Non-Committee**

**Review:**  
**Expedite Approval:**  
**Current Design:** The CalSAWS System allows workers to view, edit and work Tasks within the Task Pop-Up and Worklist pages. Once a task reaches an end state (Completed, Expired, or Void), the Task status cannot be changed.  
**Request:** Modify the CalSAWS System to allow Tasks that have reached a Completed, Expired or Void status to be re-opened.  
**Recommendation:**

1. Update the following pages to allow a Task to be re-opened:
  - a. Worklist: Task Detail
  - b. Worklist PR RE: Task Detail
  - c. Task Pop-Up: Task Search
  - d. Task Pop-Up: Task Detail

**Outreach**

**Description:**  
**Migration Impact Description:** The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

**Migration Impact Analysis:**  
**Alternative Procedure Description:** N/A  
**Operational Impact Estimate:** **164**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	126	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision Status-1:** Pending CCB

**Content Revision Description-1:** Release:  
 Before: 22.01  
 After: 21.11

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**Content Revision**

**Status-2:**

**Content Revision**

**Description-2:**

**Content Revision**

**Status-3:**

**Content Revision**

**Description-3:**

**Content Revision**

**Status-4:**

**Content Revision**

**Description-4:**



**End Content Revisions**