

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-221791

Updates to MC Auto-Disc EDBC Sweep and
Auto-Rescind

CalSAWS	DOCUMENT APPROVAL HISTORY	
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07/29/2021	1.2	Content Revision: <ol style="list-style-type: none"> 1. Added Recommendation 2.1.2.3 to handle NA for FTC-RE on Mixed MAGI/Non-MAGI cases where all MAGI Individuals are MAGI EL/CE on the RE/RM DER and the Non-MAGI packet is not returned. 	Renee Gustafson
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09/01/2021	1.5	Content Revision: <ol style="list-style-type: none"> 1. Added Recommendation 2.1.2.2 to remove the existing condition that prevents processing programs in batch with at least one non-MAGI person 2. Added Rec 2.1.2.4 to update deemed logic to look at program level instead case level 1. Added Rec 2.1.2.5 to check both NA and RE/RM DER to determine Individual- or program-level disc 	Renee Gustafson

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1 OVERVIEW

This SCR updates the CalSAWS batch process for Medi-Cal discontinuances for Negative Action 'Failed to Complete Redetermination' to process cases with multiple Medi-Cal blocks and updates the Medi-Cal Auto-Rescind Sweep job to also identify individuals discontinued for 'Failed to Complete Redetermination' but have a person status other than discontinued and the program RE Due Date was moved forward from some other person remaining on the program who was successfully renewed.

1.1 Current Design

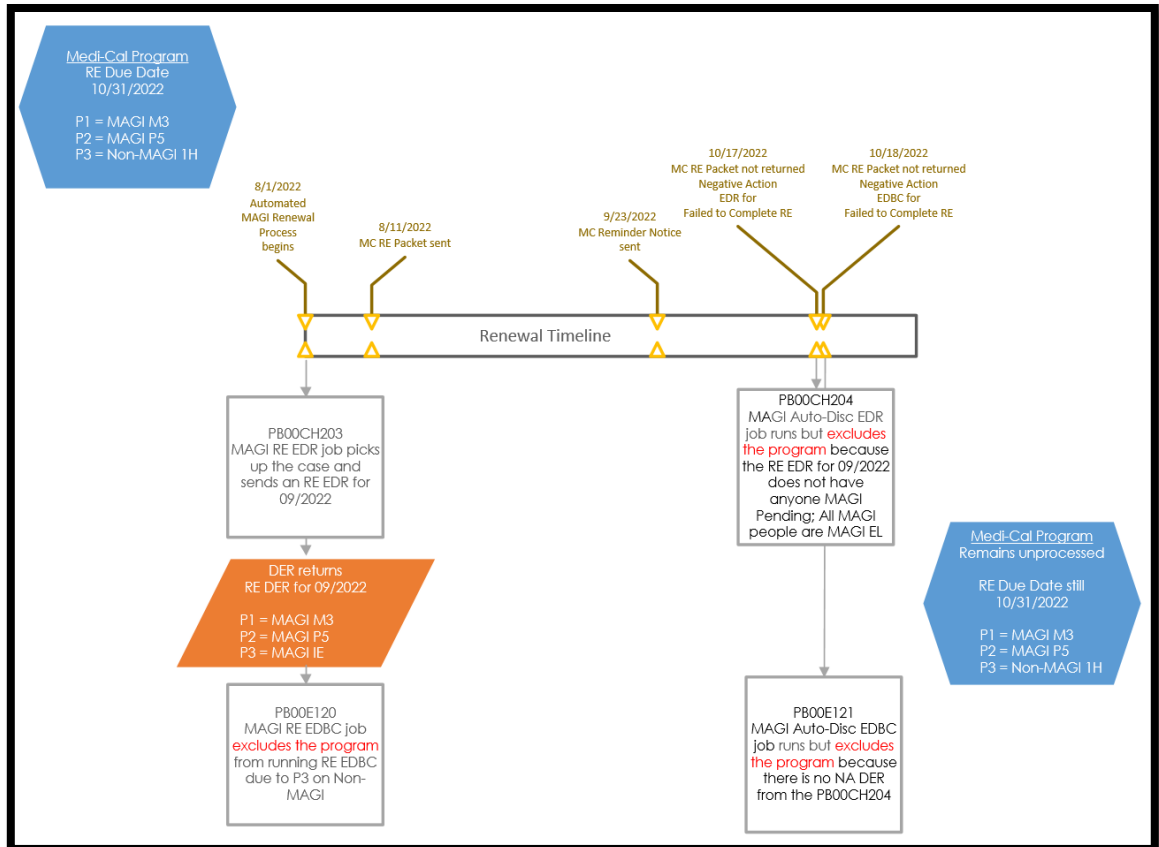
Medi-Cal Auto-Discontinuance

With SCR CA-209422 the Batch MAGI Auto-Discontinuance sweep job was updated to allow processing of cases with multiple Medi-Cal program blocks as long as the RE Due Dates were aligned. The Negative Action (NA) EDR sent from the MAGI Auto-Discontinuance job chooses the MC Program to send on the EDR based on the MC Program assigned to the prior EDR on the case.

If a case has multiple Active Medi-Cal program blocks the Medi-Cal Auto-Discontinuance Batch EDBC Sweep job (PB00E121) targets only the program block associated to the NA EDR for EDBC processing; the other Active Medi-Cal program block(s) is not processed through EDBC. **Mixed cases with MAGI/Non-MAGI are excluded from EDBC processing.**

This leaves the non-processed Medi-Cal program block(s) in an overdue Renewal situation and there is no notification to the user.

For mixed MAGI/Non-MAGI Medi-Cal cases, when the Renewal (RE/RM) DER has no individuals MAGI Pending, the Batch MAGI Auto-Discontinuance sweep job does not identify the case to send a NA EDR since the MAGI individuals all have final eligibility; this is correct. However, if the Medi-Cal Auto-Discontinuance Batch EDBC sweep job identifies a case for NA EDBC processing, it checks for a corresponding NA DER if the case has at least one MAGI individual. This leaves mixed MAGI/Non-MAGI Medi-Cal cases excluded from the Medi-Cal Auto-Discontinuance Batch EDBC sweep when all MAGI individuals are MAGI Eligible/Conditionally Eligible on the Renewal DER, and the Non-MAGI individual didn't return the RE Packet. The Medi-Cal program(s) remain in an overdue Renewal situation and there is no notification to the user.



Medi-Cal Auto-Rescind

SCR CA-202862 added a new Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) that automatically rescinds through batch an individual's eligibility if they were discontinued for 'Failed to Complete Redetermination' effective the first of the month following the RE due date and the RE packet is marked 'Received' or 'Not Applicable' in the system prior to the discontinuance date.

The Batch MAGI/EDBC Auto-Rescind Sweep job process looks specifically for individuals who were discontinued for 'Failed to Complete Redetermination' with a 'Discontinued' status, but it doesn't check for individuals who lost coverage for 'Failed to Complete Redetermination' but left Active FRI on the program due to other Active members. In Release 20.11, SCR CA-209422 enhanced the Batch Medi-Cal Auto-Discontinuance process to allow discontinuances for 'Failed to Complete Redetermination' at an individual level. This individual-level discontinuance allows an individual to be discontinued from the Medi-Cal program for 'Failed to Complete Redetermination' if CalHEERS determined them MAGI Medi-Cal Pending during the renewal process and they failed to return the Medi-Cal RE Packet while allowing other individuals to complete the annual renewal if CalHEERS determined them MAGI Medi-Cal Eligible/Conditionally Eligible.

When the Batch Medi-Cal Auto-Discontinuance processes discontinuances for 'Failed to Complete Redetermination' at an individual level, the RE Due Date on the Medi-Cal program is advanced because of the individuals CalHEERS determined MAGI Medi-Cal Eligible/Conditionally Eligible. If the Medi-Cal Renewal packet is marked 'Received' or 'Not Applicable' in the system prior to the discontinuance date, the Batch MAGI/EDBC Auto-Rescind Sweep job does not target the case because the RE Due Date is beyond the month currently targeted by the batch.

For example: When CalHEERS Determines a child MAGI Medi-Cal Eligible and a parent MAGI Medi-Cal Discontinued for 'Failed to Complete Redetermination', the Batch Medi-Cal Auto-Discontinuance processes discontinuances for 'Failed to Complete Redetermination' at an individual level and only the parent is Discontinued. The child remains Active on Medi-Cal and the parent is switched to Active FRI for budgeting purposes. The RE Due Date is advanced for the program because the child's renewal is complete. If the parent then returns the MC RE Packet prior to the effective date of the discontinuance, the Medi-Cal Auto-Rescind process does not identify this program for rescission because the parent remained with an 'Active' status (even though they are FRI) and because the RE Due Date is advanced.

CalHEERS Outbound eHIT Transaction Queue

The jobs to enable and disable the CalHEERS outbound eHIT transactions queue are designated with a batch number specific to LA county (PB19C600 - enable | PB19C601 - disable) even though the queue is not county specific.

1.2 Requests

Medi-Cal Auto-Discontinuance

Update the criteria for the Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) to handle cases with multiple Medi-Cal program blocks and process the Medi-Cal EDBC using the NA DER received from the MAGI Auto-Discontinuance sweep job (PB00CH204), if exists, for all Medi-Cal program blocks. Allow the batch to process EDBC for mixed MAGI/Non-MAGI cases.

For cases with mixed MAGI/Non-MAGI Medi-Cal, identify the Medi-Cal program(s) for NA EDBC processing when the MC RE Packet is not returned even if all MAGI individuals are MAGI Eligible/Conditionally Eligible on the Renewal DER and there is no NA DER from the MAGI Auto-Discontinuance sweep job; the Non-MAGI individuals will be discontinued for Failed to Complete Redetermination and the MAGI individuals will be renewed.

Medi-Cal Auto-Rescind

Update the Auto-Rescind MC MAGI/EDBC sweep job to rescind programs with the RE Due Date advanced from individual-level discontinuance if at least one individual was discontinued for 'Failed to Complete Redetermination' and the packet is returned or marked 'Not Applicable' prior to the date of discontinuance.

Update the Auto-Rescind MC MAGI/EDBC sweep job to handle cases with multiple MC Program Blocks when at least one person is discontinued for 'Failed to Complete Redetermination' to use the program ID from the prior EDR when sending the rescind EDR for cases with multiple MC Program Blocks.

Update Auto-Rescind EDBC logic to include a link to the DER used in the Auto-Rescind EDBC based on the DER in the Reference EDBC.

CalHEERS Outbound eHIT Transaction Queue

Update the job numbers that enable and disable the CalHEERS outbound eHIT transaction queue from LA county specific (PB19C600 - enable | PB19C601 - disable) to be for all counties. There are no functional changes with the jobs themselves since the jobs are already working for all counties.

1.3 Overview of Recommendations

1. The Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) identifies cases with a Negative Action for 'Failed to Complete Redetermination' to process through batch EDBC. The sweep job will be updated to identify and process all open Medi-Cal program blocks in a case if the RE Due Dates are aligned, not only the Medi-Cal program assigned to the NA DER, if exists. Cases with mixed MAGI/Non-MAGI Medi-Cal, will be identified for EDBC processing when the MC RE Packet is not returned even when there is no NA DER because all MAGI individuals are MAGI Eligible/Conditionally Eligible on the Renewal DER.
2. The Medi-Cal Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) to targets Medi-Cal programs where everyone was discontinued for 'Failed to Complete Redetermination'. The sweep job will be updated to rescind Medi-Cal programs if at least one individual was discontinued for 'Failed to Complete Redetermination' if the packet is returned or marked 'Not Applicable' prior to the effective date of discontinuance. The sweep job will also be updated to handle cases with multiple MC Program Blocks.
3. Update the job numbers to enable and disable the CalHEERS outbound eHIT transactions queue from LA county specific (PB19C600 - enable | PB19C601 - disable) to be for all counties.

1.4 Assumptions

1. There will be no changes to current NOAs.
2. CalHEERS does not yet have functionality to rescind the discontinuance and restore benefits from one request. The 'Rescind' EDR only removes the Negative Action for 'Failed to Complete Redetermination'.
3. The RE Due Date is unchanged from the Auto-Rescind process.

2 RECOMMENDATIONS

2.1 Medi-Cal Auto-Discontinuance Batch EDBC Sweep

2.1.1 Overview

The Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) identifies cases with a Negative Action for 'Failed to Complete Redetermination' to process through batch EDBC. The sweep job will be updated to identify and process all open Medi-Cal program blocks in a case if the RE Due Dates are aligned, not only the Medi-Cal program assigned to the NA DER, if exists. Cases with mixed MAGI/Non-MAGI Medi-Cal, will be identified for EDBC processing when the MC RE Packet is not returned, even when there is no NA DER because all MAGI individuals are MAGI Eligible/Conditionally Eligible on the Renewal DER.

2.1.2 Description of Change

Cases with a Negative Action DER

1. Update the Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) to insert all Medi-Cal program blocks with aligned RE Due Dates for Negative Action EDBC processing when a Negative Action DER is received from the MAGI Auto-Discontinuance sweep job (PB00CH204).

Technical Note: Process each program block per current functionality implemented in CA-209422 which identifies discontinuances by program and/or individuals using the Negative Action DER just received from the Batch MAGI Auto-Discontinuance sweep job (PB00CH204).

2. Remove the condition that prevents processing EDBC for the program if there is at least one Non-MAGI individual on the case.

Cases without a Negative Action DER

3. Add new criteria to identify additional mixed MAGI/Non-MAGI Medi-Cal cases where the MC RE Packet(s) was sent and not returned and the MC Program(s) was not identified by the Batch MAGI Auto-Discontinuance sweep job (PB00CH204) because there are no MAGI Pending individuals on the Renewal (RE/RM) DER:
 - a. The Medi-Cal Program(s) RE Due Date is the come-up month; the same date targeted by the Medi-Cal Auto-Discontinuance Batch EDBC sweep job.
 - b. At least one of the following MC RE Packet(s) were sent and none were returned. This means no MC RE Packet(s) has a received date and/or not marked 'Not Applicable'. The MC RE Packet(s) have submit month equal to the month of the targeted RE Due Date.

Customer Reporting Report Type (CT_329)

Non-MAGI RE Packet (MR)
Mixed Household RE Packet (MI)
MAGI RE Packet (MG)

Note: Packets with latest status as 'Generated' and 'Error' are not considered packets that were sent and should not be considered when determining if a "Sent" packet was not returned.

- c. The MC Reminder Notice (CSF 164) was sent after the identified MC RE Packet(s) was sent.
- d. There is at least one MAGI Medi-Cal beneficiary on a MC Program with the targeted RE Due Date.
- e. The valid DER for the case is a Renewal (RM/RE) DER.
 - i. The Renewal DER is for benefit month equal to or greater than two months prior to the EDBC benefit month targeted by the Medi-Cal Auto-Discontinuance Batch EDBC sweep job.

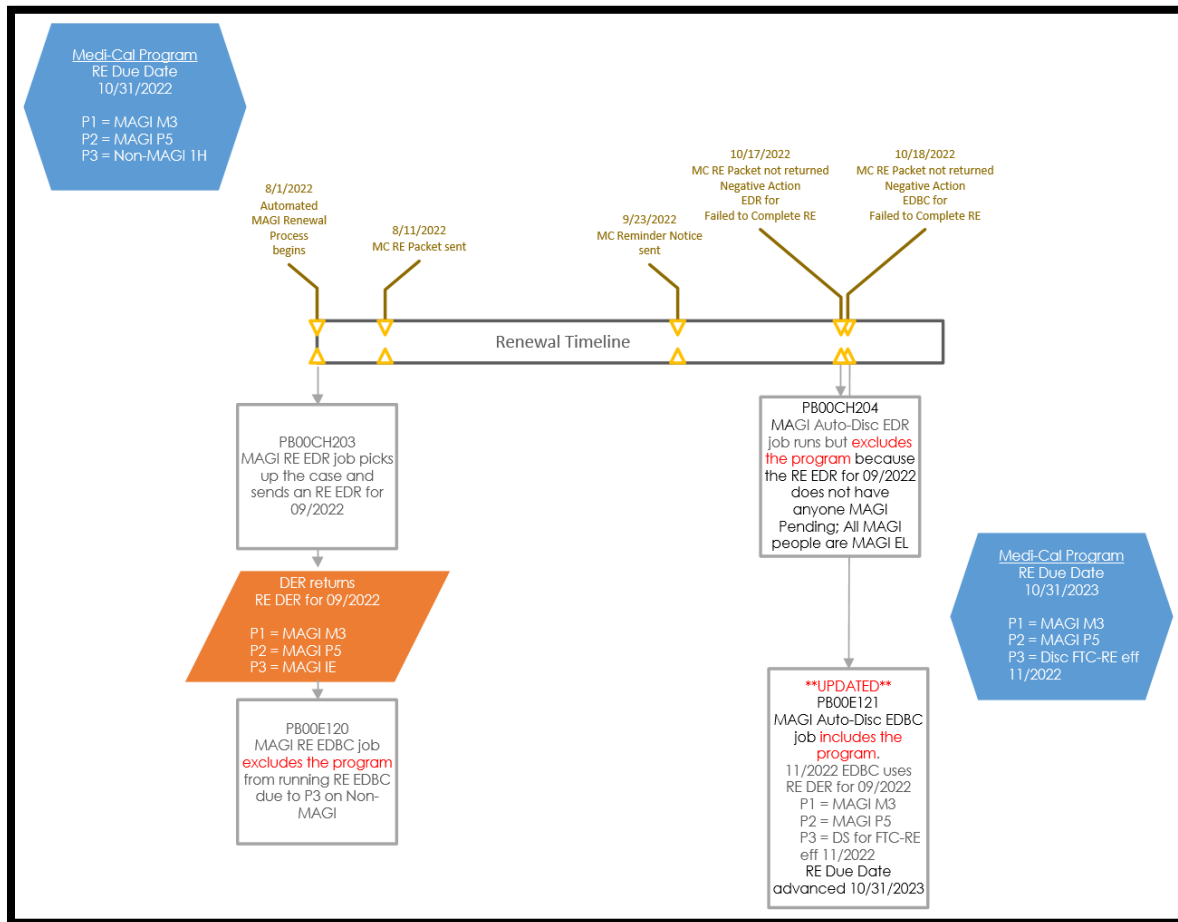
For Example: If the Medi-Cal Auto-Discontinuance Batch EDBC sweep job is targeting Medi-Cal programs with RE Due Date 09/30/2022, the batch will run 10/2022 EDBC benefit month. The Renewal DER can be for 08/2022, 09/2022 or 10/2022.

- ii. The Renewal DER latest status is 'Reviewed' or 'Complete'.
- iii. The Renewal DER has no MAGI Medi-Cal Pending Eligible.

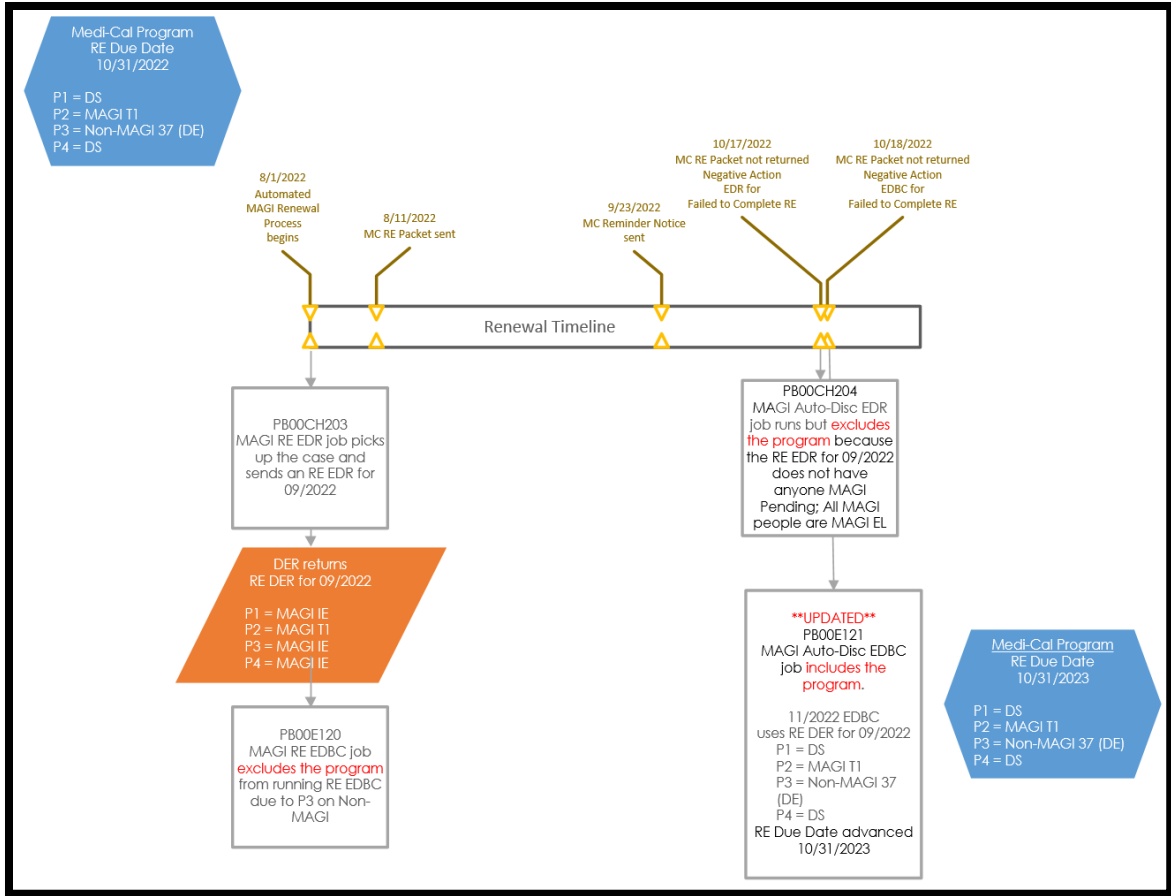
Technical Note: Process each program block per current functionality implemented in CA-209422 which identifies discontinuances by program and/or individuals.

Update Batch

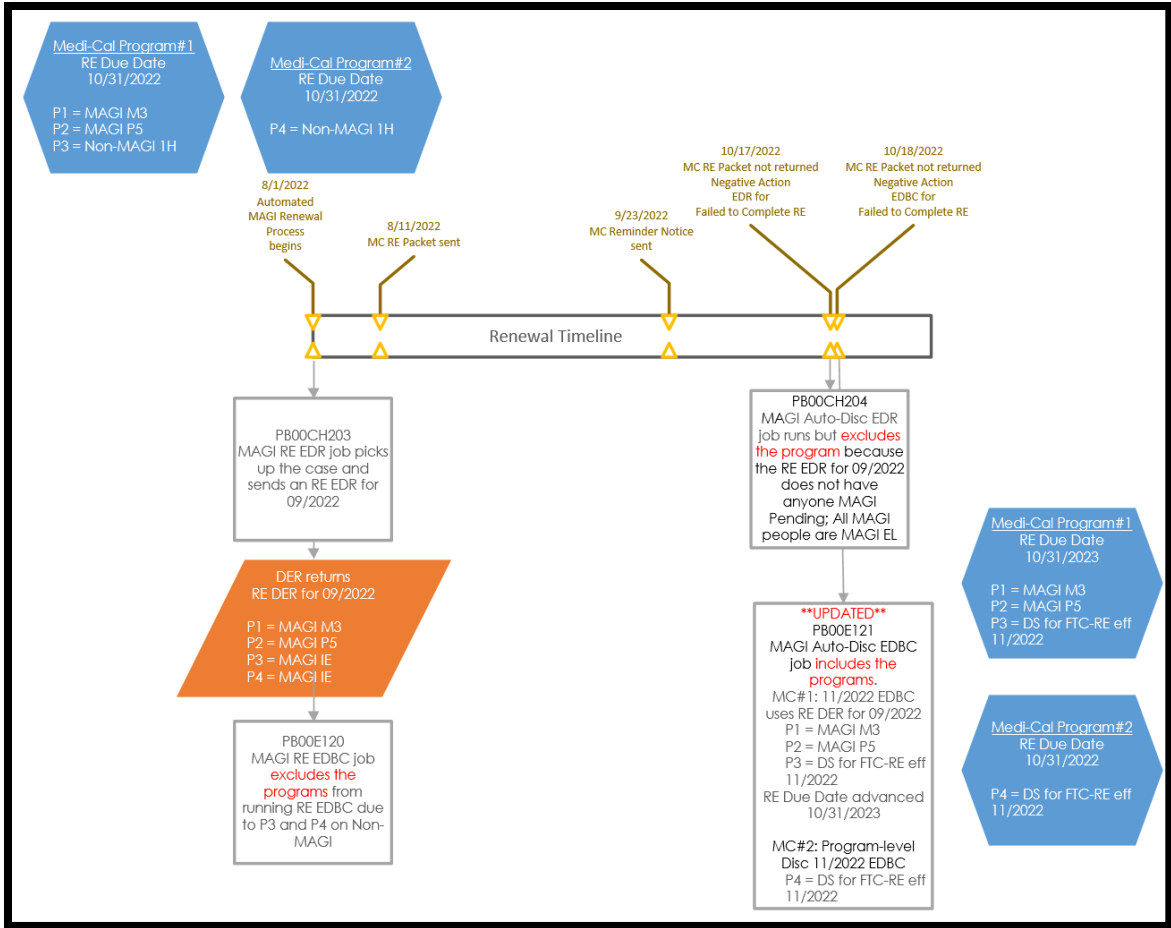
4. Update the deemed infant condition to check if there is a deemed infant at the program level instead of the case level.
 - a. For individual-level discontinuance, set the EDBC Run Reason to RE even if there is a deemed infant on the program.
5. Update the logic that determines if a MC program will be processed at an Individual-level discontinuance versus program-level discontinuance to check the MAGI eligibility on the valid DER (either the NA or RE/RM DER).
 - b. If one or more of below conditions are true, process the program with individual-level discontinuance
 - i. One or more individuals on the program are MAGI EL/CE on the valid DER
 - ii. One or more individuals on the program are deemed
 - c. Otherwise process the program with program-level discontinuance



Example 2.1.2.1 Individual-Level Discontinuance with RE DER



Example 2.1.2.2 Individual-Level Discontinuance – with RE DER and Deemed infant



Example 2.1.2.3 Multiple Program Blocks; MC#1 – Individual-Level Discontinuance and MC#2 - Program-Level Discontinuance

2.1.3 Execution Frequency

No change

2.1.4 Key Scheduling Dependencies

No change

2.1.5 Counties Impacted

All counties

2.1.6 Data Volume/Performance

No significant increase.

2.1.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.2 Medi-Cal Auto-Rescind Batch MAGI/EDBC Sweep

2.2.1 Overview

The Medi-Cal Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) targets Medi-Cal programs where everyone was discontinued for 'Failed to Complete Redetermination'. The sweep job will be updated to rescind Medi-Cal programs if at least one individual was discontinued for 'Failed to Complete Redetermination' if the packet is returned or marked 'Not Applicable' prior to the effective date of discontinuance. The sweep job will also be updated to handle cases with multiple MC Program Blocks.

2.2.2 Description of Change

Targeted Rescind Month Definition: When the system date is prior to the discontinuance for 'Failed to Complete Redetermination', the *Targeted Rescind Month* is the next month. If the system date is on date of the discontinuance for 'Failed to Complete Redetermination' through the 5th of the discontinuance month, the *Targeted Rescind Month* is the current month.

1. Update the Medi-Cal Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) to:
 - a. identify MC Programs that have at least one Medi-Cal Person Discontinued or Active FRI for 'Failed to Complete Redetermination' in the *Targeted Rescind Month*.

Technical Note: For Active FRI look for the Closure of 'Failed to Complete Redetermination' as seen on the Individual Detail page or Application History page.

Note: No changes to the logic that identifies the applicable MC RE Packet.
 - b. insert the identified MC Program(s) into SYS_TRANSACT with 'Rescind' Run Reason Code for Batch EDBC processing. Each MC Program will run in Single Program Mode. If a case has multiple MC programs identified, insert a record for each MC Program into SYS_TRANSACT with 'Rescind' Run Reason; each MC Program will run in 'Single Program' mode.

- c. reuse existing rescind methodology to properly rescind the person and (if applicable) program-level statuses of the identified Medi-Cal programs.
 - i. Insert 'Discontinue Rescind' events with Rescind Reason 'System Rescind' effective the Discontinued benefit month for all persons with a 'Discontinued' Event and the Event Reason of 'Failed to Complete Redetermination' for the *Targeted Rescind Month*
 - a. If the MC Program status is 'Discontinued', update the MC Program status to 'Pending' and each of the Person's status to 'Pending' for any person with a Discontinue status of 'Failed to Complete Redetermination' in the *Targeted Rescind Month*
 - b. If the MC Program status is Active, update the Person's status to 'Pending' for any person with a Discontinue status for 'Failed to Complete Redetermination' or Active FRI for 'Failed to Complete Redetermination' for the *Targeted Rescind Month*
- 2. Update the Medi-Cal Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) to send a 'Rescind' EDR only for the program associated to the Negative Action EDR, if one exists for the *Targeted Rescind Month*.
 - a. If there is a Negative Action MAGI DER with at least one person with MAGI Discontinue for 'Failed to Complete Redetermination' for the targeted rescind month, insert only the MC Program associated to the NA EDR into CH_TRANSACTION with 'Rescind' Run Reason Code for Batch MAGI processing.

2.2.3 Execution Frequency

No change

2.2.4 Key Scheduling Dependencies

No change

2.2.5 Counties Impacted

All Counties

2.2.6 Data Volume/Performance

No change

2.2.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.3 Update CalHEERS Outbound eHIT Transactions Queue

2.3.1 Overview

Update the job numbers to enable and disable the CalHEERS outbound eHIT transactions queue from LA county specific (PB19C600 - enable | PB19C601 - disable) to be for all counties.

2.3.2 Description of Change

1. Update the job numbers for the CalHEERS outbound eHIT transactions queue from LA County-specific to All Counties as follows:
 - a. Rename PB19C600 (Enable CalHEERS outbound eHIT transaction queue) to PB00C900
 - b. Rename PB19C601 (Disable CalHEERS outbound eHIT transaction queue) to PB00C901

2.3.3 Execution Frequency

No change

2.3.4 Key Scheduling Dependencies

No change

2.3.5 Counties Impacted

All Counties

2.3.6 Data Volume/Performance

No change

2.3.7 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.2.14	The LRS shall determine which individuals must be included in the eligibility determination and take appropriate action(s), based on program rules.	Update CalSAWS to auto-discontinue from the Medi-Cal program for Failed to Complete Redetermination the individuals who are MAGI Medi-Cal pending on the Renewal MAGI Determination when the renewal packet is not returned by the renewal date and advance the renewal for the individuals found MAGI Medi-Cal eligible/conditionally eligible. Update CalSAWS to handle mixed MAGI/Non-MAGI cases in the auto-discontinuance job.
2.9.1.7	The LRS shall allow a termination or denial to be rescinded or aid to be restored within a COUNTY-specified period of time, based on program rules.	Update CalSAWS to automatically process Medi-Cal Rescind through batch when the MC RE Packet is received prior to the Discontinuance date.