

CalSAWS CCB Agenda

DATE	09/16/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CIV-109184		Remove CalHEERS Case Linkage for Purged cases	CalHEERS	135	C-IV M&O	Production Deployment	21.08.27
21.06	CIV-109305		DCR to restore Uncollectible Recovery Account data for Purged Cases	Tech Ops	30	C-IV M&O	Production Deployment	21.09.05
21.06	CIV-109370	CA-232504	Lists of Pending and Active Extended RCA Cases	Eligibility	16	C-IV M&O	Production Deployment	21.09.13

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CIV-107959	CA-219849	ACL 21-76 FC, KG CNI Rate Increase for Year 2021 - Batch EDBC	Eligibility	317	C-IV M&O	Production Deployment	21.09.11

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-215077		DDID 2621 FDS: Non State Forms - Add Russian language for State Form CW 105	Client Correspondence	39	CalSAWS DD&I	Start Build	21.07.x4
21.06	CA-226956		Create editable PDFs for the recommended list of forms.	Client Correspondence	420	CalSAWS DD&I	Production Deployment	21.07.09
21.06	CA-230597		Create editable PDFs for the recommended list of forms - Phase 2.	Client Correspondence	20	CalSAWS DD&I	Production Deployment	21.07.09
21.07	CA-219846		ACL 21-97 AAP CNI Rate Increase for Year 2021-2022	Eligibility	151	LRS M&E	Production Deployment	21.08.20
21.07	CA-219851		ACL 21-97 AAP CNI Rate Increase for Year 2021 - Batch EDBC	Eligibility	134	LRS M&E	Production Deployment	21.09.11
21.07	CA-227291		Integration of the BenefitsCal Self-Service Portal Release 2	Batch/Interfaces	6700	CalSAWS DD&I	Production Deployment	21.09.05
21.07	CA-229854		Update Text Message wording for phone appointments	Batch/Interfaces	60	LRS M&E	Production Deployment	21.09.16
21.07	CA-230094		Update C4Y link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal	Release Communication	5	C-IV M&O	No	21.09.27
21.07	CA-230202		Migrate Authentication BOT to CalSAWS	Contact Center	50	Premise	Production Deployment	21.09.16
21.07	CA-230429		[Analytics] Release H Reports Re-Platform - Part 2	Analytics	100	CalSAWS DD&I	No	21.08.31
21.07	CA-230817		Re-Build CalHEERS Small Dataset for CH Integration Testing Post C-IV Conversion	System Test	720	Premise	Start Build	21.09.xx
21.07	CA-231086		CA-201485 Online Help: Create new JA Reception Management Dashboard	Training	10	CalSAWS DD&I	Start Build	21.09.16
21.07	CA-231301		Update the Journal Entry for the Non-MAGI and MAGI RE Packet.	Client Correspondence	14	Premise	Start Build	21.09.16
21.07	CA-231674		Update LA County's Print Exception Report	Client Correspondence	142	LRS M&E	Start Build	21.09.16
21.07	CA-231804		CA-214928 Online Help - DDID 34 FDS Task Mgmt Updates to OLH pages	Training	63	CalSAWS DD&I	Start Build	21.09.16
21.07	CA-231805		CA-226000 Online Help: Update online help pages for DDID 34 FDS: Task Mgt - Legacy Task Category	Training	21	CalSAWS DD&I	Start Build	21.09.16
21.07	CA-231902		DCR - Automated Action to Document Routing Rule Initial Load	Online	126	LRS M&E	Start Build	21.09.26

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-231930		Splunk Cloud ingestion of County site servers and network equipment logs	Tech Arch	630	CalSAWS DD&I	No	21.11.26
21.07	CA-232257		Update IVR phone number for Lobby promotions	Online	21	LRS M&E	Start Build	21.09.16
21.07	CA-232300		Increase the partition in the Topic to schedule more event streaming consumers	Batch/Interfaces	30	CalSAWS DD&I	Production Deployment	21.08.22
21.07	CA-232316		Update Yellow Banner message for the conversion cases	Eligibility	37	LRS M&E	Production Deployment	21.08.27
21.07	CA-232345		Update the Homepage Image for Imperial County	Online	10	LRS M&E	Production Deployment	21.08.27
21.07	CA-232353		Update YBN Office Routing for Southwest Family (#83)	Online	30	LRS M&E	Production Deployment	21.08.27
21.07	CA-232394		Add office phone number for CF 377.7C and CF 377.7E1 for C-IV migration counties	Client Correspondence	32	CalSAWS DD&I	Start Build	21.09.16
21.07	CA-232453		Online Help: Remove WINS Employee Hours List page from CalSAWS OLH	Training	7	CalSAWS DD&I	Start Build	21.09.16
21.07	CA-232454		Online Help: Remove JA Manual Case Review from CalSAWS Online Help	Training	7	CalSAWS DD&I	Start Build	21.09.16
21.07	CA-232504	CIV-109370	Lists of Pending and Active Extended RCA Cases	Eligibility	24	LRS M&E	Production Deployment	21.09.13
21.07	CA-232518		Training: LA County LMS Support TR21.11.26	Training	300	LRS M&E	Start Build	21.11.26
21.07	CA-232637		BenefitsCal - CalSAWS Integration Performance testing (Support Only)	Performance	160	LRS M&E	Start Build	21.09.xx
21.11	CA-223535		Imaging Training: Update Existing Job Aids for CalSAWS Imaging Solution	Training	28	CalSAWS DD&I	Start Build	
21.11	CA-226153		CA-216432 Online Help: Updates the JA Medi-Cal Renewal Packets to MAGI, Non-MAGI and Mixed Medi-Cal Prepopulated RE Packets	Training	7	LRS M&E	Start Build	
21.11	CA-229418		DDID 2319 FDS: GA GR - Group 2 Forms	Eligibility	200	CalSAWS DD&I	Start Build	
21.11	CA-230206		Update WINS How To in Online Help	Training	7	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-230358		DCR to deregister WTW/REP Programs with high dated sanctions where the person is on another case with an 'Active', 'Pending', or 'Ineligible' CalWORKs/RCA program person status and a non-Sanction WTW/REP status	Online	50	LRS M&E	Start Build	
21.11	CA-230427		Update YBN link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal	Release Communication	5	C-IV M&O	Start Build	
21.11	CA-231842		CA-214915: DDID 2251, 2241 FDS: Online Help for Task Mgt - Update Task Type Detail, Task Sub-Type Detail and Position Detail pages	Training	21	CalSAWS DD&I	Start Build	
21.11	CA-231868		CA-214165: ACL 11-80 - Add Overpayment Notice of Action Forms to Forms Overview	Training	28	LRS M&E	Start Build	
21.11	CA-232012		CA-211719 ACL 20-97 Online Help: Update Forms Overview for Safe Drinking Water Pilot	Training	7	Premise	Start Build	
21.11	CA-232648		Job Aid - Update Case Copy Job Aid	Training	7	LRS M&O	Start Build	
22.01	CA-49396		ACL 15-96 - Add and update ARC NOAs and Forms	Client Correspondence	594	LRS M&E	No	
22.01	CA-215673		DDID 2323 FDS: GA GR - GR recoverable offset batch	Eligibility	276	CalSAWS DD&I	No	
22.01	CA-220120		Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month	Eligibility	1430	Premise	No	
22.01	CA-221837		ACL 20-145 Generate One Time Mailer CF 34 to CalFresh ESAP Households	Client Correspondence	65	Premise	No	22.02.xx
22.01	CA-225639		MEDIL I 21-03 UPDATE ON DELIVERY OF ASSET VERIFICATION REPORTS	Batch/Interfaces	1045	LRS M&E	No	
22.01	CA-227816		AB 79 TEMP 3022 60-Month Time Limit Informing Notice	Client Correspondence	199	Premise	No	22.01.29
22.01	CA-228332		ACL 21-52 Opt-in All Counties to Sending Pre-Populated CF 285	Client Correspondence	133	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.01	CA-228715		Identify the Safe Water Pilot population and Mass Mailer for CF 304B form	Client Correspondence	480	Premise	Production Deployment	22.02.XX
22.01	CA-229042		CMSP: Process discontinuance batch as a single program	Batch/Interfaces	60	LRS M&E	No	
22.01	CA-229423		Update Stanislaus County 1099 file	Fiscal	45	LRS M&E	No	
22.01	CA-230270		Update WTW 90-Day Timeline Batch jobs to run for all counties	Batch/Interfaces	34	LRS M&E	No	
22.01	CA-231511		Update CCSAS inbound interface to process collection records received for purged cases	Batch/Interfaces	273	LRS M&E	No	
22.01	CA-231766		DDID 2323 FDS GA GR: GR Overpayment Recovery Batch	Fiscal	102	LRS M&E	No	
22.01	CA-232327		DDID 1631 - The State Cycle Number is not Included in The Daily and Monthly Collection Reports.	Reports	180	CalSAWS DD&I	No	
22.02	CA-228957	CH-159158	Older Adult Expansion	CalHEERS	666	Premise	No	
22.03	CA-226844		DDID 2700 FDS CSC: Enhanced CCP	Contact Center	7700	CalSAWS DD&I	Start Build	
22.03	CA-229939		One-time Batches to Transition Older Adults (50 or older) from Restricted to Full Scope Medi-Cal	CalHEERS	490	Premise	No	22.04.09
22.05	CA-229573		DDID 2284 FDS CSC: Scheduled Callback	Contact Center	1600	CalSAWS DD&I	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-216769	CIV-107363	Reactivate RCA discontinuance sweep	Batch Operations	45	LRS M&E	Production Deployment	21.09.17
21.07	CA-225346		Training: Update Medi-Cal WBTs for 21.01 App Dev Changes	Training	240	LRS M&E	Start Build	21.09.24
21.07	CA-226573		Cutover Activities for New Central Print Vendor Gainwell	Client Correspondence	231	CalSAWS DD&I	Start Build	21.08.27
21.07	CA-227089		Training: Update Resource Databank WBTs for 21.01 App Dev Changes	Training	180	LRS M&E	Start Build	21.09.24

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-227093		Training: Update Special Investigations WBTs for 21.01 App Dev Changes	Training	140	LRS M&E	Start Build	21.09.24
21.07	CA-227097		Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 21.01 App Dev Changes	Training	40	LRS M&E	Start Build	21.09.22
21.07	CA-228633		Training: Update DCFS Fiscal WBTs for 21.01 App Dev Changes	Training	40	LRS M&E	No	21.09.22
21.07	CA-228636		Training: Update 090-WBT-HEA-Hearings-01 for 21.01 App Dev Changes	Training	10	LRS M&E	No	21.09.22
21.07	CA-229283		Child Care Portal - Update Report Lambda to leverage C-IV Flag	Tech Arch	190	CalSAWS DD&I	No	21.08.19
21.07	CA-229914		Update Batch Scheduling C-IV Batch Jobs turned off due to PHE	Batch/Interfaces	15	CalSAWS DD&I	No	21.09.25
21.11	CA-49398		Customer Reporting List page: Display by Name drop-down box	Online	128	LRS M&E	No	
21.11	CA-53607		Update 'Cal-Learn \$100 Sanction' Reason and replace TEMP CL 1 Spanish	Client Correspondence	387	LRS M&E	Start Build	
21.11	CA-214764		DDID 2373 FDS: API - Regression Test	Automated Test	630	CalSAWS DD&I	No	
21.11	CA-214923		DDID 2389 FDS: Task Mgt - Task Re-Open	Online	164	CalSAWS DD&I	No	
21.11	CA-217869		Modify LRS lobby applications to work with the new Self-Service Portal	Online	3398	LRS M&E	Start Build	21.11.21
21.11	CA-227852		Update Reception Log to communicate to LMRS for SFV office	Online	423	LRS M&E	Start Build	
21.11	CA-228699		DDID 2716, 2717, 2219 FDS CSC: Outbound IVR 58 County Batch Enhancement	Batch/Interfaces	936	CalSAWS DD&I	No	
21.11	CA-230063		[Analytics] Release I Reports Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.10.27
22.01	CA-214765		DDID 2373 FDS: API - Regression Test	Automated Test	94	CalSAWS DD&I	No	
22.01	CA-216587		[Analytics] Release I OBIEE Dashboards Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.10.29

3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

The next CCB Meeting scheduled for **09/30/2021.**

4. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTC R Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020		9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020		11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/27/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A

22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022 2	11/2/2022	11/4/2022	11/16/2022 2
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022 2	1/4/2023	1/6/2023	1/18/2023 3
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A		N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 – CH Release date changed



[CIV-109184] Remove CalHEERS Case Linkage for Purged cases

- Resolved: 08/27/2021 12:40 PM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Data Change
Minor Version:	21.08.27	Expedite Changes:	Production Deployment	Estimate:	135
Reporter:	Renee Gustafson	Regulation Reference:		Created:	07/06/2021 04:17 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Expedited Approval received from Karen Rapponotti on 07/08/2021 via email.

Current Design:

There was a 'Case Purge' effort in C-IV that purged C-IV cases closed for more than 6 years. The purged C-IV cases linked to a CalHEERS case have enough info left in the database to identify the prior C-IV/CalHEERS linkage. Current C-IV logic will try to be 'smart' and link a DER-U to the C-IV case to which a CalHEERS case was previously linked even if the DER-U itself does not have the SAWS Case Info. However, there is not enough data left in the C-IV case to re-use the C-IV case for a CH reapplication or to process a Carry Forward DER-U from CalHEERS.

Additionally, C-IV workers were issued a CIT to not re-open a C-IV purged case.

Some DER-Us have been received on these purged C-IV cases. CalHEERS doesn't allow us to send an EDR from a new C-IV case with the old CalHEERS case number.

Request:

C-IV and CalHEERS need to remove the existing case linkage in order to process these DER-Us with existing CalHEERS cases.

Recommendation:

1. Update 'Determination Change' DER-Us received from CalHEERS on purged C-IV cases to be a Referral and have no linkage to the C-IV case. This will allow workers to link the Referral to a new SAWS Case and/or cancel the DER if appropriate.

Identify DER-U that meets the below criteria:

- a. The Determination Change was received on or after the case was identified for C-IV purged case and the case purge status is complete. (CASE_PURGE)
 - i. The latest status is 'In Process'
- b. there is no Pending or Active Medi-Cal program on the linked C-IV Case.

Update the DER-U as follows:

- * Update the Type to 'Referral'
- * Remove the 'In Process' status so the latest status is 'Received'.
- * Remove the value in the ICT.CASE_NUM_IDENTIF, CH_CASE_INFO.SAWS_CASE_NAME, CH_CASE_INFO.SAWS_CASE_NUM_IDENTIF, and CH_CASE_INFO.SAWS_COUNTY_CODE for the DER-U record.
- * Remove the ICT_CIV_PERS records associated to the DER-U record.
- * Populate the DER-U Comment field with the following: 'Original C-IV case linked to this DER was : <Purged C-IV Case Number> in <County> county.'

2. Remove the CalHEERS linkage from purged C-IV cases as long as there is no Pending or Active Medi-Cal program. Make sure that the change in Recommendation 1 is complete first.

- a. Add a journal to the purged case stating that this CalHEERS case Number was originally linked to the C-IV purged case.

Journal Category: All

Journal Type: Activity

Short Description: MAGI Case Linkage Removed

Long Description: MAGI Case <MAGI Case Number> linkage was removed from this purged case.

- b. Remove the CH_CASE_INFO records for the C-IV purged cases except for the DER-Us in Recommendation 1.
- c. Remove the ICT_CIV_CASE for the C-IV purged case.

3. Generate a list of Purged C-IV cases with an Active or Pending Medi-Cal program.

The listing will consist of below columns -

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker
- MAGI Case Number

4. Generate a list of DER-Us that were unlinked from a C-IV purged case in Recommendation 1.

The listing will consist of below columns -

- County
- MAGI Case Number
- DER-U Received Date

The lists will be posted to the following location:

CalSAWS CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109184

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

135

CIT

Create a new C-IV case and CalHEERS case.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	104	CalHEERS Test :	31	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0



[CIV-109305] DCR to restore Uncollectible Recovery Account data for Purged Cases

- Resolved: 09/03/2021 10:56 AM

Team Responsible:	Tech Ops	Assignee:	Michael A. Wright	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Evan Orman [X]	Change Type (SCR):	Data Change
Minor Version:	21.09.05	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Michael A. Wright	Regulation Reference:		Created:	08/10/2021 10:57 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Collections]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 08/12/2021

Current Design: Per Design scope, Case Purge Identification logic flags cases for removal on cases that have Recovery Accounts in the following status: Closed, Discharged, Terminated, Uncollectible, Voided.

Request: Restore the data for purged cases that originally had Recovery Accounts in the "Uncollectible" status and any "Closed" Recovery Accounts with a non-zero balance.

Recommendation:

1. Create a DCR to restore the Recovery Account data for cases that were purged with UF (Uncollectible) Recovery Account status codes.
2. Create a DCR to restore the Recovery Account data for cases that were purged where the Recovery Account balance is a non-zero value.

Outreach Description: CIT

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Data needs to be restored for this population of cases

Operational Impact Estimate: **30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	20
Training :	0	Translation :	0		

[CIV-109370] Lists of Pending and Active Extended RCA Cases

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Jason M. Francis	Change Type (SCR):	Policy Re-Design
Minor Version:	21.09.13	Expedite Changes:	Production Deployment	Estimate:	16
Reporter:	Binh Tran	Regulation Reference:	ACWDL	Created:	08/20/2021 11:07 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Binh Tran	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CA-232504

Non-Committee

Review:

Expedite Approval: Expedited production deployment approved by Karen J. Rapponotti on 8/30. Attached email for reference.

Current Design:

RCA discontinuance batch sweep jobs have been deactivated since 6/17/2020, and users have been overriding the EDBC for RCA benefits to extend beyond the 8-month limit.

Request:

The extension of RCA beyond 8 months will end on 9/30/21. RCA discontinuance jobs will reactivate in September 2021.

Recommendation:

1) Provide a case list of all pending RCA programs, effective 10/01/2021 or later.

This list will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

This list will also include this additional column:

Entry Date

2) Provide a case list of all active RCA programs, effective 10/01/2021 or later.

This list will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

This list will also include these additional columns:

Aid Code
Entry Date

Outreach

Description:

Lists of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-109370

Migration Impact

Description:

Joint design has been approved. C-IV will implement this Change with SCR CA-232504 in the 21.09.17 release.

Migration Impact

Analysis:

Alternative Procedure Description:
Operational Impact Estimate: NA
16

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	2	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs

[CIV-107959] ACL 21-76 FC, KG CNI Rate Increase for Year 2021 - Batch EDBC

Team Responsible:	Eligibility	Assignee:	Cassandra Mestayer	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Yale Yee	Change Type (SCR):	New Policy
Minor Version:	21.09.11	Expedite Changes:	Production Deployment	Estimate:	317
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACL 21-76	Created:	09/15/2020 04:46 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	CA-219849

Non-Committee

Review:
Expedite Approval: Expedited production deployment approved by Karen J. Rapponotti on 7/22. Attached email for reference.
Current Design: Currently LRS/CalSAWS and C-IV use the FC, KG CNI rates of FY 2020-21 that are effective from July 1, 2020.
Request: As per the ACL 20-76, the new FC/KG CNI rate increase for the FY 2021-22 will be implemented in C-IV and CalSAWS effective July 1, 2021.
Recommendation:

1. Run Batch EDBC for FC/KG to apply the new CNI rate increase.
2. A DCR will create journals for C-IV.
3. A DCR will suppress the Age Increase NOAs for Kin-GAP and put the FC/KG COLA NOAs on hold in CalSAWS.

Note: Please refer to the design document for further information.

Outreach

Description: A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
 CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CIV-107959

Migration Impact Description: Joint design has been approved through the Foster Care Committee. LRS/CalSAWS system will implement this Change with SCR CA-219849 in the 21.07 release.

Migration Impact Analysis:

Alternative Procedure Description: Manual/Override EDBC

Operational Impact:

Estimate: **317**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	55
DBA :	0	Design :	0	Eligibility :	130
Fiscal :	22	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	110	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending SCR

Content Revision Description-1:

1. Recommendation Change:
 Before: List for the Overridden EDBC which did not potentially generate a NOA did not exist
 After: Recommendation is added to create a list for the cases where overridden EDBC exist and did not potentially generate a NOA

End Content Revisions



[CA-215077] DDID 2621 FDS: Non State Forms - Add Russian language for State Form CW 105

Team Responsible:	Client Correspondence	Assignee:	prajwal honneshappa	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.07.x4	Expedite Changes:	Start Build	Estimate:	39
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/02/2020 04:58 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	08/12/2021		

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 08/24/2021

Current Design: Currently the CW 105 State form is implemented in the CalSAWS system in English and Spanish with the version date of 09/20.

Request: 1) Implement State Form CW 105 - Pregnancy Verification in Russian language. 2) This form will be available in the Template Repository in Russian threshold language.

Recommendation: Add State Form CW 105 - Pregnancy Verification (09/20) in Russian Language.

Outreach

Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: **39**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	39	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226956] Create editable PDFs for the recommended list of forms.

- Resolved: 08/26/2021 10:18 AM

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	Select a value
Fix Version/s:	[21.06]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	21.07.09	Expedite Changes:	Production Deployment	Estimate:	420
Reporter:	Raj Devidi	Regulation Reference:		Created:	03/31/2021 11:55 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval: Build Approval Provided by Laura Chavez on 04/22/2021, Production approval provided by Karen on 09/07/2021

Current Design: N/A

Request: Create editable PDFs for the recommended list of forms.

Recommendation:

- ABCDM 228 - Applicants Authorization For Release of Information (Including available Threshold languages)
- ABP 1676-4 GRMH - Authorization for Use and Disclosure of Protected Health Information (Including available Threshold languages)
- ABP 192 - General Relief Opportunity for Work (GROW) Verification of Employment Request (Including available Threshold languages)
- CF 303 - Replacement or Disaster Supplement Affidavit (Including available Threshold languages)
- CF 31 - CalFresh Supplemental Form for Special Medical Deductions (Including available Threshold languages)
- CF 377.11E - CalFresh Able-Bodied Adult Without Dependents (ABAWD) Time Limit Exemption Screening Form (Including available Threshold languages)
- CF 6177 - CalFresh Student Exemption Checklist (Including available Threshold languages)
- CW 2.1Q - Support Questionnaire (Including available Threshold languages)
- CW 2186A - CalWORKs Time Limit Exemption Request (Including available Threshold languages)
- CW 2190A - CalWORKs 48-Month Time Limit Extender Request Form (Including available Threshold languages)
- CW 25 - Supplemental Statement of Facts - Minor Parent (Including available Threshold languages)
- CW 4 - Immediate Need Payment Request (Including available Threshold languages)
- CW 42 - Statement of Facts - Homeless Assistance (Including available Threshold languages)
- CW 5 - Veterans Benefits Verification And Referral (Including available Threshold languages)
- CW 51 - Child Support - Good Cause Claim For Noncooperation (Including available Threshold languages)
- CW 60 - Release of Information - Financial Institution (Including available Threshold languages)
- CW 61 - Authorization to Release Medical Information (Including available Threshold languages)
- CW 71 - Statement of Cash Aid Applicant / Recipient and Unrelated Adult (Including available Threshold languages)
- CW 74 - Permanent Housing Search Document (Including available Threshold languages)
- CW 8 - Statement Of Facts For An Additional Person (Including available Threshold languages)
- CW 80 - Self-Certification Form For Motor Vehicles - CalWORKs (Including available Threshold languages)
- CW 89 - Application Withdrawal Request (Including available Threshold languages)
- CW 8A - Statement of Facts to Add A Child Under Age 16 (Including available Threshold languages)
- FSP 1 - Family Stabilization Program Evaluation Request (Including available Threshold languages)
- GN 6070 - Progress Report - Education/Training/Post-EMPL/WEX and Community Services (Including available Threshold languages)
- GN 6008 - Progress Report Mental Health/Substance Use Disorder/Domestic Violence/Family Preservation/ Reunification Program (Including available Threshold languages)
- GN 6365 - Monthly Attendance Report Form (Including available Threshold languages)

GROW 85 - General Relief Opportunities for Work (GROW) Job Search Assignment (Including available Threshold languages)
 IVR 100 - IVR Notification Consent Letter (Including available Threshold languages)
 MC 13 - Statement of Citizenship, Alienage, and Immigration Status (Including available Threshold languages)
 MC 176 TMC - Transitional Medi-Cal (TMC) Quarterly Status Report (Including available Threshold languages)
 MC 210 A - Supplement Statement of Facts for Retroactive Coverage/Restoration (Including available Threshold languages)
 MC 210 PA - Property Assessment Statement of Facts (Including available Threshold languages)
 MC 210 PS - Property Supplement (Including available Threshold languages)
 MC 210B - Supplemental Statement of Facts Pickle Eligibility (Including available Threshold languages)
 MC 220 - Authorization for Release of Information (Including available Threshold languages)
 MC 61 - Medical Report (Including available Threshold languages)
 PA 167 - Monthly Earnings Report (Including available Threshold languages)
 PA 1672-1 - Request for Employment Verification (Including available Threshold languages)
 PA 1675 - Direct Deposit Authorization Sign-Up Form (Including available Threshold languages)
 PA 853-1 - Affidavit To Document: U.S Citizenship, Identity And Birth (Including available Threshold languages)
 PLAN 103 CIV - Service Referral (Including available Threshold languages)
 QR 3 LA General Relief Mid-Quarter Status Report (Including available Threshold languages)
 RFTHI - Request for Tax Household Information (RFTHI) (Including available Threshold languages)
 SAR 22 - Sponsored Noncitizens Applying For Or Receiving Cash Aid And/Or Calfresh (Including available Threshold languages)
 SAR 3 - Mid-Period Status Report for CalWORKs and CalFresh. (Including available Threshold languages)
 TEXT 100 - Text Notification Agreement (Including available Threshold languages)
 VER 102 CIV - School Attendance Verification (Including available Threshold languages)
 VER 103 CIV - Immunization Verification (Including available Threshold languages)
 VER 104 CIV - Employment and Income Verification (Including available Threshold languages)
 VER 105 CIV - CalWORKs Pregnancy Verification (Including available Threshold languages)
 VER 109 CIV - Sworn Statement (Including available Threshold languages)
 WTW 2 - Welfare-to-Work Activity Assignment (Including available Threshold languages)
 WTW 27 - Request For Good Cause Determination (Including available Threshold languages)
 WTW 32 - Welfare To Work Compliance Plan (Including available Threshold languages)
 WTW 44 - Welfare To Work (WTW) 24-Month Time Clock Extension Request Form (Including available Threshold languages)

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

420

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	420
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230597] Create editable PDFs for the recommended list of forms - Phase 2.

- Resolved: 08/26/2021 10:22 AM

Team Responsible:	Client Correspondence	Assignee:	P Madhan Kumar	SPG Status:	Select a value
Fix Version/s:	[21.06]	Designer Contact:	Raj Devidi	Change Type (SCR):	Enhancement
Minor Version:	21.07.09	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Raj Devidi	Regulation Reference:		Created:	06/30/2021 09:59 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:					
Expedite Approval:	Karen Rapponotti - 09/07/2021				
Current Design:	N/A				
Request:	Create editable PDFs for the recommended list of forms - Phase 2.				
Recommendation:	WTW 112 - Care of a Household Member Verification) (13 Threshold languages) WTW 26 (9 Threshold languages) WTW 29 - Plan to Meeet wTW Rules to Get get My Cash Aid Back (English only) WTW 31 - Request to Meet WTW Rulies to get my Cash Aid Back (9 Threshold languages) WTW 8 - Student Financial Aid Statement WTW Supportive Services (English only)				
Outreach Description:					
Migration Impact Description:					
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	20
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-219846] ACL 21-97 AAP CNI Rate Increase for Year 2021-2022

- Resolved: 08/18/2021 04:28 PM

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	21.08.20	Expedite Changes:	Production Deployment	Estimate:	151
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACL 21-97	Created:	09/15/2020 04:13 PM
Status:	In Production	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 07/22/2021

Current Design: CalSAWS uses FY 2020-21 AAP CNI rates effective July 1, 2020

Request: Per ACL 21-97, the new AAP CNI rate increase for FY 2021-22 will be implemented for the AAP program effective July 1, 2021.

Recommendation: The Code detail tables that reflect the AAP CNI increase for FY 2021-22 will be updated for all the applicable placement types effective July 1, 2021 in CalSAWS System Only. (In C-IV, AAP is done manually and not automated)

Please refer to the attached design for further details.

Outreach

Description:

Migration Impact Description: This functionality applies only to L.A. County and does not impact the other counties. C-IV counties shall inherit the CalSAWS AAP functionality as part of the migration.

Migration Impact

Analysis:

Alternative Procedure: Manual/Override EDBC

Description:

Operational Impact:

Estimate: **151**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	25
DBA :	0	Design :	0	Eligibility :	72
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-219851] ACL 21-97 AAP CNI Rate Increase for Year 2021 - Batch EDBC

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	New Policy
Minor Version:	21.09.11	Expedite Changes:	Production Deployment	Estimate:	134
Reporter:	Srinivasa Meenavalli	Regulation Reference:	ACL 21-97	Created:	09/15/2020 05:16 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 07/22/2021

Current Design: Currently CalSAWS use the AAP CNI rates of FY 2020-21 that are effective from July 1, 2020.

Request: As per the ACL 21-97, the new AAP CNI rate increase for the FY 2021-22 will be implemented in CalSAWS effective July 1, 2021.

- Recommendation:**
1. Run Batch EDBC for AAP to apply the new CNI rate increase.
 2. A DCR will suppress the AAP2.

Please refer to the attached design for further details.

Outreach

Description: A list of affected cases will be posted to the CalSAWS Web Portal in the following location: CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-219851

Migration Impact Description: No Impact - C-IV counties will adopt Functionality at Migration

Migration Impact

Analysis:

Alternative Procedure Description: Manual/Overridden EDBC

Operational Impact:

Estimate: **134**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	36
DBA :	0	Design :	0	Eligibility :	54
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	34
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-227291] Integration of the BenefitsCal Self-Service Portal Release 2

- Resolved: 09/03/2021 05:04 PM

Team Responsible:	Batch/Interfaces	Assignee:	Melissa Mendoza	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:	21.09.05	Expedite Changes:	Production Deployment	Estimate:	6700
Reporter:	Melissa Mendoza	Regulation Reference:		Created:	04/08/2021 09:50 AM
Status:	In Production	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Self Service Portal]	Consortium Review Approval:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti 04/20/2021

Current Design: The BenefitsCal system is being designed to interact with CalSAWS in order to provide service to it's customers.

Request: To create APIs and CalSAWS updates in order to interact with the BenefitsCal application.

- Recommendation:**
1. Update the e-Application Summary to display information coming from the BenefitsCal portal through the Application Transfer API.
 2. Update data collection pages to support the e-Data mapping of the BenefitsCal e-Applications.
 3. Create the Self-Service Portal Customer Privacy pages to allow BenefitsCal users to opt-in/opt-out of BenefitsCal.
 4. Add Disaster CalFresh Linking through e-Application.
 5. Add a new Task Appointment Schedule, Reschedule of Appointment API.
 6. Add a new Task EBT/BIC Card Replacement API.
 7. Add a new Task Report A Change API.
 8. Add a new Task Create CBO Account API.
 9. Update Application Transfer API to create Pending Clearance Task.
 10. Add a new MC 210RV Form API.
 11. Add a new MC 216 Form API.
 12. Add a new MC 217 Form API.
 13. Update Form Status batch job to send SAR7 form information.
 14. Update Form Status batch job to send CF37 packet information.
 15. Update Form Status batch job to send CW Redetermination packet information.
 16. Update Form Status batch job to send MC 210RV packet information.
 17. Update Form Status batch job to send MC 216 packet information.
 18. Update Form Status batch job to send MC 217 packet information.
- Included in this release are the following User Stories:
- Case Confidentiality:
BC-271, BC-272, BC-273, BC-274, BC-276, BC-349, BC-365, BC-457, BC-469, BC-606
- App Transfer:
BC-28,BC-29, BC-33 BC-49, BC-147, BC-109, BC-202, BC-206, BC-210, BC-226, BC-231, BC-253, BC-266, BC-286,BC-287, BC-297,BC-307, BC-321, BC-344, BC-400, BC-410, BC-411, BC-412, BC-413, BC-433, BC-447, BC-462, BC-467, BC-485, BC-486, BC-471,, BC-523, BC-525, BC-565, BC-617, BC-619, BC-620, BC-621, BC-622, BC-625,
- Request/Reschedule Appointment:
BC-209, BC-303, BC-304, BC-314,
- Notices/Documents:
BC-263, BC-264, BC-277, BC-541, BC-542
- CBO Task:
BC-205
- EBT BIC Task:
BC-207, BC-224

CF 37:
 BC-188, BC-190
 SAR 7:
 BC-182, BC-186, BC-187, BC-399, BC-432,
 MC Forms:
 BC-197
 Forms API:
 BC-176, BC-180, BC-181, BC-191, BC-289, BC-461, BC-529, BC-530
 Report a Change:
 BC-192, BC-193, BC-194, BC-348
 Messaging:
 BC-248
 Other Updates:
 BC-112, BC-120, BC-131, BC-278, BC-280, BC-356, BC-371, BC-381, BC-390, BC-422, BC-476, BC-491,
 BC-511, BC-512, BC-539

Outreach

Description:

Migration Impact

BenefitsCal has no migration impact.

Description:

Migration Impact

Analysis:

Alternative

Submit paper applications and contact county offices for support.

Procedure

Description:

Operational Impact:

Estimate:

6700

Automated Test :	2000	Batch/Interfaces :	3200	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	1500	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-229854] Update Text Message wording for phone appointments

Team Responsible:	Batch/Interfaces	Assignee:	Elizabeth Robelo	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Production Deployment	Estimate:	60
Reporter:	Amy Gill	Regulation Reference:		Created:	06/10/2021 01:17 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sam Svay	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	08/30/2021		

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 08/30/2021

Current Design:

The current text message for 'Redetermination with Appointment Sent' populates the parameter <by phone or in person> as follows:
 Use "by phone" if the Appointment Category is 'Telephone Interview' or 'Telephone CW/CF RE Interview'. Use "in person" for all other Appointment Categories.
 Also, the text messaging batch jobs fail when no county is opted in for the text campaign.

Request:

1. Update the text message wording to remove the <by phone or in person> language.
2. Update the Text Message Batch jobs to not fail when no county is opted in for the text campaign.

Recommendation:

1. Update 'Appointment Reminder' text message wording to remove <by phone OR in person> language, regardless of Appointment Category and Type.
 - a. English: "CalSAWS: You have an appointment on <Date> at <Time>. Questions? <Phone Number>"
 - b. Spanish: "CalSAWS: Usted tiene una cita el <Date> a las <Time>. Preguntas? <Phone Number>"
2. Update 'Redetermination with Appointment Sent' text message wording to remove <by phone OR in person> language, regardless of Appointment Category and Type.
 - a. English: "CalSAWS: Your redetermination packet has been mailed and your appointment is <mm/dd> at <hh:mi AM/PM> Questions? <Phone Number>"
 - b. Spanish: "CalSAWS: Su paquete de redeterminacion ha sido enviado por correo y su cita es el <mm/dd> a las <hh:mi AM/PM> Preguntas? <Phone Number>"
3. Update Text Message Batch Processing jobs to no longer error out if no counties have opted in to the outbound text message. Instead:
 - a. Write the list of County ID and name that opted in for the text campaign
 - b. Write the list of County ID and name that opted out of the text campaign
4. Create a BSCR to reactivate the following batch jobs:
 - PO00V101
 - PO00V105
 - PO00V133
 - PO00V103
 - PO00V107

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative Procedure N/A - The batch jobs are currently deactivated.

Description:

Operational Impact:

Estimate: 60

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230094] Update C4Y link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal

Team Responsible:	Release Communication	Assignee:	Tiffany Cheung	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Tiffany Cheung	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.27	Expedite Changes:	No	Estimate:	5
Reporter:	Tiffany Cheung	Regulation Reference:		Created:	06/16/2021 03:42 PM
Status:	Pending Approval	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	June Hutchison	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by June Hutchison on 8/24/2021

Expedite Approval:
Current Design: Currently, the C4Yourself (C4Y) link on the Resources page of CalSAWS.org points to <https://www.c4yourself.com/c4yourself/index.jsp>.

Request: Update C4Yourself link to direct users to the new BenefitsCal website.

Recommendation: Update C4Yourself link to direct users to the new BenefitsCal website.

Outreach

Description:

Migration Impact Description: No migration impact as the changes outlined in this SCR do not impact the LRS or C-IV systems. This SCR updates the CalSAWS website (calsaws.org).

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 5

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-230202] Migrate Authentication BOT to CalSAWS

Team Responsible:	Contact Center	Assignee:	Michael T. Wright	SPG Status:	Pending
Fix Version/s:	[21.07]	Designer Contact:	Jared Kuester	Change Type (SCR):	Individual Data Change
Minor Version:	21.09.16	Expedite Changes:	Production Deployment	Estimate:	50
Reporter:	Stacey Xiong	Regulation Reference:		Created:	06/21/2021 08:44 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	CSC Support
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 8/27/21

Current Design: The Authentication LEX Bot in the San Bernardino County IVR communicates with the C-IV Database, and the Push Notification Lambda uses variables from the C-IV authentication process to read out the information.

Request: Update the Authentication LEX Bot to communicate with CalSAWS, and update the Push Notification Lambda to use the new CalSAWS authentication information.

Recommendation:

- 1) Update the Authentication LEX bot to communicate with CalSAWS
- 2) Update the Push Notification lambda to use the variables from CalSAWS login process.

Outreach

Description:

Migration Impact Description: This closes a migration gap created with SCR CIV-108316 and CIV-108373.

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	30	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230429] [Analytics] Release H Reports Re-Platform - Part 2

- Resolved: 08/31/2021 11:37 AM

Team Responsible:	Analytics	Assignee:	Larissa Ho	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.08.31	Expedite Changes:	No	Estimate:	100
Reporter:	Mai Saleh	Regulation Reference:		Created:	06/24/2021 03:21 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Management Reports]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 08/31/2021.

Expedite Approval:
Current Design: The Following Reports Links Point to OBIEE when Generated:
Longitudinal Analysis Report
Engagement Analysis Report
Caseload Inventory Report

Request: The following Reports links on the Landing Page should be updated to go to QLIK:
Longitudinal Analysis Report
Engagement Analysis Report
Caseload Inventory Report

Recommendation: The following Reports links on the Landing Page should be updated to go to QLIK:
Longitudinal Analysis Report
Engagement Analysis Report
Caseload Inventory Report

This is the SCR for the Soft Launch only:

- The links are only available to County validation testers, and are not available to all County users
- County validation testers will go to the Qlik Sense Hub (Newstand)

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

100

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	100	Reports Test :	0
Support :					



[CA-230817] Re-Build CalHEERS Small Dataset for CH Integration Testing Post C-IV Conversion

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:		Change Type (SCR):	Operational Enhancement
Minor Version:	21.10.xx	Expedite Changes:	Start Build	Estimate:	720
Reporter:	Lynnel Silva	Regulation Reference:		Created:	07/07/2021 01:53 PM
Status:	New	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 07/09/2021

Current Design: C-IV county data exists in a small data set within the C-IV system for CalHEERS integration testing.

Request: C-IV county data needs to be added to a small data set for purposes of CalHEERS integration testing.

Recommendation: Re-Build the Small Dataset to be leveraged for CalHEERS integration testing post C-IV Conversion go-live

Outreach

Description:

Migration Impact Description: SCR to create test data only, this will not have any impact on migration

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **720**

Automated Test :	120	Batch/Interfaces :	50	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	80	Client Correspondence :	50
DBA :	80	Design :	0	Eligibility :	50
Fiscal :	50	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	50	Performance :	0
Release Communication Support :	0	Reports :	50	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	50
Translation :	0				



[CA-231086] CA-201485 Online Help: Create new JA Reception Management Dashboard

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Erick Arreola	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	10
Reporter:	Erick Arreola	Regulation Reference:		Created:	07/14/2021 06:11 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Lobby Management]	Committee:		Reference:	
Consortium Review	Jennifer Hahner	Consortium Review	08/10/2021		
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/19/2021

Current Design: There is no existing Job Aid for the Reception Management Dashboard.

Request: Add the following to Online Help:
JA Lobby Management - Reception Management Dashboard

Recommendation: Add the following to Online Help:
JA Lobby Management - Reception Management Dashboard

Outreach New Job Aid

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	10
Tech Arch :	0				
Translation :	0				



[CA-231301] Update the Journal Entry for the Non-MAGI and MAGI RE Packet.

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	14
Reporter:	Connor Gorry	Regulation Reference:		Created:	07/20/2021 04:07 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	Medi-Cal redetermination forms
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	BernalVC - 8/19/2021				
Expedite Approval:	Approved by Karen J.Rapponotti on 8/25/2021				
Current Design:	The current journal entry for the MAGI RE Packet includes the following forms: Coversheet, MC 216, MC 019, MC 219, MC 372, PUB 183/PUB 184, MC 003 and NVRA VPF. It is missing the PUB 13.				
	The current journal entry for Non-MAGI RE Packet includes the following forms: Coversheet, MC 210 RV, PUB 13, MC 372, MC 007, DHCS 7077, DHCS 7077 A, PUB 183/PUB 184, MC 003 and NVRA VPF. It is missing the MC 019 and MC 219				
Request:	Add the PUB 13 to the list of forms for the journal entry for the MAGI RE Packet.				
	Add the MC 019 and MC 219 to the list of forms for the journal entry for the Non-MAGI RE Packet.				
Recommendation:	CTCR to update the journal entry (CT 363) for the MAGI RE Packet to include PUB 13; For the Non-MAGI RE Packet to include MC 019 and MC 219.				
Outreach Description:					
Migration Impact Description:	This is a CalSAWS-only change.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	14				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	10
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	4
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-231674] Update LA County's Print Exception Report

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Pending
Fix Version/s:	[21.07]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	142
Reporter:	Lawrence Samy	Regulation Reference:		Created:	07/29/2021 03:12 PM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	08/25/2021		

Non-Committee

Review:

Expedite Approval: Karen J.Rapponotti approved on 8/30/2021

Current Design: The Print Exception Report for LA County does not filter by county code. After C-IV go-live, records for C-IV Counties will appear in LA County's Print Exception Report.

Request: Update the Print Exception Report to only include LA County

Recommendation: Update the DPSS(Batch Job Name: PB00B109) and DCFS(Batch Job Name: PB00B111) Exception Report query to filter the skip reports for LA County only (County 19)

Note: The template for the skip report is attached to this JIRA item.

The recommendations are available in Jira 'Recommendation' section. A design document has not been created for this SCR.

Outreach

Description: This report will only be available for LA County until the SCR CA-55681 goes live.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 142

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	101
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	41
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-231804] CA-214928 Online Help - DDID 34 FDS Task Mgmt Updates to OLH pages

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	63
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/03/2021 09:19 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Machons	Consortium Review Approval Date:	08/19/2021		

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/19/2021

Current Design: CA-214928 updates the Task Management functionality. Online Help pages need to be updated to support this update.

Request: CA-214928 updates the Task Management functionality. Online Help pages need to be updated to support this update.

Recommendation:

Update the following in Online Help:

- 1) Task Type List page
- 2) Automated Action List page
- 3) Automated Action Detail page
- 4) Bank Search page
- 5) Bank Detail page
- 6) Task Reassignment Detail page
- 7) Task Reassignment Results List page
- 8) Worklist and Worklist PR RE page
- 9) Position Detail page

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **63**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	63
Translation :	0				



[CA-231805] CA-226000 Online Help: Update online help pages for DDID 34 FDS: Task Mgt - Legacy Task Category

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	21
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/03/2021 09:26 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved per Karen Rapponotti on 8/19/2021

Current Design: CA-226000 adds enhancements to the Task Mgmt functionality. As a result, there are updates to online help pages.

Request: Update online help pages to support the Task Mgmt functionality.

Recommendation: Update the following online help pages:
 1) Bank Detail page
 2) Position Detail page

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	21
Translation :	0				



[CA-231902] DCR - Automated Action to Document Routing Rule Initial Load

Team Responsible:	Online	Assignee:	Alex Rodriguez	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Data Change
Minor Version:	21.09.26	Expedite Changes:	Start Build	Estimate:	126
Reporter:	Justin Dobbs	Regulation Reference:		Created:	08/05/2021 09:44 AM
Status:	Approved	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/23/21

Current Design:

The C-IV System includes a population of Automated Actions that are invoked when specific documents are imaged into the imaging solution. These Automated Actions were not introduced to the CalSAWS System with DDID 1628 because Document Routing Rule functionality introduces the capability of configuring Task creation based on document image actions. This functionality was introduced with CA-214917 (DDIDs 2254, 2504 and 2245).

The C-IV migration counties cannot create Document Routing Rules during the county preparation phase due to county Task Types and Banks not being available until conversion.

Request:

Create Document Routing Rules for the C-IV migration counties based on configurations for the pertinent Automated Actions in the C-IV System.

Recommendation:

Create a data change to create Document Routing Rules for the C-IV migration counties based on existing configurations of the imaged document Automated Actions in the C-IV System.

Outreach

N/A

Description:

Migration Impact

Description:

This enhancement will create a set of Document Routing Rules for the C-IV counties based on C-IV Automated Action configurations. As a result, the C-IV counties will not need to manually create Document Routing Rules post cutover for the Automated Action functionality that currently exists in the C-IV System.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 126

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	90	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-231930] Splunk Cloud ingestion of County site servers and network equipment logs

Team Responsible:	Tech Arch	Assignee:	Joseph Nelson	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Charles McClees	Change Type (SCR):	Enhancement
Minor Version:	21.11.26	Expedite Changes:	No	Estimate:	630
Reporter:	Charles McClees	Regulation Reference:		Created:	08/05/2021 04:27 PM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Ad Hoc]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Servers and network gear at county sites are not currently sending their logs to Splunk Cloud for security monitoring and analysis.

Request:

Point all network devices at county sites to an AWS-based syslog server for forwarding to Splunk Cloud. Install a Splunk agent on all servers at county sites for forwarding of their security logs to Splunk Cloud.

Recommendation:

All network devices and servers at County sites send their logs to Splunk Cloud for security monitoring and analysis.

Outreach

Description:

Possible configuration changes required to permit connectivity to Splunk Cloud and AWS.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Design alternate log retention and storage process.

Procedure

Description:

Operational Impact:

Estimate: **630**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	630	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-232257] Update IVR phone number for Lobby promotions

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Data Change
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	21
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	08/13/2021 04:09 PM
Status:	In Assembly Test	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Erick Arreola & Darcy Alexander 8/20/21

Expedite Approval: Approved by JoAnne Osborn on 09/01/2021

Current Design: Category ID 560 from the Code Detail table is currently used to pull IVR phone number information for the IVR designed promotion that's displayed on the County offices Lobby monitor. Some of the IVR phone numbers on this table are incorrect and need to be updated.

Request: Update the incorrect IVR phone number being stored on Category ID 560 from the Code Detail table.

Recommendation: 1. Update the value on the SHORT_DECODE_NAME and LONG_DECODE_NAME column for the counties referenced on 'Update existing IVR phone #'s' on CA-232257 Update on CAT 560.xlsx

Note: No Design document for this SCR, since the change are done on the Database.

Outreach

Description:

Migration Impact Description: The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description:

None is available.

Operational Impact:

Estimate: 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	7	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	14
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232300] Increase the partition in the Topic to schedule more event streaming consumers

- Resolved: 08/20/2021 07:55 PM

Team Responsible:	Batch/Interfaces	Assignee:	Raheem Raasikh	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Balakumar Murthy	Change Type (SCR):	Operational Enhancement
Minor Version:	21.08.22	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Balakumar Murthy	Regulation Reference:		Created:	08/16/2021 10:19 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Jo Anne Osborn & Laura Chavez on 8/18/2021				
Expedite Approval:	Approved by Jo Anne Osborn & Laura Chavez on 8/18/2021				
Current Design:	At present, the sink topic for the all MEDS transactions has only 6 partitions in PRODCUTION, so maximum consumer that we can schedule only six.				
Request:	Increase the number of partitions for all the sink topic to 10 considering the future all county data.				
Recommendation:	Increase the number of partitions in all the sink topic to 10 <for all the MEDS transactions>, so that 10 consumers can be scheduled to increase the throughput while processing all county data.				
Outreach Description:					
Migration Impact Description:	NA				
Migration Impact Analysis:	Not applicable				
Alternative Procedure Description:					
Operational Impact:					
Estimate:	30				
Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	15	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232316] Update Yellow Banner message for the conversion cases

- Resolved: 08/20/2021 01:39 PM

Team Responsible:	Eligibility	Assignee:	Srinivasa Meenavalli	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Srinivasa Meenavalli	Change Type (SCR):	Enhancement
Minor Version:	21.08.27	Expedite Changes:	Production Deployment	Estimate:	37
Reporter:	Srinivasa Meenavalli	Regulation Reference:		Created:	08/16/2021 02:29 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[CalWORKs/ CalFresh]	Consortium Review Approval Date:	08/16/2021		
Consortium Review Approval:	Caroline Bui				

Non-Committee Review: Approved by Caroline Bui on 8/16/2021

Expedite Approval: Approved - Karen J Rapponotti on 08/16/21

Current Design: Currently in CalSAWS, there is an existing yellow case review banner message that is displayed on the case summary screen when workers open any migration case which requires workers review on the case.

Request: The request is to modify the existing yellow case review banner in CalSAWS application to display the message correctly on the case summary page.

Recommendation: Update the Yellow Banner message to reflect the details correctly.

DPSS Yellow Banner Before change: "Full Case Review is required, before EDBC is run and authorized. Please refer to the Manual Case Review Job Aid for instructions on how to proceed."

DCFS Yellow Banner Before change: "Full Case Review is required. Please refer to the Manual Case Review Job Aid for instructions on how to proceed."

All Programs Yellow Banner After change: "Full Case Review is required before EDBC is run and authorized. Please refer to the Manual Case Review Guide for instructions on how to proceed."

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the CalWORKs/CalFresh Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

The Yellow banner message displayed on the Case Summary page will be inconsistent and workers training would be an alternative to not misunderstand.

Operational Impact:

Estimate:

37

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	22
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10



[CA-232345] Update the Homepage Image for Imperial County

- Resolved: 08/24/2021 07:50 AM

Team Responsible:	Online	Assignee:	Michael Gonzalez [X]	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:	21.08.27	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Matthew Lower	Regulation Reference:		Created:	08/17/2021 10:20 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved i.Lazaro 8/19/21

Expedite Approval: Approved by Karen J. Rapponotti on 8/18/2021

Current Design: The Homepage has a rotating set of images which are used to signify aspects of the county.

Request: Imperial County needs to have it's image changed.

Recommendation: Replace the rotating image for Imperial County to Rodeo.png.

1. Update the rotating image for Imperial County to Rodeo.jpeg.
 a. Remove the Religious image and bring the Rodeo image in the center. Imperial County will only have Rodeo image with this change.
 Note: Imperial County name banner will continue to display as is.

Outreach Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	5	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232353] Update YBN Office Routing for Southwest Family (#83)

- Resolved: 08/27/2021 08:33 AM

Team Responsible:	Online	Assignee:	Chao Guan	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	21.08.27	Expedite Changes:	Production Deployment	Estimate:	30
Reporter:	Amy Gill	Regulation Reference:		Created:	08/17/2021 11:21 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Prem Venugopalan on 08/24/21

Expedite Approval: Karen Rapponotti approved on 8/18/21

Current Design: The YBN code detail table contains backup zip code records in the event that GIS fails to locate a valid address in assigning an application to an office. Certain zip codes are still assigned to Southwest Family (#83) and Paramount (#62)

Request: Update all Zip Codes that are still associated to 'Southwest Family (#83) or Paramount (#62) to the new Office.

Recommendation: Update the YBN Code Detail table (category 16) to update the Office values for Zipcodes that are still associated to 'Southwest Family (#83) or Paramount (#62). Please refer to CA-232353 Update YBN office Routing for Southwest Family (#83) and Paramount (#62).xlsx for more details. Spreadsheet is based on the Type of office, please review all 3 spreadsheet on the excel document.

Note: There are no Design Document for this SCR, since changes are all done in the YBN DB

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: 30

This is LA County YBN changed only. No impact to other counties.

Worker will need to manually re-route everything to the appropriate office until this change goes into production.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	14	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	11
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232394] Add office phone number for CF 377.7C and CF 377.7E1 for C-IV migration counties

Team Responsible:	Client Correspondence	Assignee:	Quynh Nguyen	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	32
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	08/18/2021 09:55 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	08/25/2021		

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 8/25/2021

Current Design: CF 377.7C and CF 377.7E1 are currently in CalSAWS.

Request: Add variable population of the office phone number for the migration counties. This is current functionality in the C-IV system for these forms.

Recommendation:

- 1.) Update CF 377.7C to populate the office phone number for the migration counties.
- 2.) Update CF 377.7E1 to populate the office phone number for the migration counties.

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Manually fill in Office Phone Number

Description:

Operational Impact:

Estimate: 32

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	22
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232453] Online Help: Remove WINS Employee Hours List page from CalSAWS OLH

- Resolved: 09/03/2021 08:23 AM

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/19/2021 09:55 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:		Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/19/2021

Current Design: The WINS Employee Hours List OLH page was migrated in CalSAWS OLH. This OLH page does not apply in CalSAWS. Per Merced County, this OLH page should be removed.

Request: Please remove the following from CalSAWS Online Help:
WINS Employee Hours List page

Recommendation: Please remove the following from CalSAWS Online Help:
WINS Employee Hours List page

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	7
Translation :	0				



[CA-232454] Online Help: Remove JA Manual Case Review from CalSAWS Online Help

- Resolved: 09/03/2021 08:23 AM

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Start Build	Estimate:	7
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/19/2021 10:04 AM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Michele Peterson	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 8/19/2021

Current Design: The JA Manual Case Review currently in the CalSAWS Online Help has been updated and is now in the Learning Management System (LMS). The updated job aid may be uploaded to the CalSAWS Online Help at a later date.

Request: Please remove the following from Online Help:
JA Manual Case Review

Recommendation: Please remove the following from Online Help:
JA Manual Case Review

Outreach

Description:

Migration Impact N/A

Description:

Migration Impact

Analysis:

Alternative None

Procedure

Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	7
Tech Arch :	0				
Translation :	0				

[CA-232504] Lists of Pending and Active Extended RCA Cases

Team Responsible:	Eligibility	Assignee:	Carol Dias	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jason M. Francis	Change Type (SCR):	Policy Re-Design
Minor Version:	21.09.13	Expedite Changes:	Production Deployment	Estimate:	24
Reporter:	Binh Tran	Regulation Reference:	ACWDL	Created:	08/20/2021 09:54 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Binh Tran	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	CIV-109370
Committee:	[CalWORKs/ CalFresh]	Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited production deployment approved by Karen J. Rapponotti on 8/30. Attached email for reference.

Current Design: RCA discontinuance batch sweep jobs have been deactivated since 6/17/2020, and users have been overriding the EDBC for RCA benefits to extend beyond the 8-month limit.

Request: The extension of RCA beyond 8 months will end on 9/30/21. RCA discontinuance jobs will reactivate in September 2021.

Recommendation:

1) Provide a case list of all pending RCA programs, effective 10/01/2021 or later.
This list will include the Standard List Columns:
Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

This list will also include this additional column:
Entry Date

2) Provide a case list of all active RCA programs, effective 10/01/2021 or later.
This list will include the Standard List Columns:
Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

This list will also include these additional columns:
Aid Code
Entry Date

Outreach Description: Lists of affected cases will be posted to the CalACES Web Portal in the following location:
CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CA-232504

Migration Impact Description: Joint design has been approved. C-IV will implement this Change with SCR CIV-109370 in the 21.09.17 release.

Migration Impact Analysis:

Alternative Procedure Description:
Operational Impact Estimate: NA
24

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-232518] Training: LA County LMS Support TR21.11.26**

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.11.26	Expedite Changes:	Start Build	Estimate:	300
Reporter:	Cristina Garcia	Regulation Reference:		Created:	08/20/2021 02:12 PM
Status:	Pending Approval	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Ana Cruz on August 23, 2021

Expedite Approval: Approved by Karen Rapponotti on 8/20/2021

Current Design: There is no LA County LMS support/maintenance SCR from August to November of 2021.

Request: Provide/conduct LA County LMS support/maintenance activities from August to November, 2021. Training Environment support activities for the release will be tracked through a separate Training SCR.

Recommendation: Provide LA County LMS training support for the following activities:

- Learning Management System (LMS) administration - add/edit users, overall maintenance and loading training materials every major release, reporting, etc.
- Update LMS Production with 21.11.26 LA County/Consortium developed materials.

 All training material updates will be submitted through separate Training SCRs. These separate SCRs will include SCORM and load to LMS activities.

Outreach Description:

Migration Impact Description: There is no migration impact. This SCR allows for providing support and conducting maintenance activities related to the LMS.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None.

Operational Impact: Estimate: **300**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	300
Translation :	0				



[CA-232637] BenefitsCal - CalSAWS Integration Performance testing (Support Only)

Team Responsible:	Performance	Assignee:	Henry Lee	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.xx	Expedite Changes:	Start Build	Estimate:	160
Reporter:	Sumeet Patil	Regulation Reference:		Created:	08/24/2021 04:31 PM
Status:	Approved	Impact Analysis:	[Online Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	08/24/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Laura Chavez on 8/24				
Expedite Approval:	Approved by Laura Chavez on 8/24				
Current Design:	3 Integration test cycles were planned for BenefitsCal Portal Integration performance testing				
Request:	Additional Integration test cycles are requested to support BenefitsCal R1.2 and R2.0				
Recommendation:	<ol style="list-style-type: none"> 1. Build performance test scripts for the additional Portal APIs 2. Execute and analyze the test results 				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	160				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	30	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	120
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	10	Tech Ops :	0	Training :	0
Translation :	0				



[CA-223535] Imaging Training: Update Existing Job Aids for CalSAWS Imaging Solution

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Rhiannon Chin	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	28
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	01/05/2021 02:09 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[Job Aid]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:		Funding Source ID:	
Committee:	[Imaging, Training]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved per Karen Rapponotti on 8/26/2021

Current Design: All job aids currently reflect functionality based on EDMS.

Request: Update existing CalSAWS job aids based on functionality for the Imaging Solution.

Recommendation: Update the following CalSAWS job aids based on functionality for the Imaging Solution.

- Barcoding
- Data Collection and Navigation
- Forms and NOAs
- View Images and Tasks

Outreach

Description: A CIT will be sent to the C-IV counties to provide them with the updated Job Aids before their 21.09 go-live.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 28

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	28
Translation :	0				



[CA-226153] CA-216432 Online Help: Updates the JA Medi-Cal Renewal Packets to MAGI, Non-MAGI and Mixed Medi-Cal Prepopulated RE Packets

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Maggie Orozco-Vega	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Maggie Orozco-Vega	Regulation Reference:	ACWDL 20-21, MEDIL I 20-39	Created:	03/08/2021 03:52 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by C Baker 9/8/2021

Expedite Approval: Approved per Karen Rapponotti on 8/26/2021

Current Design: Currently there are multiple RE packets available in the Template Repository. They are also sent out through the automated batch processes. The following packets are available in the system: MC Redetermination Packet, MC Packet, MAGI MC Packet, Mixed MC RE Packet, MC LTC Packet, MSP Packet, MC 604 IPS Packet, Pre-ACA MC RE Packet. The Job Aid titled "Medi-Cal Renewal Packets" explains the automated MC renewal packet process.

Request: Update the Job Aid with information on the new pre-populated MC renewal Packets.

Recommendation: Remove information about the existing packets and add the new pre-populated renewal packets. The new packets are the MAGI RE Packet, Non-MAGI RE Packet and Mixed Household RE Packet.

Outreach Description: Update Job Aid

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	7
Translation :	0				

 **[CA-229418] DDID 2319 FDS: GA GR - Group 2 Forms**

Team Responsible:	Eligibility	Assignee:	Stephanie Hugo	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Stephanie Hugo	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	200
Reporter:	Girish Chakkingal	Regulation Reference:		Created:	06/02/2021 09:36 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	08/04/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved - Karen Rapponotti 07/15/21

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add the second group of Non-EDBC correspondence triggers through either online or batch.

Recommendation:

1. Batch Job for General Assistance Program – Vocation Services Form.
2. Add Online Form Trigger for Authorization for Release of Information Authorized Representative Form.
3. Add online trigger for Affidavit to Replace Lost or Destroyed Warrant.
4. Add online trigger for the Certification of ID form.
5. Add online trigger for the Early Fraud Detection/Prevention Referral form.
6. Add online trigger for the Hearing Reschedule Notification Form.
7. Add online trigger for the GRWP Job Search Report.
8. Add online trigger for the Daily Tip Statement Form.
9. Add online trigger for the Value of Income In-Kind Form.
10. Batch Job for UIB Application Required Form.
11. Add online trigger for Request for Client to Apply for Available Resource/Benefits Form.
12. Add online trigger for the General Relief Promissory Note.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: **200**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	100
DBA :	0	Design :	40	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230206] Update WINS How To in Online Help

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Caroline Bui	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Caroline Bui	Regulation Reference:		Created:	06/21/2021 09:33 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Training]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: AApproved per Karen Rapponotti on 8/31/2021

Current Design: Online Help has incorrect WINS instructions. Online Help Directs users to go to the WINS Employer Hours List page, WINS Detail, Work Hours Detail, and Paid Hours Detail pages.

Request: Update Online Help to instruct users to enter WINS hours information in the Income Amount Detail page in the Work Hours field. The WINS Employer Hours List page does not exist in the System.

Recommendation: Update Online Help to instruct users to enter WINS hours information in the Income Amount Detail page in the Work Hours field.

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	7
Tech Arch :	0				
Translation :	0				



[CA-230358] DCR to deregister WTW/REP Programs with high dated sanctions where the person is on another case with an 'Active', 'Pending', or 'Ineligible' CalWORKs/RCA program person status and a non-Sanction WTW/REP status

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Thomas Lazio	Regulation Reference:		Created:	06/23/2021 03:48 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 8/23/2021

Current Design:

There are cases with the same person where they have a high-dated Sanction on a WTW/REP Program and a CW/RCA program status that is not 'Active', 'Pending', or 'Ineligible' and is on another case with a CW/RCA program status of 'Active', 'Pending', or 'Ineligible' and a non-Sanction status on a WTW/REP program.

Request:

Create DCR to 'end date' and deregister WTW/REP Programs where the person has a high dated sanction and a CW/RCA program status that is not 'Active', 'Pending', or 'Ineligible' and is on another case with a CW/RCA program status of 'Active', 'Pending', or 'Ineligible' and a non-Sanction status on a WTW/REP program .

Recommendation:

1. Update the Welfare to Work(WTW) program and program person statuses on cases where people on the case are on a WTW program with a high-date 'Sanction' status and with a high-dated CalWORKs(CW) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW program and a non-Sanction status on an WTW program. These high-dated Sanctions did not have any WTW Eligibility Non-Compliance records.
 - a. Update all high-dated WTW Sanction statuses to have the End Date set to the day prior to the begin date of the CalWORKs high-dated program status for the person and the program. Add a high-dated WTW status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated CW program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.
 - b. For each deregistered WTW program status created, add a journal entry to the case with the following values.
 1. Category - All
 2. Type - Narrative
 3. Initiated By - System
 4. Short Description - WTW Sanction ended and WTW program deregistered.
 5. Long Description - WTW sanction has been ended on the WTW Status List page. The participant has been deregistered from WTW.

2. Update the Refugee Employment Program(REP) program and program person statuses on cases where people on the case are on a REP program with a high-date 'Sanction' status and with a high-dated CalWORKs or Refugee Cash Assistance(RCA) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending, or 'Ineligible' status on a CW or RCA program and a non-Sanction status on an REP program. These high-dated Sanctions did not have any REP Eligibility Non-Compliance Records.
 - a. Update all high-dated REP Sanction statuses to have the End Date set to the day prior to the begin date of the RCA high-dated program status for the person and the program. Add a high-dated REP status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated RCA program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.

- b. For each deregistered REP program status created, add a journal entry to the case with the following values.
1. Category - All
 2. Type - Narrative
 3. Initiated By - System
 4. Short Description - REP Sanction ended and REP program deregistered.
 5. Long Description - REP sanction has been ended on the REP Status List page. The participant has been deregistered from REP.

Create a list with the following criteria:

List Name: CA-230358 Cases this DCR was applied to

List Criteria:

The individuals updated by recommendation #1a and #2a.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program Flag (CW)
- Prior Program Flag (RCA)
- Prior Program Flag (WTW)
- Prior Program Flag (REP)
- Latest Discontinued Event's Effective Date
- Active CW/RCA Case Number
- Active Program Flag (CW)
- Active Program Flag (RCA)
- Active Program Flag (WTW)
- Active Program Flag (REP)
- CW/RCA Current Role
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region
- WTW/REP Deregistered Begin Date

NOTE:

- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.

- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

The lists above will be posted to the following location:

- System: CalSAWS
- Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-230358

Outreach

Description:

A List will be created to describe the cases affected by this DCR

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230427] Update YBN link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal

Team Responsible:	Release Communication	Assignee:	Tiffany Cheung	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Tiffany Cheung	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5
Reporter:	Tiffany Cheung	Regulation Reference:		Created:	06/24/2021 03:04 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	June Hutchison	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by June Hutchison on 8/24/2021				
Expedite Approval:	Approved by June Hutchison on 8/24/2021				
Current Design:	Currently, the YourBenefitsNow (YBN) link on the Resources page of CalSAWS.org points to https://yourbenefits.laclrs.org/ybn/Index.html .				
Request:	Update YBN link to direct users to the new BenefitsCal website.				
Recommendation:	Update YBN link to direct users to the new BenefitsCal website.				
Outreach Description:					
Migration Impact Description:	No migration impact as the changes outlined in this SCR do not impact the LRS or C-IV systems. This SCR updates the CalSAWS website (calsaws.org).				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	5				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-231842] CA-214915: DDID 2251, 2241 FDS: Online Help for Task Mgt - Update Task Type Detail, Task Sub-Type Detail and Position Detail pages

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Melita Dennis	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	21
Reporter:	Melita Dennis	Regulation Reference:		Created:	08/04/2021 12:20 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Christina Velasco 08/13/2021 - Approved

Expedite Approval: Approved per Karen Rapponotti on 8/19/2021

Current Design: SCR CA-231842 updates the Task Type List, the Task Sub-Type Detail and Position Detail pages.

Request: Update the following Online Hel pages: Task Type List, the Task Sub-Type Detail and Position Detail pages.

Recommendation: Update the following:
 1. Task Type Detail page
 2. Task Sub-Type Detail page
 3. Position Detail page

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact Estimate: 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	21
Translation :	0				



[CA-231868] CA-214165: ACL 11-80 - Add Overpayment Notice of Action Forms to Forms Overview

Team Responsible:	Training	Assignee:	Nour Bibars	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Melita Dennis	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	28
Reporter:	Melita Dennis	Regulation Reference:		Created:	08/04/2021 03:47 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 08/25/2021 - Approve

Expedite Approval: AApproved per Karen Rapponotti on 8/26/2021

Current Design: SCR CA-214165 updates CalWORKs Overpayment NOA Forms.

Request: Update the Forms Overview in Online Help for SCR CA-214165.

Recommendation:

- Add the following to the Forms Overview:
 1. M44-350E - Excess Property Overpayment and Adjustment w/o Good Faith
 2. M44-350F - Excess Property Overpayment without Good Faith
 3. M44-350G - Excess Property Overpayment with Good Faith
 4. M44-350H - Excess Property Overpayment with Good Faith Demand

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **28**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	28
Translation :	0				



[CA-232012] CA-211719 ACL 20-97 Online Help: Update Forms Overview for Safe Drinking Water Pilot

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Melita Dennis	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Melita Dennis	Regulation Reference:		Created:	08/10/2021 08:49 AM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Water Pilot
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved per Karen Rapponotti on 8/26/2021

Current Design: SCR CA-232012 updates CalFresh Water Pilot forms CF 304A, CF 304B and CF 304C for Forms Overview

Request: Update the Forms Overview in Online Help

Recommendation: Update the following:
 1. Add CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot form
 2. Add CF 304B - Notice of Approval for the CalFresh Water Pilot form
 3. Add CF 304C - Notice of Discontinuance for the CalFresh Water Pilot form

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	7
Translation :	0				



[CA-232648] Job Aid - Update Case Copy Job Aid

Team Responsible:	Training	Assignee:	Melita Dennis	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	08/25/2021 07:37 AM
Status:	Development Complete	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joyce Oshiro	Training Impacted:	[Job Aid]	Funding Source:	LRS M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 08/25/2021 - Approve

Expedite Approval: Approved by Karen Rapponotti on 8/26/21

Current Design: The Case Copy job aid states the Case Copy batch job runs every 15 minutes but it runs every five minutes.

Request: Update Case Copy job aid.

Recommendation: Update Case Copy job aid.

Outreach Description: Job aid update

Migration Impact Description: None

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	7
Translation :	0				



[CA-49396] ACL 15-96 - Add and update ARC NOAs and Forms

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	594
Reporter:	William Wong	Regulation Reference:	ACL 15-96	Created:	01/19/2018 11:45 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The following form exists in the Template Repository but is out of date:
 - NA 1277 - ARC Overpayment NOA

The following forms exist as NOAs generated via EDBC:

- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

The following form is not currently available in CalSAWS:

- NA 1281 - ARC Change NOA

Request:

Update the existing form in Template Repository with the latest version provided by the state for:
 - NA 1277 - ARC Overpayment NOA

Update the following corresponding ARC NOAs to only generate the applicable selections on their respective form:

- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

Add the following new form to the Template Repository and update the NOA for ARC Rate Changes to use the verbiage from this form:

- NA 1281 - ARC Change NOA

Recommendation:

- 1.) Update the NA 1277 in Template Repository to the latest version provided in ACL 15-96.
- 2.) For the following NOAs: NA 1278, NA 1279 and NA 1280; update them to only generate the applicable issuance type or reason(s).
- 3.) Update the ARC Approval NOA fragments to use dynamically generated fragment sections to generate the applicable benefit issuance type instead of a list of check boxes.
- 4.) Create new Reason fragments for each reason that currently has checkbox population in the current ARC Denial and ARC Discontinuance NOAs. Only the applicable reason(s) will display on the NOA when generated.
- 5.) Add the latest version of NA 1281 provided by the State to the Template Repository and also enable automation via EDBC.

Outreach

Description:

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact Estimate:

Migrating counties will inherit the automated ARC NOAs. These NOAs are not currently automated in C-IV.

Updated versions of the Forms are available on the State website.

594

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	384
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-215673] DDID 2323 FDS: GA GR - GR recoverable offset batch**

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Deron Schab	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	276
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	Pending Approval	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	08/24/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

The existing GR CAPI Recovery Batch identifies issuances that are GR or CAPI recoverable and applies the issuances to the customers' GR or CAPI Recovery Accounts. If an appropriate Recovery Account does not exist, the batch will first create a Recovery Account, then apply the issuances.

Request:

Modify the GR CAPI Recovery Batch job to identify GR Recoverable issuances for the GA/GR Managed County and the GA/GR Automated EDBC/CC County programs and use the existing logic to post the issuances to GR Recovery Accounts.

Recommendation:

1. Modify the GR CAPI Recovery batch to process issuances for the GA/GR Managed County and GA/GR Automated EDBC/CC County programs.
2. Create a BPCR to add county-specific GR CAPI Recovery batch jobs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

276

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	36	Eligibility :	0
Fiscal :	172	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	43
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-220120] Update CF EDBC Allotment Logic for Households that received Disaster Supplements or Emergency Allotments the Same Benefit Month

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1430
Reporter:	Sridhar Mullapudi	Regulation Reference:		Created:	09/24/2020 01:25 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	DCF
Project Phase (SCR):	Production	Approved by	07/21/2021	Other Agency Cross	
Committee:	[CaWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

When disaster CalFresh supplements are issued for EDBC with 'Disaster CF Supplements' run reason subsequent EDBC's run for that benefit month will result in a read only EDBC with reason 'Received Disaster Benefits' if the household size remains the same.

Issuances issued as 'Emergency Allotment' due to COVID-19 are not considered in the previous potential benefit calculation logic when EDBC is recalculated again for the same benefit month. When emergency allotments are issued for EDBC with run reason 'Emergency Allotment' run reason, households will receive up to max allotment for the household size. When regular CF EDBC is run after the emergency allotment issuance, it is possible for the household to receive additional CF supplemental benefits.

Request:

1. Update the EDBC logic to not make the household read only with reason 'Received Disaster Benefits'.
2. Update the previous potential benefit calculation logic for CalFresh program to include issuances that are categorized as Emergency allotment or disaster CalFresh supplements.
3. Update EDBC logic to not provide additional CF benefits or Overissuances for the household that have already received emergency allotments or disaster CalFresh supplements up to their max allotment.

Recommendation:

1. Update EDBC summary page to include a new line item in allotment section to display the augmentation amount.
2. Add new child page that will display the augmentation calculation when the user clicks on the augmentation amount hyperlink on the EDBC summary page.
3. Update EDBC logic to not mark the household as read only with reason 'Received Disaster Benefits'
4. Update EDBC logic to not provide additional CF benefits or Overissuances for the same household that have already received emergency allotments or disaster CalFresh supplements up to their max allotment.
5. Update the previous potential benefit calculation logic for CalFresh program to include issuances that are categorized as Emergency allotment or Supplemental Disaster Benefit.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CalWORKs/CalFresh Committee on 7/21/2021. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Create manual EDBC

Operational Impact:

Estimate:

1430

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	180	Eligibility :	341

Fiscal :	379	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	62	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	288
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-221837] ACL 20-145 Generate One Time Mailer CF 34 to CalFresh ESAP Households

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Pending
Fix Version/s:	[22.01]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:	22.02.xx	Expedite Changes:	No	Estimate:	65
Reporter:	Caroline Bui	Regulation Reference:	ACL 20-145	Created:	11/16/2020 12:39 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ESAP
Committee:	[Correspondence]	Approved by Committee:	08/26/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Current Design:

The CF 34 currently does not exist in the system.

Request:

Generate the new CF 34, a one-time notice that informs ESAP households of the elimination of periodic reporting requirements and communicates that, depending on the individual household's 36-month certification period, any pending SAR 7(s) will no longer be required.

Recommendation:

Generate the new CF 34 (see CA-220040) one-time notice that informs ESAP households they will no longer have to complete the SAR 7 form.
Per CRPC 2422, this form should be mailed on a late enough date that ESAP households will not receive it until after all February 2022 SAR 7 packets are due so it will not cause confusion about when the new policy begins.

The one-time mailer will be sent on March 3, 2022.

Create a DCR that will do the following:

1. Find cases that meet all the following conditions:
 - a. The program is CalFresh
 - b. The status of the program is Active.
 - c. The Meets ESAP Criteria is set to 'Yes'.
Technical Note: The ESAP indicator is stored in the program detail table and will need to check if the ESAP indicator is set to 'Yes' on the most recent program detail record.
 - d. The current reporting type is 'Semi-Annual Reporting - No Report'.
2. For each record returned from the driving query, insert a record into the system transaction table with the following transactional values:
 - a. Case Id: The case Id associated to the current CalFresh program.
 - b. Program Id: The program Id of the current CalFresh program.
 - c. Person Id: The primary applicant of the current CalFresh program.
 - d. Type Code: FR
 - e. Sub Type Code: Sub type code implemented with CA-220040.
 - f. Effective Date: Batch Date

Outreach

Description:

Migration Impact

System/County specific data change.

Description:

Migration Impact

Analysis:

Alternative Procedure

Manually generate the CF 34 to send to ESAP Households.

Description:

Operational Impact:

Estimate:

65

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	47
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	13
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-225639] MEDIL I 21-03 UPDATE ON DELIVERY OF ASSET VERIFICATION REPORTS

Team Responsible:	Batch/Interfaces	Assignee:	Chris Carandang	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Vallari Bathala	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1045
Reporter:	Nina Butler	Regulation Reference:	MEDIL I 21-03	Created:	02/24/2021 07:49 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IEVS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 8/31/2021

Expedite Approval:

Current Design:

An Asset Verification Program (AVP) IEV417 flat file is currently delivered through a SFTP (Secure File Transfer protocol) to the counties by DHCS. This flat file is delivered once a month during the last two weeks of each month.

Request:

A new IEV417 flat file be sent weekly and integrated within the existing monthly at-renewal file. The weekly file will be delivered to The Systems through SFTP to be imported into The Systems.

Recommendation:

1. Update fields on the Asset Verification List page to account for 'Type' and the new method of searching via date.
2. Add the 'File Date' and 'Type' field to the Asset Verification Detail page
3. Update the child pages of the Asset Verification Detail page (Financial Institution Balance Inquiry, Real Property Inquiry, Aircraft Detail, Watercraft Detail) with the 'Case Number', 'SSN', 'Possible Person Matches', 'Status', 'Type', and 'File Date' fields. These fields will display the same way as they appear at the top of the Asset Verification Detail page.
4. Create a new Inbound FTP Batch job in each system to import the weekly IEV417 flat file into the respective systems.
5. Create a new Asset Verification Inbound Reader job to read the weekly IEV417 data file and import the file into The Systems.

Outreach

Description:

Migration Impact

The C-IV counties will be adopting this functionality as part of migration.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure


Description:

Operational Impact:

Estimate:

1045

Automated Test :	0	Batch/Interfaces :	163	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	582	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	300

 **[CA-227816] AB 79 TEMP 3022 60-Month Time Limit Informing Notice**

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Jasmine Chen	Change Type (SCR):	New Policy
Minor Version:	22.01.29	Expedite Changes:	No	Estimate:	199
Reporter:	Sarah Cox	Regulation Reference:	ACL 21-89, ACL 20-113	Created:	04/21/2021 08:12 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CW Time Clock
Committee:	[Correspondence]	Approved by Committee:	08/16/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

CalWORKs adults currently have a time-on-aid limit of 48 months. Per CA-217944 and policy changes, the time limit will be extended to 60 months effective May 1, 2022. The State created a TEMP 3022 form containing information about the policy changes of ACL 20-113.

Request:

Mass-informing notice TEMP 3022 must be sent to all CalWORKs recipients at least 90 days prior to policy changes of ACL 20-113/ACL 21-89.

Recommendation:

1. Add the informing notice, TEMP 3022, into the CalSAWS system.
 2. Mass mail the informing notice to all CalWORKs recipients via a batch process at least 90 days prior to policy changes stated in ACL 20-113/ACL 21-89.
- Please see design documentation for more details.

Outreach

Description:

Migration Impact Description:

This change is implemented for the 40 counties that will be in CalSAWS by 22.01; No migration impact (to other 18 counties) as this is a one-time mass mailer.

Migration Impact Analysis:

Alternative Procedure

N/A

Description:

Operational Impact:

Estimate:

199

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	124
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	7
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	48
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-228332] ACL 21-52 Opt-in All Counties to Sending Pre-Populated CF 285

- Resolved: 05/27/2021 08:35 AM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Phong Xiong	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	133
Reporter:	Caroline Bui	Regulation Reference:	ACL 21-52, AB 79	Created:	05/03/2021 03:31 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	08/26/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

At the time of a Medi-Cal intake and Medi-Cal renewal, the system runs the CalFresh non-financial and financial eligibility rules, using the income and expense details available at the time of approving the Medi-Cal program. If the household is potentially eligible for CalFresh benefits, the CalFresh Solicitation Letter, which is a Los Angeles County form, is generated to inform the participants of their potential CalFresh eligibility. For C-IV Counties that have opted in, a pre-populated CF 285 is generated in batch when a Medi-Cal household is potentially eligible for CalFresh benefits.

Request:

1. Update the System to opt in all 58 counties (including LA) to the functionality to have the pre-populated CF 285 generate when a Medi-Cal household is potentially eligible for CalFresh benefits.
2. The System must mail the CF Solicitation letter for LA separately if the Med-Cal household is potentially eligible for CalFresh.

Recommendation:

1. Update the system to opt in all 58 counties (including LA) to the functionality to have the pre-populated CF 285 generate when a Medi-Cal household is potentially eligible for CalFresh benefits.
2. The System must mail the CF Solicitation letter for LA separately if the Med-Cal household is potentially eligible for CalFresh.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **133**

C-IV and CalWIN counties will all be opted into this functionality.

Manually generate the CF 285 when needed from the Template Repository.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	89
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44



[CA-228715] Identify the Safe Water Pilot population and Mass Mailer for CF 304B form

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Pending
Fix Version/s:	[22.01]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:	22.02.XX	Expedite Changes:	Production Deployment	Estimate:	480
Reporter:	Nithya Chereddy	Regulation Reference:	ACL 20-97	Created:	05/13/2021 08:09 AM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	Water Pilot
Committee:	[CaWORKS/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Caroline Bui, Sheryl Eppler, and Martha Esparza (Kern County) 8/26/2021				
Expedite Approval:	Approved by Karen Rapponotti on 03/12/2021				
Current Design:	Safe Water Pilot baseline functionality was added with the SCR CA-211719.				
Request:	Identify the Safe Water Pilot eligible Calfresh households and mass mail this form to eligible participants.				
Recommendation:	Mass mail the CF 304B form to the population who are eligible for 'Safe Water Pilot'				
Outreach Description:					
Migration Impact Description:	Design has been approved through Non-Committee Review. This enhancement is only applicable to Kern County. No impacts to other 57 Counties.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	480				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	36
DBA :	0	Design :	50	Eligibility :	0
Fiscal :	200	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	21	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	116
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-229042] CMSP: Process discontinuance batch as a single program

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	60
Reporter:	Carlos Zepeda	Regulation Reference:		Created:	05/21/2021 04:44 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved per K. Rapponotti - 8/27/2021/E. Miller

Expedite Approval: Current Design: The CMSP discontinuance sweep runs to close CMSP programs that are approaching the Certification End Date. This job triggers Batch EDBC for all open programs on the same case to which the CMSP program is associated. There can be unexpected negative impacts from processing un-related programs with the CMSP discontinuance sweep. For example, when the CalFresh COLA is run, the CMSP EDBC is set as Read-Only instead of closing the program.

Note - Until further notice, this batch job is deactivated to the Public Health Emergency. However, the logic should be updated prior to the PHE being lifted.

Request: Update the CMSP Discontinuance Sweep batch job trigger Batch EDBC in single-program mode.

Recommendation: Update batch job PB00E147 (CMSP Discontinuance Sweep) to trigger batch EDBC in Single Program mode.

Outreach Description: This update is not impactful to Migration.

Migration Impact Description: N/A

Alternative Procedure Description: N/A

Operational Impact: Estimate:	60				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-229423] Update Stanislaus County 1099 file

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/02/2021 10:03 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Renee Green (Stanislaus) - approved - 08/18/2021

Expedite Approval:

Current Design:

The 1099 Interfaces capture payments made to 1099 eligible vendors via the Supportive Services, Payment Requests and EDBC. The interface will send a file one time per year (first working day of the new calendar year) of all 1099 eligible payments in the CalSAWS system from the prior year. The current 1099 interface of Stanislaus County will use 'MISC 1' type code for 'Homeless Assistance' service type and 'MISC 7' for other service types.

Request:

1. Update Stanislaus County 1099 interface to use 'MISC 1' for the 'Relocation/Housing' service type.

Recommendation:

1. Update Stanislaus County 1099 interface to use 'MISC 1' for the 'Relocation/Housing' service type.
2. Resend Stanislaus County 1099 file for year 2020.

Outreach

Description:

Migration Impact

Description:

This update is for Stanislaus County only.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	24	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230270] Update WTW 90-Day Timeline Batch jobs to run for all counties

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	34
Reporter:	Amy Gill	Regulation Reference:		Created:	06/22/2021 12:08 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Gingko Luna

Expedite Approval:

Current Design: The below Batch jobs currently run for Los Angeles County only

1. Batch job PB19S841 - Pause the 90 day timeline for Good Cause and Exempt
This batch job pauses the 90 day timeline for WTW/REP programs when the program status is changed to Good Cause or the work registration status is changed to Exempt
2. Batch job PB19S842 - Restart the 90 day timeline when expected end date passed
This batch job restarts the 90 day timeline for WTW/REP programs when the program status is Good Cause or the work registration status is Exempt, and the expected end date has passed

Request: Update Batch jobs PB19S841 & PB19S842 to run for all counties.

Recommendation: Update Batch jobs PB19S841 & PB19S842 to run for all 58 counties as follows-

1. Rename the batch job to be a '00' job.
2. Create new Batch Property Change Requests (BPCR) to add all the 57 migrating counties to the County Code List for the below jobs
 - a. PB19S841
 - b. PB19S842

Outreach Description: This SCR will be implemented post migration.

Migration Impact Description: Not Applicable

Operational Impact: Estimate: **34**

Automated Test :	0	Batch/Interfaces :	14	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-231511] Update CCSAS inbound interface to process collection records received for purged cases

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	273
Reporter:	Sowmya Coppisetty	Regulation Reference:		Created:	07/27/2021 05:12 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sarah Cox	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Performance	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Frederick Gains 8/26/2021

Expedite Approval:

Current Design:

The CalSAWS Data Retention policy was implemented for C-IV counties to delete case information for cases that have been inactive for over 6 years. A small subset of case-related data is retained as "Shell" case information that includes Cash Aid Time Limit data, and Child Support Collections Data. Child Support Inbound interface processes child support collection information and posts them to the Child Support Collections page. When inbound transaction data does not match to a CalSAWS Case Number, or, if the aid code in the inbound data does not match to a program matching the aid code in the file, the interface logs the collection data as an exception. The exception is reported on the 'Child Support Collection Exception Report' with a 'Case Serial Mismatch' reason and must be manually processed by the worker.

Request:

1. Update the CCSAS inbound interface logic to process payment transactions for 'Shell' cases.
2. Create a one-time DCR to process the child support payment record transactions that were logged as exceptions since the implementation of Case data removal/Case Purge jobs in C-IV system.

Recommendation:

1. Update the CCSAS inbound interface logic to process payment transactions for deleted cases by identifying the program type by the aid code received in the CCSAS inbound file.
2. Create a one-time DCR to process the C-IV child support exception records for the cases that were deleted by the case data removal automation jobs and save the data in the child support collection page/table.

Outreach

Description:

Migration Impact

This SCR will be implemented post migration.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 273

Automated Test :	0	Batch/Interfaces :	151	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	24	Reports Test :	24
Support :		Special Project :	0	System Test Support :	74
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				



[CA-231766] DDID 2323 FDS GA GR: GR Overpayment Recovery Batch

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Pending
Fix Version/s:	[22.01]	Designer Contact:	Deron Schab	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	102
Reporter:	Deron Schab	Regulation Reference:		Created:	08/03/2021 07:49 AM
Status:	Pending Approval	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	08/24/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The GA/CAPI Overpayment Recovery Batch job for L.A. County (PB19F208) picks up Recovery Account Transactions that were applied to regular GA/GR Recovery Accounts for the GA/GR LA County program. The batch job then applies a corresponding transaction to a GR Recoverable Recovery Account for the same program and Responsible Party.

Request:

Modify the existing Los Angeles County GA/CAPI Overpayment Recovery Batch to be allow the GA/GR portion of the batch job to be used by all 58 counites. This update will not include the CAPI program functionality.

Recommendation:

- 1) Update the batch logic to process transaction applied to regular GA/GR Recovery Accounts for the GA/GR Managed County and GA/GR Automated EDBC/CC County programs.
- 2) Update the logic used to determine Program Persons to include the GA/GR Managed County and GA/GR Automated EDBC/CC County programs.
- 3) Create county-specific GA/CAPI Overpayment Recovery Batch jobs (PBXXF208) for each of the 57 counties.

Outreach

Description:

Migration Impact

Description:

Design has been approved by the GA/GR committee and counties will have the option to opt-in or opt-out of this batch.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

102

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	15	Eligibility :	0
Fiscal :	60	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	18
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232327] DDID 1631 - The State Cycle Number is not Included in The Daily and Monthly Collection Reports.

Team Responsible:	Reports	Assignee:	Esequiel Herrera-Ortiz	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Esequiel Herrera-Ortiz	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	180
Reporter:	Sean Ny	Regulation Reference:		Created:	08/16/2021 05:01 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: UAT users- Claudia Pinto 08/24/2021

Expedite Approval:
Current Design:

- The following reports are missing State Cycle Number information:
 - Collections Receipt Monthly Report
 - Collections Receipt Daily Report
 - Recovery Account Transaction Report
- The Recovery Account Transaction Report does not include a 'Program' column in the 'Transaction Details' sheet or the 'FC-MC Fund Details' sheet.
- The Recovery Account Transaction Report is using old reporting cosmetic standards.

Request:

- Update the following reports to include a State Cycle Number column:
 - Collections Receipt Monthly Report
 - Collections Receipt Daily Report
 - Recovery Account Transaction Report
- Update the Recovery Account Transaction Report to include a 'Program' column in the 'Transaction Details' sheet and the 'FC-MC Fund Details' sheet.
- Update the report template for the Recovery Account Transaction Report.

Recommendation:

- Update the following reports to include a State Cycle Number column:
 - Collections Receipt Monthly Report
 - Collections Receipt Daily Report
 - Recovery Account Transaction Report
- Update the Recovery Account Transaction Report to include a 'Program' column in the 'Transaction Details' sheet and the 'FC-MC Fund Details' sheet.
- Update the report template for the Recovery Account Transaction Report.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

The information can be obtained via Ad-Hoc.

Operational Impact:**Estimate: 180**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	130	Reports Test :	50
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-228957] Older Adult Expansion

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	666
Reporter:	Michele Peterson	Regulation Reference:	ACWDL 21-13	Created:	05/20/2021 08:40 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	MC Full Scope Expansion
Project Phase (SCR):	Production	Approved by	08/27/2021	Other Agency Cross Reference:	CH-159158
Committee:	[Medi-Cal/CMSP]	Committee:			
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 50 years or older, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria.

CalSAWS considers an individual age 50 or above for MAGI Medi-Cal eligibility if the individual's 50th birthday falls on or before the first day of the EDBC benefit month. In other words, if the individual is 49 years of age on any day of the EDBC benefit month, CalSAWS considers the individual 49 for that entire month and considers 50 years of age from the following month.

For Example: Individual age turns 50 on 07/02/2021

- Date of birth is 07/02/1971
- EDBC Benefit Month is 07/2021
- Individual turns 50 years old: 07/02/2021
- Individual is eligible to MAGI Medi-Cal
- Individual does not have satisfactory citizenship or immigration status
- The individual is still 49 years of age on 07/01/2021
- CalSAWS considers the individual 50 years old from the month of 08/2021

Also, CalSAWS automatically reevaluates Medi-Cal for Medi-Cal beneficiaries turning ages 1, 6, 19, 26 and 65. There is no automated Medi-Cal reevaluation process for individuals turning age 50.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sweep Code Short Description>

The aid code description for MAGI aid codes M2 and L7 reference an upper age limit of 65.

- M2 - 19-64 Year Old 138% Restricted
- L7 - Undocumented 19-64 Years Old 128% Restricted

Also, CalSAWS has outdated FPL values in the aid code descriptions for MAGI Pregnancy aid codes M7, M8, M9, M0; the descriptions reference 60% FPL but should reference 138% FPL.

- M7 - Pregnant Women - 60% - Citizen
- M8 - Pregnant Women - 60% - Undocumented
- M9 - Pregnant Women - 60-213% - Citizen
- M0 - Pregnant Women - 60-213% - Undocumented

Request: Per ACWDL 21-13, effective 05/01/2022, all eligible individuals aged 50 years or older, are eligible to full scope Medi-Cal regardless of their citizenship or immigration status if they meet all other eligibility criteria.

With CalHEERS Change Request 159158, CalHEERS will update their eligibility rules to grant full scope MAGI Medi-Cal to eligible individuals 50 years of age or older, regardless of citizenship or immigration status.

1. Update Medi-Cal EDBC rules to grant full scope Non-MAGI Medi-Cal to eligible individuals 50 years of age or older, regardless of citizenship or immigration status.
2. Update the description for the MAGI Medi-Cal aid codes identified by this effort
 - a. Pregnant Individual: M7, M8, M9, M0
 - b. Adults 19-64Year Old: M2, L7
3. Add a new automated Age 50 batch to process Medi-Cal individuals in restricted scope Medi-Cal turning age 50 to move them into full scope Medi-Cal.

- Recommendation:**
1. Update the Medi-Cal EDBC rules to grant full scope Non-MAGI Medi-Cal for all eligible individuals aged 50 years or older, regardless of citizenship or immigration status if they meet all other eligibility criteria.
 2. Update the aid code description for listed MAGI Medi-Cal aid codes.
 3. Add a new age change batch for Medi-Cal individuals in restricted scope Medi-Cal turning age 50 to reevaluate individuals for the full scope Medi-Cal after aging out of the targeted population.

For details on the recommendations stated above, please find attached design document.

Outreach

Description:

Migration Impact

Description:

Design was approved by Medi-Cal/CMSP Committee meeting on 08/27/2021. CalWIN to inherit changes post migration.

Migration Impact

Analysis:

Alternative

Override

Procedure

Description:

Operational Impact:

Estimate:

666

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	421	CalHEERS Test :	133	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	29	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-226844] DDID 2700 FDS CSC: Enhanced CCP

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	No
Fix Version/s:	[22.03]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7700
Reporter:	Charles Heo	Regulation Reference:		Created:	03/29/2021 08:58 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by	06/04/2021	Other Agency Cross	
Committee:	[IVR & Contact Center]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti 8/27/21

Current Design: The current Call Control Panel is an electron application that requires installing it on the end user's workstation.

Request: Build out a new version of the Call Control Panel, and include it in the CalSAWS application navigation.

- Recommendation:**
1. Create Enhanced CCP with CalSAWS Identify Provider Integration for the CalSAWS Contact Center Solution
 2. Add Enhanced CCP to CalSAWS Application Navigation
 3. Customize Enhanced CCP
 - a. Dashboard
 - b. Caller Profile
 - c. Agent Profile
 - d. Supervisor View
 - e. Live Chat (Web Chat)
 - f. Queue Statistics/Team Performance
 - g. Useful Links
 - h. Administration page
 4. Configure Call Panel in Enhanced CCP
 5. Enable CalSAWS Screen Pop for Incoming Calls
 6. Enable downloading of CCP Logs for Troubleshooting issues

Outreach

Description: Training on the new features of the Enhanced CCP

Migration Impact Description: This will close DDID 2700

Migration Impact

Analysis: N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: 7700

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	4	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	7680	Online :	16	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-229939] One-time Batches to Transition Older Adults (50 or older) from Restricted to Full Scope Medi-Cal

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	22.04.09	Expedite Changes:	No	Estimate:	490
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 21-13	Created:	06/11/2021 02:54 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	MC Full Scope Expansion
Project Phase (SCR):	Production	Approved by Committee:	08/27/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

In Release 22.02, CalHEERS and CalSAWS were updated to grant full scope Medi-Cal for individuals 50 years of age or older, regardless of satisfactory citizenship or immigration status if they meet all other eligibility criteria for the benefit month starting May 2022 with CA-228957 and CalHEERS Change Request CH-159158. This population is referred to as "Older Adult Expansion".

CalSAWS has individuals age 50 or older, still receiving restricted scope Medi-Cal who should be transitioned to full scope Medi-Cal.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sweep Code Short Description>

There is no Batch EDBC Sweep Code for Older Adult Expansion one-time transition batch processing, so CalSAWS will automatically create the journal entry with a missing reason in the Long Description.

Request:

1. Automate the transition of individuals aged 50 years or older, currently receiving restricted scope Medi-Cal to full scope Medi-Cal based on the transition Aid Code Crosswalk provided by DHCS.
2. Add a Batch EDBC Sweep Code so the auto-journal Long Description will display the reason: "Older Adult Expansion".
3. Provide one-time County lists for County Eligibility Workers to follow-up on any individuals who remain in restricted scope Medi-Cal or are discontinued from Medi-Cal after the one-time transition batch processing is complete.

Recommendation:

1. Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified individuals 50 years of age or older who are receiving restricted scope Medi-Cal to transition to full scope Medi-Cal.
2. Add a Batch EDBC Sweep Code to display the Journal Long Description reason: "Older Adult Expansion one-time transition batch".
3. Generate one-time County lists to aid the counties to complete the transition of Older Adult Expansion to full scope Medi-Cal after Batch EDBC completes.

For details on above stated recommendations see attached design document.

Outreach

Description:

List will be posted at following locations:

CalACES Web Portal>System Changes>SCR and SIR Lists>2022>CA-229939

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact Estimate:

Design was approved by Medi-Cal/CMSP Committee on 08/27/2021. CalWIN to inherit changes post migration.
 This is a one-time process.

490

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	282	CalHEERS Test :	128	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	21	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-229573] DDID 2284 FDS CSC: Scheduled Callback**

Team Responsible:	Contact Center	Assignee:	Kevin Hooke	SPG Status:	No
Fix Version/s:	[22.05]	Designer Contact:	Kevin Hooke	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1600
Reporter:	Charles Heo	Regulation Reference:		Created:	06/04/2021 10:08 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:	08/02/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Customers are not able to request a Scheduled Call Back.
Request: Add in the ability for customers to request a scheduled call back through the IVR if they are calling during non-business hours, or during peak call volume times.
Recommendation:

1. Add the Scheduled Call Back functionality into the existing Inbound IVRs.
 - a. Allow customers to choose what time to receive a call back.
 - b. Allow Counties to turn this feature on or off through the Admin Page.

Outreach

Description:
Migration Impact Description: This will implement DDID 2284
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: **1600**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	1600	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



[CA-216769] Reactivate RCA discontinuance sweep

Team Responsible:	Batch Operations	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	New Policy
Minor Version:	21.09.17	Expedite Changes:	Production Deployment	Estimate:	45
Reporter:	Ritu Chinya	Regulation Reference:	ACDWL 05/03/2021	Created:	05/28/2020 04:44 PM
Status:	Design in Progress	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	CIV-107363

Non-Committee Review: Approved by Karen Rapponotti on 3/16/2020

Expedite Approval: Approved by Karen Rapponotti on 3/16/2020

Current Design: Due to the COVID-19 Pandemic, The RCA Discontinuance jobs were deactivated as part of SCR CA-216602

Request: Enable the RCA discontinuance sweep jobs for all CalSAWS and C-IV counties that was disabled due to the Covid-19 pandemic in SCR CA-216602.

- Recommendation:**
1. Enable the below RCA discontinuance sweep jobs that were deactivated due to the Covid-19 pandemic .
 - a. PB00E125 - Find RCA State Discontinuance
 - b. PB00E126 - Find RCA Federal Discontinuance
 - c. PB00E128 - Find RCA Discontinuance
 2. Verify that the existing RCA Discontinuance NOA that generates for when an RCA participant has been in the United States for more than 8 months and has been Discontinued generates appropriately per the reactivated sweep jobs (RC_TN_OVER_EIGHTH_MONTHS_R002, ID: 7469).

Outreach Description:

Migration Impact Description: C-IV SCR CIV-107363 has been documented to implement the same functionality in C-IV

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **45**

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	18
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
N/A, no mention of NOA
After:
CalSAWS: Verify that the existing RCA Discontinuance NOA that generates for when an RCA participant has been in the United States for more than 8 months and has been Discontinued generates appropriately per the reactivated sweep jobs (RC_TN_OVER_EIGHTH_MONTHS_R002, ID: 7469).

CIV: Verify that the general RCA Discontinuance NOAs generate after the sweep jobs are reactivated.

2. Estimate Change: Added Correspondence Hours for Regression Testing.
Before:
Client Correspondence ETC 1: 0
Unallocated Hours: 0
System Test Support ETC 1: 8
After:
Client Correspondence ETC 1: 18
Unallocated Hours: 5
System Test Support ETC 1: 12

3. Release Change:
Before: 21.01 (Minor Release: 21.02.xx)
After: TBD (Minor Release: TBD)

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: N/A
After: N/A

2. Estimate Change:
Before: Batch/Interfaces ETC 1: 5
After: Batch/Interfaces ETC 1: 20

3. Release Change:
Before: TBD
After: 21.07 Minor release 21.09.17

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**



[CA-225346] Training: Update Medi-Cal WBTs for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.09.24	Expedite Changes:	Start Build	Estimate:	240
Reporter:	Cristina Garcia	Regulation Reference:		Created:	02/17/2021 07:14 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on March 22, 2021

Expedite Approval: Approved by Karen Rapponotti on 3/22/2021

Current Design: Medi-Cal WBTs are impacted by system changes implemented with the 21.01 Production release.

Request: Medi-Cal WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation:

- Update the following Medi-Cal WBTs to reflect changes implemented with the App Dev SCR(s) listed:
1. 052-WBT-ELG-Eligibility Medi-Cal-01-A
 - a. CA-217839 (Update CalSAWS branding)
 2. 052-WBT-ELG-Eligibility Medi-Cal-01-B
 - a. CA-217839 (Update CalSAWS branding)
 3. 052-WBT-ELG-Eligibility Medi-Cal-01-C
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-209798 (MAGI Referrals and Determination Changes)
 - c. CA-213876 (Call Log Enhancements)
 4. 052-WBT-ELG-Eligibility Medi-Cal-02-A
 - a. CA-217839 (Update CalSAWS branding)
 5. 052-WBT-ELG-Eligibility Medi-Cal-02-B
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-213876 (Call Log Enhancements)
 6. 052-WBT-ELG-Eligibility Medi-Cal-03
 - a. CA-217839 (Update CalSAWS branding)
 7. 052-WBT-ELG-Eligibility Medi-Cal-04
 - a. CA-217839 (Update CalSAWS branding)
 8. 052-WBT-ELG-Eligibility Medi-Cal-05-A
 - a. CA-217839 (Update CalSAWS branding)
 9. 052-WBT-ELG-Eligibility Medi-Cal-05-B
 - a. CA-217839 (Update CalSAWS branding)
 10. 052-WBT-ELG-Eligibility Medi-Cal-06
 - a. CA-217839 (Update CalSAWS branding)
 - b. CA-213876 (Call Log Enhancements)
 - c. CA-200710 (Rescind and Reapply buttons)
 11. 052-WBT-ELG-Eligibility Medi-Cal-DCFS-07
 - a. CA-217839 (Update CalSAWS branding)

Outreach Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate:	240				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	240
Translation :	0				

Content Revision Status-1: Accepted

- Content Revision Description-1:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: Fix Version 21.03 Minor Version 21.05.21
After: Fix Version 21.06 Minor Version 21.07.23
 4. Funding Source Change:
N/A

Content Revision Status-2: Accepted

- Content Revision Description-2:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24
 4. Funding Source Change:
N/A

Content Revision Status-3: Pending CCB

- Content Revision Description-3:**
1. Recommendation Change:
N/A
 2. Estimate Change:
N/A
 3. Release Change:
Before: Fix Version: 21.07 Minor Version 21.09.24
After: Fix Version: 21.07; Minor Version 21.11.26
 4. Funding Source Change:
N/A

Content Revision Status-4:

- Content Revision Description-4:**
1. Recommendation Change:
Before:
After:



[CA-226573] Cutover Activities for New Central Print Vendor Gainwell

- Resolved: 08/26/2021 03:18 PM

Team Responsible:	Client Correspondence	Assignee:	Rekha Jaguva Rajan	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Phong Xiong	Change Type (SCR):	Operational Enhancement
Minor Version:	21.08.27	Expedite Changes:	Start Build	Estimate:	231
Reporter:	Amy Gill	Regulation Reference:		Created:	03/18/2021 05:58 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 7/29/2021

Current Design: Current central print vendor is Xerox. The new print vendor for CalSAWS will be Gainwell.

Request:
1) Update FTP Print Bundle job with new IP address for Gainwell
2) Update outbound email for print bundle email for Gainwell

Recommendation:

1. Update the following batch jobs with the new print vendor server information.
 - a. Update the following batch jobs:
 - i. PBXXP420
 - ii. PBXXP421
 - iii. PBXXP422
 - iv. PBXXP423
 - v. PBXXP424
 - vi. PBXXP425
 - vii. PBXXP426
 - viii. PBXXP427
 - ix. PBXXP429

Note: 'XX' denotes the county code. The Migration Counties only have the following batch jobs: PBXXP420, PBXXP421, PBXXP424 and PBXXP425.
 - b. Update the following properties for each batch job:
 - i. Hostname: sftp.slhcare.com
 - ii. Port: 12122
 - iii. Username: print_calsaws@global-sftp.calsaws
2. Update the following batch jobs to encrypt the bundles before moving the bundles to the FTP folders:
 - a. PBXXP500
 - b. PBXXP501
 - c. PBXXP502
 - d. PBXXP503
 - e. PBXXP504
 - f. PBXXP505
 - g. PBXXP506
 - h. PBXXP507
 - i. PBXXP509

Note: 'XX' denotes the county code. The Migration Counties only have the following batch jobs: PBXXP500, PBXXP501, PBXXP504 and PBXXP505.
3. Update the property for the PB00P425 batch job to remove Xerox's email address and add Gainwell's email address (CentralPrint@CalSAWS.org).
4. Update the batch property to increase the maximum page limit to 9 physical pages for standard mail envelope.

5. Update the size of blank page being added during bundling from A4 to Letter Size (8.5 * 11).

Outreach

N/A

Description:

Migration Impact

Description:

Per strategic direction for migration (DDID 1040), the CalSAWS Software forms/notices (NOAs) will be modified as necessary to work with the consolidated CalSAWS Imaging Solution, and CalSAWS barcoding requirements. This includes consolidation into one set of print file layouts and print streams to be utilized by print service vendors.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

231

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	22
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	128
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	61
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
N/A

After:

- 6. Remove LA County mail priority 8 jobs from the scheduler.
- 7. Update print bundle stats batch process to account for encrypted bundle names.

Reason: Mail priority 8 was being used for MAGI NOAs. All NOAs are not being bundled with mail priority 1 so priority 8 is no longer required.

2. Estimate Change:

Before:
Batch Operations: 22
Client Correspondence: 128
System Test: 61
Unallocated Hours: 20

After:

Batch Operations: 22
Client Correspondence: 161
System Test: 73
Unallocated Hours: 25

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:

Before:
After:



[CA-227089] Training: Update Resource Databank WBTs for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.09.24	Expedite Changes:	Start Build	Estimate:	180
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/02/2021 02:09 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on May 11, 2021

Expedite Approval: Approved by Karen Rapponotti on 5/12/2021

Current Design: Resource Databank WBTs are impacted by system changes implemented with the 21.01 Production release.

Request: Resource Databank WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation: Update the following Resource Databank WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 130-WBT-RDM-Resource Databank Maintainer-01
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
2. 130-WBT-RDM-Resource Databank Maintainer-02
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 130-WBT-RDM-Resource Databank Maintainer-03
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 130-WBT-RDM-Resource Databank Maintainer-04
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
 - b. CA-200449 (Update Service Detail page to include an “Applied – Provisional Provider” option.)
5. 130-WBT-RDM-Resource Databank Maintainer-05
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
6. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-A
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
 - b. CA-227089 (Continuum of Care Reform updates)
7. 130-WBT-RDM-Resource Databank Maintainer-DCFS-06-B
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
 - b. CA-227089 (Continuum of Care Reform updates)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact:

Estimate: **180**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	180
Tech Arch :	0				
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24
4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Fix Version: 21.07 Minor Version 21.09.24
After: Fix Version: 21.07; Minor Version 21.11.26
4. Funding Source Change:
N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:



[CA-227093] Training: Update Special Investigations WBTs for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.09.24	Expedite Changes:	Start Build	Estimate:	140
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/02/2021 02:55 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on May 11, 2021

Expedite Approval: Approved by Karen Rapponotti on 5/12/2021

Current Design: Special Investigations WBTs are impacted by system changes implemented with the 21.01 Production release.

Request: Special Investigations WBTs need to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation: Update the following Special Investigations WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 160-WBT-SPA-Special Investigations-01
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
2. 160-WBT-SPA-Special Investigations-02
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 160-WBT-SPA-Special Investigations-03
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 160-WBT-SPA-Special Investigations-04
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
5. 160-WBT-SPA-Special Investigations-05
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
 - b. CA-206874 (Add Discrepancy Type to Investigation Result Detail page)
6. 160-WBT-SPA-Special Investigations-06
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
7. 162-WBT-SPB-Special Investigations Supervisor
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

Outreach Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact: Estimate: **140**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	140
Tech Arch :	0				
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.24
4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Fix Version: 21.07 Minor Version 21.09.24
After: Fix Version: 21.07; Minor Version 21.11.26
4. Funding Source Change:
N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:



[CA-227097] Training: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	John Depauw	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.09.22	Expedite Changes:	Start Build	Estimate:	40
Reporter:	Cristina Garcia	Regulation Reference:		Created:	04/02/2021 03:40 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Ana Cruz on May 11, 2021

Expedite Approval: Approved by Karen Rapponotti on 5/12/2021

Current Design: 056-WBT-ELJ-Eligibility Kin-GAP-02 is impacted by system changes implemented with the 21.01 Production release.

Request: 056-WBT-ELJ-Eligibility Kin-GAP-02 needs to be updated to reflect system changes implemented with the 21.01 Production release.

Recommendation: Update 056-WBT-ELJ-Eligibility Kin-GAP-02 to reflect changes implemented with the App Dev SCR(s) listed:
 CA-207165 (Manual EDBC updates)
 CA-217839 (CalSAWS Rebranding - Logos, Text and TTS)
 CA-200366 (Continuum of Care Reform updates)

Outreach

Description:

Migration Impact

Description:

Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative

Procedure

Description:

N/A

Operational Impact:

Estimate:

40

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: Fix Version 21.06 Minor Version 21.07.23
After: Fix Version 21.07 Minor Version 21.09.22

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: Fix Version 21.07 Minor Version 21.09.22
After: Fix Version 21.07 Minor Version 21.11.26

4. Funding Source Change:
N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-228633] Training: Update DCFS Fiscal WBTs for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.09.22	Expedite Changes:	No	Estimate:	40
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/11/2021 11:37 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: DCFS Fiscal WBTs are impacted by system changes implemented with the 20.05 Production release.

Request: DCFS Fiscal WBTs need to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation: Update the following DCFS Fiscal WBTs to reflect changes implemented with the App Dev SCR(s) listed:

1. 084-WBT-FSC-Fiscal-DCFS-01:
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
 - b. CA-200366 (Foster Care related changes)
2. 084-WBT-FSC-Fiscal-DCFS-02:
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
3. 084-WBT-FSC-Fiscal-DCFS-03:
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)
4. 084-WBT-FSC-Fiscal-DCFS-04:
 - a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	40
Translation :	0				

Content Revision Status-1: Accepted

**Content Revision
Description-1:**

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Minor Version: 21.09.24
After: Minor Version 21.09.22
4. Funding Source Change:
N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Fix Version: 21.07 Minor Version 21.09.22
After: Fix Version: 21.07; Minor Version 21.11.26
4. Funding Source Change:
N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-228636] Training: Update 090-WBT-HEA-Hearings-01 for 21.01 App Dev Changes

Team Responsible:	Training	Assignee:	Luis Alvarado	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Luis Alvarado	Change Type (SCR):	Enhancement
Minor Version:	21.09.22	Expedite Changes:	No	Estimate:	10
Reporter:	Cristina Garcia	Regulation Reference:		Created:	05/11/2021 11:49 AM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Ana Cruz	Training Impacted:	[CFP/WBT]	Funding Source:	LRS M&E
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Training]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: 090-WBT-HEA-Hearings-01 is impacted by system changes implemented with the 20.05 Production release.

Request: 090-WBT-HEA-Hearings-01 needs to be updated to reflect system changes implemented with the 20.05 Production release.

Recommendation: Update 090-WBT-HEA-Hearings-01 to reflect changes implemented with the App Dev SCR(s) listed:
a. CA-217839 (CalSAWS Rebranding - Logo, Text and TTS)

Outreach

Description:

Migration Impact Description: Updates to the existing LRS Web Based Training materials to support C-IV migration for CalSAWS are not in scope.

Migration Impact

Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	10
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: Minor Version: 21.09.24
After: Minor Version 21.09.22

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: Fix Version: 21.07 Minor Version 21.09.22
After: Fix Version: 21.07; Minor Version 21.11.26

4. Funding Source Change:
N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-229283] Child Care Portal - Update Report Lambda to leverage C-IV Flag

- Resolved: 08/19/2021 08:40 AM

Team Responsible:	Tech Arch	Assignee:	Pallavi Singh	SPG Status:	Select a value
Fix Version/s:	[21.07]	Designer Contact:	Alan Huang	Change Type (SCR):	Operational Enhancement
Minor Version:	21.08.19	Expedite Changes:	No	Estimate:	190
Reporter:	Sumeet Patil	Regulation Reference:		Created:	05/28/2021 06:53 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	2021-07-12 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: Approved by Laura C. on 7/12/21

Expedite Approval: Current Design: Child Care Portal supports both LRS and C-IV counties. For requests tied to C-IV counties the application pulls data from C-IV System.

Request: With migration of C-IV counties, the Child Care Portal should no longer pull data from C-IV system. The data for C-IV counties should get populated from CalSAWS system.

Recommendation:
1. Update serverless lambda functions in Child Care Portal application to leverage C-IV flag.
2. Based on the flag setting the lambda should pull data from C-IV system or CalSAWS system.

Outreach

Description: Update is in preparation for cutover activities in the Child Care Administrator Portal.

Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: **190**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	30	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	140	Tech Ops :	20	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: NA
After: NA

2. Estimate Change:
Before: NA
After: NA

- 3. Release Change:
Before: NA
After: NA

- 4. Funding Source Change:
Before: CalSAWS DD&I
After: Premise
 Funding Source ID: Child Care Provider Portal

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

- 1. Recommendation Change:
Before:
After:

- 2. Estimate Change:
Before:
After:

- 3. Release Change:
Before:
After:

- 4. Funding Source Change:
Before:
After:



[CA-229914] Update Batch Scheduling C-IV Batch Jobs turned off due to PHE

Team Responsible:	Batch/Interfaces	Assignee:	Eric Delaney	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.25	Expedite Changes:	No	Estimate:	15
Reporter:	Amy Gill	Regulation Reference:		Created:	06/11/2021 08:39 AM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: Batch jobs for the C-IV Counties have been migrated to CalSAWS and enabled in anticipation of C-IV Migration. Some batch jobs are currently turned off in C-IV due to the Public Health Emergency (PHE).
Request: Update Batch Scheduling for C-IV counties for Batch jobs that should be turned off due to PHE.
Recommendation: 1) Ensure that the following batch jobs are not scheduled in Production after migration until further notice: CMSP Disc Sweep

Outreach

Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 15

Automated Test :	0	Batch/Interfaces :	5	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change:
Before: CalSAWS DD&I
After: LRS M&E

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-49398] Customer Reporting List page: Display by Name drop-down box

Team Responsible:	Online	Assignee:	Sam Le	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	128
Reporter:	Matthew Lower	Regulation Reference:		Created:	01/19/2018 11:47 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:	2021-05-04 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, the Customer Reporting List page displays the following information: report type, submit month, program, status and status date. The page also allows workers to filter by the report type and date range that they would like to view. However, it does not provide the participant name that the report was sent to or the ability to sort by type and program.

Request:

Add a new filter and column to the Customer Reporting List page to allow workers the ability to determine who the report was for and add the ability to sort by type and program.

Recommendation:

1. Create a new filter on the Customer Reporting List page that list all the participants name that's associated to a case.
2. Create a new column on the Customer Reporting List page that display the name of the participant that the report was for.
3. Add sorting capability for the Type and Program column.

Outreach

Description:

Migration Impact

The C-IV counties will be adopting this functionality as part of migration.

Description:

Migration Impact

Analysis:

Alternative

None at this time. Users will not be able to filter by Name, until this change is in place.

Procedure

Description:

Operational Impact:

Estimate: 128

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	84	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	34
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Removed from the design document references to adding sorting capability to the Type and Program column. Please refer to CA-49398 Customer Reporting List Page Display by Name drop down box Content Revision.docx for more details.

2. Current Design:

Before: Currently, the Customer Reporting List page displays the following information: report type, submit month, program, status and status date. The page also allows workers to filter by the report type and date range that they would like to view. However, it does not provide the participant name that the report was sent to or the ability to sort by type and program.

After: Currently, the Customer Reporting List page displays the following information: report type, submit month, program, status and status date. The page also allows workers to filter by the report type and date range that they would like to view. However, it does not provide the participant name that the report was sent to.

3. Request:

Before: Add a new filter and column to the Customer Reporting List page to allow workers the ability to determine who the report was for and add the ability to sort by type and program.

After: Add a new filter and column to the Customer Reporting List page to allow workers the ability to determine who the report was for.

4. Recommendation:

Before: 1. Create a new filter on the Customer Reporting List page that list all the participants name that's associated to a case.

2. Create a new column on the Customer Reporting List page that display the name of the participant that the report was for.

3. Add sorting capability for the Type and Program column.

After:

1. Create a new filter on the Customer Reporting List page that list all the participants name that's associated to a case.

2. Create a new column on the Customer Reporting List page that display the name of the participant that the report was for.

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-53607] Update 'Cal-Learn \$100 Sanction' Reason and replace TEMP CL 1 Spanish

Team Responsible:	Client Correspondence	Assignee:	Sreekanth Kalvoju	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	387
Reporter:	Lien Phan	Regulation Reference:	42-769.2.22	Created:	01/19/2018 11:46 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2021-06-30 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J.Rapponotti on 7/13/2021

Current Design:

When Cal-Learn (CL) participants do not make adequate progress on their report card or do not turn in a report card, a sanction is applied to their cash aid. A corresponding CalWORKs Change notice of action (NOA) is generated to inform the participant of the sanction amount and the sanction reason.

Currently when the CalSAWS rules apply a \$50 sanction (MPP Section 42-766.642) to a participant's cash aid, it does not apportion the sanction equally over two consecutive months as per MPP Section 42-769.2.22. The corresponding NOA is not generating verbiage for scenarios of \$50 penalties nor for a participant not turning in their report card. Additionally, the System is storing a TEMP CL 1 Spanish version (obsoleted since 04/2013 per ACL 12-60), instead of the latest CL 1 Spanish version.

Request:

- Split the \$50 Cal-Learn sanction to be applied across 2 consecutive months as per MPP Section 42-769.2.22.
- Update the corresponding CalWORKs Change NOA to generate the appropriate information when a Cal-Learn participant receives a \$100 sanction.
- Update the System to generate the correct CL 1 in Spanish.

Recommendation:

1. Update Fiscal rules to split the \$50 Cal-Learn sanction to be applied as \$25 penalties for 2 consecutive benefit months.
2. Update the existing CalWORKs Change NOA to populate the appropriate Cal-Learn penalty amounts and penalty reasons, with an updated 'Cal-Learn \$100 Sanction' NOA reason fragment (verbiage from M42-769A).
3. Replace the System's TEMP CL 1 form in Spanish with the State's latest CL 1 (04/99) form in Spanish.

Note: CL changes for \$50 sanction, other scenarios (besides typical \$100 sanction scenarios) will be planned for CA-228897.

Outreach

Description:

Migration Impact

SCR changes will be implemented in CalSAWS for all counties.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 387

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	120
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	132	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	100
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
 Before: Section 2.2.4.2
 After: Removed Section 2.2.4.2

2. Estimate Change:
 N/A

3. Release Change:
 N/A

4. Funding Source Change:
 N/A

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-214764] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	630
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Activity Agreements (DDID 2341 CA-214744)
- Barriers (DDID 2343 CA-214746)
- Case (DDID 2297 CA-214740)
- EBT (DDID 2344 CA-214747)
- Reception Log (DDID 2351 CA-214754)
- Time Limits (DDID 2353 CA-214756)
- Verifications (DDID 2354 CA-214757)
- Work Registration (DDID 2355 CA-214758)
- Worker Info (DDID 2356 CA-214759)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate: 630

Automated Test :	630	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				
Content Revision Status-1:	Pending CCB				
Content Revision Description-1:	<ol style="list-style-type: none"> 1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 21.11 After: RWR 4. Funding Source Change: N/A 				
Content Revision Status-2:					
Content Revision Description-2:					
Content Revision Status-3:					
Content Revision Description-3:					
Content Revision Status-4:					
Content Revision Description-4:					

 **[CA-214923] DDID 2389 FDS: Task Mgt - Task Re-Open**

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	164
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The CalSAWS System allows workers to view, edit and work Tasks within the Task Pop-Up and Worklist pages. Once a task reaches an end state (Completed, Expired, or Void), the Task status cannot be changed.
Request: Modify the CalSAWS System to allow Tasks that have reached a Completed, Expired or Void status to be re-opened.
Recommendation:

1. Update the following pages to allow a Task to be re-opened:
 - a. Worklist: Task Detail
 - b. Worklist PR RE: Task Detail
 - c. Task Pop-Up: Task Search
 - d. Task Pop-Up: Task Detail

Outreach

Description:
Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact Estimate: **164**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	126	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	38
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1: Release:
 Before: 22.01
 After: 21.11

**Content Revision
Status-2:**

Pending CCB

**Content Revision
Description-2:**

1. Recommendation Change:
A typo has been corrected in the design document. See highlighted yellow sections in the attached content revision 2 design document.
2. Estimate Change: N/A
3. Release Change: N/A
4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-217869] Modify LRS lobby applications to work with the new Self-Service Portal

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	21.11.21	Expedite Changes:	Start Build	Estimate:	3398
Reporter:	Amy Gill	Regulation Reference:		Created:	07/13/2020 11:51 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Erick Arreola 6/17/21

Expedite Approval: Karen J. Rapponotti

Current Design: The CalSAWS Self Service Kiosk application is currently only available to Los Angeles County and the application is incorporated with Los Angeles County specific graphics and logos. Secondly, customers who are using the CalSAWS Self Service Kiosk application will first need to Log-in and this process is dependent on the YBN application. Lastly, when customers are submitting documents through the CalSAWS Self Service Kiosk application, documents are being sent to EDMS (Electronic Document Management System). As part of CA-207252 the Lobby Check-In application was updated to support all 58 counties and majority of the application dependency to YBN was removed. However, the ability to search for an individual using the customer YBN User Name (LA offices only) and IVR/Customer ID remained along with the ability to Check-In a customer by searching for the customer YBN Appt Number.

Request: Remove all dependency from YBN application for both the CalSAWS Self Service Kiosk and the CalSAWS Lobby Check-In application. Update the CalSAWS Self Service Kiosk application to with the ability to upload documents to the new CalSAWS Imaging System (Hyland).

- Recommendation:**
1. Update the CalSAWS Self Service Kiosk application's look and feel to no longer be county specific.
 2. Upgrade the CalSAWS Self Service Kiosk application with new webservices that will communicate to CalSAWS without going through YBN.
 3. Upgrade the CalSAWS Self Service Kiosk application with new webservices to communicate to Hyland Imaging system.
 4. Update both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application to use customer's BenefitsCal credential instead of the customers YBN credential in order to pull up customers information.
 5. Remove from both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application the option to pull up customers information using YBN specific credentials (Customer ID/IVR and YBN Username Customer).
 6. Remove the option to Check-In a customer by using the YBN Appt Number from the CalSAWS Lobby Check-In application.
 7. Update the Purpose of Visit options on the CalSAWS Lobby Check-In application.
 8. Port over the existing web services that are used for the CalSAWS Self Service Kiosk Application to the Lobby Springboot App.
 9. Create new web services for the CalSAWS Lobby Check-In and CalSAWS Self Service Kiosk application in order to pull Case information by using participants BenefitsCal User Name.

Outreach Description: A CIT will need to be drafted for Los Angeles county informing them of the differences authenticating with BenefitsCal once YBN is removed.

Migration Impact Description: Both the Devices are only used by LA county currently.

Migration Impact Analysis: None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

Alternative Procedure Description: Operational Impact: Estimate: **3398**

Automated Test :	0	Batch/Interfaces :	1308	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	18
IVR/CC :	0	Online :	862	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	816
Tech Arch :	84	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Accepted

Content Revision Description-1:

Two additional assumptions were added to the design document along with updates to Section 2.1.3 on how the connection to the Forgerock will be done through an SDK. An additional new web service requirement was added to Section 2.3.2 and request and response parameter was updated for multiple web services in Section 2.4.2. Updated the mock up Figure 2.1.5 to display the format for the Medical Card BIC to just 01234567A. Remove '12345' from the new format to be display for the Medi-Cal BIC Card option (format will just be 01234567A). Please see CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision.docx for more details

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
N/A
4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Designed Document was updated to Remove #9 from section 2.4.2. On Section 2.3.2 #2, #3 and #5 that those parameters will be sent to CalSAWS as is. Updated Benefitscal.org reference to Benefitscal.com based on the latest information (section 2.2.3 #5). The CalSAWS Lobby Check-In was removed from assumption #6 and error message to be displayed on the screen was updated on Section 2.4.2 #8. ER011 was added to be display as part of the error message for Section 2.3.2#3.c.ii and Figure 2.2.9 was updated to match the change as well. Please refer to CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision 2.docx for more details.
2. Recommendation Change: N/A
3. Estimate Change: N/A
4. Release Change: N/A
5. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-227852] Update Reception Log to communicate to LMRS for SFV office

Team Responsible:	Online	Assignee:	Alexia England	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	423
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	04/21/2021 06:20 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Erick Arreola 7/12/21

Expedite Approval: 7/20/2021 Karen Rapponotti

Current Design: With the implementation of CA 207252 the Check-In functionality for the CalSAWS Lobby Check-In and the CalSAWS Self Service Kiosk was moved from YBN (Your Benefits Now) application to the Lobby Springboot application. As part of this change, the logic to generate Check-In number was moved from YBN to CalSAWS. With this change, Check-In information are no longer communicated back to the 011 East Valley (San Fernando Valley) office's Lobby Management Reservation System (LMRS) when its initiated through the Reception Log.

Request: Update CalSAWS to send Check-In information to LMRS, when a participant is Check-In directly through Reception Log for the 011 East Valley (SFV) office.

- Recommendation:**
1. Update Reception Log to call the new REST webservice when a new Reception Log Visit Detail record is created for the 011 East Valley (SFV) office.
 2. Create a new REST webservice that will send Check-In information to LMRS application. will be invoked when a new Reception Log Visit Detail record is created and the Office information is equal to 011 East Valley.

Outreach

Description:

Migration Impact

Description:

This functionality applies only to L.A. County (specifically for the SFV office only (011 East Valley) and does not impact the other counities.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Workers will need to check in the participants from the Self Service Kiosk or the Lobby Check In if check in information is to be display in LMRS. If check in is initiated through reception log, check in information will not display in LMRS until this SCR go into production

Operational Impact:

Estimate: 423

Automated Test :	0	Batch/Interfaces :	208	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	66	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	109
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Added an assumption to Section 1.4 that the East Valley office already defined the Prefix to be used for each visit purpose value. Update to the Section 2.2.2 to include more details on the request parameter that is needed for LMRS. Please refer to CA 227852 Update Reception Log to communicate to LMRS for SFV office Content Revision.docx for details.
2. Recommendation Change: N/A
3. Estimate Change: N/A
4. Release Change: N/A
5. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-228699] DDID 2716, 2717, 2219 FDS CSC: Outbound IVR 58 County Batch Enhancement

Team Responsible:	Batch/Interfaces	Assignee:	Suzanne Emerson	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	936
Reporter:	Matthew Lower	Regulation Reference:		Created:	05/12/2021 02:39 PM
Status:	System Test	Impact Analysis:	[Batch Performance]	Outreach Required:	No
Policy/Design Consortium Contact:	Darcy Alexander	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Darcy Alexander 7-9-2021 SCR Approved 8-20-2021 Content Revision Approved Darcy Alexander

Expedite Approval: Current Design:

The CalSAWS Outbound IVR Appointment Reminder and Outbound IVR Missing Document Reminder are C-IV functionalities migrated to CalSAWS with SCR CA-207026. The batch jobs associated to this data transfer for the 'Missing Balderas Reminder Outbound campaigns' (POxxM304), 'Missing SAR7 Reminder Outbound campaigns' (POxxM302) and 'Appointment Reminder IVR Outbound' (POxxM300) were migrated and are configured to run for the C-IV Counties. These jobs process the Outbound Campaign CSV file for all C-IV counties.

Request: Update Outbound IVR Campaigns to include additional changes to support all 58 counties according to the requirements gathered during the Contact Center Functional Design Sessions. Update Outbound and Inbound jobs to read new CSV files.

- Recommendation:**
1. Update the existing Outbound IVR batch jobs, POxxM300, POxxM302 and POxxM304 to support 58 Counties.
 2. Update Outbound Campaign jobs to deliver CSV files to new S3 Bucket location.
 3. Update Inbound FTP job to copy from new IVR S3 Bucket locations.
 4. Update the Contact Detail page to enable the 'IVR Consent' dropdown for all 58 Counties. This change will allow individuals to Opt-In and Opt-Out for the IVR Outbound Call/reminder at the case level.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 936

Automated Test :	0	Batch/Interfaces :	206	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	118	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	173	Online :	44	Performance :	0
Release Communication Support :	39	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	179
Tech Arch :	140	Tech Ops :	0	Training :	0

Translation :

0

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:

2.2.2 Description of Changes

Before: 5. Replicate Inbound FTP Batch Job, PI00M360, as: PI00M361, PI00M362, PI00M363, PI00M364, PI00M365

After: 5. Replicate Inbound FTP Batch Job, PI00M360, as: PI00M361

2.2.3 Execution Frequency

Before: Schedule PI00M361 – PI00M365 to run daily.

After: Schedule PI00M361 to run daily.

2.2.4 Key Scheduling Dependencies

Before: Predecessors for PI00M300: PI00M360 – PI00M365

After: Predecessors for PI00M300: PI00M360 and PI00M361

2. Estimate Change: N/A

Before: N/A

After: N/A

3. Release Change: N/A

Before: N/A

After: N/A

4. Funding Source Change: N/A

Before: N/A

After: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:



[CA-230063] [Analytics] Release I Reports Re-Platform

Team Responsible:	Analytics	Assignee:	Sonu Kumar Singh	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.10.27	Expedite Changes:	No	Estimate:	10000
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	06/16/2021 09:30 AM
Status:	Ready for Committee	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval:

Current Design:

The Following Reports Links Point to OBIEE when Generated:

1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report
 CalFresh Quality Assurance Report
 CalHEERS Horizontal Integration Detail Report with MC
 Cal-Learn Caseload Activity Report
 Cal-Learn Caseload Characteristics Report
 Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
 CalWORKs and CalFresh Redetermination or Recertification Appointment Report
 CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
 CalWORKs/RCA Adults 16 Years and Over Report
 CAPI Cases Receiving GR Benefits Report
 Cash and CalFresh EBT Account Activity Report
 Cash Benefit Recovery Activity Report
 CCSAS Download Report- All Distributions
 Child Care Requests
 Child Support Cooperation Report
 Claim Grand Totals Detail Report
 Claim Grand Totals Summary Report
 Community Treatment Facility Report
 Controls Unreceived Voucher Report
 Cumulative ELP Authorizations Report
 DCFS MEDS Journal Detail Exception Report
 DCFS Outstanding Overpayments Report
 DCFS Overpayment Distribution Monthly Report
 DCFS Overpayment Identified Monthly Report
 DCFS Skipped Issuance Report
 DCFS Suspended Vendor Daily Report
 DPSS End of Day Cash Receipt Report
 DPSS Summary Cash Receipts Report
 Duplicate Persons Report

E2LITE Audit Report
 EBT Out of County State Transactions Report
 EBT Replacements Report
 eCAPS Cancellations Report
 eCAPS JVASD Transactions Monthly Report
 eCaps Trust Fund Cash Collection Activity Report
 eCAPS Vendor Customer Modification Report
 E-HIT Exception Report Error Message Received from CalHEERS
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
 E-HIT Exception Report No Response from CalHEERS
 Excess Recoupment Monthly Activity Report
 Excess Recoupment with Transactions Detail Report
 Foster Care Intake Report
 GAIN Provider Invoice Reconciliation Report
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report
 HMIS Exception Report
 JVV Month-End Details Report
 JVV Monthly Details Report
 Kin-GAP Intake Report
 Kin-GAP Redetermination Report
 Meals and Lodging Vendor Report
 MEDS Critical ZZZ Alerts 3 Months Report
 MTFC-ITFC Payment Report
 National Voter Registration Act Report
 Non-Relative Legal Guardian Unduplicated Child Count Report
 Out of State Facility Report
 Retroactive Aid Code Adjustment Detail Report
 RS 50
 SB75 Exception Report
 Stage 1 Child Care Daily Interface Payment and Exception Report
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report

Request:

The following Reports links on the Landing Page should be updated to go to QLIK:
 1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report
 CalFresh Quality Assurance Report
 CalHEERS Horizontal Integration Detail Report with MC
 Cal-Learn Caseload Activity Report
 Cal-Learn Caseload Characteristics Report
 Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
 CalWORKs and CalFresh Redetermination or Recertification Appointment Report
 CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
 CalWORKs/RCA Adults 16 Years and Over Report
 CAPI Cases Receiving GR Benefits Report
 Cash and CalFresh EBT Account Activity Report
 Cash Benefit Recovery Activity Report
 CCSAS Download Report- All Distributions
 Child Care Requests
 Child Support Cooperation Report

Claim Grand Totals Detail Report
 Claim Grand Totals Summary Report
 Community Treatment Facility Report
 Controls Unreceived Voucher Report
 Cumulative ELP Authorizations Report
 DCFS MEDS Journal Detail Exception Report
 DCFS Outstanding Overpayments Report
 DCFS Overpayment Distribution Monthly Report
 DCFS Overpayment Identified Monthly Report
 DCFS Skipped Issuance Report
 DCFS Suspended Vendor Daily Report
 DPSS End of Day Cash Receipt Report
 DPSS Summary Cash Receipts Report
 Duplicate Persons Report
 E2LITE Audit Report
 EBT Out of County State Transactions Report
 EBT Replacements Report
 eCAPS Cancellations Report
 eCAPS JVASD Transactions Monthly Report
 eCaps Trust Fund Cash Collection Activity Report
 eCAPS Vendor Customer Modification Report
 E-HIT Exception Report Error Message Received from CalHEERS
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
 E-HIT Exception Report No Response from CalHEERS
 Excess Recoupment Monthly Activity Report
 Excess Recoupment with Transactions Detail Report
 Foster Care Intake Report
 GAIN Provider Invoice Reconciliation Report
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report
 HMIS Exception Report
 JVW Month-End Details Report
 JVW Monthly Details Report
 Kin-GAP Intake Report
 Kin-GAP Redetermination Report
 Meals and Lodging Vendor Report
 MEDS Critical ZZZ Alerts 3 Months Report
 MTFC-ITFC Payment Report
 National Voter Registration Act Report
 Non-Relative Legal Guardian Unduplicated Child Count Report
 Out of State Facility Report
 Retroactive Aid Code Adjustment Detail Report
 RS 50
 SB75 Exception Report
 Stage 1 Child Care Daily Interface Payment and Exception Report
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report

Recommendation:

The following Reports links on the Landing Page should be updated to go to QLIK:
 1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report

CalFresh Quality Assurance Report
CalHEERS Horizontal Integration Detail Report with MC
Cal-Learn Caseload Activity Report
Cal-Learn Caseload Characteristics Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
CalWORKs and CalFresh Redetermination or Recertification Appointment Report
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
CalWORKs/RCA Adults 16 Years and Over Report
CAPI Cases Receiving GR Benefits Report
Cash and CalFresh EBT Account Activity Report
Cash Benefit Recovery Activity Report
CCSAS Download Report- All Distributions
Child Care Requests
Child Support Cooperation Report
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Cumulative ELP Authorizations Report
DCFS MEDS Journal Detail Exception Report
DCFS Outstanding Overpayments Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DPSS End of Day Cash Receipt Report
DPSS Summary Cash Receipts Report
Duplicate Persons Report
E2LITE Audit Report
EBT Out of County State Transactions Report
EBT Replacements Report
eCAPS Cancellations Report
eCAPS JVASD Transactions Monthly Report
eCaps Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
E-HIT Exception Report Error Message Received from CalHEERS
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
E-HIT Exception Report No Response from CalHEERS
Excess Recoupment Monthly Activity Report
Excess Recoupment with Transactions Detail Report
Foster Care Intake Report
GAIN Provider Invoice Reconciliation Report
GR Individuals who are Greater than 64 Years and 10 Months Detail Report
HMIS Exception Report
JVW Month-End Details Report
JVW Monthly Details Report
Kin-GAP Intake Report
Kin-GAP Redetermination Report
Meals and Lodging Vendor Report
MEDS Critical ZZZ Alerts 3 Months Report
MTFC-ITFC Payment Report
National Voter Registration Act Report
Non-Relative Legal Guardian Unduplicated Child Count Report
Out of State Facility Report
Retroactive Aid Code Adjustment Detail Report
RS 50
SB75 Exception Report
Stage 1 Child Care Daily Interface Payment and Exception Report
TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
Vendor Payment Report
WTW and REP Caseload Activity Report
WTW Plan Report

WTW/REP 30 Day Delinquent Report

This is the SCR for the Soft Launch only:

- The links are only available to County validation testers, and are not available to all County users
- County validation testers will go to the Qlik Sense Hub (Newstand)

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 10000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before: 22.01
After: 21.07 (Soft Launch will be on 21.10.27)
4. Funding Source Change:
Before:
After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:



[CA-214765] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	94
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

Person - MDM (DDID 2298 CA-214741)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate:

94

Automated Test :	94	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1:

Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 22.01
After: RWR

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-216587] [Analytics] Release I OBIEE Dashboards Re-Platform

Team Responsible:	Analytics	Assignee:	Stephen Hilliard	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Amanda Batt	Change Type (SCR):	Enhancement
Minor Version:	21.10.29	Expedite Changes:	No	Estimate:	10000
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	05/22/2020 08:57 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Lobby Management, Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval: Statistical Report Dashboard is currently pulling the information from OBIEE.

Current Design: Statistical Report Dashboard will pull the information from Qlik.

Request: Statistical Report Dashboard will pull the information from Qlik.

Recommendation: It is recommended that the dashboard pull the information from Qlik. This is the SCR for the Soft Launch only.

Outreach Description: These are the following OBIEE Dashboards that are in this Soft-Launch Release I for the Business Intelligence Area is "Statistical Summary Analysis":

- 1 - Active Caseload
 - All Active, Cases, Persons, and Expenditures
 - Cash Programs - Cases Active by Office
 - Cash Programs - Persons Active by Office
 - Supplemental Programs - Cases Active by Office
 - Supplemental Programs - Persons Active by Office
- 2 - Application Processing:
 - Application Processing Summary
 - CalFresh Application Processing by Office
 - CalWORKs Application Processing by Office
 - General Relied Application Processing by Office
 - Medi-Cal Application Processing by Office
 - Refugee Application Processing by Office
- 3 - Graphs
 - Persons Active
- 4 - Medi-Cal Renewal
 - E-Hit Summary
- 5 - Pending Applications
 - Pending Applications
- 6 - Performance Measures
 - DPSS Division / Office View
 - DPSS Performance Measures Dashboard
- 7 - Caseload Characteristics
 - DPSS Caseload Characteristics by Age and Gender
 - DPSS Caseload Characteristics by Assembly District
 - DPSS Caseload Characteristics by Citizenship, Ethnicity, and Language
 - DPSS Caseload Characteristics by City
 - DPSS Caseload Characteristics by Congressional District
 - DPSS Caseload Characteristics by District Office
 - DPSS Caseload Characteristics by Service Planning Area
 - DPSS Caseload Characteristics by State Senate District
 - DPSS Caseload Characteristics by Supervisorial District

-DPSS Caseload Characteristics by Zip Code

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

10000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before: 22.01
After: 21.07 (Soft Launch will be on 21.10.27)
4. Funding Source Change:
Before:
After:

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before:
After:
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:
Before:

End Content Revisions