

CalSAWS CCB Agenda

| | |
|-----------------|---|
| DATE | 09/02/2021 |
| TIME | 1:30 PM |
| LOCATION | Teams Virtual Meeting |
| SUBJECT | Change Control Board Meeting |
| INVITEES | Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management |

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|------------------|-------|----------------|-----------------------|------------------|
| 21.06 | CIV-104869 | CA-219973 | Operational: Tumbleweed Certificate for WIS Interface Files - 2021 | Tech Ops | 2 | C-IV M&O | Production Deployment | 21.08.12 |
| 21.06 | CIV-108000 | CA-220108 | ACIN I-XX-21 - FFY 2022 CalFresh COLA; ACL 21-87 Update CalWORKs (CW) MAP for 2021-2022 | Eligibility | 209 | C-IV M&O | Production Deployment | 21.09.09 |
| 21.06 | CIV-108001 | CA-220109 | ACIN I-XX-21- FFY 2022 CalFresh COLA; ACL 21-87 CW MAP - Run Batch EDBC | Eligibility | 336 | C-IV M&O | Production Deployment | 21.09.11 |
| 21.06 | CIV-108992 | CA-228376 | ACL 21-65: Pandemic Emergency Assistance Fund (PEAF) payments | Fiscal | 256 | C-IV M&O | No | 21.07.10 |
| 21.06 | CIV-109078 | | C4Yourself: Decommission C4Y mobile app | Tech Arch | 150 | C-IV M&O | Production Deployment | 21.08.19 |
| 21.06 | CIV-109238 | CA-230979 | ACL 21-XX Update SNB/TNB Benefit Tables | Eligibility | 49 | C-IV M&O | Production Deployment | 21.09.09 |
| 21.06 | CIV-109275 | | DCR Prep Additional C-IV Legacy Documents for Hyland processing in CalSAWS | Online | 68 | C-IV M&O | Start Build | 21.09.16 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|------------------|-------|----------------|-----------------------|------------------|
| 21.06 | CIV-109323 | | Updated List of Persons with Duplicate Aid - Non-MC | Eligibility | 8 | C-IV M&O | Production Deployment | 21.08.24 |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|------------|-----------|---|------------------|-------|----------------|-----------------------|------------------|
| RWR | CIV-109081 | CA-225651 | Design and build OCAT health check API | Tech Arch | 40 | C-IV M&O | No | |
| 21.06 | CIV-109171 | CA-230632 | Update PEAFF Payments to Customer Non-Benefit | Fiscal | 130 | C-IV M&O | Production Deployment | 21.08.27 |

2. LRS SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|--|------------------|-------|----------------|-----------------------|------------------|
| 21.06 | CA-228376 | CIV-108992 | ACL 21-65: Pandemic Emergency Assistance Fund (PEAF) payments | Fiscal | 258 | LRS M&E | No | 21.07.10 |
| 21.07 | CA-219973 | CIV-104869 | Update Tumbleweed Certificate for WIS Interface Files - 2021 | Tech Ops | 2 | LRS M&E | Production Deployment | 21.08.12 |
| 21.07 | CA-220108 | CIV-108000 | ACIN I-XX-21 - FFY 2022 CalFresh COLA; ACL 21-87 Update CalWORKs (CW) MAP for 2021-2022 | Eligibility | 274 | LRS M&E | Production Deployment | 21.09.09 |
| 21.07 | CA-220109 | CIV-108001 | ACIN I-XX-21- FFY 2022 CalFresh COLA; ACL 21-87 CW MAP - Run Batch EDBC | Eligibility | 373 | LRS M&E | Production Deployment | 21.09.11 |
| 21.07 | CA-226405 | | Decrease the automated RD/RC Appointment Duration | Batch/Interfaces | 30 | LRS M&E | No | 21.08.27 |
| 21.07 | CA-227186 | | Event Streaming: Enabling Event Streaming implementation for MEDS EW20 Transactions | Batch/Interfaces | 15 | CalSAWS DD&I | Production Deployment | 21.08.12 |
| 21.07 | CA-227188 | | Event Streaming: Enabling Event Streaming implementation for MEDS EW40 Transactions | Batch/Interfaces | 15 | CalSAWS DD&I | Production Deployment | 21.08.12 |
| 21.07 | CA-230151 | | MB 21-09 Revise Child Care State Median Income (SMI) Ceilings for Fiscal Year (FY) 2021-22 | Online | 42 | LRS M&E | Start Build | 21.10.21 |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|--------------------------------------|--|------------------|-------|----------------|-----------------------|------------------|
| 21.07 | CA-230686 | | Adding Four BenefitsCal Report Links to CalSAWS | Reports | 252 | LRS M&E | Start Build | 21.09.08 |
| 21.07 | CA-230979 | CIV-109238 | ACL 21-XX Update SNB/TNB Benefit Tables | Eligibility | 46 | LRS M&E | Production Deployment | 21.09.09 |
| 21.07 | CA-231036 | | Migration Merge LRS and C-IV IEV 417 Files | Batch/Interfaces | 78 | LRS M&E | Start Build | 21.09.16 |
| 21.07 | CA-231501 | | Document Routing Rule Page Updates | Online | 181 | LRS M&E | Start Build | 21.09.16 |
| 21.07 | CA-231504 | | DDID 1967: Batch Property Updates for C-IV Conversion | Batch/Interfaces | 70 | CalSAWS DD&I | Production Deployment | 21.08.27 |
| 21.07 | CA-231866 | | Exclude over 21 year-olds from 2021 BTSCA run | Fiscal | 88 | LRS M&E | Production Deployment | 21.08.16 |
| 21.11 | CA-50542 | | Correction to the "Target" Drop Down List of the Assessment Goals Detail page | Online | 278 | LRS M&E | Start Build | |
| 21.11 | CA-218880 | | Imaging DDID 119 - Phase 2 Deployment for 58 Counties | Imaging | 51 | CalSAWS DD&I | No | |
| 21.11 | CA-222281 | | Create EBT and Direct Deposit Database Sequences for CalWIN counties | Fiscal | 161 | LRS M&E | Start Build | |
| 21.11 | CA-223932 | | DDID 34, 655 FDS: Task Mgt - Export Report Updates | Analytics | 336 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-227673 | | CA-224251: BenefitsCal Update JA e-Applications Job Aid | Training | 7 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-227674 | | CA-224251 Online Help: BenefitsCal Update Job Aid - Offices-Manage | Training | 10 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-228209 | | Update Task pages for Salesforce integration | Online | 876 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-228795 | | CA-212833 Online Help: Remove Selected Non-State LRS Forms from Forms Overview | Training | 30 | LRS M&E | Start Build | |
| 21.11 | CA-228938 | CA-218157 CIV-107693 CH-164544 | CA-218157 Online Help: Create JA BREFS Eligibility Review | Training | 10 | Premise | Start Build | |
| 21.11 | CA-230294 | | Update LA County Emails for BenefitsCal | Batch/Interfaces | 137 | LRS M&E | Production Deployment | |
| 21.11 | CA-231087 | | Online Help: Update JA Homeless Assistance – Process and Issue Benefits | Training | 7 | LRS M&O | Start Build | |

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|-----------|---|------------------|-------|----------------|--------------------|------------------|
| 21.11 | CA-231140 | | Job Aid Change Reason - Incorrect content | Training | 7 | LRS M&O | No | |
| 21.11 | CA-231462 | | CA-215927 DDID 2686/2314 Online Help: Online Help page updates to support FDS: GA GR Fiscal changes Phase 1 | Training | 21 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-231471 | | CA-223872 Online Help: Add Main Payroll Direct Deposit Reports in OLH Reports Overview | Training | 14 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-231777 | | CA-217298 Online Help: DDID 1629 FDS: Task Mgt - Existing GA/GR Tasks (LA County) Update Automated Action List and Detail pages | Training | 7 | CalSAWS DD&I | Start Build | |
| 21.11 | CA-231803 | | CA-216745 Online Help: Update Online Help pages to support the Blank SSN Eligibility Requirement | Training | 21 | LRS M&E | Start Build | |
| 21.11 | CA-231816 | | CA-221329 update Online Help MAGI Person Detail and ICT External Person Detail Pages | Training | 14 | LRS M&E | Start Build | |
| 22.01 | CA-211434 | | Add Bus Pass Task to MSUDRP Assessment Summary Detail page | Online | 124 | LRS M&E | No | |
| 22.01 | CA-213410 | | Add Validation to Prevent Activities from being Assigned without a Worker Assigned to a Program (46109) | Online | 88 | LRS M&E | No | |
| 22.01 | CA-220040 | | ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs | Eligibility | 2521 | Premise | No | |
| 22.01 | CA-221357 | | Update Batch to flip ICT status to "manually complete" for additional scenarios | Batch/Interfaces | 257 | LRS M&E | No | |
| 22.01 | CA-228360 | | Enhancements to FC, KG, and AAP | Fiscal | 470 | LRS M&E | No | |
| 22.01 | CA-230601 | | Upgrade Jira version | System Test | 145 | LRS M&E | Start Build | |
| 22.02 | CA-217717 | CH-168267 | Add new Language Codes for MEDS and eHIT | CalHEERS | 74 | Premise | No | |
| 22.02 | CA-221715 | CH-171373 | BREFS Initiative 10: CalHEERS Application Life Cycle | CalHEERS | 146 | Premise | No | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-----------|------------|---|-----------------------|-------|----------------|-----------------------|------------------|
| 21.03 | CA-223188 | | Analytics - Extracted On Timestamp Added onto Dashboards | Analytics | 128 | CalSAWS DD&I | No | 21.11.XX |
| 21.07 | CA-208599 | | DDID 1967: Batch Scheduling Updates for C-IV Conversion | Batch Operations | 401 | CalSAWS DD&I | No | 21.09.25 |
| 21.07 | CA-215171 | | DDID 2670 FDS: Non State Forms - Update BRM return envelope for State Form GEN 202 | Client Correspondence | 39 | CalSAWS DD&I | Production Deployment | 21.08.26 |
| 21.07 | CA-218205 | | Conduct Central Print Test and Turn on GEN 1365 indicator | Client Correspondence | 166 | LRS M&E | Production Deployment | 21.08.27 |
| 21.11 | CA-57452 | CIV-10892 | ACWDL 17-32 - Updates to Failure to Respond Medi-Cal NOAs | Client Correspondence | 544 | LRS M&E | Start Build | |
| 21.11 | CA-206708 | CIV-580 | Update Application Detail to support View Mode | Online | 375 | LRS M&E | Start Build | |
| 21.11 | CA-208191 | | Changes to the Designation and Responsibilities of the Medi-Cal Authorized Representative | Online | 338 | LRS M&E | Start Build | |
| 21.11 | CA-213759 | | Update Child Support Interface to send correct Begin Date | Batch/Interfaces | 363 | LRS M&E | No | |
| 21.11 | CA-221803 | | Add threshold languages for CAPI COLA NOA | Client Correspondence | 235 | LRS M&E | No | |
| 22.01 | CA-49617 | CIV-9772 | ACL 16-45: Add the CW 2219 for Non-Needy Caretaker | Client Correspondence | 551 | LRS M&E | No | |
| 22.01 | CA-201756 | CIV-103745 | NOMI - Interview Completion Due date to be 30 days from application date | Client Correspondence | 152 | LRS M&E | No | |

3. Informational Only: CalSAWS Conversion SCRs

| Release | SCR # | X-REF SCR | DESIGN APPROVAL | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|-----------------|------------------|-------|----------------|--------------------|------------------|
| None | | | | | | | | |

| Release | SCR # | X-REF SCR | CONTENT REVISION | Team Responsible | Hours | Funding Source | Emergency Approval | Priority Release |
|---------|-------|-----------|------------------|------------------|-------|----------------|--------------------|------------------|
| None | | | | | | | | |

The next CCB Meeting scheduled for **09/16/2021.**

4. CalSAWS Development Schedule

| Release # | Release Date (Mon) | CalSAWS (North & South) Production Deployment Date (Sun) | Notes | SCR Freeze (Fri) | Defect Freeze (Fri) | DBCR/CTC R Freeze (Wed) | Hard Defect Freeze (Fri) | Build Approved (Wed) |
|-----------|--------------------|--|--|------------------|---------------------|-------------------------|--------------------------|----------------------|
| 20.09 | 9/21/2020 | 9/20/2020 | | 7/24/2020 | 8/28/2020 | | 9/4/2020 | 9/16/2020 |
| 20.11 | 11/23/2020 | 11/22/2020 | Due to Thanksgiving 11/26/2020 | 9/25/2020 | 10/30/2020 | | 11/6/2020 | 11/18/2020 |
| 21.01 | 1/25/2021 | 1/24/2021 | North & South Release; MLK 1/18 | 11/27/2020 | 1/1/2021 | 01/06/2021 | 1/8/2021 | 1/20/2021 |
| 21.02 | 2/15/2021 | 2/14/2021 | CH Release (North & South Release) | 11/6/2020 | 1/22/2021 | 01/27/2021 | 1/29/2021 | 2/10/2021 |
| 21.03 | 3/22/2021 | 3/21/2021 | North & South Release | 1/29/2021 | 2/26/2021 | 3/3/2021 | 3/5/2021 | 3/17/2021 |
| 21.04 | 4/26/2021 | N/A | CH Cloud Release | N/A | N/A | N/A | N/A | N/A |
| 21.05 | 5/24/2021 | 5/23/2021 | Due to Memorial Day 5/31 (North & South Release) | 3/26/2021 | 4/30/2021 | 5/5/2021 | 5/7/2021 | 5/19/2021 |
| 21.06 | 6/21/2021 | 6/20/2021 | CH Release (North & South Release) | 4/9/2021 | 5/28/2021 | 6/2/2021 | 6/04/2021 | 6/16/2021 |
| 21.07 | 7/26/2021 | 7/25/2021 | Last C-IV Baseline Release | 5/28/2021 | 7/2/2021 | 7/7/2021 | 7/9/2021 | 7/21/2021 |
| 21.09 | | | No Release - C-IV Converts to CalSAWS | | | | | |
| | | | C-IV to CalSAWS Cutover (End of September) | N/A | N/A | | N/A | N/A |
| 21.11 | 11/22/2021 | 11/21/2021 | | 8/27/2021 | 10/29/2021 | 11/3/2021 | 11/5/2021 | 11/17/2021 |
| 22.01 | 1/24/2022 | 1/23/2022 | | 11/26/2021 | 12/31/2021 | 1/5/2022 | 1/7/2022 | 1/19/2022 |
| 22.02 | TBD | | CH Release | | | | | |
| 22.03 | 3/21/2022 | 3/20/2022 | | 1/28/2022 | 2/25/2022 | 3/3/2022 | 3/4/2022 | 3/16/2022 |
| 22.05 | 5/23/2022 | 5/22/2022 | Due to Memorial Day 5/30 | 3/25/2022 | 4/29/2022 | 5/4/2022 | 5/6/2022 | 5/18/2022 |
| 22.06 | TBD | | CH Release | | | | | |
| 22.07 | 7/25/2022 | 7/24/2022 | | 5/27/2022 | 7/1/2022 | 7/6/2022 | 7/8/2022 | 7/20/2022 |
| 22.09 | 9/26/2022 | 9/25/2022 | | 7/29/2022 | 9/2/2022 | 9/7/2022 | 9/9/2022 | 9/21/2022 |
| | | | CalWIN to CalSAWS Wave 1 Cutover (End of October 2022) | N/A | N/A | | N/A | N/A |

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|-------|-------------------|------------|---|-------------------|-----------------|-----------|-----------|-----------------|
| 22.11 | 11/21/2022 | 11/20/2022 | | 9/30/2022 | 10/28/2022 2 | 11/2/2022 | 11/4/2022 | 11/16/2022 2 |
| 23.01 | 1/23/2023 | 1/22/2023 | | 11/26/2022 | 12/30/2022 2 | 1/4/2023 | 1/6/2023 | 1/18/2023 3 |
| | | | CalWIN to CalSAWS Wave 2 Cutover (End of February 2023) | N/A | N/A | | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 3 Cutover (End of April 2023) | N/A | N/A | | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 4 Cutover (End of June 2023) | N/A | N/A | | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 5 Cutover (End of August 2023) | N/A | N/A | | N/A | N/A |
| | | | CalWIN to CalSAWS Wave 6 Cutover (End of October 2023) | N/A | N/A | | N/A | N/A |

| Freeze Dates | |
|---------------------|--|
| SCR Freeze: | Deadline for all SCR code to be delivered for baseline release |
| Defect Freeze: | Deadline for all Defects to be delivered for baseline release |
| Hard Defect Freeze: | Deadline for all Defects (tied to baseline release) to be delivered for baseline release |
| Build Approved: | Greenlight for baseline release |

Updates:
5/12/2020 – CH Release date changed



[CIV-104869] Operational: Tumbleweed Certificate for WIS Interface Files - 2021

- Resolved: 08/17/2021 08:41 AM

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Ops | Assignee: | Santhosh Jayasekar | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 21.08.12 | Expedite Changes: | Production Deployment | Estimate: | 2 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | | Created: | 08/16/2019 09:02 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tax Intercept] | Approved by Committee: | | Other Agency Cross Reference: | CA-219973 |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 06/03/2021

Current Design: **** No Impact to End User ****

August 14, 2019 at 11:56AM, the C-IV System created a 2-year Certificate for the WIS interface with Tumbleweed.

Request: The 2-year Certificate will expire on 08/12/2021, and will need to be renewed before that date

Recommendation: **** No Impact to End User ****

1. Validate the current SSL Certificate in the system will be used to authenticate C-IV System's identity when transmitting files to the Tumbleweed server. Register this certificate through Tumbleweed's security administration page.

Outreach

Description:

Migration Impact Description:

CA-207157 (DDID 2128) will address this migration requirement of porting the latest tumbleweed certificate for WIS interface files to be processed in CalSAWS.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 2

| | | | | | |
|-----------------------|---|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 0 | Tech Ops : | 2 |
| Training : | 0 | Translation : | 0 | | |

[CIV-108000] ACIN I-XX-21 - FFY 2022 CalFresh COLA; ACL 21-87 Update CalWORKs (CW) MAP for 2021-2022

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Cassandra Mestayer | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.09 | Expedite Changes: | Production Deployment | Estimate: | 209 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-21, Nutrition Service SNAP COLA Memo FY 2022; ACL 21-87, ACL 21-92 | Created: | 09/23/2020 11:09 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-220108 |

Non-Committee Review: Approved by Caroline Bui, Sarah Cox and Binh Tran on 8/19/2021

Expedite Approval: Approved by Karen J. Rapponotti on 7/16. Attached email.

Current Design:

1. The maximum CF allotments and other program limits were last adjusted for FFY 2021 in C-IV under CIV-106258, and in CalSAWS under CA-213273. C-IV and LRS use the FFY 2020-2021 CF amounts for the following values:
 - a. CalFresh Standard Utility Allowance
 - b. CalFresh Limited Utility Allowance
 - c. CalFresh Telephone Utility Allowance
 - d. CalFresh Maximum Allotment
 - e. CalFresh Minimum Allotment
 - f. CalFresh Standard Deduction
 - g. CalFresh Maximum Shelter Deduction
 - h. CalFresh Net Monthly Income Level
 - i. CalFresh Gross Monthly Income Level
 - j. CalFresh Aged Property Limit
 - k. CalFresh Non-Aged Property Limit
 - l. CalFresh Homeless Shelter Deduction
 - m. 165% FPL
 - n. 200% FPL

2. The CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels are at the 2020/2021 amounts under CA-213273/CIV-106258.

3. The CW MAP are at the 10/2019 amounts under CA-206231/CIV-103092.

Request:

1. Effective October 1, 2021, benefits for all active CalFresh and TCF programs must be calculated and issued based on the COLA for FFY 2022 as set forth in the following sections.
2. Update the CW Income Reporting Threshold (IRT) levels to the 2021/2022 amount.
3. Update the CW Maximum Aid Payment (MAP) amounts to the October 2021 amounts.
4. Update the CW COLA NOA verbiage to the most recent version.
5. C-IV Only: Generate list of ARC cases impacted by CW MAP increase.

Recommendation:

1. Update CalSAWS and C-IV code tables with the new CF COLA values for FFY 2022 and end date records from the previous year as of September 30, 2021.
2. Update CalSAWS and C-IV code tables with the new CW IRT value for 2021-2022 year effective October 1st 2021 and end date record from the previous year as of September 30, 2021.
3. Update CalSAWS and C-IV code tables with the new Maximum Aid Payment (MAP) values effective October 1st 2021.
4. Update the NOA logic to generate the CF COLA NOA and CW COLA NOA for 10/2021 COLA.

5. C-IV Only: Generate list of ARC cases impacted by CW MAP increase.

See attached design document for details.

**Outreach
Description:**

List of active ARC cases as of 10/01/2021 where ARC participant case includes a CW portion (i.e. aid codes 2S, 2T or 2U) will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CIV-108000

Note: Counties will need to run manual EDBC for the ARC program. An increase in the CalWORKs MAP could potentially change the portion of the ARC amount coming from CalWORKs funds.

CalSAWS system will implement this Change with SCR CA-220108

**Migration Impact
Description:**

**Migration Impact
Analysis:**

**Alternative
Procedure**

Create manual EDBC

Description:

Operational Impact:

Estimate:

209

| | | | | | |
|-----------------------|----|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 89 |
| DBA : | 0 | Design : | 0 | Eligibility : | 72 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | |
| System Test Support : | 48 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | Translation : | 0 | Tech Ops : | 0 |



[CIV-108001] ACIN I-XX-21- FFY 2022 CalFresh COLA; ACL 21-87 CW MAP - Run Batch EDBC

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Cassandra Mestayer | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.11 | Expedite Changes: | Production Deployment | Estimate: | 336 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-XX, ACL 21-87, ACL 21-92 | Created: | 09/23/2020 11:43 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKS/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-220109 |

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 7/16. Attached email.

Current Design:

C-IV and CalSAWS use CalFresh values from FFY 2021 that were implemented by:
 > CA-213273/CIV-106258 - CTCR's
 > CA-213274/CIV-106259- Batch

C-IV and CalSAWS use CW tier1 IRT values from ACL 20-94 that were implemented by:
 > CA-213273/CIV-106258 - CTCR's
 > CA-213274/CIV-106259- Batch

C-IV and CalSAWS use CW MAP values from ACL 19-73 that were implemented by:
 > CA-206231/CIV-103092 - CTCRs
 > CA-206229/CIV-103090 - Batch

C-IV and CalSAWS use SNB/TNB benefit issuance table values from ACL 19-15 that were implemented by:
 > CA-203103/CIV-101471

Request:

Per All County Information Notice (ACIN) I-XX-21 & USDA Food and Nutrition Service SNAP COLA Memo FY 2022, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2021 for FFY 2022. The updated values must be implemented in both systems and batch EDBC must run to calculate new benefit amounts for FFY 2022.

Per All County Letter (ACL) 21-92, the CW Income Reporting Threshold (IRT) Tier 1 level was increased effective 10/1/2021. The updated values must be implemented in both systems and batch EDBC must run to calculate the new IRT.

Per All County Letter (ACL) 21-87, the CW Maximum Aid Payment (MAP) and Income Reporting Threshold (IRT) Tier 2 level was increased effective 10/1/2021. The updated values must be implemented in both systems and batch EDBC must run to calculate the new values.

Per All County Letter (ACL) 21-XX, new SNB and TNB benefit amounts will automatically increase effective 10/01/2021. The updated values must be implemented in both systems and batch EDBC must run to calculate the new values.

Recommendation:

• Overview

- 1) SCRs CA-220108 and CIV-108000 implemented the new CF COLA, CW MAP and CW IRT amounts.
- 2) SCRs CA-230979 and CIV-109238 implemented the new TNB/SNB benefit amounts.
- 3) This SCR includes details required for the one-time batch EDBC runs in C-IV and CalSAWS to calculate new benefit amounts.

• Assumptions

- 1) A regular change NOA will be generated for all impacted cases for which the CF benefits change.

- 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.
- 3) In CalSAWS: per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.
- 4) CalSAWS Only: Any Change NOA that currently generates when the respective trigger conditions are met will continue to generate along with the CalFresh Benefit Change COLA NOA. Note: Refer to SCR CA-206711 which updated the triggers for Shelter/Utility Change NOA and the Income Increase NOA.
- 5) CalSAWS Only: No further action is required for no-touch SAR 7 scenarios, as a batch job will run EDBC for the October benefit month.
- 6) Since the CalFresh population is going to be run through batch EDBC first followed by the SNB population, the following can be expected:
 - If the CF program discontinues then the corresponding SNB will also discontinue.
 - If the CF is excluded through COLA batch for RE/SAR 7 being past due, the system will generate and send the SNB household a SNB Benefit Change NOA.
 - If the RE/SAR 7 is never turned in or is incomplete, the RE/SAR 7 discontinue batch sweep job will discontinue both SNB and CF programs, and the system will generate and send the SNB Discontinue NOA.
 - There are no changes to the logic of the CF notices.

• Requirements

- 1) Run batch EDBC for the benefit month of 10/2021 for:
 - a. All cases with an active or ineligible CalWORKs or RCA program in targeted program mode. Targeted program mode will include CF programs on the targeted cases.
Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the program.
 - ii. The program has a SAR7 Due Month of 09/2021 and the report status is Sent, Received, or Incomplete.
 - iii. A regular EDBC has already been processed for the benefit month since SCR CA-220108/CIV-108000 went to production on 9/09/2021.
 - b. In CalSAWS: run the above population with Run Reason 'CW/CF COLA' (CT744_CF).
 - c. In CalSAWS: run the above population with Sub Type code 'CW/CF COLA' (CT942_C1).
Batch EDBC will insert the following Journal entry:
Short Description: Batch EDBC ran for <month, year>
Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW/CF COLA
2. Run batch EDBC for the benefit month of 10/2021 for:
 - a. All active or ineligible CF (including TCF) programs in single program mode.
Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the program.
 - ii. The program has a SAR7 Due Month of 09/2021 and the report status is Sent, Received, or Incomplete.
 - iii. EDBC has already been processed for the benefit month since SCR CA-220108/CIV-108000 went to production on 9/09/2021
 - b. In CalSAWS: Run the above population with run reason 'CF COLA' (CT744_FS).
 - c. In CalSAWS: Run the above population with Sub Type code 'CF COLA' (CT942_C3)
Batch EDBC will insert the following Journal entry:
Short Description: Batch EDBC ran for <month, year>
Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: CF COLA
3. Run batch EDBC for the benefit month of 10/2021 for:
 - a. All active or ineligible NB programs (TNB and SNB) in single program mode.
Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the TNB program.
 - ii. EDBC has already been processed for the benefit month since SCR CA-230979/CIV-109238 went to production on 9/09/2021.
 - b. In CalSAWS: Run the above population with Sub Type code 'SNB/TNB Benefit Change' (CT942_N1)
Batch EDBC will insert the following Journal entry:
Short Description: Batch EDBC ran for <month, year>
Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: SNB/TNB Benefit Change
4. In C-IV: Create a DCR to insert a journal with the following information for cases included in Recommendation 1a.

Journal Category: Eligibility
Journal Type: Batch EDBC
Short Description: Batch EDBC ran for [MONTH/YEAR].
Long Description: Batch EDBC ran for <Effective Month, Year>. Batch EDBC processed for the <program> program for following reasons: 'CW/CF COLA'.

5. In C-IV: Create a DCR to insert a journal with the following information for cases included in Recommendation 2a.

Journal Category: Eligibility
Journal Type: Batch EDBC
Short Description: Batch EDBC ran for [MONTH/YEAR].
Long Description: Batch EDBC ran for <Effective Month, Year>. Batch EDBC processed for the <program> program for following reasons: 'CF COLA'.

6. In C-IV: Create a DCR to insert a journal with the following information for cases included in Recommendation 3a.

Journal Category: Eligibility
Journal Type: Batch EDBC
Short Description: Batch EDBC ran for [MONTH/YEAR].
Long Description: Batch EDBC ran for <Effective Month, Year>. Batch EDBC processed for the <program> program for following reasons: 'SNB/TNB Benefit Change'.

7. In CalSAWS: Run the DCR to update the SAR 2 Effective month as high dated EDBC month i.e. October 2021 (in SYS_TRANSACT table) to populate the latest IRT limit in SAR 2 form for the cases run with 'CW/CF COLA' or 'CF COLA' run reason.

8. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".

Note: Include additional columns to indicate program type and program closure reason

b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".

Note: Include additional columns to indicate program type

c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".

Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)

d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC".

Note: Include additional columns to indicate program type and read-only reason

e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".

Note: Include additional columns to indicate the skip reason and program type.

f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'

i) Has an active CW program person for benefit month of 09/2021 with an MMO and role reason 'Optional Child - Receives Child Support'

ii) That same program person has an active status and role of MEM for the benefit month of 10/2021

iii) Latest accepted and saved CW EDBC for the 10/2021 benefit month has a source of 'Batch EDBC

Rules'

iv) None of the following conditions exist:

1) RE or SAR period ended in 09/2021

2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2021

- g) Generate a list of CW and/or CF cases that meet the following criteria. The case listing will be named 'List of Cases Discontinued Or Denied for Over Income Prior to COLA Increase'
- i) EDBC run between 8/22/2021 and 09/09/2021 (prior to deployment of CTCR SCR CA-220108/ CIV-108000) for the benefit month of 10/2021 has a denial or discontinuance reason of "Over Income" (CalSAWS and C-IV) or "Over Income-\$0 Allotment"(CalSAWS Only).

Note: Include additional columns to indicate program type and program status reason.

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-220109

CIV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CIV- 108001

9. Batch Operations:

- a) Run FC, KG and AAP CNI Rate Increase driving query per SCRs CA-219849/CIV-107959 (FC, KG) and CA-219851 (AAP -CalSAWS Only) from Recommendation 2.1.2.1 to insert into SYS_TRANSACT in 'Single Program' mode for all the months starting from 07/2021 to high date.
- b) Run Batch EDBC for cases with FC, KG and AAP programs (population from Recommendation 2.1.2.1 per SCRs CA-219849/CIV-107959 (FC, KG) and CA-219851 (AAP -CalSAWS Only)) identified in (a) above.
- c) C-IV Only: Run Journal Entry DCR for cases with FC/KG programs from Recommendation 2.3 per SCRs CA-219849/CIV-107959.
- d) Run the driving query for CW/RCA programs with associated CF programs (population from recommendation 1a in SCR CA-220109/CIV-108001) to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2021.
- e) Run Batch EDBC for cases with CW/RCA programs with associated CF programs (population from recommendation 1a in SCR CA-220109/CIV-108001) identified in (d) above.
- f) C-IV Only: Run Journal Entry DCR for cases with CW/RCA programs with associated CF programs (population from recommendation 1a in SCR CA-220109/CIV-108001).
- g) Run the driving query for CF programs (no CW/RCA) (population from recommendation 2a in SCR CA-220109/CIV-108001) to insert into SYS_TRANSACT in 'Single Program' mode to run for the month of 10/2021.
- h) Run Batch EDBC for cases with CF programs (no CW/RCA -population from recommendation 2a in SCR CA-220109/CIV-108001) identified in (g) above.
- i) C-IV Only: Run Journal Entry DCR for cases with CF programs (no CW/RCA -population from recommendation 2a in SCR CA-220109/CIV-108001).
- j) Run the driving query for NB programs (population from recommendation 3a in SCR CA-220109/CIV-108001) to insert into SYS_TRANSACT in 'Single Program' mode to run for the month of 10/2021.
- k) Run Batch EDBC for cases with NB programs (population from recommendation 3a in SCR CA-220109/ CIV-108001) identified in (j) above.
- l) C-IV Only: Run Journal Entry DCR for cases with NB programs (population from recommendation 3a in SCR CA-220109/CIV-108001).
- m) CalSAWS Only: Run the DCR to update the SAR 2 Effective month as high dated EDBC month (i.e. October 2021 – recommendation 7 in SCR CA-220109/CIV-108001).
- n) CalSAWS Only: Run Client Correspondence DCR for FC/KG from Recommendation 2.4 per SCRs CA-219849/CIV-107959.

Outreach

Description:

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:

CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CIV-108001

Migration Impact

Description:

CalSAWS system will implement this Change with SCR CA-220109

Migration Impact

Analysis:

Alternative

User may run EDBC for the 10/2021 benefit month.

Procedure

Description:

Operational Impact:

Estimate:

336

| | | | | | |
|-----------------------|----|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 30 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 36 |
| DBA : | 0 | Design : | 0 | Eligibility : | 190 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication | 0 |
| Reports : | 0 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 80 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | Translation : | 0 | Tech Ops : | 0 |



[CIV-108992] ACL 21-65: Pandemic Emergency Assistance Fund (PEAF) payments

- Resolved: 07/09/2021 04:03 PM

| | | | | | |
|-----------------------------------|---------------------------------|------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Zachary McDaniel | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Duke Vang | Change Type (SCR): | New Policy |
| Minor Version: | 21.07.10 | Expedite Changes: | No | Estimate: | 256 |
| Reporter: | Sarah Cox | Regulation Reference: | ACL 21-65: Pandemic Emergency Assistance Fund (PEAF) | Created: | 05/04/2021 03:30 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-228376 |

Non-Committee

Review:

Expedite Approval:

Current Design:

A CalWORKs (CW) Special Needs Supportive Service Payment can be issued to Customers for the following needs:

- Emergency Clothing Allowance
- Labor and Material Cost
- Moving and/or Storage Cost
- Household Necessity
- Assistance Animal
- Hotel/Interim/Temp Housing

Request:

On March 11, 2021, the President signed the American Rescue Plan Act of 2021 into law. Now Public Law 117-2, it establishes the Pandemic Emergency Assistance Fund (PEAF) in section 403(c) of the Social Security Act (the Act).

Recommendation:

1. A data change request (DCR) will create a Need, Service Arrangement, and Payment Request to issue a \$640 Pandemic Emergency Assistance Fund (PEAF) payment for all CW households in Active Status for the July 2021 Service Month.
2. Add an announcement to C4Y.
3. Create a mass mailer for CW households who have been authorized to receive a \$640 PEAF payment.
4. Data change all \$640 PEAF payments to be a Customer Non-Benefit.
5. Rebalance the Time Limit Aid Summary for cases that received a \$640 PEAF Payment.
6. Generate a list of cases that received the \$640 PEAF payment.

Outreach

Description:

A list of authorized payment requests will be posted for the impacted counties.

Migration Impact

Description:

Changes are being done in both C-IV and CalSAWS. Companion CalSAWS SCR: CA-228376.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **256**

| | | | | | |
|------------------|-----|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 51 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 102 | Imaging : | 0 | IVR/CC : | 0 |

| | | | | | |
|-----------------------|----|----------------|---|-----------------------|---|
| Online : | 6 | Performance : | 0 | Release Communication | 0 |
| Reports : | 40 | Reports Test : | 0 | Support : | 0 |
| System Test Support : | 47 | Tech Arch : | 0 | Security : | 0 |
| Training : | 0 | Translation : | 0 | Tech Ops : | 0 |

[CIV-109078] C4Yourself: Decommission C4Y mobile app

- Resolved: 08/18/2021 04:04 PM

| | | | | | |
|---|--|------------------------|------------------------------|---------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Pallavi Singh | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Pallavi Singh | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 21.08.19 | Expedite Changes: | Production Deployment | Estimate: | 150 |
| Reporter: | Sumeet Patil | Regulation Reference: | | Created: | 06/07/2021 08:45 PM |
| Status: | In Production | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Danielle Benoit | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Non-Committee Review: | Approved by Karen Rapponotti on 7/6/2021 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 7/6/2021 | | | | |
| Current Design: | The C4Yourself mobile app is live (available) over both app store and play store. New users are able to install C4Yourself mobile app to interact with the C4Yourself website. | | | | |
| Request: | Once the C4Yourself website goes down, existing users with latest app version should get the message "C4Y Mobile App has been discontinued, please visit C4Y website for more information". New users should also not be able to install the C4Yourself mobile app from either stores. | | | | |
| Recommendation: | <ol style="list-style-type: none"> Decommission Mobile Service 5.0 and update the C4Yourself down message. This will ensure an existing user won't be able to perform any activities and instead will see the message "C4Yourself Mobile App is currently down for maintenance. We apologize for any inconvenience. Please visit our C4Y website for available services. The C4Yourself Mobile App will be discontinued on 9/23/2021. Visit BenefitsCal for more information." Send out a mass mobile notification to end users to inform them that the C4Y Mobile App will be discontinued. The dates for the notifications are 8/24/2021, 8/31/2021, 9/14/2021 and 9/20/2021. The message will say "The C4Yourself mobile app will not be available starting 09/23/2021 as it will be replaced by BenefitsCal.com, a new system to apply for and manage benefits. Please make sure your email address is current within My Account. Visit BenefitsCal.com for more information". | | | | |
| Outreach Description: | Outreach to users will be handled with the push notifications of this SCR. | | | | |
| Migration Impact Description: | The Self-Service Portal is currently not in scope for migration as it is assumed that the approach for the YBN and C4Yourself Portals will be addressed prior to migration. | | | | |
| Migration Impact Analysis: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 150 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 20 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 40 | Tech Arch : | 80 | Tech Ops : | 10 |
| Training : | 0 | Translation : | 0 | | |

[CIV-109238] ACL 21-XX Update SNB/TNB Benefit Tables

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Cassandra Mestayer | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.09 | Expedite Changes: | Production Deployment | Estimate: | 49 |
| Reporter: | Thomas Lazio | Regulation Reference: | ACL 21-XX | Created: | 07/28/2021 03:41 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-230979 |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 7/28/2021

Current Design: The SNB/TNB benefit issuance table values from ACL 19-15 were added in C-IV under CIV-101471, and in CalSAWS under CA-203103 in May 2019.

Request: Per ACL 21-XX, SNB and TNB benefit table amounts are being increased for households impacted by the 2019 Expansion of CalFresh to Supplemental Security Income recipients. The new SNB and TNB benefit amounts will automatically increase effective the October 2021 benefit month.

Recommendation: Update SNB/TNB benefit issuance table values effective 10/01/2021 per ACL 21-XX.

See attached design for details

Outreach

Description:

Migration Impact Description: CalSAWS system will implement this Change with SCR CA-230979.

Migration Impact

Description:

Analysis:

Alternative Procedure Description: Override EDBC

Operational Impact:

Estimate: **49**

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 10 |
| DBA : | 0 | Design : | 0 | Eligibility : | 29 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 10 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | Translation : | 0 | | |



[CIV-109275] DCR Prep Additional C-IV Legacy Documents for Hyland processing in CalSAWS

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|-----------------------------------|--------------------------|------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Michael Gonzalez | SPG Status: | No |
| Fix Version/s: | [21.06] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Enhancement |
| Minor Version: | 21.09.16 | Expedite Changes: | Start Build | Estimate: | 68 |
| Reporter: | Gabriel Trejo [X] | Regulation Reference: | | Created: | 08/04/2021 10:04 AM |
| Status: | In Development | Impact Analysis: | [Data Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee Review: Rhiannon Chin 8/6/21

Expedite Approval: 08/10/2021 Approved by Karen J Rapponotti

Current Design: C-IV stores system-generated document template and metadata in the DOC_TEMPL table. Some documents are missing data points that are necessary for the new CalSAWS Imaging Solution (Hyland).

Request: Update the C-IV database with the necessary data points for Documents that are required for the new CalSAWS Imaging Solution (Hyland). These will allow the C-IV's Document Template metadata to be migrated as is to the CalSAWS Database.

Recommendation: Update the DOC_TEMPL table with IMG_TITLE_NAME and IMG_TYPE information for documents that are still missing the necessary information for the new CalSAWS Imaging Solution (Hyland).

Outreach Description:

Migration Impact Description: Updates are needed to the CIV Database in order to match CalSAWS database that were updated as part of the requirement for the new Hyland Imaging Solution.

Migration Impact Analysis:

Alternative Procedure Description: None available

Operational Impact Estimate: **68**

| | | | | | |
|-----------------------|----|--------------------|---|---------------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 12 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 28 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 28 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | Translation : | 0 | | |



[CIV-109323] Updated List of Persons with Duplicate Aid - Non-MC

- Resolved: 08/23/2021 03:29 PM

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Srinivasa Meenavalli | SPG Status: | Pending |
| Fix Version/s: | [21.06] | Designer Contact: | Paul Galloway | Change Type (SCR): | Enhancement |
| Minor Version: | 21.08.24 | Expedite Changes: | Production Deployment | Estimate: | 8 |
| Reporter: | Paul Galloway | Regulation Reference: | | Created: | 08/12/2021 11:24 AM |
| Status: | Test Complete | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval: Expedited production deployment approved by Karen J. Rapponotti on 8/17. Attached email for reference.

Current Design: The C-IV system does not prevent an individual from receiving aid for the same program in more than one place at the same time.

CalSAWS EDBC sets a status of 'Gets Duplicate Aid' (CT73 Code GD) when it detects duplicate aid conditions of:

- a person active for the same program on more than one case; or,
- a person active on a program who also has a high-dated (i.e. no End Date) Other Program Assistance (OPA) record for the same program.

CIV-108774 ran earlier in the year to provide C-IV counties an initial list of cases that might need to be updated.

Request: Provide a new copy to C-IV counties of the list that was generated by CIV-108774 so counties can track their progress and be aware of any new cases that may need to be updated.

Recommendation: Re-run the SQL that was developed for CIV-108774 to generate an updated copy of the lists.

Outreach Description: Lists of affected cases will be posted to the CalACES Web Portal in the following location: CalACES SharePoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > CIV-109323

A CIT will be provided to the counties with information on how to review and process these cases.

Migration Impact Description: C-IV specific case list

Migration Impact Analysis: Persons who are discontinued incorrectly after migration would have to be re-pended to the program.

Alternative Procedure Description:

Operational Impact:

Estimate: **8**

| | | | | | |
|-----------------------|---|--------------------|---|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 7 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 1 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | Translation : | 0 | | |

End SCRs

[CIV-109081] Design and build OCAT health check API

| | | | | | |
|-----------------------------------|---------------------------|------------------------|----------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Arch | Assignee: | Bishal Acharya | SPG Status: | No |
| Fix Version/s: | [RWR] | Designer Contact: | Sumeet Patil | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 40 |
| Reporter: | Jonathan Goldsmith | Regulation Reference: | | Created: | 06/08/2021 09:20 AM |
| Status: | Approved | Impact Analysis: | [Technology Impact] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Grady Howe | Training Impacted: | | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Design | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | CA-225651 |

Non-Committee Review: Approved by Grady Howe via email.

Expedite Approval: Current Design:

The OCAT API in C-IV has the functional endpoints that are used by the OCAT application. If the C-IV OCAT web service is down, the OCAT application will receive HTTP errors upon calling these endpoints. The same is true for C-IV applications calling the OCAT web service. There does not exist a test endpoint that can be called periodically to confirm availability of either webservices and raise alerts proactively.

Request:

Accenture to provide estimate and if approved by Consortium, design and build API to confirm connectivity to OCAT to proactively ensure user access to this application without impacting production operations. Cambria will build API to confirm connectivity to C-IV and separate API to confirm connectivity to CalWIN. CalWIN will also build an API to confirm access to OCAT. Cambria and Gainwell will review, comment and once agreed upon, use Accenture generated design to build their API.

Recommendation:

1. Build a new endpoint for health check in CIV OCAT Webservices to follow the existing authentication in place for the OCAT web services.
2. This endpoint will return the current timestamp when it is called.
3. Create a proxy configuration in the Apigee MicroGateway for this new endpoint allowing OCAT to call this endpoint.
4. Create a Jenkins task on C-IV to call the equivalent health check endpoint on the OCAT API and configure them to send email alerts to a predefined distribution group upon unsuccessful call to the OCAT health check API.
5. Schedule the tasks created above to execute at a pre-determined frequency.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 40

| | | | | | |
|-----------------------|---|--------------------|----|---------------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Imaging : | 0 | IVR/CC : | 0 |
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 0 | Tech Arch : | 40 | Tech Ops : | 0 |

Training : 0 Translation : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: RWR
After: TBD

Note: This SCR is being rejected. Once the release change is approved we will reject the SCR.

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:
After:

2. Estimate Change:

[CIV-109171] Update PEAFF Payments to Customer Non-Benefit

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Zachary McDaniel | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Duke Vang | Change Type (SCR): | New Policy |
| Minor Version: | 21.08.27 | Expedite Changes: | Production Deployment | Estimate: | 130 |
| Reporter: | Duke Vang | Regulation Reference: | Pandemic Emergency Assistance Fund (PEAF) | Created: | 06/30/2021 05:22 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | C-IV M&O |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CA-230632 |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 07/21/2021

Current Design:

On July 10th, 2021, Pandemic Emergency Assistance Fund (PEAF) payments were authorized for CalWORKs households that were Active for the July 2021 benefit month. These payments were issued as a Supplemental Benefit under a CalWORKs Special Need supportive service payment. On July 14th, 2021, all PEAFF payments in an Issued status were data changed to a Customer Non-Benefit issuance so as to not count towards a Customer's cash assistance.

Request:

Any cash payments issued as a Supplemental Benefit will be counted towards a Customer's cash assistance. The PEAFF payments that were authorized but not issued (i.e. skipped) before July 14th, 2021 would still show in the System as a Supplemental Benefit. These PEAFF payments will need to be updated to be Customer Non-Benefit issuances.

Recommendation:

1. Data change all \$640 PEAFF payments issued after July 14th, 2021 to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
2. Data change all \$600 Golden State Grant issuances which are still categorized as a Supplemental Benefit to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
3. Rebalance the Time Limit Aid Summary for cases that received a \$640 PEAFF Payment.
4. Create a journal entry for programs where the \$640 PEAFF payments and \$600 Golden State Grant payments were updated to a Customer Non-Benefit.

Assumptions:
TBD

Outreach

Description:

Migration Impact

Changes are being done in both C-IV and CalSAWS. Companion CalSAWS SCR: CA-230632.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 130

| | | | | | |
|------------------|-----|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 100 | Imaging : | 0 | IVR/CC : | 0 |

| | | | | | |
|-----------------------|----|----------------|---|---------------------------------|---|
| Online : | 0 | Performance : | 0 | Release Communication Support : | 0 |
| Reports : | 0 | Reports Test : | 0 | Security : | 0 |
| System Test Support : | 30 | Tech Arch : | 0 | Tech Ops : | 0 |
| Training : | 0 | Translation : | 0 | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

1. Data change all \$640 PEAFF payments issued after July 14th, 2021 to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
2. Data change all \$600 Golden State Grant issuances which are still categorized as a Supplemental Benefit to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
3. Rebalance the Time Limit Aid Summary for cases that received a \$640 PEAFF Payment.
4. Create a journal entry for programs where the \$640 PEAFF payments and \$600 Golden State Grant payments were updated to a Customer Non-Benefit.

Assumptions:
TBD

After:

1. Data change all \$640 PEAFF payments issued after July 14th, 2021 to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
2. Data change all \$600 Golden State Grant issuances which are still categorized as a Supplemental Benefit to be a Customer Non-Benefit. This will included any reissued and replaced PEAFF payments.
3. Rebalance the Time Limit Aid Summary for cases that received a \$640 PEAFF Payment.
4. Create a journal entry for programs where the \$640 PEAFF payments and \$600 Golden State Grant payments were updated to a Customer Non-Benefit.
 - a. Filter Type: All
 - b. Journal Type: Narrative
 - c. Short Description: <\$600 Golden State Grant or \$640 Pandemic Emergency Assistance Fund> payment created on <3/27/2021 or 07/10/2021> has been updated to a Customer Non-Benefit issuance.
 - d. Long Description: <\$640 Pandemic Emergency Assistance Fund or \$600 Golden State Grant> payment with issuance control number [control number] was updated to a Customer Non-Benefit issuance. The issuance amount will no longer be included in the balance of the Unreimbursed Assistance Pool and Time Limit Aid Summary pages.

Note: if the issuance control number is blank (i.e. not in an issued status), use "TBD".

Assumptions:
TBD

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

End Content Revisions



[CA-228376] ACL 21-65: Pandemic Emergency Assistance Fund (PEAF) payments

- Resolved: 07/09/2021 09:55 AM

| | | | | | |
|-----------------------------------|----------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Rabia Mukhi | SPG Status: | Approved |
| Fix Version/s: | [21.06] | Designer Contact: | Duke Vang | Change Type (SCR): | New Policy |
| Minor Version: | 21.07.10 | Expedite Changes: | No | Estimate: | 258 |
| Reporter: | Sarah Cox | Regulation Reference: | ACL 21-65: Pandemic Emergency Assistance Fund (PEAF) | Created: | 05/04/2021 03:27 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CaWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CIV-108992 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

A CaWORKs (CW) Special Needs Supportive Service Payment can be issued to Customers for the following needs:

- Emergency Clothing Allowance
- Labor and Material Cost
- Moving and/or Storage Cost
- Household Necessity
- Assistance Animal
- Hotel/Interim/Temp Housing

Request: On March 11, 2021, the President signed the American Rescue Plan Act of 2021 into law. Now Public Law 117-2, it establishes the Pandemic Emergency Assistance Fund (PEAF) in section 403(c) of the Social Security Act (the Act).

- Recommendation:**
1. A data change request (DCR) will create a Need, Service Arrangement, and Payment Request to issue a \$640 Pandemic Emergency Assistance Fund (PEAF) payment for all CW households in Active Status for the July 2021 Service Month.
 2. Add an announcement to C4Y.
 3. Create a mass mailer for CW households who have been authorized to receive a \$640 PEAF payment.
 4. Data change all \$640 PEAF payments to be a Customer Non-Benefit.
 5. Rebalance the Time Limit Aid Summary for cases that received a \$640 PEAF Payment.
 6. Generate a list of cases that received the \$640 PEAF payment.

Outreach

Description:

A list of authorized payment requests will be posted for the impacted counties.

Migration Impact

Description:

Changes are being done in both C-IV and CalSAWS. Companion C-IV SCR: CIV-108992.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

258

| | | | | | |
|------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 51 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |

| | | | | | |
|---------------------------------|-----|-------------------|----|-----------------------|----|
| Fiscal : | 103 | Forms Test : | 0 | Imaging : | 5 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 40 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 48 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-219973] Update Tumbleweed Certificate for WIS Interface Files - 2021

- Resolved: 08/12/2021 03:45 PM

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Tech Ops | Assignee: | Santhosh Jayasekar | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 21.08.12 | Expedite Changes: | Production Deployment | Estimate: | 2 |
| Reporter: | Jimmy Tu | Regulation Reference: | | Created: | 09/21/2020 09:44 AM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tax Intercept] | Approved by Committee: | | Other Agency Cross Reference: | CIV-104869 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 06/03/2021

Current Design: **** No Impact to End User ****

August 14, 2019 at 11:56AM, the C-IV System created a 2-year Certificate for the WIS interface with Tumbleweed.

Request: The 2-year Certificate will expire on 08/12/2021, and will need to be renewed before that date

Recommendation: **** No Impact to End User ****

1. Validate the current SSL Certificate in the system will be used to authenticate C-IV System's identity when transmitting files to the Tumbleweed server. Register this certificate through Tumbleweed's security administration page.

Outreach

Description:

Migration Impact

Description:

CA-207157 (DDID 2128) will address this migration requirement of porting the latest tumbleweed certificate for WIS interface files to be processed in CalSAWS.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **2**

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 2 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-220108] ACIN I-XX-21 - FFY 2022 CalFresh COLA; ACL 21-87 Update CalWORKs (CW) MAP for 2021-2022

| | | | | | |
|-----------------------------------|--|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Carol Dias | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.09 | Expedite Changes: | Production Deployment | Estimate: | 274 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-21, Nutrition Service SNAP COLA Memo FY 2022; ACL 21-87, ACL 21-92 | Created: | 09/23/2020 11:04 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CIV-108000 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Caroline Bui, Sarah Cox and Binh Tran on 8/19/2021 | | | | |
| Expedite Approval: | Approved by Karen J. Rapponotti on 7/16. Attached email. | | | | |
| Current Design: | <p>1. The maximum CF allotments and other program limits were last adjusted for FFY 2021 in C-IV under CIV-106258, and in CalSAWS under CA-213273. C-IV and LRS use the FFY 2020-2021 CF amounts for the following values:</p> <ul style="list-style-type: none"> a. CalFresh Standard Utility Allowance b. CalFresh Limited Utility Allowance c. CalFresh Telephone Utility Allowance d. CalFresh Maximum Allotment e. CalFresh Minimum Allotment f. CalFresh Standard Deduction g. CalFresh Maximum Shelter Deduction h. CalFresh Net Monthly Income Level i. CalFresh Gross Monthly Income Level j. CalFresh Aged Property Limit k. CalFresh Non-Aged Property Limit l. CalFresh Homeless Shelter Deduction m. 165% FPL n. 200% FPL <p>2. The CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels are at the 2020/2021 amounts under CA-213273/CIV-106258.</p> <p>3. The CW MAP are at the 10/2019 amounts under CA-206231/CIV-103092.</p> | | | | |
| Request: | <ul style="list-style-type: none"> 1. Effective October 1, 2021, benefits for all active CalFresh and TCF programs must be calculated and issued based on the COLA for FFY 2022 as set forth in the following sections. 2. Update the CW Income Reporting Threshold (IRT) levels to the 2021/2022 amount. 3. Update the CW Maximum Aid Payment (MAP) amounts to the October 2021 amounts. 4. Update the CW COLA NOA verbiage to the most recent version. 5. C-IV Only: Generate list of ARC cases impacted by CW MAP increase. | | | | |
| Recommendation: | <ul style="list-style-type: none"> 1. Update CalSAWS and C-IV code tables with the new CF COLA values for FFY 2022 and end date records from the previous year as of September 30, 2021. 2. Update CalSAWS and C-IV code tables with the new CW IRT value for 2021-2022 year effective October 1st 2021 and end date record from the previous year as of September 30, 2021. | | | | |

3. Update CalSAWS and C-IV code tables with the new Maximum Aid Payment (MAP) values effective October 1st 2021.
4. Update the NOA logic to generate the CF COLA NOA and CW COLA NOA for 10/2021 COLA.
5. C-IV Only: Generate list of ARC cases impacted by CW MAP increase.

See attached design document for details.

Outreach

Description:

Migration Impact

C-IV system will implement this Change with SCR CIV-108000

Description:

Migration Impact

Analysis:

Alternative

Create Manual EDBC

Procedure

Description:

Operational Impact:

Estimate:

274

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 124 |
| DBA : | 0 | Design : | 0 | Eligibility : | 58 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 67 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-220109] ACIN I-XX-21- FFY 2022 CalFresh COLA; ACL 21-87 CW MAP - Run Batch EDDB

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Carol Dias | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.11 | Expedite Changes: | Production Deployment | Estimate: | 373 |
| Reporter: | Sridhar Mullapudi | Regulation Reference: | ACIN I-XX-XX, ACL 21-87, ACL 21-92 | Created: | 09/23/2020 11:35 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CIV-108001 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 7/16. Attached email.

Current Design:

C-IV and CalSAWS use CalFresh values from FFY 2021 that were implemented by:

- > CA-213273/CIV-106258 - CTCR's
- > CA-213274/CIV-106259- Batch

C-IV and CalSAWS use CW tier1 IRT values from ACL 20-94 that were implemented by:

- > CA-213273/CIV-106258 - CTCR's
- > CA-213274/CIV-106259- Batch

C-IV and CalSAWS use CW MAP values from ACL 19-73 that were implemented by:

- > CA-206231/CIV-103092 - CTCRs
- > CA-206229/CIV-103090 - Batch

C-IV and CalSAWS use SNB/TNB benefit issuance table values from ACL 19-15 that were implemented by:

- > CA-203103/CIV-101471

Request:

Per All County Information Notice (ACIN) I-XX-21 & USDA Food and Nutrition Service SNAP COLA Memo FY 2022, the CF Cost-of-Living Adjustments (COLAs) take effect October 1, 2021 for FFY 2022. The updated values must be implemented in both systems and batch EDDB must run to calculate new benefit amounts for FFY 2022.

Per All County Letter (ACL) 21-92, the CW Income Reporting Threshold (IRT) Tier 1 level was increased effective 10/1/2021. The updated values must be implemented in both systems and batch EDDB must run to calculate the new IRT.

Per All County Letter (ACL) 21-87, the CW Maximum Aid Payment (MAP) and Income Reporting Threshold (IRT) Tier 2 level was increased effective 10/1/2021. The updated values must be implemented in both systems and batch EDDB must run to calculate the new values.

Per All County Letter (ACL) 21-XX, new SNB and TNB benefit amounts will automatically increase effective 10/01/2021. The updated values must be implemented in both systems and batch EDDB must run to calculate the new values.

Recommendation:

- Overview
 - 1) SCR's CA-220108 and CIV-108000 implemented the new CF COLA, CW MAP and CW IRT amounts.
 - 2) SCR's CA-230979 and CIV-109238 implemented the new TNB/SNB benefit amounts.
 - 3) This SCR includes details required for the one-time batch EDDB runs in C-IV and CalSAWS to calculate new benefit amounts.
- Assumptions

- 1) A regular change NOA will be generated for all impacted cases for which the CF benefits change.
- 2) Existing batch logic in both systems skips programs with an overridden EDBC, Manual EDBC, a pending program, or a pending person.
- 3) In CalSAWS: per existing exception logic, batch EDBC run on programs where the existing EDBC for the month is Read-Only will not be authorized.
- 4) CalSAWS Only: Any Change NOA that currently generates when the respective trigger conditions are met will continue to generate along with the CalFresh Benefit Change COLA NOA. Note: Refer to SCR CA-206711 which updated the triggers for Shelter/Utility Change NOA and the Income Increase NOA.
- 5) CalSAWS Only: No further action is required for no-touch SAR 7 scenarios, as a batch job will run EDBC for the October benefit month.
- 6) Since the CalFresh population is going to be run through batch EDBC first followed by the SNB population, the following can be expected:
 - If the CF program discontinues then the corresponding SNB will also discontinue.
 - If the CF is excluded through COLA batch for RE/SAR 7 being past due, the system will generate and send the SNB household a SNB Benefit Change NOA.
 - If the RE/SAR 7 is never turned in or is incomplete, the RE/SAR 7 discontinue batch sweep job will discontinue both SNB and CF programs, and the system will generate and send the SNB Discontinue NOA.
 - There are no changes to the logic of the CF notices.

• Requirements

- 1) Run batch EDBC for the benefit month of 10/2021 for:
 - a. All cases with an active or ineligible CalWORKs or RCA program in targeted program mode. Targeted program mode will include CF programs on the targeted cases.
 - Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the program.
 - ii. The program has a SAR7 Due Month of 09/2021 and the report status is Sent, Received, or Incomplete.
 - iii. A regular EDBC has already been processed for the benefit month since SCR CA-220108/CIV-108000 went to production on 9/09/2021.
 - b. In CalSAWS: run the above population with Run Reason 'CW/CF COLA' (CT744_CF).
 - c. In CalSAWS: run the above population with Sub Type code 'CW/CF COLA' (CT942_C1).
 - Batch EDBC will insert the following Journal entry:
 - Short Description: Batch EDBC ran for <month, year>
 - Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: CW/CF COLA
2. Run batch EDBC for the benefit month of 10/2021 for:
 - a. All active or ineligible CF (including TCF) programs in single program mode.
 - Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the program.
 - ii. The program has a SAR7 Due Month of 09/2021 and the report status is Sent, Received, or Incomplete.
 - iii. EDBC has already been processed for the benefit month since SCR CA-220108/CIV-108000 went to production on 9/09/2021
 - b. In CalSAWS: Run the above population with run reason 'CF COLA' (CT744_FS).
 - c. In CalSAWS: Run the above population with Sub Type code 'CF COLA' (CT942_C3)
 - Batch EDBC will insert the following Journal entry:
 - Short Description: Batch EDBC ran for <month, year>
 - Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: CF COLA
3. Run batch EDBC for the benefit month of 10/2021 for:
 - a. All active or ineligible NB programs (TNB and SNB) in single program mode.
 - Exclude the following cases:
 - i. The benefit month is past the latest RE due date for the TNB program.
 - ii. EDBC has already been processed for the benefit month since SCR CA-230979/CIV-109238 went to production on 9/09/2021.
 - b. In CalSAWS: Run the above population with Sub Type code 'SNB/TNB Benefit Change' (CT942_N1)
 - Batch EDBC will insert the following Journal entry:
 - Short Description: Batch EDBC ran for <month, year>
 - Long Description: Batch EDBC Ran for <Effective Month, Year>. Batch EDBC processed for the <Program Name> program for following reasons: SNB/TNB Benefit Change

4. In C-IV: Create a DCR to insert a journal with the following information for cases included in Recommendation 1a.
- Journal Category: Eligibility
 - Journal Type: Batch EDBC
 - Short Description: Batch EDBC ran for [MONTH/YEAR].
 - Long Description: Batch EDBC ran for <Effective Month, Year>. Batch EDBC processed for the <program> program for following reasons: 'CW/CF COLA'.
5. In C-IV: Create a DCR to insert a journal with the following information for cases included in Recommendation 2a.
- Journal Category: Eligibility
 - Journal Type: Batch EDBC
 - Short Description: Batch EDBC ran for [MONTH/YEAR].
 - Long Description: Batch EDBC ran for <Effective Month, Year>. Batch EDBC processed for the <program> program for following reasons: 'CF COLA'.
6. In C-IV: Create a DCR to insert a journal with the following information for cases included in Recommendation 3a.
- Journal Category: Eligibility
 - Journal Type: Batch EDBC
 - Short Description: Batch EDBC ran for [MONTH/YEAR].
 - Long Description: Batch EDBC ran for <Effective Month, Year>. Batch EDBC processed for the <program> program for following reasons: 'SNB/TNB Benefit Change'.
7. In CalSAWS: Run the DCR to update the SAR 2 Effective month as high dated EDBC month i.e. October 2021 (in SYS_TRANSACT table) to populate the latest IRT limit in SAR 2 form for the cases run with 'CW/CF COLA' or 'CF COLA' run reason.
8. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:
- Case Name
 - Case Number
 - County
 - Unit
 - Unit Name
 - Office Name
 - Worker ID
- a) List of cases discontinued by the batch EDBC process. The case listing will be named "List of Cases Discontinued by Batch EDBC Process".
Note: Include additional columns to indicate program type and program closure reason
 - b) List of cases where the batch EDBC process closed a person. The case listing will be named "List of Cases Where Batch EDBC Process Closed a Person".
Note: Include additional columns to indicate program type
 - c) List of cases where the CW EDBC resulted in a benefit reduction. The case listing will be named "List of CW Cases that Resulted in Benefit Reduction".
Note: Include additional columns to indicate each of the benefit reduction type reasons in separate columns (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
 - d) List of cases which resulted in a read-only EDBC. The case listing will be named "List of Cases That Resulted in Read-Only EDBC".
Note: Include additional columns to indicate program type and read-only reason
 - e) List of cases skipped in the batch run. The case listing will be named "List of Cases Skipped in Batch Run".
Note: Include additional columns to indicate the skip reason and program type.
 - f) Generate a list of cases that meets all the following criteria. The case listing will be named 'List of Cases where an Optional Child was Added Back into the Household by Batch EDBC'
 - i) Has an active CW program person for benefit month of 09/2021 with an MMO and role reason 'Optional Child - Receives Child Support'
 - ii) That same program person has an active status and role of MEM for the benefit month of 10/2021
 - iii) Latest accepted and saved CW EDBC for the 10/2021 benefit month has a source of 'Batch EDBC Rules'
 - iv) None of the following conditions exist:
 - 1) RE or SAR period ended in 09/2021

2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in 09/2021

g) Generate a list of CW and/or CF cases that meet the following criteria. The case listing will be named 'List of Cases Discontinued Or Denied for Over Income Prior to COLA Increase'

i) EDBC run between 8/22/2021 and 09/09/2021 (prior to deployment of CTCR SCR CA-220108/ CIV-108000) for the benefit month of 10/2021 has a denial or discontinuance reason of "Over Income" (CalSAWS and C-IV) or "Over Income-\$0 Allotment"(CalSAWS Only).

Note: Include additional columns to indicate program type and program status reason.

These lists will be posted at:

CalSAWS: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-220109

CIV: CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CIV- 108001

9. Batch Operations:

a) Run FC, KG and AAP CNI Rate Increase driving query per SCRs CA-219849/CIV-107959 (FC, KG) and CA-219851 (AAP -CalSAWS Only) from Recommendation 2.1.2.1 to insert into SYS_TRANSACT in 'Single Program' mode for all the months starting from 07/2021 to high date.

b) Run Batch EDBC for cases with FC, KG and AAP programs (population from Recommendation 2.1.2.1 per SCRs CA-219849/CIV-107959 (FC, KG) and CA-219851 (AAP -CalSAWS Only)) identified in (a) above.

c) C-IV Only: Run Journal Entry DCR for cases with FC/KG programs from Recommendation 2.3 per SCRs CA-219849/CIV-107959.

d) Run the driving query for CW/RCA programs with associated CF programs (population from recommendation 1a in SCR CA-220109/CIV-108001) to insert into SYS_TRANSACT in 'Targeted Program' mode to run for the month of 10/2021.

e) Run Batch EDBC for cases with CW/RCA programs with associated CF programs (population from recommendation 1a in SCR CA-220109/CIV-108001) identified in (d) above.

f) C-IV Only: Run Journal Entry DCR for cases with CW/RCA programs with associated CF programs (population from recommendation 1a in SCR CA-220109/CIV-108001).

g) Run the driving query for CF programs (no CW/RCA) (population from recommendation 2a in SCR CA-220109/CIV-108001) to insert into SYS_TRANSACT in 'Single Program' mode to run for the month of 10/2021.

h) Run Batch EDBC for cases with CF programs (no CW/RCA -population from recommendation 2a in SCR CA-220109/CIV-108001) identified in (g) above.

i) C-IV Only: Run Journal Entry DCR for cases with CF programs (no CW/RCA -population from recommendation 2a in SCR CA-220109/CIV-108001).

j) Run the driving query for NB programs (population from recommendation 3a in SCR CA-220109/CIV-108001) to insert into SYS_TRANSACT in 'Single Program' mode to run for the month of 10/2021.

k) Run Batch EDBC for cases with NB programs (population from recommendation 3a in SCR CA-220109/ CIV-108001) identified in (j) above.

l) C-IV Only: Run Journal Entry DCR for cases with NB programs (population from recommendation 3a in SCR CA-220109/CIV-108001).

m) CalSAWS Only: Run the DCR to update the SAR 2 Effective month as high dated EDBC month (i.e. October 2021 – recommendation 7 in SCR CA-220109/CIV-108001).

n) CalSAWS Only: Run Client Correspondence DCR for FC/KG from Recommendation 2.4 per SCRs CA-219849/CIV-107959.

**Outreach
Description:**

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-220109

**Migration Impact
Description:**

C-IV system will implement this Change with SCR CIV-108001.

**Migration Impact
Analysis:**

**Alternative
Procedure**

User may run EDBC for the 10/2021 benefit month.

Description:

Operational Impact:

Estimate: 373

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 24 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 64 |
| DBA : | 0 | Design : | 0 | Eligibility : | 146 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 104 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-226405] Decrease the automated RD/RC Appointment Duration

- Resolved: 08/24/2021 11:56 AM

| | | | | | |
|----------------------|-----------------------------|----------------------------------|---------------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Chris Carandang | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Dana K. Petersen | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 21.08.27 | Expedite Changes: | No | Estimate: | 30 |
| Reporter: | Dymas Pena | Regulation Reference: | | Created: | 03/15/2021 10:53 AM |
| Status: | Test Complete | Impact Analysis: | [Business Process] | Outreach Required: | No |
| Policy/Design | Caroline Bui | Training Impacted: | | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by Committee: | | Other Agency Cross Reference: | |
| Committee: | [CalWORKs/ CalFresh] | Consortium Review Approval Date: | | | |

Non-Committee Review: Non-Committee Review approval provided by Caroline Bui on 7/19/2021

Expedite Approval:
Current Design:

Appointments for RD/RC interviews are automatically scheduled in CalSAWS in 45 minute intervals, according to the case carrying EW's calendar availability. There are instances in which appointments are not scheduled because of a lack of "available" time slots. Staff must then work off an exception listing to manually schedule the appointment and send the RD/RC packet.

Note: currently, the minimum available unit of time for worker schedule configuration is 15 minutes. Therefore, automatic appointment scheduling must currently be set in 15 minute increments, and 15 minutes is the shortest possible appointment duration.

Request: DPSS is implementing a flexible appointment Renewal Line that customers can call to complete interview and RD/RC packet. Calls will be routed to the next available worker similar to a call center environment. LA County DPSS is requesting that the duration of RC/RD appointments be shortened from 45 minutes to 15 minutes to maximize the number of customers who are automatically scheduled for an RC/RD appointment and eliminate the need to manually schedule appointments.

Recommendation: Modify the batch job properties for batch jobs PB19C902 and PB19C909(Recertification Appointments Batch) to reduce the RD/RC appointment duration from 45 minutes to 15 minutes. This will reduce the likelihood of RD/RC appointment exceptions and manual work.

Outreach

Description:

Migration Impact Description: These batch jobs only run for LA County.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Manually reschedule appointments

Operational Impact: Requesting priority consideration to ensure customers receive assistance during the COVID-19 health pandemic and LA County DPSS's transition to a task/call-based model. DPSS is requesting the implementation date for this CER be prior running the appointment scheduling batch job for the the June 2021 redeterminations/recertifications.

Estimate: **30**

| | | | | | |
|------------------|---|--------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 20 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |

| | | | | | |
|-----------------------|---|-------------------|---|-----------------------|----|
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | | | | |
| Security : | 0 | Special Project : | 0 | System Test Support : | 10 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-227186] Event Streaming: Enabling Event Streaming implementation for MEDS EW20 Transactions

- Resolved: 08/12/2021 02:21 PM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Select a value |
| Fix Version/s: | [21.07] | Designer Contact: | Balakumar Murthy | Change Type (SCR): | Data Change |
| Minor Version: | 21.08.12 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Balakumar Murthy | Regulation Reference: | | Created: | 04/06/2021 03:07 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Laura Chavez on 8/11 | | | | |
| Expedite Approval: | Approved by Laura Chavez on 8/11 | | | | |
| Current Design: | Current batch architecture to generate EW20 are based on standalone Java processing with Spring JDBC. The current Batch programs use materialized views and other JDBC queries to determine the data changes made by the online application during the day and process those changes at night during batch. | | | | |
| Request: | As part of CA-213979 the current batch architecture was rearchitected to Event Streaming approach and implemented in production. The event streaming and batch architecture was made to run in parallel and the output was validated and confirmed. Since event streaming is working fine now it is safe to turn off EW20 batch and turn on event streaming implementation. | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1. Turn off existing batch job generating EW20 transaction to MEDS. 2. Turn on Event streaming implementation. 3. Set the EW20 consumer application as a predecessor to existing MEDS file writer job. | | | | |
| Outreach Description: | NA | | | | |
| Migration Impact Description: | NA | | | | |
| Migration Impact Analysis: | Not applicable | | | | |
| Alternative Procedure Description: | Not applicable | | | | |
| Operational Impact: | 15 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 15 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-227188] Event Streaming: Enabling Event Streaming implementation for MEDS EW40 Transactions

- Resolved: 08/12/2021 02:22 PM

| | | | | | |
|---|--|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | Select a value |
| Fix Version/s: | [21.07] | Designer Contact: | Balakumar Murthy | Change Type (SCR): | Data Change |
| Minor Version: | 21.08.12 | Expedite Changes: | Production Deployment | Estimate: | 15 |
| Reporter: | Balakumar Murthy | Regulation Reference: | | Created: | 04/06/2021 03:08 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Laura Chavez | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Laura Chavez on 8/11 | | | | |
| Expedite Approval: | Approved by Laura Chavez on 8/11 | | | | |
| Current Design: | Current batch architecture to generate EW40 are based on standalone Java processing with Spring JDBC. The current Batch programs use materialized views and other JDBC queries to determine the data changes made by the online application during the day and process those changes at night during batch. | | | | |
| Request: | As part of CA-213979 the current batch architecture was rearchitected to Event Streaming approach and implemented in production. The event streaming and batch architecture was made to run in parallel and the output was validated and confirmed. Since event streaming is working fine now it is safe to turn off EW40 batch and turn on event streaming implementation. | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1. Turn off existing batch job generating EW40 transaction to MEDS. 2. Turn on Event streaming implementation. 3. Set the EW40 consumer application as a predecessor to existing MEDS file writer job. | | | | |
| Outreach Description: | NA | | | | |
| Migration Impact Description: | NA | | | | |
| Migration Impact Analysis: | Not applicable | | | | |
| Alternative Procedure Description: | Not applicable | | | | |
| Operational Impact Estimate: | 15 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 15 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-230151] MB 21-09 Revise Child Care State Median Income (SMI) Ceilings for Fiscal Year (FY) 2021–22

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Erika Kusnadi | Change Type (SCR): | Policy Re-Design |
| Minor Version: | 21.10.21 | Expedite Changes: | Start Build | Estimate: | 42 |
| Reporter: | Claudia Pinto | Regulation Reference: | MB 21-09 Revised State Median Income (SMI) Ceilings Fiscal Year (FY) 2021–22 | Created: | 06/17/2021 04:17 PM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Child Care] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by K Rapponotti-Claudia Pinto 8/6/2021

Expedite Approval: 08/10/2021 Approved by Karen J Rapponotti

Current Design: The Eligibility Detail page calculates a value amount for the Income Ceiling and is linked to 85% Median. This value amount is based from the MB 20-12 effective July 1st, 2020 which can be used to determine Child Care Eligibility.

Request: The income ceilings amount have been revised with MB 21-09. Update the the Income Ceiling amounts to match the valued in Management Bulletin 21-09 for fiscal year 2021-22, effective July 1st, 2021.

Recommendation:

1. Update the Income Ceiling field on the Eligibility Detail page to reflect the new values for 85% State Median Income. The Eligibility Detail page is found under the Child Care Program task of the Child Care section.
 - a. The new values should only be used for Begin Dates on or after July 1st, 2021. For Begin Dates before July 1st 2021, the Income Ceiling values should remain unchanged.
 - b. Please refer to the attached Management Bulletin 21-09 for the new values for the Income Ceilings.

Note: There is no Design Document for this specific SCR.

Outreach

Description:

Migration Impact Description: CIV Counties will already be using CalSAWS by the time the SCR in implemented in Production

Migration Impact Analysis:

Alternative Procedure Description: Manually calculate

Operational Impact:

Estimate:

42

| | | | | | |
|---------------------------------|---|--------------------|----|-------------------------|----|
| Automated Test : | 2 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 28 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 12 |

[CA-230686] Adding Four BenefitsCal Report Links to CalSAWS

| | | | | | |
|-----------------------------------|-----------------------|----------------------------------|-------------------------|-------------------------------|----------------------------|
| Team Responsible: | Reports | Assignee: | Jeric Derama | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Susanna Martinez | Change Type (SCR): | Enhancement |
| Minor Version: | 21.09.08 | Expedite Changes: | Start Build | Estimate: | 252 |
| Reporter: | Sean Ny | Regulation Reference: | | Created: | 07/01/2021 05:59 PM |
| Status: | In Development | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Documentation | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | 08/11/0021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Carlos Zepeda 8/4/21

Expedite Approval: Expedited start build approval provided by Karen J. Rapponotti on 8/4/2021

Current Design: Currently, CalSAWS does not have BenefitsCal Dashboards or reports in CalSAWS. BenefitsCal is a new website that will replace C4Yourself, YourBenefitsNow, and MyBenefitsCalWIN, to provide one unified experience for all Californians, everywhere.

Request: This SCR requests to have four BenefitCal report links added to CalSAWS.

1. When users go to the Business Intelligence tab on the CalSAWS Report page, Users must see the BenefitCal Reports tab on the left side of the page under Business Intelligence.
2. When users click on the BenefitCal Reports tab, users must see the links to BenefitCal Reports on the page.
3. A security role is required for user groups.
4. Any existing links to YourBenefitsNow dashboards found on the Business Intelligence Search page will be removed.

Recommendation: This SCR requests to have four BenefitCal report links added to CalSAWS.

1. When users go to the Business Intelligence tab on the CalSAWS Report page, Users must see the BenefitCal Reports tab on the left side of the page under Business Intelligence.
2. When users click on the BenefitCal Reports tab, users must see the links to BenefitCal Reports on the page.
3. A security role is required for user groups.
4. Any existing links to YourBenefitsNow dashboards found on the Business Intelligence Search page will be removed.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: N/A

Operational Impact Estimate: **252**

| | | | | | |
|---------------------------------|---|--------------------|-----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 170 | Reports Test : | 82 |

 **[CA-230979] ACL 21-XX Update SNB/TNB Benefit Tables**

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Carol Dias | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Thomas Lazio | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.09 | Expedite Changes: | Production Deployment | Estimate: | 46 |
| Reporter: | Caroline Bui | Regulation Reference: | ACL 21-XX | Created: | 07/12/2021 03:51 PM |
| Status: | In Assembly Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | | Other Agency Cross Reference: | CIV-109238 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 7/28/2021

Current Design: The SNB/TNB benefit issuance table values from ACL 19-15 were added in C-IV under CIV-101471, and in CalSAWS under CA-203103 in May 2019.

Request: Per ACL 21-XX, SNB and TNB benefit table amounts are being increased for households impacted by the 2019 Expansion of CalFresh to Supplemental Security Income recipients. The new SNB and TNB benefit amounts will automatically increase effective the October 2021 benefit month.

Recommendation: Update SNB/TNB benefit issuance table values effective 10/01/2021 per ACL 21-XX.
See attached design for details

Outreach

Description:

Migration Impact Description: C-IV system will implement this Change with SCR CIV-109238.

Analysis:

Alternative Procedure Description: Override EDBC

Operational Impact:

Estimate: **46**

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 29 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 12 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

[CA-231036] Migration Merge LRS and C-IV IEV 417 Files

| | | | | | |
|----------------------|-------------------------|-----------------------|-------------------------|--------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Edgars Reinholds | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Vallari Bathala | Change Type (SCR): | New Policy |
| Minor Version: | 21.09.16 | Expedite Changes: | Start Build | Estimate: | 78 |
| Reporter: | Vallari Bathala | Regulation Reference: | M5156 | Created: | 07/13/2021 03:58 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Carlos Zepeda | Training Impacted: | | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [IEVS] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Carlos Zepeda 8/4/2021

Expedite Approval: Approved by Karen J. Rapponotti on 08/05

Current Design: DHCS provides an Asset Verification IEV417 flat file which is delivered to the System through SFTP on a monthly basis.

Request: As part of migration C-IV counties will be adopting this functionality. Therefore a new flat file with both C-IV and LRS data will be combined into a single 40-County file and replace the existing IEV417 flat file.

Recommendation: Update batch properties with the new file name:
The new combined IEV417 will be named as follows:
IEV417_CALSAWS_Dmmdyy.txt
The file will be located here: DHCS-MCED/CALSAWS
Update batch jobs PI00C505 and PI00C545 to import and process new CalSAWS flat file with combined data.

Outreach

Description: The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

78

| | | | | | |
|-----------------------|---|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 55 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 23 |
| Security : | 0 | Tech Ops : | 0 | Training : | 0 |
| Tech Arch : | 0 | | | | |
| Translation : | 0 | | | | |



[CA-231501] Document Routing Rule Page Updates

| | | | | | |
|-----------------------------------|--------------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Alex Rodriguez | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Justin Dobbs | Change Type (SCR): | Enhancement |
| Minor Version: | 21.09.16 | Expedite Changes: | Start Build | Estimate: | 181 |
| Reporter: | Justin Dobbs | Regulation Reference: | | Created: | 07/27/2021 01:55 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Task Management] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Sarah Cox | Consortium Review Approval Date: | 08/12/2021 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 8/12/21

Current Design: Counties which use the Hyland imaging solution can configure Document Routing Rules which allow configuration of Tasks to be created based on imaged documents. Document Routing Rule functionality was introduced with CA-214917 per DDIDs 2254, 2504 and 2245.

Only currently effective documents can be associated to Document Routing Rules. Document Routing Rule program configuration options do not include the Nutrition Benefit program.

Request: Modify the Document Routing Rule CalSAWS System functionality to incorporate legacy documents for the C-IV migration counties and include the Nutrition Benefit program in the configuration options.

Recommendation:

1. Update the Document Routing Rule Select Forms page to allow searching of Legacy documents for the 39 C-IV migration counties.
2. Update the Document Routing Rule Program Detail page to include the Nutrition Benefit program.

Outreach

Description:

Migration Impact Description: Document Routing Rule functionality at the time of migration must have the ability to select converted Legacy C-IV documents.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **181**

| | | | | | |
|---------------------------------|---|--------------------|-----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 118 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 48 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

[CA-231504] DDID 1967: Batch Property Updates for C-IV Conversion

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Sivagami Nachiyappan | SPG Status: | No |
| Fix Version/s: | [21.07] | Designer Contact: | Jennifer Muna | Change Type (SCR): | Enhancement |
| Minor Version: | 21.08.27 | Expedite Changes: | Production Deployment | Estimate: | 70 |
| Reporter: | Jennifer Muna | Regulation Reference: | | Created: | 07/27/2021 03:35 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Carlos Zepeda | Consortium Review Approval Date: | 08/06/2021 | | |

Non-Committee

Review:

Expedite Approval:

Approved by Karen J. Rapponotti on 08/13

Current Design:

Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties.

CA-208599 was created to track and implement batch scheduling updates necessary for Migration. Additional batch job properties updates are needed to ensure the batch jobs will run for the appropriate C-IV Migration Counties based on updated CRFI elections.

Request:

Update properties of batch jobs to run for specific C-IV Migration Counties upon migration based on received CRFI responses. This also includes any batch scheduling request updates that were not captured in CA-208599.

Recommendation:

The batch jobs in the following DDIDs require batch property updates to run for appropriate C-IV Migration Counties starting 9/27/2021:

Fiscal:

1. CA-207344: DDID 1360 – Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties
2. CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
3. CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
4. CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
5. CA-207139: DDID 2194 – Add Positive Pay Interface to CalSAWS for C-IV Migration Counties
6. CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments
7. CA-214353: DDID 374 – Update C-IV 1099 Interface to Process EDBC Authorized Issuances
8. CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch jobs Phase 5

Batch:

1. CA-207235: DDID 1859 – CMSP
2. CA-207494: DDID 85 – Update Batch that removes WTW Program Worker at Sanction status to be configurable
3. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
4. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
5. CA-207329: DDID 1395 – IEVS Batch Assignment
6. CA-200404: DDID 1967 – Update the E2Lite Interface/WPR Sample Process to Handle Late Case Submissions
7. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
8. CA-212490: DDID 1395 – IEVS Batch Assignment for CalWIN
9. CA-207476: DDID 266 – Update No Change SAR 7 functionality to be configurable
10. CA-207232: DDID 1964,1955 – MEDS
11. CA-207203: DDID 2073 – Add functionality to allow a user to request IEVS and SAVE at any time
12. CA-207438: DDID 571 Migrate C-IV WDTIP Jobs
13. CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
14. CA-207148: DDID 2143 – Batch Job to Discontinue Special Care Increment Payment

15. CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
16. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview

Correspondence:

1. CA-216057: DDID 1039 - Update Enclosure Approval functionality
2. CA-201968: DDID 1967 - Add WTW Activity Attendance and Progress Forms
3. CA-207399: DDID 1039 - Migrate C-IV RE Packets for CW and CF
4. CA-214198: DDID 1967 - Update State Form Batch jobs to run for all Counties
5. CA-207364: DDID 1235 - Update Medi-Cal RE Reminder Notice Batch Job to be configurable
6. CA-211757: DDID 1967 – Update Batch Configuration for CW 2186A CalWORKs Time Limit Exemption Request (12/12)
7. CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
8. CA-215095: DDID 2630 FDS: Non State Forms – Update PA 2492
9. CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
10. CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2

Outreach

Description:

Migration Impact

Description:

The requirements includes property updates to batch jobs associated to each DDID to run for specific C-IV counties based on received CRFI responses.

Migration Impact

Analysis:

Alternative

N/A

Procedure


Description:

Operational Impact:

Estimate:

70

| | | | | | |
|-----------------------|----|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 40 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 10 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 10 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 10 |
| Security : | 0 | Tech Ops : | 0 | Training : | 0 |
| Tech Arch : | 0 | | | | |
| Translation : | 0 | | | | |

 **[CA-231866] Exclude over 21 year-olds from 2021 BTSCA run**

- Resolved: 08/13/2021 11:22 AM

| | | | | | |
|-----------------------------------|----------------------------------|----------------------------------|------------------------------|-------------------------------|-------------------------------|
| Team Responsible: | Fiscal | Assignee: | Chandan Talukdar | SPG Status: | Approved |
| Fix Version/s: | [21.07] | Designer Contact: | Sidhant Garg | Change Type (SCR): | Individual Data Change |
| Minor Version: | 21.08.16 | Expedite Changes: | Production Deployment | Estimate: | 88 |
| Reporter: | Sheryl E. Eppler | Regulation Reference: | ACL 20-45 | Created: | 08/04/2021 03:39 PM |
| Status: | In Production | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Foster Care/Kin GAP/AAP] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 08/04/2021

Current Design: Los Angeles Only:
The Back-To-School-Clothing-Allowance (BTSCA) batch job does not exclude Non-Minor Dependents (NMDs) who are 21 years old.

Request: Do a DCR to update the Payment Requests for BTSCA 2021 as Disapproved for Kids past 21 years of age.

Recommendation: Los Angeles Only:
Do a DCR to update the Payment Requests for BTSCA 2021 as Disapproved for Kids past 21 years of age. Add a comment which says "Over 21 not eligible for BTSCA" when updating the payment request status.

Add a Journal Entry for the cases where the BTSCA payment requests are updated to Disapproved.

Filter Type: All
Journal Type: Narrative
Short Description: Over 21 not eligible for BTSCA
Long Description: Over 21 not eligible for BTSCA

NOTE: This DCR has to run during the Nightly Batch operations process in a specific window. The DCR needs to be manually executed after the Annual BTSCA job completes and before the Nightly Issuance Batch starts.

Outreach

Description:
Migration Impact Description: LA County specific Data Change.

Migration Impact Analysis:
Alternative Procedure Description: N/A

Operational Impact:
Estimate: **88**

| | | | | | |
|------------------|----|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 55 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |

| | | | | | |
|-----------------------|---|-------------------|---|-----------------------|----|
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 23 |
| Security : | 0 | Tech Ops : | 0 | Training : | 0 |
| Tech Arch : | 0 | | | | |
| Translation : | 0 | | | | |



[CA-50542] Correction to the "Target" Drop Down List of the Assessment Goals Detail page

| | | | | | |
|-----------------------------------|-------------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Rashmi Holla | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 278 |
| Reporter: | Gingko Luna | Regulation Reference: | Los Angeles County Policy - Chapter 800 (related to MPP 42-711.55) | Created: | 01/19/2018 11:46 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | [Job Aid] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Welfare to Work/ WPR] | Approved by Committee: | 07/29/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review:

Expedite Approval: 08/10/2021 Approved by Karen J Rapponotti

Current Design: Currently, the options on the 'Target' drop-down on the Assessment Goals Detail page do not include all available activities and services. The 'Target' drop-down has only Domestic Violence, ESL, GED, High School Diploma (HSD), Job Services, Math, Mental Health, Reading and Vocational Training as options. These values are utilized by the Cal-Learn, CalFresh Employment and Training (CFET), GA/GR Employment Services, GROW, Refugee Employment Services (REP), and Welfare-to-Work (WTW) programs.

Request: Update the 'Target' drop-down field so that a user can add all recommended activities determined by the Vocational Assessors in CalSAWS. The following activities will be added to the 'Target' drop-down: Expungement, Community Service, Job Skills Training, Subsidized Employment, Post-Time Limited (PTL), Family Stabilization, Family Reunification, Substance Use Disorder, Learning Disability.

Update form ABP 1608 so that a user can add all recommended activities for the GROW program. Add the following activities to the form: Expungement, Job Skills Training, Subsidized Employment, Post-Time Limited (PTL), Family Reunification, Substance Use Disorder, Learning Disability.

Recommendation:

1. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the Cal-Learn program.
 - a. Community Service
 - b. Expungement
 - c. Family Reunification
 - d. Family Stabilization
 - e. Job Skills Training
 - f. Learning Disability
 - g. Post-Time Limited (PTL)
 - h. Subsidized Employment
 - i. Substance Use Disorder
 - j. Unsubsidized Employment

2. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the CFET program.
 - a. Community Service
 - b. Education
 - c. Expungement
 - d. Job Retention
 - e. Job Skills Training
 - f. Learning Disability
 - g. Self-Employment Training

- h. Subsidized Employment
- i. Substance Use Disorder
- j. Unsubsidized Employment
- k. Work Experience
- l. Workfare

3. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GA/GR Employment Services program.

- a. Community Service
- b. Expungement
- c. E&T Assessment
- d. Job Skills Training
- e. Learning Disability
- f. Post-Time Limited (PTL)
- g. Subsidized Employment
- h. Substance Use Disorder
- i. Supervised Job Search
- j. Unsubsidized Employment
- k. Work Experience

4. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GROW program.

- a. Expungement
- b. Family Reunification
- c. Job Skills Training
- d. Learning Disability
- e. Post-Time Limited (PTL)
- f. Subsidized Employment
- g. Substance Use Disorder

5. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the REP program.

- a. Community Service
- b. Expungement
- c. Family Reunification
- d. Family Stabilization
- e. Job Skills Training
- f. Learning Disability
- g. Subsidized Employment
- h. Substance Use Disorder

6. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the WTW program.

- a. Community Service
- b. Expungement
- c. Family Reunification
- d. Family Stabilization
- e. Job Skills Training
- f. Learning Disability
- g. Subsidized Employment
- h. Substance Use Disorder
- i. Supervised Job Search
- j. Unsubsidized Employment
- k. Work Experience

7. Update ABP 1608 form to add additional values listed above for the GROW program.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

The C-IV counties will be adopting this functionality as part of migration.

Alternative Procedure Description:
Operational Impact:
Estimate: **278**

None

| | | | | | |
|---------------------------------|------|--------------------|-----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 68 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 102 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 67 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 16.0 | | | | |

[CA-218880] Imaging DDID 119 - Phase 2 Deployment for 58 Counties

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Imaging | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Christopher Vasquez | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 51 |
| Reporter: | Cory J. Wozniak | Regulation Reference: | | Created: | 08/19/2020 04:12 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Rhiannon Chin | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Imaging] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Rhiannon Chin - 8/16/2021

Expedite Approval: Current Design: LA is on a separate Imaging system from the rest of the CalSAWS counties.

Request: Deploy LA on the CalSAWS Imaging solution.

Recommendation: Perform necessary system configuration changes to enable LA county to be able to access and work in the CalSAWS Imaging solution.

1. Update Code detail table to have LA set to Hyland (Category 15 Ref Table 23) (CTCR)
2. Update ApiGEE Interface to point Los Angeles to Hyland Imaging (Divert uploads away from Lobby Translator Spring Boot App > Imaging Spring Boot App)
3. Map the existing EDMS ID for VLP_MNL_VERIF_REQ_IMG_DOC_IDENTIF with the new location/ID in Hyland. Extract of EDMS IDS to be sent to Hyland and Hyland Document IDs provided back for DCR based on manifest/mapping.

Outreach

Description: These are required changes and updates to allow Los Angeles to use the CalSAWS Imaging Solution.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None, without the changes LA cannot access Imaging

Operational Impact:

Estimate: 51

| | | | | | |
|---------------------------------|----|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 20 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 8 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 8 |
| IVR/CC : | 0 | Online : | 5 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 10 | Tech Ops : | 0 | Training : | 0 |



[CA-222281] Create EBT and Direct Deposit Database Sequences for CalWIN counties

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Darion Toney | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 161 |
| Reporter: | Eric Wu | Regulation Reference: | | Created: | 12/02/2020 02:58 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sheryl E. Eppler | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Tech] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Sheryl Eppler - Approved - 08/05/2021

Expedite Approval: Expedited start build approval from Karen Rapponotti on 8/5/2021

Current Design: EBT/Direct Deposit sequences are utility functions that generates a unique number to be associated to an EBT/ Direct Deposit Issuance Control Number. Currently, the EBT/Direct Deposit sequences in CalSAWS are only applicable for Los Angeles County and CIV counties.

Request: EBT and Direct Deposit sequences need to be added for each of the CalWIN Counties.

Recommendation: 1. Add a new EBT and Direct Deposit sequence for each of the CalWIN counties based on the below CA-222281 EBT and DD Sequences for CalWIN Excel

Outreach

Description:

Migration Impact

Design has been approved through Non-Committee Review. CalWIN counties to adopt functionality at migration.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 161

| | | | | | |
|---------------------------------|-----|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 104 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 42 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

 **[CA-223932] DDID 34, 655 FDS: Task Mgt - Export Report Updates**

| | | | | | |
|-----------------------------------|--------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Analytics | Assignee: | Bhuvanendra Ss | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Rakan Ali | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 336 |
| Reporter: | Justin Dobbs | Regulation Reference: | | Created: | 01/14/2021 02:24 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [Job Aid, Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Task Management] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | Sarah Cox | Consortium Review Approval Date: | 08/09/2021 | | |

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - 8/9/21

Current Design: Task Management functionality within the Tasks pop up window that is accessible through the Tasks link in the Utilities navigation bar contains Task search capabilities that paginate the search results. The Task Reassignment functionality will store the results of each Task Reassignment instruction; however, the pages do not allow visualization of the reassigned Tasks.

Request: Introduce export functionality to a set of Task Management pages allowing a user to extract results into a spreadsheet format.

Recommendation: Add Export icons to the following pages:

- a. My Tasks
- b. Task Search
- c. Task Reassignment Results List

Outreach

Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure: N/A

Description:

Operational Impact:

Estimate: **336**

| | | | | | |
|---------------------------------|-----|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 40 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 74 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 77 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 145 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-227673] CA-224251: BenefitsCal Update JA e-Applications Job Aid

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Connie Buzbee | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 7 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 04/19/2021 07:19 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Elizabeth Palm 8/4/2021 Approved

Expedite Approval: Approved per Karen Rapponotti on 8/19/2021

Current Design: The e-Applications Job Aid provides information on how to process applications coming from the Self-Service Portal.

Request: Update JA e-Applications with changes for CA-214196.:

Recommendation: Update the following job aid in Online Help: JA e-Applications

Outreach Description: Updated Job Aid for changes to CalSAWS for BenefitsCal.

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact Estimate: 7

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 7 |
| Translation : | 0 | | | | |



[CA-227674] CA-224251 Online Help: BenefitsCal Update Job Aid - Offices-Manage

| | | | | | |
|---|--|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Connie Buzbee | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 10 |
| Reporter: | Connie Buzbee | Regulation Reference: | | Created: | 04/19/2021 07:24 AM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Job Aid] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Self Service Portal] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Elizabeth Palm 7/30/2021 Approved | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 8/19/2021 | | | | |
| Current Design: | CA-224251 Updates the Office Manage JOB Aid to add 'e-Application Accepted field' | | | | |
| Request: | Update Job Aid Office-Manage for SCR CA-224196. Added "e-Applications Accepted" field. | | | | |
| Recommendation: | Upload the following updated job aid: JA Office - Manage | | | | |
| Outreach Description: | Updated job aid for CalSAWS changes for BenefitsCal | | | | |
| Migration Impact Description: | N/A | | | | |
| Migration Impact Analysis: | N/A | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact: | | | | | |
| Estimate: | 10 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 10 |
| Translation : | 0 | | | | |

[CA-228209] Update Task pages for Salesforce integration

| | | | | | |
|---|---|----------------------------------|-----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Avinda Bandaranayake | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Justin Dobbs | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 876 |
| Reporter: | Avinda Bandaranayake | Regulation Reference: | | Created: | 04/29/2021 03:04 PM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Logan Pratt | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Design | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Logan Pratt, Approved on 6/29/21 | | | | |
| Expedite Approval: | Approved by Laura Chavez on 7/12/2021 | | | | |
| Current Design: | Currently, the Worklist and Task Pop-Up pages are communicating with the County Call Center Solution (Lagan) to close associated call center tickets when Tasks are completed. | | | | |
| Request: | Update the Worklist and Task Pop-Up pages to communicate with Salesforce to close associated call center tickets when Tasks associated to Los Angeles County are completed. | | | | |
| Recommendation: | <ol style="list-style-type: none"> 1. Update Task Pop Up Task – Search Page’s Complete Button to make the request to close Call Center tickets as necessary. 2. Update Task Pop Up – Task Detail Page to make the request to close the Call Center tickets as necessary. 3. Update Task Pop Up Task – My Tasks Page’s Complete Button to make the request to close Call Center tickets as necessary. | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | N/A | | | | |
| Operational Impact Estimate: | 876 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 260 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 58 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 86 |
| Tech Arch : | 310 | Tech Ops : | 20 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-228795] CA-212833 Online Help: Remove Selected Non-State LRS Forms from Forms Overview

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 30 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 05/17/2021 12:13 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by J. Longstreet 6/22/2021

Expedite Approval: Approved by Karen Rapponotti on 8/19/2021

Current Design: SCR CA-212833 Removes Non-State Los Angeles County forms that have not been used in the past year.

Request: Remove Non-State Los Angeles County forms from the Forms Overview that have not been used in the past year.

Recommendation: SCR CA-212833 has a list of Non-State Los Angeles County forms that are being removed in the System. Update the Form Overview in Online Help by removing the forms from the list.

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **30**

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 30 |
| Translation : | 0 | | | | |



[CA-228938] CA-218157 Online Help: Create JA BREFS Eligibility Review

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|------------------------|-------------------------------|---|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Maria Feliciano | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 10 |
| Reporter: | Maureen Votta | Regulation Reference: | | Created: | 05/19/2021 03:47 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | [Job Aid] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalHEERS |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | CA-218157 CIV-107693 CH-164544 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

| | | | | | |
|---|---|--------------------|---|-------------------------|----|
| Non-Committee Review: | Approved by Char Baker on 6/25/21 | | | | |
| Expedite Approval: | Approved by Karen Rapponotti on 8/19/2021 | | | | |
| Current Design: | There is no Job Aid in the System to explain how to use the BREfS Eligibility Review functionality. | | | | |
| Request: | Create a Job aid titled "JA Medi-Cal CalHEERS MAGI Eligibility Review". | | | | |
| Recommendation: | Create a Job aid titled "JA Medi-Cal CalHEERS MAGI Eligibility Review" for CalSAWS to explain the functionality and purpose of this new Medi-Cal eligibility feature. | | | | |
| Outreach Description: | CIT to release to C-IV counties and LRS prior to the 21.06 functional release. | | | | |
| Migration Impact Description: | Functionality will be released in CalSAWS and the C-IV system in the 21.06 Release. The Job Aid will be released into CalSAWS after that release, however, a DRAFT Job Aid was issued to 40 counties through CIT CIT 0124-21 SCR CA218157, CIV107693 BREfS Eligibility Review DRAFT Job Aid on 5/19/2021. | | | | |
| Migration Impact Analysis: | There is no alternate procedure defined for this functionality. | | | | |
| Alternative Procedure Description: | | | | | |
| Operational Impact: | | | | | |
| Estimate: | 10 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 10 |
| Translation : | 0 | | | | |

 **[CA-230294] Update LA County Emails for BenefitsCal**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Angela Zhao | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Michael Barillas | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Production Deployment | Estimate: | 137 |
| Reporter: | Dana K. Petersen | Regulation Reference: | | Created: | 06/22/2021 03:59 PM |
| Status: | In Development | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | 08/05/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Dymas Pena 8/05/2021

Expedite Approval: Expedite approval provided by Karen Rapponotti on 8/05/2021

- Current Design:**
- LA County emails which reference YBN:
 - Customer SAR 7 Incomplete
 - Customer Report Not Received:SAR 7 Rescind/Restoration
 - Customer Report Processed
 - Customer SAR 7 Received
 - Customer SAR 7 Sent/Reminder
 - Customer SAR 7 Not Received
 - New Message from your GR Worker
 - New Message from your GROW Worker
 - Account Notification: Document Received
 - GR Non-Compliance Alert
 - GROW Non-Compliance Alert
 - Employability Status Exemption End Date

Request: Modify LA County emails to replace YBN references with BenefitsCal.

- Recommendation:**
1. Update the YBN references with BenefitsCal for the following Email Batch Jobs.
 - a. Customer SAR 7 Incomplete
 - b. Customer Report Not Received: SAR 7 Rescind/Restoration
 - c. Customer Report Processed
 - d. Customer SAR 7 Received
 - e. SAR 7 Sent/Reminder
 - f. Customer SAR 7 Not Received
 - g. New Message from your GR Worker
 - h. New Message from your GROW Worker
 - i. Account Notification: Document Received
 - j. GR Non-Compliance Alert
 - k. GROW Non-Compliance Alert
 - l. Employability Status Exemption End Date

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 137

| | | | | | |
|---------------------------------|---|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 83 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 54 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-231087] Online Help: Update JA Homeless Assistance – Process and Issue Benefits

| | | | | | |
|-----------------------------------|-------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 7 |
| Reporter: | Binh Tran | Regulation Reference: | | Created: | 07/14/2021 06:22 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Binh Tran | Training Impacted: | [Job Aid] | Funding Source: | LRS M&O |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Joyce Oshiro 07/28/2021 - Approve

Expedite Approval: APproved by Karen Rapponotti on 8/19/2021

Current Design: The Homeless Assistance – Process and Issue Benefits job aid includes information on data collection entries for Temporary and Permanent Homeless Assistance with incorrect Subsidized Housing.

Request: Update the Homeless Assistance – Process and Issue Benefits job aid on the subsidized housing.

Recommendation: Update the following in Online Help:
JA Homeless Assistance - Process and Issue Benefits

Outreach Description: Job aid update

Migration Impact Description: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: 7

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 7 |
| Translation : | 0 | | | | |

 **[CA-231140] Job Aid Change Reason - Incorrect content**

| | | | | | |
|----------------------|-------------------------|-----------------------|------------------------|--------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Binh Tran | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 7 |
| Reporter: | Binh Tran | Regulation Reference: | | Created: | 07/15/2021 05:36 PM |
| Status: | Pending Approval | Impact Analysis: | [Training] | Outreach Required: | Yes |
| Policy/Design | Binh Tran | Training Impacted: | [Job Aid] | Funding Source: | LRS M&O |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Training | Approved by | | Other Agency Cross | |
| Committee: | [Training] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee Review: Samantha Machon 7/26/21 Approved

Expedite Approval:
Current Design: The Overview of the Job Aid stated: New Change Reasons have an impact to all programs except for MC.

Request: New Change Reasons have an impact to CalWORKs (CW), CalFresh (CF), Refugee Cash Assistance (RCA), General Relief (GR), and Cash Assistance Program for Immigrants (CAPI)

Recommendation: Update the following in Online Help:
 JA Change Reason

Outreach Description: Update Job Aid

Migration Impact Description: Per DDID #1070 in the SOW, C_IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:
Alternative Procedure Description: None

Operational Impact:
Estimate: 7

| | | | | | |
|-----------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 0 |
| Security : | 0 | Tech Ops : | 0 | Training : | 7 |
| Tech Arch : | 0 | | | | |
| Translation : | 0 | | | | |



[CA-231462] CA-215927 DDID 2686/2314 Online Help: Online Help page updates to support FDS: GA GR Fiscal changes Phase 1

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 21 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 07/26/2021 01:12 PM |
| Status: | Approved | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | [Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Training | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by TMuresan on 8/6/2021

Expedite Approval: Approved by Karen Rapponotti on 8/19/2021

Current Design: SCR CA-215927 updates the GA/GR Fiscal changes based on DDID 2686/2314, resulting in new online help pages, and an update to an existing online help page.

Request: Update the following in Online Help:
 1) Add the following online help pages:
 -County Fiscal Admin Summary page
 -Count Fiscal Admin Detail page
 2) Update the following online help page:
 -Expungement Detail page (this change affects CalWIN counties only)

Recommendation: Update the following in Online Help:
 1) Add the following online help pages:
 -County Fiscal Admin Summary page
 -Count Fiscal Admin Detail page
 2) Update the following online help page:
 -Expungement Detail page (this change affects CalWIN counties only)

Outreach

Description: N/A

Migration Impact Description:

Migration Impact Analysis: None

Alternative Procedure Description:

Operational Impact: 21

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 21 |



[CA-231471] CA-223872 Online Help: Add Main Payroll Direct Deposit Reports in OLH Reports Overview

| | | | | | |
|---|--|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 14 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 07/26/2021 05:46 PM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Claudia Pinto | Training Impacted: | [Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Joyce Oshiro 07/28/2021 | | | | |
| Expedite Approval: | Approved per Karen Rapponotti on 8/19/2021 | | | | |
| Current Design: | SCR CA-223872 creates two new reports for Main Direct Deposits. The new reports need to be added to the OLH Reports Overview. | | | | |
| Request: | Add the following reports to the OLH Reports Overview: 1) Main Payroll Foster Care Direct Deposit Reconciliation Report 2) Main Payroll Foster Care Direct Deposit Summary | | | | |
| Recommendation: | Add the following reports to the OLH Reports Overview: 1) Main Payroll Foster Care Direct Deposit Reconciliation Report 2) Main Payroll Foster Care Direct Deposit Summary | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | N/A | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | None | | | | |
| Operational Impact: | | | | | |
| Estimate: | 14 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 14 |
| Translation : | 0 | | | | |



[CA-231777] CA-217298 Online Help: DDID 1629 FDS: Task Mgt - Existing GA/GR Tasks (LA County) Update Automated Action List and Detail pages

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | No |
| Fix Version/s: | [21.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 7 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 08/03/2021 10:46 AM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Sarah Cox | Training Impacted: | [Online Help] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by TMuresan on 8/10/2021

Expedite Approval: Approved per Karen Rapponotti on 8/19/2021

Current Design: SCR CA-217296 Updates existing GA/GR Tasks for LA County. Update OLH help to support changes.

Request: Update the following in Online Help pages:
 -Automated Action List
 -Automated Action Detail

Recommendation: Update the following in Online Help pages:
 -Automated Action List
 -Automated Action Detail

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 7

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 7 |
| Translation : | 0 | | | | |



[CA-231803] CA-216745 Online Help: Update Online Help pages to support the Blank SSN Eligibility Requirement

| | | | | | |
|-----------------------------------|------------------------|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Cristina Garcia | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 21 |
| Reporter: | Cristina Garcia | Regulation Reference: | | Created: | 08/03/2021 08:52 PM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved by Alfonso (Tom) Villanueva on 8/10/21

Expedite Approval: Approved per Karen Rapponotti on 8/19/2021

Current Design: CA-216745 introduces the Blank SSN Requirements enhancement, which affects updates to online help pages.

Request: CA-216745 introduces enhancements for the Blank SSN Requirements, which affects updates to online help pages.

Recommendation:
 Update the following in Online Help:
 Add the following:
 -SSN Detail page
 Update the following existing pages:
 2) Verification List page
 3) Verification Detail page

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 21

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 21 |
| Translation : | 0 | | | | |



[CA-231816] CA-221329 update Online Help MAGI Person Detail and ICT External Person Detail Pages

| | | | | | |
|---|---|----------------------------------|------------------------|-------------------------------|----------------------------|
| Team Responsible: | Training | Assignee: | Cristina Garcia | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Melita Dennis | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 14 |
| Reporter: | Melita Dennis | Regulation Reference: | | Created: | 08/04/2021 09:12 AM |
| Status: | In Development | Impact Analysis: | [Training] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |
| Non-Committee Review: | Approved by Char Baker on 8/10/21 | | | | |
| Expedite Approval: | Approved per Karen Rapponotti on 8/19/2021 | | | | |
| Current Design: | SCR CA-221329 Updates the MAGI Person Detail and ICT External Person Detail pages in Online Help | | | | |
| Request: | Update the following Online Help pages: MAGI Person Detail page and ICT External Person Detail page. | | | | |
| Recommendation: | Update the following pages in Online Help: 1. MAGI Person Detail page 2. ICT External Person Detail page | | | | |
| Outreach Description: | | | | | |
| Migration Impact Description: | Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration | | | | |
| Migration Impact Analysis: | | | | | |
| Alternative Procedure Description: | None | | | | |
| Operational Impact: | | | | | |
| Estimate: | 14 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 14 |
| Translation : | 0 | | | | |



[CA-211434] Add Bus Pass Task to MSUDRP Assessment Summary Detail page

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Pending |
| Fix Version/s: | [22.01] | Designer Contact: | Franchine Ninh | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 124 |
| Reporter: | Jason Osterwald | Regulation Reference: | | Created: | 10/25/2019 02:22 PM |
| Status: | Pending Approval | Impact Analysis: | [Online Performance] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Adelaide Mendoza | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [GA/GR] | Approved by Committee: | 08/04/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

On MSUDRP Assessment Summary Detail page, if a participant received positive results and requires outpatient care, fields appear indicating if a bus pass is necessary. Currently, the worker recording information on the MSUDRP Assessment Summary Detail is different than the GR worker and they do not have the ability to issue bus passes. The assessment worker manually notifies the GR worker to issue the bus pass when the need is indicated.

Note: When generating a new task, no prior task will be changed.

Note: A task is removed from the system 90 days after closure - complete/void/expired.

Request:

Update the MSUDRP Assessment Summary Detail page to auto generate a task for the GR worker when the bus pass begin date or end date is modified. This will only be done for LA County.

Recommendation:

1. On the MSUDRP Assessment Summary Detail page, generate the new bus pass task every time the Bus Pass Begin Date or Bus Pass End Date is modified. This will only be done for LA County. Below are the details for the auto-generated bus pass task:
 - a. Trigger Condition
 - i. Bus Pass Begin Date or Bus Pass End Date fields are modified, and the MSUDRP Assessment Summary Detail page is saved.
 - b. Automated Action Name
 - i. MSUDRP Assessment Summary Detail: Bus Pass Dates Updated
 - c. Automated Action Scenario
 - i. Mandatory Substance Used Disorder Recovery Program (MSUDRP) Assessment Summary Detail Bus Pass Dates Updated
 - d. Automated Action Program
 - i. GA, GW
 - e. Automated Action Source
 - i. Online
 - f. Automated Action Run Date
 - i. Real Time
 - g. Task Category
 - i. Case Update
 - h. Task Type
 - i. MSUDRP Bus Pass
 - i. Task Priority
 - i. High
 - j. Task Due Date
 - i. 5 Calendar Days
 - k. Expire Tasks
 - i. No
 - l. Expiration Period

- i. N/A
- m. Expiration Type
 - i. N/A
- n. Task Long Description
 - i. MSUDRP Summary Detail Bus Pass date information has been updated.
- o. Office Distribution
 - i. No
- p. Task Initial Assignment
 - i. Current Program Worker
- q. Task Newly Assigned Indicator
 - i. 5
- r. Task Available Online
 - i. Yes
- s. Task Navigation Template
 - i. N/A

Note: Assumption that the GR worker will have to manually disposition the task.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 124

| | | | | | |
|---------------------------------|---|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 83 | Performance : | 0 |
| Release Communication Support : | 6 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 29 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-213410] Add Validation to Prevent Activities from being Assigned without a Worker Assigned to a Program (46109)

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|---------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.01] | Designer Contact: | Farhat Ulain | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 88 |
| Reporter: | Lien Phan | Regulation Reference: | | Created: | 02/06/2020 02:51 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Gingko Luna | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Welfare to Work/WPR] | Approved by Committee: | 08/11/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: In the CalSAWS system, user can assign Employment Services Activities to the customer when there is no worker assigned to the program.

Request: Prevent Employment Services Activities from being assigned or edited when there is no worker assigned to the program.

Recommendation: Add a validation to Employment Services Activities from being assigned to the customer when there is no worker assigned for GW, CL, CFET, WTW, REP and GA/GR ES programs.

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **88**

| | | | | | |
|---------------------------------|---|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 60 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 28 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-220040] ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs

| | | | | | |
|-----------------------------------|-----------------------------|----------------------------------|---|-------------------------------|----------------------------|
| Team Responsible: | Eligibility | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.01] | Designer Contact: | Paul Galloway | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 2521 |
| Reporter: | Michele Peterson | Regulation Reference: | SCERFRA 20-503, ACL 20-145, ACL 20-126 | Created: | 09/22/2020 09:53 AM |
| Status: | Pending Approval | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | ESAP |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | 08/11/2021 | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design:

- An ESAP household in CalSAWS:
- must be Non-Assistance CalFresh (NACF),
 - must have all aided members be elderly and/or disabled (E/D) with no earned Income,
 - has a 36-month certification period
 - has a reporting type of Semi-Annual Reporting Annually (SARA) and must submit SAR 7's in the 12th and 24th months of the recertification period.
 - (LA County only) has an RE appointment auto-scheduled when the RE packet is generated.

Request:

- Remove the SAR 7 reporting requirement from CalSAWS for ESAP households effective March 1, 2022.
- Inform all ESAP households they will no longer be required to submit SAR7 reports by sending them a one-time notification form.
- Update the existing ESAP forms CF 377.2B and CF 377.2C to the latest versions.
- Send the SAR2 form to ESAP households at the 12th and 24th month of their recertification period to remind them of the requirement to report mid-period income changes that exceed the IRT.
- Stop auto-scheduling RE interviews and sending appointment letters for ESAP households (LA County only).
- Include the CF 377.2B in the RE Packet for ESAP households.
- Update the definition of an ESAP household to include PACF households, and to require all household members (including ineligible ones) to be E/D with no earned income.

Recommendation:

1. Add a new reporting type "Semi-Annual Reporting – No Report" (SARN) to CalSAWS for CF ESAP households.
2. Update EDBC to set the reporting type to SARN when the benefit month is March 2022 or later, the Meets ESAP Criteria is 'Yes', and the Recertification Period is greater than 24 months long.
3. Add new Batch Run Reasons for running Batch EDBC to set CF ESAP households to the new reporting type.
4. Update EDBC logic for setting the Meets ESAP Criteria indicator to:
 - a. Require all persons in the household, even if they are ineligible, to be E/D with no earned income.
 - b. Remove the requirement that the household be NACF.
5. Hide the SAR Due Month field on the Case Summary CF program block and CF Detail page when the reporting type is SARN.
6. Add new "CalFresh Notice of Change: Semi-Annual Reporting Eliminated" CF 34 (12/20) to CalSAWS.
7. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2B (12/20) per ACL 20-126.
8. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2C (12/20) per ACL 20-145.
9. Update CalSAWS to not auto-schedule an RE interview and send an RE appointment letter for ESAP households (LA County only).
10. Create two new ESAP CF RE Packets (one for LA County, one for the Migration Counties) that do not include the CF 29 and do include CF 377.2B.

11. Update the SAR 2 batch job to send it to ESAP households at the 12th and 24th months of their recertification period.
12. Create the ESAP CF RE Packet batch job for LA County and Migration Counties.
13. Update the CF 377.2 batch job to not send the form to ESAP households.
14. Update the CF 377.2B batch job to send the form when a case has a CW and CF program with the same redetermination/recertification due month and the CF program is ESAP.
15. Update the CF 377.2C batch job to send the form if the previous reporting type was SARN and the current reporting type is not SARN.
16. Update the Overpayment Adjustment and Skip Issuance logic to consider the new SARN reporting type.

Related Batch SCR's will apply some of these changes:

CA-230192 will run batch EDBC to set the new reporting type on ESAP Households.

CA-221837 will generate the CF 34 mailer to ESAP Households.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Set SAR 7 reports generated by CalSAWS for ESAP households to N/A; generate new versions of forms externally; cancel RE appointments auto-scheduled for ESAP households.

Operational Impact:

Estimate:

2521

| | | | | | |
|---------------------------------|-----|--------------------|-----|-------------------------|-----|
| Automated Test : | 158 | Batch/Interfaces : | 138 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 653 |
| DBA : | 0 | Design : | 0 | Eligibility : | 227 |
| Fiscal : | 438 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 67 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 610 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |



[CA-221357] Update Batch to flip ICT status to "manually complete" for additional scenarios

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|--------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.01] | Designer Contact: | Sowmya Coppisetty | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 257 |
| Reporter: | Dana K. Petersen | Regulation Reference: | | Created: | 10/27/2020 06:41 PM |
| Status: | Pending Approval | Impact Analysis: | [Other] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [ICT] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Carlos Zepeda 8/13/2021

Expedite Approval: Current Design:

Currently, Batch job 'PB00C100' automatically updates the ICT records that are currently "In Progress" to "Manually Complete" in the sending County when all the programs associated to ICT are discontinued with a reason of "Inter County Transfer"
 And Batch job 'PB00E151' stores any new Disposition records received in the E-ICT inbound file and updates the ICT status to "Complete".

Request:

1. Update the batch job 'PB00C100' to only consider the discontinued program status reason of the program blocks associated to the ICT case when updating the ICT status to "Manually Complete"
2. Update the batch job 'PB00C100' to consider the program person program discontinued status reason "for Medi-Cal program when the program discontinued status reason is "No Eligible Mem".
3. Update the batch job 'PB00E151' to update the ICT status when the disposition is received after the ICT status is flipped to "Manually Complete".

Recommendation:

1. Update the batch job 'PB00C100' to only consider the program status reason of "Inter County Transfer" for the Medi-Cal and CalFresh program blocks associated to the ICT when there exist multiple program blocks of Medi-Cal or CalFresh program (applicable to C-IV Migration Counties) in the same case.
2. Update the batch job 'PB00C100' to also consider the program person program discontinued status reason of "Inter County Transfer" for Medi-Cal program only if the program discontinued status reason is "No Eligible Mem"
3. Update the batch job 'PB00E151' to update the ICT status to "Complete" if a disposition is received after the ICT status is flipped to "Manually Complete".

Outreach

Description:

Migration Impact

This SCR is being implemented post migration.

Description:

Migration Impact

Analysis:

Alternative

Not Applicable

Procedure

Description:

Operational Impact:

Estimate: 257

| | | | | | |
|------------------|---|--------------------|-----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 166 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |

| | | | | | |
|-----------------------|---|-------------------|---|-----------------------|----|
| Release Communication | 0 | Reports : | 0 | Reports Test : | 0 |
| Support : | | Special Project : | 0 | System Test Support : | 91 |
| Security : | 0 | Tech Ops : | 0 | Training : | 0 |
| Tech Arch : | 0 | | | | |
| Translation : | 0 | | | | |



[CA-228360] Enhancements to FC, KG, and AAP

| | | | | | |
|----------------------|---|-----------------------|-----------------|--------------------|----------------------------|
| Team Responsible: | Fiscal | Assignee: | Jimmy Tu | SPG Status: | Approved |
| Fix Version/s: | [22.01] | Designer Contact: | Jimmy Tu | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 470 |
| Reporter: | Duke Vang | Regulation Reference: | | Created: | 05/04/2021 10:32 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design | Ignacio Lazaro | Training Impacted: | | Funding Source: | LRS M&E |
| Consortium Contact: | | Migration Impact: | No | Funding Source ID: | |
| Project Phase (SCR): | Production | Approved by | | Other Agency Cross | |
| Committee: | [Fiscal, Foster Care/ Kin GAP/AAP] | Committee: | | Reference: | |
| Consortium Review | | Consortium Review | | | |
| Approval: | | Approval Date: | | | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The AAP/FC/KG Issuance is created for the Payee effective for the same benefit month on the Program Administrative Role Detail page.

The Previous Potential Benefit calculation for AAP considers the Resource, Program and Benefit Month.

The AAP/FC Skip Issuance for "Child Placement Does Not Match Placement/Payee on Authorization Record" compares the payee on the program administrative role detail page with the Resource from EDBC the authorization record. If the Resources do not match, the issuance will be skipped.

Request:

The AAP functionality in CalSAWS needs to be updated such that the checks for the Resource are consistent throughout several functional areas.

Recommendation:

1. Update the issuance creation process to set the Payee of an AAP/FC/KG issuance to the Resource on the EDBC authorization record.
2. Update the Skip Issuance Logic for "Child Placement Does Not Match Placement/Payee on Authorization Record" to compare the Resource on an AAP/FC EDBC with the Resource from the Child Placement for the same effective month. If the Resources do not match, the issuance will be skipped.
3. Modify the Skip Issuance Logic to validate the skip reason of "Child Placement Does Not Match Placement/Payee on Authorization Record" for KG to compare the resource on the KG EDBC Authorization record with the resource on the Kin-GAP Summary.
4. Data change the fiscal transact map to create scenarios for KG all 58 counties for the skip issuance reason of "Child Placement Does Not Match Placement/Payee on Authorization Record".

Outreach

Description:

Migration Impact

Migration counties will inherit the functionality in CalSAWS

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

470

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

0

DBA :

0

Design :

0

Eligibility :

0

| | | | | | |
|---------------------------------|-----|-------------------|---|-----------------------|-----|
| Fiscal : | 304 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 121 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

[CA-230601] Upgrade Jira version

| | | | | | |
|-----------------------------------|----------------------|----------------------------------|----------------------|-------------------------------|--------------------------------|
| Team Responsible: | System Test | Assignee: | Lynnel Silva | SPG Status: | No |
| Fix Version/s: | [22.01] | Designer Contact: | Francis Paran | Change Type (SCR): | Operational Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 145 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 06/30/2021 10:22 AM |
| Status: | Approved | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | JoAnne Osborn | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Documentation | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:

Expedite Approval: 7/22/2021 - Jo Anne Osborn approves

Current Design: The current Jira version is coming to end-of-life in 3/2022 and will need to be upgraded to a new version.

Request: The proposed Jira version to be updated to is 8.12.x which will still support the existing add-ons, assuming they are also upgraded.

CHG0030732 - Upgrade Sandbox Jira to 8.8.1

Recommendation: Targeting this SCR to be implemented in 01/2022 prior to the 3/2022 end-of-life for our current version.

Outreach

Description:

Migration Impact Description: Project tool only - no impact to end user.

Migration Impact

Analysis:

Alternative Procedure Description: N/A - Jira tool must be upgraded in order to remain in support with Atlassian.

Operational Impact:

Estimate: **145**

| | | | | | |
|---------------------------------|---|--------------------|-----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 45 |
| Tech Arch : | 0 | Tech Ops : | 100 | Training : | 0 |
| Translation : | 0 | | | | |

[CA-217717] Add new Language Codes for MEDS and eHIT

| | | | | | |
|-----------------------------------|------------------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.02] | Designer Contact: | Cynthia Ridley | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 74 |
| Reporter: | Sarah Cox | Regulation Reference: | CCL Nov 2020 | Created: | 07/02/2020 10:16 AM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalHEERS |
| Committee: | [Medi-Cal/CMSP, MEDS] | Approved by Committee: | | Other Agency Cross Reference: | CH-168267 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee Review: Approved per Michel Peterson via e-mail on 8/10/2021-Carlos Zepeda 8/12/2021

Expedite Approval:
Current Design: Hindi and Punjabi exist in CalSAWS but sent to MEDS as 'Other Non-English'.

eHIT does not currently support Hindi or Punjabi language codes, therefore, Hindi and Punjabi Spoken and Written Languages are captured in the System and sent on outbound eHIT transactions to CalHEERS as English.

Request: MEDS was updated to include Hindi and Punjabi. Update CalSAWS to send these languages to MEDS.

With CalHEERS change request CH- 168267, eHIT will allow for Hindi, and Punjabi for both Spoken and Written languages.

Update CalSAWS to send/receive these languages in eHIT.

Recommendation:

1. Update language code for Hindi (CT 145_31) effective 2/21/2022 as follows:
 CalHEERS Outbound (Refer_table_14_descr)=HI
 CalHEERS Inbound (Refer_table_13_descr)=HI
 MEDS (Refer_table_1_descr)=W

2. Update language code for Punjabi (CT 145_33) effective 2/21/2022 as follows:
 CalHEERS Outbound (Refer_table_14_descr)=PA
 CalHEERS Inbound (Refer_table_13_descr)=PA
 MEDS (Refer_table_1_descr)=X

Note: Hindi and Punjabi Spoken and Written languages are captured on the below pages

- New Program Details
- Individual Demographics Detail

Outreach

Description:

Migration Impact Description: CalWIN will implement this change with 58948 in the 22.02 release.

Migration Impact Analysis:

Alternative Procedure

Manual Override


Description:

Operational Impact:

Estimate: 74

| | | | | | |
|------------------|---|--------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 32 | Batch Operations : | 0 |
| CalHEERS : | 7 | CalHEERS Test : | 26 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |

| | | | | | |
|---------------------------------|---|-------------------|---|-----------------------|---|
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 3 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

 **[CA-221715] BREfS Initiative 10: CalHEERS Application Life Cycle**

| | | | | | |
|-----------------------------------|-------------------------|----------------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | CalHEERS | Assignee: | Unassigned | SPG Status: | Approved |
| Fix Version/s: | [22.02] | Designer Contact: | Cynthia Ridley | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 146 |
| Reporter: | Renee Gustafson | Regulation Reference: | | Created: | 11/10/2020 12:47 PM |
| Status: | Pending Approval | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maureen Votta | Training Impacted: | [N/A] | Funding Source: | Premise |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | CalHEERS |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 08/11/2021 | Other Agency Cross Reference: | CH-171373 |
| Consortium Review Approval: | | Consortium Review Approval Date: | | | |

Non-Committee

Review:
Expedite Approval:
Current Design: The System displays eHIT information returned for an individual's MAGI Medi-Cal and APTC Budgets. The system does not include the Negative Action and/or Non-Compliance(s) reasons applied to the individual under the Budget section for MAGI Medi-Cal or APTC.

The System does not consume or display Eligibility Evaluation Reason Codes for when a consumer has had Negative Action or Non-Compliance Automatically lifted when Individual Re-applies via the CalHEERS Access Channel.

Request: Update the MAGI Determination Detail Page to display the Negative Action applied to an individual in the MAGI Medi-Cal Budget and/or APTC Budget section(s)
 Update the MAGI Determination Detail Page to display the Non-Compliance reason(s) applied to an individual in the MAGI and/or APTC Budget sections(s).
 Add 'Consumer Elected to Re-Apply on CalHEERS portal, Negative Action Lifted' EERC to the System.
 Add 'Consumer Elected to Re-Apply on the CalHEERS portal, Non-Compliance Lifted' EERC to the System.

Recommendation: Update the MAGI Determination Detail Page to display the Negative Action and/or Non-Compliance information received in a DER for the MAGI Medi-Cal and APTC Budget via eHIT.
 Add an EERC named 'Consumer Elected to Re-Apply on CalHEERS portal, Negative Action Lifted' to display when a DER has eligibility to MAGI Medi-Cal where Negative Action had been previously applied.
 Add an EERC named 'Consumer Elected to Re-Apply on CalHEERS portal, Non-Compliance Lifted' to display when a DER has eligibility to MAGI Medi-Cal where Non-Compliance had been previously applied.
 See Detailed Design Document attached.

Outreach Description:
Migration Impact Description: There are no migration impacts. The Design was approved by CMSP Medi-Cal Committee.
Migration Impact Analysis:
Alternative Procedure Description: Manual Override
Operational Impact:

| | | | | | |
|---------------------------------|------------|--------------------|----|-------------------------|---|
| Estimate: | 146 | | | | |
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 48 | CalHEERS Test : | 79 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 5 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

End SCRs



[CA-223188] Analytics - Extracted On Timestamp Added onto Dashboards

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|-----------------------|-------------------------------|----------------------------|
| Team Responsible: | Analytics | Assignee: | Robert Brooks | SPG Status: | Select a value |
| Fix Version/s: | [21.03] | Designer Contact: | Russell Golden | Change Type (SCR): | Enhancement |
| Minor Version: | 21.11.XX | Expedite Changes: | No | Estimate: | 128 |
| Reporter: | Stephen Hilliard | Regulation Reference: | | Created: | 12/22/2020 11:26 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Camarena | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Production | Migration Impact: | | Funding Source ID: | |
| Committee: | [Management Reports] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee Review: Approval from Laura Chavez <ChavezL> on XX/XX/2021.

Expedite Approval:
Current Design: Timestamp showing when the Dashboard is refreshed in Qlik Sense. Impacted Dashboards include all Analytics Dashboards, with the exception of any "Real Time" Dashboards.

Request: Request to enable Dashboard timestamp when the data is extracted from the Transactional System.

In addition to the timestamps, include the expected Dashboard refresh frequency.

Recommendation: Leverage the extraction table that Curation created, and load the timestamp into all Dashboards and replace the existing Loaded On timestamp.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

128

| | | | | | |
|---------------------------------|---|--------------------|-----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 8 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 120 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change: Moving SCR to 21.05 to align with Analytics Hard Launch #3
Before: 21.03
After: 21.11

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-208599] DDID 1967: Batch Scheduling Updates for C-IV Conversion

| | | | | | |
|-----------------------------------|-------------------------|------------------------|----------------------|-------------------------------|--------------------------------|
| Team Responsible: | Batch Operations | Assignee: | Unassigned | SPG Status: | No |
| Fix Version/s: | [21.07] | Designer Contact: | Jennifer Muna | Change Type (SCR): | Operational Enhancement |
| Minor Version: | 21.09.25 | Expedite Changes: | No | Estimate: | 401 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 05/23/2019 10:02 AM |
| Status: | In Development | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Carlos Zepeda | Training Impacted: | [N/A] | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | Yes | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee

| | |
|---------------------------|--|
| Review: | |
| Expedite Approval: | |
| Current Design: | Various CalSAWS Migration DDID's implemented in R1 through R8 include functionality to turn on/turn off Batch jobs for the 58 counties. |
| Request: | Update Batch scheduling for the C-IV Conversion and each of the 6 CalWIN Conversion waves to schedule the various Batch jobs for the appropriate counties. |
| Recommendation: | The batch jobs from the following DDIDs will be added to the CalSAWS Batch Scheduler for the specified C-IV Migration Counties starting 9/27/2021: |

Fiscal:

1. CA-207344: DDID 1360 – Add Direct Deposit Functionality to CalSAWS for C-IV Migration Counties
2. CA-217791: DDID 1967 – Update RDB With Direct Deposit Data Collection
3. CA-207157: DDID 2128 – Add Tax Intercept Functionality to CalSAWS
4. CA-207266: DDID 1652 – Enable Recovery Account Activation Batch Job for all 58 Counties
5. CA-207139: DDID 2194 – Add Positive Pay Interface to CalSAWS for C-IV Migration Counties
6. CA-207493: DDID 87 – Add Batch Automation for WTW Supportive Services Overpayments
7. CA-214353: DDID 374 – Update C-IV 1099 Interface to Process EDBC Authorized Issuances
8. CA-216568: DDID 1787 and 1789 – Migrate C-IV County Specific Batch jobs Phase 5

Batch:

1. CA-207235: DDID 1859 – CMSP
2. CA-207494: DDID 85 – Update Batch that removes WTW Program Worker at Sanction status to be configurable
3. CA-207374: DDID 1110 – Update Negative Action Batch jobs to be configurable
4. CA-207363: DDID 1236 – Update the Non-MAGI RE Discontinuance Batch Job to run for all 58 Counties
5. CA-207329: DDID 1395 – IEVS Batch Assignment
6. CA-200404: DDID 1967 – Update the E2Lite Interface/WPR Sample Process to Handle Late Case Submissions
7. CA-208568: DDID 1967 – Modify WTW Batch job related to Sanctions for all 58
8. CA-212490: DDID 1395 – IEVS Batch Assignment for CalWIN
9. CA-207476: DDID 266 – Update No Change SAR 7 functionality to be configurable
10. CA-207232: DDID 1964,1955 – MEDS
11. CA-207203: DDID 2073 – Add functionality to allow a user to request IEVS and SAVE at any time
12. CA-207438: DDID 571 Migrate C-IV WDTIP Jobs
13. CA-215679: DDID 2376 FDS: GA GR Overpayment Suspension/Termination Batch Changes
14. CA-207148: DDID 2143 – Batch Job to Discontinue Special Care Increment Payment
15. CA-222369: Update Batch jobs for Foster Care program when NMD turns 21
16. CA-207302: DDID 1527 - CalFresh Denial Due to Missed Interview

Correspondence:

1. CA-216057: DDID 1039 - Update Enclosure Approval functionality
2. CA-201968: DDID 1967 - Add WTW Activity Attendance and Progress Forms

3. CA-207399: DDID 1039 - Migrate C-IV RE Packets for CW and CF
4. CA-214198: DDID 1967 - Update State Form Batch jobs to run for all Counties
5. CA-207364: DDID 1235 - Update Medi-Cal RE Reminder Notice Batch Job to be configurable
6. CA-211757: DDID 1967 – Update Batch Configuration for CW 2186A CalWORKs Time Limit Exemption Request (12/12)
7. CA-50988: Automation of the Medi-Cal Request for Information Form MC 355
8. CA-215095: DDID 2630 FDS: Non State Forms – Update PA 2492
9. CA-215153: DDID 2659 FDS: Non State Forms – Update MATURES 1
10. CA-215155: DDID 2660 FDS: Non State Forms – Update MATURES 2

Disable batch jobs that are running between C-IV and CalSAWS which transfer eICT data between the two systems:

1. CA-207141 DDID 2190 – Stop batch jobs POC4E100, POC4E140, PIC4E100 and PIC4E160

Modify jobs from C-IV schedule that were updated since implementation DDID 1787:

1. CIV-107956: Turn off Colusa County e2Lite job.

Outreach

Description:

Migration Impact

Description:

The requirements will schedule the batch jobs associated to each DDID to run for specific C-IV counties based on received CRFI responses in the CalSAWS Scheduler.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

401

| | | | | | |
|---------------------------------|----|--------------------|----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 27 | Batch Operations : | 63 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 109 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 78 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 84 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before:
 1. SCR/DDID not included in Batch list for PB19R136 update.
 2. No Assumption for Batch Schedule Requests
 3. No Assumption for batch property updates
 4. No requirement to disable the New Office Address Notification batch job (PB19R136) for Los Angeles County.
 5. Section 2.3 Correspondence Jobs to run for the C-IV Migration counties #3 Create a BPCR to update the following batch jobs to add all C-IV Migration counties in the county code list batch property:
 - a. PB00E104 – MC 355 Cleanup
 - b. PB00E105 – MC 355 Automatic Task Due Sweep
 6. No requirement for BPCR update for the following batch jobs to run for C-IV counties based on received CRFI responses:
 - a. PB00R1903 - CSF 145
 - b. PB00R1915 - CSF 146
 7. The following batch jobs listed in Supporting Document 'Correspondence Batch Jobs' excel sheet:
 - a. PB00E104 – MC 355 Cleanup
 - b. PB00E105 – MC 355 Automatic Task Due Sweep
 8. In Supporting Document 'Fiscal Batch Jobs', Napa county (28) was marked for POXXF201 and POXXF241.
 9. In Supporting Document 'Fiscal Batch Jobs', San Benito county (35) Positive Pay Writer and FTP job is missing.

10. Requirements to insert batch job data and properties for POXXE424 to run for all the C-IV Migration counties.

After:

1. Added CA-213659: DDID 1787, 1789 Migrate the C-IV County Specific Batch Jobs Phase 4 to Batch list
2. Added Assumption #7: This SCR will only address Batch Schedule Requests
3. Added Assumption #8: All batch property updates will be addressed in CA-231504, including BPCR mentioned in current SCR (CA-208599)
4. Added requirement to disable PB19R136 batch job for Los Angeles County
5. Moved requirement in Section 2.3 #3 for the following batch jobs to Section 2.1 Schedule Batch Jobs to run for the C-IV Migration counties #8:
 - a. PB00E104 – MC 355 Cleanup
 - b. PB00E105 – MC 355 Automatic Task Due Sweep
6. Added requirement to create BPCR for the following batch jobs to run for C-IV counties based on received CRFI responses:
 - a. PB00R1903 - CSF 145
 - b. PB00R1915 - CSF 146
7. Moved the following batch jobs from Supporting Document 'Correspondence Batch Jobs' to the Supporting Document 'All Other Batch Jobs' excel sheet:
 - a. PB00E104 – MC 355 Cleanup
 - b. PB00E105 – MC 355 Automatic Task Due Sweep
8. Removed Napa county (28) from batch jobs POXXF201 and POXXF241 in Supporting Document 'Fiscal Batch Jobs'.
9. Added San Benito (35) Positive Pay Writer (PO35F107) and FTP (PO35F147) to Supporting Document 'Fiscal Batch Jobs'.
10. Removed requirements to insert batch job data and properties for POXXE424 to run for all the C-IV Migration counties.

*Refer to highlighted texts in Supporting document 'All Other Batch Jobs Content Revision.xlsx', 'Correspondence Batch Jobs Content Revision.xlsx', and 'Fiscal Batch Jobs Content Revision.xlsx'.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:



[CA-215171] DDID 2670 FDS: Non State Forms - Update BRM return envelope for State Form GEN 202

| | | | | | |
|-----------------------------------|------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | P Madhan Kumar | SPG Status: | No |
| Fix Version/s: | [21.07] | Designer Contact: | Maria Jensen | Change Type (SCR): | Enhancement |
| Minor Version: | 21.08.26 | Expedite Changes: | Production Deployment | Estimate: | 39 |
| Reporter: | Lynnel Silva | Regulation Reference: | | Created: | 04/02/2020 04:58 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | | Funding Source: | CalSAWS DD&I |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 08/24/21

Current Design: Currently the GEN 202 State form is implemented in the CalSAWS system in English and Spanish with the version date of 08/20 and using pre-paid envelope as a inbound (return) envelope.

Request: Update priority to 1 and use BRM as a return envelope for GEN 202

Recommendation: Update priority to 1 and use BRM as a return envelope for GEN 202

Outreach

Description:

Migration Impact

Description:

Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **39**

N/A - CalSAWS DD&I Requirement

| | | | | | |
|---------------------------------|---|--------------------|----|-------------------------|---|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 39 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision

Description-1:

1. Recommendation Change:
Before: GEN 202 form includes return prepaid envelope at central print.
After: GEN 202 form includes return BRM envelope at central print.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

1. Add GEN 202 in threshold languages.

After:

1. Threshold languages implementation moved to SCR CA-232524.

2. Add BRM barcode on the latest GEN 202 form in English and Spanish languages only.

2. Estimate Change:

N/A

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-218205] Conduct Central Print Test and Turn on GEN 1365 indicator

| | | | | | |
|-----------------------------------|------------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Pramukh Karla | SPG Status: | No |
| Fix Version/s: | [21.07] | Designer Contact: | Rainier Dela Cruz [X] | Change Type (SCR): | Enhancement |
| Minor Version: | 21.08.27 | Expedite Changes: | Production Deployment | Estimate: | 166 |
| Reporter: | Nithya Chereddy | Regulation Reference: | | Created: | 07/27/2020 11:20 PM |
| Status: | System Test | Impact Analysis: | [N/A] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Migration | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | | Other Agency Cross Reference: | |

Non-Committee Review: Maria Arceo - 03/30/2021

Expedite Approval: Approved by Karen J. Rapponotti on 02/22/2021

Current Design: SCR CA-202307 updated the GEN 1365 to the latest version (06/17) and implemented the functionality to include the form with all correspondence generated in CalSAWS. This functionality is controlled by an indicator and is currently turned off.

Request: Turn on the GEN 1365 functionality and conduct central print testing with the new CalSAWS print vendor.

Recommendation:

1. Update the indicator to enable the GEN 1365 functionality.
2. Conduct central print testing with the new CalSAWS print vendor.

Outreach Description: Migration Counties will be inheriting this functionality at migration.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact Estimate: **166**

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 118 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 48 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change:

N/A

3. Release Change:
N/A

4. Funding Source Change: This is tied to DDID for central print updating Funding to match.
Before: LRS M&E
After: CalSAWS DD&I

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-57452] ACWDL 17-32 - Updates to Failure to Respond Medi-Cal NOAs

| | | | | | |
|-----------------------------------|------------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Guangyu (Grace) Ji | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Tiffany Huckaby | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 544 |
| Reporter: | Tisha Mutreja | Regulation Reference: | | Created: | 01/19/2018 11:42 AM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Virginia C. Bernal | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Other] | Approved by Committee: | 2021-05-27 00:00:00.0 | Other Agency Cross Reference: | CIV-10892 |

Non-Committee

Review:

Expedite Approval: Karen J.Rapponotti approved it on 06/10/2021

Current Design: CalSAWS generates 'Failure to Respond' NOAs based on previous guidance provided by All County Welfare Directors Letter (ACWDL) 15-27 and 15-27E.

Request: Failure to Respond verbiage has been updated by ACWDL 17-32.

- Recommendation:**
1. Add a new Medi-Cal Action Fragment for Failure to Respond.
 2. Add a new MAGI Failure to Respond reason based on the verbiage from ACWDL 17-32.
 3. Add a new non-MAGI Failure to Respond reason based on the verbiage from ACWDL 17-32.
 4. Remove obsoleted non-MAGI Failure to Respond dynamically generated verbiage from existing Fragment.
 5. Remove obsoleted MAGI Failure to Respond Fragment.

Outreach

Description:

Migration Impact Description: This effort is updating the Failure to Respond NOAs in CalSAWS per ACWDL 17-32 that were already updated in C-IV in CIV-10892 from release 18.01.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 544

| | | | | | |
|---------------------------------|-----|--------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 140 | Client Correspondence : | 350 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 0 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 4.0 | | | | |

**Content Revision
Status-1:
Content Revision
Description-1:**

Pending CCB

1. Recommendation Change:

Before:

No assumptions around existing suppression logic.

After:

Added two new assumptions (#8 and #9) around existing NOA logic. Added a note in Recommendation 2.3.2.2. clarifying that the ABD MC RE Packet is only applicable for historical C-IV migration counties.

2. Estimate Change: Additional hours for testing.

Before:

Client Correspondence ETC 1: 350

After:

Client Correspondence ETC 1: 375

**Content Revision
Status-2:
Content Revision
Description-2:
Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**

[CA-206708] Update Application Detail to support View Mode

| | | | | | |
|-----------------------------------|-------------------------|------------------------|------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Mallik Aitha | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Andrea Rodriguez | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 375 |
| Reporter: | Tan Do | Regulation Reference: | | Created: | 02/07/2019 01:57 PM |
| Status: | In Assembly Test | Impact Analysis: | [Security] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Dymas Pena | Training Impacted: | [Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Usability] | Approved by Committee: | 2021-07-30 00:00:00.0 | Other Agency Cross Reference: | CIV-580 |

Non-Committee

Review:

Expedite Approval: 08/02/2021 by Karen J Rapponotti

Current Design: The Application Detail page can only be accessed in 'Edit' mode currently. In order for users to access this page, they will need the appropriate security rights.

Request: Update the Application Detail page to support a 'View' mode. Include a link to the 'View' mode of the Application Detail page on the Program Detail page and Program Person Detail page.

Recommendation:

1. Create a view for the Application Detail page to be seen with 'View' rights.
2. Create a new security right that will allow the user to see the Application Detail page with 'View' rights.
3. Update the Program Detail page with the option to access the Application Detail page in 'View' mode.
4. Update the Program Person Detail page with the option to access the Application Detail page in 'View' mode.

Outreach

Description:

Migration Impact Description: The C-IV counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

375

| | | | | | |
|---------------------------------|----|--------------------|-----|-------------------------|----|
| Automated Test : | 96 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 148 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 96 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision

Status-1: Pending CCB

Content Revision

Description-1:

1. Remove Section 2.3.3.1.a.i. "The 'Change Reason' field will display the latest value on this field for the current application." Add "Note: The 'Change Reason' field will not display, as it is only applicable in Edit mode." at the end of the section 2.3.3.1 and updated figures accordingly. Please review CA-206708 Updated Application Detail to Support View Mode Content Revision.docx for more details.

2. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:



[CA-208191] Changes to the Designation and Responsibilities of the Medi-Cal Authorized Representative

| | | | | | |
|-----------------------------------|---------------------------|------------------------|-----------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Online | Assignee: | Alexia England | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Connor ODonnell | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | Start Build | Estimate: | 338 |
| Reporter: | Elisa Miller | Regulation Reference: | ACWDLs 17-12, 18-26, 20-28 | Created: | 04/25/2019 05:46 PM |
| Status: | In Development | Impact Analysis: | [Data Impact] | Outreach Required: | Yes |
| Policy/Design Consortium Contact: | Maggie Orozco-Vega | Training Impacted: | [Job Aid, Online Help] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Medi-Cal/CMSP] | Approved by Committee: | 2021-06-25 00:00:00.0 | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval: 7/20/2021 Karen Rapponotti

Current Design:

The Authorized Representative Detail page captures information regarding the assigned Authorized Representative and/or Additional Correspondent.

Request:

Applicants and beneficiaries for insurance affordability programs have increased options for choosing roles and responsibilities of the individual or organization they designate as their authorized representative. Counties must accept and use the information completed by the applicant or beneficiary to designate an authorized representative listed on the existing paper Single Streamlined Application (SSApp), on-line SSApp, Statewide Automated Welfare System (SAWS) 2 Plus, MC 306 form, or another form or written designation.

Recommendation:

1. Add a tooltip to the Program Column of the Authorized Representative List page when the value is 'Medi-Cal'.
2. Add an 'Additional Contact' table to the Authorized Representative Detail page.
3. Add an 'Authority' field to the Authorized Representative Program Detail page.

Outreach

Description:

A List will be created to describe affected case numbers for Resource Contacts

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

338

| | | | | | |
|---------------------------------|---|--------------------|-----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 255 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 83 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

1. Add a tooltip to the Program Column of the Authorized Representative List page when the value is 'Medi-Cal'.
2. Add an 'Additional Contact' table to the Authorized Representative Detail page.
3. Add an 'Authority' field to the Authorized Representative Program Detail page.

After:

1. Add a tooltip to the Program Column of the Authorized Representative List page when the value is 'Medi-Cal'.
Note: This tooltip will appear and show whatever value the Authority field holds for the record, whether it is blank, 'Limited', or 'Full'
2. Add an 'Additional Contact' table to the Authorized Representative Detail page. Note: The currently existing value in the 'Contact Name' field will be mapped to the Additional Contact Name column in the first record of the new Contact Name table regardless of what data is contained in the existing 'Contact Name' field.
3. Add an 'Authority' field to the Authorized Representative Program Detail page. This field will only appear when the 'Program' field has the value of 'Medi-Cal'.
4. Add an 'Authority' field to the Effective Dating Confirmation List page when saving an Authorized Representative record for a Medi-Cal program.

2. Estimate Change:

Before:

Online = 255

System Test = 83

After:

Online = 284

System Test = 92

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-213759] Update Child Support Interface to send correct Begin Date

| | | | | | |
|-----------------------------------|-----------------------------|------------------------|----------------------------|-------------------------------|----------------------------|
| Team Responsible: | Batch/Interfaces | Assignee: | Edgars Reinholds | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Sowmya Coppisetty | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 363 |
| Reporter: | Frederick Gains | Regulation Reference: | | Created: | 02/20/2020 03:05 PM |
| Status: | In Assembly Test | Impact Analysis: | [Batch Performance] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Frederick Gains | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | 2021-04-22 00:00:00 | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, when the eligibility status of the Absent Parent, Custodial Parent, Dependent Person (the child), and Other Persons associated to the Child Support Referral is updated, the Beginning Date of Aid data element in the outbound file is populated with the aid code begin date (i.e., first date being active without a break in aid) associated to the program.

Request:

Update the CCSAS Outbound interface to set the Beginning Date of Aid data element appropriately when there is a change in the eligibility status.

Recommendation:

Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.

Outreach

Description:

Migration Impact

No Impact as this SCR will be implemented in CalSAWS post migration 21.11 release .

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

363

| | | | | | |
|---------------------------------|---|--------------------|-----|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 259 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 0 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 104 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before:

Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.

After:

1. Update the CCSAS Outbound interface logic of populating the Beginning Date of Aid when there is a change in the eligibility status with the effective date of when the person's status/role has changed.

2. Update the CCSAS Outbound interface logic of populating the IV-A member identifier for FC(ARC) and Kin-Gap program when a resource is listed as the Custodial Parent.

3. Update CCSAS inbound interface logic to accept and process the value of organization id received in the 'IVA_MEMBER_IDENTIFIER' data for FC/ARC and Kin-GAP program.

2. Estimate Change:
Batch/Interfaces ETC 1
Before: 259
After: 403
System Test Support ETC 1:
Before: 104
After: 216

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:

 **[CA-221803] Add threshold languages for CAPI COLA NOA**

| | | | | | |
|-----------------------------------|------------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Maria Jensen | SPG Status: | Approved |
| Fix Version/s: | [21.11] | Designer Contact: | Jasmine Chen | Change Type (SCR): | Enhancement |
| Minor Version: | | Expedite Changes: | No | Estimate: | 235 |
| Reporter: | Amy Gill | Regulation Reference: | | Created: | 11/13/2020 10:51 AM |
| Status: | In Assembly Test | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 2021-05-20 00:00:00.0 | Other Agency Cross Reference: | |

Non-Committee

Review:

Expedite Approval:

Current Design:

The CAPI COLA (Cost-of-Living Adjustment) Change NOA (NA 692) is triggered when there is an update to the CAPI COLA payment standards, causing a change in the benefit amount for an active CAPI recipient. Currently the NOA is only available in English, Spanish, Armenian, Korean, and Russian languages.

Request:

Create the CAPI COLA NOA in the remaining CalSAWS supported threshold languages.

Recommendation:

Translate the CAPI COLA reason fragment in the remaining CalSAWS supported threshold languages: Arabic, Cambodian, Chinese, Farsi, Hmong, Lao, Tagalog, and Vietnamese.

Translate the CAPI COLA regulations in all available threshold languages: Spanish, Armenian, Korean, Russian, Arabic, Cambodian, Chinese, Farsi, Hmong, Lao, Tagalog, and Vietnamese.

Outreach

Description:

Migration Impact

SCR changes are adding threshold languages for a NOA in CalSAWS.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 235

| | | | | | |
|---------------------------------|------|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 133 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 64 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 18.0 | | | | |

Content Revision

Pending CCB

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before:

After:

2. Estimate Change: 10 additional hours to CC ETC 2
Before: Client Correspondence: 133 (ETC 2: 50);
Total: 235
After: Client Correspondence: 143 (ETC 2: 60);
Total: 245

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:



[CA-49617] ACL 16-45: Add the CW 2219 for Non-Needy Caretaker

- Resolved: 03/12/2019 12:31 PM

| | | | | | |
|-----------------------------------|------------------------------|------------------------|---------------------------------|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Sumanth Vydana | SPG Status: | Approved |
| Fix Version/s: | [22.01] | Designer Contact: | Phong Xiong | Change Type (SCR): | New Policy |
| Minor Version: | | Expedite Changes: | No | Estimate: | 551 |
| Reporter: | Maria Arceo | Regulation Reference: | ACL 16-45 | Created: | 01/19/2018 11:46 AM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Maria Arceo | Training Impacted: | [N/A] | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [CalWORKs/ CalFresh] | Approved by Committee: | 2020-05-13 00:00:00.0 | Other Agency Cross Reference: | CIV-9772 |

Non-Committee

Review:
Expedite Approval:
Current Design: Currently, the CW 2218 and CW 2219 are not generated in LRS as these are newly created forms. However, the CW 2218 is currently available in LRS, but is not automatically generated for non-needy caretaker cases.

Request: Currently the Non-Needed Caretaker has to complete the SAWS 2 plus a long application instead of the CW2219 application that is shorter with less root questions

Recommendation:

1. Add and generate in LRS/CalSAWS CW 2219 - Non-needy caretaker application as needed by worker in template repository. Threshold languages (Arabic, Armenian, Cambodian, Chinese, Farsi, Hmong, Lao, Korean, Spanish, Russian, Tagalog, Vietnamese) will be added in addition to English CW 2219.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of NOAs with the LRS NOAs to be used by all 40 counties.

Migration Impact Analysis:
Alternative Procedure Description: Manually generate CW 2218 for non-needy caretakers from template repository.

Operational Impact: Complete SAWS 2 in place of CW2219.

Estimate: **551**

| | | | | | |
|---------------------------------|---|--------------------|---|-------------------------|-----|
| Automated Test : | 0 | Batch/Interfaces : | 0 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 394 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 157 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A

3. Release Change:
Before: 21.03
After: 22.01

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change: N/A

2. Estimate Change:
Before:
Client Correspondence Total - 394 hours
System Test Total - 157 hours

After:
Client Correspondence Total - 394
System Test Total - 157
Imaging Total - 5

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:
Content Revision
Description-3:
Content Revision
Status-4:
Content Revision
Description-4:**



[CA-201756] NOMI - Interview Completion Due date to be 30 days from application date

| | | | | | |
|-----------------------------------|------------------------------|------------------------|--|-------------------------------|----------------------------|
| Team Responsible: | Client Correspondence | Assignee: | Vicente Romero | SPG Status: | Pending |
| Fix Version/s: | [22.01] | Designer Contact: | Jasmine Chen | Change Type (SCR): | Policy Re-Design |
| Minor Version: | | Expedite Changes: | No | Estimate: | 152 |
| Reporter: | Caroline Bui | Regulation Reference: | 63-300.461 / CF 24 Policy Clarification / ACL 19-10 | Created: | 03/28/2018 05:33 PM |
| Status: | In Development | Impact Analysis: | [Forms/NOA Translations] | Outreach Required: | No |
| Policy/Design Consortium Contact: | Caroline Bui | Training Impacted: | | Funding Source: | LRS M&E |
| Project Phase (SCR): | Production | Migration Impact: | No | Funding Source ID: | |
| Committee: | [Correspondence] | Approved by Committee: | 2020-08-27 00:00:00.0 | Other Agency Cross Reference: | CIV-103745 |

Non-Committee

Review:

Expedite Approval:

Current Design:

The 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview' (NOMI) form is 9 working days from the missed appointment date.

The CalFresh Denial batch for the NOA DFA 377.1A CalFresh Denial NOA currently runs during the weekends.

Request:

- 1) Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to 30 calendar days from the application date for missed CalFresh intake interview appointments.
- 2) Use the end of the current certification period as the 'interview due by date' for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.
- 3) Update the CalFresh Denial batch schedule for the NOA DFA 377.1A to not run on a weekend or holiday.
- 4) Update the conditions and batch schedule of the daily batch EDBC sweep job PB00E472 that denies CalFresh program when the applicant has missed the intake interview and has a NOMI form.

Recommendation:

- 1) Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to be 30 calendar days from the application date for missed CalFresh intake interview appointments. If the 30th day falls on a weekend or holiday, then the due date will be the next business day. When determining the 30th calendar day, the application date is counted as day zero.
- 2) Use the end of the current certification period as the 'interview due by date' on the CF 386 CalFresh NOMI for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.
- 3) Change the scheduling of the Denial batch for the NOA DFA 377.1A to generate on the next business day if the 30th day falls on a weekend or holiday. When determining the 30th calendar day, the application date is counted as day zero.
- 4) Update the conditions of the batch job PB00E472 to calculate the batch run date to be 30 days from the application date.
- 5) Update the batch scheduler for the batch EDBC job PB00E472 to not run the job on a weekend (i.e. Saturday and Sunday).

Outreach

Description:

Migration Impact

Description:

C-IV feedback has been addressed and the design has been approved through the Correspondence Committee. The C-IV counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

152

| | | | | | |
|---------------------------------|---|--------------------|----|-------------------------|----|
| Automated Test : | 0 | Batch/Interfaces : | 35 | Batch Operations : | 0 |
| CalHEERS : | 0 | CalHEERS Test : | 0 | Client Correspondence : | 62 |
| DBA : | 0 | Design : | 0 | Eligibility : | 0 |
| Fiscal : | 0 | Forms Test : | 0 | Imaging : | 0 |
| IVR/CC : | 0 | Online : | 0 | Performance : | 0 |
| Release Communication Support : | 0 | Reports : | 0 | Reports Test : | 0 |
| Security : | 0 | Special Project : | 0 | System Test Support : | 55 |
| Tech Arch : | 0 | Tech Ops : | 0 | Training : | 0 |
| Translation : | 0 | | | | |

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.03

After: 22.01

4. Funding Source Change: N/A

Accepted

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change: {Description of Recommendation Change}

Before:

1.Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to be 30 calendar days from the application date for missed CalFresh intake interview appointments. If the 30th day falls on a weekend or holiday, then the due date will be the next business day. When determining the 30th calendar day, the application date is counted as day zero.

2.Use the end of the current certification period as the 'interview due by date' on the CF 386 CalFresh NOMI for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.

3.Change the scheduling of the Denial batch for the NOA DFA 377.1A to generate on the next business day if the 30th day falls on a weekend or holiday. When determining the 30th calendar day, the application date is counted as day zero.

After:

1. Update the 'interview due by date' on the CF 386 CalFresh 'Notice of Missed Interview (NOMI)' form to be 30 calendar days from the application date for missed CalFresh intake interview appointments. If the 30th day falls on a weekend or holiday, then the due date will be the next business day. When determining the 30th calendar day, the application date is counted as day zero.

2. Use the end of the current certification period as the 'interview due by date' on the CF 386 CalFresh NOMI for missed CalFresh recertification interview appointments, even when the certification end date falls on a weekend or a holiday.

3. Change the scheduling of the Denial batch for the NOA DFA 377.1A to generate on the next business day if the 30th day falls on a weekend or holiday. When determining the 30th calendar day, the application date is counted as day zero.

4. Update the conditions of the batch job PB00E472 to calculate the batch run date to be 30 days from the application date.

5. Update the batch scheduler for the batch EDBC job PB00E472 to not run the job on a weekend(i.e. Saturday and Sunday).

2. ETC Change: {Description of ETC Change}

Batch/Interfaces ETC Total:

Before: 0

After: 35

System Test Support ETC Total:

Before: 25

After: 55

3. Release Change: {Description of Release Change}
N/A

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}
Before:

Section 2.4.4 of the design document
2.4.4 Counties Impacted
All Counties

After:

2.4.4 Counties Impacted
List of all counties(From the attached CRFI response) who have opted in to run the batch job.

2. ETC Change: {Description of ETC Change}

Before: N/A

After: N/A

3. Release Change: {Description of Release Change}

Before: N/A

After: N/A

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}
Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

End Content Revisions