

CalSAWS | Agenda for the California Statewide Automated Welfare System JPA Board of Directors

Date: November 19, 2021	Location: CalSAWS Rancho Cordova Big Sur Conference room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 12:30 p.m. – 3:30 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 978 6379 6773 Passcode: 210328 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Big Sur/Juniper conference rooms located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 978 6379 6773 followed by Passcode 210328 or join the webcast by clicking [JPA Zoom Link](#).

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency's jurisdiction.

PUBLIC SESSION

12:30 p.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester
2. Confirmation of Quorum and Agenda Review.	Michael Sylvester
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Action Items

4. Authorization to conduct CalSAWS JPA Board, Project Steering Committee (PSC), and WCDS Subcommittee Meetings in accordance with subdivision (e) of Government Code Section 54953 through December 17, 2021, based on the following findings:	Michael Sylvester 5 min
---	----------------------------

Topic	Lead
<ul style="list-style-type: none"> a. The Governor's State of Emergency related to COVID-19 remains in effect; and b. Sacramento County continues to recommend measures to promote social distancing. 	
5. Approval of Consent Items	Michael Sylvester
<ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the October 8, 2021, JPA Board of Directors Meeting. b. Approval of Accenture Change Notice 12, which includes requests for an extension of CalSAWS post-implementation support for the former C-IV counties, additional LRS CalHEERS M&E hours, and adjustment of the LRS and CalSAWS M&E hours. c. Approval for ClearBest Work Order 8, which includes requests for QA Services for CalFresh Public Assistance Definition Alignment. 	5 min
Informational Items	
6. Accenture Leadership Change	Gaurav Diwan 5 min
7. CalSAWS Status, Plan of Action post-C-IV Migration	Greg Elston
<ul style="list-style-type: none"> • Production Statistics and Metrics • Enhanced Support for former C-IV Counties • Help Desk Ticket triage approach • Notices (defects, changes, and change support) 	Lisa Salas 35 min
8. CalSAWS Imaging	Bill Priemer John Phelan Rob Niehaus Arnold Malvick Dan Dean 45 min
9. Update on Post Go-Live Action Items from PSC	Ted Anderson
<ul style="list-style-type: none"> • Metrics Scrutinization for Duplicates • Prioritization Process and Determining Gaps <ul style="list-style-type: none"> ◦ Findings, resolutions, and path forward • Routine Notification to Counties of Training Updates • Update on County access to BenefitsCal JIRA items 	June Hutchison Rachel Frey 10 min
10. Retrospective and Lessons Learned from C-IV Migration	Wendy Battermann 20 min
11. BenefitsCal Update	Rachel Frey
<ul style="list-style-type: none"> • Release 2.0 Update • CX Measures Update 	Gabby Otis 10 min



Topic	Lead
12. Policy and Application Development Update	Karen Rapponotti Lisa Salas 15 min
13. CalWIN ISS Update	Juli Baker Duncan Gilliam 10 min
14. Completion of LDS Migration Effort	Mike Tombakian 10 min
15. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

