

# CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

Date: November 17, 2021	Location: CalSAWS Rancho Cordova Big Sur Conference Room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 1:00 p.m. – 4:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 967 7462 1111 Passcode: 237374 Zoom Link: <a href="#">PSC Zoom Link</a>

**CONVENE MEETING OF THE PROJECT STEERING COMMITTEE** – All scheduled items will be heard in the Big Sur Conference Room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 967 7462 1111 followed by Passcode 237374 or join the webcast by clicking [PSC Zoom Link](#).

As allowed by Government Code Section 54953(e)(1)(A), the following Brown Act provisions related to teleconference meetings are not in effect during the COVID-19/Coronavirus emergency:

- That the location from which each member participating via teleconference be noticed on the agenda for the meeting that member is participating via teleconference.
- That each teleconference location be open and accessible to any member of the public.
- That each teleconference location be equipped to allow comments from any member of the public wishing to make a public comment.
- That an agenda be posted at each teleconference location.
- That a quorum of members of the legislative body participate from teleconference locations within the local agency's jurisdiction.

## PUBLIC SESSION

### 1:00 p.m. – Convene Meeting of the Project Steering Committee (PSC)

Topic	Lead	Est Time
1. Call Meeting to Order and confirmation of quorum.	Vicki Moore	
2. Agenda Review	Vicki Moore	5 min
3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Vicki Moore	

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.

- All lines will be muted when meeting begins.
- To unmute:

Topic	Lead	Est Time
<ul style="list-style-type: none"> <li>▪ When connected via computer – click the microphone icon.</li> <li>▪ When connected via telephone – press *6.</li> </ul>		
<b>Action Items</b>		
4. Approval of the Minutes from the October 21, 2021, PSC Meeting and review of Action Items.	Vicki Moore	5 min
<b>Informational Items</b>		
5. Accenture Leadership Change	Gaurav Diwan	5 min
6. CalSAWS Status, Plan of Action post-C-IV Migration <ul style="list-style-type: none"> <li>• Production Statistics and Metrics</li> <li>• Enhanced Support for former C-IV Counties</li> <li>• Help Desk Ticket triage approach</li> <li>• Notices (defects, changes and change support)</li> </ul>	Greg Elston Lisa Salas	30 min
7. CalSAWS Imaging <ul style="list-style-type: none"> <li>• Update from Accenture, Hyland, and ClearBest Executives</li> <li>• Solution Status, Performance, and Stabilization</li> <li>• Scalability Testing</li> <li>• LA County Go-Live Options</li> </ul>	Rob Niehaus Arnold Malvick Dan Dean	45 min
8. Update on Post-Go-Live Action Items <ul style="list-style-type: none"> <li>• Metrics Scrutinization for Duplicates</li> <li>• Prioritization Process and Determining Gaps             <ul style="list-style-type: none"> <li>◦ Findings, resolutions, and path forward</li> </ul> </li> <li>• Routine Notification to Counties of Training Updates</li> <li>• Update on County access to BenefitsCal JIRA items</li> </ul>	Ted Anderson June Hutchison Rachel Frey	10 min
9. Retrospective and Lessons Learned from the C-IV Migration	Wendy Battermann	15 min
10. BenefitsCal Update <ul style="list-style-type: none"> <li>• Release 2.0 Update</li> <li>• CX Measures Update</li> </ul>	Rachel Frey Gabby Otis	15 min
11. Policy and Application Development Update	Karen Rapponotti Lisa Salas	10 min
12. CalWIN ISS Update	Juli Baker Duncan Gilliam	10 min
13. Completion of LDS Migration Effort	Mike Tombakian	5 min
14. CalSAWS County Validation Strike Team Update	Jo Anne Osborn Gretchen Williams	5 min

Topic	Lead	Est Time
15. State Partners Updates <ul style="list-style-type: none"> <li>• OSI</li> <li>• CDSS</li> <li>• DHCS</li> </ul>	Brandon Hansard Rocky Givon Rene Mollow	10 min
16. Regional Updates	PSC Members	10 min
17. Adjourn Meeting	Vicki Moore	

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 851-3201. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

