

CalSAWS CCB Agenda

DATE	10/14/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. C-IV SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
20.07	CIV-107886	CA-219270	Statewide Portal/Mobile - Add a link to existing portal C4Yourself for customer to take an optional survey	Tech Ops	3	C-IV M&O	Production Deployment	20.09.14
20.09	CIV-108167	CA-216173	OCAT Environment Configuration	Tech Ops	20	C-IV M&O	Production Deployment	20.10.29
21.05	CIV-109122		Turn off Imperial County Outbound Warrant Print batch for Friday night 06/18/2021	Fiscal	10	C-IV M&O	Production Deployment	21.06.18
21.06	CIV-109020		BenefitsCal - Ad Hoc Listing - C4Y Users and Email Address in C4	Batch/Interfaces	10	C-IV M&O	Production Deployment	21.06.25
21.06	CIV-109186		BenefitsCal – Text to C4 & C4Y Users Who Opted-In to Receive Text	Client Correspondence	90	C-IV M&O	Production Deployment	21.09.09
21.06	CIV-109239		DCR - C4Yourself Account Conversion: Email address, County Code, Phone Number	Online	20	C-IV M&O	Production Deployment	21.09.23

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.06	CIV-109240		DCR - C4Yourself Account Conversion: Duplicate Profile Email Addresses	Online	20	C-IV M&O	Production Deployment	21.09.23
21.06	CIV-109249		Purge DCR's for Day 1 Migration	Batch/Interfaces	80	C-IV M&O	Production Deployment	21.09.19
21.06	CIV-109285	CA-231935	Mass Mailer for TEMP 2250 Informing Notice	Client Correspondence	115	C-IV M&O	Production Deployment	21.08.27
21.06	CIV-109406		Create Foster Care, ARC and KG case list for C-IV post migration ongoing ISRS, ETR	Fiscal	7	C-IV M&O	No	21.09.23
21.06	CIV-109415		Turn off eHIT Batches prior to CalHEERS MEDS Renewal for September 2022	CalHEERS	19	C-IV M&O	Production Deployment	21.09.23
21.06	CIV-109417		Update C-IV Security Rights to remove Edit capabilities for Read Only C-IV Environment	Online	25	C-IV M&O	Production Deployment	21.09.24
21.06	CIV-109450		End Date Pregnancy Special Need Records and Provide a List	Eligibility	43	C-IV M&O	Production Deployment	21.09.22
21.06	CIV-109453		Correspondence: Reschedule the September 2021 MC Renewal Reminder Generation Job to run early	Client Correspondence	21	C-IV M&O	Production Deployment	21.09.22

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

2. LRS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-228215		Add EApp info to Case API	Batch/Interfaces	40	CalSAWS DD&I	No	21.11.x1
RWR	CA-228239		e-Application API	Batch/Interfaces	80	CalSAWS DD&I	No	21.11.x1
RWR	CA-232982		Update address location for NOAs to match Forms	Client Correspondence	753	LRS M&E	Start Build	21.07.x7

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-230136		Add initiated by field to Journal API	Batch/Interfaces	100	CalSAWS DD&I	No	21.10.26
21.07	CA-230664		Send email when an appointment is cancelled via API	Batch/Interfaces	120	CalSAWS DD&I	Production Deployment	21.09.17
21.07	CA-232857		Issue September 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	320	LRS M&E	Production Deployment	21.10.23
21.07	CA-232882		e-Application Summary, e-notifications and Office Updates for BenefitsCal	Online	247	LRS M&E	Production Deployment	21.09.18
21.07	CA-233227		DDID 571 - Migrate Additional C-IV WDTIP jobs	Batch/Interfaces	33	CalSAWS DD&I	Production Deployment	21.09.16
21.07	CA-233584		Update FTP Print Bundle jobs with new WEST region GainWell IP address	Batch Operations	20	LRS M&E	Production Deployment	21.09.17
21.07	CA-233644		Update treatment of Residency in eHIT	CalHEERS	47	LRS M&E	Production Deployment	21.09.30
21.07	CA-233660		Update logic used to display the special Yellow banner on the Case Summary page	Online	27	LRS M&E	Production Deployment	21.09.22
21.07	CA-233764		Update migration counties FTP Print Bundle jobs and other day1 40 county Batch operations activities	Batch Operations	20	CalSAWS DD&I	Production Deployment	21.09.27
21.07	CA-233779		ACIN I-XX-21 Revise FFY 2021 Disaster CalFresh COLA Eff 1/1/2021-9/30/21	Eligibility	39	LRS M&E	Production Deployment	21.10.15
21.11	CA-231797		Forms Overview Update: Update Online help from SCR CA-55378	Training	7	LRS M&E	Start Build	
21.11	CA-232933		CA-214901 Add Online Help pages for Task Management	Training	21	CalSAWS DD&I	Start Build	
22.01	CA-55681		Add New Correspondence Exceptions Report	Reports	515	Other	Start Build	
22.01	CA-214916		DDID 2252 FDS: Task Mgt - QA/QC Task Sampling	Online	1135	CalSAWS DD&I	Start Build	
22.01	CA-216211	CIV-107239 & CA-213197	Update Overpayment Adjustment Logic to Recoup Cents	Fiscal	104	LRS M&E	No	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.01	CA-216551		DDID 2150 - Migrate CalWIN County Batch jobs: Batch RE Appointment Scheduling for CW/CF	Batch/Interfaces	497	CalSAWS DD&I	No	
22.01	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	748	LRS M&E	Start Build	
22.01	CA-221624	CIV-108251	ACL 21-42 Welfare Intercept System Record Type Updates New Record Type V	Fiscal	141	C-IV M&O	Start Build	
22.02	CA-229088	CH-172212	CalHEERS Verification Caching Phase II	CalHEERS	314	Premise	Start Build	
22.02	CA-231692	CH-151958	Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/NonMAGI NOAs	Client Correspondence	1348	Premise	No	
22.03	CA-51879		Update Field Label on the Maintain Worker Schedule Page	Online	40	LRS M&E	No	
22.03	CA-209502		MEDS: Add alerts # 9070 and # 9073 on MEDS Alert Search page	Batch/Interfaces	65	LRS M&E	No	
22.03	CA-210527		MEDS Alert Number 9581 for Age 25 years and 9 months old	Batch/Interfaces	65	LRS M&E	No	
22.03	CA-231137		Updates to promotions on Lobby Monitor Detail page	Online	126	LRS M&E	No	
22.05	CA-210617		Updates to Categorically Eligible Logic for CF Program	Eligibility	459	LRS M&E	No	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214763		DDID 2373 FDS: API - Regression Test	Automated Test	210	CalSAWS DD&I	No	21.07.xx
RWR	CA-214764		DDID 2373 FDS: API - Regression Test	Automated Test	630	CalSAWS DD&I	No	
20.01	CA-213053	CIV-102289	Quarterly release testing for EBT vendor FIS - January 2020	Fiscal	20	LRS M&E	Production Deployment	20.02.06
21.07	CA-230063		[Analytics] Release I Reports Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.10.27
21.07	CA-230817		Re-Build CalHEERS Small Dataset for CH Integration Testing Post C-IV Conversion	System Test	720	Premise	Start Build	21.10.xx

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-203485		Update to intake applications source/program history - Portal Applications	Online	228	LRS M&E	Start Build	
21.11	CA-221329		MAGI Person Detail Page Cosmetic Clean-up	CalHEERS	282	LRS M&E	No	
21.11	CA-221791		Updates to MC Auto-Disc EDBC Sweep and Auto-Rescind	CalHEERS	271	LRS M&E	No	
21.11	CA-223932		DDID 34, 655 FDS: Task Mgt - Export Report Updates	Analytics	336	CalSAWS DD&I	Start Build	
21.11	CA-226492		Update San Bernardino County Warrant Control Numbers to 10 digits	Fiscal	499	LRS M&E	Start Build	
22.01	CA-49395	CIV-3915 CCM	ACL 16-92: Update and create ARC 1 Packet	Client Correspondence	154	LRS M&E	No	
22.01	CA-49396		ACL 15-96 - Add and update ARC NOAs and Forms	Client Correspondence	594	LRS M&E	No	
22.01	CA-230064		[Analytics] Reports Hard Launch #5 - Replace Landing Page Links for Soft Launched Reports	Analytics	484	CalSAWS DD&I	No	22.01.28
22.03	CA-229939		One-time Batches to Transition Older Adults (50 or older) from Restricted to Full Scope Medi-Cal	CalHEERS	490	Premise	No	22.04.09

3. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for **10/28/2021**.

4. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CT CR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020		9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020		11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/27/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023

			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A	N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A	N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 – CH Release date changed



[CIV-107886] Statewide Portal/Mobile - Add a link to existing portal C4Yourself for customer to take an optional survey

- Resolved: 09/14/2020 04:51 PM

Team Responsible:	Tech Ops	Assignee:	Jason Horton	SPG Status:	Approved
Fix Version/s:	[20.07]	Designer Contact:	Jason Horton	Change Type (SCR):	Enhancement
Minor Version:	20.09.14	Expedite Changes:	Production Deployment	Estimate:	3
Reporter:	Janet Mitri	Regulation Reference:		Created:	08/28/2020 05:43 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Iadira Morales	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	CA-219270

Non-Committee

Review:

Expedite Approval: Received expedited approval for Prod Deployment on 9/4/2020

Current Design: Survey link does not exist.

Request: The new CalSAWS Portal effort is taking advantage of User Centered Design to help shape the approach for usability, layout, and page flow. To help begin this process, the Consortia requests that an announcement be posted to the C4Yourself website to ask customers to participate in an online survey.

Recommendation: Add a new announcement to the existing portal (C4Yourself) where the end users can choose to take a survey. The survey will begin as of deployment on 9/14/2020 and end on 10/2/2020. The text for the announcement will be as follows:

English: California needs your input! We are creating a new and improved website for you to manage your benefits, and want to hear from you. Please take a short 10-minute survey to let us know about your experience with C4Yourself. All responses will remain anonymous and your benefits will not be affected in any way. We appreciate your help! Customer Survey or Assistor Survey

Note: The English text will display for English and all other languages except Spanish (see below)

Spanish: ¡California necesita su opinión! Estamos creando un sitio web nuevo mejorado para que pueda administrar sus beneficios y queremos saber su opinión. Complete una encuesta breve de 10 minutos para contarnos sobre su experiencia con C4Yourself. Todas las respuestas serán anónimas y sus beneficios no se verán afectados de ninguna manera. Muchas gracias por ayudarnos. Encuesta del cliente or Encuesta del asistente

The web links for clients and assistors are below:

Client: <https://deloitteurvey.deloitte.com/Community/se/3FC11B26482C49AA>

Assistor: <https://deloitteurvey.deloitte.com/Community/se/3FC11B266F26AFC6>

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

3

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	3
Training :	0	Translation :	0		



[CIV-108167] OCAT Environment Configuration

- Resolved: 10/28/2020 07:53 PM

Team Responsible:	Tech Ops	Assignee:	Deepak Shrivastav	SPG Status:	No
Fix Version/s:	[20.09]	Designer Contact:	Jonathan Walburger [X]	Change Type (SCR):	Operational Enhancement
Minor Version:	20.10.29	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Jonathan Walburger [X]	Regulation Reference:		Created:	10/20/2020 01:52 PM
Status:	In Production	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Grady Howe	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	CA-216173
Non-Committee Review:	Laura Chavez				
Expedite Approval:	Laura Chavez - 10/20/2020				
Current Design:	The Staging and Production environments are not configured to connect to OCAT				
Request:	Update the configuration properties to connect to Apigee, Forge Rock and OCAT.				
Recommendation:	This is only a configuration change. Similar changes have already been done in Test/Dev environments. The values are environment specific.				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	20
Training :	0	Translation :	0		



[CIV-109122] Turn off Imperial County Outbound Warrant Print batch for Friday night 06/18/2021

- Resolved: 06/18/2021 09:32 AM

Team Responsible:	Fiscal	Assignee:	Naresh Barsagade	SPG Status:	Approved
Fix Version/s:	[21.05]	Designer Contact:	Sheryl E. Eppler	Change Type (SCR):	Operational Enhancement
Minor Version:	21.06.18	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/17/2021 05:08 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 06/18/2021

Current Design: Imperial County was scheduled to be open on Friday 06/18/2021

Request: Due to the Presidential Holiday declared for Juneteenth on Friday 06/18/2021, Imperial County will be closed on Friday 06/18/2021

Recommendation: Imperial County Only:
Turn off the Outbound Warrant Print batch for the night of Friday 06/18/2021.

NOTE:

Imperial County will print the Warrant Print file from the night of Thursday 06/17/2021 on Monday 06/21/2021.
Imperial County will print the Warrant Print file from the night of Monday 06/21/2021 on Tuesday 06/22/2021.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 10

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	0	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0



[CIV-109020] BenefitsCal - Ad Hoc Listing - C4Y Users and Email Address in C4

- Resolved: 06/24/2021 05:21 PM

Team Responsible:	Batch/Interfaces	Assignee:	Jason Horton	SPG Status:	No
Fix Version/s:	[21.06]	Designer Contact:	Jason Horton	Change Type (SCR):	Operational Enhancement
Minor Version:	21.06.25	Expedite Changes:	Production Deployment	Estimate:	10
Reporter:	Anna Chia	Regulation Reference:		Created:	05/17/2021 10:23 AM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Iadira Morales	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Documentation	Migration Impact:		Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Karen Rapponotti on 6/24/2021

Expedite Approval: Approved by Karen Rapponotti on 6/24/2021

Current Design: N/A

Request: Request a listing to be produced so it can be used by the BenefitsCal Team to send pre-BenefitsCal communication to existing C4Y Accounts who has an email address (either in C4Y or C4). The listing should be produced:

- Before or on 6/25/2021
- Before or on 8/20/2021

Recommendation: Produce a listing that include the below data elements so the BenefitsCal Team can send communication to existing C4Y account users about

Data elements should include:

- C4Y Account ID
- C4Y Person Name
- Email address in C4Y - if available
- C4Y Last Log-In Date
- C4 Case #
- C4 Primary Applicant First name (First and Last)
- C4 Primary Applicant Email address

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	10	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0



[CIV-109186] BenefitsCal – Text to C4 & C4Y Users Who Opted-In to Receive Text

- Resolved: 09/09/2021 11:10 AM

Team Responsible:	Client Correspondence	Assignee:	Pramukh Karla	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.09	Expedite Changes:	Production Deployment	Estimate:	90
Reporter:	Anna Chia	Regulation Reference:		Created:	07/07/2021 09:18 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Received expedited prod deploy approval from Karen J. Rapponotti on 08/25/2021

Current Design: The C4Yourself (C4Y) online, self-service application allows individuals of the C-IV counties to apply for California benefits. Due to migration efforts, the BenefitsCal will be the new self-service portal, replacing C4Yourself on 09/27/2021. C-IV applicants and C4Y users will need to be notified of this conversion.

Request: Send a text message to current C-IV and C4Y users, who have a phone number and opted-in to receive text notifications, to inform them the C4Y portal will be replaced by the BenefitsCal portal.

Recommendation: Schedule a one-time batch job before 09/27/2021 to send a one-time text message (English or Spanish) to C-IV applicants and C4Y users who've opted in for text notifications.

PROPOSED TEXT:
C4Yourself Text

C4Y goes away 9/27/21. Update your email/phone # in My Account. Visit BenefitsCal.com to learn more.

Questions? (844) 859-2100

Please refer to Design documentation for more details.

Outreach

Description: N/A

Migration Impact Description: Though this change is implemented on C-IV end only, this change will have no impacts to other counties. There is a separate SCR that will scope a similar notification about replacing YBN.

Migration Impact

Analysis: N/A

Alternative

Procedure

Description:

Operational Impact:

Estimate: 90

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	71
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0

System Test Support :	19	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-109239] DCR - C4Yourself Account Conversion: Email address, County Code, Phone Number

- Resolved: 09/20/2021 10:47 AM

Team Responsible:	Online	Assignee:	Sam Le	SPG Status:	No
Fix Version/s:	[21.06]	Designer Contact:	Matthew Lower	Change Type (SCR):	Data Change
Minor Version:	21.09.23	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Anna Chia	Regulation Reference:		Created:	07/29/2021 08:10 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	9/20/2021 - Approved - Connie Buzbee				
Expedite Approval:	Approved by Karen J. Rapponotti on 8/31/2021				
Current Design:	C4Yourself contained data that was inconsistent with what should reflect on the case due to the way the data was entered and updated.				
Request:	Accounts in C4Yourself have multiple issues that need to be cleaned up prior to migrating them to CalSAWS				
	<ol style="list-style-type: none"> 1. Account email addresses are not always in the correct format. 2. Account County Codes are sometimes incorrect. 3. Account Phone Numbers may not be valid. 				
	Note: This needs to be applied before the extract from C4Y for cutover. It can be any time from now until cutover.				
Recommendation:	<ol style="list-style-type: none"> 1. Delete account profile email address that do not have a period. 2. Update account profile county code by finding the most recent communication (app, report a change, etc) and using the county entered on that submission. 3. Delete account profile phone number if the phone number has an area code less than 200 or if there is another account that has been accessed since 8/31/2019 that uses the same phone number. 				
Outreach Description:					
Migration Impact Description:	This change will prevent a migration impact.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact Estimate:	20				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	10	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	10	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-109240] DCR - C4Yourself Account Conversion: Duplicate Profile Email Addresses

- Resolved: 09/20/2021 10:47 AM

Team Responsible:	Online	Assignee:	Sam Le	SPG Status:	No
Fix Version/s:	[21.06]	Designer Contact:	Matthew Lower	Change Type (SCR):	Data Change
Minor Version:	21.09.23	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Anna Chia	Regulation Reference:		Created:	07/29/2021 08:14 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Self Service Portal]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: 9/20/2021 - Approved - Connie Buzbee

Expedite Approval: Approved by Karen J. Rapponotti on 8/31/2021

Current Design: Accounts in C4Yourself can have the same email address associated to them which can cause issues with them once they are transferred to CalSAWS.

Request: Delete account profile email address if the same email address exists on another account within the same extract parameters (active within the last 24 months).

Note: This should not be applied until after C4Y goes offline. The reason is that the customer's ability to retrieve a forgotten username is dependent on email address and that SCR removes email address if a duplicate exists.

Recommendation: Delete account profile email address if the same email address exists on another account that was active since 8/31/2019.

Note: This should not be implemented until closer to go-live as removing an email address from an account prevents them from using the "forgot my username" functionality.

Outreach

Description: This change will prevent a migration impact.

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact: N/A

Estimate: 20

Automated Test : 0

CalHEERS : 0

DBA : 0

Fiscal : 0

Online : 10

Reports : 0

System Test Support : 10

Training : 0

Batch/Interfaces : 0

CalHEERS Test : 0

Design : 0

Imaging : 0

Performance : 0

Reports Test : 0

Tech Arch : 0

Translation : 0

Batch Operations : 0

Client Correspondence : 0

Eligibility : 0

IVR/CC : 0

Release Communication Support : 0

Security : 0

Tech Ops : 0



[CIV-109249] Purge DCR's for Day 1 Migration

- Resolved: 09/16/2021 12:56 PM

Team Responsible:	Batch/Interfaces	Assignee:	Ian Gillespie	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Dana K. Petersen	Change Type (SCR):	Data Change
Minor Version:	21.09.19	Expedite Changes:	Production Deployment	Estimate:	80
Reporter:	Ian Gillespie	Regulation Reference:		Created:	07/29/2021 11:16 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Joel M. Acevedo	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Reviewed and approved Joel Acevedo

Expedite Approval: Approved by Karen Rapponotti on 8/17/2021

Current Design: Both C-IV and CalSAWS utilize a back-end process known as "Super Triggers" to inform batch and interface jobs of data changes that occur throughout the day that require an external interface partner to be alerted, or if an internal automated process needs to occur. For example, MEDS and WDTIP interface jobs need to "trigger" when case, program, and/or person statuses changes occur, such as a person's status changed from Pending to Active, Active to Discontinued, or some other facet of their case/program/person data requires an update to occur.

The "Super Trigger" process utilizes data tables to capture data changes at the table and record levels for numerous tables. Downstream processes, like MEDS, WDTIP, ABAWD, Time Limits, etc. read from these tables to take further necessary action.

Both C-IV and CalSAWS retain Super Trigger data for a limited amount of time before the data is purged from the Super Trigger tables. Historical records are not utilized by ongoing process (they are retained in C-IV for historical/research purposes for a limited time only).

The current Super Trigger Purge/archive jobs have slightly different times before they purge data from C-IV vs CalSAWS. C-IV has a longer retention time frame than CalSAWS. When C-IV Super Trigger data is migrated into CalSAWS, data that is older than the CalSAWS retention period will be immediately purged the first day after migrating into CalSAWS. This will contribute to longer processing times for both the initial migration (more data to transfer from C-IV to CalSAWS), as well as longer processing times for the CalSAWS Super Trigger Purge jobs that will run on Day 1 after migration. It is therefore more efficient to target the data that will be immediately purged in CalSAWS and remove the records from C-IV so as to not impact Migration or "Day 1" purge job processing times.

Request: Reduce the volume of data to be purged to reduce the performance impact to the Day 1 migration run.

Recommendation: Apply a DCR to remove old (older than 90 days as of Friday, 9/24/2021) SUMM_COL_CHNG, TABLE_RECIRD_CHNG and DAILY_COL_CHNG data to prepare for migration of C-IV data to CalSAWS and prevent runtime impact on job PB00S202 Super Trigger Archive due to high volumes of data.

Outreach Description: the purpose of this SCR is to prevent impacts to migration performance.

Migration Impact Description:
Migration Impact Analysis: N/A

Alternative Procedure Description:

Operational Impact:
Estimate: 80

Automated Test : 0 Batch/Interfaces : 40 Batch Operations : 0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	40	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0

[CIV-109285] Mass Mailer for TEMP 2250 Informing Notice

- Resolved: 08/25/2021 03:09 PM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:	21.08.27	Expedite Changes:	Production Deployment	Estimate:	115
Reporter:	Nithya Chereddy	Regulation Reference:	ACL 21-87	Created:	08/05/2021 05:15 PM
Status:	In Production	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh, Correspondence]	Approved by Committee:		Other Agency Cross Reference:	CA-231935

Non-Committee Review:

Caroline Bui

Expedite Approval:

Approved by Karen J. Rapponotti on 7/16/2021

Current Design:

The latest version of TEMP 2250 is not present in the System.

Request:

TEMP 2250 Informing Notice should be mass mailed to all active CWs participants to inform the changes to the Maximum Aid Payment(MAP) levels.

Recommendation:

1. Update the TEMP 2250 Form XDP (07/2019) to the latest version (08/2021) provided in the ACL 21-87. This form is used to inform CalWORKs AUs of the change to the MAP. The updated form version provided in the ACL 21-87 has the updated CW MAP values.

State Form: TEMP 2250 (08/2021)

Current Programs: CalWORKs, RCA

Current Attached Forms: N/A

Current Forms Category: N/A

Current Template Repository Visibility: Not visible in Template Repository

Existing Languages: English, Spanish

Updated Languages: English and Spanish

Form Mockups/Examples: See attachments TEMP2250 English.pdf and TEMP 2250 Spanish.pdf

Note: The respective headers and footers of each system will be used on the TEMP 2250.

2. The TEMP 2250 form should be mass mailed to all CalWORKs AUs to inform them of the change to the MAP.

Following are the trigger conditions for the Mass Mailer:

- i) The TEMP 2250 will be sent to primary applicants of active CalWORKs/RCA program.
- ii) The mass mailing will occur on 08/27/2021. TEMP 2250 will be sent to all active CalWORKs/RCA recipients.

English forms will be sent to households who have indicated their primary language as English or any language other than Spanish.

C-IV: A GEN 1365 will be appended to English forms that are sent for customers that have indicated they want their correspondence in a different language.

CalSAWS: A GEN 1365 will be added to every envelope including English.

Spanish forms will be sent to households who have indicated their primary language as Spanish.

Outreach

Description:

CalACES will implement this change with CA-231935 in the 21.07 release.

Migration Impact Description:

Migration Impact Analysis:

No Impact

Alternative Procedure Description:
Operational Impact Estimate: N/A
115

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	85
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	30	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-109406] Create Foster Care, ARC and KG case list for C-IV post migration ongoing ISRS, ETR

- Resolved: 09/20/2021 09:43 AM

Team Responsible:	Fiscal	Assignee:	Eric Chu	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Duke Vang	Change Type (SCR):	Enhancement
Minor Version:	21.09.23	Expedite Changes:	No	Estimate:	7
Reporter:	Laura Ould	Regulation Reference:		Created:	09/01/2021 09:29 AM
Status:	In Production	Impact Analysis:	[Data Impact]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Foster Care/Kin GAP/AAP]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	L. Ould 9/7/2021				
Expedite Approval:					
Current Design:	C-IV FC , ARC and KG issues the Infant Supplement to the Rate Supplement (ISRS) via Needs/Service arrangements. C-IV FC and KG issues Educational Travel Reimbursement (ETR) via Needs/Service arrangement. CalSAWS issues these payments via EDBC.				
Request:	The Needs/Service Arrangement and batch process for issuing these types of issuances will not migrate to CalSAWS. County staff will need to immediately run EDBC on affected cases to continue the benefits at the current C-IV payment amount.				
Recommendation:	<p>1. Create a case list to identify any FC, ARC, and KG programs that currently create issuances with the following pay codes:</p> <p>PE - Education Transportation SE - EFC ISRS SG - EKG ISRS SK - KG ISRS SR - FC ISRS</p> <p>The standard columns for the list will be: Case Name, Case Number, County, Unit, Unit Name, Office Name, and Worker. Additional columns will be Primary Applicant, Program, ETR/ISRS Indicator, and Worker Number.</p> <p>The list will be provided to counties via CIT no later than 9/27 for counties to prioritize case review and avoid negative impact to customers. The list will be posted on the SharePoint in the following location: CalSAWS Web Portal>System Changes>SCR and SIR Lists>2021>CIV-109406</p>				
Outreach Description:	A list will be provided to the impacted C-IV Counties.				
Migration Impact Description:	Benefits will be reduced without notice if cases are not processed prior to main payroll				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	7				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Imaging :	0	IVR/CC :	0

Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	2	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0



[CIV-109415] Turn off eHIT Batches prior to CalHEERS MEDS Renewal for September 2022

- Resolved: 09/17/2021 03:04 PM

Team Responsible:	CalHEERS	Assignee:	Dylan Patel	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.23	Expedite Changes:	Production Deployment	Estimate:	19
Reporter:	Renee Gustafson	Regulation Reference:		Created:	09/03/2021 03:16 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	9/15/2021 - Approved - Connie Buzbee				
Expedite Approval:	Approved by Jo Anne Osborn via email on 9/7/2021				
Current Design:	CalHEERS is turning off their eHIT pollers on 9/23/2021 at 7PM for the monthly MEDS Renewal. This is earlier than planned for CalSAWS C-IV Migration cutover.				
	C-IV batch typically sends eHIT transactions to CalHEERS after 7PM.				
Request:	Turn off the scheduled eHIT batches planned for the night of 9/23/2021. The last night the batches will send eHIT transactions is 9/22/2021.				
	Auto-Rescind Information Update Batch MAGI				
Recommendation:	<p>1. Turn off the following batches prior to batch starting on 9/23/2021.</p> <p>Auto-Rescind</p> <ul style="list-style-type: none"> •PB00E155 <p>Information Update</p> <ul style="list-style-type: none"> •PB00CH200 Update Transaction job •PB00CH201 Update Transaction Tables job •PB00CH210 Update Transaction Task job <p>Batch MAGI</p> <ul style="list-style-type: none"> •PB00CH100 – Load Cache Job •PB00CH101 – Listener Job •PB00CH501-PB00CH600 – Threaded job •PB00CH103 – Stop Listener <p>Design is in JIRA only.</p>				
Outreach Description:					
Migration Impact Description:	Turn off batches 9/23/2021 before batch runs on 9/23/2021.				
Migration Impact Analysis:					
Alternative Procedure Description:	Worker can send a new EDR when migrated into CalSAWS.				
Operational Impact:					

Estimate: 19

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	14	CalHEERS Test :	5	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	0	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-109417] Update C-IV Security Rights to remove Edit capabilities for Read Only C-IV Environment

- Resolved: 09/23/2021 06:08 AM

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[21.06]	Designer Contact:	Franchine Ninh	Change Type (SCR):	Enhancement
Minor Version:	21.09.24	Expedite Changes:	Production Deployment	Estimate:	25
Reporter:	Amy Gill	Regulation Reference:		Created:	09/07/2021 01:21 PM
Status:	In Production	Impact Analysis:	[Data Impact, Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:		Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: 09/21/2021 by Karen J Rapponotti

Current Design: Per CalSAWS DDID 1890, the CONTRACTOR shall disable access to the legacy C-IV production Application and make the PRT environment read only upon conversion into the CalSAWS Software. The PRT environment will contain a copy of production data prior to conversion. The environment will be retained for twelve (12) months after the conversion.

Request: Perform a DCR to deactivate all C-IV Security Rights with Edit capabilities.

Recommendation:

1. Add the following text to the beginning of the right name for the security rights that are marked 'Y' in the "Delete/Update?" column in the "Update C-IV Security Rights" spreadsheet attached to this SCR:
 - a. "PRT_READ_ONLY_" + "Security right name ".
So for example, "ABAWDTimeLimitDetailEdit" becomes "PRT_READ_ONLY_ABAWDTimeLimitDetailEdit"

NOTE: There is no design document needed for this SCR.

Outreach

Description:

Migration Impact Description: This SCR only affects C-IV Users

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	19	Performance :	0	Release Communication Support :	1
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	4	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CIV-109450] End Date Pregnancy Special Need Records and Provide a List

- Resolved: 09/22/2021 03:11 PM

Team Responsible:	Eligibility	Assignee:	Eugenio Garcia Velasco	SPG Status:	Approved
Fix Version/s:	[21.06]	Designer Contact:	Jason M. Francis	Change Type (SCR):	Data Change
Minor Version:	21.09.22	Expedite Changes:	Production Deployment	Estimate:	43
Reporter:	Ritu China	Regulation Reference:		Created:	09/17/2021 02:18 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Emergency Approved by Karen Rapponotti on 9/16/21

Current Design:

In C-IV, Pregnancy Special Need records entered through the Special Needs page are used by EDBC to determine the \$47 Pregnancy Special Need. In CalSAWS, the Pregnancy record is used to determine \$47 Pregnancy Special Need amount in EDBC.

CalSAWS does not allow pregnancy special need records to be created through the Special Needs page.

Request:

1. CalSAWS does not allow pregnancy special need records to be created through the Special Needs page. However, there are CalWORKs and RCA EDBC rules that will act on those records when present. These C-IV records must be end-dated so they do not affect EDBC results.
2. Some CalWORKs and RCA participants receive a Pregnancy Special Need in C-IV, despite only some of them having a Pregnancy Record valid for the benefit month. Generate a list of the remaining cases that don't have a pregnancy record so workers can determine whether a pregnancy record should be added.

Recommendation:

1. Identify all Pregnancy Special Need records in C-IV with an End Date later than 9/22/2021 (the date of this data change). Apply a one-time data change to set the End Date for those records to 9/22/2021.
2. Generate a list of C-IV cases that meet the following criteria:
 - a. Has an active or ineligible CalWORKs or RCA program and the high dated EDBC has a pregnancy special need payment.
 - b. There is no active CalWORKs or RCA program person with a Pregnancy record.

This list will include the Standard List Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

Outreach

Description:

A list of affected cases will be posted to the CalSAWS Web Portal in the following location: CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CIV-109450

Migration Impact Description:

This data change resolves a concern in which the CalSAWS system will apply the \$47 Pregnancy Special Need based on a Special Needs record. After this data change is completed, no further migration impact is expected.

Migration Impact Analysis:

Alternative Procedure

Remove Special Need record

Description:

Operational Impact:**Estimate: 43**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	35
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication	0
Reports :	0	Reports Test :	0	Support :	0
System Test Support :	8	Tech Arch :	0	Security :	0
Training :	0	Translation :	0	Tech Ops :	0



[CIV-109453] Correspondence: Reschedule the September 2021 MC Renewal Reminder Generation Job to run early

- Resolved: 09/22/2021 02:38 PM

Team Responsible:	Client Correspondence	Assignee:	Suresh Mullaguri	SPG Status:	No
Fix Version/s:	[21.06]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.22	Expedite Changes:	Production Deployment	Estimate:	21
Reporter:	Lawrence Samy	Regulation Reference:		Created:	09/22/2021 10:08 AM
Status:	In Production	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Non-Committee Review:	Karen Rapponotti - 9/22/2021				
Expedite Approval:	Karen Rapponotti - 9/22/2021				
Current Design:	C-IV generates MC Renewal Reminder Notice for the MC RE Packets not received 6 days before the end of the month.				
Request:	C-IV Migration to CalSAWS is scheduled to begin the weekend of Friday, September 24th, 2021 in preparation for Go-Live on September 27th, 2021. The last scheduled C-IV Batch execution is on 9/23/2021. In order to keep the batch schedule light, please move the MC Renewal Reminder Notice generation on 9/22/2021.				
Recommendation:	Reschedule the MC Renewal Reminder Notice Batch Job to run on 09/22/2021.				
	Note: This is a JIRA only SCR. A design document is not available for this SCR.				
Outreach Description:					
Migration Impact Description:					
Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	21				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	7
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	7
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Imaging :	0	IVR/CC :	0
Online :	0	Performance :	0	Release Communication Support :	0
Reports :	0	Reports Test :	0	Security :	0
System Test Support :	7	Tech Arch :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs



[CA-228215] Add EApp info to Case API

Team Responsible:	Batch/Interfaces	Assignee:	Avinda Bandaranayake	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.11.x1	Expedite Changes:	No	Estimate:	40
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	04/29/2021 03:40 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	09/20/2021		

Non-Committee

Review:
Expedite Approval:
Current Design: The Case API returns data about all the people associated to a case. It also includes confidential flags and case flag(s). Please refer to CA-214740 for more details on the API.

Request: Update the Case API to return eApplication number if available.
 Add a new endpoint to allow clients to search cases by eApplication number.
 Add x-county-code 00 handling.

Recommendation: Add eApplication details to the response for all existing endpoints.
 Create a new endpoint to allow clients to search cases by eApplication number.
 Add the countyCode field to all endpoints and modify the endpoints to handle a third party application that has an x-county-code of 00.

Outreach

Description:
Migration Impact Description: N/A
Migration Impact Analysis:
Alternative Procedure Description: N/A CalSAWS DD&I
Operational Impact:
Estimate: **40**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-228239] e-Application API

Team Responsible:	Batch/Interfaces	Assignee:	Avinda Bandaranayake	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.11.x1	Expedite Changes:	No	Estimate:	80
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	04/30/2021 09:05 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	09/20/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

This is a new API made available to expose e-application data from the CalSAWS system. An API service to expose this data does not exist in the CalSAWS System.

Request:

Create a service that returns the status of an e-application for a specific e-app number.

Recommendation:

Create a new endpoint to retrieve application status.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate:

80

Automated Test :	0	Batch/Interfaces :	80	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-232982] Update address location for NOAs to match Forms**

Team Responsible:	Client Correspondence	Assignee:	Nagesha S	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Maria Jensen	Change Type (SCR):	Enhancement
Minor Version:	21.07.x7	Expedite Changes:	Start Build	Estimate:	753
Reporter:	Lawrence Samy	Regulation Reference:		Created:	09/02/2021 10:34 AM
Status:	In Development	Impact Analysis:	[Central Print]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Maria Arceo	Consortium Review Approval Date:	09/09/2021		

Non-Committee

Review:
Expedite Approval: By Karen Rapponotti on 09/16/2021
Current Design: Currently in CalSAWS for all counties the Customer Mailing Address location for NOAs does not match the Customer Mailing Address location for Forms.
Request: Update the NOA Templates in CalSAWS so that the Customer Mailing Address location for NOAs matches the Customer Mailing Address location for Forms, as per the Central Print vendor's request.
Recommendation: ***** No impact to End User*****
 Update the NOA Templates in CalSAWS so that the Customer Mailing Address location for NOAs matches the Customer Mailing Address location for Forms, as per the Central Print vendor's request.

Outreach

Description:
Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.
Migration Impact Analysis:
Alternative Procedure Description: Generate NOAs from State website.
Operational Impact:
Estimate: **753**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	613
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	140
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230136] Add initiated by field to Journal API

Team Responsible:	Batch/Interfaces	Assignee:	Avinda Bandaranayake	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.10.26	Expedite Changes:	No	Estimate:	100
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	06/17/2021 01:10 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	09/20/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

The journal API response object does not contain any information about how the journal was created.

Request:

Add a field initiatedBy to the response object that describes who created the journal entry.
Add x-county-code 00 handling.

Recommendation:

1. Update the API response to return who initiated the journal entry.
2. Add the countyCode field to the GET endpoints and modify the GET endpoint to handle a third party application that has an x-county-code of 00.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I

Procedure

Description:

Operational Impact:

Estimate:

100

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-230664] Send email when an appointment is cancelled via API

- Resolved: 09/15/2021 10:14 AM

Team Responsible:	Batch/Interfaces	Assignee:	Hemanth Tadavarthy	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.09.17	Expedite Changes:	Production Deployment	Estimate:	120
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	07/01/2021 12:45 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Approved	Consortium Review Approval Date:	08/18/2021		

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti on 09/07/2021

Current Design: The Appointments API is used to return, create, and update county specific appointment data. The PUT operation allows the caller to update the status of an appointment and no other action is taken. CalSAWS core system functionality will send a cancellation email to the worker when the status of an appointment is cancelled. The cancellation email is only sent to counties that have opted in to this functionality.

Request: Update the appointment API to send a cancellation email to the worker(s) assigned to the appointment when the appointment status is updated to cancelled.

Recommendation: 1. Modify the appointment API to send the worker(s) assigned to the appointment an email notifying them the appointment has been cancelled.

Outreach

Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:

Estimate: 120

Automated Test :	20	Batch/Interfaces :	80	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232857] Issue September 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

Team Responsible:	Fiscal	Assignee:	Matthew Warren	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Sidhant Garg	Change Type (SCR):	Enhancement
Minor Version:	21.10.23	Expedite Changes:	Production Deployment	Estimate:	320
Reporter:	Sidhant Garg	Regulation Reference:	ACWDL dated September 2, 2021	Created:	08/31/2021 09:24 AM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by JoAnne Osborn on 09/02/2021

Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:
 1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
 2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBC's are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of \$95 per month for the July, August and September 2021 benefit month.

Recommendation:

- 1) Create a DCR to insert Manual EDBC records for the July, August and September 2021 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
 - a. Include all cases with Active CalFresh program in July, August and September 2021 and no Emergency Allotment Issued.
 - b. Use the household size from the latest Accepted and Saved Regular EDBC
 - c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than \$95, set the authorized amount to \$95.
 Note: If the household has already received CalFresh benefit up to the maximum allotment for July, August and September 2021 the authorized amount for the manual EDBC would be set to \$95.
 - d. Exclude any Overpayments from the previous potential benefit calculation.
 - e. Exclude the TCF cases with Overdue recert.
 - f. Create the manual EDBC records with RECALC_IND = 'N'
- 2) Create a DCR to Insert the Manual EDBC's from Recommendation #1 into Issuance Transact table.
 NOTE: Validate FIS has turned on CF03 EBT Benefit Type.
- 3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.
- 4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.
- 5) Create a DCR to update all the Manual EDBC's to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For July 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/23/2021 due to COVID-19

Long Description: Per direction from ACWDL dated June 24, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For August 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/23/2021 due to COVID-19

Long Description: Per direction from ACWDL dated August 11, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For September 2021 Benefit Months

Filter Type: All

Journal Type: Narrative

Short Description: Emergency Allotment Benefits issued on 10/23/2021 due to COVID-19

Long Description: Per direction from ACWDL dated September 2, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:

- a. Case Name
- b. Case Number
- c. County Name
- d. Program
- e. Benefit Month
- f. Supp DCF Amount
- g. Issuance Sub Category
- h. Availability Date
- i. Issuance Status
- j. Payee Name (the format would be Last Name, First Name)
- k. Household Size
- l. Is TCF Benefit
- m. Unit
- n. Unit Name
- o. Office Name
- p. Worker Name
- q. Worker Id

NOTE:

- 1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
- 2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.

N/A

320

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	193	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	20	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	77
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-232882] e-Application Summary, e-notifications and Office Updates for BenefitsCal

- Resolved: 09/17/2021 06:14 PM

Team Responsible:	Online	Assignee:	Melissa Mendoza	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Melissa Mendoza	Change Type (SCR):	Enhancement
Minor Version:	21.09.18	Expedite Changes:	Production Deployment	Estimate:	247
Reporter:	Gillian Bendicio	Regulation Reference:		Created:	08/31/2021 03:05 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Connie Buzbee	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Self Service Portal]	Consortium Review Approval:			
Consortium Review Approval:		Approval Date:			

Non-Committee Review:

Expedite Approval: Michele Peterson 09/01/2021

Current Design: The Income section of the e-Application Summary does not display the Projected Annual Income information for each applicant.
The calculated Self-Employment Gross Amount displays as an income of category 'Miscellaneous' type 'Self-Employment' and appears as a duplicate entry to the Self-Employment earned income.
E-notification emails are sent to customers when they are opted-in and currently are sent out with a link to YBN.

- Request:**
1. Update the Income section to:
 - a. Display the Projected Annual Income information per person
 - b. Prevent the display of the calculated self-employment gross amount.
 3. Update e-notifications email to support BenefitsCal.
 4. Update Office ID to support BenefitsCal sending Office ZZ.

- Recommendation:**
1. Create new fields that will display the Project Annual Income for this year and next year per person.
 2. Update the Application Transfer API to not save the calculated self-employment gross amount.
 3. Update the e-notifications email to navigate customers to the BenefitsCal URL.
 4. Update Office Detail to no longer create an office id of ZZ to support BenefitsCal.
 5. Update APIs to support the changes.

Outreach

Description:

Migration Impact Description: No impact.

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

247

Automated Test :	71	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	66	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

[CA-233227] DDID 571 - Migrate Additional C-IV WDTIP jobs

- Resolved: 09/16/2021 05:16 PM

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Enhancement
Minor Version:	21.09.16	Expedite Changes:	Production Deployment	Estimate:	33
Reporter:	Amy Gill	Regulation Reference:		Created:	09/09/2021 01:25 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Carlos Zepeda	Consortium Review Approval Date:	09/16/2021		

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 09/13/2021

Current Design: CA-207438 migrated C-IV WDTIP Batch jobs to CalSAWS for the C-IV and CalWIN counties.

Request: Migrate additional C-IV WDTIP batch jobs to CalSAWS.

Recommendation:

- Create a BSCR to add the following batch jobs to the CalSAWS scheduler for the C-IV Migration Counties:
 - PlxxE813 - WDTIPExceedingClocksReader
 - PlxxE821 - WDTIPMultipleAidFTP
 - PlxxE820 - WDTIPMonthlyProjectionsFTP
 - PlxxE822 - WDTIPMonthlyInboundReader
 - PlxxE823 - WDTIP MultipleAidReader - State Inbound Reader
 - PO33E814 - WDTIP Outbound FTP (Riverside County)
 - PO50E814 - WDTIP Outbound FTP (Stanislaus County)
 - PO36E814 - WDTIP Outbound FTP (San Bernardino County)
 - PO24E814 - WDTIP Outbound FTP (Merced County)
- Create a BPCR to update FTP login and password properties for the following batch jobs:
 - PO33E814 - WDTIP Outbound FTP (Riverside County)
 - PO50E814 - WDTIP Outbound FTP (Stanislaus County)
 - PO36E814 - WDTIP Outbound FTP (San Bernardino County)
 - PO24E814 - WDTIP Outbound FTP (Merced County)
- Create a BPCR to do the following:
 - Add Test batch properties for PlxxE821 and PlxxE820
 - Update batch property 'county.name' for batch jobs PO33E814, PO36E814 and PO50E814 to match correct county name
 - Update batch property 'outbound.port' and 'outbound.server' for batch jobs PO24E814, PO33E814, PO36E814 and PO50E814

Outreach

Description:

Migration Impact

Description:

The requirements will schedule the additional WDTIP batch jobs to run for the C-IV Migration counties in the CalSAWS Scheduler.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 33

Automated Test :	0	Batch/Interfaces :	15	Batch Operations :	10
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	8
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-233584] Update FTP Print Bundle jobs with new WEST region GainWell IP address

- Resolved: 09/17/2021 06:33 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Data Change
Minor Version:	21.09.17	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	09/17/2021 04:11 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design	Prem Venugopalan	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Tech]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review: Approved by Grady Howe on 09/17/2021

Expedite Approval: Approved by Grady Howe on 09/17/2021

Current Design: FTP Print Bundle jobs connects with EAST region GainWell IP address

Request: Update FTP Print Bundle jobs with new WEST region GainWell IP address

Recommendation: Update FTP Print Bundle jobs with new WEST region GainWell IP address

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Transfer the print files to Print vendors manually

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-233644] Update treatment of Residency in eHIT

- Resolved: 09/30/2021 03:13 PM

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Cynthia Ridley	Change Type (SCR):	Enhancement
Minor Version:	21.09.30	Expedite Changes:	Production Deployment	Estimate:	47
Reporter:	Ritu Chinya	Regulation Reference:		Created:	09/21/2021 09:19 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Elisa Miller	Training Impacted:		Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Medi-Cal/CMSP]	Consortium Review Approval:			

Non-Committee Review: Approved by Elisa Miller due to critical migration issue - 9/21/2021

Expedite Approval: Approved by Karen J. Rapponotti via email on 09/21/2021

Current Design: In CalSAWS, if a Residency record does not exist for an individual, eHIT assumes that the person is NOT a CA resident and will send Residency Admin Verification as 'No' in the EDR to CalHEERS. This results in CalHEERS determining the individual to be Ineligible or Discontinued for MAGI Medi-Cal with Eligibility Evaluation Reason of 'Residency-Admin Verification Failed'.

In C-IV, if an individual doesn't have a residency record, eHIT will not send the Residency Admin Verification in the EDR to CalHEERS.

Request: Update the eHIT logic to match C-IV when a residency record doesn't exist.

Recommendation: Update eHIT logic to not send Admin Verification for Residency in the EDR, if a residency record does not exist for an individual.

Note: The Residency Verification is captured on the Residency Detail Page.

Outreach Description: CIT 0281-21 has been issued to Counties.

Migration Impact Description: This closes a gap between C-IV and CalSAWS. CalWIN will inherit upon migration.

Migration Impact Analysis:
Alternative Procedure Description: Add a Residency Record

Operational Impact:
Estimate: 47

Automated Test :	7	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	17	CalHEERS Test :	18	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-233660] Update logic used to display the special Yellow banner on the Case Summary page

- Resolved: 09/22/2021 04:04 PM

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	21.09.22	Expedite Changes:	Production Deployment	Estimate:	27
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	09/21/2021 11:22 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	9/22/2021 - Approved - Connie Buzbee				
Expedite Approval:	Approved by Karen J. Rapponotti on 09/21/2021				
Current Design:	<p>Currently a special Yellow Banner is displayed on the Case Summary page when both conditions for 1 or 2 are met:</p> <p>1a. The case have one of the following programs in AC high dated status: Calfresh Program, Calworks Program, Capi Program, Foster Care, General Assistance Program, Homeless – Perm, Homeless – Temp, Immediate Need, Kin-GAP, Medical Program, Nutrition Benefit, RCA Program.</p> <p>b. There is an accepted and saved, high_dated EDBC with CONVERSION as the EDBC Source Code.</p> <p>2.a The case have an active, high dated, Foster Care, Kin-GAP, or Adoption Assistance program with application date earlier than the program conversion date.</p> <p>2b. There is no accepted and saved Online EDBC ran after the program conversion date.</p>				
Request:	Update condition 2b: There is no accepted and saved Online EDBC ran after the program conversion date. To also include Batch and Manual EDBC, instead of just Online EDBC. In order to display the special Yellow Banner.				
Recommendation:	<p>1. Update one of the existing condition used to determine when the special Yellow Banner will display on the Case Summary page.</p> <p>A. Update the condition for when the case have an active, high dated, Foster Care, Kin-GAP, or Adoption Assistance program with application date earlier than the program conversion date and there is no accepted and saved Online, Batch, or Manual EDBC ran after the program conversion date.</p> <p>Note: Backend Changes only. No changes done to the message that is displayed on the Yellow Banner. No Design Document.</p>				
Outreach Description:					
Migration Impact Description:	CIV counties will be adopting this functionality when the migration over to CalSAWS.				
Migration Impact Analysis:					
Alternative Procedure Description:	None available				
Operational Impact Estimate:	27				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	17	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-233764] Update migration counties FTP Print Bundle jobs and other day1 40 county Batch operations activities

- Resolved: 09/27/2021 01:23 PM

Team Responsible:	Batch Operations	Assignee:	Ronak Bhatt	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Ronak Bhatt	Change Type (SCR):	Data Change
Minor Version:	21.09.27	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Naveen Bhumandla	Regulation Reference:		Created:	09/22/2021 09:31 PM
Status:	In Production	Impact Analysis:	[Business Process]	Outreach Required:	No
Policy/Design Consortium Contact:	Prem Venugopalan	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Laura Chavez approved on 09/24/2021

Expedite Approval:

Approved by Laura Chavez on 09/24/2021

Current Design:

FTP Print Bundle jobs connects with EAST region GainWell IP address

Request:

Update FTP Print Bundle jobs with new WEST region GainWell IP address for migration counties.

CalWIN C-IV ICT files :

CalWIN will send the CIV files(9/23 and 09/24) to the CalSAWS FTP server. Consortium requested to process these files prior to day 1 Batch

Update last successful date for below jobs :

PB19C837 : DMS extract process. That extract is only for LA county. So after the Friday batch since there is no LA county data that is getting processed we do not want the extract to look through the converted data with update time stamp in the weekend.

PBXXF1114 (Stale dated warrant)

JB00M102D Automatic Assignment Batch This process will automatically assign programs that have been activated as long as the program has been marked for automatic assignment.

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Jobs that need to run prior to day 1 Batch start.

JB00M100D :

End Date Assignments End date program assignments for all programs with Denied, Discontinued, Ineligible, or Withdrawn status, and additionally for WTW/REP programs, Sanction status after the Sanction Effective Date

JB19M109D

Activate pending GROW programs This job activates pending GROW programs with status reason pending appraisal after the orientation activity was held

JB00E420D

Meds Alerts Purge The job purges old alert from the Meds Alert table.

JB00S883D

Set Sanction status for WTW/REP when no-show for Appraisal, when Curing Sanction This job sets WTW/REP program status to Sanction when status is Non-Compliance and there is a no-show for the Appraisal appointment when the reason code is Curing Sanction

JB19S830D

Activity Status - Close activity with status reason of No-Show This batch job closes the activity for GAIN programs with work registration status of Mandatory, and activity status of Scheduled or Rescheduled, when the appointment date has passed

JB00S883D

Set Sanction status for WTW/REP when no-show for Appraisal, when Curing Sanction This job sets WTW/REP program status to Sanction when status is Non-Compliance and there is a no-show for the Appraisal appointment when the reason code is Curing Sanction

JB00M103D

Assignment Instruction Batch This batch job will process instructions created by online users to reassign programs by office or worker to specific workers or eligible workers within a specific office.

Recommendation:

Update FTP Print Bundle jobs with new WEST region GainWell IP address for migration counties

CalWIN C-IV ICT files :

CalWIN will send the CIV files(9/23 and 09/24) to the CalSAWS FTP server. Consortium requested to process these files prior to day 1 Batch

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JB00M102D

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JB00M103D

Assignment Instruction Batch This batch job will process instructions created by online users to reassign programs by office or worker to specific workers or eligible workers within a specific office.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Transfer the print files to Print vendors manually

Procedure

Description:

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	20
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				



[CA-233779] ACIN I-XX-21 Revise FFY 2021 Disaster CalFresh COLA Eff 1/1/2021-9/30/21

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	21.10.15	Expedite Changes:	Production Deployment	Estimate:	39
Reporter:	Caroline Bui	Regulation Reference:	ACIN I-XX-21	Created:	09/23/2021 01:22 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[CalWORKs/ CalFresh]	Consortium Review Approval:			
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/23/2021

Current Design: The Disaster CalFresh COLA values have been updated to the FFY 2022 values with an effective date of 10/01/2021 with CA-232850.

Request: FNS clarified that for the upcoming Disaster CalFresh (DCF) operation we should use the 15% allotment table that was effective as of Jan 2021 for DCF benefit issuance. Update DCF values per ACIN I-XX-21 effective 1/1/2021-9/20/2021.

Recommendation:

- Update Disaster Allotments (CT 351 - DC)
- Effective Period - 1/1/2021 - 9/31/2021
- Allotment per Household Size
- 1 \$234
- 2 \$430
- 3 \$616
- 4 \$782
- 5 \$929
- 6 \$1,114
- 7 \$1,232
- 8 \$1,408
- 9 \$1,584
- 10 \$1,760
- Each Additional Member +\$176

Outreach

Description:

Migration Impact Description: This SCR is updating the Disaster CalFresh limits that is only automated in CalSAWS and hence will only be implemented in CalSAWS.

Migration Impact Analysis:

Alternative Procedure Description: Override EDBC results

Operational Impact:

Estimate: 39

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	14
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :					
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-231797] Forms Overview Update: Update Online help from SCR CA-55378

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Melita Dennis	Regulation Reference:	EAS 40-105.4, ACL 97-70, 11-57, 13-51, 14-98	Created:	08/03/2021 03:14 PM
Status:	System Test	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design	Binh Tran	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by Committee:		Other Agency Cross Reference:	
Committee:	[Other]	Consortium Review Approval Date:			
Consortium Review Approval:					
Non-Committee Review:	Approved by Jayna Longstreet 08/18/2021				
Expedite Approval:	Approved per Karen Rapponotti on 8/26/2021				
Current Design:	CA-55378 creates the CW-2209-Immunization Good Cause Request Form				
Request:	Update the Forms Overview in Online Help.				
Recommendation:	Update the following: 1. Add CW 2209-Immunization Good Cause Request Form to the Forms Overview in Online Help for CalSAWS.				
Outreach Description:					
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.				
Migration Impact Analysis:					
Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	7				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	7
Translation :	0				



[CA-232933] CA-214901 Add Online Help pages for Task Management

- Resolved: 09/22/2021 03:02 PM

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Melita Dennis	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	21
Reporter:	Melita Dennis	Regulation Reference:		Created:	09/01/2021 01:59 PM
Status:	Test Complete	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Jennifer Hahner	Consortium Review Approval Date:	09/16/2021		

Non-Committee

Review:

Expedite Approval: Approved per Karen Rapponotti on 9/10/2021

Current Design: SCR CA-214901 updates functionality of a Task Upload instruction by implementing a Task Upload List and Detail page.

Request: OLH impacted by this change need to be updated

Recommendation: Update the following:
 1. Create Task Upload List
 2. Create Task Upload Detail
 3. CreateTask Upload Template page

Outreach

Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact

Analysis:

Alternative Procedure: N/A

Description: Operational Impact:

Estimate: 21

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	21
Translation :	0				

[CA-55681] Add New Correspondence Exceptions Report

- Resolved: 06/01/2018 11:52 AM

Team Responsible:	Reports	Assignee:	Jeric Derama	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Remi Lassiter [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	515
Reporter:	Ravneet Bhatia	Regulation Reference:		Created:	01/19/2018 11:45 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	Other
Consortium Contact:		Migration Impact:	No	Funding Source ID:	LRS M&O
Project Phase (SCR):	Production	Approved by	09/21/2021	Other Agency Cross	
Committee:	[Management Reports]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval: Expedited start build approval provided by Karen J. Rapponotti on 9/22/2021

Current Design: There is no CalSAWS-wide mechanism in place to address correspondence that exceptions out of batch processes in order to notify the offices of corrective action on cases.

Request: Create a daily curated on request report to notify offices of exception correspondences that require offices to review and/or correct records to avoid future exceptions.

Recommendation: 1. Implement a new daily curated on request Correspondence Exceptions Report.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative n/a

Procedure

Description:

Operational Impact:

Estimate: 515

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	377	Reports Test :	138
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech Ops :	0	Training :	0
Tech Arch :	0				
Translation :	0				

 **[CA-214916] DDID 2252 FDS: Task Mgt - QA/QC Task Sampling**

Team Responsible:	Online	Assignee:	Minh Phan	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	1135
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/01/2020 05:20 PM
Status:	In Development	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sarah Cox	Consortium Review Approval Date:	09/24/2021		

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/20/2021

Current Design: The CalSAWS System does not include functionality to configure a one time or recurring retrieval of Tasks from defined sources for review.

Request: Update the CalSAWS System Task Management functionality to allow authorized users to define and schedule a periodic sampling of Tasks. The periodic Task sample results will be accessible for review.

Recommendation:

1. Add QA/QC Task Sample Search/Detail and Results pages to the CalSAWS System to allow configuration and review of periodic QA/QC Task Sample instructions.
2. Add a QA/QC Task Sample Results Export report to export sample results into a consolidated spreadsheet format.
3. Add batch processing to execute QA/QC Task Sample instructions based on the recurrence configuration.

Outreach

Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1135**

Automated Test :	0	Batch/Interfaces :	285	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	588	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	262
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-216211] Update Overpayment Adjustment Logic to Recoup Cents

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/07/2020 02:18 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	09/23/2021	Other Agency Cross Reference:	CIV-107239 & CA-213197
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report, it was discovered that many Recovery Accounts remained open, up to the cent level. Modification of the system is necessary to process recoupment accounts that contain cents.

1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar (\$1.00).

Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

Request:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

Recommendation:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

Outreach

Description:

Migration Impact

Description:

The 18 Migration Counties will inherit this functionality in CalSAWS.

Migration Impact

Analysis:

Alternative

N/a

Procedure

Description:

Operational Impact:

Estimate:

104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-216551] DDID 2150 - Migrate CalWIN County Batch jobs: Batch RE Appointment Scheduling for CW/CF

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	497
Reporter:	Lynnel Silva	Regulation Reference:		Created:	05/21/2020 10:42 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Caroline Bui	Consortium Review Approval Date:	09/16/2021		

Non-Committee

Review:
Expedite Approval:
Current Design: The CalSAWS Recertification/Redetermination (RE) Appointment batch job automatically schedules appointments for CW/CF cases whose RE Due Date is in the upcoming month. This existing functionality is specific to Los Angeles County's business process.

There is no automated process for scheduling CalWORKs/CalFresh Redetermination Appointments for the CalWIN Migration Counties in CalSAWS, and there is no capability to schedule overlapping appointments through batch.

Request: Create an automated CalWORKs/CalFresh Appointment Scheduling batch job for the CalWIN Migration counties.

- Recommendation:**
1. Update the Position Detail page by adding a field to indicate if a worker can accept overlapping appointments.
 2. Create a new batch job for scheduling RE appointments for CalWORKs and CalFresh programs for the CalWIN Migration Counties.
 3. Create a new Task Automated Action for the CalWIN Migration Counties when the RE appointment cannot be scheduled.

Outreach

Description:
Migration Impact Description: RE appointment batch job will be created for the CalWIN Migration Counties to automatically schedule RE appointments for the upcoming RE Due Month

Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **497**

Automated Test :	0	Batch/Interfaces :	282	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	30
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	60	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	125
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	Fiscal	Assignee:	Eric Wu	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Eric Wu	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	748
Reporter:	Iadira Morales	Regulation Reference:		Created:	05/28/2020 01:48 PM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Iadira Morales	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:	09/15/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/20/2021

Current Design:

The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

Request:

Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

Recommendation:

1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

Outreach

Description:

Migration Impact

Description:

One time data insert to new authorized EBT Cardholders table with existing cardholder info is needed for CalWIN counties.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 748

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	486	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	192
Tech Arch :	0	Tech Ops :	0	Training :	0



[CA-221624] ACL 21-42 Welfare Intercept System Record Type Updates New Record Type V

Team Responsible:	Fiscal	Assignee:	Sidhant Garg	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	141
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 21-42	Created:	11/05/2020 03:10 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:	09/16/2021	Other Agency Cross Reference:	CIV-108251
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 08/04/2021

Current Design: CalFresh Recovery Accounts can be established at the Treasury Offset Program (TOP) and also a customers' income tax can be intercepted at TOP. If TOP reverses the intercept, TOP increases the amount of the TOP account by the amount of the reversal.
 The county is notified of the reversal on the "TOP Weekly Reversal Report" and the county will manually post a reversal transaction on the CalSAWS Recovery Account which will increase the balance owing on the CalSAWS Recovery Account equal to the amount of the reversed intercept.
 CalSAWS will send a Record Type 4 (Refund) and Record Type 2 (decrease) to the Welfare Intercept System (WIS) for the amount of the reversed intercept, which will adjust the balance owing at WIS equal to the amount of the reversed intercept.
 WIS will send a Record to TOP for the amount of the reversed intercept, which will increase the balance owing at TOP (doubling the amount owed by the customer by the amount of the reversal).

Request: WIS has implemented a new Record Type V, which will increase the balance of the WIS debt without increasing the balance of the TOP debt.

- Recommendation:**
1. Update the Recovery Account Transactions Short Description as:
 Tax Intercept Reversal - change to 'TOP Initiated Reversal'
 TI - Process Refund - change to 'TI - County Initiated Refund'
 2. Do a CTCR to create a new Record Type V in Category 982.
 3. Update the Tax Intercept Writer logic per following recommendations:
 When a "TOP Initiated Reversal" is posted, System should send a Record Type V for the amount of the Transaction to WIS.
 When a 'TI - County Initiated Refund' is posted, System should send a Record Type (4) for the amount of the Transaction to WIS.

NOTE:
 Record Type 4: Reported to both WIS and TOP. Informational only, does not affect any balances.
 Record Type 7: Reported to both WIS and TOP. Increases balance at both WIS and TOP.
 Record Type 2: Reported to both WIS and TOP. Decreases balance at both WIS and TOP.
 Record Type V: Reported to WIS only. Increases WIS Balance.

Assumptions : No impact to LA County as WIS interface is only for Migration Counties.

Outreach

Description:

Migration Impact

Description:

Joint Design has been approved through the Collections Committee. This change doesn't impact LA County and other 18 CalWIN Counties.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 141

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-229088] CalHEERS Verification Caching Phase II

Team Responsible:	CalHEERS	Assignee:	Daniel Lujan	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	314
Reporter:	Cynthia Ridley	Regulation Reference:		Created:	05/24/2021 04:36 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	09/22/2021	Other Agency Cross Reference:	CH-172212
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 09/14/2021

Current Design: CalSAWS does not display Verification Response Received Date, Verification Interpretation response and Error Codes associated to a Verification Status since it is not received in eHIT as of today.

Existing Verification Source received in eHIT referencing Federal Data Services Hub (FDSH) and does not reference Social Security Administration (SSA) even when SSA is called by the hub.

The list of Verif Sources is as below –

- FDSH:IRS
- FDSH:FTB
- FDSH:EDD
- FDSH:FTB:EDD
- EDD
- FTB:EDD

Request:

1. CalHEERS is updating eHIT to add additional information for Verifications in a DER. CalHEERS is also updating their Verification Caching rules to no longer use Cache Expiration Date. CalSAWS will update the MAGI Person Detail Page Verification section for the received DER to display the following–
 - a. New and updated Verification Source Codes
 - b. Verification Interpretation Response
 - c. Error Codes and Description received via eHIT for “Pending” or “Not Verified” Verification Status
2. CalHEERS will send the ‘Date of Death’ when received from SSA. CalSAWS will add new EERC code ‘DD’ received via eHIT.

Recommendation:

1. Update the MAGI Person Detail Page Verification section with the following –
 - a. Remove Cache Exp. Date column
 - b. Update Cache Beg Date column name
 - c. Add Verification Response Received Date
 - d. Add Verification Interpretation Response to the Verification status to display responses via eHIT
 - e. Add Error Codes and description to the Verification Status if “Pending” or “Not Verified”
 - f. Update Verification source code received via eHIT to include income verifications with SSA
2. Add EERC code received via eHIT.

For details on above recommendation, please find the design document attached.

Outreach

Description:

Migration Impact Description: The design was approved by Medi-Cal/CMSP Committee on 9/22/2021. CalWIN will inherit the changes post migration.

Migration Impact Analysis:

Alternative Procedure Description:
Operational Impact:
Estimate: **314**

None

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	150	CalHEERS Test :	115	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	14	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-231692] Older Adult Expansion - Add Full/Restricted Scope verbiage for MAGI/ NonMAGI NOAs

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Jasmine Chen	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	1348
Reporter:	Jasmine Chen	Regulation Reference:	ACWDL 21-13	Created:	07/29/2021 06:24 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:		Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	MC Full Scope Expansion
Committee:	[Correspondence, Medi-Cal/CMSP]	Approved by Committee:	09/16/2021	Other Agency Cross Reference:	CH-151958
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 26 years or older, if they meet all other eligibility criteria but does not have satisfactory citizenship or immigration status. CalSAWS generates corresponding MAGI and Non-MAGI NOAs that explain the approval or change of Medi-Cal eligibility to the individual.

Request:

When Older Adult Expansion becomes effective on 05/01/2022, CalSAWS will need to populate certain Medi-Cal - Approval and Change NOAs with the appropriate and updated verbiage. CalSAWS will also populate the verbiage in threshold languages.

Recommendation:

1. Effective date the existing NOA fragments to continue to populate for certain conditions.
2. Start populating the new State-provided NOA fragments if the NOA is generated for certain conditions.
3. Provide the NOAs in the system-supported threshold languages.

Please see design documentation for more details.

Outreach

Description:

Migration Impact

N/A, This change will be implemented for all counties of the CalSAWS system.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

1348

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

281

Client Correspondence :

842

DBA :

0

Design :

0

Eligibility :

0

Fiscal :

0

Forms Test :

0

Imaging :

0

IVR/CC :

0

Online :

0

Performance :

0

Release Communication

59

Reports :

0

Reports Test :

0

Support :

Security :

0

Special Project :

0

System Test Support :

0

Tech Arch :

0

Tech Ops :

0

Training :

0



[CA-51879] Update Field Label on the Maintain Worker Schedule Page

Team Responsible:	Online	Assignee:	Jason Osterwald	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Farhat Ulain	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	40
Reporter:	Matthew Lower	Regulation Reference:		Created:	01/19/2018 11:46 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:	09/16/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

On the Maintain Worker Schedule page, workers can select a date in the Repeat Until field to specify their schedule availability. This field serves as an end date for worker schedules.

Request:

Update the 'Repeat Until' field label to be 'End Date' on the Maintain Worker Schedule page.

Recommendation:

1. Update the 'Repeat Until' field label to be 'End Date' on the Maintain Worker Schedule page.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **40**

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	24	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	11
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-209502] MEDS: Add alerts # 9070 and # 9073 on MEDS Alert Search page

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Jennifer Muna	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Tina Tran	Regulation Reference:	MEDS NETWORK CHANGE CYCLE 446	Created:	07/18/2019 11:37 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Carlos Zepeda 9/23/2021				
Expedite Approval:					
Current Design:	CalSAWS does not list MEDS Alerts 9070 and 9073 on the MEDS Alert Search page and MEDS Alert Admin page. These alerts are stated under the work effort M4694 - Change Cycle letter installed 446. This work effort will prevent improper payments for ineligible nonresident beneficiaries when the case becomes active again.				
Request:	Add MEDS Alerts 9070 and 9073 on MEDS Alert Search page and MEDS Alert Admin page.				
Recommendation:	Add new MEDS alerts 9070 and 9073 in CalSAWS. *See design document for MEDS Alert details.				
Outreach Description:					
Migration Impact Description:	Adding new MEDS Alerts # 9070 and # 9073 in CalSAWS.				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	65				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				



[CA-210527] MEDS Alert Number 9581 for Age 25 years and 9 months old

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Jennifer Muna	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	65
Reporter:	Maureen Votta	Regulation Reference:	ACWDL 19-23	Created:	09/13/2019 07:44 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 9/23/2021

Expedite Approval: Current Design: CalSAWS currently does not display MEDS Alert #9581 on the MEDS Alert Search page and MEDS Alert Admin page.

Request: Due to Young Adult Expansion of Medi-Cal that allows persons ages 19 through 25 years, inclusive, to receive full scope Medi-Cal, there needs to be a batch run in CalSAWS for a recipient who is 26 years old to be restored to their former restricted/limited scope aid code.

In order to remind counties, prior to the batch being run in CalSAWS, MEDS alert #9581 'Potential Eligibility Change - Age 25 years 9 months' will be created and sent to CalSAWS.

Recommendation: 1. Add new MEDS alert #9581: Potential Eligibility Change - Age 25 years 9 months

See design document for MEDS Alert details.

Outreach Description: Adding new MEDS Alert 9581 to the CalSAWS system.

Migration Impact Description: N/A

Alternative Procedure Description: N/A

Operational Impact: Estimate:	65				
Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

 **[CA-231137] Updates to promotions on Lobby Monitor Detail page**

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	126
Reporter:	Erick Arreola	Regulation Reference:		Created:	07/15/2021 05:27 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:	09/16/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Erick Arreola on 9/16/2021

Expedite Approval:

Current Design:

Currently, CalSAWS has designed promotions that are C4Yourself specific that the C-IV Migration County offices are able to select from. Secondly, each county office is only able to create a maximum of three office promotions at a time.

Request:

Remove all C4Yourself specific designed promotions from CalSAWS and create a BenefitsCal designed promotion that all 58 counties are able to select along with the IVR designed promotions. Increase the number of office promotions from three to ten that each county offices are able to create.

Recommendation:

1. All existing functionality will remain unchanged unless it is called out as part of this design document.
2. Counties must use the CalSAWS Lobby Monitor in order to have Design Promotions and Office Promotions to display on their Lobby Monitor.
3. The BenefitsCal website is 'BenefitsCal.com' and will be used by all 58 counties.
4. Los Angeles county and CalWIN counties will need to be using the IVR 58 county solution, as the IVR phone number displayed on the 'IVR' designed promotions will be dependent on this.

Outreach

Description:

Migration Impact

Description:

No Migration Impact, as CIV counties will already be in CalSAWS when this SCR is implemented.

Migration Impact

Analysis:

Alternative

Procedure

Description:

No Alternative procedure available.

Operational Impact:

Estimate:

126

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	66	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	50
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

[CA-210617] Updates to Categorically Eligible Logic for CF Program

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.05]	Designer Contact:	Thomas Lazio	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	459
Reporter:	Tyler Vaisau	Regulation Reference:	CFR 273.2(4) (iv); ACL 18-90; ACL 13-32; ACL 14-56, ACL 21-25	Created:	09/18/2019 07:36 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[CaWORKs/ CalFresh]	Approved by Committee:	07/13/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

CalSAWS considers households to be 'Categorically Eligible' (CE) when all of the active members of the household receive some type of public assistance in addition to CalFresh (CF), including CaWORKs, Tribal Temporary Assistance for Needy Families (TANF), SSI/SSP, and General Assistance/General Relief (GA/GR). CalSAWS does waive the gross income eligibility test for CE CF households but does not waive the property resource test. Also, CalSAWS still designates the household as 'CE' or Modified Categorical Eligible' (MCE) even when one or more participants has an effective eligibility non-compliance for CF.

Request:

If the CF household (HH) is designated as categorically eligible (CE), CalSAWS should always waive the property eligibility test for CF regardless of resource amounts or combination of public assistance (specifically CW, SSI/SSP, Tribal TANF or GR/GA) with CF. Per CRPC 2264, the CF HH should no longer be designated as 'CE' or 'MCE' and be subject to all CF eligibility requirements if the HH contains any of the following:

- One or more CF participants who are disqualified for an intentional program violation (IPV).
- One or more CF participants who are fleeing felons or parole/probation violators.
- One or more CF participants receiving GR/GA benefits who are disqualified for being an ineligible 'striker'.

Recommendation:

1. Update CF EDBC logic to no longer designate CF HH as 'Categorically Eligible' or 'Modified Categorical Eligible' and reinstate CF eligibility requirements when one or more CF participants is non-compliant due to an intentional program violation, is a fleeing felon or parole/probation violator, or is an ineligible 'striker' receiving GR/GA benefits.
2. Update CF EDBC logic to waive property eligibility test when CF HH is designated as 'Categorically Eligible'.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee on 07/13/2021 date. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Override EDBC

Procedure

Description:

Operational Impact:

Estimate: **459**

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	264
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

End SCRs



[CA-214763] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	Anil Kumar Mishra	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:	21.07.xx	Expedite Changes:	No	Estimate:	210
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Activities (DDID 2340 CA-214743)
- Person (DDID 2349 CA-214752)
- Service Arrangement (DDID 2301 CA-214742)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

This is a regression test item.

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate:

210

Automated Test :	210	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Accepted

Status-1:

Content Revision

1. Recommendation Change:

Description-1:

Before: This SCR covers the following APIs:

Documents (DDID 2345 CA-214748)
Person (DDID 2349 CA-214752)
Program (DDID 2350 CA-214753)

After: This SCR covers the following APIs:

Activities (DDID 2340 CA-214743)
Person (DDID 2349 CA-214752)
Service Arrangement (DDID 2301 CA-214742)

2. Estimate Change: N/A

3. Release Change:
Before: 21.07
After: RWR

4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
This SCR covers the following APIs:

Activities (DDID 2340 CA-214743)
Person (DDID 2349 CA-214752)
Service Arrangement (DDID 2301 CA-214742)

After:
This SCR covers the following APIs:

Activities (DDID 2340 CA-214743)
Activity Agreements (DDID 2341 CA-214744)
Issuance (DDID 2347 CA-214750)
Service Arrangement (DDID 2301 CA-214742)

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

**Content Revision
Status-4:**

**Content Revision
Description-4:**



[CA-214764] DDID 2373 FDS: API - Regression Test

Team Responsible:	Automated Test	Assignee:	William Baretsky	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	William Baretsky	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	630
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Sharon Teramura - 12/16/2020

Expedite Approval:

Current Design:

A number of APIs are being developed for authenticated agencies to retrieve data from the CalSAWS system. A sample system to connect to and retrieve data through each API is not part of the implementation scope.

Request:

Develop automated regression test scripts to verify the functionality of the new FDS APIs.

Recommendation:

Develop automated regression test scripts to verify the data retrieval for the FDS APIs being implemented during this same release. This SCR covers the following APIs:

- Activity Agreements (DDID 2341 CA-214744)
- Barriers (DDID 2343 CA-214746)
- Case (DDID 2297 CA-214740)
- EBT (DDID 2344 CA-214747)
- Reception Log (DDID 2351 CA-214754)
- Time Limits (DDID 2353 CA-214756)
- Verifications (DDID 2354 CA-214757)
- Work Registration (DDID 2355 CA-214758)
- Worker Info (DDID 2356 CA-214759)

Note: The scope is limited to positive testing of no more than 12 data points through no more than 5 authenticated requests per API. Responses will be verified in a single format across all APIs.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A - No production impact

Procedure

Description:

Operational Impact:

Estimate: 630

Automated Test :	630	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

Tech Arch : 0 Tech Ops : 0 Training : 0

Translation : 0

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:

Before: 21.11

After: RWR

4. Funding Source Change: N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2: 1. Recommendation Change:
Before:

This SCR covers the following APIs:

Activity Agreements (DDID 2341 CA-214744)

Barriers (DDID 2343 CA-214746)

Case (DDID 2297 CA-214740)

EBT (DDID 2344 CA-214747)

Reception Log (DDID 2351 CA-214754)

Time Limits (DDID 2353 CA-214756)

Verifications (DDID 2354 CA-214757)

Work Registration (DDID 2355 CA-214758)

Worker Info (DDID 2356 CA-214759)

After:

This SCR covers the following APIs:

Barriers (DDID 2343 CA-214746)

Case (DDID 2297 CA-214740)

EBT (DDID 2344 CA-214747)

Person (DDID 2349 CA-214752)

Reception Log (DDID 2351 CA-214754)

Time Limits (DDID 2353 CA-214756)

Verifications (DDID 2354 CA-214757)

Work Registration (DDID 2355 CA-214758)

Worker Info (DDID 2356 CA-214759)

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-213053] Quarterly release testing for EBT vendor FIS - January 2020

- Resolved: 02/03/2020 02:59 PM

Team Responsible:	Fiscal	Assignee:	Deron Schab	SPG Status:	Approved
Fix Version/s:	[20.01]	Designer Contact:	Naresh Barsagade	Change Type (SCR):	Operational Enhancement
Minor Version:	20.02.06	Expedite Changes:	Production Deployment	Estimate:	20
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	01/23/2020 10:46 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-102289

Non-Committee

Review:

Expedite Approval: Karen Rapponotti - Approved - 01/22/2020

Current Design: EBT (Electronic Benefit Transfer) vendor FIS (Fidelity Information Systems) will produce quarterly releases to update their system starting in October 2018.

Request: The CalSAWS-South project will need to conduct quarterly testing for these FIS EBT system releases.

Recommendation: Test FIS EBT release - January 2020

Outreach

Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	20	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Migration Impact
Before: " Empty "
After: Joint design has been approved through Non-Committee Review.

2. Non-Committee Review:
Before:
After: Approved by Karen Rapponotti on 01/22/2020



[CA-230063] [Analytics] Release I Reports Re-Platform

Team Responsible:	Analytics	Assignee:	Sonu Kumar Singh	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Milind Sawdadkar	Change Type (SCR):	Enhancement
Minor Version:	21.10.27	Expedite Changes:	No	Estimate:	10000
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	06/16/2021 09:30 AM
Status:	Ready for Committee	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.

Expedite Approval:

Current Design:

The Following Reports Links Point to OBIEE when Generated:

1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report
 CalFresh Quality Assurance Report
 CalHEERS Horizontal Integration Detail Report with MC
 Cal-Learn Caseload Activity Report
 Cal-Learn Caseload Characteristics Report
 Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
 CalWORKs and CalFresh Redetermination or Recertification Appointment Report
 CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
 CalWORKs/RCA Adults 16 Years and Over Report
 CAPI Cases Receiving GR Benefits Report
 Cash and CalFresh EBT Account Activity Report
 Cash Benefit Recovery Activity Report
 CCSAS Download Report- All Distributions
 Child Care Requests
 Child Support Cooperation Report
 Claim Grand Totals Detail Report
 Claim Grand Totals Summary Report
 Community Treatment Facility Report
 Controls Unreceived Voucher Report
 Cumulative ELP Authorizations Report
 DCFS MEDS Journal Detail Exception Report
 DCFS Outstanding Overpayments Report
 DCFS Overpayment Distribution Monthly Report
 DCFS Overpayment Identified Monthly Report
 DCFS Skipped Issuance Report
 DCFS Suspended Vendor Daily Report
 DPSS End of Day Cash Receipt Report
 DPSS Summary Cash Receipts Report
 Duplicate Persons Report

E2LITE Audit Report
 EBT Out of County State Transactions Report
 EBT Replacements Report
 eCAPS Cancellations Report
 eCAPS JVASD Transactions Monthly Report
 eCaps Trust Fund Cash Collection Activity Report
 eCAPS Vendor Customer Modification Report
 E-HIT Exception Report Error Message Received from CalHEERS
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
 E-HIT Exception Report No Response from CalHEERS
 Excess Recoupment Monthly Activity Report
 Excess Recoupment with Transactions Detail Report
 Foster Care Intake Report
 GAIN Provider Invoice Reconciliation Report
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report
 HMIS Exception Report
 JVV Month-End Details Report
 JVV Monthly Details Report
 Kin-GAP Intake Report
 Kin-GAP Redetermination Report
 Meals and Lodging Vendor Report
 MEDS Critical ZZZ Alerts 3 Months Report
 MTFC-ITFC Payment Report
 National Voter Registration Act Report
 Non-Relative Legal Guardian Unduplicated Child Count Report
 Out of State Facility Report
 Retroactive Aid Code Adjustment Detail Report
 RS 50
 SB75 Exception Report
 Stage 1 Child Care Daily Interface Payment and Exception Report
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report

Request:

The following Reports links on the Landing Page should be updated to go to QLIK:
 1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report
 CalFresh Quality Assurance Report
 CalHEERS Horizontal Integration Detail Report with MC
 Cal-Learn Caseload Activity Report
 Cal-Learn Caseload Characteristics Report
 Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
 CalWORKs and CalFresh Redetermination or Recertification Appointment Report
 CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
 CalWORKs/RCA Adults 16 Years and Over Report
 CAPI Cases Receiving GR Benefits Report
 Cash and CalFresh EBT Account Activity Report
 Cash Benefit Recovery Activity Report
 CCSAS Download Report- All Distributions
 Child Care Requests
 Child Support Cooperation Report

Claim Grand Totals Detail Report
 Claim Grand Totals Summary Report
 Community Treatment Facility Report
 Controls Unreceived Voucher Report
 Cumulative ELP Authorizations Report
 DCFS MEDS Journal Detail Exception Report
 DCFS Outstanding Overpayments Report
 DCFS Overpayment Distribution Monthly Report
 DCFS Overpayment Identified Monthly Report
 DCFS Skipped Issuance Report
 DCFS Suspended Vendor Daily Report
 DPSS End of Day Cash Receipt Report
 DPSS Summary Cash Receipts Report
 Duplicate Persons Report
 E2LITE Audit Report
 EBT Out of County State Transactions Report
 EBT Replacements Report
 eCAPS Cancellations Report
 eCAPS JVASD Transactions Monthly Report
 eCaps Trust Fund Cash Collection Activity Report
 eCAPS Vendor Customer Modification Report
 E-HIT Exception Report Error Message Received from CalHEERS
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
 E-HIT Exception Report No Response from CalHEERS
 Excess Recoupment Monthly Activity Report
 Excess Recoupment with Transactions Detail Report
 Foster Care Intake Report
 GAIN Provider Invoice Reconciliation Report
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report
 HMIS Exception Report
 JVW Month-End Details Report
 JVW Monthly Details Report
 Kin-GAP Intake Report
 Kin-GAP Redetermination Report
 Meals and Lodging Vendor Report
 MEDS Critical ZZZ Alerts 3 Months Report
 MTFC-ITFC Payment Report
 National Voter Registration Act Report
 Non-Relative Legal Guardian Unduplicated Child Count Report
 Out of State Facility Report
 Retroactive Aid Code Adjustment Detail Report
 RS 50
 SB75 Exception Report
 Stage 1 Child Care Daily Interface Payment and Exception Report
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report

Recommendation:

The following Reports links on the Landing Page should be updated to go to QLIK:

1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report

CalFresh Quality Assurance Report
CalHEERS Horizontal Integration Detail Report with MC
Cal-Learn Caseload Activity Report
Cal-Learn Caseload Characteristics Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
CalWORKs and CalFresh Redetermination or Recertification Appointment Report
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
CalWORKs/RCA Adults 16 Years and Over Report
CAPI Cases Receiving GR Benefits Report
Cash and CalFresh EBT Account Activity Report
Cash Benefit Recovery Activity Report
CCSAS Download Report- All Distributions
Child Care Requests
Child Support Cooperation Report
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Cumulative ELP Authorizations Report
DCFS MEDS Journal Detail Exception Report
DCFS Outstanding Overpayments Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DPSS End of Day Cash Receipt Report
DPSS Summary Cash Receipts Report
Duplicate Persons Report
E2LITE Audit Report
EBT Out of County State Transactions Report
EBT Replacements Report
eCAPS Cancellations Report
eCAPS JVASD Transactions Monthly Report
eCaps Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
E-HIT Exception Report Error Message Received from CalHEERS
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
E-HIT Exception Report No Response from CalHEERS
Excess Recoupment Monthly Activity Report
Excess Recoupment with Transactions Detail Report
Foster Care Intake Report
GAIN Provider Invoice Reconciliation Report
GR Individuals who are Greater than 64 Years and 10 Months Detail Report
HMIS Exception Report
JVW Month-End Details Report
JVW Monthly Details Report
Kin-GAP Intake Report
Kin-GAP Redetermination Report
Meals and Lodging Vendor Report
MEDS Critical ZZZ Alerts 3 Months Report
MTFC-ITFC Payment Report
National Voter Registration Act Report
Non-Relative Legal Guardian Unduplicated Child Count Report
Out of State Facility Report
Retroactive Aid Code Adjustment Detail Report
RS 50
SB75 Exception Report
Stage 1 Child Care Daily Interface Payment and Exception Report
TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
Vendor Payment Report
WTW and REP Caseload Activity Report
WTW Plan Report

WTW/REP 30 Day Delinquent Report

This is the SCR for the Soft Launch only:

- The links are only available to County validation testers, and are not available to all County users
- County validation testers will go to the Qlik Sense Hub (Newstand)

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 10000

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
Before: 22.01
After: 21.07 (Soft Launch will be on 21.10.27)
4. Funding Source Change:
N/A

Content Revision

Accepted

Status-2:

Content Revision

Description-2:

1. Recommendation Change:
Before: 75 reports to be replatformed
After: 77 reports. Added 2 reports to be replatformed.
 - Staff Management Report
 - TTC Adjustment Report
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:

4. Funding Source Change:

Before:

After:

Pending CCB

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before: 77 reports to be replatformed

After: 84 reports to be platformed. Added the reports below:

DE 542 Report

Inventory Transfer Report

Issued Valuable Inventory Report

RDB Contract Fiscal Claiming Report

RDB Provider Referral Report

Release Note Report

Valuable Inventory Report

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-230817] Re-Build CalHEERS Small Dataset for CH Integration Testing Post C-IV Conversion

Team Responsible:	System Test	Assignee:	Akira Moriguchi	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Akira Moriguchi	Change Type (SCR):	Operational Enhancement
Minor Version:	21.10.xx	Expedite Changes:	Start Build	Estimate:	720
Reporter:	Lynnel Silva	Regulation Reference:		Created:	07/07/2021 01:53 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sharon Teramura	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Assembly Test	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Approved by Karen Rapponotti on 07/09/2021
Current Design: C-IV county data exists in a small data set within the C-IV system for CalHEERS integration testing.
Request: C-IV county data needs to be added to a small data set for purposes of CalHEERS integration testing.
Recommendation: Re-Build the Small Dataset to be leveraged for CalHEERS integration testing post C-IV Conversion go-live

Outreach

Description:
Migration Impact Description: SCR to create test data only, this will not have any impact on migration

Migration Impact

Description:
Analysis: N/A

Alternative Procedure

Description:

Operational Impact:
Estimate: 720

Automated Test :	120	Batch/Interfaces :	50	Batch Operations :	0
CalHEERS :	50	CalHEERS Test :	80	Client Correspondence :	50
DBA :	80	Design :	0	Eligibility :	50
Fiscal :	50	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	50	Performance :	0
Release Communication Support :	0	Reports :	50	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	40
Tech Arch :	0	Tech Ops :	0	Training :	50
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 2. Estimate Change:
 Before: CalHEERS Test ETC Total: 80
 After: CalHEERS Test ETC Total: 200

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:



[CA-203485] Update to intake applications source/program history - Portal Applications

- Resolved: 10/04/2021 07:18 PM

Team Responsible:	Online	Assignee:	Aman P. Mishra	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	228
Reporter:	Iadira Morales	Regulation Reference:		Created:	07/09/2018 08:35 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Iadira Morales	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	2021-07-12	Other Agency Cross	
Committee:	[Usability]	Committee:	00:00:00.0	Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 7/20/2021

Current Design: For applications received through the Self Service Portal, workers will add all the appropriate programs in CalSAWS through the e-Application flow. However, when workers go to the Program History or the Program History Detail page, the Application Source and Source Application# are not displayed. This is different for programs that were added to CalSAWS through the application registration flow where both the Application Source and the Source Application# are displayed.

Request: Update both the Program History and Program History Detail page to display the corresponding Application Source and Source Application # for program applications that were received through the Self Service Portal and was added through the e-Application flow.

- Recommendation:**
1. Update the Program History page to display the corresponding Application Source and Source Application# for program applications that were received through the Self Service Portal and added through the e-Application flow.
 2. Update the Program History Detail page to display the corresponding Application Source and Source Application# for program applications that are received through the Self Service Portal and was added through the e-Application flow.

Outreach

Description:

Migration Impact Description: CIV counties will inherit this functionality when they migrate over to CalSAWS and BenefitsCal

Migration Impact

Analysis:

Alternative Procedure Description: None available.

Operational Impact:

Estimate: **228**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	148	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	60
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

Updated Section 2.1.3 #1.a.i.1 that when the 'Source' field is left blank it will display as 'Other' instead of 'blank'. Please refer to CA-203485 Update to intake applications source_program history - Portal Applications Content Revision.docx for more details.

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change: {Description of Recommendation Change}

Before:

After:

2. ETC Change: {Description of ETC Change}

Before:

After:

3. Release Change: {Description of Release Change}

Before:

After:

 **[CA-221329] MAGI Person Detail Page Cosmetic Clean-up**

Team Responsible:	CalHEERS	Assignee:	Prem Raghupathy	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	282
Reporter:	Renee Gustafson	Regulation Reference:		Created:	10/27/2020 11:40 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maureen Votta	Training Impacted:	[Job Aid, Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

**Review:
Expedite Approval:
Current Design:**

MAGI Person Detail page has several fields that are duplicated on the page or are not valid fields for eHIT. The page file is shared by both MAGI Person Detail and ICT External Person Detail pages.

FFY information is sent in an EDR only based on OPA records. FFY is not sent in an EDR when the person was in an FC EDBC program on their 18th birthday nor if Requested MC Type is FFY.

Request:

1. Update the MAGI Person Detail page as follows:
 - a. Remove duplicate fields on the page
 - b. Move some fields to other sections in the page that are suitable for the fields to streamline the view.
 - c. Add the Tax Dependents sub section.
 - d. Rename the Non-MAGI Referral section 'Long Term Care' label to include 'HCBS' for Home and Community-Based Services.
 - e. Remove fields that are not valid for eHIT.
 - f. Update Page mapping.
2. Update the ICT External Person Detail page as follows:
 - a. Move 'Date of Death' in Individual Demographics section up to the same row as 'Date of Birth' and 'Gender'; move 'Language' down one row to accommodate.
 - b. Add 'County' column to the Address Information section.
 - c. Rename the Non-MAGI Referral section 'Long Term Care' label to include 'HCBS' for Home and Community-Based Services.
 - d. Remove 'Was in Foster Care' in Non-MAGI Referral section because it is not valid for eHIT.
3. Update the Former Foster Youth logic to also populate and send in an EDR based on the Requested Medi-Cal Type 'Former Foster Youth' and/or the Foster Care program active on the 18th birthday so an OPA record is not required to get CalHEERS to determine an FFY individual MAGI Eligible to 4M on a DER.
 - a. If the individual was Active on FC on their 18th birthday, consider them:
 - Former Foster Youth = Yes
 - Foster Care State = California
 - Former Foster Youth Admin Verification = Yes
 - b. If the individual has a Requested Medi-Cal Type 'Former Foster Youth' for the EDR benefit month, consider them:
 - Former Foster Youth = Yes
 - Foster Care State = I don't know
 - Former Foster Youth Admin Verification not sent
 - c. If more than one record exists for FFY, populate and send the FFY value(s) based on OPA first, FC program second and lastly Requested Medi-Cal type.

Recommendation:

1. The MAGI Person Detail page is now streamlined, and duplicate fields are removed.
2. The ICT External Person Detail page now displays the correct Foster Care information, 'County' displays with the address, 'Date of Death' is moved to an easier place to find, and 'HCBS' is added to 'Long Term Care' for the Non-MAGI Referral.
3. Update the Former Foster Youth logic to populate and send based on the Requested Medi-Cal Type 'Former Foster Youth' and/or the Foster Care program active on the 18th birthday in addition to OPA for Foster Care.

See attached design document for detailed design.

Outreach

Description:

Migration Impact

Description:

C-IV will inherit the page display in CalSAWS upon migration.

C-IV stores the values for 'Was in Foster Care' and 'Foster Care State' (CH_NON_MAGI) on the MAGI Person Detail page in a table that is not used in CalSAWS. C-IV values will be converted to the table location used in CalSAWS (ICT_PERS_ATTR) per CCC-1967.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

282

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	166	CalHEERS Test :	91	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

Summary of changes:

'CalHEERS Person Begin Date', 'Case Person Begin Date' and 'Case Person End Date' fields display in ACA section on the MAGI Person Detail page. These fields are not used in eHIT and are now removed.

Flipped the order of what to use when there is more than one FFY record.

Changed from OPA, then FC, then Requested MC Type; to FC program, then OPA, then Requested MC Type

eICT does not have a field to communicate the county of an individual's address. Removed the recommendation to add the "County" column in the ICT External Person Detail page.

Note: The changes are highlighted in yellow in the CA-221329 MAGI Person Detail page cosmetic clean-up Content Revision.docx attached. Also a "Content Revision_Clean" version is attached without highlights and crossed out text.

1. Request Change:

JIRA Before:

2b. Add 'County' column to the Address Information section.

3c. If more than one record exists for FFY, populate and send the FFY value(s) based on OPA first, FC program second and lastly Requested Medi-Cal type.

JIRA After:

Remove 2b.

3c. If more than one record exists for FFY, populate and send the FFY value(s) based on FC Program first, OPA second and lastly Requested Medi-Cal type.

2. Recommendation Change:

JIRA Before:

2. The ICT External Person Detail page now displays the correct Foster Care information, 'County' displays with the address, 'Date of Death' is moved to an easier place to find, and 'HCBS' is added to 'Long Term Care' for the Non-MAGI Referral.

JIRA After:

2. The ICT External Person Detail page now displays the correct Foster Care information, 'Date of Death' is moved to an easier place to find, and 'HCBS' is added to 'Long Term Care' for the Non-MAGI Referral.

3. Estimate Change:
No change

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-221791] Updates to MC Auto-Disc EDBC Sweep and Auto-Rescind

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Renee Gustafson	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	271
Reporter:	Renee Gustafson	Regulation Reference:		Created:	11/12/2020 05:21 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maggie Orozco-Vega	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

Medi-Cal Auto-Discontinuance

With SCR CA-209422 the Batch MAGI Auto-Discontinuance sweep job was updated to allow processing of cases with multiple Medi-Cal program blocks as long as the RE Due Dates were aligned. The Negative Action (NA) EDR sent from the MAGI Auto-Discontinuance job chooses the MC Program to send on the EDR based on the MC Program assigned to the prior EDR on the case.

If a case has multiple Active Medi-Cal program blocks the Medi-Cal Auto-Discontinuance Batch EDBC Sweep job (PB00E121) targets only on the program block associated to the NA EDR for EDBC processing; the other Active Medi-Cal program block(s) is not processed through EDBC.

This leaves the non-processed Medi-Cal program block(s) in an overdue Renewal situation and there is no notification to the user.

Medi-Cal Auto-Rescind

SCR CA-202862 added a new Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) that automatically rescinds through batch an individual's eligibility if they were discontinued for 'Failure to Complete Redetermination' effective the first of the month following the RE due date and the RE packet is marked 'Received' or 'Not Applicable' in the system prior to the discontinuance date.

The Batch MAGI/EDBC Auto-Rescind Sweep job process looks specifically for individuals who were discontinued for 'Failure to Complete Redetermination' with a 'Discontinued' status, but it doesn't check for individuals who lost coverage for 'Failure to Complete Redetermination' but left Active FRI on the program due to other Active members.

In Release 20.11, SCR CA-209422 enhanced the Batch Medi-Cal Auto-Discontinuance process to allow discontinuances for 'Failure to Complete Redetermination' at an individual level. This individual-level discontinuance allows an individual to be discontinued from the Medi-Cal program for 'Failure to Complete Redetermination' if CalHEERS determined them MAGI Medi-Cal Pending during the renewal process and they failed to return the Medi-Cal RE Packet while allowing other individuals to complete the annual renewal if CalHEERS determined them MAGI Medi-Cal Eligible/Conditionally Eligible.

When the Batch Medi-Cal Auto-Discontinuance processes discontinuances for 'Failure to Complete Redetermination' at an individual level, the RE Due Date on the Medi-Cal program is advanced because of the individuals CalHEERS determined MAGI Medi-Cal Eligible/Conditionally Eligible. If the Medi-Cal Renewal packet is marked 'Received' or 'Not Applicable' in the system prior to the discontinuance date, the Batch MAGI/EDBC Auto-Rescind Sweep job does not target the case because the RE Due Date is beyond the month currently targeted by the batch.

CalHEERS Outbound eHIT Transaction Queue

The jobs to enable and disable the CalHEERS outbound eHIT transactions queue are designated with a batch number specific to LA county (PB19C600 - enable| PB19C601 - disable) even though the queue is not county specific.

Request:

Medi-Cal Auto-Discontinuance

Update the criteria for the Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) to handle cases with multiple Medi-Cal program blocks and process the Medi-Cal EDBC using the NA DER received from the MAGI Auto-Discontinuance sweep job (PB00CH204) for all Medi-Cal program blocks.

Medi-Cal Auto-Rescind

Update the Auto-Rescind MC MAGI/EDBC sweep job to rescind programs with the RE Due Date advanced from individual-level discontinuance if at least one individual was discontinued for 'Failure to Complete Redetermination' and the packet is returned or marked 'Not Applicable' prior to the date of discontinuance.

Update the Auto-Rescind MC MAGI/EDBC sweep job to handle cases with multiple MC Program Blocks when at least one person is discontinued for 'Failure to Complete Redetermination' to use the program ID from the prior EDR when sending the rescind EDR for cases with multiple MC Program Blocks.

Update Auto-Rescind EDBC logic to include a link to the DER used in the Auto-Rescind EDBC based on the DER in the Reference EDBC.

CalHEERS Outbound eHIT Transaction Queue

Update the job numbers that enable and disable the CalHEERS outbound eHIT transaction queue from LA county specific (PB19C600 - enable| PB19C601 - disable) to be for all counties (PB00C600 - enable| PB00C601 - disable). There are no functional changes with the jobs themselves since the jobs are already working for all counties.

Recommendation:

The Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) identifies cases with a Negative Action for 'Failure to Complete Redetermination' to process through batch EDBC. The sweep job will be updated to identify and process all open Medi-Cal program blocks in a case if the RE Due Dates are aligned, not only the Medi-Cal program assigned to the NA DER.

The Medi-Cal Batch MAGI/EDBC Auto-Rescind Sweep job (PB00E155) to targets Medi-Cal programs where everyone was discontinued for 'Failure to Complete Redetermination'. The sweep job will be updated to rescind Medi-Cal programs if at least one individual was discontinued for 'Failure to Complete Redetermination' if the packet is returned or marked 'Not Applicable' prior to the effective date of discontinuance. The sweep job will also be updated to handle cases with multiple MC Program Blocks.

Update the job numbers to enable and disable the CalHEERS outbound eHIT transactions queue from LA county specific (PB19C600 - enable| PB19C601 - disable) to be for all counties (PB00C600 - enable| PB00C601 - disable).

See design document attached for detailed design.

Outreach

Description:

Migration Impact

C-IV will inherit the CalSAWS changes post migration.

Description:

Migration Impact

Analysis:

Alternative

Manual override.

Procedure

Description:

Operational Impact:

Estimate:

271

Automated Test :	0	Batch/Interfaces :	110	Batch Operations :	0
CalHEERS :	68	CalHEERS Test :	68	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:

CURRENT DESIGN

Before:

Medi-Cal Auto-Discontinuance

With SCR CA-209422 the Batch MAGI Auto-Discontinuance sweep job was updated to allow processing of cases with multiple Medi-Cal program blocks as long as the RE Due Dates were aligned. The Negative Action (NA) EDR sent from the MAGI Auto-Discontinuance job chooses the MC Program to send on the EDR based on the MC Program assigned to the prior EDR on the case.

If a case has multiple Active Medi-Cal program blocks the Medi-Cal Auto-Discontinuance Batch EDBC Sweep job (PB00E121) targets only on the program block associated to the NA EDR for EDBC processing; the other Active Medi-Cal program block(s) is not processed through EDBC.

This leaves the non-processed Medi-Cal program block(s) in an overdue Renewal situation and there is no notification to the user.

After:

Medi-Cal Auto-Discontinuance

With SCR CA-209422 the Batch MAGI Auto-Discontinuance sweep job was updated to allow processing of cases with multiple Medi-Cal program blocks as long as the RE Due Dates were aligned. The Negative Action (NA) EDR sent from the MAGI Auto-Discontinuance job chooses the MC Program to send on the EDR based on the MC Program assigned to the prior EDR on the case.

If a case has multiple Active Medi-Cal program blocks the Medi-Cal Auto-Discontinuance Batch EDBC Sweep job (PB00E121) targets only on the program block associated to the NA EDR for EDBC processing; the other Active Medi-Cal program block(s) is not processed through EDBC.

This leaves the non-processed Medi-Cal program block(s) in an overdue Renewal situation and there is no notification to the user.

Medi-Cal Auto-Discontinuance Batch EDBC Sweep job did not identify Mixed Non-MAGI/MAGI programs for EDBC processing if the MAGI individuals are MAGI EL/CE and there is no individual MAGI pending on the RE/RM DER and the MC RE Packet is not returned for the Non-MAGI individuals. This leaves the non-processed Medi-Cal program block(s) in an overdue Renewal situation and there is no notification to the user.

Update the Medi-Cal Auto-Discontinuance Batch EDBC Sweep job to identify Mixed Non-MAGI/MAGI programs for EDBC processing if the MAGI individuals are MAGI EL/CE and there are no individuals MAGI pending on the RE/RM DER if the MC RE Packet for the Non-MAGI individual(s) is not returned.

REQUEST

Before:

Medi-Cal Auto-Discontinuance

Update the criteria for the Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) to handle cases with multiple Medi-Cal program blocks and process the Medi-Cal EDBC using the NA DER received from the MAGI Auto-Discontinuance sweep job (PB00CH204) for all Medi-Cal program blocks.

...

CalHEERS Outbound eHIT Transaction Queue

Update the job numbers that enable and disable the CalHEERS outbound eHIT transaction queue from LA county specific (PB19C600 - enable| PB19C601 - disable) to be for all counties (PB00C600 - enable| PB00C601 - disable). There are no functional changes with the jobs themselves since the jobs are already working for all counties.

After:

Medi-Cal Auto-Discontinuance

Update the criteria for the Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) to handle cases with multiple Medi-Cal program blocks and process the Medi-Cal EDBC using the NA DER received from the MAGI Auto-Discontinuance sweep job (PB00CH204), if exists, for all Medi-Cal program blocks.

For cases with mixed MAGI/Non-MAGI Medi-Cal, identify the Medi-Cal program(s) for NA EDBC processing when the MC RE Packet is not returned even if all MAGI individuals are MAGI Eligible/Conditionally Eligible on the Renewal DER and there is no NA DER from the MAGI Auto-Discontinuance sweep job; the Non-MAGI individuals will be discontinued for Failed to Complete Redetermination and the MAGI individuals will be renewed.

...

Update the job numbers that enable and disable the CalHEERS outbound eHIT transaction queue from LA county specific (PB19C600 - enable| PB19C601 - disable) to be for all counties. There are no functional changes with the jobs themselves since the jobs are already working for all counties.

RECOMMENDATION:

Before:

The Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) identifies cases with a Negative Action for 'Failure to Complete Redetermination' to process through batch EDBC. The sweep job will be updated to identify and process all open Medi-Cal program blocks in a case if the RE Due Dates are aligned, not only the Medi-Cal program assigned to the NA DER.

...

Update the job numbers to enable and disable the CalHEERS outbound eHIT transactions queue from LA county specific (PB19C600 - enable| PB19C601 - disable) to be for all counties (PB00C600 - enable| PB00C601 - disable).

After:

The Medi-Cal Auto-Discontinuance Batch EDBC sweep job (PB00E121) identifies cases with a Negative Action for 'Failed to Complete Redetermination' to process through batch EDBC. The sweep job will be updated to identify and process all open Medi-Cal program blocks in a case if the RE Due Dates are aligned, not only the Medi-Cal program assigned to the NA DER, if exists. Cases with mixed MAGI/Non-MAGI Medi-Cal, will be identified for EDBC processing when the MC RE Packet is not returned even when there is no NA DER because all MAGI individuals are MAGI Eligible/Conditionally Eligible on the Renewal DER.

...

Update the job numbers to enable and disable the CalHEERS outbound eHIT transactions queue from LA county specific (PB19C600 - enable| PB19C601 - disable) to be for all counties. The PB00C600 and PB00C601 batch job numbers are already in use in CalSAWS for other jobs so the new job numbers are PB00C900 and PB00C901.

See attached Content Revision design document for full details.

2. Estimate Change:

Before:

CalHEERS ETC 1: 68
CalHEERS Test ETC-1: 68
Unallocated Hours: 25

After:

CalHEERS ETC 1: 289
CalHEERS Test ETC-1: 157
Unallocated Hours: 55

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:



[CA-223932] DDID 34, 655 FDS: Task Mgt - Export Report Updates

- Resolved: 09/16/2021 03:37 PM

Team Responsible:	Analytics	Assignee:	Bhuvanendra Ss	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	336
Reporter:	Justin Dobbs	Regulation Reference:		Created:	01/14/2021 02:24 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[Job Aid, Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 08/09/2021

Current Design: Task Management functionality within the Tasks pop up window that is accessible through the Tasks link in the Utilities navigation bar contains Task search capabilities that paginate the search results. The Task Reassignment functionality will store the results of each Task Reassignment instruction; however, the pages do not allow visualization of the reassigned Tasks.

Request: Introduce export functionality to a set of Task Management pages allowing a user to extract results into a spreadsheet format.

Recommendation: Add Export icons to the following pages:
a. My Tasks
b. Task Search
c. Task Reassignment Results List

Outreach

Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:
Alternative Procedure N/A

Description:

Operational Impact:
Estimate: **336**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	74	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	77
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	145	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: The design document did not include a description on the Export icon behavior.

After: Updated the design document to describe the behavior of the Export icon.

2. Estimate Change:

Before:

Online ETC 1: 74

After:

Online ETC 1: 114

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-226492] Update San Bernardino County Warrant Control Numbers to 10 digits

- Resolved: 09/29/2021 05:09 PM

Team Responsible:	Fiscal	Assignee:	Romel Acosta	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Ishrath Khan [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	499
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	03/17/2021 10:06 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[Fiscal]	Committee:		Reference:	

Non-Committee Review: Claire Rhew - San Bernardino - Approved - 07/21/2021

Expedite Approval: Approved by Karen Rapponotti on 07/21/2021

Current Design: San Bernardino County Warrant Control Numbers are 7 digits

Request: San Bernardino would like to increase their Warrant Control Numbers to 10 digits.

Recommendation:

1. Update the length of Warrant Control Number field in the San Bernardino interfaces/batch jobs to 10 digits.
2. Update San Bernardino's Rush Warrant template to expand the Control Number field to fit 10 digits.

Outreach

Description:

Migration Impact Description: San Bernardino County specific Change to county specific interface files.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 499

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	22
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	289	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	143
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: Before:
 1. Update the following batch jobs to increase the warrant control number field from 7 digits to 10 digits:
 - a. SB Daily Warrant Print (PO36F100)
 - b. SB Monthly Non-FC Warrant Print (PO36F105)
 - c. SB Monthly FC Warrant Print (PO36F106)
 - d. SB Paid Warrant file (PI36F500)
 2. Update the Record length Batch Property for production and test environments for the following batch jobs:
 - a. SB Daily Warrant Print FTP (PO36F140)
 - b. SB Monthly Non-FC Warrant Print FTP (PO36F145)

- c. SB Monthly FC Warrant Print FTP (PO36F146)
- d. SB Paid Warrant file FTP
- 3. Conduct County Interface file testing for the following Interface files:
 - a. SB Daily Warrant Print (PO36F100)
 - b. SB Monthly Non-FC Warrant Print (PO36F105)
 - c. SB Monthly FC Warrant Print (PO36F106)
 - d. SB Paid Warrant file (PI36F500)

After:

- 1. Update the following batch jobs to increase the warrant control number field from 7 digits to 10 digits:
 - a. SB Daily Warrant Print (PO36F100)
 - b. SB Monthly Non-FC Warrant Print (PO36F105)
 - c. SB Monthly FC Warrant Print (PO36F106)
 - d. SB Paid Warrant file (PI36F500)
 - e. SB Stale Date Warrant Reader (PI36F501)
- 2. Update the Record length Batch Property for production and test environments for the following batch jobs:
 - a. SB Daily Warrant Print FTP (PO36F140)
 - b. SB Monthly Non-FC Warrant Print FTP (PO36F145)
 - c. SB Monthly FC Warrant Print FTP (PO36F146)
 - d. SB Paid Warrant file FTP
 - e. SB Stale Date Warrant Print FTP (PI36F561)
- 3. Conduct County Interface file testing for the following Interface files:
 - a. SB Daily Warrant Print (PO36F100)
 - b. SB Monthly Non-FC Warrant Print (PO36F105)
 - c. SB Monthly FC Warrant Print (PO36F106)
 - d. SB Paid Warrant file (PI36F500)
 - e. SB Stale Date Warrant Print (PI36F501)

**Content Revision
Status-2:**

**Content Revision
Description-2:**

- 1. Recommendation Change:

Before:

After:

- 2. Estimate Change:

Before:

After:

- 3. Release Change:

Before:

After:

- 4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

- 1. Recommendation Change:

Before:

After:

- 2. Estimate Change:

Before:

After:

- 3. Release Change:

Before:

After:

- 4. Funding Source Change:

Before:

After:

 **[CA-49395] ACL 16-92: Update and create ARC 1 Packet**

Team Responsible:	Client Correspondence	Assignee:	Sumanth Vydana	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	154
Reporter:	Tiffany Huckaby	Regulation Reference:	ACL16-92	Created:	01/19/2018 11:45 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2020-09-17 00:00:00	Other Agency Cross Reference:	CIV-3915 CCM

Non-Committee

Review:
Expedite Approval:
Current Design: The current version of the ARC 1 form in CalSAWS (12/14) is not aligned with the State's latest version and is generated manually from the Template Repository. Also, CalSAWS does not have the ARC 1A form which details the Rights and Responsibilities of the ARC recipient.

Request: Update ARC 1 (12/14) in the Template Repository to match the State's latest version. Create an ARC 1 Packet that includes the State's latest ARC 1 and ARC 1A.

Recommendation:

1. End-date the ARC 1 form (12/14) in the CalSAWS system.
2. Add a new ARC 1 Packet into the CalSAWS system with its ARC 1, ARC 1A forms matching the latest State's version. Use a CSF 147 coversheet.

Outreach

Description: These changes will be implemented for all counties in CalSAWS as the ARC1 and ARC1A are State forms.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: **154**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	96
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	7
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	36
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision

Description-1: 1. Recommendation Change:
 Before: Using CSF 147 (1 page) as the coversheet.
 After: Updating to instead use the CalSAWS Standard Header on the front page and having a blank back page to be the coversheet. Updated design and mockup re-uploaded.

-
2. Estimate Change: N/A
 3. Release Change: N/A
 4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:

 **[CA-49396] ACL 15-96 - Add and update ARC NOAs and Forms**

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Policy Re-Design
Minor Version:		Expedite Changes:	No	Estimate:	594
Reporter:	William Wong	Regulation Reference:	ACL 15-96	Created:	01/19/2018 11:45 AM
Status:	Approved	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Michelle Ramos	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

**Review:
Expedite Approval:
Current Design:**

The following form exists in the Template Repository but is out of date:
 - NA 1277 - ARC Overpayment NOA

The following forms exists as NOAs generated via EDBC:
 - NA 1278 - ARC Approval NOA
 - NA 1279 - ARC Denial NOA
 - NA 1280 - ARC Discontinuance NOA

The following form is not currently available in CalSAWS:
 - NA 1281 - ARC Change NOA

Request:

Update the existing form in Template Repository with the latest version provided by the state for:
 - NA 1277 - ARC Overpayment NOA

Update the following corresponding ARC NOAs to only generate the applicable selections on their respective form:
 - NA 1278 - ARC Approval NOA
 - NA 1279 - ARC Denial NOA
 - NA 1280 - ARC Discontinuance NOA

Add the following new form to the Template Repository and update the NOA for ARC Rate Changes to use the verbiage from this form:
 - NA 1281 - ARC Change NOA

Recommendation:

- 1.) Update the NA 1277 in Template Repository to the latest version provided in ACL 15-96.
- 2.) For the following NOAs: NA 1278, NA 1279 and NA 1280; update them to only generate the applicable issuance type or reason(s).
- 3.) Update the ARC Approval NOA fragments to use dynamically generated fragment sections to generate the applicable benefit issuance type instead of a list of check boxes.
- 4.) Create new Reason fragments for each reason that currently has checkbox population in the current ARC Denial and ARC Discontinuance NOAs. Only the applicable reason(s) will display on the NOA when generated.
- 5.) Add the latest version of NA 1281 provided by the State to the Template Repository and also enable automation via EDBC.

Outreach

Description:

Migration Impact

Description:

Migrating counties will inherit the automated ARC NOAs. These NOAs are not currently automated in C-IV.

Migration Impact

Analysis:

Alternative

Updated versions of the Forms are available on the State website.

Procedure

Description:

Operational Impact:

Estimate:

594

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	384
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

1.) Recommendation Change:

Description-1:

Before:

The new NOA Reason Fragments have NOA References for the Document List page.

After:

Updated the NOA Reference on the Document List page to be consistent for Denials and Discontinuances. See highlighted updates in the attached Design Document for details. (Recommendations 2.13.2 #4 and 2.15.2 #5)

2.) Release Change:

Before: 22.01

After: 22.03

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-230064] [Analytics] Reports Hard Launch #5 - Replace Landing Page Links for Soft Launched Reports

Team Responsible:	Analytics	Assignee:	Milind Sawdadkar	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Justin Lowe	Change Type (SCR):	Enhancement
Minor Version:	22.01.28	Expedite Changes:	No	Estimate:	484
Reporter:	Stephen Hilliard	Regulation Reference:		Created:	06/16/2021 09:59 AM
Status:	Ready for Committee	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review:

Approval from Laura Chavez <ChavezL> on XX/XX/2021. Reference to CA-225919.

Expedite Approval:

Current Design:

The following Reports links point to OBIEE when generated: (77 Reports)

- 1099 Monthly Control Report
- AAP Duplicate Payment Check Report
- AAP Extensions per AB12 Report
- AB109 LRS Case Flag Detail Report
- AB109 LRS Financial Summary Report
- Active SSI-SSA Cases Foster Care Discontinued Report
- Active SSI-SSA Cases With Trust Balance Report
- AFDC - BHI Vendor Warrant Special Mailing Report
- Assessment and Learning Disability Evaluation Provider Payments Report
- Batch Calendar Report
- Batch Calendars List Report
- CalFresh over 399 with Earned Income Report
- CalFresh Quality Assurance Report
- CalHEERS Horizontal Integration Detail Report with MC
- Cal-Learn Caseload Activity Report
- Cal-Learn Caseload Characteristics Report
- Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
- CalWORKs and CalFresh Redetermination or Recertification Appointment Report
- CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
- CalWORKs/RCA Adults 16 Years and Over Report
- CAPIC Cases Receiving GR Benefits Report
- Cash and CalFresh EBT Account Activity Report
- Cash Benefit Recovery Activity Report
- CCSAS Download Report- All Distributions
- Child Care Requests
- Child Support Cooperation Report
- Claim Grand Totals Detail Report
- Claim Grand Totals Summary Report
- Community Treatment Facility Report
- Controls Unreceived Voucher Report
- Cumulative ELP Authorizations Report
- DCFS MEDS Journal Detail Exception Report
- DCFS Outstanding Overpayments Report
- DCFS Overpayment Distribution Monthly Report
- DCFS Overpayment Identified Monthly Report
- DCFS Skipped Issuance Report
- DCFS Suspended Vendor Daily Report
- DPSS End of Day Cash Receipt Report
- DPSS Summary Cash Receipts Report

Duplicate Persons Report
 E2LITE Audit Report
 EBT Out of County State Transactions Report
 EBT Replacements Report
 eCAPS Cancellations Report
 eCAPS JVASD Transactions Monthly Report
 eCaps Trust Fund Cash Collection Activity Report
 eCAPS Vendor Customer Modification Report
 E-HIT Exception Report Error Message Received from CalHEERS
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
 E-HIT Exception Report No Response from CalHEERS
 Excess Recoupment Monthly Activity Report
 Excess Recoupment with Transactions Detail Report
 Foster Care Intake Report
 GAIN Provider Invoice Reconciliation Report
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report
 HMIS Exception Report
 JVW Month-End Details Report
 JVW Monthly Details Report
 Kin-GAP Intake Report
 Kin-GAP Redetermination Report
 Meals and Lodging Vendor Report
 MEDS Critical ZZZ Alerts 3 Months Report
 MTFC-ITFC Payment Report
 National Voter Registration Act Report
 Non-Relative Legal Guardian Unduplicated Child Count Report
 Out of State Facility Report
 Retroactive Aid Code Adjustment Detail Report
 RS 50
 SB75 Exception Report
 Stage 1 Child Care Daily Interface Payment and Exception Report
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report
 Staff Management Report
 TTC Adjustment Report

Request:

The following Reports links on the Landing Page should be updated to go to QLIK:
 1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report
 AFDC - BHI Vendor Warrant Special Mailing Report
 Assessment and Learning Disability Evaluation Provider Payments Report
 Batch Calendar Report
 Batch Calendars List Report
 CalFresh over 399 with Earned Income Report
 CalFresh Quality Assurance Report
 CalHEERS Horizontal Integration Detail Report with MC
 Cal-Learn Caseload Activity Report
 Cal-Learn Caseload Characteristics Report
 Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
 CalWORKs and CalFresh Redetermination or Recertification Appointment Report
 CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
 CalWORKs/RCA Adults 16 Years and Over Report
 CAPI Cases Receiving GR Benefits Report
 Cash and CalFresh EBT Account Activity Report
 Cash Benefit Recovery Activity Report

CCSAS Download Report- All Distributions
 Child Care Requests
 Child Support Cooperation Report
 Claim Grand Totals Detail Report
 Claim Grand Totals Summary Report
 Community Treatment Facility Report
 Controls Unreceived Voucher Report
 Cumulative ELP Authorizations Report
 DCFS MEDS Journal Detail Exception Report
 DCFS Outstanding Overpayments Report
 DCFS Overpayment Distribution Monthly Report
 DCFS Overpayment Identified Monthly Report
 DCFS Skipped Issuance Report
 DCFS Suspended Vendor Daily Report
 DPSS End of Day Cash Receipt Report
 DPSS Summary Cash Receipts Report
 Duplicate Persons Report
 E2LITE Audit Report
 EBT Out of County State Transactions Report
 EBT Replacements Report
 eCAPS Cancellations Report
 eCAPS JVASD Transactions Monthly Report
 eCaps Trust Fund Cash Collection Activity Report
 eCAPS Vendor Customer Modification Report
 E-HIT Exception Report Error Message Received from CalHEERS
 E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
 E-HIT Exception Report No Response from CalHEERS
 Excess Recoupment Monthly Activity Report
 Excess Recoupment with Transactions Detail Report
 Foster Care Intake Report
 GAIN Provider Invoice Reconciliation Report
 GR Individuals who are Greater than 64 Years and 10 Months Detail Report
 HMIS Exception Report
 JVW Month-End Details Report
 JVW Monthly Details Report
 Kin-GAP Intake Report
 Kin-GAP Redetermination Report
 Meals and Lodging Vendor Report
 MEDS Critical ZZZ Alerts 3 Months Report
 MTFC-ITFC Payment Report
 National Voter Registration Act Report
 Non-Relative Legal Guardian Unduplicated Child Count Report
 Out of State Facility Report
 Retroactive Aid Code Adjustment Detail Report
 RS 50
 SB75 Exception Report
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 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report
 Staff Management Report
 TTC Adjustment Report

Recommendation:

The following Reports links on the Landing Page should be updated to go to QLIK:
 1099 Monthly Control Report
 AAP Duplicate Payment Check Report
 AAP Extensions per AB12 Report
 AB109 LRS Case Flag Detail Report
 AB109 LRS Financial Summary Report
 Active SSI-SSA Cases Foster Care Discontinued Report
 Active SSI-SSA Cases With Trust Balance Report

AFDC - BHI Vendor Warrant Special Mailing Report
Assessment and Learning Disability Evaluation Provider Payments Report
Batch Calendar Report
Batch Calendars List Report
CalFresh over 399 with Earned Income Report
CalFresh Quality Assurance Report
CalHEERS Horizontal Integration Detail Report with MC
Cal-Learn Caseload Activity Report
Cal-Learn Caseload Characteristics Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
CalWORKs and CalFresh Redetermination or Recertification Appointment Report
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
CalWORKs/RCA Adults 16 Years and Over Report
CAPI Cases Receiving GR Benefits Report
Cash and CalFresh EBT Account Activity Report
Cash Benefit Recovery Activity Report
CCSAS Download Report- All Distributions
Child Care Requests
Child Support Cooperation Report
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Cumulative ELP Authorizations Report
DCFS MEDS Journal Detail Exception Report
DCFS Outstanding Overpayments Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DPSS End of Day Cash Receipt Report
DPSS Summary Cash Receipts Report
Duplicate Persons Report
E2LITE Audit Report
EBT Out of County State Transactions Report
EBT Replacements Report
eCAPS Cancellations Report
eCAPS JVASD Transactions Monthly Report
eCaps Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
E-HIT Exception Report Error Message Received from CalHEERS
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
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Excess Recoupment Monthly Activity Report
Excess Recoupment with Transactions Detail Report
Foster Care Intake Report
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HMIS Exception Report
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JVW Monthly Details Report
Kin-GAP Intake Report
Kin-GAP Redetermination Report
Meals and Lodging Vendor Report
MEDS Critical ZZZ Alerts 3 Months Report
MTFC-ITFC Payment Report
National Voter Registration Act Report
Non-Relative Legal Guardian Unduplicated Child Count Report
Out of State Facility Report
Retroactive Aid Code Adjustment Detail Report
RS 50
SB75 Exception Report

Stage 1 Child Care Daily Interface Payment and Exception Report
 TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
 Vendor Payment Report
 WTW and REP Caseload Activity Report
 WTW Plan Report
 WTW/REP 30 Day Delinquent Report
 Staff Management Report
 TTC Adjustment Report

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: 484

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	326	Reports Test :	158
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
 Before: 77 reports to be replatformed
 After: 84 reports to be platformed. Added the reports below:
 DE 542 Report
 Inventory Transfer Report
 Issued Valuable Inventory Report
 RDB Contract Fiscal Claiming Report
 RDB Provider Referral Report
 Release Note Report
 Valuable Inventory Report

2. Estimate Change:
 N/A

3. Release Change:
 N/A

4. Funding Source Change:
 N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
 Before:
 After:
2. Estimate Change:



[CA-229939] One-time Batches to Transition Older Adults (50 or older) from Restricted to Full Scope Medi-Cal

Team Responsible:	CalHEERS	Assignee:	Naga Chinduluru	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	22.04.09	Expedite Changes:	No	Estimate:	490
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 21-13	Created:	06/11/2021 02:54 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	MC Full Scope Expansion
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	2021-08-27 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

In Release 22.02, CalHEERS and CalSAWS were updated to grant full scope Medi-Cal for individuals 50 years of age or older, regardless of satisfactory citizenship or immigration status if they meet all other eligibility criteria for the benefit month starting May 2022 with CA-228957 and CalHEERS Change Request CH-159158. This population is referred to as "Older Adult Expansion".

CalSAWS has individuals age 50 or older, still receiving restricted scope Medi-Cal who should be transitioned to full scope Medi-Cal.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sweep Code Short Description>

There is no Batch EDBC Sweep Code for Older Adult Expansion one-time transition batch processing, so CalSAWS will automatically create the journal entry with a missing reason in the Long Description.

Request:

1. Automate the transition of individuals aged 50 years or older, currently receiving restricted scope Medi-Cal to full scope Medi-Cal based on the transition Aid Code Crosswalk provided by DHCS.
2. Add a Batch EDBC Sweep Code so the auto-journal Long Description will display the reason: "Older Adult Expansion".
3. Provide one-time County lists for County Eligibility Workers to follow-up on any individuals who remain in restricted scope Medi-Cal or are discontinued from Medi-Cal after the one-time transition batch processing is complete.

Recommendation:

1. Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified individuals 50 years of age or older who are receiving restricted scope Medi-Cal to transition to full scope Medi-Cal.
2. Add a Batch EDBC Sweep Code to display the Journal Long Description reason: "Older Adult Expansion one-time transition batch".
3. Generate one-time County lists to aid the counties to complete the transition of Older Adult Expansion to full scope Medi-Cal after Batch EDBC completes.

For details on above stated recommendations see attached design document.

Outreach

Description:

List will be posted at following locations:

CalACES Web Portal>System Changes>SCR and SIR Lists>2022>CA-229939

Migration Impact

Description:

Design was approved by Medi-Cal/CMSP Committee on 08/27/2021. CalWIN to inherit changes post migration.

Migration Impact

Analysis:

Alternative

This is a one-time process.

Procedure

Description:

Operational Impact:

Estimate:

490

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	282	CalHEERS Test :	128	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	21	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech Ops :	0	Training :	0
Translation :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change: Section 2.1.4 revised in the design document

Before:

One-time batch will run on April 9th, 2021, before regularly scheduled batch.

After:

• Friday 04/08/2022

Batch operations team will run the Data Change Request (DCR) for Batch MAGI before regularly scheduled batch. Then Friday's regularly scheduled batch will send the EDRs during Batch MAGI.

• Saturday 04/09/2022

Batch operations will run the DCR for Batch EDBC before regularly scheduled batch processing. Then Saturday's regularly scheduled batch will process the cases through Batch EDBC before the nightly batch is run.

2. Estimate Change:

Before:

Batch Operations ETC-1:0

Release Communication Support ETC-1:21

CalHEERS Test ETC-1:128

Technical Infrastructure Support:19

Unallocated Hours:40

Total:490

After:

Batch Operations ETC-1:19

Release Communication Support ETC-1:23

CalHEERS Test ETC-1:132

Technical Infrastructure Support:20

Unallocated Hours:45

Total:521

3. Release Change:

Before: 22.04.09

After: 22.04.08

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions