



CalSAWS | Project Risks and Issues



November 17, 2021

CalSAWS Risk & Issues Executive Summary

		Impact				
		1 Minimal	2 Minor	3 Significant	4 Major	5 Unacceptable
Probability	90% Near Certainty			236		201, 256, 258
	70% Highly Likely				237	
	50% Possible		246	208	226, 203, 240, 244, 255, 204	
	30% Unlikely		238			
	10% Highly Unlikely		251	243, 206	231, 104	102

P Overall Project

High = 5
Med = 7
Low = 7

DD&I = 17
M&O = 2

Risk Total: 19

Total New Risks: 3

Total Retired Risks: 8

Project Average Risk Exposure: 1.7

** No Project Issues

- Risk 102:** Lack of annual project funding may cause schedule delay or reduction in scope for CalSAWS M&O & other projects
- Risk 104:** Functionality gaps between the 3 systems may result in a loss of functionality during migration to CalSAWS
- Risk 201:** Pace of policy changes may exceed capacity of the project teams, resulting in less automation
- Risk 203 (Lowered from High to Med.):** Project communications must be enhanced, otherwise stakeholder / audience needs will not be met
- Risk 204:** Volume of changes to baseline code may cause degradation in quality & increase in defects
- Risk 206:** Delays in staffing the Consortium and/or Accenture teams may delay the project schedule
- Risk 208:** CalHEERS release readiness delays may impact CalSAWS delivery timelines, slowing critical updates to counties
- Risk 226:** COVID-19 relief efforts may impact CalSAWS DD&I schedule
- Risk 231:** Delay of web browser compliance may impact users who do not use MS Internet Explorer
- Risk 234 (Retired):** The November 2021 implementation of Imaging and BenefitsCal for LA county may be impacted due to a delay of the complete migration of LA county's images
- Risk 235 (Retired):** The BenefitsCal project release 1.0 may be delayed due to integration with the CalSAWS interface
- Risk 236 (Raised from Med. To High):** The scaling of Analytics Dashboards and Reports for 58 Counties may have an impact on System Batch Performance
- Risk 237 (Raised from Med. To High):** The scaling of Batch for 58 counties may have an impact on system performance
- Risk 239:** Lack of consistent State language translation approach may cause schedule delays and rework
- Risk 240:** The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without effectively taking into account the multi-county and multi-vendor CalSAWS ecosystem may impact business operations
- Risk 243 (Lowered from Med. to Low):** Spike in COVID-19 in India affecting BenefitsCal offshore team may impact Go-Live
- Risk 246:** Perceived gap in functionality with GetCalFresh may impact adoption and migration schedule of BenefitsCal
- Risk 247 (Retired):** BenefitsCal changes identified after 06/14/21 may not be addressed
- Risk 248 (Retired):** The C-IV Imaging go live may not have images older than 2/28/21 due to delays in the C-IV image migration
- Risk 249 (Retired):** C-IV Cutover Activities are At-Risk of not completing within the Planned 84-hour window
- Risk 250 (Retired):** The delay in CF Allotments may impact the C-IV Cutover timeline and post-implementation
- Risk 251:** BenefitsCal Language Translation Testing and Updates may not be completed timely
- Risk 252 (Retired):** Legacy Data Solution (LDS) resource and schedule challenges could impact delivery
- Risk 253 (Retired):** The wildfires in several counties could impact County Readiness for C-IV Go-Live
- Risk 255 (New):** Global paper shortage may impact CalSAWS ability to print/mail correspondence
- Risk 256 (New):** Imaging scalability and performance degradation may impact the go-live dates for upcoming counties
- Risk 258 (New):** The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window

CalSAWS Retired Risks – 9/27/2021 C-IV Cutover & BenefitsCal Release 1.0 Complete

Risk #	Risk Name	Risk Level
234	The November 2021 implementation of Imaging and BenefitsCal for LA county may be impacted due to a delay of the complete migration of LA county's images	Medium
235	The BenefitsCal project release 1.0 may be delayed due to integration with the CalSAWS interface	Medium
247	BenefitsCal changes identified after 06/14/21 may not be addressed	High
248	The C-IV Imaging go live may not have images older than 2/28/21 due to delays in the C-IV image migration	Medium
249	C-IV Cutover Activities are At-Risk of not completing within the Planned 84-hour window	Medium
250	The delay in CF Allotments may impact the C-IV Cutover timeline and post-implementation	Low
252	Legacy Data Solution (LDS) resource and schedule challenges could impact delivery	Low
253	The wildfires in several counties could impact County Readiness for C-IV Go-Live	High

Retired Risk

CalSAWS Project High/New Risk Update

Risk #	Risk Name	Risk Level
201	Pace of policy changes may exceed capacity of the project teams, resulting in less automation	High
236	The scaling of Analytics Dashboards and Reports for 58 Counties may have an impact on System Batch Performance	High
237	The scaling of Batch for 58 counties may have an impact on system performance	High
256 (New)	Imaging scalability and performance degradation may impact the go-live dates for upcoming counties	High
258 (New)	The CalWIN Conversion Cutover Window is at-risk of completing past the 84-hour cutover window	High
255 (New)	Global paper shortage may impact CalSAWS ability to print/mail correspondence	Medium

Retired Risk