CalSAWS CCB Agenda

DATE	11/24/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-231444		ForgeRock - Provide Delegated Admin Access to Customer Users	Tech Forge Rock	30	Other	No	TBD
RWR	CA-235414		BenefitsCal CBO Branded Emails	Tech Forge Rock	20	Other	No	21.12.17
RWR	CA-236189		FR Data - For BenefitsCal - User Account Activity Reports	Tech Forge Rock	80	Other	No	
21.07	CA-200446	CIV-341	Batch EDBC: Update Batch EDBC Skip Logic	Batch/Interfaces	278	LRS M&E	Production Deployment	21.11.12
21.07	CA-229635		One-time Change to Advance Additional Overdue Medi-Cal REs	CalHEERS	296	LRS M&E	Production Deployment	21.10.30
21.07	CA-232907		BenefitsCal - Release 1.1 and 1.2 Updates	Batch/Interfaces	1100	CalSAWS DD&I	Production Deployment	21.10.09
21.07	CA-233608		Update C-IV staff records created in the CalSAWS system post 1A and prior to 1B	Online	15	LRS M&E	Production Deployment	21.09.21
21.07	CA-233611	CA-234386	Assist Butte County testing for new fiscal ERP System Workday	Fiscal	25	LRS M&E	Production Deployment	21.10.11

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-233670		Activate Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama and Trinity Counties	Online	25	LRS M&E	No	21.10.15
21.07	CA-233672		Deactivate Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama and Trinity Counties	Online	25	LRS M&E	Production Deployment	21.11.12
21.07	CA-233783	CA-233945	Need to Move Office ZZ Applications To Default County Office	Batch/Interfaces	40	LRS M&E	Production Deployment	21.09.28
21.07	CA-233939		Issue October 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments	Fiscal	320	LRS M&E	Production Deployment	21.11.13
21.07	CA-234209		Update Foster Care/Care and Maintenance Detail Recovery Account pages	Fiscal	167	LRS M&E	Production Deployment	21.10.14
21.07	CA-234368		BenefitsCal: Move Office ZZ Applications To Default County Office	Batch/Interfaces	45	LRS M&E	Production Deployment	21.10.04
21.07	CA-234485		BenefitsCal - e-Application Summary add Expedited Services questions	Online	40	LRS M&E	Production Deployment	21.10.09
21.07	CA-234489		Remove Default search by Office on Issuance Search page	Fiscal	105	LRS M&E	Production Deployment	21.10.14
21.07	CA-234575		Automate Max Queue Depth, and Predictive Handling Report	Contact Center	25	CalSAWS DD&I	Production Deployment	21.11.18
21.07	CA-235100		Update Imaging Workflow for Incoming ICT Documents to Bypass OCR	Imaging	15	LRS M&E	Production Deployment	21.11.03
21.07	CA-235166		Update Funding Information for 3P/3R Aid Codes for San Bernardino, Riverside and Stanislaus County	Fiscal	88	LRS M&E	Production Deployment	21.10.22
21.07	CA-235350		BPCR to turn on Forms for BenefitsCal	Batch/Interfaces	20	LRS M&E	Production Deployment	21.10.25
21.07	CA-235352		Modification to Valuable Categories for Stanislaus and San Bernardino County	Fiscal	18	LRS M&E	Production Deployment	21.10.20
21.07	CA-235386		Mass Replacement CalFresh Benefits for October 2021 due to Power Outage	Fiscal	126	LRS M&E	Production Deployment	21.11.04
21.07	CA-235594		Update MC RE Packets for YBN	Batch/Interfaces	123	LRS M&E	Production Deployment	21.11.12
21.07	CA-235616		FFPSA, STRTPs Accreditation/QI Assessment- ACIN I-84-21	Online	66	LRS M&E	Production Deployment	21.11.19

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-235754		Convert new LDS Case Person Addresses into CalSAWS	Tech Arch	55	CalSAWS DD&I	Production Deployment	21.10.31
21.07	CA-235772	CSPM-40450	Update BenefitsCal e-Summaries to include Imaging specific information	Imaging	33	LRS M&E	Production Deployment	21.11.12
21.07	CA-236354		Disable FC NMD jobs PB00E906 and PB00E907	Batch Operations	10	LRS M&E	Production Deployment	21.11.05
21.11	CA-234013		IVR PIN Reset Add Last Changed Date	Online	104	LRS M&E	No	21.12.09
21.11	CA-234187		Migrate Batch Job PI00M302	Contact Center	182	LRS M&E	Production Deployment	21.11.30
21.11	CA-235689		Update missing ICT Inbound Doc Type	Batch/Interfaces	51	LRS M&E	Production Deployment	21.12.08
22.01	CA-214914		DDID 2249, 2247 FDS: Task Mgt - Task Watchers	Online	314	CalSAWS DD&I	Start Build	
22.01	CA-215668		DDID 2317/2377 FDS: GA GR Deregistration batch jobs	Eligibility	1117	CalSAWS DD&I	Start Build	
22.01	CA-215671		DDID 2319 FDS: GA GR - Group 3 Forms	Eligibility	1404	CalSAWS DD&I	Start Build	
22.01	CA-215678		DDID 2375 FDS: GA GR Splitting grant into Multiple Warrants	Eligibility	2230	CalSAWS DD&I	Start Build	
22.01	CA-233487		DDID 2319 FDS - GA GR - Group 4 Forms	Eligibility	702	CalSAWS DD&I	Start Build	
22.01	CA-234488		Online Help: Update Forms Overview for CA-221837	Training	7	Premise	Start Build	
22.01	CA-234501		Online Help: Update Forms Overview for CA-216360	Training	10	LRS M&E	Start Build	
22.01	CA-235141		C90 County Test Users for County Test Activities	System Test	68	LRS M&E	No	22.01.31
22.01	CA-235285		Allow EDBC to be Accepted when processing Aid Paid Pending cases	Eligibility	348	LRS M&E	Start Build	
22.01	CA-235319		Online Help: Create JA CalFresh-CF 386 Notice of Missed Interview for CA-201756	Training	10	LRS M&E	Start Build	
22.01	CA-236273		Online Help: Update Online Help page for CA-214037	Training	7	CalSAWS DD&I	No	
22.02	CA-219076	CH-164426, CA-236810	Verify Current Income Service	CalHEERS	625	Premise	Production Deployment	

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.02	CA-221711	CH-171387	Case Linkage between CalHEERS and SAWS	CalHEERS	3307	Premise	Production Deployment	
22.03	CA-202818	C-IV 100876 - Rejected	ACL 18-34 AB 557 Add "Domestic Violence" as Good Cause reason for Immunizations	Online	114	LRS M&E	No	
22.03	CA-230031		Update Root Question Numbering and Non-Compliance Root Questions List	Online	24	LRS M&E	No	
22.03	CA-231510		Add Generation to Child Care NOAs: NA 834 and NA 835	Client Correspondence	244	LRS M&E	No	
22.07	CA-205757		MEDS: Add new MEDS alerts 1523, 9577 and update Alert Type fields of existing alert 9504	Batch/Interfaces	90	LRS M&E	No	
22.09	CA-206080		ACL 18-141 CF REVISED SUPPLEMENTAL FORM FOR EXCESS MEDICAL DEDUCTIONS (CF 31)	Client Correspondence	250	LRS M&E	No	
22.09	CA-216395		Enable posting of GA Forms to BenefitsCal	Client Correspondence	42	LRS M&E	No	
22.09	CA-233389		Update the NA 274G & NA 274H to no longer be able to Print Centrally	Client Correspondence	32	LRS M&E	No	
22.09	CA-234149		Online Help: Update Forms Overview for CA-49396	Training	28	LRS M&E	Start Build	
22.09	CA-236516		FDS Task Management: CalWIN UAT Support SCR	Special Project	800	CalSAWS DD&I	No	22.09.30

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-216587		[Analytics] Release I OBIEE Dashboards Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.10.27
21.07	CA-230063		[Analytics] Release I Reports Re-Platform	Analytics	10000	CalSAWS DD&I	No	21.10.27
21.07	CA-232816		Update CustomCCP apis to integrate with ForgeRock	Contact Center	50	LRS M&O	No	21.10.28
21.11	CA-50542		Correction to the "Target" Drop Down List of the Assessment Goals Detail page	Online	290	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-215926		DDID 2314/2686 FDS: GA GR Rules Phase 1 , Batch 3 (11 Rules) - Non-Financial rules and Corresponding NOA Reasons	Eligibility	1696	CalSAWS DD&I	Start Build	
21.11	CA-228982		DDID 2314/2315 FDS: GA GR Rules Phase 1 , Batch 2 (9 Rules) - SFU rules and Corresponding NOA Reasons	Eligibility	1589	CalSAWS DD&I	Start Build	
21.11	CA-230427		Update YBN link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal	Release Communication	5	C-IV M&O	Start Build	
22.01	CA-216757		2nd Level Authorization When Issuing an EBT Card	Fiscal	748	LRS M&E	Start Build	
22.01	CA-219921		Update to SAR 2 to Generate using EDBC Logic	Client Correspondence	421	LRS M&E	Start Build	
22.01	CA-228715		Identify the Safe Water Pilot population and Mass Mailer for CF 304B form	Fiscal	480	Premise	Production Deployment	22.02.28
22.01	CA-230601		Upgrade Jira version	System Test	145	LRS M&E	Start Build	21.11.13
22.01	CA-234516		Online Help: Update Online Help Pages for CA-207127	Training	21	CalSAWS DD&I	Start Build	
22.02	CA-229088	CH-172212	CalHEERS Verification Caching Phase II	CalHEERS	314	Premise	Start Build	
22.03	CA-49396		ACL 15-96 - Add and update ARC NOAs and Forms	Client Correspondence	594	LRS M&E	No	
22.03	CA-203538		MEDS: Modify RE Month on Daily transaction and RECON transaction on aid code 0F	Batch/Interfaces	395	LRS M&E	No	
22.03	CA-204953		MEDS: Unnecessary EW20 transaction for the future month	Batch/Interfaces	419	LRS M&E	No	
22.03	CA-209502		MEDS: Add alerts # 9070 and # 9073 on MEDS Alert Search page	Batch/Interfaces	65	LRS M&E	No	
22.03	CA-210527		MEDS Alert Number 9581 for Age 25 years and 9 months old	Batch/Interfaces	65	LRS M&E	No	
22.05	CA-216033		Update SOC 452 (06/19)	Client Correspondence	50	LRS M&E	No	

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
None								

The next CCB Meeting scheduled for 12/09/2021.

3. CalSAWS Development Schedule 2021-2022

Release #	Release Date (Mon)	CalACES (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CTCR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/25/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/22/2021	10/27/2021	10/29/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	02/21/2022		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/212022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022
23.01	1/23/2023	1/22/2023		11/25/2022	12/30/2022	1/4/2023	1/6/2023	1/18/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A

		CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	**N/A**	N/A		N/A	N/A
		CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	**N/A**	N/A		N/A	N/A
		CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	**N/A**	N/A		N/A	N/A
		CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	**N/A**	N/A		N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 - CH Release date changed
11/10/2020 - 21.01 SCR Freeze updated to Wed before Thanksgiving; Freeze dates for 21.11 release moved up one week to account for longer 21.11 test cycle due to no 21.09 baseline release
12/8/2020 - C-IV to CalSAWS cutover date added
3/24/2021 - Update of CH 22.02 release date from TBD to scheduled date and update to 23.01 SCR freeze date to correct errororoneous date

[CA-231444] ForgeRock - Provide Delegated Admin Access to Customer Users

Team Responsible:	**Tech Forge Rock**	Assignee:	**Emily Tang**	SPG Status:	**No**
Fix Version/s:	**[RWR]**	Designer Contact:	**Emily Tang**	Change Type (SCR):	**Enhancement**
Minor Version:	**TBD**	Expedite Changes:	**No**	Estimate:	**30**
Reporter:	**Anna Chia**	Regulation Reference:		Created:	**07/25/2021 11:09 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Anna Chia**	Training Impacted:	**[Job Aid]**	Funding Source:	**Other**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Tech]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Anna Chia on 7/25/2021
Expedite Approval:	
Current Design:	Neither the Consortium Delegated Adm Tool users nor the County Delegated Adm Tool users have the ability to query if different users have the same phone number.
Request:	Need the ForgeRock Delegated Adm Tool to provide the ability for the Consortium and the County Admins who have access to query, edit, add information in Delegated Adm Tool the ability to query Customer Data as well as Enterprise Phone Numbers. This is needed to provide service to resolve issues when a 2nd user (either worker, customer, or the Public/CBO in BenefitsCal scenarios) enters a data that violates policies in ForgeRock.
Recommendation:	Provide the ability to query and update / edit phone number via the ForgeRock Delegated Adm Tool by either Consortium or the County Delegated Adm Tool for enterprise users. Provide the ability to query and update / edit customer profile data via the ForgeRock Delegated Adm Tool by either Consortium or the County Delegated Adm Tool for customer users.
Outreach Description:	CIT
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**30**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	30	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235414] BenefitsCal CBO Branded Emails

Team Responsible:	**Tech Forge Rock**	Assignee:	**Nora Byrd**	SPG Status:	**No**
Fix Version/s:	**[RWR]**	Designer Contact:	**Yul McGrath**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.17**	Expedite Changes:	**No**	Estimate:	**20**
Reporter:	**Yul McGrath**	Regulation Reference:		Created:	**10/20/2021 12:49 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Anna Chia**	Training Impacted:		Funding Source:	**Other**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:	**10/20/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Anna Chia on 10/20/2021

Current Design: CBO users will receive password expiration and account inactivity reminder emails branded for CalSAWS as of right now.

Request: CBO users should receive password expiration and account inactivity reminder emails branded for BenefitsCal.

Recommendation: BenefitsCal will provide ForgeRock with the email templates to be used and ForgeRock will implement the solution to send the correct templates. Might need different inactivity messages in user journey based on user type.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **20**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	20	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236189] FR Data - For BenefitsCal - User Account Activity Reports

Team Responsible:	**Tech Forge Rock**	Assignee:	**Amir Mohammad**	SPG Status:	**No**		
Fix Version/s:	**[RWR]**	Designer Contact:	**Amir Mohammad**	Change Type (SCR):	**Enhancement**		
Minor Version:		Expedite Changes:	**No**	Estimate:	**80**		
Reporter:	**Anna Chia**	Regulation Reference:		Created:	**11/03/2021 03:44 PM**		
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Anna Chia**	Training Impacted:		Funding Source:	**Other**		
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:			
Committee:	**[Tech]**	Approved by Committee:	**11/04/2021**	Other Agency Cross Reference:			
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Anna Chia on 11/04/2021

Current Design:
Data Request / Report:
1. Total Number of times a user logs into their account in the report month --> Non-existent
2. Total number of new user accounts created daily (Customer, CBO Manager and CBO Assister - separate numbers) --> the count exists but it only includes account created between 9am - 5pm and does not include weekends

Request:
Data Request / Report:
1. Total Number of times a user logs into their account in the report month
 - Report Month
 - Account ID
 - Account Type: Customer, CBO Manager, or CBO Assister
 - # of Log-Ins during reporting period

2. Total number of new user accounts created daily (Customer, CBO Manager and CBO Assister - separate numbers)
 - Report Month
 - Create Date (mm/dd/yyyy) and Time (hh:mm:ss)
 - Account ID
 - Account Type: Customer, CBO Manager or CBO Assister

The reports are to be produced based on the below table:

Report Month	Due Date
Sept & Oct-21	11/5/2021
Nov-21	12/2/2021
Dec-21	1/3/2022
Jan-22	2/2/2022
Feb-22	3/2/2022
Mar-22	4/4/2022
Apr-22	5/3/2022
May-22	6/2/2022
Jun-22	7/5/2022
Jul-22	8/2/2022
Aug-22	9/2/2022
Sep-22	10/4/2022
Oct-22	11/2/2022
Nov-22	12/2/2022
Dec-22	1/3/2023

REQUEST: Report Month 9/2021 and 10/2021, the reports are due 11/12/2021

Recommendation:

Data Request / Report:
1. Total Number of times a user logs into their account in the report month
- Report Month
- Account ID
- Account Type: Customer, CBO Manager, or CBO Assister
- # of Log-Ins during reporting period

2. Total number of new user accounts created daily (Customer, CBO Manager and CBO Assister - separate numbers)
- Report Month
- Create Date (mm/dd/yyyy) and Time (hh:mm:ss)
- Account ID
- Account Type: Customer, CBO Manager or CBO Assister

The reports are to be produced based on the below table:

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Feb-22	3/2/2022
Mar-22	4/4/2022
Apr-22	5/3/2022
May-22	6/2/2022
Jun-22	7/5/2022
Jul-22	8/2/2022
Aug-22	9/2/2022
Sep-22	10/4/2022
Oct-22	11/2/2022
Nov-22	12/2/2022
Dec-22	1/3/2023

REQUEST: Report Month 9/2021 and 10/2021, the reports are due 11/12/2021

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **80**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	80	Tech Ops :	0
Training :	0	Translation :	0		

[CA-200446] Batch EDBC: Update Batch EDBC Skip Logic

- Resolved: 11/12/2021 03:15 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Dana K. Petersen**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.12**	Expedite Changes:	**Production Deployment**	Estimate:	**278**
Reporter:	**Dana K. Petersen**	Regulation Reference:		Created:	**01/30/2018 07:37 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	**CIV-341**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Caroline Bui 11/4/2021

Expedite Approval: Approved by Michele Peterson on 10/29/2021

Current Design:

Batch EDBC is a multi-step process. During the batch window, a suite of batch EDBC "Sweep" jobs run, each with their own set of criteria for which to trigger automated (batch) EDBC processing. Each "Sweep" queues individual programs or entire cases to process via EDBC rules. After all Sweep jobs have completed, Batch EDBC processing jobs run EDBC for each case/program that was triggered by the individual Sweep jobs.

Batch EDBC can run for multiple months, and can run up to and including the current come-up month, determined by 10-day rules. Example, on August 31, 2021, Batch EDBC can process EDBCs through October 2021.

Batch EDBC Sweep jobs can run in one of two primary configurations:
1) Negative Action Batch EDBC. This configuration passes a specific negative action reason to the EDBC rules. When this happens, batch is directly influencing the outcome of EDBC - that is, for EDBC to discontinue/deny the program/person being triggered. Examples of this include the SAR7 and RE not received/incomplete batch jobs. When a periodic report is overdue or incomplete, batch will trigger Negative Action Batch EDBC specifically to close the affected programs.
2) Regular Batch EDBC. This configuration does not attempt to influence the EDBC outcome. Instead, EDBC is triggered and allowed to come to it's own conclusions regarding the eligibility determination and benefits calculation, based on the same rules as Online EDBC, using the data that is current in the system as of the run date and applicable to the benefit month(s) in which EDBC is being triggered.

In addition to Batch EDBC Sweep jobs, the Batch EDBC process can be triggered operationally or on an as-needed basis. This is most commonly done during annual COLA runs. Bespoke queries are written by the development teams based on the policy conditions dictated by each individual COLA. These queries queue cases into the list of cases to be processed by Batch EDBC process jobs.

Batch EDBC has a concept of Batch EDBC 'Skip' logic. This is not to be confused with issuance skip logic. Batch EDBC Skip logic exists to prevent EDBC from running under specific, predefined scenarios. Most of the time, batch EDBC skips from running in order to prevent EDBC updating in a manner that may be problematic for the County Workers, may result in outcomes that are counter to policy, or would remove worker-entered override values. For example, Batch will 'skip' a cash or food program if batch EDBC attempts to create an overpayment/recovery account. Another example is when Batch EDBC is running on a program with worker-overridden determinations.

It is possible for differing Batch EDBC Sweep jobs to conflict with termination notices sent to the client. For example, if a 960X letter is sent to the client informing them about an upcoming termination, and then another non-negative action batch EDBC Sweep job or COLA script triggers EDBC for the same month that is supposed to be terminated, a second conflicting notice may be sent to the household informing them of ongoing benefits based on the regular EDBC logic. For this reason, every COLA script has the same SAR7 and RE Exclusionary logic written into the driving queries, preventing these cases from running in Batch. The expectation is that either 1 of

2 outcomes will happen: 1) the worker will receive a complete RE Packet or SAR7 and run EDBC as part of the periodic reporting process, or, 2) a completed RE or SAR7 is NOT received timely, and the Overdue/incomplete RE or SAR7 batch will run negative action timely to affect the discontinuance.

However, centralized logic does NOT exist to prevent the scenario described above.

Request:

The request is to systematically enforce a mechanism to prevent non-negative action Batch EDBC from running counter to the fact that the case has a past-due or incomplete SAR7.

Recommendation:

1) Update Batch EDBC Skip logic to not process cases/programs when there is an overdue or incomplete RE Packet or SAR7, the reporting due month is within the range of the EDBC being triggered, and(in the case of RE) there does not exist a certification period beyond the RE Due month. Include the following Programs:
   a: CalWORKs
   b: CalFresh/Transitional CalFresh
   c: CAPI
   d: RCA
   e: GA/GR (LA County Only) - note: SCR CA-235950 will address batch EDBC skips for the CalWIN GA/GR Solution.
   f: TNB
2) Add a new Batch EDBC Skip Reasons (RE and SAR7). The skip reason will begin to show up on the Batch Eligibility Report as EDBCs are skipped for these reasons.
   a: Overdue or Incomplete RE Packet

More details of the new batch EDBC logic will be as specified below:

CalWORKs, RCA and CalFresh SAR7
the program type is CalWORKs, RCA or CalFresh (excluding TCF).
the customer report type is SAR7, SAR72 or SAR73
the Batch EDBC Run Date is within the SAR7 Submit Month
The Batch EDBC Effective Date is for the future and/or future-future month
The customer report status is Sent, Received, or Incomplete
Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete Periodic Report"

CalWORKs RE:
the program type is CalWORKs
the customer report type is CalWORKs RE Packet or CalWORKs/CalFresh RE Packet
the Batch EDBC Run Date (Batch Trigger Date) is within the RE Due Month
The Batch EDBC Effective Date is for the future and/or future-future month
The customer report status is Sent, Received, or Incomplete
Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete RE Packet"

CalFresh RE:
The program type is CalFresh (including regular and Transitional CalFresh)
The Batch EDBC Run Data (Batch Trigger Date) is the month in which the RE is Due
The Batch EDBC Effective Date is for the future and/or future-future month
The RE completion date is not set
There does not exist a future CalFresh RE period (the CalFresh RE period has not been advanced)
Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete RE Packet"

GA/GR QR7 and Annual Agreement (LA County Only):
The Program type is GA/GR
The Program belongs to an LA County Case.
the customer report type is QR7 or General Relief Annual Agreement
The Batch EDBC Run Data (Batch Trigger Date) is the month in which the QR7 or Annual Agreement is Due
The Batch EDBC Effective Date is for the future and/or future-future month
The customer report status is Sent, Received, Incomplete, or Error
Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete Periodic Report"

CAPI Annual Agreement:
The Program type is CAPI
the customer report type is CAPI Annual Agreement
The Batch EDBC Run Data (Batch Trigger Date) is the month in which the CAPI Annual Agreement is Due
The Batch EDBC Effective Date is for the future and/or future-future month

The customer report status is Sent, Received, Incomplete, or Error
Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete RE Packet"

TNB RE:
The program type is NB (SUB_TYPE_CODE is TNB)
The Batch EDBC Run Data (Batch Trigger Date) is the month in which the RE is Due
The Batch EDBC Effective Date is for the future and/or future-future month
The RE completion date is not set
There does not exist a future TNB RE period (the TNB RE period has not been advanced)
Skip EDBC and log the Batch Eligibility Not Processed reason as "Overdue or Incomplete RE Packet"

Outreach Description:

Migration Impact Description: N/A.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: **278**

Automated Test :	0	Batch/Interfaces :	180	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	73
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-229635] One-time Change to Advance Additional Overdue Medi-Cal REs

- Resolved: 10/29/2021 01:57 PM

Team Responsible:	**CalHEERS**	Assignee:	**Naga Chinduluru**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**Data Change**
Minor Version:	**21.10.30**	Expedite Changes:	**Production Deployment**	Estimate:	**296**
Reporter:	**Nina Butler**	Regulation Reference:		Created:	**06/07/2021 11:54 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Elisa Miller**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved via email by Karen J. Rapponotti on 6/28/2021

Current Design: Medi-Cal RE Due Dates may be automatically advanced by the system or manually advanced by the worker when the RE process is complete. Monthly automated RE batch processes initiate the No-Touch MAGI Renewal process and generate Medi-Cal RE Packets.

Request: Due to the PHE, Medi-Cal RE processing was suspended effective March 16, 2020 and continues. To allow Medi-Cal programs to process through the next automated RE batch process, we will mark the REs as complete and reset the overdue Medi-Cal RE Due Dates per DHCS direction. This includes Medi-Cal programs with RE Due Date prior to January 2020.

Recommendation:
  1. A one-time data change will complete the Medi-Cal Overdue REs with RE Due Date prior to January 2020 and reset the RE Due Date to a future year.
  2. Complete a one-time data change to update the overdue MC RE packet status to 'Complete- EDBC Accepted'
  3. Complete a one-time data change to update the status of the Renewal MAGI DER to 'Suppressed'
  4. Complete a one-time data change to add a journal entry indicating the Medi-Cal Renewal was completed and the Medi-Cal RE Due Date reset due to the PHE.

  See Design document attached for the details on recommendations.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Manual Override

Operational Impact:

Estimate: 296

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	138	CalHEERS Test :	133	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0

[CA-232907] BenefitsCal - Release 1.1 and 1.2 Updates

- Resolved: 10/08/2021 02:00 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Gillian Bendicio**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.09**	Expedite Changes:	**Production Deployment**	Estimate:	**1100**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**09/01/2021 08:09 AM**
Status:	**In Production**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Michele Peterson 09/01/2021

Current Design: BenefitsCal is providing services for customers for the 39 migrated counties including applying online for benefits, viewing notices, submitting images, etc.

Request: Update CalSAWS to support renewals to be transferred from BenefitsCal to CalSAWS as well as a Form Status batch job to send over data to BenefitsCal to display when forms are due for the customer.

Recommendation:

1. Update Case Inquiry API to return the most recent EBT card number.
2. Update the Forms API – CF 37 to allow mapping on multiple rows in select questions and make use of the CIN to name decoding.
3. Update the Forms API – SAR 7 to return 400 response with incorrect data combination and make use of the CIN to name decoding.
4. Update Notices API to only return forms associated to BenefitsCal-supported county cases.
5. Update Form Status batch job to save payloads in non-production environments and return primary applicant information.
6. Update Application Transfer API to check for county holidays when setting the application date.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Customers to submit their renewals and applications in person or by mail.

Operational Impact:

Estimate: 1100

Automated Test :	0	Batch/Interfaces :	500	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	600	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233608] Update C-IV staff records created in the CalSAWS system post 1A and prior to 1B

- Resolved: 09/21/2021 04:41 PM

Team Responsible:	**Online**	Assignee:	**Kamiya Chaudhary**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Matthew Lower**	Change Type (SCR):	**Individual Data Change**
Minor Version:	**21.09.21**	Expedite Changes:	**Production Deployment**	Estimate:	**15**
Reporter:	**Michael Wu**	Regulation Reference:		Created:	**09/20/2021 11:10 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michele Peterson**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Help Desk]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Michele Peterson on 09/21/2021

Expedite Approval: Approved by Karen J. Rapponotti on 9/21/2021

Current Design: After the 1A migration, if a new C-IV staff member needs to be introduced into the CalSAWS system, the county is suppose to create the staff member in the C-IV system. That staff member will then be brought over in 1B.

Request: Mark the incorrectly created Staff Records in CalSAWS as duplicates.

Recommendation: Identify the staff records created for C-IV counties after 1A.

Update these staff records ACTIV_DIR_USER_NAME column and ADDL_INFO_DESCR column to indicate this is a duplicate staff record.

Remove the duplicate Position record and it's child records.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **15**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	10	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233611] Assist Butte County testing for new fiscal ERP System Workday

- Resolved: 10/11/2021 11:33 AM

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.11**	Expedite Changes:	**Production Deployment**	Estimate:	**25**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**09/20/2021 01:18 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	**CA-234386**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 09/20/2021

Current Design: Butte County currently utilizes Finance Plus system for the 'ERP' financial batches between the CalSAWS system and Butte County.

Request: Butte County is changing their 'ERP' financial system to Workday effective 01-03-2022.

Recommendation:

 Butte County Only:
Conduct end-to-end testing on test files:
(1)   INT0020a CalSAWs Payments Inbound
(2)   INT0020b CalSAWs Issued Check Report Outbound
(3)   INT0020c CalSAWs Paid Check Report Outbound

NOTE: Testing needs conducted for the following files inbound:
- Paid Warrant
- Monthly Warrant Print Inbound
- Daily Warrant Print Inbound
- Foster Care Monthly Warrant Inbound

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	25	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

[CA-233670] Activate Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama and Trinity Counties

- Resolved: 10/13/2021 02:59 PM

Team Responsible:	**Online**	Assignee:	**Aaron Fowler**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Connor ODonnell**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.15**	Expedite Changes:	**No**	Estimate:	**25**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**09/21/2021 01:30 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Sheryl Eppler - Approved pending FNS Approval documentation - 10/04/2021
Expedite Approval:	
Current Design:	SCR CA-200879 - Automate Disaster CalFresh (Release 20.07) added functionality to allow CalSAWS Counties to fully automate the eligibility determination and benefit issuance for Disaster Services through CalSAWS. When Disaster Services are turned on for a County, workers can: 1. Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor (FIS). 2. Issue Disaster Benefits via EDBC with a run reason of Disaster Services and an immediacy of Rush.
Request:	Lassen, Nevada, Plumas, Tehama, and Trinity Counties have been in a state of emergency due to the recent fires. The State has received Federal Approval for D-SNAP benefits for residents of these counties. For Lassen, Nevada, Plumas, Tehama, and Trinity Counties, Disaster Services (D-SNAP) will run from from 10/18/2021-10/22/2021 & 10/25/2021-10/26/2021.
Recommendation:	1) Activate Disaster Services in the CalSAWS System for Lassen, Nevada, Plumas, Tehama, and Trinity Counties starting 10/18/2021.
Outreach Description:	N/A
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	10	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233672] Deactivate Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama and Trinity Counties

- Resolved: 11/10/2021 03:25 PM

Team Responsible:	**Online**	Assignee:	**Joseph Faulkner**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Connor ODonnell**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.12**	Expedite Changes:	**Production Deployment**	Estimate:	**25**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**09/21/2021 01:40 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - Approved - 11/02/2021

Current Design: Disaster CalFresh Services were turned on with SCR CA-233670.

Request: Turn off Disaster CalFresh services.

Recommendation: Turn off Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama, and Trinity Counties.

Co-ordinate and confirm with FIS to confirm the disaster EBT benefit types have been turned OFF.

This is an Operational change only.

Outreach Description: N/A

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	5	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	10	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233783] Need to Move Office ZZ Applications To Default County Office

- Resolved: 09/27/2021 09:26 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Jesus Gutierrez Blanco**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Data Change**
Minor Version:	**21.09.28**	Expedite Changes:	**Production Deployment**	Estimate:	**40**
Reporter:	**Connie Buzbee**	Regulation Reference:		Created:	**09/23/2021 01:56 PM**
Status:	**In Production**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	**CA-233945**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti 09/24/2021

Current Design: The Office API sends all available offices to BenefitsCal for a Customer to select so that the e-Application is routed correctly. There are situations where the API cannot return any offices. BenefitsCal defaults the office to Office ZZ when this occurs. The e-Application cannot be viewed in CalSAWS because Office ZZ is not a valid office in CalSAWS.

Request: Until BenefitsCal can make a change to send the default office, instead of ZZ, we need to set up a SQL to search for and move these applications to the appropriate office. (Default Office list attached.)

Recommendation: Create a data change to update the applications assigned to Office ZZ to their respective county's default office.

Outreach Description:

Migration Impact Description: Data changes documented only impact incoming e-Applications.

Migration Impact Analysis:

Alternative Procedure Description: There are no alternative procedures because the e-Applications are not viewable to the worker until a valid office is assigned to the e-Applications.

Operational Impact:

Estimate: 40

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233939] Issue October 2021 Disaster Supplement in accordance to HR 6201 Emergency Allotments

- Resolved: 11/10/2021 04:41 PM

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.13**	Expedite Changes:	**Production Deployment**	Estimate:	**320**
Reporter:	**Sidhant Garg**	Regulation Reference:	**ACWDL dated October 14, 2021**	Created:	**09/27/2021 05:12 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/22/2021

Current Design: The CalSAWS System allows the issuance of Disaster CalFresh (CF) supplemental benefits. When Disaster Services are enabled for a County, staff can:
1) Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor.
2) Issue Disaster Benefits by running a Manual EDBC with a run reason of DCFP/Supp-DCFP (Supplemental). These EDBCs are not factored into the previous potential benefit calculations for the benefit month in which they are issued.

Request: CalFresh Emergency allotments have been approved for the State of California due to COVID-19 emergency. The State has received approval for CalFresh households to receive a minimum emergency allotment of $95 per month for the August, September and October 2021 benefit month.

Recommendation:

1) Create a DCR to insert Manual EDBC records for the August, September and October 2021 benefit month for all CalFresh and TCF recipients who are Active for the month based on the following conditions:
  a. Include all cases with Active CalFresh program in August, September and October 2021 and no Emergency Allotment Issued.
  b. Use the household size from the latest Accepted and Saved Regular EDBC
  c. Set the Authorized Amount as the difference between Maximum Allotment for a household size excluding unaided household members, and Previous Potential Benefit Amount. If the authorized amount calculated is less than $95, set the authorized amount to $95.
    Note: If the household has already received CalFresh benefit up to the maximum allotment for August, September and October 2021 the authorized amount for the manual EDBC would be set to $95.
  d. Exclude any Overpayments from the previous potential benefit calculation.
  e. Exclude the TCF cases with Overdue recert.
  f. Create the manual EDBC records with RECALC_IND = 'N'

2) Create a DCR to Insert the Manual EDBCs from Recommendation #1 into Issuance Transact table.
  NOTE: Validate FIS has turned on CF03 EBT Benefit Type.

3) After the records are inserted into Issuance_transact table, do a DCR to update the redetermination record (redeter) as 'No Longer Valid' where there is a completed RE date after the benefit month with reason CalFresh restored or Eligible for TCF. The EA payments for these cases are not getting issued as the system looks for incorrect report which is an existing issue and will be handled with CA-55143.

4) Do a DCR after the issuances are created to flip the redeter record back to the previous completion reason.

5) Create a DCR to update all the Manual EDBCs to Read Only once all the supplemental Issuances are Issued and Claimed.

6) Add a Journal Entry with the following description for all the cases identified from the criteria above:

For August 2021 Benefit Months
Filter Type: All
Journal Type: Narrative
Short Description: Emergency Allotment Benefits issued on 11/13/2021 due to COVID-19
Long Description: Per direction from ACWDL dated August 11, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For September 2021 Benefit Months
Filter Type: All
Journal Type: Narrative
Short Description: Emergency Allotment Benefits issued on 11/13/2021 due to COVID-19
Long Description: Per direction from ACWDL dated September 2, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

For October 2021 Benefit Months
Filter Type: All
Journal Type: Narrative
Short Description: Emergency Allotment Benefits issued on 11/13/2021 due to COVID-19
Long Description: Per direction from ACWDL dated October 14, 2021, an emergency allotment was issued for the "Benefit Month" benefit month

7) Generate a list of the Issuances where the Disaster Supplements were issued. The List will contain the following data elements:
a. Case Name
b. Case Number
c. County Name
d. Program
e. Benefit Month
f. Supp DCF Amount
g. Issuance Sub Category
h. Availability Date
i. Issuance Status
j. Payee Name (the format would be Last Name, First Name)
k. Household Size
l. Is TCF Benefit
m. Unit
n. Unit Name
o. Office Name
p. Worker Name
q. Worker Id

NOTE:
1. No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Disaster Supplement benefits. Also daily ad-hoc reports will be handled by County Reports Team
2. CF03 will be used as the benefit Type when sending the issuances to FIS.

Outreach Description:	
Migration Impact Description:	Joint design has been approved through Non-Committee Review. This SCR is for all 40 Counties.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**320**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	193	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	20	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	77
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234209] Update Foster Care/Care and Maintenance Detail Recovery Account pages

- Resolved: 10/14/2021 05:42 PM

Team Responsible:	**Fiscal**	Assignee:	**John Besa**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jimmy Tu**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.14**	Expedite Changes:	**Production Deployment**	Estimate:	**167**
Reporter:	**Sheryl E. Eppler**	Regulation Reference:		Created:	**09/30/2021 12:51 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 09/30/2021

Current Design: Foster Care Trust Funds can be established to allow a County to track incoming funds held for a Foster Care child.

Foster Care Trust Fund Accounts currently does not allow the 'Add Transaction' button to appear on the Transaction Summary page.

Request: Allow the 'Add Transaction' button to show on the Transaction Summary page when the Recovery Account type is 'Foster Care Trust Fund'.

Recommendation: Allow the 'Add Transaction' button to show on the Transaction Summary page when the Recovery Account type is 'Foster Care Trust Fund'.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **167**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	108	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234368] BenefitsCal: Move Office ZZ Applications To Default County Office

- Resolved: 10/04/2021 03:17 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Sricharitha Admala**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Data Change**
Minor Version:	**21.10.04**	Expedite Changes:	**Production Deployment**	Estimate:	**45**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**10/04/2021 07:04 AM**
Status:	**In Production**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Raponnoti 10/04/2021

Current Design: The Office API sends all available offices to BenefitsCal for a Customer to select so that the e-Application is routed correctly. There are situations where the API cannot return any offices. BenefitsCal defaults the office to Office ZZ when this occurs. The e-Application cannot be viewed in CalSAWS because Office ZZ is not a valid office in CalSAWS.

Request: Until BenefitsCal can make a change to send the default office, instead of ZZ, we need to set up a SQL to search for and move these applications to the appropriate office. (Default Office list attached.)

Recommendation: Create a data change to update the applications assigned to Office ZZ to their respective county's default office.

Outreach Description:

Migration Impact Description: Data changes documented only impact incoming e-Applications.

Migration Impact Analysis:

Alternative Procedure Description: There are no alternative procedures because the e-Applications are not viewable to the worker until a valid office is assigned to the e-Applications.

Operational Impact:

Estimate: 45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234485] BenefitsCal - e-Application Summary add Expedited Services questions

- Resolved: 10/08/2021 01:13 PM

Team Responsible:	**Online**	Assignee:	**Sricharitha Admala**	SPG Status:	**Pending**
Fix Version/s:	**[21.07]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.09**	Expedite Changes:	**Production Deployment**	Estimate:	**40**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**10/05/2021 09:48 AM**
Status:	**In Production**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: N/A - Approved by Connie Buzbee - 10/07/2021

Expedite Approval: Approved by Karen J. Rapponotti 10/07/2021

Current Design: The e-Application Summary page displays the information submitted by the customer from BenefitsCal.

Request: The following questions are not displayed on CalSAWS under Additional Information:
Household's gross income less than $150 and cash on hand, checking and savings accounts $100 or less
Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities

Recommendation: 1. Update e-Application Summary page to display the following questions under Additional Information:

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Review the answers on the attached SAWS2Plus or on the BenefitsCal image that is sent with the application from BenefitsCal.

Operational Impact:

Estimate: **40**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234489] Remove Default search by Office on Issuance Search page

- Resolved: 10/14/2021 04:55 PM

Team Responsible:	**Fiscal**	Assignee:	**Eric Makino**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.14**	Expedite Changes:	**Production Deployment**	Estimate:	**105**
Reporter:	**Claudia Pinto**	Regulation Reference:		Created:	**10/05/2021 10:04 AM**
Status:	**In Production**	Impact Analysis:	**[Online Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/05/2021

Current Design: The following pages allow the user to search for fiscal records.
- Service Arrangement Search
- Payment Request Search
- Issuance Search

When initially visiting these pages, the system will default the "Office Location" filter based on the logged in worker. The user must click the "Remove" button of the location filter to see results for the entire county. Additionally, the "Remove" button is restricted by the "IssuanceSearchRemoveOffice" security right on the Issuance search page. Hence, users without the proper security right cannot see the issuance records outside his or her location.

Request: Update the Fiscal search pages to not default the office location filter when the user navigates to the page.

Recommendation:

1. Update the Issuance Search page to not default the "Office Name" filter when the user navigates to the page. Add a new functionality to allow the user to set Office Name filter. Make the "Remove" button of the office filter available to all users who can access the page.
2. Update the Payment Request Search page to not default the "Office Name" filter when the user navigates to the page.
3. Update the Service Arrangement Search page to not default the "Office Location" filter when the user navigates to the page.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Manually click on Remove button on the Issuance Search Page.

Operational Impact:

Estimate: 105

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	67	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234575] Automate Max Queue Depth, and Predictive Handling Report

Team Responsible:	**Contact Center**	Assignee:	**Aaron VanSledright**	SPG Status:	**Pending**
Fix Version/s:	**[21.07]**	Designer Contact:	**Jared Kuester**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.18**	Expedite Changes:	**Production Deployment**	Estimate:	**25**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**10/06/2021 08:50 AM**
Status:	**Design in Progress**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Martha Zepeda 10-08-2021 SCR Approved

Expedite Approval: Karen Rapponotti Expedited Production Deployment Approval 11-9-2021

Current Design: Max Queue Depth Reports are ran manually

Request: Automate the daily maximum queue depth report.

Recommendation:

1) Automate the Weekly max queue depth report with the following columns.
   a) Total
   b) C36_EN_CalFresh
   c) C36_EN_CalWORKs
   d) C36_EN_General
   e) C36_EN_MediCal
   f) C36_SP_CalFresh
   g) C36_SP_CalWORKs
   h) C36_SP_General
   i) C36_SP_MediCal
   j) Unique Phone Numbers
2) Automate the Monthly Predictive Handling report with the following columns.
   a) Month
   b) Total Inbound IVR Calls
   c) Total Calls That Receive Predictive Handling
   d) Calls That Revieve A Successful Predictive Handling
   e) Calls That Receive "Appointment_Future"
   f) Calls That Receive "Appointment_Past"
   g) Calls That Receive "ReEvaluation_Packet"
   h) Calls That Receive "NOA"
   i) Calls That Receive "Benefit_Reduction"
   j) Calls That Receive "Benefit_Other"
   k) Calls That Receive "Change_Info_Change"

Design documentation is not required for this SCR.

Outreach Description:

Migration Impact Description: None - San Bernardino County only.

Migration Impact Analysis:

Alternative Procedure Description: Run reports manually.

Operational Impact:

Estimate: 25

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	20	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235100] Update Imaging Workflow for Incoming ICT Documents to Bypass OCR

- Resolved: 11/03/2021 05:26 PM

Team Responsible:	**Imaging**	Assignee:	**Christopher Vasquez**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Christopher Vasquez**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.03**	Expedite Changes:	**Production Deployment**	Estimate:	**15**
Reporter:	**Christopher Vasquez**	Regulation Reference:		Created:	**10/13/2021 06:50 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Rhiannon Chin 11/2/2021
Expedite Approval:	Laura Chavez
Current Design:	Once an Incoming ICT is linked to a case, all documents are run through OCR.
Request:	Have all ICT documents bypass OCR when they are ingested.
Recommendation:	Start incoming ICT documents at Task Generation in Imaging, skipping the OCR process.
Outreach Description:	
Migration Impact Description:	Updates are to net new documents. No migration impact.
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	15

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	10
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235166] Update Funding Information for 3P/3R Aid Codes for San Bernardino, Riverside and Stanislaus County

- Resolved: 10/22/2021 02:22 PM

Team Responsible:	**Fiscal**	Assignee:	**Romel Acosta**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.22**	Expedite Changes:	**Production Deployment**	Estimate:	**88**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**10/14/2021 04:23 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/14/2021

Current Design: Post Migration from C-IV to CalSAWS, the system now assign 3P/3R aid codes as per the eligibility rules. The Fund Codes associated to 3P/3R Aid Codes are not valid.

Request: Update Funding Information for 3P/3R Aid Codes for San Bernardino, Riverside and Stanislaus County.

Recommendation: Update Funding Information for 3P/3R Aid Codes for San Bernardino, Riverside and Stanislaus County.

Please refer to attached "3P 3R Fund Codes.xslx" for latest funding information.

Outreach Description:

Migration Impact Description: No Impacts. County specific Fund code information update.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 88

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	55	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	23
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235350] BPCR to turn on Forms for BenefitsCal

- Resolved: 10/25/2021 04:48 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Rajesh Rudra**	SPG Status:	**Select a value**
Fix Version/s:	**[21.07]**	Designer Contact:	**Melissa Mendoza**	Change Type (SCR):	**Data Change**
Minor Version:	**21.10.25**	Expedite Changes:	**Production Deployment**	Estimate:	**20**
Reporter:	**Melissa Mendoza**	Regulation Reference:		Created:	**10/19/2021 02:05 PM**
Status:	**In Production**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Connie Buzbee**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Self Service Portal]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti 10/19/2021

Current Design: BenefitsCal supports customers through applications and renewals to monitor and retain their benefits. BenefitsCal currently allows the customer to process a CW/CF RE through the SAWS2Plus submission.

Request: For CalSAWS to send RE information over to BenefitsCal when forms have been sent to the customer so they are able to fill them out online and transfer the PDF to CalSAWS.

Recommendation: Create a BPCR to turn on all RE forms for BenefitsCal including CF37, SAR 7, MC 210, MC216, MC217 for all migrated counties and customer's with linked accounts beginning Monday, October 25.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: No alternative procedure.

Operational Impact:

Estimate: 20

Automated Test :	0	Batch/Interfaces :	20	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235352] Modification to Valuable Categories for Stanislaus and San Bernardino County

- Resolved: 10/20/2021 02:22 PM

Team Responsible:	**Fiscal**	Assignee:	**John Besa**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.10.20**	Expedite Changes:	**Production Deployment**	Estimate:	**18**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**10/19/2021 02:26 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Claudia Pinto**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/19/2021

Current Design: There are differences between C-IV and CalSAWS Valuable Categories for Stanislaus and San Bernardino County post migration

Request: Update CalSAWS to enable/disable the valuable categories for Stanislaus and San Bernardino County as they used to be in C-IV before migration.

Recommendation:

1. Update Category 414 to disable following Valuable Categories for Stanislaus county.
Bus Token
Bus Pass - No Valid Month
Gas Card
Imprest Cash

2. Update Category 414 to enable following Valuable Categories for San Bernardino county.
Bus Token
Bus Pass - No Valid Month
Gas Card
Imprest Cash

Outreach Description:

Migration Impact Description: Stanislaus and San Bernardino Counties specific code values updates.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 18

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	10	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	8
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235386] Mass Replacement CalFresh Benefits for October 2021 due to Power Outage

- Resolved: 11/04/2021 06:36 PM

Team Responsible:	**Fiscal**	Assignee:	**Nick Pasin**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sidhant Garg**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.04**	Expedite Changes:	**Production Deployment**	Estimate:	**126**
Reporter:	**Sidhant Garg**	Regulation Reference:		Created:	**10/19/2021 11:29 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**Yes**
Policy/Design Consortium Contact:	**Sheryl E. Eppler**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/20/2021

Current Design: The CalSAWS System allows CalFresh benefits to be replaced in the event of a power outage. CalFresh Replacement benefits will not count towards a program's previous potential benefit calculation.

Request: Due to the emergency situation involving the power outages throughout the State, the California Department of Social Services (CDSS) has requested that the CalSAWS System replace CalFresh benefits for the impacted households in Amador, Colusa, Glenn, Kern, Lake, Mariposa, Monterey, Napa, Tehama, Tuolumne Counties.

Recommendation: Turn on the CalFresh Mass Replacement Batch on 11/04. Also, do a DCR to populate DISASTER_REPLACEMT_INFO with following information. These values will be considered by the CalFresh Mass Replacement Batch for the automated mass replacements.

1. Counties
   Amador 95601
   Colusa 95979
   Glenn 95939
   Kern 93243
   Lake 95467
   Mariposa 95306 95325
   Monterey 93932
   Napa 94567
   Tehama 96074 96061 96029
   Tuolumne 95321

2. Program : CalFresh
3. Percent: 50%
4. Effective Month : October 2021
5. Type Code: Other
6. Begin Date : 10/11/2021
7. End Date : 10/12/2021
8. Availability Date : 10/12/2021
9. Description : Replacement Benefits issued on 11/04/2021 due to power outages.

2. Update the CalFresh Mass Replacement Batch to read the description column from DISASTER_REPLACEMT_INFO and create it as a Journal Entry with Filter Type as "All" and Journal Type as "Narrative".

Note: In addition to the list, the Replacement benefits will also show up on the:
- CalFresh EBT Production Reconciliation Report (Scheduled / Fiscal) – Daily Report

- Supplemental Benefit Issuance EBT Register (Scheduled / Fiscal) – Daily Report
- No NOA's will be sent - the County will utilize media and/or posters in the Reception Lobby to announce potential to Mass-Replacement benefits.

Outreach Description: A list of replaced CalFresh issuances will be sent to Amador, Colusa, Glenn, Kern, Lake, Mariposa, Monterey, Napa, Tehama, Tuolumne Counties.
The list will be uploaded to the CalSAWS System Web Portal under: CalSAWS Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR 235386

Migration Impact Description: County Specific Automated Mass Replacement of CalFresh Benefits

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **126**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	71	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	16
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235594] Update MC RE Packets for YBN
- Resolved: 11/12/2021 03:06 PM

Team Responsible:	**Batch/Interfaces**	Assignee:	**Balakumar Murthy**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Howard Suksanti**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.12**	Expedite Changes:	**Production Deployment**	Estimate:	**123**
Reporter:	**Amy Gill**	Regulation Reference:		Created:	**10/25/2021 10:55 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Carlos Zepeda 11/2/2021
Expedite Approval:	Approved by Michele Peterson on 11/2/2021
Current Design:	New pre-populated MC RE Packets are generated from CalSAWS beginning in October 2021, although YBN was not updated with the new MC RE Packets. Los Angeles County will transition to the new MC RE Packets on the portal when they move to BenefitsCal.
Request:	Customers are unable to complete the old MC RE Packets on YBN. Modify the existing YBN Form sender thread writer batch job to pick the new MC RE Packet names.
Recommendation:	Update logic so that customers can continue to submit the old MC RE Packets on YBN, until Los Angeles County transitions to BenefitsCal. Modify YBN - Form sender thread writer job (PO19C491) to insert record into eapp_sent_doc table for the following MC RE packet names 1. MAGI RE Packet 2. Mixed Household RE Packet 3. Non-MAGI RE Packet EAPP_SENT_DOC table stores all RE packets records that will be sent to YBN daily for creating a form link. Note: On the first batch run after implemented the above changes, the batch will run with the last success date of 26 September 2021 to pick previous records
Outreach Description:	
Migration Impact Description:	N/A.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A.
Operational Impact:	
Estimate:	123

Automated Test :	0	Batch/Interfaces :	55	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	46	Client Correspondence :	12
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

[CA-235616] FFPSA, STRTPs Accreditation/QI Assessment- ACIN I-84-21

Team Responsible:	**Online**	Assignee:	**Julian Harriott**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Gerald Limbrick**	Change Type (SCR):	**New Policy**
Minor Version:	**21.11.19**	Expedite Changes:	**Production Deployment**	Estimate:	**66**
Reporter:	**Michele Peterson**	Regulation Reference:	**ACIN I-84-21**	Created:	**10/25/2021 02:07 PM**
Status:	**System Test**	Impact Analysis:	**[Business Process, Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Foster Care/Kin GAP/AAP, State/ Fiscal Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: L. Ould 11/4/2021

Expedite Approval: Michele Peterson

Current Design: Counties manually create case flag to track specific cases.

Request: Add the following four case flags to the system (title text was provided by CDSS). Counties will use these flags to track STRTP accreditation. Reporting and claiming will be done manually by the counties:
Review for Accreditation
Review for QI Assessment
Review for Court Determination
Non-STRTP Res Fac No FFP

Recommendation:

1. Add a "Review for Accreditation" case flag for the 40 CalSAWS counties. Set this flag as non-editable on the Flag Detail page.
a) Title - Review for Accreditation
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description - Review for Accreditation

2. Add a "Review for QI Assessment" case flag for the 40 CalSAWS counties. Set this flag as non-editable on the Flag Detail page.
a) Title - Review for QI Assessment
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description - Review for QI Assessment

3. Add a "Review for Court Determination" case flag for the 40 CalSAWS counties. Set this flag as non-editable on the Flag Detail page.
a) Title - Review for Court Determination
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date

g) Description - Review for Court Determination

4. Add a "Non-STRTP Res Fac No FFP" case flag for the 40 CalSAWS counties. Set this flag as non-editable on the Flag Detail page.
a) Title - Non-STRTP Res Fac No FFP
b) Category - Reporting
c) Type - State
d) Contact Person - 90
e) Begin Date - {Implementation Date}
f) End Date - High Date
g) Description - Non-STRTP Res Fac No FFP

Automated Regression Test:
5. Create new regression test scripts to verify the static details of each of the four new Case Flags on the Flag Detail page.

Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	**66**				
Automated Test :	17	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	28	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	21
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235754] Convert new LDS Case Person Addresses into CalSAWS

- Resolved: 10/28/2021 02:05 PM

Team Responsible:	**Tech Arch**	Assignee:	**Chris Larson**	SPG Status:	**No**		
Fix Version/s:	**[21.07]**	Designer Contact:	**Michael A. Wright**	Change Type (SCR):	**Enhancement**		
Minor Version:	**21.10.31**	Expedite Changes:	**Production Deployment**	Estimate:	**55**		
Reporter:	**Michael A. Wright**	Regulation Reference:		Created:	**10/27/2021 11:30 AM**		
Status:	**In Production**	Impact Analysis:	**[Online Performance]**	Outreach Required:	**Yes**		
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[CFP/WBT]**	Funding Source:	**CalSAWS DD&I**		
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[Usability]**	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review:

Expedite Approval: Approved by Frederick Gains 10/27/2021

Current Design: LDS (Legacy Data Solution) was implemented in 2009 to allow the 35 ISAWS Counties access to the legacy data from the ISAWS system. The ISAWS project created a read-only version of the ISAWS System called LDS.

Request: Due to the decommissioning of the Legacy Data Solution (LDS) application, the case data from this system should be transformed and propagated into CalSAWS as archived shell case records, adhering to CalSAWS Data Retention Policy as mentioned in CIT 0179-20.

Recommendation: All LDS Wave County Person Address Conversion:

After all LDS waves have completed conversion, there will be one final DCR that will copy over PERS_ADDR information for all LDS converted cases. This script will require downtime for the application, which the LDS Conversion team received approval for on Sunday October 31, 2021.

1) Create a DCR to insert converted PERS_ADDR table data from LDS to CalSAWS

Outreach Description: Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A This functionality doesn't exist in CalSAWS

Operational Impact:

Estimate: **55**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	40	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	15	Tech ForgeRock :	0	Tech Ops :	0

[CA-235772] Update BenefitsCal e-Summaries to include Imaging specific information

- Resolved: 11/12/2021 11:59 AM

Team Responsible:	**Imaging**	Assignee:	**Christopher Vasquez**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Christopher Vasquez**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.12**	Expedite Changes:	**Production Deployment**	Estimate:	**33**
Reporter:	**Rhiannon Chin**	Regulation Reference:		Created:	**10/27/2021 02:08 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	**CSPM-40450**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Rhiannon Chin 11/9/2021
Expedite Approval:	Michele Peterson, 11/3/21
Current Design:	Currently, summaries generated by BenefitsCal and sent to Imaging cannot be indexed by OCR. All summaries go to the Exception queue, where they must be manually indexed.
Request:	Add a way for BenefitsCal summaries to be automatically indexed by OCR.
Recommendation:	Update the data sent with a BenefitsCal e-summary to include designated imaging information, allowing documents to be fully indexed upon ingestion into Hyland. Add imaging form names and form numbers specifically for the BenefitsCal summaries to the Image Doc Templ table.
Outreach Description:	
Migration Impact Description:	Updates will be done to documents received by Imaging after cutover. No migration impact.
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	33

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	15
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	10
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	8
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-236354] Disable FC NMD jobs PB00E906 and PB00E907

- Resolved: 11/05/2021 03:22 PM

Team Responsible:	**Batch Operations**	Assignee:	**Ronak Bhatt**	SPG Status:	**Approved**
Fix Version/s:	**[21.07]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.05**	Expedite Changes:	**Production Deployment**	Estimate:	**10**
Reporter:	**Sowmya Coppisetty**	Regulation Reference:	**COUNTY FISCAL LETTER NO. 20/21-99**	Created:	**11/05/2021 12:29 PM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Ignacio Lazaro**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Foster Care/Kin GAP/AAP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Michele Peterson on 11/5/2021

Current Design: The below batch jobs were enabled as part of 21.07 SCR CA-222369.
JB00E906D: This EDBC batch sweep job is triggered for the Foster Care program one day before the NMD turns 21 years of age to prorate the benefit for the current month
JB00E907D: This EDBC batch sweep job is triggered for the Foster Care program one day before the NMD turns 21 years of age to discontinue the program effective the following month
However, as per the COUNTY FISCAL LETTER NO. 20/21-99 the benefits need to continue to be issued under state funding through 12/31/2021

Request: Disable batch jobs PB00E906 and PB00E907

Recommendation: Update the batch scheduler to disable the below batch jobs -
Job Id - PB00E906
Frequency - Daily
Description - FCchildTurns21ProrateBenefit
This EDBC batch sweep job is triggered for the Foster Care program one day before the NMD turns 21 years of age to prorate the benefit for the current month
Update the batch scheduler to disable the below batch jobs -
Job Id - PB00E907
Frequency - Daily
Description - FCchildTurns21Discontinue
This EDBC batch sweep job is triggered for the Foster Care program one day before the NMD turns 21 years of age to discontinue the program effective the following month

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Not Applicable. Batch jobs PB00E906 and PB00E907 will be disabled.

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0

DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	5
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234013] IVR PIN Reset Add Last Changed Date

Team Responsible:	**Online**	Assignee:	**Joseph Faulkner**	SPG Status:	**Pending**
Fix Version/s:	**[21.11]**	Designer Contact:	**Farhat Ulain**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.12.09**	Expedite Changes:	**No**	Estimate:	**104**
Reporter:	**Darcy Alexander**	Regulation Reference:		Created:	**09/28/2021 03:19 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Online Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Darcy Alexander approved SCR 11-8-2021

Current Design: In the CalSAWS system, IVR PIN field is displayed in the Contact Detail Page. Contact Detail page doesn't display the date and time when the IVR PIN is updated.

Request: Add the date and time field in Contact Detail page for the user to know when the IVR PIN is updated.

Recommendation: 1. Update Contact Detail page to add the date and time field for the user to know when the IVR PIN is updated.

Outreach Description:

Migration Impact Description: None

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	66	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234187] Migrate Batch Job PI00M302

Team Responsible:	**Contact Center**	Assignee:	**Jared Kuester**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.11.30**	Expedite Changes:	**Production Deployment**	Estimate:	**182**
Reporter:	**Jared Kuester**	Regulation Reference:		Created:	**09/30/2021 09:59 AM**
Status:	**In Development**	Impact Analysis:	**[Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Darcy J. Alexander approves this SCR 11-3-2021

Expedite Approval: Approved by Jo Anne Osborn on 11/04/2021

Current Design: IVR Inbound Statistics Reader (PI00M302) and IVR FTP (PI00M362) is not in CalSAWS.

Request: Migrate Batch Job PI00M302 and PI00M362 from C-IV to CalSAWS.

Recommendation:
   1. Create BPCR to migrate batch job properties for PI00M302 and PI00M362 from C-IV into CalSAWS.
   2. Create BSCR to schedule PI00M302 and PI00M362 in the CalSAWS Scheduler.
   3. Create RPT_IVR_INBND_STATS table to store IVR records in CalSAWS.
   4. Update IVR Inbound Outbound Report to retrieve data from RPT_IVR_INBND_STATS table. Perform Regression test on IVR Inbound Report.
   5. Migrate C-IV's historic data from RPT_IVR_INBND_STATS table into CalSAWS.

Outreach Description:

Migration Impact Description: The IVR Inbound Reader receives and stores IVR inbound call statistics that is displayed on the IVR Inbound Outbound Report.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **182**

Automated Test :	0	Batch/Interfaces :	86	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	16	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	40	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	30	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	10	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235689] Update missing ICT Inbound Doc Type

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Erika Kusnadi**	Change Type (SCR):	**Data Change**
Minor Version:	**21.12.08**	Expedite Changes:	**Production Deployment**	Estimate:	**51**
Reporter:	**Erika Kusnadi**	Regulation Reference:		Created:	**10/26/2021 12:03 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Imaging]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Rhiannon Chin on 11/2/2021
Expedite Approval:	Approved by Jo Anne Osborn on 10/29/2021
Current Design:	Currently, there are missing ICT Inbound Document Types in the CalSAWS database. This is causing incoming images from CalWIN counties that are associated to those missing ICT Inbound Doc Types to not be processed, which causes the images to be unavailable to the county workers.
Request:	Update the DOC_TEMPL table and the DOC_TEMPL_IMG table with those missing ICT Inbound Document Types, so that images coming in through an ICT are able to be processed.
Recommendation:	1. Update the DOC_TEMPL table to add missing ICT information as referenced in "CA-235689 Update missing ICT Inbound Doc Type.xlsx" (tab DOC_TEMPL) 2. Update the DOC_TEMPL_IMG table to add missing ICT information as referenced in "CA-235689 Update missing ICT Inbound Doc Type.xlsx" (tab DOC_TEMPL_IMG) Note: This is a backend change only to the CalSAWS DB.
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	None available.
Operational Impact:	
Estimate:	51

Automated Test :	0	Batch/Interfaces :	28	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	5
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	13
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-214914] DDID 2249, 2247 FDS: Task Mgt - Task Watchers

Team Responsible:	**Online**	Assignee:	**Alex Rodriguez [X]**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Mayuri Srinivas**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**314**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/01/2020 05:20 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Sarah Cox**	Consortium Review Approval Date:	**11/03/2021**		

Non-Committee Review:

Expedite Approval: Michele Peterson

Current Design: The CalSAWS System includes a set of Task pages that function within a dedicated pop-up window that can be navigated independently of the main CalSAWS window. The Task Pop-Up pages allow a user to search, view and work Tasks. The Task Detail page includes a panel to display the history of changes to specific Task attributes.

Request: Update the Task Pop-Up Task Detail page to allow a user to watch a Task. Introduce a new page within the Task Pop-Up that will consolidate a listing of the Task History transactions for the Tasks that the logged in user is watching. A user may watch or stop watching a Task at any time.

Recommendation:
 1. Update the Task Pop-Up Task Detail page to allow a user to watch or stop watching a Task. The page will include an attribute to display information about staff currently watching the Task.
 2. Add a new tab to the Task Pop-Up window which will consolidate a view of Task History transactions for all Tasks that the logged in user is currently watching.

Outreach Description:

Migration Impact Description: The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact Analysis:

Alternative Procedure Description: N/A.

Operational Impact:

Estimate: 314

Automated Test :	0	Batch/Interfaces :	50	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	184	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-215668] DDID 2317/2377 FDS: GA GR Deregistration batch jobs

Team Responsible:	**Eligibility**	Assignee:	**Marqui Simmons**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Marqui Simmons**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1117**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/17/2020 11:22 AM**
Status:	**In Development**	Impact Analysis:	**[Business Process, Customer Impact]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:		Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee: Consortium Review Approval Date:	**10/13/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 09/30/21

Current Design: CalSAWS does not have a batch job to deregister GA/GR Employment Services programs for GA/GR Automated EDBC/CC Solution cases.

Request: A new batch will be developed to deregister GA/GR Employment Services programs.

Recommendation:
   1. Create a new GA/GR Employment Services deregistration batch.
        a. Deregisters GA/GR Employment Services program
        b. Auto Closes associated customer activities
   2. Create a new reference column for CT15 (County Code) to store the number of months to delay deregistering/ auto closing activities.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Case workers are able to manually close/deregister GR Employment Services programs in CalSAWS if the case's GR program is discontinued.

Operational Impact:

Estimate: **1117**

Automated Test :	0	Batch/Interfaces :	694	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	146	Eligibility :	0
Fiscal :	0	Forms Test :	175	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-215671] DDID 2319 FDS: GA GR - Group 3 Forms

Team Responsible:	**Eligibility**	Assignee:	**Stephanie Hugo**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Stephanie Hugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1404**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/17/2020 11:22 AM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:	**10/13/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen Rapponotti - 9/22/2021

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add additional Non-EDBC correspondence triggers through either online or batch.

Recommendation:
1. Add Online Form Trigger for the Self-Employment Sworn Statement Form
2. Add Online Form Trigger for the Housing Statement/Verification Form
3. Add Online Form Trigger for the Apply for DIB/SSA Form
4. Add Online Form Trigger for the Assignment of Interest Form
5. Add Online Form Trigger for the Repayment Agreement Form
6. Add Online Notice Trigger for the Approval for Cash Stagger Request Notice
7. Add Online Form Trigger for the Approval of Benefit Replacement - EBT Notice
8. Add Online Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement
9. Add Batch Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement
10. Batch Job for the Expunged 365 Days - Cash Form
11. Add Online Notice Triggers for the Overpayment Adjustment Notice
12. Add Online Notice Trigger for the GA Demand Repayment of Overpayment Notice
13. Add Online Notice Triggers for the Overpayment Start Notices
14. Add Online Notice Trigger for the GA Overpayment Due to Lack of 10-day Notice
15. Add Online Notice Trigger for the General Relief - Supplement Notice
16. Update CalSAWS forms to trigger for the GA/GR Automated EDBC/CC Counties Program

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **1404**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	874
DBA :	0	Design :	183	Eligibility :	0

Fiscal :	0	Forms Test :	220	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-215678] DDID 2375 FDS: GA GR Splitting grant into Multiple Warrants

Team Responsible:	**Eligibility**	Assignee:	**Rabia Mukhi**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Deron Schab**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**2230**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**04/17/2020 11:22 AM**
Status:	**In Development**	Impact Analysis:	**[Batch Performance]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee: Consortium Review Approval Date:	**11/03/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved - Karen Rapponotti 10/13/21

Current Design: In CalSAWS, the General Assistance/General Relief (GA/GR) program benefits are paid to either the program primary payee, or to vendors specified using the Money Management functionality. These benefits are created and issued either during the Monthly Main Payroll, or as a Supplemental Benefit. Payee benefits that are created during the nightly batch process are typically also issued to the payee during the same batch process.

Request: Create new functionality that would allow:
a) Splitting an EDBC Authorized Amount to be split into multiple issuances, where the Payee can be any Program Person.
b) Allow any of these split issuances to be created in Hold status, that would prevent the issuances from automatically being issued to the payee until the Fiscal Worker manually releases the issuance to the payee.

Recommendation:
1. Create a Split/Hold Participant Benefit List page that allows the worker to view and add a Split/Hold Participant Benefit record by specific date intervals.
2. Create a Split/Hold Participant Benefit Detail page that allows the worker to view and edit a Split/Hold Participant Benefit record.
3. Update EDBC functionality to calculate Benefit Split amounts when a Split/Hold Participant Benefit record exists for the program and benefit month. Additionally, update the EDBC Detail page to display a Split/Hold Participant Benefit when a Benefit has been calculated. This section will contain the benefit split information, along with the flag indicating whether the issuance will be created in Hold status.
4. Update the Issuance Batch logic to create multiple issuances from a single EDBC authorization record that is associated with a benefit split. Additionally, update the Issuance Batch logic to create issuances in Hold status based upon information in the Benefit Split record.
5. Update the Rush Issuance logic to create multiple issuances from a single EDBC authorization record that is associated with a benefit split. Additionally, update the Issuance Batch logic to create issuances in Hold status based upon information in the Benefit Split record.
6. Update the Issuance Detail page to allow a Fiscal Worker with the appropriate privileges to change the status from Hold to Ready for Issuance, Ready for Manual Issuance, or voided.

Outreach Description:	N/A
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**2230**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	290	Eligibility :	0
Fiscal :	1388	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	349
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233487] DDID 2319 FDS - GA GR - Group 4 Forms

Team Responsible:	**Eligibility**	Assignee:	**Stephanie Hugo**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Stephanie Hugo**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**702**
Reporter:	**Girish Chakkingal**	Regulation Reference:		Created:	**09/16/2021 09:37 AM**
Status:	**In Development**	Impact Analysis:	**[Central Print]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved - Jo Anne Osborn 10/18/21

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

Request: A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add additional Non-EDBC correspondence triggers through either online or batch.

Recommendation:
1. Add Online Notice Trigger for the GA Overpayment Notice
2. Add Online and Batch Triggers for the EBT Card and PIN Responsibility Statement
3. Add online trigger for the EBT Request for DAC/AR form
4. Add online trigger for the Job Club Activity Appointment Letter
5. Technical Change: Updates to the Issuance Detail page

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **702**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	437
DBA :	0	Design :	92	Eligibility :	0
Fiscal :	0	Forms Test :	110	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234488] Online Help: Update Forms Overview for CA-221837

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**7**
Reporter:	**Melita Dennis**	Regulation Reference:	**ACL 20-145**	Created:	**10/05/2021 10:03 AM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Online Help]**	Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	**ESAP**
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Charlene Baker on 10/27/2021

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: CA-221837 updates the Forms Overview in Online Help to add CF 34 to CalFresh ESAP Households

Request: Update the Forms Overview in Online Help

Recommendation: Update the following in Forms Overview:
1. add CF 34 CalFresh ESAP Households

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	7	Translation :	0		

[CA-234501] Online Help: Update Forms Overview for CA-216360

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**10**
Reporter:	**Melita Dennis**	Regulation Reference:		Created:	**10/05/2021 12:06 PM**
Status:	**In Assembly Test**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Alfonso (Tom) Villanueva**	Consortium Review Approval Date:	**10/18/2021**		

Non-Committee Review:	Approved by Tom Villanueva on 10/17/2021
Expedite Approval:	Approved by Karen Rapponotti on 10/27/2021
Current Design:	CA-216360 updates County Funded: Add General Assistance (Managed) Program NOAs and Forms Part 2 in Forms Overview
Request:	Update the Forms Overview in Online Help
Recommendation:	Update Forms Overview by adding the following forms: 1. CSF 106 GA/GR Free Format NOA 2. CSF 112 GA/GR Period Report Form 3. CSF 150 Issuance Method Change NOA 4. CSF 151 GA/GR Time Limit NOA 5. CSF 152 Supportive Services NOA 6. CSF 153 GA/GR Timing Out NOA 7. CSF 154 GA/GR Aid Code Change NOA 8. CSF 155 GA/GR Overpayment NOA
Outreach Description:	
Migration Impact Description:	N/A
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	10	Translation :	0		

[CA-235141] C90 County Test Users for County Test Activities

Team Responsible:	**System Test**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Christine Altavilla**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.01.31**	Expedite Changes:	**No**	Estimate:	**68**
Reporter:	**Christine Altavilla**	Regulation Reference:		Created:	**10/14/2021 12:25 PM**
Status:	**Pending Approval**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Cristina Contreras**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Independent Test**	Migration Impact:		Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval provided by Jo Anne 11/10

Expedite Approval:

Current Design: Currently, LA County is the only county involved in County Validation and they leverage their existing production log ins.

Request: Create 36 generic C90 County Test accounts to allow county testers from all regions to log-in to the identified County Test environments (masked data only). These accounts would be leveraged with each baseline release during the County Test phase.

Recommendation: Create 36 generic C90 test accounts
Retain the accounts with each baseline refresh

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **68**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	8	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	4	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235285] Allow EDBC to be Accepted when processing Aid Paid Pending cases

Team Responsible:	**Eligibility**	Assignee:	**Manjoban Hundal**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Thomas Lazio**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**348**
Reporter:	**Ritu Chinya**	Regulation Reference:		Created:	**10/18/2021 12:55 PM**
Status:	**Development Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Sarah Cox
Expedite Approval:	Michele Peterson, 11/3/21
Current Design:	Currently in CalSAWS per CA-210926, the following EDBC validation message prevents the user from Accepting the benefit month EDBC after the current customer reporting packet due date where the status of the customer reporting packet is not 'Reviewed- Ready to Run EDBC', 'Completed – EDBC Accepted' or 'Not Applicable':

Cancel- [Packet Name] due [Packet due month] must be marked Reviewed - Ready to Run EDBC |
| **Request:** | Prevent the EDBC validation message "Cancel- [Packet Name] due [Packet due month] must be marked Reviewed - Ready to Run EDBC" from displaying and allow the user to 'Accept' the benefit month EDBC when the manual or regular EDBC is overridden using the "Aid Paid Pending" override reason. |
| **Recommendation:** | 1. When regular or manual EDBC is overridden for "Aid Paid Pending" override reason after the current customer reporting packet due date, do not require customer reporting packet status to be 'Reviewed- Ready to Run EDBC', 'Completed – EDBC Accepted' or 'Not Applicable' in order for the user to 'Accept' the EDBC.

Sample test cases:-
B08PY03   County 19
or
F200279   County 36 |
Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	Flip status of current customer reporting packet to 'Not Applicable'
Operational Impact:	
Estimate:	**348**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	202
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	116
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-235319] Online Help: Create JA CalFresh-CF 386 Notice of Missed Interview for CA-201756

Team Responsible:	**Training**	Assignee:	**Melita Dennis**	SPG Status:	**Approved**	
Fix Version/s:	**[22.01]**	Designer Contact:	**Caroline Bui**	Change Type (SCR):	**Policy Re-Design**	
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**10**	
Reporter:	**Caroline Bui**	Regulation Reference:	**63-300.461 / CF 24 Policy Clarification / ACL 19-10**	Created:	**10/19/2021 07:57 AM**	
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**Yes**	
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review:	Approved by Jayna Longstreet on 10/28/2021
Expedite Approval:	Approved by Karen Rapponotti on 10/27/2021
Current Design:	There is no Job Aid in the System to explain what appointment types will generate the CF 386 NOMI.
Request:	Create a Job aid titled "JA CalFresh-CF 386 Notice of Missed Interview" for CalSAWS that details the Appointment Type requirements associated with CF 386 NOMI generation.
Recommendation:	Create a Job aid titled "JA CalFresh-CF 386 Notice of Missed Interview" for CalSAWS that details the Appointment Type requirements associated with CF 386 NOMI generation.
Outreach Description:	New Job Aid
Migration Impact Description:	JA will be available to migrating counties.
Migration Impact Analysis:	
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	10	Translation :	0		

[CA-236273] Online Help: Update Online Help page for CA-214037

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**No**	
Fix Version/s:	**[22.01]**	Designer Contact:	**Cristina Garcia**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**No**	Estimate:	**7**	
Reporter:	**Cristina Garcia**	Regulation Reference:		Created:	**11/04/2021 12:43 PM**	
Status:	**Pending Approval**	Impact Analysis:	**[Training]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Rhiannon Chin**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**	
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:	**Joyce Oshiro**	Consortium Review Approval Date:	**11/09/2021**			

Non-Committee Review:

Expedite Approval: Approved by Joyce Oshiro on 11/9/2021

Current Design: CA-214037 updated the Distributed Documents Search page.

Request: Update the Online Help page for the Distributed Documents Search page for SCR CA-214037 which changed the Details hyperlink to a button and added the Images button.

Recommendation: Update the following in Online Help:
Distributed Documents Search page

Outreach Description:

Migration Impact Description:

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	7	Translation :	0		

[CA-219076] Verify Current Income Service

Team Responsible:	**CalHEERS**	Assignee:	**Dylan Patel**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Renee Gustafson**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**625**
Reporter:	**Maureen Votta**	Regulation Reference:		Created:	**08/25/2020 07:42 AM**
Status:	**Development Complete**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:		Funding Source:	**Premise**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:	**10/08/2021**	Other Agency Cross Reference:	**CH-164426, CA-236810 Update Job Aid**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 09/20/2021.

Current Design: CalHEERS currently utilizes Internal Revenue Service (IRS), Employment Development Department (EDD), Franchise Tax Board (FTB) and Social Security Administration (SSA) for electronic verification of attested income for the MAGI Medi-Cal, CCHIP and other Covered California programs.

Equifax offers two income verification solutions; 'The Work Number', which is an online income verification service that requires contracting with Equifax for a price, and a free service available through the Federal Data Services Hub (FDSH). Centers for Medicare & Medicaid Services (CMS) authorized MAGI Medi-Cal and CCHIP programs to receive employment and income data directly through free service provided by Equifax via the FDSH. CalHEERS refers to this service as 'Verify Current Income'.

VCI is a near real-time service that provides current income and employment information, but CalHEERS does not currently utilize this service for electronic verification of attested income, and it does not exist in eHIT. Since VCI information is not in eHIT, CalHEERS does not send it to CalSAWS and CalSAWS cannot display it.

Request: With CalHEERS CH-164426, CalHEERS will now call the VCI service for income and employer information. CalHEERS will integrate the VCI Response information with the reasonable compatibility determination of Income e-verification. CalHEERS will update eHIT to now include the VCI Response information in a DER.
1. Update CalSAWS to display the VCI Response Information as provided by CalHEERS in a DER via eHIT.
2. Testing only: Update the MAGI Emulator to return the new VCI Response information elements in a DER.

Recommendation:
1. Add a new subsection named, "Verify Current Income Response" in the Income section on the MAGI Person Detail page to display the VCI Response information received in a DER.
2. Create a new page named, "Verify Current Income Response Person Detail" to display the VCI Response person detailed information for a specific employer received in a DER.
3. Add a new button in the CalHEERS Verification section of the Income List page to access the latest VCI response for the individual.
4. Update eHIT to receive and save new VCI elements in the DER transaction. Add eight new eHIT Verification Sources related to VCI. Also add new eHIT code tables for VCI Response information; VCI Employee Status, VCI Pay Frequency and VCI Pay Period Frequency.
5. Update the MAGI Emulator to return VCI Response information in a DER. The MAGI Emulator is used for testing purposes only to emulate the results returned from CalHEERS on a MAGI Determination. This update to the MAGI emulator allows a tester to open and test the Verify Current Income Response Person Detail page, to test the Verify Current Income (VCI) Response section on the MAGI Person Detail page and to view/click the 'View VCI' button on the Income List page in a test environment that is not directly connected to CalHEERS.

See Design Document for detailed design.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Users would need to go into the CalHEERS System to see the Verify Current Income service response information.

Operational Impact:

Estimate: **625**

Automated Test :	36	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	330	CalHEERS Test :	133	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	31	Reports :	0	Reports Test :	0
Security :	7	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-221711] Case Linkage between CalHEERS and SAWS

Team Responsible:	**CalHEERS**	Assignee:	**Maksim Volf**	SPG Status:	**Approved**	
Fix Version/s:	**[22.02]**	Designer Contact:	**Cynthia Ridley**	Change Type (SCR):	**Enhancement**	
Minor Version:		Expedite Changes:	**Production Deployment**	Estimate:	**3307**	
Reporter:	**Renee Gustafson**	Regulation Reference:		Created:	**11/10/2020 12:06 PM**	
Status:	**Development Complete**	Impact Analysis:	**[Business Process]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[Job Aid]**	Funding Source:	**Premise**	
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	**CalHEERS**	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	**CH-171387**	
Consortium Review Approval:		Consortium Review Approval Date:	**10/18/2021**			

Non-Committee Review:

Expedite Approval: By K. Rapponotti on 07/20/2021

Current Design:

When a CalSAWS user wants to review MAGI case, application, or person information known only to CalHEERS, the user must utilize the CalHEERS Web Portal search functionality because there is currently no way to search CalHEERS directly from CalSAWS.

CalSAWS and CalHEERS communicate case linkage between a CalSAWS case and a MAGI case via eHIT (Electronic Health Information Transfer) transactions. CalSAWS sends an Eligibility Determination Request (EDR) or Disposition to CalHEERS, and CalHEERS locks the linkage between the two systems' cases. When a Medi-Cal program is denied or discontinued, CalSAWS communicates that information through a Disposition transaction to CalHEERS. CalHEERS processes the Disposition and enables the County of Responsibility (COR) on the MAGI case in CalHEERS. However, CalHEERS will save the CalSAWS-MAGI Case linkage in history for a reapplication. CalHEERS allows reapplications from CalSAWS cases already established in history. When an individual reapplies on a closed MAGI case from a county not in the case history, CalHEERS requires the user to reapply from the CalHEERS Web Portal and send a DER-U to the new county. The user can establish the linkage to the CalSAWS case in the new county.

Likewise, CalSAWS also locks the linkage between the cases in the two systems per current requirements in eHIT. Once the CalSAWS-MAGI case linkage is established in a CalSAWS county, CalSAWS does not allow the user to link the MAGI case to any other CalSAWS case in the same county.

When CalHEERS is unable to process the Disposition transaction on a discontinued or denied MAGI case, the COR between the CalSAWS and MAGI case remains locked in CalHEERS. If the individual reapplies on that MAGI case on the CalHEERS web portal and moved to a new county, CalHEERS sends the Unsolicited Determination of Eligibility Response (DER-U) to the old county. In this instance, the user must follow an established COR enablement process outside of the systems through a submission of a CalHEERS help desk ticket. The user then submits a Report a Change (RAC), and the DER-U is sent to the correct County.

CalSAWS allows a user to specify CalSAWS-CalHEERS person association information before sending an EDR, when needed, but CalHEERS will only accept the CalSAWS-CalHEERS person associations they already have established for the CalSAWS-CalHEERS linked case.

When an individual applies for health insurance through the CalHEERS Web Portal, the individual can choose the county in which they reside. CalHEERS assigns the MAGI case's County of Responsibility (COR) based on the residence county for the primary applicant. CalHEERS will send a DER-U to the assigned COR. If the CalSAWS user determines the COR is not correct, the user is required to process the DER-U as a courtesy application, then complete the Inter County Transfer (ICT) process to send the case to the correct County of Responsibility because eHIT does not currently support a way to change the COR on the new application

Request:

With CalHEERS Change Request 171387, CalHEERS will add a new CalHEERS-SAWS Search Interface to allow CalSAWS to search MAGI case, application and person information known to CalHEERS and they will send back the information to CalSAWS.

CalHEERS will now allow CalSAWS to update the CalSAWS-MAGI case linkage with 'Case Linkage Override' functionality in an EDR. CalHEERS will now have functionality in eHIT to accept updated CalSAWS-CalHEERS person associations in an EDR. Lastly, CalHEERS will add functionality for CalSAWS to cancel a DER-U and change the COR if received by the incorrect county; CalHEERS will update the COR for the MAGI case and then trigger a DER-U to the correct county.

1. Create a real-time CalHEERS-SAWS Search Interface to send a search request to CalHEERS and receive a response with MAGI case, application, and person information known in CalHEERS.
2. Add new MAGI search pages to CalSAWS for users to search and view MAGI case, application, and person-level information known to CalHEERS.
3. Add new MAGI case linkage update functionality that allows users to update case linkage between a CalSAWS and MAGI case directly from CalSAWS.
4. Add functionality to allow a user to cancel a DER-U and inform CalHEERS of the correct County of Responsibility.
5. Update the eHIT interface to send case linkage update information and person association updates in an EDR and to send a CancelDER transaction with 'Update COR' reason and the new county.

Recommendation:

1. Create a new real-time CalHEERS-SAWS Search Interface that sends a search request to CalHEERS and receives a search response from CalHEERS with MAGI case, application and person information known to CalHEERS.
2. Create a new 'MAGI Case Search' page to allow a user to search and view MAGI case, application, and person-level information known to CalHEERS.
3. Create a new MAGI Search Response Case Detail page to display MAGI case-level and summary person-level information provided in the search response from the CalHEERS-SAWS Search transaction.
4. Create a new 'MAGI Search Response Person Detail' page for a user to view person-level information provided in the search response from the CalHEERS-SAWS Search transaction.
5. Create new MAGI-SAWS Case Linkage Update functionality to allow CEW to perform a Case Linkage Update between a CalSAWS and CalHEERS case.
6. Update the 'MAGI Determination List' page to display the 'Request Case Linkage Update' field along with the selected new MAGI Case number. The Request Case Linkage Update will remain on the MAGI Determination List page until the user sends an EDR, cancels the Request Case Linkage Update, navigates away and performs a new MAGI Case Search, the user's session times out, or the user logs off the system.
7. Update the 'MAGI Request Detail' page to display the 'Request Case Linkage Update' and show 'Confirm Associations' button when the user is requesting a case linkage update.
8. Update the 'Person Association List' page to allow a user to update the CalHEERS Person number associated to the CalSAWS person only on the first EDR of an EDR companion set. Also, update the page to display a 'Confirm' button when the user is going through the process to update the case linkage.
9. Update the 'MAGI Referral Detail' page to allow a user to cancel a MAGI Referral or Determination Change when it belongs to a different county.
10. Create a new real-time CalHEERS-SAWS Search Interface using REST/JSON technology as a synchronous transaction between CalSAWS and CalHEERS.
11. Update eHIT mappings for Case Linkage Updates, Person Association updates, and to add a new Cancel DER reason to update the COR.
12. Create a MAGI Search Emulator. The MAGI Search Emulator is used for testing purposes only to emulate a Search Response transaction returned from CalHEERS. The MAGI Search Emulator is used in a test/training environment that is not directly connected to a CalHEERS integration test environment.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Access CalHEERS Web Portal to view CalHEERS Case Information.

Operational Impact:

Estimate:

3307

Automated Test :	168	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	1525	CalHEERS Test :	710	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	96
Release Communication Support :	163	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	192	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-202818] ACL 18-34 AB 557 Add "Domestic Violence" as Good Cause reason for Immunizations

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**114**
Reporter:	**Binh Tran**	Regulation Reference:	**ACL 18-34**	Created:	**05/25/2018 04:09 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Sarah Cox**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**11/01/2021**	Other Agency Cross Reference:	**C-IV 100876 - Rejected**
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: The Immunization Status Detail page allows the user to track and verify a child under 6 years of age's immunization status, a reason for the status, along with the begin and end dates of the status.

For a Status of 'Exempt', the user is required to provide a Status Reason indicating either 'Medical' or 'Religious personal beliefs.'

Request: Update the Status Reason dropdown on the Immunization Status Detail page to include 'Domestic Violence' as an option, per ACL 18-34 and AB 557.

Recommendation: 1. Add 'Domestic Violence' in the Status Reason dropdown on the Immunization Status Detail page.
2. Alphabetize the options in the Status Reason dropdown list.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **114**

Automated Test :	12	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	25
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	48	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	19
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-230031] Update Root Question Numbering and Non-Compliance Root Questions List

Team Responsible:	**Online**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**24**
Reporter:	**Connor ODonnell**	Regulation Reference:		Created:	**06/15/2021 02:41 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee: Consortium Review Approval Date:	**11/05/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval:

Current Design: The numbering of the Root Questions on the Non-Financial Root Questions List and Financial Root Questions List pages is mislabeled and does not include a question #40. The Non-Financial Root Questions are numbered from #1 to #39 and the Financial Root Questions are numbered from #41 to #67.

Request: Update the numbering on the Non-Financial Root Questions List and Financial Root Questions List pages so that the questions are all listed and numbered correctly.

Remove the following question, "Have you or any member of your household been convicted of felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a doctor's prescription is required) after August 22, 1996?" from the Eligibility Non-Compliance List page, as it was previously removed from the Non-Financial Roots Questions List.

Recommendation:

1. Re-number the Financial Root Questions to begin at #40 instead of at #41 so that the Financial Root Questions List will range from #40 to #66.

2. Remove the following question, "Have you or any member of your household been convicted of felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a doctor's prescription is required) after August 22, 1996?" from the Root Questions List on the Eligibility Non-Compliance List page.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **24**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	14	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-231510] Add Generation to Child Care NOAs: NA 834 and NA 835

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Maria Jensen**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**244**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**07/27/2021 04:48 PM**
Status:	**Design in Progress**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**09/23/2021**	Other Agency Cross Reference:	
Consortium Review Approval:	**Gingko Luna**	Consortium Review Approval Date:	**08/24/2021**		

Non-Committee Review:

Expedite Approval:

Current Design: DDID 1967 (CA-211776 and CA-211751) added the NA 834 and NA 835 to CalSAWS in Template Repository as part of the 20.07 and 20.09 releases.
CA-211332 updated these forms to the latest State version.

Request: Add Generation and pre-population to both the NA 834 and NA 835.

Recommendation:
1. Add two new buttons to the Child Care Program Detail page that will generate either the NA 834 or the NA 835 form.
2. Add generation for the NA 834 form when the Child Care program status is updated to Denied and the new button is pressed (this will match the previously existing C-IV functionality).
3. Add generation for the NA 835 form when the Child Care program status is updated to Discontinued and the new button is pressed (this will match the previously existing C-IV functionality).
4. Add pre-population to both the NA 834 and NA 835 forms.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: Generate forms from Template Repository

Operational Impact:

Estimate: **244**

Automated Test :	14	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	65
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	80	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	65
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-205757] MEDS: Add new MEDS alerts 1523, 9577 and update Alert Type fields of existing alert 9504

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**	
Fix Version/s:	**[22.07]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**New Policy**	
Minor Version:		Expedite Changes:	**No**	Estimate:	**90**	
Reporter:	**Tina Tran**	Regulation Reference:	**MEDS NETWORK CHANGE CYCLE 437,MEDS Network Change Cycle 471**	Created:	**11/27/2018 04:41 PM**	
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**	
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:		Funding Source:	**LRS M&E**	
Project Phase (SCR):	**Design**	Migration Impact:	**No**	Funding Source ID:		
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:		
Consortium Review Approval:		Consortium Review Approval Date:				

Non-Committee Review: Carlos Zepeda 10/27/2021

Expedite Approval:

Current Design: CalSAWS currently includes MEDS Alert 9504 but does not include Alerts 1523 and 9577 on the MEDS Alert Search page and the MEDS Alert Admin page.

Under MEDS Network Change Cycle 437 Installed (M4470 Enhancement):
• Alert 1523 is created
Under MEDS Network Change Cycle 471 Installed (M5010 Enhancement):
• Alert 9577 is created
• Type fields for existing alert 9504 is changed

Request: To align with MEDS Network Change Cycle letters update:
• Add new MEDS alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page
• Update 'Alert Type' and 'Alert Action Type' of existing alert 9504 from "ALERT" to "PRI-ALT"

Recommendation: 1. Adding MEDS alert 1523 in CalSAWS:
Internal # 0826
Alert Message: ALIEN-NO BELONGS TO ANOTHER MEDS-ID
Alert Type & Alert Action Type: ALERT
Action: Correct and Reenter

2. Adding MEDS alert 9577 in CalSAWS:
Internal # 0994
Alert Message: ELIGIBILITY REDETERMINATION OVERDUE
Alert Type & Alert Action Type: PRI-ALT
This alert is generated when the populated Redetermination Completed (RV-COMP) date is greater than 12 months. This alert is a reminder to counties and State Medi-Cal Eligibility workers that an eligibility Redetermination is overdue.
ACTION: Complete the Redetermination process.

3. Modify 'Alert Type' and 'Alert Action Type' of existing alert 9504 to indicate as "PRI-ALT"

Outreach Description:

Migration Impact Description: Adding New meds alerts 1523 and 9577 to MEDS Alert Search page and MEDS Alert Admin page   and updating an existing MEDS alert 9504

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 90

Automated Test :	0	Batch/Interfaces :	46	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	44
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-206080] ACL 18-141 CF REVISED SUPPLEMENTAL FORM FOR EXCESS MEDICAL DEDUCTIONS (CF 31)

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.09]**	Designer Contact:	**Phong Xiong**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**250**
Reporter:	**Benjamin Fimbres**	Regulation Reference:	**ACL 18-141, ACL 19-89, ACIN I-45-11**	Created:	**12/18/2018 08:12 AM**
Status:	**Pending Approval**	Impact Analysis:	**[Central Print, Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee: Consortium Review Approval Date:	**09/23/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval:

Current Design: CF 31 is available in the system

Request: Make correct CF 31 available in the system with SSI cashout updates.

Recommendation: Update the CF 31 to match the new version provided by CDSS

CDSS published an update version of this form 6/2019. A copy is attached to this SCR.

Outreach Description:

Migration Impact Description: Counties will inherit upon migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: Generate the CF 31 on the state website when needed.

Operational Impact:

Estimate: 250

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	134
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	77
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	19.0		

[CA-216395] Enable posting of GA Forms to BenefitsCal

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.09]**	Designer Contact:	**Jasmine Chen**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**42**
Reporter:	**Stephanie Hugo**	Regulation Reference:	**MPP Div 19, Div 20, and Div 22**	Created:	**05/14/2020 05:09 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence, Self Service Portal]**	Approved by Committee:	**11/08/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:
Per CA-201377 implementation, a list of General Assistance (GA) forms were migrated from C-IV and became available in the CalSAWS:

CSF 106 – GA Free Format Notice of Action
CSF 107 – GA Approval
CSF 108 – GA Denial
CSF 109 – GA Discontinuance
CSF 110 – GA Benefit Change
CSF 111 – GA Supplement
CSF 112 – GA Periodic Report
CSF 113 – GA Reimbursement Agreement
SAR 90 – Reminder Letter

However, these forms were not published to the CalSAWS' self-service portal (SSP), BenefitsCal.

Request:
Enable posting of these forms to BenefitsCal.

Recommendation:
Update these forms to be posted onto BenefitsCal.

Please see design documentation for more details.

Outreach Description:

Migration Impact Description:
This SCR will post these forms to BenefitsCal.

Migration Impact Analysis:

Alternative Procedure Description:
N/A

Operational Impact:

Estimate: **42**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	25
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-233389] Update the NA 274G & NA 274H to no longer be able to Print Centrally

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.09]**	Designer Contact:	**Maria Jensen**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**32**
Reporter:	**Tiffany Huckaby**	Regulation Reference:		Created:	**09/14/2021 02:05 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maria Arceo**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**10/26/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Forms NA 274G, NA 274H - Continuation Page - Overpayment Computations are available in English and Spanish for all Counties via the Template Repository in CalSAWS.
Currently forms NA 274G, NA 274H have all Print options available, including Print Centrally, and do not have a Mailing Address.

Request: The NA 274G, NA 274H are Continuation pages that cannot be sent to Central Print when generated individually without a Cover Sheet.
Update forms NA 274G, NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

Recommendation: 1.) Update form NA 274G - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.
2.) Update form NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: Avoid selecting 'Print Centrally' when form is generated alone.

Operational Impact:

Estimate: 32

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	19
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	13
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234149] Online Help: Update Forms Overview for CA-49396

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Approved**
Fix Version/s:	**[22.09]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**28**
Reporter:	**Melita Dennis**	Regulation Reference:	**ACL 15-96**	Created:	**09/29/2021 04:39 PM**
Status:	**In Development**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Michelle Ramos**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	**Elizabeth Palm - Trainer**	Consortium Review Approval Date:	**10/27/2021**		

Non-Committee Review: Approved by Elizabeth Palm on 10/27/2021

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: CA-49396 updates Forms Overview with ACL 15-96 Add and Update ARC NOAs & Forms

Request: Update the Forms Overview in Online Help

Recommendation:
Add the following in Forms Overview:
1. NA 1278 - ARC Approval NOA
2. NA 1279 - ARC Denial NOA
3. NA 1280 - ARC Discontinuance NOA
4. NA 1281 - ARC Change NOA

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: **28**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	28	Translation :	0		

[CA-236516] FDS Task Management: CalWIN UAT Support SCR

Team Responsible:	**Special Project**	Assignee:	**Unassigned**	SPG Status:	**No**
Fix Version/s:	**[22.09]**	Designer Contact:	**Roger Perez**	Change Type (SCR):	**Enhancement**
Minor Version:	**22.09.30**	Expedite Changes:	**No**	Estimate:	**800**
Reporter:	**Roger Perez**	Regulation Reference:		Created:	**11/09/2021 02:50 PM**
Status:	**Pending Approval**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Peggy Macias**	Training Impacted:	**[Job Aid]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Task Management]**	Approved by Committee: Consortium Review Approval Date:	**11/09/2021**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:	DD&I Approved Task Managment Support SCR for the CalWIN UAT
Expedite Approval:	
Current Design:	Approved CalWIN UAT Support DD&I hours for the Task Managment.
Request:	This SCR is to track the CalWIN UAT support activities for the Task Managment functionality.
Recommendation:	N/A - Support SCR Only
Outreach Description:	N/A
Migration Impact Description:	No migration impact as this is a support only SCR
Migration Impact Analysis:	Accounted for in SOR
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**800**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	300	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	500
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs

[CA-216587] [Analytics] Release I OBIEE Dashboards Re-Platform

- Resolved: 11/09/2021 01:05 PM

Team Responsible:	**Analytics**	Assignee:	**Stephen Hilliard**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Amanda Batt**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.27**	Expedite Changes:	**No**	Estimate:	**10000**
Reporter:	**Stephen Hilliard**	Regulation Reference:		Created:	**05/22/2020 08:57 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Lobby Management, Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approval from Laura Chavez <ChavezL> on 03/27/2020.
Expedite Approval:

Current Design: Statistical Report Dashboard is currently pulling the information from OBIEE.

Request: Statistical Report Dashboard will pull the information from Qlik.

Recommendation: It is recommended that the dashboard pull the information from Qlik.
This is the SCR for the Soft Launch only.

Outreach Description: These are the following OBIEE Dashboards that are in this Soft-Launch Release I for the Business Intelligence Area is "Statistical Summary Analysis":
1 - Active Caseload
    - All Active, Cases, Persons, and Expenditures
    - Cash Programs - Cases Active by Office
    - Cash Programs - Persons Active by Office
    - Supplemental Programs - Cases Active by Office
    - Supplemental Programs - Persons Active by Office
2 - Application Processing:
    -Application Processing Summary
    -CalFresh Application Processing by Office
    -CalWORKs Application Processing by Office
    -General Relied Application Processing by Office
    -Medi-Cal Application Processing by Office
    -Refugee Application Processing by Office
3 - Graphs
    - Persons Active
4 - Medi-Cal Renewal
    - E-Hit Summary
5 - Pending Applications
    -Pending Applications
6 - Performance Measures
    -DPSS Division / Office View
    -DPSS Performance Measures Dashboard
7 - Caseload Characteristics
    -DPSS Caseload Characteristics by Age and Gender
    -DPSS Caseload Characteristics by Assembly District
    -DPSS Caseload Characteristics by Citizenship, Ethnicity, and Language
    -DPSS Caseload Characteristics by City
    -DPSS Caseload Characteristics by Congressional District
    -DPSS Caseload Characteristics by District Office
    -DPSS Caseload Characteristics by Service Planning Area

-DPSS Caseload Characteristics by State Senate District
-DPSS Caseload Characteristics by Supervisorial District
-DPSS Caseload Characteristics by Zip Code

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **10000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:

1. Recommendation Change:
N/A

2. Estimate Change:
N/A

3. Release Change:
Before: 22.01
After: 21.07 (Soft Launch will be on 21.10.27)

4. Funding Source Change:
N/A

Content Revision Status-2: Pending CCB

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 21.10.27
After: 21.11.10 (moved due to extra time needed for Performance testing and allocation of resources for cutover)

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

[CA-230063] [Analytics] Release I Reports Re-Platform
- Resolved: 11/09/2021 05:58 PM

Team Responsible:	**Analytics**	Assignee:	**Sonu Kumar Singh**	SPG Status:	**No**
Fix Version/s:	**[21.07]**	Designer Contact:	**Milind Sawdadkar**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.27**	Expedite Changes:	**No**	Estimate:	**10000**
Reporter:	**Stephen Hilliard**	Regulation Reference:		Created:	**06/16/2021 09:30 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Chavez**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[Management Reports]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:
Expedite Approval:

Approval from Laura Chavez <ChavezL> on 03/27/2020.

Current Design:

The Following Reports Links Point to OBIEE when Generated:
1099 Monthly Control Report
AAP Duplicate Payment Check Report
AAP Extensions per AB12 Report
AB109 LRS Case Flag Detail Report
AB109 LRS Financial Summary Report
Active SSI-SSA Cases Foster Care Discontinued Report
Active SSI-SSA Cases With Trust Balance Report
AFDC - BHI Vendor Warrant Special Mailing Report
Assessment and Learning Disability Evaluation Provider Payments Report
Batch Calendar Report
Batch Calendars List Report
CalFresh over 399 with Earned Income Report
CalFresh Quality Assurance Report
CalHEERS Horizontal Integration Detail Report with MC
Cal-Learn Caseload Activity Report
Cal-Learn Caseload Characteristics Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
CalWORKs and CalFresh Redetermination or Recertification Appointment Report
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
CalWORKs/RCA Adults 16 Years and Over Report
CAPI Cases Receiving GR Benefits Report
Cash and CalFresh EBT Account Activity Report
Cash Benefit Recovery Activity Report
CCSAS Download Report- All Distributions
Child Care Requests
Child Support Cooperation Report
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Cumulative ELP Authorizations Report
DCFS MEDS Journal Detail Exception Report
DCFS Outstanding Overpayments Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DPSS End of Day Cash Receipt Report
DPSS Summary Cash Receipts Report

Duplicate Persons Report
E2LITE Audit Report
EBT Out of County State Transactions Report
EBT Replacements Report
eCAPS Cancellations Report
eCAPS JVASD Transactions Monthly Report
eCaps Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
E-HIT Exception Report Error Message Received from CalHEERS
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
E-HIT Exception Report No Response from CalHEERS
Excess Recoupment Monthly Activity Report
Excess Recoupment with Transactions Detail Report
Foster Care Intake Report
GAIN Provider Invoice Reconciliation Report
GR Individuals who are Greater than 64 Years and 10 Months Detail Report
HMIS Exception Report
JVW Month-End Details Report
JVW Monthly Details Report
Kin-GAP Intake Report
Kin-GAP Redetermination Report
Meals and Lodging Vendor Report
MEDS Critical ZZZ Alerts 3 Months Report
MTFC-ITFC Payment Report
National Voter Registration Act Report
Non-Relative Legal Guardian Unduplicated Child Count Report
Out of State Facility Report
Retroactive Aid Code Adjustment Detail Report
RS 50
SB75 Exception Report
Stage 1 Child Care Daily Interface Payment and Exception Report
TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
Vendor Payment Report
WTW and REP Caseload Activity Report
WTW Plan Report
WTW/REP 30 Day Delinquent Report

Request:	The following Reports links on the Landing Page should be updated to go to QLIK: 1099 Monthly Control Report AAP Duplicate Payment Check Report AAP Extensions per AB12 Report AB109 LRS Case Flag Detail Report AB109 LRS Financial Summary Report Active SSI-SSA Cases Foster Care Discontinued Report Active SSI-SSA Cases With Trust Balance Report AFDC - BHI Vendor Warrant Special Mailing Report Assessment and Learning Disability Evaluation Provider Payments Report Batch Calendar Report Batch Calendars List Report CalFresh over 399 with Earned Income Report CalFresh Quality Assurance Report CalHEERS Horizontal Integration Detail Report with MC Cal-Learn Caseload Activity Report Cal-Learn Caseload Characteristics Report Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report CalWORKs and CalFresh Redetermination or Recertification Appointment Report CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report CalWORKs/RCA Adults 16 Years and Over Report CAPI Cases Receiving GR Benefits Report Cash and CalFresh EBT Account Activity Report Cash Benefit Recovery Activity Report CCSAS Download Report- All Distributions Child Care Requests

Child Support Cooperation Report
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Cumulative ELP Authorizations Report
DCFS MEDS Journal Detail Exception Report
DCFS Outstanding Overpayments Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DPSS End of Day Cash Receipt Report
DPSS Summary Cash Receipts Report
Duplicate Persons Report
E2LITE Audit Report
EBT Out of County State Transactions Report
EBT Replacements Report
eCAPS Cancellations Report
eCAPS JVASD Transactions Monthly Report
eCaps Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
E-HIT Exception Report Error Message Received from CalHEERS
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
E-HIT Exception Report No Response from CalHEERS
Excess Recoupment Monthly Activity Report
Excess Recoupment with Transactions Detail Report
Foster Care Intake Report
GAIN Provider Invoice Reconciliation Report
GR Individuals who are Greater than 64 Years and 10 Months Detail Report
HMIS Exception Report
JVW Month-End Details Report
JVW Monthly Details Report
Kin-GAP Intake Report
Kin-GAP Redetermination Report
Meals and Lodging Vendor Report
MEDS Critical ZZZ Alerts 3 Months Report
MTFC-ITFC Payment Report
National Voter Registration Act Report
Non-Relative Legal Guardian Unduplicated Child Count Report
Out of State Facility Report
Retroactive Aid Code Adjustment Detail Report
RS 50
SB75 Exception Report
Stage 1 Child Care Daily Interface Payment and Exception Report
TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
Vendor Payment Report
WTW and REP Caseload Activity Report
WTW Plan Report
WTW/REP 30 Day Delinquent Report

Recommendation: The following Reports links on the Landing Page should be updated to go to QLIK:
1099 Monthly Control Report
AAP Duplicate Payment Check Report
AAP Extensions per AB12 Report
AB109 LRS Case Flag Detail Report
AB109 LRS Financial Summary Report
Active SSI-SSA Cases Foster Care Discontinued Report
Active SSI-SSA Cases With Trust Balance Report
AFDC - BHI Vendor Warrant Special Mailing Report
Assessment and Learning Disability Evaluation Provider Payments Report
Batch Calendar Report
Batch Calendars List Report

CalFresh over 399 with Earned Income Report
CalFresh Quality Assurance Report
CalHEERS Horizontal Integration Detail Report with MC
Cal-Learn Caseload Activity Report
Cal-Learn Caseload Characteristics Report
Cal-Learn Performance Measures, Supportive Services, Bonuses and Sanctions Report
CalWORKs and CalFresh Redetermination or Recertification Appointment Report
CalWORKs CalFresh and Medi-Cal Case Discontinuance Monthly Report
CalWORKs/RCA Adults 16 Years and Over Report
CAPI Cases Receiving GR Benefits Report
Cash and CalFresh EBT Account Activity Report
Cash Benefit Recovery Activity Report
CCSAS Download Report- All Distributions
Child Care Requests
Child Support Cooperation Report
Claim Grand Totals Detail Report
Claim Grand Totals Summary Report
Community Treatment Facility Report
Controls Unreceived Voucher Report
Cumulative ELP Authorizations Report
DCFS MEDS Journal Detail Exception Report
DCFS Outstanding Overpayments Report
DCFS Overpayment Distribution Monthly Report
DCFS Overpayment Identified Monthly Report
DCFS Skipped Issuance Report
DCFS Suspended Vendor Daily Report
DPSS End of Day Cash Receipt Report
DPSS Summary Cash Receipts Report
Duplicate Persons Report
E2LITE Audit Report
EBT Out of County State Transactions Report
EBT Replacements Report
eCAPS Cancellations Report
eCAPS JVASD Transactions Monthly Report
eCaps Trust Fund Cash Collection Activity Report
eCAPS Vendor Customer Modification Report
E-HIT Exception Report Error Message Received from CalHEERS
E-HIT Exception Report MAGI Ineligibles from CalHEERS Need Case Authorization
E-HIT Exception Report No Response from CalHEERS
Excess Recoupment Monthly Activity Report
Excess Recoupment with Transactions Detail Report
Foster Care Intake Report
GAIN Provider Invoice Reconciliation Report
GR Individuals who are Greater than 64 Years and 10 Months Detail Report
HMIS Exception Report
JVW Month-End Details Report
JVW Monthly Details Report
Kin-GAP Intake Report
Kin-GAP Redetermination Report
Meals and Lodging Vendor Report
MEDS Critical ZZZ Alerts 3 Months Report
MTFC-ITFC Payment Report
National Voter Registration Act Report
Non-Relative Legal Guardian Unduplicated Child Count Report
Out of State Facility Report
Retroactive Aid Code Adjustment Detail Report
RS 50
SB75 Exception Report
Stage 1 Child Care Daily Interface Payment and Exception Report
TEMP 2220 - Children Aged 5-17 in Families Receiving CalWORKs
Vendor Payment Report
WTW and REP Caseload Activity Report

WTW Plan Report
WTW/REP 30 Day Delinquent Report
DE 542 Report
Inventory Transfer Report
Issued Valuable Inventory Report
RDB Contract Fiscal Claiming Report
RDB Provider Referral Report
Release Note Report
Valuable Inventory Report

This is the SCR for the Soft Launch only:
• The links are only available to County validation testers, and are not available to all County users
• County validation testers will go to the Qlik Sense Hub (Newstand)

Outreach Description:	
Migration Impact Description:	
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**10000**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	10000	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:	Accepted
Content Revision Description-1:	1. Recommendation Change: N/A 2. Estimate Change: N/A 3. Release Change: Before: 22.01 After: 21.07 (Soft Launch will be on 21.10.27) 4. Funding Source Change: N/A
Content Revision Status-2:	Accepted
Content Revision Description-2:	1. Recommendation Change: Before: 75 reports to be replatformed After: 77 reports. Added 2 reports to be replatformed. • Staff Management Report • TTC Adjustment Report

	2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3:	Accepted
Content Revision Description-3:	1. Recommendation Change: Before: 77 reports to be replatformed After: 84 reports to be platformed. Added the reports below: DE 542 Report Inventory Transfer Report Issued Valuable Inventory Report RDB Contract Fiscal Claiming Report RDB Provider Referral Report Release Note Report Valuable Inventory Report 2. Estimate Change: N/A 3. Release Change: N/A 4. Funding Source Change: N/A
Content Revision Status-4:	Pending CCB
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: 21.10.27 After: 21.11.10 (moved due to extra time needed for Performance testing and allocation of resources for cutover) 4. Funding Source Change: Before: After:

[CA-232816] Update CustomCCP apis to integrate with ForgeRock

- Resolved: 10/27/2021 02:36 PM

Team Responsible:	**Contact Center**	Assignee:	**Pandya P. Amitkumar**	SPG Status:	**Pending**
Fix Version/s:	**[21.07]**	Designer Contact:	**Kevin Hooke**	Change Type (SCR):	**Enhancement**
Minor Version:	**21.10.28**	Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Kevin Hooke**	Regulation Reference:		Created:	**08/30/2021 11:47 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Darcy Alexander**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[IVR & Contact Center]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Darcy Alexander Approves SCR Design on 9-7-2021
Expedite Approval:	
Current Design:	The Custom CCP application's APIs are not integrated with ForgeRock
Request:	Update the Custom CCP application's APIs to integrate with ForgeRock

Recommendation:	1. Update the Custom CCP application API's to integrate with ForgeRock
	  a. Pass the user's SAML token as a header with each API call
	  b. Call ForgeRock API to refresh the logged in user's token on a timer to ensure it is valid when passed with each API call
	
	2. Update the Custom CCP application APIs (AWS API Gateway configuration) to add a new Custom Authorizer to call a ForgeRock API to check the user's token is for a valid logged on user

Outreach Description:	
Migration Impact Description:	This change takes place after Migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**50**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	40	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: N/A

After: N/A

2. Estimate Change:
Before: 50
IVR/CC ETC 1: 40
System Test Support ETC 1: 10
After: 74
IVR/CC ETC 1: 40
System Test Support ETC 1: 34

3. Release Change:
Before: N/A
After: N/A

4. Funding Source Change:
Before: N/A
After: N/A

Content Revision Status-2:

Content Revision Description-2:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

  1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

[CA-50542] Correction to the "Target" Drop Down List of the Assessment Goals Detail page

- Resolved: 11/10/2021 01:28 PM

Team Responsible:	**Online**	Assignee:	**Rashmi Holla**	SPG Status:	**Approved**
Fix Version/s:	**[21.11]**	Designer Contact:	**Andrea Rodriguez**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**290**
Reporter:	**Gingko Luna**	Regulation Reference:	**Los Angeles County Policy - Chapter 800 (related to MPP 42-711.55)**	Created:	**01/19/2018 11:46 AM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Gingko Luna**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Welfare to Work/ WPR]**	Approved by Committee:	**07/29/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: 08/10/2021 Approved by Karen J Rapponotti

Current Design: Currently, the options on the 'Target' drop-down on the Assessment Goals Detail page do not include all available activities and services. The 'Target' drop-down has only Domestic Violence, ESL, GED, High School Diploma (HSD), Job Services, Math, Mental Health, Reading and Vocational Training as options. These values are utilized by the Cal-Learn, CalFresh Employment and Training (CFET), GA/GR Employment Services, GROW, Refugee Employment Services (REP), and Welfare-to-Work (WTW) programs.

Request: Update the 'Target' drop-down field so that a user can add all recommended activities determined by the Vocational Assessors in CalSAWS. The following activities will be added to the 'Target' drop-down: Expungement, Community Service, Job Skills Training, Subsidized Employment, Post-Time Limited (PTL), Family Stabilization, Family Reunification, Substance Use Disorder, Learning Disability.

Update form ABP 1608 so that a user can add all recommended activities for the GROW program. Add the following activities to the form: Expungement, Job Skills Training, Subsidized Employment, Post-Time Limited (PTL), Family Reunification, Substance Use Disorder, Learning Disability.

Recommendation: 1. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the Cal-Learn program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Post-Time Limited (PTL)
h. Subsidized Employment
i. Substance Use Disorder
j. Unsubsidized Employment

2. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the CFET program.
a. Community Service
b. Education
c. Expungement
d. Job Retention
e. Job Skills Training
f. Learning Disability

g. Self-Employment Training
h. Subsidized Employment
i. Substance Use Disorder
j. Unsubsidized Employment
k. Work Experience
l. Workfare

3. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GA/GR
Employment Services program.
a. Community Service
b. Expungement
c. E&T Assessment
d. Job Skills Training
e. Learning Disability
f. Post-Time Limited (PTL)
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

4. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GROW
program.
a. Expungement
b. Family Reunification
c. Job Skills Training
d. Learning Disability
e. Post-Time Limited (PTL)
f. Subsidized Employment
g. Substance Use Disorder

5. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the REP
program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Subsidized Employment
h. Substance Use Disorder

6. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the WTW
program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

7. Update ABP 1608 form to add additional values listed above for the GROW program.

| **Outreach Description:** | |
| **Migration Impact Description:** | The C-IV counties will be adopting this functionality as part of migration. |

Migration Impact Analysis: Alternative Procedure Description:	None				
Operational Impact: Estimate:	**290**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	68
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	114	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	16.0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Added Section 1.3.7 and 2.1.3.2.vii to clarify that no Target values will display for the Child Care program. Please review CA-50542 Correction to the Target Drop Down List of the Assessment Results Detail page Content Revision.docx for more details.

2. Recommendation Change:
Before:
1. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the Cal-Learn program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Post-Time Limited (PTL)
h. Subsidized Employment
i. Substance Use Disorder
j. Unsubsidized Employment

2. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the CFET program.
a. Community Service
b. Education
c. Expungement
d. Job Retention
e. Job Skills Training
f. Learning Disability
g. Self-Employment Training
h. Subsidized Employment
i. Substance Use Disorder
j. Unsubsidized Employment
k. Work Experience
l. Workfare

3. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GA/GR Employment Services program.
a. Community Service
b. Expungement
c. E&T Assessment
d. Job Skills Training

e. Learning Disability
f. Post-Time Limited (PTL)
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

4. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GROW program.
a. Expungement
b. Family Reunification
c. Job Skills Training
d. Learning Disability
e. Post-Time Limited (PTL)
f. Subsidized Employment
g. Substance Use Disorder

5. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the REP program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Subsidized Employment
h. Substance Use Disorder

6. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the WTW program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

7. Update ABP 1608 form to add additional values listed above for the GROW program.

After:
1. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the Cal-Learn program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Post-Time Limited (PTL)
h. Subsidized Employment
i. Substance Use Disorder
j. Unsubsidized Employment

2. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the CFET program.
a. Community Service

b. Education
c. Expungement
d. Job Retention
e. Job Skills Training
f. Learning Disability
g. Self-Employment Training
h. Subsidized Employment
i. Substance Use Disorder
j. Unsubsidized Employment
k. Work Experience
l. Workfare

3. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GA/GR Employment Services program.
a. Community Service
b. Expungement
c. E&T Assessment
d. Job Skills Training
e. Learning Disability
f. Post-Time Limited (PTL)
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

4. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the GROW program.
a. Expungement
b. Family Reunification
c. Job Skills Training
d. Learning Disability
e. Post-Time Limited (PTL)
f. Subsidized Employment
g. Substance Use Disorder

5. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the REP program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

6. Add the following values to the 'Target' drop-down field on the Assessment Goals Detail page for the WTW program.
a. Community Service
b. Expungement
c. Family Reunification
d. Family Stabilization
e. Job Skills Training
f. Learning Disability
g. Subsidized Employment
h. Substance Use Disorder
i. Supervised Job Search
j. Unsubsidized Employment
k. Work Experience

7. No values will display in the 'Target' drop-down field on the Assessment Goals Detail page for the Child Care program.
8. Update ABP 1608 form to add additional values listed above for the GROW program.

3. Estimate Change:
N/A

4. Release Change:
N/A

5. Funding Source Change:
N/A

Content Revision Status-2:
Content Revision Description-2:
Content Revision Status-3:
Content Revision Description-3:
Content Revision Status-4:
Content Revision Description-4:

[CA-215926] DDID 2314/2686 FDS: GA GR Rules Phase 1 , Batch 3 (11 Rules) - Non-Financial rules and Corresponding NOA Reasons

- Resolved: 11/15/2021 10:44 AM

Team Responsible:	**Eligibility**	Assignee:	**Srinivas Sajja**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Peterson Etienne**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1696**
Reporter:	**Girish Chakkingal**	Regulation Reference:		Created:	**04/27/2020 02:40 PM**
Status:	**Test Complete**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[N/A]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee:	**01/14/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved - JoAnne Osborn 01/05/2021

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GA program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A new CalWIN GA GR solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the household composition and Non-financial functionality for the new solution

Recommendation:
 This SCR will cover the below 12 CalWIN GR Rules
EDX103S - Non-Financial - SSN Application Verification
EDX103S - Non-Financial - SSI Status
EDX103S - Non-Financial - Institutional Status
EDX103S - Non-Financial - Third Party Liable
EDX103S - Non-Financial - Other County Sanction (EDX123C is no longer used)
EDX103S - Non-Financial - Alternately Sentenced
EDX103S - Non-Financial - Residency of Current County
EDX103S - Non-Financial - Disability
EDX103S - Non-Financial - School Attendance (Employment Services)

EDX103S - Non-Financial - Unemployable Status
EDX102S - SFU - Pregnancy Check

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

EDX103S - Non-Financial - SSN Application Verification
EDX103S - Non-Financial - SSI Status
EDX103S - Non-Financial - Institutional Status
EDX103S - Non-Financial - Third Party Liable
EDX103S - Non-Financial - Other County Sanction (EDX123C is no longer used)
EDX103S - Non-Financial - Alternately Sentenced
EDX103S - Non-Financial - Residency of Current County
EDX103S - Non-Financial - Disability
EDX103S - Non-Financial - School Attendance (Employment Services)

EDX103S - Non-Financial - Unemployable Status
EDX102S - SFU - Pregnancy Check

Migration Impact Analysis:					
Alternative Procedure Description:	The following CalWIN rules, batch and NOA triggers related to the Household Composition and Non-Financial ruleset will not be migrated into CalSAWs.				
Operational Impact Estimate:	**1696**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	254	Eligibility :	430
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	430	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	457
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
Verifications stated non-mandatory verification.
Assumption #29 did not mention that category 4 and 7 cannot be tested since no counties set these.
The leverage rules in phase 1 did not match the name in phase 2.
Duplicated status reason 'Lawyer release Not Signed' in Third Party Liability.

After:
Updated non-mandatory verification to 'Mandatory Verification after Due Date'
Added to #29 assumption that category 4 and 7 cannot be tested since no counties set these.
Updated Leverage rule to be in sync with reviewed and approved design document.
Removed the duplicated status reason 'Lawyer release Not Signed' in Third Party Liability.

Content Revision Status-2:

Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
1. There was a repeated rule condition for the status reason 'Resident Time limit'.
2. The design was not in sync for the trigger condition for the status reason 'Not Residing in County'.
3. The design was not in sync for the trigger condition for the status reason 'Not County Residence'.
4. The status reason 'Refused SSI/SSP' is not the correct status reason.
5. No assumption for running edbc in RE mode
6.No assumption for when indigent burial can be tested.
7. Design document is not in sync with the visio for the trigger condition for SSI Level 'Application'.
8.Xan520 is setting FRE status in the appendix
9. There is no assumption that "Any status reasons that checks for a specific facility sub type category that a county does not have selected cannot be tested."

After:
1. Removed repeated rule condition for the status reason 'Resident Time limit'.
2. Sync the trigger condition for the status reason 'Not Residing in County'.
3. Sync the trigger condition for the status reason 'Not County Residence'.
4. Changed Refused SSI/SSP to the correct status reason SSI/SSP Refused
5. Added assumption for running edbc in RE mode
6.Updated assumption for when indigent burial can be tested.
7. Rephrase the trigger condition for SSI Level 'Application'.
8. Changed xan520 to fail the person instead of setting FRE status in the appendix

	9. Added the assumption "Any status reasons that checks for a specific facility sub type category that a county does not have selected cannot be tested."
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Before: the status reason 'Failed to Comply with SSI' was not sync with the visio. After: Updated the status reason 'Failed to Comply with SSI' to be in sync with the visio.
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-228982] DDID 2314/2315 FDS: GA GR Rules Phase 1 , Batch 2 (9 Rules) - SFU rules and Corresponding NOA Reasons

- Resolved: 11/12/2021 08:45 AM

Team Responsible:	**Eligibility**	Assignee:	**Jennifer Chen**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Jennifer Chen**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**1589**
Reporter:	**Girish Chakkingal**	Regulation Reference:		Created:	**05/20/2021 11:26 AM**
Status:	**Test Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:	**[Job Aid]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[GA/GR]**	Approved by Committee: Consortium Review Approval Date:	**11/30/2020**	Other Agency Cross Reference:	
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved by Karen. Rapponotti 12/09/20

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GA program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A new CalWIN GA GR solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the household composition and Non-financial functionality for the new solution

Recommendation: A new set of Admin detail pages, Rules and NOA triggers will be added for the below Household Composition and Non-Financial.

1. Citizenship/Non-Citizen Status
2. Undocumented Non-Citizen
3. Adult/Child Determination
4. Marital Status
5. Sponsored Non-Citizen Cert Period
6. Amount of GA Support
7. Budget
8. Identity Check
9. Included Individuals

Outreach Description:

Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:

Alternative Procedure Description: The following CalWIN rules, batch and NOA tiggers related to the Household Compistion and Non-Financial ruleset will not be migrated into CalSAWs.
1. Citizenship/Non-Citizen Status
2. Undocumented Non-Citizen
3. Adult/Child Determination
4. Begin Date of Aid
5. Marital Status
6. Sponsored Non-Citizen Cert Period
7. Amount of GA Support
8. Budget

9. Identity Check
10. Included Individuals

Operational Impact: Estimate:	**1589**				
Automated Test :	0	Batch/Interfaces :	172	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	252	Design :	0	Eligibility :	172
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	430	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	450
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:

Accepted

Content Revision Description-1:

1. Recommendation Change:
Before:
Verifications is stated as non-mandatory verification.
Separated spouse status reason conditions only checked for marital status reason 'convenience'.
The SAR 22 not signed condition set status reason 'Did Not Sign CA-22'.
Phase 1 leverage rules was not in sync with phase 2.
Adult/Childe determination, Existing status reason #2 'Child Ineligible for CalWORKs' was repeated twice.
Rules not migrated for a functionality had the reason 'Not Used'.
Assumption #19 'Non-Applicant FRE with status reason 'Spouse' that is set in the Adult Child Determination functionality cannot tested until phase 2 development is complete'.

After:
1. Updated non-mandatory verification to 'mandatory verification after due date'
2. Updated Separated spouse status reason conditions to check marital status reason 'convenience' and martial status 'Separated'
3. Updated the status reason 'Did Not Sign CA-22' to 'Did Not Sign SAR 22'
4. Updated Leverage Rule to be in sync with reviewed and approved design documents.
5. Updated Adult/Childe determination, removed #2 Existing status reason 'Child Ineligible for CalWORKs' because the condition is a repeated trigger condition in #3 New status reason 'Child Ineligible for CalWORKs'.
6. Updated 'Not Used' to Not applicable for this functionality.
7. Updated assumption #19 'Non-Applicant FRE with status reason 'Spouse' that is set in the Adult Child Determination functionality cannot tested until phase 2 development is complete' to 'All-Non-Applicant FRE cannot tested until CA-229096 development is complete.'

Content Revision Status-2:

Accepted

Content Revision Description-2:

1. Recommendation Change:
Before:
The design document was not in sync with the Visio for the status reason 'Child'.
Discrepancy in the design document and visio for the status reason FTP INS Documented: No Proof of Non-Citizen Status.
Discrepancy in the design document and visio for the condition "with parent or Caretaker relative"
Discrepancy in the design document and visio for the status reasons: 'Child Emancipated', 'Armed Forces', 'Spouse Not Aided', 'Active Armed Forces' and 'domestic partner'.
The statement 'The individual role is UP or FRE.' needs to be updated to 'the individual is marked as 'excluded' or 'Ineligible -Inc/Res Counted' in the Sponsored Non-citizen cert-period period functionality.
The status reason and the trigger conditions for 'Sponsor in Home' for SFU Overall functionality is not being determined in the backend.
The leverage rule 'San Mateo Couple' is using the incorrect rule name

After:
Updated the design document to sync with the Visio for the status reason 'Child'.

	Updated the design document to sync with Visio for the status reason: FTP INS Documented: No Proof of Non-Citizen Status. Update the condition to sync with visio "(with parent or Caretaker relative)" Updated the status reason 'Child Emancipated', 'Armed Forces', 'Spouse Not Aided', 'Active Armed Forces' and 'domestic partner' to be in sync with the visio. Updated the statement 'The individual role is UP or FRE.' to 'the individual is marked as 'excluded' or 'Ineligible - Inc/Res Counted' in the Sponsored Non-citizen cert-period period functionality. Removed the status reason and the trigger conditions for 'Sponsor in Home' since it is now set in the backend in the SFU Overall functionality. Updated the leverage rule 'San Mateo Couple' to 'Budget on number of persons'.
Content Revision Status-3:	Pending CCB
Content Revision Description-3:	1. Recommendation Change: Before: No assumption related to Caretaker logic After: Added assumption #20 for the status reason XAS768 - Parent/Caretaker not applying, XAN519 - Person is Single.
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-230427] Update YBN link on CalSAWS.org Resources Page to direct to new BenefitsCal Portal

Team Responsible:	**Release Communication**	Assignee:	**Tiffany Cheung**	SPG Status:	**No**
Fix Version/s:	**[21.11]**	Designer Contact:	**Tiffany Cheung**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**5**
Reporter:	**Tiffany Cheung**	Regulation Reference:		Created:	**06/24/2021 03:04 PM**
Status:	**Approved**	Impact Analysis:	**[Other]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**June Hutchison**	Training Impacted:	**[N/A]**	Funding Source:	**C-IV M&O**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by June Hutchison on 8/24/2021
Expedite Approval:	Approved by June Hutchison on 8/24/2021
Current Design:	Currently, the YourBenefitsNow (YBN) link on the Resources page of CalSAWS.org points to https://yourbenefits.laclrs.org/ybn/Index.html.
Request:	Update YBN link to direct users to the new BenefitsCal website.
Recommendation:	Update YBN link to direct users to the new BenefitsCal website.
Outreach Description:	
Migration Impact Description:	No migration impact as the changes outlined in this SCR do not impact the LRS or C-IV systems. This SCR updates the CalSAWS website (calsaws.org).
Migration Impact Analysis:	
Alternative Procedure Description:	N/A
Operational Impact:	
Estimate:	**5**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	5	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before: After: 2. Estimate Change:

	Before: After: 3. Release Change: Before: Fix Version - 21.11, Minor Version - None After: Fix Version - 22.02, Minor Version - 22.02.XX 4. Funding Source Change: Before: After:
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After: 2. Estimate Change: Before: After: 3. Release Change: Before: After: 4. Funding Source Change: Before: After:

[CA-216757] 2nd Level Authorization When Issuing an EBT Card

Team Responsible:	**Fiscal**	Assignee:	**Zachary McDaniel**	SPG Status:	**Approved**
Fix Version/s:	**[22.01]**	Designer Contact:	**Eric Wu**	Change Type (SCR):	**Operational Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**748**
Reporter:	**ladira Morales**	Regulation Reference:		Created:	**05/28/2020 01:48 PM**
Status:	**In Development**	Impact Analysis:	**[Security]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Dymas Pena**	Training Impacted:	**[Job Aid]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**Yes**	Funding Source ID:	
Committee:	**[Fiscal]**	Approved by Committee:	**09/15/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 9/20/2021

Current Design: The EBT Card Print List page allows users to view a list of EBT cards that are ready for issuance. The default search result displays EBT Cards with "Ready to Print" status for the office of a logged-in user. When printing an EBT Card, a user can choose from EBT printers associated to his or her Office. Printing functionality is also available on the EBT Card Detail page for pickup. Only users with the proper security rights can issue EBT Cards but authorizations are not required.

Request: Update the CalSAWS system to require 2nd Level authorization when issue an EBT Card to a new payee or issue an EBT Card with a new name to the existing payee.

Recommendation:
  1. Update the County Authorizations page "Fiscal" Section to include a row "EBT Card Issuance for New Cardholders or Name Changes" for counties to configure the proper authorization level.
  2. Update the EBT Card Detail page to follow the appropriate authorization levels set on the County Authorizations page.
  3. Update the EBT Card Print List page to allow users search for EBT Cards in pending approval status.
  4. Update Pending Authorizations page to include a task type for EBT Card Issuance.

Outreach Description:

Migration Impact Description: One time data insert to new authorized EBT Cardholders table with existing cardholder info is needed for CalWIN counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **748**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	486	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	192
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

Training :	0	Translation :	0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
Release Change:
Before: 22.01
After: 22.03

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-219921] Update to SAR 2 to Generate using EDBC Logic

Team Responsible:	**Client Correspondence**	Assignee:	**Guangyu (Grace) Ji**	SPG Status:	**Pending**
Fix Version/s:	**[22.01]**	Designer Contact:	**Connor Gorry**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**421**
Reporter:	**Priya Sridharan**	Regulation Reference:		Created:	**09/17/2020 02:11 PM**
Status:	**In Development**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:	**08/31/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Karen J.Rapponotti approved on 9/10/2021

Current Design: In CalSAWS, system generates SAR 2 form when the IRT Indicator (switch) changes for CF program. SAR2 form data population logic is looking at the system date to populate the IRT value instead of high dated EDBC month.

Request: System should generate SAR 2 when the IRT amount changes and SAR 2 data population logic needs to be modified to look for high dated EDBC and need to discuss the requirements with BA's on when to generate SAR 2 form on a multi month scenario.

Recommendation:
 1) Update the SAR 2 to the Latest State Version, add population for 'Effective Month'
2) Update the SAR 2 to Generate using EDBC logic

Outreach Description:

Migration Impact Description: This is a CalSAWS-only change. A part of this change will be altering SAR 2 generation to trigger it similarly to how it is currently generated in C-IV.

Migration Impact Analysis:

Alternative Procedure Description: Continue Generating SAR 2 using existing batch processes and kick-off DCRs; Generate SAR 2 Manually.

Operational Impact:

Estimate: 421

Automated Test :	1	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	300
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	120
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
Before: No Recommendation to turn off SAR 2 Batch Job
After: Additional Recommendation 2.1.5 to turn off SAR 2 Batch Job.

2. Estimate Change:
N/A

3. Release Change:
Before: 22.01
After: 22.09

4. Funding Source Change:
N/A

Content Revision Status-2:
Content Revision Description-2:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-228715] Identify the Safe Water Pilot population and Mass Mailer for CF 304B form

Team Responsible:	**Fiscal**	Assignee:	**Zachary McDaniel**	SPG Status:	**Pending**
Fix Version/s:	**[22.01]**	Designer Contact:	**Nithya Chereddy**	Change Type (SCR):	**New Policy**
Minor Version:	**22.02.28**	Expedite Changes:	**Production Deployment**	Estimate:	**480**
Reporter:	**Nithya Chereddy**	Regulation Reference:	**ACL 20-97**	Created:	**05/13/2021 08:09 AM**
Status:	**In Development**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Caroline Bui**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Performance**	Migration Impact:	**No**	Funding Source ID:	**Water Pilot**
Committee:	**[CalWORKs/ CalFresh]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Caroline Bui, Sheryl Eppler, and Martha Esparza (Kern County) 8/26/2021

Expedite Approval: Approved by Karen Rapponotti on 03/12/2021

Current Design: Safe Water Pilot baseline functionality was added with the SCR CA-211719.

Request: Identify the Safe Water Pilot eligible Calfresh households and mass mail this form to eligible participants.

Recommendation: Mass mail the CF 304B form to the population who are eligible for 'Safe Water Pilot'

Outreach Description:

Migration Impact Description: Design has been approved through Non-Committee Review. This enhancement is only applicable to Kern County. No impacts to other 57 Counties.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **480**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	36
DBA :	0	Design :	50	Eligibility :	0
Fiscal :	200	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	21	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	116
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: Release Change:
Before: Fix Version: 22.01
After: Fix Version 22.02

Content Revision Status-2:

[CA-230601] Upgrade Jira version

- Resolved: 11/15/2021 10:04 AM

Team Responsible:	**System Test**	Assignee:	**Lynnel Silva**	SPG Status:	**No**
Fix Version/s:	**[22.01]**	Designer Contact:	**Francis Paran**	Change Type (SCR):	**Operational Enhancement**
Minor Version:	**21.11.13**	Expedite Changes:	**Start Build**	Estimate:	**145**
Reporter:	**Lynnel Silva**	Regulation Reference:		Created:	**06/30/2021 10:22 AM**
Status:	**In Production**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**JoAnne Osborn**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Documentation**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Approved by Jo Anne Osborn 7/22/2021
Expedite Approval:	7/22/2021 - Jo Anne Osborn approves
Current Design:	The current Jira version is coming to end-of-life in 3/2022 and will need to be upgraded to a new version.
Request:	The proposed Jira version to be updated to is 8.12.x which will still support the existing add-ons, assuming they are also upgraded.
	CHG0030732 - Upgrade Sandbox Jira to 8.8.1
Recommendation:	Targeting this SCR to be implemented in 01/2022 prior to the 3/2022 end-of-life for our current version.
Outreach Description:	
Migration Impact Description:	Project tool only - no impact to end user.
Migration Impact Analysis:	
Alternative Procedure Description:	N/A - Jira tool must be upgraded in order to remain in support with Atlassian.
Operational Impact:	
Estimate:	**145**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	45
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	100
Training :	0	Translation :	0		

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: N/A
	2. Estimate Change: N/A
	3. Release Change:

Before: 22.01
After: 21.07

4. Funding Source Change: N/A

Content Revision Status-2:
Content Revision Description-2:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-234516] Online Help: Update Online Help Pages for CA-207127

Team Responsible:	**Training**	Assignee:	**Nour Bibars**	SPG Status:	**Select a value**
Fix Version/s:	**[22.01]**	Designer Contact:	**Melita Dennis**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**21**
Reporter:	**Melita Dennis**	Regulation Reference:		Created:	**10/05/2021 02:52 PM**
Status:	**Development Complete**	Impact Analysis:	**[Training]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Erick Arreola**	Training Impacted:	**[Online Help]**	Funding Source:	**CalSAWS DD&I**
Project Phase (SCR):	**Migration**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Other]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:	Joyce Oshiro 10/27/2021 - Approve
Expedite Approval:	Approved by Karen Rapponotti on 10/27/2021
Current Design:	With 22.01, CA-207127 DDID 2215, updated appointment functionality to support snooze. Online Help pages was not updated for this SCR.
Request:	Update Online Help for this change.

Recommendation:	1. Update the following Online Help page:
	    a. Message Center
	2. Create the following Online Help pages:
	    a. Visit Purpose Detail
	    b. Visit Purpose List

Outreach Description:	
Migration Impact Description:	Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.
Migration Impact Analysis:	No Impact
Alternative Procedure Description:	None
Operational Impact:	
Estimate:	**21**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	21	Translation :	0		

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: Before:

After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 22.01
After: 22.05

4. Funding Source Change:
Before:
After:

Content Revision Status-2:
Content Revision Description-2:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:
Content Revision Description-4:

 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

[CA-229088] CalHEERS Verification Caching Phase II

Team Responsible:	**CalHEERS**	Assignee:	**Daniel Lujan**	SPG Status:	**Approved**
Fix Version/s:	**[22.02]**	Designer Contact:	**Tisha Mutreja**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**Start Build**	Estimate:	**314**
Reporter:	**Cynthia Ridley**	Regulation Reference:		Created:	**05/24/2021 04:36 PM**
Status:	**System Test**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Maureen Votta**	Training Impacted:	**[N/A]**	Funding Source:	**Premise**
Project Phase (SCR):	**Design**	Migration Impact:	**No**	Funding Source ID:	**CalHEERS**
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee: Consortium Review Approval Date:	**09/22/2021**	Other Agency Cross Reference:	**CH-172212**
Consortium Review Approval:					

Non-Committee Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 09/14/2021

Current Design: CalSAWS does not display Verification Response Received Date, Verification Interpretation response and Error Codes associated to a Verification Status since it is not received in eHIT as of today.

Existing Verification Source received in eHIT referencing Federal Data Services Hub (FDSH) and does not reference Social Security Administration (SSA) even when SSA is called by the hub.
The list of Verif Sources is as below –
- FDSH:IRS
- FDSH:FTB
- FDSH:EDD
- FDSH:FTB:EDD
- EDD
- FTB:EDD

Request: 1. CalHEERS is updating eHIT to add additional information for Verifications in a DER.
CalHEERS is also updating their Verification Caching rules to no longer use Cache Expiration Date.
CalSAWS will update the MAGI Person Detail Page Verification section for the received DER to display the following–
a. New and updated Verification Source Codes
b. Verification Interpretation Response
c. Error Codes and Description received via eHIT for "Pending" or "Not Verified" Verification Status
2. CalHEERS will send the 'Date of Death' when received from SSA.
CalSAWS will add new EERC code 'DD' received via eHIT.

Recommendation: 1. Update the MAGI Person Detail Page Verification section with the following –
a. Remove Cache Exp. Date column
b. Update Cache Beg Date column name
c. Add Verification Response Received Date
d. Add Verification Interpretation Response to the Verification status to display responses via eHIT
e. Add Error Codes and description to the Verification Status if "Pending" or "Not Verified"
f. Update Verification source code received via eHIT to include income verifications with SSA
2. Add EERC code received via eHIT.

For details on above recommendation, please find the design document attached.

Outreach Description:

Migration Impact Description: The design was approved by Medi-Cal/CMSP Committee on 9/22/2021. CalWIN will inherit the changes post migration.

Migration Impact Analysis:

Alternative Procedure Description:	None				
Operational Impact:					
Estimate:	**314**				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	150	CalHEERS Test :	115	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	14	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
Design document updated as below -
• Removed all reference of storing and displaying Error Code and Error Description
• Added Asumption#2
• Updated Screenshots in section 2.1.2 to display removed "Error" column

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

[CA-49396] ACL 15-96 - Add and update ARC NOAs and Forms

Team Responsible:	**Client Correspondence**	Assignee:	**Vicente Romero**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Tiffany Huckaby**	Change Type (SCR):	**Policy Re-Design**
Minor Version:		Expedite Changes:	**No**	Estimate:	**594**
Reporter:	**William Wong**	Regulation Reference:	**ACL 15-96**	Created:	**01/19/2018 11:45 AM**
Status:	**Approved**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Laura Ould**	Training Impacted:	**[Online Help]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design:
The following form exists in the Template Repository but is out of date:
- NA 1277 - ARC Overpayment NOA

The following forms exists as NOAs generated via EDBC:
- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

The following form is not currently available in CalSAWS:
- NA 1281 - ARC Change NOA

Request:
Update the existing form in Template Repository with the latest version provided by the state for:
- NA 1277 - ARC Overpayment NOA

Update the following corresponding ARC NOAs to only generate the applicable selections on their respective form:
- NA 1278 - ARC Approval NOA
- NA 1279 - ARC Denial NOA
- NA 1280 - ARC Discontinuance NOA

Add the following new form to the Template Repository and update the NOA for ARC Rate Changes to use the verbiage from this form:
- NA 1281 - ARC Change NOA

Recommendation:
1.) Update the NA 1277 in Template Repository to the latest version provided in ACL 15-96.

2.) For the following NOAs: NA 1278, NA 1279 and NA 1280; update them to only generate the applicable issuance type or reason(s).

3.) Update the ARC Approval NOA fragments to use dynamically generated fragment sections to generate the applicable benefit issuance type instead of a list of check boxes.

4.) Create new Reason fragments for each reason that currently has checkbox population in the current ARC Denial and ARC Discontinuance NOAs. Only the applicable reason(s) will display on the NOA when generated.

5.) Add the latest version of NA 1281 provided by the State to the Template Repository and also enable automation via EDBC.

Outreach Description:

Migration Impact Description:	Migrating counties will inherit the automated ARC NOAs. These NOAs are not currently automated in C-IV.

Migration Impact Analysis:

Alternative Procedure Description:	Updated versions of the Forms are available on the State website.

Operational Impact:

Estimate: **594**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	384
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:
1.) Recommendation Change:
Before:
The new NOA Reason Fragments have NOA References for the Document List page.
After:
Updated the NOA Reference on the Document List page to be consistent for Denials and Discontinuances. See highlighted updates in the attached Design Document for details. (Recommendations 2.13.2 #4 and 2.15.2 #5)

2.) Release Change:
Before: 22.01
After: 22.03

Content Revision Status-2: Pending CCB

Content Revision Description-2:
1.) Release Change:
Before: 22.03
After: 22.09

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:

[CA-203538] MEDS: Modify RE Month on Daily transaction and RECON transaction on aid code 0F

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**395**
Reporter:	**Tina Tran**	Regulation Reference:		Created:	**07/11/2018 08:22 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:		Funding Source ID:	
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Carlos Zepeda 10/12/2021

Expedite Approval:

Current Design:

Currently in CalSAWS, A FX20 transaction is generated for a person when their CalFresh program status becomes 'Active' or when there is a change in the aid code is detected and a FR20 MEDS Recon transaction is generated for all active people in programs known to MEDS that are on the Food Stamps program
However, when the aid code of a CalFresh program is or updated to'0F' i.e., transitional CalFresh the redetermination month data element value in FX20 MEDS daily transaction and FR20 MEDS Recon transaction is being sent incorrectly to MEDS.

Request:

Update the logic in the FX20 MEDS outbound writer job and FR20 MEDS Recon outbound writer job to send the correct Redetermination month data element value when the aid code of the CalFresh program is '0F-Transitional CalFresh'.

Recommendation:

Update the FX20 MEDS outbound interface job and FR 20 MEDS RECON outbound interface job to populate the 'REDETERM_MONTH' data element when the aid code of an active CalFresh is '0F- Transitional CalFresh' as follows-
1. Populate the REDETERM_MONTH data element value with the redetermination due month displayed on the case summary page.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Not Applicable

Operational Impact:

Estimate: **395**

Automated Test :	0	Batch/Interfaces :	264	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	131
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1:	Pending CCB
Content Revision Description-1:	1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: {Description of ETC Change} Before: After: 3. Release Change: {Description of Release Change} Before: 22.03 After: 22.07
Content Revision Status-2:	
Content Revision Description-2:	1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: {Description of ETC Change} Before: After: 3. Release Change: {Description of Release Change} Before: After:
Content Revision Status-3:	
Content Revision Description-3:	1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: {Description of ETC Change} Before: After: 3. Release Change: {Description of Release Change} Before: After:
Content Revision Status-4:	
Content Revision Description-4:	1. Recommendation Change: {Description of Recommendation Change} Before: After: 2. ETC Change: {Description of ETC Change} Before: After: 3. Release Change: {Description of Release Change} Before: After:

[CA-204953] MEDS: Unnecessary EW20 transaction for the future month

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Sowmya Coppisetty**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**419**
Reporter:	**Tina Tran**	Regulation Reference:		Created:	**10/01/2018 04:21 PM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Carlos Zepeda 10/12/2021

Expedite Approval:

Current Design:

The EW20 transaction is used to add new eligibility to MEDS or to report a change in eligibility information for a client who is already active on MEDS in the reporting county during the period covered by the EW20.
Currently when the worker runs and authorize EDBC with eligibility updates for only the prior eligibility months on an active case then the MEDS EW20 outbound job triggers EW20 transactions for the prior months as well an additional transaction for the come-up month and when worker runs and authorizes EDBC for the current month only or for Prior months and Current month after the 10-day cut off date the EFFECTIVE_DATE data element is being populated with the future come-up month date.

Request:

1.Update the MEDS EW20 outbound interface job logic to not trigger the additional EW20 transaction for the come-up month when a worker authorizes EDBC for only the prior eligibility months .
2. To populate the EFFECTIVE_DATE data element correctly if EDBC has been authorized for prior month(s) and current month or current month only.

Recommendation:

1. Update the EW20 MEDS outbound interface job to not trigger a come-up month transaction for the following scenario-
   a. Worker runs and authorizes EDBC for prior months only and there exists an open ended EDBC record for ongoing months on the EDBC summary page.

2. Update the EW 20 MEDS Outbound interface job to populate the EFFECTIVE_DATE data element in the come-up month transaction when EDBC is authorized for prior month and current month or current month only after the 10-day cut off as follows.
   a. Populate the EFFECTIVE_DATE data element with the come up month date and not with the future come-up month date.

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Not Applicable

Operational Impact:

Estimate: **419**

Automated Test :	0	Batch/Interfaces :	264	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:22.03
After: 22.07

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. ETC Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

[CA-209502] MEDS: Add alerts # 9070 and # 9073 on MEDS Alert Search page

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**		
Fix Version/s:	**[22.03]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**New Policy**		
Minor Version:		Expedite Changes:	**No**	Estimate:	**65**		
Reporter:	**Tina Tran**	Regulation Reference:	**MEDS NETWORK CHANGE CYCLE 446**	Created:	**07/18/2019 11:37 AM**		
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**		
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**		
Project Phase (SCR):	**Design**	Migration Impact:	**No**	Funding Source ID:			
Committee:	**[MEDS]**	Approved by Committee:		Other Agency Cross Reference:			
Consortium Review Approval:		Consortium Review Approval Date:					

Non-Committee Review:
Expedite Approval: Carlos Zepeda 9/23/2021

Current Design: CalSAWS does not list MEDS Alerts 9070 and 9073 on the MEDS Alert Search page and MEDS Alert Admin page. These alerts are stated under the work effort M4694 - Change Cycle letter installed 446. This work effort will prevent improper payments for ineligible nonresident beneficiaries when the case becomes active again.

Request: Add MEDS Alerts 9070 and 9073 on MEDS Alert Search page and MEDS Alert Admin page.

Recommendation: Add new MEDS alerts 9070 and 9073 in CalSAWS.

*See design document for MEDS Alert details.

Outreach Description:
Migration Impact Description: Adding new MEDS Alerts # 9070 and # 9073 in CalSAWS.
Migration Impact Analysis:
Alternative Procedure Description: N/A
Operational Impact:
Estimate: 65

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change: N/A

2. Estimate Change: N/A

	3. Release Change: Before: 22.03 After: 22.07
	4. Funding Source Change: N/A
Content Revision Status-2: **Content Revision Description-2:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-3: **Content Revision Description-3:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:
Content Revision Status-4: **Content Revision Description-4:**	1. Recommendation Change: Before: After:
	2. Estimate Change: Before: After:
	3. Release Change: Before: After:
	4. Funding Source Change: Before: After:

[CA-210527] MEDS Alert Number 9581 for Age 25 years and 9 months old

Team Responsible:	**Batch/Interfaces**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.03]**	Designer Contact:	**Jennifer Muna**	Change Type (SCR):	**New Policy**
Minor Version:		Expedite Changes:	**No**	Estimate:	**65**
Reporter:	**Maureen Votta**	Regulation Reference:	**ACWDL 19-23**	Created:	**09/13/2019 07:44 AM**
Status:	**Approved**	Impact Analysis:	**[N/A]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Carlos Zepeda**	Training Impacted:	**[N/A]**	Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Medi-Cal/CMSP]**	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Carlos Zepeda 9/23/2021

Expedite Approval:

Current Design: CalSAWS currently does not display MEDS Alert #9581 on the MEDS Alert Search page and MEDS Alert Admin page.

Request: Due to Young Adult Expansion of Medi-Cal that allows persons ages 19 through 25 years, inclusive, to receive full scope Medi-Cal, there needs to be a batch run in CalSAWS for a recipient who is 26 years old to be restored to their former restricted/limited scope aid code.

In order to remind counties, prior to the batch being run in CalSAWS, MEDS alert #9581 'Potential Eligibility Change - Age 25 years 9 months' will be created and sent to CalSAWS.

Recommendation: 1. Add new MEDS alert #9581: Potential Eligibility Change - Age 25 years 9 months

See design document for MEDS Alert details.

Outreach Description:

Migration Impact Description: Adding new MEDS Alert 9581 to the CalSAWS system.

Migration Impact Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: **65**

Automated Test :	0	Batch/Interfaces :	40	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

| **Content Revision Description-1:** | 1. Recommendation Change: N/A |
| | |

1. Recommendation Change: N/A

2. Estimate Change: N/A

3. Release Change:
Before: 22.03
After: 22.07

4. Funding Source Change: N/A

Content Revision Status-2:

Content Revision Description-2:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

[CA-216033] Update SOC 452 (06/19)

Team Responsible:	**Client Correspondence**	Assignee:	**Unassigned**	SPG Status:	**Approved**
Fix Version/s:	**[22.05]**	Designer Contact:	**Maria Jensen**	Change Type (SCR):	**Enhancement**
Minor Version:		Expedite Changes:	**No**	Estimate:	**50**
Reporter:	**Maria Arceo**	Regulation Reference:		Created:	**04/29/2020 05:20 PM**
Status:	**Approved**	Impact Analysis:	**[Forms/NOA Translations]**	Outreach Required:	**No**
Policy/Design Consortium Contact:	**Adelaide Mendoza**	Training Impacted:		Funding Source:	**LRS M&E**
Project Phase (SCR):	**Production**	Migration Impact:	**No**	Funding Source ID:	
Committee:	**[Correspondence]**	Approved by Committee:	**09/23/2021**	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval:

Current Design: Form SOC 452 – Cash Assistance Program for Immigrants (CAPI) Income Eligibility – Adult is available for all Counties via the Template Repository in CalSAWS.

Request: Update form SOC 452 - Cash Assistance Program for Immigrants (CAPI) Income Eligibility – Adult to the latest State version (06/19).

Recommendation: Update form SOC 452 - Cash Assistance Program for Immigrants (CAPI) Income Eligibility – Adult to the latest State version (06/19).

Outreach Description:

Migration Impact Description: Per strategic direction for migration, there will be a single set of State and Non-State forms. The 57 migration counties will be adopting this functionality as part of migration.

Migration Impact Analysis:

Alternative Procedure Description: None

Operational Impact:

Estimate: 50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	34
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	16
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: Release Change:
Before: 22.05
After: 22.09

End Content Revisions