

CalSAWS CCB Agenda

DATE	11/11/2021
TIME	1:30 PM
LOCATION	Teams Virtual Meeting
SUBJECT	Change Control Board Meeting
INVITEES	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management

Meeting Purpose:

Approve pending System Change Requests (SCRs), scope modifications, and change orders as needed.

1. CalSAWS SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
RWR	CA-214747		DDID 2344 FDS: API - EBT API	Batch/Interfaces	211	CalSAWS DD&I	No	22.03.x1
RWR	CA-232562		Update 'CPS' fields on existing Form and NOA Headers	Client Correspondence	110	LRS M&E	No	
21.07	CA-219828		ACIN I-64-21- 2022 State Minimum Wage CTCR	Eligibility	30	LRS M&E	Start Build	21.11.05
21.07	CA-229286		Create Loading process and migrate LDS Case Data into CalSAWS shell case records	Tech Arch	200	CalSAWS DD&I	Production Deployment	21.11.01
21.07	CA-229297		Implement LDS Case Data Load into CalSAWS Sprint 5	Tech Arch	160	CalSAWS DD&I	Production Deployment	21.10.19
21.07	CA-231907		Temporarily de-schedule Task Purge job in CalSAWS	Batch/Interfaces	2	LRS M&E	Production Deployment	21.09.25
21.07	CA-233977		Implement LDS Case Data Load into CalSAWS Sprint 6	Tech Arch	160	CalSAWS DD&I	Production Deployment	21.10.25

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.07	CA-233979		Implement LDS Case Data Load into CalSAWS Sprint 7	Tech Arch	160	CalSAWS DD&I	Production Deployment	21.10.29
21.07	CA-234628		Enhance CalSAWS session timeout framework	Tech Arch	121	LRS M&E	Production Deployment	21.10.22
21.07	CA-234706		Update Investigation Result Detail page	Online	112	LRS M&E	Production Deployment	21.11.05
21.07	CA-234861		Update Message Center Notification when trigger from Call Log Detail	Online	85	LRS M&E	Production Deployment	21.11.03
21.07	CA-235199		Remove 'Gets IHSS' logic for Medi-Cal	CalHEERS	54	LRS M&E	Production Deployment	21.11.05
21.07	CA-235468		Stop Batch Generation/Mailing of NA 1261 and NA 791 for Migration Counties	Client Correspondence	73	LRS M&E	Production Deployment	21.10.25
21.11	CA-232333		Upgrade CalSAWS database to Oracle release 19c	DBA	3319	CalSAWS DD&I	No	21.12.19
21.11	CA-233533		Design - Springboot service containerization with AWS Fargate	Tech Arch	260	LRS M&E	No	21.11.xx
21.11	CA-233534		Design - CalSAWS Centralized Logging	Tech Arch	270	LRS M&E	No	21.11.xx
22.01	CA-221997		Online Help: Update the JA Child Support Good Cause Claim	Training	10	LRS M&E	Start Build	
22.01	CA-232326		DDID 1631: Other Person Count, and Other Person Amounts are Not Represented in the CalSAWS Report Template	Reports	468	CalSAWS DD&I	No	22.01.XX
22.01	CA-232363		Online Help: Update JA Semi-Annual Report (SAR 7)-Process	Training	7	LRS M&E	Start Build	
22.01	CA-232469		Online Help: Create Job Aid- JA WINS	Training	15	LRS M&E	Start Build	
22.01	CA-233780		Online Help - Adobe Robohelp 2020 Upgrade	Training	400	CalSAWS DD&I	Start Build	
22.01	CA-234059		Online Help: Create Online Help pages for CA-225639	Training	49	LRS M&E	Start Build	
22.01	CA-234516		Online Help: Update Online Help Pages for CA-207127	Training	21	CalSAWS DD&I	Start Build	
22.02	CA-212145	CH-182474	Postpartum Care Extension	CalHEERS	1529	Premise	Production Deployment	
22.02	CA-230841		One time Batch for Postpartum Care Extension	CalHEERS	460	Premise	Start Build	22.02.25

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.03	CA-203538		MEDS: Modify RE Month on Daily transaction and RECON transaction on aid code OF	Batch/Interfaces	395	LRS M&E	No	
22.03	CA-204953		MEDS: Unnecessary EW20 transaction for the future month	Batch/Interfaces	419	LRS M&E	No	
22.03	CA-223587		Enhance functionality for forms generated during Run EDBC	Client Correspondence	260	LRS M&E	Start Build	
22.03	CA-228666		Update CalSAWS Imaging Buttons to Pull Case and Person Documents	Online	279	LRS M&E	No	
22.03	CA-229858	CIV-104625	Update Stanislaus GM Fund Code mapping to Pay Codes	Fiscal	45	LRS M&E	No	
22.03	CA-230989		Re-platform Export Reports in CalSAWS from BI Publisher to Custom Java	Online	663	LRS M&E	No	
22.03	CA-231489		Worklist Task Detail Updates	Online	105	LRS M&E	No	
22.03	CA-232366		Batch EDBC for timed out individuals for CW 60 MTC	Eligibility	241	Premise	No	22.04.15
22.03	CA-234211		Form Header and Body variables need to be editable in CalSAWS - Phase 1	Client Correspondence	5066	LRS M&E	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
TBD	CA-218880		Imaging DDID 119 - Phase 2 Deployment for 58 Counties	Imaging	90	CalSAWS DD&I	No	
21.07	CA-230136		Add initiated by field to Journal API	Batch/Interfaces	120	CalSAWS DD&I	Production Deployment	21.10.26
21.11	CA-55208		Changes to the Child Care Requests page	Online	254	LRS M&E	No	
21.11	CA-211719		ACL 20-97 Safe Drinking Water Pilot	Client Correspondence	1466	Premise	Production Deployment	
21.11	CA-213675	CA-229976	DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2	Client Correspondence	499	CalSAWS DD&I	No	
21.11	CA-215672		DDID 2320/2314 FDS: GA GR Phase 2 Batch 2 (4 Rules) - Income Rules and Corresponding NOA Reasons	Eligibility	2894	CalSAWS DD&I	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
21.11	CA-217869		Modify LRS lobby applications to work with the new Self-Service Portal	Online	3398	LRS M&E	Start Build	21.11.21
21.11	CA-219232		DDID 2306: Text Messaging Updates with Self-Service Portal	Batch/Interfaces	177	CalSAWS DD&I	No	21.11.21
21.11	CA-224200		Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal	Client Correspondence	249	LRS M&E	No	
21.11	CA-227012		Migrate Lobby Services from Apigee to AWS API Gateway	Tech Arch	640	LRS M&E	No	21.11.21
21.11	CA-227961		Update TNB 4 Threshold Language forms to latest State version	Client Correspondence	303	LRS M&E	Start Build	
21.11	CA-230294		Update LA County Emails for BenefitsCal	Batch/Interfaces	137	LRS M&E	Production Deployment	21.11.21
21.11	CA-230358		DCR to deregister WTW/REP Programs with high dated sanctions where the person is on another case with an 'Active', 'Pending', or 'Ineligible' CalWORKs/RCA program person status and a non-Sanction WTW/REP status	Online	50	LRS M&E	Start Build	
21.11	CA-231930		Splunk Cloud ingestion of County site servers and network equipment logs	Tech Arch	630	LRS M&E	No	21.11.26
22.01	CA-216211	CIV-107239 & CA-213197	Update Overpayment Adjustment Logic to Recoup Cents	Fiscal	104	LRS M&E	No	
22.01	CA-216551		DDID 2150 - Migrate CalWIN County Batch jobs: Batch RE Appointment Scheduling for CW/CF	Batch/Interfaces	497	CalSAWS DD&I	No	
22.01	CA-220040		ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs	Eligibility	2524	Premise	No	
22.01	CA-221357		Update Batch to flip ICT status to "manually complete" for additional scenarios	Batch/Interfaces	257	LRS M&E	No	
22.01	CA-221624	CIV-108251	ACL 21-42 Welfare Intercept System Record Type Updates New Record Type V	Fiscal	141	C-IV M&O	Start Build	

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
22.01	CA-222133	CIV-8898	Create preview functionality for CalSAWS Lobby Kiosk and CalSAWS Lobby Tablet	Online	1201	LRS M&E	No	
22.01	CA-231511		Update CCSAS inbound interface to process collection records received for purged cases	Batch/Interfaces	273	LRS M&E	No	
22.06	CA-215570	CA-215566	DDID 1951: CalWIN Converted Data Test Support SCR	System Test	11664	CalSAWS DD&I	No	22.06.30

2. Informational Only: CalSAWS Conversion SCRs

Release	SCR #	X-REF SCR	DESIGN APPROVAL	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

Release	SCR #	X-REF SCR	CONTENT REVISION	Team Responsible	Hours	Funding Source	Emergency Approval	Priority Release
<i>None</i>								

The next CCB Meeting scheduled for **11/24/2021**.

3. CalSAWS Development Schedule

Release #	Release Date (Mon)	CalSAWS (North & South) Production Deployment Date (Sun)	Notes	SCR Freeze (Fri)	Defect Freeze (Fri)	DBCR/CT CR Freeze (Wed)	Hard Defect Freeze (Fri)	Build Approved (Wed)
20.09	9/21/2020	9/20/2020		7/24/2020	8/28/2020		9/4/2020	9/16/2020
20.11	11/23/2020	11/22/2020	Due to Thanksgiving 11/26/2020	9/25/2020	10/30/2020		11/6/2020	11/18/2020
21.01	1/25/2021	1/24/2021	North & South Release; MLK 1/18	11/27/2020	1/1/2021	01/06/2021	1/8/2021	1/20/2021
21.02	2/15/2021	2/14/2021	CH Release (North & South Release)	11/6/2020	1/22/2021	01/27/2021	1/29/2021	2/10/2021
21.03	3/22/2021	3/21/2021	North & South Release	1/29/2021	2/26/2021	3/3/2021	3/5/2021	3/17/2021
21.04	4/26/2021	N/A	CH Cloud Release	N/A	N/A	N/A	N/A	N/A
21.05	5/24/2021	5/23/2021	Due to Memorial Day 5/31 (North & South Release)	3/26/2021	4/30/2021	5/5/2021	5/7/2021	5/19/2021
21.06	6/21/2021	6/20/2021	CH Release (North & South Release)	4/9/2021	5/28/2021	6/2/2021	6/04/2021	6/16/2021
21.07	7/26/2021	7/25/2021	Last C-IV Baseline Release	5/28/2021	7/2/2021	7/7/2021	7/9/2021	7/21/2021
21.09			No Release - C-IV Converts to CalSAWS					
			C-IV to CalSAWS Cutover (End of September)	N/A	N/A		N/A	N/A
21.11	11/22/2021	11/21/2021		8/27/2021	10/29/2021	11/3/2021	11/5/2021	11/17/2021
22.01	1/24/2022	1/23/2022		11/26/2021	12/31/2021	1/5/2022	1/7/2022	1/19/2022
22.02	TBD		CH Release					
22.03	3/21/2022	3/20/2022		1/28/2022	2/25/2022	3/3/2022	3/4/2022	3/16/2022
22.05	5/23/2022	5/22/2022	Due to Memorial Day 5/30	3/25/2022	4/29/2022	5/4/2022	5/6/2022	5/18/2022
22.06	TBD		CH Release					
22.07	7/25/2022	7/24/2022		5/27/2022	7/1/2022	7/6/2022	7/8/2022	7/20/2022
22.09	9/26/2022	9/25/2022		7/29/2022	9/2/2022	9/7/2022	9/9/2022	9/21/2022
			CalWIN to CalSAWS Wave 1 Cutover (End of October 2022)	N/A	N/A		N/A	N/A
22.11	11/21/2022	11/20/2022		9/30/2022	10/28/2022	11/2/2022	11/4/2022	11/16/2022

23.01	1/23/2023	1/22/2023		11/26/2022	12/30/2022	1/4/2023	1/6/2023	1/186/2023
			CalWIN to CalSAWS Wave 2 Cutover (End of February 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 3 Cutover (End of April 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 4 Cutover (End of June 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 5 Cutover (End of August 2023)	N/A	N/A		N/A	N/A
			CalWIN to CalSAWS Wave 6 Cutover (End of October 2023)	N/A	N/A		N/A	N/A

Freeze Dates	
SCR Freeze:	Deadline for all SCR code to be delivered for baseline release
Defect Freeze:	Deadline for all Defects to be delivered for baseline release
Hard Defect Freeze:	Deadline for all Defects (tied to baseline release) to be delivered for baseline release
Build Approved:	Greenlight for baseline release

Updates:
5/12/2020 – CH Release date changed



[CA-214747] DDID 2344 FDS: API - EBT API

Team Responsible:	Batch/Interfaces	Assignee:	Jason Osterwald	SPG Status:	No
Fix Version/s:	[RWR]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	22.03.x1	Expedite Changes:	No	Estimate:	211
Reporter:	Lynnel Silva	Regulation Reference:		Created:	03/30/2020 08:41 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Logan Pratt	Consortium Review Approval Date:	10/22/2021		

Non-Committee

Review:

Expedite Approval:

Current Design:

There is no API that provides the related information of all the EBT cards of a specified case for the participants from the CalSAWS system.

Request:

As per the DDID 2344, Create a service for the 58 counties that returns all the EBT cards and related information for a specified case.

Recommendation:

Create a new endpoint to retrieve the EBT cards and their associated information of the participants for a specified case.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

211

Automated Test :	41	Batch/Interfaces :	138	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	32	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-232562] Update 'CPS' fields on existing Form and NOA Headers

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[RWR]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	110
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	08/23/2021 02:10 PM
Status:	Pending Approval	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Ould	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	10/13/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

The existing CalSAWS Form/NOA Headers for Foster Care, Kin-GAP, and ARC contain the fields 'CPS Case Name' and 'CPS Case Number'.

Request:

Migration counties may not use 'Child Protective Services (CPS)' as their department name. For example, Child Welfare Services (CWS) is used in at least one county. 'CPS Case Name' and 'CPS Case Number' do not exist on any of the State versions of these Forms/NOAs. Update the fields on the Forms/NOAs to only display when applicable.

Recommendation:

- 1.) Update the NOAs/Forms that generate through EDBC to hide the 'CPS' fields when not applicable.
- 2.) Update the NOAs/Forms that generate through Template Repository to hide the 'CPS' fields when not applicable.

Note: Any NOA/Form that is used only by LA county will not be updated.
 Note: L. Ould 10/29/21 sending the CPS case number data is a breach of confidentiality.

Outreach

Description:

Migration Impact

Description:

Migrating counties will inherit this functionality. This SCR will be updating Form and NOA headers to work for all counties.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

110

There are no Manual NOAs available and no alternate procedure

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	71
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0

 **[CA-219828] ACIN I-64-21- 2022 State Minimum Wage CTCR**

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Yale Yee	Change Type (SCR):	New Policy
Minor Version:	21.11.05	Expedite Changes:	Start Build	Estimate:	30
Reporter:	Thomas Lazio	Regulation Reference:	ACIN I-64-21	Created:	09/15/2020 11:53 AM
Status:	System Test	Impact Analysis:	[Business Process]	Outreach Required:	Yes
Policy/Design	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Production	Approved by		Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee Review:

Expedite Approval: Expedited Start Build approved by Karen J. Rapponotti on 10/21. Attached email for reference.

Current Design: SCR CA-213269 updated the statewide minimum wage to \$14, as of 01/01/2021

Request: Per Senate Bill 3 (2016), Chapter 4, California minimum wage will increase annually for all industries, until 2022.

ACIN I-64-21 reminds counties the California Labor Code is increasing the minimum wage for all industries to \$15 per hour effective on and after January 1, 2022.

Recommendation:

1) Apply a CTCR to update the State Minimum Wage (CT 335 - MW) to \$15 by inserting a new record effective 01/01/2022. The current High-Dated record will be end-dated effective 12/31/2021.

2) Generate a list of all active CalFresh cases with an active unaided person with reason 'Ineligible CF Student' that meets all of the following criteria for 01/2022 benefit month

- a) has an active self-employment record
- b) has wage less than federal minimum wage

Note: This list generated before the data change is applied

This list will be posted at:

CalSAWs Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-219828

Outreach

Description:

A list of affected cases will be posted to the CalSAWs Web Portal in the following location:
CalSAWs Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2021 > SCR CA-219828

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate: 30

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	20
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	5
Security :	0				



[CA-229286] Create Loading process and migrate LDS Case Data into CalSAWS shell case records

- Resolved: 10/28/2021 02:06 PM

Team Responsible:	Tech Arch	Assignee:	Michael A. Wright	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	21.11.01	Expedite Changes:	Production Deployment	Estimate:	200
Reporter:	Michael A. Wright	Regulation Reference:		Created:	05/28/2021 09:55 AM
Status:	In Production	Impact Analysis:	[Online Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Frederick Gains	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Frederick Gains 10/28/2021

Current Design: LDS (Legacy Data Solution) was implemented in 2009 to allow the 35 ISAWS Counties access to the legacy data from the ISAWS system. The ISAWS project created a read-only version of the ISAWS System called LDS.

Request: Due to the decommissioning of the Legacy Data Solution (LDS) application, the case data from this system should be transformed and propagated into CalSAWS as archived shell case records, adhering to CalSAWS Data Retention Policy as mentioned in CIT 0179-20.

Recommendation: LDS will provide a flat file to CalSAWS to be transformed and loaded into CalSAWS system, where the shell case records will be constructed to follow C-IV shell case format.

Note: Only LDS Cases that do not already exist in CalSAWS will be loaded.

Shell cases created in CalSAWS from the LDS (Legacy Data System) will contain the following:

1. Case information (Case name, Case Number)
2. Basic person demographic information:
 - a. Person identification (Name, DOB, SSN, etc.)
 - b. Address information
3. Time limit information:
 - a. Time limit Months
 - b. Sanctions
4. Journals:
 - a. All journals are extracted to a single PDF, accessible through the Converted Data Detail page
5. Issuances:
 - a. All issuances are extracted to a single PDF, accessible through the Converted Data Detail page

Note: All cases that came over from the LDS System will have an LDS Conversion section on the top of the Case Summary page. There will be a hyperlink called "Converted Data" and a Conversion Date listed.

Existing Cases (e.g., a case that already existed in CalSAWS and also existed in LDS) will also have this conversion section, but with a Conversion Date prior to October 2021 (representing their original case creation date) and can continue to have actions taken on them (new people and programs added).

New LDS cases being converted to CalSAWS will have a Conversion date of October 2021 or later. DO NOT Add a new person or program to a Case that has an LDS Conversion Converted Data hyperlink and Conversion Date beginning in the month of October 2021. These actions will cause data loss of the new information.

For both, LDS cases that already exist in CalSAWS, and new cases brought over from LDS to CalSAWS as Shell Cases, each will have a PDF (where data exists) added to the cases for Issuance and Journal History.

The History PDF's will not reflect in Production until Conversion of LDS data occurs for each County per Wave. Separate SCRs have been created for each LDS Wave Conversion and are associated as links to this SCR.

**Outreach
Description:**

Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

**Migration Impact
Description:**

N/A

**Migration Impact
Analysis:**

**Alternative
Procedure**

N/A New functionality

Description:

Operational Impact:

Estimate: 200

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	200	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-229297] Implement LDS Case Data Load into CalSAWS Sprint 5

- Resolved: 10/19/2021 01:00 PM

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	21.10.19	Expedite Changes:	Production Deployment	Estimate:	160
Reporter:	Michael A. Wright	Regulation Reference:		Created:	05/28/2021 01:04 PM
Status:	In Production	Impact Analysis:	[Online Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Frederick Gains on 10/13/2021

Current Design:

LDS (Legacy Data Solution) was implemented in 2009 to allow the 35 ISAWS Counties access to the legacy data from the ISAWS system. The ISAWS project created a read-only version of the ISAWS System called LDS.

Request:

Due to the decommissioning of the Legacy Data Solution (LDS) application, the case data from this system should be transformed and propagated into CalSAWS as archived shell case records, adhering to CalSAWS Data Retention Policy as mentioned in CIT 0179-20.

Recommendation:

Wave 2 LDS Conversion:

- 1) Create new schemas per each of our four Waves in the Source database for the LDS Conversion
- 2) Create "temp" tables for each schema to load, based off of data extracted from the LDS system (tables specified in SCR CA-229286)
- 3) Replicate the new schemas from Source database into the CalSAWS production database
- 4) Submit a DCR for each wave, containing a conversion script that will copy data out of a given wave's schema into the CalSAWS production tables (CASE, PERS, etc.). These DCRs will be designed to run while the app is still up.

Wave 2 Counties include Kings, Marin, Siskiyou, Imperial, Calaveras, San Joaquin and Tehama.

Outreach

Description:

Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact

Description:

N/A

Migration Impact

Analysis:

Alternative

N/A New Functionality

Procedure

Description:

Operational Impact:

Estimate:

160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	40	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	120	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-231907] Temporarily de-schedule Task Purge job in CalSAWS

- Resolved: 09/17/2021 11:50 AM

Team Responsible:	Batch/Interfaces	Assignee:	William Truong	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Justin Dobbs	Change Type (SCR):	Operational Enhancement
Minor Version:	21.09.25	Expedite Changes:	Production Deployment	Estimate:	2
Reporter:	Justin Dobbs	Regulation Reference:		Created:	08/05/2021 11:58 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 9/13/21

Current Design: The CalSAWS System includes a daily batch process which removes Task data from the transactional database for Tasks that have been closed (Complete, Void or Expired) for more than 90 days. The CalSAWS System also include Task dashboard pages which include 12 months of Task information.

Request: Suspend the daily Task purge batch process prior to the C-IV county migration into the CalSAWS System.

Recommendation: 1. Turn off the daily Task purge batch process (PB00A271). Once the Task dashboard data ingestion has consumed converted Task information, the batch process will be re-enabled at a later date with SCR CA-231908.

Outreach

Description:

Migration Impact

Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative

Procedure

Description:

No alternative procedure available.

Operational Impact:

Estimate: 2

Automated Test :	0	Batch/Interfaces :	2	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-233977] Implement LDS Case Data Load into CalSAWS Sprint 6

- Resolved: 10/24/2021 11:54 PM

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	21.10.25	Expedite Changes:	Production Deployment	Estimate:	160
Reporter:	Michael A. Wright	Regulation Reference:		Created:	09/28/2021 10:15 AM
Status:	In Production	Impact Analysis:	[Online Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Frederick Gains on 10/13/2021

Current Design:

LDS (Legacy Data Solution) was implemented in 2009 to allow the 35 ISAWS Counties access to the legacy data from the ISAWS system. The ISAWS project created a read-only version of the ISAWS System called LDS.

Request:

Due to the decommissioning of the Legacy Data Solution (LDS) application, the case data from this system should be transformed and propagated into CalSAWS as archived shell case records, adhering to CalSAWS Data Retention Policy as mentioned in CIT 0179-20.

Recommendation:

Wave 3 LDS Conversion:

- 1) Create new schemas per each of our four Waves in the Source database for the LDS Conversion
- 2) Create "temp" tables for each schema to load, based off of data extracted from the LDS system (tables specified in SCR CA-229286)
- 3) Replicate the new schemas from Source database into the CalSAWS production database
- 4) Submit a DCR for each wave, containing a conversion script that will copy data out of a given wave's schema into the CalSAWS production tables (CASE, PERS, etc.). These DCRs will be designed to run while the app is still up.

Wave 3 Counties include Shasta, Alpine, Inyo, Monterey, Napa, Plumas, Lake, Lassen, Modoc, Mono, Amador and Butte.

Outreach

Description:

Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	40	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	120	Translation :	0		
Training :	0				



[CA-233979] Implement LDS Case Data Load into CalSAWS Sprint 7

- Resolved: 10/28/2021 02:04 PM

Team Responsible:	Tech Arch	Assignee:	Chris Larson	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Michael A. Wright	Change Type (SCR):	Enhancement
Minor Version:	21.10.29	Expedite Changes:	Production Deployment	Estimate:	160
Reporter:	Michael A. Wright	Regulation Reference:		Created:	09/28/2021 10:18 AM
Status:	In Production	Impact Analysis:	[Online Performance]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Frederick Gains on 10/13/2021

Current Design:

LDS (Legacy Data Solution) was implemented in 2009 to allow the 35 ISAWS Counties access to the legacy data from the ISAWS system. The ISAWS project created a read-only version of the ISAWS System called LDS.

Request:

Due to the decommissioning of the Legacy Data Solution (LDS) application, the case data from this system should be transformed and propagated into CalSAWS as archived shell case records, adhering to CalSAWS Data Retention Policy as mentioned in CIT 0179-20.

Recommendation:

Wave 4 LDS Conversion:

- 1) Create new schemas per each of our four Waves in the Source database for the LDS Conversion
- 2) Create "temp" tables for each schema to load, based off of data extracted from the LDS system (tables specified in SCR CA-229286)
- 3) Replicate the new schemas from Source database into the CalSAWS production database
- 4) Submit a DCR for each wave, containing a conversion script that will copy data out of a given wave's schema into the CalSAWS production tables (CASE, PERS, etc.). These DCRs will be designed to run while the app is still up.

Wave 4 Counties include Sutter, Sierra, Mariposa, San Benito, Mendocino, Del Norte, El Dorado, Madera and Kern.

After all LDS Waves have completed conversion, there will be one final DCR that will copy over PERS_ADDR information for all LDS converted cases (reference SCR CA-235754) . This script will require downtime for the application, which the LDS Conversion team received approval for on Sunday October 31, 2021.

Outreach

Description:

Regional Manager and Section Directors will be updated on Sprint features to be delivered at the conclusion of each Sprint. We will also conduct user demos at the conclusion of any Sprint that contains user-facing features.

Migration Impact

Description:

N/A

Migration Impact

Analysis:

Alternative

Procedure

N/A This functionality doesn't exist in CalSAWS

Description:

Operational Impact:

Estimate: 160

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	40	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	120	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-234628] Enhance CalSAWS session timeout framework

- Resolved: 10/22/2021 01:57 PM

Team Responsible:	Tech Arch	Assignee:	Satyanarayana Molabanti	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:	21.10.22	Expedite Changes:	Production Deployment	Estimate:	121
Reporter:	Sumeet Patil	Regulation Reference:		Created:	10/06/2021 03:46 PM
Status:	In Production	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech, Usability]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen Rapponotti on 10/14/2021

Expedite Approval: Approved by Karen Rapponotti on 10/14/2021

Current Design: The CalSAWS application session timeout functionality works as follows -

1. The user will be automatically logged off after 20 mins of inactivity on CalSAWS application. Inactivity also includes user typing or updating input fields on the page. The 20 mins session timeout is reset only when the user clicks a button or hyperlink on the page which is considered as a submit action to the servers.
2. When User logs back in after a session timeout, they will go to the CalSAWS homepage and not to the previous page they were on before they timed out. Note that any data they had entered on the previous page will also be lost after a timeout if they had not saved (or submitted) it.
3. The last 2 minute timeout popup warning is not displayed on the child popup windows (for example - Journal, Tasks etc) but only on the parent window where the main application is displayed.

Request: When the user is working in Child pop up windows (for example - Journal, Tasks etc), they don't see the session timeout warning message. This sometimes causes the user to lose unsaved work.

Recommendation: Enhance the CalSAWS Session timeout framework to display last 2 minute timeout popup warning on the following child popup windows -

1. Journal
2. Tasks
3. Reception Log
4. Call Log

Outreach Description:
Migration Impact Description:
Migration Impact Analysis:
Alternative Procedure Description:
Operational Impact:
Estimate: **121**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	45	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	16
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	60	Translation :	0		
Training :	0				

 **[CA-234706] Update Investigation Result Detail page**

Team Responsible:	Online	Assignee:	Brian Munce	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Vallari Bathala	Change Type (SCR):	Enhancement
Minor Version:	21.11.05	Expedite Changes:	Production Deployment	Estimate:	112
Reporter:	Amy Gill	Regulation Reference:		Created:	10/07/2021 12:02 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Ignacio Lazaro	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Karen R on 10/14

Expedite Approval: Approved by Karen J. Rapponotti on 10/14

Current Design: Currently, the Savings Amount field is not editable on the Investigation Result Detail page. Also, the Original Benefit Amount and New Benefit Amount fields do not populate on the page. This SCR will implement changes to the Investigation Result Detail page to allow the Program Savings Amount field to be edited and remove the unused fields.

Request: Allow Users to input the Savings Amount manually and remove the Original Benefit Amount and New Benefit Amount display fields from the Investigation Results Detail page.

Recommendation:

1. Update the Savings Amount field to be editable.
2. Remove the Original Benefit Amount and New Benefit Amount fields.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate: **112**

Worker can create a note in the case comments.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	80	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	32
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-234861] Update Message Center Notification when trigger from Call Log Detail

Team Responsible:	Online	Assignee:	Aaron Fowler	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	21.11.03	Expedite Changes:	Production Deployment	Estimate:	85
Reporter:	Matthew Lower	Regulation Reference:		Created:	10/11/2021 01:07 PM
Status:	In Assembly Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[IVR & Contact Center]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Logan Pratt on 10/26/2021

Expedite Approval: Approved by Karen Rapponotti on 10/12/2021

Current Design: Currently, when a Call Log record is created CalSAWS will automatically send a Message Center Notification to the worker assigned to the Case. Secondly, the message that is being displayed on the Message Center Notification is stating that the participant 'is waiting' which can cause confusion to the workers.

Request: Update Call Log Detail page to no longer send Message Center Notification automatically when a Call Log record is created. Secondly, update the message that display on Message Center to no longer say that the participant 'is waiting'.

Recommendation:

1. Update Call Log Detail to no longer create Message Center Notification automatically when a Call Log record is created.
2. Update Message Center to no longer say 'is waiting' when it is created through Call Log Detail page.

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: None available.

Operational Impact Estimate: 85

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	50	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	25
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-235199] Remove 'Gets IHSS' logic for Medi-Cal

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	21.11.05	Expedite Changes:	Production Deployment	Estimate:	54
Reporter:	Renee Gustafson	Regulation Reference:	ACWDL 05-21	Created:	10/15/2021 11:43 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Elisa Miller	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Medi-Cal/CMSP]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved as a migration priority/E. Miller 10/21/2021

Expedite Approval: Approved by Karen J. Rapponotti via email on 10/25/2021.

Current Design: Currently, individuals with Pending or Active IHSS programs or with Active IHSS Other Program Assistance (OPA) records are Denied or Discontinued from Medi-Cal for "Gets IHSS"

Request: Per ACWDL 05-21, IHSS no longer carries Medi-Cal coverage.

Recommendation: Update the Medi-Cal EDBC rules to no longer deny or discontinue an individual from Medi-Cal for "Gets IHSS".

1. Update the Medi-Cal EDBC rules to no longer deny or discontinue an individual from the Medi-Cal program for the reason of "Gets IHSS" on or after benefit month 08/2004.

2. Generate a list of individuals where an individual was denied/discontinued, including Active FRI, on or after 9/27/2021 (C-IV to CalSAWS Conversion Date) from the Medi-Cal program for the reason of "Gets IHSS".

List Name: Individual denied/discontinued for Gets IHSS

Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID
- CIN
- DOB
- Benefit Month

Note: Month of Denial/Discontinuance

County Action:

Workers should review the case for the IHSS individual that was denied/discontinued and determine if the denial/discontinuance was correct. If not, take the appropriate action.

List will be posted at the following location:

CalACES Web Portal>System Changes>SCR and SIR Lists>2021>CA-235199

Outreach Description:

List will be posted at the following location:

CalACES Web Portal>System Changes>SCR and SIR Lists>2021>CA-235199

Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure

Manual Override

Description:

Operational Impact:

Estimate:

54

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	29	CalHEERS Test :	20	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-235468] Stop Batch Generation/Mailing of NA 1261 and NA 791 for Migration Counties

- Resolved: 10/25/2021 04:01 PM

Team Responsible:	Client Correspondence	Assignee:	Lalitha Valamarthi	SPG Status:	Approved
Fix Version/s:	[21.07]	Designer Contact:	Jasmine Chen	Change Type (SCR):	Enhancement
Minor Version:	21.10.25	Expedite Changes:	Production Deployment	Estimate:	73
Reporter:	Lawrence Samy	Regulation Reference:		Created:	10/21/2021 09:06 AM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Approved by Karen Rapponotti on 10/21/2021.				
Expedite Approval:	Approved by Karen Rapponotti on 10/21/2021.				
Current Design:	LA County information in populating on NA 1261 and NA 791 for migration counties.				
Request:	Turn off the batch jobs for NA 791 and suppress NA 1261 mailing for migration counties until CA-235372 and CA-235297 are implemented.				
Recommendation:	1) Remove C-IV county codes from PB00R2001 (NA 791) 2) Suppress NA 1261 for C-IV counties from getting mailed. NOTE: NA 1261 will still be visible in Distributed Documents with a status of 'Printing Error'				
Outreach Description:					
Migration Impact Description:	N/A				
Migration Impact Analysis:					
Alternative Procedure Description:	N/A				
Operational Impact:					
Estimate:	73				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	5
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	41
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	22
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

 **[CA-232333] Upgrade CalSAWS database to Oracle release 19c**

Team Responsible:	DBA	Assignee:	Jyoti Rani	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Sauvik Basu	Change Type (SCR):	Operational Enhancement
Minor Version:	21.12.19	Expedite Changes:	No	Estimate:	3319
Reporter:	Sauvik Basu	Regulation Reference:		Created:	08/16/2021 07:14 PM
Status:	Design in Progress	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design:

The Oracle database version used for CalSAWS main database, PRSAWS is 18c.

Request:

Oracle 19c version is required for being under Oracle standard support. Standard support allows the database to receive:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

Recommendation:

- ***No impact to end user***
1. Upgrade the CalSAWS main database to the current stable release of Oracle 19c, version 19.12.0.0.210720.
 2. Upgrade Weblogic version to 12.2.1.4
 3. Upgrade the application to integrate Oracle 19c ojdbc jar.
 4. The following APIs will be updated with Oracle 19c ojdbc jar
 - OCAT
 - Lobby Service
 - Journal API
 - Portal API
 - Task API
 - Appointment API
 - Activities API
 - Email API
 - Fiscal API
 - CalASWS API
 5. Upgrade all the standby databases to 19c.
 6. Test application functionality is not impacted across all functional areas as a result of the upgrade.
 7. Execute online and batch performance tests with the 19c release to confirm that performance complies with current SLA standards.
 8. Remediate any functional or performance issues falling out of the 19c upgrade.

Outreach

Description:

Migration Impact

Description:

Migration Impact

No Impact

Analysis:

Alternative

None.

Procedure

Description:

Operational Impact:**Estimate: 3319**

Automated Test :	110	Batch/Interfaces :	480	Batch Operations :	0
CalHEERS :	100	CalHEERS Test :	0	Client Correspondence :	0
DBA :	1519	Design :	0	Eligibility :	100
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	100	Performance :	80
Release Communication Support :	0	Reports :	200	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	450
Tech Arch :	180	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-233533] Design - Springboot service containerization with AWS Fargate

Team Responsible:	Tech Arch	Assignee:	Abhinav Kapur	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:	21.11.xx	Expedite Changes:	No	Estimate:	260
Reporter:	Sumeet Patil	Regulation Reference:		Created:	09/17/2021 08:14 AM
Status:	Ready for Committee	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Laura Chavez	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Design	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

The Springboot services are currently hosted on EC2 instances.

Request:

The EC2 footprint should be reduced

Recommendation:

1. Research the option of deploying Springboot services on Serverless containers (Fargate).
2. Analyze required changes to the existing Springboot application
3. Prototype deploying Email Springboot to AWS Fargate,

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

NA

Procedure

Description:

Operational Impact:

Estimate: **260**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	220	Tech ForgeRock :	0	Tech Ops :	40
Training :	0	Translation :	0		



[CA-233534] Design - CalSAWS Centralized Logging

Team Responsible:	Tech Arch	Assignee:	Erick Guanzon	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Enhancement
Minor Version:	21.11.xx	Expedite Changes:	No	Estimate:	270
Reporter:	Sumeet Patil	Regulation Reference:		Created:	09/17/2021 08:15 AM
Status:	Ready for Committee	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Design	Migration Impact:		Funding Source ID:	
Committee:	[Tech]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: The CalSAWS application and Springboot services currently log error and debug content in local log files on the server.

- Request:**
1. For troubleshooting purpose API payloads and additional information should be logged.
 2. Build a centralized logging for all applications and APIs
 3. Build a solution to record payload information for troubleshooting

- Recommendation:**
- Design a CalSAWS centralized logging architecture. The design should consider the following -
1. The Centralized logging architecture should be able to integrate with CalSAWS applications and APIs.
 2. The architecture should support logging across environments
 3. It should allow developers to trace the requests, errors and analyze the logs

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure NA

Description:

Operational Impact:

Estimate: 270

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	270	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-221997] Online Help: Update the JA Child Support Good Cause Claim

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	10
Reporter:	Joyce Oshiro	Regulation Reference:		Created:	11/20/2020 10:09 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Mercy LeBarron	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 10/19/2021 - Approve

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: On the Child Support Good Cause Claim job aid, the Accessing the Good Cause List Page section includes incorrect steps. When completing steps, the actions take the user to the Good Cause Detail page, and not the Good Cause List page as JA indicates.

Request: Update the incorrect steps in the Child Support Good Cause Claim job aid,

Recommendation: Update the Child Support Good Cause Claim job aid for:
1) Accessing the Good Cause List Page section for incorrect steps

Outreach Description: Job aid update

Migration Impact Description: No Impact

Analysis: None

Alternative Procedure Description:

Operational Impact:

Estimate: **10**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	10	Translation :	0		



[CA-232326] DDID 1631: Other Person Count, and Other Person Amounts are Not Represented in the CalSAWS Report Template

Team Responsible:	Reports	Assignee:	Diana Bonilla	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Diana Bonilla	Change Type (SCR):	Enhancement
Minor Version:	22.01.XX	Expedite Changes:	No	Estimate:	468
Reporter:	Sean Ny	Regulation Reference:		Created:	08/16/2021 04:37 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Claudia Pinto	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:
Expedite Approval:
Current Design: Person Count for Other Adult, Person Count for Other Child, Rate Structure, Child's Date of Birth, Child's Age, and Other Amount are not listed in specific CalSAWS templates. The corresponding CalSAWS templates with missing columns are:

- Integrated Payroll Benefit Issuance Detail Claiming Report
- Integrated Payroll Benefit Issuance Detail Claiming Report by Case
- Integrated Payroll Summary Report

Request: Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child:

- Integrated Payroll Benefit Issuance Detail Claiming Report
- Integrated Payroll Benefit Issuance Detail Claiming Report by Case
- Integrated Payroll Summary Report

Update the following reports to include a column for Rate Structure, Child's Date of Birth, and Child's Age:

- Integrated Payroll Benefit Issuance Detail Claiming Report
- Integrated Payroll Benefit Issuance Detail Claiming Report by Case

Recommendation:

1. Update the following reports to include a column for Other Amount, Other Person Count for Adult, and Other Person Count for Child:
 - Integrated Payroll Benefit Issuance Detail Claiming Report
 - Integrated Payroll Benefit Issuance Detail Claiming Report by Case
 - Integrated Payroll Summary Report
2. Update the following reports to include a column for Rate Structure, Child's Date of Birth, and Child's Age:
 - Integrated Payroll Benefit Issuance Detail Claiming Report
 - Integrated Payroll Benefit Issuance Detail Claiming Report by Case
3. Update the report template to cosmetically sync up with CalSAWS template standards:
 - Integrated Payroll Benefit Issuance Detail Claiming Report
 - Integrated Payroll Summary Report

Outreach

Description:

Migration Impact Description:

This SCR is part of DDID 1631 effort to sync up the reports design between C-IV counties and LA county to support their migration into CalSAWS.

Migration Impact Analysis:

Alternative

Procedure

Description:

-Daily and Monthly manual reconciliation needed GA/GR reports
 -Daily manual reconciliation is needed for ARC
 -Note: no impact on Monthly

Operational Impact:

Estimate: 468

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	340	Reports Test :	128
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-232363] Online Help: Update JA Semi-Annual Report (SAR 7)-Process

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Caroline Bui	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	7
Reporter:	Caroline Bui	Regulation Reference:		Created:	08/17/2021 02:18 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: The JA Semi-Annual Reports (SAR-7) Process needs to be updated.

Request: Update the 'Processing a Late SAR 7' section of the JA Semi-Annual Report (SAR 7)-Process with instructions on how to process late SAR 7 when actions result in increase or decrease in benefits.

Recommendation: Update the 'Processing a Late SAR 7' section of the JA Semi-Annual Report (SAR 7)-Process with instructions on how to process late SAR 7 when actions result in increase or decrease in benefits.

Outreach

Description:

Migration Impact

Description:

Training documentation will be published for end users that addresses CalSAWS functionality on how to process a late SAR 7.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: 7

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	7	Translation :	0		



[CA-232469] Online Help: Create Job Aid- JA WINS

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Caroline Bui	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	15
Reporter:	Caroline Bui	Regulation Reference:		Created:	08/19/2021 01:42 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			
Non-Committee Review:	Elizabeth Palm 09/09/2021 Approved				
Expedite Approval:	Approved by Karen Rapponotti on 10/27/2021				
Current Design:	There is no Job Aid in the System to explain how to use the WINS functionality.				
Request:	Create a Job aid titled "JA WINS".				
Recommendation:	Create a Job aid titled "JA WINS" for CalSAWS to explain the WINS functionality.				
Outreach Description:	New Job Aid				
Migration Impact Description:	JA will be available to migrating counties.				
Migration Impact Analysis:	No Impact				
Alternative Procedure Description:	N/A				
Operational Impact: Estimate:	15				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	15	Translation :	0		


[CA-233780] Online Help - Adobe Robohelp 2020 Upgrade

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Cristina Garcia	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	400
Reporter:	Cristina Garcia	Regulation Reference:		Created:	09/23/2021 01:46 PM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Michele Peterson	Training Impacted:	[Data]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Training	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Jayna Longstreet 9/29/2021

Expedite Approval: Approved by Karen Rapponotti on 10/19/2021

Current Design: The CalSAWS training team currently uses the Adobe Robohelp application to update and maintain Online Help in the CalSAWS system. Just recently, in September 2021, the upgrade from RH2017 to RH2019 was completed.

Request: Robohelp 2019 application needs to be upgraded to Robohelp 2020.

Recommendation: Upgrade the Robohelp application from RH2019 to RH2020. Project Plan includes:
 1) Analysis/ differences between the 2 versions (80 hrs)
 2) Adobe Training for RH2020 (20 hrs)
 3) Migration of all Online Help material from RH2019 to RH2020 (220 hrs)
 4) Quality Control of migrated pages (40 hrs)
 5) System Testing of output file (40 hrs)

Outreach

Description: N/A

Migration Impact Description: N/A

Migration Impact Analysis: N/A

Alternative Procedure Description: N/A

Operational Impact: N/A

Estimate: **400**

Automated Test : 0

CalHEERS : 0

DBA : 0

Fiscal : 0

IVR/CC : 0

Release Communication Support : 0

Security : 0

Tech Arch : 0

Training : 400

Batch/Interfaces : 0

CalHEERS Test : 0

Design : 0

Forms Test : 0

Online : 0

Reports : 0

Special Project : 0

Tech ForgeRock : 0

Translation : 0

Batch Operations : 0

Client Correspondence : 0

Eligibility : 0

Imaging : 0

Performance : 0

Reports Test : 0

System Test Support : 0

Tech Ops : 0



[CA-234059] Online Help: Create Online Help pages for CA-225639

Team Responsible:	Training	Assignee:	Rajiv Kairon	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Melita Dennis	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	49
Reporter:	Melita Dennis	Regulation Reference:	MEDIL I 21-03	Created:	09/29/2021 07:56 AM
Status:	In Development	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[Online Help]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 10/14/2021 - Approve

Expedite Approval: Approved by Karen Rapponotti on 10/21/2021

Current Design: CA-225639 updates online help for Delivery on Asset Verification Reports

Request: Create new online help pages.

Recommendation: Create the following online help pages:

1. Asset Verification Detail
2. Asset Verification List
3. Asset Verification Search
4. Financial Institution Balance Inquiry
5. Real Property Inquiry
6. Aircraft Detail
7. Watercraft Detail

Outreach Description:

Migration Impact Description: N/A

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **49**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	49	Translation :	0		

 **[CA-234516] Online Help: Update Online Help Pages for CA-207127**

Team Responsible:	Training	Assignee:	Cristina Garcia	SPG Status:	Select a value
Fix Version/s:	[22.01]	Designer Contact:	Melita Dennis	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	21
Reporter:	Melita Dennis	Regulation Reference:		Created:	10/05/2021 02:52 PM
Status:	Approved	Impact Analysis:	[Training]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Online Help]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Joyce Oshiro 10/27/2021 - Approve

Expedite Approval: Approved by Karen Rapponotti on 10/27/2021

Current Design: With 22.01, CA-207127 DDID 2215, updated appointment functionality to support snooze. Online Help pages was not updated for this SCR.

Request: Update Online Help for this change.

Recommendation:

1. Update the following Online Help page:
 - a. Message Center
2. Create the following Online Help pages:
 - a. Visit Purpose Detail
 - b. Visit Purpose List

Outreach Description:

Migration Impact Description: Per DDID #1070 in the SOW, C-IV will use the LRS online help pages and job aids as a starting point and modify them as necessary to account for the changes made as part of Migration.

Migration Impact Analysis: No Impact

Alternative Procedure Description: None

Operational Impact Estimate: **21**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	21	Translation :	0		



[CA-212145] Postpartum Care Extension

Team Responsible:	CalHEERS	Assignee:	Appalaraju Indala	SPG Status:	Approved
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1529
Reporter:	Nina Butler	Regulation Reference:	MEDIL I21-13	Created:	12/02/2019 05:14 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	CalHEERS
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	10/22/2021	Other Agency Cross Reference:	CH-182474
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti via email on 09/23/2021.

Current Design:

CalSAWS currently defines postpartum coverage as below –
 An individual is eligible for 60-day postpartum aid code 76 benefits if they meet all the following requirements:

- The individual is still within the '60-Day Postpartum Period'.
- The individual received Medi-Cal (MC) including CalWORKs, Foster Care, Refugee Cash Assistance, and SSI (does not include Dialysis, TB, TPN, or MSP) in the month of birth/pregnancy termination.
- The pregnancy did not end in a retro Medi-Cal month.
- The individual is not eligible for zero-SOC full or restricted Medi-Cal for the EDBC benefit month or has a Non-Compliance for 'Failed to Provide Income' or is a 'Spouse of FTP Income'
- The individual is not on aid code 44 or 48 (200% - Pregnancy) for the EDBC benefit month.

Note: Aid code 76 is a secondary aid code and CalSAWS does not send secondary aid codes in a Disposition per current eHIT requirements.

MC EDBC considers an individual is pregnant between the Date Reported and Pregnancy End Date, if the Pregnancy End Date exists; else, between the Date Reported and Due Date.

For Retro months, the MC EDBC considers an individual pregnant as Due Date minus 9 months.

The existing Medi-Cal Postpartum Discontinuance sweep job looks for all cases where a Medi-Cal individual on 76 aid code will be reaching the 60th day of postpartum during the batch month. The sweep sets up the MC program to run Medi-Cal in Batch EDBC for the following month to re-evaluate the individual for Medi-Cal and creates the following journal.

CalSAWS does not display postpartum-related information on any MAGI-related pages since this information does not exist in eHIT.

The 'Evaluation Criteria' section on the MAGI Determination Detail Page displays when CalHEERS determines an individual 'Pregnant' on the MAGI Determination but does not have Postpartum information.

Currently, there are 4 different NOAs (Medi-Cal Approved Restricted Scope w/ SOC, Medi-Cal Denied PRUCOL STATUS NURSING, Medi-Cal Denied PRUCOL STATUS RENAL, and Medi-Cal Approved Postpartum Medical) that contain references to "60 days postpartum" or "60-day postpartum" which are hardcoded into the NOA itself.

Request:

1. With CH-182474, CalHEERS will update MAGI Medi-Cal 60 days postpartum rules to 365 days postpartum (365-day period after the pregnancy ends and any remaining days in the month in which the 365th day falls). CalSAWS will update the Non-MAGI Medi-Cal EDBC rules to extend postpartum care coverage from 60 days to 365 days and will protect an individual from losing Medi-Cal coverage during pregnancy.
2. With CH-182474, CalHEERS will update eHIT to send the 'Postpartum Period' (Number of days) and 'Postpartum End Date' to CalSAWS in a Determination of Eligibility Response (DER).

CalSAWS will display the Postpartum information received by CalHEERS on a DER on the MAGI Determination Detail Page.

3. Update NOAs referencing 60 days postpartum to 365 days postpartum.
4. Update Batch EDBC and Batch MAGI to add new skip reason to skip Medi-Cal programs at the end of postpartum if the renewal is within 2 months from the current month.

Recommendation:

1. Update the MAGI Determination Detail Page Evaluation criteria section to display the following:
 - a. Postpartum Period
 - b. Postpartum End Date
2. Update the Medi-Cal EDBC Rules to grant aid code 76 to all pregnant/postpartum individuals not on full scope zero share of cost or zero premium aid code if the individual is a California resident and isn't being discontinued for one of the allowable reasons.
3. Update 4 NOA fragments.
 - a. Add variable population updates to each of the fragments.
4. Update the existing Postpartum Batch sweep to pick up cases at the end of 365 days instead of 60 days.
5. Add a new Postpartum Batch MAGI sweep.
6. Update Batch EDBC to add new skip reason to skip Medi-Cal programs from processing at the end of postpartum if the renewal is within 2 months from the current month.
8. Update Batch MAGI to Add new skip reason to skip Medi-Cal programs from sending EDR at the end of postpartum if the renewal is within 2 months from the current month.

Please find the design document attached for details on above mentioned recommendation.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Not Applicable

Procedure

Description:

Operational Impact:

Estimate: 1529

Automated Test :	0	Batch/Interfaces :	351	Batch Operations :	0
CalHEERS :	247	CalHEERS Test :	402	Client Correspondence :	275
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	67	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

[CA-230841] One time Batch for Postpartum Care Extension

Team Responsible:	CalHEERS	Assignee:	Chad Quan	SPG Status:	Pending
Fix Version/s:	[22.02]	Designer Contact:	Tisha Mutreja	Change Type (SCR):	New Policy
Minor Version:	22.02.25	Expedite Changes:	Start Build	Estimate:	460
Reporter:	Tisha Mutreja	Regulation Reference:	ACWDL 20-14 PROVISIONAL POSTPARTUM CARE EXTENSION / ACWDL Draft ARPA	Created:	07/07/2021 04:54 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Nina Butler	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Premise
Committee:	[Medi-Cal/CMSP]	Approved by Committee:	10/22/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review:

Expedite Approval: Approved by Michele Peterson via email on 11/01/2021

Current Design: In Release 22.02, CalHEERS and CalSAWS were updated to extend postpartum coverage from 60 days to 365 days for eligible pregnant/postpartum individuals starting April 2022 with CA-212145 and CalHEERS Change Request CH-182474 per ACWDL 21-15 and MEDIL I 21-13.

CalSAWS has pregnant/postpartum individuals still receiving 60 days postpartum coverage instead of 365 days.

CalSAWS Batch EDBC functionality allows Batch EDBC to automatically add a standard Journal entry to cases processed by Batch EDBC with:

Journal Category: Eligibility

Journal Type: Batch EDBC

Short Description: Batch EDBC ran for [MONTH/YEAR].

Long Description: Batch EDBC ran for [MONTH/YEAR]. Batch EDBC processed for the Medi-Cal program for the following reasons: <Batch EDBC Sub-Type Code Short Description>

There is no Batch EDBC Sub-Type Code for Postpartum Care Extension one-time batch processing, so CalSAWS will automatically create the journal entry with a missing reason in the Long Description.

- Request:**
1. Automate the transition of eligible pregnant/postpartum individuals from 60days postpartum coverage to 365 days.
 2. Provide one-time County lists for County Eligibility Workers to follow-up on any pregnant/postpartum individual not processed after the one-time batch processing is complete.

- Recommendation:**
1. Initiate a one-time process to send Eligibility Determination Requests (EDRs) to CalHEERS and run Batch EDBC for identified pregnant/postpartum individuals.
 2. Generate one-time County lists to aid the counties to provide postpartum care extension to eligible pregnant/postpartum individuals from 60 days to 365 days after Batch EDBC completes.

Please find the design document attached for details on above recommendation.

Outreach Description: List will be posted on February 28th at following locations:
CalACES Web Portal>System Changes>SCR and SIR Lists>2022>CA-230841

Migration Impact Description:
Migration Impact Analysis:

Alternative Procedure Not Applicable

Description:

Operational Impact:

Estimate: 460

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	19
CalHEERS :	225	CalHEERS Test :	140	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	20	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-203538] MEDS: Modify RE Month on Daily transaction and RECON transaction on aid code 0F

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	395
Reporter:	Tina Tran	Regulation Reference:		Created:	07/11/2018 08:22 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 10/12/2021

Expedite Approval: Current Design:

Currently in CalSAWS, A FX20 transaction is generated for a person when their CalFresh program status becomes 'Active' or when there is a change in the aid code is detected and a FR20 MEDS Recon transaction is generated for all active people in programs known to MEDS that are on the Food Stamps program. However, when the aid code of a CalFresh program is or updated to '0F' i.e., transitional CalFresh the redetermination month data element value in FX20 MEDS daily transaction and FR20 MEDS Recon transaction is being sent incorrectly to MEDS.

Request:

Update the logic in the FX20 MEDS outbound writer job and FR20 MEDS Recon outbound writer job to send the correct Redetermination month data element value when the aid code of the CalFresh program is '0F-Transitional CalFresh'.

Recommendation:

Update the FX20 MEDS outbound interface job and FR 20 MEDS RECON outbound interface job to populate the 'REDETERM_MONTH' data element when the aid code of an active CalFresh is '0F- Transitional CalFresh' as follows-

1. Populate the REDETERM_MONTH data element value with the redetermination due month displayed on the case summary page.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure

Not Applicable

Description:

Operational Impact:

Estimate: 395

Automated Test :	0	Batch/Interfaces :	264	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	131
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-204953] MEDS: Unnecessary EW20 transaction for the future month

Team Responsible:	Batch/Interfaces	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	419
Reporter:	Tina Tran	Regulation Reference:		Created:	10/01/2018 04:21 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[MEDS]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Carlos Zepeda 10/12/2021

Expedite Approval:

Current Design:

The EW20 transaction is used to add new eligibility to MEDS or to report a change in eligibility information for a client who is already active on MEDS in the reporting county during the period covered by the EW20. Currently when the worker runs and authorize EDBC with eligibility updates for only the prior eligibility months on an active case then the MEDS EW20 outbound job triggers EW20 transactions for the prior months as well an additional transaction for the come-up month and when worker runs and authorizes EDBC for the current month only or for Prior months and Current month after the 10-day cut off date the EFFECTIVE_DATE data element is being populated with the future come-up month date.

Request:

- 1.Update the MEDS EW20 outbound interface job logic to not trigger the additional EW20 transaction for the come-up month when a worker authorizes EDBC for only the prior eligibility months .
2. To populate the EFFECTIVE_DATE data element correctly if EDBC has been authorized for prior month(s) and current month or current month only.

Recommendation:

1. Update the EW20 MEDS outbound interface job to not trigger a come-up month transaction for the following scenario-
 - a. Worker runs and authorizes EDBC for prior months only and there exists an open ended EDBC record for ongoing months on the EDBC summary page.
2. Update the EW 20 MEDS Outbound interface job to populate the EFFECTIVE_DATE data element in the come-up month transaction when EDBC is authorized for prior month and current month or current month only after the 10-day cut off as follows.
 - a. Populate the EFFECTIVE_DATE data element with the come up month date and not with the future come-up month date.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Not Applicable

Procedure

Description:

Operational Impact:

Estimate:

419

Automated Test :	0	Batch/Interfaces :	264	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0

IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	155
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-223587] Enhance functionality for forms generated during Run EDBC

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Connor Gorry	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	260
Reporter:	Amy Gill	Regulation Reference:		Created:	01/06/2021 05:00 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Maria Arceo	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	10/13/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval: Approved by Karen J.Rapponotti on 10/20/2021

Current Design: Certain forms are generated during Run EDBC:
AAP 2
AR 2
AR 2 SAR
CW 2211
CW 2212
CW 2215
FC 3
FC 3A
SAR 2

For EDBC Runs set to Pending Authorization, these forms can be issued prior to 1st/2nd level Authorization, or if the EDBC is Rejected.

Request: Update EDBC generated form functionality to only generate forms after EDBC's are fully authorized.

Update the Form Number of FC 3A. Currently the form number on the bottom displays FC 3 even though it is FC 3A.

Recommendation:

1. Add Functionality for Forms generated via EDBC
2. Update FC 3A Form Footer

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative Procedure N/A

Description:

Operational Impact:

Estimate: **260**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	200
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	60
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Translation :	0		
Training :	0				



[CA-228666] Update CalSAWS Imaging Buttons to Pull Case and Person Documents

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	279
Reporter:	Rhiannon Chin	Regulation Reference:		Created:	05/11/2021 04:48 PM
Status:	Pending Approval	Impact Analysis:	[Security]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:	10/21/2021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently, there are certain pages in CalSAWS where the 'Images' buttons are only able to retrieve either Case level documents or Person level documents from the Hyland Imaging Solution and this is dependent on the page that the 'Images' button is clicked from.

Request:

Update CalSAWS to allow users to retrieve both Case level documents and Person level documents from the Hyland Imaging Solution by clicking on the 'Images' buttons from anywhere the buttons appear in CalSAWS.

Recommendation:

1. Update all the 'Images' buttons that can only retrieve Case level documents to also retrieve Person level documents from the Hyland Imaging Solution.
2. Update all the 'Images' buttons that can only retrieve Person level documents to also retrieve Case level documents from the Hyland Imaging Solution.
3. Add additional document types that will need to be searched when the 'Images' button is clicked through the Case Summary page.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

"Users will need to manually navigate the Imaging Solution to search for documents."

Procedure

Description:

Operational Impact:

Estimate:

279

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	34
IVR/CC :	0	Online :	131	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	89
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-229858] Update Stanislaus GM Fund Code mapping to Pay Codes

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Zachary McDaniel	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	45
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	06/10/2021 01:30 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Fiscal]	Approved by Committee:		Other Agency Cross Reference:	CIV-104625
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Renee Green (Stanislaus) - Approved - 10/21/2021

Expedite Approval: Current Design: Stanislaus County has updated their Fund Codes for their existing Pay Codes that are mapped to General Assistance Managed program.
NOTE: Stanislaus County Fund Codes are not used anywhere - they are simply stored in the system.

Request: Update the Stanislaus County Fund Codes for existing pay codes that are mapped to the General Assistance Managed program

Recommendation: Update the Stanislaus County Fund Codes for existing pay codes that are mapped to the General Assistance Managed program. Fund code mappings are given in the attached file "Stanislaus_GM_FundCodeMappings_229858.xlsx". When updating the fund codes the old values should be end dated and new values inserted.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

45

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	28	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	12
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-230989] Re-platform Export Reports in CalSAWS from BI Publisher to Custom Java

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	663
Reporter:	Erika Kusnadi	Regulation Reference:		Created:	07/12/2021 11:28 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Refactoring	Migration Impact:	No	Funding Source ID:	
Committee:	[Management Reports]	Approved by Committee:	10/06/0021	Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Currently in CalSAWS, the export capability for the Eligibility Workload Inventory Export Report, Monthly Productivity List Export Report, General Ledger Report, and the Supervisor Authorization Report uses Oracle BI Publisher export processing to allow these reports to be exported to Excel.

Request:

Update CalSAWS to use the new CalSAWS export processing to export the Eligibility Workload Inventory Export Report, Monthly Productivity List Export Report, General Ledger Report, and the Supervisor Authorization Report to Excel.

Recommendation:

1. Update the following CalSAWS pages to call the new CalSAWS export processing.
 - a. Eligibility Workload Inventory
 - b. Monthly Productivity List
 - c. General Ledger List
 - d. Pending Authorizations
2. Update the look and feel for the template used when the following reports are exported to Excel.
 - a. Eligibility Workload Inventory Export Report
 - b. Monthly Productivity List Export Report
 - c. General Ledger Report
 - d. Supervisor Authorization Report
3. Update the architecture framework to configure a limit on the number of threads used for reports generation to avoid performance impact across the application.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact

Analysis: None

Alternative

Procedure

Description:

Operational Impact:

Estimate: **663**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	52	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	155	Performance :	96
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	144
Tech Arch :	156	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-231489] Worklist Task Detail Updates

Team Responsible:	Online	Assignee:	Justin Dobbs	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Rakan Ali	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	105
Reporter:	Justin Dobbs	Regulation Reference:		Created:	07/27/2021 10:27 AM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Task Management]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:	Sarah Cox	Consortium Review Approval Date:	10/22/2021		

Non-Committee

Review: Expedite Approval: Current Design:

The CalSAWS System includes an Expiration Date field on the Task Detail page accessible from the Worklist pages. The Worklist PR/RE page includes a YBN column.

Request:

Update the CalSAWS System to remove the Expiration Date field from the Task Detail page through Worklist and Worklist PR/RE pages. With customizable Task Types, Task Expiration is evaluated nightly during batch processing based on Task Type Expiration configurations; an expiration date is not determined at the time of Task creation.

Remove the obsolete YBN column in the search results section within the Worklist PR/RE page.

Recommendation:

1. Update the Task Detail page accessible from the Worklist and Worklist PR/RE pages to only display the Expiration Date if the Task status is Expire
2. Remove the YBN column from the search results section of the Worklist PR/RE page.

Outreach

Description:

Migration Impact

Description:

The new Unified Task Management Solution will be integrating task configurability which will be administered through the front-end of the application.

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate: **105**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	67	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-232366] Batch EDBC for timed out individuals for CW 60 MTC

Team Responsible:	Eligibility	Assignee:	Unassigned	SPG Status:	Select a value
Fix Version/s:	[22.03]	Designer Contact:	Sridhar Mullapudi	Change Type (SCR):	New Policy
Minor Version:	22.04.15	Expedite Changes:	No	Estimate:	241
Reporter:	Ritu Chinya	Regulation Reference:	ACL 2-113	Created:	08/17/2021 02:37 PM
Status:	Pending Approval	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	Premise
Consortium Contact:		Migration Impact:	No	Funding Source ID:	CW Time Clock
Project Phase (SCR):	Production	Approved by	08/31/2021	Other Agency Cross	
Committee:	[CalWORKs/ CalFresh]	Committee:		Reference:	
Consortium Review		Consortium Review			
Approval:		Approval Date:			

Non-Committee

Review:

Expedite Approval:

Current Design:

Adult CalWORKs participants shall be eligible to receive CalWORKs for a maximum of 48 cumulative and countable months. Participants that used 48 cumulative months of CW shall be timed out of CW eligibility.

Request:

Adult CalWORKs participants shall be eligible to receive CalWORKs for a maximum of 60 cumulative and countable months. Run Batch EDBC for CW AU with a timed out individual to attempt to add them back into the AU

Recommendation:

1. CTCR to insert a new run reason in CT744 and run the above population with this Run Reason
 - a. Short Decode: "AB 79 CW 48 to 60 MTC Extension"
 - b. Long Decode: "AB 79 CW 48 to 60 MTC Extension"
 - c. Reference columns 1-17 all "N"

2. CTCR to insert a new journal reason in CT942 and run the above population with this Sub Type code
 - a. Short Decode: "AB 79 CW 48 to 60 MTC Extension"
 - b. Long Decode: "AB 79 CW 48 to 60 MTC Extension"
 - c. Reference columns all null

3. Run a Batch EDBC process for the benefit month of 05/2022.
 - a. This will be run in Targeted program mode, for all cases where CalWORKs programs has an active or ineligible program person with all the following criteria, effective for 05/2022.
 - i. The CalWORKs program person is a parent with Parent (Biological/Adoptive) relationship to an active child in the AU
 - ii. The CalWORKs program person has a role reason of 'CW Time Limit'
 - iii. The CalWORKs program person has not reached CW 60 MTC limit or has an extender effective 05/01/2022
 The Targeted program mode will process EDBCs for CW, CF, NB, MC programs from the identified cases which includes all the CW/CF(including NB) combo cases.
 - iv. Exclude the following cases:
 1. The benefit month is past the latest RE due date for the program.
 2. The program has a SAR7 Due Month of 04/2022 and the report status is Sent, Received, or Incomplete
 Note: The cases that are excluded from batch EDBC, when the user runs online EDBC, the program person excluded due to time limits will automatically attempted to be added back into the AU.

4. Run the above population with the following run reason 'AB 79 CW 48 to 60 MTC Extension'

5. Batch EDBC will insert the following Journal entry:

Short Description: Batch EDBC ran for <month, year>
 Long Description: Batch EDBC Ran for <Effective Month>. Batch EDBC processed for the <Program Name> program for following reasons: AB 79 CW 48 to 60 MTC Extension

6. Generate the following lists from the batch EDBC process. Each of the lists will include the Standard List Columns:

Case Name
Case Number
County
Unit
Unit Name
Office Name
Worker ID

- a) List of cases discontinued by the batch EDBC process.
Note: Include additional columns to indicate program type and program closure reason
- b) List of active cases where the batch EDBC process closed a person.
Note: Include additional column to indicate program type
- c) List of cases where the CW/RCA EDBC resulted in a benefit reduction.
Note: Include additional columns to indicate each benefit reduction type (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)
- d) List of cases which resulted in a read-only EDBC.
Note: Include additional columns to indicate program type and read-only reason
- e) List of cases skipped in the batch run.
Note: Include additional column to indicate the skip reason and program type.
- f) Generate a list of cases that meets all the following criteria:
 - i) Has an active CW program person for benefit month of April 2022 with an MMO and role reason 'Optional Child - Receives Child Support'
 - ii) That same program person has an active status and role of MEM for the benefit month of April 2022
 - iii) Latest accepted and saved CW EDBC for the May 2022 benefit month has a source of 'Batch EDBC Rules'
 - iv) None of the following conditions exist:
 - 1) RE or SAR period ended in April 2022
 - 2) Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end-date in April 2022

Note: Batch EDBC process added some opted-out children back into the assistance unit mid-period. Please refer to CIT 0029-19 for further details. CA-205112/CIV-102472 are drafted to address this functionality.

These lists will be posted at:

CalSAWS System Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-232366

7. Batch Operations:

- a) Run the driving query for recommendation 1 with Targeted program mode
- b) Run Batch EDBC for cases inserted into sys_transact'

A list of affected cases will be posted to the CalSAWS Web Portal in the following location:
CalSAWS Sharepoint > Web Portal > System Changes > SCR and SIR Lists > 2022 > SCR CA-232366

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

Operational Impact:

Estimate:

241

User may run EDBC for 05/2022 benefit month.

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	6
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	25	Eligibility :	106
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	11	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	64
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		



[CA-234211] Form Header and Body variables need to be editable in CalSAWS - Phase 1

Team Responsible:	Client Correspondence	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.03]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	Operational Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	5066
Reporter:	Janet Mitri	Regulation Reference:		Created:	09/30/2021 01:09 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Janet Mitri	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	
Consortium Review Approval:		Consortium Review Approval Date:			

Non-Committee Review: Approved by Maria Arceo on 10/20/2021

Expedite Approval: Approved by Karen Rapponotti on 10/1/2021

Current Design: Form headers are not editable in CalSAWS when generated from a page or Template Repository.

Not all Form variables in the body of the Form that currently automatically populate are editable by the worker.

Incident - INC0026231, INC0027511

- Request:**
1. Form headers need to be editable in CalSAWS when generated from a page or Template Repository.
 2. Update Forms that generate from Template Repository or from a page to be editable. Variables in the body of the Form should be editable regardless if they automatically populate.

- Recommendation:**
1. Remove 'Customer ID:' field on all the forms listed in the attachment 'List of Forms.xls'.
 2. Make the header and body fields editable for all the forms listed in the attachment 'List of Forms.xls'.
 3. Update the text fields on the forms listed in the attachment 'List of Forms.xls' to allow characters to be entered in the entire visible area instead of limiting the characters to a particular count.

Note:

1. The forms listed in the attachment 'List of Forms.xls' are the forms that currently use the header 'Header_1'. This list also has the languages that each form is available in.
Languages in which Header_1 is available: English, Spanish, Armenian, Arabic, Cambodian, Chinese, Farsi, Tagalog, Hmong, Korean, Lao, Russian, Vietnamese
2. This SCR is only updating the forms that are visible to either all counties or migration counties.
3. This SCR does not have a design document.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

5066

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	3697
DBA :	0	Design :	0	Eligibility :	0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	1369
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

End SCRs

[CA-218880] Imaging DDID 119 - Phase 2 Deployment for 58 Counties

Team Responsible:	Imaging	Assignee:	Christopher Vasquez	SPG Status:	No
Fix Version/s:	[TBD]	Designer Contact:	Christopher Vasquez	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	90
Reporter:	Toby C. Barnes	Regulation Reference:		Created:	08/19/2020 04:12 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Rhiannon Chin	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	Yes	Funding Source ID:	
Committee:	[Imaging]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Rhiannon Chin - 8/16/2021

Expedite Approval: Current Design: LA is on a separate Imaging system from the rest of the CalSAWS counties.

Request: Deploy LA on the CalSAWS Imaging solution.

Recommendation: Perform necessary system configuration changes to enable LA county to be able to access and work in the CalSAWS Imaging solution.

1. Update Code detail table to have LA set to Hyland (Category 15 Ref Table 23) (CTCR)
2. Update ApiGEE Interface to point Los Angeles to Hyland Imaging (Divert uploads away from Lobby Translator Spring Boot App > Imaging Spring Boot App)
3. Map the existing EDMS ID for VLP_MNL_VERIF_REQ_IMG_DOC_IDENTIF with the new location/ID in Hyland. Extract of EDMS IDS to be sent to Hyland and Hyland Document IDs provided back for DCR based on manifest/mapping.
4. Modify backend of 'VLP Step 3 Initiate Third Verification Request Detail' page to call Hyland Imaging solution for LA county instead of EDMS.
5. De-activate existing LA-Specific PO00E914 batch job that pulls the VLP images from EDMS. Note: PO00E915 already exists to download images from Hyland imaging solution no matter the county.

Outreach

Description: These are required changes and updates to allow Los Angeles to use the CalSAWS Imaging Solution.

Migration Impact Description: Migration Impact Analysis: None, without the changes LA cannot access Imaging

Alternative Procedure Description: Operational Impact: Estimate: **90**

Automated Test :	0	Batch/Interfaces :	6	Batch Operations :	5
CalHEERS :	27	CalHEERS Test :	21	Client Correspondence :	0
DBA :	8	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	8
IVR/CC :	0	Online :	5	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	10	Translation :	0		
Training :	0				

Content Revision Status-1: Pending CCB
Content Revision Description-1: Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-230136] Add initiated by field to Journal API

- Resolved: 10/26/2021 11:57 AM

Team Responsible:	Batch/Interfaces	Assignee:	Shuvam Mahapatra	SPG Status:	No
Fix Version/s:	[21.07]	Designer Contact:	Avinda Bandaranayake	Change Type (SCR):	Enhancement
Minor Version:	21.10.26	Expedite Changes:	Production Deployment	Estimate:	120
Reporter:	Avinda Bandaranayake	Regulation Reference:		Created:	06/17/2021 01:10 PM
Status:	In Production	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Logan Pratt	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by KarenJ to Start Build on 10/08/2021 | Prod deployment approved on 10/26 by JoAnne Osborn

Current Design: The journal API response object does not contain any information about how the journal was created.

Request: Add a field initiatedBy to the response object that describes who created the journal entry.

Recommendation:

1. Update the API response to return who initiated the journal entry.
2. Add the countyCode field to the GET endpoints and modify the GET endpoint to handle a third party application that has an x-county-code of 00.

Outreach

Description:

Migration Impact Description: N/A

Migration Impact Analysis:

Alternative Procedure Description: N/A - CalSAWS DD&I

Operational Impact:

Estimate: **120**

Automated Test :	0	Batch/Interfaces :	100	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	20
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change: Before:
1. Update the API response to return who initiated the journal entry.
2. Add the countyCode field to the GET endpoints and modify the GET endpoint to handle a third party application that has an x-county-code of 00.

After:

1. Update the API response to return who initiated the journal entry.
note: countyCode field is removed from this SCR.

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

[CA-55208] Changes to the Child Care Requests page

- Resolved: 10/27/2021 09:56 AM

Team Responsible:	Online	Assignee:	Joseph Faulkner	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	254
Reporter:	Ted Anderson	Regulation Reference:		Created:	01/19/2018 11:42 AM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design	Claudia Pinto	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Consortium Contact:		Migration Impact:	No	Funding Source ID:	
Project Phase (SCR):	Production	Approved by	2021-06-14	Other Agency Cross	
Committee:	[Child Care]	Committee:	00:00:00.0	Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

1. CalSAWS allows a new Child Care Request to be created when the Create Date for the Child Care Request overlaps with a Child Care Authorization period in the same month that the Child Care Request was created for either Stage 1-Unable to Move to Stage 2, Stage 2 (C2AP) or Stage 3 (C3AP).
2. Multiple Child Care Request can be created through the Child Care Request Detail page if there is not an existing Child Care request that is in Pending or Pending in Progress status.
3. When an APP agency staff transfer a Child Care Request from one agency to another, the Child Care Request status will automatically be updated to Pending Status. This will then require the Child Care Request to be approved again for the new APP agency worker to be assign and be reflected on the Case Summary page.
4. Automatic Journal entry are not created when a new Child Care Request is created.
5. All available options for the Funding Source field on the Child Care Program Status Detail page are available to all workers including APP agency staff even though they do not need to service and/or track CAPP, CPS and Post Adoptions

Request:

1. Update CalSAWS to not allow a new Child Care Request to be created when the Create Date for the Child Care Request overlaps with a Child Care Authorization period in the same month that the Child Care Request was created for either Stage 1, Stage 1-Unable to Move to Stage 2, Stage 2 (C2AP) or Stage 3 (C3AP).
2. Update the existing validation that display on the Child Care Request Detail page when a user attempts to create a new Child Care Request but there's an existing Child Care Request that is in Pending or Pending in Progress status.
3. Update CalSAWS to not change the status of a Child Care Request back to Pending status when its transferred from one agency to another. Also, automatically reassign the Child Care program to the new APP agency worker.
4. Update CalSAWS to automatically open the Child Care Program Detail page when the status of a Child Care Request is updated.
5. Create an automatic journal when a new Child Care Request is created.
6. Update the Funding Source field on the Child Care Program Status Detail page to only display certain values for APP agency staff.

Recommendation:

1. Create a new validation on the Child Care Request Detail page to prevent a new Child Care Request to be created when the Create date for the Child Care Request overlaps with a Child Care Authorization period in the same month that the Child Care Request was created, for either Stage 1, Stage 1-Unable to Move to Stage 2, Stage 2 (C2AP), or Stage 3 (C3AP).
2. Update the existing validation message that display on the Child Care Request Detail page when a user attempts to create a new Child Care Request when there is an existing Child Care Request that is in Pending or Pending in Progress status.
3. Update the current logic for when a Child Care Request is being transferred from one APP agency to another to not change the status of a Child Care Request back to Pending and to automatically reassign the Child Care Program to the new APP agency worker.
4. CalSAWS will open the Child Care Program Detail page when the status of a Child Care Request is updated.
5. Create an Automatic Journal when a new Child Care Request is created.
6. The Funding Source field on the Child Care Program Detail page will only display the following values for APP agency staff: Stage 1, Stage 1 – Unable to Move to Stage 2, C2AP, and C3AP.

Outreach

Description:

Migration Impact

System/County specific data change. Only LA county uses APP related pages/flow.

Description:

Migration Impact

Analysis:

Alternative

Procedure

Description:

APP agency worker will continue no see those available options and when a Child Care Request is reassign to another APP agency, they would still have to approve the request again. There is no alternative for being able to create a Child Care Request when there's an overlap in date.

Operational Impact:

Estimate:

254

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	157	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	72
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Design Document was updated with the following changes: Figure 2.1.1 and Figure 2.1.2 is updated to reflect the change on Section 2.1.3#1 and #2. Updated the validation message (from point #1 and point #2) to include 'Cancel' and when clicking the 'Cancel' hyperlink it will take user to the 'Cancel' button. Please review CA-55208 Changes to the Child Care Request page Content Revision.docx for further details

2. Estimate Change:

Before:

System Test Support ETC 1: 72

System Test Support ETC Total: 72

After:

System Test Support ETC 1: 96

System Test Support ETC Total: 96

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-211719] ACL 20-97 Safe Drinking Water Pilot

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Pending
Fix Version/s:	[21.11]	Designer Contact:	Nithya Chereddy	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Production Deployment	Estimate:	1466
Reporter:	Michele Peterson	Regulation Reference:	ACL 20-97, ACL 21-50	Created:	11/07/2019 04:24 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[Job Aid, Online Help]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	Water Pilot
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Caroline Bui, Sheryl Eppler, and Martha Esparza (Kern County) 8/2/2021

Expedite Approval: Approved by Karen Rapponotti on 03/12/2021

Current Design: In CalSAWS, benefit issuances are created via EDBC authorization records (Online, Batch, Manual), Supportive Service Payment issuances are created via Payment Request authorization records and Auxiliary Issuances via Auxiliary Authorization records which does not require any eligibility determination.

The Auxiliary Issuance framework was introduced in CalSAWS with release 21.05 with an aim of introducing a flexible benefit issuance mechanism to CalSAWS that can be utilized to issue Water Pilot benefits and can be used in future for purposes beyond the initial Water Pilot implementation.

The correspondence related to CalFresh Water Pilot benefits are not available in the system. i.e., CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot, CF 304B - Notice of Approval for the CalFresh Water Pilot and CF 304C - Notice of Discontinuance for the CalFresh Water Pilot.

Request: 1. This SCR will implement policy changes associated with ACL 20-97 under which CDSS has developed a state-funded pilot program to provide time-limited supplemental nutrition benefits to CalFresh households that meets the following criteria:

- a. Reside within a disadvantaged community.
 - b. Receive drinking water from a public water system that does not meet primary drinking water standards under the California safe drinking water Act.
2. Add the CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot, CF 304B - Notice of Approval for the CalFresh Water Pilot, and CF 304C - Notice of Discontinuance for the CalFresh Water Pilot forms to CalSAWS.
3. Add logic to send CF 304C form when customer gets discontinued for CalFresh Water Pilot benefits.

- Recommendation:**
1. Add a new EBT Benefit type, Pay Code and Discontinuance reasons for water Pilot.
 2. Update EBT Repayment Detail page and EBT Expungement Reader Job to exclude Water Pilot issuances to restrict the user from applying water pilot benefits towards any existing CalFresh overissuances.
 3. Add a monthly Discontinuance batch module to discontinue the issuance of Water Pilot benefits if the CalFresh household is no longer eligible.
 4. Update Claiming logic to correctly process and claim Water Pilot Issuances.
 5. Add CF 304A - Important Information About Your CalFresh Benefits - CalFresh Water Pilot form in English and Spanish to CalSAWS.
 6. Add CF 304B - Notice of Approval for the CalFresh Water Pilot form in English and Spanish to CalSAWS.
 7. Add CF 304C - Notice of Discontinuance for the CalFresh Water Pilot form in English and Spanish to CalSAWS.
 8. Add a monthly batch job to send the CF 304C form to the customers who are discontinued from CalFresh Water Pilot benefits.

Outreach Description: N/A

Migration Impact Description: This SCR will be implemented post migration.

Migration Impact

Analysis:

Alternative Procedure Description: N/A

Operational Impact:

Estimate: 1466

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	247
DBA :	0	Design :	180	Eligibility :	0
Fiscal :	508	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	63	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	288
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Estimate Change:
Before: Imaging ETC 1: 0
After: Imaging ETC 1: 10

Content Revision Status-2:
Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:
Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:



[CA-213675] DDID 347 - Migrate Rush Warrant Functionality and Warrant Print Stocks to CalSAWS for CalWIN Counties - Phase 2

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Rainier Dela Cruz [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	499
Reporter:	Lawrence Samy	Regulation Reference:		Created:	02/18/2020 03:15 PM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-229976

Non-Committee

Review:

Expedite Approval:

Current Design:

The Rush Warrant templates for the CalWIN Migration Counties do not exist in CalSAWS.

Request:

Add the Rush Warrant templates for the CalWIN Migration Counties.

Recommendation:

1. Create the Rush Warrant templates for the 10 CalWIN Migration Counties.
2. Add population logic for the Rush Warrant templates.

Outreach

Description:

Migration Impact

N/A - CalSAWS DD&I Requirement

Description:

Migration Impact

Analysis:

Alternative

N/A - CalSAWS DD&I Requirement

Procedure

Description:

Operational Impact:

Estimate:

499

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	377
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	122
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision

Accepted

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
N/A
(Changes to Mockups and Assumptions only.)

2. Estimate Change:
Before:

Client Correspondence - 342
System Test - 102

After:
Client Correspondence - 377
System Test - 122

3. Release Change:
N/A

4. Funding Source Change:
N/A

Pending CCB

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before: Sacramento and Fresno counties included Foster Care in programs using Default - Vendor templates, causing problems with variable population.
After: Updated Warrant Variation Spreadsheet (attached) to split Foster Care logic from default logic for Sacramento and Fresno counties, matching logic used by other counties.

2. Estimate Change:
N/A

3. Release Change:
N/A

4. Funding Source Change:
N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:



[CA-215672] DDID 2320/2314 FDS: GA GR Phase 2 Batch 2 (4 Rules) - Income Rules and Corresponding NOA Reasons

Team Responsible:	Eligibility	Assignee:	Girish Chakkingal	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Peterson Etienne	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	2894
Reporter:	Lynnel Silva	Regulation Reference:		Created:	04/17/2020 11:22 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Adelaide Mendoza	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[GA/GR]	Approved by Committee:	2021-06-30 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval: Approved - Karen Rapponotti 07/06/21

Current Design: The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program. Currently CalWIN manages their General Assistance GR program logic by using a Rule Matrix which can be accessed by the county to allow each county administrator to customize the behavior to their specific county.

Request: A new CalWIN GA GR solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will automate the Financial functionality for the new solution

Recommendation:

1. Add all the required Data Collection elements to implement the Financial functionalities for the new solution
- 2 A new set of Admin detail pages, Rules and NOA triggers will be added for the below Financial Rules

- 1.EDX105S - Financial - AU Eligible for Family GA
- 2.EDD001S Driver - Budget
- 3.EDX105S - Financial - Inkind Income
- 4.EDX105S - Financial - Unearned Income

Additional EDBC Summary Page Changes if applicable.

Outreach

Description:
Migration Impact Description: General Assistance/General Relief functionality will be implemented as a new program for the 57 counties aside from Los Angeles. Los Angeles GA/GR functionality will not be modified.

Migration Impact Analysis:
Alternative Procedure Description: The following CalWIN rules, batch and NOA tiggers related to the Financial ruleset will not be migrated into CalSAWS.

- 1.EDX105S - Financial - AU Eligible for Family GA
- 2.EDD001S Driver - Budget
- 3.EDX105S - Financial - Inkind Income
- 4.EDX105S - Financial - Unearned Income

Operational Impact:

Estimate:	2894				
Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	275
DBA :	0	Design :	530	Eligibility :	1062
Fiscal :	0	Forms Test :	468	Imaging :	0
IVR/CC :	0	Online :	287	Performance :	0

Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	0
Tech Arch :	0	Translation :	0		
Training :	0				

Content Revision Status-1: Pending CCB

Content Revision Description-1: Before:
Removed the Recurring Special Need change to include Burial and Cremation since these types are not Special Need Type.

After:
Removed the Recurring Special Need change to include Burial and Cremation since these types are not Special Need Type

Content Revision Status-2:

Content Revision Description-2:

Content Revision Status-3:

Content Revision Description-3:

Content Revision Status-4:

Content Revision Description-4:



[CA-217869] Modify LRS lobby applications to work with the new Self-Service Portal

Team Responsible:	Online	Assignee:	Yudhi Tanuwidjaja	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:	21.11.21	Expedite Changes:	Start Build	Estimate:	3398
Reporter:	Amy Gill	Regulation Reference:		Created:	07/13/2020 11:51 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Erick Arreola 6/17/21

Expedite Approval: Karen J. Rapponotti

Current Design: The CalSAWS Self Service Kiosk application is currently only available to Los Angeles County and the application is incorporated with Los Angeles County specific graphics and logos. Secondly, customers who are using the CalSAWS Self Service Kiosk application will first need to Log-in and this process is dependent on the YBN application. Lastly, when customers are submitting documents through the CalSAWS Self Service Kiosk application, documents are being sent to EDMS (Electronic Document Management System).

As part of CA-207252 the Lobby Check-In application was updated to support all 58 counties and majority of the application dependency to YBN was removed. However, the ability to search for an individual using the customer YBN User Name (LA offices only) and IVR/Customer ID remained along with the ability to Check-In a customer by searching for the customer YBN Appt Number.

Request: Remove all dependency from YBN application for both the CalSAWS Self Service Kiosk and the CalSAWS Lobby Check-In application. Update the CalSAWS Self Service Kiosk application to with the ability to upload documents to the new CalSAWS Imaging System (Hyland).

- Recommendation:**
1. Update the CalSAWS Self Service Kiosk application's look and feel to no longer be county specific.
 2. Upgrade the CalSAWS Self Service Kiosk application with new webservices that will communicate to CalSAWS without going through YBN.
 3. Upgrade the CalSAWS Self Service Kiosk application with new webservices to communicate to Hyland Imaging system.
 4. Update both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application to use customer's BenefitsCal credential instead of the customers YBN credential in order to pull up customers information.
 5. Remove from both the CalSAWS Self Service Kiosk and CalSAWS Lobby Check-In application the option to pull up customers information using YBN specific credentials (Customer ID/IVR and YBN Username Customer).
 6. Remove the option to Check-In a customer by using the YBN Appt Number from the CalSAWS Lobby Check-In application.
 7. Update the Purpose of Visit options on the CalSAWS Lobby Check-In application.
 8. Port over the existing web services that are used for the CalSAWS Self Service Kiosk Application to the Lobby Springboot App.
 9. Create new web services for the CalSAWS Lobby Check-In and CalSAWS Self Service Kiosk application in order to pull Case information by using participants BenefitsCal User Name.

Outreach Description: A CIT will need to be drafted for Los Angeles county informing them of the differences authenticating with BenefitsCal once YBN is removed.

Migration Impact Description: Both the Devices are only used by LA county currently.

Migration Impact Analysis: None available. The CalSAWS Self Service application will no longer work if changes are not made when YBN is no longer available.

Alternative Procedure Description: Operational Impact: Estimate: **3398**

Automated Test :	0	Batch/Interfaces :	1308	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	18
IVR/CC :	0	Online :	862	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	816
Tech Arch :	84	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Accepted

Content Revision Description-1:

Two additional assumptions were added to the design document along with updates to Section 2.1.3 on how the connection to the Forgerock will be done through an SDK. An additional new web service requirement was added to Section 2.3.2 and request and response parameter was updated for multiple web services in Section 2.4.2. Updated the mock up Figure 2.1.5 to display the format for the Medical Card BIC to just 01234567A. Remove '12345' from the new format to be display for the Medi-Cal BIC Card option (format will just be 01234567A). Please see CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision.docx for more details

1. Recommendation Change:
N/A
2. Estimate Change:
N/A
3. Release Change:
N/A
4. Funding Source Change:
N/A

Content Revision Status-2: Accepted

Content Revision Description-2:

1. Designed Document was updated to Remove #9 from section 2.4.2. On Section 2.3.2 #2, #3 and #5 that those parameters will be sent to CalSAWS as is. Updated Benefitscal.org reference to Benefitscal.com based on the latest information (section 2.2.3 #5). The CalSAWS Lobby Check-In was removed from assumption #6 and error message to be displayed on the screen was updated on Section 2.4.2 #8. ER011 was added to be display as part of the error message for Section 2.3.2#3.c.ii and Figure 2.2.9 was updated to match the change as well. Please refer to CA 217869 Modify LRS Self Service Check In Application to work with the new Self Service Portal Content Revision 2.docx for more details.
2. Recommendation Change: N/A
3. Estimate Change: N/A
4. Release Change: N/A
5. Funding Source Change: N/A

Content Revision Status-3: Pending CCB

Content Revision Description-3:

1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX
2. Estimate Change:
Before:
After:
3. Release Change:
Before:
After:
4. Funding Source Change:
Before:
After:



[CA-219232] DDID 2306: Text Messaging Updates with Self-Service Portal

Team Responsible:	Batch/Interfaces	Assignee:	Amy Gill	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	21.11.21	Expedite Changes:	No	Estimate:	177
Reporter:	Amy Gill	Regulation Reference:		Created:	08/27/2020 05:20 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design	Logan Pratt	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Consortium Contact:		Migration Impact:		Funding Source ID:	
Project Phase (SCR):	Migration	Approved by		Other Agency Cross	
Committee:	[Other]	Committee:		Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

The following text messages are sent from the Los Angeles County Information Technology Division (ITD) and have references to YBN:

'GR/GROW Paperless Text' (Campaign 252), 'GEAR Paperless Text' (Campaign 261), and 'Paperless Text' (Campaign 251), notifies a customer that a form was created and is available in YBN.

'Upload Verification Text' (Campaign 258), notifies a customer that CalSAWS has received their form and instructs the customer to log into YBN for more details.

'General Relief Needs Special Assistance Expiration Reminder Text' (Campaign 271), instructs a customer to log into YBN to view a notice from Los Angeles County when CalSAWS generates a '10 Day Employability Status Change Notice' form (ABP 23A-MH, ABP 23A, ABP 23A-AU).

Request:

1. Turn off all text message batch jobs for text messages sent from Los Angeles County ITD: 'General Relief Needs Special Assistance Expiration Reminder Text' 'GR/GROW Paperless Text', 'GEAR Paperless Text', 'Paperless Text', 'Upload Verification Text'.
2. Add a new CalSAWS Text message for Los Angeles County for 'General Relief Needs Special Assistance Expiration Reminder Text' with updated verbiage to reference BenefitsCal.

Recommendation:

1. Create a new CalSAWS Text Outreach Automated Action and corresponding batch sweep for the current 'General Relief Needs Special Assistance Expiration Reminder' for Los Angeles County.
2. Turn off all batch jobs for Paperless Text, Upload Verification Text, and General Relief Needs Special Assistance Expiration Reminder Text.

Outreach

Description:

Migration Impact

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

177

Automated Test :	0	Batch/Interfaces :	122	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	55
Security :	0				

Tech Arch : 0 Tech ForgeRock : 0 Tech Ops : 0
Training : 0 Translation : 0

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-4:

Content Revision Description-4:
1. Recommendation Change:
Before:
After:

2. Estimate Change:



[CA-224200] Update Forms to Replace References to Your Benefits Now (YBN) with BenefitsCal

- Resolved: 09/23/2021 11:50 AM

Team Responsible:	Client Correspondence	Assignee:	Sahithi Pabba	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Tiffany Huckaby	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	249
Reporter:	Tiffany Huckaby	Regulation Reference:		Created:	01/22/2021 09:26 AM
Status:	Development Complete	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Virginia C. Bernal	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Virginia Bernal - 04/22/2021

Expedite Approval:
Current Design:

There exist Los Angeles County specific forms that have references to the Your Benefits Now (YBN) self-service portal.

Request: The CalSAWS System is transitioning from YBN self-service portal to the new BenefitsCal statewide portal. Forms with references to YBN need to be updated to reference the new portal.

Recommendation:

1. Update the forms to replace the portal name from YBN to BenefitsCal.
2. Update the forms to replace the YBN web address with the BenefitsCal web address.

Outreach

Description: The Migration Counties will be inheriting this functionality at migration.

Migration Impact Description:

Migration Impact Analysis:
Alternative Procedure N/A

Description:
Operational Impact:

Estimate: **249**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	166
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	67
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	16.0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Release Change:
Before: Fix Version - 21.11, Minor Version - None
After: Fix Version - 22.02, Minor Version - 22.02.XX

Content Revision

Status-2:

Content Revision

Description-2:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-3:

Content Revision

Description-3:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-227012] Migrate Lobby Services from Apigee to AWS API Gateway

Team Responsible:	Tech Arch	Assignee:	Biniyam Meresa	SPG Status:	Select a value
Fix Version/s:	[21.11]	Designer Contact:	Sumeet Patil	Change Type (SCR):	Operational Enhancement
Minor Version:	21.11.21	Expedite Changes:	No	Estimate:	640
Reporter:	Sumeet Patil	Regulation Reference:		Created:	03/31/2021 10:33 PM
Status:	System Test	Impact Analysis:	[Technology Impact]	Outreach Required:	No
Policy/Design Consortium Contact:	David Bruhn	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tech]	Approved by Committee:	2021-07-12 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review:

Approved by Laura C. on 7/12/21

Expedite Approval:

Current Design:

The LobbyServices endpoints are currently fronted with Apigee API Gateway.

Request:

Migrate the LobbyServices endpoints from Apigee API Gateway to AWS API Gateway

Recommendation:

1. Update Lobby Services to integrate with AWS API Gateway
2. Implement ForgeRock Authorizer with scopes to secure these APIs.
3. Configure the scope in ForgeRock for the Lobby clients
4. Update client applications to integrate with new API urls and access using additional scopes.

Outreach

Description:

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

640

Automated Test :	0	Batch/Interfaces :	30	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	350	Performance :	0
Release Communication	0	Reports :	0	Reports Test :	0
Support :		Special Project :	0	System Test Support :	0
Security :	0	Tech ForgeRock :	0	Tech Ops :	20
Tech Arch :	240	Translation :	0		
Training :	0				

Content Revision

Pending CCB

Status-1:

Content Revision

Description-1:

1. Recommendation Change:
Before: 21.11, 21.11.21
After: 22.02, 22.02.XX

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-227961] Update TNB 4 Threshold Language forms to latest State version

- Resolved: 10/15/2021 02:21 PM

Team Responsible:	Client Correspondence	Assignee:	Vicente Romero	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	James Tran [X]	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	Start Build	Estimate:	303
Reporter:	Amy Gill	Regulation Reference:		Created:	04/23/2021 04:48 PM
Status:	Development Complete	Impact Analysis:	[Forms/NOA Translations]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Correspondence]	Approved by Committee:	2021-06-24 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Approved by Karen J.Rapponotti on 7/1/2021

Current Design:

TNB 4 form threshold languages were added with CA-208261 and a minor revision was made with CA-218455.

The current CalSAWS system has the TNB 4 in all standard threshold languages and also the TNB 4 Recertification Packet in English and Spanish, both for LA and the 57 migrating counties.

There are minor verbiage discrepancies between the CalSAWS and State version for the following threshold languages for the above forms: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.

On all TNB 4 and TNB 4 RE forms for all languages, the BenefitsCal website URL is presented as www.benefitscal.com twice and once as www.benefitscal.org.

Request:

Update the TNB 4 forms to the latest State version for applicable threshold languages: Spanish, Arabic, Armenian, Farsi, Hmong, Korean, Russian, Tagalog and Vietnamese.

Update the TNB 4 block of both Spanish version TNB 4 Recertification Packet to the latest state version.

Update all BenefitsCal website URL to present as www.benefitscal.org for all TNB 4 and TNB 4 RE forms in all existing languages.

Recommendation:

1. Update the TNB 4 form in English and threshold languages to match the State version.
2. Update all versions of TNB 4 and TNB 4 Recertification Packet to show the correct URL. All URLs should present as www.benefitscal.org.

Outreach

Description:

Migration Impact

Migration Counties will inherit this functionality at the time of migration.

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

303

Automated Test :

0

Batch/Interfaces :

0

Batch Operations :

0

CalHEERS :

0

CalHEERS Test :

0

Client Correspondence :

172

DBA :

0

Design :

0

Eligibility :

0

Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	80
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	26.0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Release Change:
 Before: Fix Version - 21.11, Minor Version - None
 After: Fix Version - 22.02, Minor Version - 22.02.XX

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 SCR has attached Translations for Spanish, Korean, Tagalog, Russian, Armenian and Farsi.
 After:
 SCR has been updated with Translations for Spanish, Korean, Tagalog, Russian, Armenian and Farsi that match the CDSS versions. Additional hours added for updates.

2. Estimate Change:
 Before:
 Client Correspondence ETC 1: 122 hours
 After:
 Client Correspondence ETC 1: XXX hours

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:
 2. Estimate Change:
 Before:
 After:
 3. Release Change:
 Before:
 After:
 4. Funding Source Change:
 Before:
 After:

Content Revision Status-4:

Content Revision Description-4:
 1. Recommendation Change:
 Before:
 After:
 2. Estimate Change:
 Before:
 After:
 3. Release Change:
 Before:
 After:
 4. Funding Source Change:
 Before:

 **[CA-230294] Update LA County Emails for BenefitsCal**

Team Responsible:	Batch/Interfaces	Assignee:	Angela Zhao	SPG Status:	No
Fix Version/s:	[21.11]	Designer Contact:	Michael Barillas	Change Type (SCR):	Enhancement
Minor Version:	21.11.21	Expedite Changes:	Production Deployment	Estimate:	137
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	06/22/2021 03:59 PM
Status:	System Test	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Dymas Pena	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Migration	Migration Impact:		Funding Source ID:	
Committee:	[Other]	Approved by Committee:	2021-08-05 00:00:00.0	Other Agency Cross Reference:	

Non-Committee Review: Dymas Pena 8/05/2021

Expedite Approval: Expedite approval provided by Karen Rapponotti on 8/05/2021

Current Design: LA County emails which reference YBN:

- Customer SAR 7 Incomplete
- Customer Report Not Received:SAR 7 Rescind/Restoration
- Customer Report Processed
- Customer SAR 7 Received
- Customer SAR 7 Sent/Reminder
- Customer SAR 7 Not Received
- New Message from your GR Worker
- New Message from your GROW Worker
- Account Notification: Document Received
- GR Non-Compliance Alert
- GROW Non-Compliance Alert
- Employability Status Exemption End Date

Request: Modify LA County emails to replace YBN references with BenefitsCal.

- Recommendation:**
1. Update the YBN references with BenefitsCal for the following Email Batch Jobs.
 - a. Customer SAR 7 Incomplete
 - b. Customer Report Not Received: SAR 7 Rescind/Restoration
 - c. Customer Report Processed
 - d. Customer SAR 7 Received
 - e. SAR 7 Sent/Reminder
 - f. Customer SAR 7 Not Received
 - g. New Message from your GR Worker
 - h. New Message from your GROW Worker
 - i. Account Notification: Document Received
 - j. GR Non-Compliance Alert
 - k. GROW Non-Compliance Alert
 - l. Employability Status Exemption End Date

Outreach Description:

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

Operational Impact:

Estimate: 137

Automated Test :	0	Batch/Interfaces :	83	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	54
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
 1. Recommendation Change:
 Before: 21.11, 21.11.21
 After: 22.02, 22.02.XX

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-2:

Content Revision Description-2:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:
 Before:
 After:

Content Revision Status-3:

Content Revision Description-3:
 1. Recommendation Change:
 Before:
 After:

2. Estimate Change:
 Before:
 After:

3. Release Change:
 Before:
 After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-230358] DCR to deregister WTW/REP Programs with high dated sanctions where the person is on another case with an 'Active', 'Pending', or 'Ineligible' CalWORKs/RCA program person status and a non-Sanction WTW/REP status

- Resolved: 10/28/2021 03:01 PM

Team Responsible:	Online	Assignee:	Mallik Aitha	SPG Status:	Approved
Fix Version/s:	[21.11]	Designer Contact:	Connor ODonnell	Change Type (SCR):	Data Change
Minor Version:		Expedite Changes:	Start Build	Estimate:	50
Reporter:	Thomas Lazio	Regulation Reference:		Created:	06/23/2021 03:48 PM
Status:	Test Complete	Impact Analysis:	[N/A]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Gingko Luna	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Welfare to Work/ WPR]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval: Approved by Karen J. Rapponotti on 8/23/2021

Current Design: There are cases with the same person where they have a high-dated Sanction on a WTW/REP Program and a CW/RCA program status that is not 'Active', 'Pending', or 'Ineligible' and is on another case with a CW/RCA program status of 'Active', 'Pending', or 'Ineligible' and a non-Sanction status on a WTW/REP program.

Request: Create DCR to 'end date' and deregister WTW/REP Programs where the person has a high dated sanction and a CW/RCA program status that is not 'Active', 'Pending', or 'Ineligible' and is on another case with a CW/RCA program status of 'Active', 'Pending', or 'Ineligible' and a non-Sanction status on a WTW/REP program .

Recommendation:

1. Update the Welfare to Work(WTW) program and program person statuses on cases where people on the case are on a WTW program with a high-date 'Sanction' status and with a high-dated CalWORKs(CW) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW program and a non-Sanction status on an WTW program. These high-dated Sanctions did not have any WTW Eligibility Non-Compliance records.
 - a. Update all high-dated WTW Sanction statuses to have the End Date set to the day prior to the begin date of the CalWORKs high-dated program status for the person and the program. Add a high-dated WTW status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated CW program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.
 - b. For each deregistered WTW program status created, add a journal entry to the case with the following values.
 1. Category - All
 2. Type - Narrative
 3. Initiated By - System
 4. Short Description - WTW Sanction ended and WTW program deregistered.
 5. Long Description - WTW sanction has been ended on the WTW Status List page. The participant has been deregistered from WTW.
2. Update the Refugee Employment Program(REP) program and program person statuses on cases where people on the case are on a REP program with a high-date 'Sanction' status and with a high-dated CalWORKs or Refugee Cash Assistance(RCA) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW or RCA program and a non-Sanction status on an REP program. These high-dated Sanctions did not have any REP Eligibility Non-Compliance Records.
 - a. Update all high-dated REP Sanction statuses to have the End Date set to the day prior to the begin date of the RCA high-dated program status for the person and the program. Add a high-dated REP status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated RCA program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.
 - b. For each deregistered REP program status created, add a journal entry to the case with the following values.

1. Category - All
2. Type - Narrative
3. Initiated By - System
4. Short Description - REP Sanction ended and REP program deregistered.
5. Long Description - REP sanction has been ended on the REP Status List page. The participant has been deregistered from REP.

Create a list with the following criteria:

List Name: CA-230358 Cases this DCR was applied to

List Criteria:

The individuals updated by recommendation #1a and #2a.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program Flag (CW)
- Prior Program Flag (RCA)
- Prior Program Flag (WTW)
- Prior Program Flag (REP)
- Latest Discontinued Event's Effective Date
- Active CW/RCA Case Number
- Active Program Flag (CW)
- Active Program Flag (RCA)
- Active Program Flag (WTW)
- Active Program Flag (REP)
- CW/RCA Current Role
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region
- WTW/REP Deregistered Begin Date

NOTE:

- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.

- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

The lists above will be posted to the following location:

- System: CalSAWS
- Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-230358

Outreach

Description:

A List will be created to describe the cases affected by this DCR

Migration Impact

N/A

Description:

Migration Impact

Analysis:

Alternative

N/A

Procedure

Description:

Operational Impact:

Estimate:

50

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	40	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	10
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Accepted

Content Revision Description-1: 1. Recommendation Change:
Before:

1. Update the Welfare to Work(WTW) program and program person statuses on cases where people on the case are on a WTW program with a high-date 'Sanction' status and with a high-dated CalWORKs(CW) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW program and a non-Sanction status on an WTW program. These high-dated Sanctions did not have any WTW Eligibility Non-Compliance records.

a. Update all high-dated WTW Sanction statuses to have the End Date set to the day prior to the begin date of the CalWORKs high-dated program status for the person and the program. Add a high-dated WTW status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated CW program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.

b. For each deregistered WTW program status created, add a journal entry to the case with the following values.

1. Category - All
2. Type - Narrative
3. Initiated By - System
4. Short Description - WTW Sanction ended and WTW program deregistered.
5. Long Description - WTW sanction has been ended on the WTW Status List page. The participant has been deregistered from WTW.

2. Update the Refugee Employment Program(REP) program and program person statuses on cases where people on the case are on a REP program with a high-date 'Sanction' status and with a high-dated CalWORKs or Refugee Cash Assistance(RCA) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending, or 'Ineligible' status on a CW or RCA program and a non-Sanction status on an REP program. These high-dated Sanctions did not have any REP Eligibility Non-Compliance Records.

a. Update all high-dated REP Sanction statuses to have the End Date set to the day prior to the begin date of the RCA high-dated program status for the person and the program. Add a high-dated REP status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated RCA program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.

b. For each deregistered REP program status created, add a journal entry to the case with the following values.

1. Category - All
2. Type - Narrative
3. Initiated By - System
4. Short Description - REP Sanction ended and REP program deregistered.
5. Long Description - REP sanction has been ended on the REP Status List page. The participant has been deregistered from REP.

Create a list with the following criteria:

List Name: CA-230358 Cases this DCR was applied to

List Criteria:

The individuals updated by recommendation #1a and #2a.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program Flag (CW)
- Prior Program Flag (RCA)
- Prior Program Flag (WTW)
- Prior Program Flag (REP)
- Latest Discontinued Event's Effective Date
- Active CW/RCA Case Number
- Active Program Flag (CW)
- Active Program Flag (RCA)
- Active Program Flag (WTW)
- Active Program Flag (REP)
- CW/RCA Current Role
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region
- WTW/REP Deregistered Begin Date

NOTE:

- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.
- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

The lists above will be posted to the following location:

- System: CalSAWS
- Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-230358

After:

1. Update the Welfare to Work(WTW) program and program person statuses on LA cases where people on the case are on a WTW program with a high-date 'Sanction' status and with a high-dated CalWORKs(CW) program status that is not 'Active', 'Pending', or 'Ineligible' and in another LA case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW program and a non-Sanction status on an WTW program. These high-dated Sanctions did not have any WTW Eligibility Non-Compliance records.
 - a. Update all high-dated WTW Sanction statuses to have the End Date set to the day prior to the begin date of the CalWORKs high-dated program status for the person and the program. Add a high-dated WTW status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated CW program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.
 - b. For each deregistered WTW program status created, add a journal entry to the case with the following values.
 1. Category - All
 2. Type - Narrative
 3. Initiated By - System
 4. Short Description - WTW Sanction ended and WTW program deregistered.
 5. Long Description - WTW sanction has been ended on the WTW Status List page. The participant has been deregistered from WTW.

2. Update the Refugee Employment Program(REP) program and program person statuses on LA cases where people on the case are on a REP program with a high-date 'Sanction' status and with a high-dated CalWORKs or Refugee Cash Assistance(RCA) program status that is not 'Active', 'Pending', or 'Ineligible' and in another LA case the person has an 'Active', 'Pending, or 'Ineligible' status on a CW or RCA program and a non-Sanction status on an REP program. These high-dated Sanctions did not have any REP Eligibility Non-Compliance Records.

a. Update all high-dated REP Sanction statuses to have the End Date set to the day prior to the begin date of the RCA high-dated program status for the person and the program. Add a high-dated REP status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated RCA program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.

b. For each deregistered REP program status created, add a journal entry to the case with the following values.

1. Category - All

2. Type - Narrative

3. Initiated By - System

4. Short Description - REP Sanction ended and REP program deregistered.

5. Long Description - REP sanction has been ended on the REP Status List page. The participant has been deregistered from REP.

Create a list with the following criteria:

List Name: CA-230358 Cases this DCR was applied to

List Criteria:

The individuals updated by recommendation #1a and #2a.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program Flag (CW)
- Prior Program Flag (RCA)
- Prior Program Flag (WTW)
- Prior Program Flag (REP)
- Latest DS/DE Event's Eff Date
- Active CW/RCA Case Number
- Active Program Flag (CW)
- Active Program Flag (RCA)
- Active Program Flag (WTW)
- Active Program Flag (REP)
- CW/RCA Current Role
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region
- WTW/REP DG Begin Date

NOTE:

- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.

- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

The lists above will be posted to the following location:

• System: CalSAWS

• Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-230358

- 2. Estimate Change: N/A
- 3. Release Change: N/A
- 4. Funding Source Change: N/A
Pending CCB

**Content Revision
Status-2:
Content Revision
Description-2:**

- 1. Recommendation Change:
Before:

1. Update the Welfare to Work(WTW) program and program person statuses on cases where people on the case are on a WTW program with a high-date 'Sanction' status and with a high-dated CalWORKs(CW) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW program and a non-Sanction status on an WTW program. These high-dated Sanctions did not have any WTW Eligibility Non-Compliance records.

a. Update all high-dated WTW Sanction statuses to have the End Date set to the day prior to the begin date of the CalWORKs high-dated program status for the person and the program. Add a high-dated WTW status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated CW program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.

b. For each deregistered WTW program status created, add a journal entry to the case with the following values.

- 1. Category - All
- 2. Type - Narrative
- 3. Initiated By - System
- 4. Short Description - WTW Sanction ended and WTW program deregistered.
- 5. Long Description - WTW sanction has been ended on the WTW Status List page. The participant has been deregistered from WTW.

2. Update the Refugee Employment Program(REP) program and program person statuses on cases where people on the case are on a REP program with a high-date 'Sanction' status and with a high-dated CalWORKs or Refugee Cash Assistance(RCA) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending, or 'Ineligible' status on a CW or RCA program and a non-Sanction status on an REP program. These high-dated Sanctions did not have any REP Eligibility Non-Compliance Records.

a. Update all high-dated REP Sanction statuses to have the End Date set to the day prior to the begin date of the RCA high-dated program status for the person and the program. Add a high-dated REP status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the high-dated RCA program status Begin Date. The Deregistered status reason will be 'Off aid – other reason'.

b. For each deregistered REP program status created, add a journal entry to the case with the following values.

- 1. Category - All
- 2. Type - Narrative
- 3. Initiated By - System
- 4. Short Description - REP Sanction ended and REP program deregistered.
- 5. Long Description - REP sanction has been ended on the REP Status List page. The participant has been deregistered from REP.

Create a list with the following criteria:

List Name: CA-230358 Cases this DCR was applied to

List Criteria:

The individuals updated by recommendation #1a and #2a.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program Flag (CW)
- Prior Program Flag (RCA)
- Prior Program Flag (WTW)
- Prior Program Flag (REP)

- Latest Discontinued Event's Effective Date
- Active CW/RCA Case Number
- Active Program Flag (CW)
- Active Program Flag (RCA)
- Active Program Flag (WTW)
- Active Program Flag (REP)
- CW/RCA Current Role
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region
- WTW/REP Deregistered Begin Date

NOTE:

- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.
- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

The lists above will be posted to the following location:

- System: CalSAWS
- Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-230358

After:

1. Update the Welfare to Work(WTW) program and program person statuses on cases where people on the case are on a WTW program with a high-date 'Sanction' status and with a high-dated CalWORKs(CW) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending', or 'Ineligible' status on a CW program and a non-Sanction status on a WTW program. These high-dated Sanctions did not have any WTW Eligibility Non-Compliance records.

a. Update all high-dated WTW Sanction statuses to have the End Date set to the day prior to the begin date of the first CalWORKs 'Active', 'Pending', or 'Ineligible' program person status in another case that is dated after the Begin Date of the high-dated Sanction for the person and the program. Add a high-dated WTW status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the first 'Active', 'Pending', or 'Ineligible' CW program person status Begin Date in another case that is dated after the Begin Date of the high-dated Sanction. The Deregistered status reason will be 'Off aid – other reason'.

b. For each deregistered WTW program status created, add a journal entry to the case with the following values.

1. Category - All
2. Type - Narrative
3. Initiated By - System
4. Short Description - WTW Sanction ended and WTW program deregistered.
5. Long Description - WTW sanction has been ended on the WTW Status List page. The participant has been deregistered from WTW.

2. Update the Refugee Employment Program(REP) program and program person statuses on cases where people on the case are on a REP program with a high-date 'Sanction' status and with a high-dated CalWORKs or Refugee Cash Assistance(RCA) program status that is not 'Active', 'Pending', or 'Ineligible' and in another case the person has an 'Active', 'Pending, or 'Ineligible' status on a CW or RCA program and a non-Sanction status on an REP program. These high-dated Sanctions did not have any REP Eligibility Non-Compliance Records.

a. Update all high-dated REP Sanction statuses to have the End Date set to the day prior to the begin date of the first CW or RCA 'Active', 'Pending', or 'Ineligible' program person status in another case that is dated after the Begin Date of the high-dated Sanction for the person and the program. Add a high-dated REP status of 'Deregistered' for any person and program that had the 'Sanction' status updated as described above with a Begin Date of the first 'Active', 'Pending', or 'Ineligible' CW or RCA program person status Begin Date in another case that is dated after the Begin Date of the high-dated Sanction. The Deregistered status reason will be 'Off aid – other reason'.

- b. For each deregistered REP program status created, add a journal entry to the case with the following values.
1. Category - All
 2. Type - Narrative
 3. Initiated By - System
 4. Short Description - REP Sanction ended and REP program deregistered.
 5. Long Description - REP sanction has been ended on the REP Status List page. The participant has been deregistered from REP.

Create a list with the following criteria:

List Name: CA-230358 Cases this DCR was applied to

List Criteria:

The individuals updated by recommendation #1a and #2a.

Contain the following columns:

- CIN
- First Name
- Last Name
- DOB
- Prior CW/RCA Case Number
- Prior Program Flag (CW)
- Prior Program Flag (RCA)
- Prior Program Flag (WTW)
- Prior Program Flag (REP)
- Latest Discontinued Event's Effective Date
- Active CW/RCA Case Number
- Active Program Flag (CW)
- Active Program Flag (RCA)
- Active Program Flag (WTW)
- Active Program Flag (REP)
- CW/RCA Current Role
- CW/RCA Worker ID
- CW/RCA Worker ID Unit
- CW/RCA Worker ID Unit Name
- CW/RCA Worker ID Office Name
- CW/RCA Worker ID Region
- WTW/REP Worker ID
- WTW/REP Worker ID Unit
- WTW/REP Worker ID Unit Name
- WTW/REP Worker ID Office Name
- WTW/REP Worker ID Region
- WTW/REP Deregistered Begin Date

NOTE:

- Worker information listed above for both CW/RCA and WTW/REP will be from the Active CW/RCA program case.

- If worker is not assigned on the 'Pending' CW/RCA program, the column will be blank.

Frequency: One-time

The lists above will be posted to the following location:

- System: CalSAWS
- Path: CalSAWS Web Portal> System Changes> SCR and SIR Lists> 2021> CA-230358

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

[CA-231930] Splunk Cloud ingestion of County site servers and network equipment logs

Team Responsible:	Tech Arch	Assignee:	Joseph Nelson	SPG Status:	Select a value
Fix Version/s:	[21.11]	Designer Contact:	Charles McClees	Change Type (SCR):	Enhancement
Minor Version:	21.11.26	Expedite Changes:	No	Estimate:	630
Reporter:	Charles McClees	Regulation Reference:		Created:	08/05/2021 04:27 PM
Status:	Approved	Impact Analysis:	[Security]	Outreach Required:	Yes
Policy/Design Consortium Contact:	Joseph Nelson	Training Impacted:		Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:		Funding Source ID:	
Committee:	[Ad Hoc]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design: Servers and network gear at county sites are not currently sending their logs to Splunk Cloud for security monitoring and analysis.

Request: Point all network devices at county sites to an AWS-based syslog server for forwarding to Splunk Cloud. Install a Splunk agent on all servers at county sites for forwarding of their security logs to Splunk Cloud.

Recommendation: All network devices and servers at County sites send their logs to Splunk Cloud for security monitoring and analysis.

Outreach Description: Possible configuration changes required to permit connectivity to Splunk Cloud and AWS.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description: Design alternate log retention and storage process.

Operational Impact:

Estimate: **630**

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	630	Special Project :	0	System Test Support :	0
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 21.11.26
After: 21.12.03

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-216211] Update Overpayment Adjustment Logic to Recoup Cents

Team Responsible:	Fiscal	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Jimmy Tu	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	104
Reporter:	Sheryl E. Eppler	Regulation Reference:		Created:	05/07/2020 02:18 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Collections]	Approved by Committee:	2021-09-23 00:00:00.0	Other Agency Cross Reference:	CIV-107239 & CA-213197

Non-Committee

Review:

Expedite Approval:

Current Design:

The Daily Excess Recoupment Report is a fiscal report that provides a listing of all the recovery accounts with negative balances with detailed information on the last transactions for the report date requested. Through the review of this report, it was discovered that many Recovery Accounts remained open, up to the cent level. Modification of the system is necessary to process recoupment accounts that contain cents.

1. Currently the system does not have the functionality to allow the collection of outstanding recovery account balances under a dollar (\$1.00).

Currently only General Relief has the functionality to process recoupment amounts under a dollar. This functionality can be leveraged and possibly be used as a baseline for the other remaining programs.

Request:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

Recommendation:

1. Update Overpayment adjustment logic to allow for recoupment of recovery account balances under a dollar (\$1.00).

Outreach

Description:

Migration Impact

Description:

The 18 Migration Counties will inherit this functionality in CalSAWS.

Migration Impact

Analysis:

Alternative

N/a

Procedure

Description:

Operational Impact:

Estimate: 104

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	66	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	28
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision

Pending CCB

Status-1:

Content Revision

1. Release Change:
Before: 22.01

Description-1:

After: 22.03

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-216551] DDID 2150 - Migrate CalWIN County Batch jobs: Batch RE Appointment Scheduling for CW/CF

Team Responsible:	Batch/Interfaces	Assignee:	Marqui Simmons	SPG Status:	No
Fix Version/s:	[22.01]	Designer Contact:	Jennifer Muna	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	497
Reporter:	Lynnel Silva	Regulation Reference:		Created:	05/21/2020 10:42 AM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee

Review:
Expedite Approval:
Current Design: The CalSAWS Recertification/Redetermination (RE) Appointment batch job automatically schedules appointments for CW/CF cases whose RE Due Date is in the upcoming month. This existing functionality is specific to Los Angeles County's business process.

There is no automated process for scheduling CalWORKs/CalFresh Redetermination Appointments for the CalWIN Migration Counties in CalSAWS, and there is no capability to schedule overlapping appointments through batch.

Request: Create an automated CalWORKs/CalFresh Appointment Scheduling batch job for the CalWIN Migration counties.

Recommendation:

1. Update the Position Detail page by adding a field to indicate if a worker can accept overlapping appointments.
2. Create a new batch job for scheduling RE appointments for CalWORKs and CalFresh programs for the CalWIN Migration Counties.
3. Create a new Task Automated Action for the CalWIN Migration Counties when the RE appointment cannot be scheduled.

Outreach

Description:
Migration Impact Description: RE appointment batch job will be created for the CalWIN Migration Counties to automatically schedule RE appointments for the upcoming RE Due Month

Migration Impact Analysis:
Alternative Procedure Description: N/A - CalSAWS DD&I Requirement

Operational Impact:
Estimate: **497**

Automated Test :	0	Batch/Interfaces :	282	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	30
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	60	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	125
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:

Before:

1. RE Appointment Duration table for CalWIN Counties per program type set as follows:

- a. Fresno - CalWORKS only - 60 min, CalFresh only - 60 min
- b. Orange - CalWORKS only - 60 min
- c. Sacramento - CalWORKS only - 90 min, CalFresh only - 90 min
- d. San Diego - CalWORKS only - 60 min, CW/CF combo - 90 min
- e. San Francisco - CalWORKS only - 60 min
- f. San Luis Obispo - CalWORKS only - 60 min, CalFresh only - 60 min
- g. San Mateo - CW/CF Combo - 90 min
- h. Santa Barbra - CalWORKS only - 60 min
- i. Solano - CW/CF Combo - 90 min
- j. Sonoma - CalWORKS only - 60 min
- k. Yolo - CalWORKS only - 60 min
- l. Alameda - CW/CF Combo - 90 min
- m. Tulare - CW/CF Combo - 90 min
- n. Ventura - CW/CF Combo - 90 min

After:

1. Updated RE Appointment Duration table for CalWIN Counties per program type per CRFI responses:

- a. Fresno - CalWORKS only - 90 min, CalFresh only - 90 min
- b. Orange - CalWORKS only - 90 min
- c. Sacramento - CalWORKS only - 60 min, CalFresh only - 60 min
- d. San Diego - CalWORKS only - 120min, CW/CF combo - 120min
- e. San Francisco - CalWORKS only - 90 min
- f. San Luis Obispo - CalWORKS only - 90 min, CalFresh only - 30 min
- g. San Mateo - CW/CF Combo - 60 min
- h. Santa Barbra - CalWORKS only - 90 min
- i. Solano - CW/CF Combo - 60 min
- j. Sonoma - CalWORKS only - 90 min
- k. Yolo - CalWORKS only - 90 min
- l. Alameda - CW/CF Combo - 60 min
- m. Tulare - CW/CF Combo - 60 min
- n. Ventura - CW/CF Combo - 60 min

2. Added assumption #7 indicating CalWIN Counties that did not submit a response to CRFI 211-052 will have the Appointment duration set to 60 minutes for all program types.

2. Estimate Change: N/A

3. Release Change: N/A

4. Funding Source Change: N/A

Content Revision

Status-2:

Content Revision

Description-2:

Content Revision

Status-3:

Content Revision

Description-3:

Content Revision

Status-4:

Content Revision

Description-4:



[CA-220040] ACL 20-145, 20-146 Eliminate ESAP SAR 7 Requirement, Update ESAP NOAs

Team Responsible:	Eligibility	Assignee:	Manjoban Hundal	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Paul Galloway	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	No	Estimate:	2524
Reporter:	Michele Peterson	Regulation Reference:	SCERFRA 20-503, ACL 20-145, ACL 20-126	Created:	09/22/2020 09:53 AM
Status:	In Development	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Caroline Bui	Training Impacted:	[N/A]	Funding Source:	Premise
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	ESAP
Committee:	[CalWORKs/ CalFresh]	Approved by Committee:	2021-08-11 00:00:00.0	Other Agency Cross Reference:	

Non-Committee

Review:

Expedite Approval:

Current Design:

An ESAP household in CalSAWS:

- must be Non-Assistance CalFresh (NACF),
- must have all aided members be elderly and/or disabled (E/D) with no earned Income,
- has a 36-month certification period
- has a reporting type of Semi-Annual Reporting Annually (SARA) and must submit SAR 7's in the 12th and 24th months of the recertification period.
- (LA County only) has an RE appointment auto-scheduled when the RE packet is generated.

Request:

- Remove the SAR 7 reporting requirement from CalSAWS for ESAP households effective March 1, 2022.
- Inform all ESAP households they will no longer be required to submit SAR7 reports by sending them a one-time notification form.
- Update the existing ESAP forms CF 377.2B and CF 377.2C to the latest versions.
- Send the SAR2 form to ESAP households at the 12th and 24th month of their recertification period to remind them of the requirement to report mid-period income changes that exceed the IRT.
- Stop auto-scheduling RE interviews and sending appointment letters for ESAP households (LA County only).
- Include the CF 377.2B in the RE Packet for ESAP households.
- Update the definition of an ESAP household to include PACF households, and to require all household members (including ineligible ones) to be E/D with no earned income.

Recommendation:

1. Add a new reporting type "Semi-Annual Reporting – No Report" (SARN) to CalSAWS for CF ESAP households.
2. Update EDBC to set the reporting type to SARN when the benefit month is March 2022 or later, the Meets ESAP Criteria is 'Yes', and the Recertification Period is greater than 24 months long.
3. Add new Batch Run Reasons for running Batch EDBC to set CF ESAP households to the new reporting type.
4. Update EDBC logic for setting the Meets ESAP Criteria indicator to:
 - a. Require all persons in the household, even if they are ineligible, to be E/D with no earned income.
 - b. Remove the requirement that the household be NACF.
5. Hide the SAR Due Month field on the Case Summary CF program block and CF Detail page when the reporting type is SARN.
6. Add new "CalFresh Notice of Change: Semi-Annual Reporting Eliminated" CF 34 (12/20) to CalSAWS.
7. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2B (12/20) per ACL 20-126.
8. Update "CalFresh Notice of Expiration of Certification for Households with Only Elderly and/or Disabled Members" CF 377.2C (12/20) per ACL 20-145.
9. Update CalSAWS to not auto-schedule an RE interview and send an RE appointment letter for ESAP households (LA County only).
10. Create two new ESAP CF RE Packets (one for LA County, one for the Migration Counties) that do not include the CF 29 and do include CF 377.2B.
11. Update the SAR 2 batch job to send it to ESAP households at the 12th and 24th months of their recertification period.

12. Create the ESAP CF RE Packet batch job for LA County and Migration Counties.
13. Update the CF 377.2 batch job to not send the form to ESAP households.
14. Update the CF 377.2B batch job to send the form when a case has a CW and CF program with the same redetermination/recertification due month and the CF program is ESAP.
15. Update the CF 377.2C batch job to send the form if the previous reporting type was SARN and the current reporting type is not SARN.
16. Update the Overpayment Adjustment and Skip Issuance logic to consider the new SARN reporting type.

Related Batch SCR's will apply some of these changes:

CA-230192 will run batch EDBC to set the new reporting type on ESAP Households.

CA-221837 will generate the CF 34 mailer to ESAP Households.

Outreach

Description:

Migration Impact

Description:

All Regional feedback has been addressed and the design has been approved through the CW/CF Committee. The CalWIN counties will be adopting this functionality as part of migration.

Migration Impact

Analysis:

Alternative

Procedure

Description:

Set SAR 7 reports generated by CalSAWS for ESAP households to N/A; generate new versions of forms externally; cancel RE appointments auto-scheduled for ESAP households.

Operational Impact:

Estimate:

2524

Automated Test :	158	Batch/Interfaces :	138	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	653
DBA :	0	Design :	0	Eligibility :	227
Fiscal :	438	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	67	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	610
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	3.0		

Content Revision

Status-1:

Accepted

Content Revision

Description-1:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

All other estimates stay the same.

After:

Adding Translation Resource ETC - 3 hours

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision

Status-2:

Pending CCB

Content Revision

Description-2:

1. Recommendation Change:

Before: BenefitsCal was not addressed when adding new ESAP RE Packets

After: Additional sub-recommendations (2.17.8, 2.18.8) to Update BenefitsCal Batch Sweep to capture new ESAP RE Packets for Migration and LA Counties.

2. Estimate Change:

Before:

Online - 67

Batch - 138

System Test - 610

After:

Online - 122

Batch - 178

System Test - 805

3. Release Change:

N/A

4. Funding Source Change:

N/A

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-221357] Update Batch to flip ICT status to "manually complete" for additional scenarios

Team Responsible:	Batch/Interfaces	Assignee:	Sivagami Nachiyappan	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	257
Reporter:	Dana K. Petersen	Regulation Reference:		Created:	10/27/2020 06:41 PM
Status:	Approved	Impact Analysis:	[Other]	Outreach Required:	No
Policy/Design Consortium Contact:	Carlos Zepeda	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[ICT]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Carlos Zepeda 8/13/2021

Expedite Approval: Current Design:

Currently, Batch job 'PB00C100' automatically updates the ICT records that are currently "In Progress" to "Manually Complete" in the sending County when all the programs associated to ICT are discontinued with a reason of "Inter County Transfer"
 And Batch job 'PB00E151' stores any new Disposition records received in the E-ICT inbound file and updates the ICT status to "Complete".

Request:

1. Update the batch job 'PB00C100' to only consider the discontinued program status reason of the program blocks associated to the ICT case when updating the ICT status to "Manually Complete"
2. Update the batch job 'PB00C100' to consider the program person program discontinued status reason "for Medi-Cal program when the program discontinued status reason is "No Eligible Mem".
3. Update the batch job 'PB00E151' to update the ICT status when the disposition is received after the ICT status is flipped to "Manually Complete".

Recommendation:

1. Update the batch job 'PB00C100' to only consider the program status reason of "Inter County Transfer" for the Medi-Cal and CalFresh program blocks associated to the ICT when there exist multiple program blocks of Medi-Cal or CalFresh program(applicable to C-IV Migration Counties)in the same case.
2. Update the batch job 'PB00C100' to also consider the program person program discontinued status reason of "Inter County Transfer" for Medi-Cal program only if the program discontinued status reason is "No Eligible Mem"
3. Update the batch job 'PB00E151' to update the ICT status to "Complete" if a disposition is received after the ICT status is flipped to "Manually Complete".

Outreach

Description:

Migration Impact

This SCR is being implemented post migration.

Description:

Migration Impact

Analysis:

Alternative

Not Applicable

Procedure

Description:

Operational Impact:

Estimate: 257

Automated Test :	0	Batch/Interfaces :	166	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0

Security :	0	Special Project :	0	System Test Support :	91
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before: 22.01

After:22.03

4. Funding Source Change:

Before:

After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:

Content Revision Status-4:

Content Revision Description-4: 1. Recommendation Change:
Before:

After:



[CA-221624] ACL 21-42 Welfare Intercept System Record Type Updates New Record Type V

Team Responsible:	Fiscal	Assignee:	Eric Makino	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sidhant Garg	Change Type (SCR):	New Policy
Minor Version:		Expedite Changes:	Start Build	Estimate:	141
Reporter:	Sheryl E. Eppler	Regulation Reference:	ACL 21-42	Created:	11/05/2020 03:10 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sheryl E. Eppler	Training Impacted:	[N/A]	Funding Source:	C-IV M&O
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Tax Intercept]	Approved by Committee:	2021-09-16 00:00:00.0	Other Agency Cross Reference:	CIV-108251

Non-Committee

Review:

Expedite Approval: Approved by Karen Rapponotti on 08/04/2021

Current Design:

CalFresh Recovery Accounts can be established at the Treasury Offset Program (TOP) and also a customers' income tax can be intercepted at TOP. If TOP reverses the intercept, TOP increases the amount of the TOP account by the amount of the reversal.

The county is notified of the reversal on the "TOP Weekly Reversal Report" and the county will manually post a reversal transaction on the CalSAWS Recovery Account which will increase the balance owing on the CalSAWS Recovery Account equal to the amount of the reversed intercept.

CalSAWS will send a Record Type 4 (Refund) and Record Type 2 (decrease) to the Welfare Intercept System (WIS) for the amount of the reversed intercept, which will adjust the balance owing at WIS equal to the amount of the reversed intercept.

WIS will send a Record to TOP for the amount of the reversed intercept, which will increase the balance owing at TOP (doubling the amount owed by the customer by the amount of the reversal).

Request:

WIS has implemented a new Record Type V, which will increase the balance of the WIS debt without increasing the balance of the TOP debt.

Recommendation:

1. Update the Recovery Account Transactions Short Description as:
Tax Intercept Reversal - change to 'TOP Initiated Reversal'
TI - Process Refund - change to 'TI - County Initiated Refund'
2. Do a CTCR to create a new Record Type V in Category 982.
3. Update the Tax Intercept Writer logic per following recommendations:
When a "TOP Initiated Reversal" is posted, System should send a Record Type V for the amount of the Transaction to WIS.
When a 'TI - County Initiated Refund' is posted, System should send a Record Type (4) for the amount of the Transaction to WIS.

NOTE:

Record Type 4: Reported to both WIS and TOP. Informational only, does not affect any balances.
Record Type 7: Reported to both WIS and TOP. Increases balance at both WIS and TOP.
Record Type 2: Reported to both WIS and TOP. Decreases balance at both WIS and TOP.
Record Type V: Reported to WIS only. Increases WIS Balance.

Assumptions : No impact to LA County as WIS interface is only for Migration Counties.

Outreach

Description:

Migration Impact

Description:

Joint Design has been approved through the Collections Committee. This change doesn't impact LA County and other 18 CalWIN Counties.

Migration Impact

Analysis:

Alternative Procedure N/A

Description:
Operational Impact:
Estimate: 141

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	97	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	29
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1:
1. Funding Source Change:
Before: C-IV M&O
After: LRS M&E

2. Release Change:
Before: 22.01
After: 22.03

Content Revision Status-2:

Content Revision Description-2:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3:
1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision

Status-4:

Content Revision

Description-4:

1. Recommendation Change:

Before:

After:

2. Estimate Change:

Before:

After:

3. Release Change:

Before:

After:

4. Funding Source Change:

Before:

After:



[CA-222133] Create preview functionality for CalSAWS Lobby Kiosk and CalSAWS Lobby Tablet

Team Responsible:	Online	Assignee:	Unassigned	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Erika Kusnadi	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	1201
Reporter:	Erick Arreola	Regulation Reference:		Created:	11/25/2020 05:31 PM
Status:	Approved	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Erick Arreola	Training Impacted:	[Job Aid]	Funding Source:	LRS M&E
Project Phase (SCR):	Production	Migration Impact:	No	Funding Source ID:	
Committee:	[Lobby Management]	Approved by Committee:	2021-08-31 00:00:00.0	Other Agency Cross Reference:	CIV-8898

Non-Committee

Review:
Expedite Approval:
Current Design:

Currently, when a user creates/updates the device flows (the on-screen actions the participants navigate through when using the devices) for the CalSAWS Lobby Kiosk and the CalSAWS Lobby Tablet they are not able to preview how the device flow will look and feel.

Request:

Create a preview functionality that will allow users to preview how the device flow that was saved will look and feel.

Recommendation:

1. Add a 'Preview' button to the Flow Management Detail page.
2. Create a new page that will display a preview of the device flow look and feel.

Outreach

Description:

Migration Impact

CIV counties will inherit this functionality when they migrate over to CalSAWS

Description:

Migration Impact

Analysis:

Worker will need to launch the Kiosk application in order to see the flow.

Alternative

Procedure

Description:

Operational Impact:

Estimate: 1201

Automated Test :	0	Batch/Interfaces :	0	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	737	Performance :	0
Release Communication Support :	0	Reports :	0	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	354
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision

Pending CCB

Status-1:

Content Revision

No Change to Design Document, Content Revision is only for the change in Release Version.

Description-1:

1. Recommendation Change: N/A
2. Estimate Change: N/A
3. Release Change:
 Before: 22.01
 After: 22.03

4. Funding Source Change: N/A

**Content Revision
Status-2:
Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:
Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:



[CA-231511] Update CCSAS inbound interface to process collection records received for purged cases

Team Responsible:	Batch/Interfaces	Assignee:	Edgars Reinholds	SPG Status:	Approved
Fix Version/s:	[22.01]	Designer Contact:	Sowmya Coppisetty	Change Type (SCR):	Enhancement
Minor Version:		Expedite Changes:	No	Estimate:	273
Reporter:	Sowmya Coppisetty	Regulation Reference:		Created:	07/27/2021 05:12 PM
Status:	In Development	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	Sarah Cox	Training Impacted:	[N/A]	Funding Source:	LRS M&E
Project Phase (SCR):	Performance	Migration Impact:	No	Funding Source ID:	
Committee:	[CalWORKs/CalFresh]	Approved by Committee:		Other Agency Cross Reference:	

Non-Committee Review: Approved by Frederick Gains 8/26/2021

Expedite Approval:
Current Design:

The CalSAWS Data Retention policy was implemented for C-IV counties to delete case information for cases that have been inactive for over 6 years. A small subset of case-related data is retained as "Shell" case information that includes Cash Aid Time Limit data, and Child Support Collections Data. Child Support Inbound interface processes child support collection information and posts them to the Child Support Collections page. When inbound transaction data does not match to a CalSAWS Case Number, or, if the aid code in the inbound data does not match to a program matching the aid code in the file, the interface logs the collection data as an exception. The exception is reported on the 'Child Support Collection Exception Report' with a 'Case Serial Mismatch' reason and must be manually processed by the worker.

Request:

1. Update the CCSAS inbound interface logic to process payment transactions for 'Shell' cases.
2. Create a one-time DCR to process the child support payment record transactions that were logged as exceptions since the implementation of Case data removal/Case Purge jobs in C-IV system.

Recommendation:

1. Update the CCSAS inbound interface logic to process payment transactions for deleted cases by identifying the program type by the aid code received in the CCSAS inbound file.
2. Create a one-time DCR to process the C-IV child support exception records for the cases that were deleted by the case data removal automation jobs and save the data in the child support collection page/table.

Outreach

Description:

This SCR will be implemented post migration.

Migration Impact Description:

Migration Impact Analysis:

Alternative Procedure Description:

N/A

Operational Impact:

Estimate:

273

Automated Test :	0	Batch/Interfaces :	151	Batch Operations :	0
CalHEERS :	0	CalHEERS Test :	0	Client Correspondence :	0
DBA :	0	Design :	0	Eligibility :	0
Fiscal :	0	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	0	Performance :	0
Release Communication Support :	0	Reports :	24	Reports Test :	24
Security :	0	Special Project :	0	System Test Support :	74
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

**Content Revision
Status-1:**

Pending CCB

**Content Revision
Description-1:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before: 22.01
After:22.03

4. Funding Source Change:
Before:
After:

**Content Revision
Status-2:**

**Content Revision
Description-2:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-3:**

**Content Revision
Description-3:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:**

**Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:



[CA-215570] DDID 1951: CalWIN Converted Data Test Support SCR

Team Responsible:	System Test	Assignee:	Roger Perez	SPG Status:	No
Fix Version/s:	[22.06]	Designer Contact:	Roger Perez	Change Type (SCR):	Enhancement
Minor Version:	22.06.30	Expedite Changes:	No	Estimate:	11664
Reporter:	Roger Perez	Regulation Reference:		Created:	04/15/2020 11:35 AM
Status:	System Test	Impact Analysis:	[N/A]	Outreach Required:	No
Policy/Design Consortium Contact:	JoAnne Osborn	Training Impacted:		Funding Source:	CalSAWS DD&I
Project Phase (SCR):	Migration	Migration Impact:	No	Funding Source ID:	
Committee:	[Other]	Approved by Committee:		Other Agency Cross Reference:	CA-215566

Non-Committee

Review:

Expedite Approval:

Current Design:

Per DDID 1951: The CONTRACTOR shall conduct System Tests on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications. The Converted Data Testing effort shall include:

- 1) Page Level Testing
- 2) Program eligibility scenarios
- 3) Forms/Report Testing/Ancillary testing of imaging, IVR, contact center, outbound calls, texts, client correspondence and client emails
- 4) Resolution of Deficiencies
- 5) Exit Criteria mutually agreed upon by CONTRACTOR and CONSORTIUM
- 6) Report testing
- 7) Field and row level data testing

The CONTRACTOR shall address and resolve System functionality issues in connection with Converted Data. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct Converted Data User Acceptance Testing. Where such issues are determined to be the result of a Deficiency with the Converted Data that is not caused by the accuracy of the underlying Data before it is converted, then such Deficiency will be resolved by the CONTRACTOR.

Approved Assumptions:

- Converted Data test will be conducted with the 57 C-IV and WCDS Counties.
- There will be two Converted Data Test phases to support the CalSAWS implementation and conversion approach. A Converted Data Test effort with C-IV and a separate Converted Data Test effort with CalWIN.
- Ancillary testing has not been accounted for within the current Converted Data Test estimate. Once the ancillary system requirements have been defined, the Converted Data Test estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.
- Batch and Interface testing with converted data is covered under DDID 1787, 1790, 1791, 1970 and 1979.
- Field and row level converted data testing will be completed as part of page level, program eligibility scenarios, forms, and reports testing as defined in the master test plan.
- An agreed upon number of randomly sampled cases based on the allocated test resources will be utilized for Converted Data testing across the different counties, programs and functional areas as defined in the master test plan.
- The consolidated CalSAWS IVR, Contact Center, Imaging, Texting, Outbound Calls and client email solution requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline.

Request: This SCR is to track the CalWIN Converted Data Test support activities for the Application Development, System Test and Conversion Teams.

Recommendation: N/A - Support SCR Only

Outreach Description:

Migration Impact Description: No migration impact as this is a support-only SCR and already included within the DD&I scope

Migration Impact Analysis: Accounted for in SOR

Alternative Procedure Description: N/A

Operational Impact Estimate: **11664**

Automated Test :	336	Batch/Interfaces :	168	Batch Operations :	0
CalHEERS :	252	CalHEERS Test :	336	Client Correspondence :	336
DBA :	0	Design :	0	Eligibility :	787
Fiscal :	468	Forms Test :	0	Imaging :	0
IVR/CC :	0	Online :	336	Performance :	0
Release Communication Support :	0	Reports :	336	Reports Test :	0
Security :	0	Special Project :	0	System Test Support :	8309
Tech Arch :	0	Tech ForgeRock :	0	Tech Ops :	0
Training :	0	Translation :	0		

Content Revision Status-1: Pending CCB

Content Revision Description-1: 1. Recommendation Change:
Before: 22.06, 22.06.30
After: 22.03, 22.04.30

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-2:

Content Revision Description-2: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

Content Revision Status-3:

Content Revision Description-3: 1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

**Content Revision
Status-4:
Content Revision
Description-4:**

1. Recommendation Change:
Before:
After:

2. Estimate Change:
Before:
After:

3. Release Change:
Before:
After:

4. Funding Source Change:
Before:
After:

End Content Revisions