CalSAWS

California Statewide Automated Welfare System

Design Document

CA-202818

ACL 18-34 AB 557 Add "Domestic Violence" as Good Cause reason for Immunizations

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Andrea Rodriguez
	Reviewed By	Lena Lam, William Baretsky, Shilpa Suddavanda, Himanshu Jain

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
8/13/2021	1.1	Initial	Andrea Rodriguez

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Immunization Status Detail Page 5
2.1.1 Overview 5
2.1.2 Immunization Status Detail Page Mockup 5
2.1.3 Description of Changes 5
2.1.4 Page Location 5
2.1.5 Security Updates 5
2.1.6 Page Mapping 6
2.1.7 Page Usage/Data Volume Impacts 6
2.2 [Automated Regression Test] 6
2.2.1 Overview 6
3 Requirements 7
3.1 Project Requirements 7

1 OVERVIEW

Current CalWORKs immunization rules require all children under the age of six to be immunized. Per AB 557, domestic violence is a circumstance constituting good cause to the current immunization rules for applicants and recipients who are victims of past or present domestic abuse. This SCR will add ‘Domestic Violence’ as a Status Reason option when the Status is set to ‘Exempt’ on the Immunization Status Detail page.

1.1 Current Design

The Immunization Status Detail page allows the user to track and verify a child under 6 years of age’s immunization status, a reason for the status, along with the begin and end dates of the status.

For a Status of ‘Exempt’, the user is required to provide a Status Reason indicating either 'Medical' or 'Religious personal beliefs.’

1.2 Requests

Update the Status Reason dropdown on the Immunization Status Detail page to include ‘Domestic Violence’ as an option, per ACL 18-34 and AB 557.

1.3 Overview of Recommendations

1. Add ‘Domestic Violence’ in the Status Reason dropdown on the Immunization Status Detail page.
2. Alphabetize the options in the Status Reason dropdown list.

1.4 Assumptions

1. All other functionalities remain unchanged unless called out specifically by the document.
2. No NOA/Form updates are required and the existing Forms/NOAs will continue to generate as they do today.
3. EDBC rules will remain the same.

2 RECOMMENDATIONS

The Immunization Status Detail page will be updated to include 'Domestic Violence' in the Status Reason dropdown when the Status field is set to 'Exempt.'

2.1 Immunization Status Detail Page

2.1.1 Overview

Include 'Domestic Violence' in the Status Reason dropdown and alphabetize the options in the Status Reason dropdown list.

2.1.2 Immunization Status Detail Page Mockup

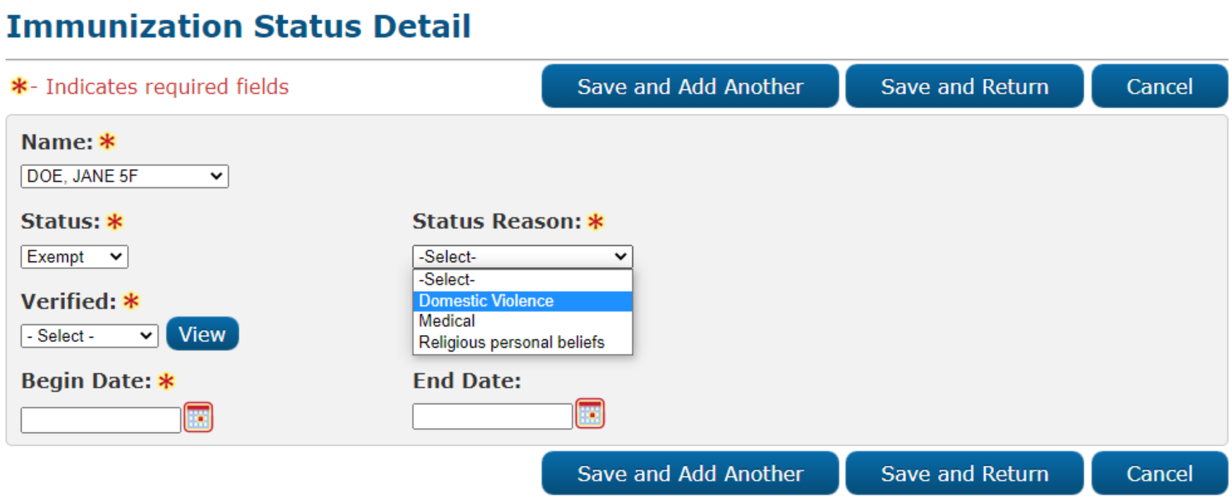


Figure 2.1.1 – Immunization Status Detail page in 'Create' mode

2.1.3 Description of Changes

1. Add 'Domestic Violence' to the Status Reason dropdown list.
2. Alphabetize the options in the Status Reason dropdown list.

2.1.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Non-Financial > Immunizations

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Page Usage/Data Volume Impacts

N/A

2.2 Automated Regression Test

2.2.1 Overview

Write a new ART script that confirms

1. The new Domestic Violence Status Reason can be added and saved.
2. The values in the Status Reason dropdown are ordered alphabetically.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.5.2.13	The LRS shall allow COUNTY-specified Users to collect immunization information at the individual level.	Per ACL 18-34 and AB 557, update the Immunization Status Detail page to include ‘Domestic Violence’ as a Status Reason option when the immunization Status is set to ‘Exempt.’

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-205757

MEDS: Add new MEDS alerts 1523, 9577 and update Alert Type fields of existing alert 9504

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Sowmya Coppisetty
	Reviewed By	[individual(s) from build and test teams that reviewed document]

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/28/2021	1.0	Initial version	Sowmya Coppisetty

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Add New MEDS Alerts 1523 and 9577 and update MEDS Alert 9504 5
2.1.1 Overview 5
2.1.2 Description of Change 5
3 Requirements 6
3.1 Project Requirements 6

1 OVERVIEW

1.1 Current Design

CalSAWS currently does not display MEDS alert 1523 and 9577 on the MEDS Alert Search page and MEDS Alert Admin page. These alerts are stated under the work effort MEDS Change Cycle letter 437 and 471.

And the Alert Type and Alert Action type of the MEDS Alert ID 9504- Eligibility Redetermination Due in CalSAWS is currently saved as 'ALERT'.

1.2 Requests

1. Add MEDS alert to display on the MEDS Alert Search page and MEDS Alert Admin page in CalSAWS
   a) 1523 – ALIEN-NO BELONGS TO ANOTHER MEDS-ID
   b) 9577- ELIGIBILITY REDETERMINATION OVERDUE
2. Update the Alert type and Alert Action type of an existing alert 9504.

1.3 Overview of Recommendations

1. Add new MEDS alert 1523 and 9577 to display on the MEDS Alert Search page and MEDS Alert Admin page in CalSAWS.
2. Update the Alert type and Alert Action Type of an existing alert 9504 to 'PRI-ALT'

1.4 Assumptions

1. The Task Information panel will have an initial Status of 'Inactive' on the MEDS Alert Admin page. If the County activates the Task Information panel, they can complete the configuration options for the Task processing. A page validation will also require the county to select a Task Type to be used.

2 RECOMMENDATIONS

2.1 Add New MEDS Alerts 1523 and 9577 and update MEDS Alert 9504

2.1.1 Overview

Add MEDS Alert 1523 and 9577 into the CalSAWS system. The new MEDS Alerts will be displayed on the MEDS Alert Admin page and MEDS Alert Search page and Update the Alert type and Alert action type of an existing alert 9504.

2.1.2 Description of Change

1. Add new MEDS alert with the following details:
    a. Alert ID (External Number): 1523
    b. Internal Number (System use only): 0826
    c. Alert Description (Title Description): ALIEN-NO BELONGS TO ANOTHER MEDS-ID
    d. Alert/Alert Action Type: ALERT
    e. Action Description: Correct and Reenter

2. Add new MEDS alert with the following details:
    a. Alert ID (External Number): 9577
    b. Internal Number (System use only): 0994
    c. Alert Description (Title Description): ELIGIBILITY REDETERMINATION OVERDUE
    d. Alert/Alert Action Type: PRI-ALT
    e. Text Description: This alert is generated when the populated Redetermination Completed (RV-COMP) date is greater than 12 months. This alert is a reminder to counties and State Medi-Cal Eligibility workers that an eligibility Redetermination is overdue.
    f. Action Description: Complete the Redetermination process.
    g. Save and display the following data elements and its values received in the MEDS Alerts inbound file on the MEDS Alert Detail Page.

Dictionary Number	Data Element
0245	REDETERM_MONTH
0250	REDETERM_DATE
0190	CURR_ELIG_STATUS

3. Set MEDS Alert 1523 and 9577 to 'Active' on the MEDS_ALERT_CONFIG table.
4. Update the Alert type and Alert Action Type of the existing Alert 9504 from 'Alert' to 'PRI-ALT'.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.5.3.7	The LRS shall provide a method for alerting COUNTY-specified Users when a discrepancy in LRS Data exists. When the LRS discovers a discrepancy, the LRS shall display information to the User for follow-up action, as necessary.	Adding MEDS Alert 1523 and 9577 to alert County Eligibility Workers when there is a discrepancy on Alien Number between MEDS and LRS and to remind eligibility is overdue and updated the Alert type and alert action type of existing alert 9504.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-206080

ACL 18-141 CF REVISED SUPPLEMENTAL FORM FOR EXCESS MEDICAL DEDUCTIONS (CF 31)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Phong Xiong
	Reviewed By	Rainier Dela Cruz

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
07/19/2021	1.0	Initial Draft	Phong Xiong
09/14/2021	1.1	Updates per comments from CC Committee	Phong Xiong

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Update the CF 31 – CalFresh Supplemental Form for Excess Medical Deductions Form Recommendation 5
2.1.1 Overview 5
2.1.2 Form Verbiage 5
2.1.3 Form Variable Population 9
2.1.4 Form Generation Conditions 9
3 Supporting Documents 11
4 Requirements 12
4.1 Project Requirements 12

1 OVERVIEW

A new version of the CF 31 has been released by CDSS. This effort is to update the existing CF 31 form in CalSAWS to match the updated version. ACL 18-141 provides the required revisions to the CF 31.

1.1 Current Design

Currently in CalSAWS, the CF 31 exists in all threshold languages except for Arabic, Farsi, Hmong, and Lao. It is used to identify excess medical expenses that may qualify a household claim to the medical or standard medical deduction.

1.2 Requests

1. Update the CF 31 in all languages to match the current State version.

1.3 Overview of Recommendations

1. Update the CF 31 in all languages to match the 06/2019 version.

1.4 Assumptions

1. The CF 31 will be available only in the Template Repository to be manually triggered.

2 RECOMMENDATIONS

2.1 Update the CF 31 – CalFresh Supplemental Form for Excess Medical Deductions Form Recommendation

2.1.1 Overview

The CF 31 is the CalFresh Supplemental Form for Excess Medical Deductions that is used to identify excess medical expenses that may qualify a household to claim the medical or standard medical deduction. CDSS has provided an updated version of the form in all threshold languages.

State Form: CF 31 (06/19)

Current Programs: CalFresh

Current Attached Forms: None

Current Forms Category: Forms

Current Template Repository Visibility: All

Current Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, & Vietnamese

2.1.2 Form Verbiage

The CF 31 will have the verbiage updates as provided by ACL 18-141.

<u>**Update CF 31 XDP**</u>

Updated Languages: English, Spanish, Armenian, Cambodian, Chinese, Korean, Russian, Tagalog, Vietnamese, Arabic, Farsi, Hmong, & Lao

Form Header: CalSAWS Coversheet (CSF 147), BRM sheet (HEADER_BRM_EN), & CalSAWS State Agency Header (HEADER_3-1)

Form Title: CalFresh Supplemental Form for Excess Medical Deductions

Form Number: CF 31

Include NA Back 9: No

Imaging Form Name: CF Suppl Form for Excess Med Deduction

Imaging Document Type: CalFresh

Imaging Case/Person: Case

Form Mockups/Examples: See supporting document #1

Existing Text	Updated Text	Location in Document
CalFresh Supplemental Form for Special Medical Deductions	CalFresh Supplemental Form for Excess Medical Deductions	Title
This form is for special medical deductions for any CalFresh household member who is elderly or disabled.	This form is for excess medical deductions for any CalFresh household member who is elderly or disabled.	First sentence on the third page.
If yes, please check all the boxes of the types of medical expenses that apply from these examples listed below (there may be others not listed here).	If yes, please check all the boxes of the types of medical expenses that apply from the examples listed below (there may be others not listed here).	First sentence after the first Yes/No checkboxes on the third page.
NOTE: Don't list spouses or children receiving dependent payments from Social Security Administration (SSA) Veteran's Administration (VA), etc. Allowable medical expenses are:	**NOTE:** Don't list spouses or children receiving dependent payments from Social Security Administration (SSA) Veteran's Administration (VA), etc. Allowable medical expenses are:	First note on the third page.
Prescribed over the counter medications	Prescribed medications, including over the counter medications	Second checkbox
Prescribed eye glasses contact lenses	Prescribed eye glasses or contact lenses	Fourth checkbox
Cost of transportation (mileage or fee) treatment or services	Cost of transportation (mileage or fee) for treatment or medical services	Tenth checkbox
The number and cost of meals furnished to an attendant	(No change to verbiage)	Moved from checkbox 10 to checkbox 6 (Checkbox 10 -> Checkbox 6,

		Checkbox 6 -> Checkbox 7, Checkbox 7 -> Checkbox 8, Checkbox 8 -> Checkbox 9, Checkbox 9 -> Checkbox 10)
Prescribed medication	Removed	Checkbox 11
Service animals (i.e. seeing eye or hearing dog) expenses (food and vet bills, etc.)	Service animal (i.e. seeing eye or hearing dog) expenses (food and vet bills, etc.)	Checkbox 13 (New checkbox 12)
Cost of lodging to obtain medical and to obtain medical treatment or services	Cost of lodging to obtain medical treatment or services	Checkbox 14 (New checkbox 13)
Other (specify)	(Added text field)	Checkbox 15 (New checkbox 14)
The supplemental form for special medical deductions is for any CalFresh household member who is elderly or disabled.	The supplemental form for excess medical deductions is for any CalFresh household member who is elderly or disabled.	First sentence on the fourth page.
When we say "disabled" we mean anyone who is getting:	When we say "disabled" we mean anyone who has a federal determined disability and is getting:	Third sentence on the fourth page.
1) Disability payments from the Social Security Administration (SSA) other than Supplementary Security Income/State Supplementary Payment (SSI/SSP) or the Veterans Administration (VA); OR	1) Disability or blindness payments under Title II of the Social Security Act or the Veterans Administration (VA); OR	First item after third sentence on fourth page.

2) Disability retirement benefits from a federal, state, or local governmental agency or Railroad Retirement Board; OR	2) Disability retirement benefits from a governmental agency because of a disability considered permanent under Section 221(i) of the Social Security Act; OR	Second item after third sentence on fourth page.
3) Medi-Cal services because of a disability; OR	3) Medi-Cal services because of a federally determined disability under Title XIX of the Social Security Act; OR	Third item after third sentence on fourth page.
4) Interim assistance/emergency general relief while waiting to get SSI/SSP because of disability approved by the Social Security Administration.	4) Interim assistance/emergency general relief while waiting to get or receiving Supplementary Security Income/State Supplementary Payment (SSI/SSP) because of a federally determined disability or blindness approved by the SSA, under Title XVI.	Fourth item after third sentence on fourth page.
Examples of Verification: • Medical bills or receipts • Medical transportation bills or receipts • Health or dental insurance policies or premiums • Medicare card (for Medi-Cal only) • Doctor statement or disability finding by an agency	Examples of verifications for excess medical deductions: • Medical/hospital bills • Medical transportation bills • Health or dental insurance policies or premiums • Receipts for over the counter medications, prescriptions, or other equipment	Final verbiage of fourth page.

(SSA/SDI/VA, etc.) • Medical verification form (CW61)		

2.1.3 Form Variable Population

Only the case name and case number in the form will be auto populated.

Variable Name	Population	Formatting	Editable*/ Field Type	Template Repository Population	Populates with Form Generation
Case Name	Populates with the primary name listed on the case.	Arial Font Size 10	Y, Text Field	Y	N
Case Number	Populates with the case number.	Arial Font Size 10	Y, Text Field	Y	N

*Note: The Editable column of the table above refers to if the variable will be editable when populated. When generating a Blank Form from the Template Repository the field will be editable unless otherwise indicated.

Variables Requiring Translations: N/A

2.1.4 Form Generation Conditions

1. **<u>Add new versions of CF 31 – CalFresh Supplemental Form for Excess Medical Deductions to Template Repository</u>**

   The following versions of the CF 31 exist in the Template Repository:

   - English
   - Spanish
   - Armenian
   - Cambodian
   - Chinese
   - Korean
   - Russian
   - Tagalog
   - Vietnamese

The following languages will be added into the Template Repository with this effort:

- Arabic
- Farsi
- Hmong
- Lao

Required Document Parameters: Case Name, Case Number, Program, Language

2. **Update Form Control**

Adding a BRM barcode for this form.

Tracking Barcode	BRM Barcode	Imaging Barcode
N	Y	Y

3. **Update Form Print/Mailing Options**

The mailing options are updated so that the form is sent in a BRM.

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	Y	Y	Y

Mailing Options:

Mail-To (Recipient): Person selected on Documents Parameter

Mailed From (Return): Sending Office

Mail-back-to Address: BRM

Outgoing Envelope Type: Standard

Return Envelope Type: BRM

Additional Options:

Special Paper Stock: None

Enclosures: None

Electronic Signature: No

Electronic Signature (IVR/Text): No

Check to Sign: No

Post to Self Service Portal (SSP): Yes

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Forms	CF 31 Mockup	CF31_EN.pdf CF31_AE.pdf CF31_AR.pdf CF31_CA.pdf CF31_CH.pdf CF31_FA.pdf CF31_HM.pdf CF31_KO.pdf CF31_LA.pdf CF31_RU.pdf CF31_SP.pdf CF31_TG.pdf CF31_VI.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.6 CAR-1242	The LRS shall produce notices, NOAs, forms, letters, stuffers, and flyers, either generated by the LRS or initiated by COUNTY-specified Users, that may be sent to an applicant, participant, caregiver, sponsor, authorized representative, Vendor, landlord, and/or any other public or private individual or agency.	Add the CF 31 in all threshold languages with revised verbiage.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-214914

DDID 2247, 2249

Task Mgt - Task Watchers

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Mayuri Srinivas
	Reviewed By	Justin Dobbs, Sarah Cox, Dymas Pena, Pandu Gupta, Carlos Albances

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/8/2021	1.0	Version 1	Mayuri Srinivas

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Task Pop-Up – Task Detail 5
2.1.1 Overview 5
2.1.2 Task Pop-Up – Task Detail Mockup 5
2.1.3 Description of Changes 6
2.1.4 Page Location 7
2.1.5 Security Updates 7
2.1.6 Page Mapping 7
2.1.7 Page Usage/Data Volume Impacts 7
2.2 Task Pop-Up – My Watchlist 7
2.2.1 Overview 7
2.2.2 Task Pop-Up – My Watchlist Mockup 8
2.2.3 Description of Changes 8
2.2.4 Page Validations 10
2.2.5 Page Location 10
2.2.6 Security Updates 10
2.2.7 Page Mapping 10
2.2.8 Page Usage/Data Volume Impacts 10
3 Supporting Documents 12
4 Requirements 13
4.1 Migration Requirements 13
5 Migration Impacts 14
6 Outreach 15
7 Appendix 16

1 OVERVIEW

This design outlines modifications to Task Management functionality within the CalSAWS System to include functionality within the Task Pop-Up window to allow a user to "watch" one or more Tasks.

1.1 Current Design

The CalSAWS System includes a set of Task pages that function within a dedicated pop-up window that can be navigated independently of the main CalSAWS window. The Task Pop-Up pages allow a user to search, view and work Tasks. The Task Detail page includes a panel to display the history of changes to specific Task attributes.

1.2 Requests

Update the Task Pop-Up Task Detail page to allow a user to watch a Task. Introduce a new page within the Task Pop-Up that will consolidate a listing of the Task History transactions for the Tasks that the logged in user is watching. A user may watch or stop watching a Task at any time.

1.3 Overview of Recommendations

1. Update the Task Pop-Up Task Detail page to allow a user to watch or stop watching a Task. The page will include an attribute to display information about staff currently watching the Task.
2. Add a new tab to the Task Pop-Up window which will consolidate a view of Task History transactions for all Tasks that the logged in user is currently watching.

1.4 Assumptions

1. The information presented on the My Watchlist feed is based on the transactions displayed in the Task History section of the Task Detail page.
2. Once a user begins watching a Task, the worker will continue watching the Task regardless of the Task Status unless they specifically stop watching the Task. There are no automated processes to add/remove Task "watchers".
3. When a user watches a Task, the association of the Task is to the Staff person, not the Staff's worker number because worker number assignments change over time.
4. There will be no modifications to the current logic which logs Task History transactions.
5. There will be no new Security Rights or Security Groups. Access to the new functionality will be associated to existing Task security privileges.
6. There are no updates to the Worklist pages accessible via Case Info > Tasks to centralize the start/stop watching functionality and the consolidated watchlist page into the Task Pop-Up window.

2 RECOMMENDATIONS

2.1 Task Pop-Up – Task Detail

2.1.1 Overview

The Task Pop-Up: Task Detail page is accessible from the Task Search page. This section describes updates to the page to allow a user to start or stop watching a Task.

2.1.2 Task Pop-Up – Task Detail Mockup

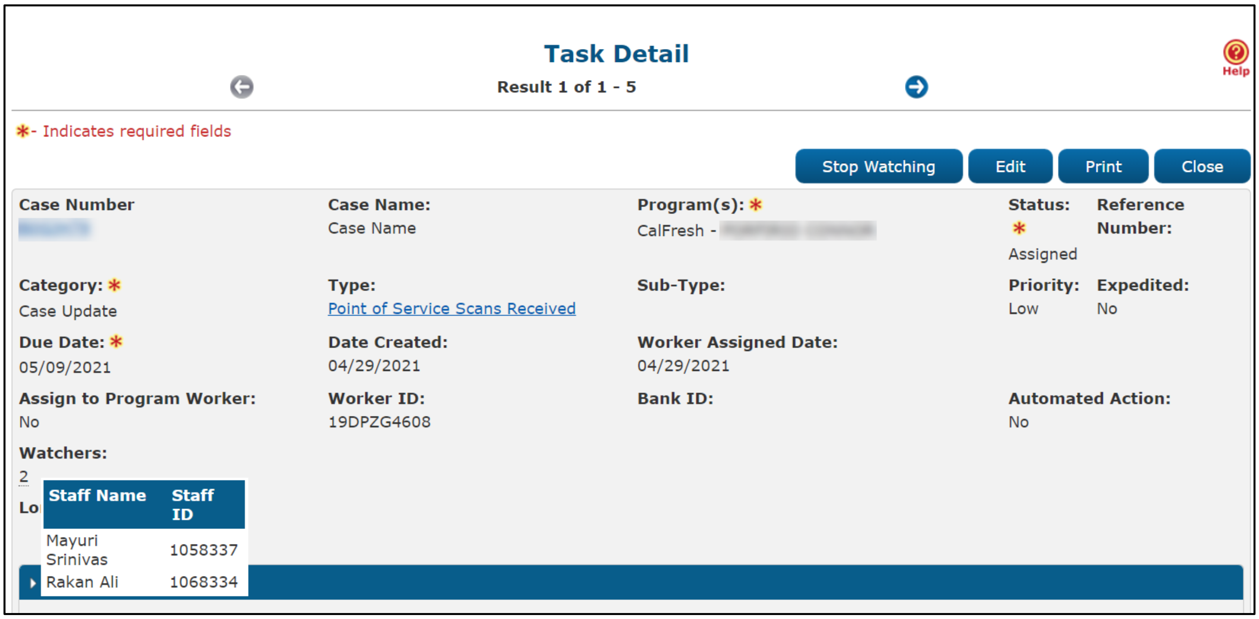


Figure 2.1.2.1 – Task Pop-Up – Task Detail View Mode Mockup: Stop Watching

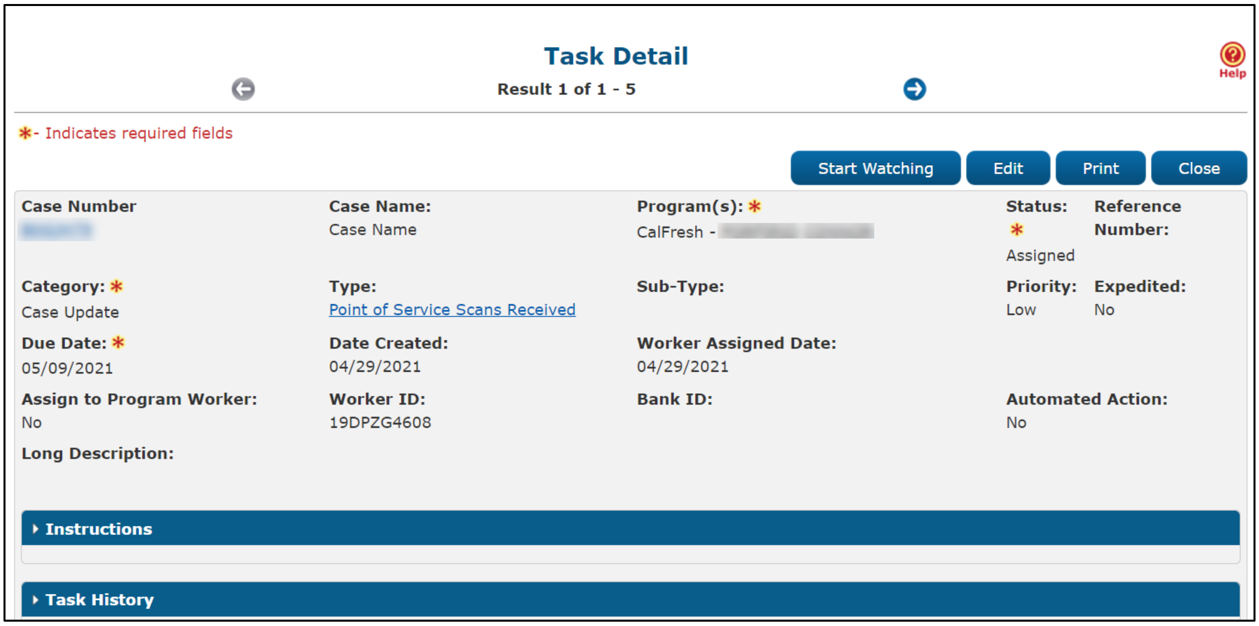


Figure 2.1.2.1 – Task Pop-Up – Task Detail View Mode Mockup: Start Watching

2.1.3 Description of Changes

Update the Task Pop-Up: Task Detail Page to include the following functionality:

1. **BUTTON:** Start Watching – The "Start Watching" button allows a user to begin watching a specific Task. When the page is in View mode, this button will display for Tasks in a Status of Assigned or In Process where the logged in user is not currently already watching the Task. On click of the button, the user will begin watching the Task and all Task History transactions for the Task are accessible on the My Watchlist page (See Section 2.2).
   If the user is currently watching the Task, display the "Stop Watching" button in place of this button. The "Start Watching" button will not be restricted by a specific security group/right; a user with security rights to view the Task Detail page can by default access this button. A user may only start watching a Task for themselves; a user cannot configure another user to watch a Task.
2. **BUTTON:** Stop Watching – The "Stop Watching" button allows a user to stop watching a specific Task. When the page is in View mode, this button will display if the logged in user is a current watcher of the Task. On click of the button, the user will no longer be a watcher of the Task. Task History transactions for the Task historic or ongoing will no longer be displayed on the My Watchlist page (See Section 2.2). The "Stop Watching" button will not be restricted by a specific security group/right; a user with security rights to view the Task Detail page can by default access this button.
3. Watchers – Display the total count of Users who are currently watching the specific Task regardless of the Status of the Task. This field will not

display if there are no Users watching the Task. On mouseover of the numeric attribute, display a floating box. The floating box will include:

a. Staff Name – The first and last name of each Staff currently watching to the Task.
b. Staff ID – The Staff ID of each Staff currently watching the selected Task. This attribute serves as a unique identifier of each Staff person watching the Task.

2.1.4 Page Location

N/A

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update page mapping for the Watchers field on the page.

2.1.7 Page Usage/Data Volume Impacts

There are no expected page usage/volume impacts.

2.2 Task Pop-Up – My Watchlist

2.2.1 Overview

This section will define the specifics of a new "My Watchlist" page that displays within the Task Pop-Up window. This page displays Task History transaction information for Tasks that the logged in user is currently watching.

2.2.2 Task Pop-Up – My Watchlist Mockup

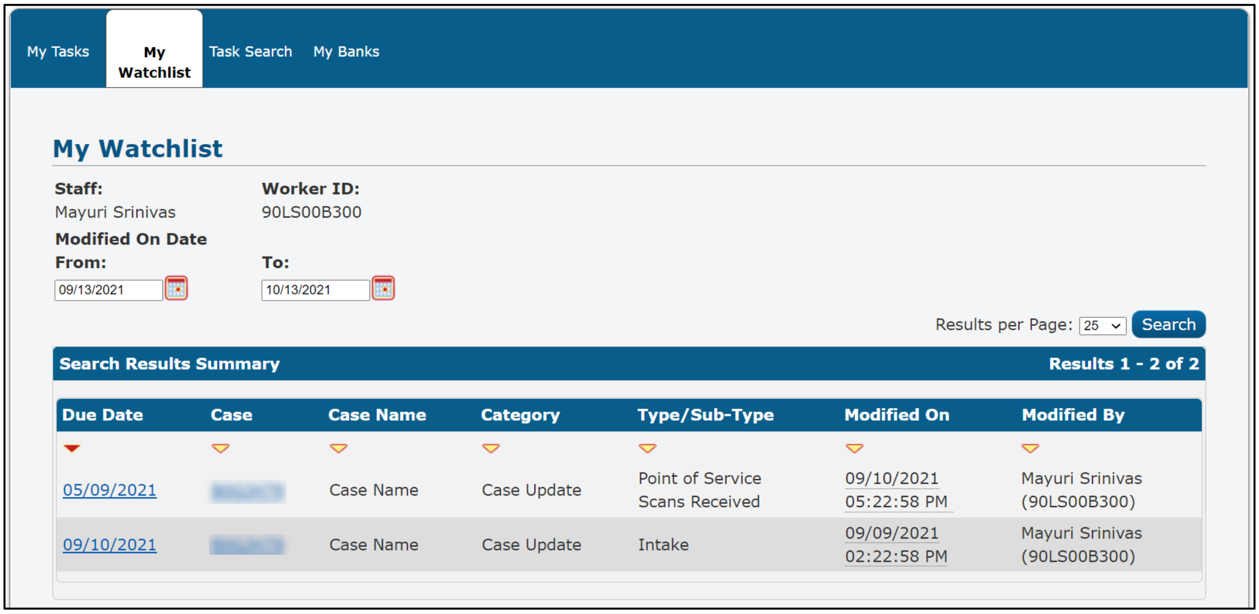


Figure 2.2.2.1 – Task Pop-Up – My Watchlist Mockup: Without Tooltip

Figure 2.2.2.2 – Task Pop-Up – My Watchlist Mockup: With Tooltip

2.2.3 Description of Changes

Add a My Watchlist tab to the Task Pop-Up window which will display if the user's security profile includes the "TaskDetailView" security right. This tab will display regardless of if the logged in User is watching any Tasks or not. This page will only include Task History transactions for Tasks that the logged in user is currently watching. If a Task is watched, this page will have access to the full history of

Task History transactions for that Task regardless of the date the user began to watch the Task.

1. Pagination – This page will be paginated to fit 25 rows on each page on initial load of the page.
2. Staff – Display the Staff first and last name of the logged in worker.
   Example: "Mayuri Srinivas"
3. Worker ID – Display the Worker ID that the Staff is currently in the context of.
   Example: "19LS00B300"
4. Modified On Date – A date range attribute allowing the user to filter the timeframe of the results displayed. On initial load of the page, the date range will be set to 30 days with the "To" date defaulting to the current system date. This attribute will filter the results based on the Modified Date value being between the From and To date values.
   a. From – A date field specifying the beginning of the Modified On date filter. This field will default to the current system date minus 30 on initial load of the page.
   b. To – A date field specifying the end of the Modified On date filter. This field will default to the current system date on initial load of the page.
5. <u>Results Panel</u> – This panel will display a consolidated list of Task History transactions as seen in the Task History panel of the Task Detail page for all Tasks that the user is currently watching.
   a. Due Date – Display the Task Due Date as a hyperlink. Clicking the hyperlink opens the Task Detail page in View mode for the specific Task.
   b. Case – Display the Case Number associated to the Task. If the Task is not associated to a Case, such as a Clearance Task, this column will be blank. If the security profile of the logged in worker contains the "CaseSummaryView" security right, this field will display as a hyperlink, otherwise it will display as plain text. Clicking the hyperlink will refresh the main CalSAWS System window to the Case Summary page for the Case.
   c. Case Name – Display the Case Name associated to the Case of the Task. If the Task is not associated to a Case, such as a Clearance Task, this column will be blank.
   d. Category – Display the Category associated to the Task Type of the Task.
   e. Type/Sub-Type – Display the Task Type and (optional) Sub-Type associated with the Task. If the Task Type has an associated Sub-Type, a "/" will display between the Task Type and Sub-Type.
   f. Modified On – Display the date that a Task History transaction was saved formatted as MM/DD/YYYY. On mouse hover over, display a floating box with a max width of 600 pixels. The floating box will include:

i. Field – Display the Name of the field that was modified for the Task on the date.
ii. Old Value – Display the Old Value of the field.
iii. New Value – Display the New Value field.

Note: If multiple fields were modified at the same time and multiple Task History transactions were saved at the same time, this floating box will contain multiple rows showing the appropriate change for each field that Task History transactions are logged for.

g. Modified By – Display the Staff first and last name followed by the Worker ID in parenthesis associated to the Task History transaction.
   i. Example: Mayuri Srinivas (19LS00B300)

Note: If a batch process resulted in the update, the Staff first and last name portions will display as "JOBNAME Batch". For example "PB001234 Batch".

2.2.4 Page Validations

1. "Modified On Date – the To date must be after the From date."
   a. Add a validation message to display when the User enters a value in the Modified On Date "To" field that is before the Modified On Date "From" field within the search parameter.
2. "Modified On Date – the From date must be on or before the current date."
   a. Add a validation message to display when the User enters a value in the Modified On Date "From" field that is after the current system date.

2.2.5 Page Location

N/A

2.2.6 Security Updates

N/A

2.2.7 Page Mapping

Implement page mapping for the My Watchlist page.

2.2.8 Page Usage/Data Volume Impacts

There are no expected page usage/volume impacts.

3 SUPPORTING DOCUMENTS

N/A

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2247	The CONTRACTOR shall update the Task Management solution to allow authorized users to specify which types of tasks should append to existing/open tasks before creating a new task. The user must be able to specify which types of tasks the new task can be appended to. The assigned worker must be alerted when their task is updated with additional documents.	- Implementation of this DDID will leverage display built in DDID 2249 as a mechanism to alert a worker their task has been updated.	The design introduces new functionality to allow the User to start and stop watching Tasks.
2249	The CONTRACTOR shall update the Task Management solution to allow users to subscribe to a task. The subscribed users must be able to view a consolidated list of task updates as they happen in near real-time. The subscribers of a task must be viewable within the task detail page.	- Solution will leverage current Task History model to display task updates to subscribers. - Assuming one main panel for real time subscription updates on Worklist and My Task pages.	The design introduces a new page to allow the User to view a consolidation of Task history transactions for Tasks that are being watched by the User.

5 MIGRATION IMPACTS

N/A

6 OUTREACH

N/A

7 APPENDIX

N/A

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-215668

DDID 2317/2377 FDS: GA GR Deregistration batch jobs

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Marqui Simmons
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/7/2021	1.0	Initial Draft	Marqui Simmons
9/20/2021	2.0	Updates from BA's and System Test review comments	Marqui Simmons

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 GA/GR Employment Services Deregistration Batch 5
2.1.1 Overview 5
2.1.2 Description of Change 5
2.1.3 Execution Frequency 5
2.1.4 Key Scheduling Dependencies 5
2.1.5 Counties Impacted 5
2.1.6 Data Volume/Performance 6
2.1.7 Failure Procedure/Operational Instructions 6
2.2 New Reference Table for Deregistration/Auto Close Delay Months 7
2.2.1 Overview 7
2.2.2 Description of Change 7
3 Requirements 8
3.1 Migration Requirements 8

1 OVERVIEW

This SCR will implement a new batch to deregister GA/GR Employment Services programs for the GA/GR Automated EDBC/CC Solution cases that have a discontinued GA/GR program. The batch will also automatically close any linked customer activities for the participants on the program. Lastly, the worker assigned to the deregistered GA/GR Employment Services program will be removed.

1.1 Current Design

CalSAWS does not have a batch job to deregister GA/GR Employment Services programs for GA/GR Automated EDBC/CC Solution cases.

1.2 Requests

A new batch will be developed to deregister GA/GR Employment Services programs.

1.3 Overview of Recommendations

1. Create a new GA/GR Employment Services deregistration batch.
    a. Deregisters GA/GR Employment Services program
    b. Auto Closes associated customer activities
2. Create a new reference column for CT15 (County Code) to store the number of months to delay deregistering/auto closing activities.

1.4 Assumptions

1. Workers that are on the deregistered GA/GR Employment Services programs will be removed by the Lifecycle Reassignment batch (PB00M100). There is no need for modifying the job as the logic already covers Deregistered GA/GR Employment Services programs.
2. Counties that are not currently applicable for the GA/GR Employment Services deregistration batch will continue with the manual process of deregistering Employment Service programs and closing activities.
3. Counties that are not currently applicable for the GA/GR Employment Services deregistration batch will also have an option to opt-in through a change request.
4. The GA/GR Employment Services Deregistration Batch job does not affect any existing Los Angeles County jobs.
5. DDID 2317 Requirement #1 will be met in SCR CA-215866. Requirement #2 has been agreed by the 57 counties to not have this functionality automated. Requirement #3 will be met in a future SCR. Requirement #5 has been not considered as SSIAP batch jobs are not required for the GA/GR Automated EDBC/CC Solution.
6. DDID 2377 Requirement #2 will be met in SCR CA-215921.

2 RECOMMENDATIONS

2.1 GA/GR Employment Services Deregistration Batch

2.1.1 Overview

The GA/GR Employment Services Deregistration batch will deregister the Employment Services program for the GA/GR Automated EDBC/CC Solution. This batch will also auto close active Employment Services associated activities if applicable.

2.1.2 Description of Change

1. Create a new batch job to deregister the GA/GR Employment Services program.
   a. GA/GR program person is in a Discontinued status.
   b. GA/GR Automated EDBC/CC County is applicable for deregistering. (See section 2.2.2)
   c. The GA/GR program person has been discontinued for the required number of months or greater to be processed. (See section 2.2.2)
   d. Employment Services program, that is linked to the same discontinued GA/GR program person, must not be in one of these statuses:
      i. Non-Comp
      ii. Sanction
      iii. Deregistered
2. Close all associated Employment Services customer activities that the program participant is involved with.
   a. Customer activity must be Active as of the batch date.
   b. Customer activity must be linked to the Employment Services program.

2.1.3 Execution Frequency

Monthly – last day of the month

2.1.4 Key Scheduling Dependencies

Successor: PB00M100

2.1.5 Counties Impacted

Alameda, Contra Costa, Orange, Sacramento, San Francisco, San Luis Obispo, San Mateo, Santa Barbara, Solano, Sonoma, Tulare, Ventura, and Yolo.

2.1.6 Data Volume/Performance

Approximately 1000-10000 records monthly.

2.1.7 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.2 New Reference Table for Deregistration/Auto Close Delay Months

2.2.1 Overview

Create a new reference table column for CT15 (County Code) to store the number of months to delay deregistering/auto closing activities. This reference table will be used by the GA/GR Employment Services Deregistration Batch to determine if the county is applicable for processing.

2.2.2 Description of Change

Create a reference table column with the following values:

County Code	County Name	Delay in Months for Deregistration	Comments
01	Alameda	1	
07	Contra Costa	1	
10	Fresno	(blank)	Manual Process
30	Orange	1	
31	Placer	(blank)	Manual Process
34	Sacramento	1	
37	San Diego	(blank)	Manual Process
38	San Francisco	1	
40	San Luis Obispo	1	
41	San Mateo	1	
42	Santa Barbara	4	
43	Santa Clara	(blank)	Manual Process
44	Santa Cruz	(blank)	Manual Process
48	Solano	1	
49	Sonoma	1	
54	Tulare	1	
56	Ventura	1	
57	Yolo	3	

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2317	The CONTRACTOR shall add the ability for the CalSAWS Software to allow each GA/GR related batch jobs to be opt in/opt out for the 58 Counties. The decision for opt in/opt out shall be made at the time of migration. This includes the following: 1) Automatically schedules the annual GA/GR agreement appointment and redetermination 2) Discontinues the GA/GR Program and automatically schedules the hearing appointment 3) Auto generates the progress reports after 30 days and update the ability to generate and send progress reports based on each counties individual GA/GR reporting requirements including frequency and recipient 4) Update the GROW Deregistration Batch Run date to be specific to each 58 Counties GA/GR policy	Requirement 1 This is covered as part of New 11. Up to 5 new appointments will be created Requirement 2 All the 57 counties agreed to not have this automation in the functionality design session Requirement 3 Correspondence - Batch Programs: 5 New batch jobs will be considered to trigger 5 different progress report forms. Only triggers will be initiated from CalSAWS. Actual forms will be generated by DXC. Requirement 4: Batch/Interfaces - Batch Programs: Only 5 existing deregistration batch jobs are considered Requirement 5:	Requirement 4 is met by this design from the planned implementation of a new GA/GR Employment Services Deregistration batch job. Please see the assumptions section for details on the other requirements.

	5) SSIAP Batch Job (including frequency) Note: delete the requirement "5" as this is not required as per JoAnne. DDID #1239 needs to be marked as "not required".	SSIAP batch jobs are not considered since it is not required for CalWIN counties Batch/Interfaces - Batch Programs: BPCR/BSCR/Scheduling effort - 5 batch jobs	
2377	The CONTRACTOR shall update the CalSAWS software to update the status to Closed for activities associated to GA ES program when the corresponding GA ES program is closed after a county defined quantity of days. This functionality will be opt in/out per county.	Batch/Interfaces: Batch and Interfaces Create 5 new batch jobs for 57 counties and make these county configurable. 1. Employment Service Deregistration 2. Worker assignment 3. Worker removal. 4. 2 batch jobs for closing of activities (when the GA program is discontinued, when the participant didn't submit the progress report)	Requirement#1, #3, and #4 are met by this design from the planned implementation of a new GA/GR Employment Services Deregistration batch job.

CalSAWS

California Statewide Automated Welfare System

Design Document

SCR CA-215678 DDID 2375 FDS: GA GR Splitting Grant into Multiple Warrants

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Deron Schab
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/15/2021	1.0	Initial Revision	Deron Schab
9/29/2021	2.0	Updated logic based on design review feedback	Deron Schab
10/5/2021	3.0	Added section for Rush Issuances and updated based on QA feedback	Deron Schab
10/27/2021	4.0	Added Validation message for Issuance Method. Added REMOVE security right	Deron Schab

Table of Contents

1 Overview 6
1.1 Current Design 6
1.2 Requests 6
1.3 Overview of Recommendations 6
1.4 Assumptions 7
2 Recommendations 7
2.1 Split/Hold Participant Benefit List Page 7
2.1.1 Overview 7
2.1.2 Split/Hold Participant Benefit List Mockup 8
2.1.3 Description of Changes 8
2.1.4 Page Location 9
2.1.5 Security Updates 9
2.1.5 Page Mapping 10
2.1.6 Page Usage/Data Volume Impacts 10
2.2 Split/Hold Participant Benefit Detail Page 10
2.2.1 Overview 10
2.2.2 Split/Hold Participant Benefit Detail Mockup 11
2.2.3 Description of Changes 11
2.2.4 Page Location 13
2.2.5 Security Updates 13
2.2.6 Page Mapping 14
2.2.7 Page Usage/Data Volume Impacts 14
2.3 General Assistance/General Relief EDBC Summary Page 14
2.3.1 Overview 14
2.3.2 General Assistance/General Relief EDBC Summary Mockup 15
2.3.3 Description of Changes 16
2.3.4 Page Location 17
2.3.5 Page Mapping 17
2.3.6 Page Usage/Data Volume Impacts 18
2.4 Add Hold status to Issuance Status values 18
2.4.1 Overview 18
2.4.2 Description of Changes 18

2.5 Issuance Batch Job (PBxxF400-PBxxF499) 18
2.5.1 Overview 18
2.5.2 Description of Changes 18
2.5.3 Execution Frequency 19
2.5.4 Key Scheduling Dependencies 19
2.5.5 Counties Impacted 19
2.5.6 Data Volume/Performance 19
2.5.7 Failure Procedure/Operational Instructions 19
2.6 Update Rush Issuance Logic 19
2.6.1 Overview 19
2.6.2 Description of Changes 20
2.7 Issuance Detail Page 20
2.7.1 Overview 20
2.7.2 Description of Changes 22
2.7.3 Page Location 23
2.7.4 Security Updates 23
2.7.5 Page Mapping 23
2.7.6 Page Usage/Data Volume Impacts 23
3 Requirements 24
3.1 Migration Requirements 24

1 OVERVIEW

The Split/Hold Participant Benefit functionality will provide the worker with the following abilities:

- Split a GA/GR EDBC Authorized Amount into multiple issuances, where the Payee can be any program person.
- Designate that one or more of the issuances will be created with the new Issuance Status of 'Hold'. An Issuance in Hold status will not be automatically issued to the payee. The Fiscal worker will need to manually change the status of the Issuance to "Ready for Issuance" status to release the Issuance to the payee.

A typical scenario would be where the monthly benefit for the GA/GR program is $400, however, the worker would like to split this up into four equal weekly payments. The monthly batch process would create four issuances of $100 each. One of the issuances could be created in Ready for Issuance status and issued normally. The remaining three issuances would be created in Hold status, and then each week the Fiscal Worker would manually update the status of one of the issuances to Ready for Issuance status, which would allow the Issuance to be issued to the payee.

1.1 Current Design

In CalSAWS, the General Assistance/General Relief (GA/GR) program benefits are paid to either the program primary payee, or to vendors specified using the Money Management functionality. These benefits are created and issued either during the Monthly Main Payroll, or as a Supplemental Benefit. Payee benefits that are created during the nightly batch process are typically also issued to the payee during the same batch process.

1.2 Requests

Create new functionality that would allow:

a) Splitting an EDBC Authorized Amount to be split into multiple issuances, where the Payee can be any Program Person
b) Allow any of these split issuances to be created in Hold status, that would prevent the issuances from automatically being issued to the payee until the Fiscal Worker manually releases the issuance to the payee

1.3 Overview of Recommendations

1. Create a Split/Hold Participant Benefit List page that allows the worker to view and add a Split/Hold Participant Benefit record by specific date intervals.
2. Create a Split/Hold Participant Benefit Detail page that allows the worker to view and edit a Split/Hold Participant Benefit record.
3. Update EDBC functionality to calculate Benefit Split amounts when a Split/Hold Participant Benefit record exists for the program and benefit month. Additionally, update the EDBC Detail page to display a Split/Hold Participant Benefit when a Benefit has been calculated. This section will contain the benefit

split information, along with the indicator for whether the issuance will be created in Hold status.
4. Create a Codes Table Change Request (CTCR) to add the Hold status to the Issuance Status.
5. Update the Issuance Batch logic to create multiple issuances from a single EDBC authorization record that is associated with a benefit split. Additionally, update the Issuance Batch logic to create issuances in Hold status based upon information in the Benefit Split record.
6. Update the Rush Issuance logic to create multiple issuances from a single EDBC authorization record that is associated with a benefit split. Additionally, update the Issuance Batch logic to create issuances in Hold status based upon information in the Benefit Split record.
7. Update the Issuance Detail page to allow a Fiscal Worker with the appropriate privileges to change the status from Hold to Ready for Issuance, Ready for Manual Issuance, or voided.

1.4 Assumptions

1. The Split/Hold Participant Benefit functionality will not be available for the Los Angeles GA/GR program.
2. The ability to release an Issuance from Hold status will be limited to Fiscal Workers with the appropriate security privileges.
3. A new EDBC is required to implement new or updated Split/Hold Participant Benefit information.
4. Issuances in Hold status will not be Claimed
5. The Split/Hold Participant Benefit information will not be included in Claiming or Reports.
6. Existing interface processes such as Warrant Print, EBT and Direct Deposit batch jobs will process Issuances where the status has been changed from 'Hold' to 'Ready for Issuance'

2 RECOMMENDATIONS

2.1 Split/Hold Participant Benefit List Page

2.1.1 Overview

The Split/Hold Participant Benefit List allows the worker to view and add a Split/Hold Participant Benefit record by specific date intervals.

2.1.2 Split/Hold Participant Benefit List Mockup

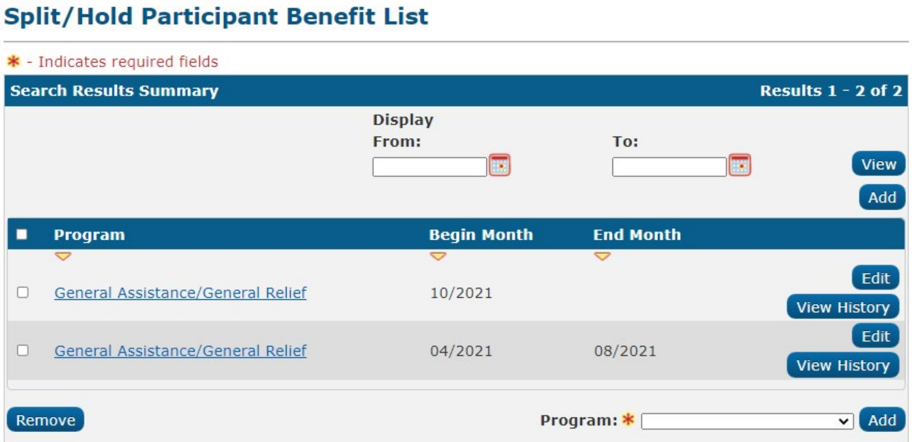


Figure 2.1.1 – Split/Hold Participant Benefit List

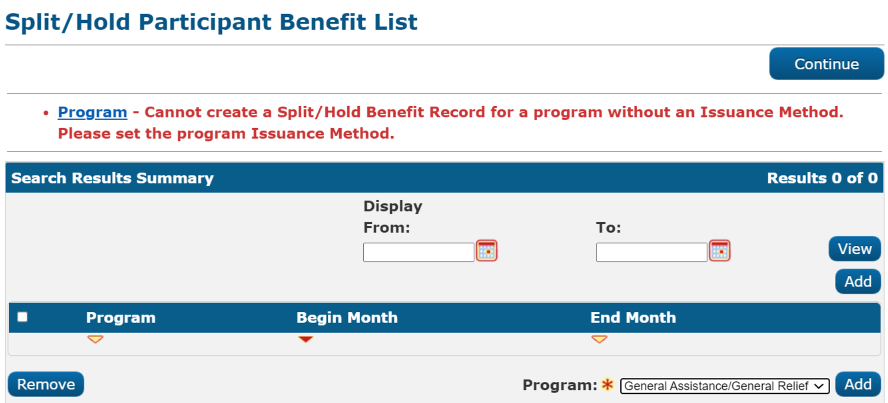


Figure 2.1.2 – Split/Hold Participant Benefit List Validation Message

2.1.3 Description of Changes

1) The Split/Hold Participant Benefit List will list the Split/Hold Participant Benefit records for the Program by Start/End Dates
2) Split/Hold Participant Benefit information is not required for all benefit months. However, the Begin and End Month intervals cannot overlap.
3) A new Split/Hold Participant Benefit record can be added by selecting a program, then selecting the Add button.
4) When selecting the Add button, a check will be made to determine if the Indicated program Issuance Method has been selected on the program Issuance Method Detail page. If an Issuance Method has not been selected, then the following Validation message will be displayed:

   Program – Cannot create a Split/Hold Benefit Record for a program with an Issuance Method. Please set the program Issuance Method.

Note: The Split/Hold Participant Benefit List page is under the GR Task Menu item, which is visible based on worker permissions.

2.1.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: GR**
- **Sub Task: GA/GR Split/Hold Participant Benefit**

2.1.5 Security Updates

Security Rights

Security Right	Right Description	Right to Group Mapping
SplitHoldParticipantBenefitListView	Split/Hold Participant Benefit List	Split/Hold Participant Benefit List View
SplitHoldParticipantBenefitDetailView	Split/Hold Participant Benefit List	Split/Hold Participant Benefit Detail View, Split/Hold Participant Benefit Detail Edit
SplitHoldParticipantBenefitDetailEdit	Split/Hold Participant Benefit List	Split/Hold Participant Benefit Detail Edit
SplitHoldParticipantBenefitDetailRemove	Split/Hold Participant Benefit List	Split/Hold Participant Benefit Detail Remove

Security Groups

Security Group	Group Description	Group to Role Mapping
Split/Hold Participant Benefit List View	This group has the capability to access the Split/Hold Participant Benefit List page to view existing information.	See the Security Matrix for the group to role associations
Split/Hold Participant Benefit Detail View	This group has the capability to access the Split/Hold Participant Benefit List page to view existing information.	See the Security Matrix for the group to role associations
Split/Hold Participant Benefit Detail Edit	This group has the capability to access the Split/Hold Participant Benefit List page to view and make modifications to existing information.	See the Security Matrix for the group to role associations
Split/Hold Participant Benefit Detail Remove	This group has the capability to access the Split/Hold Participant Benefit List page to view and remove existing information.	See the Security Matrix for the group to role associations

2.1.5 Page Mapping

Add page mappings for new fields that do not have page mappings.

2.1.6 Page Usage/Data Volume Impacts

This is a new page and will not be frequented often in a normal workflow.

2.2 Split/Hold Participant Benefit Detail Page

2.2.1 Overview

Split/Hold Participant Benefit Detail page will display a Split/Hold Participant Benefit record. The page will list the Begin and End Months where the record will be used, along with a list for Benefit Split records, that will specify how a Benefit will be split, along with whether the benefit will be created in Hold.

2.2.2 Split/Hold Participant Benefit Detail Mockup

Figure 2.2.1 – Split/Hold Participant Benefit Detail – View Mode

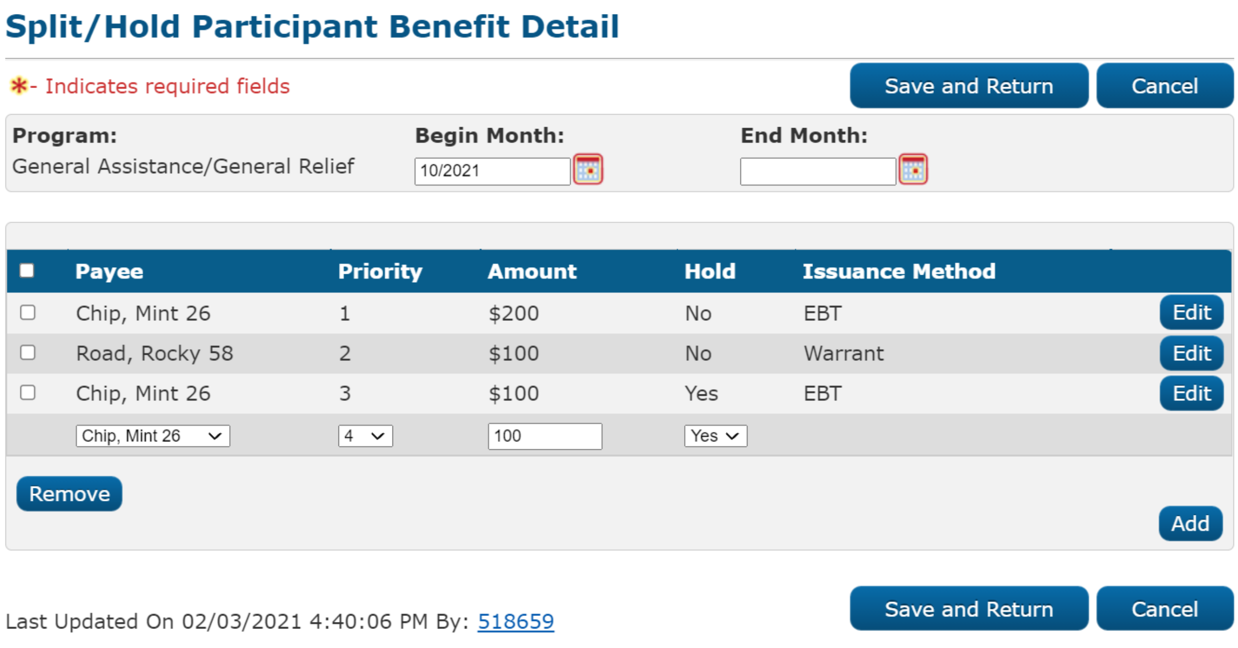


Figure 2.2.2 – Split/Hold Participant Benefit Detail – Edit Mode

2.2.3 Description of Changes

1. The Split/Hold Participant Benefit Detail will contain the following fields:
    a. Program – The program for the Split/Hold Participant Benefit record.

Note: Currently only available for the GA/GR Automated EDBC/CC County program.

b. Begin Month – The Begin Month of the Split/Hold Participant Benefit record
c. End Month - The End Month of the Split/Hold Participant Benefit record
e. Payee – The program person that will receive the benefit split.
f. Priority – The priority of benefit split record. The lower the number, the higher the priority. For example, a priority of 1 indicates the highest priority.

   Note: This field will be unique in the Split/Hold Participant Benefit record, meaning there can only be one Benefit Split record with priority 1, one record with priority 2, etc. Additionally, there must be a priority 1 record, and the priority numbers must be sequential.
g. Amount – The amount requested to be issued for the benefit split.

   Note: The actual amount issued for the benefit split will be determined at EDBC run time based on EDBC Authorized amount and the Priority of the benefit split record.
h. Hold – This field indicates whether the benefit split issuance is created in Hold status
i. Issuance Method – The Issuance Method associated with the benefit split. The Issuance Methods will be set as follows:
   i. If the Payee is the Primary Payee for the program, the Issuance Method will be set to the Issuance Method indicated on the program Issuance Method Detail page.
   ii. If the Payee is not the Primary Payee for the program, the Issuance Method will be set to Warrant.

   Note: The Issuance Method is not an editable field.

2. In Edit mode, the following functions will be available
   a. Begin Month will be editable
   b. End Month will be editable
   c. A check box will be displayed next to each benefit record.
   d. A Remove button will be visible. Selecting the Remove button will remove all Benefit Split records where the checkbox has been marked.
   e. An Edit button will be displayed next to each Benefit Split record. Selecting the Edit button will allow the following fields to be modified:
      i. Priority – will display a list priority numbers
      ii. Amount – A text box that will allow the amount to be manually entered.
      iii. Hold – A drop down menu containing Yes and No
   f. An Add button will be visible. Selecting the Add button will add a new record to the Benefit Split list in Edit mode, where the

Payee field will also be editable, with a drop-down menu containing a list of program persons

g. A Save and Return button will be available. Selecting the Save and Return button will save the Split/Hold Participant Benefit record and return to the Split/Hold Participant Benefit List page. There will be a validation prior to saving the record to verify the Priority Values are unique, sequential, and contain a priority 1 value. If the validation fails, the following validation message will be displayed:

> "The Priority values must be unique, sequential and include a priority 1 value. Please update priority values."

Note: The Split/Hold Participant Benefit information will not be used for Los Angeles County. If information is entered on the Split/Hold Participant Benefit Detail page for a Los Angeles County program, it will not be used during the EDBC calculation.

2.2.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Split/Hold Participant Benefit record**

2.2.5 Security Updates

Security Rights

Security Right	Right Description	Right to Group Mapping
SplitHoldParticipantBenefitDetailEdit	Split/Hold Participant Benefit Summary	Split/Hold Participant Benefit Detail View

Security Groups

Security Group	Group Description	Group to Role Mapping
Split/Hold Participant Benefit Detail View	This group has the capability to access the Split/Hold Participant Benefit Detail page to view existing information.	See the Security Matrix for the group to role associations

Security Group	Group Description	Group to Role Mapping
Split/Hold Participant Benefit Detail Edit	This group has the capability to access the Split/Hold Participant Benefit Detail page to edit existing information.	See the Security Matrix for the group to role associations

2.2.6 Page Mapping

Add page mappings for new fields that do not have page mappings.

2.2.7 Page Usage/Data Volume Impacts

This is a new page and will not be frequented often in a normal workflow.

2.3 General Assistance/General Relief EDBC Summary Page

2.3.1 Overview

The General Assistance/General Relief EDBC Summary Page will contain a Split/Hold Participant Benefit that will be displayed if there exists a Split/Hold Participant Benefit record applicable for the EDBC Begin Month.

The Split/Hold Participant Benefit section will display how the EDBC Authorized Amount will be split based upon the information in the Split/Hold Participant Benefit record.

2.3.2 General Assistance/General Relief EDBC Summary Mockup

Aid Payment		Regular
Combined Aid Payment	$	800.00
Excess Net Earned Income	$	N/A
Final Aid Payment	$	800.00
Overridden Aid Payment	$	
		Override Payment
Adjustments	-	0.00
Potential Benefit	=	800.00
CHERRYL KR - Housing Amount	-	100.00
Potential Benefit to Participant	=	700.00
Previous Potential Benefit	-	0.00
Overpayment Adjustment Amount	-	22.00
Authorized Amount	=	678.00

Split/Hold Participant Benefit

Priority	Payee	Hold	Requested Amount	Authorized Amount	Issuance Method
1	Mint Chip	No	$200.00	$378.00	EBT
2	Rocky Road	No	$100.00	$100.00	Warrant
3	Mint Chip	Yes	$100.00	$100.00	EBT
4	Mint Chip	Yes	$100.00	$100.00	EBT

Figure 2.3.1 General Assistance/General Relief EDBC Summary Excess Benefits

Aid Payment		Regular
Combined Aid Payment	$	
Excess Net Earned Income	$	N/A
Final Aid Payment	$	475.00
Overridden Aid Payment	$	
		Override Payment
Adjustments	-	0.00
Potential Benefit	=	475.00
CHERRYL KR - Housing Amount	-	100.00
Potential Benefit to Participant	=	375.00
Previous Potential Benefit	-	0.00
Overpayment Adjustment Amount	-	0.00
Authorized Amount	=	375.00

Split/Hold Participant Benefit

Priority	Payee	Hold	Requested Amount	Authorized Amount	Issuance Method
1	Mint Chip	No	$200.00	$200.00	EBT
2	Rocky Road	No	$100.00	$100.00	Warrant
3	Mint Chip	Yes	$100.00	$75.00	EBT
4	Mint Chip	Yes	$100.00	$0.00	EBT

Figure 2.3.2 General Assistance/General Relief EDBC Summary Partial Funding

2.3.3 Description of Changes

1. Update the EDBC logic to determine if there is a Split/Hold Participant Benefit Record for the EDBC Begin Date
2. Add logic to the EDBC process to split the Authorized Amount into benefits for each Benefit Split record using the following logic for each Benefit Split record in the Split/Hold Participant Benefit Record, starting with the Benefit Split record with the highest priority:

- Attempt to distribute the full Requested Amount in the Benefit Split Record. If the EDBC Authorized Amount is less than the requested amount, distribute the entire Authorized Amount.
- If the difference between the Authorized Amount and the amount distributed for all previous Benefit Split records equals zero, The Benefit Split record will get a $0 amount
- If the difference between the Authorized Amount and the amount distributed for all previous Benefit Split records is greater than zero after all Benefit Split records have been processed, then the remaining amount will be added to the Authorized Amount of the Benefit Split record with the highest priority.

3. If there is a Split/Hold Participant Benefit Record the EDBC Split/Hold Participant Benefit section will display the following values:
   a. Priority – The Priority in the Benefit Split record
   b. Payee – The Payee in the Benefit Split record
   c. Hold – The Hold value in the Benefit Split record
   d. Requested Amount – Amount requested in the Benefit Split record
   e. Authorized Amount – The amount that will be issued to the payee. This is the amount calculated in Section 2.3.3.2
   f. Issuance Method – the Issuance Method in the Benefit Split record
4. Add logic that will store the Split/Hold Authorized Amount information, including Payee, Priority, Hold, Requested Amount, Authorized Amount, Issuance Method, and EDBC id into the system after the EDBC has been accepted and saved.
5. If there is not a Split/Hold Participant Benefit Record, do not display the EDBC Split/Hold Participant Benefit section.

Note: The information on the EDBC Split/Hold Participant Benefit section cannot be overridden. If worker needs to modify the values, they will need to update the Split/Hold Participant Benefit Detail page, and then rerun EDBC.

Note: If data is entered into the Split/Hold Participant Benefit Detail page for a Los Angeles County program, it will not be used during EDBC calculation, and therefore the EDBC Split/Hold Participant Benefit section will not be visible for Los Angeles County.

2.3.4 Page Location

- **Global: Eligibility**
- **Local: Customer Information**
- **Task: Run EDBC**

2.3.5 Page Mapping

Add page mappings for new fields that do not have page mappings.

2.3.6 Page Usage/Data Volume Impacts

No Page Usage/Data Volume Impacts

2.4 Add Hold status to Issuance Status values

2.4.1 Overview

An Issuance can be created with a Status of Hold when the Hold indicator on the Benefit Split record is set to Yes.

2.4.2 Description of Changes

Create a Codes Table Change Request (CTCR) to add the Hold status to the Issuance Status (CT111).

2.5 Issuance Batch Job (PBxxF400-PBxxF499)

2.5.1 Overview

The Issuance Batch job picks up Authorization records created by the Nightly batch process. For each Authorization record, the Issuance Batch job will determine if there is a reason to skip the issuance, and if so, insert a record into the skip_issuance table, and not create the issuance. If the issuance does not need to be skipped, the batch job will create an Issuance in Ready for Issuance Status.

2.5.2 Description of Changes

1. Update the Issuance Batch to create an issuance record for each Benefit Split record in the Split/Hold Participant Benefit record associated with the EDBC Authorization record
2. Update the logic to set the Issuance Method for each issuance created based on the Issuance Method specified in the Benefit Split record, and not the Issuance Method specified in the authorization record.
3. Update the logic to set the Issuance Status to 'Hold' when the Benefit Split record has Hold set to Yes. If the Benefit Split record has Hold set to No, the issuance will be created in 'Ready for Issuance' status.
4. Update the Skip Issuance logic to validate all potential Issuances that could be created from the Split/Hold Participant Benefit record. If any of the potential issuances are skipped, none of the issuances will be created, and a single record will be inserted into the skip_issuance

table. The following skip Issuance reason will be applied to the individual potential issuances:

- Payee Mailing Address Cannot be Determined.

Note: All other skip issuance reasons will be processed with the existing logic based on authorization record

5. Update the Issuance Validation logic to not create a Duplicate Issuance validation error for Issuances generated from the same Split/Hold Participant Benefit record that have the same payment amount.

2.5.3 Execution Frequency

Nightly

2.5.4 Key Scheduling Dependencies

Predecessors:

PB00F300 – Monthly Main Payroll Sweep

PB00F302 – Nightly EDBC Sweep

PB00F303 – Nightly EDBC Non-FC Sweep

PB00F308 - Future monthly Supplemental Sweep

2.5.5 Counties Impacted

CalWIN Counties

2.5.6 Data Volume/Performance

No measurable change to the volume or performance.

2.5.7 Failure Procedure/Operational Instructions

No change to the current failure procedures and operational instructions.

2.6 Update Rush Issuance Logic

2.6.1 Overview

An Issuance can be created when the Immediacy Indicator on the EDBC is set to Rush for current or past month benefits. Rush Issuances created with and EDBC Authorization record associated with a Split/Hold Participant Benefit record will need to follow the same logic as Issuance Batch.

2.6.2 Description of Changes

1. Update the Issuance logic to create an issuance record for each Benefit Split record in the Split/Hold Participant Benefit record associated with the EDBC Authorization record
2. Update the logic to set the Issuance Method for each issuance created based on the Issuance Method specified in the Benefit Split record, and not the Issuance Method specified in the authorization record.
3. Update the logic to set the Issuance Status to 'Hold' when the Benefit Split record has Hold set to Yes. If the Benefit Split record has Hold set to No, the issuance will be created as follows based on Issuance Method:
   a. For Warrants the benefits will be created in Ready for Issuance status
   b. For EBT the benefits will be posted to the EBT vendor, and the Issuance Status will be set to 'Issued'.
   c. For Direct Deposit, the Benefits will be created in Ready for Issuance status. Note: Direct Deposit issuances will be picked up during the nightly batch process.
4. Update the Skip Issuance logic to validate all potential Issuances that could be created from the Split/Hold Participant Benefit record. If any of the potential issuances are skipped, none of the issuances will be created, and a validation message will be displayed on the EDBC indicating that:
   "EDBC could not be accepted because a Rush Issuance could not be created for the following reason: <Skip Issuance Reason>"

2.7 Issuance Detail Page

2.7.1 Overview

The Issuance Detail page displays Issuance information and allows Fiscal Workers with appropriate security privileges to edit certain fields. For Issuances created in Hold status, the Fiscal Worker will be able to manually change the status to Ready for Issuance status, which will allow the issuance to be issued to the customer.

Search Results Summary **Results 1 - 4 of 4**

Control Number	Benefit/ Service Month	Issuance Category	Issuance Method	Program	Current Status	Issue Date	Payee	Amount
4002	08/2021	Monthly Benefit	EBT	General Assistance /General Relief	Issued	09/02/2021	CHIP, MINT	$378.00
4003	08/2021	Monthly Benefit	Warrant	General Assistance /General Relief	Issued	09/02/2021	ROAD, ROCKY	$100.00
TBD	08/2021	Monthly Benefit	EBT	General Assistance /General Relief	Hold	09/02/2021	CHIP, MINT	$100.00
TBD	08/2021	Monthly Benefit	EBT	General Assistance /General Relief	Hold	09/02/2021	CHIP, MINT	$100.00

Process UAP Close

Figure 2.1.1 – Issuance History page

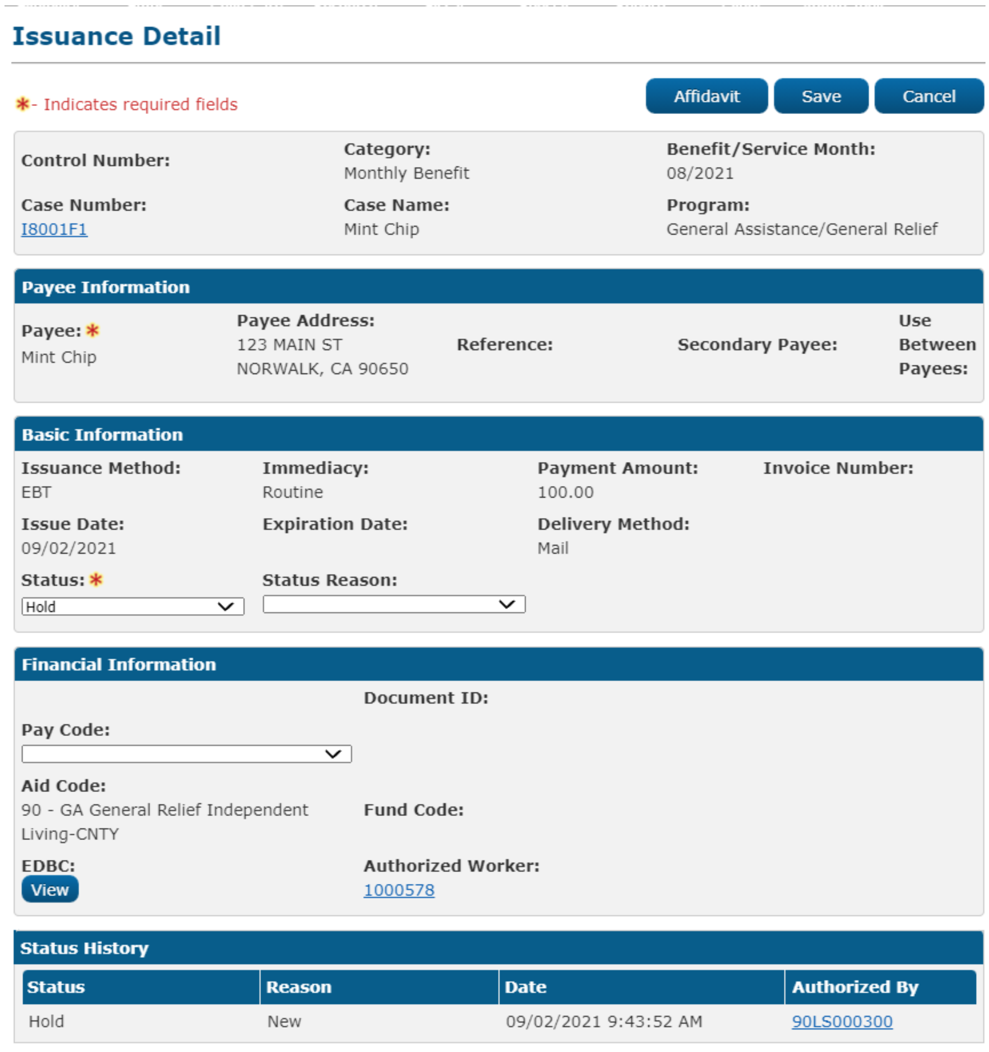


Figure 2.1.1 – Issuance Detail page

2.7.2 Description of Changes

1. Add the 'Hold' option to the Issuance Status drop down menu.
2. Allow Fiscal Worker with the appropriate security privileges to change the status of an issuance in 'Hold' status to 'Ready for Issuance', 'Voided', or 'Ready for Manual Issuance'
3. Add logic that would prevent the Issuance Status to be set to Hold from the Issuance Detail page. The Hold status can only be set by system when creating the issuance.

Note: Issuances in Hold status will be used in the EDBC Previous Potential Benefit calculation.

2.7.3 Page Location

- **Global: Case Info**
- **Local: Case Summary**
- **Task: Issuance History**

2.7.4 Security Updates

No Security Updates required

2.7.5 Page Mapping

No page mappings are required.

2.7.6 Page Usage/Data Volume Impacts

No Page Usage/Data Impacts

3 REQUIREMENTS

3.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met

2375	The Contractor shall update the CalSAWS software to split the GA-GR grant into multiple warrants for the same and/or different vendor, and the same or different HH member multiple times in the same benefit month and have the ability to hold the warrants that are issued to the customer based on county policy for each of the 57 counties.	Fiscal: 1. The Issuances with new 'Hold' status will be used in the previous potential benefit logic that will be created in CalSAWS. 2. Vendor Overpayment logic of LA county GR will be repurposed for this. The Overpayment amount will be calculated in CalSAWS Fiscal EDBC logic. This will be displayed on the EDBC Summary page but will not prompt the user to create a recovery account for vendors. 3. This functionality to split the grant is applicable only for multiple warrants/check and not for EBT/Direct Deposit. There will be no impact or change required when issuance method is either EBT or Direct Deposit.	• Create a Split/Hold Participant Benefit List page that allows the worker to view and add a Split/Hold Participant Benefit record by specific date intervals. • Create a Split/Hold Participant Detail page that allows the worker to view and edit a Split/Hold Participant Benefit record. • Update EDBC functionality to calculate Benefit Split amounts when a Split/Hold Participant Benefit record exists for the program and benefit month • Update the EDBC Detail page to display a Split/Hold Participant Benefit when a Benefit has been calculated. This section will contain the benefit split information, along with the indicator for whether the issuance will be created in Hold status. • Update the Issuance Batch logic to create multiple issuances from a single EDBC authorization record that is associated with a benefit split. • Update the Issuance Batch

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
			logic to create issuances in Hold status based upon information in the Benefit Split record • Update the Issuance Detail page to allow a Fiscal Worker with the appropriate privileges to change the status from Hold to Ready for Issuance, Ready for Manual Issuance, or voided.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-216395

Enable posting of GA Forms to BenefitsCal

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Jasmine Chen
	Reviewed By	Tiffany H.

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
09/10/2021	1.0	Initial Document	Jasmine Chen
10/05/2021	1.1	Updated SSP to BenefitsCal	Jasmine Chen

Table of Contents

1 Overview 4

1.1 Current Design 4

1.2 Requests 4

1.3 Overview of Recommendations 4

1.4 Assumptions 4

2 Recommendations 5

2.1 Updates to post list of GA Forms on BenefitsCal 5

2.1.1 Overview 5

2.1.2 Description of Change 5

3 Requirements 6

3.1 Project Requirements 6

1 OVERVIEW

1.1 Current Design

Per CA-201377 implementation, a list of General Assistance (GA) forms were migrated from C-IV and became available in the CalSAWS:

- CSF 106 – GA Free Format Notice of Action
- CSF 107 – GA Approval
- CSF 108 – GA Denial
- CSF 109 – GA Discontinuance
- CSF 110 – GA Benefit Change
- CSF 111 – GA Supplement
- CSF 112 – GA Periodic Report
- CSF 113 – GA Reimbursement Agreement
- SAR 90 – Reminder Letter

However, these forms were not published to the CalSAWS' self-service portal (SSP), BenefitsCal.

1.2 Requests

Enable posting of these forms to BenefitsCal.

1.3 Overview of Recommendations

Update these forms to be posted onto BenefitsCal.

1.4 Assumptions

1. Generation conditions and content of these GA forms will not be changed with this SCR.
2. No additional Threshold Languages for any of the Forms will be added with this effort.

2 RECOMMENDATIONS

2.1 Updates to post list of GA Forms on BenefitsCal

2.1.1 Overview

This effort will update the existing GA forms to be published onto BenefitsCal.

County Forms: The following existing Forms are C-IV migration county GA/GR Forms and are only visible by migration counties:

- CSF 106 – GA Free Format Notice of Action
- CSF 107 – GA Approval
- CSF 108 – GA Denial
- CSF 109 – GA Discontinuance
- CSF 110 – GA Benefit Change
- CSF 111 – GA Supplement
- CSF 112 – GA Periodic Report
- CSF 113 – GA Reimbursement Agreement

State Forms: The following Form is visible by all counties.

- SAR 90 – Reminder Letter

Current Programs:

- For CSF Forms: General Assistance (GA)
- For SAR 90: CalWORKs, CalFresh

Current Attached Forms: N/A

Current Forms Category: Form

Current Template Repository Visibility:

- For CSF Forms: Migration counties only
- For SAR 90: All counties

Existing Languages:

- CSF forms: English, Spanish (CSF 106 is only available in English)
- SAR 90 form: English, Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Hmong, Lao, Tagalog, Russian, Spanish, Vietnamese

2.1.2 Description of Change

Post GA forms to BenefitsCal

1. Update the DOC_TEMPL_LANG.PUBLSH_NOTICE_IND column with a 'Y' value for the above list of forms to be posted on BenefitsCal. The forms in their existing threshold languages will also have its PUBLSH_NOTICE_IND updated to 'Y'.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site; g. Information notices and stuffers; h. Case-specific verification/referral forms; i. GR Vendor notices; k. Court-mandated notices, including Balderas notices; l. SSIAP appointment notices; m. Withdrawal forms; n. COLA notices; o. Time limit notices; p. Transitioning of aid notices; q. Interface triggered forms and notices (e.g., IFDS, IEVS); r. Non-compliance and sanction notices; s. Benefit issuance and benefit recovery forms and notices, including reminder notices; t. Corrective NOAs on State Fair Hearing decisions; u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices.	This list of GA forms will be posted and produced via the self-service portal, BenefitsCal.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-219076

Verify Current Income Service

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Renee Gustafson
	Reviewed By	Maksim Volf, Geetha Ramalingam, William Baretsky

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
08/05/2021	.01	Original Draft	Renee Gustafson
08/11/2021	.02	Reviewed with Build/Test	Renee Gustafson
08/25/2021	.03	Incorporated feedback and added MAGI Emulator section	Renee Gustafson
08/26/2021	.03	Sent to Consortium for Review	Renee Gustafson
09/02/2021	.04	Added recommendations for new eHIT code tables for VCI Response information; VCI Employee Status, VCI Pay Frequency and VCI Pay Period Frequency	Renee Gustafson
09/16/2021	.05	Updated eHIT element names per CalHEERS eHIT schema update	Renee Gustafson
09/16/2021	.06	Added Automated Regression section	William Baretsky
09/30/2021	.07	Added missing TDSResponseDescriptionText element in eHIT 2.4.2.1. Removed duplicated elements; CurrentIncomeInformation section was in the table twice. Updated 2.2.3.5 to correct 'max of 12 rows' to 'max of 12 months of data'.	Renee Gustafson
10/29/2020	.08	Clarified in the Current Design that 'The Work Number' is a pay service and VCI is the free service utilized by CH for Income and Employment information from Equifax. Added clarification in 2.1.3.1.b for displaying both a VCI Error and TDS error. Added 2.4.2.6 VCI Response Code table. Removed the duplicate 'Social Security Administration' in the Long Decode for IRS:VCI:SSA in CT 10592.	Renee Gustafson

Table of Contents

1 Overview 5

1.1 Current Design 5

1.2 Requests 5

1.3 Overview of Recommendations 6

1.4 Assumptions 6

2 Recommendations 7

2.1 MAGI Person Detail Page 7

2.1.1 Overview 7

2.1.2 MAGI Person Detail Page Mockup 7

2.1.3 Description of Changes 9

2.1.4 Page Location 11

2.1.5 Security Updates 11

2.1.6 Page Mapping 11

2.1.7 Page Usage/Data Volume Impacts 11

2.2 Verify Current Income Response Person Detail Page 12

2.2.1 Overview 12

2.2.2 Verify Current Income Response Person Detail Mockup 12

2.2.3 Description of Changes 13

2.2.4 Page Location 18

2.2.5 Security Updates 18

2.2.6 Page Mapping 19

2.2.7 Page Usage/Data Volume Impacts 19

2.3 Income List Page 19

2.3.1 Overview 19

2.3.2 Income List Page Mockup 19

2.3.3 Description of Changes 20

2.3.4 Page Location 20

2.3.5 Security Updates 20

2.3.6 Page Mapping 20

2.3.7 Page Usage/Data Volume Impacts 20

2.4 eHIT 21

2.4.1 Overview 21

2.4.2 Description of Change 21
2.4.3 Interface Partner 28
2.4.4 eHIT Schema Version 28
2.5 MAGI Emulator 28
2.5.1 Overview 28
2.5.2 Description of Change 28
2.6 Automated Regression Test 32
2.6.1 Overview 32
2.6.2 Description of Change 32
3 Supporting Documents 32
4 Requirements 32
4.1 Project Requirements 32

1 OVERVIEW

The purpose of this document is to satisfy functional specification in support of changes with CalHEERS Change Request CH-164426 (Implement "Verify Current Income" Service for FDSH e-verification of Income).

With CH-164426, CalHEERS will now send the Verify Current Income (VCI) Response in a DER for a user to view in CalSAWS. CalHEERS will incorporate the VCI Response into their reasonable compatibility verification logic to determine if they consider income electronically verified for MAGI Medi-Cal and other Covered California programs. CalHEERS will include a new verification source to indicate income verified by the VCI service.

1.1 Current Design

CalHEERS currently utilizes Internal Revenue Service (IRS), Employment Development Department (EDD), Franchise Tax Board (FTB) and Social Security Administration (SSA) for electronic verification of attested income for the MAGI Medi-Cal, CCHIP and other Covered California programs.

Equifax offers two income verification solutions; 'The Work Number', which is an online income verification service that requires contracting with Equifax for a price, and a free service available through the Federal Data Services Hub (FDSH*).* Centers for Medicare & Medicaid Services (CMS) authorized MAGI Medi-Cal and CCHIP programs to receive employment and income data directly through free service provided by Equifax via the FDSH. CalHEERS refers to this service as 'Verify Current Income'.

VCI is a near real-time service that provides current income and employment information, but CalHEERS does not currently utilize this service for electronic verification of attested income, and it does not exist in eHIT. Since VCI information is not in eHIT, CalHEERS does not send it to CalSAWS and CalSAWS cannot display it.

1.2 Requests

With CalHEERS CH-164426, CalHEERS will now call the VCI service for income and employer information. CalHEERS will integrate the VCI Response information with the reasonable compatibility determination of Income e-verification. CalHEERS will update eHIT to now include the VCI Response information in a DER.

1. Update CalSAWS to display the VCI Response Information as provided by CalHEERS in a DER via eHIT.
2. Testing only: Update the MAGI Emulator to return the new VCI Response information elements in a DER.

1.3 Overview of Recommendations

1. Add a new subsection named, "Verify Current Income Response" in the Income section on the MAGI Person Detail page to display the VCI Response information received in a DER.
2. Create a new page named, "Verify Current Income Response Person Detail" to display the VCI Response person detailed information for a specific employer received in a DER.
3. Add a new button in the CalHEERS Verification section of the Income List page to access the latest VCI response for the individual.
4. Update eHIT to receive and save new VCI elements in the DER transaction. Add eight new eHIT Verification Sources related to VCI. Also add new eHIT code tables for VCI Response information; VCI Employee Status, VCI Pay Frequency and VCI Pay Period Frequency.
5. Update the MAGI Emulator to return VCI Response information in a DER. The MAGI Emulator is used for testing purposes only to emulate the results returned from CalHEERS on a MAGI Determination. This update to the MAGI emulator allows a tester to open and test the Verify Current Income Response Person Detail page, to test the Verify Current Income (VCI) Response section on the MAGI Person Detail page and to view/click the 'View VCI' button on the Income List page in a test environment that is not directly connected to CalHEERS.

1.4 Assumptions

1. Counties may refer to ACWDL 20-17 for DHCS guidance of using the Federal Data Services Hub e-Verification for Non-MAGI Medi-Cal.
2. eHIT Schema technical changes will be implemented with SCR CA-229919 in the same release.

2 RECOMMENDATIONS

2.1 MAGI Person Detail Page

2.1.1 Overview

Add a new subsection named, "Verify Current Income Response" in the Income section on the MAGI Person Detail page to display the VCI Response information received in a DER.

2.1.2 MAGI Person Detail Page Mockup

Income

Projected Annual Income

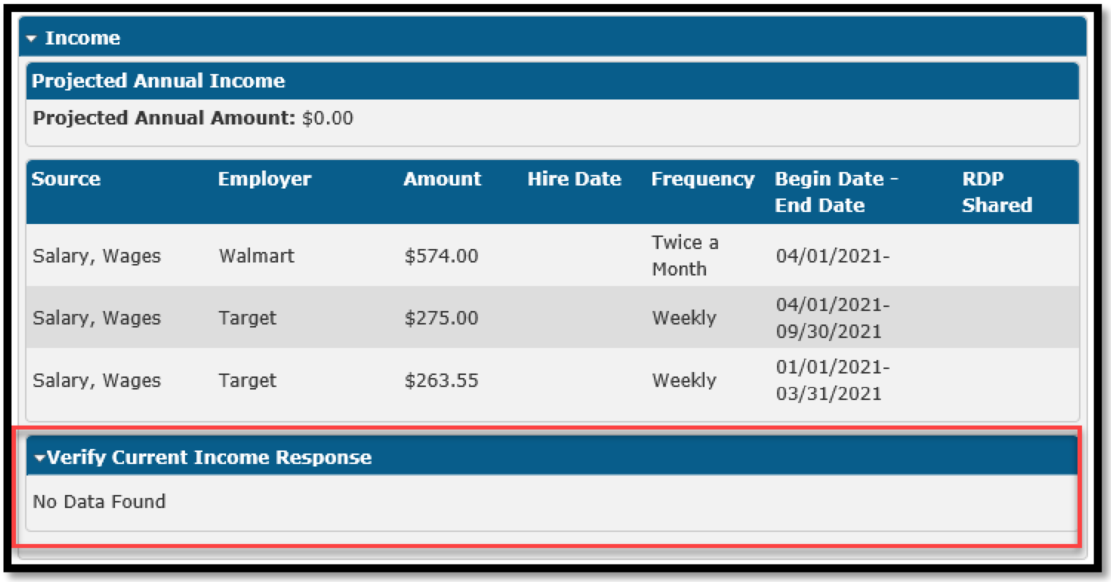
Projected Annual Amount: $0.00

Source	Employer	Amount	Hire Date	Frequency	Begin Date - End Date	RDP Shared
Salary, Wages	Walmart	$574.00		Twice a Month	04/01/2021-	
Salary, Wages	Target	$275.00		Weekly	04/01/2021-09/30/2021	
Salary, Wages	Target	$263.55		Weekly	01/01/2021-03/31/2021	

Verify Current Income Response

Reported Date	Employer	Employee Status	Amount	Frequency	Hire Date	Term Date
10/02/2021	Walmart Inc.	Active	$23.84	Hourly	07/03/2018	
10/03/2021	Target Corporation	Terminated	$17.12	Hourly	04/27/2020	09/30/2021

Figure 2.1.1 – MAGI Person Detail Page – New 'Verify Current Income Response' subsection with data



Income

Projected Annual Income

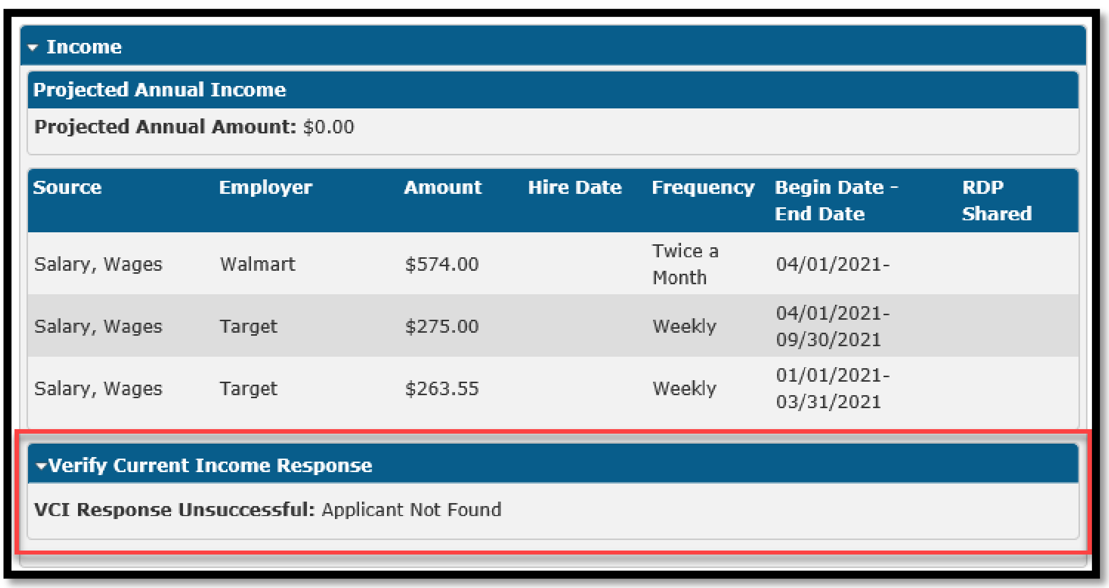
Projected Annual Amount: $0.00

Source	Employer	Amount	Hire Date	Frequency	Begin Date - End Date	RDP Shared
Salary, Wages	Walmart	$574.00		Twice a Month	04/01/2021-	
Salary, Wages	Target	$275.00		Weekly	04/01/2021-09/30/2021	
Salary, Wages	Target	$263.55		Weekly	01/01/2021-03/31/2021	

Verify Current Income Response

No Data Found

Figure 2.1.2 – MAGI Person Detail Page – New 'Verify Current Income Response' subsection without data



Income

Projected Annual Income

Projected Annual Amount: $0.00

Source	Employer	Amount	Hire Date	Frequency	Begin Date - End Date	RDP Shared
Salary, Wages	Walmart	$574.00		Twice a Month	04/01/2021-	
Salary, Wages	Target	$275.00		Weekly	04/01/2021-09/30/2021	
Salary, Wages	Target	$263.55		Weekly	01/01/2021-03/31/2021	

Verify Current Income Response

VCI Response Unsuccessful: Applicant Not Found

Figure 2.1.3 – MAGI Person Detail Page – New 'Verify Current Income Response' subsection with VCI Response error message

2.1.3 Description of Changes

1. Add a new collapsible subsection named, "Verify Current Income Response" in the Income section to display the VCI Response information received in the DER.
    a. The subsection will load collapsed with 'No Data Found' when the DER does not have VCI Response data for the person. See Figure 2.1.2
    b. The subsection will load expanded with a VCI Response Unsuccessful message when the DER includes an unsuccessful VCI Response with any Response code other than HS000000.

       Display

       "VCI Response Unsuccessful: <ResponseDescriptionText> [; <TDSResponseDescriptionText>]" See Figure 2.1.3

       Technical Note: The DER will always have ResponseDescriptionText ~~or~~ and may also return TDSResponseDescriptionText. For <ResponseDescriptionText>, display the Short Decode from the 'VCI Response Code' code table added in Rec 2.4.2.6.

       Example display of when both **ResponseDescriptionText** and **TDSResponseDescriptionText** are included in a DER

       ResponseDescriptionText: Applicant Not Found
       TDSResponseDescriptionText: TDS ERROR

       Display
       "VCI Response Unsuccessful: Applicant Not Found; TDS ERROR"

    c. The subsection will load expanded when the DER includes a successful VCI Response with data for the person (Response code HS000000). See Figure 2.1.1
        i. Display each VCI Response for the person on its own row.

2. Add a table to the subsection with the following columns:

Column Name	Description
Reported Date	A display of the date the employer reported the information to Equifax. Sort the records with the newest Reported Date on the top. This is provided by CalHEERS as VCI Response "AsOfDate" in a DER.

Column Name	Description
Employer	A display of the employer's name as the employer reported to Equifax. The Employer is a hyperlink that will open the Verify Current Income Response Detail page for that record. This is provided by CalHEERS as VCI Response "OrganizationName" in a DER.
Employee Status	A display of the employee's employment status as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "EmployeeStatusCode" in a DER. Display the Short Decode from the VCI Employee Status code table added in Rec 2.4.2.3.
Amount	A display of the employee's pay rate amount as the employer reported to Equifax. This value can be zero or negative in cases where an employer reports no income or a negative income amount to Equifax. This is provided by CalHEERS as VCI Response "IncomeAmountPerPayFrequency" in a DER.
Frequency	A display of the employee's pay rate frequency as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "PayFrequencyCode" in a DER. Display the Short Decode from the VCI Pay Frequency code table added in Rec 2.4.2.4.
Hire Date	A display of the employee's latest hire date as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "AssociationBeginDate" in a DER.
Term Date	A display of the employee's termination date as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "AssociationEndDate" in a DER.

2.1.4 Page Location

Inside the context of a case

- **Global:** Eligibility
- **Local:** Case Summary
- **Task:** IAT Summary→Initiated Date hyperlink→MAGI Referral Detail→Name hyperlink

Outside the context of a case

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI→MAGI Referral Search→Referral Date hyperlink→MAGI Referral Detail→Name hyperlink

2.1.5 Security Updates

No change

2.1.6 Page Mapping

Update page mapping to display the new fields.

2.1.7 Page Usage/Data Volume Impacts

No projected usage impacts.

2.2 Verify Current Income Response Person Detail Page

2.2.1 Overview

Create a new page named, "Verify Current Income Response Person Detail" to display the VCI Response person detailed information for a specific employer received in a DER.

2.2.2 Verify Current Income Response Person Detail Mockup

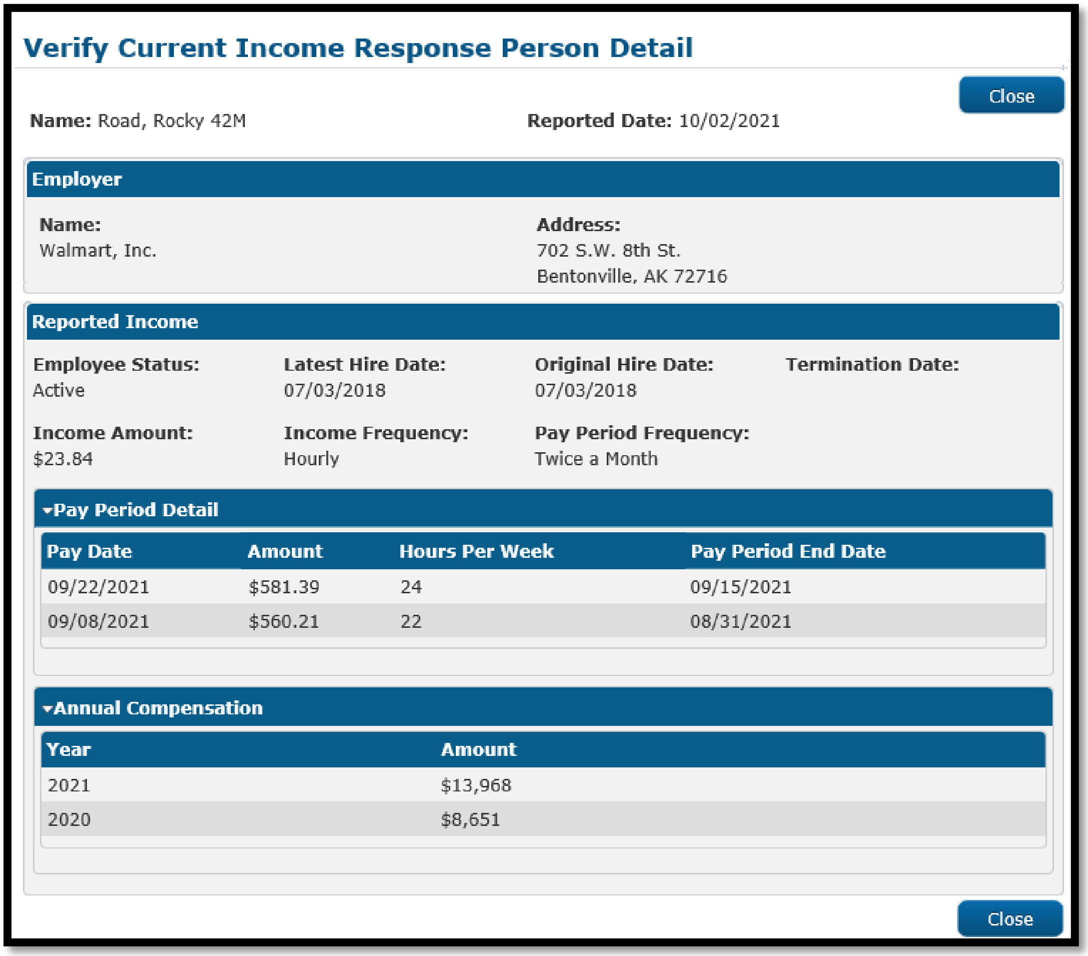


Figure 2.2.1 –Verify Current Income Response Person Detail Page

2.2.3 Description of Changes

1. Add a new page named, "Verify Current Income Response Person Detail"
   a. This is a view-only page that displays the detailed information for a specific employer for the person as provided by CalHEERS as VCI Response in a DER. See Figure 2.2.1

2. Add an unnamed section to the new page with the following fields:

Field Name	Description
Name	A display of the name of the person in the CalSAWS standard name format '<Last Name>, <First Name> <Age><Gender>'
Reported Date	A display of the date the employer reported the information to Equifax. This is provided by CalHEERS as VCI Response "AsOfDate" in a DER.

3. Add a section to the new page named, "Employer" with the following fields:

Field Name	Description
Name	A display of the employer's name as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "OrganizationName" in a DER.
Address	A display of the employer's address as the employer reported to Equifax. This is a combination of the address fields provided by CalHEERS for in a DER. Display address in the following format: Address Line 1 Address Line 2 City, State ZIP Code Address Line 1 = "LocationStreet" Address Line 2 = "LocationStreetExtensionText" City = "LocationCityName" State = "LocationStateUSPostalServiceCode" ZIP Code = "LocationPostalCode"

Field Name	Description
	For Example: LocationStreet = 123 Main St LocationStreetExtensionText = Suite A LocationCityName = Chicago LocationStateUSPostalServiceCode = IL LocationPostalCode = 60604 Address would display as: 123 Main St Suite A Chicago, IL 60604

4. Add a section to the new page named, “Reported Income” with the following fields:

Field Name	Description
Employee Status	A display of the employee’s employment status as the employer reported to Equifax. This is provided by CalHEERS as VCI Response “EmployeeStatusCode” in a DER. Display the Short Decode from the VCI Employee Status code table added in Rec 2.4.2.3.
Latest Hire Date	A display of the employee’s latest hire date as the employer reported to Equifax. This is provided by CalHEERS as VCI Response “AssociationBeginDate” in a DER.
Original Hire Date	A display of the employee’s original hire date as the employer reported to Equifax. This is provided by CalHEERS as VCI Response “EmploymentOriginalHireDate” in a DER.
Termination Date	A display of the employee’s termination date as the employer reported to Equifax. This is provided by CalHEERS as VCI Response “AssociationEndDate” in a DER.

Field Name	Description
Income Amount	A display of the employee's pay rate amount as the employer reported to Equifax. This value can be zero or negative in cases where an employer reports no income or a negative income amount to Equifax. This is provided by CalHEERS as VCI Response "IncomeAmountPerPayFrequency" in a DER.
Income Frequency	A display of the employee's pay rate frequency (hourly, weekly, monthly, etc.) as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "PayFrequencyCode" in a DER. Display the Short Decode from the VCI Pay Frequency code table added in Rec 2.4.2.4.
Pay Period Frequency	A display of the employee's pay period frequency (weekly, every other week, twice a month, monthly, etc.) as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "PayPeriodFrequencyCode" in a DER. Display the Short Decode from the VCI Pay Period Frequency code table added in Rec 2.4.2.5.

5. Add a collapsible section to the new page named, "Pay Period Detail" with a table containing the below columns.

   On page load, default the section expanded if there is data in the Pay Period Detail. If there is no data in the Pay Period Detail, default the section collapsed with 'No Data Found' text in the table.

   There is a max of 12 months of Pay Period Detail.

Column Name	Description
Pay Date	A display of the pay date as the employer reported to Equifax. Sort the records with the newest Pay Date on the top. This is provided by CalHEERS as VCI Response "IncomeDate" in a DER.

Column Name	Description
Amount	A display of the gross dollar amount of the paycheck as the employer reported to Equifax. This value can be zero or negative in cases where an employer reports no income or a negative income amount to Equifax. This is provided by CalHEERS as VCI Response "IncomeAmountPerPayPeriod" in a DER.
Hours Per Week	A display of the number of hours per week on the paycheck as the employer reported to Equifax. This number is rounded to 2 decimals. This value can be negative due to a paycheck reversal/withdrawal/payroll correction. This is provided by CalHEERS as VCI Response "IncomeHoursPerWeekMeasure" in a DER.
Pay Period End Date	A display of the pay period end date as the employer reported to Equifax. This is provided by CalHEERS as VCI Response "PayPeriodEndDate" in a DER.

6. Add a collapsible section to the new page named, "Annual Compensation" with a table containing the below columns:

   On page load, default the section expanded if there is data in the Annual Compensation. If there is no data in the Annual Compensation, default the section collapsed with 'No Data Found' text in the table.

   There is a max of two rows.

Column Name	Description
Year	A display of the compensation year as the employer reported to Equifax. Sort the records with the newest Year on the top. This is provided by CalHEERS as VCI Response "IncomeYear" in a DER.
Amount	A display of the total gross compensation for that year as the employer reported to Equifax. This value can be zero or negative in cases where an employer reports no income or a negative income amount to Equifax. This is provided by CalHEERS as VCI Response "TotalCompensation" in a DER.

7. Add a Button to the top and bottom of the new page

Field Name	Description
Close	This button navigates back to the prior page (MAGI Person Detail page)

2.2.4 Page Location

Inside the context of a case

- **Global:** Eligibility
- **Local:** Case Summary
- **Task:** IAT Summary→Initiated Date hyperlink→MAGI Referral Detail→Name hyperlink→MAGI Person Detail→ Verify Current Income (VCI) Response Employer Name hyperlink

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Income→Verify Current Income→View VCI button→MAGI Person Detail→Verify Current Income (VCI) Response Employer Name hyperlink

Outside the context of a case

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI→MAGI Referral Search→Referral Date hyperlink→MAGI Referral Detail→Name hyperlink→ MAGI Person Detail→Verify Current Income (VCI) Response Employer Name hyperlink

2.2.5 Security Updates

Security Rights

Security Right	Right Description	Right to Group Mapping
MAGIPersonDetailView	Verify Current Income Response Person Detail; Verify Current Income Response List	MAGI View; MAGI Edit

Security Groups

Security Group	Group Description	Group to Role Mapping
MAGI View	View MAGI information.	No change to current mapping.
MAGI Edit	View and edit MAGI information.	No change to current mapping.

2.2.6 Page Mapping

Add page mapping to display the new fields.

2.2.7 Page Usage/Data Volume Impacts

No projected usage impacts.

2.3 Income List Page

2.3.1 Overview

Add a new button in the CalHEERS Verification section of the Income List page to access the latest VCI response for the individual.

2.3.2 Income List Page Mockup

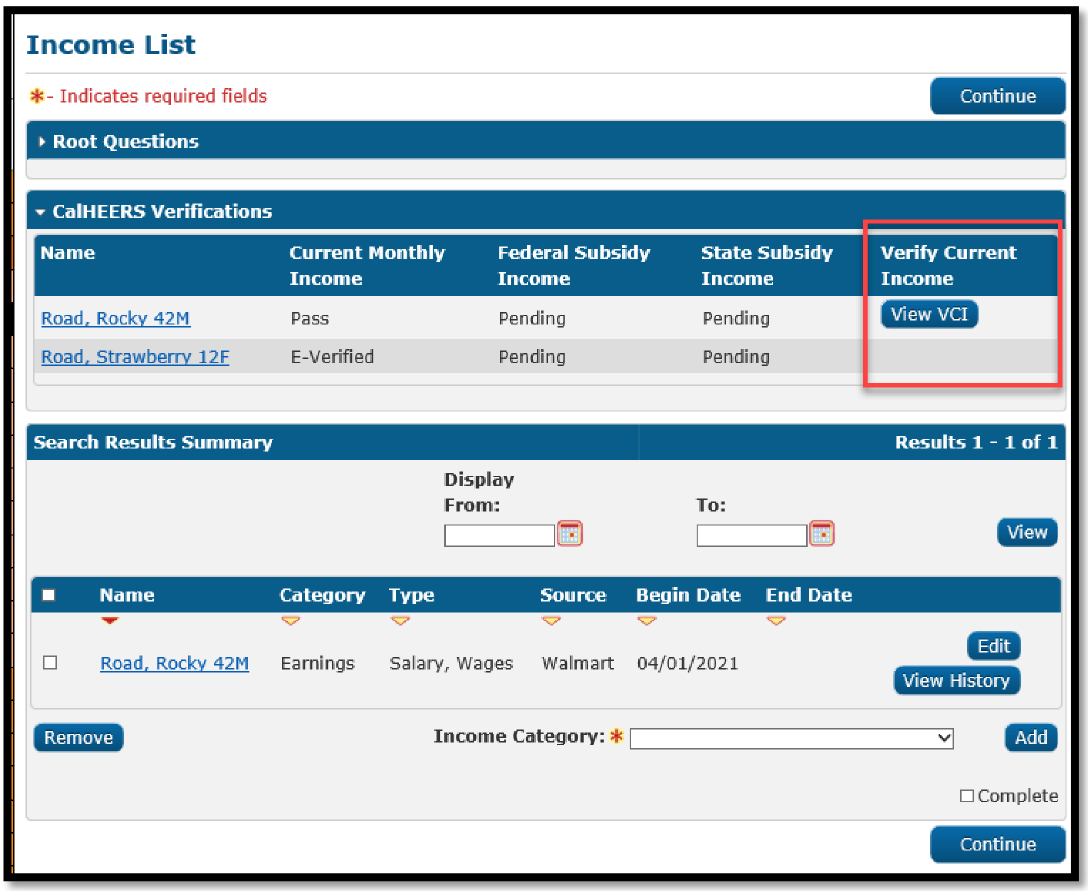


Figure 2.4.1 – Income List page – New 'Verify Current Income' column in the CalHEERS Verifications' section

2.3.3 Description of Changes

1. Add a new column named, "Verify Current Income" in the CalHEERS Verification section to the right of "State Subsidy Income" column.
    a. The new column will have a button labeled, "View VCI" in the data row if there is a VCI record for the individual. Clicking the button will open the MAGI Person Detail page for the DER with the most recent VCI Response for that individual.

2.3.4 Page Location

In the context of a case

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Income

2.3.5 Security Updates

No change

2.3.6 Page Mapping

No change

2.3.7 Page Usage/Data Volume Impacts

No projected usage impacts.

2.4 eHIT

2.4.1 Overview

Update eHIT to receive and save new VCI elements in the DER transaction. Add eight new eHIT Verification Sources related to VCI. Also add new eHIT code tables for VCI Response information; VCI Employee Status, VCI Pay Frequency and VCI Pay Period Frequency.

2.4.2 Description of Change

1. Update eHIT DER transaction to receive and save the following elements related to VCI Response.

DER Element
VCIResponse
ResponseInformation
ResponseCode
ResponseDescriptionText
TDSResponseDescriptionText
CurrentIncomeInformation
AsOfDate
OrganizationIdentificationID
OrganizationName
LocationStreet
LocationStreetExtensionText
LocationCityName
LocationStateUSPostalServiceCode
LocationPostalCode
EmployeeStatusCode
EmployeeStatusMessage
AssociationBeginDate
AssociationEndDate
EmploymentOriginalHireDate
IncomeAmountPerPayFrequency

DER Element
PayFrequencyCode
PayFrequencyMessage
PayPeriodFrequencyCode
PayPeriodFrequencyMessage
AnnualCompensation
AnnualCompensationInformation
IncomeYear
TotalCompensation
PayPeriod
PayPeriodInformation
PayPeriodEndDate
IncomeAmountPerPayPeriod
IncomeHoursPerWeekMeasure
IncomeDate
PayPeriodinformation
PayPeriodEndDate
IncomeAmountPerPayPeriod
IncomeHoursPerWeekMeasure
IncomeDate

2. Add the following new eHIT Verification Sources (CT 10592)

   Note: The Verification Source codes are received in a DER from CalHEERS and the Short Decode displays in CalSAWS on the MAGI Person Detail page – Verification section.

Code Num Identif	Short Decode	Long Decode
VCI	VCI:SSA	Verify Current Income: Social Security Administration
IVC	IRS:VCI:SSA	Verify Current Income: Internal Revenue Service: Social Security Administration
FVC	VCI:FTB:SSA	Verify Current Income: Franchise Tax Board: Social Security Administration
EVC	EDD:VCI:SSA	Employment Development Department: Verify Current Income: Social Security Administration
IVF	IRS:VCI:FTB:SSA	Internal Revenue Service: Verify Current Income: Franchise Tax Board: Social Security Administration
IEV	IRS:EDD:VCI:SSA	Internal Revenue Service: Employment Development Department: Verify Current Income: Social Security Administration
EVF	EDD:VCI:FTB:SSA	Employment Development Department: Verify Current Income: Franchise Tax Board: Social Security Administration
EFV	IRS:EDD:VCI:FTB:SSA	Internal Revenue Service: Employment Development Department: Verify Current Income: Franchise Tax Board: Social Security Administration

3. Add the following VCI Employee Status to Code tables.

   Note: The VCI Employee Status code is received on a DER from CalHEERS and the Short Decode displays as ‘Employee Status’ on the MAGI Person Detail page in the Verify Current Income Response section and Verify Current Income Response Person Detail page.

Code Num Identif	Short Decode
1	Active
2	On International Assignment
3	Casual
4	On Long Term Disability
5	Sick Leave
6	Surviving Spouse
7	No Longer Employed
8	Inactive
9	On Leave
10	Multiple Positions
11	New Employee
12	Lay Off
13	Part Time
14	Retired
15	Separated
16	No Longer Employed
17	Seasonal
18	Temporary
19	Intern
20	Transferred
37	Deceased
38	Severed with Pay

Code Num Identif	Short Decode
42	Currently Employed
43	On Sabbatical
46	Part of Divested Population
52	Temporarily Inactive
53	Full-Time
54	Non-employee Beneficiary
55	Not Currently on Assignment
56	Not Currently on Payroll
58	Active - Works as Needed
61	Active (Contractor)
62	Inactive (Contractor)

4. Add the following VCI Pay Frequency to Code tables.

   Note: The VCI Pay Frequency code is received on a DER from CalHEERS and the Short Decode displays on the MAGI Person Detail page as 'Frequency' in the Verify Current Income Response section. And as 'Pay Frequency' on the Verify Current Income Response Person Detail page.

Code Num Identif	Short Decode
1	Annual
2	Semi-Annual
4	Monthly
5	Semi-Monthly
6	Bi-Weekly
7	Weekly
8	Daily
9	Hourly
10	13 Times/Year
11	Commission Only
12	10 Times/Year
13	Guaranteed Income
14	11 Times/Year
15	Owner Base Pay
16	Hourly w/o Commission
17	Hourly + Commission
18	Quarterly
19	Monthly Pension
20	Monthly - 2x Jan.; no pay Dec
21	Hourly or Commission
22	Per trip
23	Per task

Code Num Identif	Short Decode
24	Monthly - Academic 9 Month
25	Monthly - Academic 10 Month
26	Academic per semester
27	Monthly - Academic 12 Month
28	Annual - Academic 9 Month
29	Annual - Academic 10 Month
30	Annual - Academic 12 Month
31	Annual - Academic 11 Month

5. Add the following VCI Pay Period Frequency to Code tables.

   Note: The VCI Pay Period Frequency code is received on a DER from CalHEERS and the Short Decode displays as ‘Pay Period Frequency’ on the Verify Current Income Response Person Detail page.

Code Num Identif	Short Decode
1	Annual
2	Semi-Annual
4	Monthly
5	Semi-Monthly
6	Bi-Weekly
7	Weekly
8	Daily

6. Add the following VCI Response Code to code tables.

VCI Response Code	Short Decode (ResponseDescriptionText)
HE000001	Applicant Not Found
HE009999	Unexpected Response Code
HS000000	Success
HX005001	Unexpected Exception Occurred at Trusted Data Source
HX009000	Unexpected System Exception
HX220001	Data Source System Error

2.4.3 Interface Partner

CalHEERS

2.4.4 eHIT Schema Version

Version 18

2.5 MAGI Emulator

2.5.1 Overview

Update the MAGI Emulator to return VCI Response information in a DER. The MAGI Emulator is used for testing purposes only to emulate the results returned from CalHEERS on a MAGI Determination. This update to the MAGI emulator allows a tester to open and test the Verify Current Income Response Person Detail page, to test the Verify Current Income (VCI) Response section on the MAGI Person Detail page and to view/click the 'View VCI' button on the Income List page in a test environment that is not directly connected to CalHEERS.

2.5.2 Description of Change

1. Add VCI functionality to the MAGI Emulator with the following criteria:
   a. Successful Response
      If the third digit of the SSN is a '0', then return a MAGI Determination with the following VCI Response information for the person.

DER Element	Value
VCIResponse	
ResponseInformation	
ResponseCode	HS00000
ResponseDescriptionText	Success
CurrentIncomeInformation	
AsOfDate	System Date
OrganizationIdentificationID	21-1234567
OrganizationName	Movie Theater
LocationStreet	123 Main St
LocationStreetExtensionText	Suite A
LocationCityName	Sacramento
LocationStateUSPostalServiceCode	CA
LocationPostalCode	95815
EmployeeStatusCode	1
EmployeeStatusMessage	Active
AssociationBeginDate	01/01/System Date Year
AssociationEndDate	
EmploymentOriginalHireDate	01/01/System Date Year
IncomeAmountPerPayFrequency	$14.50
PayFrequencyCode	9
PayFrequencyMessage	Hourly
PayPeriodFrequencyCode	6
PayPeriodFrequencyMessage	Bi-Weekly
AnnualCompensation	
AnnualCompensationInformation	
IncomeYear	System Date Year
TotalCompensation	$5,000.00
PayPeriod	

DER Element	Value
PayPeriodInformation	
PayPeriodEndDate	System Date
IncomeAmountPerPayPeriod	$145.00
IncomeHoursPerWeekMeasure	10
IncomeDate	System Date
PayPeriodinformation	
PayPeriodEndDate	(System Date–2 weeks)
IncomeAmountPerPayPeriod	$159.00
IncomeHoursPerWeekMeasure	11
IncomeDate	(System Date–2 weeks)
CurrentIncomeInformation	
AsOfDate	System Date
OrganizationIdentificationID	45-1234567
OrganizationName	Restaurant
LocationStreet	456 Main St
LocationStreetExtensionText	Suite B
LocationCityName	Sacramento
LocationStateUSPostalServiceCode	CA
LocationPostalCode	95815
EmployeeStatusCode	7
EmployeeStatusMessage	No Longer Employed
AssociationBeginDate	05/01/(System Date Year-1)
AssociationEndDate	12/15/(System Date Year-1)
EmploymentOriginalHireDate	02/01/(System Date Year-1)
IncomeAmountPerPayFrequency	$10.00
PayFrequencyCode	9
PayFrequencyMessage	Hourly
PayPeriodFrequencyCode	7

DER Element	Value
PayPeriodFrequencyMessage	Weekly
AnnualCompensation	
AnnualCompensationInformation	
IncomeYear	(System Date Year-1)
TotalCompensation	$4,000.00
PayPeriod	
PayPeriodInformation	
PayPeriodEndDate	12/15/(System Date Year-1)
IncomeAmountPerPayPeriod	$100.00
IncomeHoursPerWeekMeasure	10
IncomeDate	12/15/(System Date Year-1)
PayPeriodInformation	
PayPeriodEndDate	12/01/(System Date Year-1)
IncomeAmountPerPayPeriod	$90.00
IncomeHoursPerWeekMeasure	9
IncomeDate	12/01/(System Date Year-1)

b. Unsuccessful Response
If the third digit of the SSN is a '1', then return a MAGI Determination with the following VCI information for the person.

DER Element	Value
VCIResponse	
ResponseInformation	
ResponseCode	HE000001
ResponseDescriptionText	Applicant Not Found

c. No response
If the third digit of the SSN is anything else (not '0' or '1'), then do not create a VCI Response in the DER.

2.6 Automated Regression Test

2.6.1 Overview

Create new automated regression test scripts to verify the contents of the new "Verify Current Income Response" section of the MAGI Person Detail page, and the associated Verify Current Income Response Person Detail page, based on responses from the MAGI Emulator.

2.6.2 Description of Change

Create new test scripts to cover the following scenarios:

1. Create a new Medi-Cal case and submit a MAGI request to trigger a successful response from the emulated service. Verify the contents of the "Verify Current Income Response" table on the MAGI Person Detail page. Click the name hyperlink(s) in this section and verify the details displayed on the Verify Current Income Response Person Detail page.
2. Create a new Medi-Cal case and submit a MAGI request to trigger an unsuccessful response from the emulated service. Verify the contents of the "Verify Current Income Response" table on the MAGI Person Detail page.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
ACWDL 20-17	Medi-Cal Verifications	Use of the Federal Data Services Hub e-Verification for Non-Modified Adjusted Gross Income (Non-MAGI) Medi-Cal eligibility determinations	ACWDL 20-17.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.9	The LRS shall display summary and detailed interface LRS Data that has been received from external systems, as specified by COUNTY.	CalSAWS will display VCI Response information received by CalHEERS in a DER.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-221711

Case Linkage between CalHEERS and SAWS

(CH-171387)

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Cynthia Ridley
	Reviewed By	Maksim Volf, Geetha Ramalingam, William Baretsky

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
6/30/2021	0.1	Initial Draft	Cynthia Ridley
09/07/2021	0.2	Reviewed with Build and Test	Cynthia Ridley
09/13/2021	1.0	Draft Review for Consortium	Cynthia Ridley
09/14/2021	1.1	Updated Automated Regression Test section	William Baretsky
09/21/2021	1.2	Updated following sections: • 2.2.3 - #6, #8 • 2.3.3 - #2 • 2.6.3 - #3, #6	Cynthia Ridley
09/22/2021	2.0	Submitted for Committee Approval	Cynthia Ridley
09/23/2021	2.1	Added additional Clarifications to sections: • 2.3.3 - #7 • 2.6.3 - #6	Cynthia Ridley
10/1/2021	2.2	Updated Security Rights sections for new Pages	Cynthia Ridley
10/13/2021	2.3	Updated verbiage under 2.7.3	Cynthia Ridley
11/2/2021	2.4	Removed Recommendation #8 from section 2.10.2	Cynthia Ridley

Table of Contents

1 Overview 6
1.1 Current Design 6
1.2 Requests 7
1.3 Overview of Recommendations 8
1.4 Assumptions 9
2 Recommendations 10
2.1 CalHEERS-SAWS Search Interface – Functional Design 10
2.1.1 Overview 10
2.1.2 Description of Changes 10
2.1.3 Counties Impacted 11
2.1.4 Interface Partner 11
2.2 MAGI Case Search Page 11
2.2.1 Overview 11
2.2.2 MAGI Case Search Page Mockups 11
2.2.3 Description of Changes 16
2.2.4 Page Location 21
2.2.5 Security Updates 21
2.2.6 Page Mapping 22
2.2.7 Page Usage/Data Volume Impacts 22
2.3 MAGI Search Response Case Detail Page 23
2.3.1 Overview 23
2.3.2 MAGI Search Response Case Detail Page Mockup 23
2.3.3 Description of Changes 24
2.3.4 Page Location 30
2.3.5 Security Updates 31
2.3.6 Page Mapping 31
2.3.7 Page Usage/Data Volume Impacts 31
2.4 MAGI Search Response Person Detail Page 32
2.4.1 Overview 32
2.4.2 MAGI Search Response Person Detail Mockup 32
2.4.3 Description of Changes 34
2.4.4 Page Location 37

2.4.5 Security Updates 37
2.4.6 Page Mapping 38
2.4.7 Page Usage/Data Volume Impacts 38
2.5 MAGI Determination List Page 38
2.5.1 Overview 38
2.5.2 MAGI Determination List Detail Mockup 39
2.5.3 Description of Changes 40
2.5.4 Page Location 41
2.5.5 Security Updates 41
2.5.6 Page Mapping 41
2.5.7 Page Usage/Data Volume Impacts 41
2.6 MAGI Request Detail Page 42
2.6.1 Overview 42
2.6.2 MAGI Request Detail Page Mockup 42
2.6.3 Description of Changes 43
2.6.4 Page Location 44
2.6.5 Security Updates 44
2.6.6 Page Mapping 44
2.6.7 Page Usage/Data Volume Impacts 44
2.7 Person Association List Page 45
2.7.1 Overview 45
2.7.2 MAGI Referral Detail Page Mockup 45
2.7.3 Description of Changes 45
2.7.4 Page Location 45
2.7.5 Security Updates 46
2.7.6 Page Mapping 46
2.7.7 Page Usage/Data Volume Impacts 46
2.8 MAGI Referral Detail Page 46
2.8.1 Overview 46
2.8.2 MAGI Referral Detail Page Mockup 46
2.8.3 Description of Changes 47
2.8.4 Page Location 47
2.8.5 Security Updates 48
2.8.6 Page Mapping 48
2.8.7 Page Usage/Data Volume Impacts 48

2.9 CalHEERS-SAWS Search Interface 49
2.9.1 Overview 49
2.9.2 Description of Change 49
2.9.3 Execution Frequency 49
2.9.4 Key Scheduling Dependencies 49
2.9.5 Counties Impacted 50
2.9.6 Data Volume/Performance 50
2.9.7 Interface Partner 50
2.9.8 Failure Procedure/Operational Instructions 50
2.10 eHIT 51
2.10.1 Overview 51
2.10.2 Description of Change 51
2.10.3 Interface Partner 52
2.10.4 eHIT Schema Version 52
2.11 MAGI Search Emulator 53
2.11.1 Overview 53
2.11.2 Description of Change 53
2.12 Automated Regression Test 54
2.12.1 Overview 54
2.12.2 Description of Change 54
3 Supporting Documents 57
4 Requirements 57
4.1 Project Requirements 57

1 OVERVIEW

The purpose of this document is to satisfy functional specification in support of changes with CalHEERS Change Request CH-171387 (Case Linkage: Phase I)

1.1 Current Design

When a CalSAWS user wants to review MAGI case, application, or person information known only to CalHEERS, the user must utilize the CalHEERS Web Portal search functionality because there is currently no way to search CalHEERS directly from CalSAWS.

CalSAWS and CalHEERS communicate case linkage between a CalSAWS case and a MAGI case via eHIT (Electronic Health Information Transfer) transactions. CalSAWS sends an Eligibility Determination Request (EDR) or Disposition to CalHEERS, and CalHEERS locks the linkage between the two systems' cases. When a Medi-Cal program is denied or discontinued, CalSAWS communicates that information through a Disposition transaction to CalHEERS. CalHEERS processes the Disposition and enables the County of Responsibility (COR) on the MAGI case in CalHEERS. However, CalHEERS will save the CalSAWS-MAGI Case linkage in history for a reapplication. CalHEERS allows reapplications from CalSAWS cases already established in history. When an individual reapplies on a closed MAGI case from a county not in the case history, CalHEERS requires the user to reapply from the CalHEERS Web Portal and send a DER-U to the new county. The user can establish the linkage to the CalSAWS case in the new county.

Likewise, CalSAWS also locks the linkage between the cases in the two systems per current requirements in eHIT. Once the CalSAWS-MAGI case linkage is established in a CalSAWS county, CalSAWS does not allow the user to link the MAGI case to any other CalSAWS case in the same county.

When CalHEERS is unable to process the Disposition transaction on a discontinued or denied MAGI case, the COR between the CalSAWS and MAGI case remains locked in CalHEERS. If the individual reapplies on that MAGI case on the CalHEERS web portal and moved to a new county, CalHEERS sends the Unsolicited Determination of Eligibility Response (DER-U) to the old county. In this instance, the user must follow an established COR enablement process outside of the systems through a submission of a CalHEERS help desk ticket. The user then submits a Report a Change (RAC), and the DER-U is sent to the correct County.

CalSAWS allows a user to specify CalSAWS-CalHEERS person association information before sending an EDR, when needed, but CalHEERS will only accept the CalSAWS-CalHEERS person associations they already have established for the CalSAWS-CalHEERS linked case.

When an individual applies for health insurance through the CalHEERS Web Portal, the individual can choose the county in which they reside. CalHEERS assigns the MAGI case's County of Responsibility (COR) based on the residence county for the primary applicant. CalHEERS will send a DER-U to the assigned COR. If the CalSAWS user determines the COR is not correct, the user is required to process the DER-U as a courtesy application, then complete the Inter County Transfer (ICT) process to send the case to the correct County of Responsibility because eHIT does not currently support a way to change the COR on the new application

1.2 Requests

With CalHEERS Change Request 171387, CalHEERS will add a new CalHEERS-SAWS Search Interface to allow CalSAWS to search MAGI case, application and person information known to CalHEERS and they will send back the information to CalSAWS.

CalHEERS will now allow CalSAWS to update the CalSAWS-MAGI case linkage with 'Case Linkage Override' functionality in an EDR. CalHEERS will now have functionality in eHIT to accept updated CalSAWS-CalHEERS person associations in an EDR. Lastly, CalHEERS will add functionality for CalSAWS to cancel a DER-U and change the COR if received by the incorrect county; CalHEERS will update the COR for the MAGI case and then trigger a DER-U to the correct county.

1. Create a real-time CalHEERS-SAWS Search Interface to send a search request to CalHEERS and receive a response with MAGI case, application, and person information known in CalHEERS.
2. Add new MAGI search pages to CalSAWS for users to search and view MAGI case, application, and person-level information known to CalHEERS.
3. Add new MAGI case linkage update functionality that allows users to update case linkage between a CalSAWS and MAGI case directly from CalSAWS.
4. Add functionality to allow a user to cancel a DER-U and inform CalHEERS of the correct County of Responsibility.
5. Update the eHIT interface to send case linkage update information and person association updates in an EDR and to send a CancelDER transaction with 'Update COR' reason and the new county.

1.3 Overview of Recommendations

1. Create a new real-time CalHEERS-SAWS Search Interface that sends a search request to CalHEERS and receives a search response from CalHEERS with MAGI case, application and person information known to CalHEERS.
2. Create a new 'MAGI Case Search' page to allow a user to search and view MAGI case, application, and person-level information known to CalHEERS.
3. Create a new MAGI Search Response Case Detail page to display MAGI case-level and summary person-level information provided in the search response from the CalHEERS-SAWS Search transaction.
4. Create a new 'MAGI Search Response Person Detail' page for a user to view person-level information provided in the search response from the CalHEERS-SAWS Search transaction.
5. Create new MAGI-SAWS Case Linkage Update functionality to allow CEW to perform a Case Linkage Update between a CalSAWS and CalHEERS case.
6. Update the 'MAGI Determination List' page to display the 'Request Case Linkage Update' field along with the selected new MAGI Case number. The Request Case Linkage Update will remain on the MAGI Determination List page until the user sends an EDR, cancels the Request Case Linkage Update, navigates away and performs a new MAGI Case Search, the user's session times out, or the user logs off the system.
7. Update the 'MAGI Request Detail' page to display the 'Request Case Linkage Update' and show 'Confirm Associations' button when the user is requesting a case linkage update.
8. Update the 'Person Association List' page to allow a user to update the CalHEERS Person number associated to the CalSAWS person only on the first EDR of an EDR companion set. Also, update the page to display a 'Confirm' button when the user is going through the process to update the case linkage.
9. Update the 'MAGI Referral Detail' page to allow a user to cancel a MAGI Referral or Determination Change when it belongs to a different county.
10. Create a new real-time CalHEERS-SAWS Search Interface using REST/JSON technology as a synchronous transaction between CalSAWS and CalHEERS.
11. Update eHIT mappings for Case Linkage Updates, Person Association updates, and to add a new Cancel DER reason to update the COR.
12. Create a MAGI Search Emulator. The MAGI Search Emulator is used for testing purposes only to emulate a Search Response transaction returned from CalHEERS. The MAGI Search Emulator is used in a test/training environment that is not directly connected to a CalHEERS integration test environment.

1.4 Assumptions

1. The CancelDER functionality added to update County of Responsibility will only be used when the CalSAWS case has no pending or ongoing MAGI Medi-Cal eligibility.
    a. If an Unsolicited DER is linked to a CalSAWS case with pending or ongoing Medi-Cal, the user will complete the ICT process to send the MAGI case information to the correct county.
2. The CalHEERS-SAWS Search Interface has a limit of 20 MAGI cases in the search response. If the search response returns an error due to too many MAGI cases matching the criteria, the user can edit the search criteria to return fewer MAGI cases or use the CalHEERS Web Portal to review all the MAGI case information.
3. After the MAGI Case Linkage is updated in a CalSAWS case, all future eHIT transactions will be sent to CalHEERS with the new MAGI case number. This includes EDRs sent for a month prior to the MAGI Case Linkage update.
4. Case Lock functionality will not be updated for this change, as Case Linkage Updates volume is estimated to be minimal.
5. A CalHEERS-SAWS Search by MAGI Application Number will return MAGI Case information if the MAGI Application is associated to a MAGI Case; otherwise, if the MAGI Application was never submitted in CalHEERS and there is no MAGI Case, CalHEERS will return an error of ‘No Results Found’.
6. The eHIT Schema will be updated with CA-229919 in the same release.

2 RECOMMENDATIONS

2.1 CalHEERS-SAWS Search Interface – Functional Design

2.1.1 Overview

Create a new real-time CalHEERS-SAWS Search Interface to send a search request to CalHEERS and to receive a search response from CalHEERS with MAGI case, application and person information known to CalHEERS.

2.1.2 Description of Changes

1. Create a real-time CalHEERS-SAWS Search and Response transaction to send and receive with CalHEERS. The CalHEERS-SAWS Search Request transaction allows the user to search and view MAGI case, application, and person information. The user (with specific security rights) may use the CalHEERS-SAWS Response transaction MAGI case, application, and person information in the Case Linkage Update process flow as described in section 2.3.
    a. CalHEERS-SAWS Search Response Transaction information is view-only.
    b. CalHEERS-SAWS Search Response Transaction information performed inside the context of a case may be used to perform a Case Linkage Update for users with MAGIUdpateCaseLinkage security right.
    c. CalHEERS-SAWS Search Response Transaction information will display either the response details, or an error message returned from CalHEERS.
    d. CalHEERS-SAWS Search Response Transaction information is saved to the user's session. Refer to Section 3 supporting document "HttpSession Utilization"
        i. The CalHEERS-SAWS Search Response Transaction information will remain available to the user until one of the following actions occurs:
            1. the user sends an EDR, or
            2. the user cancels the MAGI Case Linkage update request, or
            3. the user performs a new MAGI Search, or
            4. after 10 minutes of not actively working the MAGI Case Linkage update, or
            5. the user logs out of CalSAWS.

Technical Note: The CalHEERS-SAWS Search Interface will be a new real-time synchronous interface and will use REST/JSON technology. See section 2.9 for technical details.

2.1.3 Counties Impacted

All counties

2.1.4 Interface Partner

CalHEERS

2.2 MAGI Case Search Page

2.2.1 Overview

Create a new 'MAGI Case Search' page to allow a user to search and view MAGI case, application, and person-level information known to CalHEERS.

2.2.2 MAGI Case Search Page Mockups

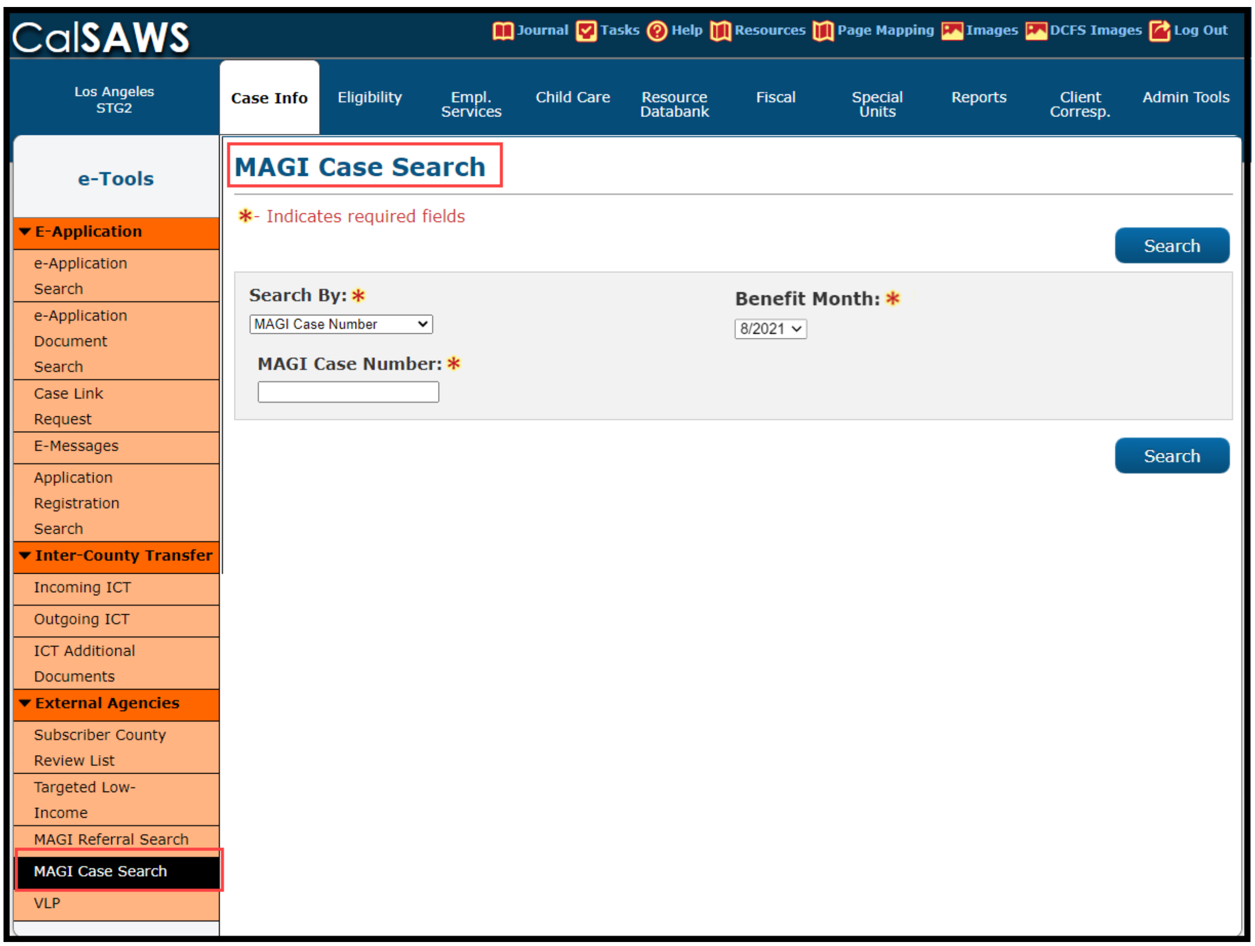


Figure 2.2.1 – MAGI Case Search Page - Initial Page Load Outside Context of a Case with Search by MAGI Case Number

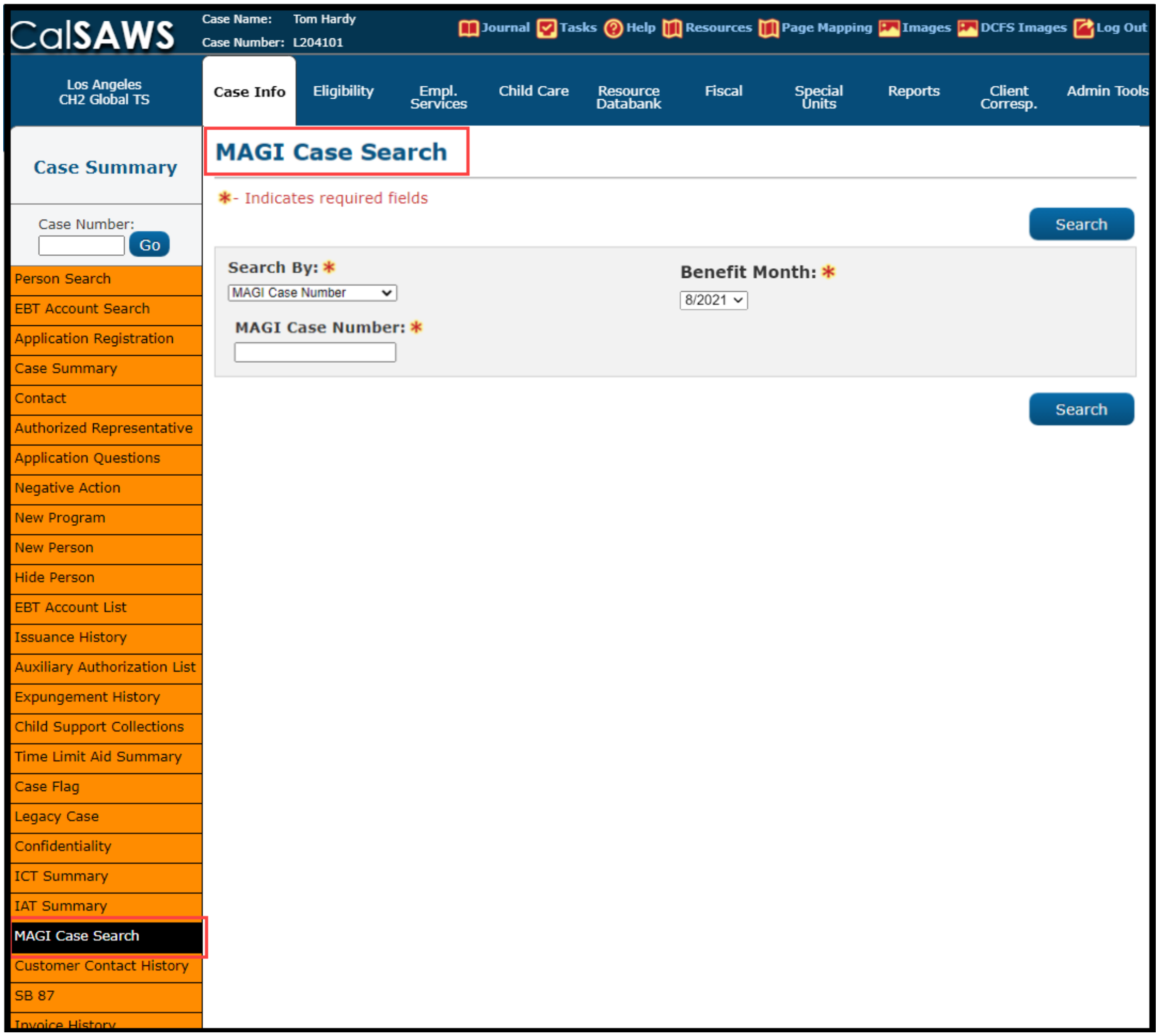


Figure 2.2.2 MAGI Case Search Page - Initial Page Load Inside the Context of a Case with Search by MAGI Case Number

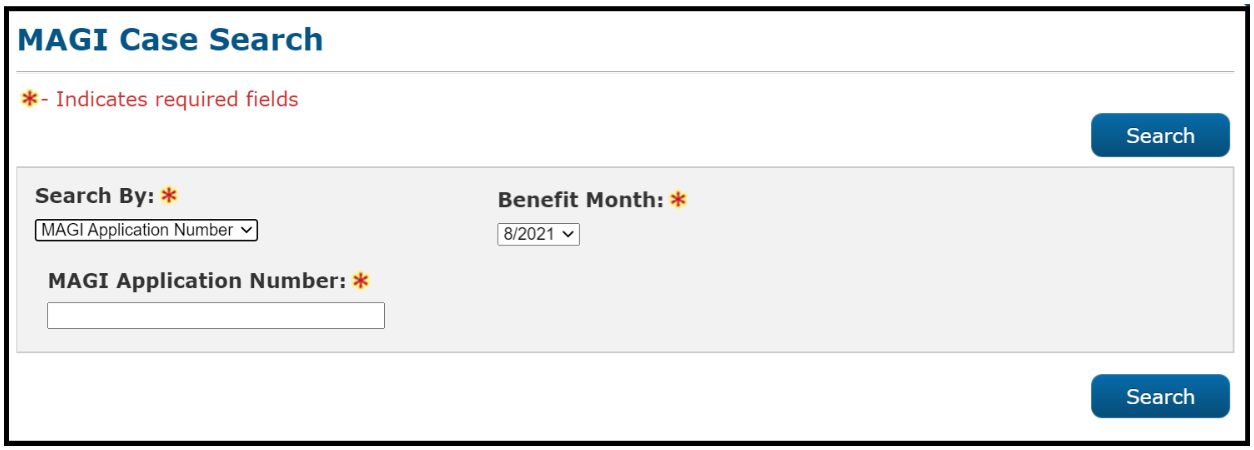


Figure 2.2.3 MAGI Case Search Page – Search by MAGI Application Number

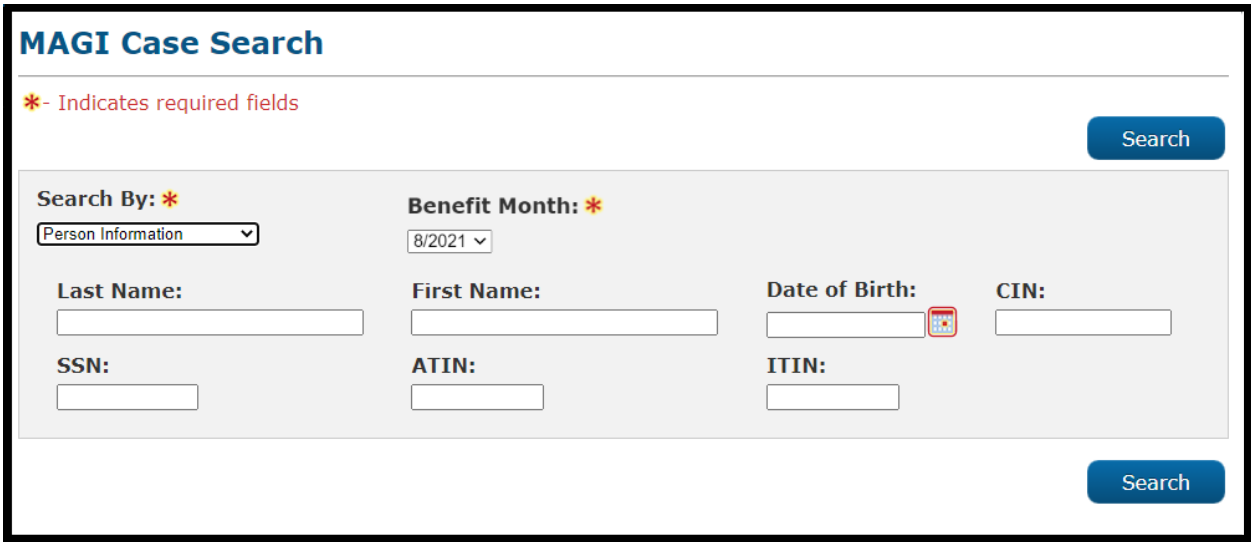


Figure 2.2.4 MAGI Case Search Page – Search by Person Information

Figure 2.2.5 MAGI Case Search Page – Search by SAWS Case and County

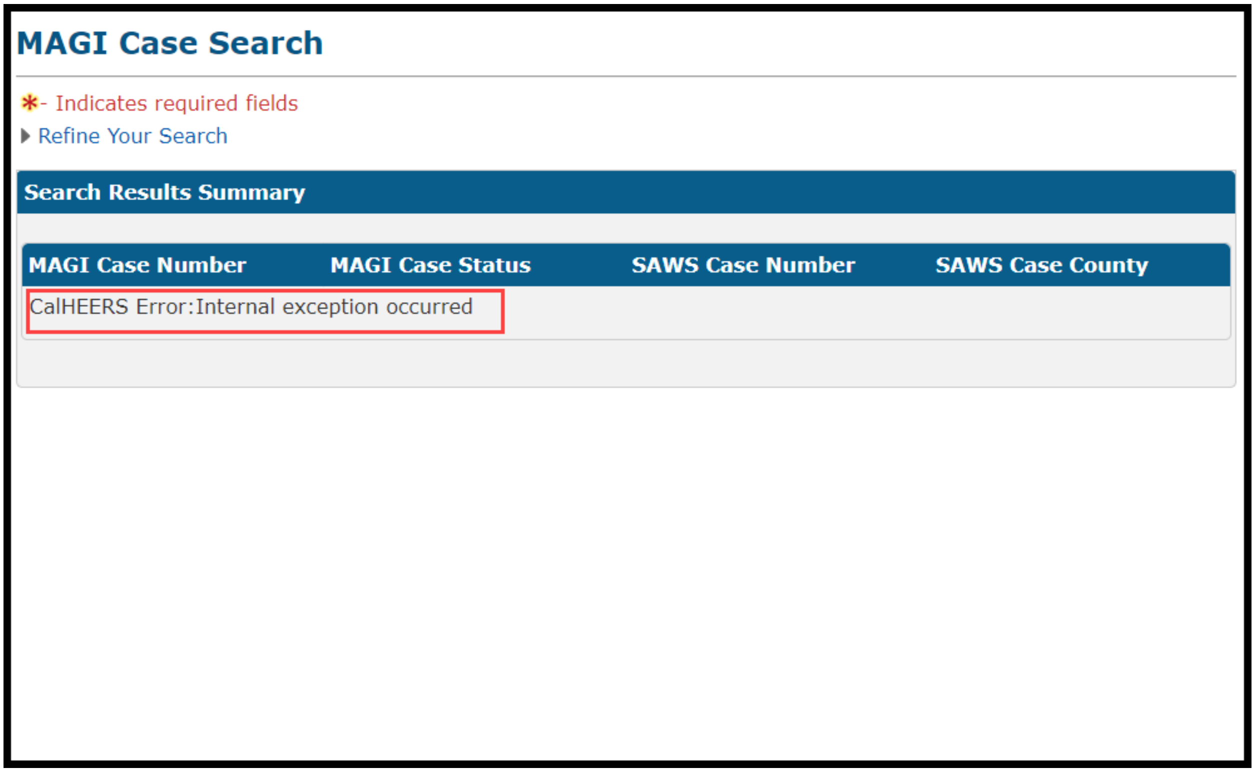
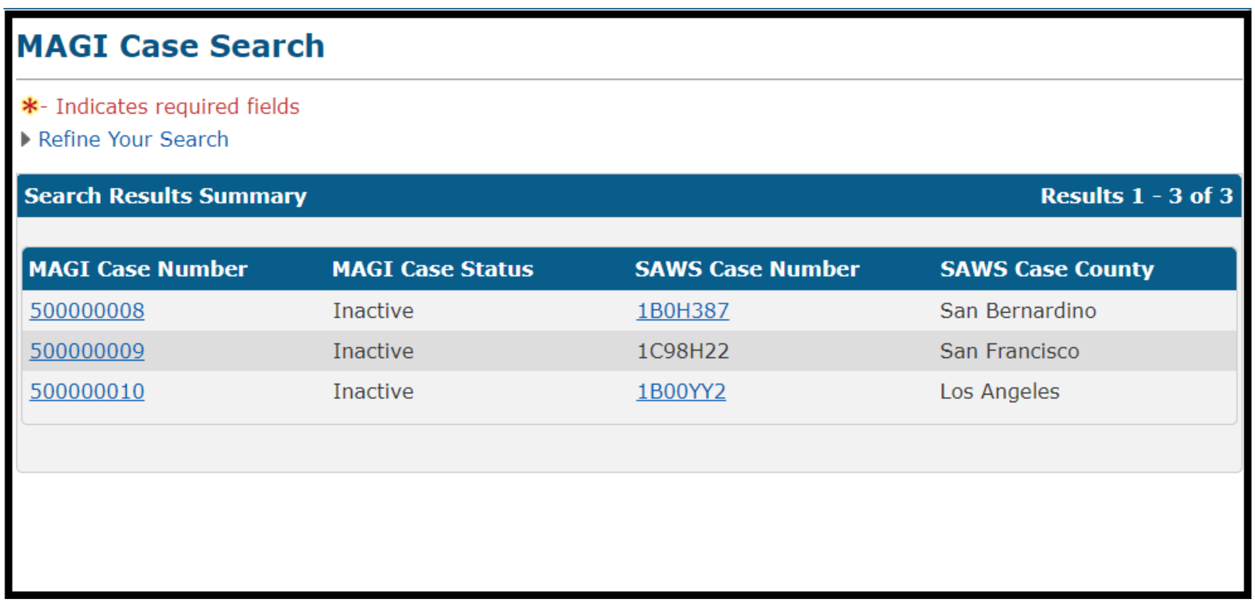


Figure 2.2.6 MAGI Case Search Page with CalHEERS Error Response Returned

Figure 2.2.7 MAGI Case Search Page with CalSAWS time out error displayed



MAGI Case Number	MAGI Case Status	SAWS Case Number	SAWS Case County
500000008	Inactive	1B0H387	San Bernardino
500000009	Inactive	1C98H22	San Francisco
500000010	Inactive	1B00YY2	Los Angeles

Figure 2.2.8 MAGI Case Search Page with Successful Response

2.2.3 Description of Changes

1. Create a new page named: 'MAGI Case Search'.
    a. Display this link on the Task Navigation when outside of the context of a case.
    b. Display this link on the Task Navigation only when there is a Medi-Cal program when inside the context of a case.
2. Add a section named 'Refine Your Search' as follows:

Section Header	Description
Refine Your Search	On page load, this section header 'Refine Your Search' does not display. After the user performs a search, this section header displays collapsed. The user can expand the section to modify the search criteria and perform a new search. When user expands the section, the previous search criteria is displayed.

3. Add an unnamed filter subsection with the following:

Field Label	Description
Select Search Criteria	A drop-down menu with the following values in this order: • MAGI Case Number • MAGI Application Number • Person Information • SAWS Case Number and County The drop-down defaults to 'MAGI Case Number' option on page load. This field is required
Benefit Month	A drop-down menu with the following values in this order: • Current Month thru Come-Up Month The drop-down defaults to 'Come-Up Month' option on page load.

4. Dynamically display the search criteria fields below based on the drop-down value selected in ‘Select Search Criteria’:

<table>
<tr><th>Select Search Criteria</th><th>Field Label</th><th>Description</th></tr>
<tr><td>MAGI Case Number</td><td>MAGI Case Number</td><td>Field allows 10-digit alpha numeric value.
This field is required</td></tr>
<tr><td>MAGI Application Number</td><td>MAGI Application Number</td><td>Field allows 30-digit alpha numeric value.
This field is required</td></tr>
<tr><td rowspan="2">Person Information</td><td>First Name</td><td>Field allows a maximum of 50 characters.

1. Allow letters (a-z, A-Z)
2. Allow following special characters:
a. apostrophe (')
b. space ( )
c. period (.)
d. hyphen (-)
3. Allow maximum 50 characters.

This field is conditionally required if either Last Name or DOB is populated. The conditional requirement is handled with a page validation.</td></tr>
<tr><td>Last Name</td><td>Field allows a maximum of 50 characters.

1. Allow letters (a-z, A-Z)
2. Allow following special characters:
a. apostrophe (')
b. space ( )
c. period (.)
d. hyphen (-)
3. Allow maximum 50 characters.

This field is conditionally required if either First Name or DOB is populated. The conditional requirement is handled with a page validation.</td></tr>
</table>

Select Search Criteria	Field Label	Description
	Date of Birth	Date field in MM/DD/YYYY format. The calendar icon will show with the date picker. This field is conditionally required if either First or Last Name is populated. The conditional requirement is handled with a page validation.
	SSN	Field allows 9 digits. This field is not required.
	ATIN	Field allows a maximum of 9 digits. This field is not required.
	ITIN	Field allows a maximum of 9 digits. This field is not required.
	CIN	Field allows a 9-character alpha-numeric value. This field is not required.
SAWS Case Number and County	SAWS Case Number	Field allows for a maximum 7-character alpha-numeric value. This field is required.
	County	Drop-down field with county name in alpha order (CT_15). This field is required.

5. Button

Field Label	Description
Search	The 'Search' button sends the search criteria information to CalHEERS. On click, the label on the button will change to 'Processing' and grey out until a response is returned from CalHEERS.

6. Add a section named, "Search Results Summary" with the following columns:

Column Label	Description
MAGI Case Number	For a Successful Response:

Column Label	Description
	Display the MAGI Case Number returned in the CalHEERS-SAWS Search Response transaction. The Hyperlink navigates to the 'MAGI Search Response Case Detail' page. OR For an Error Response: Display the Error Message returned in the CalHEERS-SAWS Search Response transaction in the following format: "CalHEERS Error: < Response Error Message>" (The Error Message text can span all columns and wrap if needed.)
MAGI Case Status	Display the MAGI Case Status returned in the CalHEERS-SAWS Search Response transaction.
SAWS Case Number	Display the actively linked SAWS Case number returned in the CalHEERS-SAWS Search Response transaction. If no actively linked SAWS case is returned, display the last associated SAWS Case number. If no actively linked SAWS case number or last associated SAWS case number is returned, display in the order returned from the CalHEERS-SAWS Search Response transaction. Add a Hyperlink to the SAWS Case Number if the SAWS Case/County is known to CalSAWS; otherwise, do not hyperlink.

Column Label	Description
	The Hyperlink navigates to the Case Summary page for the known CalSAWS case number.
SAWS Case County	Display the actively linked SAWS Case County returned in the CalHEERS-SAWS Search Response transaction. If no actively linked SAWS Case County is returned, display the last associated SAWS Case County.

7. CalHEERS will keep the CalHEERS-SAWS Search Request/Response synchronous transaction open for 30 seconds. If CalHEERS has not provided a response transaction after 35 seconds, CalSAWS will stop waiting for CalHEERS and display the below Error Message as shown in Figure 2.2.7.
    a. Error Message: Your Search request has timed out.
        i. Display in Red text on the top of the MAGI Case Search page.
8. Add the following page validations, and do not send a search request when the minimum search criteria are not met when the 'Select Search Criteria' is "Person Information"
    a. **Criteria**: If more than one of CIN, SSN, ATIN, or ITIN are populated and none of First Name, Last Name, and DOB are populated
    Validation message: Search By – Narrow search to only one of the following: CIN, SSN, ATIN, or ITIN.
    b. **Criteria:** If either First Name, Last Name or DOB are populated, then First Name, Last Name and DOB are required.
    Validation message: Search By – For search by Name or DOB, First Name, Last Name and DOB are required.
    c. **Criteria**: If First Name, Last Name and DOB are populated and more than one of CIN, SSN, ATIN, or ITIN are populated
    Validation message: Search By – Narrow search to Name, DOB, and either CIN, SSN, ATIN or ITIN.
    d. **Criteria:** If all field values are blank.
    Validation message: Search By – enter search criteria.
9. Add AMP bar
10. Update label 'MAGI' on the Navigation Task bar to 'MAGI Referral Search' as shown in Figure 2.2.1.

2.2.4 Page Location

Outside the context of case in Figure 2.2.1

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Case Search

Inside the context of case in Figure 2.2.2

- **Global:** Case Info
- **Local:** Case Summary
- **Task:** MAGI Case Search

2.2.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
MAGICaseSearchEdit	User has rights to change Search Type, add search criteria and click [Search] button.	MAGI Edit
MAGICaseSearchView	User has view only rights	MAGI View

2. Security Groups

   No changes

2.2.6 Page Mapping

Add Page Mappings for the new page.

2.2.7 Page Usage/Data Volume Impacts

Based on the average number of Medi-Cal applications created in a day, the page is expected to have a volume of 2,000 searches in a day. No impact to data volume.

2.3 MAGI Search Response Case Detail Page

2.3.1 Overview

Create a new MAGI Search Response Case Detail page to display MAGI case-level and summary person-level information provided in the search response from the CalHEERS-SAWS Search transaction.

2.3.2 MAGI Search Response Case Detail Page Mockup

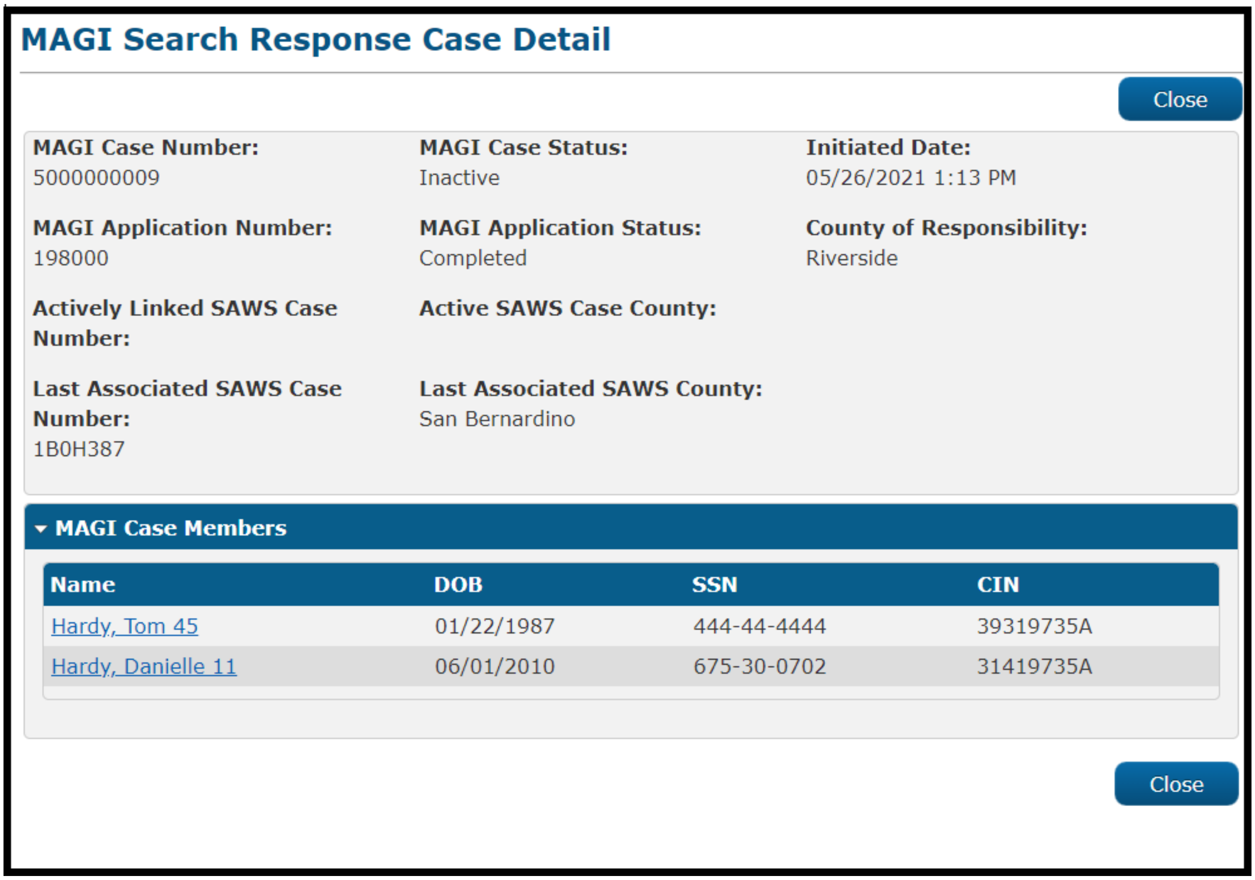


Figure 2.3.1 – MAGI Search Response Case Detail Outside Context of a Case (View-only Mode)

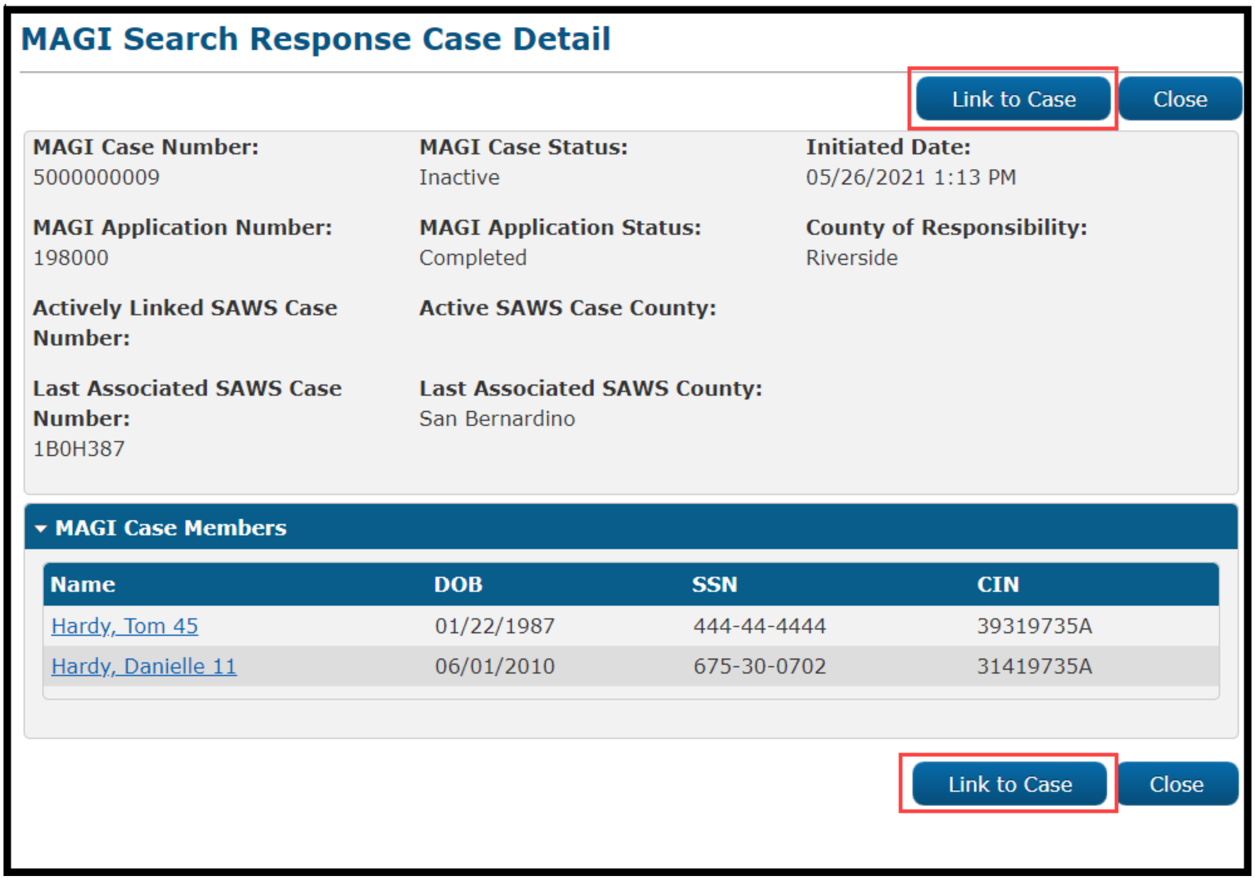


Figure 2.3.2 – MAGI Search Response Case Detail Inside Context of a Case (Edit Mode)

2.3.3 Description of Changes

1. Create a new page named 'MAGI Search Response Case Detail'
   a. 'MAGI Search Response Case Detail' page will be a view-only page when navigated to from outside the context of a case as shown in Figure 2.3.1.
   b. 'MAGI Search Response Case Detail' page will be in edit mode and allow a user to link the MAGI case to the CalSAWS case when inside the context of a case as shown in Figure 2.3.2.
2. Add an unnamed header section with the following fields:

Field Label	Description
MAGI Case Number	Displays the MAGI case number as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
MAGI Case Status	Displays the MAGI case status as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

Field Label	Description
Initiated Date	Displays the date of the response as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
MAGI Application Number	Displays the MAGI Application Number as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
MAGI Application Status	Displays the MAGI Application status provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
County of Responsibility	Displays the County of Responsibility as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
Actively Linked SAWS Case Number	Displays the Active SAWS Case Linkage as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. This field can be 'blank' if the CalHEERS-SAWS Search Response does not return a value.
Active SAWS Case County	Displays the Active SAWS County for the SAWS Case as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. This field can be 'blank' if the CalHEERS-SAWS Search Response does not return a value.
Last Associated SAWS Case Number	Displays the last known SAWS Case number for the MAGI Case as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. This field can be 'blank' if the CalHEERS-SAWS Search Response does not return a value.

Field Label	Description
Last Associated SAWS County	Displays the last known SAWS County for the SAWS case as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. This field can be 'blank' if the CalHEERS-SAWS Search Response does not return a value.

3. Add the 'MAGI Case Members' section with the following columns:

Column Label	Description
Name	Displays the standard CalSAWS name format "Last Name, First Name <age in years> using the DOB of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. The hyperlink opens the 'MAGI Response Person' Detail page for the individual.
DOB	Displays the Date of Birth of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
SSN	Displays the Social Security Number of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
CIN	Displays the Client Index Number of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

4. Buttons

Field Label	Description
Close	The 'Close' button will close the 'MAGI Case Summary' page and navigate user back to the 'MAGI Search Response' page.
Link to Case	The 'Link to Case' button will navigate user to the 'MAGI Determination List' page. This button has special security rights so that only users with the MAGIUdpateCaseLinkage security right will see the button and have the rights to perform a case linkage update. The button displays only when there is a Pending or Active Medi-

	Cal program on the CalSAWS case.

5. Add a page validation to prevent a user from linking the CalSAWS case to a different MAGI case if the CalSAWS case has ongoing MAGI Medi-Cal eligibility and the new MAGI case is closed. *(Refer to Figure 2.3.3)*
    a. **Criteria:** All the following are true:
        i. 'Link to Case' button is clicked
        ii. the CalSAWS case has a Medi-Cal program with at least one Active MAGI beneficiary
        iii. the selected MAGI case is closed.
    b. **Validation message:** **<u>Close</u>** – Unable to Request Case Linkage Update to the selected MAGI case because the CalSAWS case has ongoing MAGI Medi-Cal and the selected MAGI case is closed.

    This is a hard validation.

6. Add a page validation to prevent a user from linking the CalSAWS case to a MAGI case if the CalSAWS case has pending or ongoing MAGI Medi-Cal eligibility and the new MAGI case County of Responsibility is different and the MAGI case has any individuals with pending, conditional eligible, or eligible MAGI Medi-Cal eligibility. *(Refer to Figure 2.3.3)*
    a. **Criteria**: All the following are true:
        i. 'Link to Case' button is clicked
        ii. the CalSAWS case has at least one Pending or Active Medi-Cal program
            1. If the MC program is active, there is at least one Active MAGI beneficiary
        iii. the selected MAGI case's COR is not the same county as the CalSAWS case
        iv. the selected MAGI case has at least one individual with 'Pending', 'Conditionally Eligible', or 'Eligible' MAGI Medi-Cal status.
    b. **Validation message**: **<u>Close</u>** – Unable to Request Case Linkage Update to the selected MAGI case because the CalSAWS case has pending or ongoing Medi-Cal eligibility and the selected MAGI case is in a different county with pending, conditionally eligible, or active MAGI beneficiaries.

    This is a hard validation.

7. Add a page validation to prevent a user from linking the CalSAWS case to the selected MAGI case if the selected MAGI case has more individuals with pending, conditionally eligible, or eligible MAGI eligibility, than in the CalSAWS case. *(Refer to Figure 2.3.3)*
    a. **Criteria**: All the following are true:
        i. 'Link to Case' button is clicked
        ii. the number of individuals with 'Pending', 'Conditionally Eligible', or 'Eligible' MAGI Medi-Cal status in the selected MAGI case is greater than the number of individuals in the CalSAWS case household.
            1. CalSAWS Case Household is defined as any Case person with a household status other than permanently out of the home.
    b. **Validation**: **<u>Close</u>** – Unable to Request Case Linkage Update to the selected MAGI case because the MAGI case has more pending, conditionally eligible or eligible MAGI Medi-Cal individuals than in the CalSAWS case household.

    This is a hard validation.
8. Add a page validation to prevent a user from linking the CalSAWS Case to the selected MAGI Case if the MAGI case is currently linked to the CalSAWS case. *(Refer to Figure 2.3.3)*
    a. **Criteria**: All the following are true:
        i. 'Link to Case' button is clicked
        ii. The CalSAWS case is currently linked to the New MAGI Case.
    b. **Validation**: **<u>Close</u>** – Unable to Request Case Linkage Update to the selected MAGI case because the MAGI case is already linked to the CalSAWS case.

    This is a hard validation.
9. Add a warning message to display upon page load when the MAGI case in the MAGI Search Response has pending, conditionally eligible, or eligible MAGI Medi-Cal eligibility in the same county as the CalSAWS Case. *(Refer to Figure 2.3.3)*
    a. **Criteria**: The MAGI case has the same COR as the CalSAWS case and the MAGI case has pending, conditionally eligible, or eligible MAGI beneficiaries.
    b. **Warning Message**: The MAGI case has at least one individual pending, conditionally eligible or eligible on MAGI Medi-Cal in the same county as the CalSAWS case.

    User is still able to select the 'Link to Case' button.

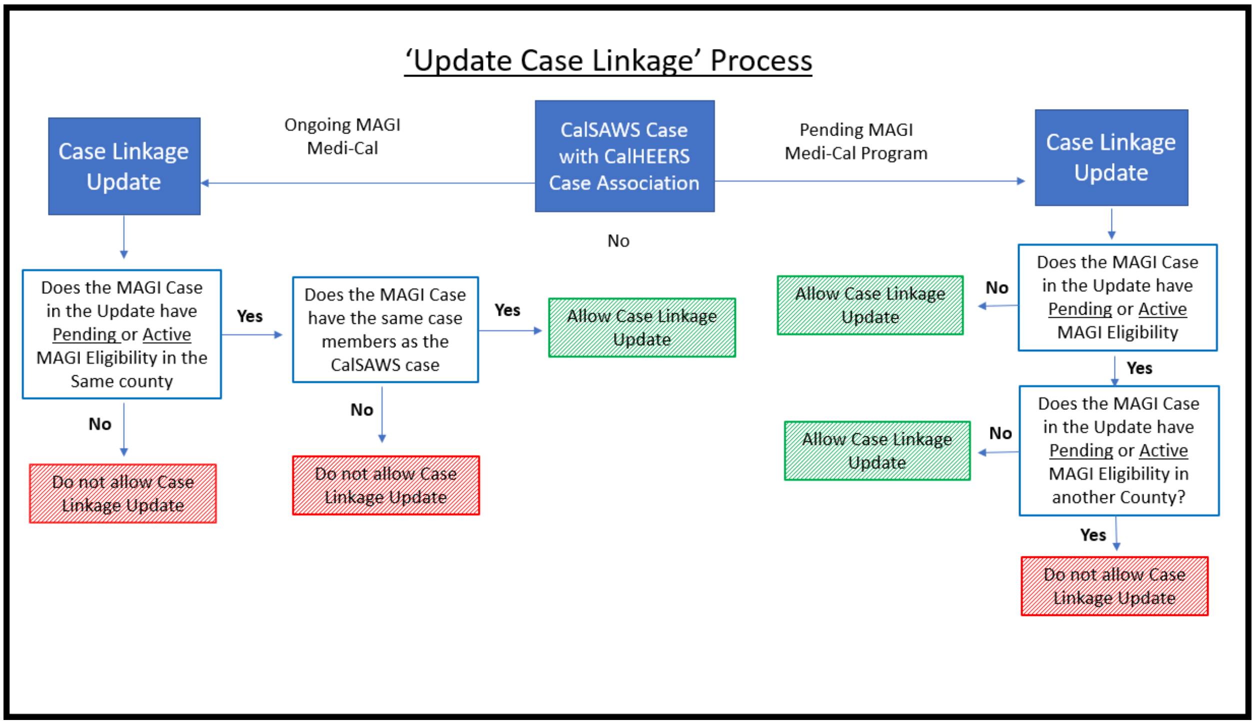


Figure 2.3.3 Case Linkage Update Process Flow Chart

2.3.4 Page Location

Outside context of a case as shown in Figure 2.3.1

- **Global:** Case Info
- **Local:** New Application
- **Task:** MAGI Search -> 'MAGI Case Number' hyperlink

Inside context of case as shown in Figure 2.3.2

- **Global:** Eligibility
- **Local:** Case Summary
- **Task:** MAGI Search -> 'MAGI Case Number' hyperlink

2.3.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
MAGIUdpateCaseLinkage	This Security Right allows the 'Link to Case' button to initiate a MAGI case linkage update.	MAGI Update Case Linkage
MAGISearchResponseCaseDetailEdit	Allows the Person Name 'hyperlinks' to open MAGI Search Response Person Detail Page	MAGI Edit
MAGICaseSearchView	User has view only rights	MAGI View

2. Security Groups

Security Group	Group Description	Group to Role Mapping
MAGI Update Case Linkage	This Security group allows the 'Link to Case' button to initiate a MAGI case linkage update.	System Admin

2.3.6 Page Mapping

Add Page Mapping for the new page.

2.3.7 Page Usage/Data Volume Impacts

Based on the average number of Medi-Cal applications created in a day, the page is expected to have a volume of 2,000 searches in a day. No impact to data volume.

2.4 MAGI Search Response Person Detail Page

2.4.1 Overview

Create a new MAGI Search Response Person Detail page for a user to view person-level information provided in the search response from the CalHEERS-SAWS Search transaction.

2.4.2 MAGI Search Response Person Detail Mockup

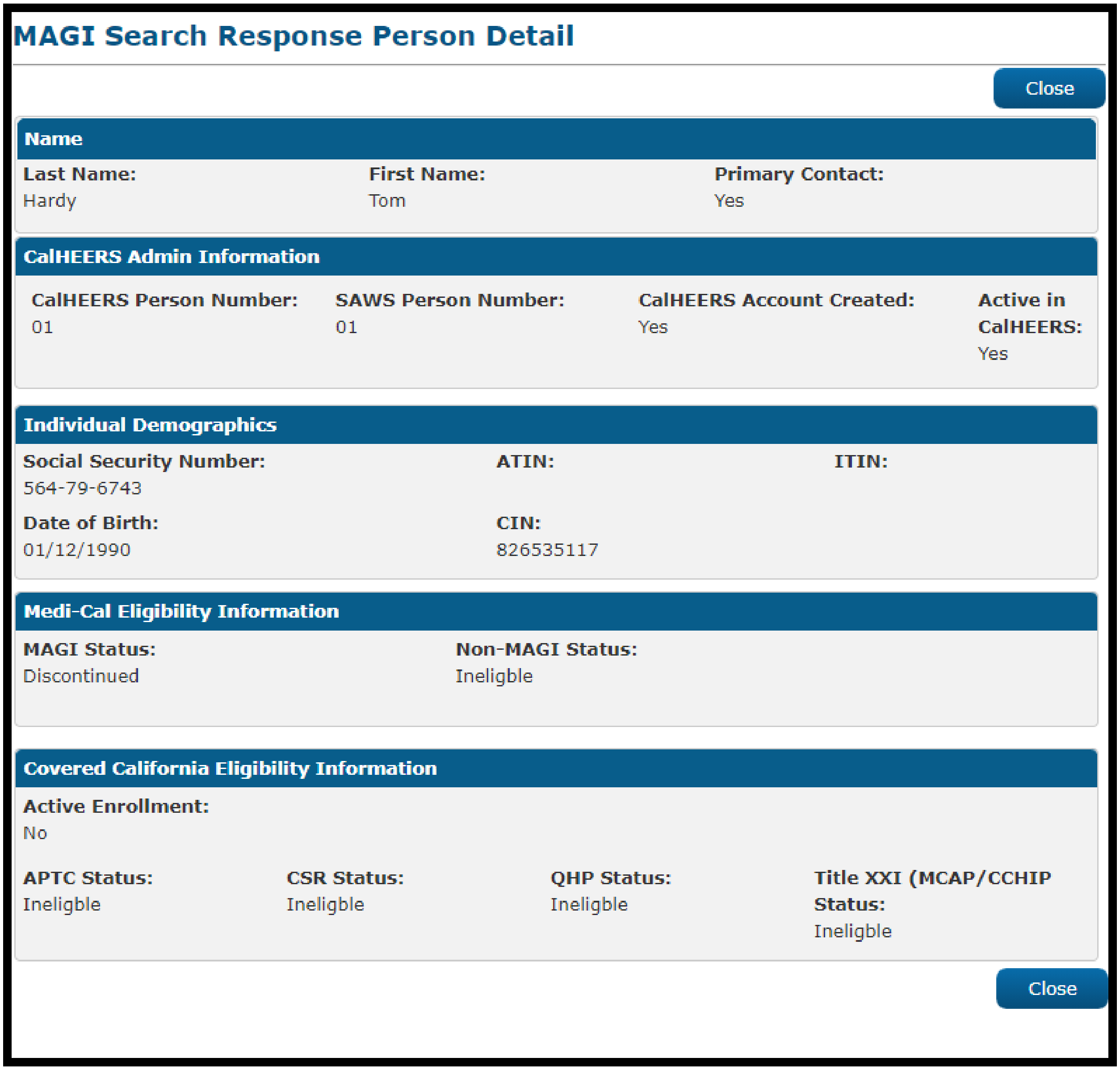


Figure 2.4.1 – MAGI Search Response Person Detail

2.4.3 Description of Changes

1. Create a new view-only page named: 'MAGI Search Response Person Detail'
2. Add an unnamed header section and display the following fields:

Field Label	Description
Last Name	Last Name of individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
First Name	First Name of individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
Primary Contact	Displays the Primary Contact information of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

3. Add a 'CalHEERS Admin Information' section and display the following fields:

Field Label	Description
CalHEERS Person Number	Displays the CalHEERS Person Number for the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
SAWS Person Number	Displays the SAWS Person Number for the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
CalHEERS Account Created	Displays a 'Yes' or 'No' value if a CalHEERS account was created for the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
Active in CalHEERS	Displays a 'Yes' or 'No' value if the individual is active in CalHEERS as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

4. Add the 'Individual Demographics' section and display the following xfields:

Field Label	Description
Social Security Number	Displays the Social Security Number of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. Note: If there is no SSN returned, the value will display blank.
ATIN	Displays the ATIN of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. Note: If there is no ATIN returned, the value will display blank.
ITIN	Displays the ITIN of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. Note: If there is no ITIN returned, the value will display blank.
Date of Birth	Displays the Date of Birth of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
CIN	Displays the CIN of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

5. Add the 'Medi-Cal Eligibility Information' section and display the following fields:

Field Label	Description
MAGI Status	Displays the MAGI Eligibility status of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
Non-MAGI Status	Displays the Non-MAGI Eligibility status of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

6. Add the 'Covered California Eligibility Information' section and display the following fields:

Field Label	Description
Active Enrollment	Displays active enrollment to a Covered CA plan for the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction. Note: Value of 'Yes' indicates Active Enrollment. Value of 'No' indicates no active enrollment
APTC Status	Displays APTC eligibility status of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
CSR Status	Displays CSR eligibility status of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
QHP Status	Displays the QHP eligibility status of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.
Title XXI (MCAP/CCHIP) Status	Displays the Title XXI (MCAP/CCHIP) eligibility status of the individual as provided by CalHEERS in the CalHEERS-SAWS Search Response transaction.

7. Button

Field Label	Description
Close	The ‘Close’ button will navigate user back to the ‘MAGI Search Response Case Detail’ page.

2.4.4 Page Location

Outside the context of case

- **Global:** Case Info
- **Local:** New Application
- **Task:** MAGI Search -> MAGI Search Response Case Detail -> ‘Case Member’ Hyperlink

Inside the Context of case

- **Global:** Case Info
- **Local:** Case Summary
- **Task:** MAGI Search -> MAGI Search Response Case Detail -> ‘Case Member’ Hyperlink

2.4.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
MAGICaseSearchView	Allows the Person Name ‘hyperlinks’ to open MAGI Search Response Person Detail Page	MAGI View

2. Security Groups

Security Group	Group Description	Group to Role Mapping
MAGI Search Response Case Detail Edit		

2.4.6 Page Mapping

Add Page Mappings for the new page.

2.4.7 Page Usage/Data Volume Impacts

Based on the average number of Medi-Cal applications created in a day, the page is expected to have a volume of 2,000 searches in a day. No impact to data volume.

2.5 MAGI Determination List Page

2.5.1 Overview

Update the 'MAGI Determination List' page to display the 'Request Case Linkage Update' field along with the selected new MAGI Case number. The Request Case Linkage Update will remain on the MAGI Determination List page until the user sends an EDR, cancels the Request Case Linkage Update, navigates away and performs a new MAGI Case Search, the user's session times out, or the user logs off the system.

2.5.2 MAGI Determination List Detail Mockup

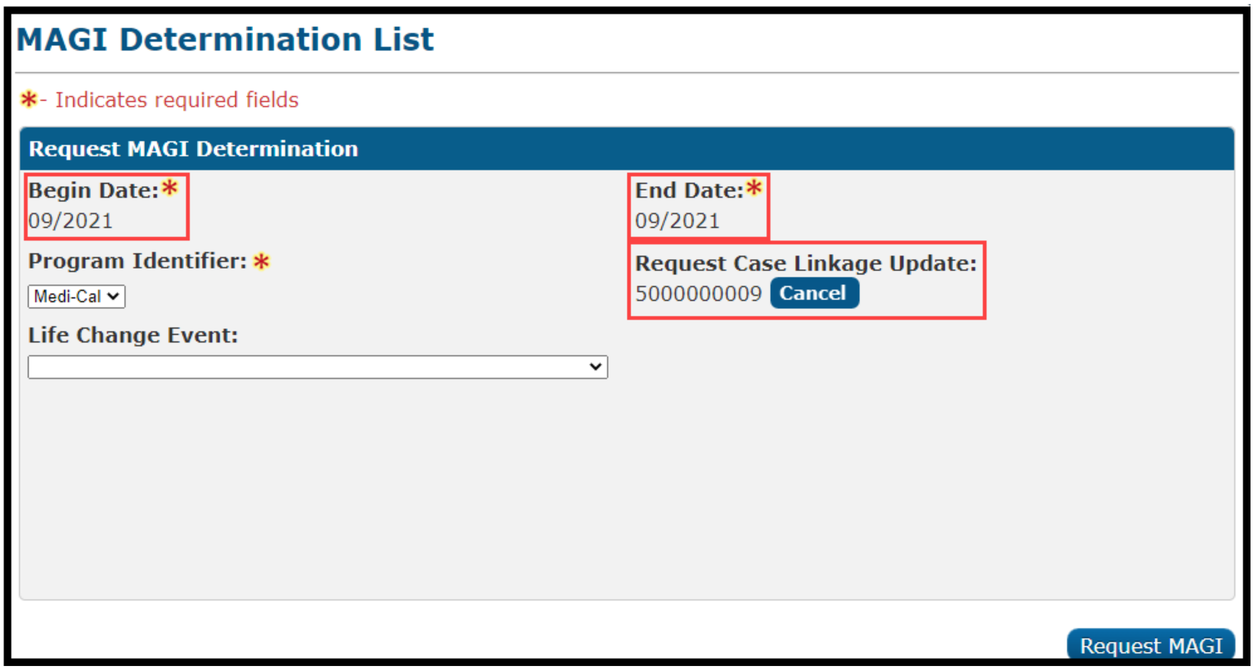


Figure 2.5.1 – MAGI Determination List Page – Request Case Linkage Update

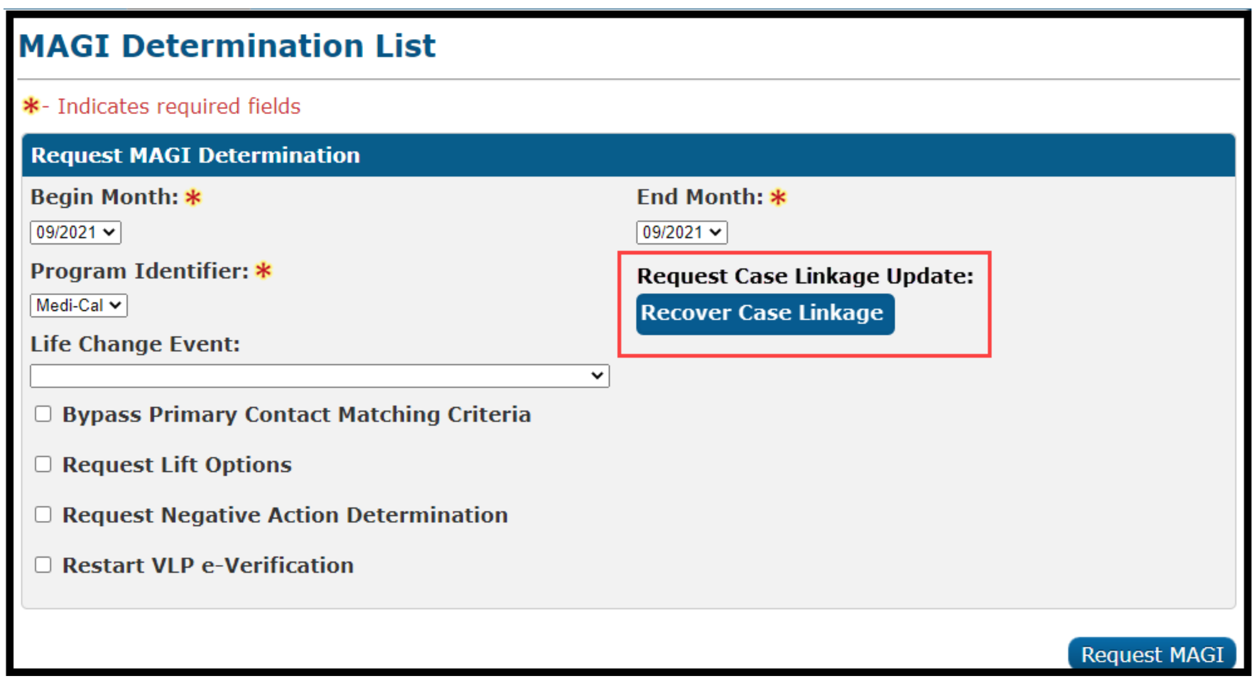


Figure 2.5.2 – MAGI Determination List Page – Recover Case Linkage Update

2.5.3 Description of Changes

1. Add a field named 'Request Case Linkage Update' on the MAGI Determination List page as shown in Figure 2.5.1.
   a. Display the 'Request Case Linkage Update' field when the 'MAGI Determination List' page is navigated to from the 'MAGI Search Response Case Detail' page.
      i. Display the 'Request Case Linkage Update' field to the right of the 'Program Identifier' field.
   b. Display the new MAGI case number under the 'Request Case Linkage Update' field.
   c. Add a 'Cancel' button to the right of the 'MAGI Case Number' as shown in Figure 2.5.1.
2. When the 'MAGI Determination List' page is navigated to from the 'MAGI Search Response Case Detail' page and the 'Request Case Linkage Update' field is populated:
   a. Default the 'Begin Month' and 'End Month' to the come-up month and display as 'read-only' as shown in figure 2.5.1.
   b. Hide the following fields:
      i. Bypass Primary Contact Matching Criteria
      ii. Request Lift Options
      iii. Request Negative Action Determination
      iv. Restart VLP e-Verification
3. When the 'Cancel' button is clicked, hide the 'MAGI Case Number', and 'Cancel' button, and display a new button named: 'Recover Case Linkage' as shown in Figure 2.5.2
   a. Upon Page re-load with the 'Recover Case Linkage' button, remove the case linkage update, and display the following fields:
      i. Begin Date and End Date as editable fields.
      ii. Primary Contact Matching Criteria
      iii. Request Lift Options
      iv. Request Negative Action Determination
      v. Restart VLP e-Verification
4. If the 'Recover Case Linkage' button is clicked, hide the 'Recover Case Linkage' button, and display the MAGI Case Number under the 'Request Case Linkage Update' field along with the 'Cancel' button and display the fields as stated in 2.5.3.2 (a-b).
   a. If the 'Recover Case Linkage' button remains, and user clicks the 'Request MAGI' button, remove the Case Linkage Update information from the user's session and use current MAGI case information in the EDR

5. When the ‘Request Case Linkage Update’ field is populated, and the user clicks the ‘Request MAGI’ button:
    a. Populate ‘Case Linkage Override Indicator’ = ‘Yes’ on the EDR for the Come-Up month.
    b. Populate the new MAGI case number in the EDR
    c. Populate the CalHEERS Person Number for the New MAGI Case as follows:
        i. If the New MAGI Case has a previous CalSAWS-MAGI Case association and the CalSAWS person is in the latest ‘reviewed’, or ‘completed’ DER transaction
            1. Use the CalHEERS Person number from that DER
            2. Otherwise, do not populate the CalHEERS Person number for the individual and leave the field blank.

Note: If user wants to process prior benefit months, it can be done after the Case Linkage has been updated.

2.5.4 Page Location

- **Global:** Case Info
- **Local:** Case Summary
- **Task:** MAGI Search -> MAGI Case Summary -> ‘Link to Case’ -> MAGI Determination List

2.5.5 Security Updates

No Changes

2.5.6 Page Mapping

Add Page Mappings for the updated page.

2.5.7 Page Usage/Data Volume Impacts

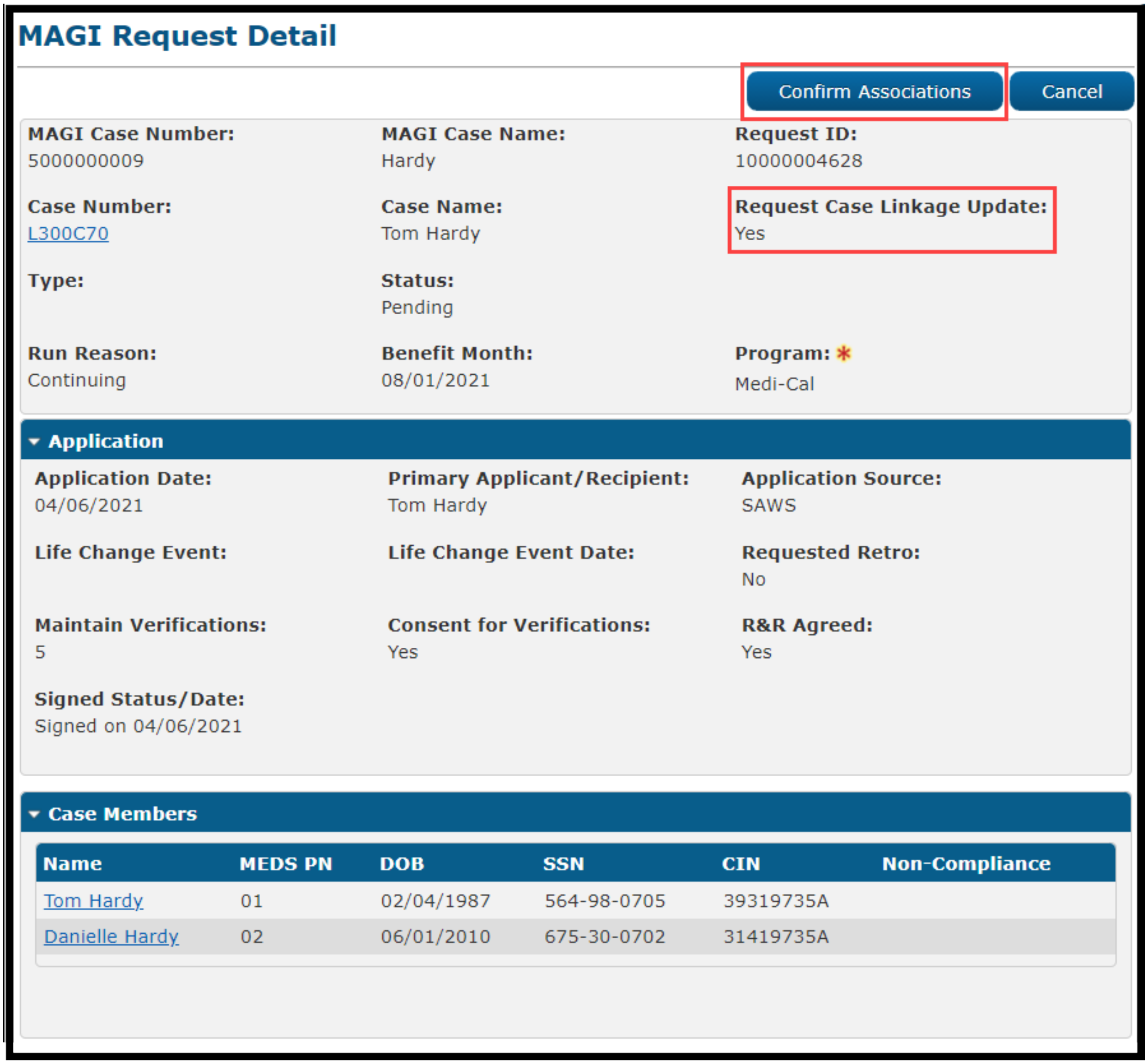
No Change

2.6 MAGI Request Detail Page

2.6.1 Overview

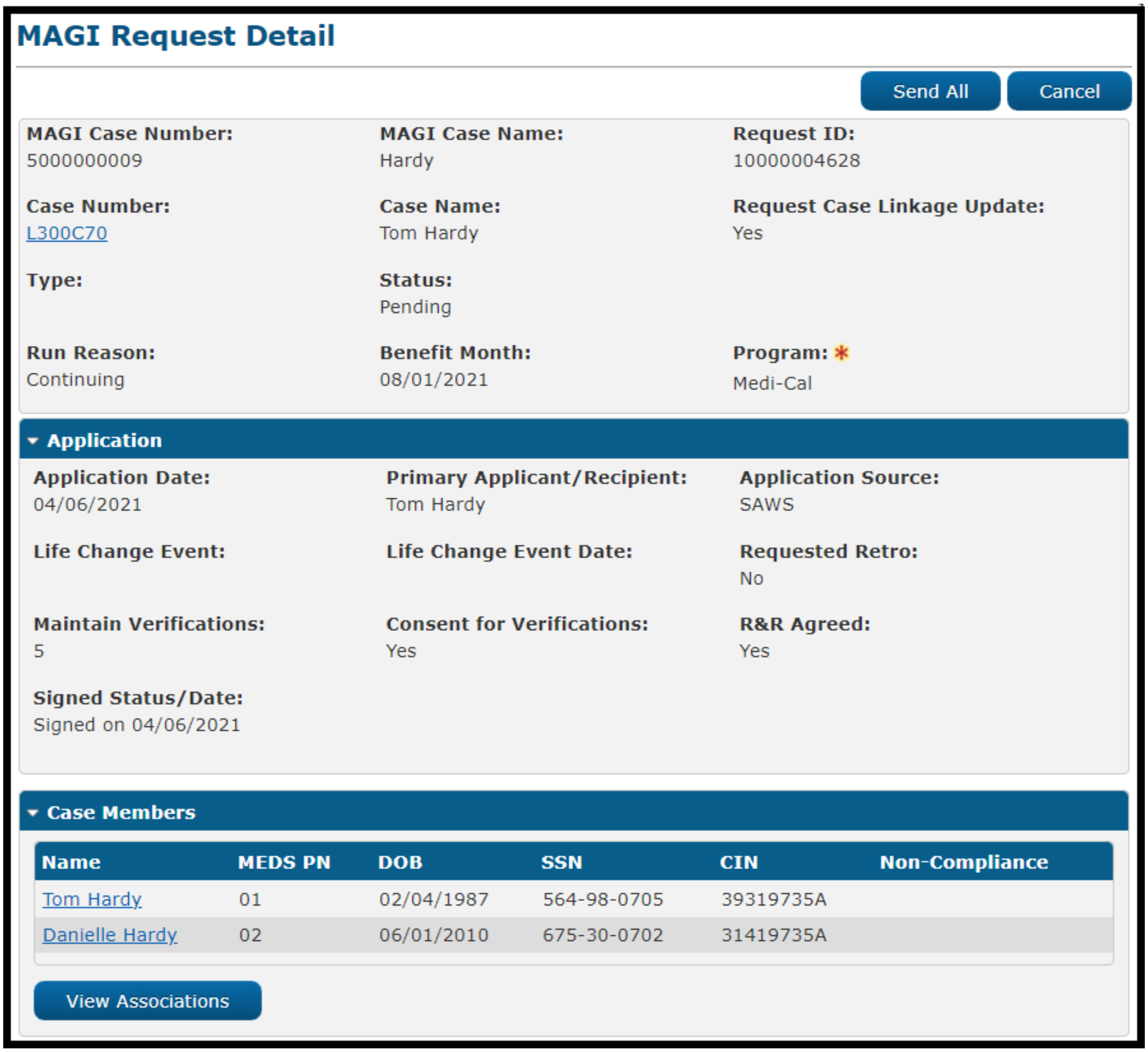
Update the 'MAGI Request Detail' page to display the 'Request Case Linkage Update' and show 'Confirm Associations' button when the user is requesting a case linkage update.

2.6.2 MAGI Request Detail Page Mockup



Name	MEDS PN	DOB	SSN	CIN	Non-Compliance
Tom Hardy	01	02/04/1987	564-98-0705	39319735A	
Danielle Hardy	02	06/01/2010	675-30-0702	31419735A	

Figure 2.6.1 – MAGI Request Detail with 'Request Case Linkage Update' and 'Confirm Associations' Button



MAGI Request Detail

Send All | Cancel

MAGI Case Number: 5000000009
MAGI Case Name: Hardy
Request ID: 10000004628

Case Number: L300C70
Case Name: Tom Hardy
Request Case Linkage Update: Yes

Type:
Status: Pending

Run Reason: Continuing
Benefit Month: 08/01/2021
Program: * Medi-Cal

Application

Application Date: 04/06/2021
Primary Applicant/Recipient: Tom Hardy
Application Source: SAWS

Life Change Event:
Life Change Event Date:
Requested Retro: No

Maintain Verifications: 5
Consent for Verifications: Yes
R&R Agreed: Yes

Signed Status/Date: Signed on 04/06/2021

Case Members

Name	MEDS PN	DOB	SSN	CIN	Non-Compliance
Tom Hardy	01	02/04/1987	564-98-0705	39319735A	
Danielle Hardy	02	06/01/2010	675-30-0702	31419735A	

View Associations

Figure 2.6.2 – MAGI Request Detail with 'Request Case Linkage Update'

2.6.3 Description of Changes

1. Add a field named: 'Request Case Linkage Update' in the MAGI Request Detail Page as shown in Figure 2.6.1.
    a. Display 'Request Case Linkage Update' to the right of 'Case Name' field.
    b. Display the field only when an EDR is created from a Case Linkage Update and has 'Case Linkage Override Indicator' = 'Yes'.
2. When the 'MAGI Request Detail' page has 'Case Linkage Override Indicator' = 'Yes' as shown in Figure 2.6.1:
    a. Hide the 'Send All', 'View Next', and 'View Associations' buttons

   b. Display a new button titled: ‘Confirm Associations’ to the left of the ‘Cancel’ button.
3. If user clicks on the ‘Cancel’ button, return to the ‘MAGI Determination List’ page and retain the Case Linkage Update information and display page as shown in figure 2.5.1.
4. When user clicks on the ‘Confirm Associations’ button navigate to the ‘Person Association List’ page.
5. When the ‘MAGI Request Detail’ page is navigated back to from the ‘Person Association List’ Page:
   a. Display the ‘View Next’ (If applicable), ‘View Previous’ (If applicable), ‘Send All’, ‘Cancel’, and ‘View Associations’ buttons as shown in figure 2.6.2.
6. When the user clicks the ‘Send All’ button, clear the CalHEERS-SAWS Search Response transaction information from the user’s session.

Note: If CalHEERS does not successfully process the EDR and return a DER with the new linkage, CalSAWS considers the Case linkage incomplete and will retain current Case linkage. Any subsequent EDRs will be sent with the current Case Linkage until a user initiates a new Case Linkage Update.
Technical Note: Once EDR is sent to CalHEERS the ‘MAGI Determination List’ page loads per current functionality.

7. Once DER transaction is received for the Case Linkage update, perform a mass update to link ‘Referrals’ or ‘Determination Changes’ that have no prior linkage and are in the same county in ‘Received’ or ‘In Process’ status for the same MAGI Case number to the CalSAWS case.

Note: If user hits the ‘Cancel’ button, the Case Linkage Update information will remain in the user session.

2.6.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Info
- **Task:** MAGI Eligibility -> Request MAGI

2.6.5 Security Updates

1. No Changes

2.6.6 Page Mapping

Add Page Mappings for the updated page.

2.6.7 Page Usage/Data Volume Impacts

No Change

2.7 Person Association List Page

2.7.1 Overview

Update the Person Association List page to allow a user to update the CalHEERS Person number associated to the CalSAWS person only on the first EDR of an EDR companion set. Also, update the page to display a 'Confirm' button when the user is going through the process to update the case linkage.

2.7.2 MAGI Referral Detail Page Mockup

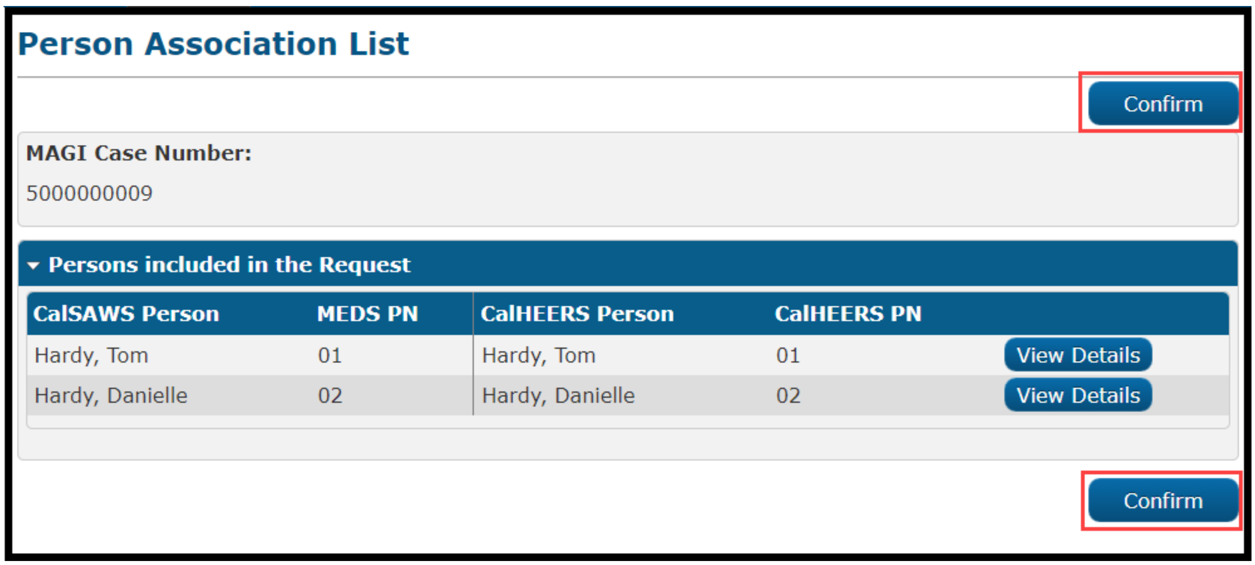


Figure 2.7.1 – MAGI Referral Detail

2.7.3 Description of Changes

1. Update the 'View Details' button to open the 'Person Association Detail' page with the 'Edit' button available for the first EDR, and without the 'Edit' button for all companion EDRs.
    a. Person Association details for the first EDR will be copied for all EDRs in a companion set.
2. Replace the 'Close' button with a button titled: 'Confirm' when the 'Person Association List' page is navigated to from the 'Request MAGI' Detail page during a Case Linkage Update as shown in Figure 2.7.1.

2.7.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI**->** Initiated Date

2.7.5 Security Updates

No Changes

2.7.6 Page Mapping

No Change

2.7.7 Page Usage/Data Volume Impacts

No Change

2.8 MAGI Referral Detail Page

2.8.1 Overview

Update the 'MAGI Referral Detail' page to allow a user to cancel a MAGI Referral or Determination Change when it belongs to a different county.

2.8.2 MAGI Referral Detail Page Mockup

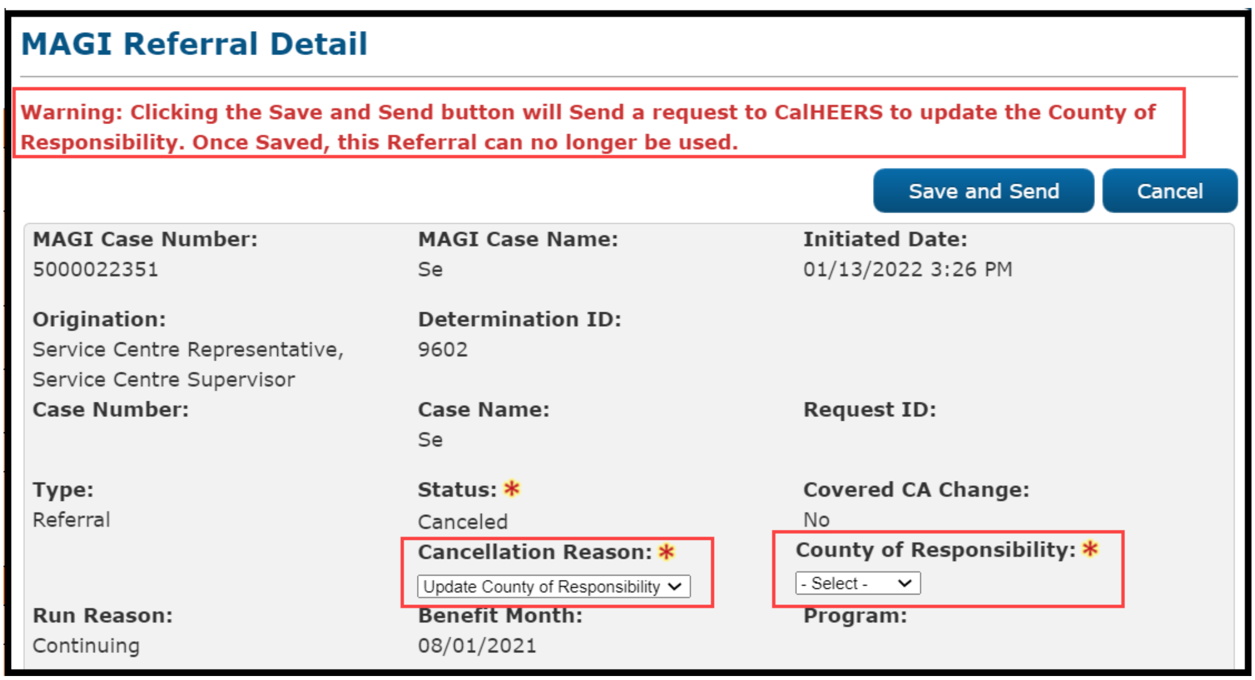


Figure 2.8.1 – MAGI Referral Detail

2.8.3 Description of Changes

1. Update the 'Cancellation Reason' field to no longer use drop down values from Status Reason code table (CT_73) and to use the new Cancel DER Reason code table created in 2.10.2.4. This will add a new Cancellation Reason option to the dropdown named, 'Update County of Responsibility'.
2. Add a new drop-down named, "County of Responsibility:" as shown in Figure 2.8.1.
    a. Display 'County of Responsibility' to the right of the 'Cancellation Reason' field.
    b. Display 'County of Responsibility' as a required field when Cancellation Reason "Update County of Responsibility" is selected.
    c. Drop-Down options:
        i. Display the full county name from the County Code Table (CT_15)
3. Add logic to allow a user to update the status of a Determination Change to 'Canceled' when the DER meets the following criteria:
    a. The DER is linked to a CalSAWS case
    b. The Type is Determination Change
    c. The CalSAWS case to which the DER is linked has no open Medi-Cal programs.
4. Update the existing page warning to display when the Cancellation Reason selected is either 'Application Opened in Error' or 'Duplicate Application'.
    a. **Criteria:** the user selected Cancellation Reason of 'Application Opened in Error' or 'Duplicate Application'
    b. **Warning message:** Warning: Clicking the Save and Send button will Send a Cancellation request to CalHEERS. Once Saved, this Referral and the MAGI Case Number can no longer be used.

    This warning message will not stop the user from sending a CancelDER transaction.
5. Add a new page warning to display when the Cancellation Reason selected is 'Update County of Responsibility'.
    c. **Criteria:** the user selected Cancellation Reason 'Update County of Responsibility'.
    d. **Warning message:** Warning: Clicking the Save and Send button will send a request to CalHEERS to update the County of Responsibility. Once Saved, this Referral can no longer be used.

    This warning message will not stop the user from sending a CancelDER transaction.

2.8.4 Page Location

- **Global:** Case Info
- **Local:** e-Tools
- **Task:** MAGI Referral Search**->** Initiated Date

2.8.5 Security Updates

No Changes

2.8.6 Page Mapping

1. Update Page Mapping to the new code table for the Cancellation Reason and for Updated County of Responsibility.

2.8.7 Page Usage/Data Volume Impacts

No Change

2.9 CalHEERS-SAWS Search Interface

2.9.1 Overview

Create a new real-time CalHEERS-SAWS Search Interface to allow a user to request MAGI case, application, and person information from CalHEERS while in CalSAWS. The Interface uses REST/JSON technology and is a synchronous transaction between CalSAWS and CalHEERS.

NOTE: IDD – CalHEERS SAWS Search document is embedded in this Design Document for reference.

2.9.2 Description of Change

1. Create a Search Request and Response transaction for the CalHEERS-SAWS Search Interface using the CalHEERS-SAWS IDD, (Refer to section 3, Supporting Documents for the CalHEERS-SAWS IDD).
2. Determine the Search Type Code to send in the Search Request transaction per the table below:

MAGI Case Search page **Select Search Criteria**	MAGI Case Search page **Search Data Information**	Search Request Transaction **Search Type Code**
MAGI Case Number	MAGI Case Number	01
MAGI Application Number	MAGI Application ID	02
Person Information	SSN, or ATIN, or ITIN	03
Person Information	CIN	04
Person Information	First Name, Last Name, and DOB	05
Person Information	First Name, Last Name, DOB, and either CIN, SSN, ATIN, or ITIN	06
SAWS Case Number and County	SAWS Case Number and County	07

2.9.3 Execution Frequency

N/A

2.9.4 Key Scheduling Dependencies

N/A

2.9.5 Counties Impacted

All Counties

2.9.6 Data Volume/Performance

Based on the average number of Medi-Cal applications created in a day, the page is expected to have a volume of 2,000 searches in a day. No impact to data volume.

2.9.7 Interface Partner

CalHEERS

2.9.8 Failure Procedure/Operational Instructions

Technical Operations staff will evaluate errors/failures and determine the appropriate resolution.

2.10 eHIT

2.10.1 Overview

Update eHIT mappings for Case Linkage Updates, Person Association updates, to add a new Cancel DER reason to update the COR, and to change the logic for a duplicate person in an EDR.

2.10.2 Description of Change

1. Update eHIT outbound logic to send ‘CaseLinkageOverrideInd’ = ‘Yes’ when the ‘Request Case Linkage Update’ = ‘Yes’ on the MAGI Request Detail Page.
2. Update eHIT outbound logic to send ‘CaseLinkageOverrideInd’ = ‘Yes’ along with the ‘InterCountyTransferInd’ = ‘Yes’, when the Incoming ICT is linked to the receiving County with prior CalHEERS case linkage.
3. Update eHIT outbound logic to send the ‘UpdateSAWSPerson AssociationInd’ = ‘Yes’ in an EDR when
    a. The Person Number in the ‘Edit Person Number’ page is updated, or
    b. The CalHEERS Person number in the ‘Person Association Detail’ page is updated.
    c. ‘UpdateSAWSPersonAssociationInd’ element is in the Person Node.
4. Create a new Cancel DER Reason code table with the following values:

Code	Description
01	Application Opened in Error
04	Duplicate Application
05	Update COR

5. Update Status Reason code table to no longer use the CancelDER column (‘CDR’ CT73_146) and free it up for future use.
6. Update eHIT outbound logic to send Cancel DER Reason code in the CancelDER transaction based on the new Cancel DER Reason code table (and not CT_73).
7. Update eHIT outbound logic to send the ‘Updated County of Responsibility’ when the Cancel DER Reason Code of 05 – ‘Update COR’ is selected.
    a. ‘UpdatedCountyOfResponsibility’ element is in the ‘CancelDER’ node.
    b. Populate FIPS County code from CT_15 Column 6 for ‘CountyofResponsibility’ element.
8. ~~Update eHIT logic to inform CalHEERS when an individual is marked as a duplicate in CalSAWS if they have Pending or Active MAGI Medi-Cal eligibility in CalHEERS.~~

~~a. If the Individual has 'Pending', 'Conditionally Eligible', or 'Eligible' status for MAGI Medi-Cal on the last DER transaction, and~~

~~b. The Individual does not have the following on the last EDR~~
   ~~i. 'RemovedPersonInd' = 'Yes'~~
   ~~ii. 'RemovalReason', = 'OOH' (Out of Household)~~
   ~~iii. 'RemovalDate' = 'System Date'~~
   ~~iv. 'ApplyingforHealthCoverageInd = 'No', then~~

~~c. Set the values of the following elements on EDR:~~
   ~~i. 'RemovedPersonInd' = 'Yes'~~
   ~~ii. 'RemovalReason' = 'OOH' (Out of Household)~~
   ~~iii. 'RemovalDate' = 'System Date'~~
   ~~iv. 'ApplyingForHealthCoverageInd' = 'No'~~

2.10.3 Interface Partner

CalHEERS

2.10.4 eHIT Schema Version

Version 18

2.11 MAGI Search Emulator

2.11.1 Overview

Create a MAGI Search Emulator. The MAGI Search Emulator is used for testing purposes only to emulate a Search Response transaction returned from CalHEERS. The MAGI Search Emulator is used in a test/training environment that is not directly connected to a CalHEERS integration test environment.

2.11.2 Description of Change

1. The MAGI Search Response emulated results will return the MAGI case/person information from the MAGI Search page when the following information is entered.
   a. For Successful Response:
      i. **MAGI Case Number** – Enter a MAGI Case Number and click the 'Search' button
         1. The MAGI Search Emulator will return the MAGI case information and any CalSAWS case information associated to the MAGI case number known in CalSAWS.

      For example: Create a CalSAWS case A in county A linked to MAGI Case 1. ICT those individuals (and the MAGI Case 1) to County B/CalSAWS Case B. If you search for MAGI Case 1, the MAGI Search Response emulator will return two rows.

      MAGI Case 1 – County A – CalSAWS Case A

      MAGI Case 1 – County B – CalSAWS Case B

      ii. **SAWS Case and County** – Enter a CalSAWS case and county and click the 'Search' button
         1. The MAGI Search Emulator will return MAGI case information known to that CalSAWS case number.
   b. For Error Response:
      i. **Person Information** – Enter data in person information related fields and click the 'Search' button
         1. The MAGI Search Emulator will return the following error message: **Request timeout occurred**
      ii. **MAGI Application Number** – Enter data in MAGI Application Number and click the 'Search' button
         1. The MAGI Search Emulator will return the following error message: **No results found**

2. The MAGI Search Response Emulator will return MAGI Case Status defaulted to Inactive.
    a. To return MAGI Case Status 'Active', enter the Middle Name 'Active' for the Primary Applicant in Individual Demographics.

Example: Create a CalSAWS Case A and enter all data collection fields you wish to return in the MAGI Search Response. Once Case A is set up and linked to MAGI Case A1, log into a different county and create Case B. While in the context of Case B, perform a MAGI Search using Case A information and the Search criteria above. The MAGI Search emulator will return response data based on the persons and case info for Case A.

2.12 Automated Regression Test

2.12.1 Overview

Create new automated regression test scripts to verify in-county and cross-county MAGI Case Search functionality against the new MAGI Search Emulator.

2.12.2 Description of Change

Create new regression test scripts to cover each of the following scenarios:

1. Create a new Medi-Cal case with active MAGI eligibility and linkage, with a primary applicant who has no middle name. Submit two separate MAGI Case Search with the linked MAGI Case Number and verify that the results match the information of the case in context, with a MAGI Case Status of Inactive.
2. Create a new Medi-Cal case with active MAGI eligibility and linkage, with a primary applicant whose middle name is 'Active'. Submit a MAGI Case Search with the linked MAGI Case Number and verify that the results match the information of the case in context, with a MAGI Case Status of Active.
3. Create a new Medi-Cal case with active MAGI eligibility and linkage, with a primary applicant whose middle name is not 'Active'. Create a second Medi-Cal case in another CalSAWS county with the same primary applicant. Submit two separate MAGI Case Search requests from within the context of the second case with:
    a. The MAGI Case Number from the first case. Verify the results match the information from the first case, with a MAGI Case Status of Inactive.
    b. The SAWS Case Number and SAWS County from the first case. Verify the results match the information from the first case, with a MAGI Case Status of Inactive.

4. Create a new Medi-Cal case with active MAGI eligibility and linkage, with a primary applicant whose middle name is ‘Active’. Create a second Medi-Cal case in another CalSAWS county with a different primary applicant. Submit two separate MAGI Case Search requests from within the context of the second case, with:
    a. The MAGI Case Number from the first case. Verify the results match the information from the first case, with a MAGI Case Status of Active.
    b. The SAWS Case Number and SAWS County from the first case. Verify the results match the information from the first case, with a MAGI Case Status of Active.
5. Create a new Medi-Cal case with active MAGI linkage. Submit a MAGI Case Search with Person Information matching the primary applicant. Verify a “Request timeout occurred” error message is displayed.
6. Within the context of a new or existing Medi-Cal case with active MAGI linkage, submit a MAGI Case Search with a MAGI Application Number populated. Verify a “No results found” result is displayed.
7. Outside the context of a case, submit separate MAGI Case Search requests with the following details:
    a. A MAGI Case Number matching an existing case in the same county with active MAGI linkage. Verify the results match the details of the linked case, and the MAGI Case Status is:
        a. Inactive if the primary applicant’s middle name is not ‘Active’
        b. Active if the primary applicant’s middle name is ‘Active’
    b. The SAWS Case Number and SAWS County of an existing case in the same or another county with active MAGI linkage. Verify the results match the details of the linked case, and the MAGI Case Status is:
        a. Inactive if the primary applicant’s middle name is not ‘Active’
        b. Active if the primary applicant’s middle name is ‘Active
    c. Person Information matching an existing case in the same county with active MAGI linkage. Verify that a “Request timeout occurred” error message is displayed.
    d. A MAGI Application Number populated. Verify that a “No results found” result is displayed.
8. Within the context of a new or existing Medi-Cal case, submit a MAGI Case Search with each of the following Person Information details provided. Verify that the appropriate validation message displays.
    a. CIN and SSN
    b. First Name and Last Name
    c. Last Name and DOB
    d. First Name, Last Name, DOB, CIN, and SSN
    e. No details – all fields left blank

9. Outside the context of a case, submit a MAGI Case Search with each of the following Person Information details provided. Verify that the appropriate validation message displays.
    a. CIN and SSN
    b. First Name and Last Name
    c. Last Name and DOB
    d. First Name, Last Name, DOB, CIN, and SSN
    e. No details – all fields left blank
10. Within the context of a new or existing Medi-Cal case, attempt to submit MAGI Case Search requests with at least one required field left blank, Verify that the required field validation message displays.
    a. By MAGI Case Number: No MAGI Case Number populated
    b. By MAGI Application Number: No MAGI Application Number populated
    c. By Person Information:
        a. First Name not populated, and either Last Name or DOB populated
        b. Last Name not populated, and either First Name or DOB populated
        c. DOB not populated, and either First Name or Last Name populated
    d. By SAWS Case Number and County:
        a. No SAWS Case Number populated
        b. No SAWS County populated

Note: The details for each successful search should be verified on the MAGI Case Search, MAGI Response Case Detail, and MAGI Search Response Person Detail pages. When in the context of a case, verify the "Link to Case" button displays. When outside the context of a case, verify the "Link to Case" button does not display.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	IDD – CalHEERS SAWS Search	CalHEERS-SAWS Search Transaction Interface Design Document	IDD - CalHEERS SAWS Search.pdf
2	Http Session Utilization	User Session Time Frame diagram	Session%20Utilizatio n.pptx
3	Security Updates	Security Matrix	CA%20221711%20C ase%20Linkage%20S

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.9	The LRS Shall display summary and detailed interface LRS Data that has been received from external systems, as specified by COUNTY.	CalSAWS will send, receive, and display MAGI case, application, and person information via the CalHEERS-SAWS Interface with CalHEERS.
2.20.1.14	The LRS shall include direct access and online inquiry to other systems, as required by COUNTY.	CalSAWS will create a new real-time CalHEERS-SAWS Interface to send and receive MAGI case, application, and person information with CalHEERS.
2.20.1.19	The LRS shall have the ability to receive data from external sources (e.g., State, SACWID system and COUNTY-approved agencies/partners) for the purposes of establishing and maintaining a case.	CalSAWS will allow Case Linkage Updates to be performed for a CalSAWS to CalHEERS case. CalSAWS will allow a Cancel DER to be sent to CalHEERS to

		update the County of Responsibility to CalHEERS.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-229635

One-time Change to Advance Additional Overdue Medi-Cal REs

<table>
<tr><td rowspan="3">CalSAWS</td><th colspan="2">DOCUMENT APPROVAL HISTORY</th></tr>
<tr><td>Prepared By</td><td>Tisha Mutreja</td></tr>
<tr><td>Reviewed By</td><td>Derek Goering, Geetha Ramalingam, Prashant Goel, Renee Gustafson</td></tr>
</table>

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
06/21/2021	.1	Initial Draft	Tisha Mutreja

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 5
2 Recommendations 6
2.1 Data Change 6
2.1.1 Overview 6
2.1.2 Description of Change 6
2.1.3 Estimated Number of Records Impacted/Performance 9
3 Requirements 10
3.1 Project Requirements 10

1 OVERVIEW

Due to the Public Health Emergency (PHE), Medi-Cal Redetermination (RE) processing was suspended effective March 16, 2020 and continues. This one-time data change will complete and reset the overdue Medi-Cal REs impacted by the PHE to allow Medi-Cal programs to process through the next automated RE batch process.

1.1 Current Design

Medi-Cal RE Due Dates may be automatically advanced by the system or manually advanced by the worker when the RE process is complete. Monthly automated RE batch processes initiate the No-Touch MAGI Renewal process and generate Medi-Cal RE Packets.

1.2 Requests

Due to the PHE, Medi-Cal RE processing was suspended effective March 16, 2020 and continues. To allow Medi-Cal programs to process through the next automated RE batch process, we will mark the REs as complete and reset the overdue Medi-Cal RE Due Dates per DHCS direction. This includes Medi-Cal programs with RE Due Date prior to January 2020.

1.3 Overview of Recommendations

1. A one-time data change will complete the Medi-Cal Overdue REs with RE Due Date prior to January 2020 and reset the RE Due Date to a future year.
2. Complete a one-time data change to update the overdue MC RE packet status to 'Complete- EDBC Accepted'
3. Complete a one-time data change to update the status of the Renewal MAGI DER to 'Suppressed'
4. Complete a one-time data change to add a journal entry indicating the Medi-Cal Renewal was completed and the Medi-Cal RE Due Date reset due to the PHE.

1.4 Assumptions

1. The one-time data changes will only update Open Medi-Cal programs. If a Discontinued MC program is rescinded after the one-time data changes, the worker will complete and reset the RE Due Date manually as needed.
2. Time-limited aid codes are included in the targeted population and their overdue RE will be complete and reset.
3. Medi-Cal programs with all Members only on a CMSP aid code are excluded from the targeted population and will remain with an overdue RE Due Date.
   Example 1: A Medi-Cal program has an Active Member on both LTC and CMSP, the RE Due Date will be advanced if the program meets all other criteria for the one-time data change.
   Example 2: A Medi-Cal program has one spouse on a Medi-Cal aid code and another spouse on CMSP, the RE Due Date will be advanced if the program meets all other criteria for the one-time data change.
   Example 3: A Medi-Cal program has one individual on CMSP aid code only with an overdue RE Due Date. This program will be excluded from the data change and the RE Due Date will remain overdue.
4. Medi-Cal programs assigned to an LA County DCFS worker are included in the targeted population and their overdue RE will be complete and reset.
5. The existing Batch EDBC Read-Only for "Protection due to Public Health Crisis/Natural Disaster" to prevent negative/adverse actions will continue.
6. No notices will be generated to beneficiaries as EDBC will not be run as a part of the one-time data change. If a person is MAGI Pending on the latest DER, they will continue their prior benefits after the data change. Verifications will remain unchanged.
7. SCRs CA-226465 and CIV-108771 will complete and reset overdue Medi-Cal REs monthly starting June 2021 (for May 2021 REs) until the end of the PHE.
8. SCRs CA-218730 and CIV-107791 will complete and reset overdue Medi-Cal REs starting January 2020 through and including April 2021.

2 RECOMMENDATIONS

2.1 Data Change

2.1.1 Overview

With a one-time data change, Medi-Cal programs with overdue RE prior to January 2020 will have their Medi-Cal RE completed and Medi-Cal RE Due Date reset. The program's Packet status will be updated to 'Complete-EDBC Accepted', the Renewal DER status will be updated to 'Suppressed' and a journal will be created to document the data change.

2.1.2 Description of Change

1. **Medi-Cal Programs with overdue RE prior to January 2020**
    a. Identify open Medi-Cal programs that meet all the following:
        i. the Medi-Cal program block has a high-dated status of Pending or Active
        ii. the latest Redetermination record meets all the following:
            1. Due Date is prior to January 2020
            2. does not have a Completion Date
        iii. all individuals are Pending, OR at least one Active Member is on a Medi-Cal or MSP aid code - exclude Medi-Cal programs where all individuals are Active Members only on a CMSP aid code
    b. Complete the latest Redetermination record identified in 2.1.2.1.a.ii as follows: (The RE Due Date in this record will be referred to as the *Original RE Due Date*.)
        i. Completion Date = <System Date>
        ii. Completion Reason = 'Processed' (PR)
    c. Insert a new Redetermination record for the program identified in 2.1.2.1.a as follows:
        i. Begin Date = the first of the month following the *Original RE Due Date*
        ii. Due Date = *Original RE Due Date* + 12 months
        iii. Completion Date = <System Date>
        iv. Completion Reason = 'Processed' (PR)
    d. Repeat 2.1.2.1.c by inserting new Redetermination record every year until the year 2021.
    e. Insert a new future year i.e., 2022 Redetermination record for the program identified in 2.1.2.1.a as follows:
        i. Begin Date = the first of the month following the *Original RE Due Month* in year 2021
        ii. Due Date = *Original RE Due Month* in the year 2022
        iii. Completion Date = <blank>

iv. Completion Reason = <blank>

CalSAWS Technical Note: Set the EDBC flag on any EDBC awaiting authorization for each program updated with this one-time data change so the supervisor authorization will be 'expired' when the Supervisor accesses EDBC for authorization. This ensures that the supervisor can't authorize the pending authorization and create a duplicate Redetermination record. The EDBC will need to be re-run manually at that time.

2. **Packets**
   a. If it exists, update the Medi-Cal RE Packet and/or the Non-MAGI Screening Packet Status to 'Complete- EDBC Accepted' as follows:
      i. the Medi-Cal program was identified in Recommendations 2.1.2.1 or 2.1.2.2
      ii. the packet is any of the following packets (CT_329):

CalSAWS prior to C-IV Migration	
Template Repository Form Name	**Customer Reporting Report Type (CT_329)**
Non-MAGI Packets	
MC Packet	MC RE Packet (MR)
MC Redetermination Packet	MC RE Packet (MR)
LTC Packets	
MC LTC Packet	LTC MC RE Packet (ML)
Mixed Packets	
Mixed MC RE Packet	Mixed MC RE Packet (MI)
MAGI Packets	
MAGI MC Packet	MAGI MC Packet (MG)
Non-MAGI Screening Packets	
Non-MAGI Screening Packet	Non-MAGI Screening Packet (NM)
MC 604 IPS PACKET	MC 604 IPS Packet (MP)
Non-MAGI Turning 65 Packet	Non-MAGI Turning 65 Packet (65)
Other Packets	
Transitional Medi-Cal Quarterly Status Report	TMC 176 S (TM)
Pre-ACA MC Redetermination Packet	Pre-ACA MC RE Packet (MPA)
MSP Packet	MSP Packet (MS)

CalSAWS after C-IV migration			
C-IV Migration Packet Prior Template Repository Form Name	**CalSAWS Packet Prior Template Repository Form Name**	**Template Repository Form Name**	**Customer Reporting Report Type (CT_329)**
Non-MAGI Packets			
• Aged, Blind, Disabled (ABD) Medi-	N/A	N/A	ABD MC RE Packet (MA)

Cal Redetermination Packet			
• Regular Medi-Cal Redetermination Packet • Non-MAGI Long Term Care (LTC) Mixed Household Redetermination Packet	• MC Packet • MC Redetermination Packet	Non-MAGI RE Packet*	Non-MAGI RE Packet (MR) *
LTC Packets			
• Long Term Care (LTC) Medi-Cal Redetermination Packet	• MC LTC Packet	N/A	LTC MC RE Packet (ML)
Mixed Packets			
• MAGI And Non-MAGI Redetermination Packet	• Mixed MC RE Packet	Mixed Household RE Packet*	Mixed Household RE Packet (MI) *
MAGI Packets			
• MAGI RE Packet	• MAGI MC Packet	MAGI RE Packet *	MAGI RE Packet (MG) *
Non-MAGI Screening Packets			
• Non-MAGI Screening Packet	• Non-MAGI Screening Packet	Non-MAGI Screening Packet	Non-MAGI Screening Packet (NM)
	• MC 604 IPS PACKET	N/A	MC 604 IPS Packet (MP)
• Non-MAGI Turning 65 Packet	• Non-MAGI Turning 65 Packet	Non-MAGI Turning 65 Packet	Non-MAGI Turning 65 Packet (65)
Other Packets			
• Transitional Medi-Cal (TMC) Quarterly Status Report	• Transitional Medi-Cal Quarterly Status Report	Transitional Medi-Cal Quarterly Status Report	TMC 176 S (TM)
		Pre-ACA MC Redetermination Packet	Pre-ACA MC RE Packet (MPA)
		MSP Packet	MSP Packet (MS)

Technical note: The CalSAWS MC Renewal packets indicated with an asterisk (*) are the new MC RE packet names per CA-216432 in 21.07 release. The new packets are not effective in CalSAWS until the C-IV migration go-live date; C-IV go-live date is stored in CT_2799.

Per CCC-307, C-IV packet “Non-MAGI LTC Mixed HH RE Packet (MHH)” generated in C-IV will be converted to display as “Non-MAGI RE Packet (MR)” in CalSAWS. C-IV packet, “MAGI And Non-MAGI Redetermination Packet” will be converted to display as “Mixed Household RE Packet (MI)” in CalSAWS.

iii. the packet submit month is prior to January 2020
iv. the packet status is either of the following:
1. if the latest status for the packet is 'Sent'
a. Insert a Status record for 'Received' and a Status record for 'Complete- EDBC Accepted'
b. Set the Status Date as system date for each record
2. If the latest status for the packet is 'Incomplete', 'Received', or 'Reviewed – Ready to Run EDBC'
a. Insert a Status record for 'Complete- EDBC Accepted'
b. Set the Status Date as system date

3. MAGI Determinations

a. For the population identified in Recommendation 2.1.2.1, if a DER exists that meets the following criteria:
i. there exists a DER with 'RE' and/or 'RM' Run Reason with benefit month December 2019 or prior, and the latest status for the DER is 'Reviewed'

Then, insert a new Status record for each Renewal DER with Status 'Suppressed' and Status Date as system date.

4. Journal

a. Insert a journal entry for a case where at least one Medi-Cal program was identified in the population identified in Recommendation 2.1.2.1 oto indicate the Medi-Cal Renewal was completed and reset by the one-time data change due to the PHE. There will be one journal entry per case.

Journal Category: All

Journal Type: Activity

Short Description: Delayed Medi-Cal RE due to PHE

Long Description: Delayed redetermination processing for Medi-Cal benefits approved due to federally declared public health emergency.

2.1.3 Estimated Number of Records Impacted/Performance

Approximately Medi-Cal programs will be updated with these data changes.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.16.4.6	The LRS shall include the ability to complete a mass update without intervention by COUNTY-specified Users if all impacted cases can be identified and all required information is available.	This SCR brings Medi-Cal programs with an overdue RE due to the PHE up to date without user intervention.
2.16.4.7	The LRS shall post an easily understandable case comment on every case updated with each mass update.	This SCR documents the data change in a Journal entry for each case impacted.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-230031

Update Root Question Numbering and Non-Compliance Root Questions List

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Andrea Rodriguez
	Reviewed By	Michael Wu, Long Nguyen, Shilpa Suddavanda

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/3/2021	1.1	Initial	Andrea Rodriguez

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Financial Root Questions List Page 5
2.1.1 Overview 5
2.1.2 Financial Root Questions List Mockup 5
2.1.3 Description of Changes 6
2.1.4 Page Location 6
2.1.5 Security Updates 6
2.1.6 Page Mapping 6
2.1.7 Page Usage/Data Volume Impacts 6
2.2 Eligibility Non-Compliance List Page 6
2.2.1 Overview 6
2.2.2 Eligibility Non-Compliance List Page Mockup 7
2.2.3 Description of Changes 7
2.2.4 Page Location 8
2.2.5 Security Updates 8
2.2.6 Page Mapping 8
2.2.7 Page Usage/Data Volume Impacts 8
3 Requirements 8
3.1 Project Requirements 8

1 OVERVIEW

This SCR will update the Root Questions List to correct the mislabeled question numbers and remove a question from the Root Questions section on the Eligibility Non-Compliance List page.

1.1 Current Design

The numbering of the Root Questions on the Non-Financial Root Questions List and Financial Root Questions List pages is mislabeled and does not include a question #40. The Non-Financial Root Questions are numbered from #1 to #39 and the Financial Root Questions are numbered from #41 to #67.

1.2 Requests

Update the numbering on the Non-Financial Root Questions List and Financial Root Questions List pages so that the questions are all listed and numbered correctly.
Remove the following question, "Have you or any member of your household been convicted of felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a doctor's prescription is required) after August 22, 1996?" from the Eligibility Non-Compliance List page, as it was previously removed from the Non-Financial Root Questions List.

1.3 Overview of Recommendations

1. Re-number the Financial Root Questions to begin at #40 instead of at #41 so that the Financial Root Questions List will range from #40 to #66.
2. Remove the following question, "Have you or any member of your household been convicted of felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a doctor's prescription is required) after August 22, 1996?" from the Root Questions section on the Eligibility Non-Compliance List page.

1.4 Assumptions

1. All other functionalities remain unchanged unless called out specifically by the document.
2. If the case is in the GA/GR program, the GA/GR questions remain unchanged.
3. If the case is in CalFresh program, the CF 37 questions remain unchanged.

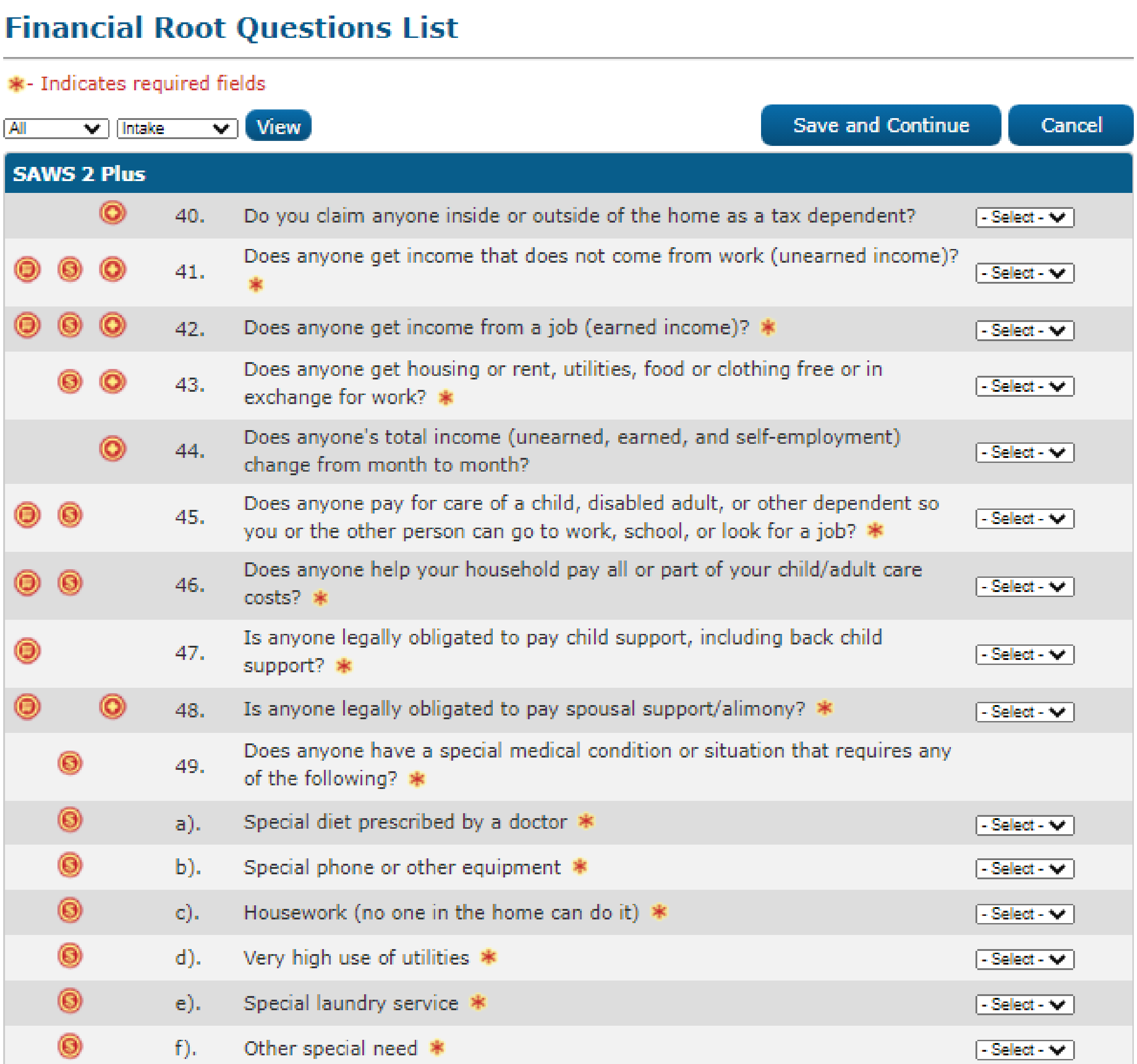
2 RECOMMENDATIONS

2.1 Financial Root Questions List Page

2.1.1 Overview

The current Root Questions List does not have question #40. Update the Financial Root Questions List numbering to begin at question #40 to resolve the gap.

2.1.2 Financial Root Questions List Mockup



Financial Root Questions List

*- Indicates required fields

All | Intake | View | Save and Continue | Cancel

SAWS 2 Plus

40.	Do you claim anyone inside or outside of the home as a tax dependent?	- Select -
41.	Does anyone get income that does not come from work (unearned income)? *	- Select -
42.	Does anyone get income from a job (earned income)? *	- Select -
43.	Does anyone get housing or rent, utilities, food or clothing free or in exchange for work? *	- Select -
44.	Does anyone's total income (unearned, earned, and self-employment) change from month to month?	- Select -
45.	Does anyone pay for care of a child, disabled adult, or other dependent so you or the other person can go to work, school, or look for a job? *	- Select -
46.	Does anyone help your household pay all or part of your child/adult care costs? *	- Select -
47.	Is anyone legally obligated to pay child support, including back child support? *	- Select -
48.	Is anyone legally obligated to pay spousal support/alimony? *	- Select -
49.	Does anyone have a special medical condition or situation that requires any of the following? *	
a).	Special diet prescribed by a doctor *	- Select -
b).	Special phone or other equipment *	- Select -
c).	Housework (no one in the home can do it) *	- Select -
d).	Very high use of utilities *	- Select -
e).	Special laundry service *	- Select -
f).	Other special need *	- Select -

Figure 2.1.1 – Portion of Financial Root Questions List page

2.1.3 Description of Changes

1. Update the Financial Root Questions List numbering to decrease by 1, so that the numbering begins at #40 instead of #41.
    a. The content and attributes of all questions remain the same and only the numbering of the questions will be changed.
    b. The numbering decrease only applies to the numbered questions and the sub-questions will not be changed.

2.1.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Financial > Root Questions

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

N/A

2.1.7 Page Usage/Data Volume Impacts

N/A

2.2 Eligibility Non-Compliance List Page

2.2.1 Overview

The following question, "Have you or any member of your household been convicted of felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a doctor's prescription is required) after August 22, 1996?" was removed from the Root Questions List, but remains on the Eligibility Non-Compliance List page's Root Questions section.

Update the Eligibility Non-Compliance List page to remove this question from the Root Questions section.

2.2.2 Eligibility Non-Compliance List Page Mockup

Eligibility Non-Compliance List

*- Indicates required fields

Continue

Root Questions

Edit Root Questions

F	Have you, or any member of your household been convicted of fraudulently receiving duplicate SNAP (federal name for food assistance program) benefits in any State after September 22, 1996?
F	Have you, or any member of your household, ever been convicted of trafficking (allowing use of or selling EBT cards to others) SNAP benefits of $500 or more after September 22, 1996?
F	Have you or any member of your household been found guilty of trading SNAP benefits for drugs after September 22, 1996?
F	Have you or any member of your household been found guilty of trading SNAP benefits for guns, ammunitions or explosives after September 22, 1996?
S	Have you or anyone in your household had their cash aid stopped for being found guilty of Welfare Fraud?
S	Have you or anyone in your household had their cash aid stopped for failure to cooperate with eligibility requirements, work/training sanctions or any other reason?
F S	Are you or any member of your household hiding or running from the law to avoid prosecution, being taken into custody, or going to jail for a felony crime or attempted felony crime?
F S	Have you or any member of your household been found by a court of law to be in violation of probation or parole?

Edit Root Questions

Display

From: ____ **To:** ____ View

Name	Program	Type	Reason/Instance	Begin Date	End Date
No Data Found					

Program: * ____ Add

☐ Complete

Continue

Figure 2.2.1 – Eligibility Non-Compliance List Page

2.2.3 Description of Changes

1. Remove the question, "Have you or any member of your household been convicted of felony possession, use, manufacturing or distribution of a controlled substance (illegal drugs or certain drugs for which a

doctor's prescription is required) after August 22, 1996?" from the Non-Compliance Page Root Questions List, as shown in Figure 2.2.1.

2.2.4 Page Location

- **Global:** Eligibility
- **Local:** Customer Information
- **Task:** Non-Financial > Non-Compliance

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

N/A

2.2.7 Page Usage/Data Volume Impacts

N/A

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.5.2.48	The LRS shall allow COUNTY-specified Users to collect compliance, good cause and sanction information.	Update the Eligibility Non-Compliance List page's Root Questions list to show the latest compliance questions.

California Statewide Automated Welfare System

Design Document

CA-231510

Add Generation to Child Care NOAs: NA 834 and NA 835

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Maria Jensen, Erika Kusnadi-Cerezo
	Reviewed By	Tiffany Huckaby, Amy Gill, Long Nguyen, Shilpa Suddavanda

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
08/04/2021	0.1	Initial Draft	Maria Jensen
08/06/2021	0.2	Peer Review comments and fixes	Maria Jensen
08/09/2021	0.3	Added Project Requirements	Maria Jensen
08/09/2021	0.4	Renamed variable name Moved how-to steps to Appendices	Maria Jensen
08/13/2021	0.5	Added Assumption regarding Variable Population	Maria Jensen
08/26/2021	0.5	BA Comments fixes	Maria Jensen
08/31/2021	0.6	Added Automated Regression Tests	William Baretsky
09/23/2021	0.7	CC Committee comments	Maria Jensen, Tiffany Huckaby
09/30/2021	0.8	Added new Section to add the Generate buttons on the Child Care page (Section 2.1. Existing sections are moved down accordingly).	Erika Kusnadi Cerezo
09/30/2021	0.9	Removed duplicate mentions of the new buttons	Maria Jensen
10/19/2021	.10	Added Assumption #6 and new security rights for the two Generate buttons	Erika Kusnadi-Cerezo
11/12/2021	1.0	QA comments fixes Update Form Generation – corrected page name to ‘Child Care Program Detail’ for both forms	Maria Jensen

Table of Contents

1 Overview ... 5
1.1 Current Design ... 5
1.2 Requests ... 5
1.3 Overview of Recommendations ... 5
1.4 Assumptions ... 5
2 Recommendations ... 6
2.1 Child Care Program Detail ... 6
2.1.1 Overview ... 6
2.1.2 Child Care Program Detail Mockup ... 6
2.1.3 Description of Changes ... 7
2.1.4 Page Location ... 8
2.1.5 Security Updates ... 8
2.1.6 Page Mapping ... 9
2.1.7 Page Usage/Data Volume Impacts ... 9
2.2 Update Form NA 834 – Child Care Services Denial ... 9
2.2.1 Overview ... 9
2.2.2 Form/NOA Verbiage ... 9
2.2.3 Form/NOA Variable Population ... 9
2.2.4 Form/NOA Generation Conditions ... 10
2.3 Update Form NA 835 – Child Care Services Discontinuance ... 10
2.3.1 Overview ... 10
2.3.2 Form/NOA Verbiage ... 11
2.3.3 Form/NOA Variable Population ... 11
2.3.4 Form/NOA Generation Conditions ... 11
2.4 Automated Regression Test ... 12
2.4.1 Overview ... 12
2.4.2 Description of Change ... 12
3 Supporting Documents ... 13
4 Requirements ... 14
4.1 Project Requirements ... 14
5 APPENDIX ... 15
5.1 Child Care Denial Scenario: ... 15

5.2 Child Care Discontinuance Scenario: 16

1 OVERVIEW

This SCR will add the generation and pre-population to both the NA 834 and NA 835 forms in the CalSAWS system.

1.1 Current Design

DDID 1967 (CA-211776 and CA-211751) added the NA 834 and NA 835 forms to CalSAWS in Template Repository as part of the 20.07 and 20.09 releases.

CA-211332 updated these forms to the latest State version.

1.2 Requests

Add Generation and pre-population to both the NA 834 and NA 835 forms.

1.3 Overview of Recommendations

1. Add two new buttons to the Child Care Program Detail page that will generate either the NA 834 or the NA 835 form.
2. Add generation for the NA 834 form when the Child Care program status is updated to Denied and the new button is pressed (this will match the previously existing C-IV functionality).
3. Add generation for the NA 835 form when the Child Care program status is updated to Discontinued and the new button is pressed (this will match the previously existing C-IV functionality).
4. Add pre-population to both the NA 834 and NA 835 forms.

1.4 Assumptions

1. When generated in the context of a case, the body fields will be editable for all counties, as per CalSAWS standards.
2. The only variable to be populated outside of the Header will be the Denial/Discontinued Date (this will match the previously existing C-IV functionality).
3. There will be no updates to the Form Control, nor to the Form Print Options and Mailing Requirements for the updated Forms in this effort.
4. This effort will not be introducing any additional threshold languages for the NA 834 and NA 835.
5. All existing functionalities will remain unchanged unless called out as part of this SCR.
6. LA County childcare agencies are assigned to LA specific security role (i.e. APP Contracted Child Care Provider – LAC).

2 RECOMMENDATIONS

2.1 Child Care Program Detail

2.1.1 Overview

The Child Care Program Detail page allows users to add, edit, or view the details of a customer's Child Care program. This SCR will add two additional buttons to allow users to generate the NA 834 or the NA 835 form from the Child Care Program Detail page when the Child Care Program for a Stage 1 or Stage 1 – Unable to Move to Stage 2 funding source is discontinued or denied.

2.1.2 Child Care Program Detail Mockup

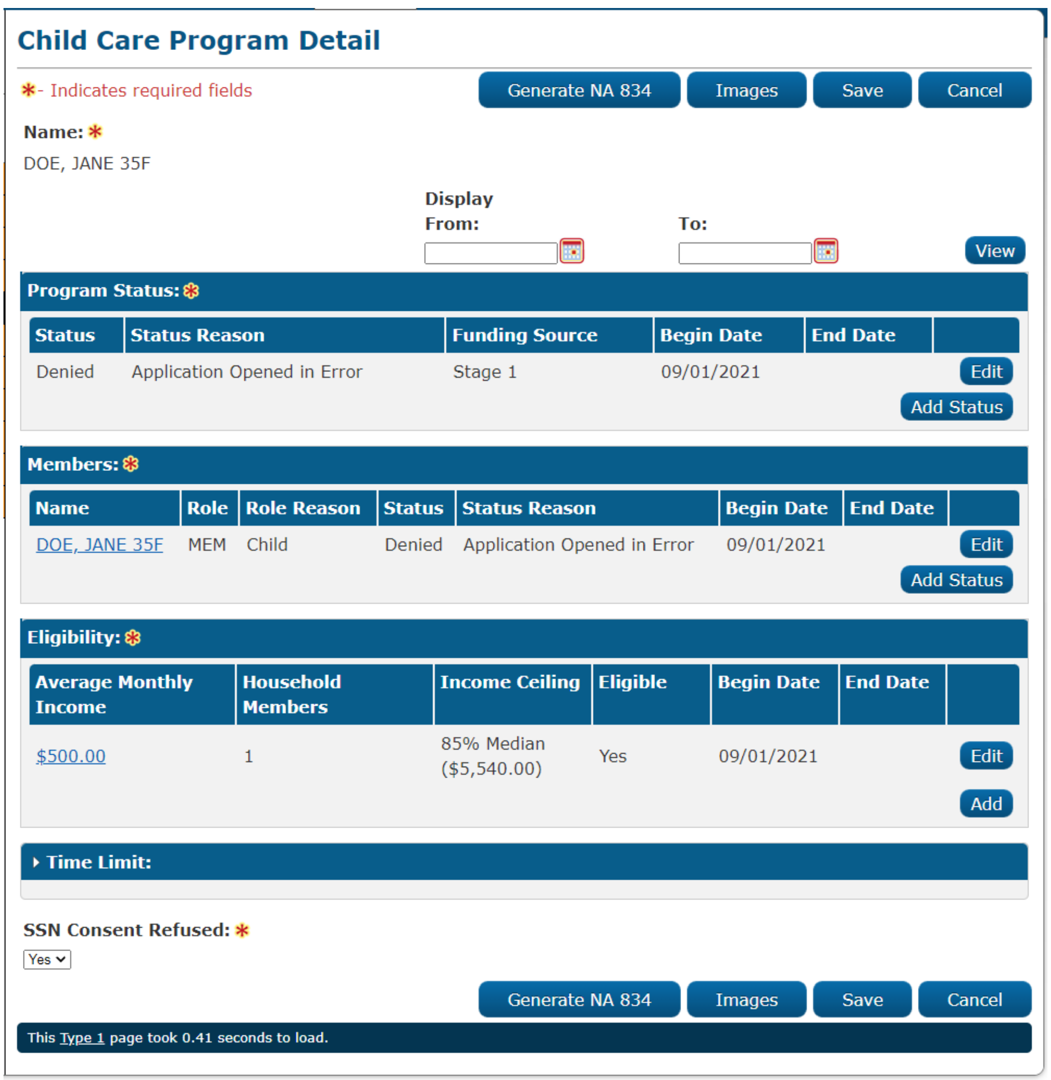


Figure 2.1.1 – Child Care Program Detail Generate NA 834

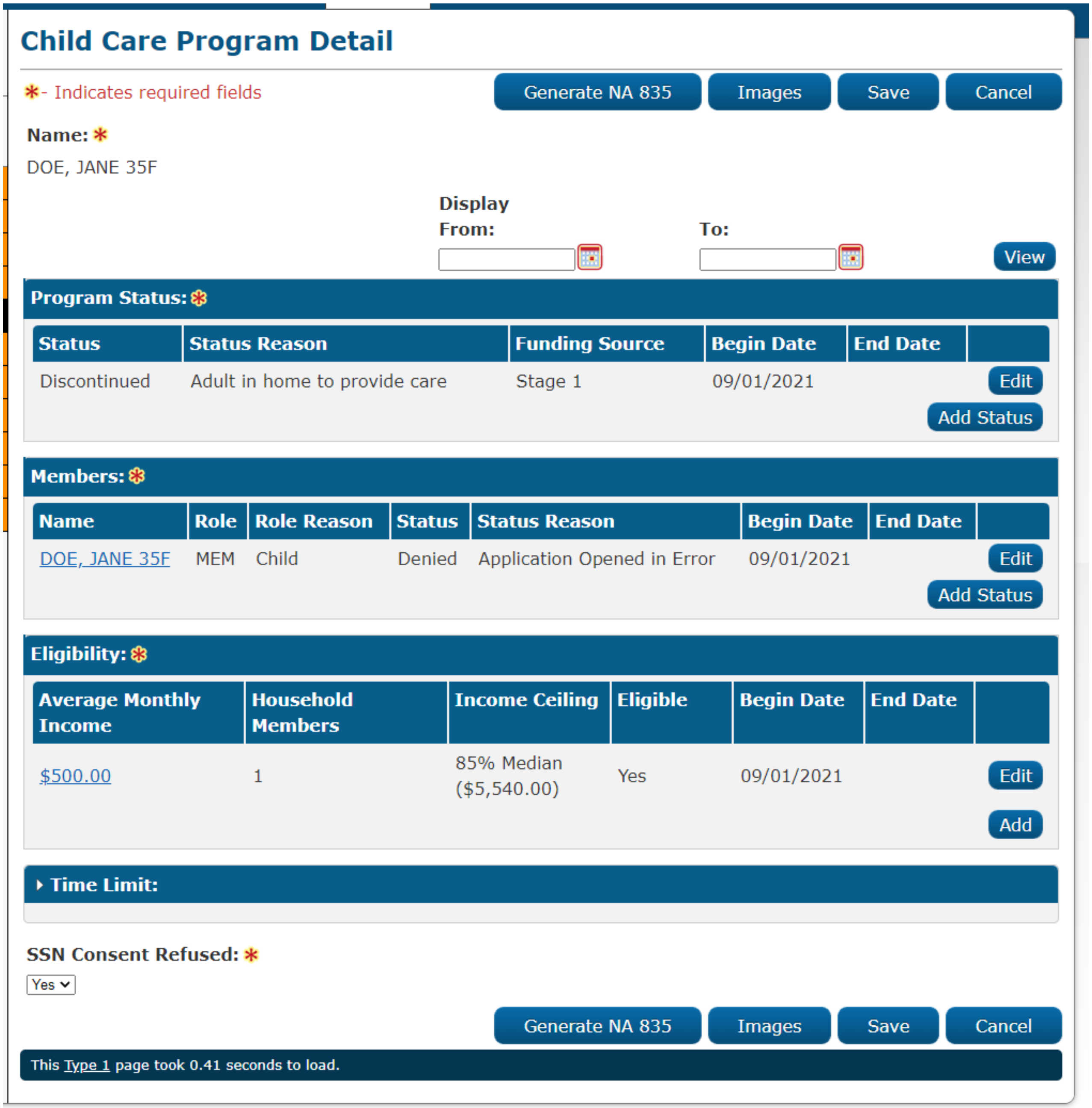


Figure 2.1.2 – Child Care Program Detail Generate NA 835

2.1.3 Description of Changes

1. Add a new button titled 'Generate NA 834' to the Child Care Program Detail page when it is in 'Edit' mode as shown on Figure 2.1.1.
    a. The new 'Generate NA 834' button will display when the latest status for the Child Care Program is in 'Denied' status and it was

preceded by a 'Pending' status and the Funding Source is equal to 'Stage 1' or 'Stage 1 – Unable to move to Stage 2'.
        i. Clicking on the 'Generate NA 834' button will generate the 'NA 834' form in a new window.
    b. The 'Generate NA 834' button will be protected by a new Security Right titled 'GenerateChildCareNOAs'.
        i. Workers will need to be assigned to the 'GenerateChildCareNOAs' Security Right to see the 'Generate NA 834' button.
2. Add a new button titled 'Generate NA 835' to the Child Care Program Detail page when it is in 'Edit' mode as shown on Figure 2.1.2.
    a. The new 'Generate NA 835' button will display when the latest status for the Child Care Program is in 'Discontinued' status and it was preceded by an 'Active' status the Funding Source is equal to 'Stage 1' or 'Stage 1 – Unable to move to Stage 2'.
        i. Clicking on the 'Generate NA 835' button will generate the 'NA 835' form on a new window.
    b. The 'Generate NA 835' button will be protected by a new Security Right titled 'GenerateChildCareNOAs'.
        i. Workers will need to be assigned to the 'GenerateChildCareNOAs' Security Right to see the 'Generate NA 835' button.

2.1.4 Page Location

- **Global: Child Care**
- **Local: Case Summary**
- **Task: Child Care Program**

2.1.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
GenerateChildCareNOAs	Generate the NA 834 and NA 835 through the Child Care Program Detail page	Generate Child Care NOAs

2. Security Groups

Security Group	Group Description	Group to Role Mapping
Generate Child Care NOAs	Generate the NA 834 and NA 835 through the Child Care Program Detail page	Child Care Staff, Child Care Supervisor

2.1.6 Page Mapping

N/A

2.1.7 Page Usage/Data Volume Impacts

N/A

2.2 Update Form NA 834 – Child Care Services Denial

2.2.1 Overview

This SCR will add generation for the State form NA 834 - Child Care Services Denial (revision 03/20) in the CalSAWS system, to match the previously existing generation in C-IV.

State Form: NA 834 (03/20)

Current Programs: Child Care

Current Attached Forms: None

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Existing Languages: English, Spanish

2.2.2 Form/NOA Verbiage

N/A, there will be no updates to the verbiage of the form.

2.2.3 Form/NOA Variable Population

When generated from the Child Care Program Detail page, the Denial Date variable population will carry over from the existing Template Repository variable population (see Supporting Document #1).

Form Body Variables:

Variable Name	Population	Formatting	Editable*/ Field Type	Template Repository Population	Online Population
<DENIAL_DATE>	Program Begin Date (PGM_DETL.BEG_DATE for the high dated PGM_DETL)	Arial Font Size 10 Format: MM/DD/YYYY	Y, Date Field	Y	Y

* Note: The Editable column of the table above refers to if the variable will be editable when populated. When generating a Blank Form from Template Repository the field will be editable unless otherwise indicated.

2.2.4 Form/NOA Generation Conditions

Updates to Form Generation

Currently the form can only be generated via the Template Repository in CalSAWS.

Update the form to also be generated via the Child Care Program Detail page, via a new button. This button will be shown when updating the Program status from Pending to Denied, for a Funding Source of either "Stage 1" or "Stage 1 - Unable to Move to Stage 2" (See Appendix 5.1 for the steps to update Child Care Program Status). Updating the Program Status triggers the Effective Dating functionality. Saving the new status will show a new button called 'Generate NA 834' on the Child Care Program Detail page (see Figure 2.1.1, Section 2.1). Clicking the button will trigger the form in a separate window.

2.3 Update Form NA 835 – Child Care Services Discontinuance

2.3.1 Overview

This SCR will add generation for the State form NA 835 - Child Care Services Discontinuance (revision 03/20) in the CalSAWS system, to match the previously existing generation in C-IV.

State Form: NA 835 (03/20)

Current Programs: Child Care

Current Attached Forms: None

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Existing Languages: English, Spanish

2.3.2 Form/NOA Verbiage

N/A, there will be no updates to the verbiage of the form.

2.3.3 Form/NOA Variable Population

When generated from the Child Care Program Detail page, the Discontinuance Date variable population will carry over from the existing Template Repository variable population (see Supporting Document #2).

Form Body Variables:

Variable Name	Population	Formatting	Editable*/ Field Type	Template Repository Population	Online Population
<DISC_DATE>	Program Begin Date (PGM_DETL.BEG_DATE for the high dated PGM_DETL)	Arial Font Size 10 Format: MM/DD/YYYY	Y, Date Field	Y	Y

* Note: The Editable column of the table above refers to if the variable will be editable when populated. When generating a Blank Form from Template Repository the field will be editable unless otherwise indicated.

2.3.4 Form/NOA Generation Conditions

Updates to Form Generation

Currently the form can only be generated via the Template Repository in CalSAWS.

Update the form to also be generated via the Child Care Program Detail page, via a new button. This button will be shown when updating the Program status from Active to Discontinued, for a Funding Source of either "Stage 1" or "Stage 1 - Unable to Move to Stage 2" (See Appendix 5.2 for the steps to update Child Care Program Status). Updating the Program Status triggers the Effective Dating functionality. Saving the new status will show a new button called 'Generate NA 835' on the Child Care Program Detail page (see Figure 2.1.2, Section 2.1). Clicking the button will trigger the form in a separate window.

2.4 Automated Regression Test

2.4.1 Overview

Create new automated regression test scripts to verify that a pop-up window displays when each of the NA 834 and NA 835 forms would generate upon clicking the ‘Generate NA 834’ or ‘Generate NA 835’ buttons on the Child Care Program Detail page.

Note: The specific contents of the pop-up window cannot be verified in an automated fashion at this time.

Update any existing Child Care scripts impacted by the changes above to close the new pop-up window.

2.4.2 Description of Change

1. Create new automated regression test scripts to verify that a pop-up window displays when clicking the ‘Generate Form’ button on the Child Care Program Detail page.
2. Create new automated regression test scripts to verify that the resulting pop-up window is closed before proceeding.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Correspondence	NA 834 (English)	NA834_EN.pdf
2	Correspondence	NA 835 (English)	NA835_EN.pdf
3	Online	Security Matrix	CA-231510 Security Matrix.xls

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.3.3 CAR-1239	The LRS shall produce various notices, NOAs, forms, letters, stuffers, and flyers, including: a. Appointment notices; b. Redetermination, Recertification, and/or Annual Agreement notices and forms; c. Other scheduling notices (e.g., quality control, GR hearings, and appeals); d. Periodic reporting notices; e. Contact letters; f. Notices informing the applicant, participant, caregiver, sponsor or authorized representative of a change in worker, telephone hours or Local Office Site; g. Information notices and stuffers; h. Case-specific verification/referral forms; i. GR Vendor notices; k. Court-mandated notices, including Balderas notices; l. SSIAP appointment notices; m. Withdrawal forms; n. COLA notices; o. Time limit notices; p. Transitioning of aid notices; q. Interface triggered forms and notices (e.g., IFDS, IEVS); r. Non-compliance and sanction notices; s. Benefit issuance and benefit recovery forms and notices, including reminder notices; t. Corrective NOAs on State Fair Hearing decisions; u. CSC paper ID cards with LRS-generated access information; and v. CSC PIN notices.	With SCR CA-231510, forms NA 834 – Child Care Services Denial and NA 835 - Child Care Services Discontinuance will have generation and pre-population added to the CalSAWS system to match the previously existing generation in C-IV.

5 APPENDIX

5.1 Child Care Denial Scenario:

To update the CC Program Status from Pending to Denied:

- In the context of a case with a Child Care program in Pending status, access the CC Program Detail page in View mode by following the highlighted steps below.

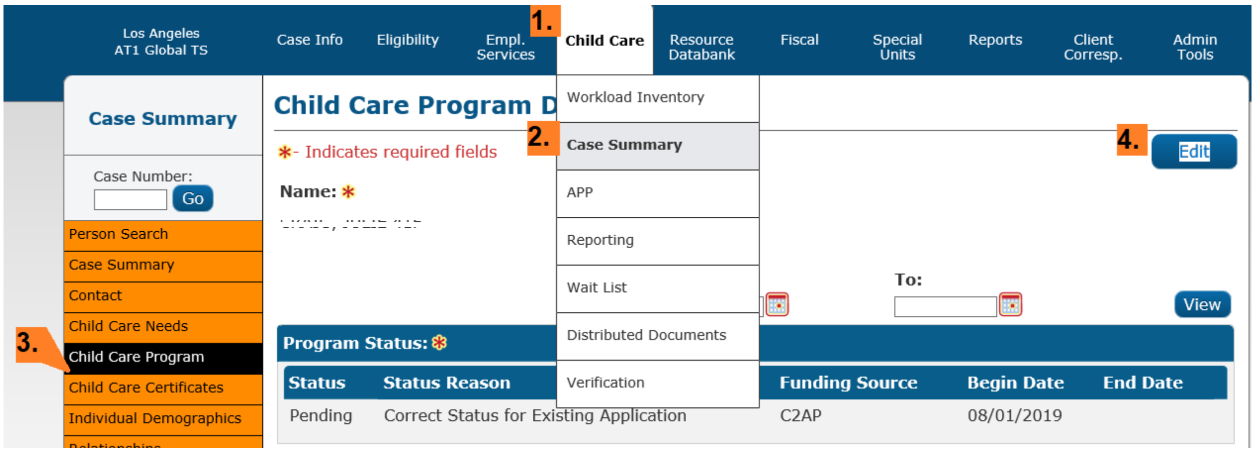


Figure 5.1.1 Child Care Program Detail page (View mode)

- Enter the CC Program Detail page in Edit mode as seen below.

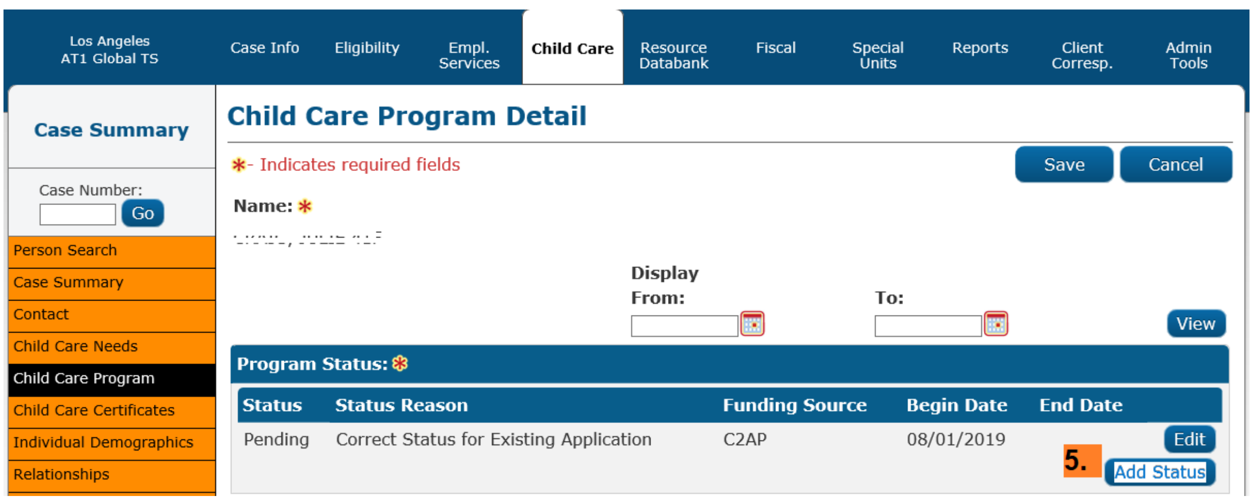


Figure 5.1.2 Child Care Program Detail page (Edit mode)

- Select one of the "Stage 1" values for Funding Source, and add Denied status; this will trigger Effective Dating functionality

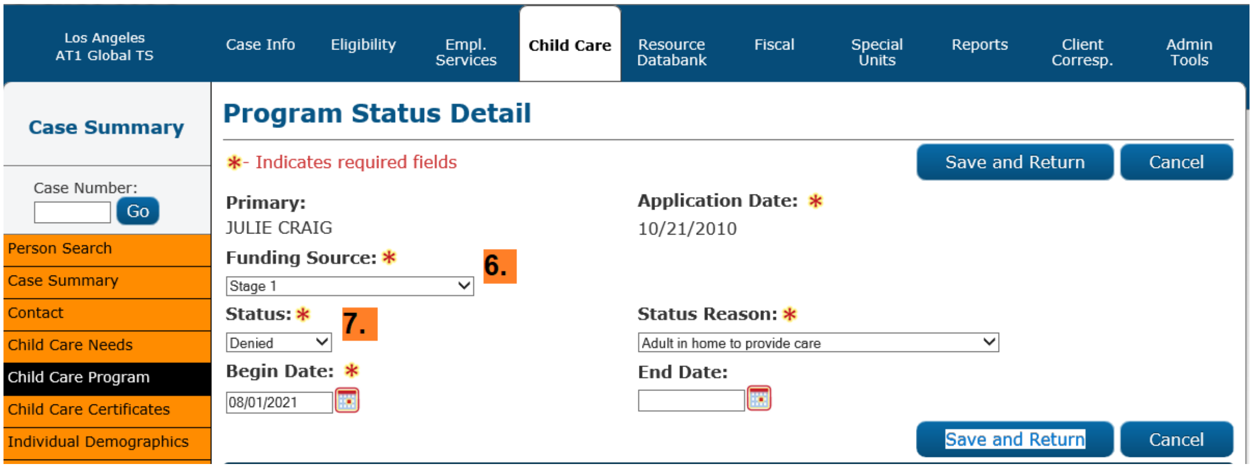


Figure 5.1.3 Child Care Program Status Detail page

- Save the Denied status to update the CC Program status; this will now show a new 'Generate NA 834' button (see Figure 2.1.1, Section 2.1)
- Pressing the button will trigger form NA 834.

5.2 Child Care Discontinuance Scenario:

To update the CC Program Status from Active to Discontinued:

- in the context of a case with a Child Care program in Active status, access the CC Program Detail page in View mode by following the highlighted steps below.

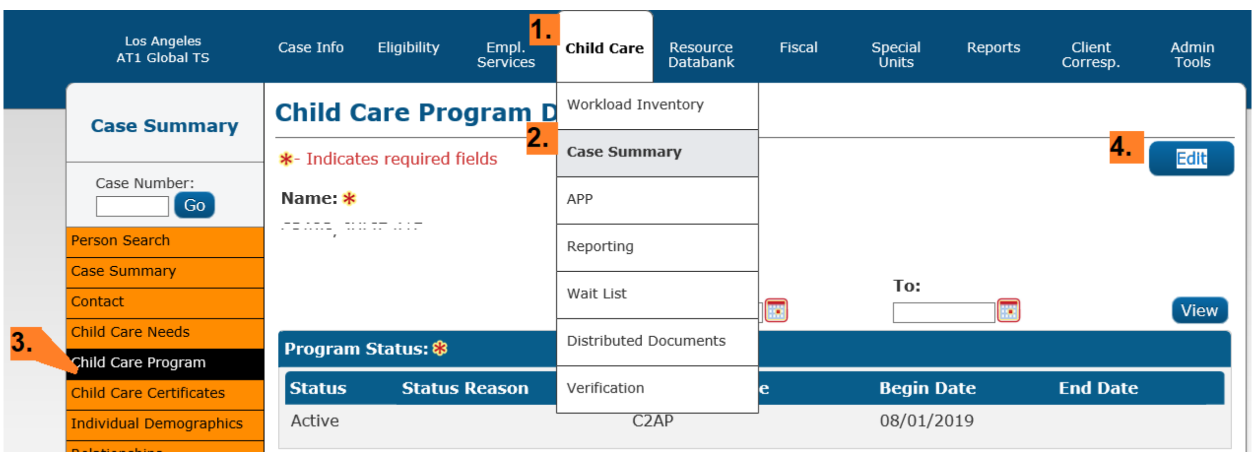


Figure 5.2.1 Child Care Program Detail page (View mode)

- Enter the CC Program Detail page in Edit mode as seen below.

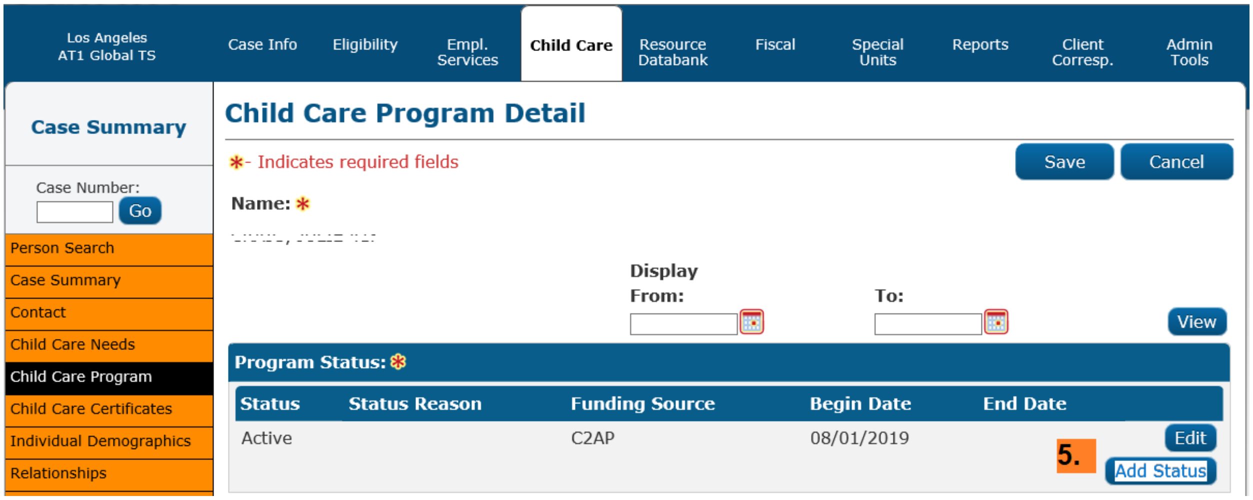


Figure 5.2.2 Child Care Program Detail page (Edit mode)

- Select one of the "Stage 1" values for Funding Source, and add Discontinued status; this will trigger Effective Dating functionality

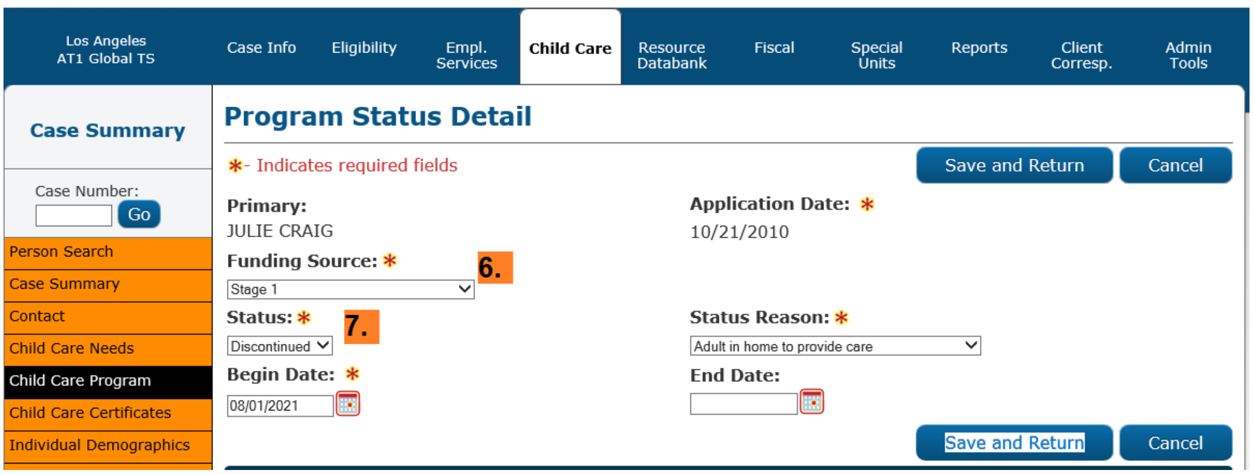


Figure 5.2.3 Child Care Program Status Detail page

- Save the Discontinued status to update the CC Program status; this will now show a new 'Generate NA 835' button (see Figure 2.1.2, Section 2.1)
- Pressing the button will trigger form NA 835.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-232907

BenefitsCal Release 1.1 and 1.2 Updates

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Gillian Bendicio
	Reviewed By	Melissa Mendoza

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/07/2021	1.0	Initial Revision	Gillian Bendicio

Table of Contents

1 Overview 5
1.1 Current Design 5
1.2 Requests 5
1.3 Overview of Recommendations 5
1.4 Assumptions 5
2 Recommendations 6
2.1 Case Inquiry API 6
2.1.1 Overview 6
2.1.2 Description of Change 6
2.1.3 Execution Frequency 6
2.1.4 Key Scheduling Dependencies 6
2.1.5 Counties Impacted 6
2.1.6 Data Volume/Performance 6
2.1.7 Interface Partner 6
2.1.8 Failure Procedure/Operational Instructions 6
2.2 Forms API – CF 37 7
2.2.1 Overview 7
2.2.2 Description of Change 7
2.2.3 Execution Frequency 7
2.2.4 Key Scheduling Dependencies 7
2.2.5 Counties Impacted 7
2.2.6 Data Volume/Performance 7
2.2.7 Interface Partner 7
2.2.8 Failure Procedure/Operational Instructions 8
2.3 Forms API – SAR 7 8
2.3.1 Overview 8
2.3.2 Description of Change 8
2.3.3 Execution Frequency 8
2.3.4 Key Scheduling Dependencies 8
2.3.5 Counties Impacted 8
2.3.6 Data Volume/Performance 8
2.3.7 Interface Partner 8

2.3.8 Failure Procedure/Operational Instructions 9
2.4 Notices API 9
2.4.1 Overview 9
2.4.2 Description of Change 9
2.4.3 Execution Frequency 9
2.4.4 Key Scheduling Dependencies 9
2.4.5 Counties Impacted 9
2.4.6 Data Volume/Performance 9
2.4.7 Interface Partner 9
2.4.8 Failure Procedure/Operational Instructions 9
2.5 Updates to the Form Status batch job 10
2.5.1 Overview 10
2.5.2 Description of Change 10
2.5.3 Execution Frequency 10
2.5.4 Key Scheduling Dependencies 10
2.5.5 Counties Impacted 10
2.5.6 Data Volume/Performance 10
2.5.7 Interface Partner 10
2.5.8 Failure Procedure/Operational Instructions 10
2.6 Application Transfer API 11
2.6.1 Overview 11
2.6.2 Description of Change 11
2.6.3 Execution Frequency 11
2.6.4 Key Scheduling Dependencies 11
2.6.5 Counties Impacted 11
2.6.6 Data Volume/Performance 11
2.6.7 Interface Partner 11
2.6.8 Failure Procedure/Operational Instructions 11
3 Supporting Documents 12

1 OVERVIEW

The BenefitsCal application was implemented to support customer's applying for aid in CalSAWS for the migrated 39 counties. The implementation of the BenefitsCal application requires multiple APIs as well as online page updates to support the application process and viewing of benefit information.

1.1 Current Design

BenefitsCal is providing services for customers for the 39 migrated counties including applying online for benefits, viewing notices, submitting images, etc.

1.2 Requests

Update CalSAWS to support renewals to be transferred from BenefitsCal to CalSAWS as well as a Form Status batch job to send primary applicant information.

1.3 Overview of Recommendations

1. Update Case Inquiry API to return the most recent EBT card number.
2. Update the Forms API – CF 37 to allow mapping on multiple rows in select questions and decode the CIN passed as the name field to display the name of the customer on the generated PDF.
3. Update the Forms API – SAR 7 to return a 400 response with the incorrect data combination and decode the CIN passed as the name field to display the name of the customer on the generated PDF.
4. Update Notices API to only return forms for a case when the county is using BenefitsCal.
5. Update Form Status batch job to disable logging for production and return primary applicant information.
6. Update Application Transfer API to check for county holidays when setting the application date.

1.4 Assumptions

1. YBN will continue to be supported until the cutover to BenefitsCal.

2 RECOMMENDATIONS

2.1 Case Inquiry API

2.1.1 Overview

Case Inquiry web service retrieves case information in CalSAWS and sends the information to the BenefitsCal portal.

2.1.2 Description of Change

1. Update the Case Inquiry API to return only the most recent EBT card number associated to the case.

2.1.3 Execution Frequency

N/A.

2.1.4 Key Scheduling Dependencies

N/A.

2.1.5 Counties Impacted

CalSAWS Counties

2.1.6 Data Volume/Performance

N/A.

2.1.7 Interface Partner

BenefitsCal portal

2.1.8 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.2 Forms API – CF 37

2.2.1 Overview

The Recertification for CalFresh (CF 37) operation on the Forms API will generate a CF 37 form with the BenefitsCal customer's answers mapped to the form.

It will then upload to Hyland under the given case drawer.

2.2.2 Description of Change

1. Update the Forms API CF 37 operation to allow up to 3 records to display for the following questions:
   a. Question 1
   b. Question 7
   c. Question 8
2. Update the Forms API – CF 37 operation to decode the CIN passed as the name field to display the name of the customer on the generated PDF.

2.2.3 Execution Frequency

N/A

2.2.4 Key Scheduling Dependencies

N/A

2.2.5 Counties Impacted

CalSAWS Counties.

2.2.6 Data Volume/Performance

N/A

2.2.7 Interface Partner

BenefitsCal Portal

2.2.8 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.3 Forms API – SAR 7

2.3.1 Overview

The Eligibility Status Report (SAR 7) operation on the Forms API will generate a SAR 7 form with the BenefitsCal customer's answers mapped to the form.

It will then upload to Hyland under the given case drawer.

2.3.2 Description of Change

1. Update the Forms API – SAR 7 operation to return a 400 error response when the request contains a case number, county code, and barcode combination that does not exist in CalSAWS.
2. Update the Forms API – SAR 7 operation to decode the CIN passed as the name field to display the name of the customer on the generated PDF.

2.3.3 Execution Frequency

N/A

2.3.4 Key Scheduling Dependencies

N/A

2.3.5 Counties Impacted

CalSAWS Counties.

2.3.6 Data Volume/Performance

N/A

2.3.7 Interface Partner

BenefitsCal Portal

2.3.8 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.4 Notices API

2.4.1 Overview

The Notices API service retrieves a list of documents associated to a BenefitsCal user and an imaged version of a document in which the document ID is passed in the request.

2.4.2 Description of Change

1. Modify the Notices API /Notices operation to only return notices that are for BenefitsCal supported counties.

2.4.3 Execution Frequency

N/A

2.4.4 Key Scheduling Dependencies

N/A

2.4.5 Counties Impacted

CalSAWS Counties.

2.4.6 Data Volume/Performance

N/A

2.4.7 Interface Partner

BenefitsCal Portal

2.4.8 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.5 Updates to the Form Status batch job

2.5.1 Overview

Form Status batch job sends information related to a redetermination packet when the packet is generated in CalSAWS.

2.5.2 Description of Change

1. Modify the batch job to turn off payload logging for production environment. This change applies to all forms that are supported by this batch job.
2. Modify the batch job to send the primary applicant information regardless if the primary applicant is a program person or not. This change applies to all forms that are supported by this batch job.

2.5.3 Execution Frequency

No Change. Daily (mon-sat).

2.5.4 Key Scheduling Dependencies

No Change.

2.5.5 Counties Impacted

CalSAWS Counties.

2.5.6 Data Volume/Performance

N/A

2.5.7 Interface Partner

BenefitsCal Portal

2.5.8 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.6 Application Transfer API

2.6.1 Overview

Application Transfer API is the API that is used for saving the applicant information into CalSAWS application.

2.6.2 Description of Change

Modify Application Transfer API on the following.

1. Set the application date to the next business day when a county holiday is set in CalSAWS.

2.6.3 Execution Frequency

N/A

2.6.4 Key Scheduling Dependencies

N/A

2.6.5 Counties Impacted

CalSAWS Counties.

2.6.6 Data Volume/Performance

N/A

2.6.7 Interface Partner

BenefitsCal Portal

2.6.8 Failure Procedure/Operational Instructions

Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

3 SUPPORTING DOCUMENTS

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-233389

Update NA 274G & NA 274H to no longer Print Centrally

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Maria Jensen
	Reviewed By	Tiffany Huckaby

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
09/14/2021	0.1	Initial Draft	Maria Jensen
10/12/2021	0.2	CC Committee feedback Added O/P Packet assumption	Maria Jensen
10/18/2021	0.3	CC Committee feedback Added NA 274G	Maria Jensen

Table of Contents

1 Overview 4

1.1 Current Design 4

1.2 Requests 4

1.3 Overview of Recommendations 4

1.4 Assumptions 4

2 Recommendations 5

2.1 Update Form NA 274G - Continuation Page - Overpayment Computations 5

2.1.1 Overview 5

2.1.2 Form/NOA Verbiage 5

2.1.3 Form/NOA Variable Population 5

2.1.4 Form/NOA Generation Conditions 5

2.2 Update Form NA 274H - Continuation Page - Overpayment Computations 6

2.2.1 Overview 6

2.2.2 Form/NOA Verbiage 6

2.2.3 Form/NOA Variable Population 6

2.2.4 Form/NOA Generation Conditions 6

3 Supporting Documents 7

4 Requirements 7

4.1 Project Requirements 7

1 OVERVIEW

This SCR will update forms NA 274G - Continuation Page - Overpayment Computations (revision 7/19) and NA 274H - Continuation Page - Overpayment Computations (revision 12/20) in the CalSAWS system to no longer be able to be Centrally Printed via the Template Repository.

1.1 Current Design

Forms NA 274G, NA 274H - Continuation Page - Overpayment Computations are available in English and Spanish for all Counties via the Template Repository in CalSAWS. Currently forms NA 274G, NA 274H have all Print options available, including Print Centrally, and do not have a Mailing Address.

1.2 Requests

The NA 274G and NA 274H are Continuation pages that cannot be sent to Central Print when generated individually without a Cover Sheet.

Update forms NA 274G, NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

1.3 Overview of Recommendations

1. Update form NA 274G - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.
2. Update form NA 274H - Continuation Page - Overpayment Computations to no longer be able to be Centrally Printed via the Template Repository.

1.4 Assumptions

1. When generated in the context of a case, the body fields will be editable for all counties, as per CalSAWS standards.
2. The forms are available in English and Spanish only. This effort will not be introducing any additional threshold languages for the NA 274G, NA 274H forms.
3. CA-217804 added the CalWORKs Overpayment Packet (with M44-350I and NA 274H) and the Demand NOA Packet (with M44-352A and NA 274G/NA 274H), which have all available Print options including Save and Print Centrally. This SCR will not change the functionality of the O/P Packet nor the NOA Packet.

2 RECOMMENDATIONS

2.1 Update Form NA 274G - Continuation Page - Overpayment Computations

2.1.1 Overview

This SCR will update form NA 274G - Continuation Page - Overpayment Computations in the CalSAWS system to no longer be able to be Centrally Printed via the Template Repository.

State Form: NA 274G (7/19)

Current Programs: CalWORKs

Current Attached Forms: NA Back 9

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Existing Languages: English, Spanish

2.1.2 Form/NOA Verbiage

N/A, this effort does not bring any updates to the form verbiage. See Supporting Documents #1 for current verbiage.

2.1.3 Form/NOA Variable Population

N/A, this effort does not bring any updates to the form variable population.

2.1.4 Form/NOA Generation Conditions

There will be no updates to the Form Generation or the Form Control.

Update Form Print/Mailing Options

This effort updates the Print Options so that the NA 274G form will no longer be able to be Centrally Printed via the Template Repository.

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	N	Y	N

There will be no updates to the Mailing Options.

2.2 Update Form NA 274H - Continuation Page - Overpayment Computations

2.2.1 Overview

This SCR will update form NA 274H - Continuation Page - Overpayment Computations in the CalSAWS system to no longer be able to be Centrally Printed via the Template Repository.

State Form: NA 274H (12/20)

Current Programs: CalWORKs

Current Attached Forms: NA Back 9

Current Forms Category: NOA

Current Template Repository Visibility: All Counties

Existing Languages: English, Spanish

2.2.2 Form/NOA Verbiage

N/A, this effort does not bring any updates to the form verbiage. See Supporting Documents #1 for current verbiage.

2.2.3 Form/NOA Variable Population

N/A, this effort does not bring any updates to the form variable population.

2.2.4 Form/NOA Generation Conditions

There will be no updates to the Form Generation or the Form Control.

Update Form Print/Mailing Options

This effort updates the Print Options so that the NA 274H form will no longer be able to be Centrally Printed via the Template Repository.

Blank Template	Print Local without Save	Print Local and Save	Print Central and Save	Reprint Local	Reprint Central
Y	Y	Y	N	Y	N

There will be no updates to the Mailing Options.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Form	NA 274G (English, Spanish)	NA274G_EN.pdf NA274G_SP.pdf
2	Form	NA 274H (English, Spanish)	NA274H_EN.pdf NA274H_SP.pdf

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.18.2.4 CAR-1226	The LRS shall include the ability to locally print any requested notice, NOA, form, letter, stuffer, and flyer in English, all threshold languages, and in any other language for which the State has provided a translation.	With SCR CA-233389, forms NA 274G, NA 274H - Continuation Page - Overpayment Computations will be updated in the CalSAWS system to no longer be able to be Centrally Printed via the Template Repository.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-233670

Activate Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama, and Trinity Counties

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Connor O'Donnell
	Reviewed By	Matt Lower

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
09/28/2021	1.0	Initial Draft	Connor O'Donnell

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Disaster Services – CalSAWS 5
2.1.1 Overview 5
2.1.2 Description of Changes 5
3 Requirements 6
3.1 Project Requirements 6

1 OVERVIEW

Due to the recent wildfires in California, the Disaster CalFresh program will be activated in Lassen, Nevada, Plumas, Tehama, and Trinity Counties

1.1 Current Design

SCR CA-200879 - Automate Disaster CalFresh (Release 20.07) added functionality to allow CalSAWS Counties to fully automate the eligibility determination and benefit issuance for Disaster Services through CalSAWS. When Disaster Services are turned on for a County, workers can:

1. Issue Disaster Services pre-embossed EBT cards provided by the EBT Vendor (FIS).
2. Issue Disaster Benefits via EDBC with a run reason of Disaster Services and an immediacy of Rush.

1.2 Requests

Lassen, Nevada, Plumas, Tehama, and Trinity Counties have been in a state of emergency due to the recent fires. The State has received Federal Approval for D-SNAP benefits for residents of these counties.

For Lassen, Nevada, Plumas, Tehama, and Trinity Counties, Disaster Services (D-SNAP) will run from 10/18/2021-10/22/2021 & 10/25/2021-10/26/2021.

1.3 Overview of Recommendations

1) Activate Disaster Services in the CalSAWS System for Lassen, Nevada, Plumas, Tehama, and Trinity Counties starting 10/18/2021.

1.4 Assumptions

N/A

2 RECOMMENDATIONS

2.1 Disaster Services – CalSAWS

2.1.1 Overview

Update the CalSAWS System to allow Disaster CalFresh to be administered by Lassen, Nevada, Plumas, Tehama, and Trinity County.

2.1.2 Description of Changes

1. Add the following Disasters in the CalSAWS system
    a. Dixie Fire
        i. Disaster Name: Dixie Fire
        ii. County: Lassen, Plumas, Tehama
        iii. Benefit Begin Date: 07/14/2021
        iv. Benefit End Date: 08/13/2021
        v. Application Begin Date: 10/18/2021
        vi. Application End Date: 10/26/2021
        vii. Processing End Date: 11/26/2021
        viii. Elig_Optn_Code: DG
    b. Monument Fire
        i. Disaster Name: Monument Fire
        ii. County: Trinity
        iii. Benefit Begin Date: 07/30/2021
        iv. Benefit End Date: 08/29/2021
        v. Application Begin Date: 10/18/2021
        vi. Application End Date: 10/26/2021
        vii. Processing End Date: 11/26/2021
        viii. Elig_Option_Code: DG
    c. River Fire
        i. Disaster Name: River Fire
        ii. County: Nevada
        iii. Benefit Begin Date: 08/04/2021
        iv. Benefit End Date: 09/03/2021
        v. Application Begin Date: 10/18/2021
        vi. Application End Date: 10/26/2021
        vii. Processing End Date: 11/26/2021
        viii. Elig_Optn_Code: DG

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.1.21	The LRS shall automate eligibility determination and benefit calculation for certain individual and case changes as specified by COUNTY	This SCR will add Disasters to the CalSAWS system to account for recent fires and allow for benefits to be allocated.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-233672

Deactivate Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama, and Trinity Counties

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Connor O'Donnell
	Reviewed By	Matt Lower

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/28/2021	1.0	Initial Draft	Connor O'Donnell

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Disaster Services – CalSAWS 5
2.1.1 Overview 5
2.1.2 Description of Changes 5
3 Requirements 5
3.1 Project Requirements 5

1 OVERVIEW

Due to the completion of DCF for recent wildfires in California, the Disaster CalFresh program will be deactivated in Lassen, Nevada, Plumas, Tehama, and Trinity Counties

1.1 Current Design

Disaster CalFresh Services were turned on with SCR CA-233670

1.2 Requests

Turn off Disaster CalFresh Services for Lassen Plumas, Tehama, Trinity, and Nevada counties.

1.3 Overview of Recommendations

1) Turn off Disaster CalFresh Services in the CalSAWS System for Lassen, Nevada, Plumas, Tehama, and Trinity Counties.
2) Co-ordinate and confirm with FIS to confirm the disaster EBT benefit types have been turned off

1.4 Assumptions

N/A

2 RECOMMENDATIONS

2.1 Disaster Services – CalSAWS

2.1.1 Overview

Update the CalSAWS System to deactivate the current Disaster CalFresh Services for Lassen, Nevada, Plumas, Tehama, and Trinity County.

2.1.2 Description of Changes

1. Update the Processing End Date of the following Disasters in the CalSAWS system
    a. Dixie Fire
        i. County: Lassen, Plumas, Tehama
        ii. Processing End Date: System Date
    b. Monument Fire
        i. County: Trinity
        ii. Processing End Date: System Date
    c. River Fire
        i. County: Nevada
        ii. Processing End Date: System Date

Note: Fiscal will co-ordinate and confirm with FIS to confirm the disaster EBT benefit types have been turned off.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.1.21	The LRS shall automate eligibility determination and benefit calculation for certain individual and case changes as specified by COUNTY	This SCR will add Disasters to the CalSAWS system to account for recent fires and allow for benefits to be allocated.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-234013

Display IVR PIN Update Information

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Farhat Ulain
	Reviewed By	Matthew Lower

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/15/2021	1.0	Initial Draft	Farhat Ulain

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Contact Detail 5
2.1.1 Overview 5
2.1.2 Contact Detail Page Mockup 6
2.1.3 Description of Change 6
2.1.4 Page Location 7
2.1.5 Security Updates 7
2.1.6 Page Mapping 7
2.1.7 Page Usage/Data Volume Impacts 7
3 Supporting Documents 7
4 Requirements 7
4.1 Project Requirements 7

1 OVERVIEW

The Interactive Voice Response (IVR) PIN is used to authenticate a person in the IVR system. IVR allows Organizations/Resources to interact with callers through a series of automated menus and enabling the customer to self-serve for faster resolution. Through IVR flow, the customer may choose to record their voices for future authentication. This voice authentication can be used instead of a password, or Personal Identification Number (PIN).

1.1 Current Design

In the CalSAWS system, IVR PIN field is displayed in the Contact Detail Page. Contact Detail page doesn't display the date and time when the IVR PIN is updated.

1.2 Requests

Add the date and time field in Contact Detail page for the user to know when the IVR PIN is updated.

1.3 Overview of Recommendations

1. Update Contact Detail page to add the date and time field for the user to know when the IVR PIN is updated.

1.4 Assumptions

1. Fields not modified within the description of changes will retain their current functionality.
2. For existing IVR pins, the IVR PIN Updated On field will be updated to the last time the record was updated.

2 RECOMMENDATIONS

2.1 Contact Detail

2.1.1 Overview

Contact Detail page displays contact information of the case person(s), such as Name, E-mail Address, IVR PIN, IVR PIN Consent, Voice Print and Phone Number(s). Currently, IVR PIN field does not display the date and time when the IVR PIN is updated. This change will add a field in the page to display the date and time of the IVR PIN is updated.

2.1.2 Contact Detail Page Mockup

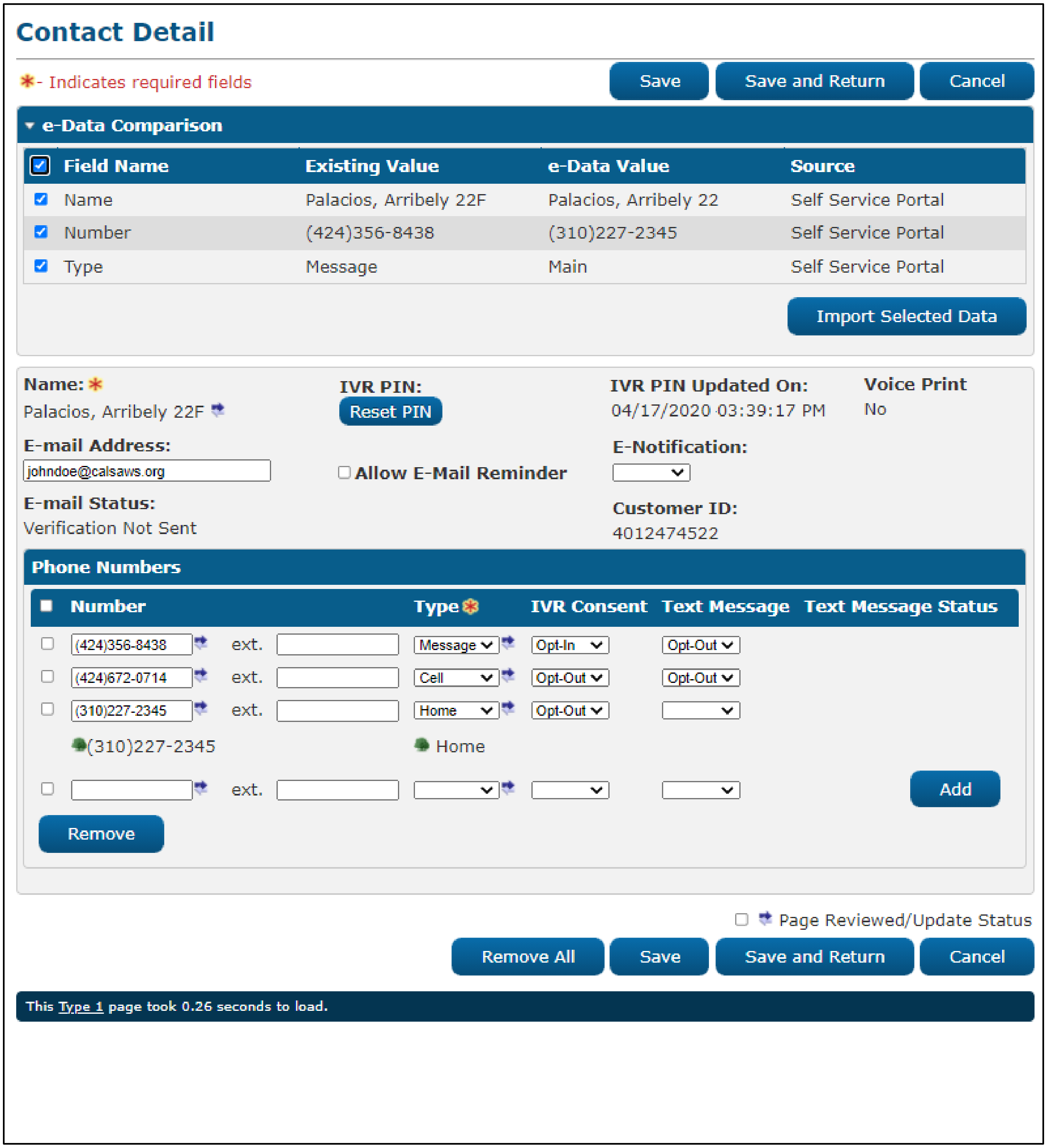


Figure 2.1.2-1 – Contact Detail Page

2.1.3 Description of Change

1. Add the 'IVR PIN Updated On' field in the Contact Detail page as displayed in the figure 2.1.2-1.

a. This field will be dynamic and displayed once the IVR PIN is created.
b. This field will display the date and time the IVR PIN was updated, formatted as <DD/MM/YYYY HH:MM:SS AM/PM>.

   Note: For existing IVR pins, the IVR PIN Updated On field will be updated to the last time the record was updated.

2.1.4 Page Location

- **Global:** Case Info
- **Local:** Case Summary
- **Task:** Contact

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update page mappings for the new field.

2.1.7 Page Usage/Data Volume Impacts

N/A

3 SUPPORTING DOCUMENTS

N/A

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.1.1.5	The CalSAWS shall provide field-level and cross-field validation upon completion of data entry by User and immediately display appropriate corrective instructions for the related field.	Add the IVR PIN Updated On field in Contact Detail page for the user to know when the IVR PIN is updated.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-234187: Migrate C-IV Batch Job PI00M302

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Jennifer Muna
	Reviewed By	Darcy Alexander, Eric Perkins, Thao Ta, Logan Pratt, Stacey Xiong

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/26/2021	1.0	Initial version	Jennifer Muna

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 Migrate IVR Inbound Stats Reader 5
2.1.1 Overview 5
2.1.2 Description of Change 5
2.1.3 Execution Frequency 5
2.1.4 Key Scheduling Dependencies 5
2.1.5 Counties Impacted 5
2.1.6 Data Volume/Performance 5
2.1.7 Interface Partner 6
2.1.8 Failure Procedure/Operational Instructions 6
2.2 Update IVR Inbound Outbound Report 6
2.2.1 Overview 6
2.2.2 IVR Inbound Outbound Report Mockup 6
2.2.3 Description of Change 8
2.2.4 Report Location 8
2.2.5 Counties Impacted 8
2.2.6 Security Updates 8
2.2.7 Report Usage/Performance 8
2.3 Migrate IVR Inbound Stats Historic Data from C-IV 8
2.3.1 Overview 8
2.3.2 Description of Change 8
3 Requirements 9
3.1 Project Requirements 9

1 OVERVIEW

This SCR outlines the necessary updates to migrate C-IV's IVR Inbound Statistics Reader batch job into CalSAWS.

1.1 Current Design

C-IV's IVR Inbound Stats Reader (PI00M302) was not migrated into CalSAWS. This job is responsible for processing and saving IVR inbound statistical information for IVR inbound calls for the C-IV counties. The IVR inbound data is displayed on the IVR Inbound Outbound Report. However, the table used in storing and retrieving data for the IVR Inbound Outbound Report does not exist in CalSAWS.

1.2 Requests

Migrate batch job PI00M302 from C-IV into CalSAWS.

1.3 Overview of Recommendations

1. Create BPCR to migrate batch job PI00M302 and PI00M362 properties from C-IV into CalSAWS.
2. Create BSCR to schedule PI00M302 and PI00M362 to run in the CalSAWS Scheduler
3. Update IVR Inbound Outbound Report to retrieve data from RPT_IVR_INBND_STATS table.
4. Migrate C-IV's historic data from RPT_IVR_INBND_STATS table into CalSAWS.

1.4 Assumptions

N/A

2 RECOMMENDATIONS

2.1 Migrate IVR Inbound Stats Reader

2.1.1 Overview

Migrate C-IV's PI00M302 into CalSAWS. The batch job reads and processes the IVR inbound statistics file and records it into the database for IVR Contact Center Reporting. This section outlines the batch requirements for migrating the batch job into CalSAWS.

2.1.2 Description of Change

1. Create BPCR to migrate batch job properties for PI00M302 and PI00M362 (IVR FTP).
2. Create a BSCR to schedule PI00M302 and PI00M362 to run daily (Monday – Saturday) in the CalSAWS Scheduler.
3. Migrate the following files from C-IV to CalSAWS associated to PI00M302:
    a. IVRInboundStats.xml
    b. IVRInboundStatsReader.java
    c. IVRInboundStatsReaderDao.java
4. Update the FileManagementConfiguration module to support the 'FileManagementDestinationAware' interface.
5. Create DBCR to create the RPT_IVR_INBND_STATS table to store IVR record details.

2.1.3 Execution Frequency

Schedule PI00M302 and PI00M362 to run daily on CalSAWS business days (Monday – Saturday).

2.1.4 Key Scheduling Dependencies

Predecessor: PI00M362 and PB00S100

Successor: N/A

2.1.5 Counties Impacted

CalSAWS Counties

2.1.6 Data Volume/Performance

N/A

2.1.7 Interface Partner

IVR

2.1.8 Failure Procedure/Operational Instructions

Batch Support Operations staff will evaluate transmission errors and failures and determine the appropriate resolution (i.e., manually retrieving the file from the directory and contacting the external partner if there is an account or password issue, etc.)

2.2 Update IVR Inbound Outbound Report

2.2.1 Overview

The current IVR Inbound Outbound Report in CalSAWS was migrated from the C-IV report code base in release 21.06 as part of CA-202854, but the inbound portion of the report is not populating as the RPT_IVR_INBND_STATS table was not migrated over to CalSAWS.

This SCR will update the backend logic of this report to switch the module to use data in the RPT_IVR_INBND_STATS table. The report itself will not change.

2.2.2 IVR Inbound Outbound Report Mockup

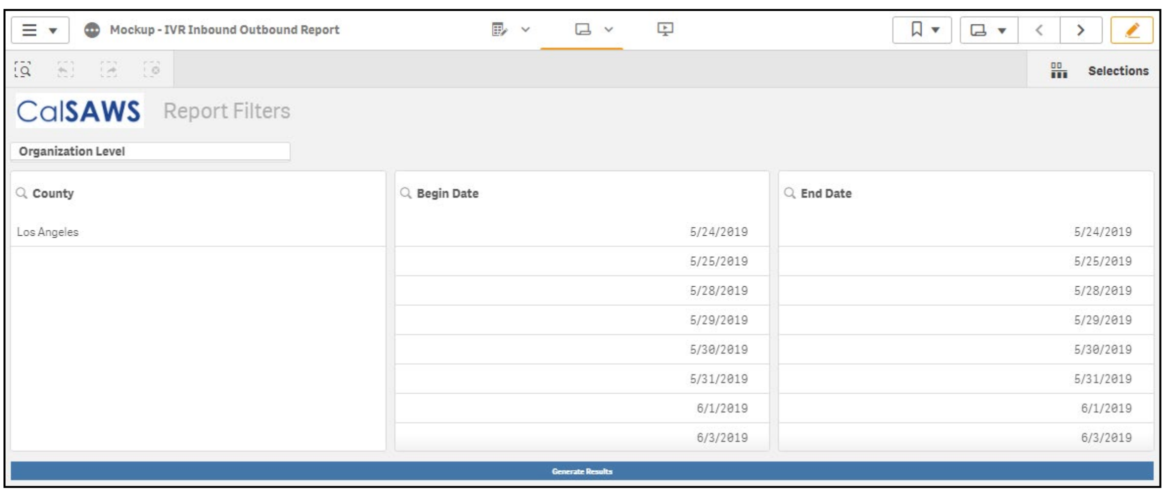


Figure 2.2.1 – IVR Inbound Outbound Report Filters Page

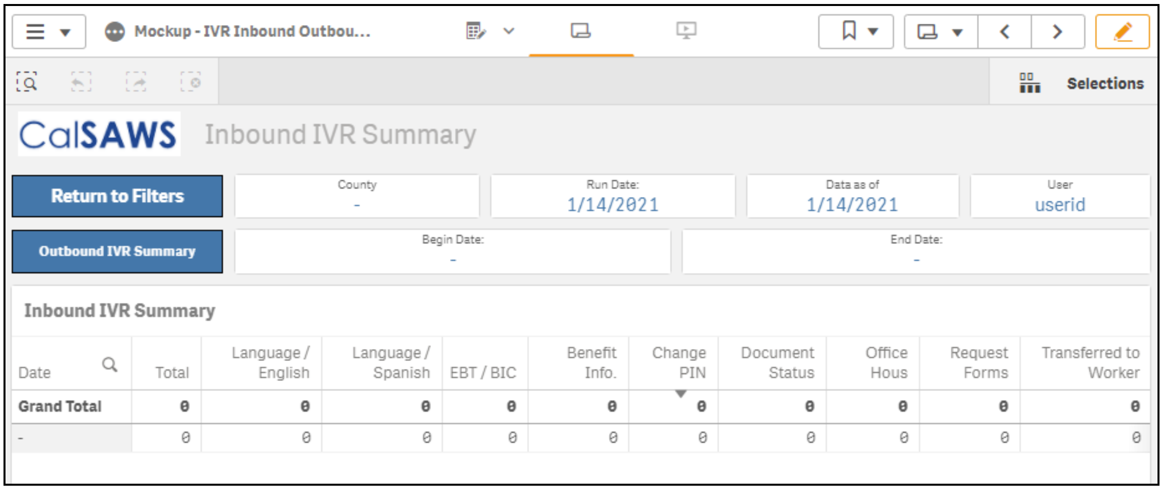


Figure 2.1.1 – Inbound IVR Summary – This is the sheet that will receive the inbound data from RPT_IVR_INBND_STATS.

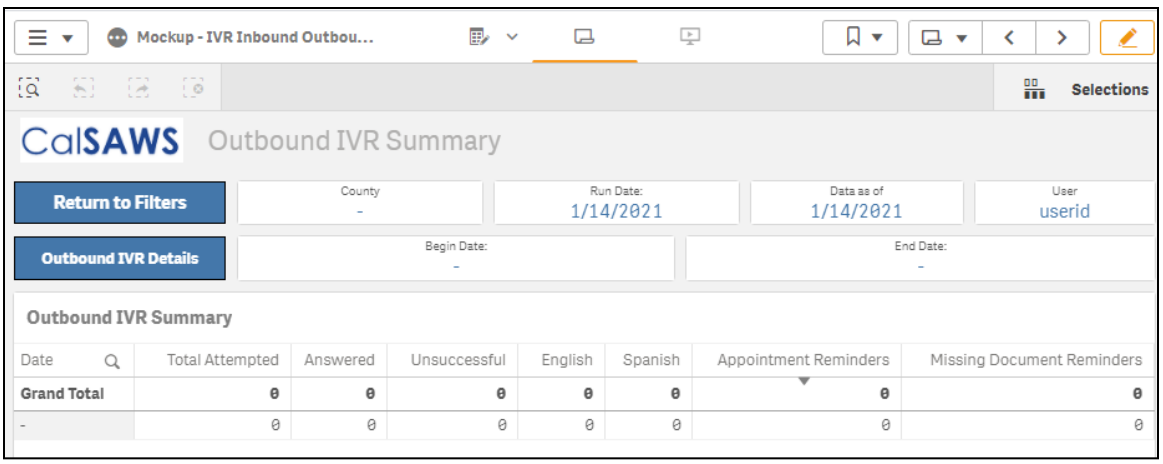


Figure 2.1.2 – Outbound IVR Summary

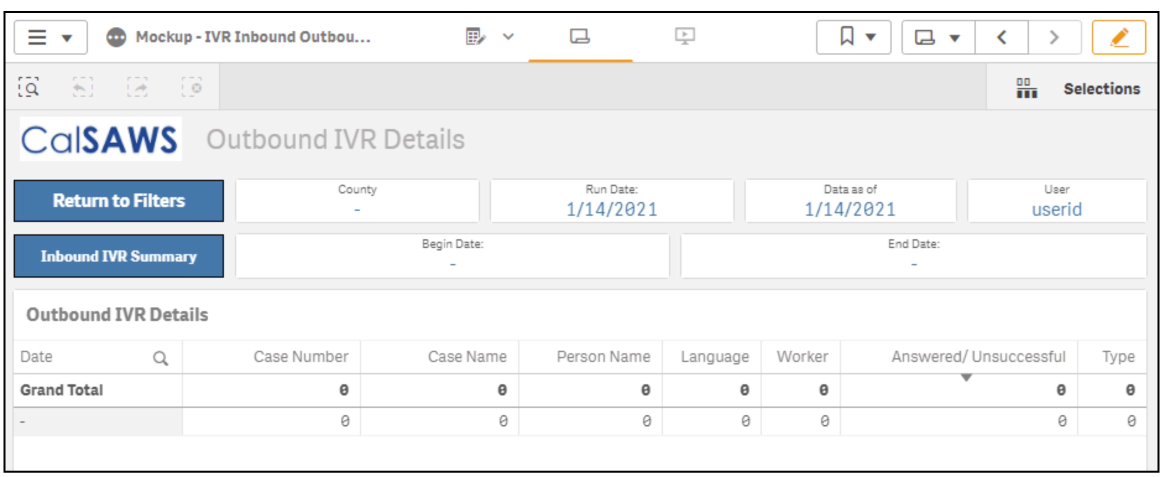


Figure 2.1.3 – Outbound IVR Details

2.2.3 Description of Change

1. Enable the curation reporting logic to use IVR inbound data stored on RPT_IVR_INBND_STATS table.
   Technical note: the placeholder columns currently storing empty values can now use the existing data frames values.
2. Perform a regression test for IVR Inbound Outbound Report to ensure data is populated appropriately.

2.2.4 Report Location

- **Global:** Reports
- **Local:** On Request
- **Task:** Administrative
- **Title:** IVR Inbound Outbound Report

2.2.5 Counties Impacted

All counties with access to this report will be impacted. This report originated from C-IV.

2.2.6 Security Updates

N/A – No security changes.

2.2.7 Report Usage/Performance

This report is used by counties that came from the C-IV system.

2.3 Migrate IVR Inbound Stats Historic Data from C-IV

2.3.1 Overview

C-IV IVR Inbound Statistics table was not migrated into CalSAWS and thus C-IV's IVR Inbound Statistics table history was not migrated.

2.3.2 Description of Change

1. Migrate RPT_IVR_INBND_STATS table historic data from C-IV into CalSAWS.

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.20.1.9	The LRS shall display summary and detailed interface LRS Data that has been received from external systems, as specified by COUNTY.	Migrate the IVR Inbound Stats Reader into CalSAWS to enable the interface to process and save IVR inbound call statistics for IVR Contact Center Reporting.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-234209

Update Foster Care and Care and Maintenance Detail Recovery Account pages

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Jimmy Tu
	Reviewed By	John B., Chandan T., Matthew W.

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
9/30/2021	1.0	Initial Version	Jimmy Tu

Table of Contents

1 Overview 5

1.1 Current Design 5

1.2 Requests 5

1.3 Overview of Recommendations 5

1.4 Assumptions 5

2 Recommendations 6

2.1 Transaction Summary 6

2.1.1 Overview 6

2.1.2 Transaction Summary Mockup 6

2.1.3 Description of Changes 6

2.1.4 Page Location 6

2.1.5 Security Updates 7

2.1.6 Page Mapping 7

2.1.7 Page Usage/Data Volume Impacts 7

2.2 Care and Maintenance Fund Detail 7

2.2.1 Overview 7

2.2.2 Care and Maintenance Fund Detail page Mockup 8

2.2.3 Description of Changes 8

2.2.4 Page Location 8

2.2.5 Security Updates 8

2.2.6 Page Mapping 8

2.2.7 Page Usage/Data Volume Impacts 8

2.3 Code Table Change Request 9

2.3.1 Overview 9

2.3.2 Description of Change 9

2.3.3 Estimated Number of Records Impacted/Performance 9

3 Supporting Documents 9

4 Requirements 10

4.1 Project Requirements 10

4.2 Migration Requirements 10

5 Migration Impacts 11

6 Outreach 12

7 Appendix..13

1 OVERVIEW

1.1 Current Design

Foster Care Trust Funds can be established to allow a County to track incoming funds held for a Foster Care child.

Currently, the 'Add Transaction' button does not appear on the Transaction Summary Page when the Recovery Account Type on the Recovery Account Detail page is 'Foster Care Trust Fund'.

1.2 Requests

Allow the 'Add Transaction' button to show on the Transaction Summary page when the Recovery Account type is 'Foster Care Trust Fund'.

1.3 Overview of Recommendations

1. Allow the 'Add Transaction' button to show on the Transaction Summary page when the Recovery Account type is 'Foster Care Trust Fund'.
2. Remove validation on Status reason field when creating a Care and Maintenance Recovery Account.
3. Add a new Recovery Account Status Reason of Uncollectible under the Status of Terminated.

1.4 Assumptions

1. It is up to the counties discretion to assign the security right associated to the new 'Add Transaction' button to a worker whom they would like to give access to.
2. This SCR will not impact Los Angeles County unless they assign the Add Transaction button security right to their workers.
3. Selecting a value on the Trust Type field on the Care and Maintenance Page for counties other than Los Angeles will not impact those counties in any way.

2 RECOMMENDATIONS

2.1 Transaction Summary

2.1.1 Overview

This page allows users to access the history of transactions linked to a particular recovery account. We are modifying this page to add an 'Add Transaction' button for recovery accounts with the type of Foster Care Trust Fund.

2.1.2 Transaction Summary Mockup

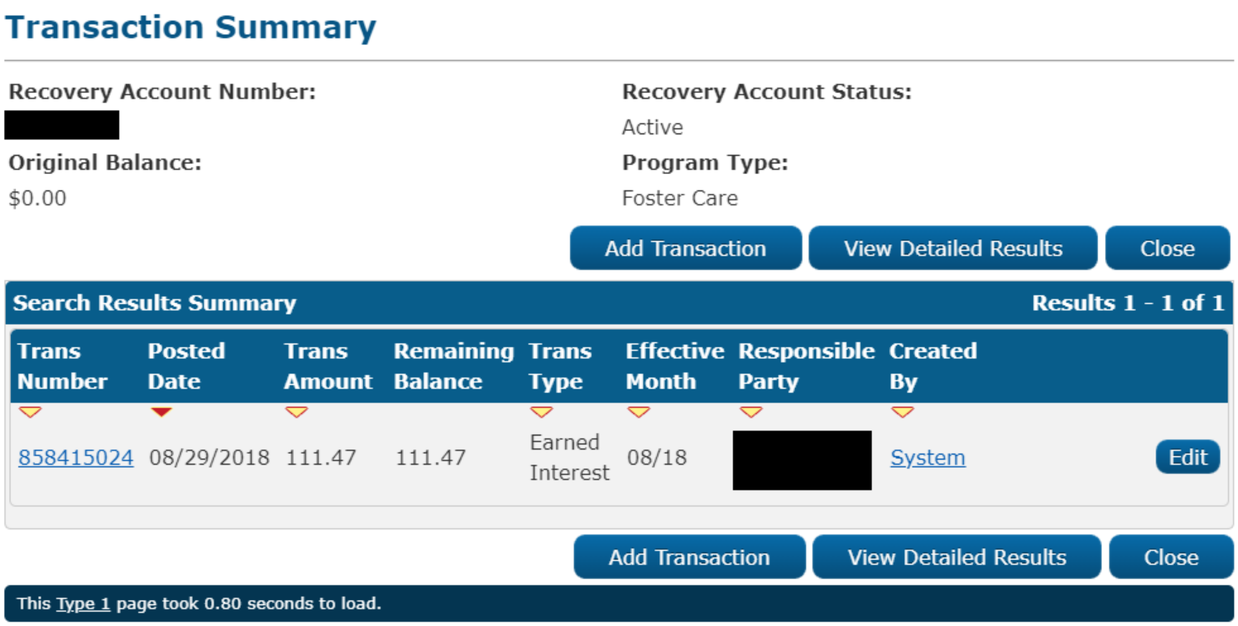


Figure 2.1.1 – Transaction Summary Page

2.1.3 Description of Changes

1. Allow the 'Add Transaction' button to show on the Transaction Summary page when the Recovery Account type is 'Foster Care Trust Fund'.

2.1.4 Page Location

- **Global:** Fiscal
- **Local:** Collections
- **Task:** Transaction Summary

2.1.5 Security Updates

1. Security Rights

Security Right	Right Description	Right to Group Mapping
FosterCareTransactionAdd	This security right will allow the user to view and use the 'Add Transaction' button on the Transaction Summary Page for Foster Card Trust Fund recovery accounts.	Counties Discretion.

2. Security Groups

Security Group	Group Description	Group to Role Mapping
Foster Care Transaction Add	Gives Users the ability to add Transactions on the Transaction Summary Page for 'Foster Care Trust Fund' recovery account types.	System Administrators

2.1.6 Page Mapping

None.

2.1.7 Page Usage/Data Volume Impacts

None.

2.2 Care and Maintenance Fund Detail

2.2.1 Overview

This page allows users to create a Care and Maintenance Fund type recovery account.

2.2.2 Care and Maintenance Fund Detail Page Mockup

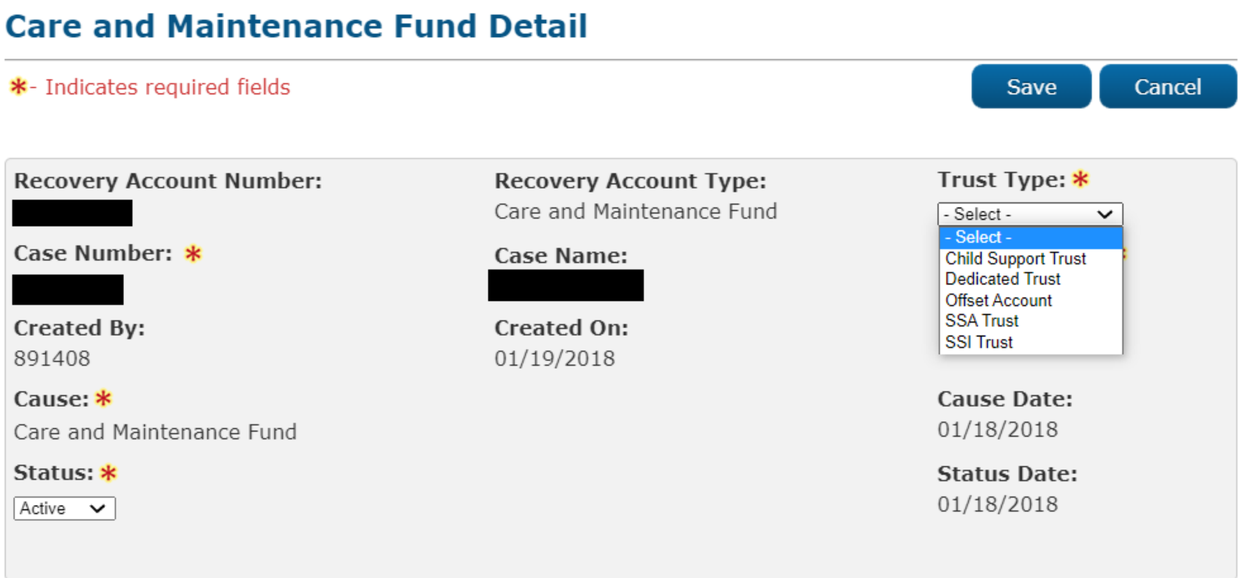


Figure 2.2.1 – Care and Maintenance Fund Detail Page – Edit Mode

2.2.3 Description of Changes

1. Remove validation on Status Reason and Reason field when creating a Care and Maintenance Recovery account due to the fields not being displayed for these account types in CalSAWS.
2. Make trust type field on Care and Maintenance Fund Recovery Accounts editable.

2.2.4 Page Location

- **Global:** Fiscal
- **Local:** Collections
- **Task:** Create Care and Maintenance Fund Account

2.2.5 Security Updates

N/A

2.2.6 Page Mapping

None.

2.2.7 Page Usage/Data Volume Impacts

None.

2.3 Code Table Change Request

2.3.1 Overview

This is a code table change request to add the Status Reason of Uncollectible under the Status of Terminated. This value of uncollectible used to exist in C-IV and is not available in CalSAWS, therefore we are bringing it over to resolve the gap between the two systems.

2.3.2 Description of Change

1. Add a new Recovery Account Status Reason of Uncollectible under the Status of Terminated.
   a. Add the following Recovery Account Status Reason (CT 413):
      i. Code Num Identif: UC
      ii. Short Description: Uncollectible
      iii. Long Description: Uncollectible
      iv. Non-Regular Account: N
   b. Add the following code hierarchy record for the newly added Status Reason:
      i. Parent Category: 120
      ii. Parent Code: Terminated (CT 120)
      iii. Child Code: Uncollectible (CT 413)

2.3.3 Estimated Number of Records Impacted/Performance

Two records impacted.

3 SUPPORTING DOCUMENTS

None.

4 REQUIREMENTS

4.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.11.3.22	The LRS shall include a method for the manual recording and posting cash repayment transactions.	This SCR is allowing users to add transactions to recovery accounts with the type of 'Foster Care Trust Fund.'

4.2 Migration Requirements

N/A.

5 MIGRATION IMPACTS

N/A.

6 OUTREACH

None.

7 APPENDIX

None.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-234485

e-Application Summary add Expedited Services questions

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Melissa Mendoza
	Reviewed By	Connie Buzbee, Laura Ould and Dymas Pena

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/08/2021	1.0	Initial Version	Melissa Mendoza

Table of Contents

1 Overview 4
1.1 Current Design 4
1.2 Requests 4
1.3 Overview of Recommendations 4
1.4 Assumptions 4
2 Recommendations 5
2.1 E-Application Summary 5
2.1.1 Overview 5
2.1.2 E-Application Summary Mockup 6
2.1.3 Description of Changes 6
2.1.4 Page Location 7
2.1.5 Security Updates 7
2.1.6 Page Mapping 7
2.1.7 Page Usage/Data Volume Impacts 7

1 OVERVIEW

e-Application has been updated to support the BenefitsCal system and the 39 counties that have migrated.

1.1 Current Design

The e-Application Summary page is where the county staff review the applications that are sent from BenefitsCal.

1.2 Requests

1. Update the e-Application page to display the following Expedited Services questions under Additional Information:
   a. Household's gross income less than $150 and cash on hand, checking and savings accounts $100 or less
   b. Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities3. Update e-notifications email to support BenefitsCal.

1.3 Overview of Recommendations

1. Add the question and response on the e-Application page under the Additional Information section.

1.4 Assumptions

No updates will impact YBN.

2 RECOMMENDATIONS

BenefitsCal is the new portal system for the 39 migrated counties. The Expedited Services questions should be displayed so they are easily accessed by the counties.

2.1 E-Application Summary

2.1.1 Overview

The e-Application Summary page displays information that the Self-Service Portal applicant entered on the portal. This page is updated to display information that is collected from the portal.

2.1.2 E-Application Summary Mockup

Email:	**Phone Number:**
Phone Extension:	**Phone Type:**
Preferred Contact Method:	
Representative Applied: No	**Registered to Vote:**
CalFresh In Person Interview Requested: No	
Interpreter: No	**Special Help During Interview:**
Elderly:	**Disabled, Blind, Deaf:** No
Hardship:	**Migrant/Seasonal Farmworker:** No
Low Food:	**Eviction:** No
No Utilities:	**Without money for food:**
Essential Clothing: No	**Essential Transport:** No
Household's gross income less than $150 and cash on hand, checking and savings accounts $100 or less: No	**Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities:** No
Foster Care Child:	
Teen Parent: No	
Minor Consent:	**Foster Care Hours Received:** 0
Life Event:	**Life Event Date:**
Disability and need help applying: No	**Applying for Health Coverage:**

Figure 2.1.1 – Expedited Services Questions

2.1.3 Description of Changes

1. Update the Additional Information Section of the e-Application Summary page to display the following questions and Yes or No answer if submitted from BenefitsCal.
   a. Household's gross income less than $150 and cash on hand, checking and savings accounts $100 or less

b. Household's combined gross income and liquid resources less than the combined rent/mortgage and utilities~~3~~.~~:~~ ~~Update e-notifications email to support BenefitsCal.~~

Commented [DP1]: Is this part of b.??

2.1.4 Page Location

- **Global: Case Info**
- **Local: e-Tools**
- **Task: e-Application Search**

2.1.5 Security Updates

N/A

2.1.6 Page Mapping

Update the page mapping to include the new fields.

2.1.7 Page Usage/Data Volume Impacts

No impact to this section.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-235285

Allow EDBC to be Accepted when processing Aid Paid Pending cases

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Tom Lazio
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/19/2021	1.0	Initial Draft	T. Lazio

Table of Contents

1 Overview 4

1.1 Current Design 4

1.2 Requests 4

1.3 Overview of Recommendations 4

1.4 Assumptions 4

2 Recommendations 5

2.1 Update EDBC Customer Reporting Packet Validation Logic 5

2.1.1 Overview 5

2.1.2 Description of Changes 5

2.1.3 Programs Impacted 5

3 Requirements 6

3.1 Project Requirements 6

1 OVERVIEW

The purpose of this SCR is to allow users to ‘Accept’ EDBCs that are overridden using the "Aid Paid Pending" override reason without the current customer reporting packet having to be flipped to ‘Not Applicable’ status.

1.1 Current Design

Currently in CalSAWS per CA-210926, the following EDBC validation message prevents the user from Accepting the benefit month EDBC after the current customer reporting packet due date where the status of the customer reporting packet is not ‘Reviewed- Ready to Run EDBC’, ‘Completed – EDBC Accepted’ or ‘Not Applicable’:

Cancel- [Packet Name] due [Packet due month] must be marked Reviewed - Ready to Run EDBC

1.2 Requests

Prevent the EDBC validation message “***Cancel- [Packet Name] due [Packet due month] must be marked Reviewed - Ready to Run EDBC***“ from displaying and allow the user to ‘Accept’ the benefit month EDBC when the manual or regular EDBC is overridden using the "Aid Paid Pending" override reason.

1.3 Overview of Recommendations

1. When regular or manual EDBC is overridden for “Aid Paid Pending” override reason after the current customer reporting packet due date, do not require customer reporting packet status to be ‘Reviewed- Ready to Run EDBC’, ‘Completed – EDBC Accepted’ or ‘Not Applicable’ in order for the user to ‘Accept’ the EDBC.

1.4 Assumptions

1. There will be no Batch Run for this SCR.
2. This SCR change will apply to all counties.
3. If EDBC is being processed for “Aid Paid Pending” scenario for a month after the SAR 7 due month and the SAR 7 packet is not in the appropriate status or EDBC is being processed for a month after the RE due month, the user will have to set the “Immediacy Indicator” to “Rush” on the EDBC Summary page to prevent the benefits from being skipped.
4. Accepting the EDBC with override status of “Aid Paid Pending” will not update the customer reporting packet status.

2 RECOMMENDATIONS

2.1 Update EDBC Customer Reporting Packet Validation Logic

2.1.1 Overview

Allow the user to 'Accept' overridden EDBCs that are after customer reporting packet due date using the override reason "Aid Paid Pending" without the customer reporting packet being flipped to 'Reviewed- Ready to Run EDBC', 'Completed – EDBC Accepted' or 'Not Applicable' status.

2.1.2 Description of Changes

1. Update the current regular EDBC 'Accept' validation message ***"Cancel- [Packet Name] due [Packet due month] must be marked Reviewed - Ready to Run EDBC***" to be suppressed when EDBC is being overridden with "Aid Paid Pending" override reason.

2. Update the current manual EDBC 'Accept' validation message ***"Cancel- [Packet Name] due [Packet due month] must be marked Reviewed - Ready to Run EDBC***" to be suppressed when EDBC is being overridden with "Aid Paid Pending" override reason.

2.1.3 Programs Impacted

CW

CF

GA

RCA

CAPI

TNB

3 REQUIREMENTS

3.1 Project Requirements

REQ #	REQUIREMENT TEXT	How Requirement Met
2.8.1.1	The LRS shall fully automate and perform all aspects of the eligibility determination process and benefit level calculations for all categories of public assistance in a single pass without manual intervention.	This SCR will allow users to 'Accept' overridden EDBC using the override reason "Aid Paid Pending" without having to manually update the customer reporting packet status.

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-215671 DDID 2319 FDS: GA/GR – Group 3 Forms Design

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Stephanie Hugo
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
8/12/2021	1.0	Initial revision	Stephanie Hugo
9/21/2021	1.1	Updated based on BA comments	Stephanie Hugo

Table of Contents

1 Overview 6
1.1 Current Design 6
1.2 Requests 6
1.3 Overview of Recommendations 6
1.4 Assumptions 6
2 Recommendations 7
2.1 Add Online Form Trigger for the Self-Employment Sworn Statement Form 7
2.1.1 Overview 7
2.1.2 Correspondence Information 7
2.1.3 Description of Change 7
2.2 Add Online Form Trigger for the Housing Statement/Verification Form 8
2.2.1 Overview 8
2.2.2 Correspondence Information 8
2.2.3 Description of Change 8
2.3 Add Online Form Trigger for the Apply for DIB/SSA Form 8
2.3.1 Overview 8
2.3.2 Correspondence Information 8
2.3.3 Description of Change 9
2.4 Add Online Form Trigger for the Assignment of Interest Form 9
2.4.1 Overview 9
2.4.2 Correspondence Information 9
2.4.3 Description of Change 10
2.5 Add Online Form Trigger for the Repayment Agreement Form 10
2.5.1 Overview 10
2.5.2 Correspondence Information 10
2.5.3 Description of Change 10
2.6 Add Online Notice Trigger for the Approval for Cash Stagger Request Notice 10
2.6.1 Overview 10
2.6.2 Correspondence Information 11
2.6.3 Description of Change 11
2.7 Add Online Form Trigger for the Approval of Benefit Replacement - EBT Notice 11

2.7.1 Overview 11
2.7.2 Correspondence Information 11
2.7.3 Description of Change 11
2.8 Add Online Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement 12
2.8.1 Overview 12
2.8.2 Correspondence Information 12
2.8.3 Description of Change 12
2.8.4 Miscellaneous Parameters 12
2.9 Add Batch Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement 13
2.9.1 Overview 13
2.9.2 Correspondence Information 13
2.9.3 Description of Change 13
2.9.4 Miscellaneous Parameters 14
2.10 Batch Job for the Expunged 365 Days - Cash Form 14
2.10.1 Overview 14
2.10.2 Correspondence Information 14
2.10.3 Description of Change 14
2.10.4 Execution Frequency 15
2.10.5 Key Scheduling Dependencies 15
2.10.6 Counties Impacted 15
2.10.7 Data Volume/Performance 15
2.10.8 Failure Procedure/Operational Instructions 15
2.10.9 Miscellaneous Parameters 15
2.11 Add Online Notice Triggers for the Overpayment Adjustment Notice 15
2.11.1 Overview 15
2.11.2 Correspondence Information 16
2.11.3 Description of Change 16
2.11.4 Miscellaneous Parameters 17
2.12 Add Online Notice Trigger for the GA Demand Repayment of Overpayment Notice 17
2.12.1 Overview 17
2.12.2 Correspondence Information 17
2.12.3 Description of Change 18
2.12.4 Miscellaneous Parameters 18

2.13 Add Online Notice Triggers for the Overpayment Start Notices 18
2.13.1 Overview 18
2.13.2 Correspondence Information 18
2.13.3 Description of Change 19
2.13.4 Miscellaneous Parameters 19
2.14 Add Online Notice Trigger for the GA Overpayment Due to Lack of 10-day Notice 19
2.14.1 Overview 19
2.14.2 Correspondence Information 19
2.14.3 Description of Change 19
2.14.4 Miscellaneous Parameters 20
2.15 Add Online Notice Trigger for the General Relief - Supplement Notice 20
2.15.1 Overview 20
2.15.2 Correspondence Information 20
2.15.3 Description of Change 20
2.15.4 Miscellaneous Parameters 21
2.16 Update CalSAWS forms to trigger for the GA/GR Automated EDBC/CC Program 21
2.16.1 Overview 21
2.16.2 Description of Change 21
3 Supporting Documents 22
4 Requirements 23
4.1 Migration Requirements 23

1 OVERVIEW

This SCR will implement the third group of Non-EDBC triggers for CalWIN GA/GR Correspondences.

1.1 Current Design

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

1.2 Requests

A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add additional Non-EDBC correspondence triggers through either online or batch.

1.3 Overview of Recommendations

1. Add Online Form Trigger for the Self-Employment Sworn Statement Form
2. Add Online Form Trigger for the Housing Statement/Verification Form
3. Add Online Form Trigger for the Apply for DIB/SSA Form
4. Add Online Form Trigger for the Assignment of Interest Form
5. Add Online Form Trigger for the Repayment Agreement Form
6. Add Online Notice Trigger for the Approval for Cash Stagger Request Notice
7. Add Online Form Trigger for the Approval of Benefit Replacement - EBT Notice
8. Add Online Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement
9. Add Batch Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement
10. Batch Job for the Expunged 365 Days - Cash Form
11. Add Online Notice Triggers for the Overpayment Adjustment Notice
12. Add Online Notice Trigger for the GA Demand Repayment of Overpayment Notice
13. Add Online Notice Triggers for the Overpayment Start Notices
14. Add Online Notice Trigger for the GA Overpayment Due to Lack of 10-day Notice
15. Add Online Notice Trigger for the General Relief - Supplement Notice
16. Update CalSAWS forms to trigger for the GA/GR Automated EDBC/CC Program

1.4 Assumptions

1. All the changes in this SCR will not affect the Los Angeles GA, GA (Managed) and GA (Non-Managed) programs.

2. This SCR will only implement triggers based on the existing CalWIN GA/GR Correspondences. Verbiage and format will be covered in SCR CA-215920.
3. All triggers are based on current existing triggers in CalWIN.
4. The triggers will only be available to cases from counties that are mentioned in the recommendation's respective "Correspondence Information" section.
5. The functionality of this SCR will be disabled until activated by the system date enabling the GA/GR Automated EDBC/CC Solution.
6. Miscellaneous Parameter implementation and functionality is covered in SCR CA-215920 covering the technical details of the GA/GR Correspondence Functionality on the CalSAWS side.
7. This SCR follows the general Online Non-EDBC Correspondence Generation recommendation (rec. 2.1) from CA-215670.

2 RECOMMENDATIONS

2.1 Add Online Form Trigger for the Self-Employment Sworn Statement Form

2.1.1 Overview

This form is triggered when self-employment has been reported and the verification is pending.

2.1.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
1C305A	All	Forms	N/A	Self-Employment Sworn Statement	CSF 35	506506

2.1.3 Description of Change

1. Upon saving the Employment Detail page, trigger the form for all opted-in counties when the following conditions are met:
    a. The person selected is on a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
    b. Employment type is "**Self-Employment**".
    c. Verification is "**Pending**".
    d. Either of the following is true:
        i. A new Employment Detail record is created.
        ii. An existing Employment Detail record is updated and now meets the above conditions

2.2 Add Online Form Trigger for the Housing Statement/Verification Form

2.2.1 Overview

This form is triggered when new shelter expense has been reported and the verification is pending.

2.2.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
1G005L	All	Forms	N/A	Housing Statement/ Verification	CSF 47 (02/10)	506502

2.2.3 Description of Change

1. Upon saving the Expense Detail page, trigger the form for all opted-in counties when the following conditions are met:
    a. The person selected is on a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
    b. Expense Category is "**Shelter**".
    c. An Amount is entered and is current (as of system date) and the Amount Verification is "**Pending**".
    d. Either of the following is true:
        i. A new Expense Detail record is created.
        ii. An existing Expense Detail record is updated and now meets the above conditions.

2.3 Add Online Form Trigger for the Apply for DIB/SSA Form

2.3.1 Overview

This form is triggered when the GA/GR applicant/recipient has applied for benefits outside of CalSAWS, but verification of the benefit has not been received.

2.3.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
1P006F	Sacramento	Forms (OCC)	N/A	Correspondence-Apply for DIB/SSA	CDS 924-1 (05-96)	323800

2.3.3 Description of Change

Trigger this form for Sacramento county upon saving a Potentially Available Income Detail record and the following conditions are met:

1. The selected person is an applicant/recipient of a GA/GR Automated EDBC/CC Counties Program and the status is "**Pending**" or "**Active**".
2. The **Type** is one of the following:
    a. Disability
    b. Medicare
    c. Military Benefits
    d. Native American Benefits
    e. Retirement
    f. SSI
    g. State Disability Insurance
    h. Survivor Benefits
    i. Unemployment Insurance Benefits
    j. Veterans
    k. Worker's Compensation
3. The Program is "**Cash**"
4. The Status is "**Applied**"
5. One of the following is true:
    a. A new Potentially Available Income record is created.
    Or
    b. An existing Potentially Available Income record is updated and now meets the above conditions.

2.4 Add Online Form Trigger for the Assignment of Interest Form

2.4.1 Overview

This form is triggered when the GA/GR applicant/recipient has applied for Worker's Compensation and is pending verification.

2.4.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
1P006B	Orange	Forms	N/A	Assignment of Interest Worker's Compensation Appeals Board	F063-26-07 (R08/15)	610049
1P006B	Orange	Forms	N/A	Assignment of Interest	F063-26-911A (R08/15)	610046

2.4.3 Description of Change

Trigger both forms for Orange county upon saving a Potentially Available Income Detail record and the following conditions are met:

1. The selected person is an applicant/recipient of a GA/GR Automated EDBC/CC Counties Program and the status is "**Pending**" or "**Active**".
2. The **Type** is "**Worker's Compensation**".
3. The Program is "**Cash**".
4. A new Potentially Available Income record is created.

2.5 Add Online Form Trigger for the Repayment Agreement Form

2.5.1 Overview

This form is triggered when the GA/GR applicant applies after all data was captured in the application registration process.

2.5.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
A05619	Orange	Forms	N/A	Repayment Agreement (04/13)	F063-26-12	505619

2.5.3 Description of Change

Trigger the correspondence for Orange county upon saving the GA/GR Document Signature record and the following conditions are met:

1. The user is in the context of a case with a GA/GR Automated EDBC/CC Counties Program with a status of "**Active**" or "**Pending**".
2. The document "**Type**" is "**Statement of Facts**".
3. One of the following is true:
    a. A new Document Signature record was created and the "**Signed**" indicator is "**Yes**".
    or
    b. An existing Document Signature record was updated and the "**Signed**" indicator has changed to "**Yes**".

2.6 Add Online Notice Trigger for the Approval for Cash Stagger Request Notice

2.6.1 Overview

This notice is triggered for a program where the EBT has a Staggered Issuance Exemption.

2.6.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
C50029	All	Notice of Action	Approval	Approval of Cash Stagger Request	CSN 02 (02/03)	11282

2.6.3 Description of Change

Trigger the correspondence for all opted-in counties upon saving the Issuance Method Detail record and the following conditions are met:

1. The issuance method is for a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
2. Issuance Method is "**EBT**" or New Issuance Method is "**EBT**".
3. The "**Staggered Issuance Exemption**" field is set to "**Yes**".
4. One of the following is true:
    a. A new Issuance Method Detail record was created and the "**Staggered Issuance Exemption**" indicator is "**Yes**".
    or
    b. An existing Issuance Method Detail record was updated and now meets the above conditions.

2.7 Add Online Form Trigger for the Approval of Benefit Replacement - EBT Notice

2.7.1 Overview

This notice is triggered for a program where the issuance has been replaced.

2.7.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
C50031	All	Notice of Action	Approval	Approval of Benefit Replacement - EBT	CSN 05 (02/03)	11285

2.7.3 Description of Change

Trigger the correspondence for all opted-in counties upon saving a replacement Issuance Detail record and the following conditions are met:

1. The issuance method is for a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
2. Issuance Method is "**EBT**".

3. Sub-Category of the new issuance is "**Replacement Benefit**".
4. The prior issuance status was updated to "**Replaced"**.

2.8 Add Online Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement

2.8.1 Overview

This form is triggered when there is a change in the GA/GR EBT cardholder.

2.8.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
C50013	All	Forms	N/A	Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement	CSF 67 (03/08)	506900

2.8.3 Description of Change

Trigger the correspondence for all opted-in counties on the EBT Card Detail page when the following conditions are met:

1. The EBT Card is for a person who is an applicant/recipient of a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
2. The user clicks the "**Update EBT**" button and the EBT Demographic Information was successfully updated and now matches the CalSAWS Demographic Information.

Note: The Update EBT button will only be visible if the information in CalSAWS does not match the information in the EBT system.

2.8.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
C50013	"CC"	Unique EBT Card ID in the EBT_CARD table	Ex. CC3731

2.9 Add Batch Form Trigger for the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement

2.9.1 Overview

This form is triggered during batch when there was a change in the GA/GR EBT cardholder information during the day.

2.9.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
C50013	All	Forms	N/A	Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement	CSF 67 (03/08)	506900

2.9.3 Description of Change

1. Update the EBT Case Client Change Batch (POXXF400) send the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement form for all opted-in counties when the following conditions are true:
   a. The EBT Card is for a person who is an applicant/recipient of a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
   b. CalSAWS Demographic Information on the EBT Card Detail page was changed during the day.
   c. The change was successfully sent to the EBT system.
   d. The form was not sent for the program during the day.
2. For each record returned in the driving query, a record will be inserted into the batch transaction table to generate a Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement form during batch forms processing.

   Transaction values:

   a. Case ID: Case associated to GA/GR Automated EDBC/CC Counties Program
   b. Program ID: Program ID
   c. Person ID: Primary Applicant of Active GA/GR Automated EDBC/CC Counties Program
   d. Type Code: FR
   e. Sub Type Code: TBD by build
   f. Eff Date: Batch Date
   g. Created By: Batch
   h. Updated By: Batch

2.9.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
C50013	"CC"	Unique EBT Card ID in the EBT_CARD table	Ex. CC3731

2.10 Batch Job for the Expunged 365 Days - Cash Form

2.10.1 Overview

This form will be triggered by batch when a GA/GR applicant/recipient's EBT account has not been used in 365 days and the account has money in it.

2.10.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
C50030	All	Notice of Action	Discontinuance	Expunged 365 Days - Cash	CSN 04 (02/03)	609548

2.10.3 Description of Change

1. Create a new batch job to send the Expunged 365 Days - Cash form for all opted-in counties when the following conditions are true:
    a. The EBT account is for a person who is an applicant/recipient of a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
    b. The Grant Expungement file has been validated.
    c. The EBT account is in the Grant Expungement file.
2. For each record returned in the driving query, a record will be inserted into the batch transaction table to generate a Expunged 365 Days - Cash form during batch forms processing.

    Transaction values:

    i. Case ID: Case associated to GA/GR Automated EDBC/CC Counties Program
    j. Program ID: Program ID
    k. Person ID: Primary Applicant of Active GA/GR Automated EDBC/CC Counties Program
    l. Type Code: FR
    m. Sub Type Code: TBD by build

n. Eff Date: Batch Date
o. Created By: Batch
p. Updated By: Batch

2.10.4 Execution Frequency

Daily

2.10.5 Key Scheduling Dependencies

This job will run after the PIXX401 and before forms balancers.

2.10.6 Counties Impacted

This job will run for all opted-in counties

2.10.7 Data Volume/Performance

N/A

2.10.8 Failure Procedure/Operational Instructions

Batch Support/Operations staff will diagnose the nature of the failure and determine the appropriate action.

2.10.9 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
C50030	"BA"	Amount Expunged	Ex. BA00000000.86
C50030	"MY"	Benefit Month where the Expunged amount was issued	Ex. MY202007

2.11 Add Online Notice Triggers for the Overpayment Adjustment Notice

2.11.1 Overview

This notice is triggered for a program where an overpayment recoupment amount is being authorized.

2.11.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
X30010	San Diego	Notice Of Action	Over Payment	GR Overpayment Notice	948-0	12720
X30011	Alameda	Notice Of Action	Change	GA Decrease - Overpayment Adjustment	774 1 (10/10)	12662
X30011	Santa Clara	Notice Of Action	Change	GA/GR Change-Overpayment Adjustment	GA 936	12295
X30011	San Francisco	Notice Of Action	Change	CAAP Change - Overpayment Adjustment	2159H	12677
X30011	Solano	Notice Of Action	Change	GA Decrease O/P Adjustment	P	12107
X30012	Alameda	Notice Of Action	Change	GA Decrease - Overpayment Adjustment	774 1 (10/10)	12662
X30012	Santa Clara	Notice Of Action	Change	GA/GR Change-Overpayment Adjustment	GA 935	610916
X30012	San Francisco	Notice Of Action	Change	CAAP Change - Overpayment Adjustment	2159H	12677
X30012	Solano	Notice Of Action	Change	GA Decrease O/P Adjustment	P	12107
X30013	San Francisco	Notice Of Action	Change	CAAP Change - Overpayment Adjustment	2159H	12677
X30013	Solano	Notice Of Action	Change	GA Decrease O/P Adjustment	P	12107

2.11.3 Description of Change

Trigger the correspondence for the respective counties upon "Save and Continue" of an EDBC and the following conditions are met:

1. There is an EDBC for a GA/GR Automated EDBC/CC Counties Program that is "**Active**".
2. There is a Recovery Account associated to the program that is "**Active**".

3. If there is a recoupment amount on the current EDBC and the previous EDBC did not.
   or
   If the recoupment amount on the current EDBC is different than the previous EDBC.
4. Trigger the reason code with the corresponding condition below:
   a. X30010 - the new/updated recoupment amount is the 10% minimum.
   b. X30011 – the Recovery Account's cause code is "**Cash – Admin Caused"**
   c. X30013 – the Recovery Account's cause code is "**Cash – Potential IPV**"
   d. X30012 – If neither the X30011 nor X30013 reason code conditions were met, trigger this reason code.

2.11.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
X30010-13	"RC"	Overpayment Adjustment Amount	Ex. RC00000160.00
X30010-13	"DS"	Overpayment ID	Ex. DS0004159546

2.12 Add Online Notice Trigger for the GA Demand Repayment of Overpayment Notice

2.12.1 Overview

This notice is triggered for a GA/GR Automated EDBC/CC Counties Program that is discontinued but still has an outstanding overpayment.

2.12.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
X30031	Sonoma	Notice Of Action	Over Payment	GA Demand Repayment of Overpayment (when case is being closed)	C-2 (01/02)	12546

2.12.3 Description of Change

Trigger the correspondence for Sonoma county upon "Save and Continue" of an EDBC and the following conditions are met:

1. There is an EDBC for a GA/GR Automated EDBC/CC Counties Program**.**
2. The program status is "**Discontinued**" on the current EDBC and was "**Active**" in the previous EDBC.
3. The program has a Recovery Account that is "**Active**".

2.12.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
X30031	"RC"	Overpayment Adjustment Amount	Ex. RC00000160.00
X30031	"DS"	Overpayment ID	Ex. DS0004159546

2.13 Add Online Notice Triggers for the Overpayment Start Notices

2.13.1 Overview

This notice is triggered for a program where an overpayment recoupment has started.

2.13.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
X30032	Fresno	Notice Of Action	Change	General Relief Overpayment Adjustment	788-C2	12622
X30032	Sonoma	Notice Of Action	Change	GA Overpayment Notification and Start Grant Adjustment	356-4 (01/02)	12549
X30033	Fresno	Notice Of Action	Change	General Relief Overpayment Adjustment	788-C2	12622
X30033	Sonoma	Notice Of Action	Change	GA Overpayment Notification and Start Grant Adjustment	356-4 (01/02)	12549

2.13.3 Description of Change

Trigger the correspondence for the respective counties upon "Save and Continue" of an EDBC and the following conditions are met:

1. There is an EDBC for a GA/GR Automated EDBC/CC Counties Program that is "**Active**".
2. There is a Recovery Account associated to the program that is "**Active**".
3. If there is a recoupment amount on the current EDBC and the previous EDBC did not.
4. This is the first recoupment on the recovery account.
5. Trigger the reason code with the corresponding condition below:
    a. X30033 – the Recovery Account's cause code is "**Cash – Admin Caused**".
    b. X30032 – Reason Code X30033 was not triggered.

2.13.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
X30033 X30032	"CL"	Recovery Account ID	Ex. CL0001390603

2.14 Add Online Notice Trigger for the GA Overpayment Due to Lack of 10-day Notice

2.14.1 Overview

This notice is triggered for a GA/GR Automated EDBC/CC Counties Program that has a recovery account created after the 10-day cutoff.

2.14.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
X30034	San Mateo	Notice Of Action	Over Payment	GA - Overpayment Due to Lack of 10-day Notice	936 0	607395

2.14.3 Description of Change

Trigger the correspondence for San Mateo county upon "Save and Continue" of an EDBC and the following conditions are met:

1. There is an EDBC for a GA/GR Automated EDBC/CC Counties Program that is **"Active"**.
2. There is a negative change in benefits between the current and the previous EDBC.
3. A new Recovery Account was created after Accepting EDBC.
4. The EDBC run date is after the 10-day cutoff.

2.14.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
X30034	"RC"	Overpayment Adjustment Amount	Ex. RC00000160.00
X30034	"RP"	Recoupment Percent	Ex. RP010.00
X30034	"DS"	Overpayment ID	Ex. DS0004159546

2.15 Add Online Notice Trigger for the General Relief - Supplement Notice

2.15.1 Overview

This notice is triggered for a GA/GR Automated EDBC/CC Counties Program that has a supplement.

2.15.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
X30042	Fresno	Notice Of Action	Supplement	General Relief - Supplement	763-D	12672

2.15.3 Description of Change

Trigger the correspondence for Fresno county upon "Save and Continue" of an EDBC and the following conditions are met:

1. There is an EDBC for a GA/GR Automated EDBC/CC Counties Program that is **"Active"**.
2. The EDBC's Recalculated indicator is "**Yes**".
3. The Authorized Amount is greater than "**$0**".

2.15.4 Miscellaneous Parameters

The below miscellaneous parameter/s will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
X30042	"CO"	New Total Benefit Amount	Ex. CO00000490.00
X30042	"EQ"	EDBC ID (First benefit month if Multiple EDBC run)	Ex. EQ0268922583
X30042	"FM"	Benefit Month (First Benefit Month if Multiple Supplement Months)	Ex. FM2019-08
X30042	"IS"	Previous Potential Benefit Amount	Ex. IS00000241.00
X30042	"LM"	Benefit Month (Last Benefit Month if Multiple Supplement Months)	Ex. LM2019-09
X30042	"NP"	Net Payment Amount	Ex. NP00000249.00
X30042	"OB"	Authorized Amount (Supplemental Amount)	Ex. OB00000096.00
X30042	"TC"	Monthly Supplement Amount	Ex. TC00000096.00
X30042	"UP"	Total Supplement Amount	Ex. UP00000249.00

2.16 Update CalSAWS forms to trigger for the GA/GR Automated EDBC/CC Program

2.16.1 Overview

Certain state mandated forms from CalSAWS that also exist in CalWIN will be updated to trigger for the new GA/GR Automated EDBC/CC Program.

2.16.2 Description of Change

Update CalSAWS logic to trigger the following forms for the GA/GR Automated EDBC/CC Counties Program:

1. CW 10 – Notice of Withdraw Application
2. CW 2200 – Request for Verification
3. CW 5 – Veterans Benefits Verification and Referral
4. EBT 2260 – EBT Notice of Excessive Card Replacement Warning Letter
5. M16-120A – EBT Inactive Account
6. M16-120B – EBT Dormant Account
7. M16-120C – EBT Reactivate Account
8. M16-325A – EBT Exemption
9. M16-325-E2 – Direct Deposit Cancellation (Client Request)
10. M16 505A – EBT Alternate Card Holder
11. M16-701 – EBT Adjustment Advice

12. SAWS 1 – Application for Cash Aid, CalFresh, and/or Medi-Cal/24-County CMSP
13. SAWS 2 PLUS – Application for CalFresh, Cash Aid, And/Or Medi-Cal/Health Care Programs
14. SSP 14 – Authorization for Reimbursement of Interim Assistance Initial Claim or Posteligibility Case

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
N/A	N/A	N/A	N/A

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2319	The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program. The CONTRACTOR shall update the CalSAWS software to trigger an interface to a "Correspondence Service" to generate the automated CalWIN County specific Forms/NOAs generate county specific NOAs and Forms based upon each county's eligibility rules.	Correspondence: 1.There are a total of 180 non EDBC triggered forms of which •53 forms will be manually generated from template repository. •93 forms will be triggered from CalSAWS and generated through DXC service. •34 forms will use current CalSAWS triggers and the corresponding version available. 2. All GA/GR specific and combo program State forms will be triggered/generated through CalSAWS except if any form is customized by county already in CalWIN. In that case, DXC service will be called just for that county alone to generate the form PDF. 3. All GA/GR specific and combo program Non-State forms will be generated through DXC service. Whenever required CalSAWS will call the GA/GR Correspondence service	This requirement is met based on the "NOAs listed in Appendix A" supplemented by the functionality described in this design document.

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
		with all the data related to the case. 4. New functionality will be added to CalSAWS to determine form generation based on county. 5. All CalSAWS generated state forms will not have capability to add/modify data elements by user. The existing CalSAWS capability to append text to the NOA pdf will be available to the user. 6.If any manual variables are needed, print queue will be accessed through iFrame by calling DXC service where user will be able to add manual variables. Entire case data including office related information will be sent to DXC service for each form/NOA trigger.	

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-233487 DDID 2319 – FDS GA GR – Group 4 Forms Design

CalSAWS	DOCUMENT APPROVAL HISTORY	
	Prepared By	Stephanie Hugo
	Reviewed By	

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
10/26/2021	1.0	Initial revision	Stephanie Hugo

Table of Contents

1 Overview ... 5
1.1 Current Design ... 5
1.2 Requests ... 5
1.3 Overview of Recommendations ... 5
1.4 Assumptions ... 5
2 Recommendations ... 6
2.1 Add Online Notice Trigger for the GA Overpayment Notice ... 6
2.1.1 Overview ... 6
2.1.2 Correspondence Information ... 6
2.1.3 Description of Change ... 6
2.1.4 Miscellaneous Parameters ... 6
2.2 Add Online and Batch Triggers for the EBT Card and PIN Responsibility Statement ... 7
2.2.1 Overview ... 7
2.2.2 Correspondence Information ... 7
2.2.3 Description of Online Changes ... 7
2.2.4 Description of Batch Changes ... 7
2.2.5 Miscellaneous Parameters ... 8
2.3 Add online trigger for the EBT Request for DAC/AR form ... 8
2.3.1 Overview ... 8
2.3.2 Correspondence Information ... 8
2.3.3 Description of Change ... 9
2.3.4 Page Mockup ... 9
2.3.5 Security Updates ... 10
2.3.6 Miscellaneous Parameters ... 10
2.4 Add online trigger for the Job Club Activity Appointment Letter ... 10
2.4.1 Overview ... 10
2.4.2 Correspondence Information ... 10
2.4.3 Description of Change ... 11
2.4.4 Miscellaneous Parameters ... 11
2.5 Technical Change: Updates to the Issuance Detail page ... 11
3 Supporting Documents ... 11

4 Requirements 12
4.1 Migration Requirements 12
5 appendix 13
5.1 APPENDIX A - Updates to the Issuance Detail Page 14
5.1.1 Overview 14
5.1.2 Description of Change...14

1 OVERVIEW

This SCR will implement the fourth group of Non-EDBC triggers for GA/GR Automated EDBC/CC Solution.

1.1 Current Design

The GA/GR solution in the CalSAWS system is designed to automate the rules for the Los Angeles county's implementation as well as the automation and monitoring of their GROW program.

1.2 Requests

A new GA/GR Automated solution will be developed in CalSAWS to automate the rules and administer the program for the 18 CalWIN counties. This solution will provide the framework for the remaining 39 C-IV counties to opt into this solution in the future. This change request will add additional Non-EDBC correspondence triggers through either online or batch.

1.3 Overview of Recommendations

1. Add Online Notice Trigger for the GA Overpayment Notice
2. Add Online and Batch Triggers for the EBT Card and PIN Responsibility Statement
3. Add online trigger for the EBT Request for DAC/AR form
4. Add online trigger for the Job Club Activity Appointment Letter
5. Technical Change: Updates to the Issuance Detail page

1.4 Assumptions

1. All the changes in this SCR will not affect the Los Angeles GA, GA (Managed) and GA (Non-Managed) programs.
2. This SCR will only implement triggers based on the existing CalWIN GA/GR Correspondences. Verbiage and format are not covered in this SCR.
3. All triggers are based on current existing triggers in CalWIN.
4. The triggers will only be available to cases from counties that are mentioned in the recommendation's respective "Correspondence Information" section.
5. The functionality of this SCR will be disabled until activated by the system property flag established in SCR CA-215669.
6. Miscellaneous Parameter implementation and functionality is covered in SCR CA-215920 covering the technical details of the GA/GR Correspondence Functionality on the CalSAWS side.
7. This SCR follows the general Online Non-EDBC Correspondence Generation recommendation (rec. 2.1) from SCR CA-215670.
8. New buttons added through this SCR will only be visible to cases with a GA/GR Automated EDBC/CC Program. Additional visibility conditions will be specified in the recommendations as necessary.

9. The consolidation logic implemented in SCR CA-215920 applies to all correspondences on this SCR.

2 RECOMMENDATIONS

2.1 Add Online Notice Trigger for the GA Overpayment Notice

2.1.1 Overview

This notice is triggered when a GA/GR Overpayment adjustment has occurred.

2.1.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
500019	Yolo	NOA	Over Payment	GA Overpayment Notice	YC GA 501	607395

2.1.3 Description of Change

Trigger the correspondence for Yolo county upon "Save and Continue" of an EDBC and the following conditions are met:

1. There is an EDBC for a GA/GR Automated EDBC/CC Program that is **"Active"**.
2. There is an associated Recovery Account that is "**Active**".
3. There is an Overpayment Adjustment Amount being collected (value is greater than zero).

2.1.4 Miscellaneous Parameters

The below miscellaneous parameters will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
500019	"RC"	Overpayment Adjustment Amount	Ex. RC00000160.00
500019	"DS"	Overpayment ID	Ex. DS0004159546
500019	"RP"	Minimum Recoupment Percentage	Ex. RP022.00

2.2 Add Online and Batch Triggers for the EBT Card and PIN Responsibility Statement

2.2.1 Overview

This form is triggered when an EBT card is printed to be used for a GA/GR program.

2.2.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
C50012	All	Forms	N/A	Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement	CSF 67 (03/08)	506900

2.2.3 Description of Online Changes

Trigger the correspondence for All opted-in counties through the following pages upon "**Save**" of the EBT Card Detail page and the following conditions are met:

1. The case associated to the EBT Account has a GA/GR Automated EDBC/CC Program that is either "**Pending**" or "**Active**".
2. Access type is either "**Cash**" or "**Cash & CalFresh**".
3. Delivery Method is set for the first time and is of type "**Mail**".

OR

Trigger the correspondence for All opted-in counties when the Delivery Method is set to "**Pick-Up**" and the following conditions are met:

1. The case associated to the EBT Account has a GA/GR Automated EDBC/CC Program that is either "**Pending**" or "**Active**".
2. Access type is either "**Cash**" or "**Cash & CalFresh**".
3. The EBT card is printed at the office through:
    a. Pressing the "**Print**" button on the Select Printer page after selecting the "**Select Printer**" button on the EBT Card Detail after the EBT Card Detail record was created.
    b. Pressing the "**Print**" button on the EBT Print List page to print the EBT Card associated to the EBT Account.

2.2.4 Description of Batch Changes

1. Update the EBT Inbound Demographic File Batch (PIXXF402) send the Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement form for all opted-in counties when the following conditions are true:

a. The EBT Card is for a person who is an applicant/recipient of a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
b. Upon reading the file, the EBT card was successfully created.
c. The form was not sent for the program during the day.

2. For each record found, a record will be inserted into the batch transaction table to generate a Electronic Benefit Transfer (EBT) Card and PIN Responsibility Statement form during batch forms processing.

   Transaction values:

   a. Case ID: Case associated to GA/GR Automated EDBC/CC Counties Program
   b. Program ID: Program ID
   c. Person ID: Primary Applicant of Active GA/GR Automated EDBC/CC Counties Program
   d. Type Code: FR
   e. Sub Type Code: TBD by build
   f. Eff Date: Batch Date
   g. Created By: Batch
   h. Updated By: Batch

2.2.5 Miscellaneous Parameters

The below miscellaneous parameters will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
C50012	"CC"	Unique EBT Card ID in the EBT_CARD table	Ex. CC3731

2.3 Add online trigger for the EBT Request for DAC/AR form

2.3.1 Overview

This form is triggered upon clicking the "Print DAC/AR Request" button on the EBT Account Detail page.

2.3.2 Correspondence Information

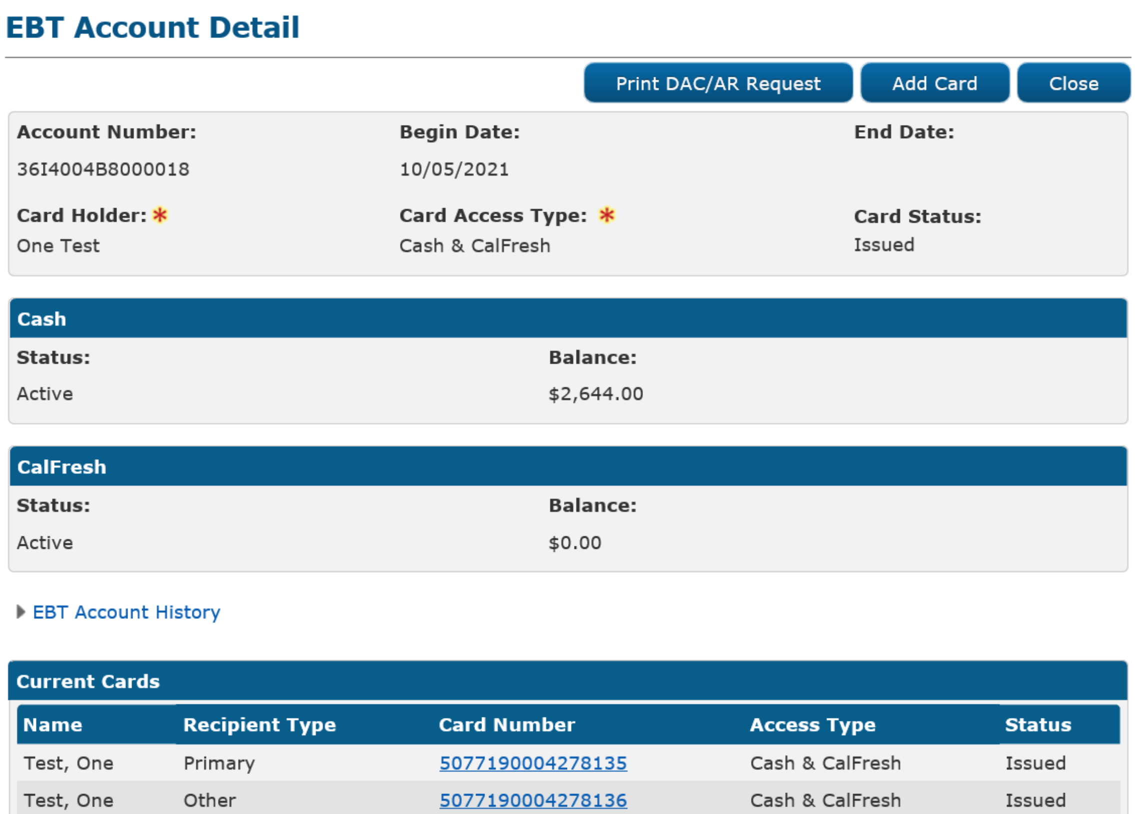
Reason Code	County	Category	NOA Action	Document Name	Number	Template

C50010	ALL	Forms	N/A	EBT Request for DAC/AR	CSF 64 (02/14)	506897

2.3.3 Description of Change

1. Add a "**Print DAC/AR Request**" button on **view** mode of the EBT Account Detail page. Clicking this will trigger the "EBT Request for DAC/AR" form for any of the opted-in counties.
2. This button should only be visible when all of the following are true:
    a. The EBT Account is associated to a case with a GA/GR Automated EDBC/CC Program that is either "**Pending**" or "**Active**".
    b. The Card Access Type is either "**Cash**" or "**Cash & CalFresh**".
    c. The user has the Security Right "**PrintDACRequest**"

2.3.4 EBT Account Detail Page Mockup



Mockup of the EBT Account Detail page with the "Print DAC/AR Request" button.

2.3.5 Security Updates

Security Rights:

Security Right	Right Description	Right to Group Mapping
PrintDACRequest	EBT Account Detail	Print DAC AR Request

Security Groups:

Security Group	Group Description	Group to Role Mapping
Print DAC AR Request	This group has the capability to access the button that will trigger the EBT Request for DAC/AR form	See the Security Matrix for the group to role associations

2.3.6 Miscellaneous Parameters

The below miscellaneous parameters will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
C50010	"CC"	Unique EBT Card ID in the EBT_CARD table	Ex. CC3731

2.4 Add online trigger for the Job Club Activity Appointment Letter

2.4.1 Overview

This form is triggered when an Employment Services participant has been scheduled for a job club activity.

2.4.2 Correspondence Information

Reason Code	County	Category	NOA Action	Document Name	Number	Template
T91950	Sacramento	Forms	N/A	GA/CFET Job Club Activity Appointment Letter	SAC 1020_34F	

2.4.3 Description of Change

Trigger this form for Sacramento county upon saving a new Customer Activity Detail and the following conditions are met:

1. The activity is for a recipient of a GA/GR Automated EDBC/CC Counties Program that is either "**Active**" or "**Pending**".
2. The person is an Employment Services participant.
3. Category is "**GA/GR Employment Services**" and type is "**Job Club**".
4. One of the following is true:
   a. A new Customer Activity record is created.
      Or
   b. An existing Customer Activity record is updated where the record did not meet the above conditions prior and now meets the conditions upon save.

2.4.4 Miscellaneous Parameters

The below Miscellaneous Parameters will be triggered.

Reason Code	Miscellaneous Parameter Code	Miscellaneous Parameter Description	Format/Example
T91950	"03"	ID of the Customer Activity	Ex. "8987345"
T91950	"07"	ID of the Customer Activity Attendance	Ex. "0892384"
T91950	"38"	Program Type Code	Ex. "GR"
T91950	"17"	Person ID	Ex. "8987345"
T91950	"PD"	Provider ID	Ex. "8987345"

2.5 Technical Change: Updates to the Issuance Detail page

Please refer to Appendix A – Updates to the Issuance Detail Page for the technical details of the recommendation. This change does not affect the end user.

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
		N/A	

4 REQUIREMENTS

4.1 Migration Requirements

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
2319	The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program. The CONTRACTOR shall update the CalSAWS software to trigger an interface to a "Correspondence Service" to generate the automated CalWIN County specific Forms/NOAs generate county specific NOAs and Forms based upon each county's eligibility rules.	Correspondence: 1.There are a total of 180 non EDBC triggered forms of which •53 forms will be manually generated from template repository. •93 forms will be triggered from CalSAWS and generated through DXC service. •34 forms will use current CalSAWS triggers and the corresponding version available. 2. All GA/GR specific and combo program State forms will be triggered/generated through CalSAWS except if any form is customized by county already in CalWIN. In that case, DXC service will be called just for that county alone to generate the form PDF. 3. All GA/GR specific and combo program Non-State forms will be generated through DXC service. Whenever required CalSAWS will call the GA/GR Correspondence service	This requirement is met based on the "NOAs listed in Appendix A" supplemented by the functionality described in this design document.

DDID #	REQUIREMENT TEXT	Contractor Assumptions	How Requirement Met
		with all the data related to the case. 4. New functionality will be added to CalSAWS to determine form generation based on county. 5. All CalSAWS generated state forms will not have capability to add/modify data elements by user. The existing CalSAWS capability to append text to the NOA pdf will be available to the user. 6.If any manual variables are needed, print queue will be accessed through iFrame by calling DXC service where user will be able to add manual variables. Entire case data including office related information will be sent to DXC service for each form/NOA trigger.	

*Note: DXC is now referred to as Gainwell

5 APPENDIX

5.1 APPENDIX A - Updates to the Issuance Detail Page

5.1.1 Overview

With the current button layout on the Issuance Detail page, there is a potential future issue where the buttons will start overlapping with each other due to the current page formatting. This recommendation intends to update this page's formatting to enable a more dynamic button layout.

5.1.2 Description of Change

1. Update the Issuance Detail page's top and bottom button containers to display a second row of buttons if the number of buttons (or display fields, when applicable) exceed five on the first row.
2. This second row of buttons will only be visible if there is more than five buttons on the first row.
3. If the Cancel Warrant/DD button and Cancel Reason dropdowns are visible, these should be anchored to the leftmost position on the first row.
4. The Save and Cancel buttons should be anchored as the rightmost buttons of the first row as displayed in the mockup.