

☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	September 24, 2021
To:	PPOC.39, Consortium.RegionalManagers.All
CIT Name:	EDBC Mismatch Guidance Regarding Gets Duplicate Aid Check and Mandatory Verifications for Medi-Cal (MC)
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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| <input type="checkbox"/> General
<input type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input checked="" type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input type="checkbox"/> Other Program(s) _____
<input type="checkbox"/> C4Yourself <input type="checkbox"/> Your Benefits Now!
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
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<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
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<input type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
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Description:	<p>Purpose</p> <p>The purpose of this CIT is to provide information to C-IV counties regarding the following CalSAWS functionality and recommended actions to address failed EDBC in EDBC Mismatch (yellow banner) cases:</p> <ul style="list-style-type: none"> • The logic to check for duplicate aid for Medi-Cal (MC). • Mandatory verifications batch sweep and EDBC logic for past due verifications for Non-MAGI individuals. <p>Duplicate Aid</p> <p>CalSAWS has a 'Gets Duplicate Aid' rule that checks if an individual is already receiving MC or cash-based Medi-Cal. Currently the 'Gets Duplicate Aid' rule is hard coded to check specifically for Los Angeles County Other Program Assistance (OPA) records and it immediately fails MC for 'Gets Duplicate Aid' if the OPA is set to another California county without doing an aid code comparison. Since this comparison doesn't happen, Medicare Savings Programs (MSP) may fail for 'Gets Duplicate Aid' if there is an OPA record set to any California county other than Los Angeles, including when the OPA is for SSI or SSI/SSP.</p>
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CA-232611 - Update the duplicate aid check for Medi-Cal was created to address multiple issues related to the duplicate aid check. A release date has not been determined.

County Action

For individuals/cases that are failing EDBC due to Reason of "Gets Duplicate Aid", the worker should:

- Determine if duplicate aid actually exists by conducting a Search in CalSAWS .
 - If duplicate aid exists, then the failed EDBC for Gets Duplicate Aid is correct and counties should take action on the case as appropriate.
 - If duplicate aid does not exist, the worker should review the OPA Detail page.
 - ✓ If there are entries for State and/or County on the OPA Detail page, the worker should edit the record to remove those entries.
 - ✓ Once entries are removed, re-run EDBC.
- If the EDBC still results in a negative action, evaluate for other possible EDBC mismatch reasons, and take action on the case as appropriate.

Mandatory Verifications


CIT 0239-21 - Mandatory Verifications (attached) was issued explaining how past due mandatory verifications are processed in CalSAWS. For counties who opted in, a monthly EDBC batch sweep applies a negative action when the mandatory verifications are in an overdue status. In addition to the EDBC batch sweep, if there is an overdue mandatory verification for the program and a user runs EDBC online, the system applies the mandatory verification logic. Also, because the logic to discontinue for past due verifications is handled within the EDBC logic, if batch EDBC runs the program for any other reason, the discontinuance logic for the overdue verification is applied by the system even if the county did not opt in to the monthly batch.

Note: The Public Health Emergency (PHE) protections are still in place and the system will not take negative action in any batch EDBC for Medi-Cal cases (except for some allowable reasons). Cases ran by batch which result in a negative action for a non-allowable reason are saved as a Read-Only EDBC which prevents the negative action from being applied to the MC program.

CIT 0239-21 reported that MAGI and MAGI/Non-MAGI mixed cases are not impacted by the EDBC batch sweep job. Clarification has been received that all Non-MAGI individuals are impacted, even those who are in a MAGI/Non-MAGI mixed case. Only MAGI individuals are not impacted by overdue mandatory verifications logic. CA-233655 - List of Medi-Cal individuals with overdue Mandatory MC Verifications has been created to obtain a list of Non-MAGI individuals with overdue verifications. There is not currently a release date for this SCR.

Mandatory verifications for Non-MAGI Medi-Cal are as follows:

- Income
- Liquid property
- Motor vehicles
- Personal property
- Real property
- Residence
- Transferred property

	<p>County Action</p> <p>When reviewing cases with EDBC mismatch, the worker should do the following to prevent negative action due to past due mandatory verifications:</p> <ul style="list-style-type: none"> • Review case for any past due verification(s). • If a past due mandatory verification is identified, update the applicable verification status to 'Verified'. • Re-run EDBC. • If the EDBC still results in a negative action, evaluate for other possible EDBC mismatch reasons, and take action on the case as appropriate. <p>Note: Past due verifications on the MC 355 List Page are not considered by the system when applying the overdue mandatory verifications logic.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	<p>Elisa Miller MillerE@CalSAWS.org M: (909) 276-8757</p>
Backup Project Contact:	<p>Maggie Orozco-Vega Orozco-VegaM@CalSAWS.org M: (831) 594-6834</p>
Attachments:	<p>CIT 0239-21 - Mandatory Verifications.docx CIT 0239-21 Mandatory Verifications in CalSAWS.xlsx</p>
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2021" folder. 4. Click on the appropriate CIT # folder.