



It's here. BenefitsCal is Live!

Our journey to BenefitsCal started in August 2020. Since then, we conducted more than 40 design sessions, hundreds of interviews and focus groups, and analyzed more than 275 user-centered design insights to create a workable prototype. Next, we put BenefitsCal through its paces by executing hundreds of usability tests and user acceptance test cases to continuously improve the experience for all users.

Now, we're ready to support our customers together. Here's a [summary of the journey](#) to BenefitsCal.

We are excited about how this new system will improve the benefits experience. We look forward to the upcoming features and releases coming soon.

Check it out

Go to BenefitsCal.com to see the new system!

Customers will have questions, here are some materials to help

- Check out the BenefitsCal YouTube channel that has all of our training materials. Here are some highlights:
 - [How to log in for C4Y Users](#)
 - [How to create an account](#)
 - [How to apply for benefits](#)
 - [How to upload a document](#)
 - [How to report a change](#)
 - [How to link a case](#)
 - [Overview of Customer Dashboard](#)

Frequently Asked Questions

Visit BenefitsCal.com/help for the most frequently asked questions identified during research and testing as well as other help resources.

Thanks,
The CalSAWS Project - BenefitsCal Team

In partnership with the CalSAWS Consortium, DHCS, CDSS, CWDA, OSI, Counties, and other community agencies

Special shout-out

On behalf of the CalSAWS team, we appreciate the Counties' participation in bringing this to reality.

We thank you for your incredible support.



C4Y replacement is the first step in the journey to BenefitsCal for our customers. Below are upcoming dates to replace the YBN and MyBCW portals

System	Dates	Counties
YBN	November 2021	Los Angeles
MyBCW	Throughout 2022 & 2023	Alameda, Contra Costa, Fresno, Orange, Placer, Sacramento San Diego San Francisco, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, Tulare, Ventura, Yolo

Questions?

CONTACT YOUR IPOC



Copyright © 2020 BenefitsCal. All rights reserved.

