CalSAWS | Information Transmittal (CIT)   0288-21

☒ **CalSAWS DD&I**   ☐ **C-IV M&O**   ☐ **CalWIN M&O**   ☐ **LRS M&E**

Distribution Date:	September 28, 2021
To:	IPOC.R1, IPOC.R2, IPOC.R3, IPOC.R4, IPOC.R5, PPOC.40 minus PPOC.LosAngeles
CIT Name:	**Post Migration Full Case Review Report – EDBC Mismatch**
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☒ General
☒ Policy
   ☒ CW
   ☒ CF
   ☒ MC
   ☐ CMSP
   ☒ FC/KG
   ☐ Child Care
   ☐ WtW
   ☐ Other Program(s)_____
☐ C4Yourself   ☐ Your Benefits Now!
☐ Customer Correspondence
☐ Other_____

☐ Reports
   ☐ Fiscal
   ☐ Caseload Movement
   ☐ Management
☐ Fiscal
☐ Security
☐ Batch and Interfaces
☐ Imaging
☒ Migration
☒ Conversion
☐ Technical
☐ Training
☐ Help Desk

Description: (Including any step-by-step instructions)	**Purpose** The purpose of this CIT is to provide the 39 C-IV counties with the Post Migration Full Case Review EDBC Mismatch Report. **Background** During the conversion cutover from C-IV to CalSAWS, the system will run Batch EDBC for all active C-IV cases. If the CalSAWS Batch EDBC results match the last saved C-IV EDBC result, the system considers the benefits a match and saves EDBC. If the CalSAWS Batch EDBC does **not** match the existing saved C-IV EDBC, the case will be flagged with a yellow banner and the Batch EDBC is not saved. These flagged cases will require further review to determine the difference in the EDBC results and resolve the issue. **Additional Information** The CalSAWS Project has provided the Counties with a listing of impacted cases with the associated EDBC Mismatch Reason, along with a table of county actions that can be taken to clear the yellow banners.

Batch EDBC will **not** be run on these cases until the User performs the case review, takes appropriate action, and runs EDBC. Some Negative Action Batch jobs will still apply to these cases as appropriate. Attached to this CIT, you will find a list of the Negative Action Batch jobs and the corresponding impacted counties.

For cases with Social Security Income the case review should be done prior to the next SSA COLA run (targeted for January 2022). If the review is **not** complete prior to the SSA COLA run, the worker will have to apply the COLA increase underlying. A separate report will be generated for these cases.

The CalSAWS Implementation Advance Planning Document (IAPD) includes funding for C-IV county staff at the local level to conduct manual conversion activities which includes data cleansing and data clean-up (pre and post go-live), per █████████

County Action

1. Examine the Full Case Review Report to determine which cases will require EDBC to be run on the "Mis-Match (Program Level)" tab.
2. Note the **MISMATCH_REASON** and **PRIORITY** Columns.
3. Refer to the "Updated Benefits Mismatch Reason" tab on the report to align the identified cases Mismatch Reasons with their corresponding descriptions and worker actions.
4. Each Mismatch Reason is assigned a priority of 1, 2, or 3. Cases labeled with a priority of 1 being the highest priority.
5. To clear the yellow Full Case Review banner from the *Case Summary* page, **each** case will need to have the appropriate identified updates made and EDBC will need to be run and saved.
6. Journal any action taken per your county's business process.

Note: Information on the Full Case Review Report – EDBC Mismatch may be found in the CalSAWS Go-Live packet (CIT 0267-21) as well.

The Full Case Review Report is located on the Web Portal at:

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Please direct any questions to the Primary and Backup project Contacts listed below, and cc your Regional Manager(s).

Primary Project Contact: (Name, phone number, email address)	Yong Vangbliayang CalSAWS Implementation Manager VangbliayangY@CalSAWS.org
Backup Project Contact: (Name, phone number, email address)	Michael Gates CalSAWS Implementation Lead GatesMZ@CalSAWS.org

Attachments:	Negative Action Batch Jobs

Web Portal Link:	███████
	
	OR
	
	You may also retrieve the CIT document and attachments by following these steps:
	    1. Click on the CRFIs & CITs link at the top of the page.
	    2. Click on the "CalSAWS Information Transmittal (CIT)" folder.
	    3. Click on the "2021" folder.
	    4. Click on the appropriate CIT # folder.