CalsAWs D	D&I C-IV M&O CalWIN M&O LRS M&E
Distribution Date	e: October 4, 2021
То:	Consortium.RegionalManagers.All; PPOC.Humboldt; PPOC.Imperial; PPOC.Kern; PPOC.Marin; PPOC.Mendocino; PPOC.Merced; PPOC.Monterey; PPOC.Napa; PPOC.Riverside; PPOC.SanBernardino; PPOC.SanJoaquin; PPOC.Stanislaus
CIT Name:	CA-234235 - Posted List from CalHEERS (CH) of Applications on CH Portal during C-IV Cutover
From:	CalSAWS Project
PPOCs, please forward to the appropriate impacted staff in your county: General Reports	
BenefitsCal Customer Co	
Description:	Purpose The purpose of this CIT is to advise Humboldt, Imperial, Kern, Marin, Mendocino, Merced, Monterey, Napa, Riverside, San Bernardino, San Joaquin, and Stanislaus counties of a posted list of CalHEERS referrals that require county action in order to trigger a DER-U from CalHEERS to CalSAWS.
	Background On 9/23/2021, there were 79 cases submitted/updated from CalHEERS portal from applicants living in C-IV counties between the time CalHEERS eHIT Pollers were put on-hold and before CalHEERS applied the change in production to generate the C-IV DER-Us to send to CalSAWS.
	 Of the 79 cases: Twenty-eight had eligibility redetermined and a DER-U has been sent to CalSAWS, and There are fifty-one remaining CalHEERS cases where a DER-U was never sent to CalSAWS that require county action.

Additional Information CalHEERS has provided a list of cases in the C-IV counties where the DER-U was never sent to CalSAWS. The list contains the CalHEERS Case Number and County. The list is located on the CalSAWS Web Portal as follows: **County Action** The County Worker must take the following actions to trigger a DER-U to their respective county in CalSAWS: 1. Log in to the CalHEERS portal. 2. Perform a Report a Change (RAC) 3. Process the DER-U in CalSAWS per county business process. Note: Some examples of a RAC include changing the income by one cent (and then changing it back after the DER-U is received) or changing a child's marital status from Single to Never Married. If you have questions regarding this CIT, please reach out to the Primary Contact and cc your Regional Managers. Primary Project Elisa Miller Contact: (909) 276-8757 MillerE@CalSAWS.org Backup Project Nina Butler Contact: (562) 651-2747 ButlerN@CalSAWS.org None Attachments: Web Portal Link: OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder.

3. Click on the "2021" folder.

4. Click on the appropriate CIT # folder.