

☐ CalSAWS DD&I☒ C-IV M&O☐ CalWIN M&O☐ LRS M&E

Distribution Date:	October 25, 2021
To:	Consortium.RegionalManagers.R2; Consortium.RegionalManagers.R4; Consortium.RegionalManagers.R5; PPOC.Kern; PPOC.Riverside; PPOC.San Bernardino; PPOC.San Joaquin; PPOC.Stanislaus; PPOC.Sutter; Blanca Gutierrez; Stephanie Diaz; Barbara Barnes; Mark Thomas; Melissa Chiasson; Michelle Jackson
CIT Name:	Recovery Account Refund Transactions needing to be re-entered
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input type="checkbox"/> General | <input type="checkbox"/> Reports |
| <input checked="" type="checkbox"/> Policy | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CW | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CF | <input type="checkbox"/> Management |
| <input type="checkbox"/> MC | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Security |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care | <input type="checkbox"/> Imaging |
| <input type="checkbox"/> WtW | <input type="checkbox"/> Migration |
| <input checked="" type="checkbox"/> Other Program(s) _____ Collections _____ | <input type="checkbox"/> Conversion |
| <input type="checkbox"/> BenefitsCal | <input type="checkbox"/> Technical |
| <input type="checkbox"/> Your Benefits Now! | <input type="checkbox"/> Training |
| <input type="checkbox"/> Customer Correspondence | <input checked="" type="checkbox"/> Help Desk |
| <input type="checkbox"/> Other _____ | |

Description:	<p>Purpose The purpose of this CIT is to advise Kern, Riverside, San Bernardino, San Joaquin, Stanislaus, and Sutter counties of a list of Refund Transactions that require county action to be re-entered.</p> <p>Background Between 9/26/2021 and 10/08/2021, there were 66 Refunds posted to Recovery Accounts that did not appear on the Recovery Account Transaction Summary page.</p> <p>Additional Information CalSAWS has attached a list of Refund Transactions that will need to be re-entered into the Recovery Accounts.</p> <p>County Action The County Worker must take the appropriate action:</p>
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